

Product Technology Center

Sponsored by IBM Software Services for WebSphere
ibm.com/websphere/servicezone

PTC Hours

Monday	10:30am - 6:30pm
Tuesday	8:30am - 6:30pm
Wednesday	8:30am - 6:00pm
Thursday	8:30am - 4:00pm

Location: San Polo 3401

Talk with experts

Get answers

Hands-On, Self-Paced Labs

- Choose from over 15 labs covering a wide range of products and technologies
- These labs are not listed in the Pocket Guide -- drop by the PTC to get a list of lab exercises

Meet-the-Expert Sessions

- Discuss your questions with our development and services experts
- Look for sessions that start with the title "Meet the Experts" in your Pocket Guide

Hands-on Labs

Scheduled sessions that are part of the
Technology Program

4 hands-on lab rooms

Instructor-led

Predetermined time slots

Check your Pocket Guide for details

- Session titles begin with "Hands-on Lab"
- Labs will be held in Murano 3301B, 3303B, 3305B and 3205A
- Seating for these labs is on a first-come, first-served basis

Test drive the latest IBM software