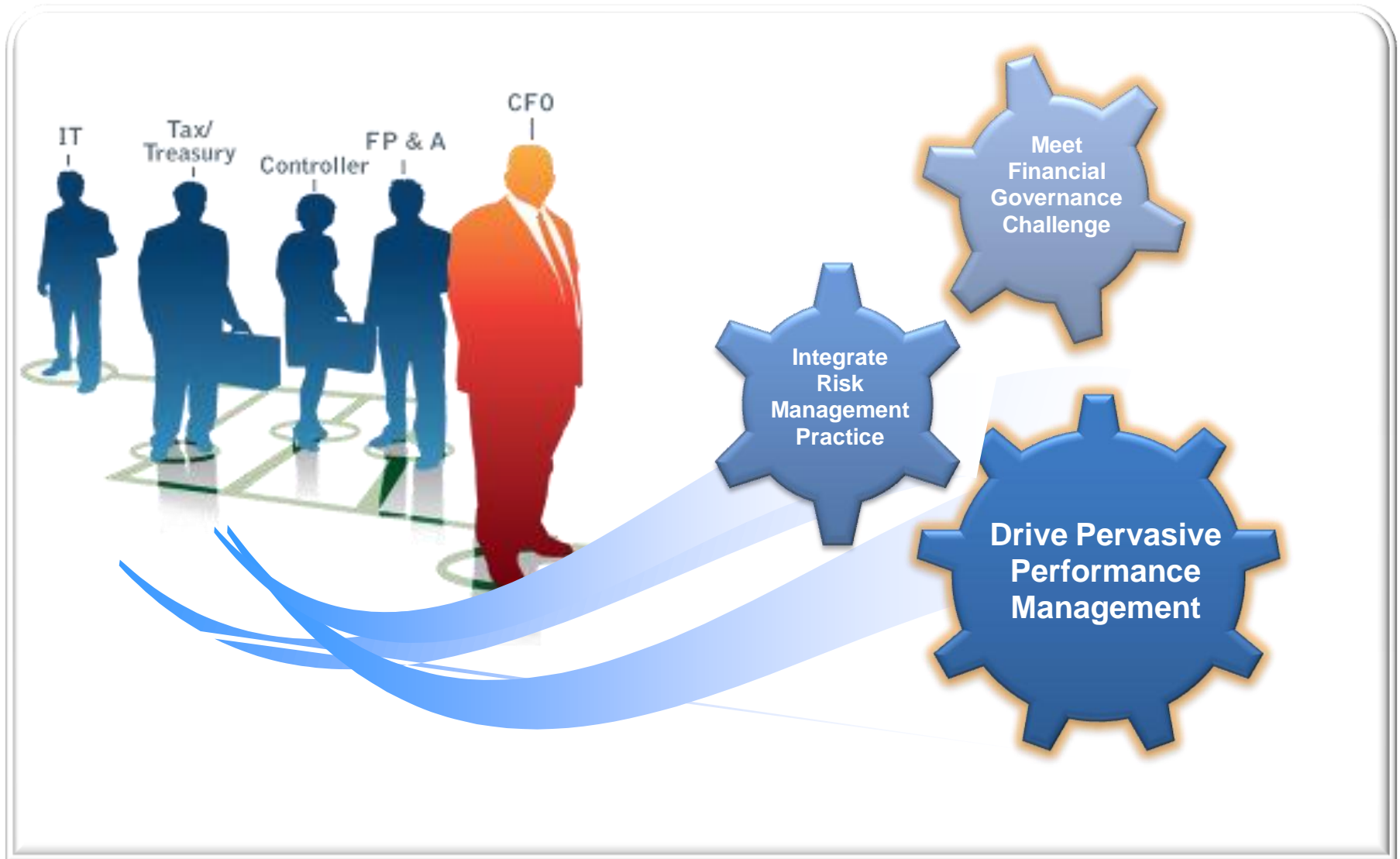


# Smarter Financial Governance And Disclosure



**Yong Weng Onn**  
Solution Architect, Cognos FSR  
email: [yongwo@my.ibm.com](mailto:yongwo@my.ibm.com)

# Strategic Focus on Financial Performance & Strategy Management



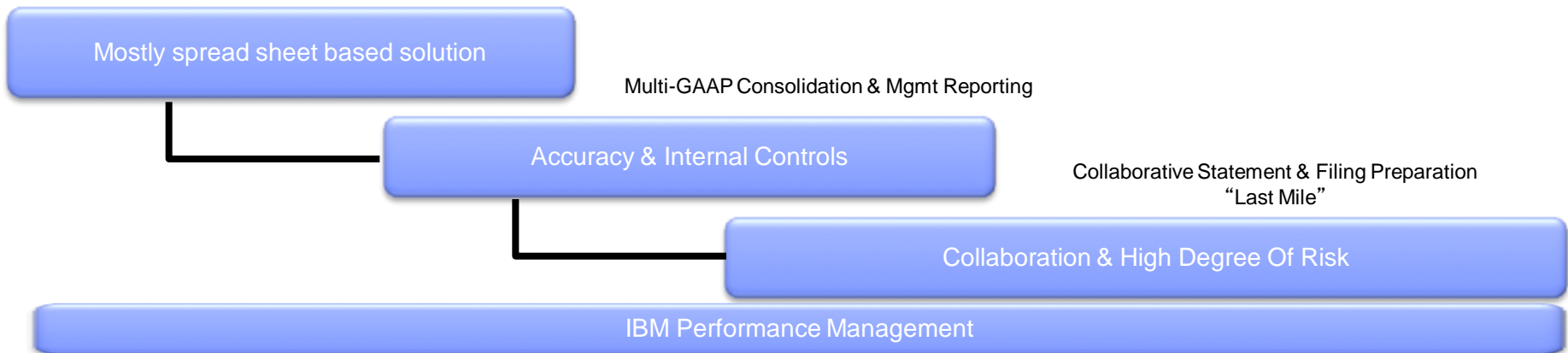
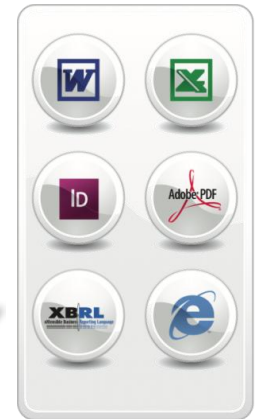
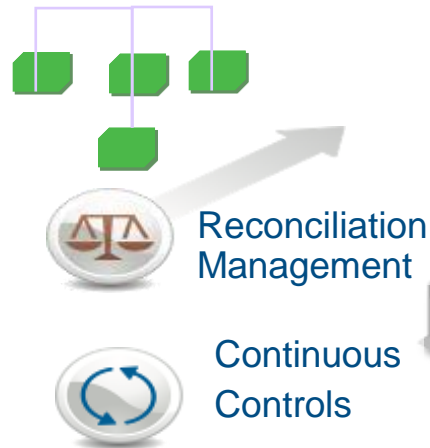
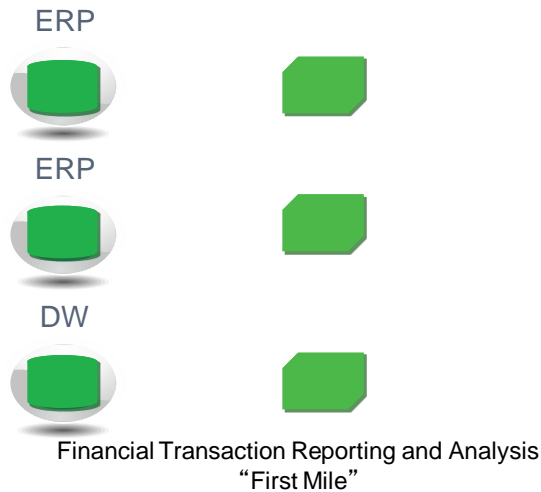
# Complete Coverage of Financial Governance Processes

## Accounting Close & Analysis

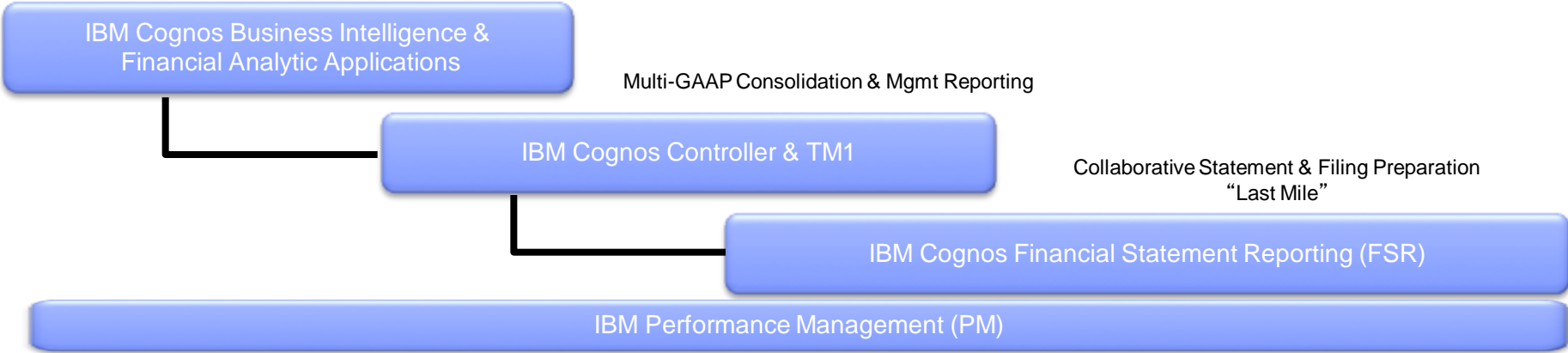
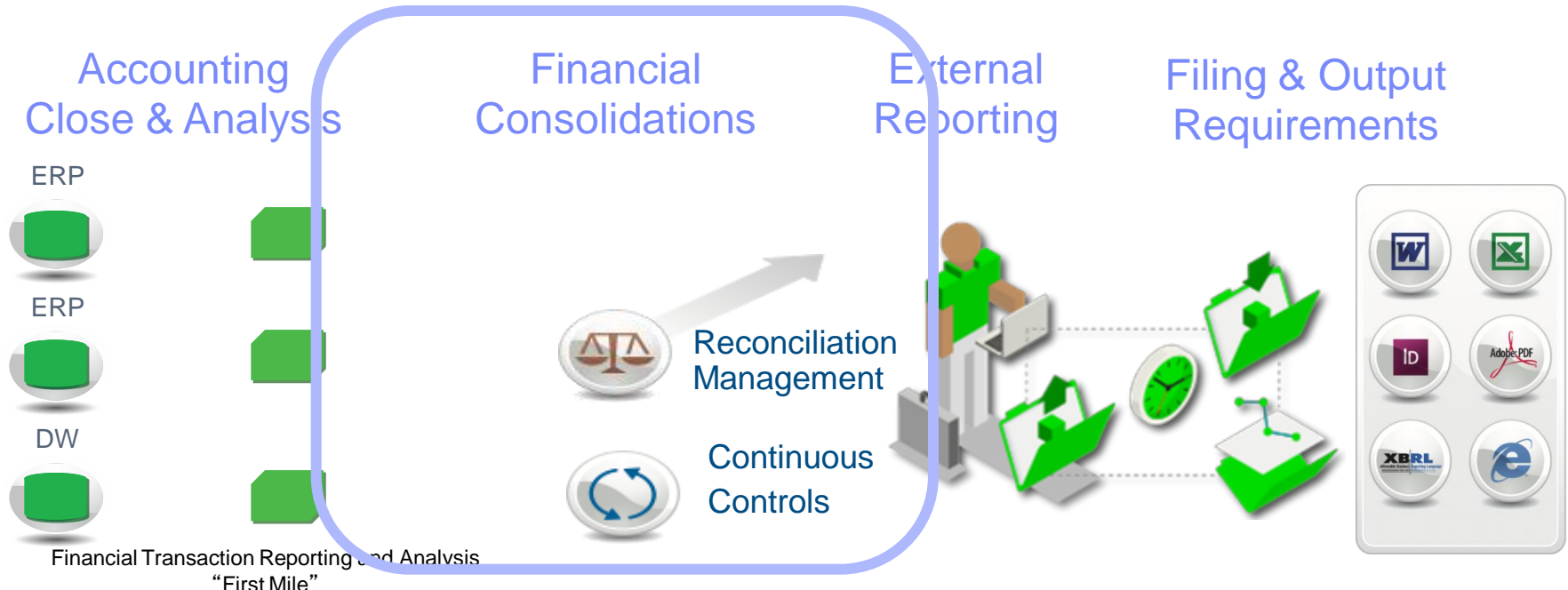
## Financial Consolidations

## External Reporting

## Filing & Output Requirements



# Complete Coverage of Financial Governance Processes



# What are the Financial Consolidation Challenges?

## Financial Consolidations



- Financial Information & Consolidation done in Excel
- Consolidation Adjustments kept in Excel
- Challenges in Managing and Tracking Business & Accounting Changes
- Too Long to Close the Book
- Data Integrity Concerns
- Compliance Concerns
- Lack of Enterprise Visibility

## IBM Cognos Controller – Consolidation Process



- *Multiple data entry options – users and systems*
- *Import from source systems with data lineage*
- *Workflow to manage data collection*
- *Data reconciliation and approval*
- *Internal controls & audit checklist*

- *Multiple entity rollups & structures, multiple versions*
- *Extended business segments*
- *Apply automated and manual adjustments*
- *Sophisticated currency accounting*
- *Intercompany eliminations*
- *Complex ownership adjustments, joint ventures*
- *Automate and schedule*



# IBM Cognos Controller – Consolidation Process



## Prepare

- *Automated and manual adjustments*
- *Text commentary and other supporting documents*
- *In-process reporting to certify financial results*
- *Deliver multiple GAAP accounts e.g. IFRS, local GAAP, in a visible, easy-to-use environment*
- *Track and audit different report adjustments*

- *Real-time in-process closing reports*
- *Complex accounting reports for inter-company, investments, journal entry reconciliation, etc.*
- *Direct custom data access via Excel*
- *Automated data publish for reporting & Management reports, ad-hoc analysis – thru Cognos Business Intelligence*
- *World-class reporting & filing thru Cognos FSR (books, external stmts and XBRL), and Cognos 10 (production reports, dashboards, scorecards)*



## Reporting



## IBM Cognos Controller – Value Proposition



### **A single & complete solution to :**

- ✓ Automate Entire Close Process
- ✓ Reduce Close Cycle Time
- ✓ Ensure Data Integrity
- ✓ Gain Transparency for Sustained Compliance
- ✓ Provide a Single Version of Truth





# Consolidation Solution - Customers in ASEAN



rochemicals Group Limited



# Consolidation Solution - Customers in ASEAN (con't)



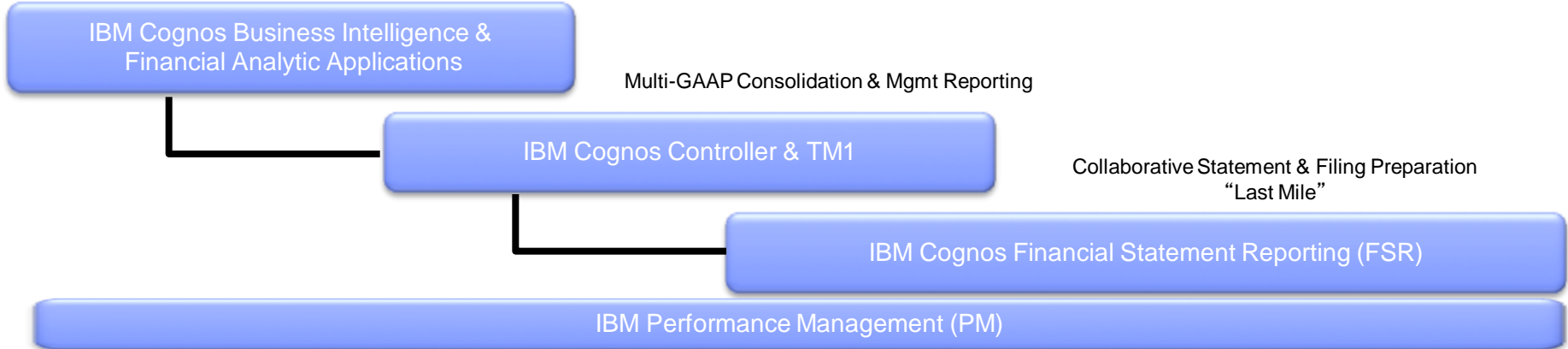
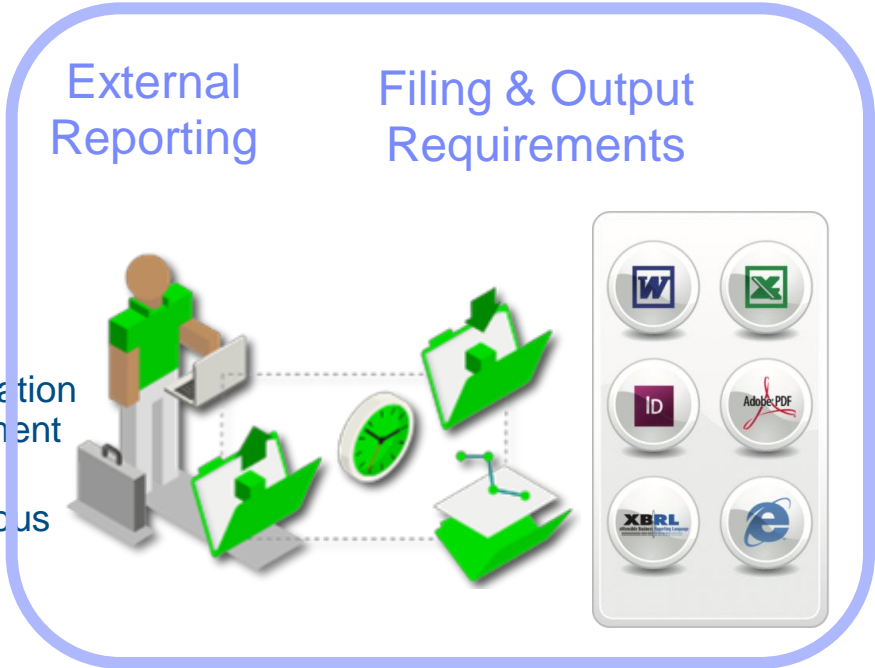
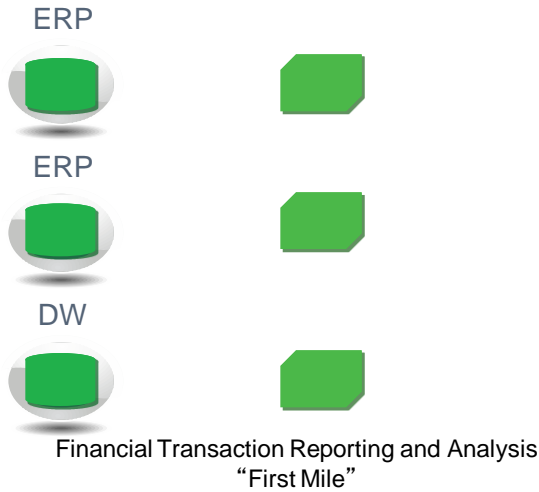
# Complete Coverage of Financial Governance Processes

## Accounting Close & Analysis

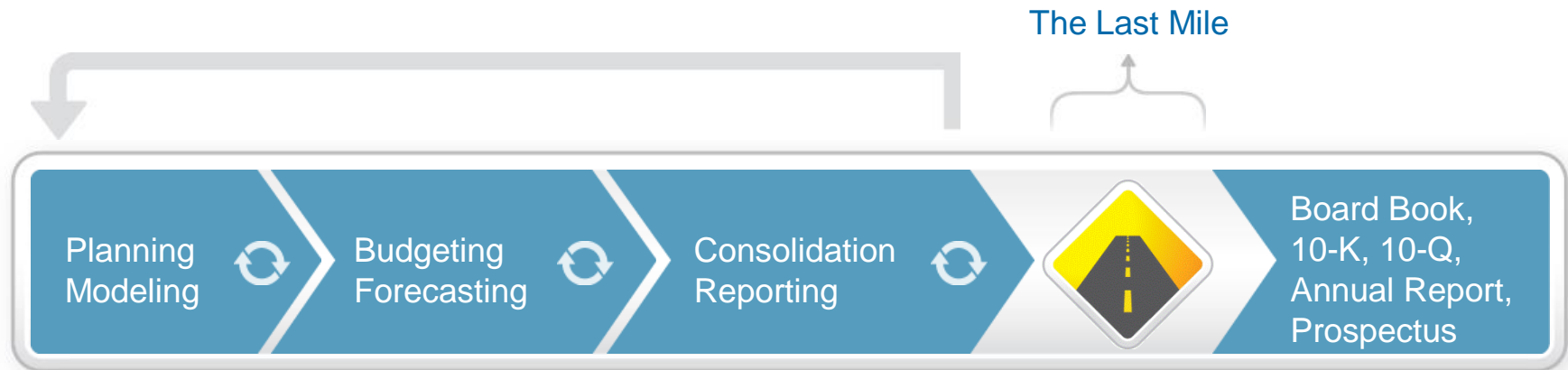
## Financial Consolidations

## External Reporting

## Filing & Output Requirements

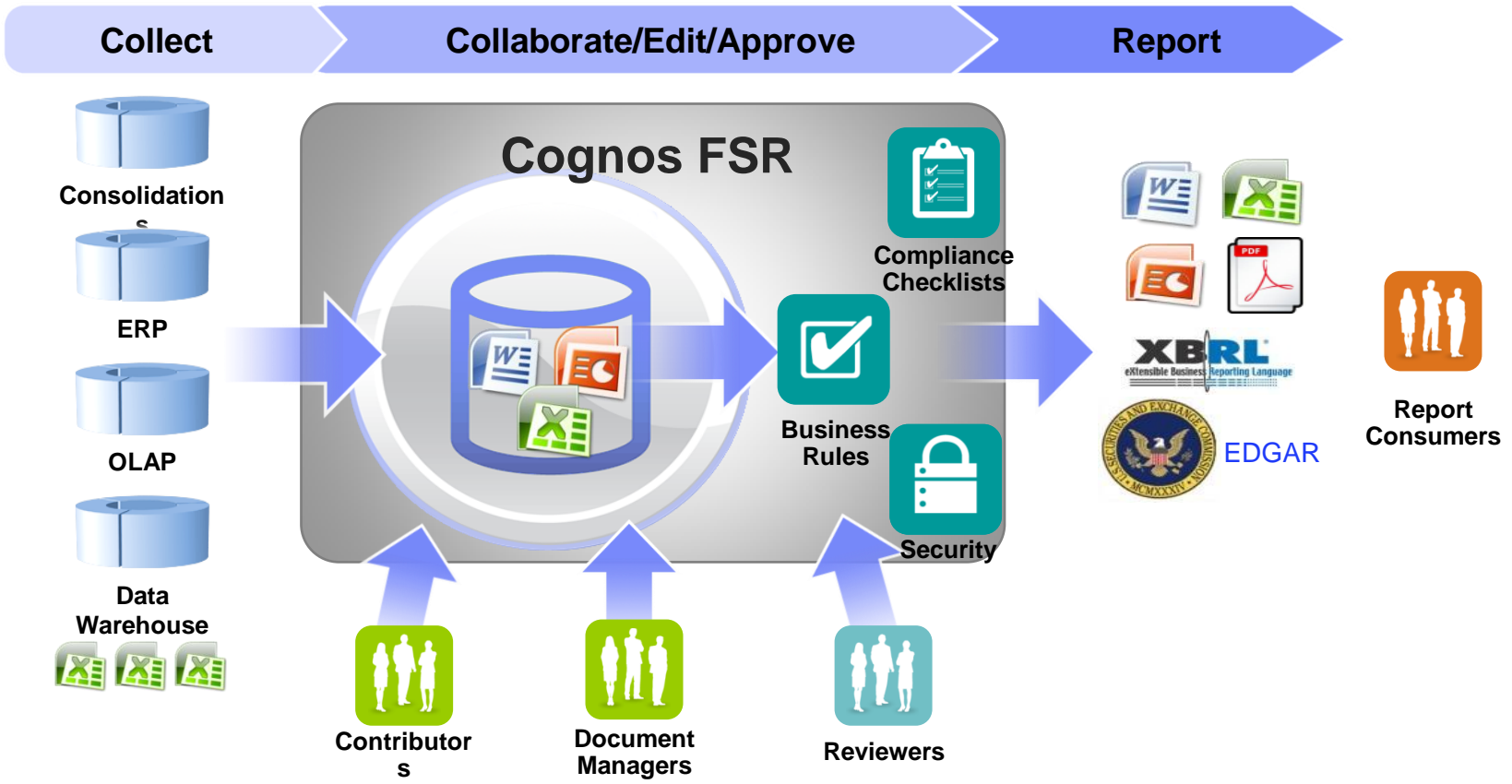


# The Last Mile in Financial Reporting – The Challenges



- Manual processes dominate “The Last Mile”
  - Extensive use of MS-Word and MS-Excel, shared via e-mail
  - Data accuracy issues
  - Collaboration is difficult
  - No internal controls
  - No audit trail
  - High degree of risk
  - Manual process is repeated each reporting period

# Cognos FSR – how it works



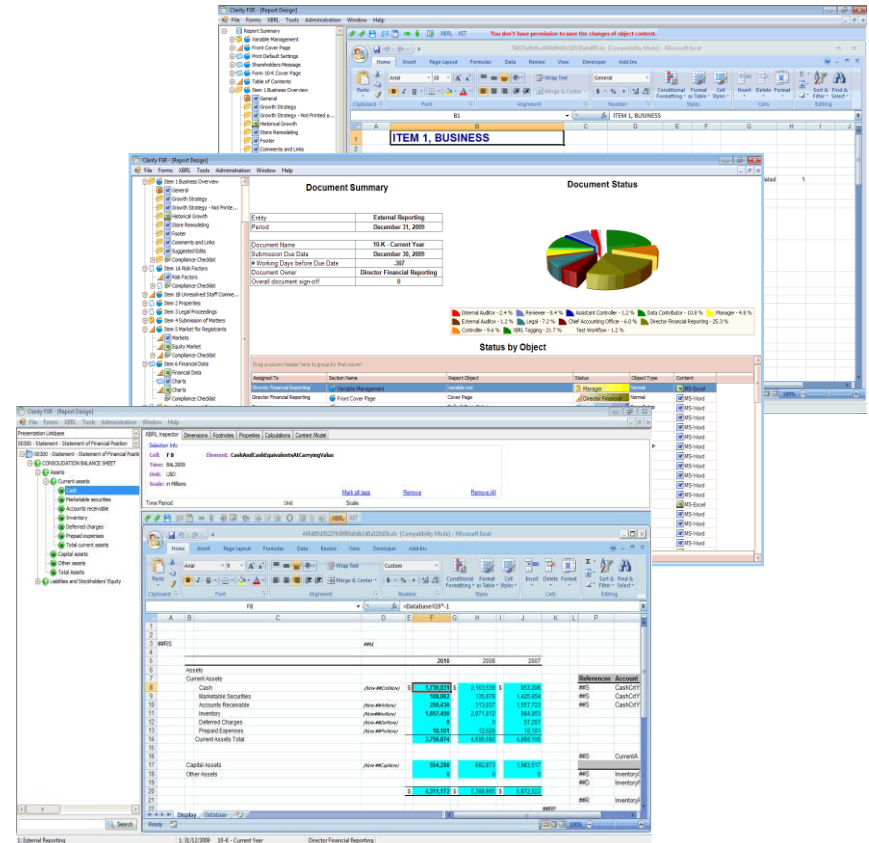
- Direct access to source data
- Driven from a central, secure database
- Leverage the tools in use: Word and Excel
- Changes dynamically updated in reports
- Powerful, collaborative environment
- Workflow and task management
- Embedded controls, security & validation
- Multiple output formats



# How do customers use Cognos FSR?

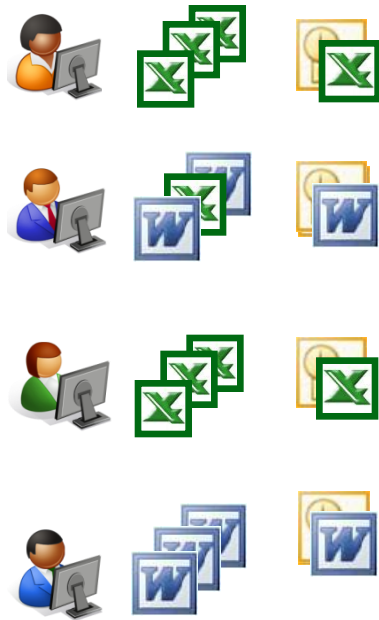
Cognos FSR transforms the way finance/accounting/legal departments manage and deliver critically important, narrative rich financial and management content sensitive documents:

- External Reporting (Annual Report, Qtrly Report, Compliance Reports, etc)
- Internal Financial and Management Reporting
- Integrated XBRL tagging solution
- Regulatory Reporting
- Public Sector Reporting
- Corporate Social Responsibility (CSR) Reporting



# Manual Reporting Cycle

## Current Process



Numerous e-mails & numerous versions of each document



## Document Manager

## Contributors



ITEM 6. FINANCIAL DATA

(In thousands, except per share amounts, ratios and other)

Summary of Operations

	2009	2008	2007
Net sales	\$ 4,576,528	\$ 6,225,909	\$ 3,661,222
Comparable store sales increase (decrease)	1.13	1.31	1.69
Gross profit	\$ 3,299,130	\$ 2,957,989	\$ 2,639,304
Gross profit as a percentage of net sales	72%	48%	72%
Operating income	\$ 2,287,684	\$ 1,501,437	\$ 1,830,139
Operating income as a percentage of net sales	50%	24%	50%

MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

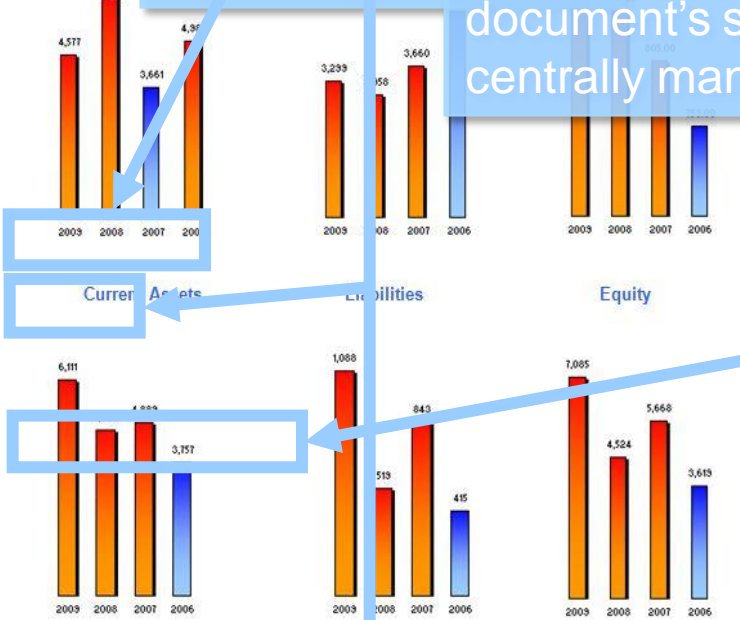
The report contains certain statements that are forward-looking within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are not guarantees of future performance and involve certain risks, uncertainties and assumptions that are difficult to predict. Actual outcomes and results may differ materially from those expressed in, or implied by, our forward-looking statements. Words such as "expects," "anticipates," "believes," "estimates" and other similar expressions or future or conditional verbs such as "will," "should," "would" and "could" are intended to identify such forward-looking statements. Readers of the Form 10-k of office supplies INC Corporation not rely solely on the forward-looking statements and should consider all uncertainties and risks throughout this report as well as Item 1A, "Risk Factors" of the Annual Report on Form 10-K. The statements are representative only as of the date they were made, and the Corporation undertakes no obligation to update any forward-looking statement.

Possible events or factors that could cause results or performance to differ materially from those expressed in our forward-looking statements include, among other things, the level of geographic regions and nonperforming assets, which the Corporation cannot predict. Other factors that could cause results or performance to differ materially from those expressed in our forward-looking statements include, among other things, the level of geographic regions and nonperforming assets, which the Corporation cannot predict. Other factors that could cause results or performance to differ materially from those expressed in our forward-looking statements include, among other things, the level of geographic regions and nonperforming assets, which the Corporation cannot predict.

Text and narrative from Word

Financial data &

What if....we could integrate all of the document's separate elements into one centrally managed collaborative report?



Liquidity Risk

Liquidity is the ongoing ability to accommodate liability maturities and deposit withdrawals, fund asset growth and meet contractual obligations through unconstrained access to funding at reasonable market rates. Liquidity management involves forecasting funding requirements and maintaining sufficient capacity to meet the fluctuations in asset and liability levels due to changes in our business operations or unanticipated events. A more detailed discussion of our liquidity risk is included beginning of the MD&A of the Corporation's 2008 Annual Report on Form 10-K.

The company maintains a cushion of excess liquidity that would be sufficient to fully fund the holding company and nonbank affiliate operations for an extended period during which funding from normal sources is disrupted. The primary measure used to assess the company's liquidity is the "Time to Required Funding" during such a period of liquidity disruption. This measure assumes that the parent company is unable to generate funds from debt or equity issuance, and no longer pays dividend payments and repayments to shareholders while continuing to meet non-discretionary uses needed to maintain bank operations and its nonbank can operate and meet all obligations before the current liquid assets are exhausted is considered the "Time to Required Funding." ALCO approves the target range set for this metric, in months, and monitors adherence to the target range. Maintaining excess company cash helps to facilitate the target range months for "Time to Required Funding" and is the primary driver of the timing and amount of the Corporation's debt issuances. As of March 31, 2008, "Time to Required Funding" was 20 months compared to 19 months at December 31, 2008. Our "Time to Required Funding" remained below our target range at March 31, 2008 primarily due to the funding of LaSalle and the impact of the market disruption that began in the second half of 2006 on our earnings.

One ratio that can be used to monitor the stability of funding composition is the "loan to domestic deposit" ratio. This ratio reflects the percentage of loans and leases that are funded by domestic core deposits, a relatively stable funding source.

# IBM Cognos FSR – How it works

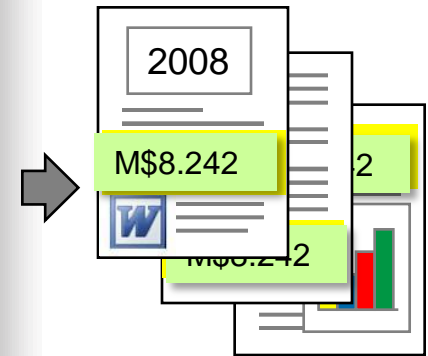
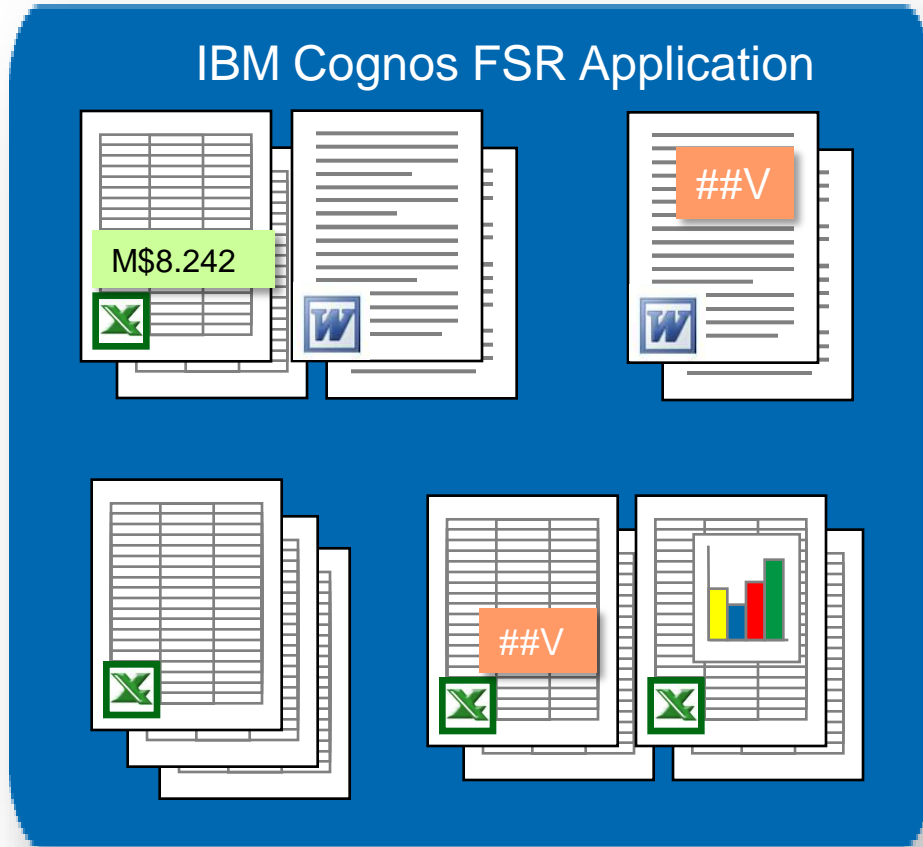
## Data Sources

ERP

2008-  
M\$8.242

Relational

OLAP




Variables (##V) permit dynamic updates of numeric data in text and tables. Changes in data access to source data put change when the Source data changes

## Variables in Text – Word Object

Reinsurance and other amounts recoverable reflect amounts due from reinsurers and policyholders to cover incurred but not reported and pending claims for minimum premium products and certain administrative services only business where the right of offset does not exist. See Note 10 for additional information. For three months ended March 31, 2009, actual experience differed from the Company's key assumptions resulting in a net favorable incurred claims liability of \$40 million, or 0.5% of the current year incurred claims as reported for the year ended December 31, 2008. Actual experience for the year ended December 31, 2008, resulted in a net favorable incurred claims liability of \$17 million, or 0.2% of the current year incurred claims as reported for the year ended December 31, 2008. Actual experience for the year ended December 31, 2008, resulted in a net favorable incurred claims liability of \$23 million, or 0.3% of the current year incurred claims as reported for the year ended December 31, 2008. Actual experience for the year ended December 31, 2008, resulted in a net favorable incurred claims liability of \$23 million, or 0.3% of the current year incurred claims as reported for the year ended December 31, 2008.

- Automates the creation of reports using variables




### Variables in Text – Word Object

Reinsurance and other amounts recoverable reflect amounts due from reinsurers and policyholders to cover incurred but not reported and pending claims for minimum premium products and certain administrative services only business where the right of offset does not exist. See Note **##note** for additional information on reinsurance. For the **three months ended March 31, 2009**, actual experience differed from the company's key assumptions resulting in **favorable** incurred claims related to prior years' medical claims payable of **\$40 million**, or **0.5%** of the current year incurred claims as reported for the year ended **December 31, 2008**. Actual completion factors resulted in a **reduction** in medical claims payable of **\$17 million**, or **0.2%** of the current year incurred claims as reported for the year ended **December 31, 2008** for the insured book of business. Actual medical cost trend resulted in a **reduction in** medical claims payable of **\$23 million**, or **0.3%** of the current year incurred claims as reported for the year ended **December 31, 2008** for the insured book of business.

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### Variables in Text – Word Object

Reinsurance and other amounts recoverable reflect amounts due from reinsurers and policyholders to cover incurred but not reported and pending claims for minimum premium products and certain administrative services only business where the right of offset does not exist. See Note **##note** for additional information on reinsurance. For the **##D<cqmel> ##D<cqe>**, actual experience differed from the Company's key assumptions resulting in **##D<cqqheamcpfavor>** incurred claims related to prior years' medical claims payable of **##D<cqqheamcppyin\*-1>** million, or **##D<cqqheamcppyd%in>** of the current year incurred claims as reported for the year ended **##D<cye-1>**. Actual completion factors resulted in **##D<cqqheamcpcfactordir>** in medical claims payable of **##D<cqqheamcpcfactor>** million, or **##D<cqqheamcpcfactor%>** of the current year incurred claims as reported for the year ended **##D<cye-1>** for the insured book of business. Actual medical cost trend resulted in **##D<cqqheamcptrenddir>** in medical claims payable of **##D<cqqheamcptrend>** million, or **##D<cqqheamcptrend%>** of the current year incurred claims as reported for the year ended **##D<cye-1>** for the insured book of business.

13

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The word “favorable”, the amount 0.5% and \$40million is being represented by a variable. When the data changes, eg. The revenue changes from \$40 million to \$30 million, the % will change, eg. 0.35% and word “favorable” will change to “decrease” automatically







## Print Preview

Print Options Margins Orientation Size Zoom 100% Page Width Show Ruler Magnifier Next Page Previous Page Shrink One Page Close Print Preview

New values  
assigned to date  
variables

Current year  
data imported  
and rolls  
straight into  
report

OFFICE SUPPLIES INC  
CONSOLIDATED BALANCE SHEET  
FOR THE YEAR ENDED December 31, 2009

	2008	2007
<b>Assets</b>		
Current Assets		
Marketable Securities	\$ 2,163,539	\$ 853,208
Accounts Receivable (Note 4)	135,078	1,425,854
Inventory (Note 5)	313,037	1,557,723
Prepaid Expenses (Note 6)	2,071,812	984,953
Deferred Charges (Note 6)	-	57,267
Prepaid Expenses (Note 7)	12,626	10,101
<b>Current Assets Total</b>	<b>4,696,092</b>	<b>4,889,106</b>
Capital Assets (Note 8)	692,873	1,983,517
	<b>\$ 5,388,965</b>	<b>\$ 6,872,623</b>
<b>Liabilities</b>		
Current liabilities		
Accounts payable and accrued liabilities (Note 9)	177,041	\$ 635,205
Taxes payable	322,930	96,842
Deferred revenue	-	83,356
Vacation payable	18,603	27,354
Current portion of long term debt	23,450	34,789
	542,024	877,546
Long term debt (Note 10)	286,070	297,627
Other liabilities	36,676	29,341
<b>Total liabilities</b>	<b>864,770</b>	<b>1,204,514</b>
Commitments and contingencies	-	-
<b>Stockholders' equity:</b>		
Preferred stock, par value \$ 1 per share, 100,000,000 shares authorized, 45,000,000 issues and outstanding	96,000	96,000
Common stock, par value \$0.50 per share, 500,000,000 share authorized, 102,000,000 and 192,000,000 issues and outstanding respectively	-	-
Additional paid-in capital	68,600	68,600
Retained earnings	354,595	5,532,429
Accumulated other comprehensive income	5,000	(28,920)

## IBM Cognos FSR – The Benefits

Cognos FSR Features	Problems Solved	Results
<ul style="list-style-type: none"> <li>• Link source data to report data</li> <li>• Optimized internal controls</li> <li>• Robust audit trail reporting</li> <li>• Business rules &amp; validation</li> </ul>	<ul style="list-style-type: none"> <li>• Prevent late submission &amp; material errors on regulatory &amp; statutory filings</li> <li>• Prevent insider leaks</li> <li>• Enhance weak internal controls&amp; financial governance framework</li> </ul>	<p><b>Reduce risk</b></p>
<ul style="list-style-type: none"> <li>• Data integration</li> <li>• Workflow</li> <li>• Automated roll – forward</li> <li>• Variables in text</li> </ul>	<ul style="list-style-type: none"> <li>• Eliminate manual data collection &amp; consolidation</li> <li>• Eliminate re-keying of information</li> <li>• Secure environment or review &amp; approval</li> <li>• Automate error checking</li> </ul>	<p><b>Reduce Costs</b></p>
<ul style="list-style-type: none"> <li>• Automatic report data refresh</li> <li>• Jumpstart report building with previous report</li> <li>• Collaborative environment allows multiple people to work on reports in parallel</li> </ul>	<ul style="list-style-type: none"> <li>• Eliminate bottlenecks &amp; time consuming complex processes</li> <li>• Eliminate manual updates of report data</li> <li>• Automate error checking &amp; correcting</li> </ul>	<p><b>Reduce cycle time</b></p>
<ul style="list-style-type: none"> <li>• Share content across reports</li> <li>• Colaboration/Multi-author Environment</li> <li>• Real-time data updates</li> </ul>	<ul style="list-style-type: none"> <li>• Enhances consistency &amp; integrity reports</li> <li>• Optimize analysis with more collaboration</li> <li>• Ensure one version of the truth in critical reports</li> </ul>	<p><b>Improved business insight</b></p>





# What values do customers gain from Cognos FSR?

## ***Gain Time***

- Process is automated, reducing effort and the time to complete
- Easily create and maintain reports

## ***Gain Control***

- A solution owned by the business
- Visibility into the progress of the process

## ***Gain Confidence***

- Reduce risk of errors, late filings, non-compliance and insider leaks.
- Ensure accuracy at all times throughout the entire process

## What if we gave you a solution to your issues?

- Will generate Error Free Reports

- With a short learning curve (retain MS Word & Excel)

- Allow collaboration with Audit Trail

- All changes to data dynamically driven



- Fast ramp up implementation

- Guaranteed to Work

- Hundreds of referenceable customers

– NO BAD REFERENCE YET!!!!

Resulting in accurate and up to date reports instantaneously



## Customers in Asia Pacific

- Allianz - Australia
- ANZ Bank – Australia
- Astro – Malaysia
- Computershare Ltd - Australia
- Elders – Australia
- PT Telkom – Indonesia
- Railcorp -Australia
- Wilmar –Singapore
- Hutchinson – Hong Kong
- Tipco – Thailand
- Central Bank of India - India



Thank You



## IBM Smartphone Event Application

Question:

Which statement below describes a major characteristic of Cognos FSR solution?

- a) Require manual process to create and maintain reports
- b) Only a single user can modify a report at at one time
- c) Allow users to change once – update everywhere in the report



Answer.....

Question:

Which statement below describes a major characteristic of Cognos FSR solution?

- a) Require manual process to create and maintain reports
- b) Only a single user can modify a report at a time
- c) Allow users to change once – update everywhere in the report**

**Answer is ( c )**



## What our Controller customers say:

▪ ***“The IBM Cognos solution is creating significant benefits for local controllers. The project has automated an entire reporting process, freeing individual controllers from this task.”***

Reporting and Consolidation Manager, Tecan Group Ltd.

▪ ***“We are now able to provide more accurate data and faster reports to senior management, “In doing so, we can provide a more solid basis for decision-making and operational improvement.”***

Group Accountant, Imperial Tobacco

▪ ***‘The IBM Cognos systems has allowed us to reduce the monthly reporting process – that 20% time saving has been invaluable’***

▪ ***New acquisitions and customers can be integrated into the system within one month, report accuracy is 100%, rigid budgeting has been replaced by flexible, continuous daily, weekly or monthly reporting.***

Group Accountant, Chemring Plc

▪ ***Reasons for choosing Controller***

- ***“Competitors are more complicated to implement” .***
- ***“Cognos is more “in-house” than your competitors” . [e.g. Finance-owned and managed]***
- ***“Cognos BI is richer in functionality” .***
- ***“On going maintenance is easier with Cognos”***

▪ ***‘We are not a stable operating environment in terms of acquisitions, disposals, reporting structures and finalized operating systems. As such the decision can be summarized as (IBM Cognos) Controller would be more easily adaptable to this fluid environment than your competitors’***



**IBM**®

# IBM Cognos Controller – Consolidation Process



## Collect and Certify

- **Multiple data entry options – users and systems**
- **Import from source systems with data lineage**
- **Workflow to manage data collection**
- **Data reconciliation and approval**
- **Internal controls & audit checklist**

## Consolidate

- **Multiple entity rollups & structures, multiple versions**
- **Extended business segments**
- **Apply automated and manual adjustments**
- **Sophisticated currency accounting**
- **Intercompany eliminations**
- **Complex ownership adjustments, joint ventures**
- **Automate and schedule**



# IBM Cognos Controller – Consolidation Solutions



Pre built consolidation and reporting functionality  
 Multi GAAP (IFRS, USGAAP, IAS...)  
 Auto calculation of MI, Assoc profits....unrealized profits  
 Advanced currency translation functions

Handles automatic journal calculations for eliminations  
 Keeps complete audit trail & audit information from import information  
 Consolidate multiple views such as legal, management or tax perspectives  
 Data consistency through validation process  
 Reconciled data for accuracy, with users notified immediately for any inconsistencies  
 Perform inter-company elimination in stages  
 Collect & present financial data in multiple reporting & transaction currencies  
 Commentary / explanatory information and attachments!  
 Extensible to management reporting  
 More than 200 pre-configured, out-of-the-box reports  
 Amend entities, organization structure or account details with no coding, scripting or complex language

## Prepare



- **Automated and manual adjustments**
- **Text commentary and other supporting documents**
- **In-process reporting to certify financial results**
- **Deliver multiple GAAP accounts e.g. IFRS, local GAAP, in a visible, easy-to-use environment**
- **Track and audit different report adjustments**

## Reporting

- **Real-time in-process closing reports**
- **Complex accounting reports for inter-company, investments, journal entry reconciliation, etc.**
- **Direct custom data access via Excel**
- **Automated data publish for BI & Management reports, ad-hoc analysis – thru TM1 OLAP**
- **World-class reporting & filing thru FSR (books, external stmts and XBRL), and Cognos 10 (production reports, dashboards, scorecards)**



# IBM Cognos Controller 10.1: Meets Key Consolidation Process Requirements



Controller



FP &amp; A

- **Single controlled environment**
- **Application configuration**
- **Audit tracking**
- **Internal controls**
- **Finance owned – ease of use**
- **IT infrastructure compliance**
- **Out-of-the-box functionality**
- **Consolidation workflow**
- **Security & access control**

## Collect and Certify

- *Multiple data entry options – users and systems*
- *Import from source systems with data lineage*
- *Workflow to manage data collection*
- *Data reconciliation and approval*
- *Internal controls & audit checklist*

## Consolidate

- *Multiple entity rollups & structures, multiple versions*
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## Prepare

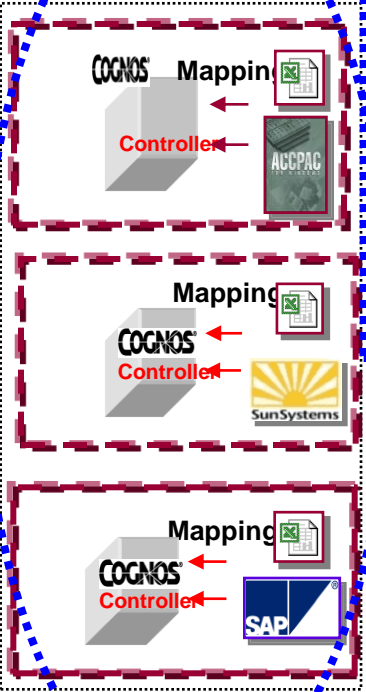
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- *Text commentary and other supporting documents*
- *In-process reporting to certify financial results*
- *Deliver multiple GAAP accounts e.g. IFRS, local GAAP, in a visible, easy-to-use environment*
- *Track and audit different report adjustments*

## Report & Analyze

- *Real-time in-process closing reports*
- *Complex accounting reports for inter-company, investments, journal entry reconciliation, etc.*
- *Direct custom data access via Excel*
- *Automated data publish for BI & Management reports, ad-hoc analysis – thru TM1 OLAP*
- *World-class reporting & filing thru FSR (books, external stmts and XBRL), and Cognos 10 (production reports, dashboards, scorecards)*

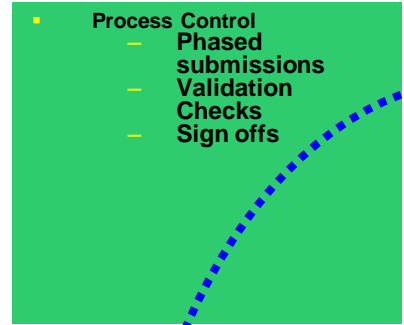
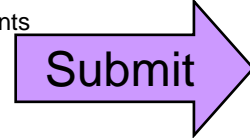
# Consolidation Process

## Role of Subsidiary



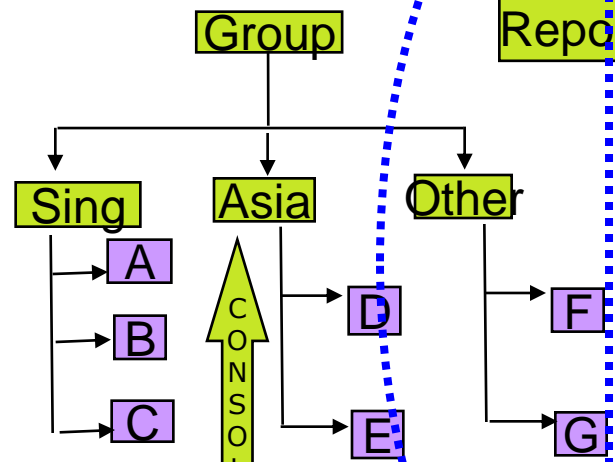
Upload

- Local Currency
- Local GAAP adjustments



Reporting & Analysis is Reporting

## Company & Account structure



## Role of Group

- Translation
- Interco elims
- Equity elims
- Auto entries
- Audit trails

- Annual report packs
- Comparison reports
- Performance measurements
- KPI
- Treasury
- Tax