



IBM Tivoli System Automation for z/OS

System Automation for z/OS goes on Tivoli Enterprise Portal

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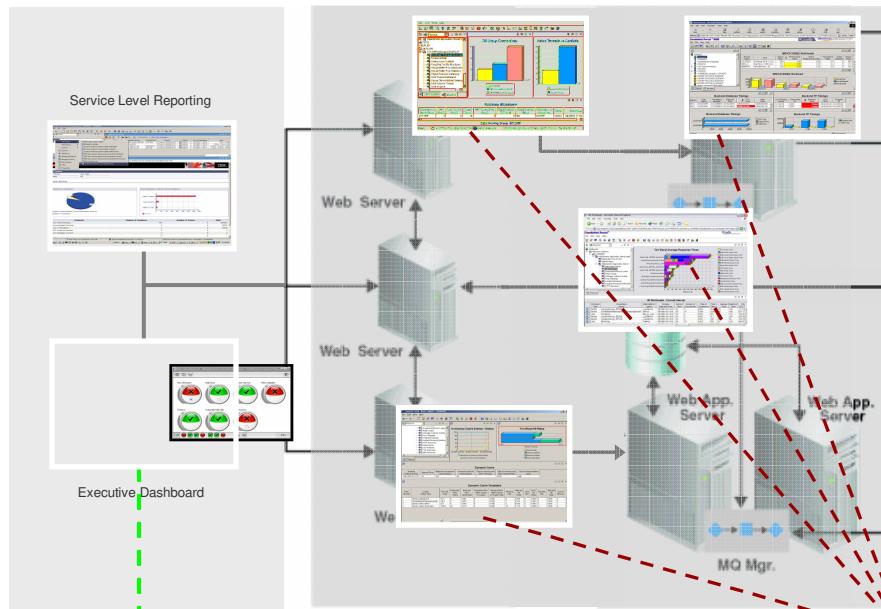
Agenda

- Introduction
- TEP Workspaces
- Situations
- Status Items
- Component Overview and Configuration

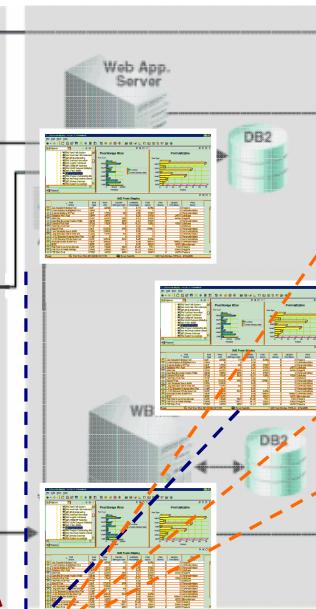
A Complete View on IT Infrastructure Performance

A single portal to monitor the overall health of the infrastructure

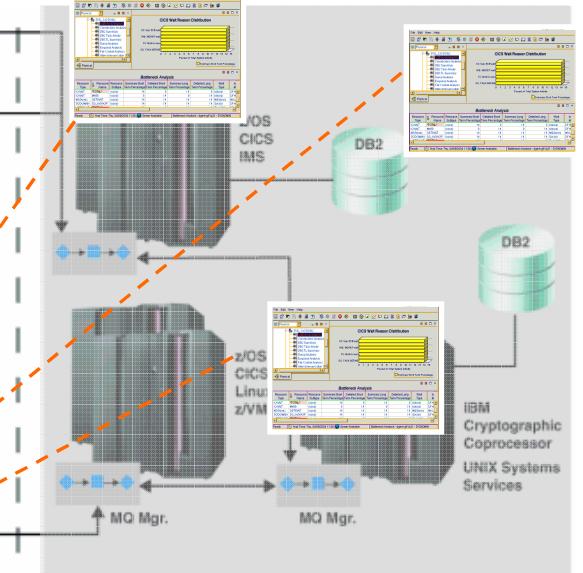
Business Services Distributed Resources



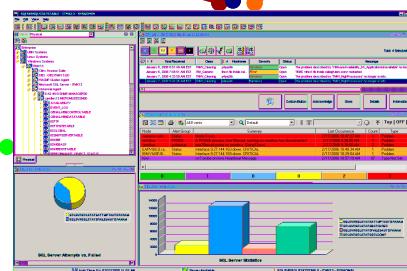
Transactions



Mainframe Resources



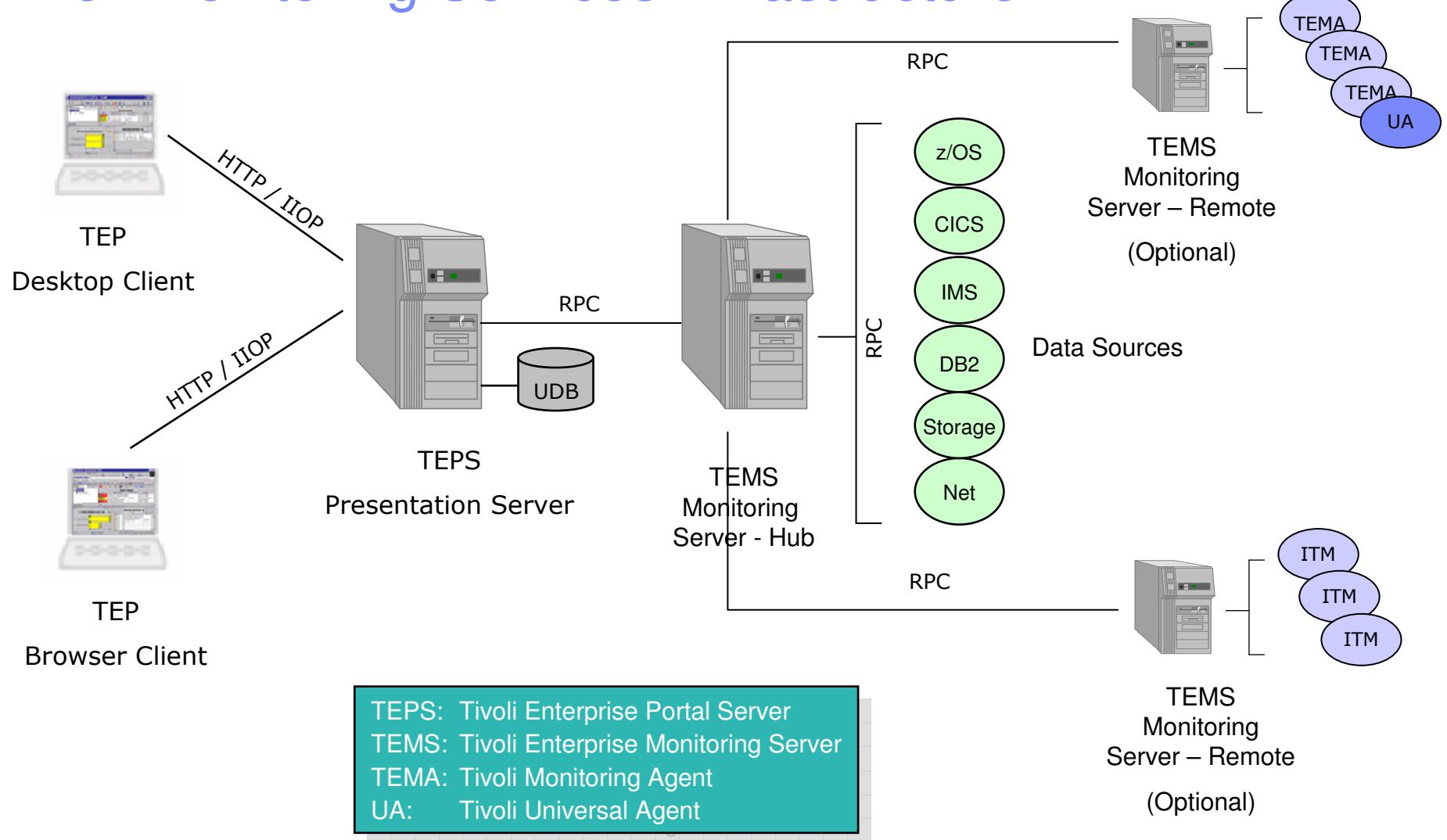
Launch in Context



Objective

- An integrated monitoring environment that spans an IT-organization from End-to-End is an important building block in the IBM service management strategy
- The Tivoli Enterprise Portal (TEP) fulfills the needs for a user interface that provides these integration capabilities including today
 - IBM Tivoli Monitoring V5
 - IBM Tivoli Monitoring V6
 - OMEGAMON
 - IBM Tivoli Composite Application Management
- To take the integration to the next level and adding operational tasks to the TEP, automation views must be integrated as well
- System Automation for z/OS will add an initial set of views providing details about the state of automation on a system, in the sysplex, and within the enterprise
- Support is shipped as extension to SA z/OS V3.1 in OA18415

Tivoli Monitoring Services Infrastructure



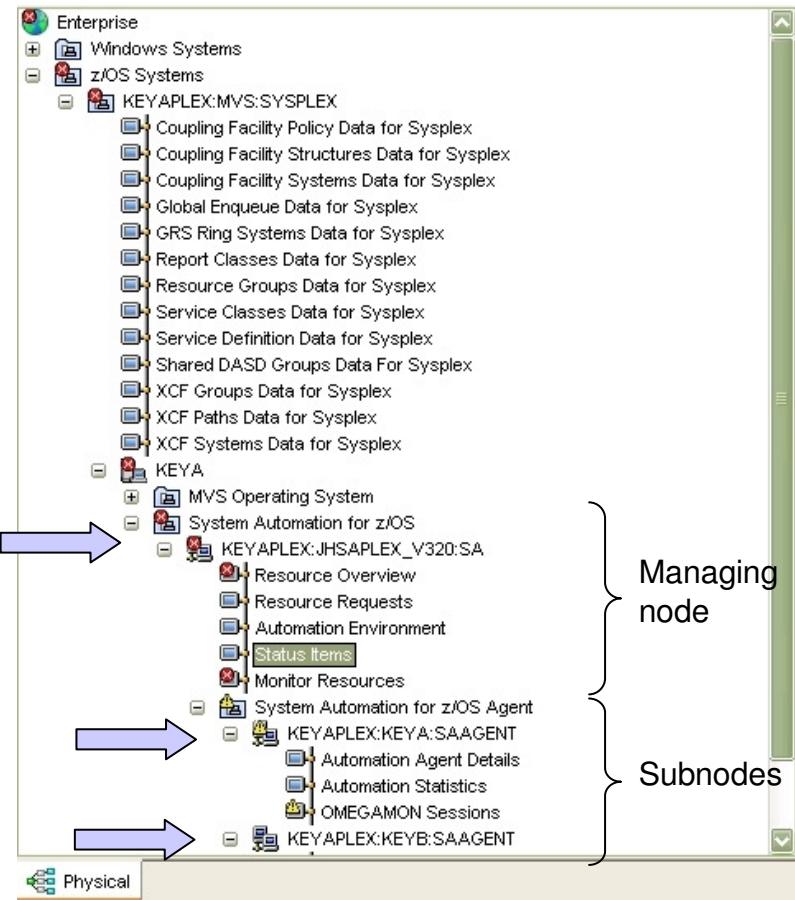
SA z/OS Extensions to ITMS Infrastructure

- With OA18415, SA z/OS introduces the following extensions to the ITMS infrastructure
 - A new monitoring agent (TEMA) collecting data for queries and situations
 - Application support for the TEP desktop / browser client
- SA z/OS Agent
 - The TEMA registers the System Automation for z/OS application
 - It registers one or more System Automation for z/OS Agent sub-nodes, one for each system with SA/NetView running
 - It provides sample routines invoked by the ITMS infrastructure on behalf of queries or situations
 - The monitoring agent interfaces with NetView via the Program-to-Program Interface (PPI)
- SA z/OS application support consisting of
 - A set of default queries
 - A set of default workspaces containing one or more views based on the default queries
 - Links associated with workspaces to allow the user to navigate between different levels of detail
 - Situations that allow the user to monitor the health of the automated environment

Agenda

- Introduction
- ▶ **TEP Workspaces**
- Situations
- Status Items
- Component Overview and Configuration

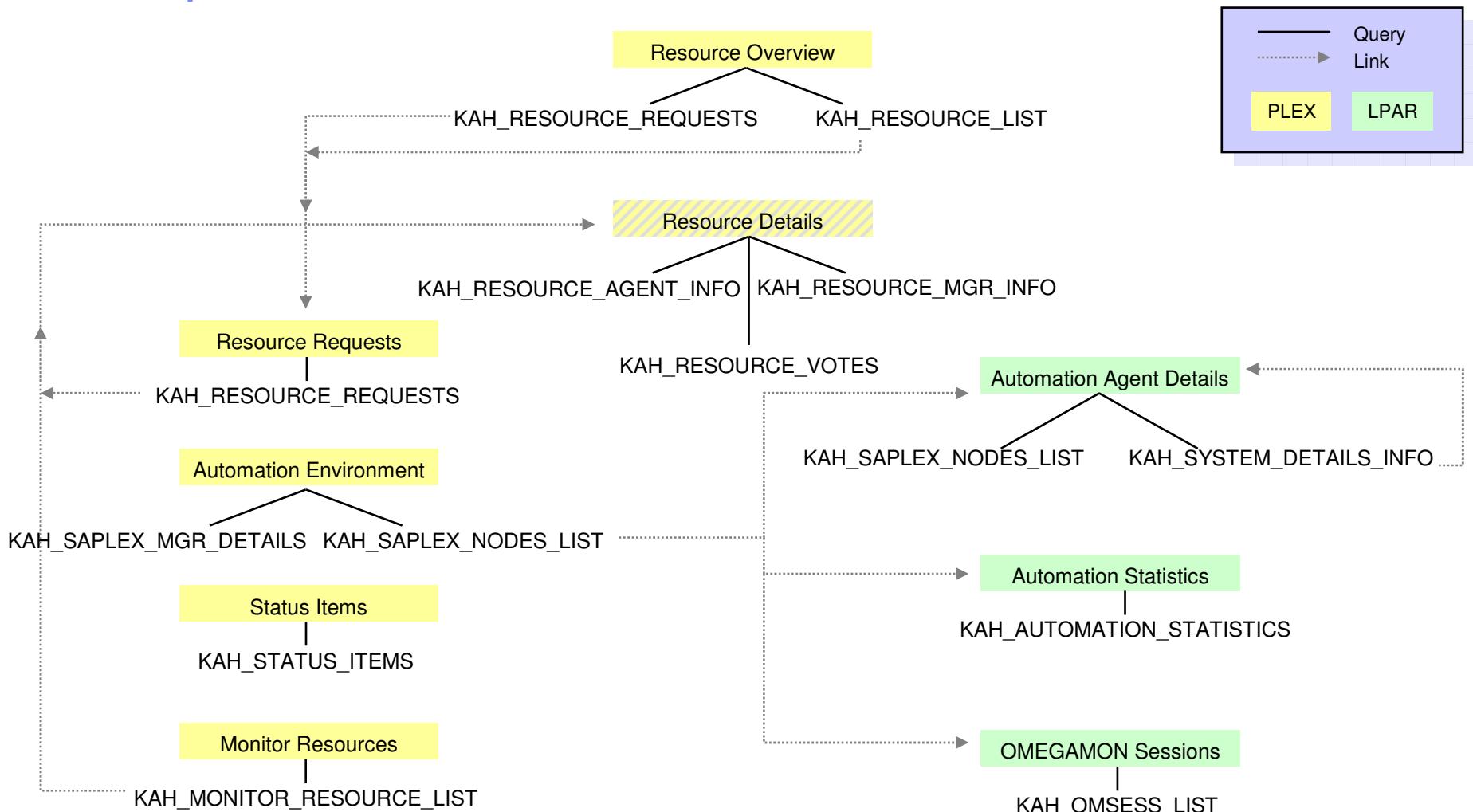
System Automation in the TEP Navigator



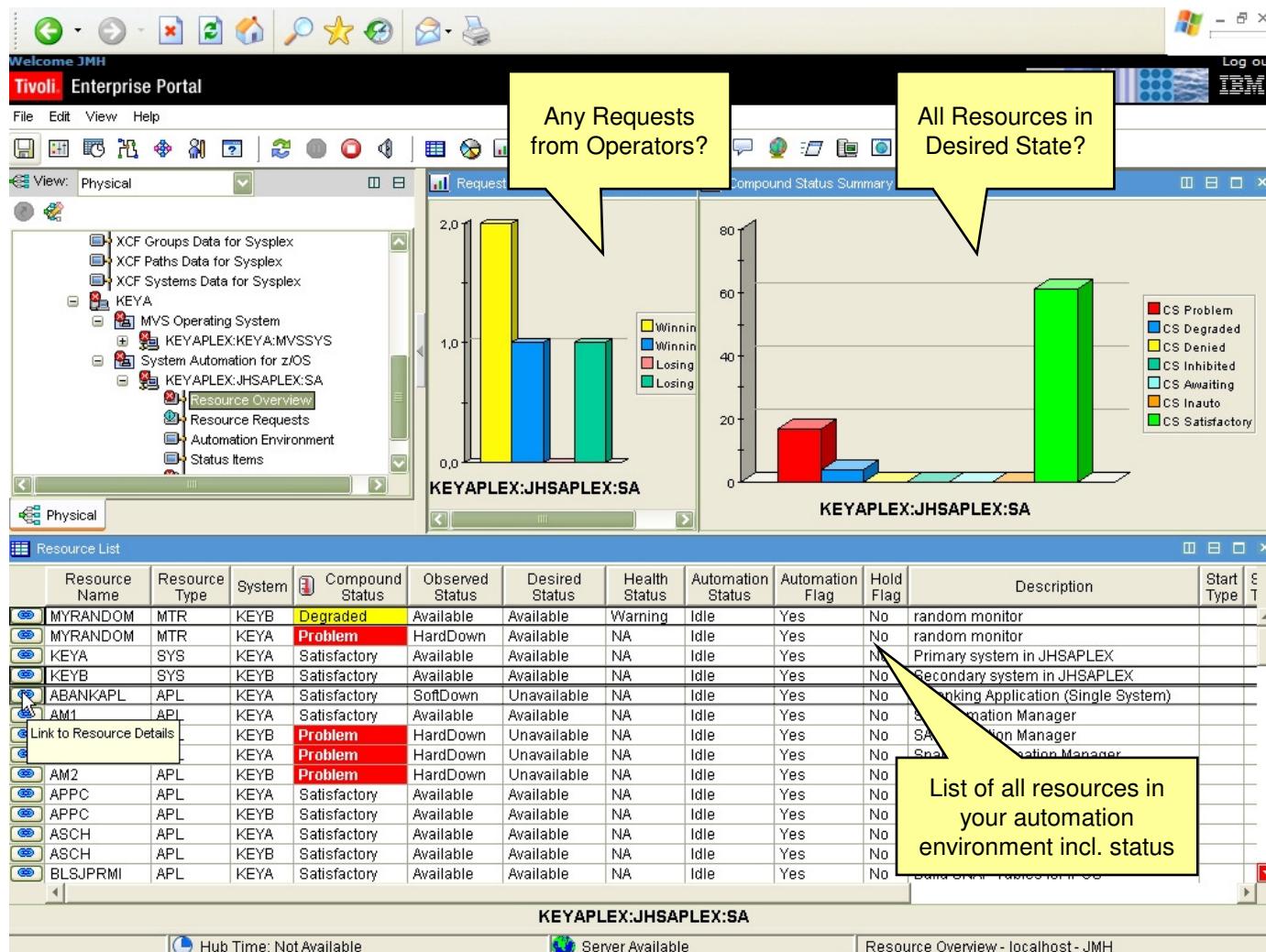
Managing node
Subnodes

- SA z/OS appears in the z/OS Systems subtree
- The TEMA registers at the TEMS using the sysplex name, the SA sysplex group name and the constant "SA", e.g.
 - KEYAPLEX:JHSAPLEX_V310:SA
- The node is shown on the system the TEMA is running on, here system KEYA
- Each system detected in the automation environment by the TEMA causes an additional subnode to be registered at the TEMS using the sysplex name, the SMF ID, and the constant "SAAGENT", e.g.
 - KEYAPLEX:KEYA:SAAGENT
 - KEYAPLEX:KEYB:SAAGENT
- The existence of subnodes depends on the status of the automation agent

Workspaces and Queries



Resource Overview



Resource Details

The screenshot displays the IBM Tivoli Enterprise Portal interface with several windows open:

- Tivoli Enterprise Portal**: The main window showing a navigation tree on the left under the 'Physical' view. The tree includes XCF Groups, XCF Paths, XCF Systems, and a expanded node for **KEYA**, which contains MVS Operating System, KEYPLEX:KEYA:MVSSYS, System Automation for z/OS, and KEYPLEX:JHSAPLEX:SA.
- Resource Votes for ABANKAPL/APL/KEYA**: A table window showing resource votes. The data is as follows:

Action	Win	Type	From Action	From Resource	Creation Times	Usage
STOP	Yes	Vote	MakeUnavailable	ABANKCOMP/APG/KEYA	04/04/07 13:44:58	1 GROUP_ABA
STOP	N/A	Request	MakeUnavailable	ABANKAPL/APL/KEYA	04/04/07 13:46:33	1 OPER_JMH
START	Propagate	Vote	MakeAvailable Only	DAYSHIFT/SVP	04/04/07 07:00:00	1 SCHEDULE

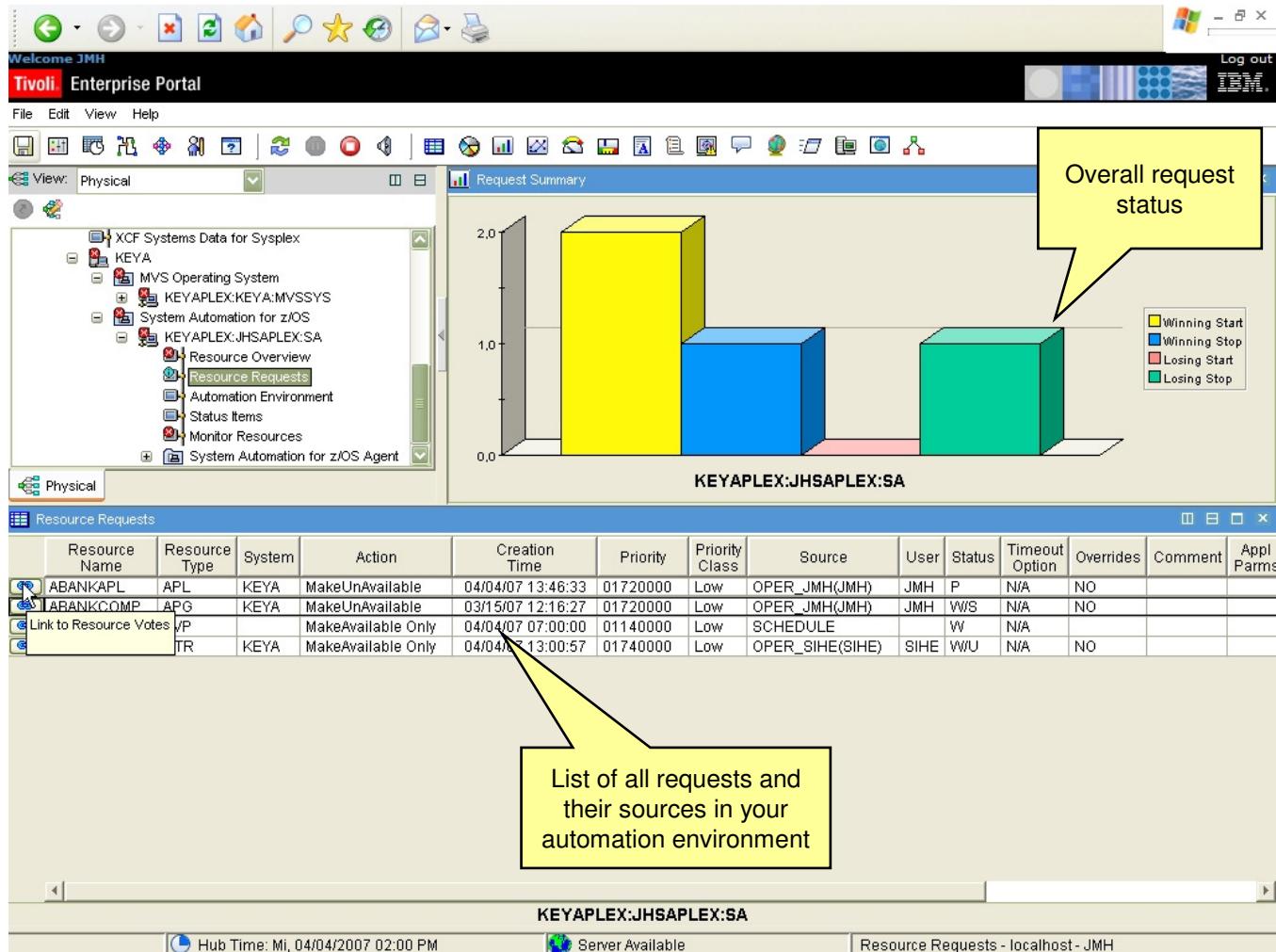
- Manager Information about ABANKAPL/APL/KEYA**: A text-based window showing Manager information. It includes sections for Status (Observed Status: SOFTDOWN, Desired Status: UNAVAILABLE, etc.) and Dependencies (PreStart: Satisfied).
- Agent Information about ABANKAPL/APL/KEYA**: A text-based window showing Agent information. It includes sections for Subsystem (ABANKAPL on System: KEYA), Description (A Banking Application (Single System)), Owner (http://w3.ibm.com/w3odw/spg/marketreportfull.html), Class (ABANK_CLASS), Job Name (ABANK01), Procedure (AAAZSSEM), and Job Type (MVS). The Current status is listed as AUTODOWN.
- Resource Votes for ABANKAPL/APL/KEYA**: A table window showing resource votes. The data is as follows:

Action	Win	Type	From Action	From Resource	Creation Times	Usage
STOP	Yes	Vote	MakeUnavailable	ABANKCOMP/APG/KEYA	04/04/07 13:44:58	1 GROUP_ABA
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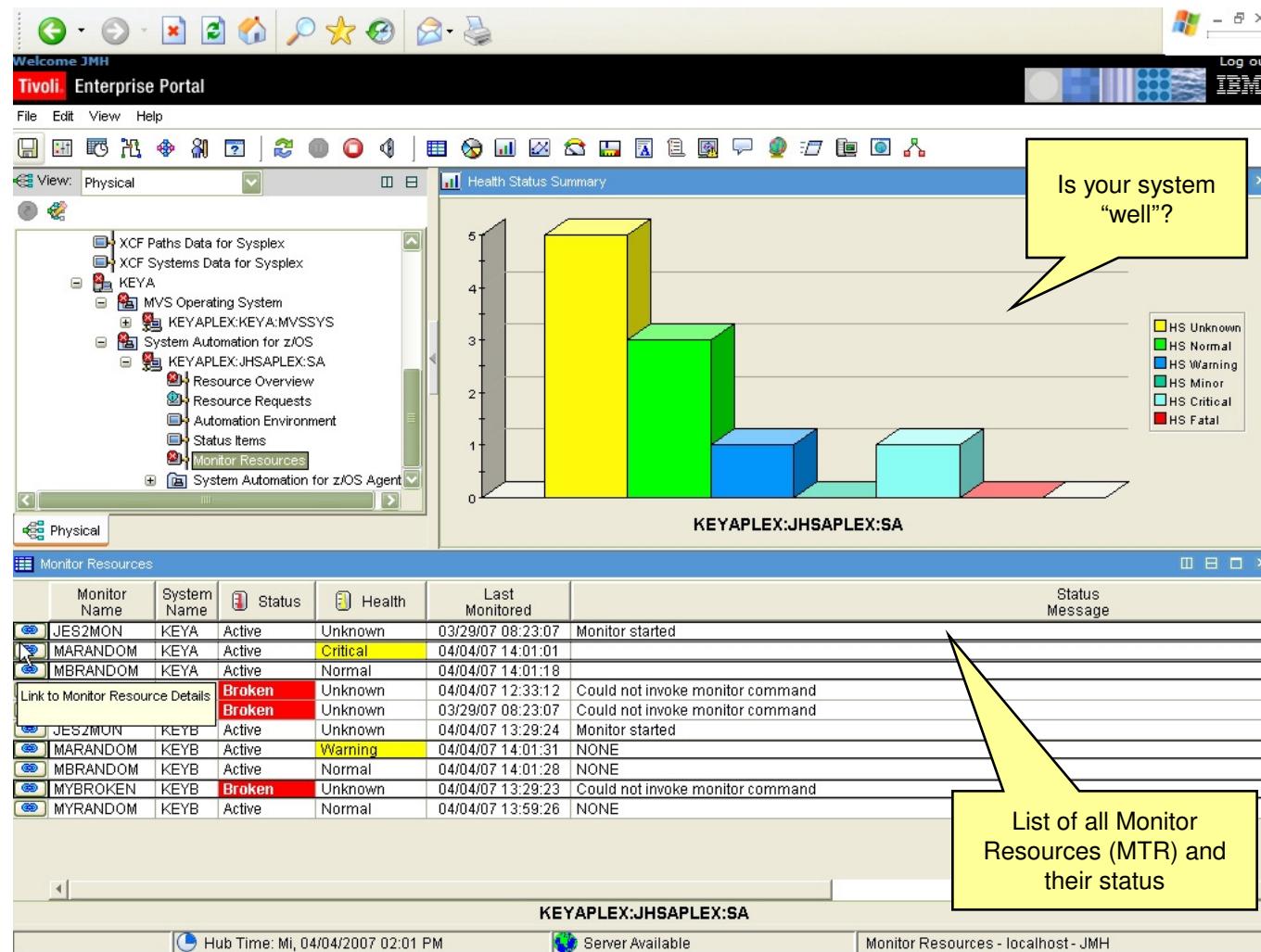
Annotations with yellow arrows point from three callout boxes to specific windows:

- Details from the automation manager perspective** points to the Manager Information window.
- Details from the automation agent perspective** points to the Agent Information window.
- All votes affecting this resource** points to the Resource Votes window.

Resource Requests



Monitor Resources



Automation Environment

The screenshot shows the IBM Tivoli Enterprise Portal interface. The top navigation bar includes 'File', 'Edit', 'View', and 'Help' menus, along with standard toolbar icons. The main window has a title bar 'Welcome JMH' and a sub-title 'Tivoli Enterprise Portal'. A yellow callout box points to the right pane, asking 'How does the Automation Manager environment look like?'. The right pane displays the 'Automation Manager Details' window, which provides configuration information for the Automation Manager. The left pane shows a hierarchical tree view under 'Physical' view, with nodes for Shared DASD Groups Data For Sysplex, XCF Groups Data for Sysplex, XCF Paths Data for Sysplex, XCF Systems Data for Sysplex, and KEYA. Under KEYA, there are MVS Operating System, System Automation for z/OS, and System Automation for z/OS Agent. A yellow callout box points to the bottom pane, asking 'How does the overall automation environment look like?'. The bottom pane displays the 'Automation Environment Members' window, which lists three members: KEYA, KEYA\$\$\$\$\$2, and KEYB, each with details like Role, Status, and SID.

System Name	Member Name	Role	Status	Sysplex Name	XCF Group Name	Product Release	Comm Method	E2E Focal Point	SID
KEYA	KEYA	Agent	Ready	KEYAPLEX	INGXSGJH	V3R1M0	XCF	No	KEYA
KEYA	KEYA\$\$\$\$\$2	Pam	Ready	KEYAPLEX	INGXSGJH	V3R1M0	XCF	No	
KEYB	KEYB	Agent	Ready	KEYAPLEX	INGXSGJH	V3R2M0	XCF	No	KEYB

Automation Agent Details

The screenshot shows the IBM Tivoli Enterprise Portal interface. On the left, the navigation tree under 'System Automation for z/OS Agent' includes 'Resource Overview', 'Resource Requests', 'Automation Environment', 'Status Items', 'Monitor Resources', and 'Automation Agent Details'. The 'Automation Agent Details' node is selected. The main window displays the 'Automation Agents' table:

System Name	Member Name	Role	Status	Sysplex Name	XCF Group Name	Product Release	Comm Method	E2E Focal Point	SID
KEYA	KEYA	Agent	Ready	KEYAPLEX	INGXSGJH	V3R1M0	XCF	No	KEYA
KEYB	KEYB	Agent	Ready	KEYAPLEX	INGXSGJH	V3R2M0	XCF	No	KEYB

A yellow callout box points to the table with the text: "Other automation agents". Below the table, the title bar reads "KEYAPLEX:KEYA:SAAGENT". The bottom-left window, titled "Automation Agent Details", contains a "Text" section with the following configuration details:

```

Text
System      : KEYA      in Sysplex : KEYAPLEX
Domain     : IPXNG
Sysplex Group : JHSAPLEX
XCF Group name : INGXSGJH

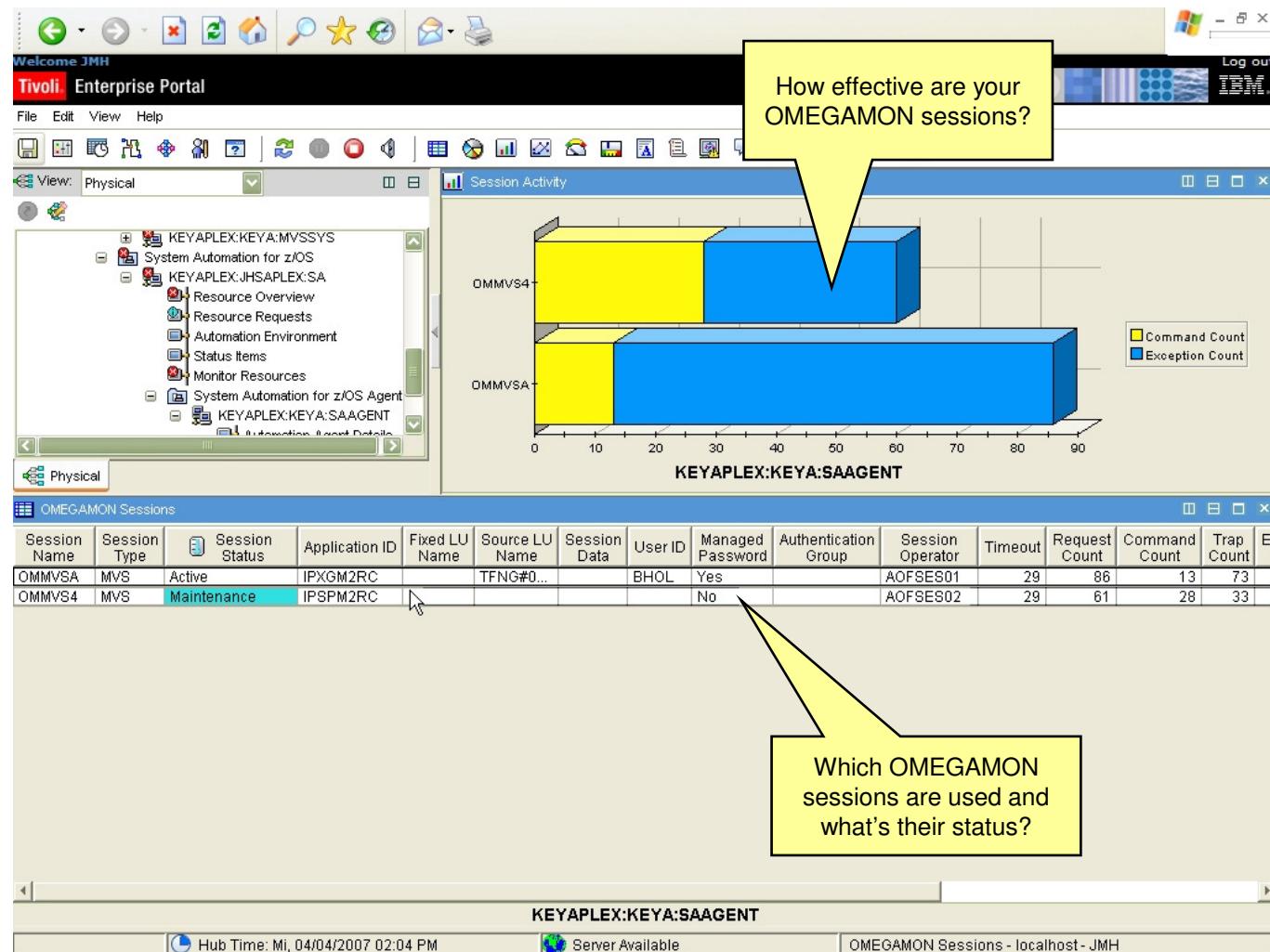
Software
> Operating System : z/OS 01.07.01
> NetView          : Tivoli NetView for z/OS V5R2
> Tower(s)        : SA
> System Automation : V3R1M0
> Tower(s)        : SYS0PS

Configuration
> Data set       : SIHE.JHSAPLEX.V310.ACF(ACF2999)
> Built by       : SIHE 04/04/07 13:09:44
> Activated       : 04/04/07 13:10:44

```

A yellow callout box points to this window with the text: "Agent details such as NetView level, automation configuration (ACF) loaded, captured messages and many more...".

OMEGAMON Sessions



Automation Statistics

Absolute Automation Agent Activity

How much work does your Automation Manager get?

How much work does your Automation Agent get?

Detailed automation statistics

Automation Agent Activity

Category	Value
Command Count	~16
Messages Count	~1
Shutdown Command Count	~3
Startup Command Count	~14

Autom. Manager Activity

Category	Value
Workitems Per Hour	~130
Orders Per Hour	~10

Messages and Commands

Category	Value
Messages Per Hour	~1
Commands Per Hour	~1

Automation Statistics

Statistic	Value
Statistics Begin	03/29/07 08:22:51
Statistics End	04/04/07 14:03:11
Statistics Interval	149:41
CPU Time	5591,70
Resource Count	26
Managed Resource Count	14
Monitor Count	5
Workitem Count	18874
Timeout Count	0
Order Count	200
System Count	2
SApplex Resource Count	94
SApplex Application Count	51
SApplex Application Group Count	16
SApplex Monitor Resource Count	10

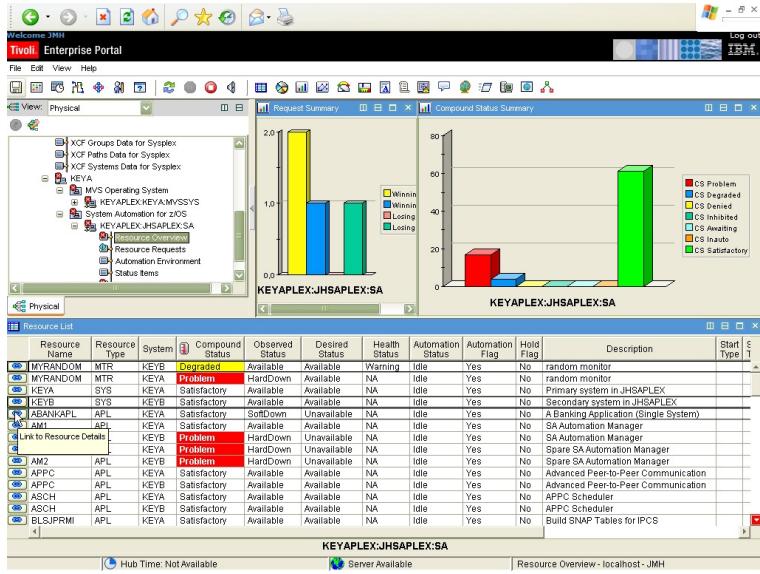
KEYAPLEX:KEYA:SAAGENT

Statistic	Value
Messages Count	0
Command Count	0
Startup Command Count	15
Shutdown Command Count	2
Messages Per Hour	0,00
Commands Per Hour	0,00
Workitems Per Hour	126,10
Orders Per Hour	1,30
Average Waittime	0,20
Maximum Waittime	3,20

Hub Time: Mi, 04/04/2007 02:03 PM Server Available Automation Statistics - localhost - JMH

Future Additional Workspaces

From ESP-Feedback and Additional Ideas

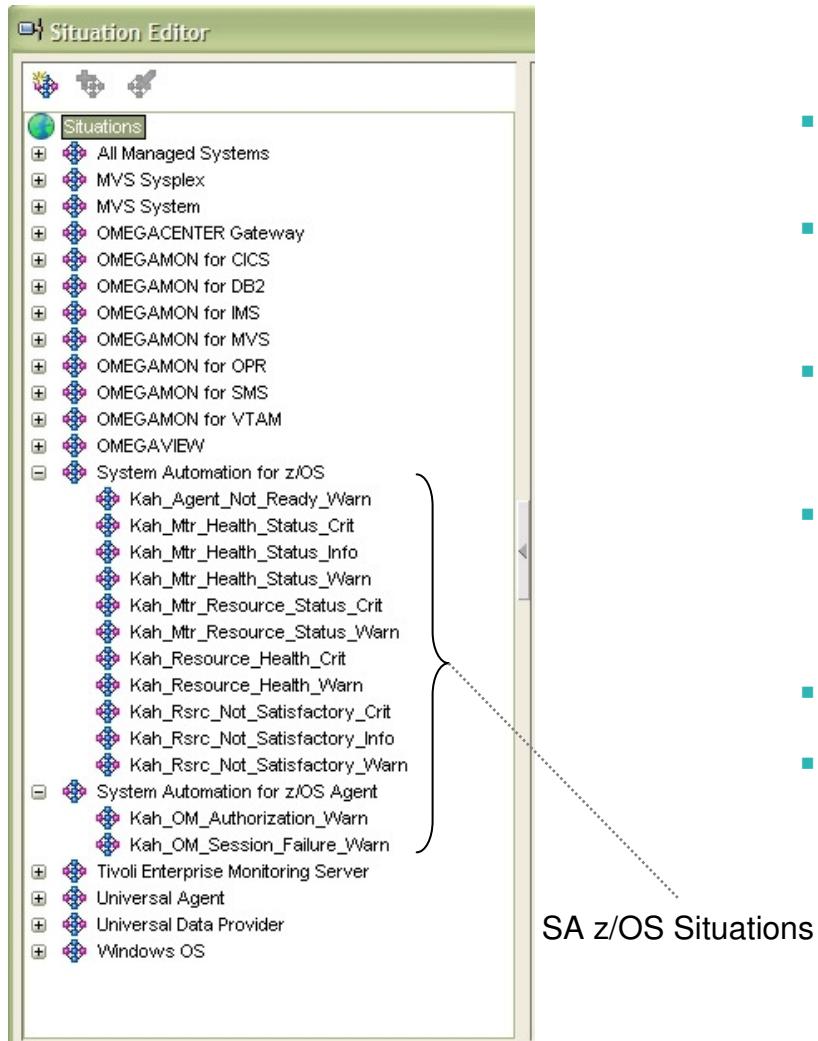


- Automation Flags
- Critical messages
- Historical analysis
- Job details
- Gateway status information
- Outstanding replies
- IPL data
- Processor Operations: Partitions, options and status
- I/O Operations: Connections
- Combined workspaces with other monitoring products

Agenda

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- ▶ Situations
- Status Items
- Component Overview and Configuration

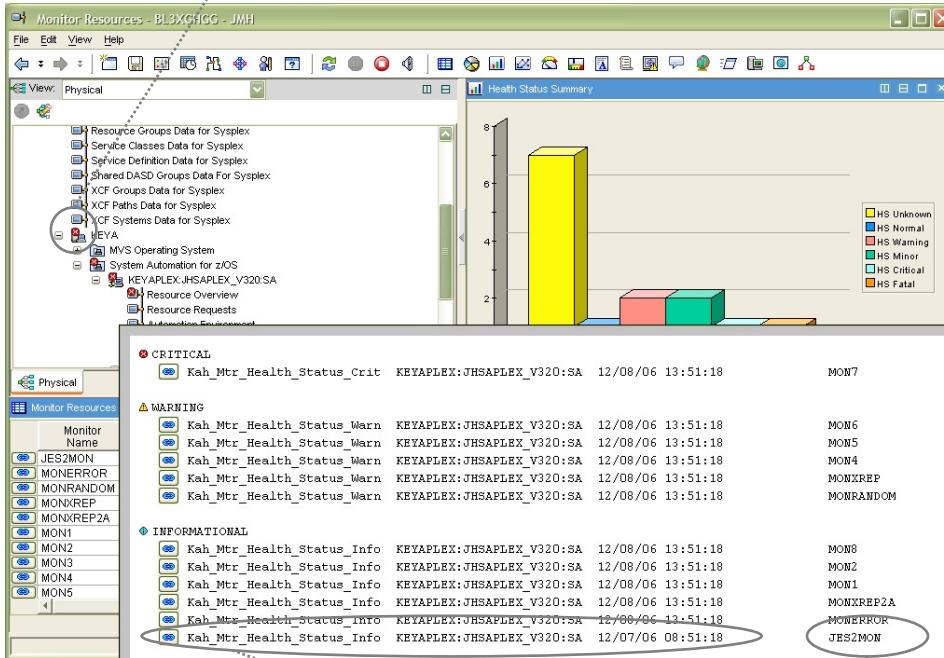
Situations Provided by SA z/OS



- The initial set of situations provided by the product is listed on the left-hand side
- All situations start with the prefix "Kah_" which is the new product prefix assigned to the monitoring agent
- Most situations are based on data associated with the managing node called System Automation for z/OS
- Only OMEGAMON session-related situations are associated with the System Automation for z/OS Agent subnode
- The situations are active by default
- The user can use or modify the product provided situations but can also add new situations if required

Situation Example

Color of most severe situation in this node or the underlying subtree



Situation name, node, and date/time

Display item setup with the situation

- When a situation is true, the icon of the workspace it is associated with changes to the color corresponding to the situation's severity
 - Critical situations are shown in red
 - Warning situations are shown in yellow
 - Informational situations are shown in turquoise
 - When the mouse hovers above such an icon, a popup panel like shown on the left side appears
 - On the panel, the individual situation is listed
 - A link is provided that guides you to detailed information

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Status Items

- Status items are generic resources not otherwise tied to resources in the automation configuration
- They are created, updated, and deleted by installation defined routines
- Each status item consists basically of a
 - Identifier, optionally divided in a group part and name part
 - Description
 - Transient text describing the current status
 - Value representing the current status
- Status items can be persistent, i.e. their status survives in the automation manager's takeover file until a cold start is made, however, the default lifetime is that of a NetView session
- Status items are anchored at a particular system in the SA sysplex

Installation-Defined Status Items

The screenshot shows the IBM Tivoli Enterprise Portal interface. On the left is a navigation tree with nodes like Windows Systems, z/OS Systems, and various system automation components. The main area displays two windows: one titled "Status Items" showing a table of initiators per job class, and another titled "Initiator Distribution by Jobclass" showing a horizontal bar chart of the same data.

Status Items View:

System	Group	Name	Value	Description	Transient Text	Change Time	Persistence
KEYA	JES2Inits	ClassA	27	Initiators in jobclass	Jobclass A	04/04/07 10:45:09	No
KEYA	JES2Inits	ClassB	13	Initiators in jobclass	Jobclass B	04/04/07 10:45:11	No
KEYA	JES2Inits	ClassC	12	Initiators in jobclass	Jobclass C	04/04/07 10:45:11	No
KEYA	JES2Inits	ClassD	11	Initiators in jobclass	Jobclass D	04/04/07 10:45:11	No
KEYA	JES2Inits	ClassE	10	Initiators in jobclass	Jobclass E	04/04/07 10:45:11	No
KEYA	JES2Inits	ClassF	9	Initiators in jobclass	Jobclass F	04/04/07 10:45:11	No
KEYA	JES2Inits	ClassG	8	Initiators in jobclass	Jobclass G	04/04/07 10:45:11	No
KEYA	JES2Inits	ClassH	1	Initiators in jobclass	Jobclass H	04/04/07 10:45:12	No
KEYA	JES2Inits	ClassI	0	Initiators in jobclass	Jobclass I	04/04/07 10:45:12	No
KEYA	JES2Inits	ClassJ	0	Initiators in jobclass	Jobclass J	04/04/07 10:45:13	No

Transient Text: Status item text that can be set by the user to store transient text information.

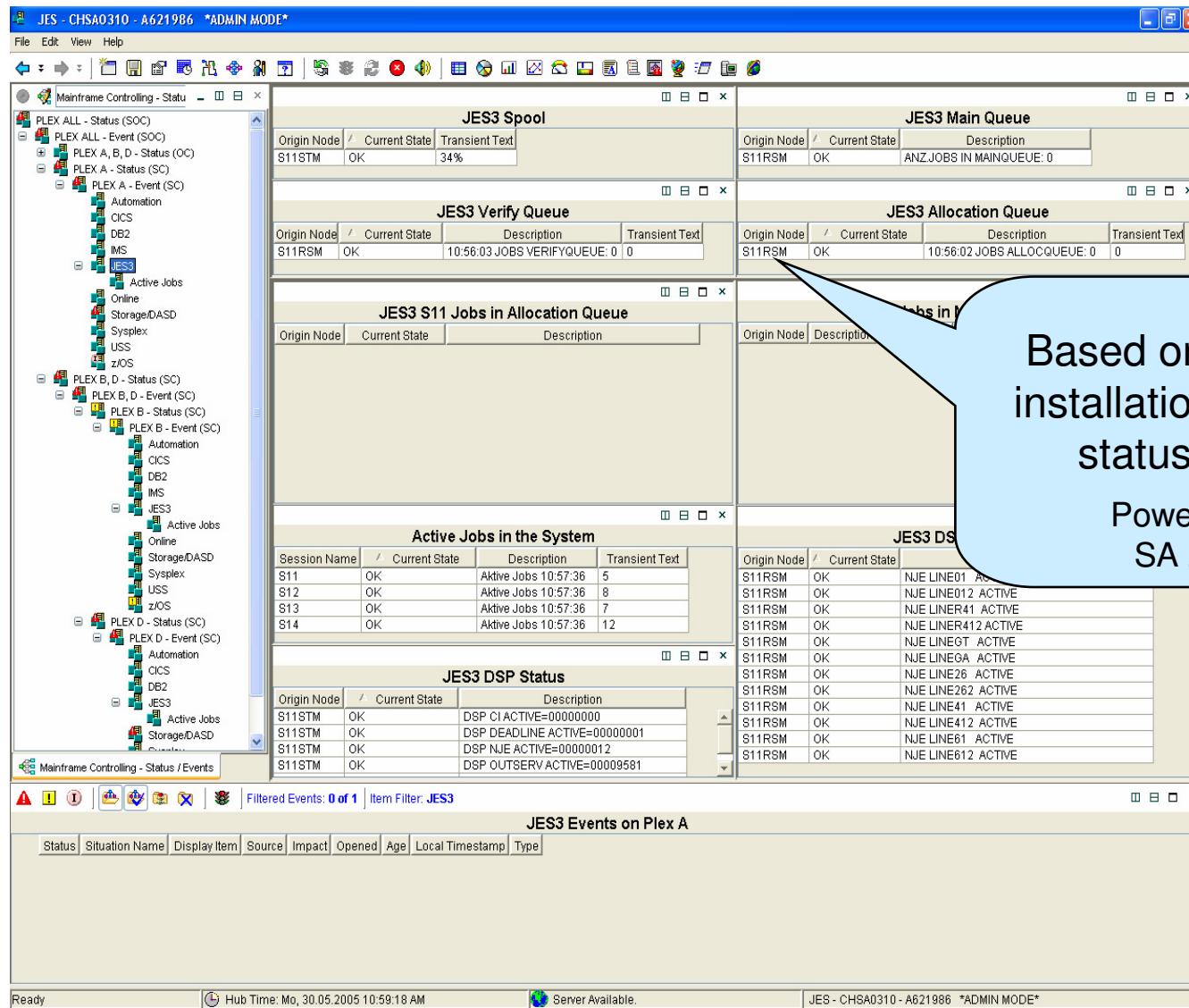
Initiator Distribution by Jobclass:

Initiator Distribution by Jobclass

Job Class	Value
ClassA	28
ClassB	14
ClassC	13
ClassD	11
ClassE	10
ClassF	9
ClassG	8
ClassH	1
ClassI	0
ClassJ	0
ClassK	1
ClassL	2
ClassM	1
ClassN	1
ClassO	5
ClassP	6
ClassQ	1
ClassR	1
ClassS	1
ClassT	1
ClassU	1
ClassV	1
ClassW	7
ClassX	1
ClassY	1

Your own summary!

Example: JES3 Workspace

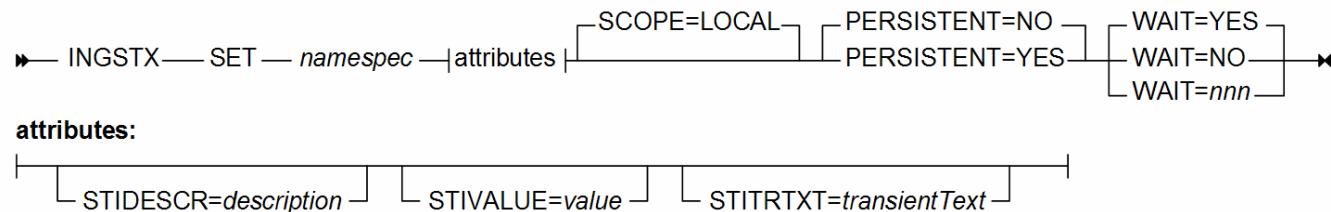


Based on generic
installation-defined
status items

Powered by
SA z/OS

Creating and Updating Status Items ...

- Status items are created by means of the INGSTX SET command
- The syntax is



- Note that INGSTX is case sensitive
 - Entered without the NetView command NETVASIC, the identifier and all attributes are translated to uppercase
 - When using the NetView command NETVASIC, the identifier is used as-is and the case of attributes is preserved when you enclose them in single or double quotes or in parenthesis
- When the status item does not yet exist, it is created
 - Only at creation time, the persistence of the status item can be set
- When the status item does already exist, it is updated
 - Attributes specified override existing attributes

Creating Status Items (*cont.*)

- The status item belongs to the system where INGSTX is invoked
- The following example creates a non-persistent status item My.StatusItem with an initial value of 20:

Case is
preserved!

“My” is the group,
“StatusItem” is
the name

```
NETVASIS INGSTX SET My.StatusItem STIVALUE=20
STIDESCR=“Description” STITRTXT=“Initial value”
```

- Here is an example that updates the status item AnotherStatusItem to set a new value:

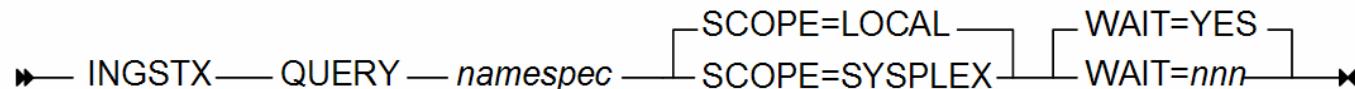
```
INGSTX SET AnotherStatusItem STIVALUE=10 STITRTXT=“New value”
```

The status item is really called
“ANOTHERSTATUSITEM”

The transient text will be
“NEW VALUE”

Querying Status Items

- Status items are queried by means of the INGSTX QUERY command
- The syntax is

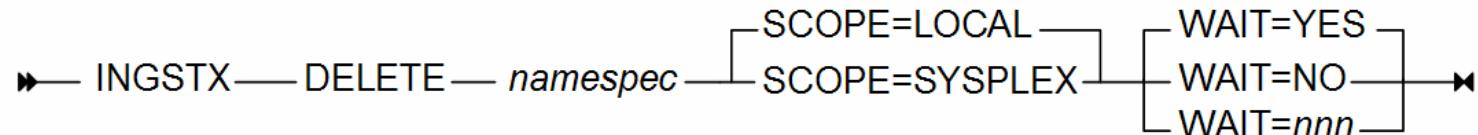


- Status items are queried SA sysplex wide
 - To query just the local status items, use SCOPE=LOCAL
- The following example queries all status items that begin with “My”:

```
NETVASIS INGSTX QUERY My*
```

Deleting Status Items

- Status items are deleted by means of the INGSTX DELETE command
- The syntax is



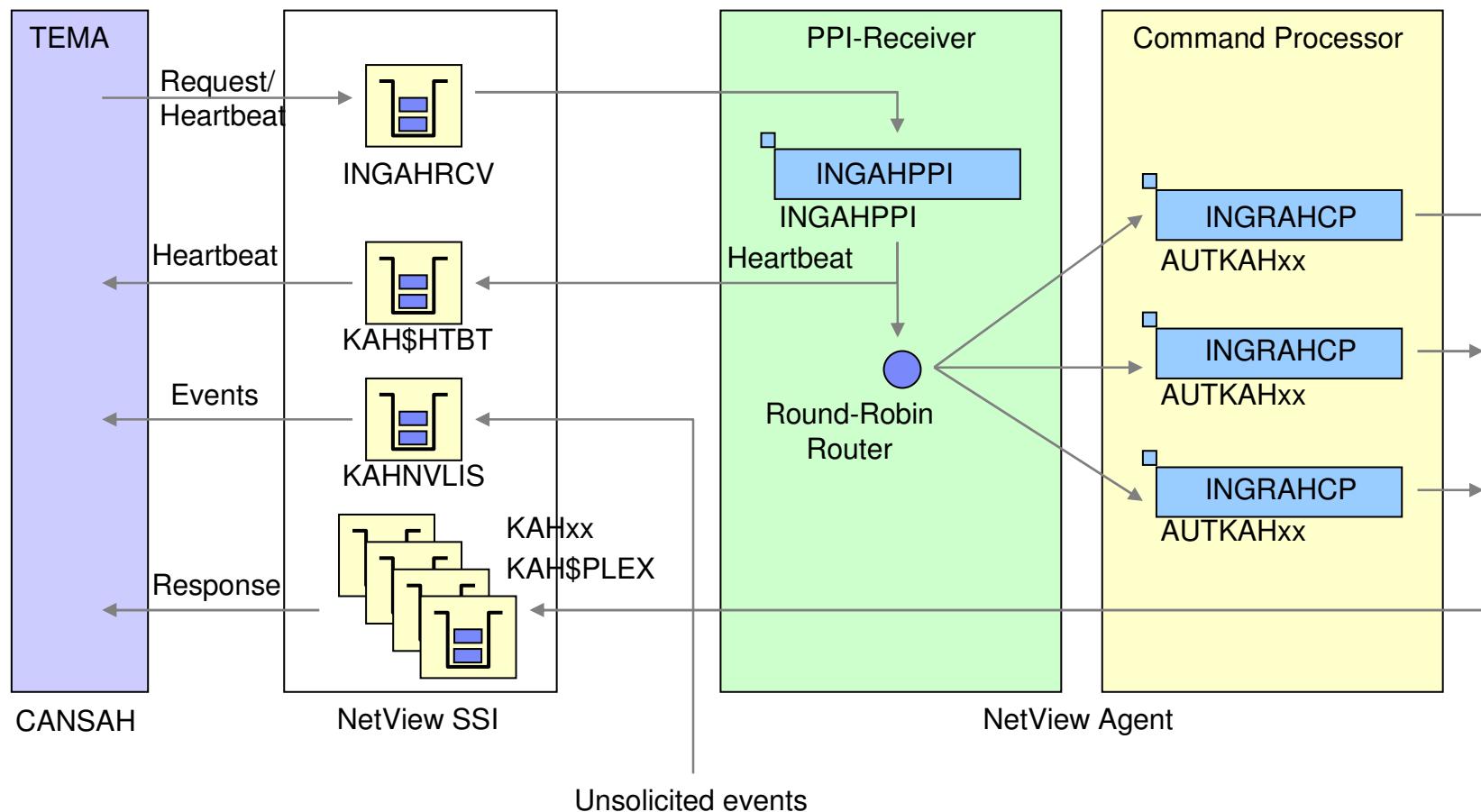
- Status items are deleted SA sysplex wide
 - To delete just the local status items, use SCOPE=LOCAL
- The following example deletes all status items that begin with "My":

```
NETVASIC INGSTX DELETE My*
```

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- Status Items
- Fixed Source LU for OMEGAMON sessions
- ▶ Component Overview and Configuration

Component Overview



NetView Configuration...

- KAH operators must be configured in the automation policy
 - AOP entry must be created with automation functions starting with prefix AOKAH
 - Each KAH operator must be assigned a task
- Tasks must be defined for the KAH operators
 - Member AOPOPFSO included in DSIOPF already contains tasks AUTKAH01 to AUTKAH03
- PPI receiver task may be defined and started through CNMSTYLE
 - Sample member AOFSTYLE contains task definition statements in comments
 - For automatic start, set INIT=YES
- PPI receiver task may be defined as an application in the automation policy
 - Start and stop of that task is controlled by SA z/OS
 - Task is defined with job type NONMVS and monitor routine AOFATMON
 - Start command: START TASK=&SUBSJOB ,MOD=INGAHPI [,MEM=*member*]
 - Stop command: STOP TASK=&SUBSJOB

NetView Configuration (cont.)

- The PPI-receiver task reads the PPI-configuration from the initialization member passed upon start of the task
- The initialization member located in DSIPARM library specifies
 - KAH_PPI_RECEIVER, default value is INGAHRCV
 - KAH_PPI_LISTENER, default value is KAHNVLIS
 - PPI_BUFFER_SIZE, default value is 512 bytes
 - TIMEOUT, default value is 45 seconds
- Refresh automation policy and validate PPI status after PPI-receiver task was started using the NCCF DISPPPI command

```
CNMKWIND OUTPUT FROM DISPPPI RCVRID=INGAHRCV          LINE 0 OF 5
*----- Top of Data -----*
DW0948I RECEIVER   RECEIVER   BUFFER     QUEUED    TOTAL      STORAGE    RCVR
DW0949I IDENTITY   STATUS     LIMIT      BUFFERS   BUFFERS   ALLOCATED   ASID
DW0950I -----
DW0951I INGAHRCV   ACTIVE     1000       0          9710      0          003C
DW0968I END OF DISPLAY
*----- Bottom of Data -----*
```

TEMA Configuration...

- The monitoring agent is configured through ICAT
- Decision points
 - Configuring the monitoring agent in its own address space (recommended) vs. in an existing ITMS address space, for example a remote TEMS
 - Creating a Full Run-Time-Environment (RTE) vs. Sharing RTE
 - Communication protocols (IP vs. IPv6 vs. SNA vs. UDP and combinations)
- Pre-requisite Configuration
 - Before the SA z/OS monitoring agent can be configured, a TEMS must be configured in the same or in a different RTE, or on another platform
 - The SA z/OS monitoring agent must support at least one communication protocol that is also supported by the TEMS it connects to

TEMA Configuration (*cont.*)

- Monitoring agent specific parameters set through dialog

KAHENV variable name	Meaning
KAH_PPI_RECEIVER	Name of the SA z/OS PPI receiver in the automation agent.
KAH_PPI_LISTENER	Name of the TEMA PPI receiver listening for events from the automation agent.
KAH_PPI_BUFFER_SIZE	Size of output buffer.
KAH_PPI_TIMEOUT	Timeout after which a request is terminated if no data is returned.
KAH_PPI_HEARTBEAT_INVL	Time between validations that connection is still up.
KAH_PPI_CHECK_UP_INVL	Time between validations that connection is still down.

- Run-time datasets
 - *&rhilev.RKANPARU* contains the KAHENV member with the application specific configuration options set during ICAT processing
 - *&rhilev.RKANPARU* also contains other parameter members that reflect the configuration settings done with ICAT
 - *&rhilev.RKANCMDU* contains members KAHAGST and KAHPST used to startup the monitoring agent
 - *&rhilev.RKANSAMU* contains procedures and VTAM definitions that must be copied into PROCLIB and VTAMLST datasets for use

TEMA Configuration (cont.)

- Start monitoring agent through procedure name specified in ICAT
 - Procedure must be copied into PROCLIB before use
 - Example: S CANSAH
- Validate PPI status after monitoring agent was started using the NCCF DISPPI command

CNMKWIND OUTPUT FROM PIPE (END %) NETV DISPPI SEPARATE LINE 0 OF 18								
*	Top of Data							*
DW0948I	RECEIVER	RECEIVER	BUFFER	QUEUED	TOTAL	STORAGE	RCVR	
DW0949I	IDENTITY	STATUS	BUFFER LIMIT	BUFFERS	BUFFERS	ALLOCATED	ASID	
DW0950I	-----	-----	-----	-----	-----	-----	-----	
DW0951I	KAHA00	ACTIVE	1000	0	8	0	00A0	
DW0951I	KAHA01	ACTIVE	1000	0	5622	0	00A0	
DW0951I	KAHA02	ACTIVE	1000	0	2250	0	00A0	
DW0951I	KAHA03	ACTIVE	1000	0	1129	0	00A0	
DW0951I	KAHA04	ACTIVE	1000	0	8	0	00A0	
DW0951I	KAHA05	ACTIVE	1000	0	29	0	00A0	
DW0951I	KAHA06	ACTIVE	1000	0	1156	0	00A0	
DW0951I	KAHA07	ACTIVE	1000	0	45960	0	00A0	
DW0951I	KAHA08	ACTIVE	1000	0	411	0	00A0	
DW0951I	KAHA09	ACTIVE	1000	0	9	0	00A0	
DW0951I	KAHA10	ACTIVE	1000	0	15	0	00A0	
DW0951I	KAHA11	ACTIVE	1000	0	4	0	00A0	
DW0951I	KAH\$PLEX	ACTIVE	1000	0	5	0	00A0	
DW0951I	KAH\$HTBT	ACTIVE	1000	0	5605	0	00A0	
DW0951I	KAHNVLIS	ACTIVE	1000	0	4	0	00A0	
*	Bottom of Data							*

Bibliography



- Related Documentation
 - ITM V610 Administrator's Guide (SC32-9408)
 - ITM V610 User's Guide (SC32-9409)
 - ITM V610 Configuring Tivoli Enterprise Monitoring Server on z/OS (SC32-9463)
 - SA z/OS V3.1 Monitoring Component Configuration and User's Guide (SC33-8337)
- Other
 - **CCR2 Article:** Bringing System Automation for z/OS into the Tivoli Enterprise Portal (<http://www-306.ibm.com/software/tivoli/features/CCR2/CCR2-2007-05/enterprise-portal.html>)
 - **z/OS Hot Topics Newsletter 17:** System Automation for z/OS and the Tivoli Enterprise Portal (http://www-03.ibm.com/servers/eserver/zseries/zos/bkserv/hot_topics.html)
 - **STE Web Seminar:** System Automation for z/OS goes Tivoli Enterprise Portal June 19, 2007 (http://www-306.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html)

End of Presentation



Thank you very much for your attention

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