

Why is Your CICS Engine Running out of Gas?

Use CICS Performance Analyzer to help maximize every MIPS

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ON DEMAND BUSINESS™

Preface

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Does any of this apply to you?

- Workload is growing, but now is a bad time for a processor upgrade.
- It would be good to identify any trends in the CICS environment that may impact the ability to meet future SLAs.
- Every time there's a performance problem, you need a specialist to create ad-hoc reports.
- It's difficult and very time consuming researching the root cause of performance issues.
- You know that your CICS environment can benefit from threadsafe, but you're not sure where to start

If so....

- ▶ CICS Performance Analyzer can help you!

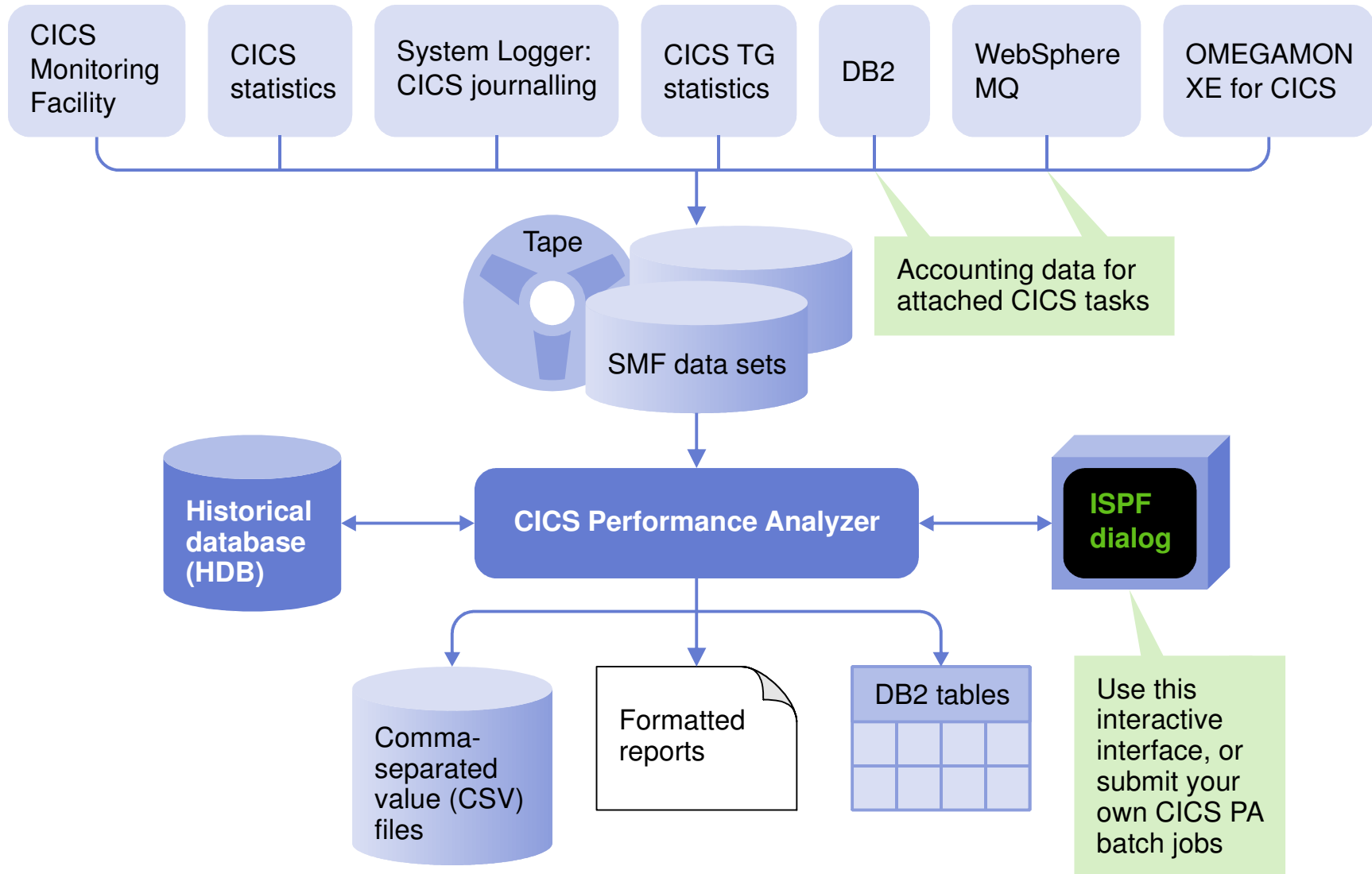


CICS Performance Analyzer

- **What is it?**
 - ▶ A Historical Analysis Tool for solving CICS performance issues
- **What does it do?**
 - ▶ Comprehensive Batch Reporting and Analysis from SMF data
 - ▶ User friendly interface to build, maintain and submit reports
 - ▶ Extensive Tabular Reports and Extracts (over 150)
 - ▶ Create Historical Databases that include trend and capacity information
 - ▶ Online Statistics Reporting Capability
- **Benefits**
 - ▶ Improves tuning and capacity planning analysis
 - ▶ Improve transaction response time
 - ▶ Provides detailed performance bottleneck analysis
 - ▶ Uncovers trends leading to poor CICS performance or even outages
 - ▶ Helps plan capacity for optimal performance



CICS PA Overview



CICS PA significantly improves CICS tuning activities

Problem

- What areas of my CICS environment need tuning?
- Need an easy way to measure the impact of tuning changes.

Solution

- Exception Reports, Wait Analysis Reports, and Resource Usage Reports help zero-in on the areas with most to gain
- CICS Statistics data is presented in a well organized manner allowing you to view multiple regions from one interface.
- Profiling reports measure the impact of changes to the environment.

VIR2MD CICS Performance Analyzer
Performance List

LIST0001 Printed at 15:17:27 3/21/2006 Data from 11:10:29 2/04/2006 APPLID IVK281V1 Page 1

Trans	SC	Term	Userid	RSID	Program	TaskNo	Stop Time	Response Time	Dispatch Time	User CPU Time	Suspend Time	DistWait Time	FC Wait Time	FCAMRn	IR Wait Time
CSSY	U		CBAKER		DFHADATT	16	11:10:29.803	.0139	.0007	.0006	.0133	.0000	.0000	0	.0000
CSSY	U		CBAKER		DFHADATT	17	11:10:29.809	.0185	.0010	.0014	.0175	.0001	.0000	0	.0000
CSSY	U		CBAKER		DFHADATT	18	11:10:29.861	.0674	.0196	.0027	.0479	.0269	.0000	0	.0000
CGRP	U		CBAKER		DFRCGRP	12	11:10:30.194	.4123	.0420	.0074	.3702	.3223	.0000	0	.0000
CSSY	U		CBAKER		DFHADATT	15	11:10:30.207	.4204	.0568	.0100	.3636	.1744	.0000	0	.0000
CSSY	U		CBAKER		DFHADATT	13	11:10:30.456	.6743	.0728	.0134	.6015	.4000	.0000	0	.0000
CSSY	U		CBAKER		DFHADATT	10	11:10:30.531	.7490	.1910	.0220	.5500	.1997	.0000	0	.0000
CSSY	U		CBAKER		DFHADATT	14	11:10:31.121	1.3344	.3202	.0378	1.0142	.2626	.0000	1	.0000
CSSY	U		CBAKER		DFHADATT	11	11:10:31.211	1.4292	.1497	.0313	1.2794	.3461	.0000	0	.0000
CPLT	U		CBAKER		DFRISPLT	7	11:10:45.642	15.9915	.3303	.0369	15.6532	.0155	.0000	0	.0000
CSSY	U		CBAKER		DFHADATT	III	11:10:45.856	16.0761	9.3488	2.3435	6.7273	1.1645	.9522	2059	.0000
CMBG	S		CBAKER		DFRMBG	24	11:10:46.196	.0262	.0248	.0041	.0013	.0012	.0000	0	.0000
CRSQ	S		CBAKER		DFRCRQ	25	11:10:46.856	.0818	.0449	.0040	.0369	.0367	.0000	0	.0000
CIRE	S		CBAKER		DFRCIRE	27	11:10:47.134	.2255	.0243	.0049	.2011	.2009	.0000	0	.0000
CLR2	TO R11		CBAKER		DFRLUP	29	11:10:48.317	.0263	.0030	.0020	.0232	.0000	.0000	0	.0232
CSFU	S		CBAKER		DFRFCU	26	11:10:48.471	1.6968	1.5899	.1136	.1069	.0294	.0000	0	.0000
CSAC	TO SAMA		CBAKER		DFRACP	31	11:10:51.227	.5217	.0020	.0011	.5189	.0002	.0000	0	.0000
CLQ2	U		CBAKER		DFRLUP	28	11:10:51.840	3.8259	.0918	.0068	3.7441	.0035	.0000	0	3.7344
CEMT	TO SAMA		CBAKER		DFREMT	32	11:10:51.942	.1877	.1842	.0264	.0035	.0030	.0000	0	.0000
CEMT	TO SAMA		CBAKER		DFREMT	33	11:10:52.949	.0091	.0068	.0026	.0023	.0001	.0000	0	.0000
CEMT	TO SAMA		CBAKER		DFREMT	34	11:10:53.074	.0092	.0068	.0025	.0024	.0000	.0000	0	.0000
CSAC	TO SAMA		CBAKER		DFRACP	35	11:10:54.113	.5109	.0042	.0012	.5067	.0001	.0000	0	.0000
CSAC	TO SAMA		CBAKER		DFRACP	36	11:10:55.159	.5150	.0011	.0011	.5139	.0001	.0000	0	.0000

Value

- CICS PA easily helps reduce the amount of labour and time need to tune your CICS environment.
- Reduce the risk of performance related slowdowns and outages.

Performance Summary Report ...

CICS Performance Analyzer													
Performance Summary													
SUMM0001 Printed at 12:46:48 3/23/2006 Data from 11:10:29 2/04/2006 to 08:10:06 2/16/2006 Page 1													
Tran	#Tasks	Avg Response Time	Max Response Time	Avg Dispatch Time	Avg User CPU Time	Avg Suspend Time	Max Suspend Time	Avg DispWait Time	Avg FC Wait Time	Avg FCAMRq	Avg IR Wait Time	Avg SC24UHWM	Avg SC31UHWM
AADD	18	.0115	.0945	.0099	.0020	.0016	.0114	.0008	.0003	1	.0000	949	0
ABRW	1033	.0789	36.6088	.0027	.0015	.0762	36.6061	.0000	.0000	6	.0007	1008	0
ADDD	1	.0482	.0482	.0350	.0049	.0132	.0132	.0125	.0000	0	.0000	0	0
AINQ	11	.0021	.0040	.0017	.0014	.0004	.0021	.0000	.0000	1	.0001	928	0
AMNU	15	.0245	.1724	.0223	.0027	.0022	.0194	.0010	.0000	0	.0000	422	177
AUPD	17	.0183	.0665	.0118	.0032	.0065	.0505	.0010	.0017	0	.0007	968	0
B	2	.0028	.0031	.0027	.0015	.0001	.0001	.0000	.0000	0	.0000	0	0
BING	1	.0024	.0024	.0023	.0016	.0001	.0001	.0000	.0000	0	.0000	0	0
BINQ	1	.0027	.0027	.0027	.0015	.0001	.0001	.0000	.0000	0	.0000	0	0
CALL	25	2.3633	8.2455	.0074	.0021	2.3559	8.2300	.0013	.0000	0	.0000	0	1056
CATA	17	.0285	.0882	.0119	.0055	.0167	.0828	.0002	.0000	0	.0000	0	0
CATD	6	.0372	.0590	.0159	.0056	.0213	.0306	.0024	.0000	0	.0000	0	0
CATR	2	.0290	.0296	.0283	.0047	.0006	.0009	.0006	.0000	0	.0000	0	0
CBAM	11	11.2041	51.3803	.0147	.0054	11.1894	51.3196	.0016	.0000	3	.0000	0	1865
CBTR	2	.0179	.0334	.0176	.0029	.0003	.0006	.0003	.0000	0	.0000	0	0
CEBR	1	575.916	575.916	.0061	.0046	575.910	575.910	.0003	.0000	0	.0000	0	0
CECI	61	1.7234	72.8971	.0194	.0043	1.7039	72.8839	.0004	.0000	0	.0000	3	21295
CEDA	98	1.9304	51.4018	.0602	.0218	1.8702	50.2257	.0008	.0086	53	.0000	0	0
CEMT	137	19.1960	592.514	.0154	.0062	19.1806	592.359	.0043	.0000	0	.0000	0	0
CESD	12	.1128	1.2902	.0211	.0021	.0917	1.0858	.0916	.0000	0	.0000	0	0
CESF	6	.0180	.0468	.0175	.0042	.0004	.0009	.0004	.0000	0	.0000	0	0
CESN	36	.0242	.2046	.0233	.0081	.0008	.0060	.0006	.0000	0	.0000	0	0
CETR	1	.8982	.8982	.1132	.0132	.7850	.7850	.0068	.0000	0	.0000	0	0
CGRP	2	.5862	.7601	.0571	.0076	.5291	.6880	.4134	.0000	0	.0000	0	0
CITS	5	.0111	.0153	.0058	.0035	.0053	.0091	.0001	.0000	0	.0000	0	0
CLQ2	2	2.0731	3.8259	.0628	.0068	2.0103	3.7441	.0820	.0000	0	1.9054	0	0
CLR2	2	.0604	.0946	.0030	.0020	.0574	.0915	.0000	.0000	0	.0135	0	0



Performance Summary Report – Distributions

V2R1M0

CICS Performance Analyzer
Performance Summary

SUMM0003 Printed at 15:14:26 2/14/2007 Data from 08:27:42 1/30/2007 to 09:19:35 1/30/2007
Transaction Response Time Distribution Summary (Percentage) by Time-of-Day

Page 8

Stop Interval	Tran	#Tasks	<0.1 Response Time	0.1-0.25 Response Time	0.25-0.5 Response Time	0.5-0.75 Response Time	0.75-1.0 Response Time	1.0-1.5 Response Time	1.5-2.0 Response Time	2.0-10.0 Response Time	>=10.0 Response Time	Max Response Time	Avg Response Time
09:16:00	WMSC	24	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0004	.0004
09:16:00		29	89.66	6.90	3.45	.00	.00	.00	.00	.00	.00	.2788	.0212
09:17:00	CEDF	9	11.11	.00	.00	22.22	11.11	22.22	22.22	11.11	.00	2.1832	1.1744
09:17:00	CEMT	1	.00	.00	.00	.00	.00	.00	.00	.00	100.00	14.9315	14.9315
09:17:00	WMSC	24	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0004	.0004
09:17:00		34	73.53	.00	.00	5.88	2.94	5.88	5.88	2.94	2.94	14.9315	.7503
09:18:00	CATA	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0332	.0332
09:18:00	CEDF	3	.00	.00	.00	.00	.00	33.33	.00	33.33	33.33	32.6115	13.0935
09:18:00	CEJR	2	50.00	.00	50.00	.00	.00	.00	.00	.00	.00	.3164	.1583
09:18:00	CEMT	3	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0588	.0216
09:18:00	CESN	1	.00	100.00	.00	.00	.00	.00	.00	.00	.00	.2283	.2283
09:18:00	CGRP	1	.00	100.00	.00	.00	.00	.00	.00	.00	.00	.1779	.1779
09:18:00	CISC	1	.00	100.00	.00	.00	.00	.00	.00	.00	.00	.1499	.1499
09:18:00	CPIR	7	57.14	28.57	14.29	.00	.00	.00	.00	.00	.00	.3686	.0875
09:18:00	CPLT	1	.00	.00	.00	.00	.00	.00	.00	100.00	.00	6.2207	6.2207
09:18:00	CQRY	1	.00	100.00	.00	.00	.00	.00	.00	.00	.00	.1021	.1021
09:18:00	CRSQ	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0998	.0998
09:18:00	CSSY	9	33.33	44.44	11.11	.00	.00	.00	.00	11.11	.00	6.3256	.8250
09:18:00	CWBG	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0420	.0420
09:18:00	CXRE	1	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0552	.0552
09:18:00	DPL3	1	.00	.00	.00	.00	.00	.00	.00	.00	100.00	50.0251	50.0251
09:18:00	WMSC	19	100.00	.00	.00	.00	.00	.00	.00	.00	.00	.0005	.0004
09:18:00		53	64.15	18.87	5.66	.00	.00	1.89	.00	5.66	3.77	50.0251	1.9781
Total		1317	75.40	4.56	2.96	4.86	2.51	3.19	1.75	3.04	1.75	1887.437	6.3369



Transaction Profiling ...

V2R1M0		CICS Performance Analyzer Transaction Profiling											
PROF0001 Printed at 13:54:44 8/02/2007		Report	Data from 15:24:42	7/31/2008	to 16:29:59	7/31/2008						Page	1
		Baseline	Data from 16:17:32	7/23/2008	to 16:44:59	7/23/2008							
Tran		#Tasks	Avg Response Time	Avg Dispatch Time	Avg User CPU Time	Avg Suspend Time	Avg DispWait Time	FC Wait Time	Avg FCAMRq Count	Avg IR Wait Time	Avg SC24UHWM Count	Avg SC31UHWM Count	
AAAA	Report	1308	.1097	.0532	.0032	.0564	.0009	.0000	0	.0550	2572	159457	
AAAA	Baseline	3628	.0888	.0433	.0023	.0455	.0008	.0000	0	.0442	2205	155273	
	Delta	-2320	+.0208	+.0099	+.0008	+.0109	+.0000	.0000	0	+.0108	+367	+4184	
	Change%	-63.95	+23.52	+23.04	+37.80	+24.00	+10.27	.00	.00	+24.40	+16.64	+2.69	
BBBB	Report	12	.0175	.0082	.0017	.0093	.0005	.0000	0	.0086	5008	142952	
BBBB	Baseline	44	.0893	.0425	.0038	.0467	.0015	.0000	0	.0444	2588	233438	
	Delta	-32	-.0717	-.0343	-.0020	-.0374	-.0009	.0000	0	-.0358	+2419	-90486	
	Change%	-72.73	-80.33	-80.69	-53.63	-80.03	-64.50	.00	.00	-80.65	+93.48	-38.76	
CCCC	Report	18	.0463	.0221	.0033	.0241	.0008	.0000	0	.0230	2432	271272	
CCCC	Baseline	20	.0509	.0239	.0038	.0269	.0011	.0000	0	.0252	2188	257806	
	Delta	-2	-.0046	-.0017	-.0005	-.0028	-.0003	.0000	0	-.0022	+243	+13465	
	Change%	-10.00	-9.04	-7.33	-13.73	-10.55	-26.20	.00	.00	-8.91	+11.11	+5.22	
DDDD	Report	6	.0556	.0275	.0043	.0280	.0003	.0000	0	.0275	2432	301853	
EEEE	Report	4	.2208	.1091	.0063	.1117	.0004	.0000	0	.1102	2504	96276	
EEEE	Baseline	4	.1482	.0741	.0192	.0740	.0002	.0000	0	.0737	2528	96276	
	Delta	0	+.0726	+.0349	-.0129	+.0376	+.0002	.0000	0	+.0364	-24	0	
	Change%	.00	+48.99	+47.11	-66.94	+50.90	+102.00	.00	.00	+49.39	-.95	.00	

Requesting Reports and Extracts

MVS2CTSO - [32 x 80]

File Systems Confirm Options Help

EDIT Report Set - TEST Row 1 of 22
 Command ==> Scroll ==> PAGE

Description . . . CICS PA Test Report Set

Enter "/" to select action.

** Reports **		
+ ___	Options	Yes
+ ___	Selection Criteria	Yes
- ___	Performance Reports	Yes
___	List	Yes
___	List Extended	No
___	Summary	Yes
___	Totals	No
___	Wait Analysis	Yes
___	Transaction Profiling	No
___	Cross-System Work	Yes
___	Transaction Group	No
___	BTS	No
___	Workload Activity	No
+ ___	Exception Reports	No
+ ___	Transaction Resource Usage Reports	No
- ___	Subsystem Reports	Yes
___	DB2	No
___	WebSphere MQ	No
___	OMEGAMON	Yes
+ ___	System Reports	No
+ ___	Performance Graphs	No
+ ___	Extracts	No

MA d 04/015

Select one or more reports and extracts that you wish to run

Easy to Customize Sample Reports

```

File  Edit  Confirm  Upgrade  Options  Help
-----
                EDIT SUMMARY Report Form - DISPSUM      Row 1 of 16 More: >
Command ==> _____ Scroll ==> CSR

Description . . . Transaction Dispatch/CPU Usage   Version (VRM): 620

Selection Criteria:
  _ Performance                                     Page width . . 132

  Field      Sort
  /  Name +   K  O Type      Fn  Description
  --  -----
  -- TRAN    K  A _____  ____ Transaction identifier
  -- TASKCNT  -  _____  ____ Total Task count
  -- RESPONSE -  _____  AVE Transaction response time
  -- DISPATCH - TIME _____ AVE Dispatch time
  -- CPU      - TIME _____ AVE CPU time
  -- SUSPEND - TIME _____ AVE Suspend time
  -- QRDISPT - TIME _____ AVE CICS QR TCB dispatch time
  -- QRCPU   - TIME _____ AVE CICS QR TCB CPU time
  -- MSDISPT - TIME _____ AVE CICS TCBs dispatch time
  -- MSCPU   - TIME _____ AVE CICS TCBs CPU time
  -- KY8DISPT - TIME _____ AVE CICS Key 8 TCB dispatch time
  -- KY8CPU  - TIME _____ AVE CICS Key 8 TCB CPU time
    
```

Pick the columns you want included in your report.



CICS PA identifies performance trends

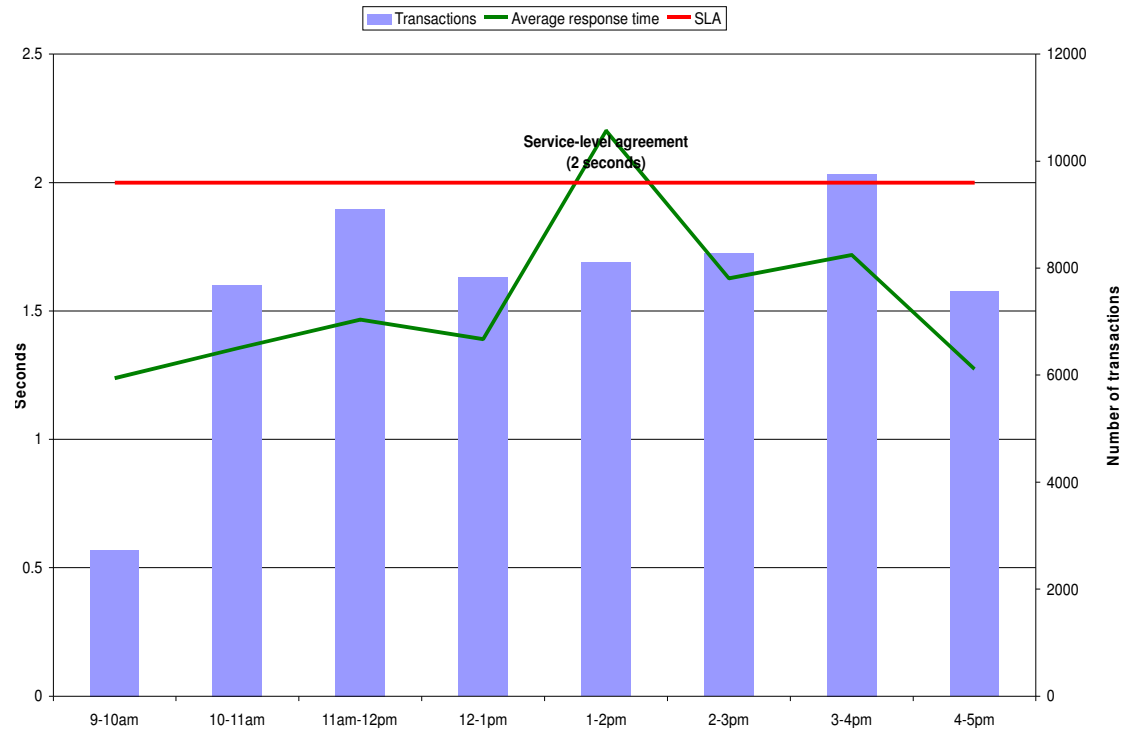
ORDR transaction: Wednesday, September 27, 2006

Problem

- Need to know if there are changes in workload that may adversely affect Service Level Agreements (SLAs)
- Missed SLAs are costly both from a financial perspective as well as visibility

Solution

- System and Subsystem reports along with summary and detail reports identify potentially problem areas in CICS.
- CICS PA's Historical Database feature can capture data over time and generate reports for trending analysis.



Value

- Allow for proactive analysis to reduce the risk of missing a SLA.
- Understand the capacity of the CICS environment for future growth.



z/OS Workload Activity (WLM) Reports ...

V1R3M0

CICS Performance Analyzer
Workload Manager Activity Summary by Service Class

WKLD0001 Printed at 16:43:42 6/18/2003 Data from 14:18:57 11/05/2002 to 15:04:59 11/05/2002 Page 1920

Service Class	APPLID	Phase	#Tasks	Response Time			
				Average	Std Dev	90% Peak	Maximum
CICSDFLT	SCSCPAA1	BTE	51	.0377	.1073	.1753	.5600
	SCSCPAA1	EXE	1533	.0316	.0781	.1316	1.1133
	SCSCPAA4	BTE	17	111.043	457.767	697.900	1887.44
	SCSCPAA4	EXE	8239	.0204	.0569	.0934	1.2754
	SCSCPJA7	EXE	810	.0035	.0043	.0090	.0297
	SCSCPLA1	BTE	8816	.3441	20.0989	26.1108	1887.18
	SCSCPLA2	BTE	6954	.4033	22.6318	29.4172	1887.33
	SCSCPTA1	BTE	6624	.0356	.0792	.1371	1.2963
	SCSCPTA2	BTE	4680	.0412	.0891	.1555	1.1289
	CICSDFLT	*Total*	BTE	27142	.3005	19.8410	25.7367
Total		EXE	10582	.0207	.0587	.0960	1.2754
CICSWORK	SCSCPJA7	BTE	32	58.9871	333.661	486.741	1887.47
* Grand Total	*	BTE	27174	.3696	22.8968	29.7233	1887.47
* Grand Total	*	EXE	10582	.0207	.0587	.0960	1.2754

- by z/OS WLM Service Class and Report Class
 - ▶ Applid, WLM Completion phase, number of tasks, ...
 - ▶ Response time ...
 - Average, Std Deviation, Peak Percentile, Maximum, ...

CICS PA Historical Database (HDB) – Define

```

MVS2CTSO - [32 x 80]
File Systems Options Help

                                New HDB Definition
Command ==> _____

Specify new HDB definition options then press EXIT to save.

Name . . . . . : _____ APPLID _____ + Image _____
Description . . : _____

HDB Format:                               Selection Criteria:
Template . . . . : _____ +           _ Performance

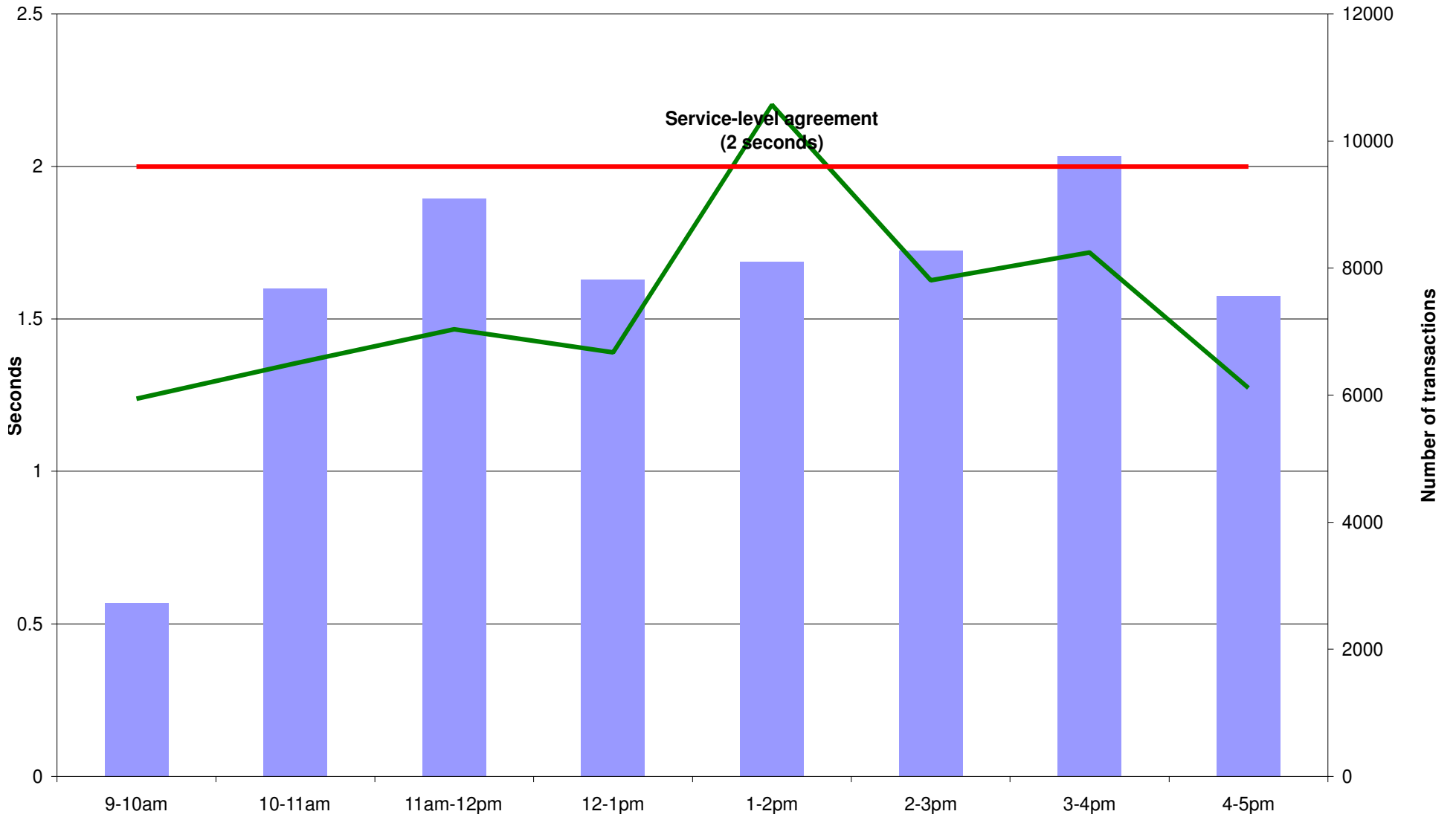
Data Retention Period:
Years . . . . . : _____ Months . . . . : _____ Weeks . . . . : _____ Days . . . . : _____ Hours . . . . : _____

Data Set Allocation Settings:
DSN Prefix . . . . . : CBAKER
Management class . . . . : _____ (Blank for default management class)
Storage class . . . . . : _____ (Blank for default storage class)
Volume serial . . . . . : _____ (Blank for system default volume)
Device type . . . . . : _____ (Generic unit or device address)
Data class . . . . . : _____ (Blank for default data class)
Space Units . . . . . : CYLS (TRKS, CYLS)
Primary quantity . . . : 20 (In above units)
Secondary quantity . . : _____ (In above units)

MA e 08/019
    
```

ORDR transaction: Wednesday, September 27, 2006

Transactions Average response time SLA



CICS PA speeds root cause analysis of performance problems

Problem

- Need to identify the root cause of a performance issue that occurred last week.
- Because this problem is old, the CICS monitor no longer has the relevant data.

Solution

- Use CICS PA's high level and summary reports to find the source of the issue.
- Then use detail reports to drill down to the root cause.
- Customizable report forms allow for limitless ad-hoc reporting

VIR3M0 CICS Performance Analyzer
Wait Analysis Report

WAIT0001 Printed at 14:01:01 7/24/2003 Data from 19:26:39 7/14/2003 to 19:38:16 7/14/2003 Page 1

Trans=CBM1

Summary Data	Time		Count		Ratio
	Total	Average	Total	Average	
# Tasks			3962		
Response Time	39174.1585	9.8875			
Dispatch Time	4860.6282	1.2268	347472	87.7	12.4% of Response
CPU Time	179.7728	0.0454	347472	87.7	3.7% of Dispatch
Suspend Wait Time	34313.4642	8.6606	347472	87.7	87.6% of Response
Dispatch Wait Time	26770.4022	6.7568	343510	86.7	78.0% of Suspend
Resource Manager Interface (RMI) elapsed time	4302.4135	1.0859	191768	48.4	11.0% of Response
Resource Manager Interface (RMI) suspend time	2641.0973	0.6666	19211	4.8	7.7% of Suspend

Suspend Detail

	Total	Suspend Time			Count	
		Average	%age	Graph	Total	Average
N/A Other Wait Time	21836.2138	5.5114	63.6%	*****	332847	84.0
MAXOTDLY MAXOPENTCBS wait time	4094.5942	1.0335	11.9%	**	639	0.2
LU62WTT LU6.2 wait time	3035.7758	0.7662	8.8%	*	5238	1.3
DSPDELAY First dispatch wait time	2398.0299	0.6053	7.0%	*	3962	1.0
MXTDELAY > First dispatch MXT wait time	374.7682	0.0946	1.1%		87	0.0
LMDELAY Lock Manager (LM) wait time	2206.6980	0.5570	6.4%	*	2621	0.7
GVUPWAIT Give up control wait time	437.0868	0.1103	1.3%		277	0.1
JCIOWTT Journal I/O wait time	305.0656	0.0770	0.9%		1888	0.5

Trans=CBPB

Summary Data	Time		Count		Ratio
	Total	Average	Total	Average	
# Tasks			13		
....					

Value

- Faster time for problem resolution.
- CICS PA provides an easy mechanism to find the source of performance issues.



CICS Statistics and CICS Server Statistics Support

```

MVS2CTSO - [32 x 80]
File Form Options Help

REPORT      Dispatcher Overview                               Line 00000001
Command ==> _____ Scroll ==> PAGE

System: IYK221V3/MV2C      Type: INT      Interval: 2007/02/15 09:59:00 Thursday

Global Statistics Length . . . . . : 128
CICS TCB MODEs . . . . . : 18
CICS TCB POOLs . . . . . : 4
Current ICV Time . . . . . : 5,000
Current ICVR Time . . . . . : 6,000
Current ICVTSD Time . . . . . : 500
Current PRTYAGE Time . . . . . : 500
Concurrent Subtask TCBs . . . . . : 1
Current MRO (QR) Batching . . . . . : 1
Current Tasks . . . . . : 25
Peak Tasks . . . . . : 46
Dispatcher Start Time GMT . . . . . : 2007-02-15-09.55.49
Dispatcher Start Time Local . . . . . : 2007-02-15-09.55.29
Address Space CPU Time . . . . . : 00.00.01.211052
Address Space SRB Time . . . . . : 00.00.00.065762
Excess TCB Scans . . . . . : 0
Excess TCB Scans No TCB Detached . . . . . : 0
Excess TCBs Detached . . . . . : 0

M& e 04/015
  
```

File Usage Summary Report

CICS Performance Analyzer Transaction File Usage Summary												
V1R4M0												
FILE0001 Printed at 11:23:00 11/02/2005 Data from 15:05:40 10/24/2005 to 15:52:01 10/24/2005 APPLID IYK2ZEV1 Page 1												
Tran	#Tasks	***** FC Calls *****						***** I/O Waits *****			AccMeth	
		Get	Put	Browse	Add	Delete	Total	File	RLS	CFDT	Requests	
LOCK	0											
File	#Tasks	***** FC Calls *****						***** I/O Waits *****			AccMeth	
		Get	Put	Browse	Add	Delete	Total	File	RLS	CFDT	Requests	
TESTKSDS	12	Elapse Avg	16.0119	.0003	.0000	.0000	.0000	16.0122	.0000	15.9835	.0000	
		Max	32.3834	.0034	.0000	.0000	.0000	32.3834	.0000	32.3817	.0000	
		Count Avg	1	0	0	0	0	1	0	1	0	2
		Max	2	1	0	0	0	4	0	2	0	4

CICS Performance Analyzer Transaction File Usage Summary													
V1R4M0													
FILE0001 Printed at 11:23:00 11/02/2005 Data from 15:05:40 10/24/2005 to 15:52:01 10/24/2005 APPLID IYK2ZEV2 Page 2													
Tran	File	#Tasks	***** FC Calls *****						***** I/O Waits *****			AccMeth	
			Get	Put	Browse	Add	Delete	Total	File	RLS	CFDT	Requests	
LOCK	TESTKSDS	7	Elapse Avg	22.9281	.0000	.0000	.0000	.0000	22.9281	.0000	22.9016	.0000	
			Max	32.4540	.0000	.0000	.0000	.0000	32.4540	.0000	32.4533	.0000	
			Count Avg	1	0	0	0	0	1	0	1	0	2
			Max	1	0	0	0	0	2	0	1	0	2

Performance Wait Analysis Reports

V1R3M0		CICS Performance Analyzer				Wait Analysis Report	
WAIT0001 Printed at 14:01:01 7/24/2003		Data from 19:26:39 7/14/2003 to 19:38:16 7/14/2003				Page	1

Tran=CBM1							
Summary Data							
		----- Time -----		----- Count -----		----- Ratio -----	
		Total	Average	Total	Average		
# Tasks				3962			
Response Time		39174.1585	9.8875				
Dispatch Time		4860.6282	1.2268	347472	87.7	12.4%	of Response
CPU Time		179.7728	0.0454	347472	87.7	3.7%	of Dispatch
Suspend Wait Time		34313.4642	8.6606	347472	87.7	87.6%	of Response
Dispatch Wait Time		26770.4022	6.7568	343510	86.7	78.0%	of Suspend
Resource Manager Interface (RMI) elapsed time		4302.4135	1.0859	191768	48.4	11.0%	of Response
Resource Manager Interface (RMI) suspend time		2641.0973	0.6666	19211	4.8	7.7%	of Suspend

Suspend Detail							
		----- Suspend Time -----				----- Count -----	
		Total	Average	%age	Graph	Total	Average
N/A	Other Wait Time	21836.2138	5.5114	63.6%	*****	332847	84.0
MAXOTDLY	MAXOPENTCBS wait time	4094.5942	1.0335	11.9%	**	639	0.2
LU62WTT	LU6.2 wait time	3035.7758	0.7662	8.8%	*	5238	1.3
DSPDELAY	First dispatch wait time	2398.0299	0.6053	7.0%	*	3962	1.0
MXTDELAY	> First dispatch MXT wait time	374.7682	0.0946	1.1%		87	0.0
LMDELAY	Lock Manager (LM) wait time	2206.6980	0.5570	6.4%	*	2621	0.7
GVUPWAIT	Give up control wait time	437.0868	0.1103	1.3%		277	0.1
JCIOWTT	Journal I/O wait time	305.0656	0.0770	0.9%		1888	0.5

Tran=CBPB							
Summary Data							
		----- Time -----		----- Count -----		----- Ratio -----	
		Total	Average	Total	Average		
# Tasks				13			
....							

Cross-System Work Report – Default ...

V1R2M0															CICS Performance Analyzer														
															Cross-System Work														
CROS0001 Printed at 12:09:28 1/24/2002 Data from 11:10:51 2/04/1999 to 08:10:28 2/16/1999															Page 3														
Tran	Userid	SC	TranType	Term	LUName	Request Type	Program	Fcty T/Name	Conn Name	NETName	UOW Seq	APPLID	Task T	R Stop Time	Response Time	A B													
ABRW	BRENNER	TP	U	S23D	IGCS23D	AP:	DFHÚABRW	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	61	T	11:13:20.275	.0080													
CMSI	CBAKER	TO	UM	R11	IYK2Z1V1	FS:F---	DFHMIRS	T/R11	CJB1	GBIBMIYA.IGCS23D	1	IYK2Z1V3	57	T	11:13:20.274	.0044													
ABRW	BRENNER	TP	U	S23D	IGCS23D	AP:	DFHÚABRW	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	62	T	11:13:21.332	.0064													
CMSI	CBAKER	TO	UM	R11	IYK2Z1V1	FS:F---	DFHMIRS	T/R11	CJB1	GBIBMIYA.IGCS23D	1	IYK2Z1V3	58	T	11:13:21.331	.0039													
CEDA	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEDAP	T/S23D		GBIBMIYA.IGCS23D	3	IYK2Z1V1	72	T	11:16:28.284	1.1025													
CEDA	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEDAP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	72	C	11:16:27.181	3.0046													
CEDA	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEDAP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	72	C	11:16:24.177	2.2127													
CEDA	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEDAP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	72	C	11:16:21.964	46.5125													
CEDA	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEDAP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	72	C	11:15:35.451	.6794													
CEMT	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEMTP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	140	T	11:21:24.062	51.3442													
CEMT	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEMTP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	140	C	11:20:32.718	8.3481													
CEMT	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEMTP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	140	C	11:20:24.370	.0042													
CEMT	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEMTP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	174	T	11:21:28.662	1.1930													
CEMT	BRENNER	TO	U	S23D	IGCS23D	AP:	DFHEMTP	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	174	C	11:21:27.469	.0041													
RMST	BRENNER	TO	U	S23D	IGCS23D	TR:CJB3		T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	178	T	11:22:38.447	48.9210													
STAT	CBAKER	TO	U	R11	IYK2Z1V1	AP:	DFH0STAT	S/S23D	CJB1	GBIBMIYA.IGCS23D	1	IYK2Z1V3	349	T	11:22:38.433	66.7720													
RMST	BRENNER	TO	U	S23D	IGCS23D	TR:CJB3		T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	178	C	11:21:49.526	10.0524													
RMST	BRENNER	TO	U	S23D	IGCS23D	TR:CJB3		T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	178	C	11:21:39.473	7.8027													
RMST	BRENNER	TO	U	S23D	IGCS23D	TR:CJB3		T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	178	C	11:21:31.671	.0110													
STAT	BRENNER	TO	U	S23D	IGCS23D	AP:	DFH0STAT	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	195	T	11:22:52.663	2.0203													
STAT	BRENNER	TO	U	S23D	IGCS23D	AP:	DFH0STAT	T/S23D		GBIBMIYA.IGCS23D	1	IYK2Z1V1	195	C	11:22:50.642	8.9745													



DB2 Reports – List

Tran/ SSID		Userid/ Authid	Program/ Planname	APPLID	UOW R Task	Seq T Term	LUName	..DB2 Wait Time.. Connect	DB2 Thread	User CPU ReqCnt	Time	Start Time	Stop Time	Response Time	A B																																			
V1R2M0 CICS Performance Analyzer DB2 - List																																																		
DB2R0001 Printed at 10:14:46 2/13/2002 Data from 13:31:17 1/24/2002 to 13:32:08 1/24/2002 Page 1																																																		
WROS	RAIMAN	CRWWPPOS	STM4IRA1	STM4IRA1	34695	1 T	<ADQ STM4IRT1	.0000	.0000	18	.3112	13:31:23.053	13:31:34.349	11.2956																																				
CH1G	STM4IRA1	CRWWPPOS	STM4IRA1	STM4IRA1	34695	Thread Identification ID=ENTRWROS0037 NETName=USIBMSY.LE000081 UOWID=16372A6C7E14 Begin Time: 13:31:23.056 1/24/02 End Time: 13:31:35.378 1/24/02																																												
CMF performance data		<table border="1"> <tr> <td>Class1: Thread Time</td> <td>Elapsed=</td> <td>12.3218</td> <td>CPU=</td> <td>.310480</td> </tr> <tr> <td>Class2: In-DB2 Time</td> <td>Elapsed=</td> <td>11.2359</td> <td>CPU=</td> <td>.309914</td> </tr> <tr> <td>Class3: Suspend Time</td> <td>Total =</td> <td>6.5988</td> <td>I/O=</td> <td>2.3726</td> </tr> <tr> <td>Buffer Manager Summary</td> <td>GtPgRq=</td> <td>8120</td> <td>SyPgUp=</td> <td>8</td> </tr> <tr> <td>Locking Summary</td> <td>Suspnd=</td> <td>11</td> <td>DeadLk=</td> <td>0</td> </tr> <tr> <td>SQL DML Query/Update</td> <td>Sel=</td> <td>2</td> <td>Ins=</td> <td>0</td> </tr> <tr> <td>SQL DML 'Other'</td> <td>Des=</td> <td>0</td> <td>Pre=</td> <td>0</td> </tr> </table>														Class1: Thread Time	Elapsed=	12.3218	CPU=	.310480	Class2: In-DB2 Time	Elapsed=	11.2359	CPU=	.309914	Class3: Suspend Time	Total =	6.5988	I/O=	2.3726	Buffer Manager Summary	GtPgRq=	8120	SyPgUp=	8	Locking Summary	Suspnd=	11	DeadLk=	0	SQL DML Query/Update	Sel=	2	Ins=	0	SQL DML 'Other'	Des=	0	Pre=	0
Class1: Thread Time	Elapsed=	12.3218	CPU=	.310480																																														
Class2: In-DB2 Time	Elapsed=	11.2359	CPU=	.309914																																														
Class3: Suspend Time	Total =	6.5988	I/O=	2.3726																																														
Buffer Manager Summary	GtPgRq=	8120	SyPgUp=	8																																														
Locking Summary	Suspnd=	11	DeadLk=	0																																														
SQL DML Query/Update	Sel=	2	Ins=	0																																														
SQL DML 'Other'	Des=	0	Pre=	0																																														
WRNO	RAIMAN	CRWWPNO	STM4IRA1	STM4IRA1	34869	1 T	<ACY STM4IRT1	.0000	.0000	67	.0114	13:31:38.853	13:31:45.875	7.0220																																				
CH1G	STM4IRA1	CRWWPNO	STM4IRA1	STM4IRA1	34869	Thread Identification ID=ENTRWNO0051 NETName=USIBMSY.LE000081 UOWID=1637397E8927 Begin Time: 13:31:38.854 1/24/02 End Time: 13:31:45.808 1/24/02																																												
Associated DB2 Accounting data		<table border="1"> <tr> <td>Class1: Thread Time</td> <td>Elapsed=</td> <td>6.9534</td> <td>CPU=</td> <td>.010208</td> </tr> <tr> <td>Class2: In-DB2 Time</td> <td>Elapsed=</td> <td>6.8909</td> <td>CPU=</td> <td>.008283</td> </tr> <tr> <td>Class3: Suspend Time</td> <td>Total =</td> <td>6.3783</td> <td>I/O=</td> <td>.0000</td> </tr> <tr> <td>Buffer Manager Summary</td> <td>GtPgRq=</td> <td>173</td> <td>SyPgUp=</td> <td>36</td> </tr> <tr> <td>Locking Summary</td> <td>Suspnd=</td> <td>2</td> <td>DeadLk=</td> <td>0</td> </tr> <tr> <td>SQL DML Query/Update</td> <td>Sel=</td> <td>1</td> <td>Ins=</td> <td>12</td> </tr> <tr> <td>SQL DML 'Other'</td> <td>Des=</td> <td>0</td> <td>Pre=</td> <td>0</td> </tr> </table>														Class1: Thread Time	Elapsed=	6.9534	CPU=	.010208	Class2: In-DB2 Time	Elapsed=	6.8909	CPU=	.008283	Class3: Suspend Time	Total =	6.3783	I/O=	.0000	Buffer Manager Summary	GtPgRq=	173	SyPgUp=	36	Locking Summary	Suspnd=	2	DeadLk=	0	SQL DML Query/Update	Sel=	1	Ins=	12	SQL DML 'Other'	Des=	0	Pre=	0
Class1: Thread Time	Elapsed=	6.9534	CPU=	.010208																																														
Class2: In-DB2 Time	Elapsed=	6.8909	CPU=	.008283																																														
Class3: Suspend Time	Total =	6.3783	I/O=	.0000																																														
Buffer Manager Summary	GtPgRq=	173	SyPgUp=	36																																														
Locking Summary	Suspnd=	2	DeadLk=	0																																														
SQL DML Query/Update	Sel=	1	Ins=	12																																														
SQL DML 'Other'	Des=	0	Pre=	0																																														

CICS PA finds candidates for threadsafe optimization

Problem

- Identifying the best candidates for threadsafe optimization and knowing when to stop - you've achieved your goals

VIR4M0 CICS Performance Analyzer Performance Summary

SUMM0001 Printed at 14:58:28 8/15/2005 Data from 10:45:23 2/20/2005 to 11:18:07 2/20/2005 Page 1

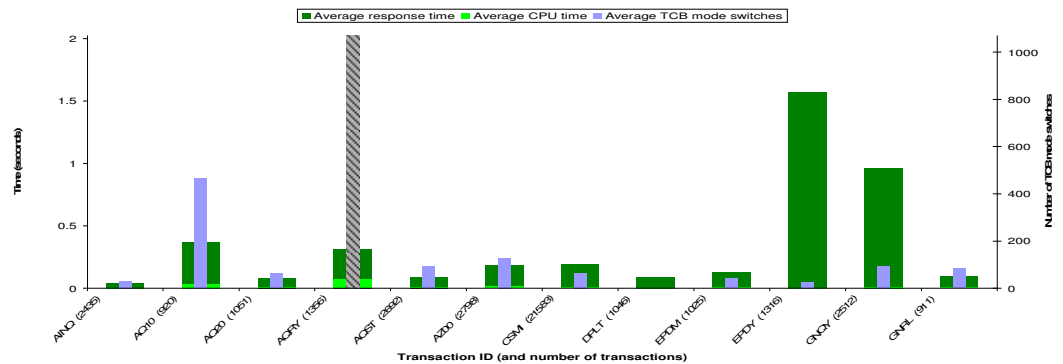
Transaction CICS TCB CPU Analysis - Summary

Tran	#Tasks	Avg Response Time	Max Response Time	Avg Dispatch Time	Avg User CPU Time	Avg Suspend Time	Avg DispatchWait Time	Avg OR CPU Time	Avg MS CPU Time	Avg RO CPU Time	Avg KYS CPU Time	Avg KYS CPU Time
ABRW	7	.0506	.2705	.0456	.0050	.0050	.0008	.0013	.0037	.0014	.0000	.0000
ADPT1	4	1.2787	5.0652	1.2782	.2160	.0005	.0005	.0007	.0005	.0005	.0000	.2147
CALL	4	2.1675	2.2519	.0061	.0014	2.1614	.0003	.0007	.0006	.0006	.0001	.0000
CATA	2	.0241	.0420	.0190	.0033	.0051	.0001	.0019	.0013	.0013	.0000	.0000
CATR	1	.0109	.0109	.0108	.0027	.0001	.0000	.0005	.0022	.0022	.0000	.0000
CBAM	1	4.3257	4.3257	.0106	.0033	4.3152	.0001	.0010	.0023	.0023	.0000	.0000
CEBR	2	7.4248	11.1982	.0498	.0044	7.3749	.0001	.0013	.0031	.0031	.0000	.0000
CECI	2	31.7902	33.4010	.0523	.0078	31.7378	.0003	.0036	.0042	.0042	.0000	.0000
CEDA	4	10.5878	17.3655	.4513	.1893	10.1366	.0013	.1653	.0235	.0047	.0005	.0000
CEJR	3	.0337	.0622	.0209	.0030	.0128	.0121	.0006	.0006	.0006	.0018	.0000
CEMT	12	17.7283	116.4639	.0691	.0093	17.6592	.0038	.0060	.0033	.0016	.0000	.0000

Solution

- Performance summary, list, and list extended reports plus metrics like TCB use by transaction, dispatch and CPU time, number of TCB switches and change mode delay time and Getmain usage help zero-in on the programs with most to gain

CICS performance: response times, CPU times, and TCB mode switches



Value

- CICS PA easily helps improve CICS threadsafe performance, validate savings and track service levels



CICS-DB2 Transactions in CICS TS 2.2 and higher

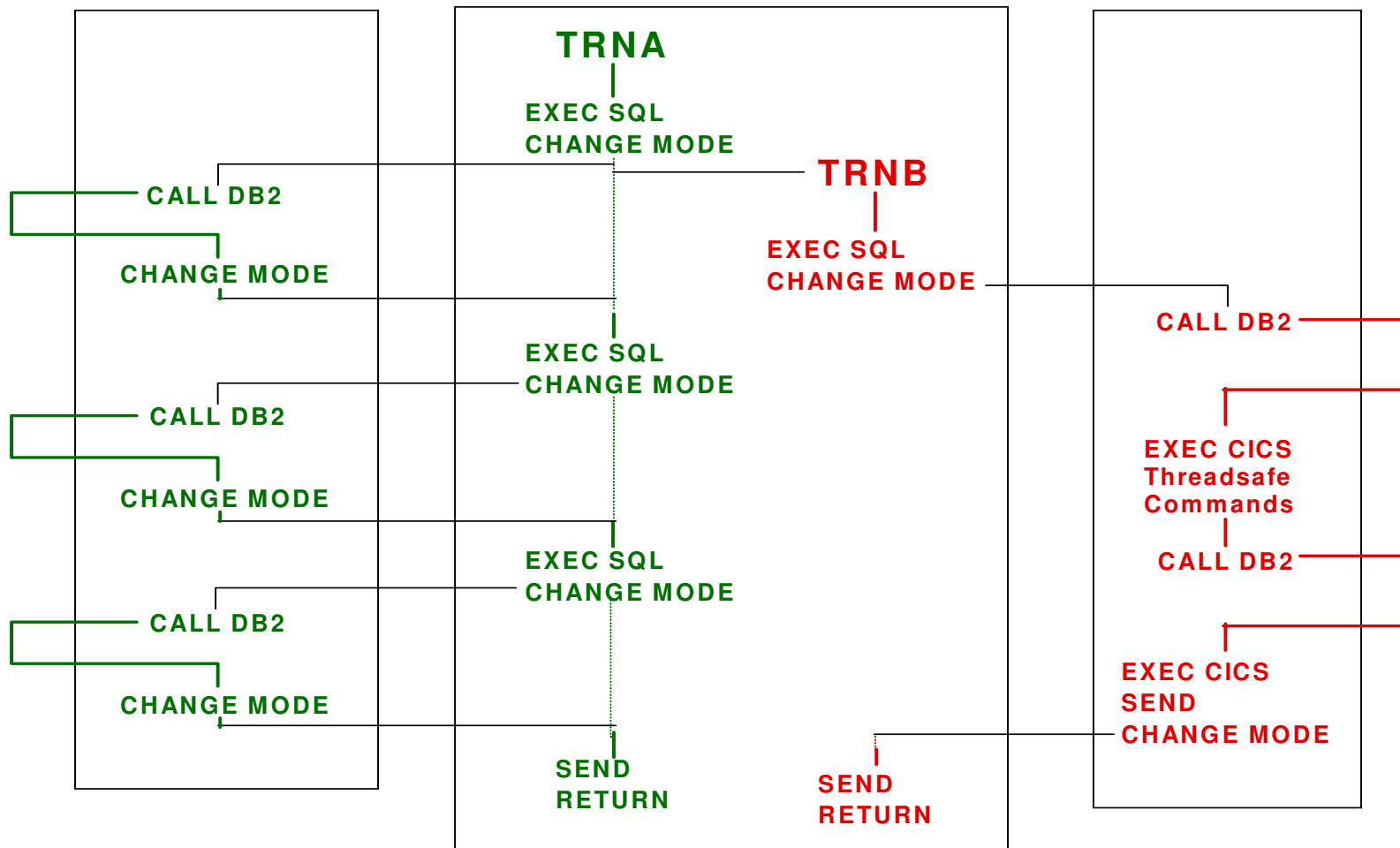
TRNA is non-threadsafe

L8001 TCB

QR TCB

TRNB is threadsafe

L8002 TCB



TCB CPU Analysis Report

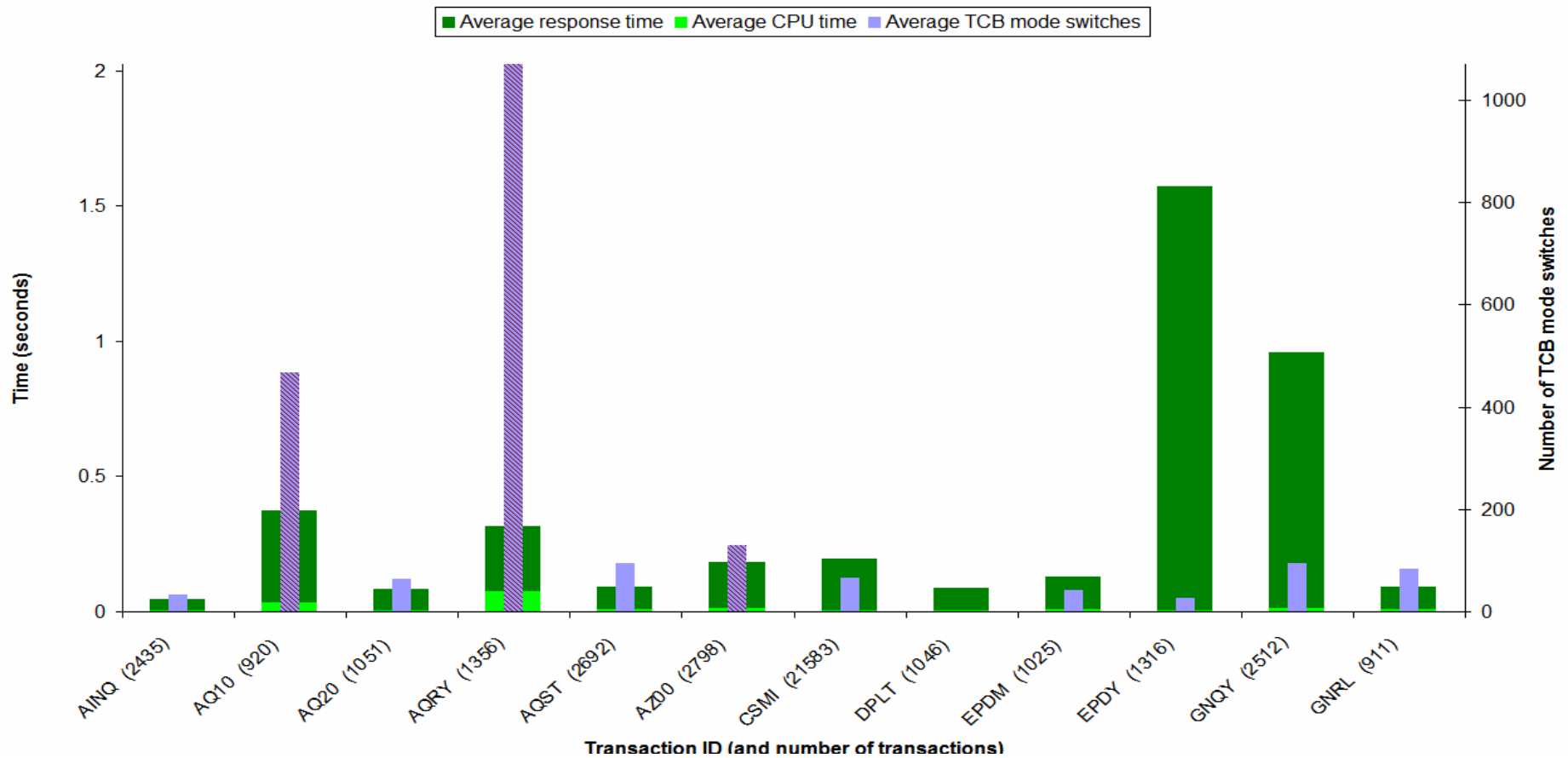
V1R4M0 CICS Performance Analyzer
Performance Summary

SUMM0001 Printed at 14:58:28 8/15/2005 Data from 10:45:23 2/20/2005 to 11:18:07 2/20/2005 Page 1
Transaction CICS TCB CPU Analysis - Summary

Tran	#Tasks	Avg Response Time	Max Response Time	Avg Dispatch Time	Avg User Time	Avg CPU Time	Avg Suspend Time	Avg DispWait Time	Avg QR CPU Time	Avg MS CPU Time	Avg RO CPU Time	Avg KY8 CPU Time	Avg KY9 CPU Time
ABRW	7	.0506	.2705	.0456	.0050	.0050	.0008	.0013	.0037	.0014	.0000	.0000	.0000
ADT1	4	1.2787	5.0652	1.2782	.2160	.0005	.0005	.0007	.0005	.0005	.0005	.0000	.2147
CALL	4	2.1675	2.2519	.0061	.0014	2.1614	.0003	.0007	.0006	.0006	.0006	.0001	.0000
CATA	2	.0241	.0420	.0190	.0033	.0051	.0001	.0019	.0013	.0013	.0013	.0000	.0000
CATR	1	.0109	.0109	.0108	.0027	.0001	.0000	.0005	.0022	.0022	.0022	.0000	.0000
CBAM	1	4.3257	4.3257	.0106	.0033	4.3152	.0001	.0010	.0023	.0023	.0023	.0000	.0000
CEBR	2	7.4248	11.1982	.0498	.0044	7.3749	.0001	.0013	.0031	.0031	.0031	.0000	.0000
CECI	2	31.7902	33.4010	.0523	.0078	31.7378	.0003	.0036	.0042	.0042	.0042	.0000	.0000
CEDA	4	10.5878	17.3655	.4513	.1893	10.1366	.0013	.1653	.0235	.0047	.0047	.0005	.0000
CEJR	3	.0337	.0622	.0209	.0030	.0128	.0121	.0006	.0006	.0006	.0006	.0018	.0000
CEMT	12	17.7283	116.4639	.0691	.0093	17.6592	.0038	.0060	.0033	.0016	.0016	.0000	.0000
....													
CFQR	1	1955.858	1955.858	.0002	.0003	1955.858	.0003	.0003	.0000	.0000	.0000	.0000	.0000
CFQS	1	1955.858	1955.858	.0077	.0023	1955.851	.0025	.0005	.0018	.0018	.0018	.0000	.0000
CGRP	1	.0944	.0944	.0196	.0025	.0748	.0138	.0007	.0017	.0017	.0017	.0000	.0000
CMAC	13	.0628	.7314	.0602	.0054	.0026	.0002	.0010	.0044	.0005	.0005	.0000	.0000
CPIR	9	.2211	.6758	.1688	.0030	.0523	.0021	.0011	.0004	.0004	.0004	.0016	.0000
....													
CXRE	1	.0808	.0808	.0238	.0021	.0570	.0569	.0004	.0018	.0018	.0018	.0000	.0000
ENAB	1	.0776	.0776	.0775	.0054	.0001	.0001	.0005	.0048	.0048	.0048	.0000	.0000
STAT	5	137.5680	335.4007	.8607	.6560	136.7072	.0025	.6503	.0057	.0057	.0057	.0000	.0000
Total	106	154.0982	1955.858	.2038	.0647	153.8944	.0130	.0513	.0051	.0031	.0031	.0002	.0081

Graphical TCB, CPU, Response Time Report

**CICS performance:
response times, CPU times, and TCB mode switches**



CICS Performance Analyzer for z/OS (CICS PA)

Key features

- ▶ Comprehensive Performance Reporting and Analysis for CICS
- ▶ Including DB2, WebSphere MQ, and MVS System Logger
- ▶ Extensive Tabular Reports and Extract Data Sets
- ▶ Historical Database (HDB)
- ▶ Trending and Capacity Planning
- ▶ ISPF Dialog to build, maintain, and submit reports and extracts
- ▶ Comprehensive reporting of CICS Statistics data
- ▶ **Threadsafe metrics like TCB use by transaction, dispatch and CPU time, number of TCB switches etc**

CICS Support

- ▶ CICS TS V2,V3, and V1.3

New in CICS PA V2.1

•CICS TS V3.2 support including:

- Compressed SMF type 110 records
- Higher precision (12-byte) clock
- New and updated statistics data

•Extended integration with OMEGAMON XE for CICS

- Report on 3rd party systems monitored by OMEGAMON (Adabas, CA-IDMS, CA-Datcom, Supra)
- Report on Resource Limit Warnings

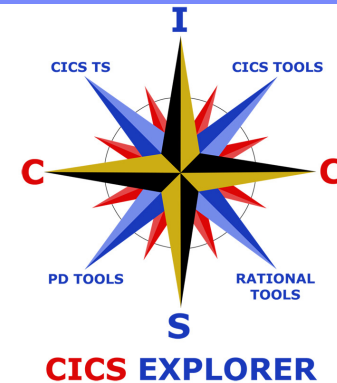
•New and updated sample reports

- Transaction Profiling reports
- Distribution reports

•Historical Reporting using SupportPac CP12



IBM CICS Explorer - The New Face of CICS



Key features

- ▶ Common, intuitive, Eclipse-based environment for architects, developers, administrators, system programmers, and operators
- ▶ Task-oriented views provide integrated access to broad range of data and control capabilities
- ▶ Powerful, context-sensitive resource editors
 - Also packaged with Rational Developer for System z
- ▶ Integration point for CICS TS, CICS Tools, CICS TG, PD Tools, and Rational Tools
- ▶ Extensible by ISVs, SIs, and customers

CICS support

- ▶ CICS Transaction Server for z/OS V3.1, V3.2
 - CICSplex SM WUI server required for CICS resource views

Availability

- ▶ Join beta program now - for information, contact CICSEP@uk.ibm.com
- ▶ SupportPac to be available 4Q2008.
- ▶ Full function with next release of CICS TS in 2009
- ▶ More information at ibm.com/cics/explorer

Statement of Direction dated 5 Aug 2008

- ▶ http://www.ibm.com/common/ssi/rep_ca/4/897/ENUS208-248

Register for Webcast to be held 5 Nov 2008

- ▶ <http://www.ibm.com/software/systemz/webcast/5nov>

Coming soon in CICS Explorer

- Real-time CICS resource status
- Resource dependency views
- Manage and Control resource definitions
- Performance data drill-down
- CICS TG gateway status
- Sub-set packaged with RDz

Please note: This slide represents IBM's current intent, but plans are subject to change.

CICS Explorer helps to reduce development and admin skills

Problem

- Losing vital System z professionals to retirement?
- Need to transfer knowledge, skills, and best practice to the next generation of technical staff?
- Must maintain productivity and protect service-levels?

Solution

- Intuitive navigation and revolutionary integration simplifies access to CICS development, administrative, and operations tools

Value

- Enable shorter development cycles, faster time to market, and reduced cost of ownership for key CICS applications

Examples of feedback . . .

- “1000 times better than the previous UI.” - Customer
- “I believe it will be greatly received in our environment. Two of our development groups are keen to try it as soon as it becomes available.” - Independent Software Vendor
- “Much, much more intuitive”, “A lot more room to grow”, “**If you are not using it, or you're not trying it, well, you should!**” - Gary Barnett, The Bathwick Group

The screenshot displays the CICS Explorer application interface. The main window is divided into several panes:

- Explorer:** Shows a tree view of CICSplex resources, including TOOLPLX1, CICS131, CICS231, CICS331, TSTPLEX, CICS750A, CICS750B, CICS750C, and CICS750I.
- Tasks:** A table listing tasks with columns for Region, Task ID, Tran ID, Dispatch, User ID, Priority, Class, and Attach. It shows tasks like CICS131, CICS231, and CICS331.
- Connections:** Shows connections for TOOLPLX1.
- Translations:** A table listing translations with columns for Region, Tran ID, and Dispatch.
- Definitions:** Shows definitions for CICS750C, including ENQDEF(0), TYTDEF(0), and TCPODEF(0).
- Packages:** A table listing packages with columns for Name, Command, and Status.
- Transactions:** A table listing transactions with columns for In Region and Name.
- Queries:** A table listing queries with columns for Name and Description.
- TCB Mode Analysis:** A pie chart titled "Average CPU time per TCB" showing the distribution of CPU time across different TCB modes (L8, MS, Q8).

CICS PA - Rich workspace

See extracts of the file in raw data form..

Ability to "Drill into" data files

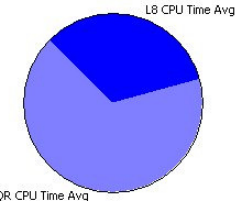
The screenshot displays the Performance Analyser interface. On the left is a file explorer showing a tree structure of data files. The main window shows a table of transaction data with columns for Start Date, Start Time, APLID, Tran, #Ttasks, Response T..., and Dispatch T... The table lists various transactions such as DFNJ, DTBD, DTHN, DTLQ, DTNJ, DTN2, DTTG, FD60, FD61, HFQY, KK81, KYP0, SFCB, SODQ, SOK7, SONB, SONK, SONS, SONV, SONW, SONZ, SOTB, SOTL, SOUT, SOWJ, SOWB, SOWO, SOWS, SOWV, SOWW, and TLTT. A callout box points to the table with the text "See extracts of the file in raw data form..".

Below the table, a bar chart titled "Performance: response times, CPU times and TCB mode switches : CICS" is shown. The chart compares three metrics: Average Response Time (blue), Average CPU time (green), and Average TCB mode switches (pink) across several transactions. The SFCB transaction shows a significantly higher Average TCB mode switches value compared to others. A callout box points to the chart with the text "Ability to 'Drill into' data files".

On the right side of the chart, a pie chart titled "Average CPU time per TCB : SFCB" is displayed, showing the distribution of CPU time between L8 CPU Time Avg and QR CPU Time Avg. A callout box points to the pie chart with the text "Average CPU time per TCB : SFCB".

At the bottom of the chart area, a text box states: "Fri Jun 22 00:00:00 BST 2007 transactions: average 0.0084 TCB mode switches, 171 seconds CPU time per transaction".

..or follow "Analysis Scenarios" to highlight issues



Want to know more?

- **CICS Tools Web site:** <http://www.ibm.com/software/htp/cics/tools>
- **Manuals:**
 - ▶ CICS Performance Analyzer for z/OS V2.1 User's Guide SC34-6799
 - ▶ CICS Performance Analyzer for z/OS V2.1 Report Reference SC34-6800
- **Redbooks:**
 - ▶ CICS Performance Analyzer Release 3, SG24-6063
 - ▶ Threadsafe Considerations for CICS, SG24-6351-02
- **Redpapers:**
 - ▶ *Performance Considerations and Measurements for CICS and System Logger, REDP-3768*
 - ▶ *SOAP Message Size Performance Considerations, REDP-4344*
- **Support Pac:**
 - ▶ CP12: CICS PA Historical Database & Graphical Reporting
www.ibm.com/support/docview.wss?uid=swg24011321
- **Contact your Local IBM Representative**

A large, 3D, blue, blocky graphic of the words "THANK YOU" in all caps. The letters are rendered with a perspective effect, appearing to stand on a black rectangular base. The text is slightly tilted and has a metallic or glossy finish.