



Informix Dynamic Server 11.5 IDS Performance Tuning & Troubleshooting Tools and Techniques

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Agenda

- Introduction
- Understand your Business
 - Know Your Application
 - Know Your Environment
- Be Prepared!
- Utilities to Diagnose Performance Problems
- Analyzing a Performance Problem
 - First Steps
 - Disk
 - CPU
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Introduction

- Types of performance problems
 - The database server seems **unresponsive**
 - Users are experiencing **long processing times**
 - Performance for a particular **query has suddenly slowed**
 - The Message Log is showing **long checkpoint durations**
 - An IDS **utility** is processing very **slowly**
 - **New connections** are **slow**

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Know Your Application

- Important to have an understanding of the business needs and the system you are trying to support and tune
 - Understand the **activities of all users and applications** on the server, including when they occur
 - Know **how the applications stores data** in the database tables
 - Know **how and how often the data is accessed** and modified by the application
 - Get a business perception of the problems that can occur
 - Know how often application changes occur and how they can affect processing

Know Your Application – Recommendations

- Recommendations
 - DBAs should work with developers when developing the system from conception through implementation
 - Be involved early in the process
 - Attend all development meetings to understand and take part in important design decisions
 - Create tables jointly
 - Create a data model of the database to understand the relationship of tables
 - After implementation, DBAs should remain involved and informed of all application and production database changes
 - Review game plans to understand the effects of application and/or database changes
 - DBAs should have the ability to enforce what is approved for production

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Know Your Environment - OLTP

- OLTP Characteristics
 - Small number of rows returned
 - Quick response times of queries
 - High read and write buffer cache rates
 - Short checkpoint durations
 - Maximum I/O throughput
 - Eliminating I/O bottlenecks
 - Optimizing index utilization
 - Optimizing fragmentation strategy
 - Known / limited “windows” for periodic tasks
 - Short “fast recovery” times

Know Your Environment – OLTP Considerations

- Important to spend time in **areas that will have the greatest impact on performance**.
- Important to realize that performance tuning is **iterative** in nature, and doing too many changes at one time can present a challenge.
- **Benchmarking** is key to knowing what is acceptable performance.
- Focus on **index** reads, quick return of small amounts of data
- Review how often SQL statements are executed, use **SQL Statement Cache**
- Understand how the data is searched to then create the **correct indexes**
- Review application logic if possible

Know Your Environment - DSS

- DSS Characteristics
 - Large number of rows processed and returned
 - Summations/Aggregations common
 - Optimum memory utilization
 - Parallel data queries (PDQ)
 - Light scans (onstat -g lsc)
 - Maximum I/O throughput
 - Tend to be queried by front-end tools

Know Your Environment – DSS Considerations

- Important to focus on specific **areas that will have the greatest impact on performance.**
- **Disk I/O** and specifically disk reads are most important.
- Optimum **memory utilization** will have the greatest impact.
- **Fragmenting** tables and indexes intelligently will generally produce the most significant improvements.
- Focus on how data is used and utilize fragmentation
- Review **SQL** for faster query timings
- Utilize **PDQPRIORITY**
- Utilize **temp** tables for improved performance
- Have enough temporary dbspaces for sorts
- Have enough temporary directories (PSORT_DBTEMP)

Know Your Environment – OLTP + DSS

- OLTP + DSS Characteristics
 - Combination of DSS Queries with OLTP transaction activity
 - Number of records returned depends on type of activity
 - Maximizing I/O throughput still important
 - Memory resources allocated with primarily DSS queries in mind

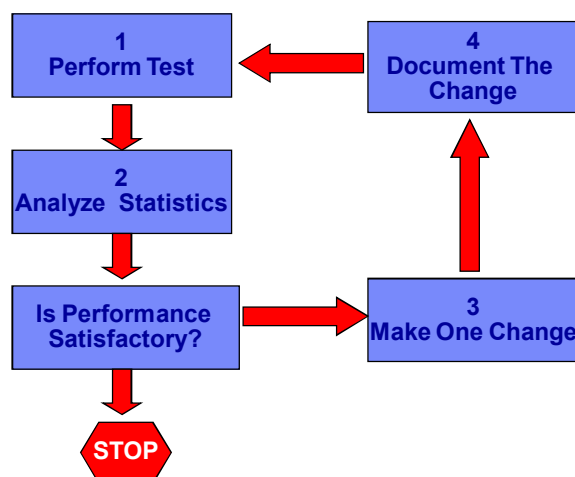
Know Your Environment – OLTP + DSS Considerations

- Important to balance resources and loads on the system.
- Important to continuously monitor resources.
- Need to control users by preventing execution of poorly written queries which could monopolize all server resources.
- Try to run DSS queries and batch jobs in non-peak hours.
- Minimize amount of **DS_TOTAL_MEMORY** / **MAX_PDQPRIORITY** used during peak time, increase during off hours to run DSS type queries
- Dynamically adjust **DS_TOTAL_MEMORY** / **MAX_PDQPRIORITY** during peak and off hours

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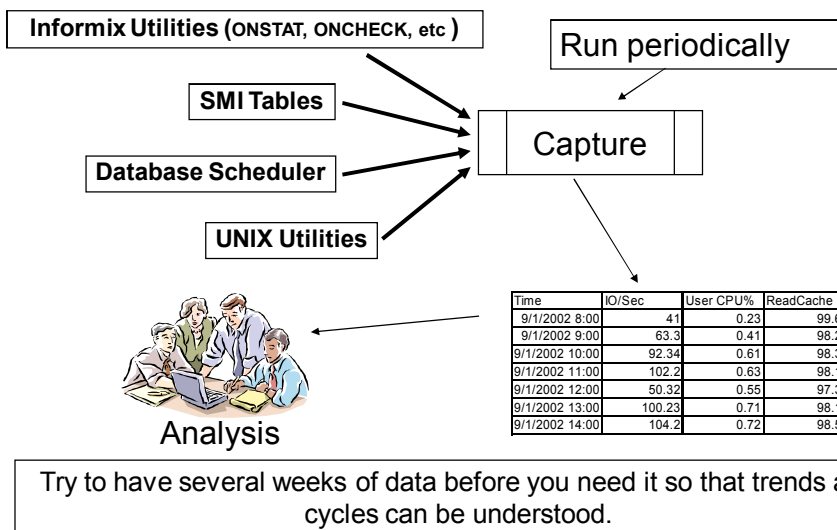
Rules of Performance Tuning



Be Prepared!

- Understand how the system is supposed to work!
- Properly diagnosing a performance problem will require data on system behavior
- You need to have a **baseline** to compare that with.
 - Having relevant baseline data available makes problem diagnosis easier and faster
 - Also useful for trending analysis as the system grows
- Have the right configuration and profile data available which reflects how things are *when all is well*
 - Being able to compare that with the system configuration and/or behavior when a problem occurs will make our lives much easier.

Create a Base Line BEFORE Problems Develop!



Collect Performance Information Periodically

- Having a history of *performance* data
- Collected at both peak and average times, is very useful both in the case of when there's a problem, and also for trend analysis
- Runtime data
 - Application throughput / response times
 - onstats
 - All statistics enabled – table, wait, query and queue statistics, directives, sql tracing
 - onchecks
 - Print information on reserved pages, extents and large tables
 - Plans of application representative queries (explain output and response times)
 - Operating system data
 - vmstat, ps, iostat, sar, truss, ...

Collect Configuration Information Periodically

- Having a history of *configuration* changes
- Very useful when there's a problem, especially for answering questions related to *what has changed*
- Configuration data
 - Instance configuration files
 - \$ONCONFIG, \$INFORMIXSQLHOSTS, adtcfg, sm_versions, termcap, ixbar.servernum
 - Informix environment variables
 - Table definitions with storage information using `dbschema -ss`
 - Disk configuration using `onstat -d`
 - Instance and database layout using `oncheck -pe`

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Informix Utilities

- **IDS includes many utilities to diagnose performance problems**
 - onstat
 - oncheck
 - onlog
 - System Monitoring Interface (SMI)
 - Database Scheduler
 - OAT
 - EXPLAIN outputs
 - SQLTRACE
 - Operating System Utilities

Operating System Utilities

- ***ipcs*** (information about IDS shared memory)
 - Prints information on active inter-process communication facilities
 - Shared memory segments
 - Semaphores
 - Message queue
- ***sar***
 - Monitor cpu utilization
 - Reporting on disk activity
 - Reporting on memory allocation
- ***ps***
 - Process state
 - Priority of the process
 - Memory utilization
- ***vmstat***
 - Paging/page outs
 - Swapping
 - Page scan rates
 - Free memory
- ***time* or *timex***
 - Time the running of a process in real time, user time and system CPU time
- ***iostat***
 - Provides data about the I/O device usage of the system
 - Measures and reports
 - disk throughput
 - how many Kbytes are being transferred per second
 - number of seeks per second
 - percentage of disk utilization
 - Number of physical reads or writes per second

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Analyzing a performance problem: Characterization

- Types of performance problems
 - The database server seems unresponsive
 - Users are experiencing long processing times
 - Performance for a particular query has suddenly slowed
 - The Message Log is showing long checkpoint durations
 - An IDS utility is processing very slowly
 - New connections are slow

Analyzing a Performance Problem – First Steps

- The most basic question that should be asked first is:
Has anything been changed on the server?
- Often the trigger of a performance issue is a change in the requirements or on the load of the system:
 - New database applications?
 - Other non-database loads on the system?
 - More users?
 - More data?
 - Software/Database configuration changes?
 - Database configuration, environment variables, schema changes, etc.
 - Hardware configuration changes?
- If you can identify the change at this stage, can it / should it be undone or is this something you have to adapt
- If it was unintentional, or not critical, can it / should it be undone or is this something you have to live with?

Analyzing a Performance Problem – First Steps

Is There Something NEW/Unusual Running on the Server?

- Are there more than the usual queries, more transactions, larger queries?
- Are there More/New Users than normal connected to the Instance?
 - `onstat -u` and `onstat -g ses`
- Is a utility that should not be running saturating the system?
 - Check `onstat -g ath` to see if there are threads relating to
 - Backups and Restores (arcbackup, ontape)
 - Loads (onpload)
 - Check `onstat -g sql` for any Update Statistics sessions

Analyzing a Performance Problem – First Steps

- Is the Ready Queue consistently showing waiting threads?
 - `onstat -g rea`
 - Shows threads that are ready to run/executed
 - VP picks the next thread with the appropriate priority on a first-in-first-out (FIFO) basis.
 - If threads are accumulating for a class of virtual processors, may need to add additional virtual processors of that class to distribute the processing load.
- Does the Wait Queue show *most* Threads waiting on one or more events?
 - `onstat -g wai`
 - Shows threads that waiting for a particular event before they can continue to run.
 - For example, wait queues coordinate access to shared data by threads.
 - Check the STATUS field to see what the thread is waiting for (on a condition, I/O, latch)
 - Many threads waiting on the same Condition or Latch could signify a problem

Analyzing a Performance Problem – First Steps

- What are the values of some key server statistics?

- **onstat -p**

```
database sysmaster;
select name, value from sysprofile
where name in
("iscommits", "isrollbacks",
"ovlock", "ovuser", "ovbuff"
"latchwts", "buffwts", "lockwts", "ckptwts",
"deadlks", "lktouts",
"fgwrites", "lrwwrites", "chunkwrites" )
```

fgwrites	Foreground write - caused when a session needs to have a page from disk placed into the buffer pool, but there are no clean/free buffers available.
lrwwrites	LRU writes - background writes that typically occur when the percentage of dirty buffers exceeds the percent that is specified for lru_max_dirty in the BUFFERPOOL configuration parameter.
chunkwrites	Chunk writes - commonly performed by page-cleaner threads during a checkpoint

iscommit	The number of times OnLine performed a commit
isrollbk	The number of times a transaction was rolled back
ovlock	Increments when the value of LOCKS is exceeded.
ovuser	Increments when the maximum number of userthreads is exceeded relative to the setting of NETTYPE.
ovbuff	The number of times a request was made for a buffer in the buffer pool but none was available.
latchkwt	Increments when a userthread must wait to acquire a latch
buffwts	Increments when a userthread must wait to acquire a buffer
lockwts	Increments when a userthread must wait to acquire a lock.
ckptwts	The number of times a thread has had to wait for a checkpoint to complete before continuing.
deadlks	The number of potential deadlocks situations that have been encountered
lktouts	The number of times users experienced Lock Timeouts

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Is There a Table That is Very Heavily Utilized?

- What tables have the most I/O?

- **onstat -P**

```
database sysmaster;
select
    dbsname,
    tabname,
    DBINFO ( 'dbspace', partnum ),
    lockreqs, lockwts, deadlks, lktouts,
    isreads, iswrites, isrewrites, isdeletes,
    bufreads, bufwrites, pagreads,
    pagwrites
from    sysptprof
order by isreads desc;
```

-- change this sort to whatever you need to monitor.

```
database sysmaster;
select    tabname[1,8] table,
          sum(isreads) reads,
          sum(iswrites) writes,
          sum(isrewrites) updates,
          sum(isdeletes) deletes
from    sysptprof
where tabname not like "sys%"
group by tabname
order by reads desc,
         writes desc,
         updates desc,
         deletes desc;
```

- Heavily utilized tables can cause disk contention
- Is the data for the table fragmented on disk?

- **oncheck -pt**

Is There a Table With Too Many Extents?

- How many extents does each database table have?

- **oncheck -pe**

```
database sysmaster;
select
    dbsname,
    tabname,
    count(*) num_of_extents,
    sum( pe_size ) total_size
from    systabnames, sysptnext
where   partnum = pe_partnum
group by 1, 2
order by 3 desc, 4 desc;
```

- An abnormal (> 30) number of extents can slow queries
 - As a result of excessive disk head movement to find and go to the many extents
 - Consider rebuilding the table

Is There an Index with too Many Levels?

- How many levels does each Index have?

```
database sysmaster;
select  idxname,
        levels
from sysindexes
order by 2 desc;
```

- The number of index levels may also adversely effects performance
- **The more index levels, the more probes IDS needs to get to index leaf nodes**
 - Furthermore, if a leaf node gets split or merged, it may take more time for the whole index to adjust to this change
- If any index has more than 4 levels, consider dropping and rebuilding it to consolidate its levels for better performance

Are Many Indexes are NOT Unique?

- How Unique are the Indexes?

```
database sysmaster;
select  tabname, idxname,
        nrows, nunique
from    systables t, sysindexes I
where   t.tabid =i.tabid
and     t.tabid > 99
and     nrows > 0
and     nunique > 0
```

- The higher the *nunique* percentage, the more unique the index is!
- **A highly duplicate index can severely impact performance for updates and deletes**
 - Usually seen when there are many deletes or updates of the key values
 - IDS must search through all the duplicates until it finds the correct key to delete or update
 - Consider replacing the original index with a composite index that combines the highly duplicate column and a more unique column

Are there too many Sequential Scans?

- How many sequential scans are being performed against each Table?

- `onstat -g ppf`
- `onstat -p`

```
database sysmaster;
select  dbsname,
        tabname,
        sum(seqscans) total_scans
from    sysptprof
where   seqscans > 0 AND
        dbsname not like "sys%"
group  by 1, 2
order  by 3 desc
```

- **Missing indexes or under-utilized asynchronous data reads can severely affect performance**
- High buffer waits may also indicate the difference between RA_PAGES and RA_THRESHOLD is too small

$$\text{ReadAheadpct} = ((\text{RA-pgsused} / (\text{ixda-RA} + \text{idx-RA} + \text{da-RA})) * 100)$$

Is there excessive I/O one or more Chunks?

- What Chunks have the most I/O?

- `onstat -D`
- `onstat -g iof`

- **If the data is not spread evenly across dbspaces and chunks, each on different devices, performance can suffer due to I/O waits**

```
database sysmaster;
select  name
        dbspace,
        chknum, "Primary" chktype,
        fname[15,25] path_name,
        reads, writes,
        pagesread, pageswritten
from    syschktab c, sysdbstab d
where   c.dbsnum = d.dbsnum
union  all
select  name dbspace,
        chknum, "Mirror" chktype,
        fname[15,25] path_name,
        reads, writes,
        pagesread, pageswritten
from    sysmchktab c, sysdbstab d
where   c.dbsnum = d.dbsnum
order  by 1,2,3;
```

Are there excessive Disk Page Reads?

- What percent of I/O is from buffers?

- `onstat -p`

```

database sysmaster;
-- Get % read cached
select  dr.value dskreads, br.value bufreads,
        round(((1 - (dr.value / br.value)) * 100), 2) cached
from    sysprofile dr, sysprofile br
where   dr.name = "dskreads" AND
        br.name = "bufreads";

-- Get % write cached
select  dw.value dskwrites, bw.value bufwrites,
        round(((1 - (dw.value / bw.value)) * 100), 2) cached
from    sysprofile dw, sysprofile bw
where   dw.name = "dskwrites" AND
        bw.name = "bufwrites"

```

- In OLTP environments, the Read Cache % should be over 95% and the Write Cache % over 80%

Are the Logical Logs the Bottleneck?

- Is anything using the same disks as the Logs?
 - Run `oncheck -pe` to see what else is in the same dbspace as the logs
 - Check if `iostat` shows > 80 IO/s on a single disk where the logs reside
- Are there an abnormally higher number of transactions?
 - Check commit frequency
 - Monitor using `onstat -l -(numwrits value)`
 - Buffered Logging will also cause more log buffer flushes
 - Consider changing to Unbuffered Logging
 - Application snapshot to find out who is committing so frequently
 - Monitor using `onstat -g tpf (isct value)`
- Logs can be very performance-sensitive in an OLTP environments
 - A good place to use your best hardware
 - Consider moving logical logs to their own dbspace, faster disks, RAID parallelization with small (e.g. 8k) stripe size, and/or fast controller with write caching

Are the Logical Buffers the Bottleneck?

- Are the Log Buffers a bottleneck?
 - Monitor `onstat -l`
 - **Small buffers can result in excessive flushing degrading performance**
- Physical Log Buffer
 - Observe the *bufsize* and the *pages/io* columns
 - Check efficiency:

$(pages/io) / (bufsize)$	= 75%	< 65%	> 90%
	Utilized Efficiently	Too Large	Too Small

- Logical Log Buffer
 - Monitor the logical log buffer usage the same as above
 - If unbuffered logging is being used, the flushing of the buffer will depend on the size of transactions, not the utilization of the buffer

Are There Any Queries that are Resource Intensive?

- What are the expensive queries?

```

database sysmaster;
select  current year to second rundate,
        s.username,
        s.pid,
        s.hostname,
        e.sqx_sessionid sid,
        e.sqx_estcost estcost,
        e.sqx_estrows estrows,
        e.sqx_seqscan seqscan,
        e.sqx_tempfile tempfile,
        e.sqx_sqlstatement
statement
from sysmaster:syssessions s, sysmaster:syssexplain e
where  s.sid = e.sqx_sessionid AND
        e.sqx_iscurrent = 'Y' AND
        e.sqx_selflag in ('SQ_SELECT', 'SQ_UPDATE', 'SQ_DELETE')
order by e.sqx_estcost desc

```

- **Queries with high estimated costs can monopolize cpu/memory/disk resources and adversely affect other users**

Are the TEMP Dbspaces Being Heavily Utilized?

- Are too many TEMP tables the problem?

```
database sysmaster;
select  dbsname,
        tabname,
        c.owner,name,
        ti_nrows,
        ti_rowsize
from    sysdbspaces a, systabinfo b, systabnames c
where   a.dbsnum = ( trunc ( b.ti_partnum/1048576 ) ) AND
        b.ti_partnum=c.partnum AND
        (bitval(ti_flags,'0x0020')=1 or bitval ( ti_flags, '0x0040') = 1 )
```

- **Sorts and intermediate result sets *may* be the result of poor plans**
 - May need to look into queries which require a lot of sorting (SQLTRACE)
 - May also look into the potential of adding indexes to reduce sorting (EXPLAIN)
 - Statistics may also be out of date, causing scan / sort plans

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Is There a THREAD Doing a Lot of Work?

- What THREADS are consuming the most Virtual CPU Time?

`onstat -g ath`

tid	name	vp	Last Run	CPU Time	#scheds	status
*2	lio vp 0	3lio	06/27 13:26:39	28.6397	3749	IO Idle
*3	pio vp 0	4pio	06/27 13:25:09	5.0609	517	IO Idle
*4	aio vp 0	5aio	06/27 13:29:23	31.1610	112645	IO Idle
*5	msc vp 0	6msc	06/27 13:27:57	0.1137	50	IO Idle
*6	aio vp 1	7aio	06/27 13:29:23	19.1152	5524	IO Idle
7	main_loop()	1cpu	06/27 13:31:55	7.1407	678090	sleeping secs: 1
*8	sm_poll	1cpu	06/27 13:31:55	67245.0333	940398	running
9	sm_listen	1cpu	06/27 13:27:57	0.0057	32	sleeping forever
10	sm_discon	1cpu	06/27 13:31:55	2.5516	676641	sleeping secs: 1
11	flush_sub(0)	1cpu	06/27 13:31:55	1.7716	677707	sleeping secs: 1
*12	aio vp 2	8aio	06/27 13:29:23	21.7697	727	IO Idle
*13	aio vp 3	9aio	06/27 13:25:09	23.7650	677	IO Idle
*14	aio vp 4	10aio	06/27 13:25:09	18.0777	1118	IO Idle
16	aslogflush	1cpu	06/27 13:31:55	2.0833	676638	sleeping secs: 1
17	btsscanner_0	1cpu	06/27 13:31:35	1.7299	22352	sleeping secs: 31
*18	onmode_mon	1cpu	06/27 13:31:55	2.9390	676641	sleeping secs: 1
*40	dbScheduler	1cpu	06/27 13:29:23	1.5202	3444	sleeping secs: 148
71	sqlxexec	2cpu	06/27 14:24:22	54277.9907	2655	running
71	sqlxexec	2cpu	06/27 14:24:22	327.3421	2655	IO Wait

- Also check the STATUS of the thread to see what it is doing
- If STATUS = running, find the session ID using `onstat -u` and then use `onstat -g <sesid>` to find detailed information on the session's activities

Which Virtual Processor is Consuming the Most CPU Cycles?

- Is a VP other than the CPU VP consuming the most CPU cycles?

```
database sysmaster;
select vpid, pid, txt[1,5] class,
       round( usecs_user, 2) usercpu,
       round( usecs_sys, 2) syscpu
from sysvplst a, flags_text b
where a.class = b.flags AND
      b.tabname = "sysvplst"
```

vpid	pid	class	usercpu	syscpu
1	295	cpu	503.26	45.22
2	296	adm	0.45	0.72
3	297	lio	1.57	7.83
4	298	pio	0.35	0.21
5	299	aio	7.30	56.16
6	300	msc	0.04	0.64
7	301	aio	3.26	23.75
8	302	tli	0.17	0.54
9	305	pio	0.77	1.02

- Inadequate number of VPs to support a workload will cause performance issues

- `onstat -g glo`
 - Effective CPU Utilization - *Eff* column
- `onstat -g ioq`
 - Maximum queue length - *maxlen* column
- Monitor to see if adding more VPS of a particular class would help

VPCLASS
(CPU, JVP, TLI, SHM,
SOC, STR)

Is an Informix Process (ONINIT) Consuming All the OS CPU Time?

```
informix 13977      1  0 10:34:58 ? 0:00 oninit
informix 13978 13977  0 10:34:58 ? 0:00 oninit
informix 13979 13978  0 10:34:58 ? 9:03 oninit
informix 13980 13978  0 10:34:58 ? 0:00 oninit
informix 13981 13978  0 10:34:59 ? 0:00 oninit
informix 13982 13978  0
informix 13995 13978  0
informix 13996 13978  0
informix 13997 13978  0
informix 13998 13978  0
informix 14000 13978  0
informix 14001 13978  0
informix 14002 13978  0
informix 14003 13978  0
informix 14004 13978  0
```

• ps -ef (output above)
(UNIX command)

Use TOP or PS
(Op Sys commands)
to find the highest
CPU hog

• onstat -g glo (output below)
shows the virtual processor
class of the oninit processes

Individual virtual processors:

vp	pid	class	usercpu	syscpu	total
1	13977	cpu	0.16	0.24	0.40
2	13978	adm	0.02	0.10	0.12
3	13979	cpu	15.07	0.05	15.12
4	13980	lio	0.00	0.01	0.01
5	13981	pio	0.00	0.01	0.01
6	13982	aio	0.01	0.02	0.03
7	13995	msc	0.00	0.00	0.00
8	13996	aio	0.00	0.01	0.01
9	13997	shm	0.00	0.01	0.01
10	13998	aio	0.00	0.01	0.01
12	14000	aio	0.00	0.01	0.01
13	14001	aio	0.01	0.01	0.02
11	14002	aio	0.00	0.01	0.01
14	14003	aio	0.00	0.01	0.01
15	14004	aio	0.00	0.01	0.01
		tot	3.27	0.51	3.78

Are There Many CPU Intensive Joins Being Performed?

- Find the costs and query plans of all the queries that use merge join, sequential scan, hash join, and nested loop join
- **Memory joins are very CPU intensive**

```
database sysmaster;
select current year to second rundate, s.username, e.sqx_sessionid sid,
e.sqx_estcost estcost,e.sqx_estrows estrows, e.sqx_seqscan seqscan,
e.sqx_mrgjoin mergejoin,e.sqx_dynhashjoin dynhashjoin, e.sqx_tempfile tempfile,
e.sqx_sqlstatement statement
from sysmaster:syssessions s, sysmaster:syssexplain e
where s.sid = e.sqx_sessionid and e.sqx_iscurrent = 'Y' AND
e.sqx_selflag in ('SQ_SELECT', 'SQ_UPDATE', 'SQ_DELETE') AND
e.sqx_sdbno = 0 AND
and (sqx_mrgjoin >0 OR sqx_seqscan >0 OR sqx_dynhashjoin >1 OR sqx_index > 0);
```

rundate	2009-01-30 11:05:21
username	informix
sid	45
estcost	32301
estrows	1
seqscan	2
mergejoin	0
dynhashjoin	0
tempfile	2
statement	select current year to second rundate, s.username, e.sqx_sessionid sid, e.sqx_estcost estcost,e.sqx_estrows estrows, e.sqx_seqscan seqscan, e.sqx_mrgjoin mergejoin,e.sqx_dynhashjoin dynhashjoin, e.sqx_tempfile tempfile, e.sqx_sqlstatement statement from sysmaster:syssessions s, sysmaster:syssexplain e

Is There Significant SQL Activity in Shared Memory?

- Are dynamic SQL statements continuously being Prepared?
 - Enable Statement Cache if multiple users execute the **same** SQL statements
 - Configuration: `STMT_CACHE 2`
 - Dynamically; `onmode -e on`
 - Example: 100 people execute an application the same day and use the statement:


```
SELECT * FROM ORDERS WHERE order_num = :hostvar
```
 - Statements should *exactly* match at prepare time
 - IDS does not consider SQL statements containing different literal values in the WHERE clause as an exact match
 - **SQL Statement Re-Prepare waste significant CPU cycles**

Is More Time Being Spent in *System Time* Versus *User Time*?

- High System Time usually means a lot of time spent in activities the operating system is responsible for
 - Device management, especially with *older* devices
 - Network
 - The *number of interrupts* generated by high-volume client-server applications can be very high
 - Memory Management
 - Is system memory over *allocated*?
 - Swap activity shown in vmstat / performance monitor
 - Reduce memory consumption, e.g. bufferpools, initial virtual segment, etc
 - Kernel time spent managing memory can be high for *large* memory systems (e.g. 16+ GB)
 - Large page support can cut this dramatically
 - **Rare event - needs to be investigated by system/network admins**

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Is the Network Configured Adequately?

- Does network time dominate?
- Are there spikes in network time coinciding with workload phases, etc?
- 'ping' can be used to verify network lags
- **Network bottlenecks can arise from configuration problems, such as network cards accidentally being left set half-duplex, or an incorrect speed setting, etc**

• **Network Response Time** =
 response time seen at client
minus
 response time seen at server

- **Network Configuration Parameters at the Operating System Layer**
- Available Capacity?
 - # of TCP/IP Socket buffers?
 - Socket Buffer size?
 - Keepalive/Timeout interval?
 - Maximum Connection Requests?

Is Client-Server Database Traffic High?

- Very high client-server network traffic
 - Client Load utility, bulk data extraction, LOB manipulation, very high rate OLTP, etc.
 - Configuration issues, e.g. mismatched Ethernet transmission rates
 - External factors such as other activity on shared LAN
- **Network bottlenecks typically arise from very high volumes of data being moved around – very large result sets, client load, etc.**
- Can client logic be pushed onto the server to reduce traffic?
 - Stored procedures?
 - Datablades – embed application logic?
 - More sophisticated SQL? E.g. predicates to filter result set at the server
 - Above can potentially ADD some additional server CPU cost

Are Clients still communicating over the Network?

- Are client sessions hung?

```
database sysmaster;
select
    sid,
    net_client_name,
    net_read_cnt, net_write_cnt ,
    net_read_bytes, net_write_bytes,
    net_open_time, net_last_read, net_last_write,
    net_protocol
from sysnetworkio
```

▪ Check:
onstat -g ses <sid>
 to find more information
 about any particular
 user

- **Ensure the Network Listener port is still active**

sqlhosts file:
 ids_serv_tcp onsoctcp mach1 9088
 ids_serv_shm onipcshm mach1 dummy

```
netstat -a | grep 9088
tcp          0      0      mach1.9088    *.*      LISTEN
```

Are the Network Buffers Under-Configured?

- Have the network buffer queues been exceeded?
- `onstat -g ntu / onstat -g ntm`

```
global network information:
#netscb connects  read  write  q-limits  q-exceed  alloc/max
6/ 7  58    622 2626 2818/ 10 10/ 0  0/ 0

Individual thread network information (basic):
netscb type  thread name  sid  fd poll  reads  writes  q-nrm q-
exp
3fc97bc soctcp  sqlexec   5269 66  5    38    38  0/ 1  0/
0
```

Number of times
the free buffer
threshold was exceeded

- Sizing network buffers to accommodate a typical request can improve CPU utilization by eliminating the need to break up a request into multiple messages
- Instead of IDS dynamically satisfying requests network buffer request using the global buffer pool, possible to configure the free buffer thresholds and the size of each buffer →
 - `NETTYPE` configuration parameter
 - `IFX_NETBUF_PVTPOOL_SIZE` environment variable
 - `IFX_NETBUF_SIZE` environment variable, and `b` (client buffer size) option in the `sqlhosts` file or registry

Is There a High Number of Database Connection Requests?

- Are there a significant number of new connections in a short period?
- `onstat -g ntu`

Example: 110 connections in 19 seconds

```
IBM Informix Dynamic Server Version 9.40.FC6W1 -- On-Line -- Up 2 days 15:55:26
c000000059d931c8 soctcp soctcplst 21 6 10 533103 0 0/0 0/0 0/0
IBM Informix Dynamic Server Version 9.40.FC6W1 -- On-Line -- Up 2 days 15:55:45
c000000059d931c8 soctcp soctcplst 21 6 10 533213 0 0/0 0/0 0/0
```

- For systems that can have 200 or more concurrent network users, better performance might result from adding more poll threads
- Improve connection throughput for a given interface/protocol combination
 - Allocate additional listener threads (add a new `DBSERVERALIAS`)
 - Add another network-interface card

Is User Authentication the Bottleneck?

- Are MSC VPs unable to keep up with new connection request?
 - **The MSC VP handles network authentication (e.g. gethostbyname)**
- Check `onstat -g glo` (*Eff* column)
 - If at or close to 100% effective, try adding another MSC VP
- Beginning with IDS 10, can have multiple MSC VP's
 - Format for VPCLASS in the ONCONFIG
 - `VPCLASS msc,<#>,noage`
 - Add another MSC VP dynamically
 - `onmode -p +1 msc`

Are Network Connections Timing Out or Rejected?

- Monitor using `onstat -g ntd`
- Check the number of *accepted vs. rejected* connections
- If there are a large number of rejections then either:
 - **The user table has overflowed** (`onstat -p: ovuserthreads`)
 - **The network is timing out on the connection**
- Consult your System Administrator

global network information:							
#netscb	connects	read	write	q-free	q-limits	q-exceed	
5/	7	54	9938	41616	1/ 1	10/ 10	0/ 0
Client Type	Calls	Accepted	Rejected	Read	Write		
sqlxec	yes	35	7	714	747		
srvinfx	yes	0	0	0	0		
onSPACE	yes	0	0	0	0		
onlog	yes	0	0	0	0		
onparam	yes	0	0	0	0		
oncheck	yes	18	0	9107	40806		
onload	yes	0	0	0	0		
onunload	yes	0	0	0	0		
onmonitor	yes	1	0	63	63		
dr_accept	yes	0	0	0	0		
ontape	yes	0	0	0	0		
svrstat	yes	0	0	0	0		
asfecho	yes	0	0	0	0		
listener	yes	0	0	54	0		
crsamexec	yes	0	0	0	0		
safe	yes	0	0	0	0		
Totals		54	7	9938	41616		

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Is There Any Resource Contention on the Server?

- Are there any sessions waiting on a particular resource!

```

database sysmaster;
select  username,
        sid,
        is_wlatch, -- blocked waiting on a latch
        is_wlock,  -- blocked waiting on a locked record or table
        is_wbuff,  -- blocked waiting on a buffer
        is_wckpt,  -- blocked waiting on a checkpoint
        is_incrit  -- session is in a critical section of
                  -- transaction (e.g writing to disk)
from sysessions
order by username;

```

`onstat -u`

Gives similar information

- Use the session ID (sid) from the above output to find more information on why that session is waiting for one or more resources

`onstat -g ses <sid>`

Are there any Blocking Locks?

- Find which Locks are blocking other users?
 - Including who those other users are
- Similar to `onstat -k`
- Use the `sessionid` from the results of this query to find what the User, who is holding the lock(s) that other sessions are waiting for, is doing

```
onstat -g ses
<sessionid>
```

```
database sysmaster;
select
    t2.dbsname database,
    t5.sid SessionID,
    t8.txt type,
    t2.tabname table,
    t4.sid lock_sess,
    t5.username lock_user,
    t6.sid wait_sess,
    t7.username wait_user,
    t1.rowidr row_id,
    t1.keynum
from
    sysmaster:'informix'.syslcktab t1,
    sysmaster:'informix'.systabnames t2,
    sysmaster:'informix'.systxptab t3,
    sysmaster:'informix'.sysrstcb t4,
    sysmaster:'informix'.sysscblst t5,
    sysmaster:'informix'.sysrstcb t6,
    sysmaster:'informix'.sysscblst t7,
    sysmaster:'informix'.flags_text t8
where
    AND t1.owner = t3.address
    AND t1.partnum = t2.partnum
    AND t3.owner = t4.address
    AND t1.wtlist = t6.address
    AND t4.sid = t5.sid
    AND t8.tabname = 'syslcktab'
    AND t8.flags = t1.type
    AND t6.sid = t7.sid
```

Are There Any Long or Blocking Checkpoints?

Auto Checkpoints=On RTO_SERVER_RESTART=60 seconds Estimated recovery time 7 seconds

`onstat -g ckp`

Interval	Clock Time	Trigger	LSN	Critical Sections				Physical Log				Logical Log				
				Total Time	Flush Time	Block #	Waits	Ckpt Time	Wait Time	Long Time	# Dirty Buffers	Dskflu /Sec	Total pages	Avg /Sec	Total Pages	Avg /Sec
1	18:41:36	Startup	1:f8	0.0	0.0	0.0	0	0.0	0.0	0.0	4	4	3	0	1	0
2	18:41:49	Admin	1:11c12cc	0.3	0.2	0.0	1	0.0	0.0	0.0	2884	2884	1966	162	4549	379
3	18:42:21	Llog	8:188	2.3	2.0	2.0	1	0.0	2.0	2.0	14438	7388	318	10	65442	2181
4	18:42:44	User	10:19c018	0.0	0.0	0.0	1	0.0	0.0	0.0	39	39	536	21	20412	816
5	18:46:21	RTO	12:188	54.8	54.2	0.0	30	0.6	0.4	0.6	68232	1259	210757	1033	150118	735

Max Plog	Max Llog	Max Dskflush	Avg Dskflush	Avg Dirty	Blocked
pages/sec	pages/sec	Time	pages/sec	pages/sec	Time
8796	6581	54	43975	2314	0

Time between checkpoints

What caused the checkpoint?

How dirty were the BUFFERS?

Was the checkpoint blocking?

```
database sysmaster;
select * from syscheckpoint, sysckptinfo;
```

Is IDS Shared Memory Under Configured?

- Are there too many Virtual segments?
 - Monitor using `onstat -g seg`
- **More than *three* virtual share memory segments can indicate that the initial virtual share memory segment is too small**
 - The database engine has to constantly allocate additional virtual shared memory segments to satisfy user requests
 - This can eventually cause severe performance problems
- Consider increasing SHMVIRT SIZE and possibly other IDS shared memory parameters including EXTSHMADD, SHMADD, SHMTOTAL
- Use the UNIX `ipcs` command to see sizes of Informix shared memory

Is only one query experiencing a performance problem?

- Is only *one* query slow?
 - Review EXPLAIN information (SET EXPLAIN ON)
 - Enable SQLTRACE for that *userid* and review explain using `onstat -g his`
 - Check if distribution statistics for that table are current (`sysdistrib`)
- **Tuning individual Query Performance**
 - PDQPRIORITY or DS_NONPDQ_QUERY_MEM
 - Fragmentation
 - Using Indexes
 - Optimizer Directives
 - Index Self-Join (good if lead key has duplicates, enable INDEX_SELFJOIN)
 - Filter Selectivity (create Functional indexes, avoid difficult regular expressions/substrings)
 - Join and Sort SQL (avoid repeated sorting, set PSORT_NPROCS, use temp tables)
 - Update Statistics (AUS)

Are Many Queries Experiencing Performance Problems?

- Are most or All Queries slow?
 - *First*, eliminate external factors – disk, network, cpu, memory
 - Enable SQLTRACE globally and review explains using `onstat -g his`
 - **Are Statistics out of date?**
 - Check when Update Statistics was last run? (*constructed* column)
 - Enable EXPLAIN_STAT configuration parameter to monitor statistics on queries
 - Use `SET EXPLAIN` or `onmode -Y <sessionid>` to create Query Statistics
 - Consider using External Optimizer Directives
 - Allows DBA to modify the query plan without changing the application
 - Directives not required to be in the application
 - To create external directives use the `SAVE EXTERNAL DIRECTIVE` statement

Is a Database Utility Experiencing Performance Issues?

- Update Statistics?
 - Ensure PDQ (> 0) to allocate more memory to it
 - DBUPSPACE – is it constraining?
- Index Build?
 - Ensure PDQPRIORITY > 0
 - Set DBSPACETEMP to allocate multiple Temp spaces for sorting, temp tables, etc
 - Set PSORT_NPROCS to perform sorting in parallel
- Backup or Restore?
 - Both ontape and onbar use archive transport buffers in the IDS virtual segments
 - For ontape, the number of transport buffers are fixed
 - For onbar, the number of transport buffers are configurable
 - **BAR_MAX_BACKUP**
 - **BAR_NB_XPORT_COUNT**
 - **BAR_XFER_BUF_SIZE** (set to max allowed)
 - Monitor using `onstat -g stq`

Questions