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IBM Customer Reference: Deutscher Sparkassenverlag

Overview

An IT services provider for the German banking industry reduces its monthly and annual reporting efforts by at least 50 percent and streamlines its project management activities when it engages IBM Software Services for Rational to deploy IBM Rational Portfolio Manager software.

Location: Stuttgart, Germany.

Industry: Banking

URL: <http://www.dsv-gruppe.de>

Customer Background:

Headquartered in Stuttgart, Germany, Deutscher Sparkassenverlag (DSV) is a member of the German Savings Banks organization, the world's largest banking group. Via its sales offices, which are dispersed throughout Germany, it offers German Savings Banks a broad variety of information technology (IT) services, including printing, media and electronic payment cards.

Business Need:

Over the years, DSV had leveraged a variety of tools - including IBM Lotus Notes, Microsoft Access and Excel, and SAP software - for project management. It realized that its process for tracking time and expenses for internal and external projects was error prone and cumbersome, as it required a lot of manual intervention. Because the company used so many diverse systems, monthly, quarterly and annual reporting was time-consuming and difficult. Its lack of a strong, standardized project management tool was limiting the growth of DSV's IT services businesses.

Solution:

DSV worked with IBM Software Services for Rational (ISSR) to deploy IBM Rational Portfolio Manager software, an enterprise-class project management tool. The ISSR team helped the client define its requirements, install and configure the solution and train DSV's administration team. ISSR also provided coaching throughout the implementation and rollout phase, and it is currently helping the client define and create customer-specific reports.

The Rational Portfolio Manager tool saves the client time by providing timely and accurate data about all parts of the business. The end-to-end IT project portfolio management solution tracks all time and expense claiming, reporting and invoicing in a single solution, creating an integrated and unified environment.

The solution, which runs in conjunction with IBM WebSphere and IBM DB2 software, includes 200 licenses and a five-member project development team. DSV plans to leverage additional resources and skills-management functionalities within the Rational software and expand the solution to single- and multi-project management.

Benefits of the Solution:

The Rational Portfolio Manager software provides the client with a single standardized project management tool, making it easier and faster to track resources and produce customized reports. The client estimates that the Rational solution reduces its monthly and annual reporting efforts by at least 50 percent.

The Rational Portfolio Manager software has helped DSV streamline its project management workflow. By interfacing with its SAP enterprise resource planning (ERP) solution, the Rational application can create on-the-fly reports on project status and resource utilization.



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