

Be 100% Sure About Your BRMS Decision

December 18, 2008 10 a.m. Pacific / 1 p.m. Eastern

Today's presentation will begin at the top of the hour. Thank you for attending!

- Presentation (20 minutes)
- Q&A
 - Submit a question at any time during the presentation
 - Click 'Q&A' from the panel on the bottom right side of your screen
 - Type a question and click Send
- Link to recorded presentation and slides will be e-mailed to all attendees
- If you have any technical problems during the broadcast, for help call 1.866.779.3239

Business Decisions Are Dynamic ...

We need to add a validation step to meet the requirements of the new regulation.

Let's create a special promotion for our

Compliance Screening

Documentation Requirements

ers.

Up-sell/Cross-sell offer Commissions / Royalties

Underwriting

Tax calculation

Billing

Eligibility

Fraud assessment

Configuration

Pricing

Benefit calculation

Accounting Disposition

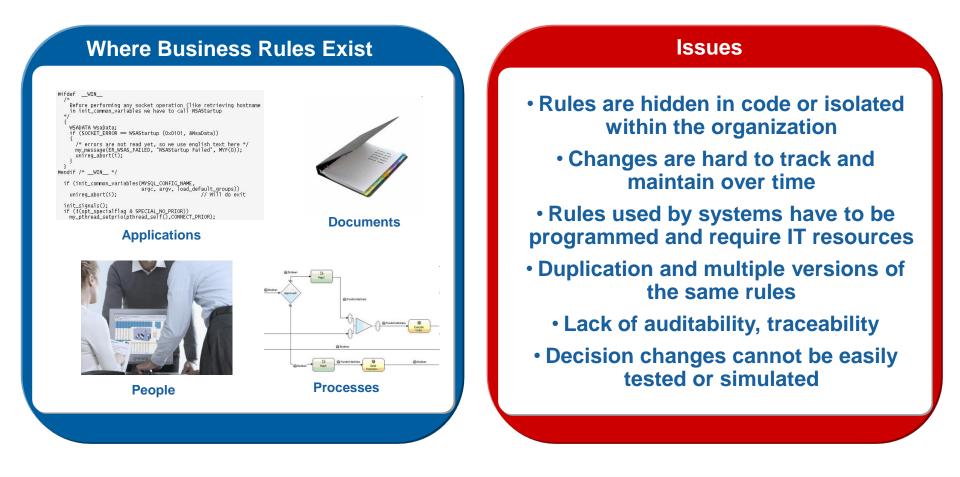
Product Selection

Can we automate approvals for this type of order?

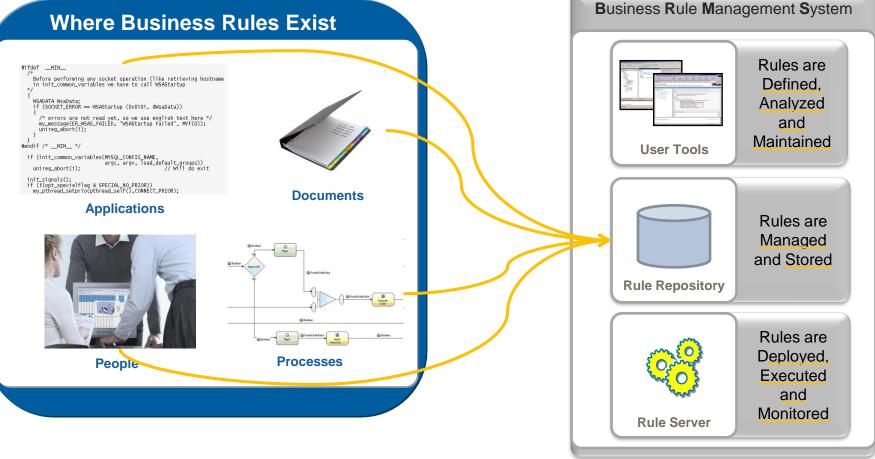
And Changing Frequently...

Traditional Approaches for Managing Change

Decisions used in operations = "business rules"







- A BRMS is the combination of tooling, methodology, governance and best practices that allow customers to manage their business with easy, safe and predictable flexibility.
- So how do you:
 - Decide if a BRMS is the right technology
 - Plan to introduce a BRMS into your organization from both a business and technology perspective
 - Validate your existing BRMS plans

A Discovery Workshop!

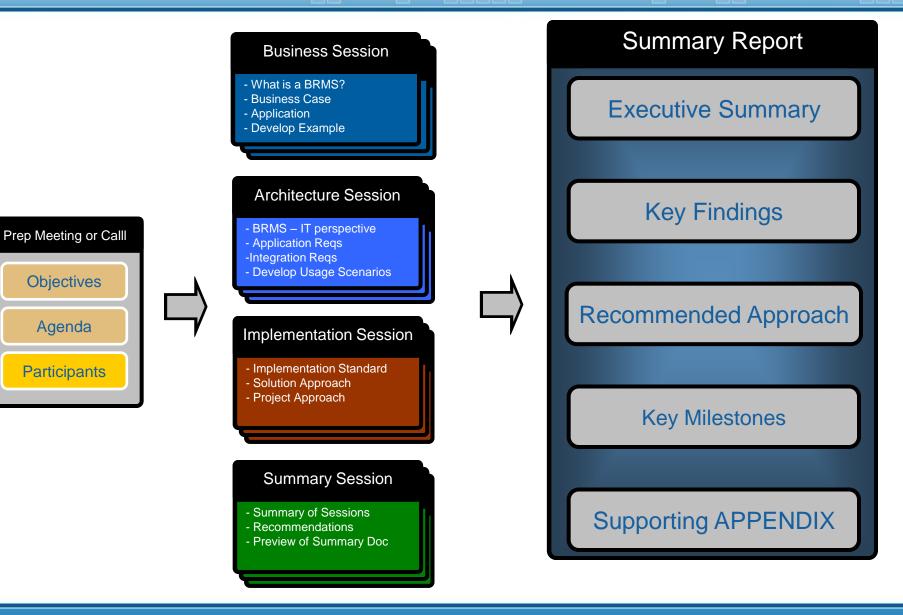


- Delivered as a two-day solution development exercise
- Led by team of ILOG BRMS experts with business and IT teams from customer
- Used to validate if and how a BRMS based policy change management approach would impact customer system
- ILOG provides a summary session and written document of findings and recommendations

Changing the rules of business

Discovery Workshop Outline





Business Session – Day 1 Morning



- What is a BRMS?
- Business Case Overview
- Current & Desired Situation
- Success Factors
- Timeline
- Explore example of a policy change management capability using ILOG BRMS products, methodology & best practices
- Attendees include
 - Business stakeholders, end users, analysts
 - IT executives, stakeholders, architects, program/project manager

Architecture Session – Day 1 Afternoon



- What is a BRMS?
 - Technology
 - Business & IT Perspective
- Policy/Rule Management
- Policy/Rule Test & Simulation
- Policy/Rule Deployment
- Application Architecture
- Explore usage scenarios for <cust> initiative using ILOG BRMS deployed into architecture based on ILOG methodology & best practices
- Attendees include
 - Solution Architect
 - Enterprise Architect
 - Business Analysts

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Implementation Session – Day 2 Morning



- Use customer examples to explore ILOG BRMS implementation standard
- Solution Approach
 - Project Approach
 - Resource Charts
- Attendees include
 - Program/Project
 Manager
 - Architect

Summary Session – Day 2 Afternoon





- Summarize Key Findings
- ILOG Capabilities
- Recommendations
- Preview of <Cust>-ILOG Discovery Workshop Summary Document
- Q&A
- Attendees include
 - Business stakeholders
 - Architect
 - Program/Project Manager

Discovery Workshop Sample Table of Contents

- Executive Summary
- Understanding of Business
 - Business Case Overview
 - Current & Desired Situation
 - Success Factors
 - Benefit Analysis
 - Timeline
- Solution Overview
 - Key Findings
 - Recommended Approach
- Solution Approach
 - Project Approach
 - Resource Charts
- Suggested Next Steps & Timeline
- APPENDIX



Question and Answer

- Click 'Q&A' from the panel on the bottom right side of your screen
- Type a question and click Send

Resources

- <u>www.ilog.com/brms</u>
 BRMS Resource Center -- explore, learn, try
- <u>http://blogs.ilog.com</u>
 ILOG Blogs -- latest on all products, technology, and methodology
- <u>http://www.ilog.com/corporate/training/</u>
 Training -- find worldwide ILOG classes and self-training resources
- <u>http://www.ilog.com/industries/banking/discovery.cfm</u>
 Discovery Workshop -- schedule a workshop for your organization



Join us at DIALOG09

Changing the rules of business

February 3-5, 2009 Renaissance Resort at SeaWorld Orlando, FL

For more event information, please visit <u>www.ilog.com/dialog</u>