II Mondo dei Partner INNOVARE E CRESCERE. INSIEME 2006 Milano 19 - 20 Ottobre Technical World

Soluzioni IBM per la gestione integrata delle informazioni

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Corporate View of Information Architecture Is Changing

- Information is the key to Business Innovation
 - Organizations highly effective at driving information integration are five times more likely to drive value creation
 - Information architecture can't exist in a vacuum – it needs to be tied to enterprise architecture



87% of CEOs believe fundamental **change** is required in next two years to drive innovation

Over 60% of CEOs believe their organizations need to do a better job leveraging information

Source: 2006 IBM Global CEO Survey



What is Driving the Change? - Gartner Perspective

Efficiency

Process Simplification

- Eliminate redundancy
- Drive to standardization
- Promote reuse and data quality

Compliance

- Reduce risks with conflicting source
- Make information transparent

"Infoglut"

- Manage expanding volume and velocity
- Control unstructured content

Vendor Consolidation

 Spend less on same functionality/technology

M&A

Reduce integration burdens



Differentiation

Enterprise Agility

- Sense and respond
- Provide consistency, accuracy
- Support continuous information flows
- Rapid orchestrate processes

Real Time

- Enable closed-loop analytics
- Immediately integrate with partners, suppliers

Single View

- Create consistent and holistic view across all channels
- Manage relationships

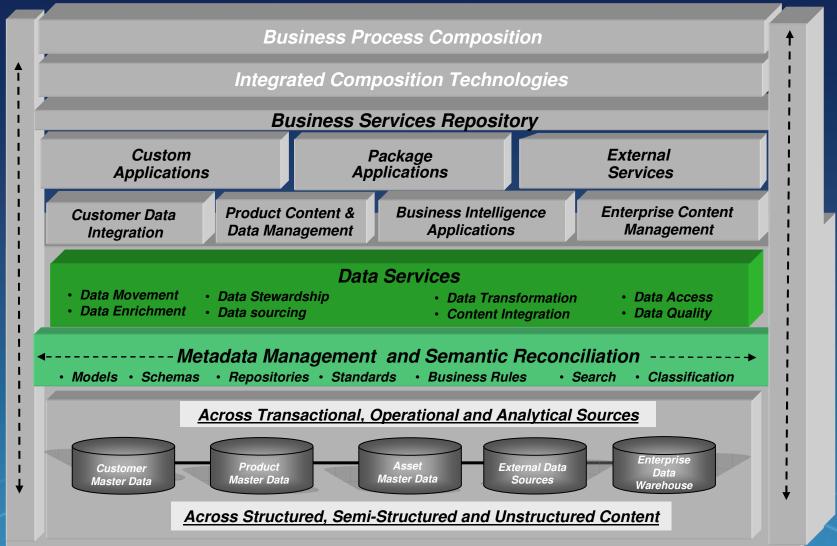
Revenue Optimization

- Support top-line growth on crosssell/upsell
- Leverage global purchasing power

Enterprise Information Management: Getting Value From Information Assets Gartner Business Intelligence Summit 2006 David Newman 6-8 March 2006



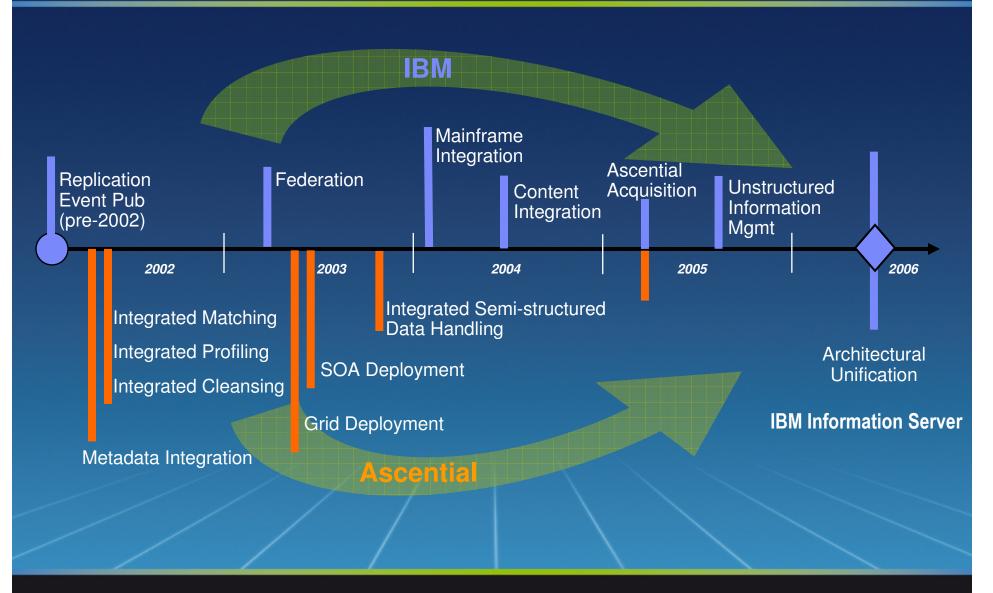
How Gartner Defines the Requirement



Enterprise Information Management: Getting Value From Information Assets Gartner Business Intelligence Summit 2006 David Newman 6-8 March 2006



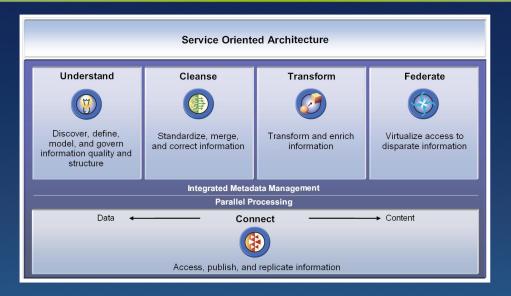
The Construction of Our Platform





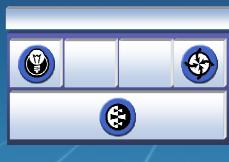
The IBM Solution, STEP ONE: WebSphere Information Integration Platform

Real-time, access-inplace technology and event-driven data movement for any data and content



High-speed, highvolume, parallel data movement, transformation, and data quality.

- Enterprise search
- Text analysis
- Data and content federation
- Replication and event publishing



WebSphere Information Integrator



WebSphere Data Integration Suite (Ascential)

- Data profiling
- Data quality
- Data transformation
- Data extraction and loading



IBM Information Server Unified Deployment Understand Transform Deliver Cleanse Standardize, merge, Synchronize, virtualize Discover, model, and Combine and and move information govern information and correct information restructure information structure and content for new uses for in-line delivery **Unified Metadata Management**

IBM Information Server

Understand



Discover, model, and govern information structure and content

Cleanse



Standardize, merge, and correct information

Transform



Combine and restructure information for new uses

Deliver



Synchronize, virtualize and move information for in-line delivery

Platform Services

Parallel Processing Services



Connectivity Services



Metadata Services



Administration Services



Deployment Services



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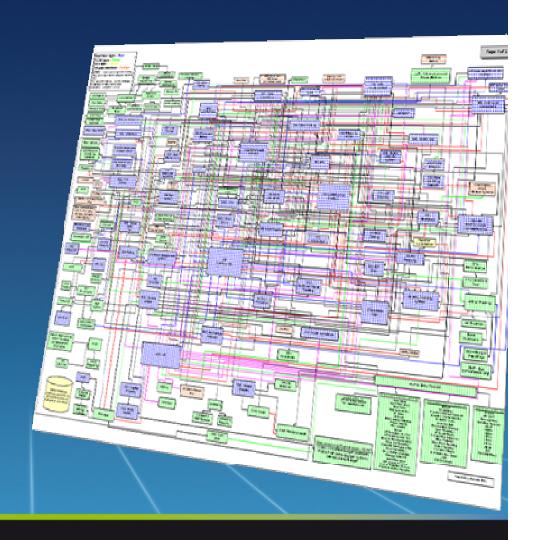


Deployment Services



Why Is it Important to Start with Understanding?

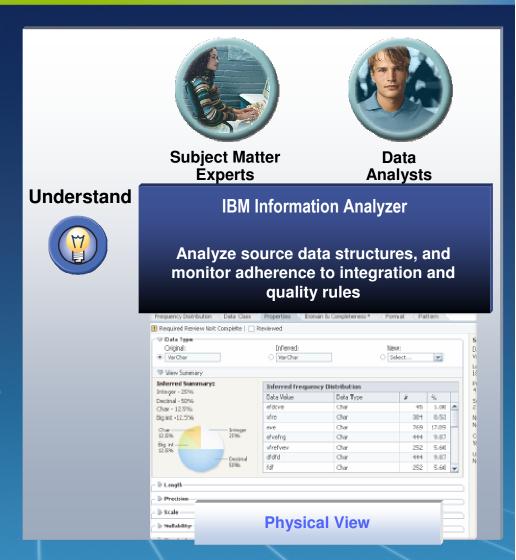
- Where is my information?
- How do I get it when I need it?
- What does it mean?
- Can I trust it?
- How do I get it in the form I need?
- How do I get it where it needs to go?
- How do I control it?





What is WebSphere Information Analyzer?

- Provides in-depth analysis of existing systems
 - Data-centric analysis of application, database, and file-based sources for content, quality, and structure
 - Secure, detailed profiling of fields, and relationship analysis across fields and across sources
- Enables ongoing measurement and baseline reporting of information quality
- Creates metadata that describes where information is managed across systems
 - Provides an understanding of the fitness of specific sources and highlights data that may need downstream attention





What Makes WebSphere Information Analyzer Different?

Comprehensive, Collaborative Analysis	<u>Benefits</u>
Complete analysis, including extremely detailed field-level analysis, cross-field analysis, and cross-source analysis	Ensures a complete understanding of the structure, content, and quality of sources
Intuitive, methodology-driven design environment, with collaboration capabilities and over 30 built-in reports	Speeds analysis time and allows subject matter experts to be involved, to further improve results
Intuitive, graphical analysis and reporting, with drill through capabilities	Makes it easier to identify issues and to involve business users in analysis
Analysis and results flow downstream to development tasks	Accelerates downstream development
Handles unicode data	Supports global data
Ongoing Quality Measurement	
Baseline measurement and comparison capabilities	Allows data quality to be measured and managed over time
Analysis can be scheduled, or triggered from job sequences	Allows analysis to be automated
Secure Data Analysis	
Individual fields can be secured within the analysis process	Ensures data privacy



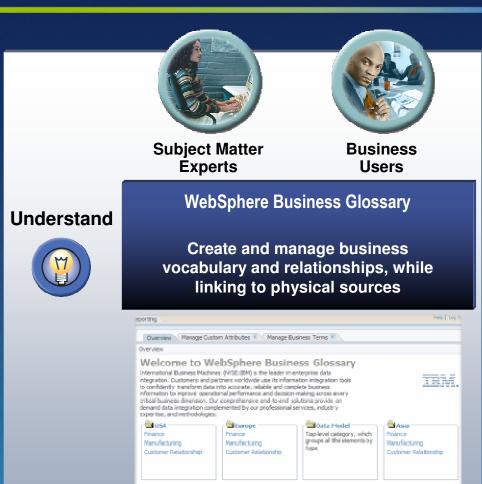
What is WebSphere Business Glossary?

- Enables Web-based authoring, sharing & managing of business metadata
- Aligns the efforts of IT with the goals of the business
- Provides business context to information technology assets
- Establishes responsibility and accountability



Number
The ten digit
account
number.
Sometimes
referred to as
the account ID.
This value is of
the form LFIIIIVVVV.

GL Account



data type =

char(11)

Business View

What Makes WebSphere Business Glossary Different?

Provides Tools for the Business	<u>Benefits</u>
Business users can create and collaborate on terms, definitions, synonyms, usage examples, and taxonomies that reflect the business viewpoint.	Enables business users to actively participate in project specification, Solutions align better to the business
Provides rich tools for working with business metadata, including extensive reporting, search, search by synonym, impact analysis, annotations, and more.	Approachable & easy to use for the business, Provides a living record of business rules that encourages reuse
Facilitates Business & IT Collaboration	
Terms can be categorized and taxonomies managed across different business units, teams, product lines, or divisions appropriate to the business needs.	Provides a mediation tool for different business perspectives that records all viewpoints & decisions
Business metadata is actively managed in the shared repository.	Allows business terms to become part of overall metadata analysis
Annotations can be created on terms and categories.	Facilitates consensus building
Allows business terms to be linked to columns or tables.	Shortens analysis time, Creates better results
Manages Data Stewardship	
Allows data stewards to be assigned that own terms.	Supports governance & accountability



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Why Should I Care About Cleansing Information?

- Lack of information standards
 - Different formats & structures across different systems
- Data surprises in individual fields
 - Data misplaced in the database
- Information buried in free-form fields
- Data myopia
 - Lack of consistent identifiers inhibit a single view
- The redundancy nightmare

 Duplicate records with a lack of standards

Kate A. Roberts 416 Columbus Ave #2, Boston, Mass 02116

Catherine Roberts Four sixteen Columbus APT2, Boston, MA 02116

Mrs. K. Roberts 416 Columbus Suite #2, Suffolk County 02116

Name	Tax ID	Telephone
J Smith DBA Lime Cons.	228-02-1975	6173380300
Williams & Co. C/O Bill	025-37-1888	415-392-2000
1st Natl Provident	34-2671434	3380321
HP 15 State St.	508-466-1200	Orlando

WING ASSY DRILL 4 HOLE USE 5J868A HEXBOLT 1/4 INCH
WING ASSEMBY, USE 5J868-A HEX BOLT .25" - DRILL FOUR HOLES
USE 4 5J868A BOLTS (HEX .25) - DRILL HOLES FOR EA ON WING ASSEM
RUDER, TAP 6 WHOLES, SECURE W/KL2301 RIVETS (10 CM)

19-84-103 RS232 Cable 6' M-F CandS

CS-89641 6 ft. Cable Male-F, RS232 #87951

C&SUCH6 Male/Female 25 PIN 6 Foot Cable

90328574	IBM	187 N.Pk. Str. Salem NH 01456
90328575	I.B.M. Inc.	187 N.Pk. St. Salem NH 01456
90238495	Int. Bus. Machines	187 No. Park St Salem NH 04156
90233479	International Bus. M.	187 Park Ave Salem NH 04156
90233489	Inter-Nation Consults	15 Main Street Andover MA 02341
90345672	I.B. Manufacturing	Park Blvd. Bostno MA 04106



What is WebSphere QualityStage?

- Provides specialized data quality processing
 - Ensures clean, standardized, deduplicated information
 - Enables a single version of the truth
 - Supports global postal verification
- Provides visual tools for designing quality rules and matching logic
 - Seamlessly integrated with DataStage (one engine, one metamodel, one UI)
 - Precisely calibrates matching rules
- Allows quality logic to be deployed seamlessly within ETL, or as shared services







Data Analysts

Cleanse



WebSphere QualityStage™

Standardize and correct source data fields, and match records together across sources to create a single view



Visual Match Rule Design



What Makes WebSphere QualityStage Different?

Industry-Leading Parsing & Matching	<u>Benefits</u>
Probabilistic matching engine	Produces the highest match rates and the lowest number of false positives
Intuitive match designer, with data sampling, visual fine tuning, baseline comparison, match score comparison, and extensive reporting	Speeds design of data quality logic, produces better results, and allows rules to be more easily tuned over time
Parsing handles any number of fields & free-form fields	Supports more uses & better results
Unified parallel processing framework	Massive scalability, Lower support costs
Seamless Integration of Data Quality	
Single design paradigm across data quality and ETL	Developer productivity, lower costs
Granular design integration of data quality logic with data processing functions, connectors, and transformations.	Provides more flexibility & control for quality logic, Reduces maintenance cost
Unified metamodel with ETL and profiling, active metadata sharing, and comprehensive metadata analysis	Speeds project delivery, reduces project risk, and improves collaboration
Easy SOA deployment of data quality logic	Improves the reach of data quality
Global Data Support	
Global support & ability to verify 200+ country addresses	Better utility, broader applicability



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Connectivity Services



Metadata Services



Administration Services



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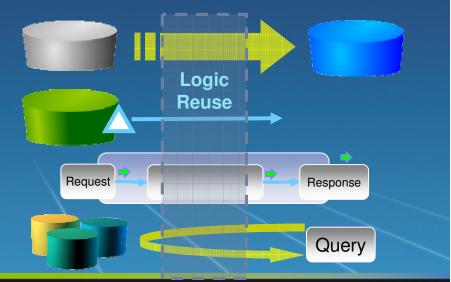


What Is Important About Transformation & Delivery?

- Transformation is key to enabling information to be used in new business contexts – it needs to be metadata-driven
- Designed for use by information experts using the understanding imparted by the metadata
- Data Analysts

 Data Architects

 DBAs Subject Matter Experts
- Transformation and Delivery can be reused across multiple mechanisms
 - Large volume batch movement
 - Real-time event-driven response
 - Service-oriented architecture
 - Federated query



What is WebSphere DataStage?

- Provides codeless visual design of data flows with hundreds of built-in transformation functions
 - Optimized reuse of integration objects
 - Supports batch & real-time operations
 - Produces reusable components that can be shared across projects
- Complete ETL functionality with metadata-driven productivity
- Supports team-based development and collaboration
- Provides integration from across the broadest range of sources





Developers

Architects

Transform

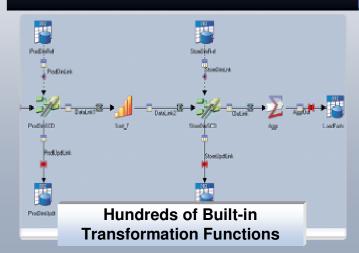


Deliver

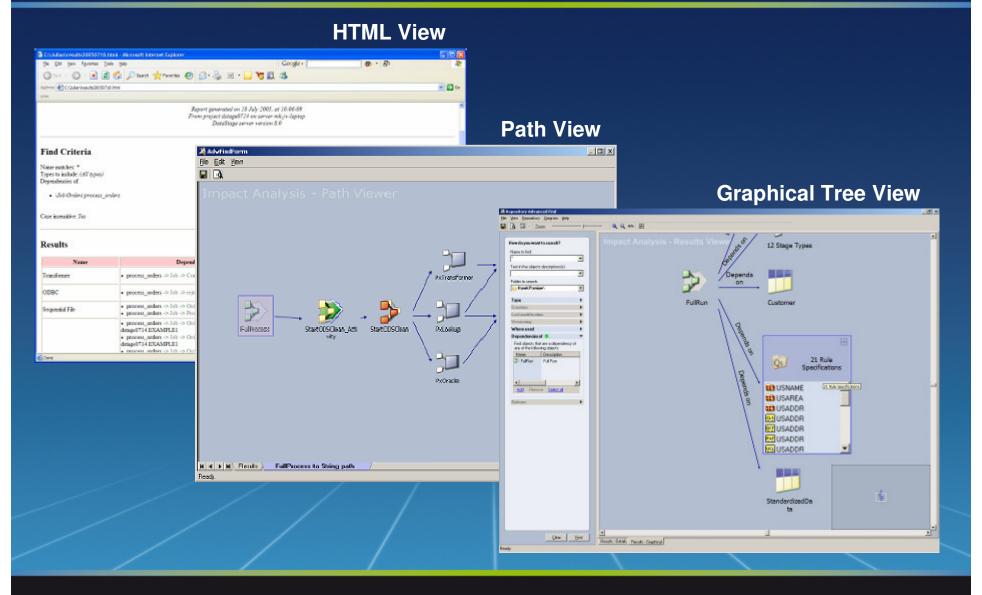


WebSphere DataStage®

Transform and aggregate any volume of information in batch or real time through visually designed logic



Graphical Impact Analysis and Lineage Provide Trust





What Makes WebSphere DataStage Different?

Easy Design of Complex Data Processing	<u>Benefits</u>
Graphical, top-down design metaphor, with extensive library of pre-built functions & graphical sequencing	Faster time to market, Low cost to develop skills, Lower maintenance costs
Extensible, component-based architecture	Lower risk, Better capitalizes on existing investments
Strong reuse capabilities, including shared containers, routines, connection objects, and reusable services	Better consistency, faster time to market, stronger project leverage
Broad and deep connectivity, with bulk connectivity, changed data capture, and dynamic connectivity options	Better utility, better project flexibility, faster time to market
Rapid SOA deployment capability	Better utility, broader applicability
Massive Scalability	
Design serially, deploy in parallel	Able to deal with any data volume without logic changes, Greater utility
Metadata-driven Integration	
Unified metamodel across IBM Information Server	Speeds project delivery, Improves collaboration, Produces better results
Active metadata analysis, including diff, impact, and lineage	Better productivity, reduced risk



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What is IBM WebSphere Federation Server?

- Provided access to diverse & distributed information as if it were in one system
 - Single SQL query access to diverse sources
 - Provides visual tools for defining federated queries
- Includes industry-leading query optimization with single sign-on, unified views, and function compensation
- Supports transactional write capabilities across heterogeneous sources
- Enables bi-directional data access services to be published in a SOA

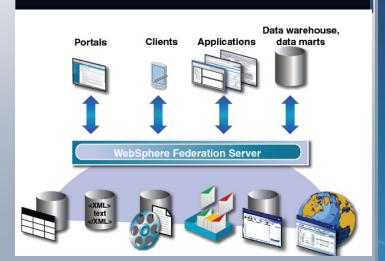
IBM WebSphere Federation Server

Access and integrate heterogeneous information across multiple sources as if they were a single source

Extend value of existing analytical applications by providing real-time access to integrated information



Deliver





What Makes WebSphere Federation Server Different?

Industry-Leading Query Optimization	<u>Benefits</u>
Industry-leading Cost-based push-down optimization of queries	Improves query performance, leverages latent processing power of DBMS's
Data caching	Improves query performance
Function compensation ensures that even non-DBMS sources support standard SQL functions	Improves query performance, Allows a more seamless SQL response
Parallel processing capable	Massive scalability
Broadest Data Reach	
Support for many sources, including relational, mainframe, content, packaged applications, Web services, & XML	Better utility, Seamless combination of all data across the enterprise
Federated stored procedures	Reuses existing logic, leverages skills
Extensible connectivity via toolkit	Enables it to work with any data source
Read & Write Support	
Federated two-phase commit	Better utility, ensures the integrity of information across heterogeneous sources



Federated Queries Make Integration as Easy as SQL

```
parameters_return_billto_key as BILL_TO_KEY,
SELECT
        billto company name,
        parameters_return_shipto_key as SHIP_TO_KEY,
        CASES SHIPPED,
        GROSS SALES,
                                               Single SQL Query Joins:
        URL.
                                                    ← Web Service
FROM
        GETKEYSSOAP GETKEYSREALTIME NN,
        GLOBAL SALES TRAN NN,
                                                    ← XML Documents
                                                    ← Data Warehouse
        BILLTO DIMENSION,
                                                    ← Unstructured Data
        URL INVOICES
        getkeysrealtime ship to number = '13546'
WHERE
        getkeysrealtime ship to number = URL INVOICES.shipno
 and
        ltrim(rtrim(translate(ship_to_number, ' ', x'0a')))
 and
               = getkeysrealtime_ship_to_number
        parameters return billto key = billto key
 and
        ltrim(rtrim(translate(sales_order_number, ' ', x'0a')))
 and
               = URL INVOICES.orderno
```

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Deployment Services

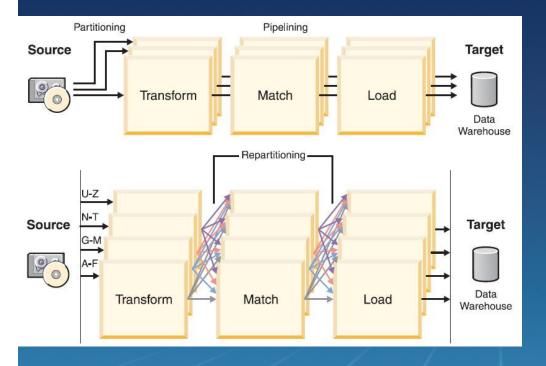


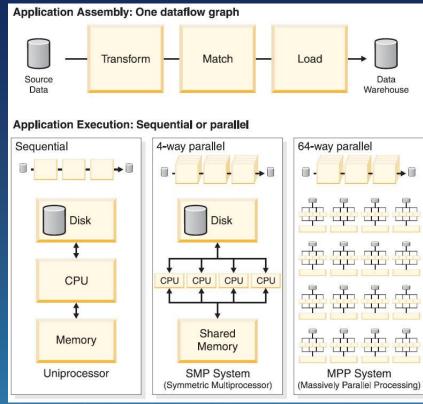
What Makes Parallel Processing Services Different?

Industry-Leading Parallelism	<u>Benefits</u>
Pipelining support	Ensures constant streaming of data
Partitioning & repartitioning in memory	Faster, Less resource utilization, Allows true leverage of bulk load utilities
Design serially, deploy sequentially	Allows scaling to be done easily, without impacting data flow design
Extensibility of parallelism to third-party components	Eliminates potential bottlenecks
Grid support, leveraging grid schedulers to manage parallel configuration	Provides for low-cost, massive scalability solutions
Performance Control	
Performance Tuning	Easy analysis and tuning of data flows for optimal performance
Resource Estimation	Makes it easy to estimate how new loads will perform and how to scale
Common Parallel Framework	
Parallelism across IBM Information Server	Ensures massive scalability across all operations



Parallel Processing Services: Scalability, Performances, Portability





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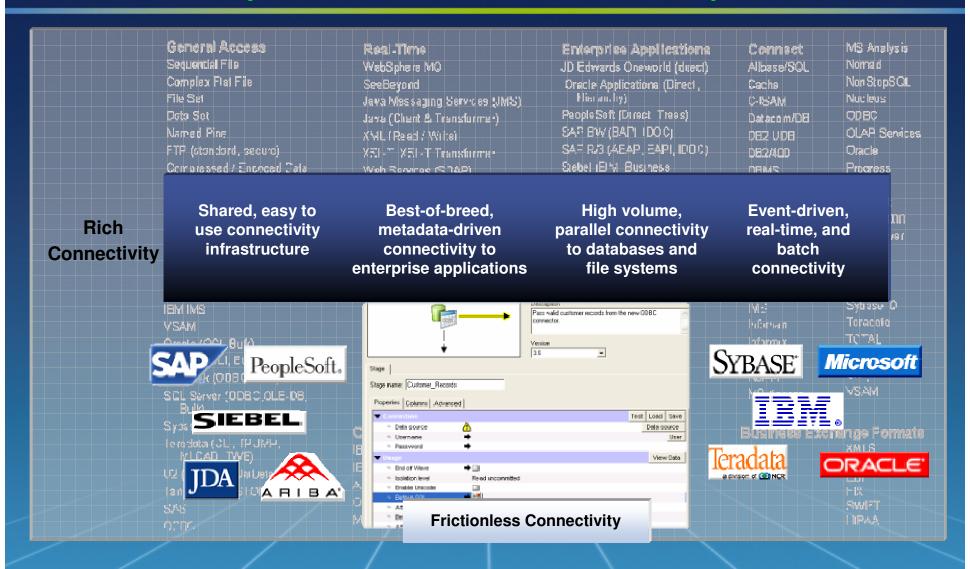


What Makes Connectivity Services Different?

Broadest Range of Connectors	<u>Benefits</u>
Bulk and direct connections to databases, files, and other data sources	Enterprise coverage, Ability to handle large data volumes quickly
Easy metadata-driven connection to enterprise applications	Easy inclusion of enterprise data
Changed data capture enables change awareness & streaming	Allows response to data changes
Mainframe data sources	Ensures enterprise coverage
Unstructured data sources through IICE	Allows for new classes of solutions
Advanced Connectivity	
New "rich" connectors	Reduced development burden, faster performance, easier configuration
Support for third-party code through Java, C or COBOL	Extensibility, Reuse of existing assets
Easier, consistent connectivity configuration interface	Lowers development learning curve
Shared Connectivity Across the Platform	
Connector reuse	Speeds development
Connectivity shared by DS & QS	Lowers learning curve



Connectivity Services: Rich Connectivity



The IBM Solution: IBM Information Server

Delivering information you can trust

IBM Information Server

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Deployment Services



What Makes Metadata Services Different?

Active Metadata Across the Platform	<u>Benefits</u>
Unified Metamodel	Facilitates leverage across product modules, Speeds development
Metadata flow from product module to product module	Increases collaboration, Creates better results, Speeds development
Seamless in-tool metadata reporting and access	Reduces Risk, Speeds Development
Operation & Design metadata managed holistically	Improves manageability, Reduces Cost
Role-Based Collaboration	
Accommodates multiple role-bases perspectives	Improves collaboration, Produces better results
Allows for annotations on any object	Reduces errors, Improves collaboration
Enterprise-Class Metadata Management	
Over 20 metabrokers and bridges	Allows for leverage of existing work
Scalable metadata infrastructure	Ensures the platform will meet enterprise requirements



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Deployment Services



What Makes Administration Services Different?

Common Security Model	<u>Benefits</u>
LDAP and Active Directory integration	Reduces risk, Leverages existing investments, Reduces administration burden
Strong, granular security control	Reduces risk, Improves control
Unified Administration	
Unified logging	Reduces debugging time, Reduces administration costs
Unified user management	Reduces risk, Reduces administration costs
Powerful Reporting	
Common graphical reporting tool with options for onscreen, HTML, or PDF formats	Provides stronger collaboration capabilities, Reduces training requirements



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Deployment Services



What is WebSphere Information Services Director?

- Packages information integration logic as services that insulate developers from underlying sources
- Allows these services to be invoked as Enterprise Java Beans or Web services
- Provides load balancing & fault tolerance for requests across multiple Information Servers
- Provides foundation infrastructure for Information Services



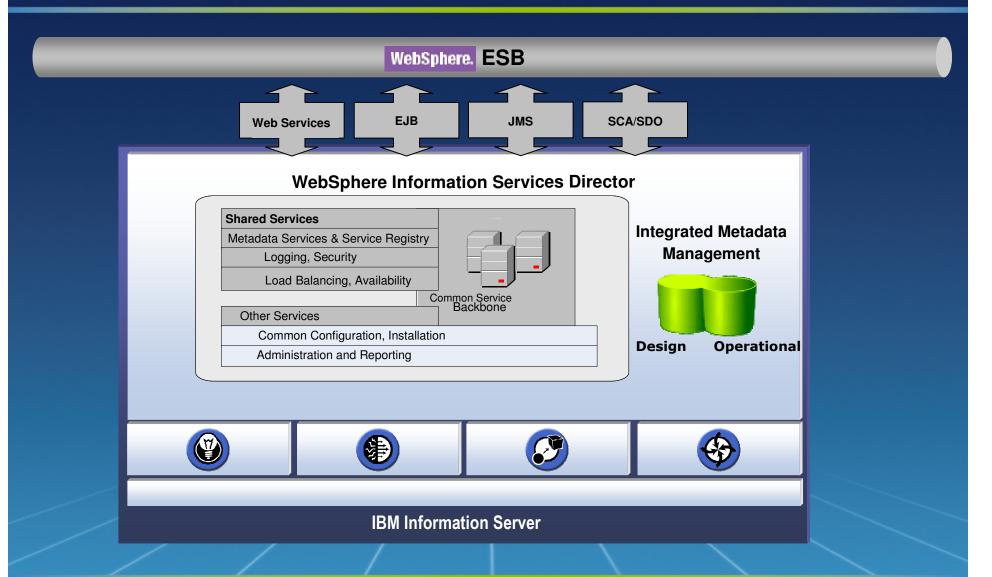


What Makes WISD Different?

Unified Information Service Deployment	<u>Benefits</u>
Common mechanism for publishing and managing services across DataStage, QualityStage, and Federation	Higher utility, Lower learning curve, Lower administration and debugging costs
Supports direct publishing of services for DB2 databases	Higher utility
Supports Classic Federation & IICE through Federation Server	Broader reach – services for any kind of data
Service Metadata	
Provides active service metadata management across design and operational metadata	Better control, Reduced administration costs
Reports show impact analysis and lineage all the way out to services	Better control, Reduced project risk, Higher service reuse potential
Easy, Flexible Service Deployment	
Easy, quick service deployment	Faster development, Lower learning curve, Leverages existing skills
Supports Web services and EJB bindings with a single service definition, single point of maintenance	Higher reuse potential, Higher utility
Flexibility in defining service interface, including support for arrays and field defaults and overrides	Lower development costs, Higher reuse potential, Better developer adoption

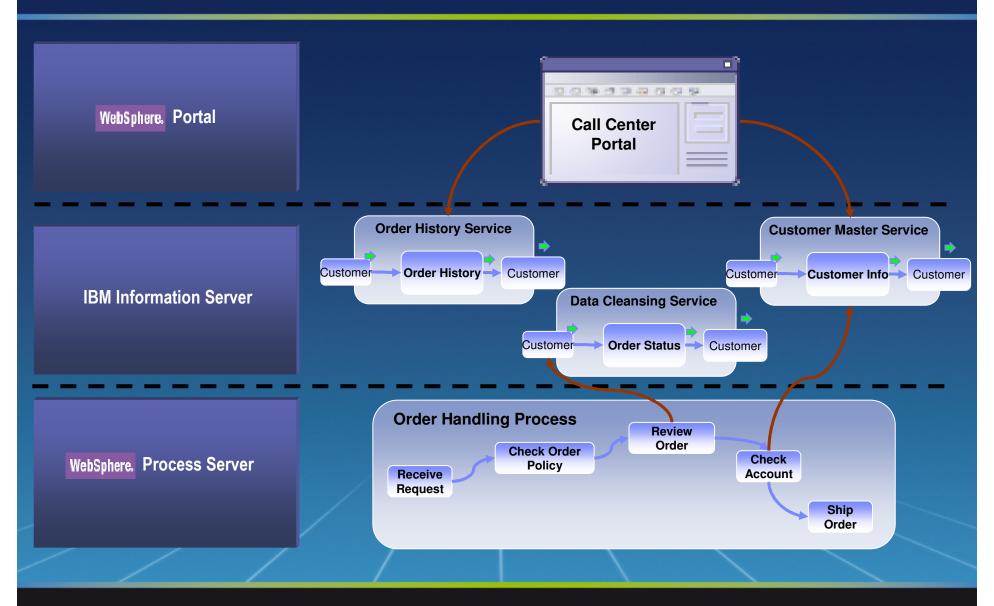


Common Programming Model





Actionable Information Services

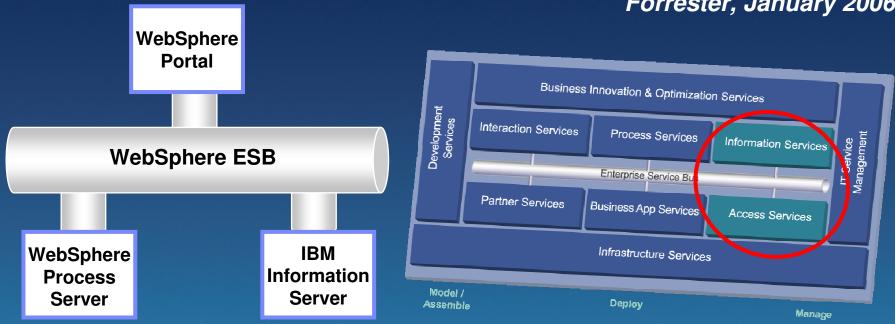




Service Oriented Architecture Information as a Service is Key

Getting the right data quickly and consistently for all applications continues to be a key challenge for many enterprises.

Forrester, January 2006



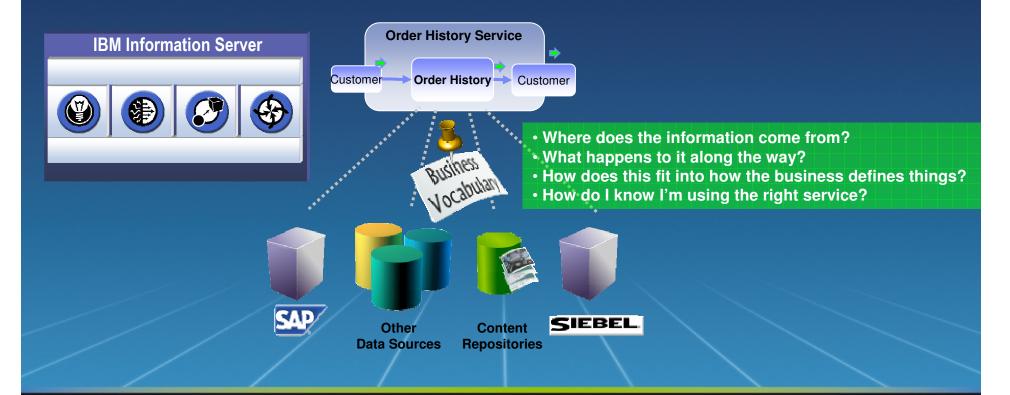
You will waste your investment in SOA unless you have enterprise information that SOA can exploit.

Gartner, March 2005

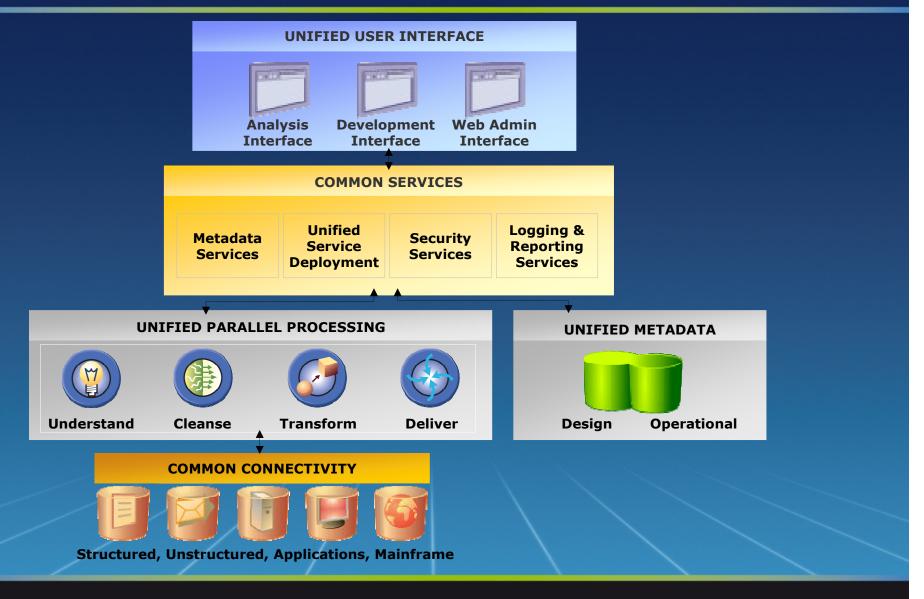


Actionable Information Services

Information Services provide a basis for trust in information – providing visibility into lineage, relationships to other systems, and business definition

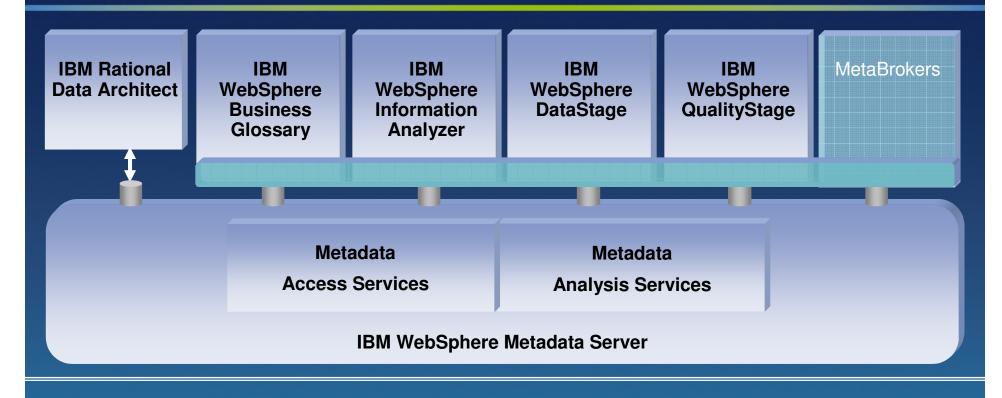


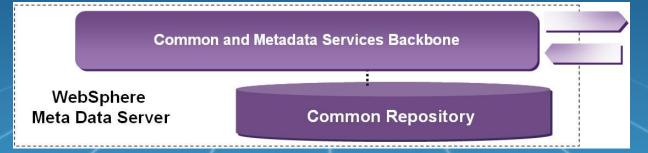
IBM Information Server Architecture





IBM WebSphere Metadata Server – at the Core of IBM Information Server



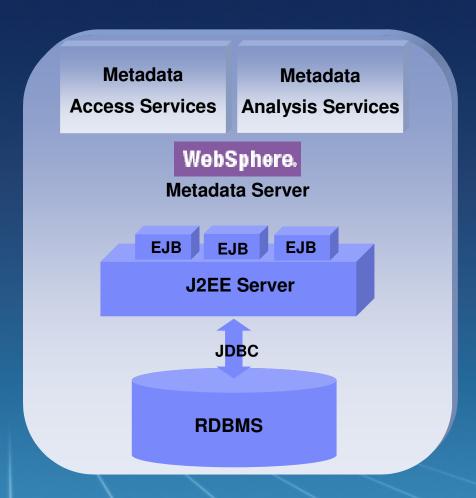




Shared Metadata Architectures

Shared Metadata Infrastructure

- Common metadata services.
 - Find & visualize information
 - Automate connection to information
 - Cross-tool lineage and impact analysis
 - Understanding of information relationships
- Extensible EMF-based model
- Common semantics and metadata understanding





The IBM Solution: IBM Information Server Delivering information you can trust

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The IBM Information Server Advantage A Complete Information Infrastructure

- A comprehensive, unified foundation for enterprise information architectures, scalable to any volume and processing requirement
- Auditable data quality as a foundation for trusted information across the enterprise
- Metadata-driven integration, providing breakthrough productivity and flexibility for integrating and enriching information
- Consistent, reusable information services—along with application services and process services, an enterprise essential
- Accelerated time to value with proven, industry-aligned solutions and expertise
- Broadest and deepest connectivity to information across diverse sources: structured, unstructured, mainframe, and applications







APPENDIX - A

Data Replication

Data Event Publishing



Data Synchronization: IBM WebSphere Replication Server

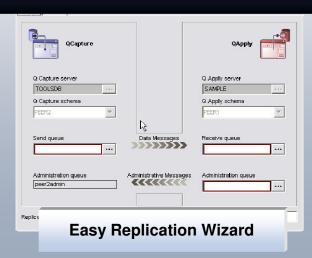
- Distribution, consolidation or synchronization of information in different databases
- Multi-directional delivery
- Ease-of-use features:
 - Integrated monitoring and statistics
 - Changed data histories
 - Configuration options:
 - Wizard-driven GUI
 - Command-line processor
 - Script-driven processor

Deliver



IBM WebSphere Replication Server

Replicate and synchronize between databases in high-speed based on data events for high availability & disaster recovery, data synchronization, and data distribution





Data Synchronization: IBM WebSphere Replication Server

- Replication can automatically keep multiple data locations consistent, and each target can be different to match the users needs. This includes different latency or differing timeliness of the data.
 - replication can be by time interval, event driven or continous
 - different enhancements (derivations, summarization, transformations)
 - different formats to each target

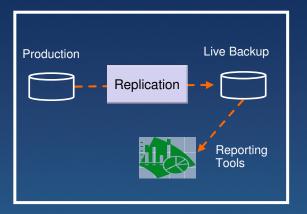
Data Replication

- High availability of production applications
- Distribution of data to other locations
- Consolidation of data from other locations (Data Warehuse and ODS applications);
 - Data Replication as part of the ETL process
- Bidirectional exchange of data with other locations
 - Some variation or combination of the above

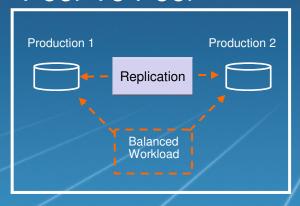


Many Usage Scenarios For Replication

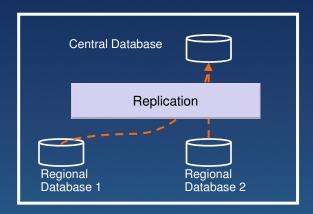
High Availability



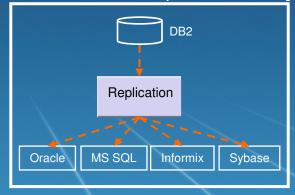
Peer To Peer



Rollup (many to 1)



Distribution (1 to many)





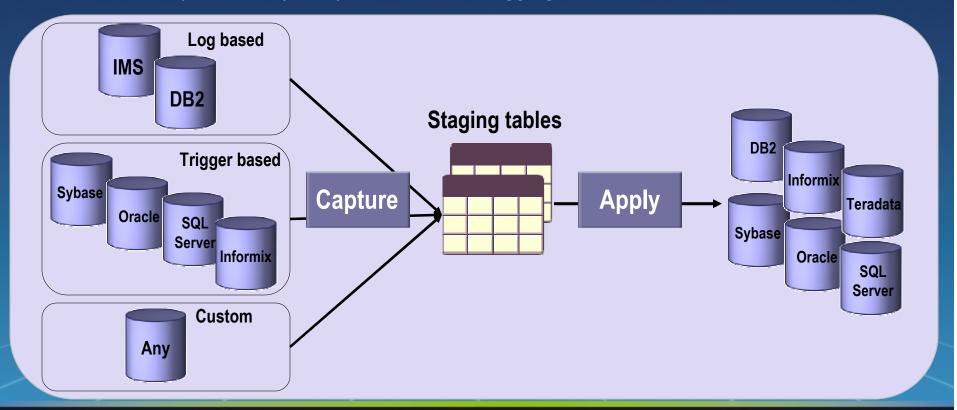
Websphere Replication Server: SQL Replication

Function

- Filter and transform, Apply by table or by transaction
- Choose latency by schedule, interval, event, or continuous
- Replicate point-to-point, for distribution, or for consolidation
- Maintain snapshots, simple copies, histories, or aggregates

<u>Usage</u>

- Business intelligence
- Distribution and consolidation
- Application integration





Websphere Replication Server: Q-Replication

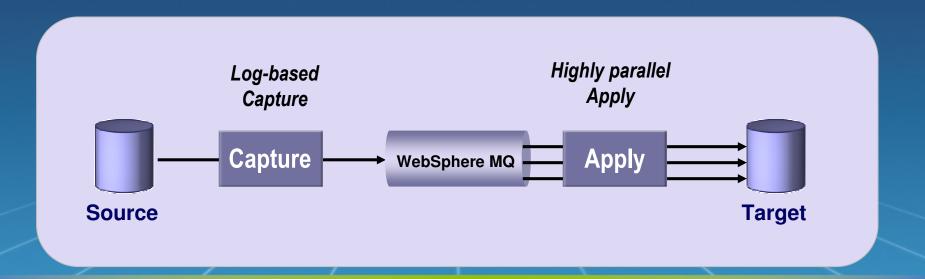
New replication architecture for delivering extremely low latency replication for peer-to-peer environments

Function

- Replicate rows or transactions
- Filter and transform data
- Detect and resolve conflict
- Configure and monitor environment

<u>Usage</u>

- High availability
- Workload distribution
- Application integration





Changed-data Publishing: IBM WebSphere Data Event Publishing

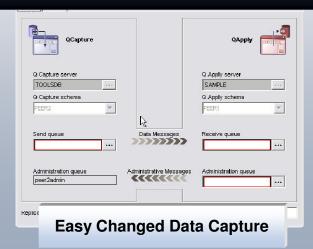
- Integration using data events rather than application development
- Mainframe data access without changes to applications
- Features for flexibility and efficiency:
 - Low-latency or scheduled data capture
 - Publication in a consistent, relational structure
 - Open XML delivery format
 - Recoverability
 - Assured delivery

Deliver



IBM WebSphere Data Event Publisher

Detect and respond to data changes in source systems, and publish changes to subscribed systems, or feed changed data into other modules for event-based processing



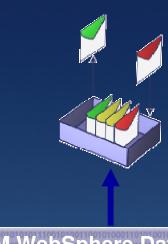
Websphere Data Event Publishing

What is Event Publishing?

- Capture changed-data from DB2, IMS and CICS/VSAM
- Correlate by transactions within single database
- Extract to consistent and documented XML format
- "Publish" to WebSphere MQ queue
- Received & Processed by any MQ "listener"

Why Publish data?

- Application to Application Messaging:
- Event Notification
 - Stream changed data information to Web interface
 - Stream only particular events of interest (filter data)
- Warehouse / Business Intelligence
 - Integrate captured changed data with an ETL tool
 - Perform very complex transformations
 - MQ provides guaranteed delivery
 - Works even when the target is not available







WebSphere Data Event Publishing

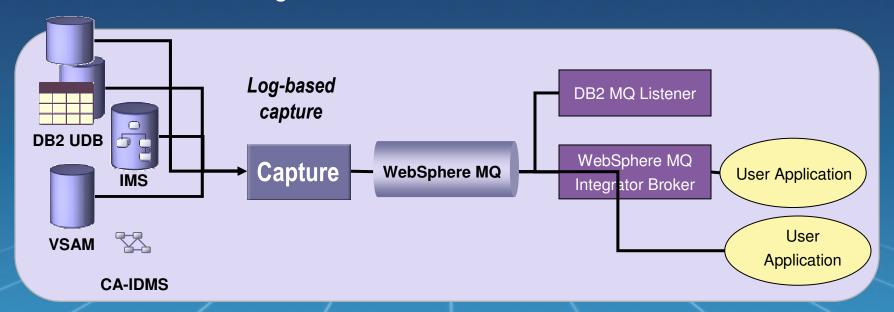
Capture database changes and publish them as XML messages to WebSphere MQ

Function

- Publish events to a message queue
- XML self-describing format
- Wizard-driven configuration

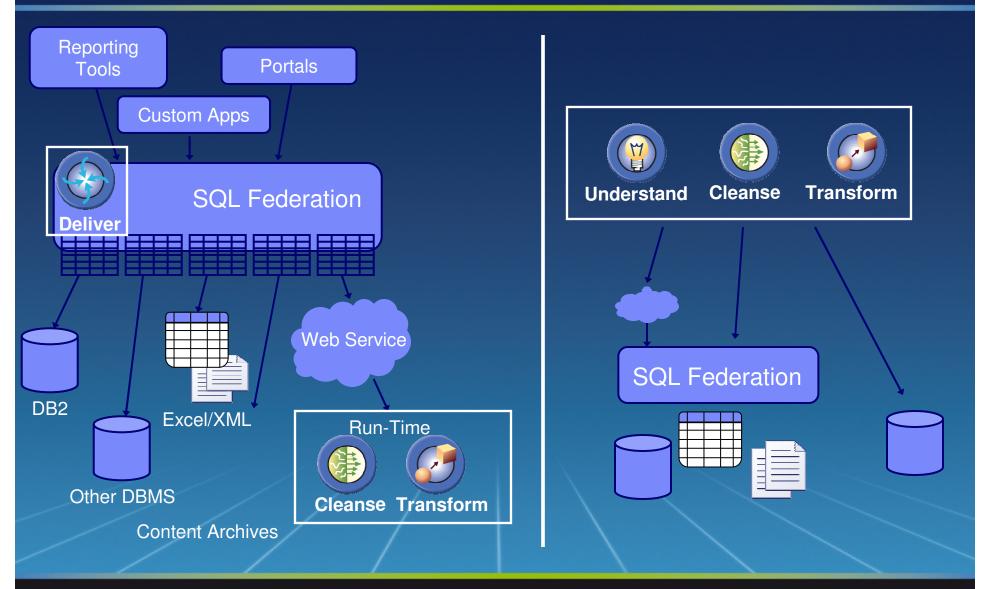
<u>Usage</u>

- Application to application messaging
- Initiate business processes
- Source for ETL tool





Federation, Analysys, Cleansing and Transformation: can work together !!!





Combine Event-Driven Processing & Transformation

Reduce latency for tactical decision making

