

IBM Smarter Process - Discovery, Documentation & Automation

Gain hands-on experience of Business Process Discovery in a cloud-based environment

Date: Wed April 2nd or Tue May 6th, 2014

Time: 10:00 - 15:00

Location: IBM South Bank Forum, London

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DISCOVER KEY BUSINESS PROCESSES WITH IBM BLUEWORKS LIVE

The pressure to be highly productive, efficient and agile has never been greater. Cutting costs and saving money is a constant business imperative and one strategy companies are embracing is that of Business Process Management (BPM). BPM is a discipline that leverages technology to provide total visibility into your organisation to discover, document, automate, and continuously improve business processes. But what if you don't know what processes you have? Or the documentation is restricted to only a handful of people? It can be very hard to know where to start on the BPM process improvement journey if you don't have visibility of how teams and departments function and interact on a daily basis. That's where Blueworks Live comes in...

PURPOSE OF THIS WORKSHOP

To show how a business community can collaboratively define business processes and perform analysis on those processes to reduce waste and drive-out inefficiencies. To demonstrate how simple ad-hoc processes can be automated within minutes. To enable you to conduct Business Process Discovery within your organisation using Blueworks Live.

WHO IS THIS WORKSHOP FOR?

Business Users, Project Managers, Business Analysts, Process Centre of Excellence (CoE) Leaders

Who -

- are completely new to IBM Blueworks Live
- have used the trial software but would like to explore more detail

Previous experience with Microsoft Visio (or similar) may help with the process discovery topics but is not required.

AGENDA

Overview of IBM Smarter Process (including Rules and Process Automation)

IBM Blueworks Hands-On

Navigation - learn how to quickly find processes, feedback, who changed what and when and action items

Performing Process Discovery

Simulating a Process Discovery workshop

Adding more detail using BPMN 2.0

Creating reusable process assets

Sharing process

Analysing processes to identify "hot-spots"

Process automation

Administration, Customisation and Governance

COST AND REGISTRATION

This session is offered free of charge. Lunch is provided.

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