Innovate2010
The Rational Software Conference

Let's build a smarter planet.

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Blazing the Trail with the C/ALM 2010 Project

The premiere software and product delivery event

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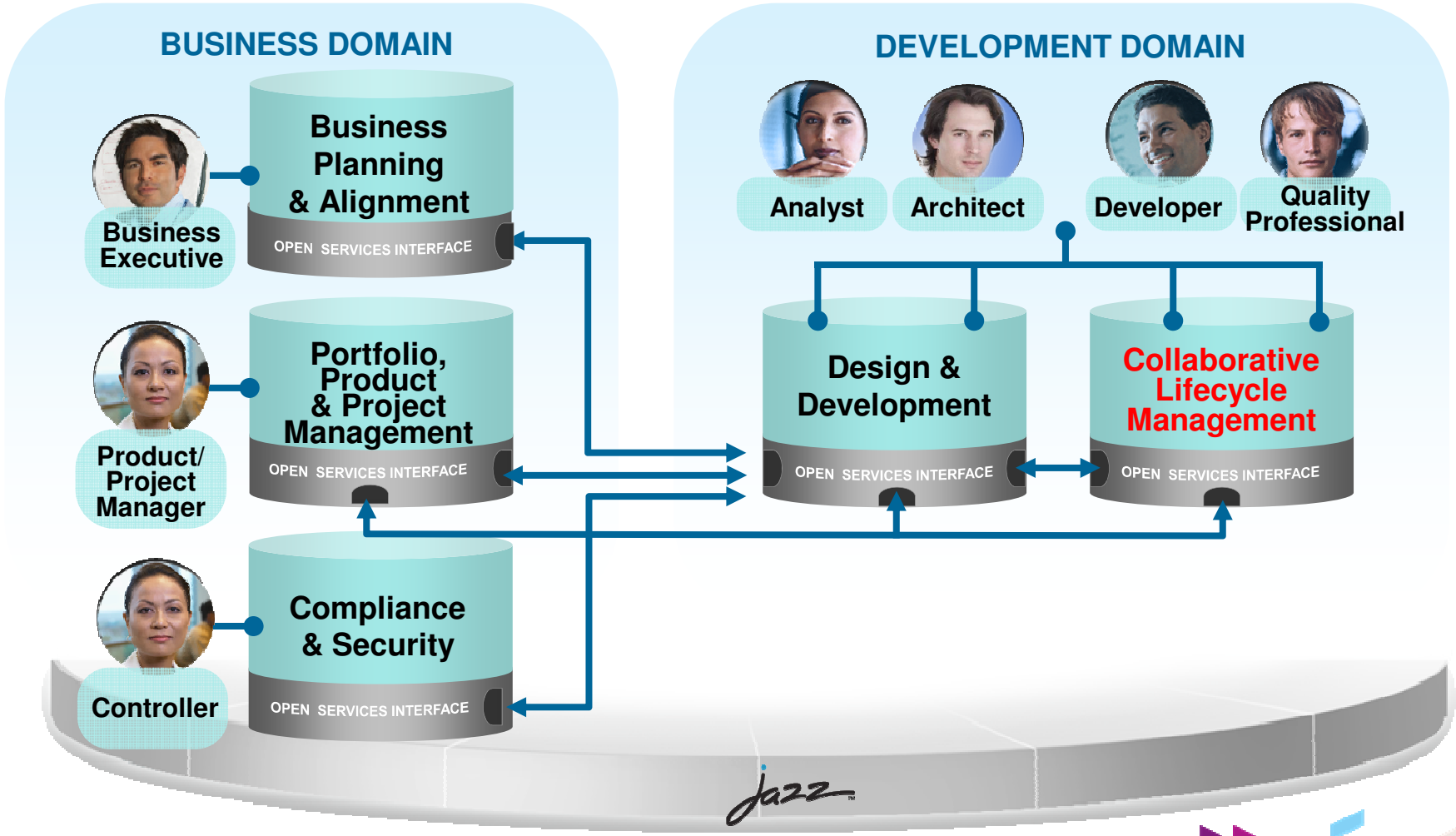
Successful software delivery requires alignment of business and technology domains...



What is Collaborative Lifecycle Management?

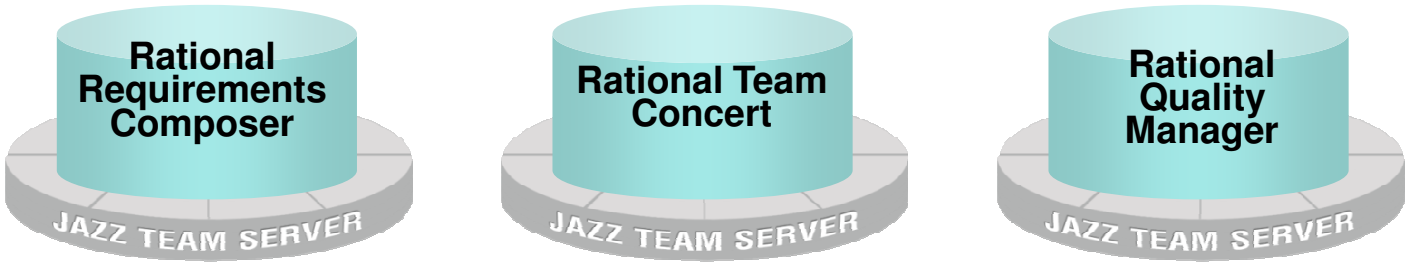
Collaborative lifecycle management coordinates people, processes, and information in an iterative cycle of software and systems delivery activities that:

- ✓ **Meets domain-specific needs** while enabling a real-time flow of information and ideas
- ✓ **Improves collaboration across teams and geographies** by providing consistent access to team process, workflow and artifacts
- ✓ **Helps meet compliance requirements** through asset traceability and approval workflows
- ✓ **Provides the foundation for continuous capability improvement** through flexible, rules-based process enforcement, real-time reporting and integrated best practices
- ✓ **Reduces total cost of ownership** through streamlined and enterprise-ready deployment, security and administration.

Feedback on our current CLM products

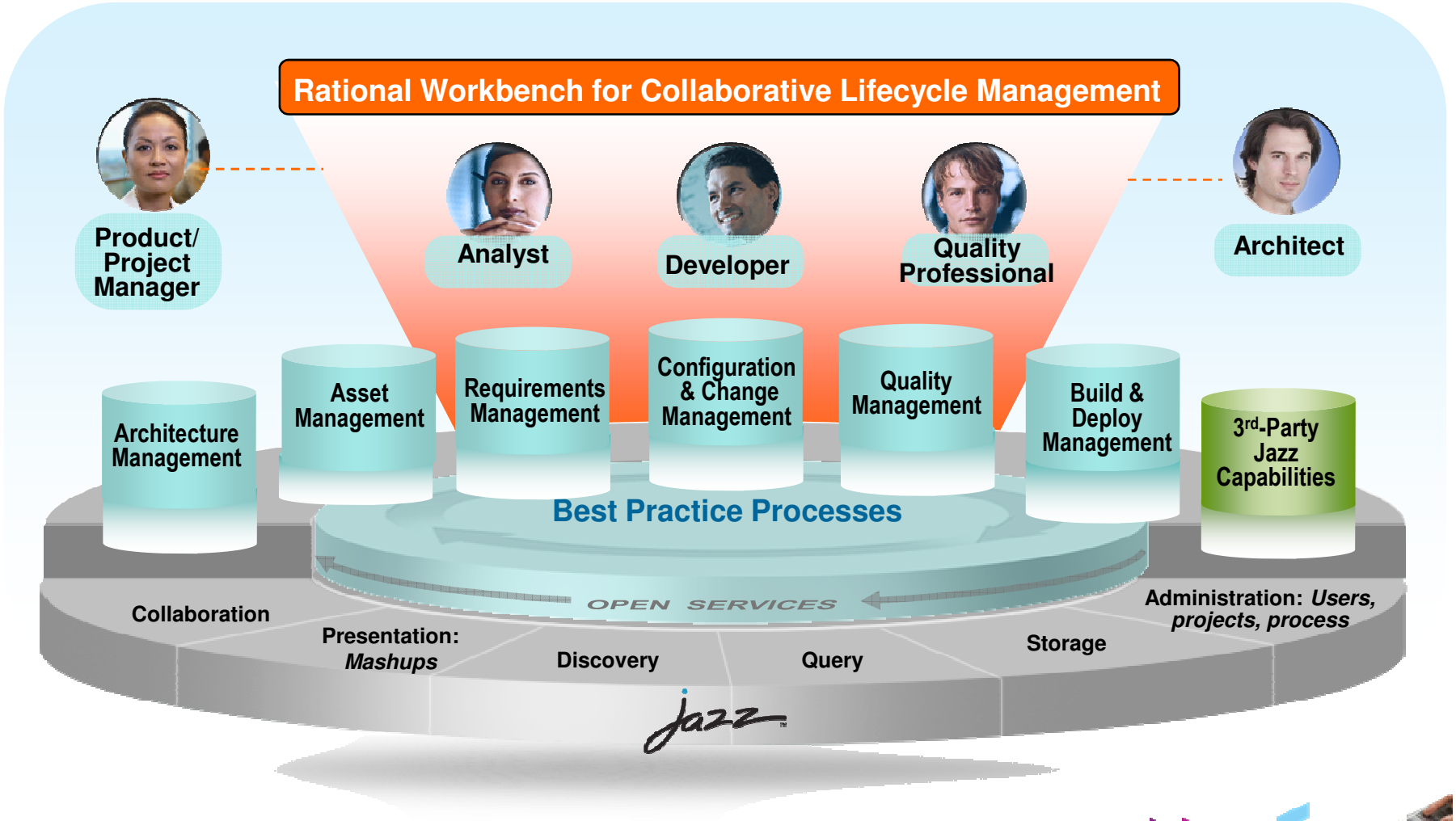
- By the end of 2009, we have shipped three major new Jazz-based products to coordinate the software development activities across requirements, development, build and test.

- Here is the feedback you gave us…
  1. *Simplify the packaging and licensing*
  2. *Simplify installation of multiple products*
  3. *Provide flexible deployment options*
  4. *Harmonize platform and language support*
  5. *Provide unified administration across the products*
  6. *Strengthen the scenario-based integrations*



Rational Workbench for Collaborative Lifecycle Management

A robust, extensible solution for analysts, developers and quality professionals

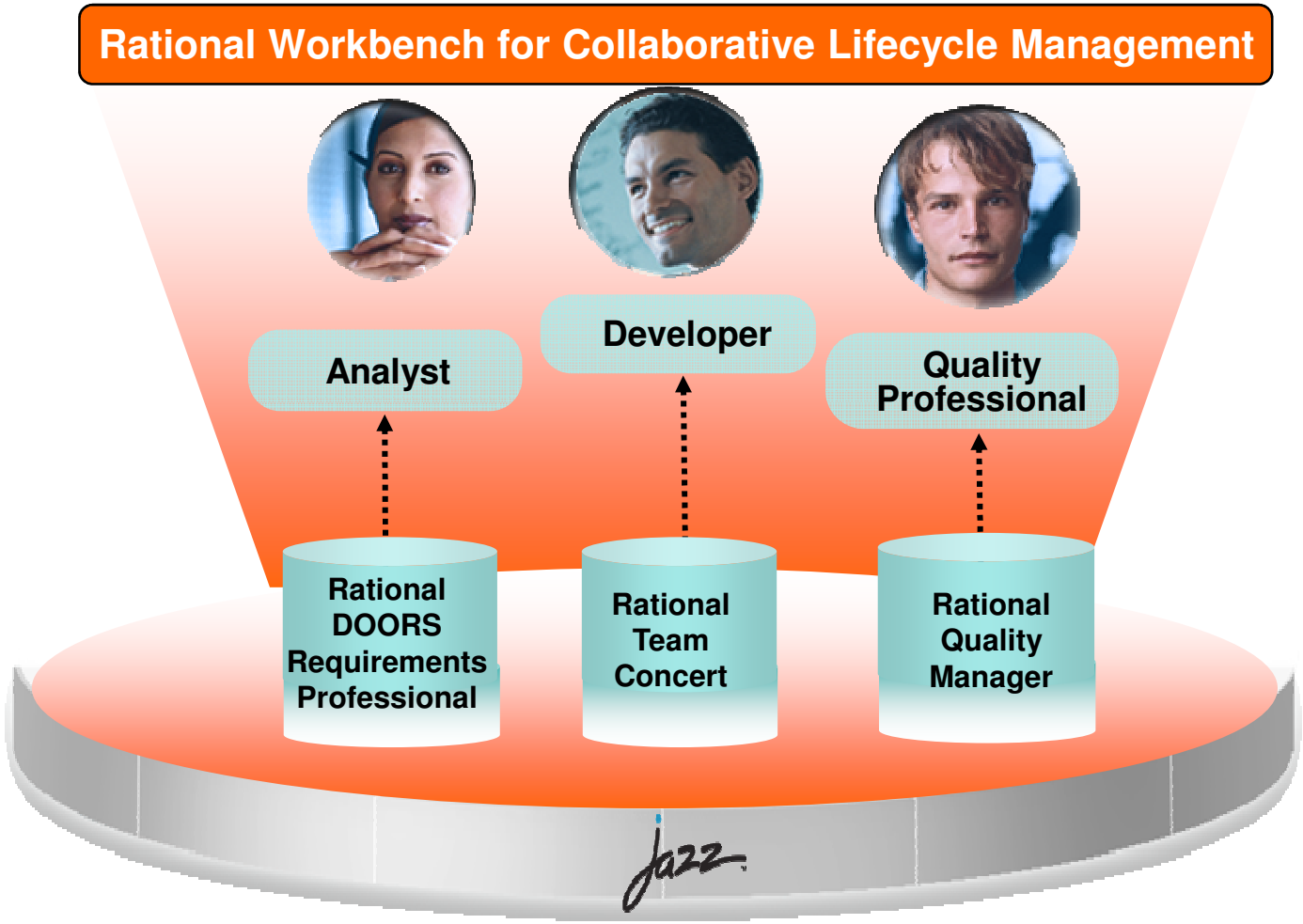


What is a Workbench?

A Workbench is a combination of products, services and practices designed to accelerate customers' software delivery transformation in a key focus area.

- **Pre-configured and tested** to accelerate transformation
- **Supports different types of focus areas:**
  - A vertical industry (i.e. automotive)
  - A best practice (i.e. Requirements-Driven testing)
  - A technology (i.e. quality management)
- **Supported by best practices guidance and professional services** to accelerate up-take within your environment
- **Incremental adoption**

Initial Products in Rational Workbench for Collaborative Lifecycle Management

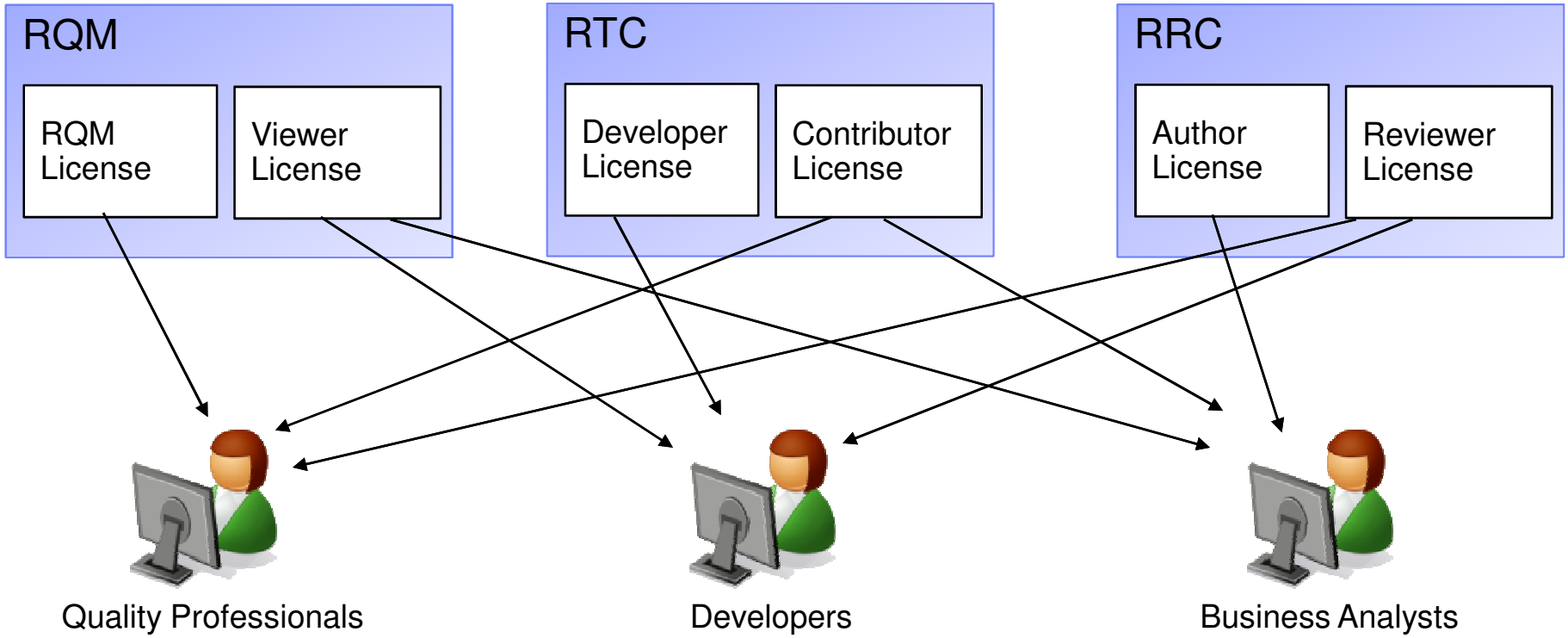


Feedback we are addressing in 2010

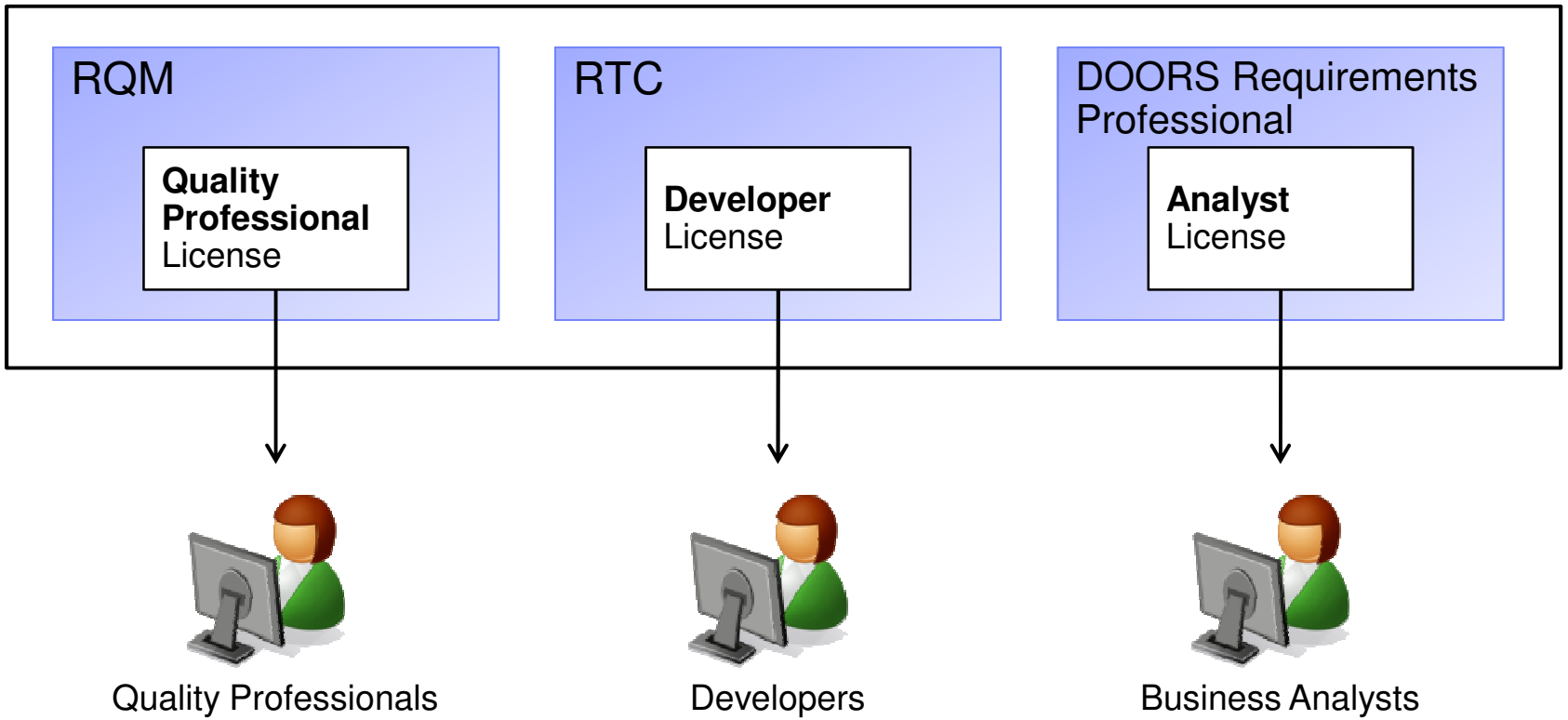
- Simplify the packaging and licensing
- Simplify installation of multiple products
- Provide flexible deployment options
- Harmonize platform and language support
- Provide unified administration across the products
- Strengthen the scenario-based integrations

Simplify the packaging and licensing:

- In the 2.0 products, creating a cross-domain CLM solution requires the purchase and administration of multiple licenses for each user



Simplified licensing across the Workbench for CLM products



- In this picture, just buy corresponding primary product license for members on the team
- Each team member has read/comment access to the other two products
- Floating licenses can be used to allow flexible full multi-product access
- **Idea**: We are considering a Multi-role license that enables full access to all three products

Simplify the packaging and licensing:
Normalizing license names and capability

License Type	Rational Team Concert	Rational Quality Manager	Rational DOORS Requirements Professional*
Developer	✓		
Quality Professional		✓	
Analyst			✓
Contributor	✓	✓	✓
Stakeholder	✓	✓	✓

- All 3 products will share a single install
- Contributor and Stakeholder roles are identical in all 3 products

* DOORS Requirements Professional is a placeholder name

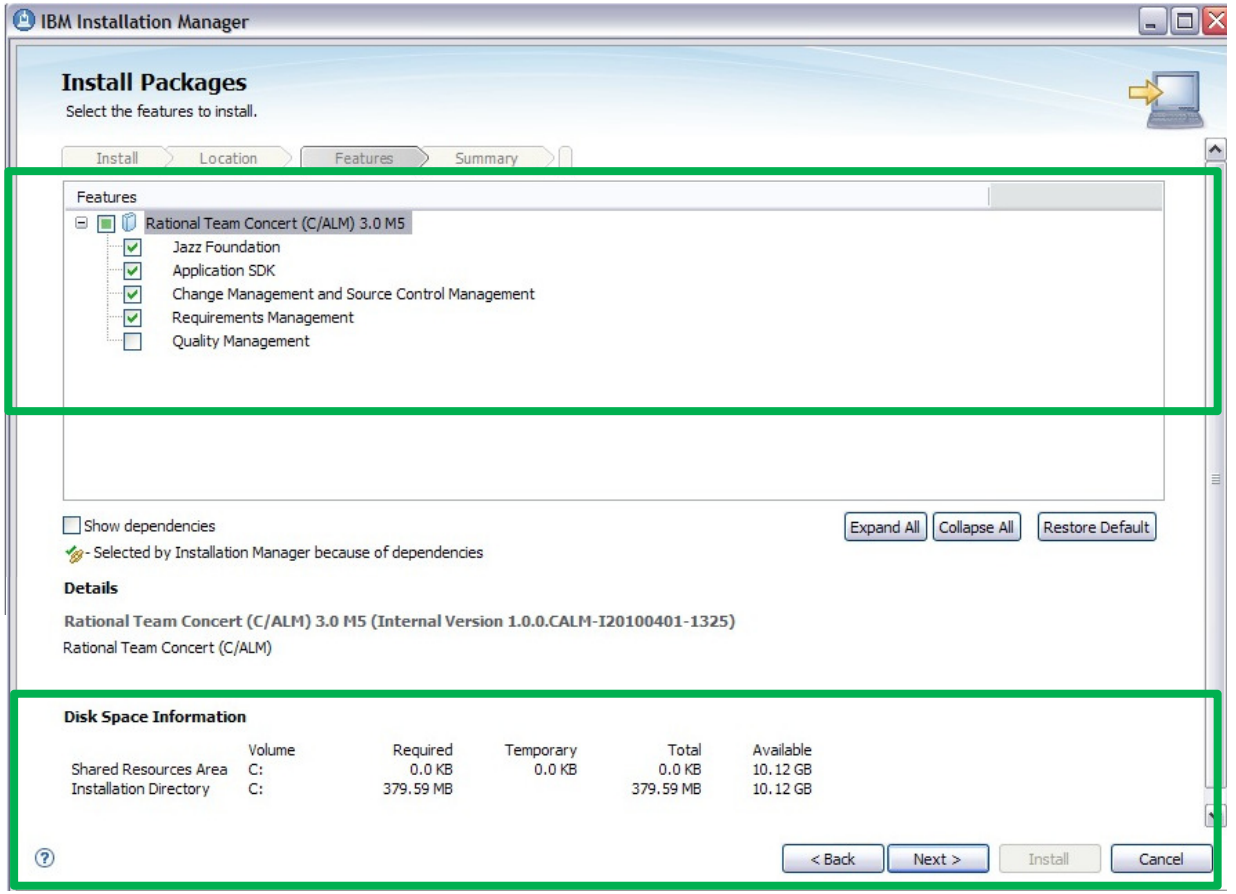
Simplify the packaging and licensing

- Today we have multiple server editions (Express, Standard, Enterprise), with different capacity limits and prices and limitations. Need to track both client access licenses and server licenses.

- **Idea**: What if you only needed to track client access licenses? What if you had the flexibility to set up as many or as few servers as you needed in any configuration you wanted?
- **Idea**: What if there was only 1 server edition with no predefined limit, with entry pricing for small teams, all CAL's work on all servers, and smooth growth path without big price bumps?

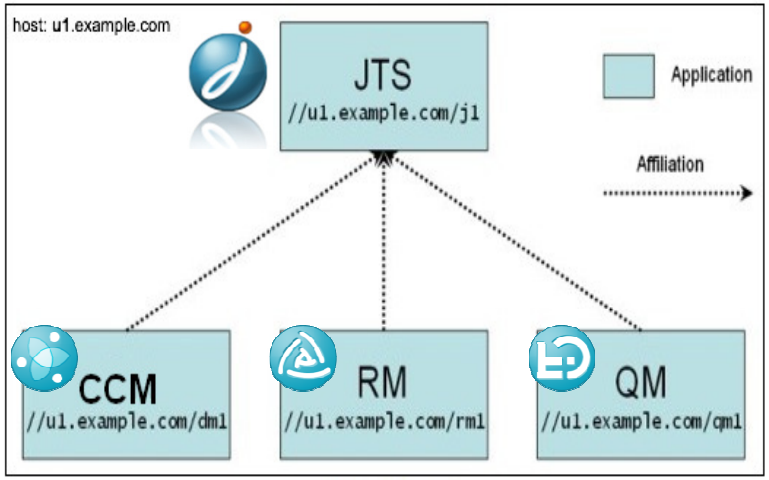
Simplify the Installation
Provide flexible deployment options

- The Rational Workbench for CLM products will have a single common server install
- Common services are shared
- Default:
  - Install on a single physical server and deploy the services onto a single Jazz Team Server as an “application group”.
- Advanced
  - Install Jazz Foundation Server separately
  - Deploy one or more services onto same or different physical servers, and associate them with a Jazz Team Server to create the complete application group

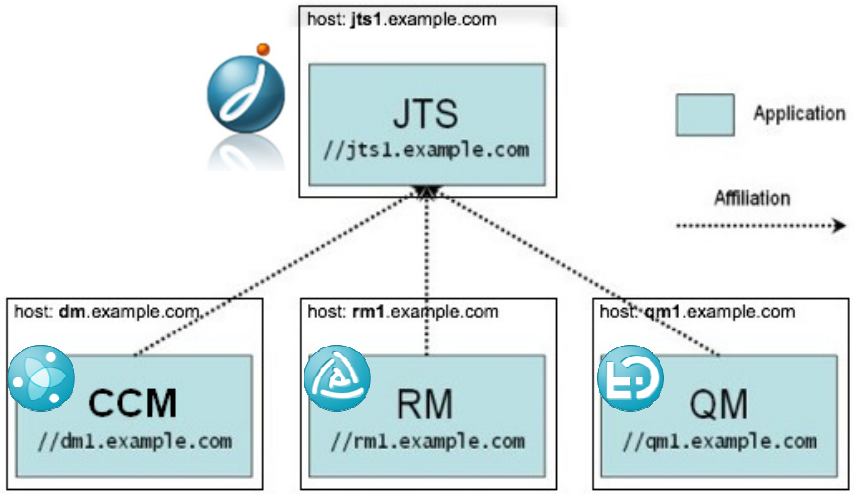


Provide flexible deployment options

- In the 2.0 products, each product includes it own Jazz Team Server
- In the future, the products can share a single Jazz Team Server



Deployment into a single application server



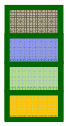
Deployment onto multiple application servers for increased scalability

- User accounts are managed centrally by the Jazz Team Server

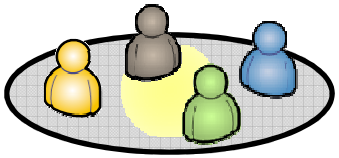
Harmonize platform and language support

- The Rational Workbench for Collaborative Lifecycle Management products will support the same:
  - Server operating systems
  - Application servers
  - Databases
  - Client operating systems
  - Eclipse versions
  - Web Browsers
  - International languages and locales

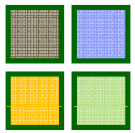
Inset: Team Topologies



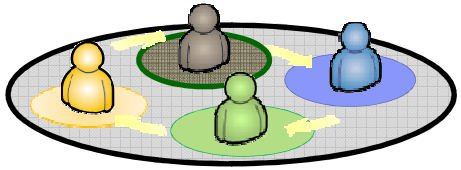
Vertically aligned
> Centralized ALM Solution



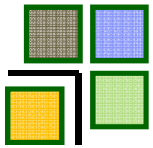
- **Integrated team with collaborative, transparent and automated workflows.**



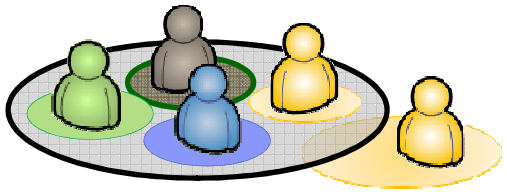
Divided by Function
> Integrated ALM Cloud



- **Functional separation, organized by discipline and line organization**

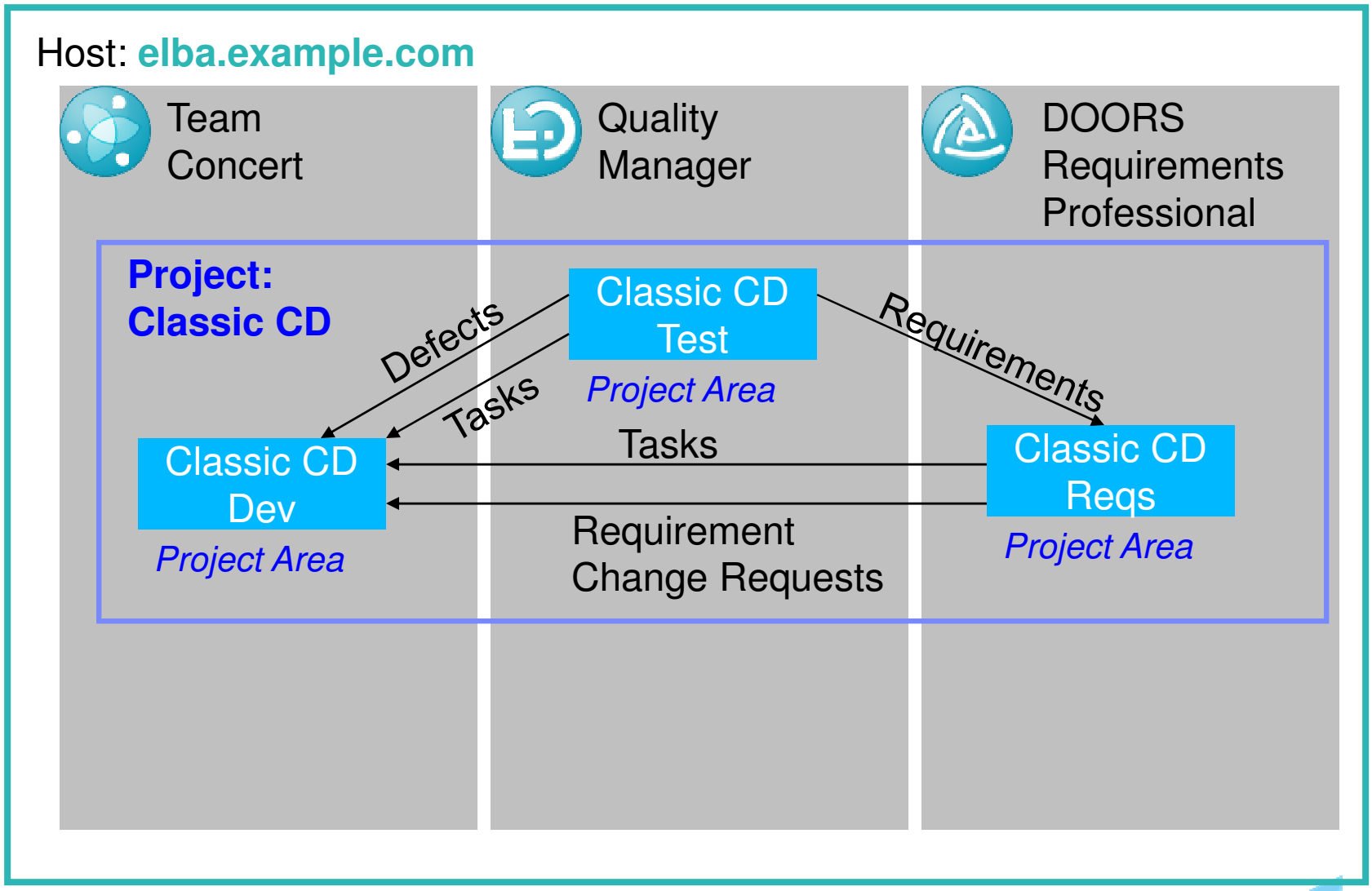


Outsourced
> Secure and Connected



- **Organizations depending on functions and contributors outside corporate boundaries**

Demo Setup – Integrated Team – Shared Tasks



Provide unified administration across the products

In 2.0, you had to administer each product **separately**
- Link and associate each project area separately

In the future, there is **centralized**:
- Users/roles administration
- Project administration
- License administration

Create Projects from Templates

Common Project Administration ADMIN | Log Out

Projects Users Applications Templates

Templates

Import Template | Deploy Predefined Templates | Download Draft

Name	Summary	Actions
Rational Workbench for CLM	A template for projects with requirements management, quality management, and change and configuration management.	Create Delete
Rational Quality Professional - Integrated Team	A template for projects where the testing team is integrated into the development team with a separate requirements team.	Create Delete
Rational Quality Professional	A template for projects where the testing team is independent of the the development team with a separate requirements team.	Create Delete
Rational Workbench for Agile	A template for projects where the testing team is integrated into the development team.	Create Delete
Sample: Money that Matters	A template instantiating a full CLM sample application.	Create Delete

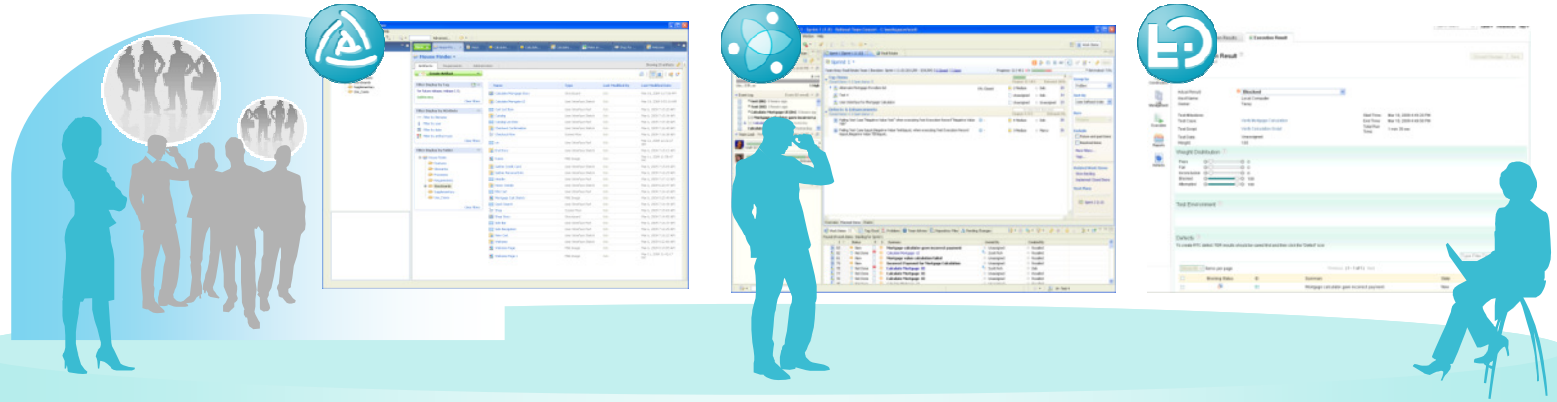
Please wait while creating sample 'Rational Workbench for CLM'...

- Setting up cross server communication
- Creating project area 'Example Project' on 'https://jazzsandbox:9443/jazz'
- Creating project area 'Example Project' on 'https://jazzsan
- Creating project area 'Example Project' on 'https://jazzsan
- *Setting up project links*

Successfully created the sample 'Rational Workbench for CLM'. The following projects got created:

- Example Project on https://jazzsandbox:9443/rqm
- Example Project on https://jazzsandbox:9443/jazz
- Example Project on https://jazzsandbox:9443/rtc

To improve coordination and visibility, look for ways to ***collaborate*** across the software delivery process



Collaborate

Drive organizational consensus on priorities and improve workforce productivity

- Collaborate on plans
- Shared tasks
- Traceability for everyone
- Transparency for everyone

The Business Process of Software & Systems Delivery

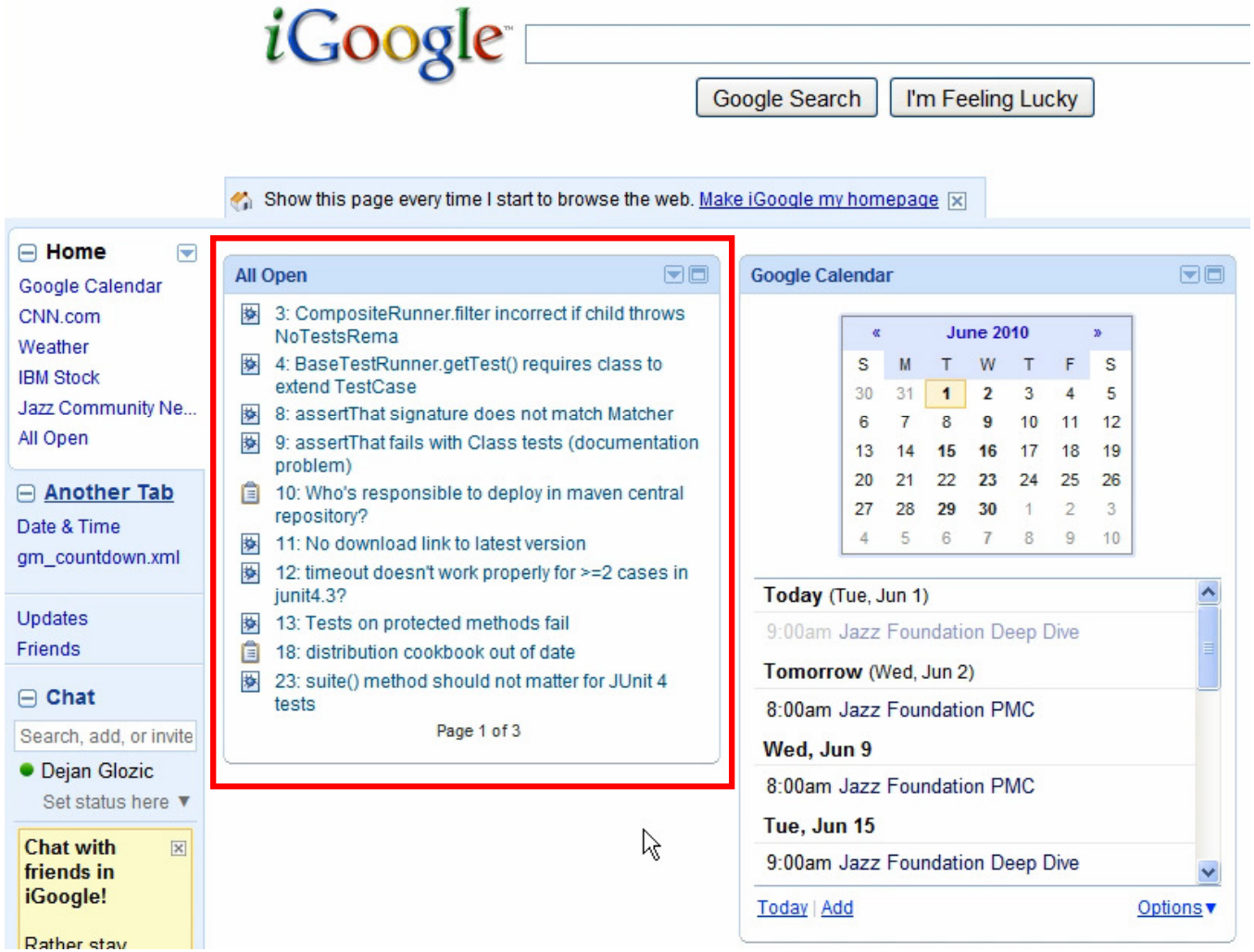
Strengthen the scenario-based integrations

- Collaborate on plans
  - Link Development Plans, Test Plans and Requirements Collections
- Collaborate throughout iterations
  - Share development, quality tasks, defects, requirements change requests
  - More link types for establishing artifact relationships (in addition to implements, tests, validates link types)
- Collaborate on determining when you are done
  - Improved traceability views, reports, queries
  - In-context link previews
- Be more open
  - OpenSocial and IBM iWidget support in dashboards
  - Host a CLM dashboard gadget in an OpenSocial container

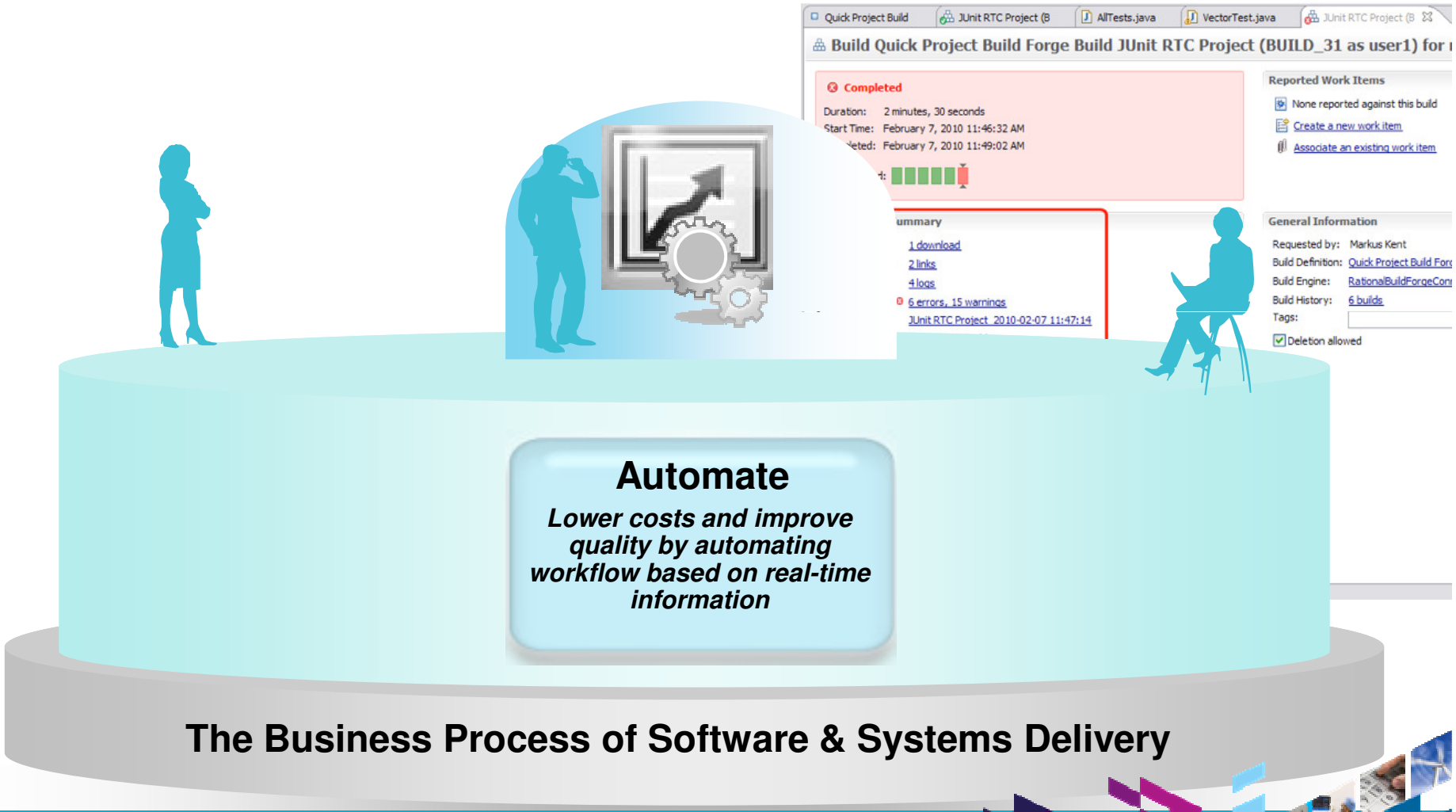
DEMO

Sharable Gadgets

Work items gadget in Open Social Containers (iGoogle, gmail)

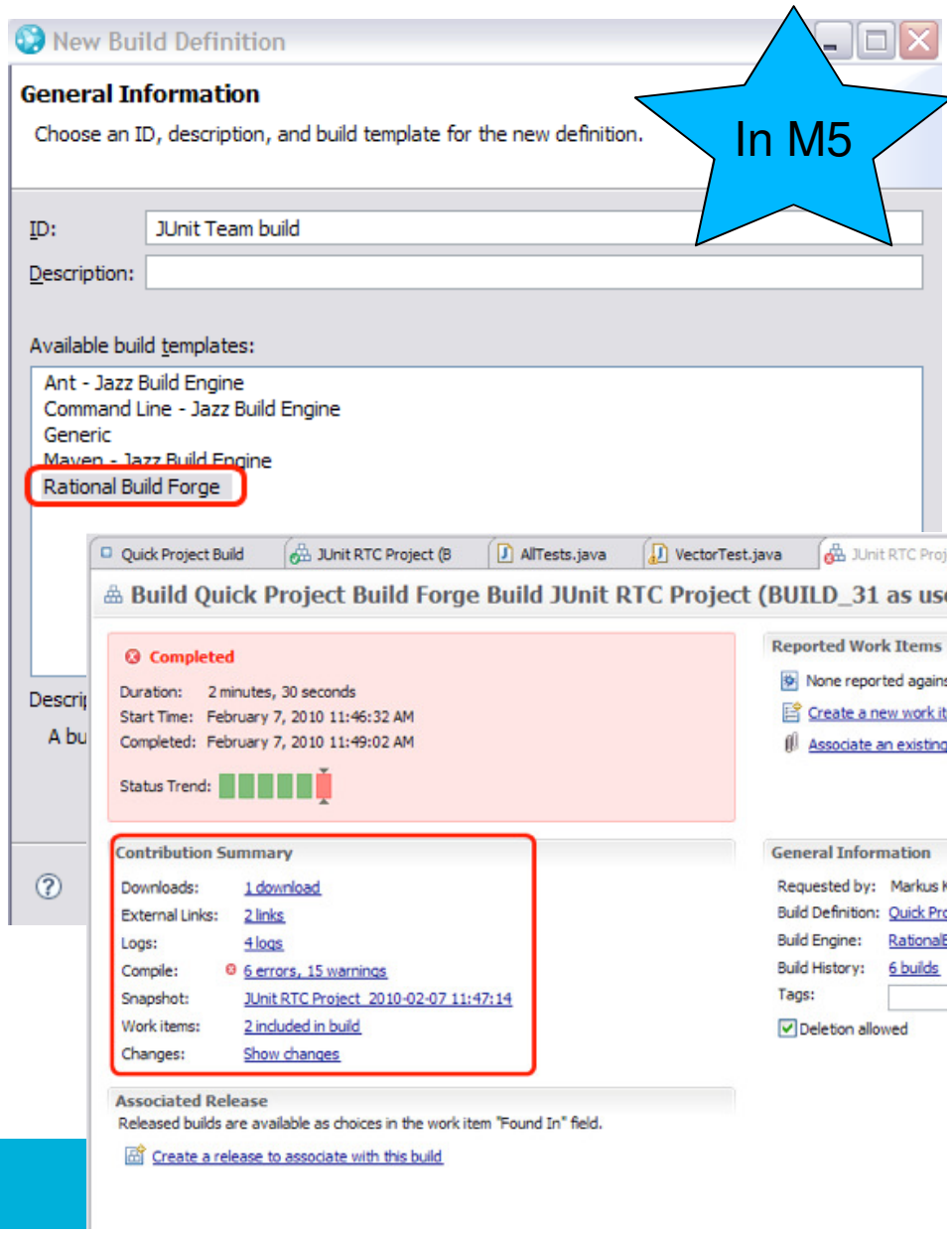


To increase efficiency, look for ways to ***automate*** the business process of software delivery

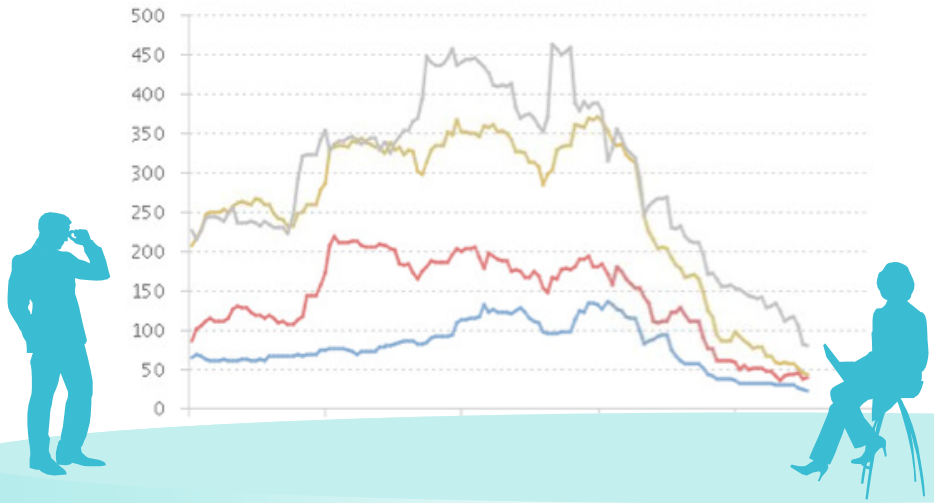


Improving how you Build - deepening the integration with Build Forge

- Embedded Build Forge client and server plug-in
  - The UI and integration is just "in" RTC.
  - You no longer have to unzip the BuildForgeConnectorServer.zip on the server side or go into Software Updates on the Eclipse client.
- Build Forge can run your existing RTC build tasks
- Use the Build Forge engines and delegate to other build engines



To ensure progress towards business outcomes, look at how to ***report*** on the software delivery process



Traceability reports for requirements, development and test

Report

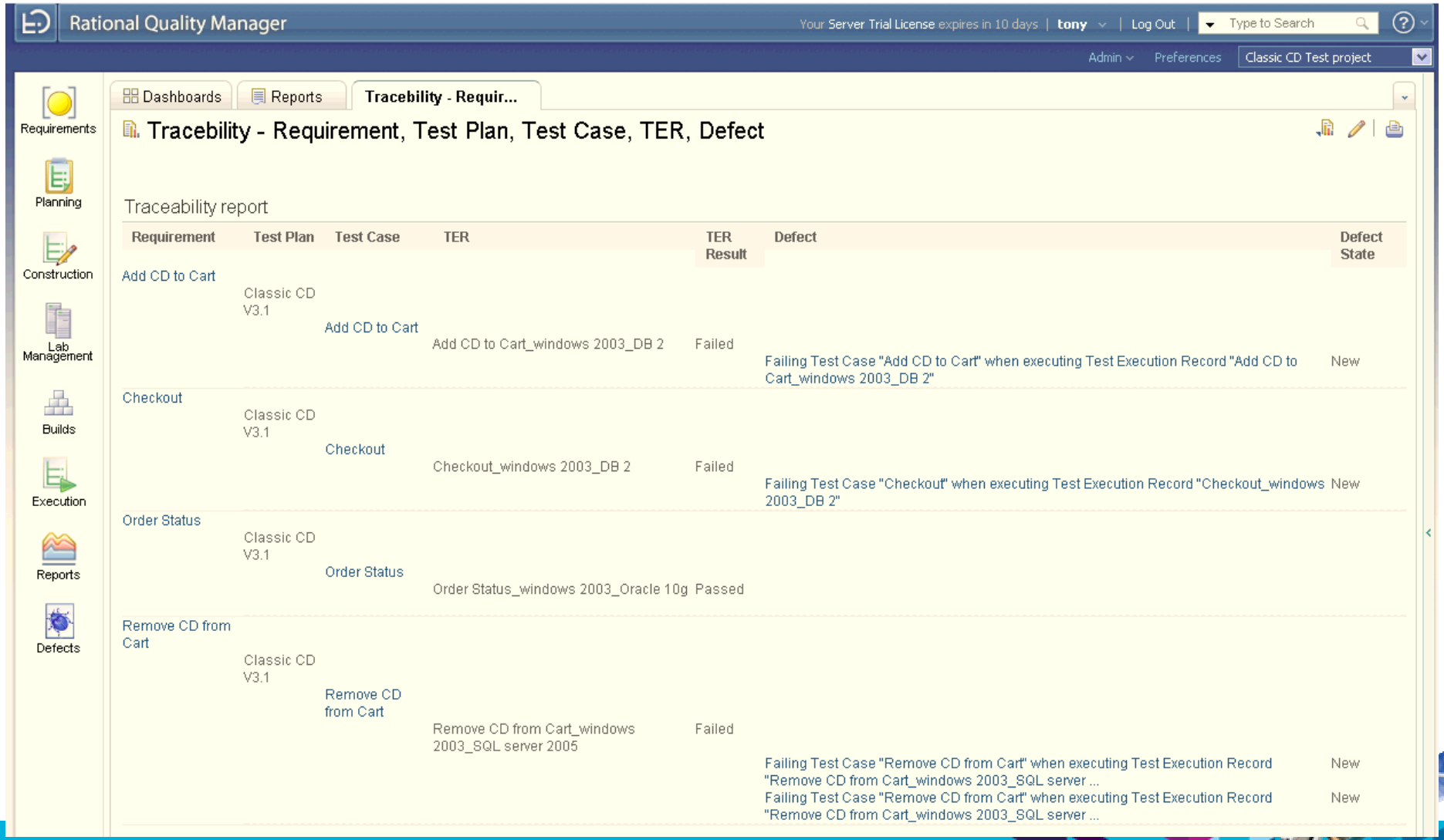
Continuously improve by measuring progress against desired business outcomes

The Business Process of Software & Systems Delivery

Reporting Overview

- Includes a common data warehouse for cross-product reporting
  - Converges Insight and RTC schemas
- Reporting components will be delivered in two packages:
  - Small footprint base package included in Jazz Foundation Server install
    - BIRT engine
    - Rational Publishing Engine
  - Large footprint optional package for Cognos BI reporting
    - provided as separately downloadable install

Cross Product Report Example - BIRT
Traceability from requirements to test execution to defects



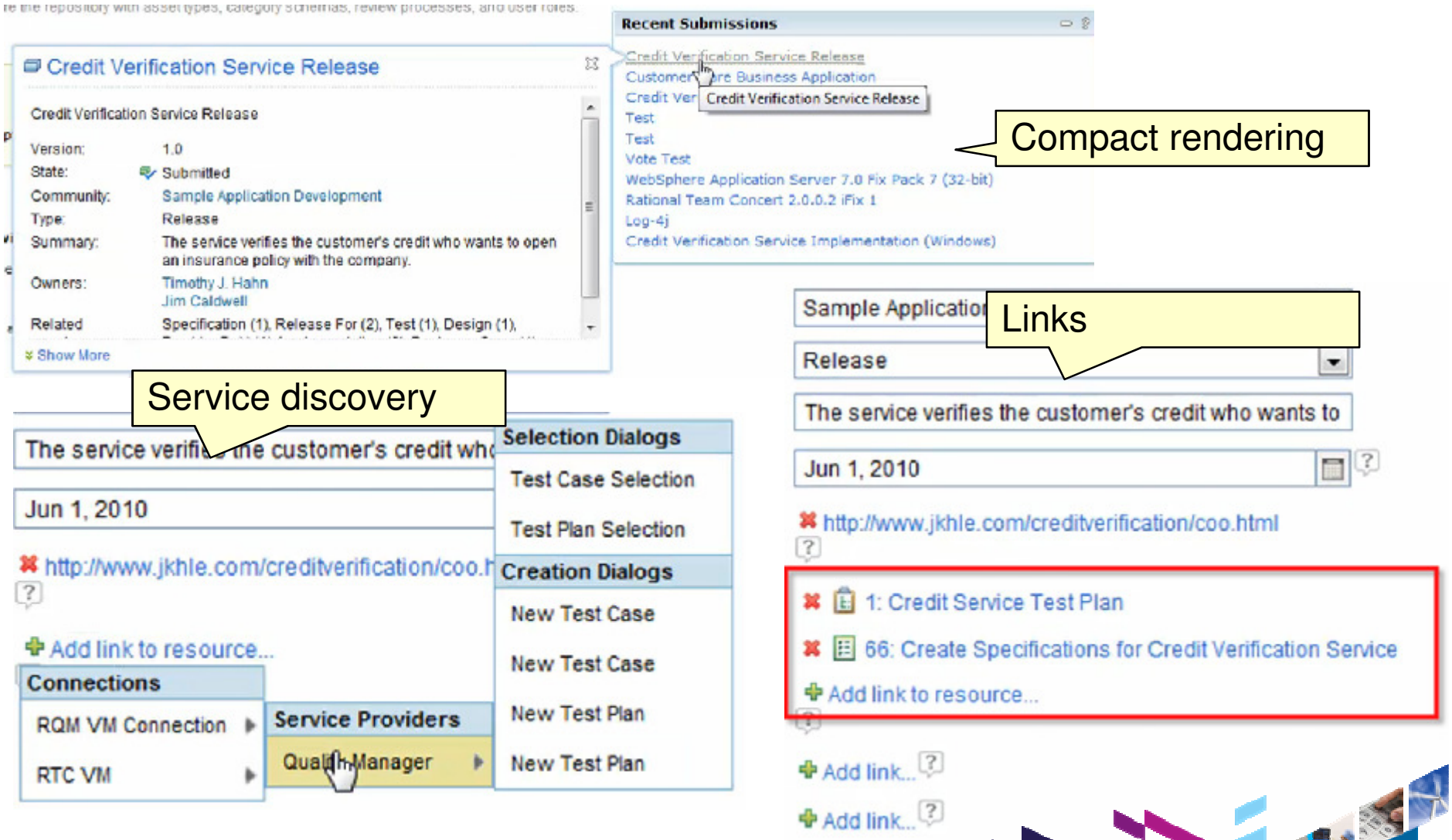
Requirement	Test Plan	Test Case	TER	TER Result	Defect	Defect State
Add CD to Cart	Classic CD V3.1	Add CD to Cart	Add CD to Cart_windows 2003_DB 2	Failed	Failing Test Case "Add CD to Cart" when executing Test Execution Record "Add CD to Cart_windows 2003_DB 2"	New
Checkout	Classic CD V3.1	Checkout	Checkout_windows 2003_DB 2	Failed	Failing Test Case "Checkout" when executing Test Execution Record "Checkout_windows 2003_DB 2"	New
Order Status	Classic CD V3.1	Order Status	Order Status_windows 2003_Oracle 10g	Passed		
Remove CD from Cart	Classic CD V3.1	Remove CD from Cart	Remove CD from Cart_windows 2003_SQL server 2005	Failed	Failing Test Case "Remove CD from Cart" when executing Test Execution Record "Remove CD from Cart_windows 2003_SQL server ...	New
					Failing Test Case "Remove CD from Cart" when executing Test Execution Record "Remove CD from Cart_windows 2003_SQL server ...	New

Cross Product Report Example - Cognos
Traceability from requirements to test execution to defects

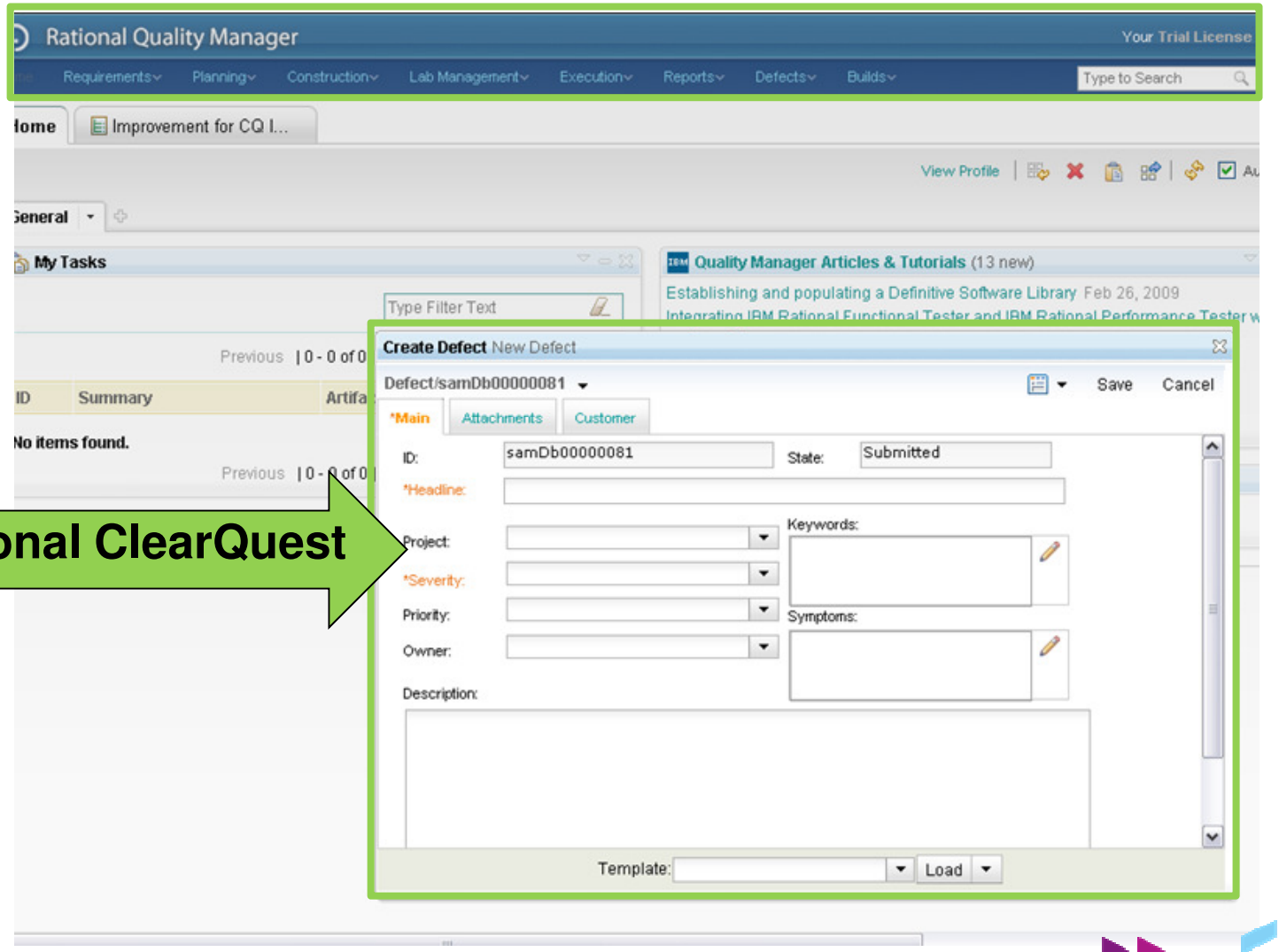
Requirement	Test Plan	Test Case	TER	TER Result	Defect	Defect State
Add CD to Cart	Classic CD V3.1	Add CD to Cart	Add CD to Cart_windows 2003_DB 2	Failed	Failing Test Case "Add CD to Cart" when executing Test Execution Record "Add CD to Cart_windows 2003_DB 2"	New
Checkout	Classic CD V3.1	Checkout	Checkout_windows 2003_DB 2	Failed	Failing Test Case "Checkout" when executing Test Execution Record "Checkout_windows 2003_DB 2"	New
Order Status	Classic CD V3.1	Order Status	Order Status_windows 2003_Oracle 10g	Passed		
Remove CD from Cart	Classic CD V3.1	Remove CD from Cart	Remove CD from Cart_windows 2003_SQL server 2005	Failed	Failing Test Case "Remove CD from Cart" when executing Test Execution Record "Remove CD from Cart_windows 2003_SQL server ...	New
					Failing Test Case "Remove CD from Cart" when executing Test Execution Record "Remove CD from Cart_windows 2003_SQL server ...	New

We are all connected

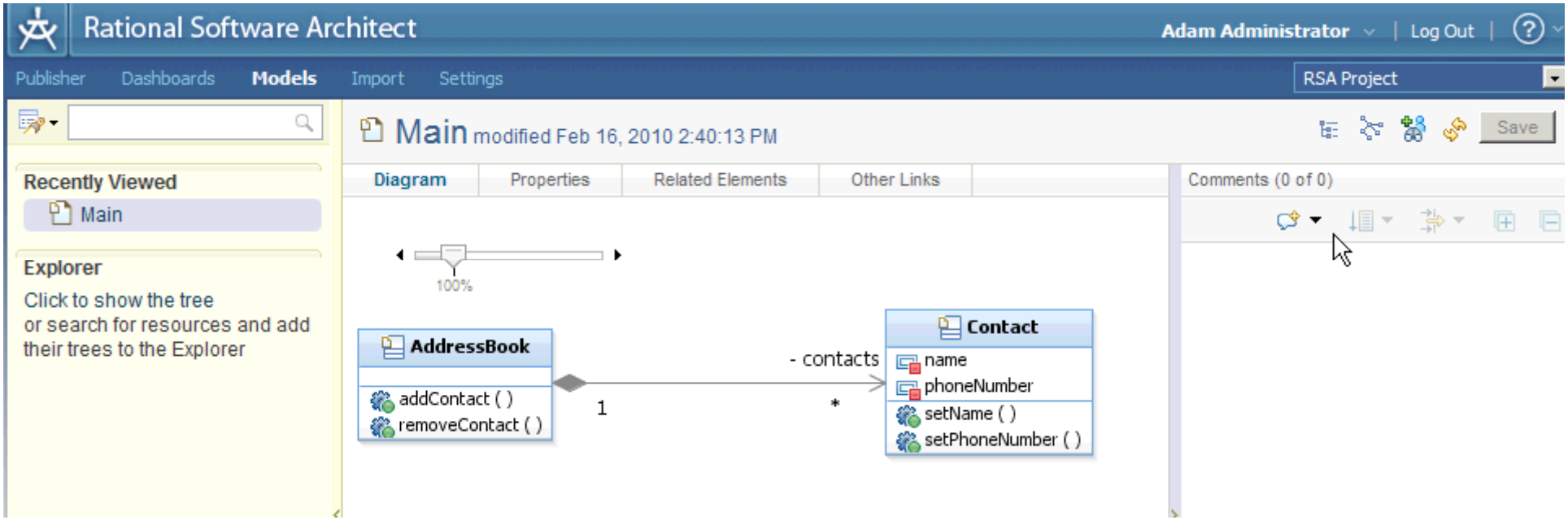
Rational Asset Manager – Integrated with Jazz



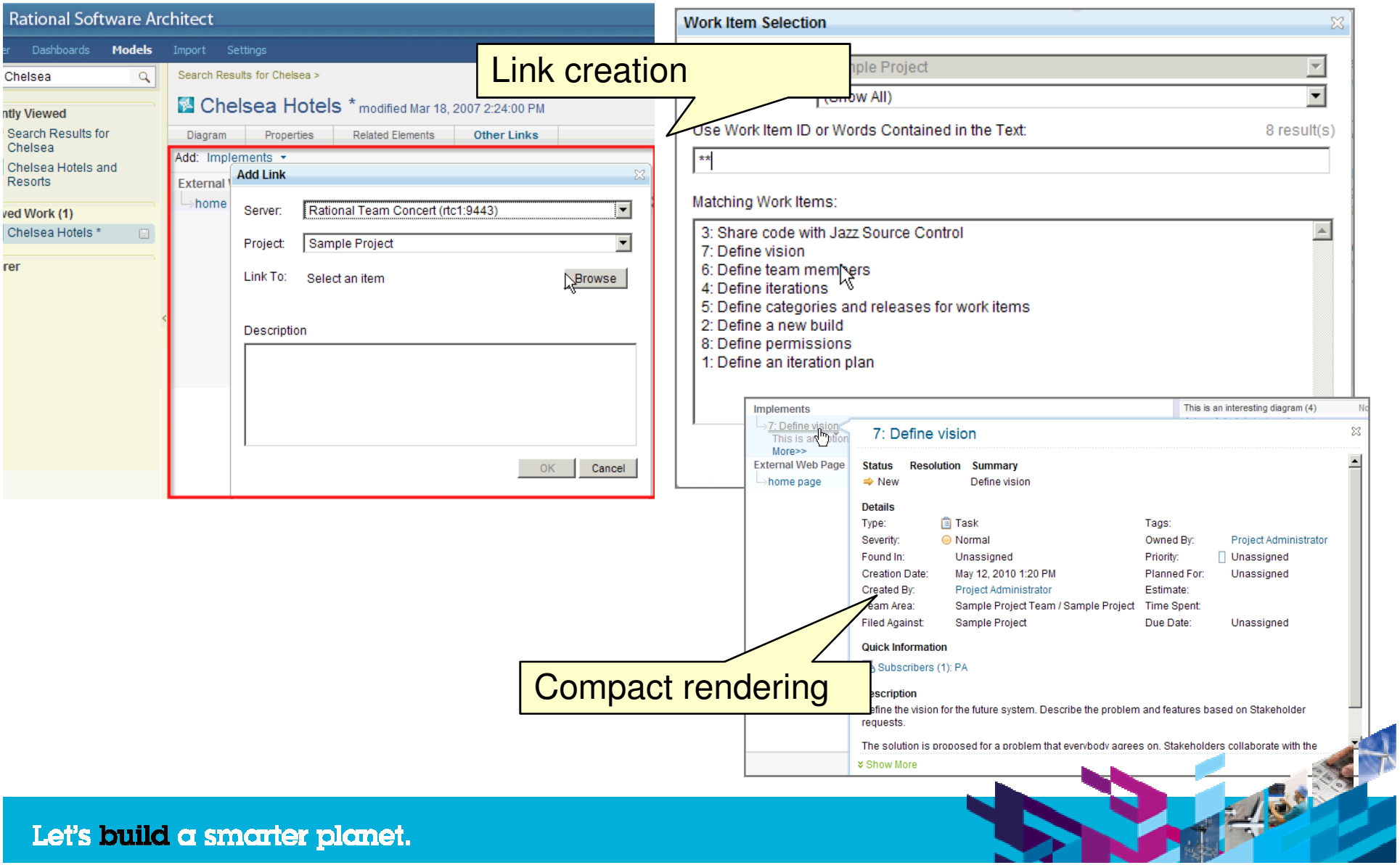
ClearQuest is Integrated with Jazz



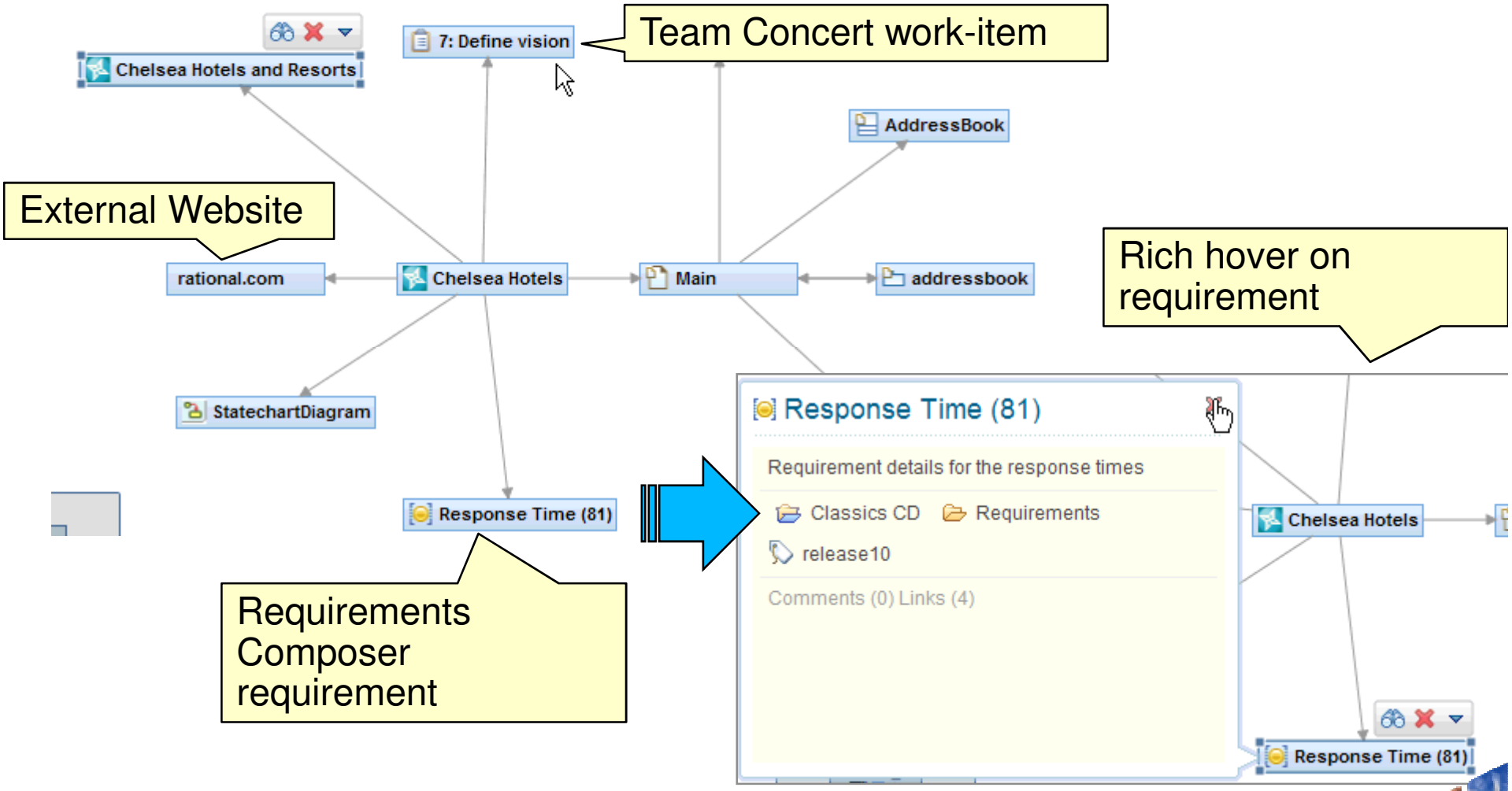
Collaborative Architecture Management – Built with Jazz



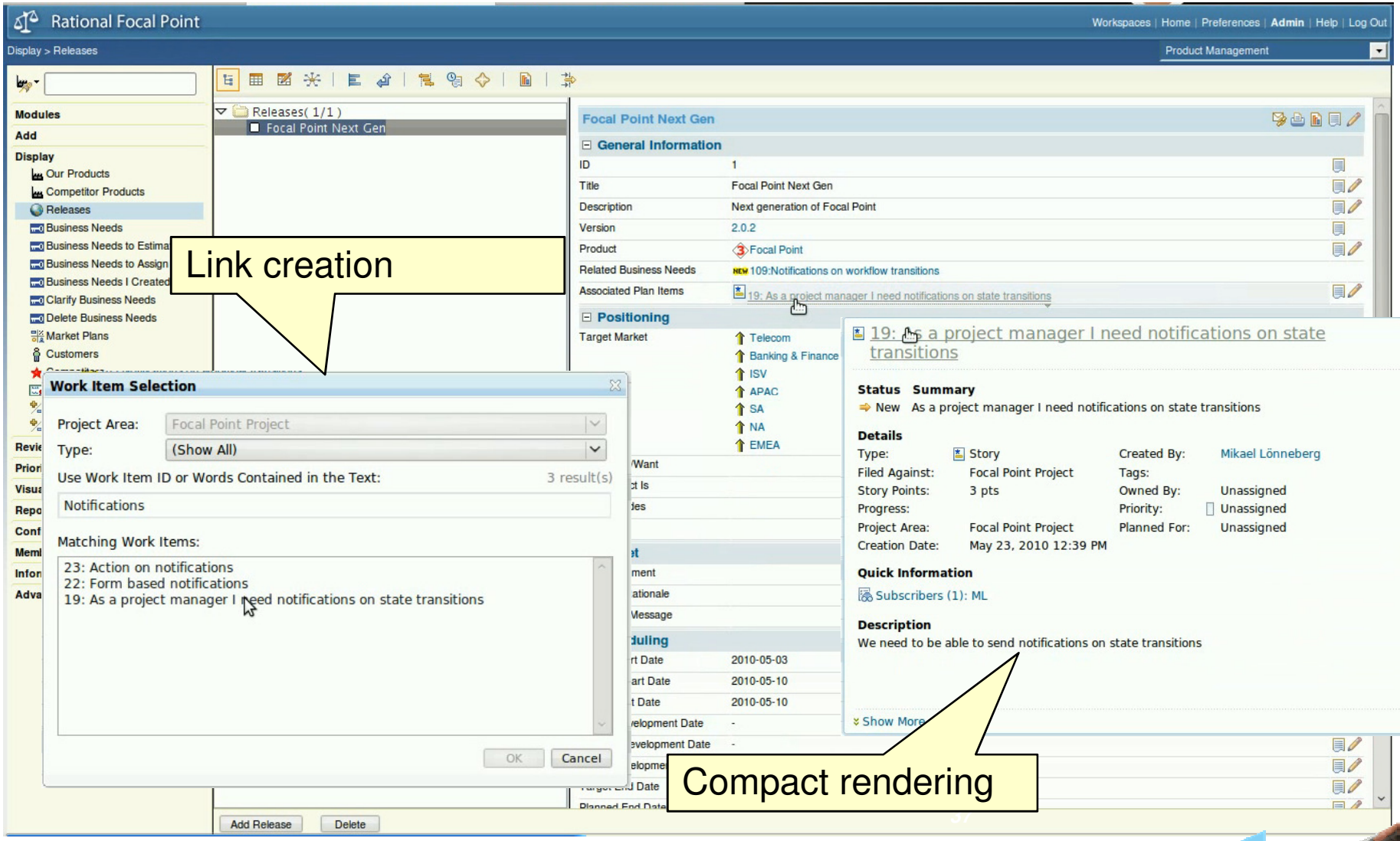
Links to Team Concert



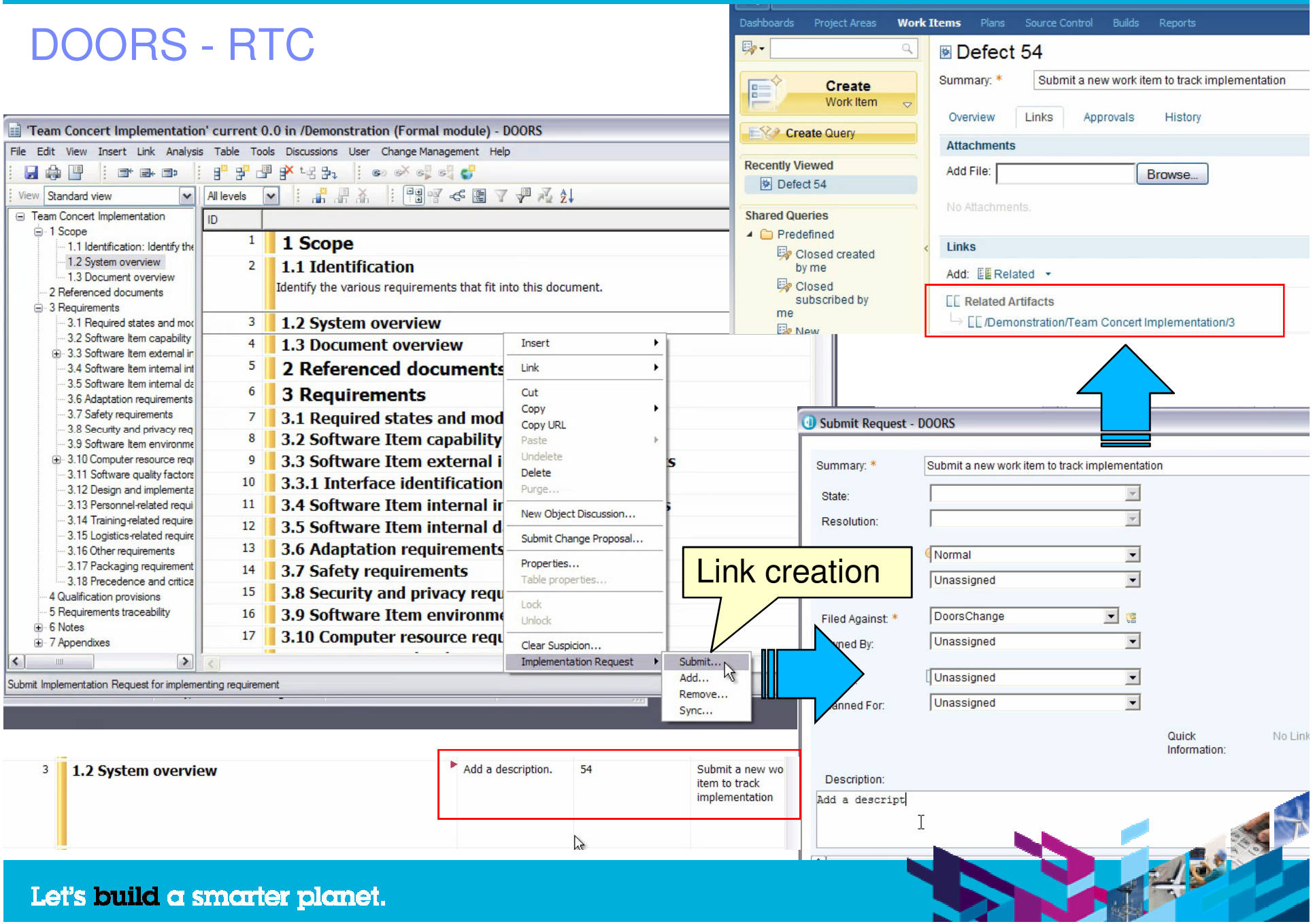
Viewing all links



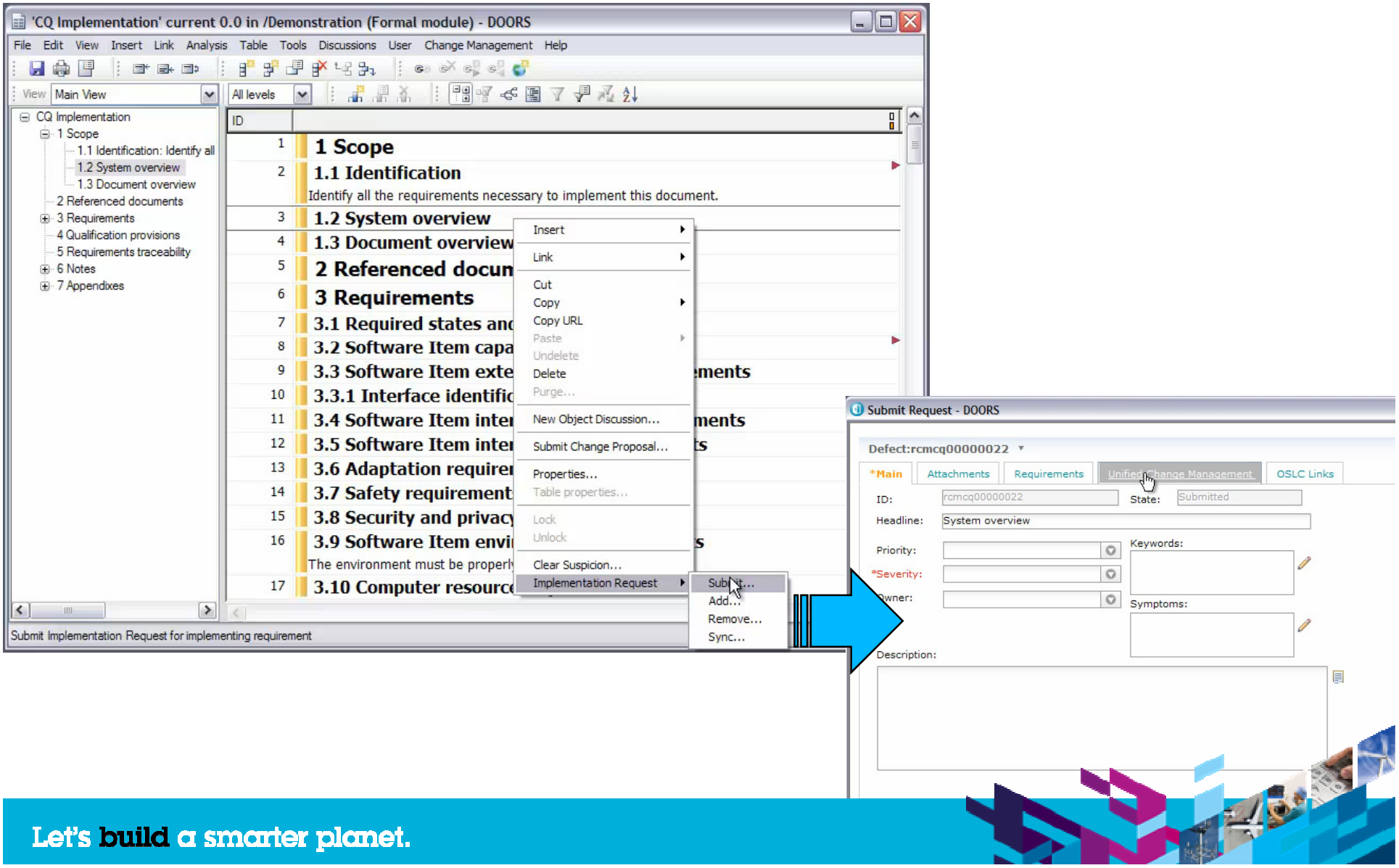
Focal Point


Rational Focal Point
Workspaces | Home | Preferences | Admin | Help | Log Out
Display > Releases
Product Management
Modules
Add
Display
Our Products
Competitor Products
Releases
Business Needs
Business Needs to Estima
Business Needs to Assign
Business Needs I Created
Clarify Business Needs
Delete Business Needs
Market Plans
Customers
Releases(1/1)
Focal Point Next Gen
Focal Point Next Gen
General Information
ID 1
Title Focal Point Next Gen
Description Next generation of Focal Point
Version 2.0.2
Product Focal Point
Related Business Needs 109:Notifications on workflow transitions
Associated Plan Items 19: As a project manager I need notifications on state transitions
Positioning
Target Market Telecom
Banking & Finance
ISV
APAC
SA
NA
EMEA
Link creation
Work Item Selection
Project Area: Focal Point Project
Type: (Show All)
Use Work Item ID or Words Contained in the Text: 3 result(s)
Notifications
Matching Work Items:
23: Action on notifications
22: Form based notifications
19: As a project manager I need notifications on state transitions
OK
Cancel
19: As a project manager I need notifications on state transitions
Status Summary
New As a project manager I need notifications on state transitions
Details
Type: Story
Filed Against: Focal Point Project
Story Points: 3 pts
Progress:
Project Area: Focal Point Project
Creation Date: May 23, 2010 12:39 PM
Created By: Mikael Lönneberg
Tags:
Owned By: Unassigned
Priority: Unassigned
Planned For: Unassigned
Quick Information
Subscribers (1): ML
Description
We need to be able to send notifications on state transitions
Show More
Compact rendering
Add Release
Delete

DOORS - RTC


'Team Concert Implementation' current 0.0 in /Demonstration (Formal module) - DOORS
File Edit View Insert Link Analysis Table Tools Discussions User Change Management Help
Team Concert Implementation
1 Scope
2 Referenced documents
3 Requirements
4 Qualification provisions
5 Requirements traceability
6 Notes
7 Appendixes
1 Scope
1.1 Identification
Identify the various requirements that fit into this document.
1.2 System overview
1.3 Document overview
2 Referenced documents
3 Requirements
3.1 Required states and mod
3.2 Software Item capability
3.3 Software Item external i
3.3.1 Interface identification
3.4 Software Item internal i
3.5 Software Item internal d
3.6 Adaptation requirements
3.7 Safety requirements
3.8 Security and privacy requ
3.9 Software Item environme
3.10 Computer resource requ
Insert
Link
Cut
Copy
Copy URL
Paste
Undelete
Delete
Purge...
New Object Discussion...
Submit Change Proposal...
Properties...
Table properties...
Lock
Unlock
Clear Suspicion...
Implementation Request
Submit...
Add...
Remove...
Sync...
Submit Implementation Request for implementing requirement
Dashboards Project Areas Work Items Plans Source Control Builds Reports
Create Work Item
Create Query
Recently Viewed
Defect 54
Shared Queries
Predefined
Closed created by me
Closed subscribed by me
Defect 54
Summary: * Submit a new work item to track implementation
Overview Links Approvals History
Attachments
Add File: Browse...
No Attachments.
Links
Add: Related
Related Artifacts
/Demonstration/Team Concert Implementation/3
Submit Request - DOORS
Summary: * Submit a new work item to track implementation
State:
Resolution:
Normal
Unassigned
Filed Against: * DoorsChange
Unassigned
Unassigned
Unassigned
Quick Information:
No Link
Description:
Add a descript
Link creation
3 1.2 System overview
Add a description. 54 Submit a new wo item to track implementation

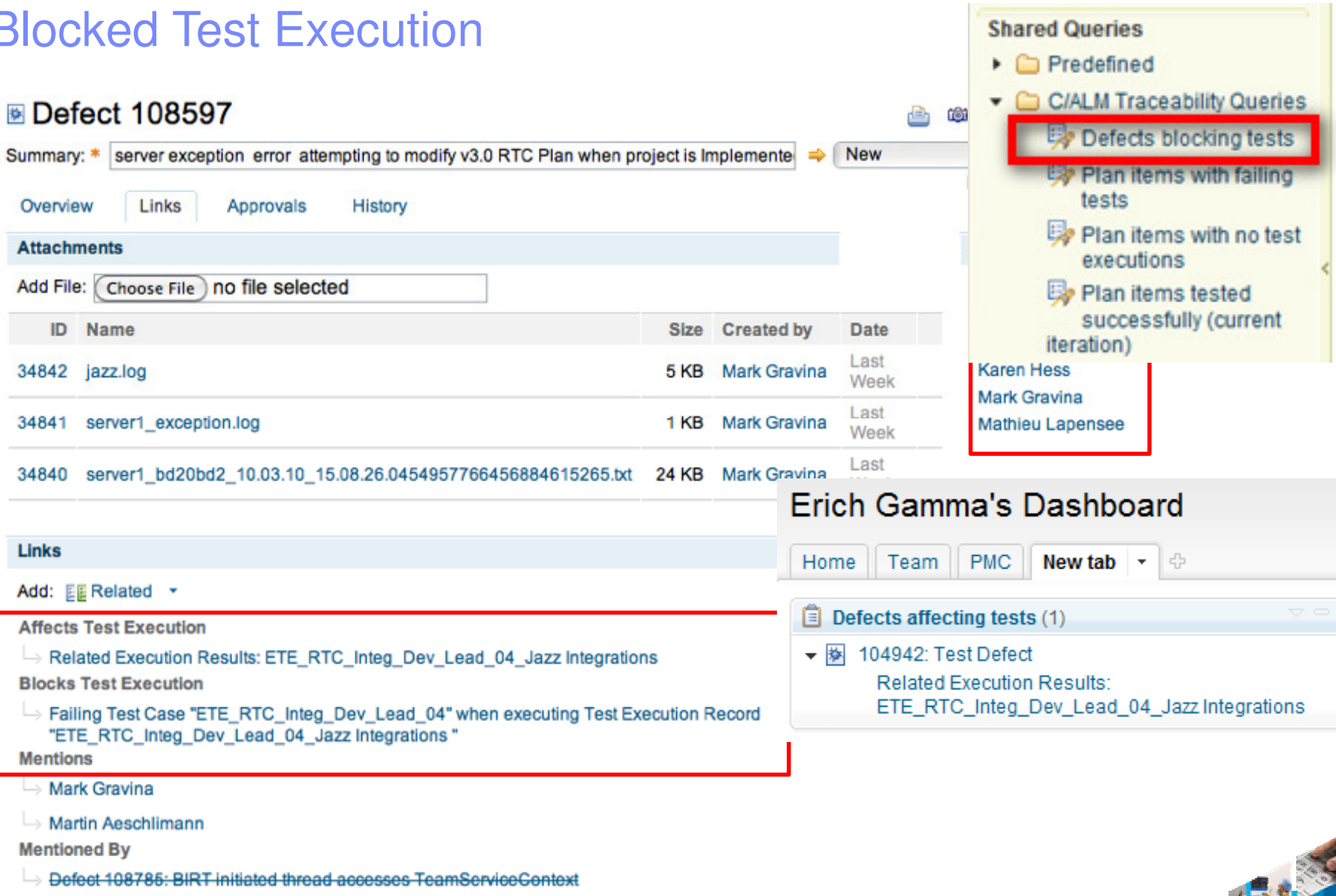
DOORS - CQ


'CQ Implementation' current 0.0 in /Demonstration (Formal module) - DOORS
File Edit View Insert Link Analysis Table Tools Discussions User Change Management Help
View Main View
All levels
CQ Implementation
1 Scope
1.1 Identification: Identify all
1.2 System overview
1.3 Document overview
2 Referenced documents
3 Requirements
4 Qualification provisions
5 Requirements traceability
6 Notes
7 Appendixes
ID
1 Scope
1.1 Identification
Identify all the requirements necessary to implement this document.
1.2 System overview
1.3 Document overview
2 Referenced docun
3 Requirements
3.1 Required states and
3.2 Software Item capa
3.3 Software Item exte
3.3.1 Interface identific
3.4 Software Item inter
3.5 Software Item inter
3.6 Adaptation require
3.7 Safety requirement
3.8 Security and privacy
3.9 Software Item envi
The environment must be properly
3.10 Computer resource
Insert
Link
Cut
Copy
Copy URL
Paste
Undelete
Delete
Purge...
New Object Discussion...
Submit Change Proposal...
Properties...
Table properties...
Lock
Unlock
Clear Suspicion...
Implementation Request
Submit...
Add...
Remove...
Sync...
Submit Implementation Request for implementing requirement
Submit Request - DOORS
Defect:rcmcq00000022
*Main
Attachments
Requirements
Unified Change Management
OSLC Links
ID:
rcmcq00000022
State:
Submitted
Headline:
System overview
Priority:
*Severity:
Owner:
Keywords:
Symptoms:
Description:

Drinking our own Champagne

How we self-host

Blocked Test Execution



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Questions

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