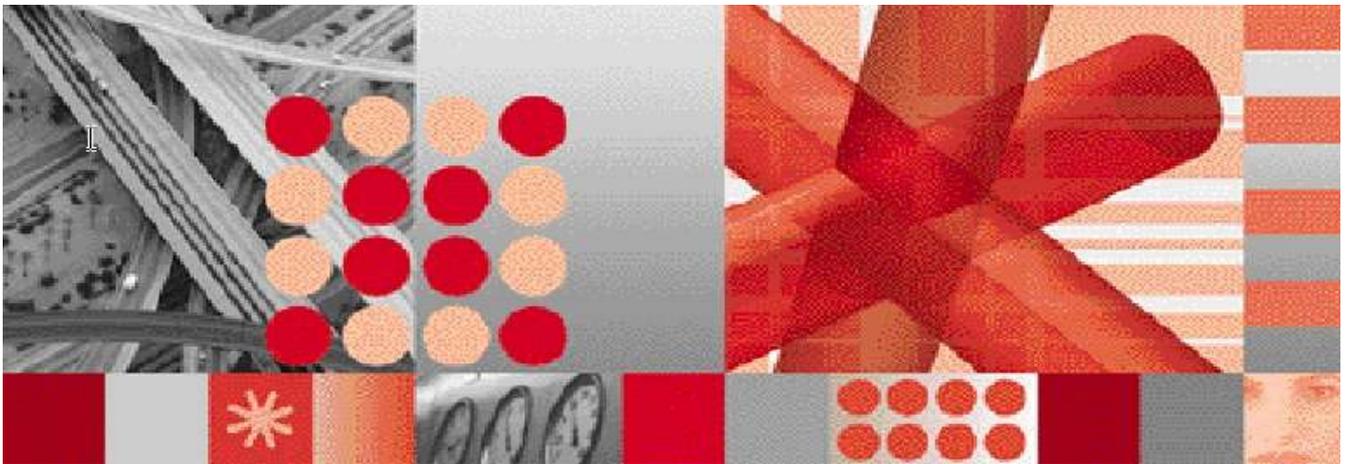


Tivoli. Netcool Customer Experience Manager
UMTS-HSDPA Service Solution

IBM

Version 1.3 IF0001



Technical note: Installation Notice for CEM UMTS-HSDPA version 1.3 IF0001

Note: Before using this information and the product it supports, read the information in Appendix A Notices on page 6.

This edition applies to Version 1, release 3, modification IF0001 of IBM Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Solution and to all subsequent releases and modifications until otherwise indicated in new editions.

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1 Description

This note contains some important information on the installation procedure for IBM Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Service version 1.3.

2 Installation

2.1 Installation Guide to be used

The Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Service version 1.3 IF0001 Installation Guide supercedes the *Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Service Installation Guide*. The *Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Service Installation Guide* is not to be used when installing this service module.

Note: Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3 IF0001 cannot be installed if version 1.3 has already been installed. To install version 1.3 IF0001, version 1.3 must first be uninstalled, then the *Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Service version 1.3 IF0001 Installation Guide* must be followed.

Uninstalling version 1.3 will result in loss of any data that has been loaded while Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3 has been installed.

2.2 CEM UMTS-HSDPA Software distributions required

The installation procedure requires 2 software distributions of the Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module :

- Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3, available to download from Xtreme Leverage
- Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3 IF0001

3 Rollback

3.1 Rollback procedure

If it is necessary to rollback the changes delivered in Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3 IF0001 and revert to the original version, the rollback procedure is as follows :

1. Uninstall Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3 IF0001 by following the instructions in Chapter 5 of the *Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Service version 1.3 IF0001 Installation Guide*.
2. Install Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3 using the *Tivoli Netcool Customer Experience Manager Module for UMTS-HSDPA Service Installation Guide* (the version contained in the Xtreme Leverage distribution)

Note: The rollback procedure will result in loss of any data that has been loaded while Tivoli Netcool Customer Experience Manager for UMTS-HSDPA Service module version 1.3 IF0001 has been running.

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