Infrastructure Simplification and Best Practices for System z IT Service Management

Attend one of our free technical education seminars to learn the value of System z™ and Tivoli® solutions to help control costs and improve delivery of services to customers.

With islands of computing and data spread across your enterprise – including disparate management tools and each system requiring manual attention – you have an IT environment that's growing more complex with each upgrade. The cost of managing and maintaining such complex environments can easily overwhelm your budget. It's time for a new approach. This complimentary seminar will explain how virtualizing IT can reduce complexity by consolidating your enterprise into fewer devices. When you separate the logical representation of a resource from its physical implementation, you can improve its flexibility and simplify management.

IBM is hosting a series of seminars in cities across North America that are designed for a range of interests. Morning sessions will offer a higher level view of infrastructure simplification, and afternoon sessions give technical professionals – from IT operations management to data, storage or systems programmers – a more in-depth discussion of these critical topics. Attendees also have the opportunity to interact with technical professionals who have extensive knowledge of the unique advantages of the System z platform and software solutions to reduce complexity..

In this one-day seminar, **Infrastructure Simplification and Best Practices for System z IT Service Management,** you'll learn from experts about how to:

- *Control and lower operational costs by simplifying operations, even when your resources are limited*
- *Automate your production workload using solutions that also handle routine administrative tasks*
- *Make full use of your current software with end-to-end management tools for your operating environment*
- *Predict and prevent system outages in order to maintain service levels*

Register online today!

This technical seminar will help you better understand IBM's newest System z and related offerings, and leverage your infrastructure investments to support an On Demand operating environment. Visit **ibm.com**/software/zseries/zseminars right now to locate the seminar nearest you.

Agenda

Morning

- Infrastructure simplification
- System z technology update
- IT Service Management for System z
- It's time to take control of your infrastructure

Afternoon

- Managing service execution
- Ensure service delivery
- Enhance your IT compliance
- Improve problem and incident management

Locations and dates

Atlanta   **September 6, 2006**
IBM
4111 Northside Pkwy.
Atlanta, GA
Hillside Bldg., Auditorium 03F-13

St Louis   **September 12, 2006**
IBM
325 J. S. McDonnell Blvd.
Hazelwood, MO
Bldg. 300, Room 215

Los Angeles   **September 19, 2006**
IBM
400 N. Brand Blvd.
Glendale, CA
7th Floor, Room 701

Columbus   **September 21, 2006**
IBM
Atrium II, Suite 300, 5475 Rings Rd.
Dublin, OH
Innovation Classroom

New York City   **October 11, 2006**
IBM
590 Madison Ave.
New York, NY
12th Floor, Room 1219

Dallas   **October 17, 2006**
IBM
1503 LBJ Freeway
Dallas, TX
Fifth Floor, Room 5010

Washington, D.C.   **October 19, 2006**
IBM
1301 K Street NW
Washington, D.C.
Room 12C202

Toronto   **October 20, 2006**
IBM Toronto Software Lab
8200 Warden Ave.
Markham, Ontario
Amphitheatre

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