



Extending Collaboration

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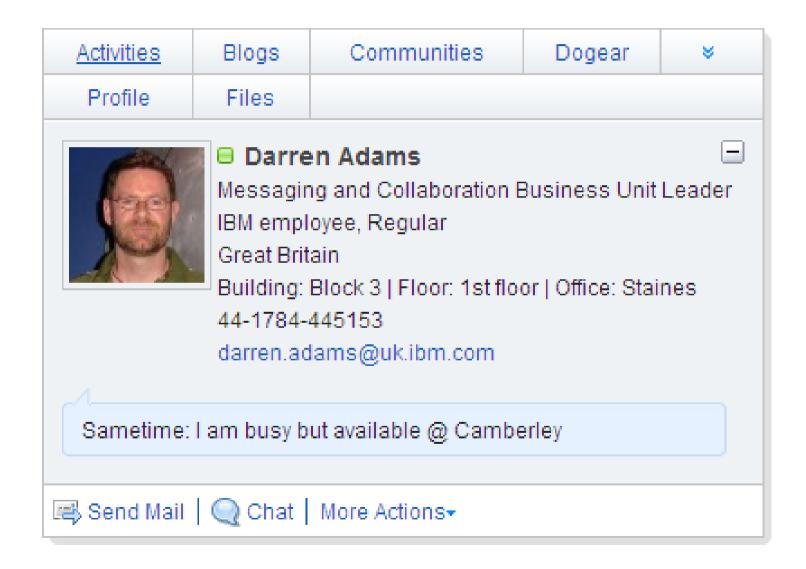
Andy Porter
Senior Technology Advocate, IBM Lotus Software





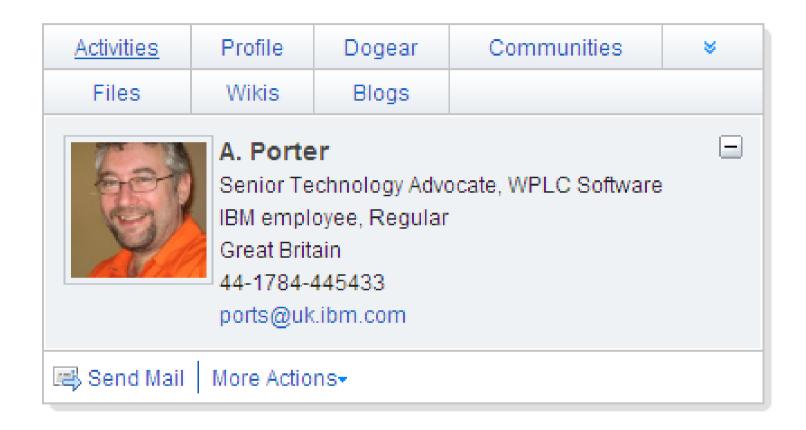


Introducing... me





And Ports...





How this session came about...

- I was sitting next to my colleague Brendan Tutt at Lotusphere
- We were watching Chris Reckling do a session on how different people collaborated and interfaced
 - ... call it a 'day-in-a-life'
- And I said to him...
- "We should do something like this for Lotusphere Comes To You"
- So I suggested it...
- ... and here we are



Scenario

- Brief a customer (fictional)
- Find the right expertise (i.e. people)
- Connect with them
- Plan the briefing
- Interface with the customer

Elements of collaborative working



E-mail, calendar, tasks, contacts



Line-of-business applications

Documents – creating, reviewing, publishing, sharing





Instant messaging & presence awareness



Web conferences



D

Document libraries



News feeds

Social-based collaboration – discovery of knowledge and people



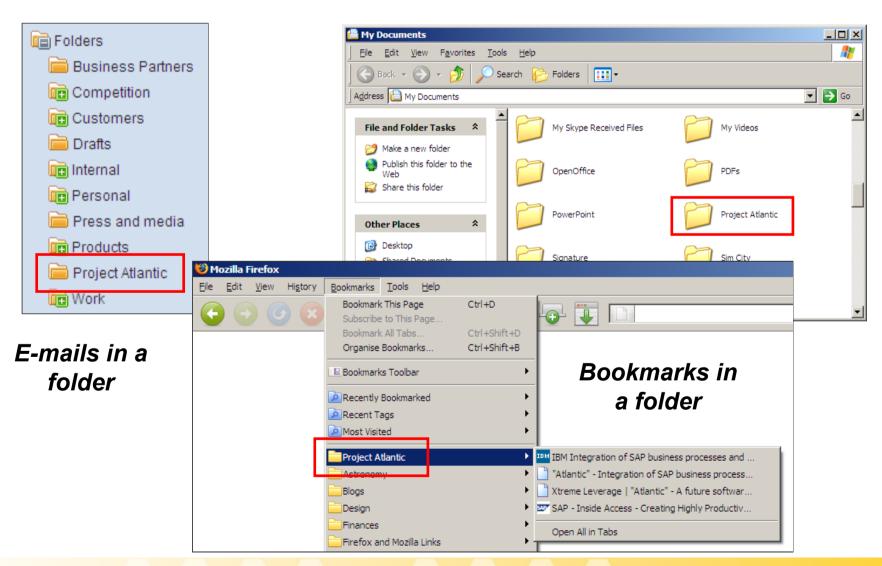
All of the above relate to co-ordinated business activities – they should integrate, not live in silos



Working on business activities

The way that many people work...

Documents, presentations, spreadsheets in a folder



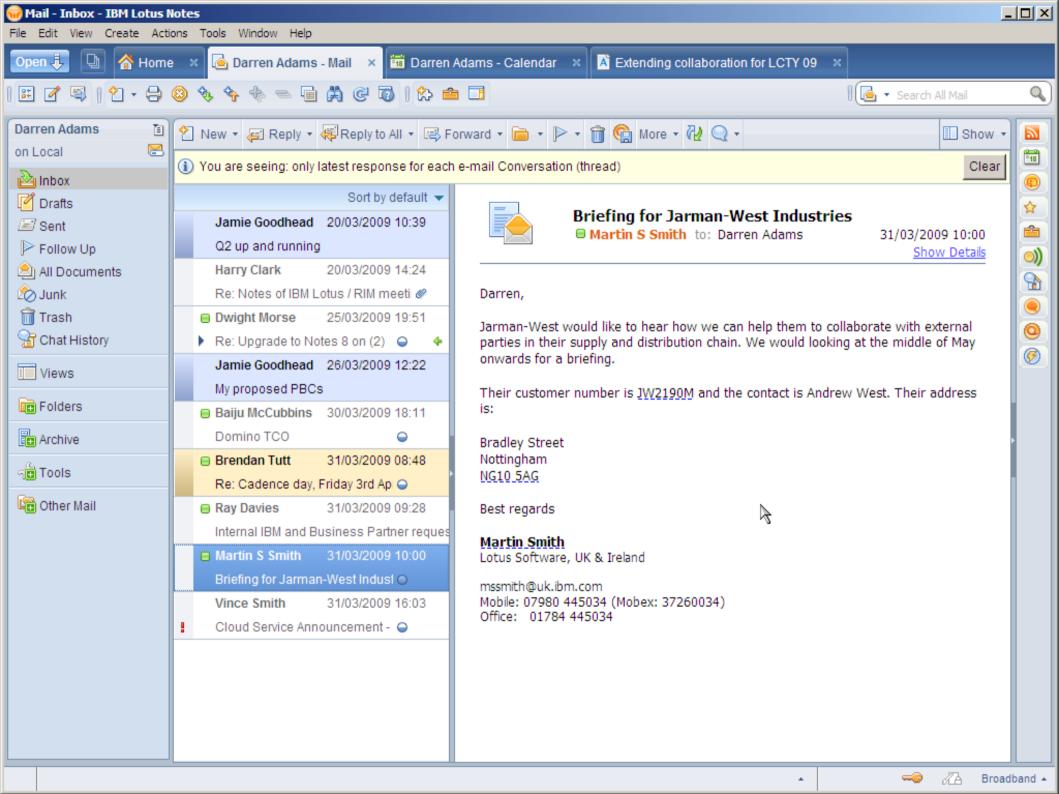


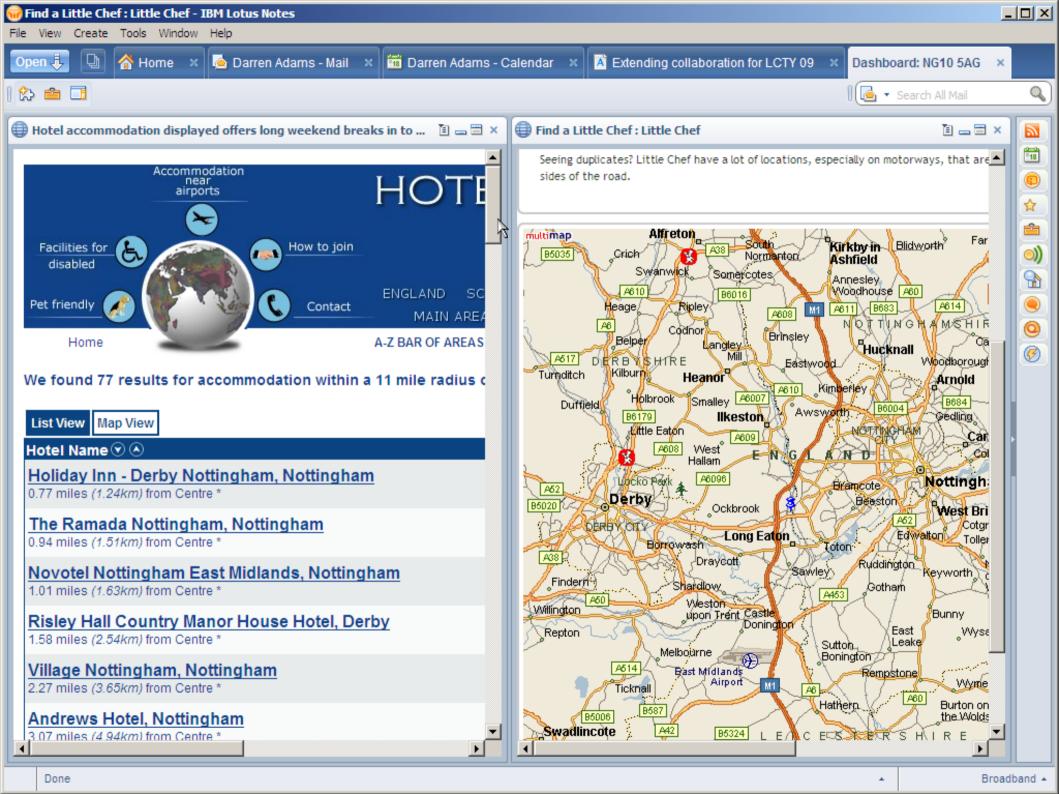


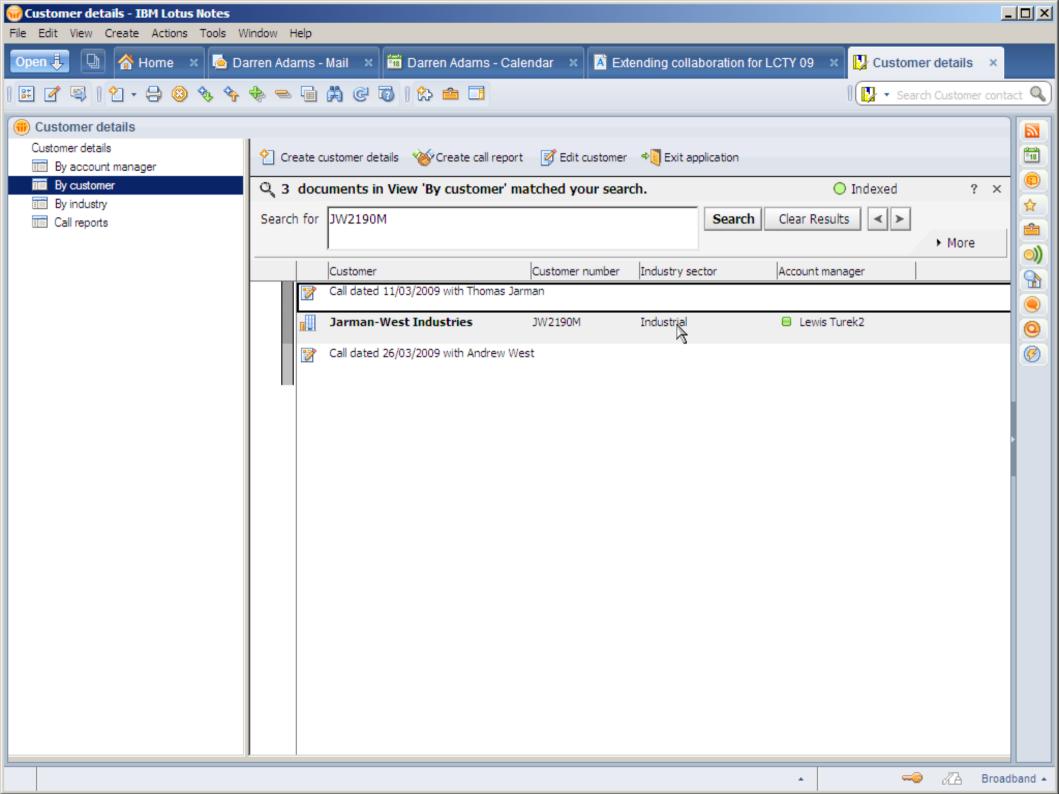
Part 1

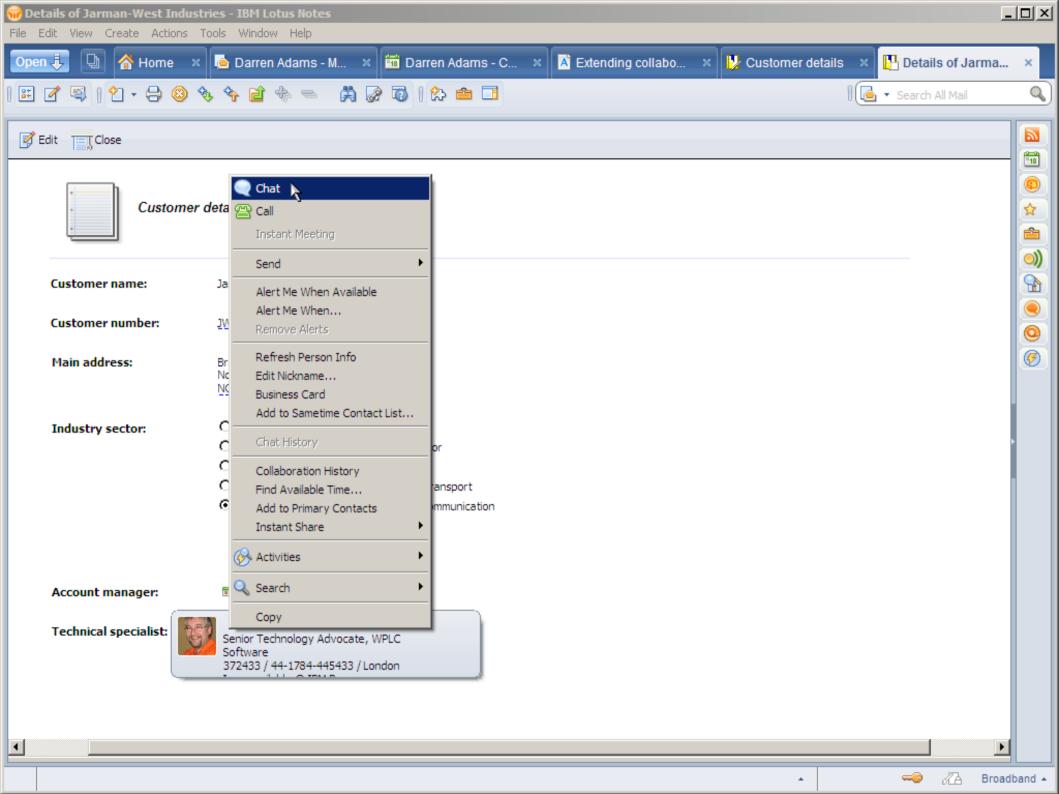


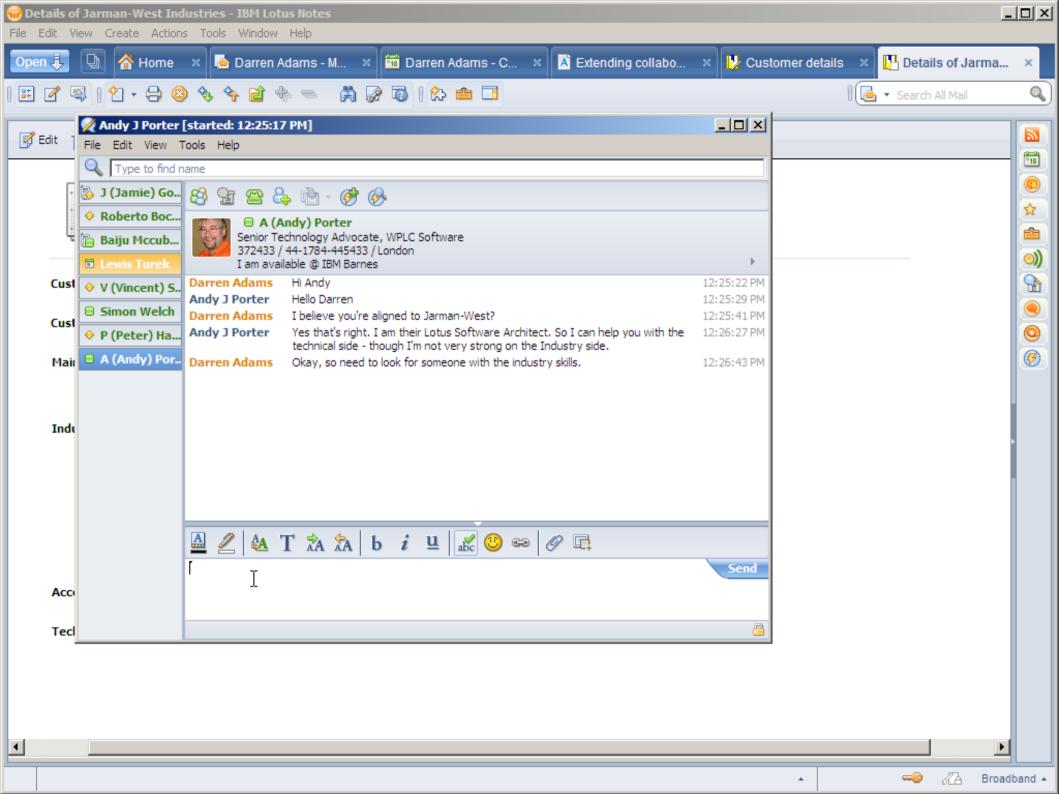


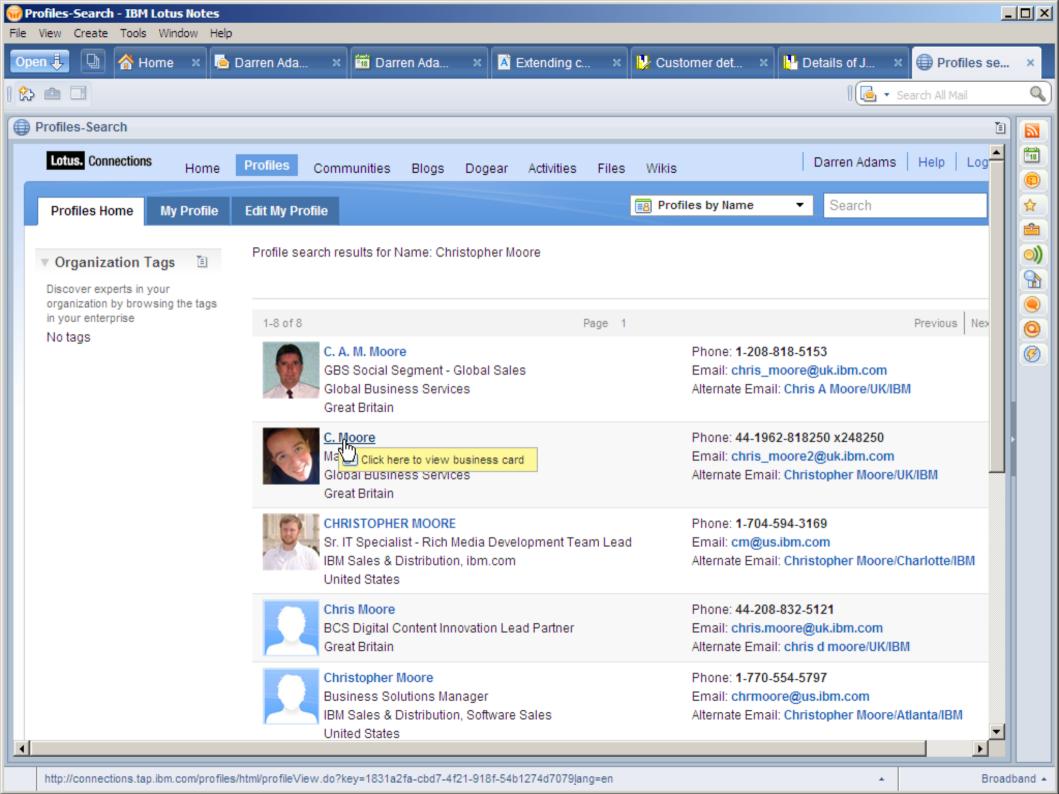


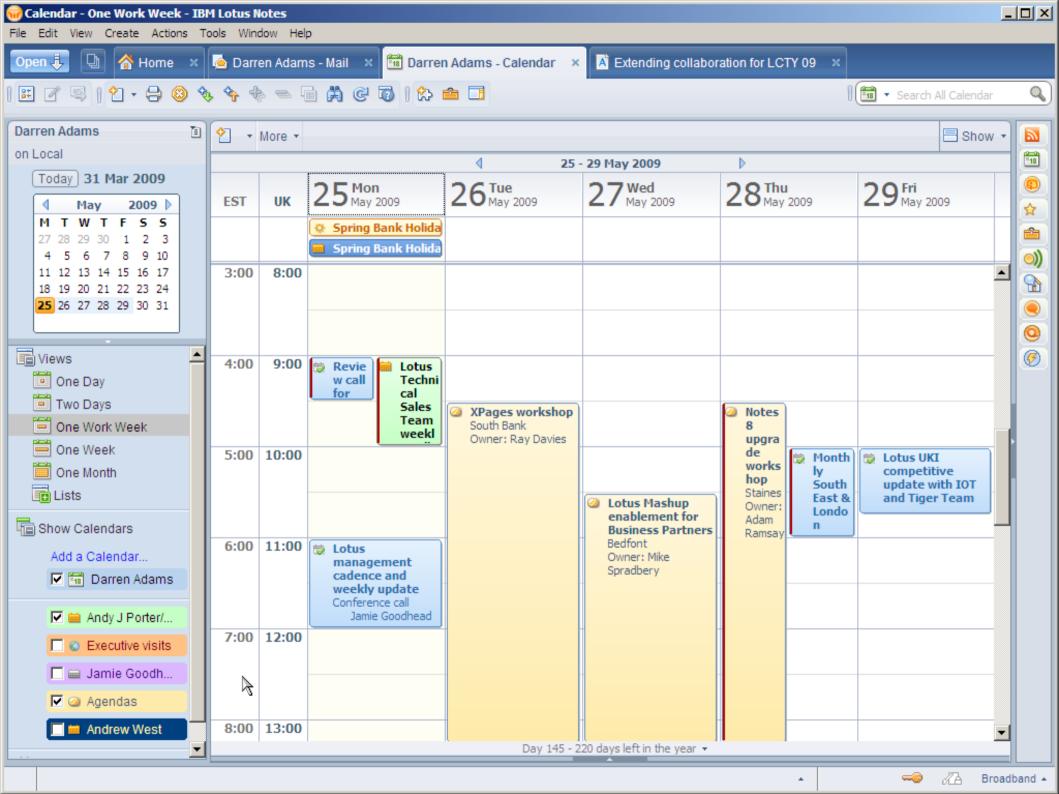


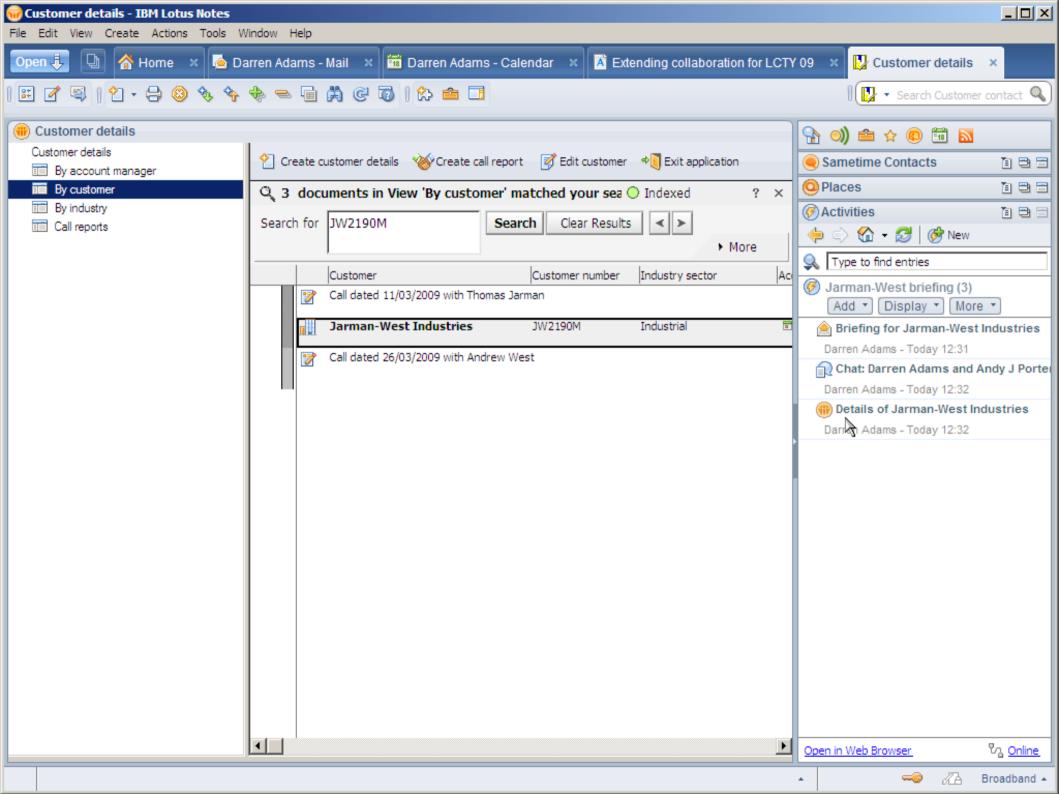














What we've seen in part 1

- Collaborative capabilities integrated into Notes 8
- Content brought to life using live text and widgets
- Integrated presence awareness and instant messaging
- Discovery of information about people and their experience
- Integration of calendar information from different sources
- Beginning to gather relevant information into a business activity



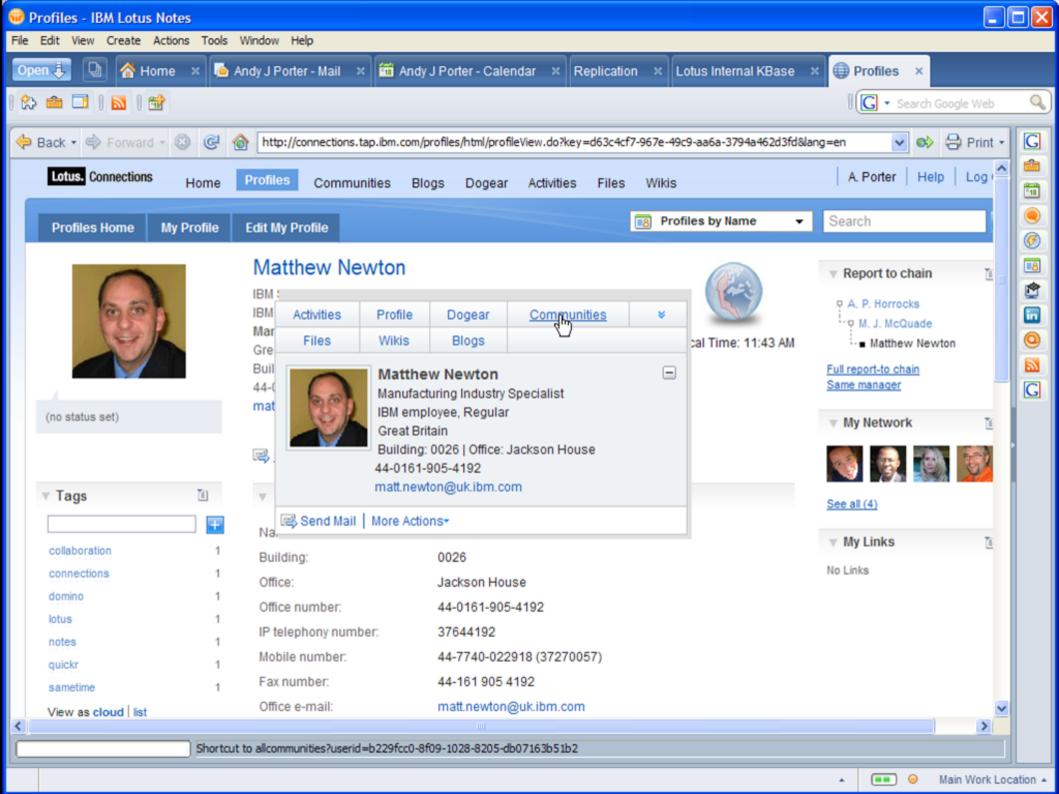


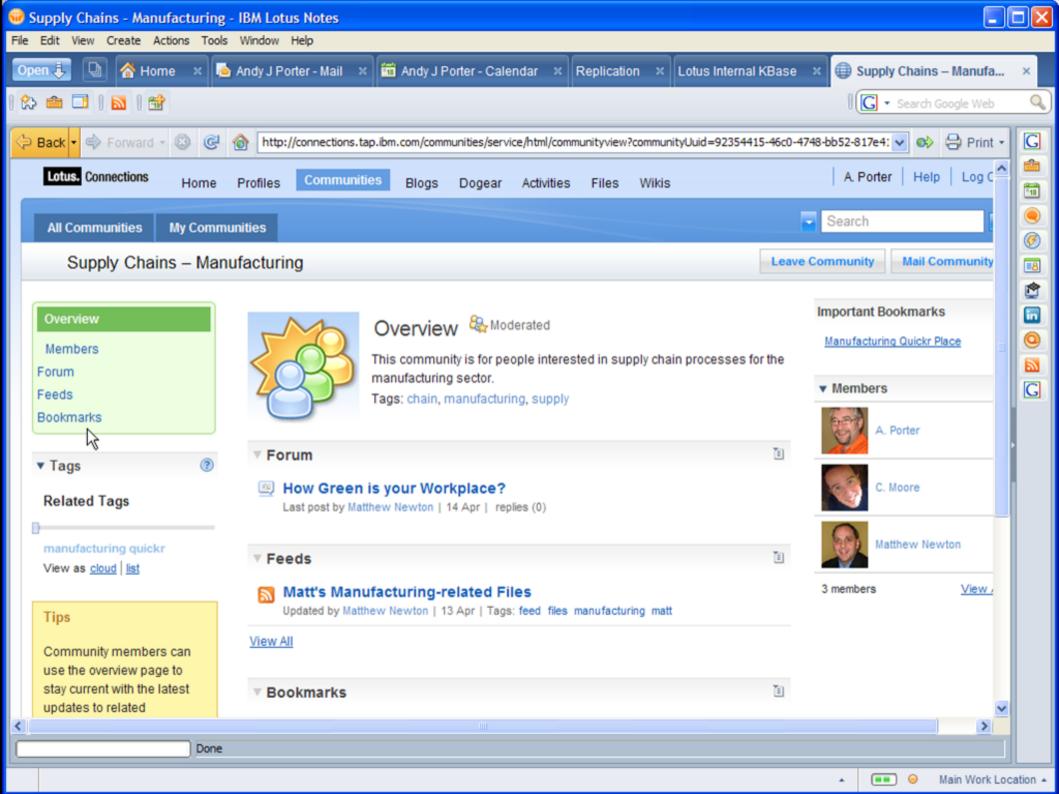
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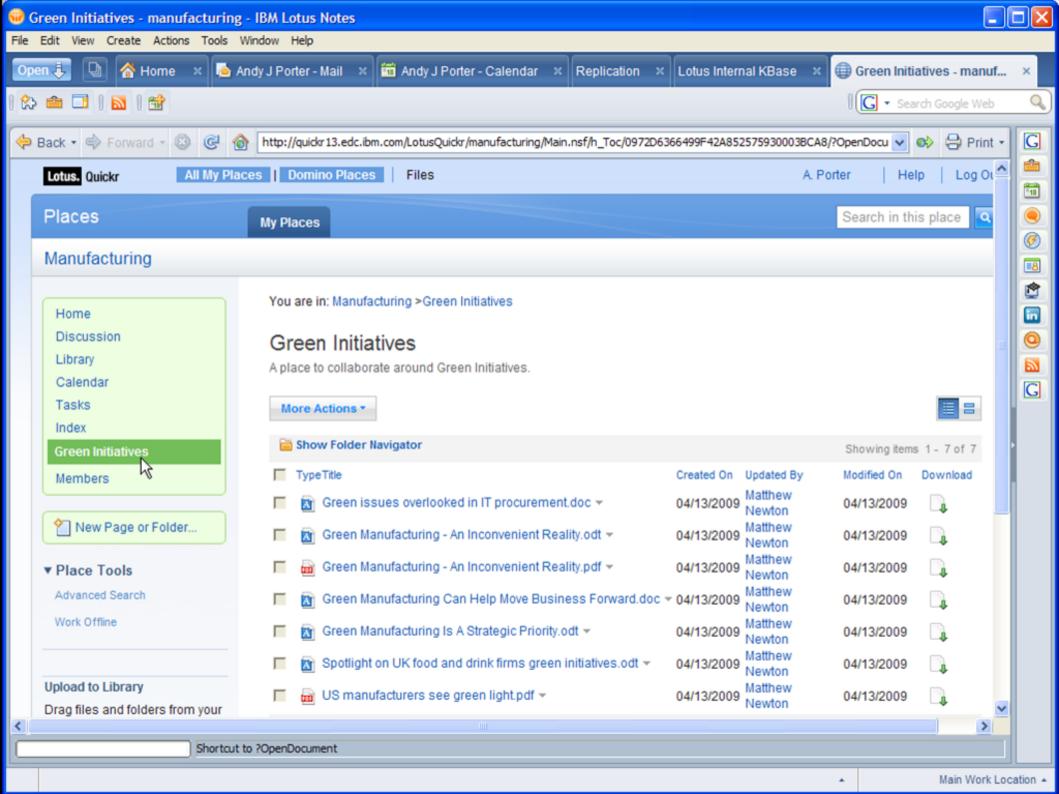
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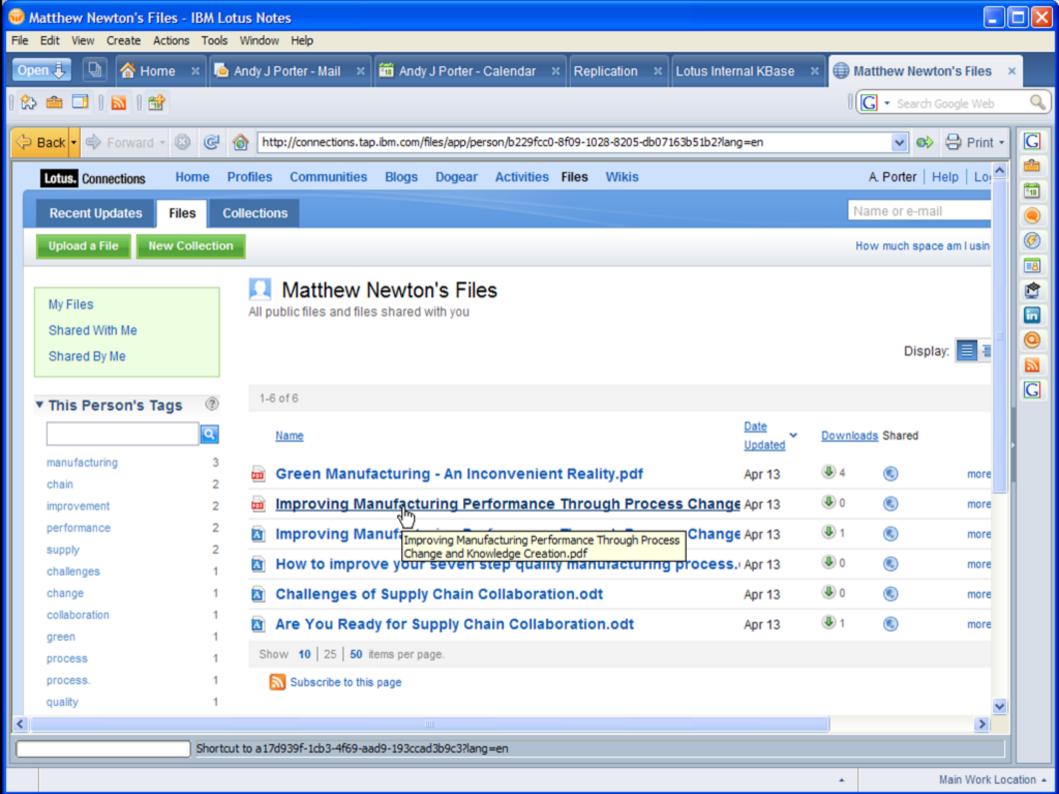


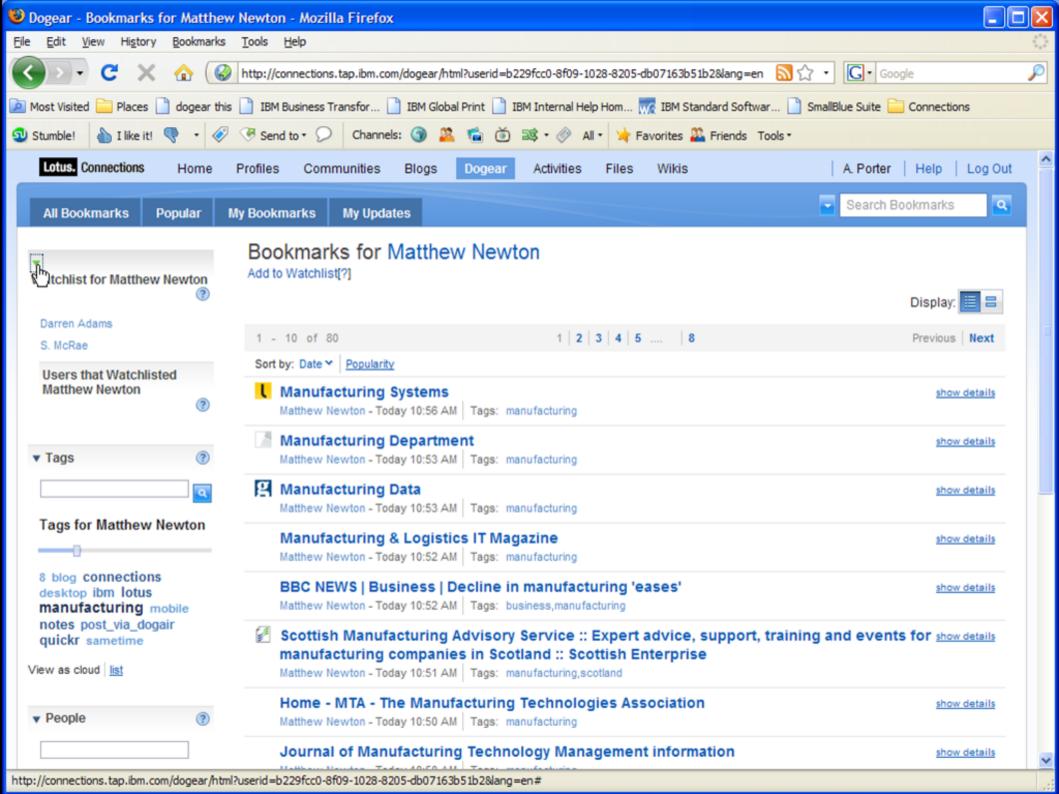


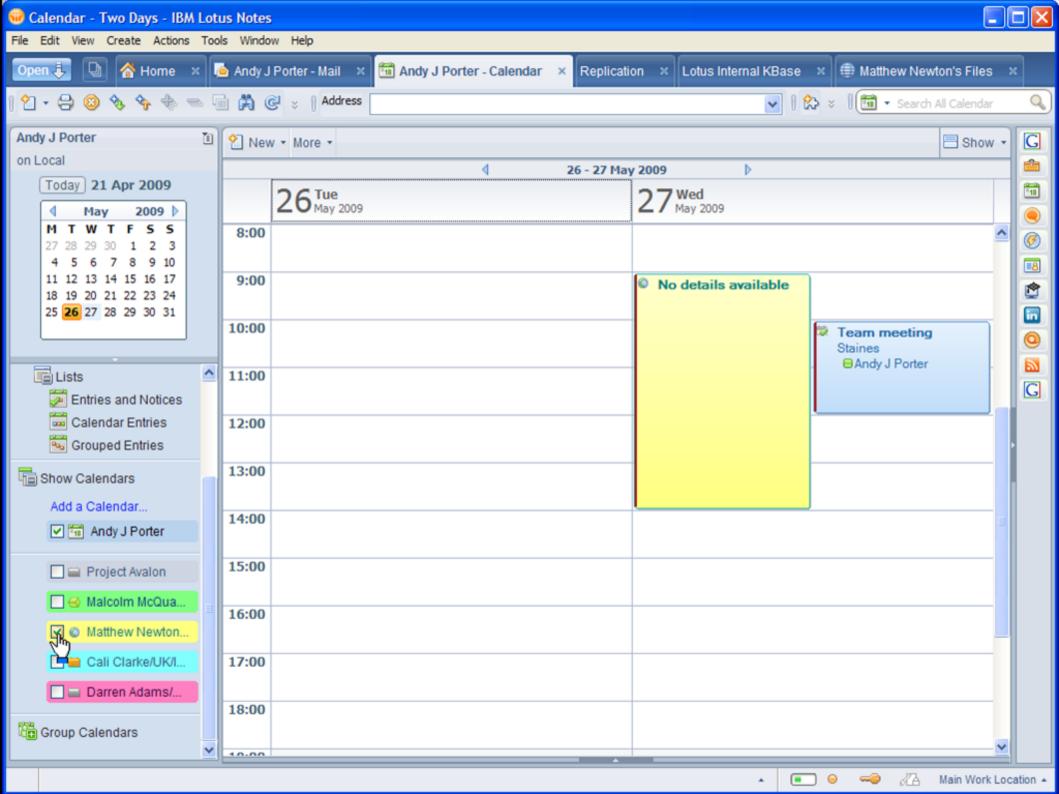


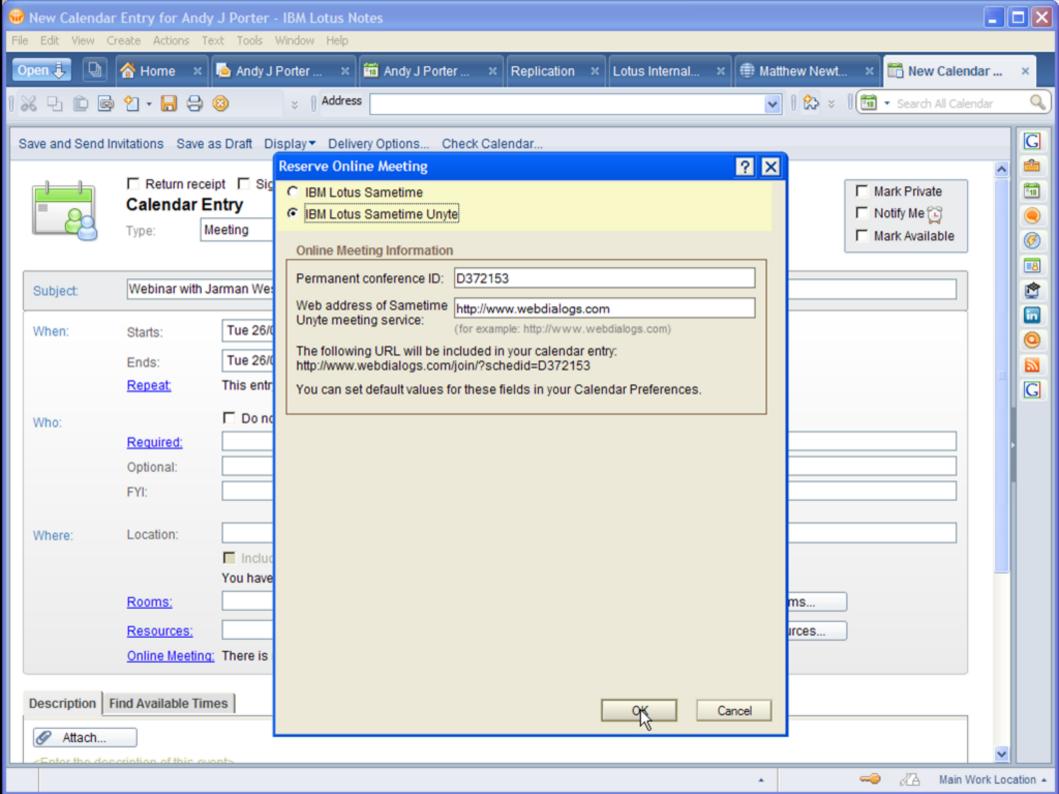














What we've seen in part 2

- Communities acting as a 'landing page' and gateway to associated information
 - People
 - Forums
 - Feeds
 - Files
- Social bookmarks provide a way to share information, but also reveal people's skills and interests
 - And also reveal other like-minded people who can help
- Calendar show-thrus are useful even if you don't have access to a particular calendar
- Web conferences are tightly integrated into calendar functionality



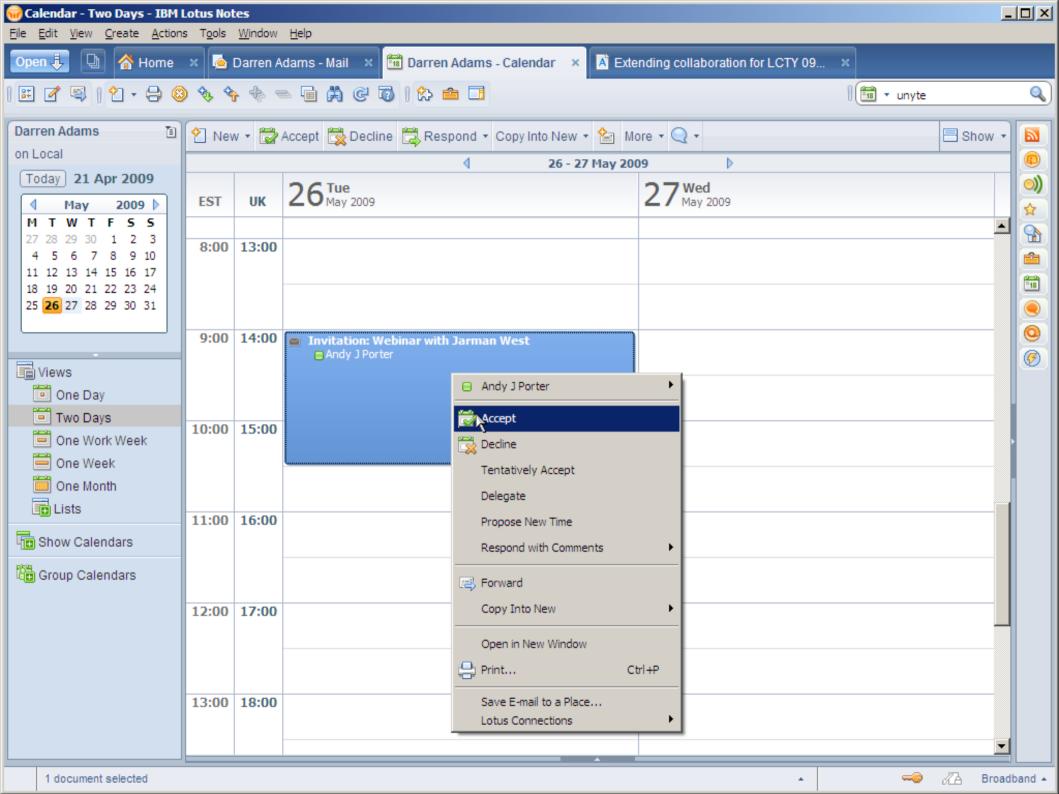


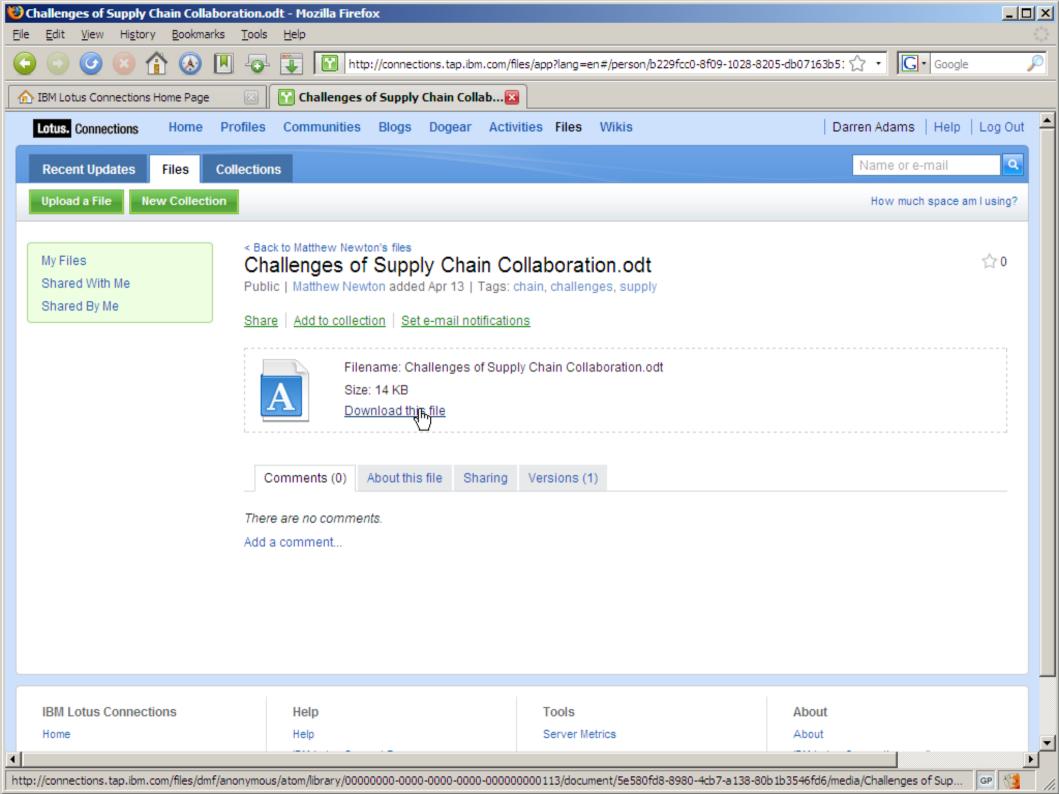
Part 3

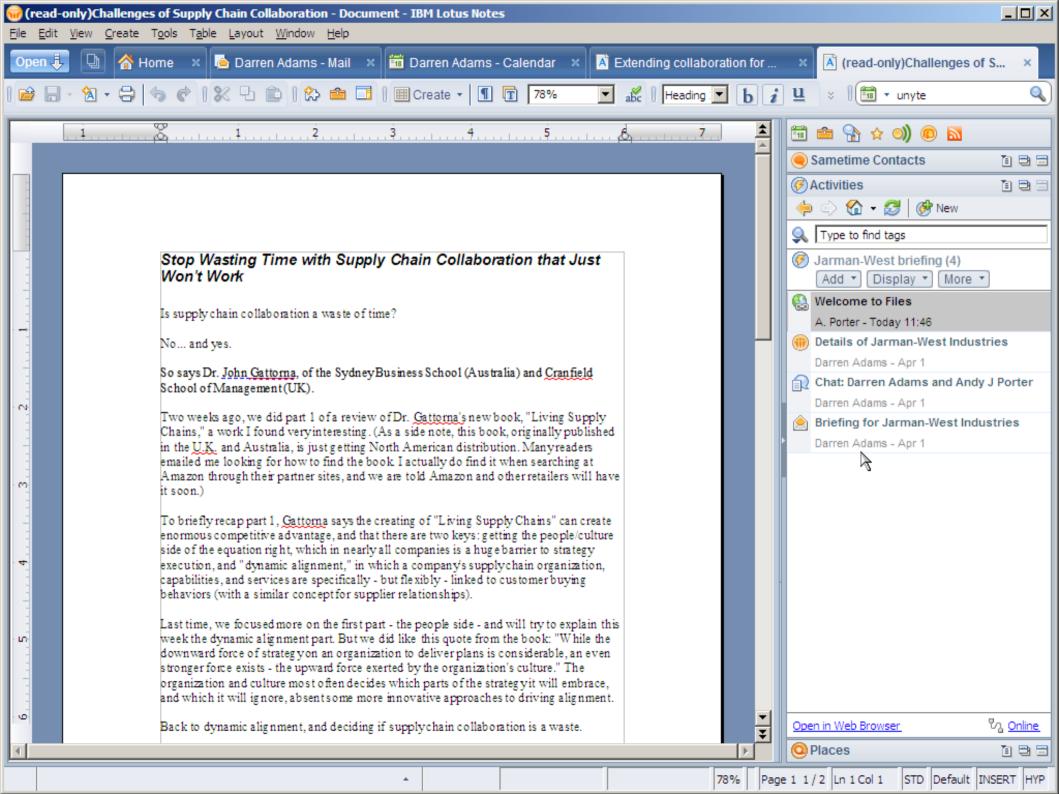
Back to Darren

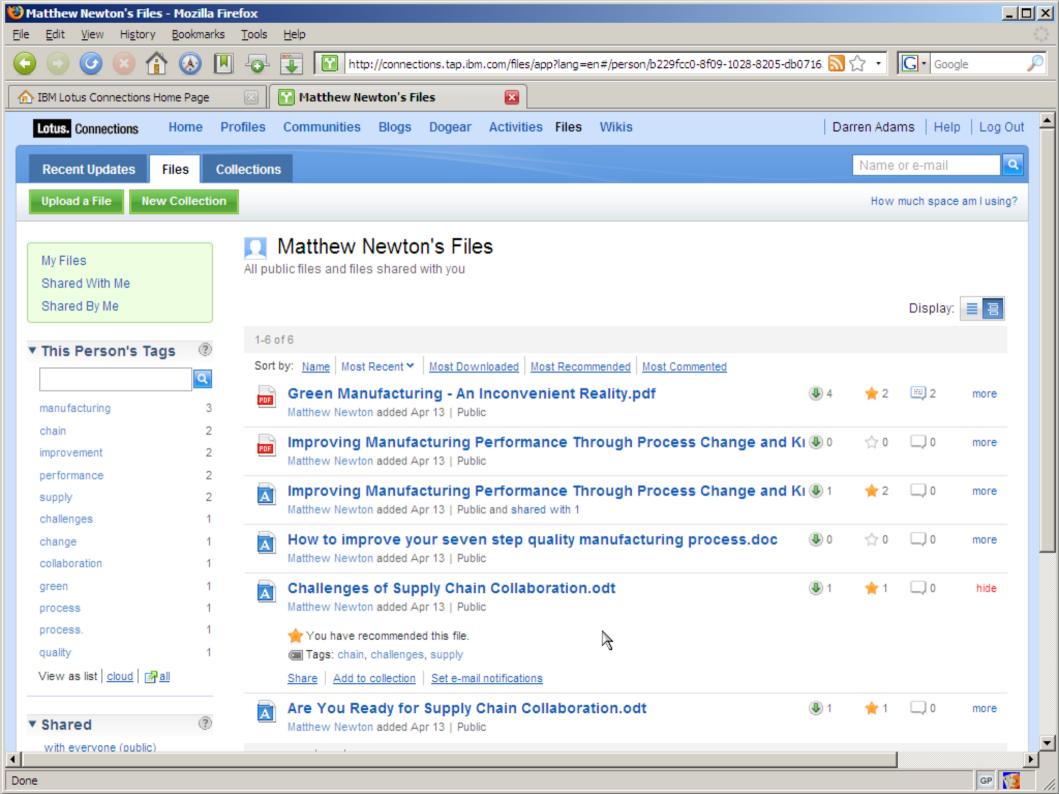


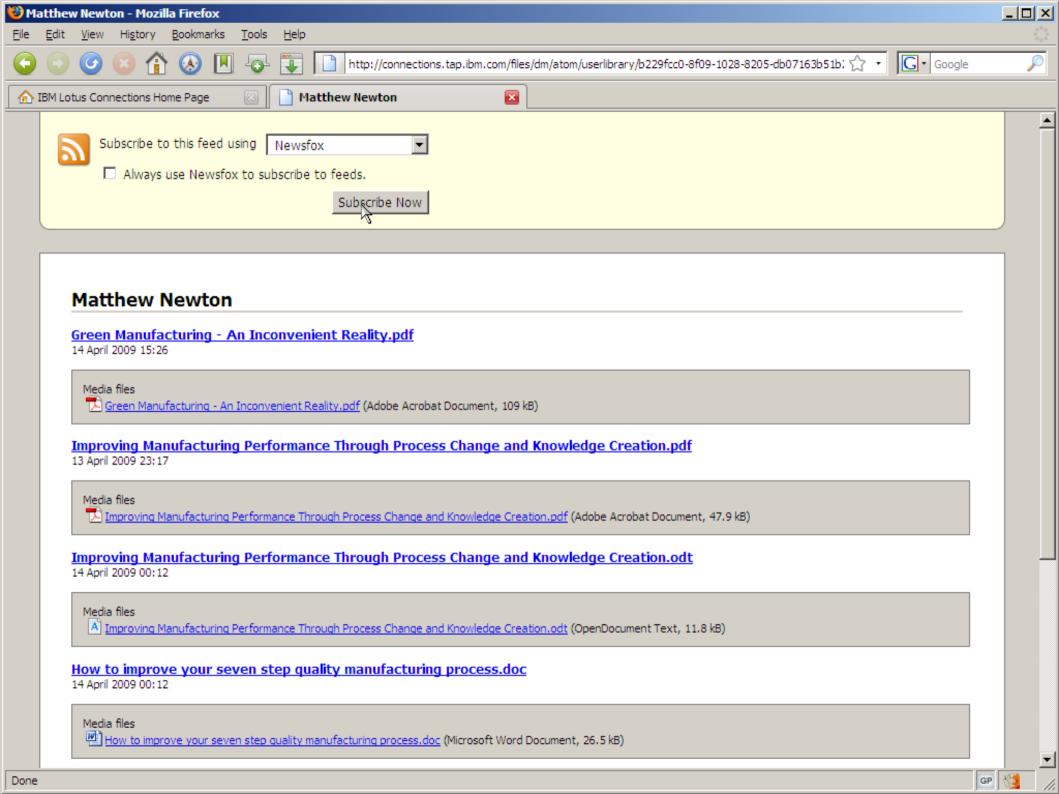


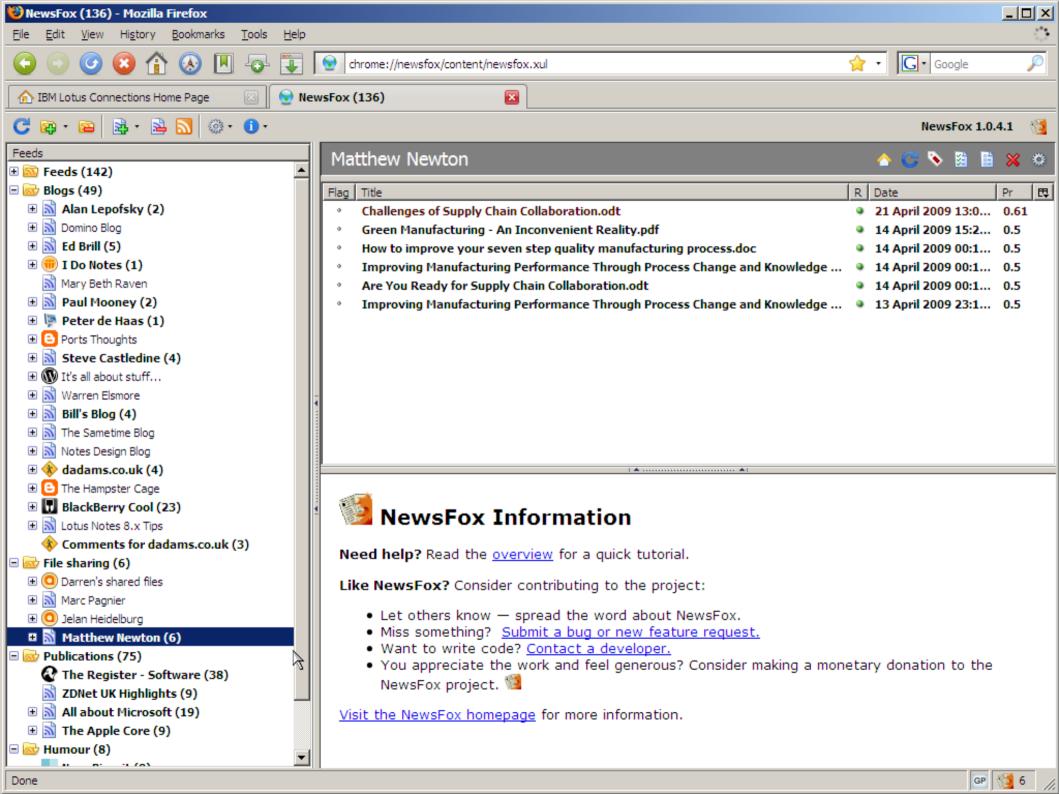


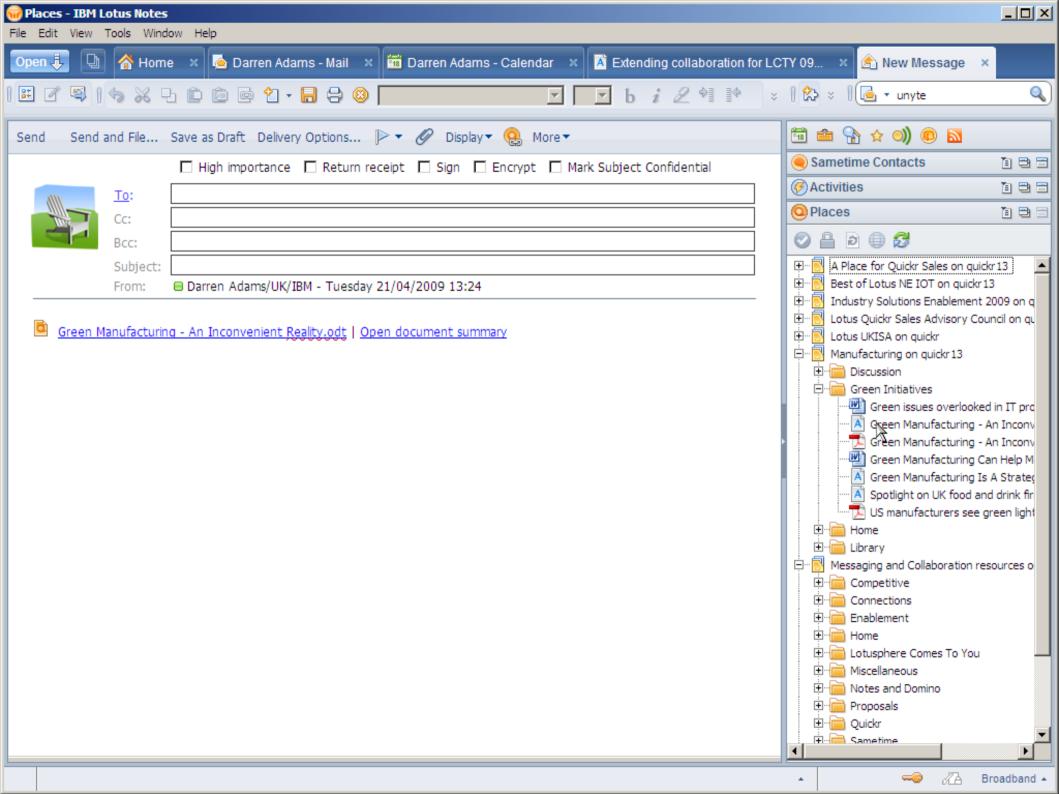


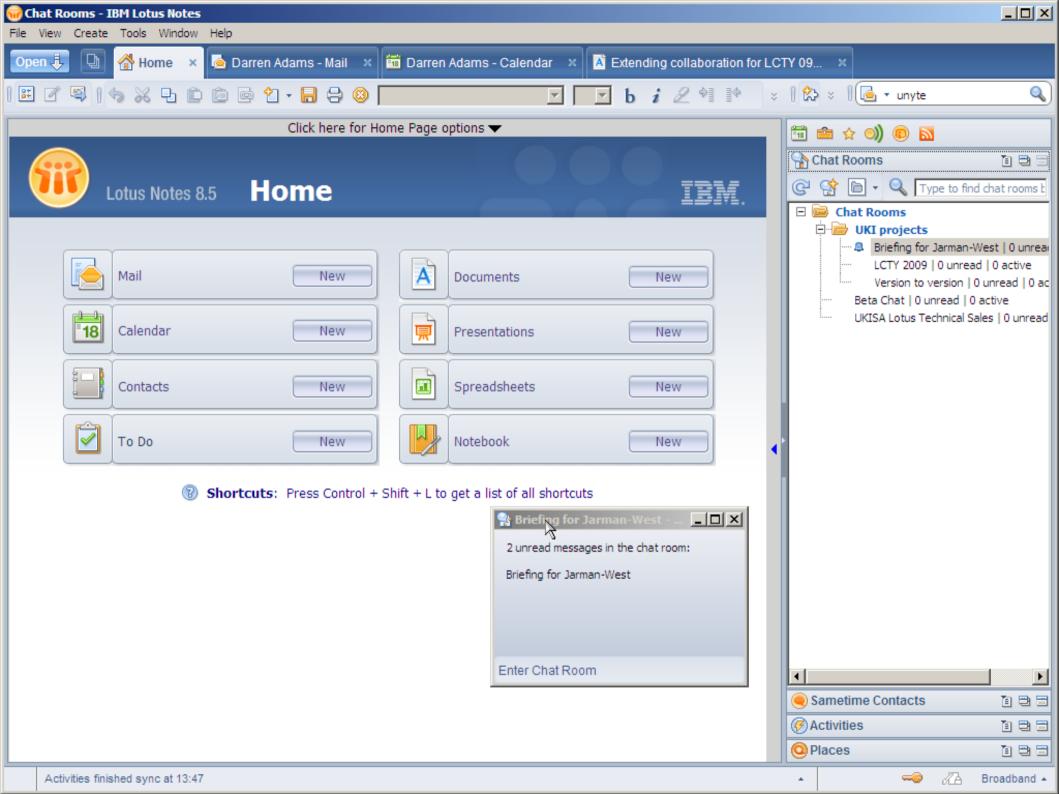


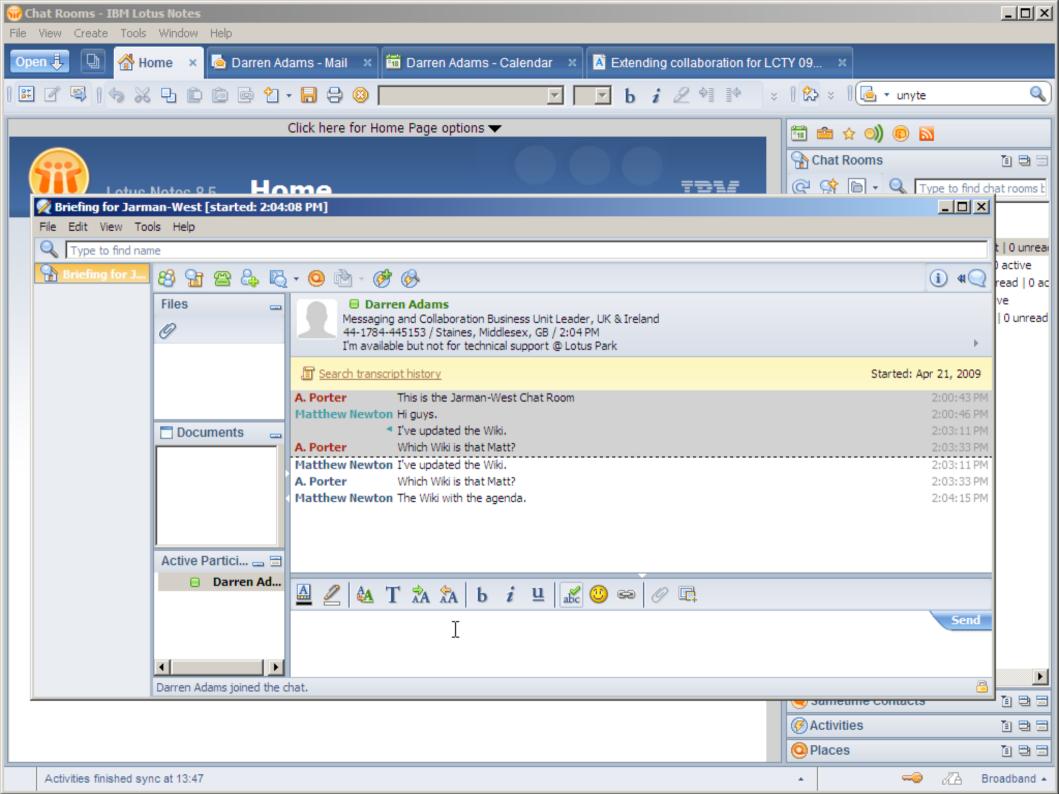


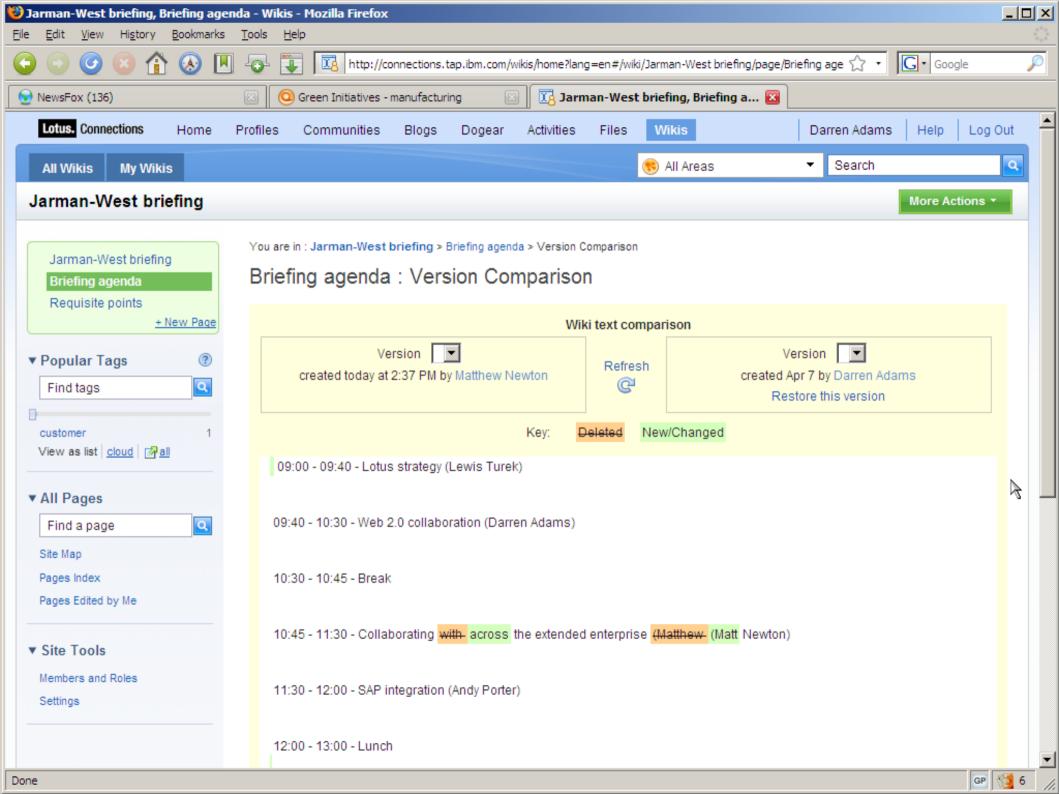














What we've seen in part 3

- Collaborative file sharing and it's social elements
 - Recommending, comments, downloads (popularity)
- IBM Lotus Symphony
 - Free to download
 - Included and supported for Notes 8 customers
- Everything possible is feed-enabled
- Connectors provide easy context-sensitive access to document libraries
- Chat rooms provide a persistent dialogue in the context of business activities
- Wikis can be used to co-author documents and content

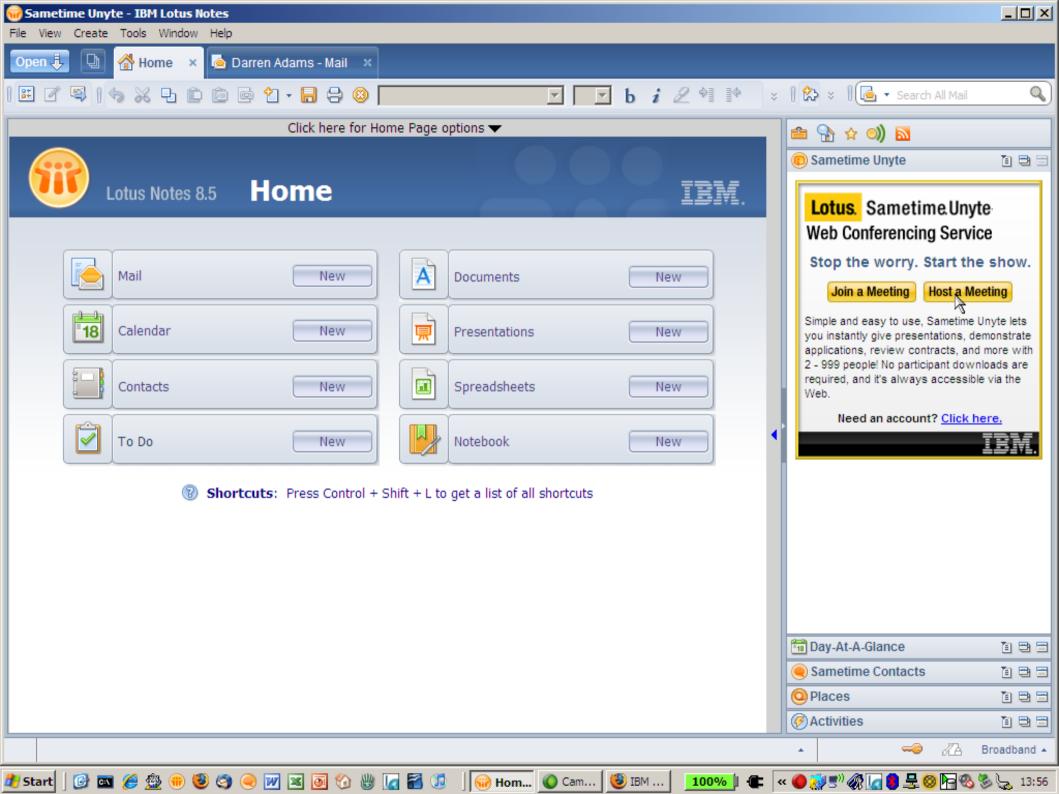


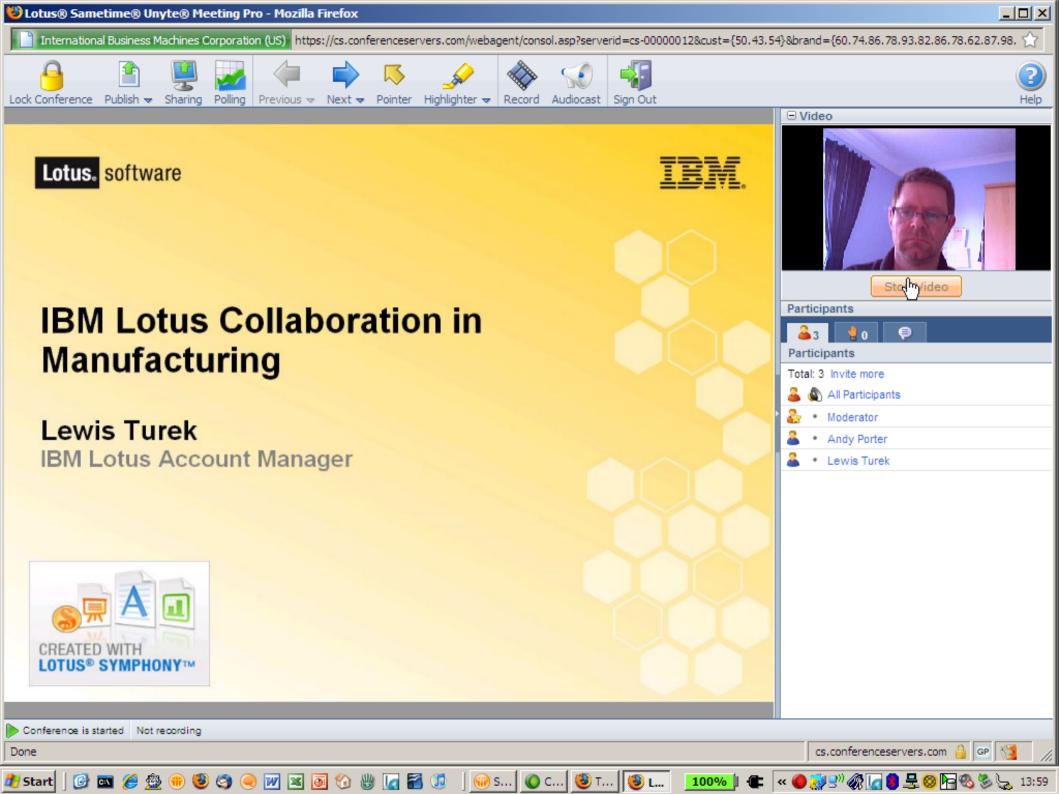


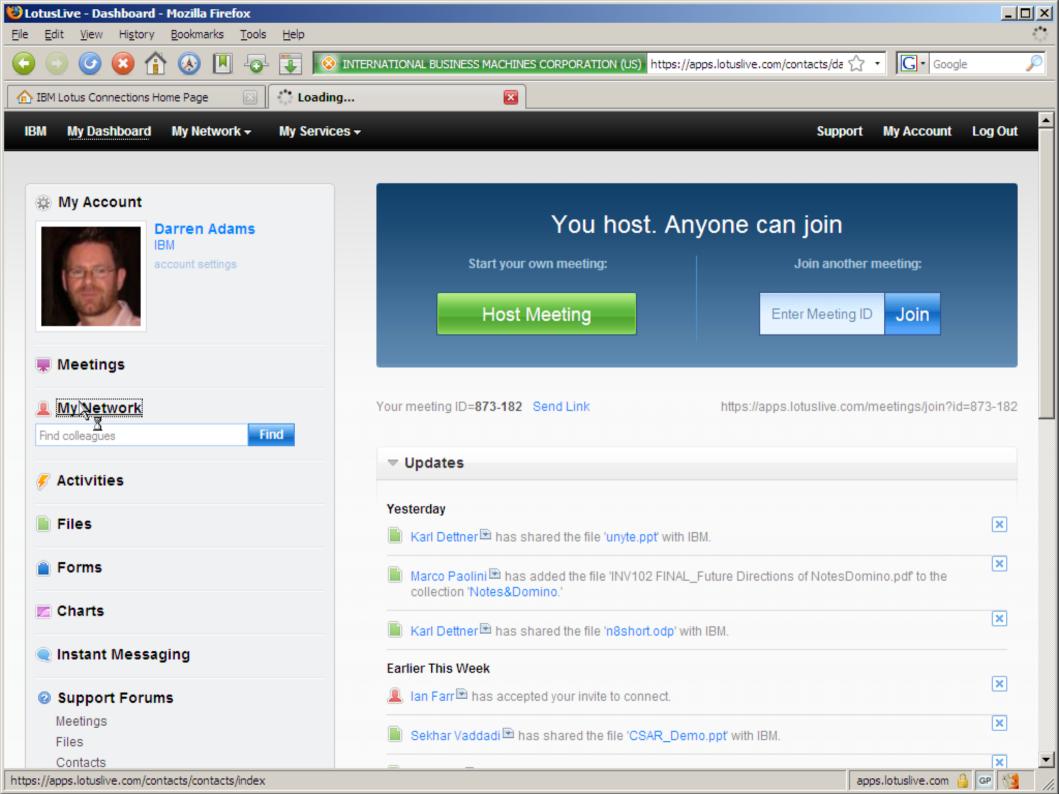
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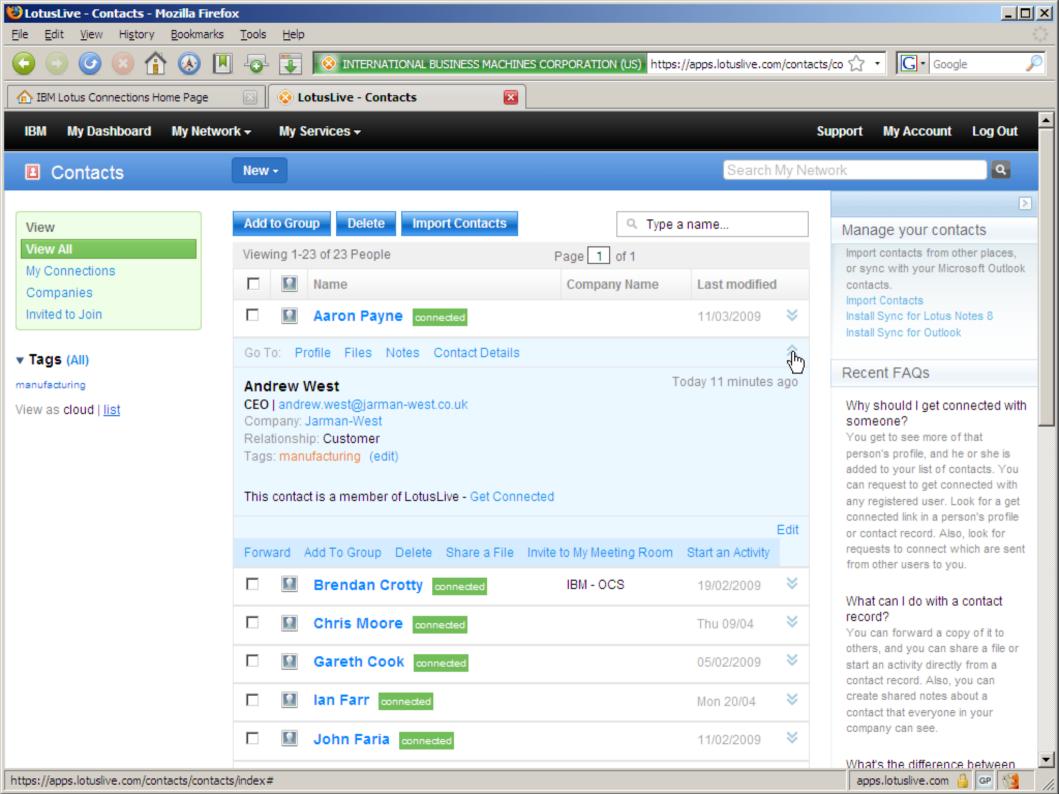


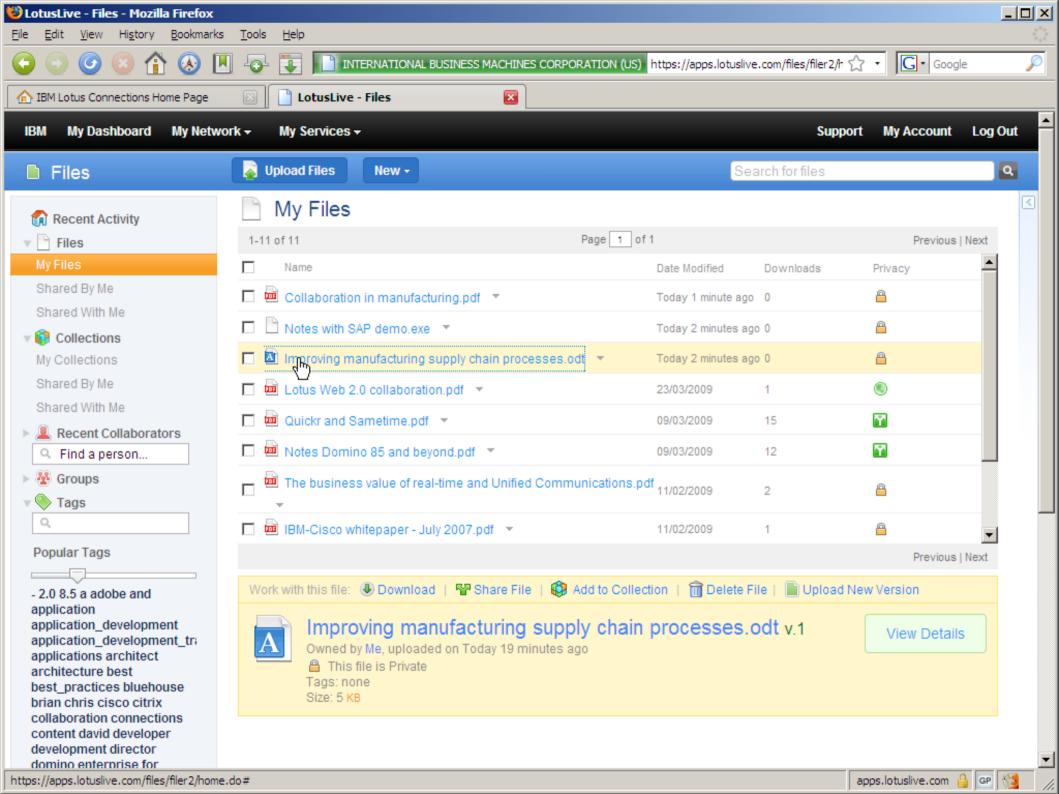


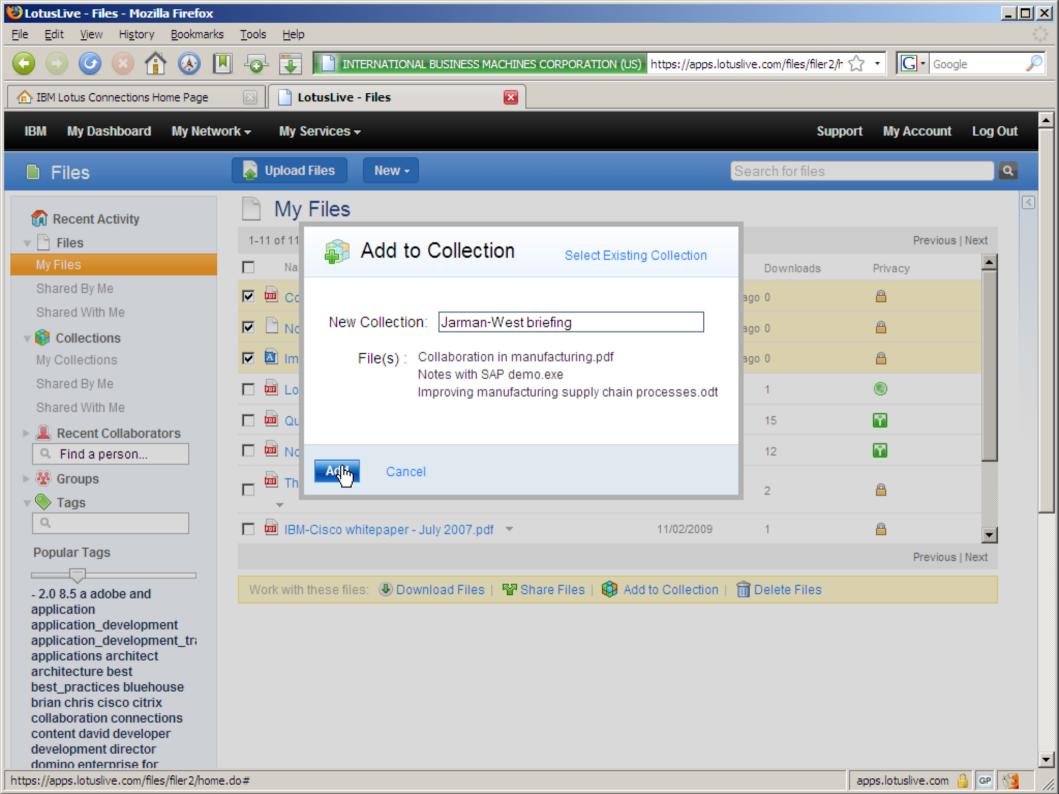


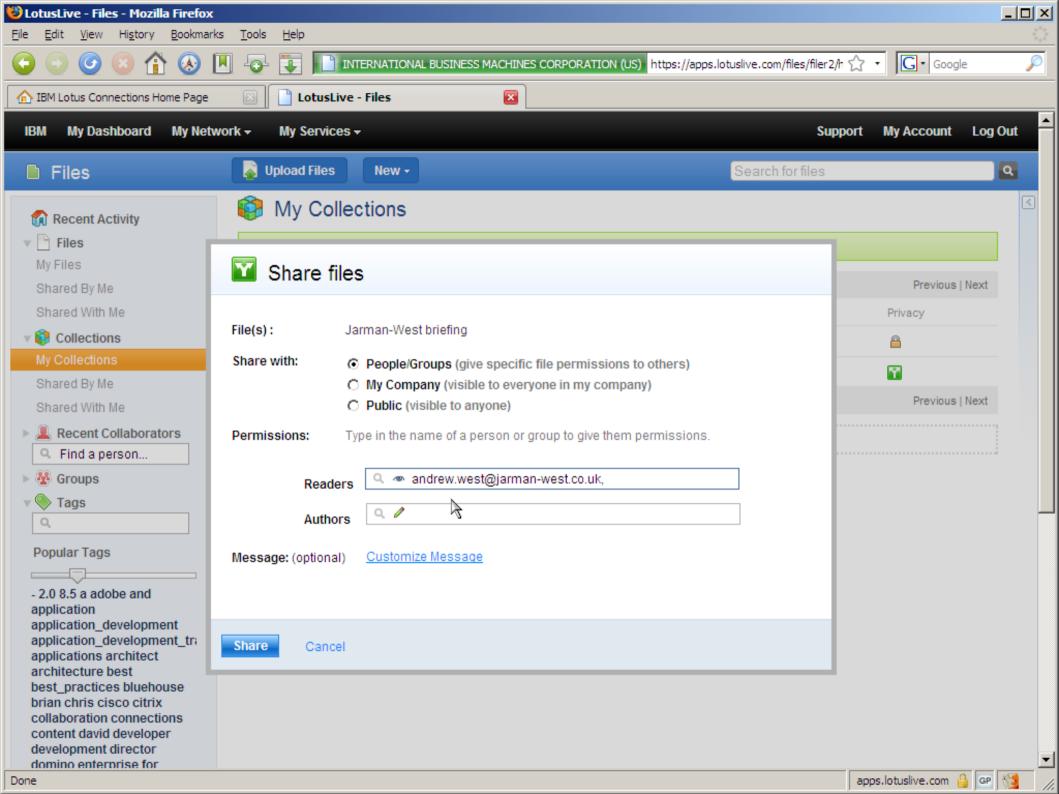


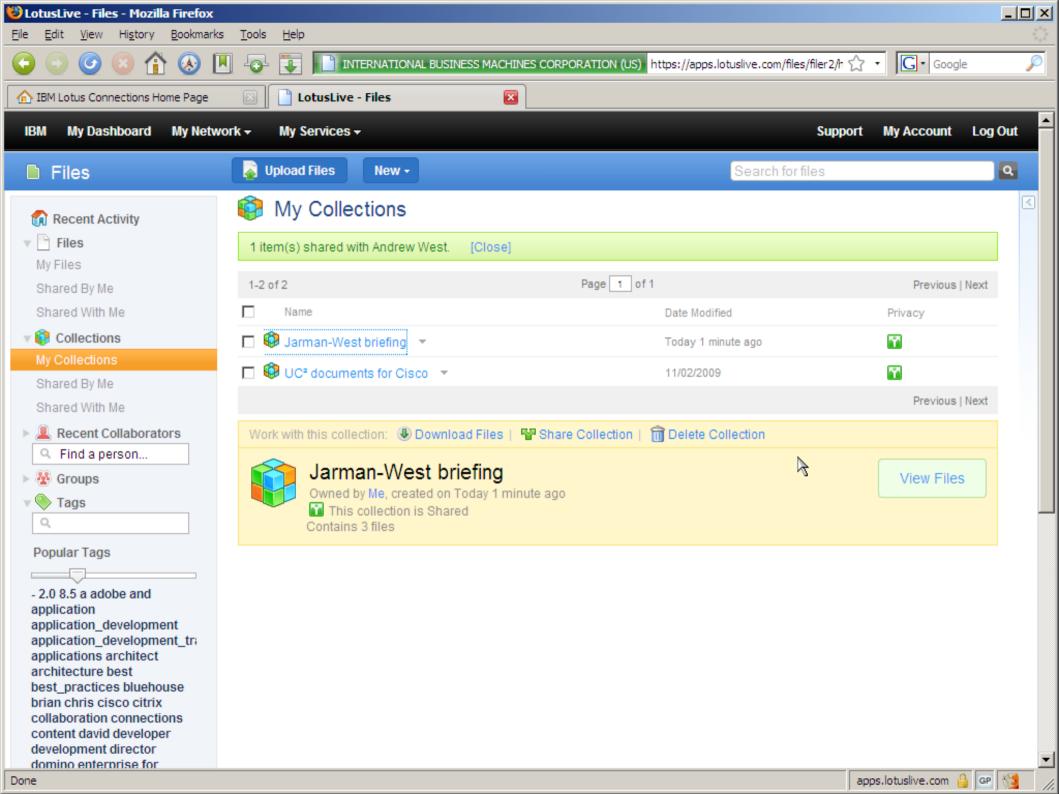














What we've seen in part 4

- Web conferences are a quick and easy way to meet with remote and external contacts
- Collaboration extends beyond the walls of the enterprise
- File sharing through 'collections' is a convenient and easy way to manage delivery of content
 - Preferable to a number of URLs
 - Or even worse, big wads of e-mailed file attachments





Some other bits to finish with







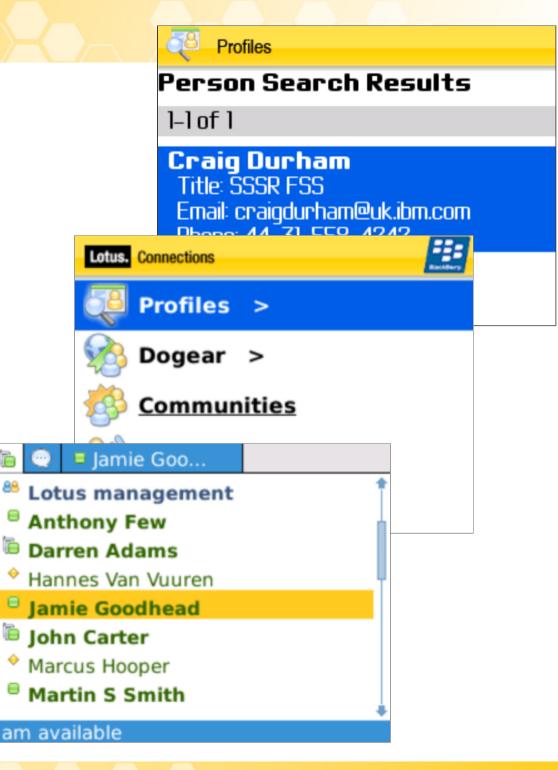
Mobile collaboration

- Increasingly supporting collaboration on mobile devices
- BlackBerry
 - Connections (available now)
 - New extended version coming during the Summer
 - Instant messaging
 - Collaborative file sharing (coming later in 2009)
 - Web conferences (coming later in 2009)
- Apple iPhone
 - Instant messaging (coming later in 2009)
 - Connections (coming later in 2009)



Mobile collaboration

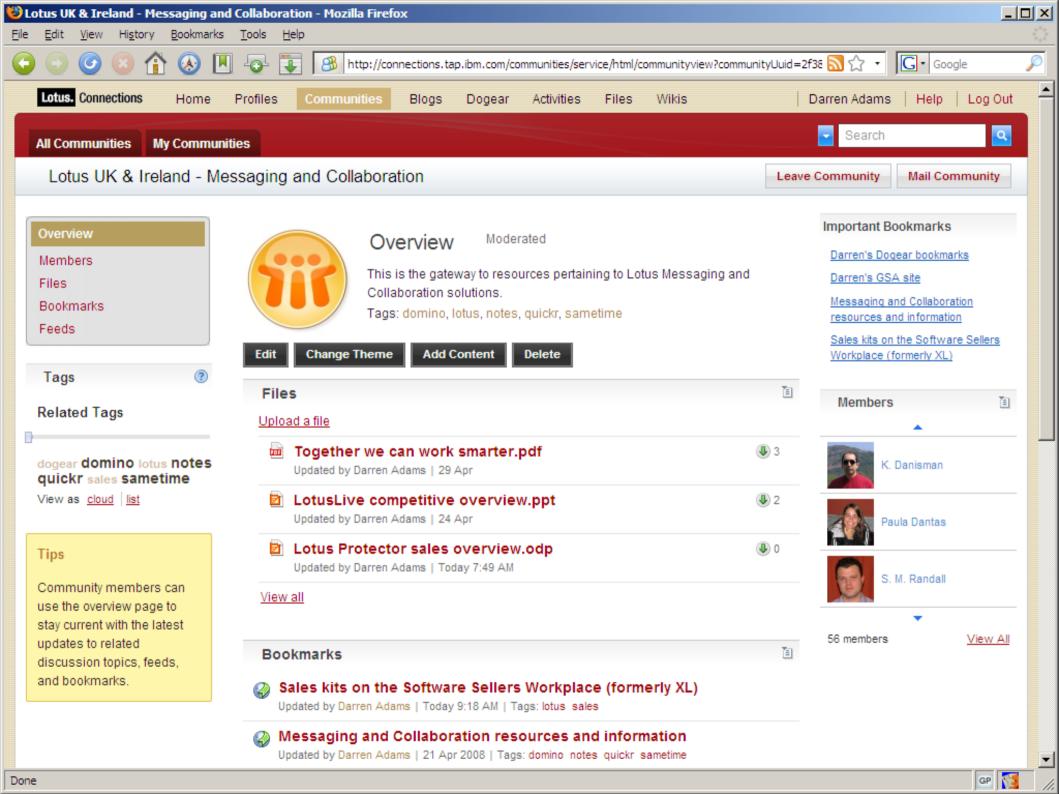






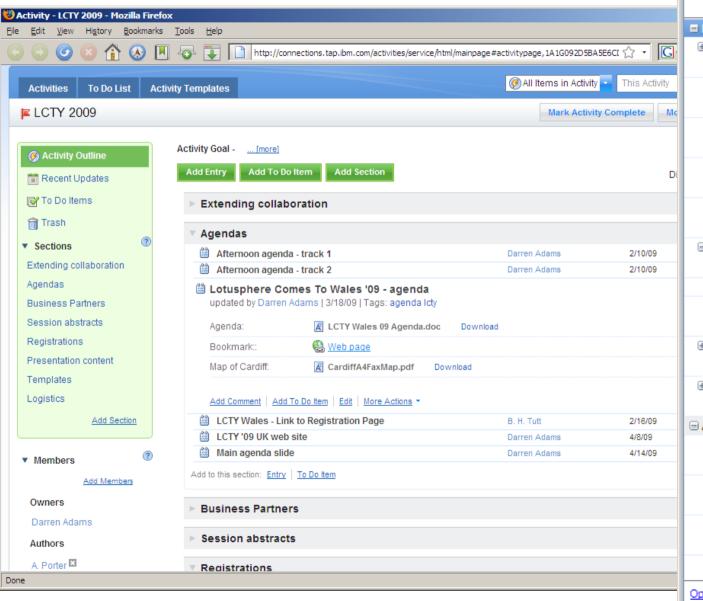
The demo you've seen incorporated Connections 2.5

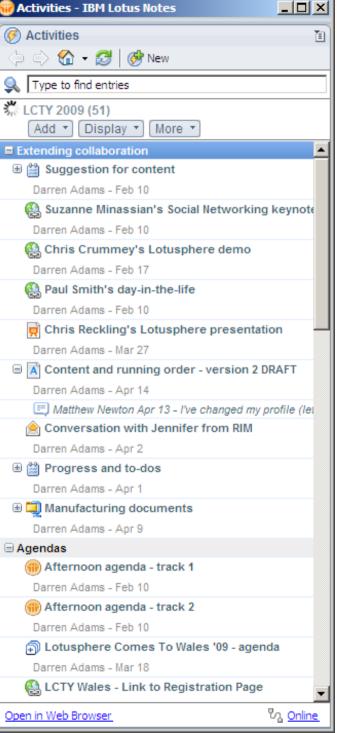
- Shipping during Summer 2009
- Numerous enhancements and additions
 - Profile 'wall'
 - Wiki
 - Collaborative file sharing
 - Communities more available content, customise look





How we planned LCTY '09

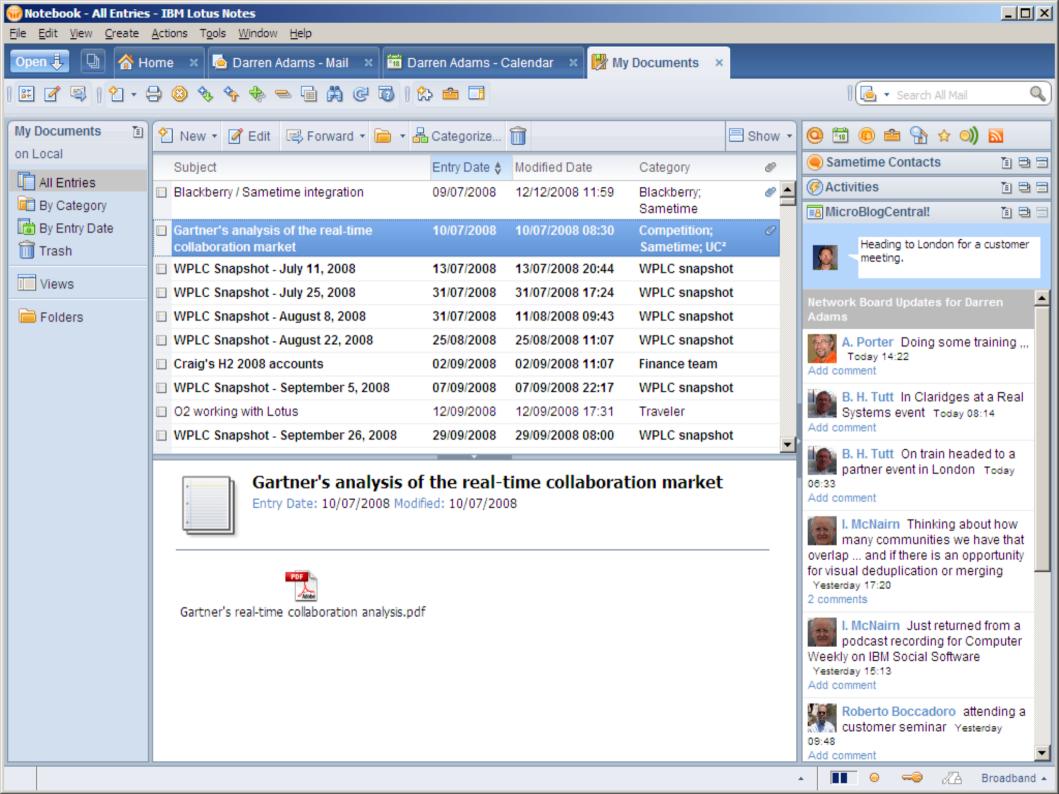






The art of the possible

- This is an IBM-internal research plug-in
- No plans for customer availability
- Integrates Connections Profile-based network with Notes







Thank you, enjoy the rest of the day





