

IBM Cúram Social Program Management

Cúram Provider Management Developers Guide

Version 6.0.4

Note

Before using this information and the product it supports, read the information in Notices at the back of this guide.

This edition applies to version 6.0.4 of IBM Cúram Social Program Management and all subsequent releases and modifications unless otherwise indicated in new editions.

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Chapter 1

Introduction

1.1 Purpose

The purpose of this guide is to describe the options for customizing the Cúram Provider ManagementTM (CPM) component. Its scope includes the customization of Strategy Patterns, Events, Workflows, Products, and Rule Sets. Customization can be distinguished from configuration in that customization allows developers to modify, extend, or replace source code to suit agency's requirements. Configuration allows administrators to manage the information that is displayed on application pages or to alter the behavior of the application in certain predefined ways.

This guide describes the customization or extension points provided with the CPM component. For further information on how to uses these customization points, readers should consult the Persistence Cookbook where customization techniques are described in detail.

This guide does not cover generic extension points such as persistence events.

1.2 Audience

This guide is intended for developers responsible for customizing CPM.

1.3 Prerequisite Reading

- Persistence Cookbook
- Cúram Workflow Reference Guide

1.4 Further Reading

For more information about the classes, interfaces, business event interfaces and the standard infrastructural persistence events included in the CPM component, please consult the CPM JavaDoc.

1.5 Chapters in this Guide

Using Strategy Patterns to Customize CPM

This chapter provides a brief description of the types of customization points that are available in CPM and how agencies can use them in a supported manner.

Using Events to Add Custom Processing to CPM

This chapter describes the events that can be used by agencies to add functionality before and/or after a piece of functionality is executed.

CPM Workflow Process Definitions

This chapter lists and details CPM Workflows that can be customized by the agency

CPM Products and Rule Sets

This chapter describes CPM products and Rule Sets.

CPM Financials

This chapter describes CPM Financials.

CPM Taxonomy

This chapter describes CPM Taxonomy.

Compliancy

This chapter describes compliancy information that should be kept in mind before any customization.

Appendix

This chapter provides appendixes.

Chapter 2

Using Strategy Patterns to Customize CPM

2.1 Introduction

CPM provides a number of service layer interfaces that are specifically designed for customization. A new custom implementation can be provided for any of the interfaces listed below. It is worth noting that default implementations are provided for these interfaces. Please read the Persistence Cookbook on how to provide an implementation for a service layer interface. The default implementations of these interfaces can be replaced with a new custom implementation by creating a new Guice module class and adding a corresponding entry in the MODULE table. Chapter 5 - Creating a Google Guice Module - in the Persistence Cookbook explains this in detail.

2.2 Provider Implementations

Functionality	Interface	Description
Provider Enrollment Date	curam.provider.impl.Pro vider	This interface allows agencies to enroll a Pro- vider or Provider Group in CPM with an enrol- ment date which is in the past. This allows the agency to use the origin- al date of enrollment while enrolling pro- viders. The default im- plementation is to use the current date.
Provider Reference Number	curam.provider.impl.Pro viderReferenceNumber-	This interface allows agencies to generate

Functionality	Interface	Description
	Strategy	Provider Reference Numbers according to their preferred format.
Provider Group Refer- ence Number	curam.provider.impl.Pro viderGroupReferen- ceNumberGenerator	This interface allows agencies to generate Provider Group Refer- ence Numbers accord- ing to their preferred format.
Provider Enquiry Refer- ence Number	curam.provider.impl.Pro viderEnquiryReferen- ceNumberGenerator	This interface allows agencies to generate Provider Enquiry Refer- ence Numbers accord- ing to their preferred format.
License Reference Number Generation	curam.provider.impl.Lic enseNumberGenerator	This interface allows agencies to generate Li- cense Reference Num- bers according to their preferred format.
Home Study Recom- mendation Approval	curam.provider.impl.Pro viderSecurity	This interface allows agencies to designate a specific user or a group of users (an organiza- tion unit, users in a par- ticular position or with a particular job, etc.) who can approve or reject a home study recom- mendation.
Provider Offering Ap- proval Criteria	curam.providerservice.i mpl.ProviderOfferingA pprovalCriteria	This interface allows agencies to specify cri- teria which need to be met in order to approve a service offered by a provider.
Service Offering Valid- ation	curam.serviceoffering.i mpl.ServiceOfferingVal idation	A ServiceOfferingVal- idation class is used for managing the valida- tions for a service. The default implementation of this interface is provided by Servi- ceOfferingValidation- Impl. A new implement-

Functionality	Interface	Description
		ation of this interface is required to change the mechanism used to manage the validations for a service. This inter- face allows agencies to backdate the start date of a service offering. This may be useful when an agency is un- able to add all provider services at the time of enrolment. This inter- face allows the agency to add a service at a later stage, and indicate that it has always been offered by the provider. The default date can be overridden on case- by-case basis.
External User Password	curam.externaluseracces s.impl.ExternalUserPass wordStrategy	This interface allows agencies to implement a particular strategy for allocating passwords, at the point at which they generate the initial pass- word for a new external user account, or gener- ate a replacement pass- word for a user who has forgotten password and needs to re-establish credentials with the agency.
Provider Member Offer- ing Training Criteria	curam.provider.impl.Pro viderMemberOffer- ingTrainingCriteria	This interface allows agencies to change the default functionality when a provider offer- ing with training re- quirements is approved. For example, the agency may wish to prevent the approval of a provider offering, if the training requirements for the ser-

Functionality	Interface	Description
		vice are neither 'Com- plete' nor 'Waived', rather than sending a notification.

Table 2.1 Provider Implementations

2.3 Placement and Contract Implementations

Functionality	Interface	Description
Placement Payment	curam.place.impl.Place mentPaymentStrategy	A PlacementPayment- Strategy class is used for determining if a placement is paid on the basis of an invoice or placement. The default implementation of this interface is provided by PlacementPayment- StrategyImpl. A new implementation of this interface is required to change the mechanism used to determine if a placement is paid on the basis of an invoice or placement. For example, an agency may indicate that all placement ser- vices should be paid through the receipt of invoices, or it may in- dicate that only services in a specific service group or services provided by specific providers can be paid through the receipt of invoices.
Flat Rate Contract Cov- er Pattern	curam.contracts.impl.Fl atRateContractCoverP- atternStrategy	A FlatRateContractCov- erPatternStrategy class is used for determining the cover period pattern for a provider flat rate

Functionality	Interface	Description
		contract payment. The default implementation of this interface is provided by FlatRate- ContractCoverPattern- StrategyImpl. A new implementation of this interface is required to change the mechanism used to determine the cover period pattern for a provider flat rate con- tract payment. A cover period pattern specifies how payments or bills are issued, e.g., in ad- vance, in arrears, once- off, etc.
Contract Reference Number Generation	curam.contracts.impl.Re ferenceNumberGenerat- or	A ReferenceNum- berGenerator class is used for generating a reference number for a contract. The default implementation of this interface is provided by UniqueNumberGenerat- orImpl. A new imple- mentation of this inter- face is required to change the strategy to generate a reference number.

Table 2.2 Placement and Contract Implementations

2.4 Training Implementations

Functionality	Interface	Description
Approve License Based on Training	curam.provider.impl.Lic enseApprovalCriteria	This interface allows agencies to change the default functionality for when a license with training requirements is approved. CPM sup-

Functionality	Interface	Description
		ports notification to a user where training re- quirements for one or more services are neither 'Complete' nor 'Waived' for provider members. However, some Agencies may wish to prevent license approval if this valida- tion is not satisfied. This interface is useful in such a scenario.
Approve Person Train- ing	curam.training.impl.Ap provePersonTraining- ProgramStrategy	This interface allows agencies to define their approval strategy for person training. The purpose of this interface is the same as that for the approval of provider member training, as de- scribed above.
Approve Provider Group Member Training	curam.training.impl.Ap proveProviderGroup- MemberTrainingPro- gramStrategy	This interface allows agencies to define their approval strategy for provider group member training. The purpose of this interface is the same as that for the approval of provider member training, as described above.
Approve Provider Mem- ber Training	curam.training.impl.Ap proveProviderMember- TrainingProgram- Strategy	This interface allows agencies to define their approval strategy for provider member train- ing. CPM by default al- lows the resource man- ager or the resource manager supervisor to approve training.

Table 2.3 Training Implementations

The curam.training.impl.ApproveProviderMemberTrainingProgramStrategy interface can be used to facilitate functional scenarios such as the following:

- Agencies may choose to have another user or a group of users (an organization unit, users in a particular position or with a particular job) who can approve the training request.
- Agencies may wish to inhibit authorization of training based on some other additional or alternative approval criterion.
- CPM does not send any notification on approval of a training program. However, an agency may want to send a notification to the provider of the training, the provider the provider member works for, or the provider member themselves.

2.5 Service Invoice Implementations

Functionality	Interface	Description
Service Invoice Line Item	curam.financial.impl.Se rviceInvoiceLineItem- ValidationStrategy	A ServiceIn- voiceLineItemValida- tionStrategy class is used for validating the number of units of a ser- vice invoice line item. The default implementa- tion of this interface is provided by ServiceIn- voiceLineItemValida- tionStrategyImpl. A new implementation of this interface is required to change the mechan- ism used to validate the number of units of a ser- vice invoice line item.
Service Invoice Pay- ment	curam.financial.impl.Se rviceInvoicePayment- Strategy	A ServiceInvoicePay- mentStrategy class is used for managing ser- vice invoice payment strategy. The default im- plementation of this in- terface is provided by ServiceInvoicePayment- StrategyImpl. A new implementation of this interface is required to change the mechanism used to manage service invoice payment strategy. This may be

Functionality	Interface	Description
		useful where an agency wishes to re-direct these payments to an indi- vidual or a group other than the provider. For example, if the provider is specified as the payee on a service invoice line item but is an active member of a provider group, the agency may re-direct payments to the provider group in- stead.
Service Invoice Line Item Validation	curam.financial.impl.Se rviceInvoiceLineItem- Validator	A ServiceIn- voiceLineItemValidator class is used for validat- ing the service invoice line item. The default implementation of this interface is provided by ServiceIn- voiceLineItemValidat- orImpl. A new imple- mentation of this inter- face is required to change the mechanism used to validate the ser- vice invoice line item. For example, some agencies may not want to allow a service in- voice line item to be ad- ded to a service invoice if the status of the ser- vice invoice is 'In Pro- gress'. This interface will allow them to im- plement this validation.

Table 2.4 Service Invoice Implementations

2.6 Custom Rates and Reassessment

Functionality	Interface	Description
Applicable Rate Listener	curam.financial.impl.Ap plicableRateListener	This business interface is used for re- assessment of payments for a given period for a service authorization line item/place- ment/service invoice line item/provider roster line item. There are two APIs present in Applic- ableRateListener having same name as "reAs- sess" but with different input types. 1. reassess API having inputs as Service Au- thorization Line Item and date range is used when no detailed product information is available and only Ser- vice Authorization Line Item is known. It searches to retrieve matching Service In- voice Line items, Place- ments and Provider Roster Line Item for the given Service Au- thorization Line Item and then it calls the suit- able API present in Ap- plicableRateProceessor API to process the change of rate for any given input(placement / SILI/PRLI) and reassess the payment.
		2. reassess API having inputs as Delivery Evid- ence Information of the product and date range is used when more product level informa- tion is available and the type of service is known. Depending on

Applicable Rate Processorcuram.financial.impl.Ap plicableRateProcessorAn ApplicableRateProcessorApplicable Rate Processorcuram.financial.impl.Ap plicableRateProcessorAn ApplicableRateProcessorcessorcuram.financial.impl.Ap plicableRateProcessorAn ApplicableRateProcessorreassessment of pay- ments triggered by the change in rates. The de- fault implementation of this interface is provided by Applica- bleRateProcessorImpl. A new implementation of this interface is re- quired to change the reassessment priod. This interface allows agencies to process the change of rate for any given input (placement/SLL/PRLI) and reassess the pay- ment. There are three APIs present in Applica- ableRateProcessorI named processRate- ChangeForPlacement, processRateChangeFor- PRLI and processRate-	Functionality	Interface	Description
Applicable Rate Pro- cessor class is used for plicableRateProcessor class is used for reassessment of pay- ments triggered by the change in rates. The de- fault implementation of this interface is provided by Applica- bleRateProcessorImpl. A new implementation of this interface is re- quired to change the mechanism used to cal- culate the reassessed payment amount, due to the change in rates for the reassessment period. This interface allows agencies to process the change of rate for any given input (placement/SILI/PRLI) and reassess the pay- ment. There are three APIs present in Applic- ableRateProcessor named processRate- ChangeForPlacement, processRateChangeFor- PRLI and processRate- ChangeForPlacement,			the product type it calls the suitable API present in ApplicableRatePro- cessor API to process the change of rate for any given in- put(placement / SILI/PRLI) and reassess the payment.
ively. All these APIs are having inputs as type of service (Placement, SILI, PRLI) and the re- assessment period. It	Applicable Rate Pro- cessor	curam.financial.impl.Ap plicableRateProcessor	An ApplicableRatePro- cessor class is used for reassessment of pay- ments triggered by the change in rates. The de- fault implementation of this interface is provided by Applica- bleRateProcessorImpl. A new implementation of this interface is re- quired to change the mechanism used to cal- culate the reassessed payment amount, due to the change in rates for the reassessment period. This interface allows agencies to process the change of rate for any given input (placement/SILI/PRLI) and reassess the pay- ment. There are three APIs present in Applic- ableRateProcessor named processRate- ChangeForPlacement, processRateChangeFor- PRLI and processRate- ChangeForSILI respect- ively. All these APIs are having inputs as type of service (Placement, SILI, PRLI) and the re- assessment period. It processes the change of

Functionality	Interface	Description
		rate for any given in- put(placement / SILI/PRLI) and reassess the payment.
Service Delivery Rate Determination	curam.financial.impl.Ra teDetermination	A RateDetermination class is used for retriev- ing the rates for the giv- en period and product delivery. The default implementation of this interface is provided by RateDeterminationImpl. A new implementation of this interface is re- quired to change the strategy to determine the rates for a given de- livery type (placement, invoice, or attendance) for a given period of time. For example, the applicable rates for a service can be determ- ined using a custom rate calculation logic which may reference variables that do not reside within CPM, such as the num- ber of children in a fam- ily.

Table 2.5 Custom Rates and Reassessment Implementations

2.7 Roster Implementations

Functionality	Interface	Description
Generate Rosters	curam.attendance.impl. DetermineRosterSub- missionDueDate	A DetermineRosterSub- missionDueDate class is used for determination of submission due date for a roster. The default implementation of this interface is provided by DetermineRosterSub-

Functionality	Interface	Description
		missionDueDateImpl. A new implementation of this interface is required to change the way the grace period is used to determine the submis- sion due date. For in- stance, an agency may wish to consider only the business days to cal- culate a submission due date.
Match Provider Roster Line Item	curam.attendance.impl. MatchProviderRoster- LineItem	A MatchProvider- RosterLineItem class is used for performing val- idations during match- ing a provider roster line item details with the ex- isting details. The de- fault implementation of this interface is provided by MatchPro- viderRosterLineItemIm- pl. A new implementa- tion of this interface is required to change the mechanism used to match the details of a provider roster line item with the existing details. It is used for performing an agency's own pro- gram-specific valida- tions during matching a provider roster line item.
Match Provider Roster Line Item	curam.attendance.impl. VoucherValidator	A VoucherValidator class is used for match- ing and validating the voucher details. The de- fault implementation of this interface is provided by Voucher- ValidatorImpl. A new implementation of this interface is required to

Functionality	Interface	Description
		change the mechanism used to match and valid- ate the voucher details of the provider roster line item. For example, the agency might have its own program-specif- ic validations to match and validate the voucher details.
Determine Attendance Based Payment Amount	curam.attendance.impl. AttendancePaymentDe- terminationProcessing	An AttendancePayment- DeterminationPro- cessing class is used for the determination of an attendance-based pay- ment amount. The de- fault implementation of this interface is provided by Attendan- cePaymentDetermina- tionProcessingImpl. A new implementation of this interface is required to change the mechan- ism used to calculate the attendance-based pay- ment rate. For example, the provider service rate valid either on the end date of the roster line item or the end date of the matching service au- thorization line item could be used to determ- ine the attendance-based payment amount.
Allocate Units	curam.attendance.impl. PRLIUnitsAllocation- Processing	A PRLIUnitsAllocation- Processing class is used for managing the alloca- tion of units from roster line items to matching service authorization line items. The default implementation of this interface is provided by PRLIUnitsAllocation-

Functionality	Interface	Description
		 ProcessingImpl. A new implementation of this interface is required to change the mechanism used to allocate units to the matching service authorization line items. For example, units could be allocated evenly to all service authorization line items rather than starting with the earliest one.

Table 2.6 Roster Implementations

2.8 Taxonomy Search Implementations

Functionality	Interface	Description
Taxonomy term search based on different cri- terias	curam.taxonomy.sl.sear ch.impl.TaxonomySearc h	This business interface retrieves the taxonomy terms associated with provider service. This interface allows agen- cies to search the tax- onomy terms based on different search criterias like term name, term code, indexed provider services etc. The default implementation uses the Generic Search Server (GSS) to fetch the search results.



2.9 Performance Measure Implementations

Functionality	Interface	Description
Retrieve Performance	curam.performancemeas	A RetrieveAllPerform-
Measures	ure.impl.RetrieveAllPer	anceMeasuresForProvi-

Functionality	Interface	Description
	formanceMeasuresFor- ProviderOffering	derOffering class is used for retrieving the performance measure's details for a provider service. The default im- plementation of this in- terface is provided by RetrieveAllPerform- anceMeasuresForProvi- derOfferingImpl. A new implementation of this interface is required to change the mechanism used to determine the performance measure details of a provider ser- vice. Performance measure is the criteria by which the perform- ance can be measured. For example, percentage of clients remaining in employment 1 year fol- lowing the delivery of job search training.
Retrieve Performance Measures	curam.performancemeas ure.impl.RetrieveAllPer formanceMeasuresFor- Provider	A RetrieveAllPerform- anceMeasuresForPro- vider class is used for retrieving the perform- ance measure's details for a provider. The de- fault implementation of this interface is provided by Re- trieveAllPerformance- MeasuresForProvider- Impl. A new implement- ation of this interface is required to change the mechanism used to de- termine the performance measure details of a pro- vider. Performance measure is the criteria by which the perform- ance of a provider can be measured. For ex-

Functionality	Interface	Description
		ample, percentage of clients remaining in em- ployment 1 year follow- ing the delivery of job search training.
Retrieve Contract Per- formance Measure Value	curam.performancemeas ure.impl.RetrieveAllCo ntractPerformanceMeas- ures	A RetrieveAllContract- PerformanceMeasures class is used for retriev- ing the performance measure's details associ- ated with a contract. The default implementa- tion of this interface is provided by Re- trieveAllContractPer- formanceMeasuresImpl. A new implementation of this interface is re- quired to change the mechanism used to de- termine the value for performance measure associated with the con- tract.

Table 2.8 Performance Measure Implementations

Chapter 3

Using Events to Add Custom Processing to CPM

3.1 Introduction

The sections below detail the events that are raised by CPM which allow developers to add custom functionality. Business events are raised at all extension points. These events can be used by agencies to add functionality before and/or after the action is executed.

3.2 Provider Customization Points

The following sections list the available customization points for Providers.

3.2.1 Provider Events

The following events are located in the curam.provider.impl.Provider interface.

Event Class	Description	Event is raised be- fore and after
ProviderSuspendEvents	Raised when a Provider is suspended.	curam.provider.impl.Pro vider.suspend()
ProviderCloseEvents	Raised when a Provider is closed.	curam.provider.impl.Pro vider.close()
ProviderRejectEvents	Raised when a Provider seeking approval is rejected.	curam.provider.impl.Pro vider.reject()
ProviderApproveEvents	Raised when a Provider is approved.	curam.provider.impl.Pro vider.approve()
ProviderReopenEvents	Raised when a closed Provider is reopened.	curam.provider.impl.Pro vider.activate()

Event Class	Description	Event is raised be- fore and after
ProviderEnrollEvents	Raised when a Provider is enrolled.	curam.provider.impl.Pro vider.enroll()
ProviderGetAvailable- PlacesInDateRan- geEvents	Raised when available Places in the given date range are retrieved.	curam.provider.impl.Pro vider.getAvailablePlace sInDateRange()
ProviderGetServi- ceOfferingsEvents	Raised when Service Offerings for a Provider are retrieved.	curam.provider.impl.Pro vider.getServiceOfferin gs()
ProviderGetCom- monApprovedProvider- ServiceOfferingsEvents	Raised when approved Service Offerings for a Provider are retrieved.	curam.provider.impl.Pro vider.getCommonAppro vedProviderServi- ceOfferings()

Table 3.1 Provider Event Details

The following events are located in the curam.provider.impl.ProviderApprovalCheck interface.

Event Class	Description	Event is raised be- fore and after
ProviderApproval- CheckCreateProvid- erApprovalCheckEvents	Raised when an approv- al check for the Provider is created.	curam.provider.impl.Pro viderApproval- Check.createProviderAp provalCheck()
ProviderApproval- CheckModifyProvid- erApprovalCheckEvents	Raised when an approv- al check for the Provider is modified.	curam.provider.impl.Pro viderApproval- Check.modifyProviderA pprovalCheck()
ProviderApproval- CheckCancelProvid- erApprovalCheckEvents	Raised when an approv- al check for the Provider is canceled.	curam.provider.impl.Pro viderApproval- Check.cancelProviderA pprovalCheck()

Table 3.2 Provider Event Details

3.2.2 Provider Enquiry Events

The following events are located in the curam.provider.impl.ProviderEnquiry interface.

Event Class	Description	Event is raised be- fore and after
ProviderEnquiryC-	Raised when a Provider	curam.provider.impl.Pro

Event Class	Description	Event is raised be- fore and after
loseEvents	Enquiry is closed.	viderEnquiry.close()
ProviderEnquiryTrans- ferEnquiryToPro- viderEvents	Raised when a Provider is enrolled from an en- quiry.	curam.provider.impl.Pro viderEn- quiry.transferEnquiryTo Provider()
ProviderEnquirySetPro- viderEnquiryDetailsEv- ents	Raised when an enquiry is created.	curam.provider.impl.Pro viderEn- quiry.setProviderEnquir yDetails()
ProviderEnquirySetPro- viderEnquiryUpdateDe- tailsEvents	Raised when an enquiry is updated.	curam.provider.impl.Pro viderEn- quiry.setProviderEnquir yUpdateDetails()

Table 3.3 Provider Enquiry Event Details

3.2.3 Licence Events

The following Events are located in the curam.provider.impl.License interface.

Event Class	Description	Event is raised be- fore and after
LicenseSuspendEvents	Raised when a License is suspended.	curam.provider.impl.Lic ense.suspend()
LicenseRejectEvents	Raised when a License is rejected.	curam.provider.impl.Lic ense.reject()
LicenseApproveEvents	Raised when a License approved.	curam.provider.impl.Lic ense.approve()

Table 3.4 Licence Event Details

3.2.4 Home Study Events

The following Events are located in the curam.homestudy.impl.HomeStudy interface.

Event Class	Description	Event is raised be- fore and after
HomeStudyAp- proveEvents	Raised when a Home Study recommendation for a provider is ap-	curam.homestudy.impl. HomeStudy.approve()

Event Class	Description	Event is raised be- fore and after
	proved.	
HomeStudySub- mitEvents	Raised when a Home Study is submitted.	curam.homestudy.impl. HomeStudy.submit()
HomeStudyRejec- tEvents	Raised when a Home Study recommendation is rejected.	curam.homestudy.impl. HomeStudy.reject()

Table 3.5 Home Study Event Details

3.2.5 Compartment Events

The following Events are located in the curam.place.impl.Compartment interface.

Event Class	Description	Event is raised be- fore and after
Compart-	Raised when a Com-	curam.place.impl.Comp
mentCloseEvents	partment is closed.	artment.close()

Table 3.6 Compartment Event Details

3.2.6 Place Events

The following events are located in the curam.place.impl.Place interface.

Event Class	Description	Event is raised be- fore and after
PlaceCloseEvents	Raised when a Place is closed.	curam.place.impl.Place. activate()
PlaceMarkOutO- fUseEvents	Raised when a Place is marked out of use.	curam.place.impl.Place. markOutOfUse()
PlaceOccupiedEvents	Raised when a Place is occupied.	curam.place.impl.Place. occupied()
PlaceMarkInUseEvents	Raised when a Place is marked in use.	curam.place.impl.Place. markInUse()
PlaceGetLocationFor- PlaceEvents	Raised when the loca- tion of a Place is re- trieved.	uram.place.impl.Place.g etLocationForPlace()

Table 3.7 Place Event Details

3.2.7 Request Events

The following events are located in the curam.externaluseraccess.impl.Request interface.

Event Class	Description	Event is raised be- fore and after
RequestAcceptEvents	Raised when a Request created by an external provider is accepted.	curam.externaluseracces s.impl.Request.accept()
RequestSubmitEvents	Raised when Request created by an external provider is submitted.	curam.externaluseracces s.impl.Request.submit()
RequestRejectEvents	Raised when Request created by an external provider is rejected.	curam.externaluseracces s.impl.Request.reject()

Table 3.8 Request Event Details

3.2.8 Member Certification Events

The following events are located in the curam.provider.impl.MemberCertification interface.

Event Class	Description	Event is raised be- fore and after
MemberCertification- ModifyCertifica- tionEvents	Raised when a provider member Certification is updated.	curam.provider.impl.Me mberCertifica- tion.modifyCertification ()
MemberCertification- GetDerivedStstusEvents	Raised when the status of a provider member Certification is re- trieved.	curam.provider.impl.Me mberCertifica- tion.getDerivedStstus()

 Table 3.9 Member Certification Event Details

3.2.9 Provider Deduction Events

The following events are located in the curam.provider.impl.ProviderDeduction interface.

Event Class	Description	Event is raised be- fore and after
ProviderDeductionAc-	Raised when Deduc-	curam.provider.impl.Pro

Event Class	Description	Event is raised be- fore and after
tivateProviderDeduc- tionEvents	tions associated to a Provider are activated.	viderDeduc- tion.activateProviderDe duction()
ProviderDeduction- DeactivateProviderDe- ductionEvents	Raised when Deduc- tions associated to a Provider are deactiv- ated.	curam.provider.impl.Pro viderDeduc- tion.deactivateProvider Deduction()
ProviderDeductionCre- ateDeductionForExist- ingCasesEvents	Raised when a Deduc- tion is created for exist- ing cases.	curam.provider.impl.Pro viderDeduc- tion.createDeductionFor ExistingCases()
ProviderDeductionCre- ateVariableDeduction- ForModifiedPayment- TypeEvents	Raised when Variable Deductions are created based on Payment Type.	curam.provider.impl.Pro viderDeduc- tion.createVariableDedu ctionForModifiedPay- mentType()
ProviderDeduction- CancelVariableDeduc- tionForModifiedPay- mentTypeEvents	Raised when Variable Deductions are Can- celled.	curam.provider.impl.Pro viderDeduc- tion.cancelVariableDed uctionForModifiedPay- mentType()

Table 3.10 Provider Deduction Event Details

3.2.10 Provider Offering Events

The following events are located in the curam.providerservice.impl.ProviderOffering interface.

Event Class	Description	Event is raised be- fore and after
ProviderOfferingAp- proveEvents	Raised when a Provider Offering is approved.	curam.providerservice.i mpl.ProviderOffering.ap prove()
ProviderOffering- DenyEvents	Raised when a Provider Offering is denied.	curam.providerservice.i mpl.ProviderOffering.de ny()
ProviderOffer- ingCheckApprovalCri- teriaEvents	Raised when approval criteria are checked for a Provider Offering.	curam.providerservice.i mpl.ProviderOffering.ch eckApprovalCriteria()
ProviderOfferingGet- ContractsEvents	Raised when Contracts are retrieved for a Pro- vider Offering.	curam.providerservice.i mpl.ProviderOffering.ge tContracts()

Table 3.11 Provider Offering Event Details

The following events are located in the curam.citizenactivity.impl.ProviderOfferingUtil interface.

Event Class	Description	Event is raised be- fore and after
ProviderOfferingUtil- GetByServiceOfferAnd- ProviderEvents	Raised when a Provider Offering is retrieved based on the Service Of- fering and Provider.	curam.citizenactivity.im pl.ProviderOfferingUtil. getByServi- ceOfferingAndPro- vider()

Table 3.12 Provider Offering Event Details

3.2.11 Provider Offering Rate Events

The following events are located in the curam.providerservice.impl.ProviderOfferingRate interface.

Event Class	Description	Event is raised be- fore and after
ProviderOfferingRate-	Raised when a Provider	curam.providerservice.i
ModifyForContrac-	Offering Rate is modi-	mpl.ProviderOfferingRa
tEvents	fied.	te.modifyForContract()

Table 3.13 Provider Offering Rate Event Details

3.2.12 Performance Measure Events

The following events are located in the curam.performancemeasure.impl.RetrievePerformanceMeasureForProvider interface.

Event Class	Description	Event is raised be- fore and after
RetrievePerformance- MeasureForProvider- GetPerformanceMeas- ureForNoOfIncidents	Raised when the Per- formance Measure on number of Incidents re- gistered with the Pro- vider is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForPro- vider.getPerformanceM easureForNoOfIncid- ents()
RetrievePerformance- MeasureForProvider- GetPerformanceMeas- ureForNoOfInvestiga-	Raised when the Per- formance Measure on number of investiga- tions registered with the	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForPro- vider.getPerformanceM

Event Class	Description	Event is raised be- fore and after
tions	Provider is retrieved.	easureForNoOfInvestig- ations()
RetrievePerformance- MeasureForProvider- GetPerformanceMeas- ureForNoOfIncidents- RequiringInvestigations	Raised when the Per- formance Measure on number of Incidents re- quiring investigations registered with the Pro- vider is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForPro- vider.getPerformanceM easureForNoOfIncident- sRequiringInvestiga- tions()
RetrievePerformance- MeasureForProvider- GetPerformanceMeas- ureForCustom	Raised when the actual value for a custom Per- formance Measure for a Provider is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForPro- vider.getPerformanceM easureForCustom()

Table 3.14 Performance Measure Event Details

The following events are located in the curam.performancemeasure.impl.RetrievePerformanceMeasureForProvider Offering interface.

Event Class	Description	Event is raised be- fore and after
RetrievePerformance- MeasureForProviderOf- feringGetPerformance- MeasureForAvgCost- PerUnitOfService	Raised when the Per- formance Measure on average cost per unit of service is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForPro- viderOffer- ing.getPerformanceMea sureForAvgCostPer- UnitOfService()
RetrievePerformance- MeasureForProviderOf- feringGetPerformance- MeasureForNoOfUnits- PerClient	Raised when the Per- formance Measure on number of units per cli- ent is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForPro- viderOffer- ing.getPerformanceMea sureForNoOfUnitsPer- Client()
RetrievePerformance- MeasureForProviderOf- feringGetPerformance- MeasureForCustom	Raised when an actual value for a custom Per- formance Measure for a Provider is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForPro- viderOffer- ing.getPerformanceMea sureForCustom()

 Table 3.15 Performance Measure Event Details

3.3 Provider Group Customization Points

The following sections list the available customization points for Providers Groups.

3.3.1 Provider Group Events

The following events are located in the curam.provider.impl.ProviderGroup interface.

Event Class	Description	Event is raised be- fore and after
ProviderGroup- CloseEvents	Raised when a Provider Group is closed.	curam.provider.impl.Pro viderGroup.close()
ProviderGroupEnrol- lEvents	Raised when a Provider Group is enrolled.	curam.provider.impl.Pro viderGroup.enroll()
Provider- GroupReopenEvents	Raised when a closed Provider Group is re- opened.	curam.provider.impl.Pro viderGroup.reopen()
ProviderGroupGetCom- monApprovedProvider- ServiceOfferingsEvents	Raised when approved Service Offerings of a Provider Group are re- trieved.	curam.provider.impl.Pro vider- Group.getCommonAppr ovedProviderServi- ceOfferings()

Table 3.16 Provider Group Event Details

3.3.2 Provider Group Associate Events

The following events are located in the curam.provider.impl.ProviderGroupAssociate interface.

Event Class	Description	Event is raised be- fore and after
ProviderGroupAsso- ciateRemoveProvider- FromProvider- GroupEvents	Raised when a Provider is removed from a Pro- vider Group.	curam.provider.impl.Pro viderGroupAssoci- ate.removeProviderFro mProviderGroup()

Table 3.17 Provider Group Associate Event Details

3.4 Service Offering Customization Points

The following sections list the available customization points for Service

Offerings.

3.4.1 Service Offering Events

The following events are located in the curam.serviceoffering.impl.ServiceOffering interface.

Event Class	Description	Event is raised be- fore and after
ServiceOfferingGetSer- viceRatesForPeri- odEvents	Raised when Service rates are retrieved for a particular period.	curam.serviceoffering.i mpl.ServiceOffering.get ServiceRatesForPeriod ()
ServiceOfferingModify- DescriptionTextTransla- tionEvents	Raised when the text translation details for the Service Offering de- scription attribute is modified.	curam.serviceoffering.i mpl.ServiceOffering.mo difyDescription- TextTranslation()
ServiceOfferingModify- NameTextTransla- tionEvents	Raised when the text translation details for the Service Offering name attribute is modi- fied.	curam.serviceoffering.i mpl.ServiceOffering.mo difyNameTextTransla- tion()
Servi- ceOfferingAddNameT- extTranslationEvents	Raised when the text translation is created for the Service Offering name attribute.	curam.serviceoffering.i mpl.ServiceOffering.ad dNameTextTransla- tion()
ServiceOfferingAddDe- scriptionTextTransla- tionEvents	Raised when the text translation is created for the Service Offering de- scription attribute.	curam.serviceoffering.i mpl.ServiceOffering.ad dDescriptionTextTrans- lation()

Table 3.18 Service Offering Event Details

3.4.2 Service Group Events

The following events are located in the curam.serviceoffering.impl.ServiceGroup interface.

Event Class	Description	Event is raised be- fore and after
ServiceGroupAddServi- ceOfferingEvents	Raised when a Service Offering is added to a Service Group.	curam.serviceoffering.i mpl.ServiceGroup.addS erviceOffering ()
ServiceGrou- pRemoveServi-	Raised when a Service Offering is removed	curam.serviceoffering.i mpl.ServiceGroup.remo

Event Class	Description	Event is raised be- fore and after
ceOfferingEvents	from a Service Group.	veServiceOffering ()
ServiceGroupGetServi- ceOfferingsEvents	Raised when Service Offerings from a Ser- vice Group are re- trieved.	curam.serviceoffering.i mpl.ServiceGroup.getSe rviceOfferings ()
ServiceGroupRe- trieveService- GroupByRefer- enceEvents	Raised when the details of a Service Group for a specified reference is re- trieved.	curam.serviceoffering.i mpl.ServiceGroup.retrie veService- GroupByReference()

Table 3.19 Service Group Event Details

3.5 Service Authorization Customization Points

The following sections list the available customization points for Service Authorizations.

3.5.1 Service Authorization Events

The following events are located in the curam.serviceauthorization.impl.ServiceAuthorization interface.

Event Class	Description	Event is raised be- fore and after
ServiceAuthorization- FindLineItemByServi- ceProvisionDetailsEv- ents	Raised when Service Authorization Line Items for a particular Service are retrieved.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.findLineItemBySe rviceProvisionDetails()
ServiceAuthorization- AddLineItemEvents	Raised when a line item is added to a Service Authorization.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.addLineItem()
ServiceAuthorizationIn- sertServiceAuthoriza- tionEvents	Raised when a Service Authorization is created.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.insertServiceAuth orization()
ServiceAuthorization- AddVoucher- ToServiceAuthoriza- tionEvents	Raised when a voucher is associated to a Ser- vice Authorization.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.addVoucherToSer viceAuthorization()
ServiceAuthoriza- tionDeleteVoucher- ForServiceAuthoriza-	Raised when a voucher is disassociated with a Service Authorization.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.deleteVoucherFor

Event Class	Description	Event is raised be- fore and after
tionEvents		ServiceAuthorization()
ServiceAuthorization- GetDerivedStatusEvents	Raised when the status of a Service Authoriza- tion is retrieved.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.getDerivedStatus()
ServiceAuthorizatnAd- dLineItemEvents	Raised when a specified line item is added to the Service Authorization.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.addLineItem()
ServiceAuthorization- AddLineItemEvents	Raised when a specified line item is added to the Service Authorization.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.addLineItem()
ServiceAuthorization- AddSALIToSAUsing- FrequencyAndAn- chorDateEvents	Raised when a Service Authorization Line Items are generated and added to a Service Au- thorization based on the frequency pattern and date.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation.addSALIToSAUsi ngFrequencyAndAn- chorDate()

Table 3.20 Service Authorization Event Details

3.5.2 Service Authorization Line Item Events

The following events are located in the curam.serviceauthorization.impl.ServiceAuthorizationLineItem interface.

Event Class	Description	Event is raised be- fore and after
ServiceAuthorization- LineItemCloseEvents	Raised when a Service Authorization Line Item is closed.	curam.serviceauthorizati on.impl.ServiceAuthoriz ationLineItem.close()
ServiceAuthorization- LineItemInsertSer- viceAuthorization- LineItemEvents	Raised when a Service Authorization Line Item is inserted.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation- LineItem.insertServiceA uthorizationLineItem()
ServiceAuthorization- LineItemModifySer- viceAuthorization- LineItemEvents	Raised when a Service Authorization Line Item is updated.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation- LineItem.modifyService AuthorizationLineItem()
ServiceAuthorization- LineItemCancelSer- viceAuthorization-	Raised when a Service Authorization Line Item is cancelled.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation-
Event Class	Description	Event is raised be- fore and after
--	--	--
LineItemEvents		LineItem.cancelService AuthorizationLineItem()
ServiceAuthorization- LineItemGetDerived- StatusEvents	Raised when the status of a Service Authoriza- tion is retrieved.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation- LineItem.getDerivedSta tus()
ServiceAuthorization- LineItemGetRelated- RosterLineItemEvents	Raised when Roster Line Items related to a Service Authorization are retrieved.	curam.serviceauthorizati on.impl.ServiceAuthoriz ation- LineItem.getRelatedRos terLineItem()

Table 3.21 Service Authorization Line Item Event Details

The following events are located in the curam.financial.impl.ProcessReassessmentForSALI interface.

Event Class	Description	Event is raised be- fore and after	
ProcessReassessment- ForSALIReAssessOn- CancellationEvents	Raised when the over payment for the Service Invoice Line Items or Provider Roster Line Items associated with the Service Authoriza- tion Line Item on can- cellation of Service Au- thorization Line Item is processed.	curam.financial.impl.Pr ocessReassessment- ForSALI.reAssessOnCa ncellation()	
ProcessReassessment- ForSALIReAssessOn- ClosureEvents	Raised when the over payment on closing the Service Authorization Line Item is processed.	curam.financial.impl.Pr ocessReassessment- ForSALI.reAssessOnCl osure()	
ProcessReassessment- ForSALIReAssessOn- CreationEvents	Raised when the reas- sessment on creation of new Service Authoriza- tion Line Item is triggered.	curam.financial.impl.Pr ocessReassessment- ForSALI.reAssessOnCr eation()	
ProcessReassessment- ForSALIReAssessOn- ModificationEvents	Raised when the reas- sessment on modifica- tion of new Service Au- thorization Line Item is triggered.	curam.financial.impl.Pr ocessReassessment- ForSALI.reAssessOnM odification()	

Table 3.22 Service Authorization Line Item Event Details

3.6 Placement Customization Points

The following sections list the available customization points for Placements.

3.6.1 Placement Events

The following events are located in the curam.place.impl.Placement interface.

Event Class	Description	Event is raised be- fore and after
PlacementTransferCli- entEvents	Raised when a client is transferred to a new Place.	curam.place.impl.Place ment.transferClient()
PlacementTransferCli- entToReservationEvents	Raised when a client is transferred to a new Place and a reservation is created for the new Place.	curam.place.impl.Place ment.transferClientToR eservation()
PlacementGetOverlap- pingPlacementForClien- tEvents	Raised when overlap- ping Placement details for a client are retrieved.	curam.place.impl.Place ment.getOverlappingPla cementForClient()

Table 3.23 Placement Event Details

The following events are located in the curam.place.impl.FacilityInformation interface.

Event Class	Description	Event is raised be- fore and after
FacilityInformationRe- trieveFacilityInforma- tionEvents	Raised when the the list of facility information for a Provider, service (or) provider type is re- trieved.	curam.place.impl.Facilit yInforma- tion.retrieveFacilityInfo rmation()

Table 3.24 Placement Event Details

The following events are located in the curam.place.impl.PlaceSearch interface.

Event Class	Description	Event is raised be- fore and after
PlaceSearch-	Raised when an avail-	curam.place.impl.Place
SearchAvailablePlace-	able Places in a Provider	Search.searchAvailable
sEvents	facility is searched.	Places()

Table 3.25 Placement Event Details

3.6.2 Reservation Events

The following events are located in the curam.reservation.impl.Reservation interface.

Event Class	Description	Event is raised be- fore and after
ReservationExpir- eEvents	Raised when a reserva- tion is expired.	curam.reservation.impl. Reservation.expire()
ReservationCreateR- eservationEvents	Raised when a reserva- tion is created.	curam.reservation.impl. Reserva- tion.createReservation ()
ReservationConfirm- PlacementEvents	Raised when a place- ment is created from a reservation.	curam.reservation.impl. Reserva- tion.confirmPlacement ()
ReservationUpdateR- eservationEvents	Raised when a reserva- tion is updated.	curam.reservation.impl. Reserva- tion.updateReservation ()
ReservationCancelOver- lappingActiveReserva- tionsEvents	Raised when overlap- ping active reservations are cancelled.	curam.reservation.impl. Reserva- tion.cancelOverlapping ActiveReservations ()
ReservationGet- PlaceAvailableInDateR- angeEvents	Raised when available placements in the given date range are retrieved.	curam.reservation.impl. Reserva- tion.getPlaceAvailableI nDateRange ()

Table 3.26 Reservation Event Details

3.7 Contract Customization Points

The following sections list the available customization points for Contracts.

3.7.1 Contract Version Events

Event Class	Description	Event is raised be- fore and after
ContractVersionPrint- ContractEvents	Raised when a Contract Version is printed.	curam.contracts.impl.Co ntractVer- sion.printContract()
ContractVersionPre- viewContractEvents	Raised when a Contract Version is previewed.	curam.contracts.impl.Co ntractVer- sion.previewContract()
ContractVersionValid- ateContractedProvider- OfferingRatesEvents	Raised when contracted Provider Offering rates are validated.	curam.contracts.impl.Co ntractVer- sion.validateContracted ProviderOfferingRates()
ContractVersionValid- ateContractedProvider- OfferingPlaceLimitsEv- ents	Raised when contracted Provider Offering Place Limits are validated.	curam.contracts.impl.Co ntractVer- sion.validateContracted ProviderOfferingPlace- Limits()

The following events are located in the curam.contracts.impl.ContractVersion interface.

Table 3.27 Contract Version Event Details

The following events are located in the curam.contracts.impl.ContractVersionProviderOffering interface.

Event Class	Description	Event is raised be- fore and after
ContractVerProvOffer- CopyNonContractPOR- ToContractEvents	Raised when a non con- tracted provider offering rates are copied to con- tract.	curam.contracts.impl.Co ntractVersionProvider- Offer- ing.copyNonContracted PORToContract()
ContractVerProvOffer- Cre- ateDefaultRateEvents	Raised when a default Provider Offering Rate is created for the Pro- vider.	curam.contracts.impl.Co ntractVersionProvider- Offer- ing.createDefaultRate()
ContractVerPOCheck- ForDuplicatePOOn- LiveContractEvents	Raised when duplicate Provider Offering on live contract is checked.	curam.contracts.impl.Co ntractVersionProvider- Offer- ing.checkForDuplicateP roviderOfferingOnLive- Contract()
ContractVerPOCreate- ContractedPORForPeri- odEvents	Raised when contracted Provider Offering Rate is created if the non	curam.contracts.impl.Co ntractVersionProvider- Offer-

Event Class	Description	Event is raised be- fore and after
	contracted Provider Of- fering Rate does not ex- ist.	ing.createContractedPO RForPeriod()

Table 3.28 Contract Version Event Details

3.7.2 Flat Rate Contract Events

The following events are located in the curam.contracts.impl.FlatRateContract interface.

Event Class	Description	Event is raised be- fore and after	
FlatRateContractActiv- ateEvents	This event is raised dur- ing activation of a flat rate contract.	curam.contracts.impl.Fl atRateCon- tract.activate()	
curam.contracts.impl.Fl atRateCon- tract.FlatRateContractR eEditEvents	Raised when a Flat Rate Contract is edited.	curam.contracts.impl.Fl atRateContract.reEdit()	
curam.contracts.impl.Fl atRateCon- tract.FlatRateContractG enerateEvents	Raised when a Flat Rate Contract is generated.	curam.contracts.impl.Fl atRateCon- tract.generate()	
curam.contracts.impl.Fl atRateCon- tract.FlatRateContractT erminateEvents	Raised when a Flat Rate Contract is terminated.	curam.contracts.impl.Fl atRateCon- tract.terminate()	
curam.contracts.impl.Fl atRateCon- tract.FlatRateContractR enewEvents	Raised when a Flat Rate Contract is renewed.	curam.contracts.impl.Fl atRateContract.renew()	
curam.contracts.impl.Fl atRateCon- tract.FlatRateContractCl oneFlatRateContrac- tEvents	Raised when a Flat Rate Contract is cloned.	curam.contracts.impl.Fl atRateCon- tract.cloneFlatRateContr act()	

Table 3.29 Flat Rate Contract Event Details

3.7.3 Utilization Contract Events

The	following	events	are	located	in	the
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Event Class	Description	Event is raised be- fore and after
UtilizationContractDe- leteEvents	Raised when a Utiliza- tion Contract is deleted.	curam.contracts.impl.Ut ilizationCon- tract.delete()
UtilizationContractGen- erateEvents	Raised when a Utiliza- tion Contract is gener- ated.	curam.contracts.impl.Ut ilizationCon- tract.generate()
UtilizationContractActi- vateEvents	Raised when a Utiliza- tion Contract is activ- ated	curam.contracts.impl.Ut ilizationCon- tract.activate()
UtilizationContractTer- minateEvents	Raised when a Utiliza- tion Contract is termin- ated.	curam.contracts.impl.Ut ilizationCon- tract.terminate()
UtilizationContractRe- newEvents	Raised when a Utiliza- tion Contract is re- newed.	curam.contracts.impl.Ut ilizationCon- tract.renew()
UtilizationContract- ReEditEvents	Raised when a Utiliza- tion Contract is edited.	curam.contracts.impl.Ut ilizationCon- tract.reEdit()
UtilizationCon- tractCloneUtilization- ContractEvents	Raised when a Utiliza- tion Contract is cloned.	curam.contracts.impl.Ut ilizationCon- tract.cloneUtilizationCo ntract ()
UtilizationCon- tractCloneUtilization- ContractForRenewa- lEvents	Raised when a Utiliza- tion Contract is cloned for renewal.	curam.contracts.impl.Ut ilizationCon- tract.cloneUtilizationCo ntractForRenewal ()
UtilizationContractA- mendEvents	Raised when a Utiliza- tion Contract is amended	curam.contracts.impl.Ut ilizationCon- tract.amend()

curam.contracts.impl.UtilizationContract interface.

Table 3.30 Utilization Contract Event Details

3.7.4 Performance Measure Events

The following events are located in the curam.performancemeasure.impl.RetrievePerformanceMeasureForContract interface.

Event Class	Description	Event is raised be- fore and after
RetrievePerformance-	Raised when the actual	curam.performancemeas

Event Class	Description	Event is raised be-
		fore and after
MeasureForContract- GetActualValueForCus- tomPerformanceMeas- ure	value for custom Per- formance Measure is re- trieved.	ure.impl.RetrievePerfor manceMeasureForCon- tract.getActualValueFor CustomPerformance- Measure()
RetrievePerformance- MeasureForContract- GetAverageCostPerSuc- cessfulOutcome	Raised when an average cost per successful Out- come is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForCon- tract.getAverageCostPer SuccessfulOutcome()
RetrievePerformance- MeasureForContract- GetPerformanceMeas- ureForAvgCostPer- UnitOfService	Raised when the Per- formance Measure for an average cost per unit of service is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForCon- tract.getPerformanceMe asureForAvgCostPer- UnitOfService()
RetrievePerformance- MeasureForContract- GetPerformanceMeas- ureForNoOfCli- entsServed	Raised when the Per- formance Measure on number of clients served are retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForCon- tract.getPerformanceMe asureForNoOfCli- entsServed()
RetrievePerformance- MeasureForContract- GetPerformanceMeas- ureForNoOfUnitsDe- livered	Raised when the Per- formance Measure for number of units de- livered are retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForCon- tract.getPerformanceMe asureForNoOfUnitsDe- livered()
RetrievePerformance- MeasureForContract- GetPerformanceMeas- ureForRateOfAchieve- mentOfSuccessfulOut- come	Raised when the Per- formance Measure for rate of achievement of successful outcome is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForCon- tract.getPerformanceMe asureForRateO- fAchievementOfSuc- cessfulOutcome()
RetrievePerformance- MeasureForContractRe- trievePerformanceMeas- ure	Raised when the actual Performance Measure value is retrieved.	curam.performancemeas ure.impl.RetrievePerfor manceMeasureForCon- tract.retrievePerformanc eMeasure()

Table 3.31 Performance Measure Event Details

3.8 Service Invoice Customization Points

The following sections list the available customization points for Service Invoices.

3.8.1 Service Invoice Events

The following events are located in the curam.financial.impl.ServiceInvoice interface.

Event Class	Description	Event is raised be- fore and after
ServiceInvoiceAd- dLineItemEvents	Raised when a Service Invoice Line Item is ad- ded to a Service In- voice.	curam.financial.impl.Se rviceIn- voice.addLineItem()
ServiceInvoice- BulkApproveEvents	Raised when many Ser- vice Invoice Line Items are approved together in bulk.	curam.financial.impl.Se rviceIn- voice.bulkApprove()
ServiceInvoiceGetSer- viceInvoiceDerived- StatusEvents	Raised when a Service Invoice status is re- trieved.	curam.financial.impl.Se rviceIn- voice.getServiceInvoice DerivedStatus()

Table 3.32 Service Invoice Event Details

3.8.2 Service Invoice Line Item Events

The following events are located in the curam.financial.impl.ServiceInvoiceLineItem interface.

Event Class	Description	Event is raised be- fore and after
ServiceIn- voiceLineItemAp- proveEvents	Raised when a Service Invoice Line Item is ap- proved.	curam.financial.impl.Se rviceIn- voiceLineItem.approve()
ServiceIn-	Raised when a Service	curam.financial.impl.Se
voiceLineItem-	Invoice Line Item is	rviceIn-
DenyEvents	denied.	voiceLineItem.deny()
ServiceIn-	Raised when a Service	curam.financial.impl.Se
voiceLineItemSub-	Invoice Line Item is	rviceIn-
mitEvents	submitted.	voiceLineItem.submit()

Event Class	Description	Event is raised be-
		fore and after
ServiceIn- voiceLineItemMatch- CaseEvents	Raised when a Case Reference in a Service Invoice Line Item is matched with a case participant.	curam.financial.impl.Se rviceIn- voiceLineItem.matchCa se()
ServiceIn- voiceLineItemMatch- PayeeEvents	Raised when payee de- tails on a Service In- voice Line Item are matched with a pro- vider/provider group.	curam.financial.impl.Se rviceIn- voiceLineItem.matchPa yee()
ServiceIn- voiceLineItemMatch- ProviderEvents	Raised when the details of the provider who is providing the service as taken from the Service Invoice Line Item, are matched with a re- gistered provider.	curam.financial.impl.Se rviceIn- voiceLineItem.matchPr ovider()
ServiceIn- voiceLineItemMatch- ClientEvents	Raised when client de- tails are matched with the client who received the service.	curam.financial.impl.Se rviceIn- voiceLineItem.matchCli ent()
ServiceIn- voiceLineItemRe- solveServiceAuthoriza- tionLineItemFromKey- IdentifiersEvents	Raised when a Service Authorization Line Item is matched to a Service Invoice Line Item.	curam.financial.impl.Se rviceIn- voiceLineItem.resolveS erviceAuthorization- LineItemFromKeyIden- tifiers()
ServiceIn- voiceLineItemValid- ateLineItemAgainstAu- thorizationEvents	Raised when Service Authorization Line Item details are validated against Service Invoice Line Item details.	curam.financial.impl.Se rviceIn- voiceLineItem.validateL ineItemAgainstAuthor- ization()
ServiceIn- voiceLineItemGenerate- PaymentEvents	Raised when a payment is processed for a Ser- vice Invoice Line Item.	curam.financial.impl.Se rviceIn- voiceLineItem.generate Payment()
ServiceIn- voiceLineItemDe- terminePay- mentAmountFromEs- tablishedRatesEvents	Raised when the pay- ment amount is determ- ined from the estab- lished rates for the peri- od specified in the Ser- vice Invoice Line Item.	curam.financial.impl.Se rviceIn- voiceLineItem.determin ePaymentAmount- FromEstablishedRates()
ServiceIn-	Raised when Case, Pro-	curam.financial.impl.Se

Event Class	Description	Event is raised be-
voiceLineItem- MatchIdentifiersEvents	vider, Client details on a Service Invoice Line Item are matched.	rviceIn- voiceLineItem.matchIde ntifiers()
ServiceIn- voiceLineItemDe- terminePay- mentAmountFromEs- tablishedRatesForReas- sessmentEvents	Raised when a payment amount is determined from the established rates to reassess the pay- ment made for Service Invoice Line Item.	curam.financial.impl.Se rviceIn- voiceLineItem.determin ePaymentAmount- FromEstablishedRates- ForReassessment()
ServiceIn- voiceLineItemMatchA- gainstFlatRateContrac- tEvents	Raised when Service In- voice Line Item details are matched with an ex- isting Flat Rate Con- tract.	curam.financial.impl.Se rviceIn- voiceLineItem.matchAg ainstFlatRateContract()
ServiceIn- voiceLineItemRe- trieveServiceAuthoriza- tionEvents	Raised when Service Authorization details re- lated to a Service In- voice Line Item are re- trieved.	curam.financial.impl.Se rviceIn- voiceLineItem.retrieveS erviceAuthorization()
ServiceIn- voiceLineItemSubmit- AndApproveSILIFor- CorrectionEvents	Raised when a Service Invoice Line Item Cor- rection is submitted and approved.	curam.financial.impl.Se rviceIn- voiceLineItem.submitA ndApproveSILIForCor- rection()
ServiceIn- voiceLineItemRetrieve- SILIAmountPaidEvents	Raised when the amount paid against a Service Invoice Line Item is re- trieved.	curam.financial.impl.Se rviceIn- voiceLineItem.retrieveS ILIAmountPaid()
ServiceIn- voiceLineItemList- SOAttendanceConfigur- ationforSILIEvents	Raised when the Service Offering Attendance Configuration for the Service Offering related to a Service Invoice Line Item is retrieved.	curam.financial.impl.Se rviceIn- voiceLineItem.listSOAtt endanceConfiguration- forSILI()
ServiceIn- voiceLineItemGet- AmountPaidEvents	Raised when the amount paid/payable against a Service Invoice Line Item is retrieved.	curam.financial.impl.Se rviceIn- voiceLineItem.getAmou ntPaid()

Table 3.33 Service Invoice Line Item Event Details

The following events are located in the curam.financial.impl.DeterminePaymentAmount interface.

Event Class	Description	Event is raised be-
		fore and after
DeterminePay-	Raised when the amount	curam.financial.impl.De
mentAmountDe-	to be paid for the Ser-	terminePay-
terminePay-	vice Invoice Line Item	men-
mentAmount-	is determined.	tAmount.determinePay
ForSILIEvents		mentAmountForSILI()

Table 3.34 Service Invoice Line Item Event Details

The following events are located in the curam.financial.impl.PaymentOptionProcessor interface.

Event Class	Description	Event is raised be- fore and after
PaymentOptionPro- cessorProcessService- PaymentOptionChange- ForSILIEvents	Raised when the pay- ments for a Service Of- fering made through in- voices for the specified reassessment period is processed.	curam.financial.impl.Pa ymentOptionPro- cessor.processServicePa ymentOptionChange- ForSILI()
PaymentOptionPro- cessorProcessProvider- PaymentOptionChange- ForSILIEvents	Raised when the pay- ments for a Provider made through invoices for the specified reas- sessment period is pro- cessed.	curam.financial.impl.Pa ymentOptionPro- cessor.processProviderP aymentOptionChange- ForSILI()

Table 3.35 Service Invoice Line Item Event Details

The following events are located in the curam.financial.impl.ServiceInvoiceLineItemHelper interface.

Event Class	Description	Event is raised be- fore and after
ServiceIn- voiceLineItemHelper- MatchClientEvents	Raised when the client details with the client who received the ser- vice is matched.	curam.financial.impl.Se rviceInvoiceLineItem- Helper.matchClient()
ServiceIn- voiceLineItemHelper- MatchProviderEvents	Raised when the Pro- vider details with Pro- vider/Provider Group who provided the ser- vice is matched.	curam.financial.impl.Se rviceInvoiceLineItem- Helper.matchProvider()
ServiceIn- voiceLineItemHelper-	Raised when the case reference in Service In-	curam.financial.impl.Se rviceInvoiceLineItem-

Event Class	Description	Event is raised be- fore and after
MatchCaseEvents	voice Line Item to the participant case is matched.	Helper.matchCase()
ServiceIn- voiceLineItemHelper- MatchPayeeEvents	Raised when the payee details with Provider/ Provider Group is matched.	curam.financial.impl.Se rviceInvoiceLineItem- Helper.matchPayee()

Table 3.36 Service Invoice Line Item Event Details

The following events are located in the curam.financial.impl.ServiceInvoiceLineItemTransactionHelper interface.

Event Class	Description	Event is raised be- fore and after
ServiceIn- voiceLineItemTransac- tionHelperCreateCan- cellationTransac- tionEvents	Raised when the Service Invoice Line Item trans- action of type canceled is created.	curam.financial.impl.Se rviceIn- voiceLineItemTransac- tionHelp- er.createCancellationTra nsaction()
ServiceIn- voiceLineItemTransac- tionHelperCreateDenial- TransactionEvents	Raised when the Service Invoice Line Item trans- action of type denied is created.	curam.financial.impl.Se rviceIn- voiceLineItemTransac- tionHelp- er.createDenialTransacti on()
ServiceIn- voiceLineItemTransac- tionHelperCreateIn- voicedTransac- tionEvents	Raised when a new transaction with the type as Invoiced for a Ser- vice Invoice Line Item is created.	curam.financial.impl.Se rviceIn- voiceLineItemTransac- tionHelp- er.createInvoicedTransa ction()
ServiceIn- voiceLineItemTransac- tionHelperCreatePay- mentTransactionEvents	Raised when a new transaction with the type as Payment for a Ser- vice Invoice Line Item is created.	curam.financial.impl.Se rviceIn- voiceLineItemTransac- tionHelp- er.createPaymentTransa ction()

Table 3.37 Service Invoice Line Item Event Details

3.8.3 Service Invoice Line Item Correction Events

Event Class	Description	Event is raised be- fore and after
ServiceIn-	Raised when a Service	curam.financial.impl.Se
voiceLineItemCorrec-	Invoice Line Item Cor-	rviceInvoiceLineItem-
tionApproveEvents	rection is approved.	Correction.approve()
ServiceIn-	Raised when a Service	curam.financial.impl.Se
voiceLineItemCorrec-	Invoice Line Item Cor-	rviceInvoiceLineItem-
tionDenyEvents	rection is denied.	Correction.deny()
ServiceIn-	Raised when a Service	curam.financial.impl.Se
voiceLineItemCorrec-	Invoice Line Item Cor-	rviceInvoiceLineItem-
tionSubmitEvents	rection is submitted.	Correction.submit()
ServiceIn- voiceLineItemCorrec- tionValidateLineItemA- gainstAuthoriza- tionEvents	Raised when the details specified in Service In- voice Line Item is valid- ated against the Service Authorization Line Item details.	curam.financial.impl.Se rviceInvoiceLineItem- Correc- tion.validateLineItemAg ainstAuthorization()

The following events are located in the curam.financial.impl.ServiceInvoiceLineItemCorrection interface.

Table 3.38 Service Invoice Line Item Correction Event Details

3.9 Attendance Customization Points

The following sections list the available customization points for Service Invoices.

3.9.1 Provider Roster Line Item Events

The following events are located in the curam.attendance.impl.ProviderRosterLineItem interface.

Event Class	Description	Event is raised be- fore and after
ProviderRoster- LineItemModifyRoster- LineItemOnModifica- tionOfSALIEvents	Raised when a Roster Line Item is modified on modification of a ser- vice authorization line item.	curam.attendance.impl. ProviderRoster- LineItem.modifyRoster LineItemOnModifica- tionOfSALI ()
ProviderRoster- LineItemModifyRoster- LineItemEvents	Raised when a Roster Line Item is modified.	curam.attendance.impl. ProviderRoster- LineItem.modifyRoster LineItem ()
ProviderRoster-	Raised when a Roster	curam.attendance.impl.

Event Class	Description	Event is raised be-
		fore and after
LineItemModify- ForDailyAttend- anceEvents	Line Item is modified based on daily attend- ance.	ProviderRoster- LineItem.modifyForDai lyAttendance()
ProviderRoster- LineItemApproveEvents	Raised when a Roster Line Item is approved.	curam.attendance.impl. ProviderRoster- LineItem.approve()
ProviderRoster- LineItemAddClien- tEvents	Raised when a Roster Line Item is created for a new client.	curam.attendance.impl. ProviderRoster- LineItem.addClient()
ProviderRoster- LineItemAddAbs- encePeriodEvents	Raised when an absence period is added to a Roster Line Item.	curam.attendance.impl. ProviderRoster- LineItem.addAbsencePe riod()
ProviderRoster- LineItemSubmitEvents	Raised when a Roster Line Item is submitted.	curam.attendance.impl. ProviderRoster- LineItem.submit()
ProviderRoster- LineItemSubmitRoster- LineItemFrom- RosterEvents	Raised when a Roster Line Item from a Roster is submitted.	curam.attendance.impl. ProviderRoster- LineItem.submitRosterL ineItemFromRoster()
ProviderRoster- LineItemDenyEvents	Raised when a Roster Line Item is denied.	curam.attendance.impl. ProviderRoster- LineItem.deny()
ProviderRoster- LineItemSubmitAndAp- provePRLIForCorrec- tionEvents	Raised when a Roster Line Item correction is submitted for approval.	curam.attendance.impl. ProviderRoster- LineItem.submitAndAp provePRLIForCorrec- tion()
ProviderRoster- LineItemAccommodate- ClientOnExistin- gRosterEvents	Raised when a client is accommodated on an existing Roster.	curam.attendance.impl. ProviderRoster- LineItem.accommodate
		ClientOnExistin- gRoster()
ProviderRoster- LineItemCalculateEx- pectedUnitsEvents	Raised when expected units on a Provider Roster Line Item are calculated.	ClientOnExistin- gRoster() curam.attendance.impl. ProviderRoster- LineItem.calculateExpe ctedUnits()
ProviderRoster- LineItemCalculateEx- pectedUnitsEvents ProviderRoster- LineItemUpdateExpec- tedUnitsOnNextRoster- sEvents	Raised when expected units on a Provider Roster Line Item are calculated. Raised when expected units for Roster Line Items on a Roster for a particular client are up- dated.	ClientOnExistin- gRoster() curam.attendance.impl. ProviderRoster- LineItem.calculateExpectedUnits() curam.attendance.impl. ProviderRoster- LineItem.updateExpectedUnitsOnNextRosters()

Event Class	Description	Event is raised be- fore and after
LineItemListSOAttend- anceConfigurationFor- RLIEvents	Offering Attendance Configuration list for a Roster Line Item is re- trieved.	ProviderRoster- LineItem.listSOAttenda nceConfigurationFor- RLI()
ProviderRoster- LineItemViewExcep- tionTaskEvents	Raised when an excep- tion task is viewed for a Provider Roster Line Item.	curam.attendance.impl. ProviderRoster- LineItem.viewExceptio nTask()
ProviderRoster- LineItemGetCorrec- tionIndEvents	Raised when the correc- tion indicator for a Pro- vider Roster Line Item is retrieved.	curam.attendance.impl. ProviderRoster- LineItem.getCorrectionI nd()
ProviderRoster- LineItemGetCaseHead- erDetailsEvents	Raised when Case Header Details are re- trieved.	curam.attendance.impl. ProviderRoster- LineItem.getCaseHeade rDetails()
ProviderRoster- LineItemGetPayBase- dOnAttendanceIndFor- RLIEvents	Raised when the indic- ator for Pay Based on Attendance is retrieved.	curam.attendance.impl. ProviderRoster- LineItem.getPayBasedO nAttendanceIndFor- RLI()
ProviderRoster- LineItemGetAbs- encePeriodEvents	Raised when the Ab- sence period on a Pro- vider Roster Line Item is retrieved.	curam.attendance.impl. ProviderRoster- LineItem.getAbsencePe riod()
ProviderRoster- LineItemGetDailyAt- tendancesEvents	Raised when Daily at- tendance is retrieved from a Provider Roster Line Item.	curam.attendance.impl. ProviderRoster- LineItem.getDailyAtten dances()
ProviderRoster- LineItemGetOrigin- alDtlsEvents	Raised when Provider Roster Line Item details are retrieved.	curam.attendance.impl. ProviderRoster- LineItem.getOriginalDtl s()

Table 3.39 Provider Roster Line Item Event Details

The following events are located in the curam.attendance.impl.AttendanceInformationProcessing interface.

Event Class	Description	Event is raised be- fore and after
AttendanceInfoProcess-	Raised when Provider	curam.attendance.impl.
GetRosterLineItemsFor-	Roster Line Items for a	AttendanceInformation-

Event Class	Description	Event is raised be- fore and after
CaseEvents	case is retrieved.	Pro- cess- ing.getRosterLineItems ForCase()
AttendanceInfoProcess- GetRosterLineItems- ForClientEvents	Raised when Provider Roster Line Items for a client is retrieved.	curam.attendance.impl. AttendanceInformation- Pro- cess- ing.getRosterLineItems ForClient()

Table 3.40 Provider Roster Line Item Event Details

The following events are located in the curam.attendance.impl.ProviderRosterLineItemHelper interface.

Event Class	Description	Event is raised be- fore and after
ProviderRoster- LineItemHelperMatch- ClientEvents	Raised when the client is matched based on cli- ent reference number, first name and last name and address.	curam.attendance.impl. ProviderRoster- LineItemHelp- er.matchClient()
ProviderRoster- LineItemHelperMatch- CaseEvents	Raised when the case is matched by the case reference number.	curam.attendance.impl. ProviderRoster- LineItemHelp- er.matchCase()
ProviderRoster- LineItemHelperMatch- VoucherEvents	Raised when the vouch- er is matched by number assigned to the voucher that has been issued to the client.	curam.attendance.impl. ProviderRoster- LineItemHelp- er.matchVoucher()

Table 3.41 Provider Roster Line Item Event Details

The following events are located in the curam.attendance.impl.ProviderRosterLineItemTransactionHelper interface.

Event Class	Description	Event is raised be- fore and after
ProviderRoster-	Raised when a Service	curam.attendance.impl.
LineItemTransaction-	Invoice Line Item trans-	ProviderRoster-
HelperCreateDenial-	action of type denied is	LineItemTransaction-
TransactionEvents	created.	Help-

Event Class	Description	Event is raised be- fore and after
		er.createDenialTransacti on()
ProviderRoster- LineItemTransaction- HelperCreateCancella- tionTransactionEvents	Raised when a Service Invoice Line Item trans- action of type canceled is created.	curam.attendance.impl. ProviderRoster- LineItemTransaction- Help- er.createCancellationTra nsaction()
ProviderRoster- LineItemTransaction- HelperCreateProvider- RosterLineItemTransac- tionsEvents	Raised when a Provider Roster Line Item trans- actions are created.	curam.attendance.impl. ProviderRoster- LineItemTransaction- Help- er.createProviderRoster LineItemTransactions()

Table 3.42 Provider Roster Line Item Event Details

3.9.2 Provider Roster Line Item Correction (PRLI Correction) Events

The following events are located in the curam.attendance.impl.PRLICorrection interface.

Event Class	Description	Event is raised be- fore and after
PRLICorrectionAp- proveEvents	Raised when a Provider Roster Line Item Cor- rection is approved.	curam.attendance.impl. PRLICorrec- tion.approve()
PRLICorrec- tionDenyEvents	Raised when a Provider Roster Line Item Cor- rection is denied.	curam.attendance.impl. PRLICorrection.deny()
PRLICorrectionSub- mitEvents	Raised when a Provider Roster Line Item Cor- rection is submitted.	curam.attendance.impl. PRLICorrec- tion.submit()

Table 3.43 Provider Roster Line Item Correction (PRLI Correction) Event Details

3.9.3 Roster Events

The following events are located in the curam.attendance.impl.RosterProcessing interface.

Event Class	Description	Event is raised be- fore and after
RosterProcessingGen- erateRosterManu- allyEvents	Raised when blank roster is generated manually.	curam.attendance.impl. RosterPro- cess- ing.generateRosterManu ally()
RosterProcessingGet- ApplicableRosterRan- geEvents	Raised when the applic- able roster range is re- trieved.	curam.attendance.impl. RosterPro- cess- ing.getApplicableRoster Range()
RosterProcessingCreat- eRosterOverlapping- DateEvents	Raised when roster for Service Authorization Line Item overlapping date is created.	curam.attendance.impl. RosterPro- cess- ing.createRosterOverlap pingDate()
RosterProcessingCreat- eRosterEvents	Raised when roster for a Service Authorization Line Item is created.	curam.attendance.impl. RosterPro- cessing.createRoster()

Table 3.44 Roster Event Details

3.9.4 Attendance Payment Frequency Events

The following events are located in the curam.attendance.impl.AttendancePaymentFrequency interface.

Event Class	Description	Event is raised be- fore and after
AttendancePaymentFre- quencyGetDerived- StatusEvents	Raised when the status of an attendance pay- ment configuration entry is retrieved.	curam.attendance.impl. AttendancePaymentFre- quency.getDerivedStatu s ()

Table 3.45 Attendance Payment Frequency Event Details

3.9.5 Service Offering Attendance Configuration Events

The following events are located in the curam.attendance.impl.SOAttendanceConfiguration interface.

Event Class	Description	Event is raised be- fore and after
SOAttendanceConfigur-	Raised when the status	curam.attendance.impl.

Event Class	Description	Event is raised be- fore and after
ationGetDerivedStatu- sEvents	of a Service Offering Attendance Configura- tion is retrieved.	SOAttendanceConfigur- ation.getDerivedStatus()

Table 3.46 Service Offering Attendance Configuration Event Details

3.9.6 Service Offering Attendance Payment Events

Event ClassDescriptionEvent is raised be-
fore and afterSOAttendancePayment-
GetDerivedStatusEventsRaised when the status
of a Service Offering
Attendance Payment is
retrieved.curam.attendance.impl.
SOAttendancePay-
ment.getDerivedStatus()

The following events are located in the interface.

Table 3.47 Service Offering Attendance Event Details

3.10 Financial Customization Points

The following sections list the available customization points for Financials.

3.10.1 Financial Events

The following events are located in the curam.financial.impl.FinancialAPI interface.

Event Class	Description	Event is raised be- fore and after
FinancialAPIRe- trieveServiceDeliv- erySummaryInforma- tionEvents	Raised when the service delivery summary in- formation is retrieved for a a case, client and service.	curam.financial.impl.Fi nan- cialAPI.retrieveService DeliverySummaryIn- formation()
FinancialAPIRe- trieveServiceDe- livrySummaryInforma- tionEvents	Raised when the service delivery summary in- formation is retrieved for a service and case participant role.	curam.financial.impl.Fi nan- cialAPI.retrieveService DeliverySummaryIn- formation()
FinancialAPIListReas-	Raised when the reas-	curam.financial.impl.Fi

Event Class	Description	Event is raised be- fore and after
sessmentResultsEvents	sessment results for all the product deliveries created to deliver the services for the given service authorization is retrieved.	nan- cialAPI.listReassessmen tResults()

Table 3.48 Financial Event Details

The following events are located in the curam.financial.impl.GenerateOverUnderPayment interface.

Event Class	Description	Event is raised be- fore and after
GenerateOverUnder- PaymentGenerateOver- PaymentForPRLIEvents	Raised when the over payment for Provider Roster Line Item is gen- erated.	curam.financial.impl.Ge nerateOverUnderPay- ment.generateOverPay mentForPRLI()
GenerateOverUnder- PaymentGenerateOver- PaymentForSILIEvents	Raised when the over payment for Service In- voice Line Item is gen- erated.	curam.financial.impl.Ge nerateOverUnderPay- ment.generateOverPay mentForSILI()
GenerateOverUnder- PaymentGenerateUn- derPaymentFor- PRLIEvents	Raised when the under payment for Provider Roster Line Item is gen- erated.	curam.financial.impl.Ge nerateOverUnderPay- ment.generateUnderPay mentForPRLI()
GenerateOverUnder- PaymentGenerateUn- derPayment- ForSILIEvents	Raised when the under payment for Service In- voice Line Item is gen- erated.	curam.financial.impl.Ge nerateOverUnderPay- ment.generateUnderPay mentForSILI()

 Table 3.49 Financial Event Details

The following events are located in the curam.financial.impl.PaymentProcessing interface.

Event Class	Description	Event is raised be- fore and after
PaymentProcessingPro- cessPayment- ForSILIEvents	Raised when the pay- ment for the Service In- voice Line Item is pro- cessed.	curam.financial.impl.Pa ymentPro- cess- ing.processPaymentFor SILI()
PaymentProcessingPro-	Raised when the pay-	curam.financial.impl.Pa

Event Class	Description	Event is raised be- fore and after
cessPaymentForReas- sessmentEvents	ment for reassessment is processed.	ymentPro- cess- ing.processPaymentFor Reassessment()
PaymentProcessingAp- proveAndActivateCPM- CaseEvents	Raised when the cases for Provider is approved and activated.	curam.financial.impl.Pa ymentPro- cess- ing.approveAndActivate CPMCase()
PaymentProcessingSub- mitForApprovalEvents	Raised when the case is submitted and approved.	curam.financial.impl.Pa ymentPro- cess- ing.submitForApproval()
PaymentProcessingDe- terminePayeeDetailsEv- ents	Raised when the payee for a given Provider and given period is determ- ined.	curam.financial.impl.Pa ymentPro- cess- ing.determinePayeeDeta ils()
PaymentProcessingDe- terminePayeDetailsEv- ents	Raised when the payee for a given Provider and given period is determ- ined.	curam.financial.impl.Pa ymentPro- cess- ing.determinePayeeDeta ils()

Table 3.50 Financial Event Details

The following events are located in the curam.financial.impl.ProcessCaseNominee interface.

Event Class	Description	Event is raised be- fore and after
ProcessCaseNomin- eeCreateCaseNomin- eeEvents	Raised when the Pro- vider Group is created as the case nominee for the given product deliv- ery case of the Provider.	curam.financial.impl.Pr ocessCaseNomin- ee.createCaseNominee()
ProcessCaseNomin- eeCreateCaseNomin- eEvents	Raised when the payee is created as the case nominee for the given product delivery case of the Provider.	curam.financial.impl.Pr ocessCaseNomin- ee.createCaseNominee()
ProcessCaseNomin- eeCreateCaseNomin-	Raised when the Pro- vider Group is created	curam.financial.impl.Pr ocessCaseNomin-

Event Class	Description	Event is raised be-
		fore and after
eeForContractEvents	as the case nominee for the given product deliv- ery case of the Provider and contract frequency.	ee.createCaseNomineeF orContract()
ProcessCaseNomin- eeCreateNomineeFor- AllCasesEvents	Raised when the case nominees are created for all existing cases associ- ated with the Provider for whom the Provider Group Associate Pay- ment Configuration is created.	curam.financial.impl.Pr ocessCaseNomin- ee.createNomineeForAll Cases()
ProcessCaseNomin- eeReassignCaseNomin- eeObjectivesOnCancel- lationEvents	Raised when all the case nominee objectives as- sociated with the Pro- vider Group Associate Payment Configuration is reassigned on cancel- lation of payment con- figuration.	curam.financial.impl.Pr ocessCaseNomin- ee.reassignCaseNomine eObjectivesOnCancella- tion()
ProcessCaseNomin- eeReassignCaseNomin- eeObjectivesOnModi- ficationEvents	Raised when all the case nominee objectives as- sociated with the Pro- vider Group Associate Payment Configuration is reassigned on modi- fication of Provider Group Associate.	curam.financial.impl.Pr ocessCaseNomin- ee.reassignCaseNomine eObjectivesOnModific- ation()
ProcessCaseNomin- eeReassignCaseNomin- eeObjectiveOnModific- ationEvents	Raised when all the case nominee objectives as- sociated with the Pro- vider Group Associate Payment Configuration is reassigned on modi- fication of payment con- figuration.	curam.financial.impl.Pr ocessCaseNomin- ee.reassignCaseNomine eObjectivesOnModific- ation()
ProcessCaseNomin- eeReAssignCaseNomin- eeObjectiveOnPay- eeModificationEvents	Raised when all the case nominee objectives as- sociated with the old payee to the new payee for the given product delivery case is reas- signed.	curam.financial.impl.Pr ocessCaseNomin- ee.reAssignCaseNomine eObjectiveOnPay- eeModification()

Table 3.51 Financial Event Details

The following events are located in the curam.financial.impl.RateValidator interface.

Event Class	Description	Event is raised be- fore and after
RateValidatorValidat- eRatesEvents	Raised when there is any gap or overlapping in the period of the set of rates provided are validated.	curam.financial.impl.Ra teValidat- or.validateRates()

Table 3.52 Financial Event Details

3.11 Referral Customization Points

The following sections list the available customization points for Referrals.

3.11.1 Referral Events

The following events are located in the curam.referral.impl.Referral interface.

Event Class	Description	Event is raised be- fore and after
ReferralSendNotifica- tionEvents	Raised when a notifica- tion letter to the Con- cern Role is sent.	curam.referral.impl.Ref erral.sendNotification()
ReferralCreateReferral- RoleEvents	Raised when a referral role record for a referral is created.	curam.referral.impl.Ref er- ral.createReferralRole()

Table 3.53 Referral Event Details

The following events are located in the curam.referral.impl.ReferralNotification interface.

Event Class	Description	Event is raised be- fore and after
ReferralNotification- GenerateNotification- DocumentEvents	Raised when a notifica- tion document is gener- ated.	curam.referral.impl.Ref erralNotifica- tion.generateNotificatio nDocument()
ReferralNotification- SendNotificationEvents	Raised when a notifica- tion is sent to the Con- cern Role.	curam.referral.impl.Ref erralNotifica- tion.sendNotification()

Table 3.54 Referral Event Details

3.12 Service Delivery Customization Points

The following sections list the available customization points for Service Deliveries.

3.12.1 Service Delivery Events

The following events are located in the curam.servicedelivery.impl.ServiceDeliveryEstimatedCost interface.

Event Class	Description	Event is raised be- fore and after
ServiceDeliveryEstim- atedCostDetermineR- ateEvents	Raised when the rate for the Service Offering is determined.	curam.servicedelivery.i mpl.ServiceDeliveryEsti mated- Cost.determineRate()
ServiceDeliveryEstim- atedCostDetermineRate- WithFrequencyEvents	Raised when the rate for the Service Offering is determined for each ser- vice occurrence date.	curam.servicedelivery.i mpl.ServiceDeliveryEsti mated- Cost.determineRateWit hFrequency()

Table 3.55 Service Delivery Event Details

The following events are located in the curam.servicedelivery.impl.ServiceDelivery interface.

Event Class	Description	Event is raised be- fore and after
ServiceDeliverySub- mitEvents	Raised when the Service Delivery is submitted.	curam.servicedelivery.i mpl.ServiceDelivery.su bmit()

Table 3.56 Service Delivery Event Details

The following events are located in the curam.servicedeliveryevaluation.impl.ServiceDeliveryEvaluation interface.

Event Class	Description	Event is raised be- fore and after
ServiceDeliveryEval-	Raised when the out-	curam.servicedeliveryev
CalculateOutcome-	come for a Service De-	alu-
ForServiceDeliveryEva-	livery Evaluation is cal-	ation.impl.ServiceDeliv
lEvents	culated.	eryEvalu-

Event Class	Description	Event is raised be- fore and after
		ation.calculateOutcome ForServiceDeliveryE- valuation()

Table 3.57 Service Delivery Event Details

3.13 Taxonomy Customization Points

The following sections list the available customization points for Taxonomy.

3.13.1 Taxonomy Events

The following events are located in the curam.taxonomy.impl.POTaxonomyInEditIndexProcessor interface.

Event Class	Description	Event is raised be- fore and after
POTaxonomyInEditInd- exProcessorPublishI- nEditIndexesEvents	Raised when the up- dated Provider Offering and Taxonomy indexing details are published.	curam.taxonomy.impl.P OTaxonomyInEditInd- exPro- cessor.publishInEditInd exes()
POTaxonomyInEditInd- exProcessorAddInEdit- TermDataEvents	Raised when the up- dated term data to the Provider Offering and Taxonomy Term associ- ation details are added.	curam.taxonomy.impl.P OTaxonomyInEditInd- exPro- cessor.addInEditTermD ata()

 Table 3.58 Taxonomy Event Details

The following events are located in the curam.taxonomy.impl.PublishTaxonomy interface.

Event Class	Description	Event is raised be- fore and after
PublishTaxonomyPub- lishInEditTax- onomyDataEvents	Raised when the In Edit Taxonomy Terms and its associated data are published.	curam.taxonomy.impl.P ublishTax- onomy.publishInEditTa xonomyData()
PublishTaxonomyPub- lishInEditTaxono- myTermEvents	Raised when the In Edit Taxonomy Terms are published.	curam.taxonomy.impl.P ublishTax- onomy.publishInEditTa

Event Class	Description	Event is raised be- fore and after
		xonomyTerm()
PublishTaxonomyPub- lishTaxonomyEvents	Raised when the Tax- onomy Version is pub- lished.	curam.taxonomy.impl.P ublishTax- onomy.publishTaxonom y()
PublishTaxonomyRe- moveTaxonomyVer- sionEvents	Raised when the Tax- onomy Version is re- moved.	curam.taxonomy.impl.P ublishTax- onomy.removeTaxonom yVersion()

Table 3.59 Taxonomy Event Details

The following events are located in the curam.taxonomy.impl.RelatedConceptWizState interface.

Event Class	Description	Event is raised be- fore and after
RelatedConceptWiz- StateReadTaxono- myTerms	Raised when the Tax- onomy Term list is re- trieved from the wizard state.	curam.taxonomy.impl.R elatedConceptWiz- State.readTaxonomyTer ms()
RelatedConceptWiz- StateRemoveInEdit- Term	Raised when the In Edit Taxonomy Term is re- moved from the wizard state.	curam.taxonomy.impl.R elatedConceptWiz- State.removeInEditTer m()
RelatedConceptWiz- StateRemoveTaxono- myTerm	Raised when the Tax- onomy Terms are re- moved from the wizard state.	curam.taxonomy.impl.R elatedConceptWiz- State.removeTaxonomy Term()
RelatedConceptWizSta- teResetSearch	Raised when the search criteria and Taxonomy Terms stored in the wiz- ard state is reset.	curam.taxonomy.impl.R elatedConceptWiz- State.resetSearch()
RelatedConceptWiz- StateSaveRelated- Concept	Raised when the Re- lated Concept is added.	curam.taxonomy.impl.R elatedConceptWiz- State.saveRelatedConce pt()
RelatedConceptWiz- StateSaveRelatedCon- ceptElement	Raised when the In Edit Related Concept is ad- ded.	curam.taxonomy.impl.R elatedConceptWiz- State.saveRelatedConce ptElement()
RelatedConceptWiz- StateStoreRelated-	Raised when the Re- lated Concept details are	curam.taxonomy.impl.R elatedConceptWiz-

Event Class	Description	Event is raised be- fore and after
Concept	stored in the wizard state.	State.storeRelatedConce pt()
RelatedConceptWiz- StateStoreTaxono- myTerm	Raised when the Tax- onomy Terms are stored in the wizard state.	curam.taxonomy.impl.R elatedConceptWiz- State.storeTaxonomyTe rm()

Table 3.60 Taxonomy Event Details

The following events are located in the curam.taxonomy.impl.ReviewTaxonomy interface.

Event Class	Description	Event is raised be- fore and after
ReviewTaxonomyAc- ceptModifiedTer- mEvents	Raised when the changes on the term based on review attrib- ute selects are accepted.	curam.taxonomy.impl.R eviewTax- onomy.acceptModified Term()
ReviewTaxonomyAc- ceptReplacedTer- mEvents	Raised when the new terms selected for the replacement are accep- ted.	curam.taxonomy.impl.R eviewTax- onomy.acceptReplaced Term()
ReviewTaxonomyDe- leteReplacedTer- mEvents	Raised when the term which is being replaced is deleted.	curam.taxonomy.impl.R eviewTax- onomy.deleteReplacedT erm()
ReviewTaxonomyRe- jectReplacedTer- mEvents	Raised when the new re- placement terms are re- jected.	curam.taxonomy.impl.R eviewTax- onomy.rejectReplacedT erm()
ReviewTaxonomyRe- jectModifiedTer- mEvents	Raised when the changes in the term is rejected.	curam.taxonomy.impl.R eviewTax- onomy.rejectModifiedT erm()
ReviewTaxonomyRe- viewDeletedTermsEv- ents	Raised when the deleted terms are reviewed.	curam.taxonomy.impl.R eviewTax- onomy.reviewDeletedT erms()
ReviewTaxonomyRe- viewAllDeletedTerm- sEvents	Raised when all the de- leted terms are re- viewed.	curam.taxonomy.impl.R eviewTax- onomy.reviewAllDelete dTerms()

Table 3.61 Taxonomy Event Details

Event Class	Description	Event is raised be- fore and after
TaxonomyInEdit- DataAddTerm- NameTranslation	Raised when the new translations are added to Taxonomy Term name attribute.	curam.taxonomy.impl.T axonomyInEdit- Data.addTermNameTra nslation()
TaxonomyInEdit- DataAddTermBiblio- graphicRefTranslation	Raised when the new translations are added to Taxonomy Term biblio- graphic reference attrib- ute.	curam.taxonomy.impl.T axonomyInEdit- Data.addTermBibliogra phicRefTranslation()
TaxonomyInEdit- DataAddTermCom- mentsTranslation	Raised when the new translations are added to Taxonomy Term com- ments attribute.	curam.taxonomy.impl.T axonomyInEdit- Data.addTermComment sTranslation()
TaxonomyInEdit- DataAddTermDefini- tionTranslation	Raised when the new translations are added to Taxonomy Term defini- tion attribute.	curam.taxonomy.impl.T axonomyInEdit- Data.addTermDefinition Translation()
TaxonomyInEdit- DataAddUseReferen- ceTranslation	Raised when the new translations are added to Use Reference.	curam.taxonomy.impl.T axonomyInEdit- Data.addUseReferenceT ranslation()
TaxonomyInEdit- DataAssociateTerm- WithRelatedConcept	Raised when the term with Related Concepts are associated.	curam.taxonomy.impl.T axonomyInEdit- Data.associateTermWit hRelatedConcept()
TaxonomyInEdit- DataRemoveRelated- ConceptAssociation	Raised when the associ- ation between In Edit Taxonomy Term from the Related Concept is removed.	curam.taxonomy.impl.T axonomyInEdit- Data.removeRelatedCon ceptAssociation()

The following events are located in the curam.taxonomy.impl.TaxonomyInEditData interface.

Table 3.62 Taxonomy Event Details

The following events are located in the curam.taxonomy.impl.TaxonomyTermRelatedConcept interface.

Event Class	Description	Event is raised be- fore and after
TaxonomyTermRelated-	Raised when the Re-	curam.taxonomy.impl.T
ConceptInsertRelated-	lated Concepts are ad-	axonomyTermRelated-
ConceptsEvents	ded to a Taxonomy	Concept.insertRelatedC

Event Class	Description	Event is raised be- fore and after
	Term.	oncepts()
TaxonomyTermRelated- ConceptInsertTaxono- myTermsEvents	Raised when the Tax- onomy Terms are added to a Related Concept.	curam.taxonomy.impl.T axonomyTermRelated- Concept.insertTaxonom yTerms()

Table 3.63 Taxonomy Event Details

The following events are located in the curam.taxonomy.impl.TaxonomyTermWizState interface.

Event Class	Description	Event is raised be- fore and after
TaxonomyTermWiz- StateReadRelatedCon- cepts	Raised when the Re- lated Concept list is re- trieved from the wizard state.	curam.taxonomy.impl.T axonomyTermWiz- State.readRelatedConce pts()
TaxonomyTermWiz- StateReadRelatedTerms	Raised when the related Taxonomy Term list is retrieved from the wiz- ard state.	curam.taxonomy.impl.T axonomyTermWiz- State.readRelatedTerms ()
TaxonomyTermWiz- StateReadUseRefer- ences	Raised when the Use Reference list is re- trieved from the wizard state.	curam.taxonomy.impl.T axonomyTermWiz- State.readUseReference s()
TaxonomyTermWiz- StateRemoveRelatedTer m	Raised when the related term is removed from the related term list in the wizard state.	curam.taxonomy.impl.T axonomyTermWiz- State.removeRelatedTer m()
TaxonomyTermWiz- StateRemoveUseRefer- ence	Raised when an Use Reference is removed from the Use Reference list in the wizard state.	curam.taxonomy.impl.T axonomyTermWiz- State.removeUseRefere nce()
TaxonomyTermWiz- StateSaveAll	Raised when the Tax- onomy Term and Use References are created from the details in the wizard state.	curam.taxonomy.impl.T axonomyTermWiz- State.saveAll()
TaxonomyTermWiz- StateStoreRelated- Concept	Raised when the Re- lated Concept is stored in the data store.	curam.taxonomy.impl.T axonomyTermWiz- State.storeRelatedConce pt()
TaxonomyTermWiz-	Raised when the related	curam.taxonomy.impl.T

Event Class	Description	Event is raised be- fore and after
StateStoreRelatedTerm	terms are stored in the wizard state.	axonomyTermWiz- State.storeRelatedTerm()
TaxonomyTermWiz- StateStoreTaxono- myTerm	Raised when the Tax- onomy Term details are stored in the wizard state.	curam.taxonomy.impl.T axonomyTermWiz- State.storeTaxonomyTe rm()
TaxonomyTermWiz- StateStoreUseReference	Raised when the Use Reference is stored in the wizard state.	curam.taxonomy.impl.T axonomyTermWiz- State.storeUseReference ()

Table 3.64 Taxonomy Event Details

The following events are located in the curam.taxonomy.sl.search.impl.POTaxonomyIndexSearch interface.

Event Class	Description	Event is raised be- fore and after
POTaxonomyIndex- SearchIsProviderOf- feringAlreadyIn- dexedEvents	Raised when the condi- tion value which repres- ents whether Provider Offering is indexed or not is retrieved.	curam.taxonomy.sl.sear ch.impl.POTaxonomyIn dex- Search.isProviderOfferi ngAlreadyIndexed()
POTaxonomyIndex- SearchIsSameSer- viceAlreadyIn- dexedInOtherPro- viderEvents	Raised when the condi- tion value whether the same service is already indexed in other Pro- viders with different or same Taxonomy Terms is retrieved.	curam.taxonomy.sl.sear ch.impl.POTaxonomyIn dex- Search.isSameServiceAl readyIndexedInOther- Provider()

Table 3.65 Taxonomy Event Details

Chapter 4

CPM Workflow Process Definitions

4.1 Introduction

CPM ships a number of workflow process definitions. Agencies can copy any of these workflow process definitions to a custom workflow directory and make modifications to them.



Custom versions of workflows will always take precedence over OOTB workflows.

4.2 External Enquiry Workflow

4.2.1 Enacted from

This workflow is enacted when an external party uses CPM to enquire about the possibility of registering as a provider. For example, Mr and Mrs Smith use an external-facing system to enquire about fostering children. This workflow is enacted by curam.cpm.eua.facade.impl.ExternalProviderEnquiry.createEnquiry.

4.2.2 Source Location

EJBServer/components/CPM/workflow/EXTERNALENQUIRYWORKFLOW_v1.xml

4.2.3 Default Behavior

The workflow shipped with CPM creates a manual activity to assign the enquiry to a user for converting a provider enquiry into an enrolled provider. This manual activity is allocated using a function allocation strategy. The default implementation of this operation allocates the activity to the provider enquiry work queue. The reviewer can choose to either transfer the enquiry to an enrolled provider or close the enquiry. Once this activity is completed the workflow also gets completed.

4.2.4 Event Details

The notation of the following event details is as follows:

Event Raised	Primary Event Data	Raised From
PROVIDEREN- QUIRY.TRANSFERENQUI RYTOPROVIDER	providerEn- quiryID	curam.cpm.facade.impl.Provi derEn- quiry.closeProviderEnquiry
PROVIDEREN- QUIRY.CLOSEENQUIRY	providerEn- quiryID	curam.cpm.facade.impl.Provi derEn- quiry.transferEnquiryToProvi der

Table 4.1 External Enquiry Event Details

4.3 Home Study Approval Workflow

4.3.1 Enacted from

This workflow is enacted whenever a user submits a home study for approv-
al.This workflow is enacted from
curam.cpm.workflowprocesses.homestudy.impl.HomeStudyImpl.submit.

4.3.2 Source Location

EJBServer/components/CPM/workflow/HOMESTUDYAPPROVAL_v1.xml

4.3.3 Default Behavior

This workflow automatically creates a manual activity to assign a home study recommendation to a user for approval. The default implementation of this operation submits the home study recommendation to the supervisor of the user who submitted the request. Agencies may wish to alter this default behavior. For example, an agency may wish to route the approval request to a user other than the supervisor or to a group of users. The manual activity is allocated using a function allocation strategy. The reviewer can choose to either approve/reject the approval request. Once this activity is completed the workflow also gets completed.

4.3.4 Event Details

The notation of the following event details is as follows:

Event Raised	Primary Event Data	Raised From
PROVIDERMANAGE- MENT.HOMESTUDYAPPR OVED	homeStudyID	curam.homestudy.impl.appro ve
PROVIDERMANAGE- MENT.HOMESTUDYRET URNED	homeStudyID	curam.homestudy.impl.reject

Table 4.2 Home Study Approval Event Details

4.4 New Invoice Created Workflow

4.4.1 Enacted from

This workflow is enacted whenever an external user submits an invoice for processing. This workflow is enacted from curam.cpm.facade.impl.Request.createFinancialsTask.

4.4.2 Source Location

EJBServer/components/CPM/workflow/NEWINVOICECREATED_v1.xml

4.4.3 Default Behavior

This workflow creates a manual activity to assign an invoice that has been submitted by an external user to another user for processing. The default implementation of this operation submits the invoice to a financial user. Agencies may wish to alter this default behavior. For example, an agency may wish to submit the invoice to a different user for processing. The manual activity is allocated using a function allocation strategy.

4.4.4 Event Details

The notation of the following event details is as follows:

Event Raised	Primary Event Data	Raised From
NEWINVOICECRE- ATED.INVOICECANC ELLED	serviceInvoiceID	curam.cpm.facade.impl. cancelServiceInvoice

Event Raised	Primary Event Data	Raised From
NEWINVOICECRE- ATED.INVOICESUBM ITTED	serviceInvoiceID	curam.cpm.facade.impl. submitSILIForPro- cessing

Table 4.3 New Invoice Created Event Details

4.5 Service Invoice Exception Processing Workflow

4.5.1 Enacted from

This workflow is enacted when there is insufficient correct data to match a service invoice line item against its corresponding service authorization. This workflow is called from curam.financial.impl.ServiceInvoiceLineItemImpl.processInvoiceLineItem.

4.5.2 Source Location

EJBServer/components/ CPM/workflow/SERVICEINVOICEEXCEPTIONPROCESSING_v1.xml.

4.5.3 Default Behavior

This workflow creates a manual activity for a user to review service invoice details that do not correspond with the service authorization associated with the invoice. During invoice processing, certain details on a service invoice line item (SILI) must correspond to the details on the service authorization that is associated with the invoice otherwise the invoice will not be paid. The default implementation of this operation allocates the activity to the invoice exception processing work queue for a financial user to review. Agencies may wish to alter this default behavior, for example, by routing the activity to a different work queue. The reviewer can choose to make changes to the service invoice line item and submit for reevaluation or deny/ cancel the SILI. Once this activity is completed, the workflow is also completed. This manual activity is allocated using a function allocation strategy. The modeled operation for this is: curam.cpm.workflowprocesses.impl.WorkflowAllocationFunction.siliExcep tionProcessingAllocationStrategy.

4.5.4 Event Details

The notation of the following event details is as follows:

Event Raised	Primary Event Data	Raised From
PROVIDERMANAGE-	serviceIn-	curam.financial.impl.Se

Event Raised	Primary Event Data	Raised From
MENT.SILIPROCESSE D	voiceLineItemID	rviceInvoiceLineIte- mImpl.submit
PROVIDERMANAGE- MENT.SILICANCELE D	serviceIn- voiceLineItemID	curam.financial.impl.Se rviceInvoiceLineIte- mImpl.cancel
PROVIDERMANAGE- MENT.SILIDENIED	serviceIn- voiceLineItemID	curam.financial.impl.Se rviceInvoiceLineIte- mImpl.deny

Table 4.4 Service Invoice Exception Processing Event Details

4.6 Service Invoice Line Item Approval Workflow

4.6.1 Enacted from

This workflow is enacted when a service invoice line item requires manual approval and has reached the "Pending Approval" status, after successful processing. This workflow is called from curam.financial.impl.ServiceInvoiceLineItemImpl.enactSILIApprovalWork flow.

4.6.2 Source Location

EJBServer/components/CPM/workflow/SERVICEINVOICELINEITEMAPPROVAL_v1.xml.

4.6.3 Default Behavior

The workflow creates a manual activity to review a service invoice line item and approve/deny it. The default implementation of this operation allocates the activity to the invoice exception processing work queue for a financial user to approve. Agencies may wish to alter this default behavior, for example, by routing the activity to a different work queue or to a different user. This manual activity is allocated using a function allocation strategy. The modeled operation for this is curam.cpm.workflowprocesses.impl.WorkflowAllocationFunction.siliExcep tionProcessingAllocationStrategy.

The reviewer can choose to either approve or deny the service invoice line item. Once this activity is completed the workflow also gets completed.

4.6.4 Event Details

The notation of the following event details is as follows:

Event Raised	Primary Event Data	Raised From
PROVIDERMANAGE- MENT.SILIAPPROVED	serviceIn- voiceLineIte mID	curam.financial.impl.ServiceI nvoiceLineItemImpl.approve
PROVIDERMANAGE- MENT.SILIDENIED	serviceIn- voiceLineIte mID	curam.financial.impl.ServiceI nvoiceLineItemImpl.deny

 Table 4.5 Service Invoice Line Item Event Details

4.7 Service Invoice Line Item Correction Approval Workflow

4.7.1 Enacted From

This workflow is enacted when a service invoice line item correction is submitted for approval. This workflow is called from curam.financial.impl.ServiceInvoiceLineItemCorrectionImpl.enactCorrectio nApprovalWorkflow.

4.7.2 Source Location

EJBServer/components/ CPM/workflow/SERVICEINVOICELINEITEMCORRECTIONAPPROVAL_v1.xml

4.7.3 Default Behavior

This workflow automatically creates a manual activity to assign a service invoice line item correction to a user for approval. This manual activity is allocated using a function allocation strategy. The modeled operation for this curam.cpm.workflowprocesses.impl.WorkflowAllocationFunction.siliExcep tionProcessingAllocationStrategy. The default implementation of this operation submits the service invoice line item correction to the supervisor of the user who submitted the request. Agencies may wish to alter this default behavior. For example, an agency may wish to route the approval request to a user other than the supervisor or to a group of users. The reviewer can choose to either approve or deny the service invoice line item correction. Once this activity is completed, the workflow is also completed.

4.7.4 Event Details
The notation of the following event details is as follows:

Event Raised	Primary Event Data	Raised From
PROVIDERMANAGE-	serviceIn-	curam.financial.impl.ServiceI
MENT.SILICORRECTIONA	voiceLineIte	nvoiceLineItemCorrection-
PPROVED	mID	Impl.approve
PROVIDERMANAGE-	serviceIn-	curam.financial.impl.ServiceI
MENT.SILICORRECTIOND	voiceLineIte	nvoiceLineItemCorrection-
ENIED	mID	Impl.deny

Table 4.6 Service Invoice Line Item Correction Approval EventDetails

4.8 Supervisor Request Decision Workflow

4.8.1 Enacted From

This workflow is enacted when a user submits a request to be set up with an external user account. This workflow is called from curam.cpm.eua.facade.impl.ExternalRequests.submitRequest.

4.8.2 Source Location

EJBServer/components/CPM/workflow/SUPERVISORREQUESTDECISION_v1.xml

4.8.3 Default Behavior

This workflow creates a manual activity that submits a request of an external user to an administrator user, who is set up as one of the following:

- A provider member
- A provider participant
- A provider group member
- A provider group associate

The default implementation submits the request to the external request work queue for an administrator to approve. Agencies may wish to alter this default behavior, for example, by routing the activity to a different work queue. The administrator can approve or reject the request of the external user. Once this activity is completed, the workflow is also completed.

4.8.4 Event Details

The notation of the following event details is as follows:

Event Raised	Primary Event Data	Raised From
REQUESTDE- CISION.REQUESTACCEPT ED	requestID	curam.cpm.facade.impl.Requ est.raiseAcceptRequestEvent
REQUESTDE- CISION.REQUESTREJECT ED	requestID	curam.cpm.facade.impl.Requ est.rejectRequest

Table 4.7 Supervisor Request Decision Event Details

- 4.9 Supervisor View New External User Task Notification Workflow
- 4.9.1 Enacted From

This workflow is enacted when an administrator user creates an external user account. This workflow is called from curam.cpm.eua.facade.impl.ExternalUser.createExternalUser.

4.9.2 Source Location

EJBServer/components/ CPM/workflow/SU-PERVISORVIEWNEWEXTERNALUSERTASKNOTIFICATION_v1.xml

4.9.3 Default Behavior

This workflow creates a route activity to send a notification to the owner of an external user. When an administrator user sets up a new external user account, the owner of the new external user is sent a notification informing them that the account has been successfully created. The default implementation sends a notification to the resource manager who enrolled the external user. Agencies may wish to alter this default. For example, an agency may wish to send the notification to a different user. Once this activity is completed, the workflow is also completed.

4.9.4 Events Details

No Events are raised.

4.10 Roster Exception Processing Workflow

4.10.1 Enacted From

This workflow is enacted when there is insufficient correct data to match a roster line item against its corresponding service authorization. This work-flow is called from curam.attendance.impl.ProviderRosterLineItemImpl.processRosterLineItem

4.10.2 Source Location

EJBServer/components/CPM/workflow/ROSTEREXCEPTIONPROCESSING_v1.xml

4.10.3 Default Behavior

This workflow creates a manual activity for a user to review details of a provider roster line item that does not correspond to its associated service authorization. Certain details on a roster line item must match the details on the service authorization associated with the roster line item otherwise any attendance based payments related to the roster will not be paid.

The default implementation of this operation allocates this activity to the roster exception processing work queue for a user to review. Agencies may wish to alter this default behavior, for example, by routing the activity to a different work queue. This workflow creates a manual activity to review the provider roster line item in question. This manual activity is allocated using a function allocation strategy. The modeled operation for this activity is curam.cpm.workflowprocesses.impl.WorkflowAllocationFunction.prliExce ptionProcessingAllocationStrategy. The reviewer can choose to make changes to the provider roster line item and submit it for reevaluation or deny/cancel the provider roster line item. Once this activity is completed, the workflow is also completed.

4.10.4 Event Details

Event Raised	Primary Event Data	Raised From
ROSTER.PRLI_PROC ESSED	providerRoster- LineItemID	curam.attendance.impl. ProviderRosterLineIte- mIm- pl.submitRosterLineIte mFromRoster
ROSTER.PRLI_CANC	providerRoster-	curam.financial.impl.Se

Event Raised	Primary Event Data	Raised From
ELED	LineItemID	rviceInvoiceLineIte- mImpl.cancel
ROSTER.PRLI_DENIE D	providerRoster- LineItemID	curam.attendance.impl. ProviderRosterLineIte- mImpl.deny

 Table 4.8 Roster Exception Processing Event Details

4.11 New Client Added to Roster Workflow

4.11.1 Enacted From

This workflow is enacted whenever a provider roster line item is created during creation or modification of a service authorization line item. This workflow is called from see curam.serviceauthorization.impl.ServiceAuthorizationLineItemImpl.generat e TaskForNewClientAdded.

4.11.2 Source Location

EJBServer/components/CPM/workflow/NEWCLIENTADDEDTOROSTER_v1.xml

4.11.3 Default Behavior

This workflow creates an activity to send a notification to the owner of a provider roster line item when a client is added to a roster. This notification is sent only during the creation or modification of a service authorization line item which leads to creation of a roster line item.

If the roster line item is submitted or canceled or denied, the corresponding generated notification is removed from the user's task inbox.

4.11.4 Event Details

Event Raised	Primary Event Data	Raised From
ROSTER.PRLI_PROCESSE D	provider- Roster- LineItemID	curam.attendance.impl.Provi derRosterLineItemIm- pl.submitRosterLineItemFro mRoster
ROSTER.PRLI_CANCELE	provider-	curam.financial.impl.ServiceI

Event Raised	Primary Event Data	Raised From
D	Roster- LineItemID	nvoiceLineItemImpl.cancel
ROSTER.PRLI_DENIED	provider- Roster- LineItemID	curam.attendance.impl.Provi derRosterLineItemImpl.deny

Table 4.9 New Client Added to Roster Event Details

4.12 Roster Line Item Approval Workflow

4.12.1 Enacted From

This workflow is enacted when a provider roster line item requires manual approval and has reached the "Pending Approval" status. This workflow is called from curam.attendance.impl.ProviderRosterLineItemImpl.approve.

4.12.2 Source Location

EJBServer/components/CPM/workflow/ROSTERLINEITEMAPPROVAL_v1.xml

4.12.3 Default Behavior

This workflow creates a manual activity to review a provider roster line item and approve or deny it. The default implementation of this operation allocates the activity to the roster exception processing work queue. Agencies may wish to alter this default behavior, for example, by routing the activity to a different work queue. This manual activity is allocated using a function allocation strategy. The modeled operation for this is curam.cpm.workflowprocesses.intf.WorkflowAllocationFunction.prliExcept ionProcessingAllocationStrategy.

The reviewer can choose to either approve/deny the provider roster line item. Once this activity is completed, the workflow also gets completed.

4.12.4 Event Details

Event Raised	Primary Event Data	Raised From
ROSTER.PRLI_APPROVE	provider-	curam.attendance.impl.Provi
D	Roster-	derRosterLineItemIm-

Event Raised	Primary Event Data	Raised From
	LineItemID	pl.approve
ROSTER.PRLI_DENIED	provider- Roster- LineItemID	curam.attendance.impl.Provi derRosterLineItemImpl.deny

Table 4.10 Roster Line Item Approval Event Wait Activities Details

4.13 Roster Line Item Correction Approval Workflow

4.13.1 Enacted From

The workflow is enacted whenever a user approves a provider roster line item correction. This workflow is called from curam.attendance.impl.PRLICorrectionImpl.approve.

4.13.2 Source Location

EJBServer/components/ CPM/workflow/ROSTERLINEITEMCORRECTIONAPPROVAL_v1.xml

4.13.3 Default Behavior

This workflow contains the processing that is involved in approving a correction made to a provider roster line item. This workflow creates a manual activity to review a provider roster line item correction and approve/deny it. The default implementation of this operation allocates the activity to the roster exception processing work queue.

This manual activity is allocated using a function allocation strategy. The modeled operation for this is curam.cpm.workflowprocesses.intf.WorkflowAllocationFunction.prliExcept ionProcessingAllocationStrategy. The reviewer can choose to either approve/deny the provider roster line item correction. Once this activity is completed, the workflow is also completed.

4.13.4 Event Details

Event Raised	Primary Event Data	Raised From
ROSTER.PRLIC_APPROV ED	prliCorrec- tionID	curam.attendance.impl.PRLI CorrectionImpl.approve
ROSTER.PRLIC_DENIED	prliCorrec- tionID	curam.attendance.impl.PRLI CorrectionImpl.deny

Table 4.11 Roster Line Item Correction Approval Event Details

CPM Products and Rule Sets

5.1 Overview

New financial processes have been built for CPM to enable payments to be made to providers. These new processes integrate with existing Cúram Enterprise FrameworkTM (CEF) financial processes. CPM uses Cúram Products and Rule sets for generating the payments for a service provider.

5.2 Products

CPM has following products:

Provider Invoice

This product is used to generate the payments for the invoices furnished by the providers.

Provider Placement

This product is used to generate the payments related to the placement services offered by the provider.

• Provider Contract

This product is used to generate the payments that are not dependent on the service utilization.

Provider Attendance

This product is used to generate the payments based on the client attendance artifacts provided by the provider for a particular service.

These products are used as a means of getting to Cúram financials rather than them being real benefit products with which a user can interact. All the case processing for these products happens in the back ground on CPM events such as invoice approval, placement of a client, on making a contract live or on provider roster line item approval. We consider the CPM Products has the designated extension point interfaces as the customization points available to an agency.

The DMX files used for the above products are:

- PRODUCT.dmx
- EVIDENCEMETADATA.dmx
- PRODUCTEVIDENCELINK.dmx
- PRODUCTRULESLINK.dmx
- TEMPORALEVIDENCEAPPROVALCHECK.dmx

No changes can be made to these as the generation of financials is dependent upon the product and evidence approval configurations.

5.3 Rule Sets

The list of Rule Sets in CPM is described below. The rule sets can be customized, as long as the customized rule set does not depend on new types of evidence.

Payment Type	Rule Set Source Location
Provider Invoice	EJBServ- er\components\CPM\rulesets\Product _51.xml
Provider Placement	EJBServ- er\components\CPM\rulesets\Product _52.xml
Flat-Rate Contract Payments	EJBServ- er\components\CPM\rulesets\Product _53.xml
Provider Attendance Payments	EJBServ- er\components\CPM\rulesets\Product _304.xml

Table 5.1 Payment Type and Rule Set Details

CPM Financials

6.1 Introduction

CPM financials are developed using the Classic Assessment/reassessment framework, Temporal evidence functionality and the Classic Rules Engine.

CPM financials include several tasks such as

- maintenance (creation, approval and activation) of the Product Delivery cases (SILI, Attendance, Placement, Contract) for different types of payments;
- management of evidence using the Temporal Evidence functionality;
- execution of Classic Rule Sets;
- assessment/reassessment of financials;
- generation of payments etc.

CPM financials leverage CEF financial processing for assessments and payments.

CPM financial processing is responsible for

- creating and maintaining Evidence for different types of cases;
- creating and maintaining Financial Schedules and transactions associated with different case types;
- processing financial transactions associated with a Participant and/or a Case.

6.2 Payment Types

There are 4 types of Products configured for different payment types in

CPM financials

- Service Invoice;
- Placement;
- Flat Rate Contract;
- Attendance

6.2.1 Service Invoice

Service Invoice processing relies on the creation of a Service Authorization when services are allocated to the clients. The individual line items within a Service Authorization can be for a number of different services allocated to that client, which can be provided by different providers. After providing a service, the Provider submits an invoice to the SEM agency. The Provider gets paid once Service Invoice is approved. Service Invoice Line Item payment amounts are treated as evidence for the Service Invoice financial processing.

A product delivery case of type Provider Invoice is created the first time a service invoice line item for a provider is approved. Evidence is created on the case to correspond to the payment amount determined by CPM. The frequency of payment is set based on the established payment frequency for the provider, and leverages CEF functionality around due dates for financial components.

If there is a change in payee, a separate PD case will be created for the payee.

All payments due for the provider for the period will be rolled up and paid as a single payment.

6.2.2 Placement

Placement is a type of service, in which a client is physically placed with the Provider for a period of time. Once a placement service is authorized, a client can be placed with the provider and financials will be started from day one. The unit of measure for the placement will be always a number of days. These placement details will be considered as evidence for processing the placement related financials.

A product delivery case of type Provider Placement is created the first time a placement is made with a provider. The system creates one PD case for each Placement. When a client is transferred within a Provider facility (i.e. form one place to another), this also creates a new product delivery case.

The delivery pattern on the product delivery case is set to a value specified in the property administration section of CPM administration.

For example, if a placement is made for a provider for the first time on June 15th, for the period from June 1st till June 30th, and the frequency is set to

the first day of every month, the product delivery case is created on June 15th and the evidence data is set to June 1st till June 30th. The first payment due date is set to July 1st.

6.2.3 Flat rate contract

A Flat Rate Contract is a formal agreement between a Provider and the SEM agency which establishes terms under which services will be delivered. Each contract can cover single or multiple services. All the Contract details are treated as evidence for Flat Rate Contract financial processing.

A product delivery case of type Provider Contract is created the first time a flat rate contract is activated. The system creates one PD case for each Contract per Provider. It also creates a new PD case whenever an existing Contract is renewed.

The information specified in the contract is used to establish a payment schedule for the provider.

6.2.4 Attendance

Attendance rosters are used when services are delivered to the client which require that client attendance be tracked and reported through Attendance Tracking. Attendance is tracked either through a roster submitted by the provider and entered on to the system by an internal user, or by the provider accessing the system externally. Attendance Rosters can be generated automatically based on a configured frequency for a service. Rosters are submitted to the agency after capturing all attendance details. These attendance details are used as evidence for processing the financials.

A product delivery case of type Provider Attendance is created the first time a roster is approved for a provider. Evidence is created on the case to correspond to the payment amount determined by CPM.

The frequency of payment is set based on the established payment frequency for roster based payments. If set, this frequency applies across all providers on the system. If this frequency is not set, the frequency of payment is set based on the established payment frequency for the provider, and leverages CEF functionality around due dates for financial components.

All payments due for the provider for the period will be rolled up and paid as a single payment.

Service Deliveries

7.1 Introduction

A service delivery is a type of service delivered to a client, which can be created and managed within an integrated case or an outcome plan. These services can be configured to use product delivery processing, Cúram Provider Management (CPM) processing, or a combination of both, depending on how the agency wishes the service to be delivered to the client.

Services which use product delivery processing can use standard product delivery functionality, e.g. eligibility determination for a service and the calculation of payments based on custom rates (a rate which can change over time and can change based on circumstances). Services which use CPM processing can use CPMs financial processing and rate hierarchy. For example, invoices submitted by a provider are matched to a service authorization, and payments are generated based on the provider offering rate, using an out of the box Provider Invoice product delivery case (one per provider). Services which use a combination of both CPM processing and product delivery processing can utilize some or all of the standard features of a product delivery while fully integrating with CPMs service authorization and invoice processing.

If a service offering is configured to use product delivery processing for any aspect of service delivery, a corresponding product must be configured. This chapter outlines the actions and extension points available in CPM to utilize these product delivery features. For general information on configuring a product to be delivered as a service, see Section 3.10 of the Cúram Integrated Case Management Configuration Guide. For information on the different delivery types available and the functionality offered by each, see Section 3.8 of the Cúram Provider Management Guide.

7.2 Product Design and Configuration

Where service deliveries are configured to use product delivery processing to determine eligibility or payment amounts, the underlying product needs to be associated with a CER rule set and rate tables appropriate to the SEM agency's requirements. For detailed instructions on configuring products and rule sets see the Cúram How To Build a Product Guide.

7.3 Rule Set Creation

The rule set used to determine eligibility and calculate payment amounts in respect of the service must be configured to use a combination of client, case, service and invoice or attendance evidence values, depending on the requirements of the agency and the service delivery type. If product delivery processing is being used to determine both eligibility and the payment amount then the recommended approach is to use a separate objective to calculate each of these as follows:-

- The eligibility objective must be configured such that entitlement is determined by checking the value of the relevant attributes, for example, the client's date of birth or employment status. The valueType of the Objective Tag Type for this Objective must be a non money type such as Double to ensure an eligible decision does not result in the generation of financial components, as this is a non-financial objective.
- Entitlement to the payment objective should check for entitlement to the eligibility Objective as well as checking the value of attributes related to custom rates, invoice or attendance evidence. The valueType of the Objective Tag Type for this objective must be Money to ensure the generation of financial components, as this is a financial objective.

7.4 Evidence and Evidence Maintenance

The evidence entities used in the rule set calculations must be configured to use the appropriate propagator type. For example, InvoicePaymentEvidence must be configured to use the ActiveEvidenceRowRuleObject-Propagator, ServiceInvoiceLineItem should use the RuleObject-Propagator. For detailed instructions on how to configure propagation of different evidence types, see The Inside Cúram Eligibility and Entitlement Using Cúram Express Rules Guide.

Evidence types that are used to determine eligibility and calculating payments in respect of services must be configured and associated with the product underlying the service during administration. Shared evidence is maintained at the integrated case level can also be used in rule set calculations.

Changes in evidence values used by the rule set will trigger the assessment engine to run the calculations again resulting in updated decision and payment information. For detailed information on designing evidence, see the Cúram Dynamic Evidence Configuration Guide.

7.5 Custom Rates

If custom rates are to be used to calculate payment amounts in respect of a service, then a rate table must be created and associated with the rule set. For more information on creating and associating rate tables with CER rule sets, see the Inside Cúram Eligibility and Entitlement Using Cúram Express Rules Guide.

The value attribute of the Case Decision Objective must be populated in the rule set using values read from your rate tables. Otherwise an appropriate value from CPM such as the amount from an invoice or roster can be used. An attribute to calculate the Estimated Cost can also be included in the rule set where custom rates are used instead of using the default CPM calculation for this value.

7.6 Service Delivery Creation

On creation of a service delivery of type 'Product Delivery', 'Product Delivery with Invoicing' or 'Service Delivery with Eligibility', a product delivery case will be created by the system. This case is an instance of the product type that was configured on the underlying Service Offering. This product delivery is not visible to the user. The caseID of this product delivery is set as the deliveryTypeRelatedID on the service delivery record, and will also be associated with any invoice or attendance payment evidence records associated with the case (i.e., it will be set as the caseID on the associated Evidence Descriptor record). Service deliveries of type Service Delivery will continue to use the caseID of the associated integrated case or outcome plan to populate these fields.

For service deliveries that use product delivery processing to determine eligibility, a hook has been provided to listen for events raised by the Assessment Engine. A default implementation for the postInsertExamine-Decisions method has been added in curam.cpm.sl.impl.CPMAssessmentEngineEventListener , which listens for the creation of new decisions. Where the new decision relates to a service delivery of type 'Product Delivery with Invoicing' or 'Service Delivery with Eligibility' and the decision result is 'Eligible', then a service authorization and any service authorization line items are automatically created for the service delivery. This default behaviour can be altered or enhanced as per agencies own requirements.

7.7 Display of Product Delivery Information

Any product delivery functionality that is related to eligibility and financial processing such as financial transactions, determinations, and evidence is

automatically displayed at the service delivery level and can be viewed by a case worker in the context of that service delivery. Other product delivery functionality can also be configured for display if required. For example, certification and appeal details. However, some development effort is required to display this information. The display of this information must be configured through the use of client navigation files. For more information see Chapter 6 of the Cúram Web Client Reference Manual.

CPM Taxonomy

8.1 Import Taxonomy File

The process of uploading an external taxonomy file and storing it in the database is called Taxonomy Import Process (TIP). During the process, a single XML file from the database is broken into small, manageable XML chunks. This is done based on the cardinality (one to one, one to many or many to many) of the XML elements defined in that file. These small chunks of XML files (henceforth, called as Cúram Taxonomy files) are created based on criteria like common data shared across various elements.

For example, in AIRS Taxonomy, the Related Concept term elements are shared across Taxonomy term elements. Hence, the TIP creates separate Cúram Taxonomy File for each Related Concept element. Similarly, it also creates separate Cúram Taxonomy Files for each Taxonomy term, Use Reference term (alias for taxonomy term name) etc. These files are stored in the database tables for further processing.

Refer to Appendix B for the structure of Cúram Taxonomy files.

Taxonomy Import Process uses the Java® -XML binding mechanism to create and publish Cúram Taxonomy Files. The start from Java and XML approach is used for marshaling and un-marshaling XML data from Java to XML and vice-versa, using a mapping XML file. This mapping XML file plays a key role in marshaling/un-marshaling. Published taxonomy is stored in the database. The naming convention for the taxonomy database tables is based on the XML elements defined in the AIRS XML file.

If you want to import your own taxonomy XML file (i.e. other than AIRs taxonomy file) and leverage existing CPM taxonomy subsystem, you should map your XML elements to appropriate elements of the AIRs taxonomy file using Mapping file (refer to Appendix A for TaxonomyMapping.xml) mentioned above . CPM Taxonomy customization can be done in different ways

• Replacing the AIRs XML elements with your XML elements in Tax-

onomyMapping.xml file

• Replacing your implementation with default implementation.

Note: Currently taxonomy system supports ASCII and UTF-8 encoding, provided encoding format of the database also same

8.1.1 Replacing the AIRs XML elements with your XML elements in TaxonomyTermMapping.xml file

> Import process creates the Cúram Taxonomy files using TaxonomyMapping.xml file. Cúram Taxonomy files (Refer to the Appendix B for the structure of these XML files) are as follows:

- TaxonomyTerm.xml
- RelatedConcept.xml
- UseReference.xml
- ExternalTerm.xml

Currently TaxonomyMapping.xml contains the mapping information between AIRs taxonomy elements and Cúram Taxonomy files elements along with respective bonded java classes. If you want leverage the existing taxonomy functionality, you should map your elements to the respective elements defined in the TaxonomyMapping.xml file. Along with this mapping, you should also override the APPRESOURCE.dmx with your TaxonomyMapping.xml file location.

Following table provides the mapping of AIRs taxonomy elements with the respective Cúram Taxonomy files elements and their associated java classes in TaxonomyMapping.xml.

AIRS Tax- onomy Ele- ment	Description	Cúram Tax- onomy Ele- ment	Cúram Tax- onomy File	Java Rep- resentation of the Ele- ment
taxonomy	Root element of taxonomy term	record	Taxono- myTerm.xml	curam.taxono my.util.impl.T axonomy
name	Name of the taxonomy term	name	Taxono- myTerm.xml	java.lang.Stri ng
definition	Definition of the taxonomy term	definition	Taxono- myTerm.xml	java.lang.Stri ng
facet	Facet of the taxonomy	facet	Taxono- myTerm.xml	java.lang.Stri ng

AIRS Tax- onomy Ele- ment	Description	Cúram Tax- onomy Ele- ment	Cúram Tax- onomy File	Java Rep- resentation of the Ele- ment
	term			
comments	Detailed de- scription of the taxonomy term	comments	Taxono- myTerm.xml	java.lang.Stri ng
bibliographi- cReference	Bibliographic Reference of the taxonomy element	bibliographi- cReference	Taxono- myTerm.xml	java.lang.Stri ng
createdDate	Creation date of the tax- onomy term	createdDate	Taxono- myTerm.xml	java.lang.Stri ng
lastModified- Date	Last modified date of the taxonomy term	lastModified- Date	Taxono- myTerm.xml	java.lang.Stri ng
externalTerms	External Sys- tem Classific- ation terms associated with the tax- onomy term	externalTerms	External- Term.xml	curam.taxono my.util.impl.E xternalTerm
relatedCon- cepts	Related Con- cepts associ- ated with the taxonomy term	relatedCon- cepts	Related- Concept.xml	curam.taxono my.util.impl. Related- Concept
useReferences	Alias names of the tax- onomy term	useReferences	UseRefer- ence.xml	Alias names of the tax- onomy term
relatedTerms	Related Terms of the taxonomy term	relatedTerms	Taxono- myTerm.xml	java.lang.Stri ng
oldCodes	Old codes as- sociated with the taxonomy term	oldCodes	Taxono- myTerm.xml	java.lang.Stri ng

Table 8.1 AIRs and Curam Taxonomy Mapping Elements

Update the TaxonomyMapping.xml by replacing AIRS Taxonomy Elements with elements your Taxonomy xml file for creating Cúram Taxonomy files. These files will be used by Taxonomy-in-edit process to make changes to the content of xml files and Taxonomy Publish process to persist xml content to the relational tables.

Taxonomy Publish process uses the same mappings file for un-marshalling the XML content to java objects before persisting to the database. It persist the content of Cúram Taxonomy files to respective tables. Following table explains how content of different Cúram Taxonomy files is spawned across different tables:

Cúram Taxonomy file	Entities
TaxonomyTerm.xml	Taxono- myTerm,TaxonomyTermNameLink, Localizable- Text,TextTranslation,TaxonomyTer mOld- Code,RelatedTermLink,TaxonomyT ermRelatedConcept
ExternalTerm.xml	ExtSysClassifica- tion,ExtSysClassifnTermLink,Locali zableText,TextTranslation
RelatedConcept.xml	Related- Concept,RelatedConceptNameLink, LocalizableText,TextTranslation
UseReference.xml	UseRefer- en- ce,LocalizableText,TextTranslation, UseReferenceNameLink

Table 8.2 Mapping between Curam Taxonomy File Data and Curam Relational Entities

8.1.2 Replacing your implementation with default implementation

If you want to add your own taxonomy elements other than elements defined in TaxonomyMapping.xml, you should follow the Replaceable Implementation approach. Current taxonomy system doesn't support hooking of partial implementation for processing your extra element. Since taxonomy system is developed based on Design by Contract principle, you can replace default implementation with custom implementation without violating the contract (i.e. strictly constrained to the interface APIs). Custom implementation is only required if the structure of the following Cúram Taxonomy files are changed, that is, adding new elements or deleting existing

elements

Taxono-

myTerm.xml,RelatedConcept.xml,UseReference.xml,ExternalTerm.xml You have to provide custom implementation to the following interfaces

- curam.taxonomy.impl.ImportTaxonomy
- curam.taxonomy.impl.PublishTaxonomy
- curam.taxonomy.impl.TaxonomyInEditData
- curam.taxonomy.impl.TaxonomyInEditDataConverter

8.2 Retrieve Indexes and Retrieve Taxonomy Terms By Keywords

Taxonomy Search functionality provides a number of service layer interfaces that are specifically designed for customization. A new custom implementation can be provided for any of the interfaces curam.taxonomy.sl.search.impl. TaxonomySearch. It is worth noting that default implementations which uses the Cúram Generic Search Server are provided for these interfaces. Please read chapetr 2 (Using Strategy Patterns to Customize CPM) for more details

Compliancy

9.1 CPM Sample

CPM contains a sample component that is primarily added with following purposes:

- to help the testing team test CPM APIs
- to help the development team test CPM extension points.

Since this component is added only with above purposes, use or customization of this component is not supported.

CPM Sample component has 3 packages which should not be used or customized.

- curam.cpmsample.changecases.impl:- This package is mainly used for testing of extension points in CPM.
- curam.cpmsample.facade.impl:- This package has façade classes and the associated client directory is components/CPMSample
- curam.cpmsample.impl:- This has Module class. It is again used for testing of extension points in CPM.

9.2 Miscellaneous Entities

CPM created following new entities in CPM component to add a new feature which supports multiple clients for provider roster line item. As this feature is not supported by the application currently, these entities may change in the future. It is highly recommended that these entities are not used.

• PRLIClient

- PRLIClientHistory
- PRLICorrectionClient

Appendix

10.1 Appendix A

The structure of the xml is based on the Castor v0.9.5.4 Mapping xml schema.

```
<?xml version="1.0" encoding="UTF-8"?>
        <mapping>
           <class auto-complete="false"
           name="curam.taxonomy.util.impl.Taxonomy">
             <map-to xml="taxonomy" />
             <field collection="arraylist" name="taxonomyTerms"</pre>
             type="curam.taxonomy.util.impl.TaxonomyTerm">
                <bind-xml name="record" />
             </field>
           </class>
           <class auto-complete="false"
           name="curam.taxonomy.util.impl.TaxonomyTerm">
             <map-to xml="record" />
             </field>
             </field>
             </field>
             </field>
             </field>
             </field>
             </field>
             <field name="lastModifiedDate" type="java.lang.String">
                <bind-xml name="lastModifiedDate" node="element"</pre>
                                                  ______
             </field>
             <field collection="arraylist" name="taxonomyTerms"</pre>
             type="curam.taxonomy.util.impl.TaxonomyTerm">
```

```
<bind-xml name="record" />
    </field>
    <field collection="arraylist" name="externalTerms"
    </field>
    <field collection="arraylist" name="relatedConcepts"</pre>
    type="curam.taxonomy.util.impl.RelatedConcept">
        <bind-xml name="relatedConcept" />
    </field>
    <field collection="arraylist" name="useReferences"
    type="java.lang.String">
        <bind-xml name="useReference" />
    </field>
    <field collection="arraylist" name="relatedTerms"
    type="java.lang.String">
        <bind-xml name="seeAlso" />
    </field>
    <field collection="arraylist" name="oldCodes"
    type="java.lang.String":
        <bind-xml name="oldCode" />
    </field>
</class>
<class auto-complete="false"
name="curam.taxonomy.util.impl.RelatedConcept">
    <map-to xml="relatedConcept" />
    </field>
    <field name="name" type="java.lang.String">
        <bind-xml node="text" />
    </field>
</class>
<class auto-complete="false"
name="curam.taxonomy.util.impl.ExternalTerm">
    <map-to xml="externalTerm" />
<field name="externalCode" type="java.lang.String">
<bind-xml name="externalCode" node="element" />
    </field>
    <field name="name" type="java.lang.String">
        <bind-xml name="name" node="element"</pre>
                                             />
    </field>
    </field>
</class>
</mapping>
```

- 10.2 Appendix B: Schema definitions of the XML fragments created by Import process.
- 10.2.1 TaxonomyTerm.xsd



```
<xs:element ref="createdDate" />
                 <xs:element ref="lastModifiedDate" />
                 <xs:element ref="relatedTerms" />
<xs:element ref="oldCode" />
             </xs:sequence>
             <xs:attribute name="code" use="required"</pre>
             type="xs:string" />
         </xs:complexType>
    </xs:element>
    <xs:element name="name">
        <xs:complexType mixed="true">
             <xs:attribute name="locale" use="required"</pre>
             type="xs:string" />
        </xs:complexType>
    </xs:element>
    <xs:element name="definition">
        type="xs:string" />
         </xs:complexType>
    </xs:element>
    <xs:element name="facet" type="xs:string" />
<xs:element name="comments">
        <xs:complexType>
             <xs:attribute name="locale" use="required"</pre>
             type="xs:string" />
        </xs:complexType>
    </xs:element>
    <xs:element name="bibliographicReference">
        <xs:complexType>
             <xs:attribute name="locale" use="required"</pre>
             type="xs:string" />
        </xs:complexType>
    </xs:element>
    <xs:element name="relatedTerms">
        <xs:complexType>
             <xs:attribute name="locale" use="required"</pre>
             type="xs:string" />
        </xs:complexType>
    </xs:element>
    <xs:element name=" oldCode " type="xs:string" />
<xs:element name="createdDate" type="xs:string" />
    <xs:element name="lastModifiedDate" type="xs:string" />
</xs:schema>
```

10.2.2 UseReference.xsd

```
<?xml version="1.0" encoding="UTF-8"?>
                <xs:schema xmlns:xs="http://www.w3.org/2001/XMLSchema"
                elementFormDefault="qualified">
                    <xs:element name="useReferences">
                        <xs:complexType>
                            <xs:sequence>
                                 <xs:element ref="useReference" />
                            </xs:sequence>
                        </xs:complexType>
                    </xs:element>
                    <xs:element name="useReference">
                        <xs:complexType>
                            <xs:sequence>
                                <xs:element ref="text" />
                            </xs:sequence>
                        </xs:complexType>
                    </xs:element>
                    <xs:element name="text">
                        <xs:complexType>
                            <xs:simpleContent>
```



10.2.3 RelatedConcept.xsd

```
<?xml version="1.0" encoding="UTF-8"?>
                 <xs:schema xmlns:xs="http://www.w3.org/2001/XMLSchema"</pre>
                 elementFormDefault="qualified">
                     <xs:element name="relatedConcept">
                         <xs:complexType>
                             <xs:sequence>
                                 <xs:element ref="name" />
                             </xs:sequence>
                             <xs:attribute name="code" use="required"</pre>
                             type="xs:NCName" />
                         </xs:complexType>
                     </xs:element>
                     <xs:element name="name">
                         <xs:complexType mixed="true">
                             <xs:attribute name="locale" use="required"</pre>
                             type="xs:string" />
                         </xs:complexType>
                     </xs:element>
                 </xs:schema>
```

10.2.4 ExternalTerm.xsd

```
<?xml version="1.0" encoding="UTF-8"?>
               <xs:schema xmlns:xs="http://www.w3.org/2001/XMLSchema"</pre>
               elementFormDefault="qualified">
                   <xs:element name="externalTerm">
                       <xs:complexType>
                           <xs:sequence>
                              <xs:element ref="name" />
                              <xs:element ref="system" />
                           </xs:sequence>
                           <xs:attribute name="code" use="required"</pre>
                          type="xs:string" />
                       </xs:complexType>
                   </xs:element>
                   <xs:element name="name">
                       type="xs:string" />
                       </xs:complexType>
                   </xs:element>
                   <xs:element name="system" type="xs:string" />
               </xs:schema>
```

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