





# **APPLICATION SECURITY**

\* YOUR LAST LINE OF DEFENSE! \*

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Director Asia Pacific, Security

Rational Software

IBM, Singapore

# What is Your Most Important/Strategic IT IDC Infrastructure Requirements in 2006-07?

Top Priorities	2006 Rank	2007 Rank
Building a secure IT environment - Security threats, business continuity, access control	1	2
Reducing total cost of IT over time – Resource utilization, growing infrastructure requirements, more cost effective technologies/services	2	1
Faster deployment of applications – expedite applications availability or functionality enhancements to corporate users	3	3
Outsourcing part of IT	4	4
Building a Utility/On-demand/ Adaptive/Dynamic IT environment	5	5

In terms of Top business goals:

#1 reducing cost structure

#2 expanding business in existing or new geographies

#3 Improving customer service



# **The Security Journey Continues**

- New and More ...
  - Applications
  - Services
  - Systems
    - -> Vulnerabilities
    - -> Hacking methods
    - -> Viruses, Worms, RATS, Bots ...

(Remote Access TROJANS = Spyware)

-> GOVERNANCE & COMPLIANCE!



NEW AREAS
OF IT SECURITY
WEAKNESS
ARISE ALL THE
TIME



# **It Gets Worse**

- WAP, GPRS, EDGE, 3G
- 802.1x
- Broadband













# **Sheer Volume of Applications Keeps You From Getting Ahead of the Problems**

- Security Team Has Become a Bottleneck
- 2 Lack of Control and Visibility
- 3 Catching Problems Late in the Cycle
- Not Monitoring Deployed Applications
- Difficulty Managing 3<sup>rd</sup> Party Vendors

Have to do more with less, still; Risk is high, accountability is prevalent





# **Software Application Development Pressures**

4 most common laments of the development executive I'm being asked to:

- •Deliver product faster (a lot faster!)
- Increase product innovation
- Improve quality
- Reduce cost





### **APPLICATIONS – THE HACKER'S NEW TARGET**

- Next-generation hack attacks?
- "guided" "cyber-biological" attack?
- IT Security: People don't really know what they want to do so they just put up physical defenses
- WHAT DOES A HACKER WANT?
- WHY DOES A HACKER ATTACK?
  - Short of denial of service, hack attacks are aimed at the software / application / database, not the network /infrastructure



# BEST EXAMPLE OF APPLICATIONS VIS-À-VIS SECURITY ISSUE: WEB APPLICATIONS WEB SERVICES

AND A LOT OF APPLICATIONS TODAY USE A WEB – BASED GRAPHICAL INTERFACE FOR USER ACCESS





# WE ARE HIGHLY DEPENDENT ON WEB SERVICES TODAY

- WORK / BUSINESS
  - ▶ INTERNET, INTRANET, EXTRANET
    - ERP, SCM, CRM, SAP, B2BM, B2C, COMPANY INTERNAL INFO SERVICES
- PLAY / SOCIAL NETWORKING / RECREATION
  - YouTube, Facebook, Second Life, Friendster, ITunes, MySpace, BLOGS! ...
- EDUCATION / RESEARCH
- TRANSACTIONS / ONLINE SERVICES
  - ▶ INTERNET BANKING, MEMBERSHIP PORTAL, TRAVEL BOOKING, TRADING
    - B2C, C2C, Amazon, EBay E\*Trade ...
- COMMUNICATION
- WEB 2.0, SOA
- ONLINE STORAGE SERVICES
- .....

# SO WHY ARE THESE HAPPENING?



### BBC **NEWS**

Watch One-Minute World News



News Front Page

Africa

Europe

UK

Americas

Asia-Pacific

Middle East

South Asia

Business

Technology

Science/Nature

Entertainment

Health

Last Updated: Tuesday, 21 August 2007, 10:01 GMT 11:01 UK E-mail this to a friend

Printable version

### Monster attack steals user data

US job website Monster.com has suffered an online attack with the personal data of hundreds of thousands of users stolen, says a security firm.

A computer program was used to access the employers' section of the website using stolen log-in credentials.

Symantec said the log-ins were used to harvest user names, e-

mail addresses, home addresses and phone numbers. were uploaded to a remote web server.



Monster is a leading online jobs

**GAME** 

Four friends sport two years anassing \$15,000 worth of riches in an online game - only to lose it all to a backer. In a new series or digital crime in Sirgapore, ChuaHian Hou looks at how the victims and the police teamed up to

had to day at a tyberafe in John St. The Joh

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ITRAITS TIMES FREDRY FEBRUARY II , 2005



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# cnet NEWS.com

http://news.cnet.com/8301-107

# TAHOO! FINANCE Wed Apr 23 2008

### **Financial News**

### Hack into Obama campaign site exploited a coding flaw

Wednesday April 23, 6:53 pm ET

By Jordan Robertson, AP Technology Writer

Hack that redirected traffic from Obama's site to Clinton's exploited pro-

SAN JOSE, Calif. (AP) - A simple flaw in the coding of Sen. Barack Obama's Web site led to before the important Pennsylvania primary.

Some supporters who tried to visit the community blogs section of Obama's site started notic Rodham Clinton's official campaign site.

Security researchers said a hacker exploited a so-called "cross-site scripting" vulnerability in

April 6, 2007 4:39 PM PDT

### Asus Web site harbors threat

Posted by Joris Evers

It is not such a Good Friday for ASUStek Computer.

The main Web site of the Taiwanese hardware maker, known for its Asus branded PCs and mot been rigged by hackers to serve up malicious software that attempts to exploit a critical Windows experts said Friday.

The attackers added an invisible frame, a so-called iframe, to the front page of the Asus.com We the site, a victim's browser will silently connect to another Web site that tries to install a malicious

"We've just confirmed multiple reports about Asus.com, a very well known hardware manufactu compromised," a researcher with Kaspersky Lab wrote on the company's Viruslist.com site.



Chinese hacker

steals 18M

- HackBase.com, Feb

identities

Hacker Steals Davidson

Falls Tribune, Feb 4 2008

Cos client data



LexisNexis Data Breach -Washington Post Feb 17,2008 Feb 17, 2008

Hacker breaks into Ecuador's presidential website Thaindian, Feb 11, 2008

U.S. Embassy Web Site In Manila, Defaced

- AllHeadlineNews, Mar 27, 2008

RIAA wiped off the - TheRegister, Jan 20 2008

Mac blogs defaced by • The Register, Feb 17, 2008 IndiaTimes.com Malware -Information Week Two Indonesian government web sites \_ CNET Asia, Mar 29, 2008

**Hacking Stage 6** 

- Wikipedia, Feb 9 2007

Greek Ministry websites attacked — eKathimerini, Jan 31,2008 Italian Bank hit by XSS fraudsters - Netcraft, Jan 8

Drive-by Pharming in the Wild \_ Symantec, Jan 21 20



About 80,000 lower-moome workers stand to beneft.

#### DUO CHARGED WITH MAID ABUSE

32, and Zahara Zainal
Abidin, 57, were charged in
court yesterday with so
counts in total for abusing
their Indonesian maid. Both
are unemployed. The case
was adjourned to April 24.

#### FREE FOR PREGNANT LOW-INCOME MUMS

A PRIVATE cord blood bank, Condities, announced yesterday a programme to offer low-income expectant mothers with free banking service if their family has a history of diseases which can be treated using stem cells. To qualify, the monthly household income of the expectant mother must not be more than \$2,000.

### my paper ax ii

#### ENGLISH EDITORIAL

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SINGAPONE PREES HOLDINGS

### We are hiring!". There, it advertises for and

There, it advertises for and hopes to recruit young frontline service staff.

Miss Eileen Ang, 30, the hotel's human resource manager, said: "Facebook is also a good way to keep in touch with old employees and inform them of our new career opportunities."

Though Royal Plaza still recruits through usual avenues such as recruitment agencies and online job portals, Miss Ang said that using Facebook is an "out of the box" way to appeal to younger recruits, who may be attracted to a hip and refreshing image of the hotel.

The Straits Times Razor TV, an interactive web TV service, is another employer which has been using Facebook to advertise various job openings - for multimedia journalists, videographers and presenters.

Since last December, editor Eugene Leow has posted the openings on Facebook's marketplace, where users can view and post classified advertisements.

So far, he has been getting around a dozen responses to the postings each week.

# facebook

### Some say Facebook appeals to a younger target group in tune with Internet culture

Said Mr Leow: "We use Facebook because its users are our ideal target group. We are looking for people who are in tune with Internet culture and are totally comfortable with the online realm."

One successful Facebook recruit is Rosalind Loy, 26, a multimedia journalist with Razor TV. Shechecked out its job postings on Facebook after hearing about them from a friend last December.

She sent in her resume via e-mail and successfully went through the usual application process. This included face-to-face interviews and a writing test. Said Miss Loy: "I think it's an innovative method of recruiting. The use of Facebook lightened the tone of the entire application process.

"It was less intimicating."

Some recruitment agencies have taken the Facebook plienomenon one step further.

iHipo, an online global recruitment agency, built their own Fscebook application which gives users a feed of the most recent jobs, mainly entry-level executive jobs and internships with local and international firms.

Said Singapore-based co-founder Amout Wagensar, 26: "Since we built our iHipo in any fashion.

"Professional networks are far better for targeting quality candidates."

On why other recruitment agencies are reluctant to use Facebook for recruitment, Mr Wagenaar explained: "Recruitment over Facebook is still in a very young phase.

"Some recruitment agencies are reluctant to use it because they aren't familiar with online concepts.

"Facebook is still regarded as a social website, but its use may slowly shift to a more professional one, which includes recruitment."

dawnt@sph.com.sg

#### HELPDESK 莪的字鼻

☑ Videographer: 电视录像员 diản shì lù xiảng yuán

77 Resume: 简历 jiǎn lì

Innovative: 创新的 chuảng xīn de

## Social networking sites targeted by hackers

#### ANDREA SOH

JUST keep to legitimate websites and you will be safe from security threats? Think again, warns a US-headquartered computer security company.

While it used to be that Netizens could fall prey to security breaches by unknowingly visiting malicious sites or accidentally clicking on malicious e-mail attachments, these days they can be affected just by visiting regular, everyday websites.

More of such websites, like those of banks, social networking and government websites, are being targeted by hackers.

In the Internet Security Threat Report released yesterday, Symantec noted that there were 87,963 phishing hosts computers which hos: phishing websites - in the second half of 2007, an increase of 167 per cent compared to the first half.

Phishing, or the theft of personal information such as bank and credit card accounts details, is done through creating lookalikes of these legitimate sites, e-mail and instant messaging.

Mr Stephen Trilling. Symantee Security Technology and Response vice president said: "Avoiding the dark alleys of the Internet was sufficient advice in years past. Today's criminal is focused on compromising legitimate websites to launch attacks on end-users, which underscores the importance of maintaining a strong security posture no matter where you go and what you do on the Internet." The report provides a sixmonth update from of Internet threat activity in the Asia Pacific region from July to December last year. It includes an analysis of disclosed vulnerabilities, malicious code reports and security risks.

Also, stolen information obtained through phishing and keystroke logging, has become so plentiful that the price of stolen data has hit a new low, my paper reported on Wednesday.

A full identity, including a person's name, address, date of birth, a functioning credit card number and US Social Security number, can be purchased in the underground economy for as little as US\$1 (S\$1.40), Symantec said. Previously, it costs between US\$10 and US\$150.

Spam has also continued to be a menace, peaking at all-time highs of 88 percent of all e-mails last month. It rose from an average of 78.5 per cent in January to 81 per cent in March this year.

Social networking sites such as Bahu, a private social networking site for international students to stay in touch with friends, have also been the target of spammers. Said Symantec Singapore general manager Darric Hor: "Social networking sites are especially attractive because not only do the profiles on such sites contain a significant amount of personal information, users usually allow a trusted site to execute code on their computers."

sandrea@sph.com.sg



# The Myth: "Our Site Is Safe"



Port 80 & 443 are open for the right reasons

# We Audit It Once a **Quarter with Pen Testers**

Applications are constantly changing

# We Use Network Vulnerability Scanners

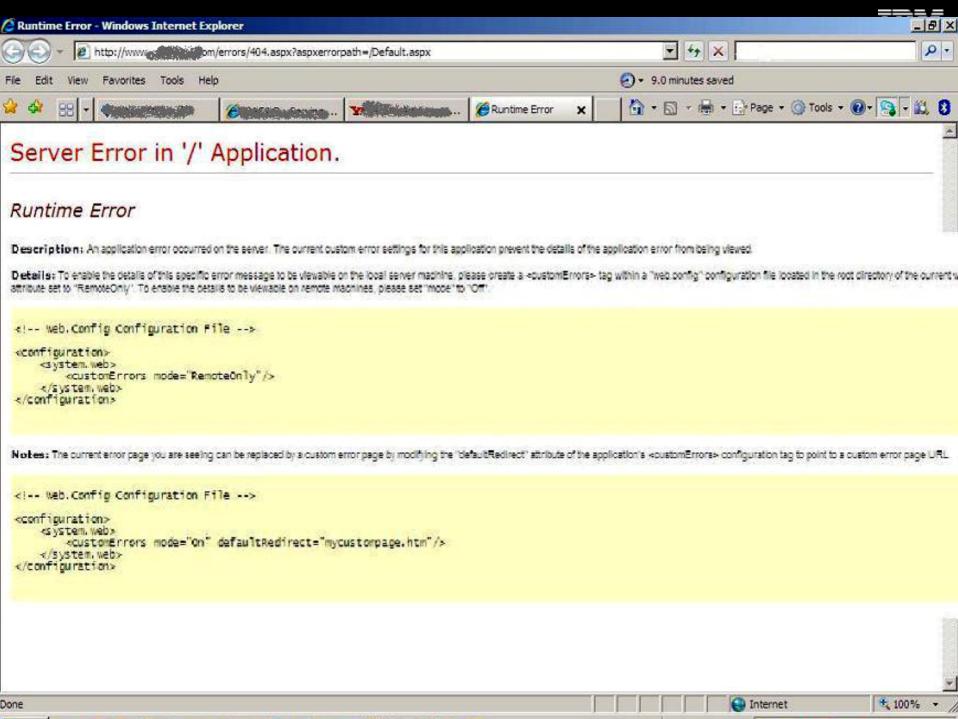
Neglect the security of the software on the network/web server

### We Use SSL Encryption

Only protects data between site and user not the web application itself



















### **An Error Has Occurred**

### **Summary:**

Unclosed quotation mark after the character string

### Error Message:

System.Data.OleDb.OleDbException: Unclosed quotation mark after the character string ". Incorrect syntax near 'a'. at

System.Data.OleDb.OleDbDataReader.ProcessResults(OleDbHResult hr) at System.Data.OleDb.OleDbDataReader.NextResult() at

System.Data.OleDb.OleDbCommand.ExecuteReaderInternal(CommandBehavior behavior, String method) at System.Data.OleDb.OleDbCommand.ExecuteReader

(CommandBehavior behavior) at System.Data.OleDb.OleDbCommand.System.Data.IDbCommand.ExecuteReader(CommandBehavior behavior) at

System.Data.Common.DbDataAdapter.FillInternal(DataSet dataset, DataTable[] datatables, Int32 startRecord, Int32 maxRecords, String srcTable IDbCommand

command, CommandBehavior behavior) at System.Data.Common.DbDataAdapter.Fill(DataSet dataSet, Int32 startRecord, Int32 maxRecords, String srcTable,

IDbCommand command, CommandBehavior behavior) at System.Data.Common.DbDataAdapter.Fill(DataSet dataSet, String srcTable) at

Altoro.Auther tication.ValidateUser(String uName, String pWord) in c:\Altoro\_Demo\website\bank\login.aspx.cs:line 68 at Altoro.Authentication.Page\_Load(Object

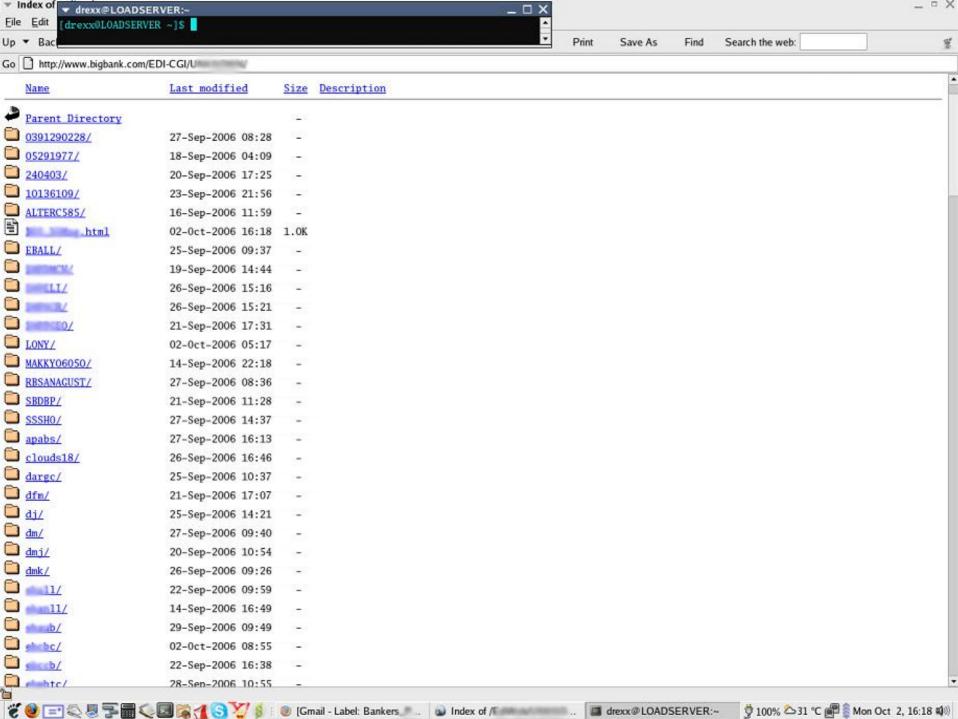
sender, EventArgs.e) in c:\Altoro\_Demo\website\bank\login.aspx.cs:line 33 at System.Web.Util.CalliHelper.EventArgFunctionCaller(Intply ip, Object o, Object t,

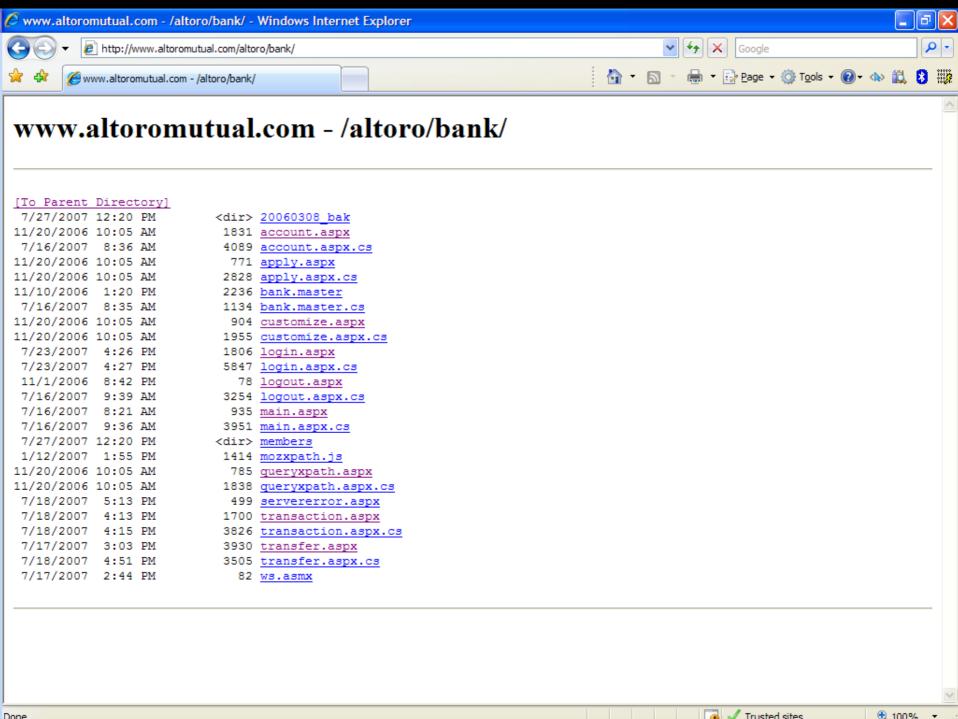
EventArgs e) at System.Web.Util.CalliEventHandlerDelegateProxy.Callback(Object sender, EventArgs e) at System.Web.Uti.Control.C

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http://www.

.com/en/Search.jsp?search=%3Cscript%3Ealert%28%22test%22%29%3C%2Fscript%3E&x=10&y=11

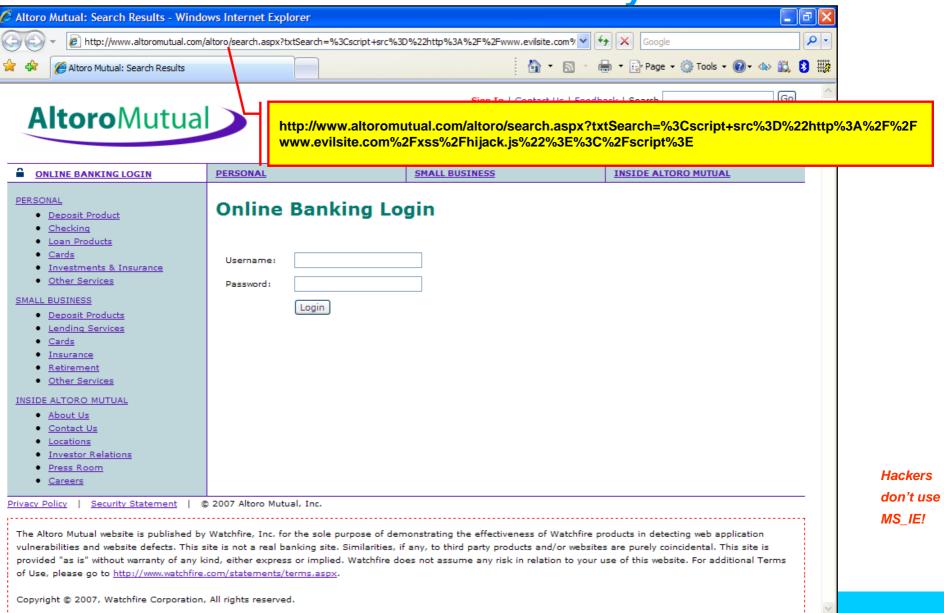






User sends the site more than they think

Done



Trusted sites

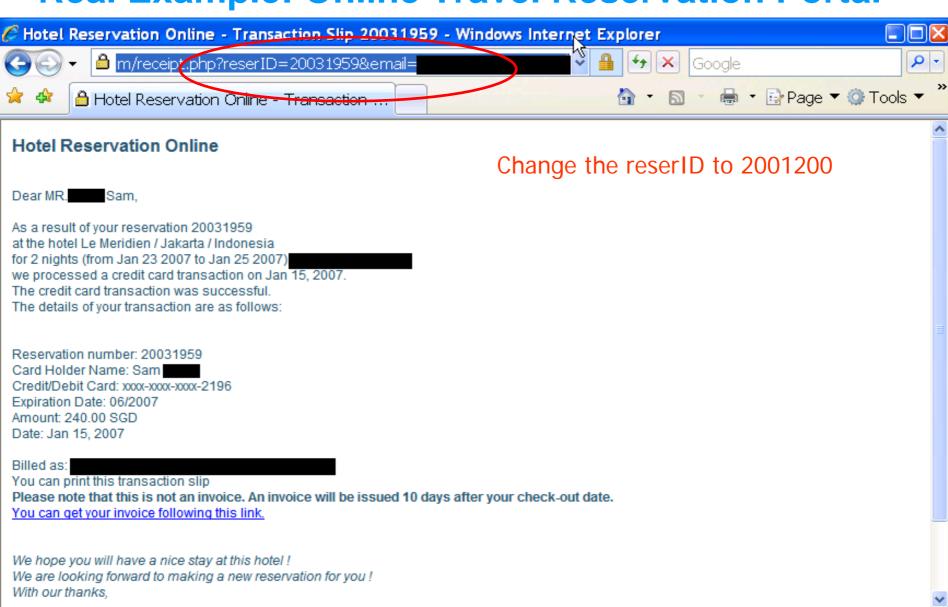
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Done



**100%** 

# **Real Example: Online Travel Reservation Portal**



🕠 😂 Internet



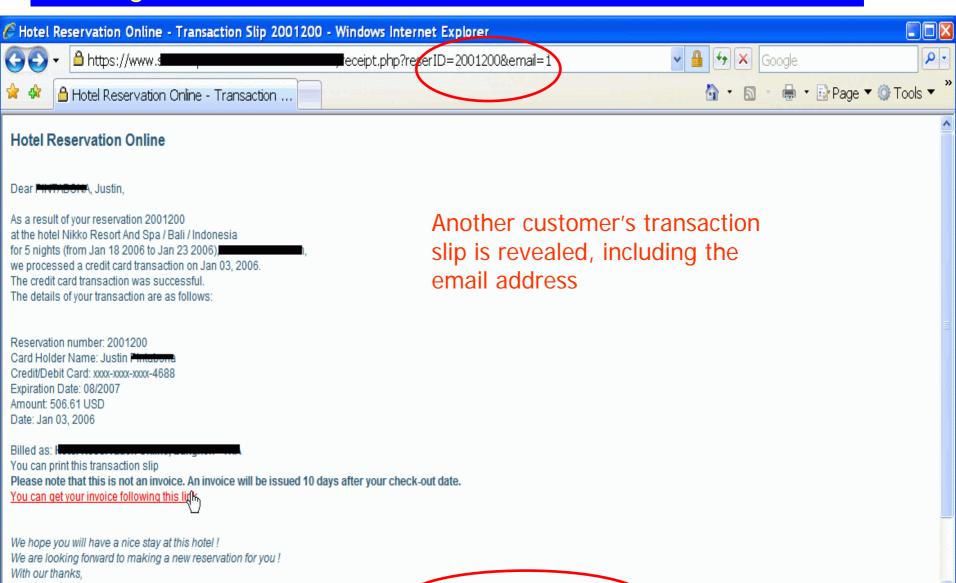
100%

# Real Example: Parameter Tampering

Vinvoice.php?reserID=2001200&email=|

https://www.l

Reading another user's transaction – insufficient authorization

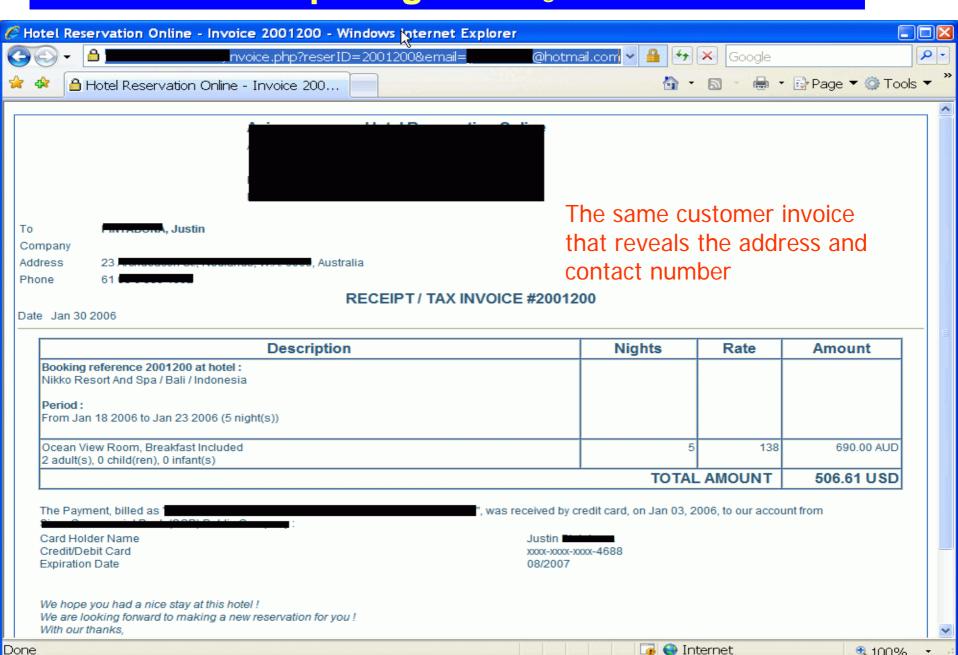


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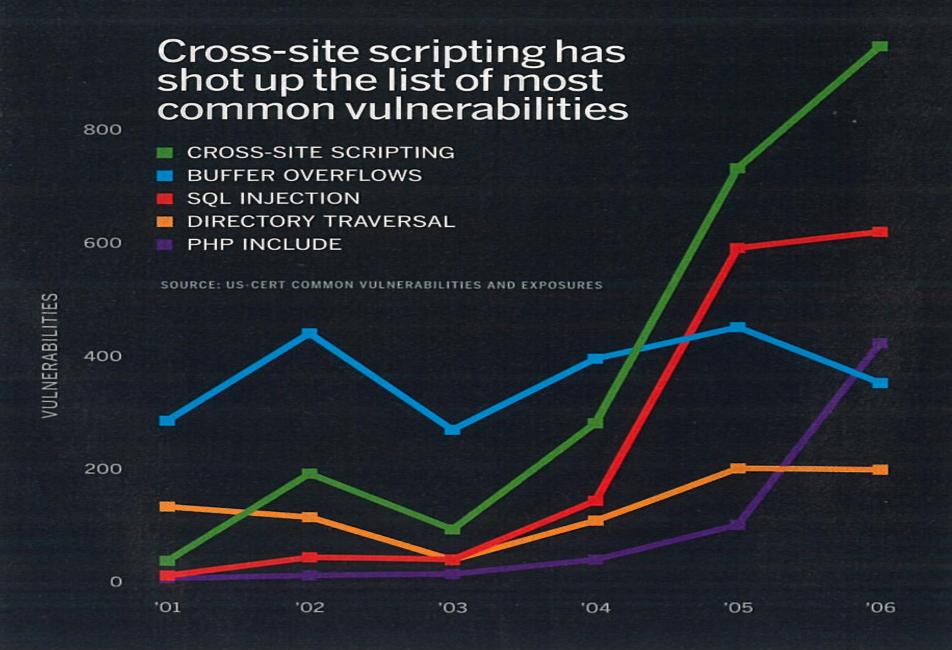
## Parameter Tampering - Reading another user's invoice



Done



# **Top Hack Attacks Today Target Web Services**





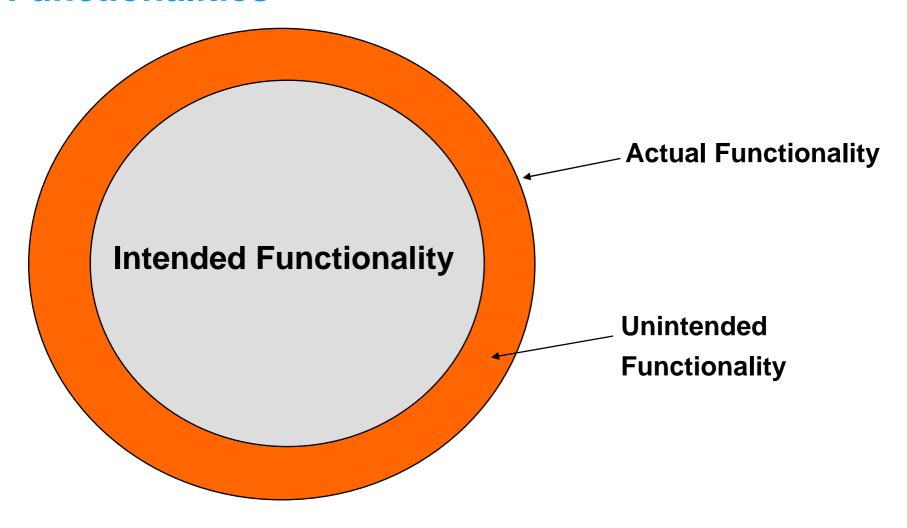
# Web Application Hacks are a **Business** Issue

<b>Application Threat</b>	Negative Impact	Potential Business Impact
Buffer overflow	Denial of Service (DoS)	Site Unavailable; Customers Gone
Cookie poisoning	Session Hijacking	Larceny, theft
Hidden fields	Site Alteration	Illegal transactions
Debug options	Admin Access	Unauthorized access, privacy liability, site compromised
Cross Site scripting	Identity Theft	Larceny, theft, customer mistrust
Stealth Commanding	Access O/S and Application	Access to non-public personal information, fraud, etc.
Parameter Tampering	Fraud, Data Theft	Alter distributions and transfer accounts
Forceful Browsing/ SQL Injection	Unauthorized Site/Data Access	Read/write access to customer databases





# Hackers Attack Apps by Exploiting Unintended Functionalities

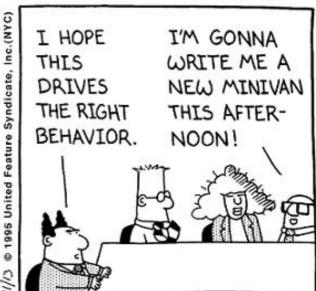




# Why Do Application Security Problems Exist









# **Existing Solutions Don't Address App Security**

- IT Security Solutions are usually for network and infrastructure
  - Firewalls and IPS's don't block application attacks
  - Port 80, 8080 and 443 are open
  - Network scanners won't find application vulnerabilities.
    - Nessus, ISS, Qualys, Nmap, etc.
- IT Security professionals are typically from the network /infrastructure area, and usually have little experience in software application development
- Developers are usually not trained in or mandated to security.
  - 64% of developers are not confident in their ability to write secure applications Microsoft Developer Research
  - Developers do not care about security, they think its someone else's job
    - (even though they are the root cause)
- Security teams are focused on other issues (network, desktops, etc) and overwhelmed
  - They don't want to have to deal with another new issue that they don't understand
- No defined policy, accountability or process to deal with the issue (not many people understand application attacks today)



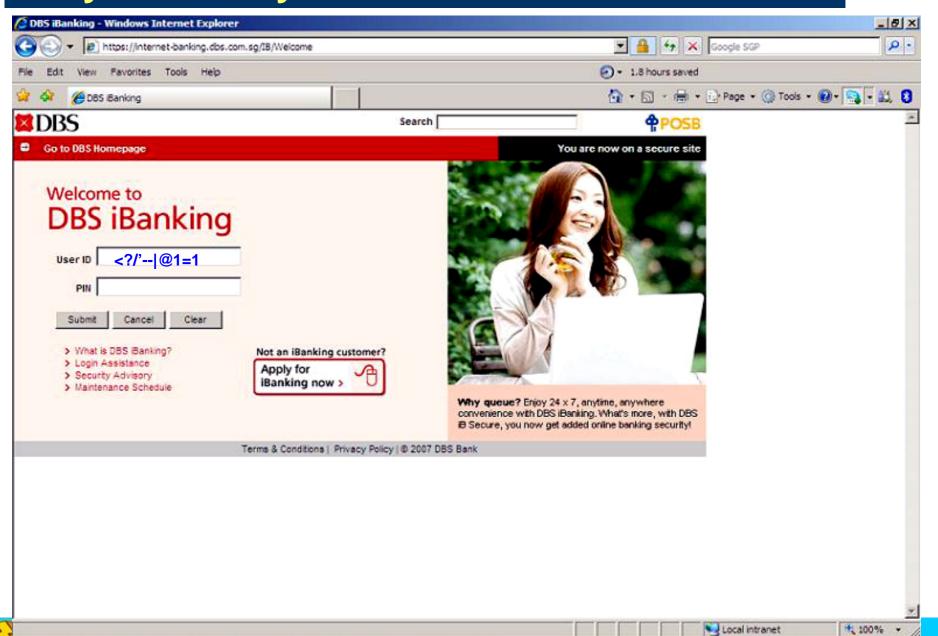
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11:42

78%

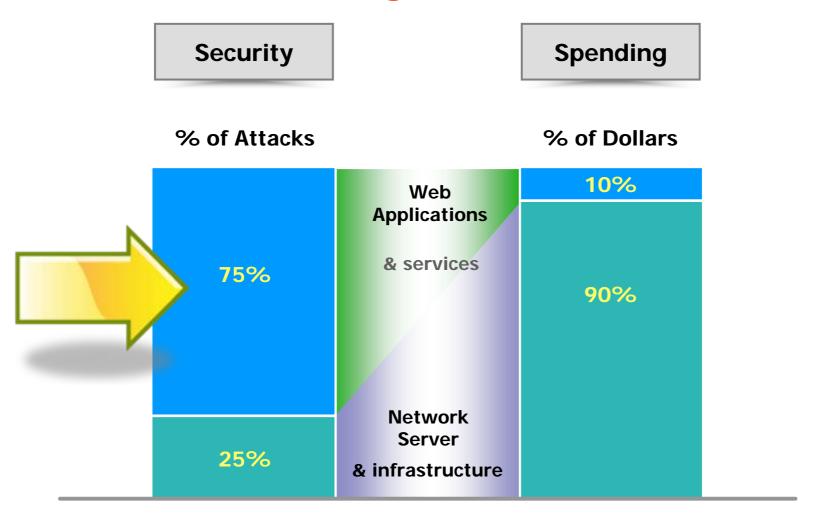
# Why would anyone want to attack a web site?



🏄 Start 🚱 🤞 🥦 🥫 📘 🗽 📿 😥 🕲 🔟 🐷 🚳 💆 🎉 DBS iBanking - Windo...



# The Fact: Attacks targetted at a new area



In an organization, IT Security people and developers are poles apart





# Regulation & Compliance SARBANES-OXLEY, HIPAA, BASEL II ...

- It is part of doing business
- Business Continuity
- An environment of TRUST
  - For doing business
  - Ensure Orderliness in Internet world
  - Promote Economic growth

- More than just
   Confidentiality, Integrity
   and Availability
- Privacy

**3rd Party Customer Data** 

People never learn -there will be another Edison Chen case - that's why I still have a job today



DON'T LET ANYONE
ELSE SEE IT. THAT
SORT OF INFORMATION COULD SOW
THE SEEDS OF DISCONTENT.





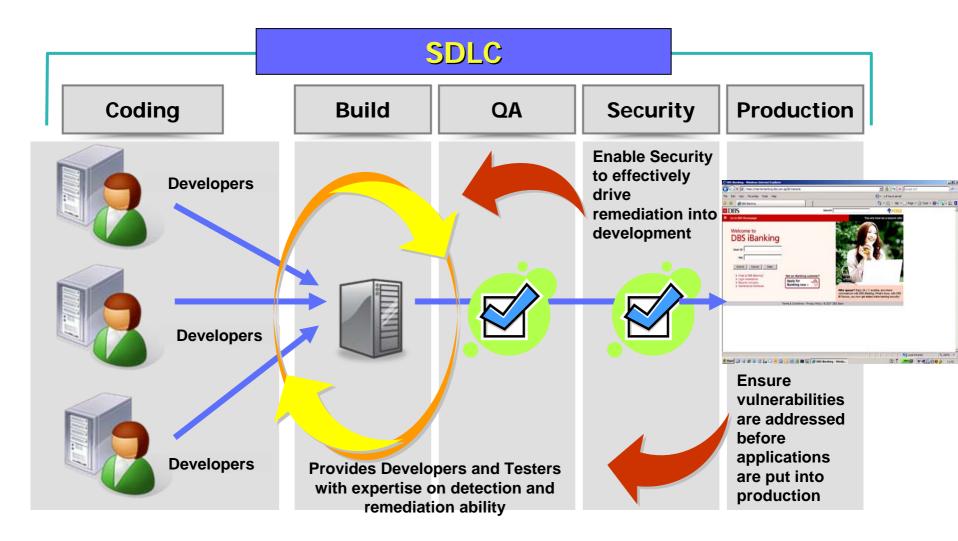
# ISSUES WITH APPLICATION SECURITY & COMPLIANCE TODAY

- Penetration Test services usually do not include security-testing the software applications, yet
- Penetration Test services are usually only as good as the tester
- Highly-qualified /experiences technical consultants tend to be opinionated
- Many companies, due to cost, ignorance or apathy, will do only the minimum for security compliance audit
  - ▶ Don't be like the Singapore Mercedes Benz owner ☺
- Free tools?!
  - Don't bet your company's IT security or audit on these alone!
    - Free tools are good for your own personal use and testing but be sure of origin!
- Why do I still have a job (in IT Security) today?





# **Building security & compliance into the SDLC**





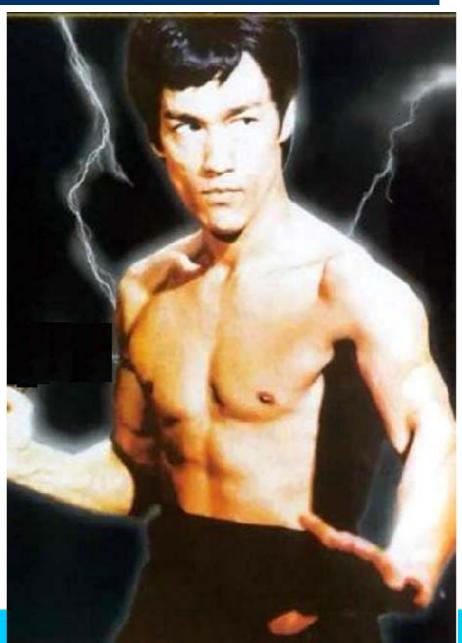
## **Conclusion: Application QA for Security**

- The Application Must Defend Itself
  - You cannot depend on firewall or infrastructure security to do so
- Bridging the GAP between Software development and Information Security
- QA Testing for Security must now be integrated and strategic
- We need to move security QA testing back to earlier in the SDLC
  - > at production or pre-production stage is late and expensive to fix
  - Developers need to learn to write code defensively and securely



# SDLC QA - YOUR LAST LINE OF DEFENSE







# IBM Rational Software Development Conference 2008







# APPLICATION SECURITY

YOUR LAST LINE OF DEFENSE

### **Anthony Lim**

Director, Asia Pacific, Security, Rational Software

# Thank You

