IBM WebSphere Portal Health Check

Highlights:

This service offering provides a health check of your current IBM Portal environment. IBM will perform a health check exercise for customer's WebSphere Portal, focusing on capturing customer requirements, reviewing architecture and verifying current installation to identify the steps required to address current scalability and reliability requirements.

The WebSphere Portal health check assessment offering is for a customer who:

• is experiencing problems in their IBM WebSphere Portal environment.

• wants to optimize the performance of their WebSphere Portal environment.

• is considering upgrading part of or their entire WebSphere Portal environment.

Challenges

• Are you facing challenges gaining full value from your existing Portal?
• Is your Portal infrastructure healthy and performing efficiently?
• Do you face consolidation issues of having multiple Portal infrastructures across the enterprise?
• Are you having performance or reliability issues with Portal-based applications?
• Are you feeling a lack of experience with complex migrations or deployments of Portal-based infrastructures?
• Are you facing challenges in modernizing your legacy IT infrastructure?
• Is your users' acceptance low?

Benefits

• We will review your Portal environment and make recommendations for operational and performance improvements using IBM best practices. Solutions can then be implemented and your business performance can improve.
• Enables problems to be defined and prioritized in order of impact on the business.
• Reduce cost, complexity and increase manageability of Portal infrastructure.
• Transfer knowledge from the Portal Architect to IT support. Establish skills requirements to empower you to take control and maintain your environment.

Deliverables

This service is a 15-day assessment, over 4 weeks that helps to assess customer's Portal deployment and align it with their business objectives.

The deliverable report covers the following:
• Assessment of the current Portal Solution which will contain deliverables of Portal Architecture Review and Installation Verification.
• Root cause and problem analysis, where applicable.
• IBM Recommended Best Practices.
• IBM Strategic Recommendations which may include recommendations for skills development if required.

Deliver a 2-hour workshop to the customer to impart knowledge on IBM best practices for key portal maintenance tasks.

Accelerating your return on investment

New technologies have to prove their value. IBM Software Services Consulting can help you do that, and more. Our deep technical consulting capabilities are tightly integrated with IBM products and can add significant intellectual capital and tools to enhance them. Our proven consulting approach and best practices can help you reduce deployment risk, and demonstrate quick ROI from your implementation.

Innovative answers to complex challenges

Our Consultants work with you to discover innovative answers to your business problems, and help you realize results by designing, deploying and integrating solutions tailored to your needs. Our expertise ranges across key business issues in a wide range of industries such as human resource, sales, marketing, finance, accounting, business strategy, supply chain, logistics and procurement.

Thanks to our deep business process and industry expertise, unrelenting focus on IBM Software deployments, and comprehensive understanding of a wide range of customer pain points, we are uniquely positioned to provide you with the knowledge and skills you need to tap the full capabilities of IBM Software.

IBM Software Lab Services

IBM Software Lab Services provides you with a set of comprehensive services for designing, building, testing, deploying and maintaining IBM Software solutions. Our end-to-end portfolio of capabilities can be customized to meet the needs of every stage of your software deployment – from assessment to pilot to full implementation.

Based on your specific needs, you can apply our expertise to a specific area, or develop a more comprehensive program by integrating elements from the three pillars of IBM Software Lab Services:

IBM Software Consulting Services – IBM provides architecture, design, implementation planning, rapid integration and deployment, project management, product installation, customization and mentoring services for your business solutions.

IBM Software Education – For corporate and education institutions – IBM provides enablement in IBM technology for corporate IT and end users. IBM recognizes the importance of getting trained and knowledgeable resources to continue maintaining the systems to effectively support the organization. In addition, IBM provides an educational program, Software Career Training (SCT) for institutes of higher learning.

IBM Software Accelerated Value Program – IBM provides a wide array of services aimed at maximizing your software investment anywhere along the lifecycle of your software infrastructure. We help you accelerate your returns on investment, lower the total cost of ownership, and provide proactive guidance on infrastructure management and operations.

Price Payment Terms

Total contract value is *SGD 66,300*
Prices are subject to change.
Prices excluding Taxes.
Standard Terms and Conditions Apply.

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IBM

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