Rational. software

Service offerings for IBM Rational Portfolio Manager

Highlights

■ **Provide a roadmap for deploying the broad set of functionality within the Rational Portfolio Manager solution, tying it directly to your business needs and current situation**

■ **Accelerate the deployment of the Rational Portfolio Manager solution, enabling more rapid realization of the software's benefits**

■ **Promote IBM best practices in project, program and portfolio management**

■ **Help to mitigate the risks commonly associated with introducing new technology and processes to your team**

■ **Provide a path to self-sufficiency with the Rational Portfolio Manager solution**

IBM professional services can help you develop and deploy your IBM Rational® Portfolio Manager solution through three service offerings:

• *Project and Portfolio Management (PPM) assessment*
• *Rational Portfolio Manager fast-track deployment service*
• *Rational Portfolio Manager standard deployment service*

PPM assessment offering

The first step before deploying IBM Rational Portfolio Manager software is the PPM assessment. This is an independent evaluation of your PPM practices, measured against IBM best practices in project and portfolio management. The PPM assessment can require as few as 2 days or as many as 10 days of consulting effort, depending on the scope and complexity of the assessment.

Throughout the assessment process, IBM gains an in-depth understanding of your business needs and desired results from the Rational Portfolio Manager solution. Given the current state of your PPM practices and your desired results, IBM provides a prioritized list of specific recommendations for deploying IBM best practices that will deliver the greatest business value. This objective, third-party perspective from trained consultants can provide you with the much-needed business justification for change.

Next, you and your team will decide which recommendations to pursue. After discussing with you any schedule and budget constraints you may have, IBM can prepare a detailed roadmap to implementation.

This roadmap will outline the activities, deliverables and training—as well as the staff and resources—your team needs for an efficient and successful deployment of Rational Portfolio Manager software.

ON **DEMAND BUSINESS**™

Rational Portfolio Manager fast-track deployment service offering

The fast-track deployment service is scoped to be completed after 25 to 30 days of consulting effort. This service offering may be right for your team if you:

- *Need to solve a key pain point quickly*
- *Wish to deploy Rational Portfolio Manager software to no more than 30 end users, all of whom share a single set of PPM practices*
- *Do not have rigidly defined PPM practices, but rather are looking to IBM to help you define and implement a set based on IBM best practices*

IBM's best practices in project, program and portfolio management are founded on comprehensive field experience with practices that have served the essential needs of a wide variety of customers.

Fast-track services are focused on deploying a basic set of processes and metrics, with minimal customization, for the following capabilities:

- *Portfolio analysis and reporting*
- *New-project initiation requests*
- *Business-case review approval*
- *Project planning*
- *Project execution*
- *Project closeout*

Rational Portfolio Manager standard deployment service offering

The standard deployment service offering is used to deploy Rational Portfolio Manager software to one or more project teams that require customization of the tool to meet specific requirements for processes and metrics.

This service offering can deploy any of IBM's best practices in project, program or portfolio management, encompassing any functional area of the Rational Portfolio Manager solution.

Deployment activities and deliverables

Both the fast-track deployment and the standard deployment service offerings consist of similar activities and deliverables; the difference is in the number of key pain points they aim to relieve and the additional consulting effort required to relieve those pain points.

Deployment planning

The IBM deployment project manager works with your team to define and document the vision, scope, roles, resources and communications plan for your deployment project team. He or she will help you produce the project schedule and define milestone checkpoints, each of which calls for a progress review to ensure that all parties remain in agreement on the definition, design and implementation of the Rational Portfolio Manager solution as the deployment project unfolds.

Environment specification

An IBM technical consultant works with your IT department to determine where to install each software component of the Rational Portfolio Manager solution, and captures these decisions in an environment specification report. This report specifies the subsequent installation activity.

Usage-model definition

A senior IBM process consultant works with your team to define how each of the identified roles on your team (project managers, resource managers, program managers, executives, etc.) should use the Rational Portfolio Manager solution in their daily work. Together, you define, design and document processes and metrics.

Once the solution is designed and documented, IBM conducts a checkpoint with your team to work through the design trade-offs that may have been identified, and to agree to implement resolutions according to the usage-model design documents. The approved design documents become the specification for the subsequent configuration activity.

Installation and configuration

An IBM technical consultant installs the Rational Portfolio Manager solution according to the environment specification report and configures it according to the usage-model design documents.

A checkpoint occurs here, too, giving your team a chance to interact with a preliminary version of the configured tool to ensure that it will meet the needs of the end users. Any required adjustments are made before making the solution available to the rest of your team.

Rollout to end users

When the Rational Portfolio Manager solution is approved for rollout, IBM prepares training materials to introduce the solution to the designated end users. IBM then delivers training, makes the solution available for production use, and mentors end users as they begin to use the solution in their daily work.

Administration planning

An IBM technical consultant works with your designated Rational Portfolio Manager administrator, IT system administrator and database administrator to define ongoing administration and maintenance procedures, roles and responsibilities. The decisions are captured in an administration and maintenance plan.

With administration planning completed, IBM will conduct another checkpoint with management and key stakeholders to summarize the results of the deployment activities, discuss any remaining gaps between the current and desired PPM practices, and recommend next steps for gaining additional value from the Rational Portfolio Manager solution.

Follow-up deployment review

After your team has used the Rational Portfolio Manager solution for at least 30 days, IBM returns to hold informal interviews with the end users, tool administrator and others to capture their evaluation of the environment based on their initial experiences.

If any issues are found that—if left unresolved—could impede or delay the results you wish to see from your investment in the Rational Portfolio Manager solution, IBM will prepare recommendations for resolving the issues.
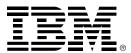
A sound investment

You need the right skills and experience to build On Demand Business solutions. As part of this process, you must leverage your most valuable asset—your people. IBM professional services has a proven approach to helping identify your needs and implementing a solution that addresses those needs. By combining the intellectual capital of your people with the critical technical skills from IBM professional services consultants, you can create a team that understands the complexities of the technologies that run your business.

You can rely on the deep technical skills of the IBM professional services team to help you succeed.

For more information

To learn more about the service offerings for IBM Rational Portfolio Manager software, visit:

ibm.com/rational

IBM®