IBM

Infrastructure Simplification and Best Practices
for System z Service Management
Columbus Seminar Agenda

8:15 am   Registration and Continental Breakfast

8:30 am   Introduction

8:45 am   Infrastructure Simplification
                 Rory Canellis, System z9 Marketing Content Manager - Product differentiation

9:30 am   System z Technology Update
                 Ed Gauthier, Linux for zSeries Marketing

10:15 am   Break

10:30 am   IT Service Management Update
                 Bill Davis, zSeries Program Director

11:15 am   It's Time to Take Control of your Infrastructure
                 Rory Canellis, System z9 Marketing Content Manager - Product differentiation

11:45 am   Lunch

12:15 pm   Managing Service Execution
                 Butch Rambish, System Automation Portfolio Product Manager

1:00 pm   Ensure Service Delivery
                 Butch Rambish, System Automation Portfolio Product Manager

1:45 pm   Break

2:00 pm   Enhance Your IT Compliance
                 Barry Siegel, Consulting IT Specialist - Software Asset Management, Americas TechWorks

2:45 pm   Improve Problem and Incident Management
                 Bill Davis, zSeries Program Director

3:30 pm   Closing Remarks

Presentations are available for download at http://www.ibm.com/software/zseries/zseminars/handouts