

IBM Rational Software Development Conference 2008

WHERE TEAMS ARE **R-HEROES**



IBM Rational Change and Release Management

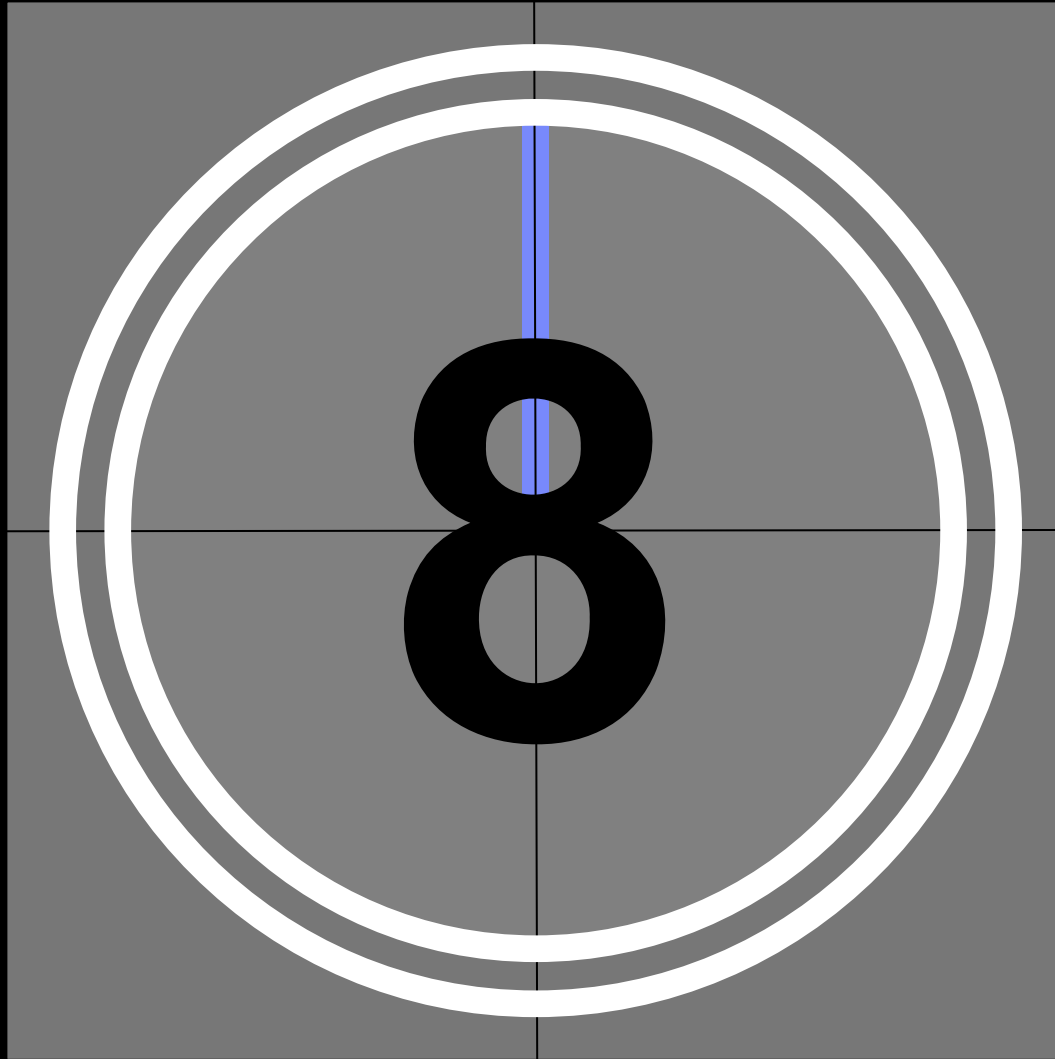
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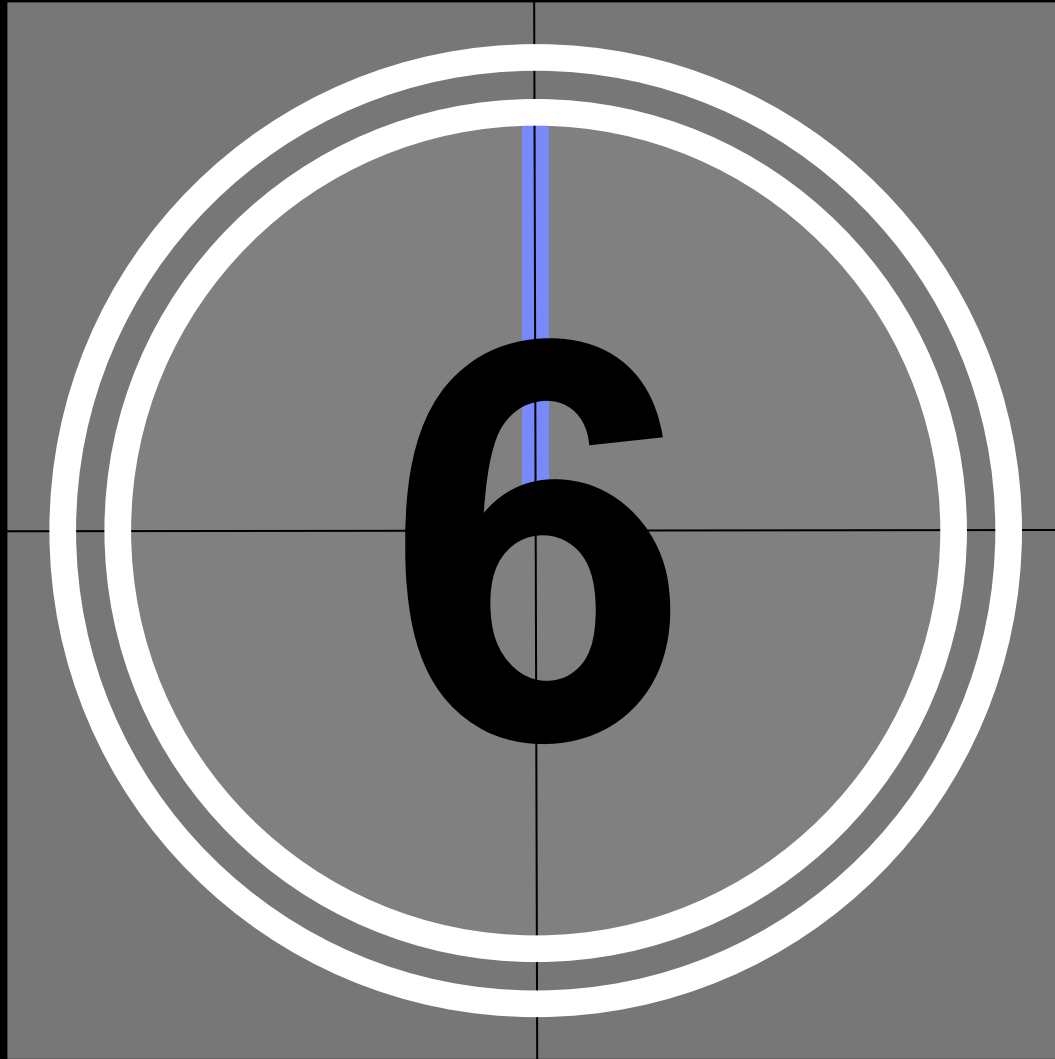
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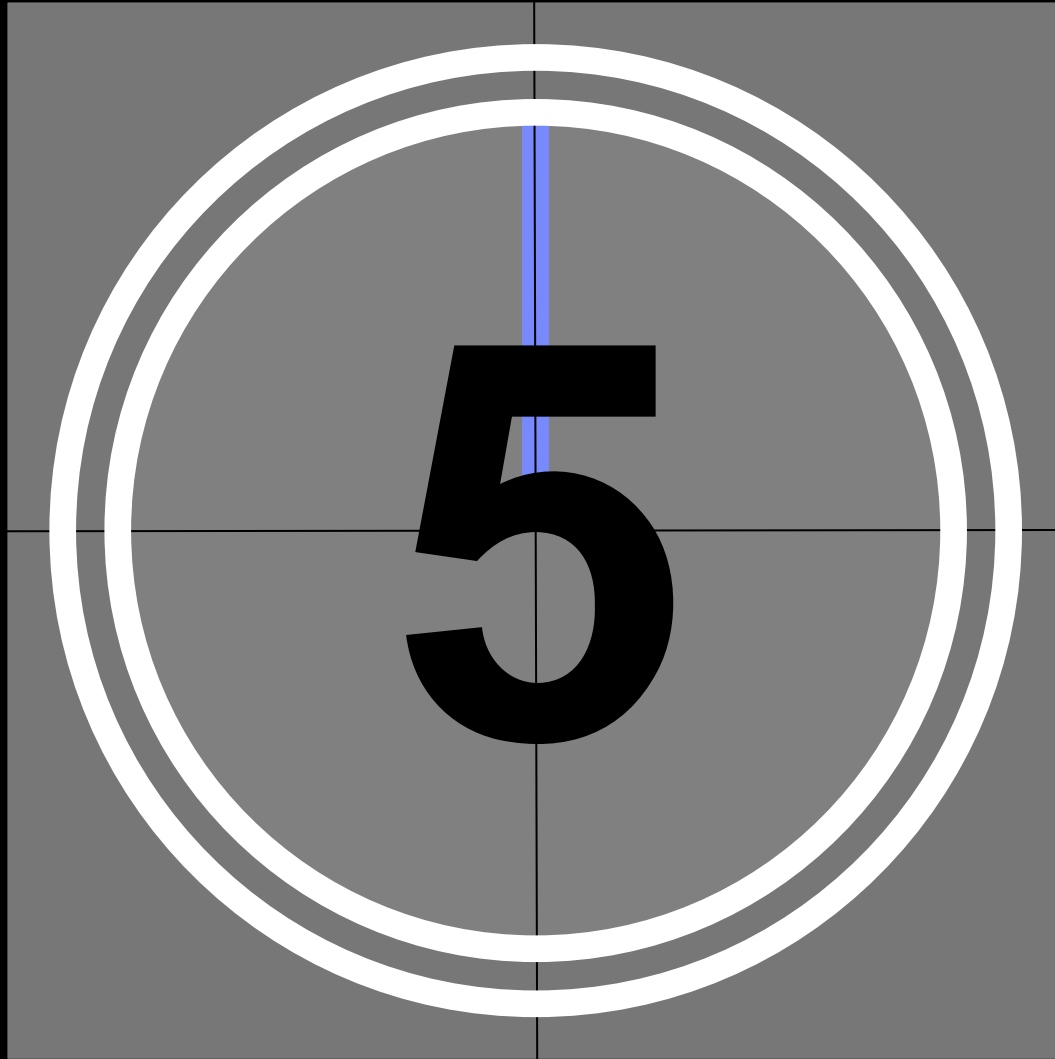
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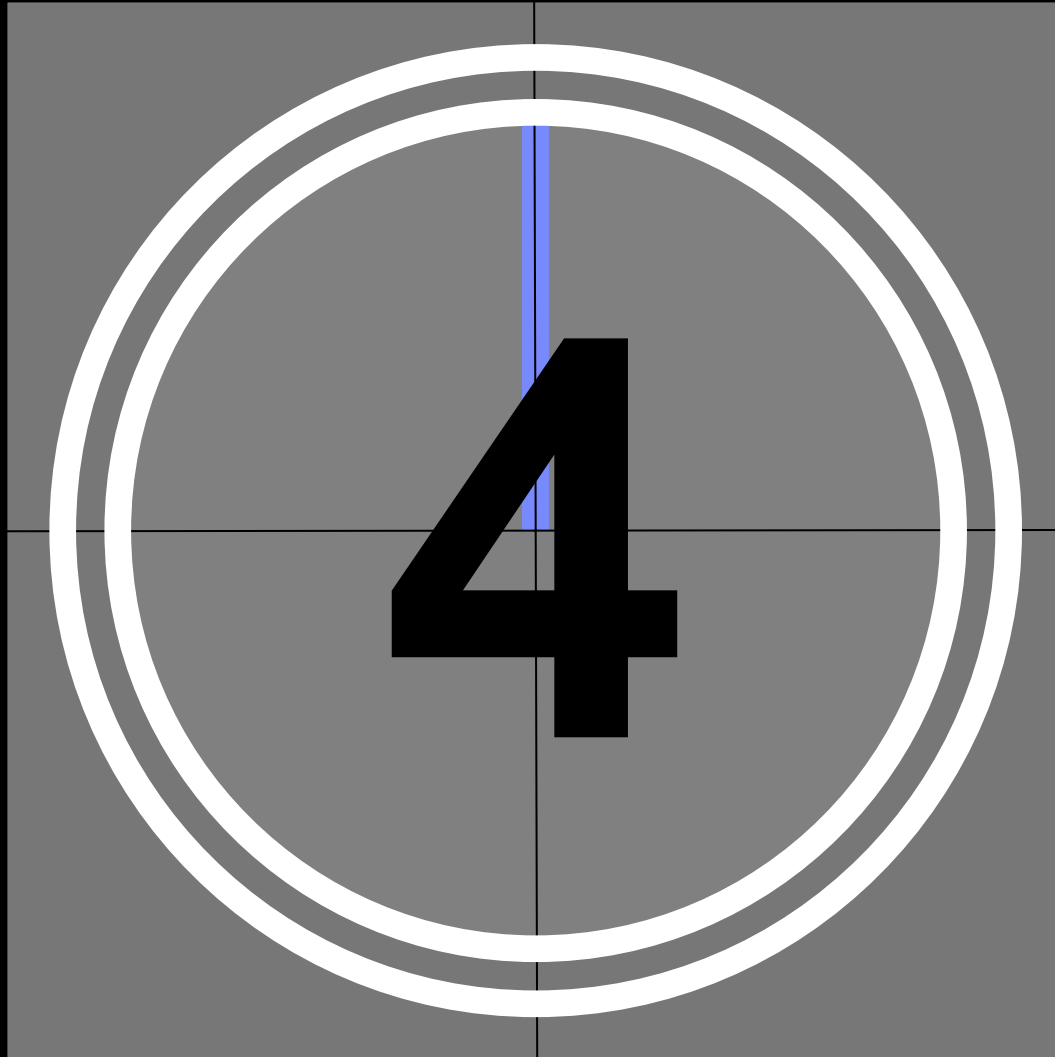


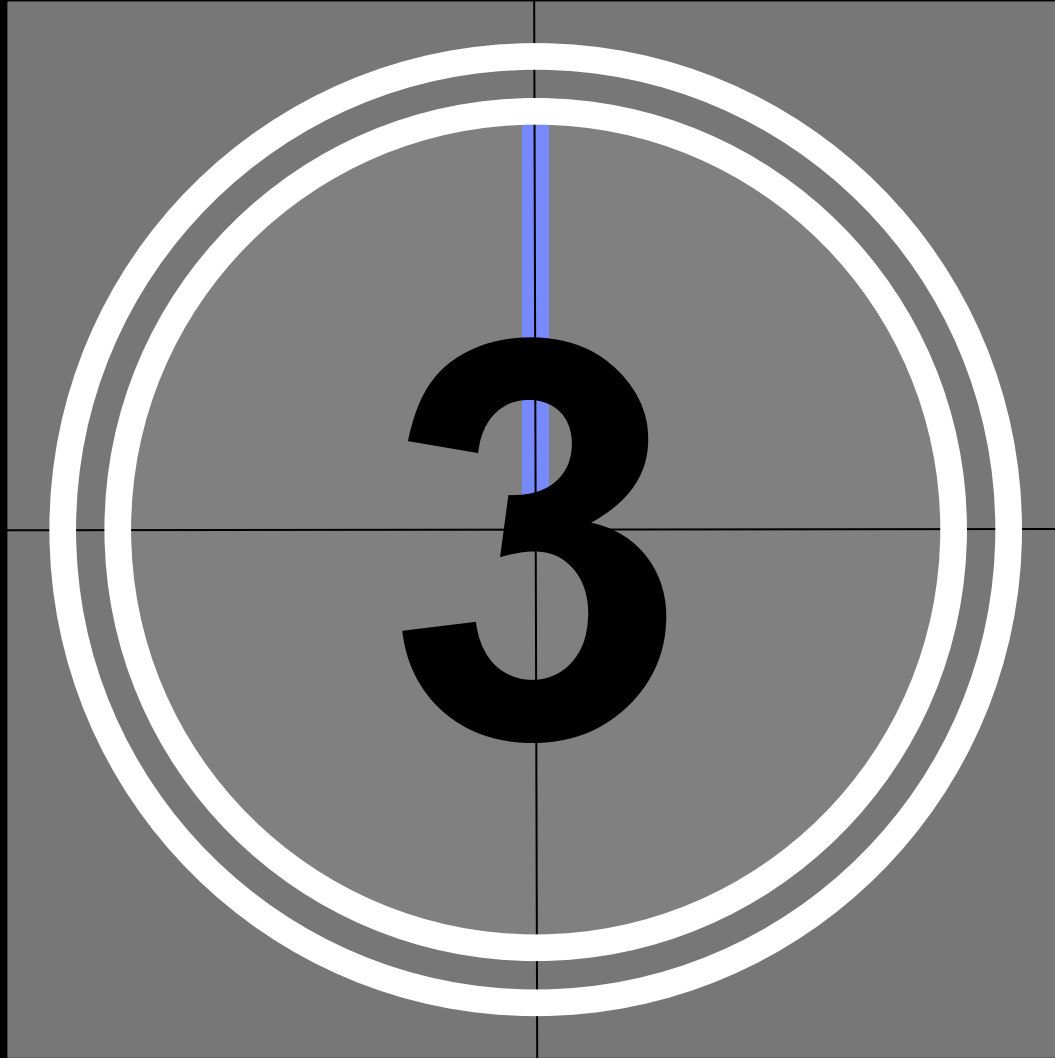


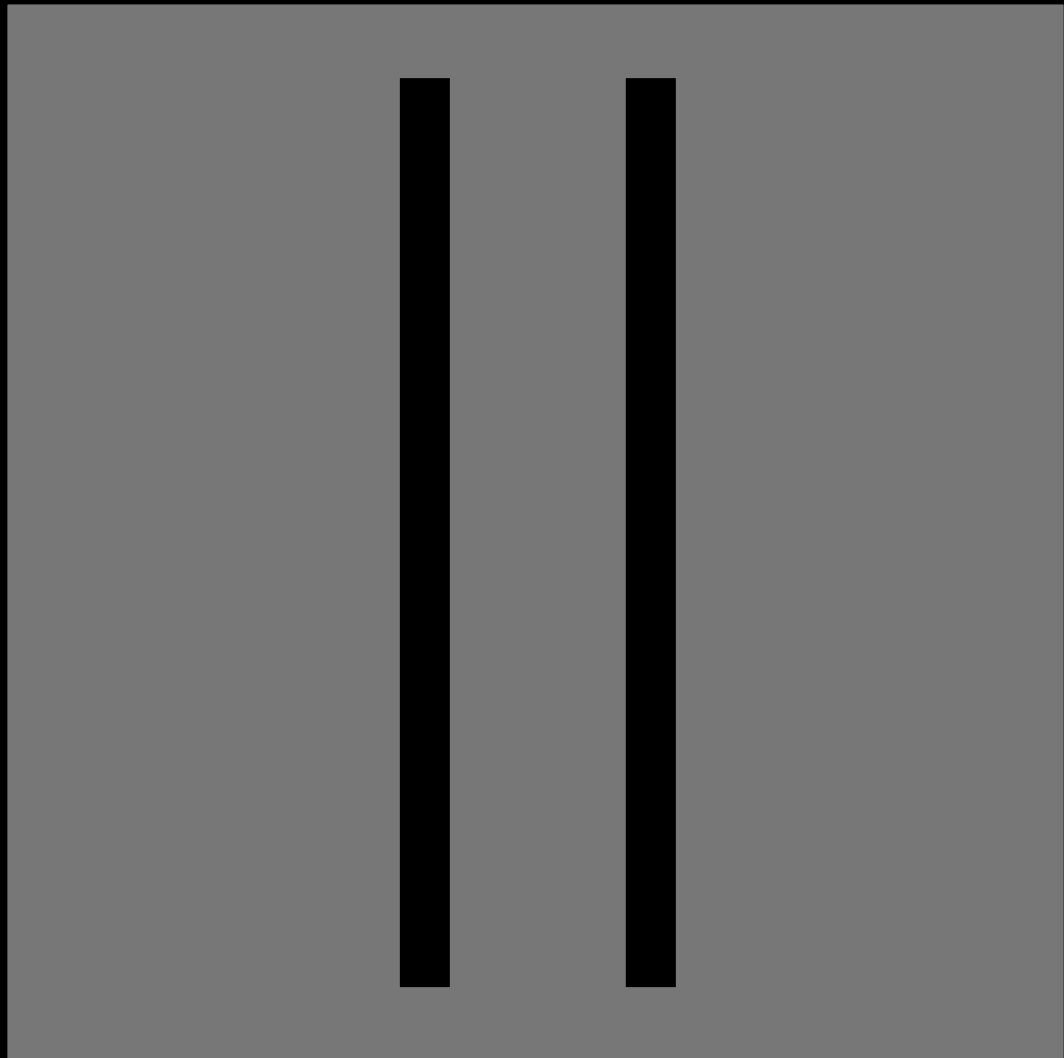


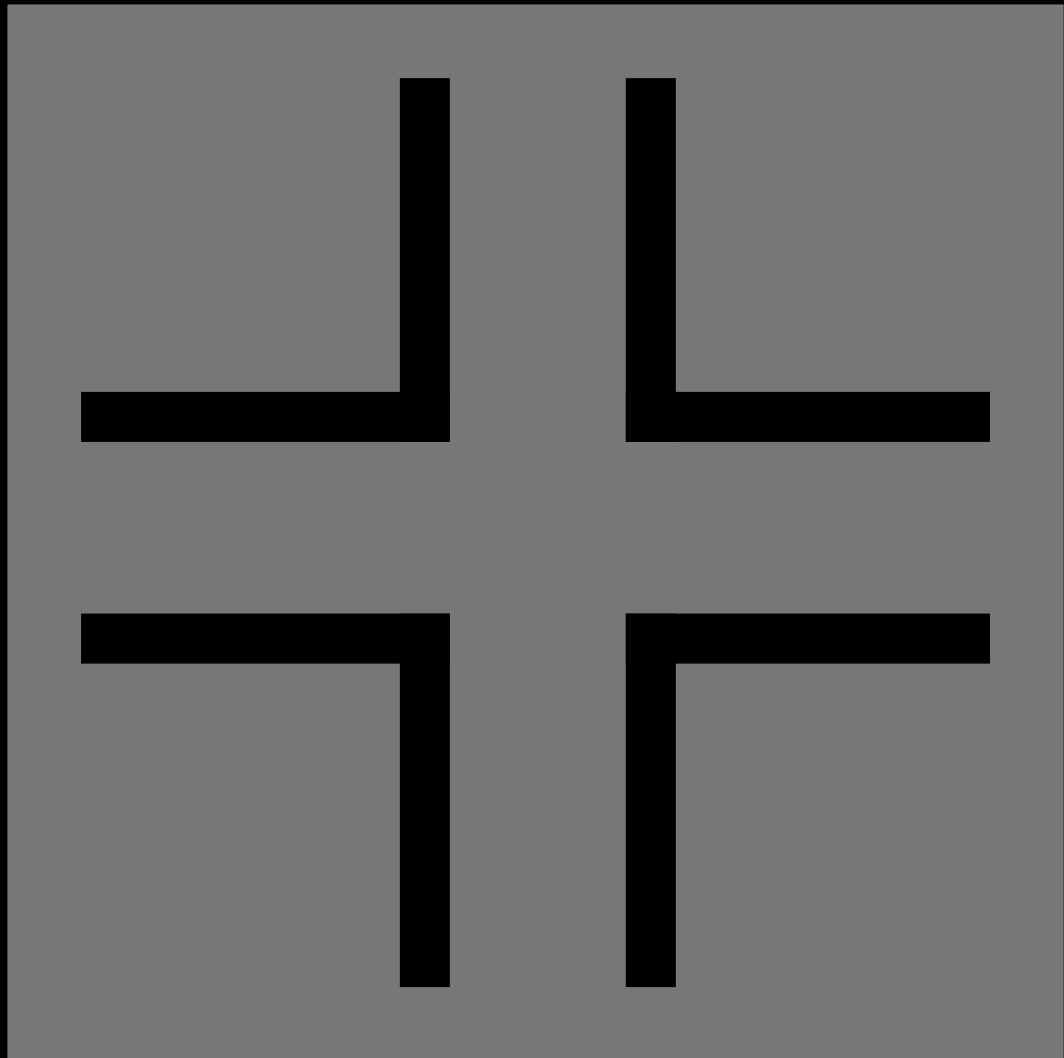














**PICTURE
START**



Meet Cathy...





...Chris...



and **Julie.**



They are as **busy** as a...





and **don't** have **much**...



and **they** sometimes **feel** really...



They all want to be a...



But tend to **feel** more **like**...





But *why*?



Because instead of this...



they live
with this...



Application **performance** isn't this...





but is closer to this...



Upgrades and installs aren't...





Globally distributed
development **feels like...**



TCO isn't getting better...





And **internal** customers...well...

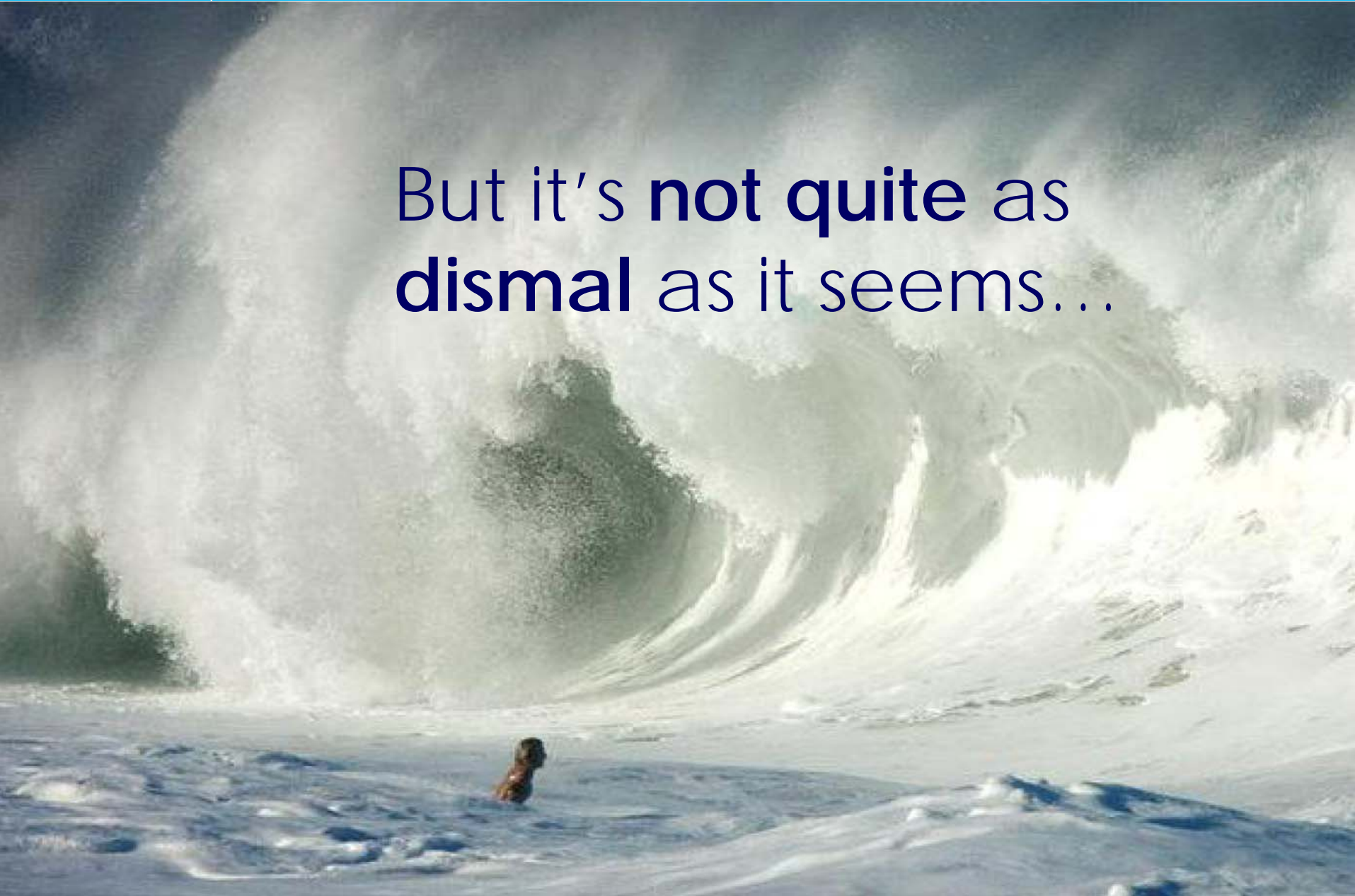




And **this guy** surely
doesn't
understand...



But it's **not quite** as
dismal as it seems...





You **see**,
there's an
elephant in
the **room**...



What if you
could **unlock**
the **puzzle** of
GDD...





TCO was **something** to **smile** about...



Install...**simple**...
upgrade...**fast**...





**What if there was an environment
where...**





collaboration
is **everything**



Where
applications
perform the way
your **customers**
expect...



Where you can show **business value**
in terms of **productivity** or **savings...**



A close-up photograph of a human eye, looking slightly to the right. The eye is the central focus, with the iris and pupil clearly visible. The surrounding skin and eyelashes are also in focus. The background is a soft, out-of-focus light blue.

Where
everyone can
see **project**
status in **real**
time...





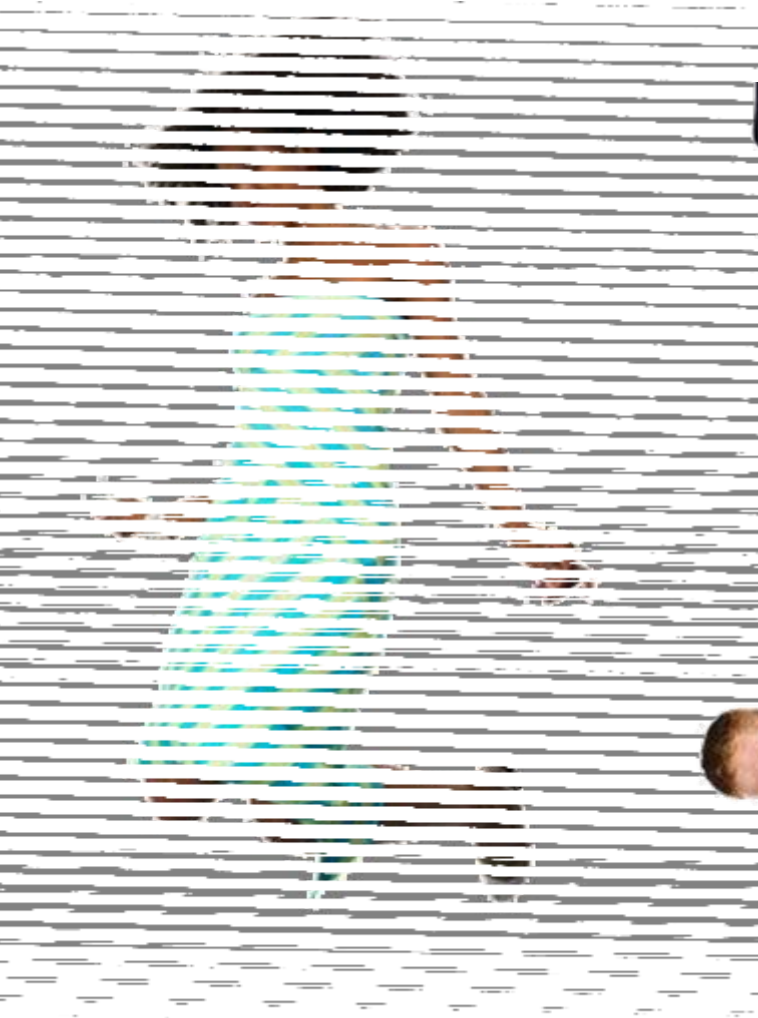
Then **this guy...**
remember **him?**





He's **happier...**
and **thinks** his
team (and he)
are **geniuses...**

And Julie, Chris and Cathy?



Doing well
thank you...



Because they heard about the 2008 Rational CRM deliverables!



Agenda



Iris – Amazing CRM Vision



Terminator - Superior ClearQuest Skills



Dynamo – Improve ClearCase Scale



Auto – Fast Build Forge Control



Code – Deep Software Analyzer Knowledge



Transform – Driving Team Concert Collaboration





Fighting Against:

- Poor collaboration between distributed teams
- Inconsistent data

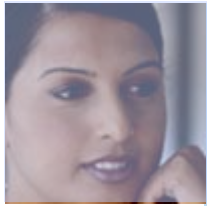
KLONK!



Iris – Amazing CRM Vision



What if Your Tools Knew...



Your Software Artifacts...

✓ **Circumstances Under Which Code Can Be Delivered**



Who is on Your Team...

✓ **How to assist new team members in getting started**



When a Build Breaks...

✓ **How to Automatically Fix it and Exactly What Artifacts are Associated with it.**



Your Favorite Work Items

✓ **How They are Tied to IP, Traceability, Code Quality and Overall Schedule.**

We Call This “Collaborative ALM”



The defining challenge in collaborative software delivery

Failure to communicate and collaborate across silos

2/3 of stakeholders are dissatisfied with the speed or quality of corporate software development

50% of outsourced projects are expected to underperform

Silos of people, process, and projects inhibit collaboration

Geographic Barriers

- Poor communication
- Language, culture and time differences
- Lengthy project and team member on-boarding
- High degree of friction across teams

Organizational Barriers

- Lack of meaningful stakeholder input
- Process gaps resulting in errors and rework
- Poor LOB oversight
- Weak project governance

Infrastructure Barriers

- Incompatible tools and repositories
- Unreliable access to common artifacts
- Brittle and inflexible tooling integrations



5 C's of Collaborative ALM



- Pervasive Transparency
- 2-way Traceability
- Real-time Updates

- Open Course Correction
- Incubators
- More, but controlled development

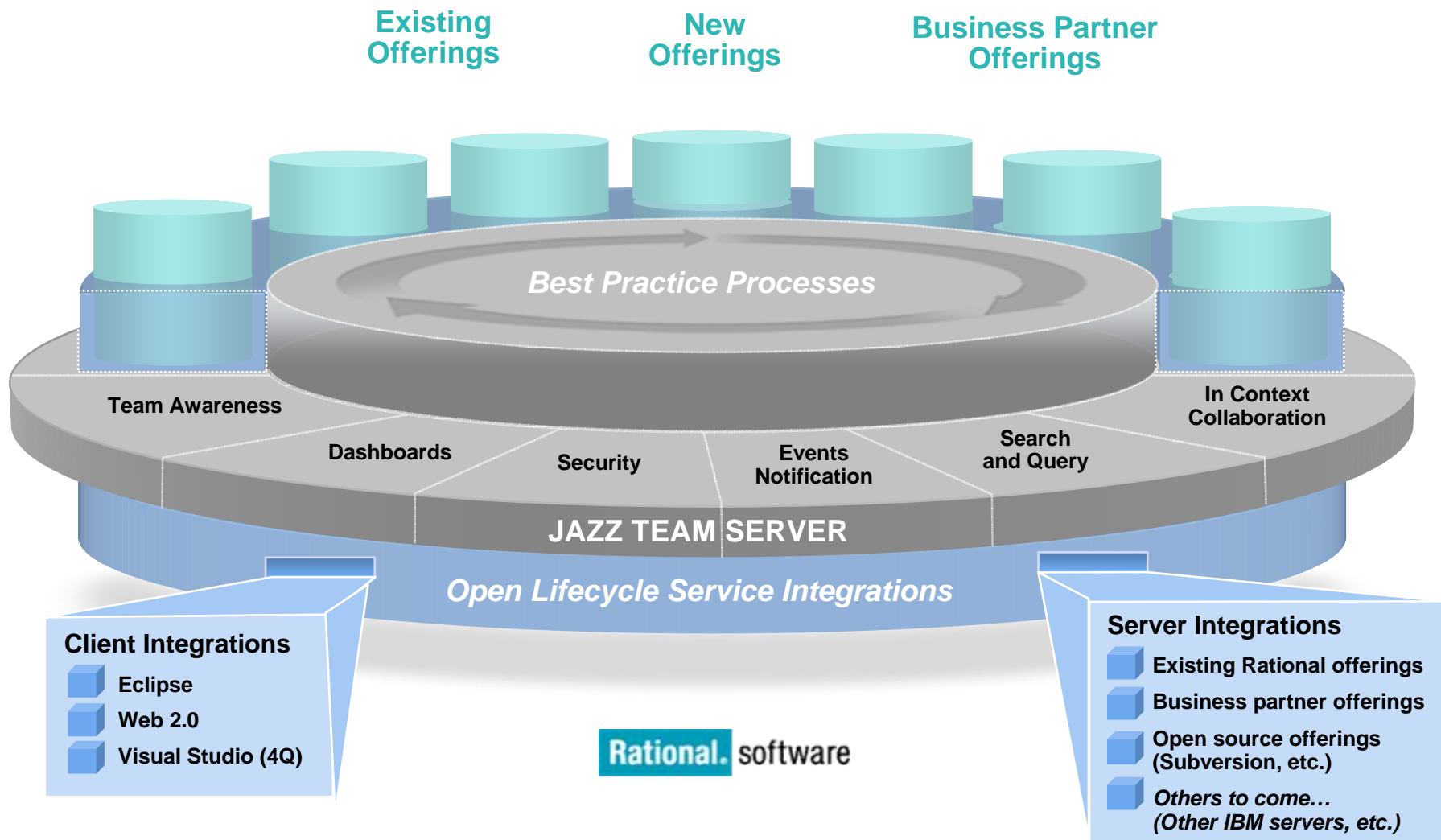
- Integration
- Feedback
- Planning
- Testing

- No Fragmentation
- Instant Messaging
- Process-Aware

- Common Services
- Integrated Repository
- Workflow Governance

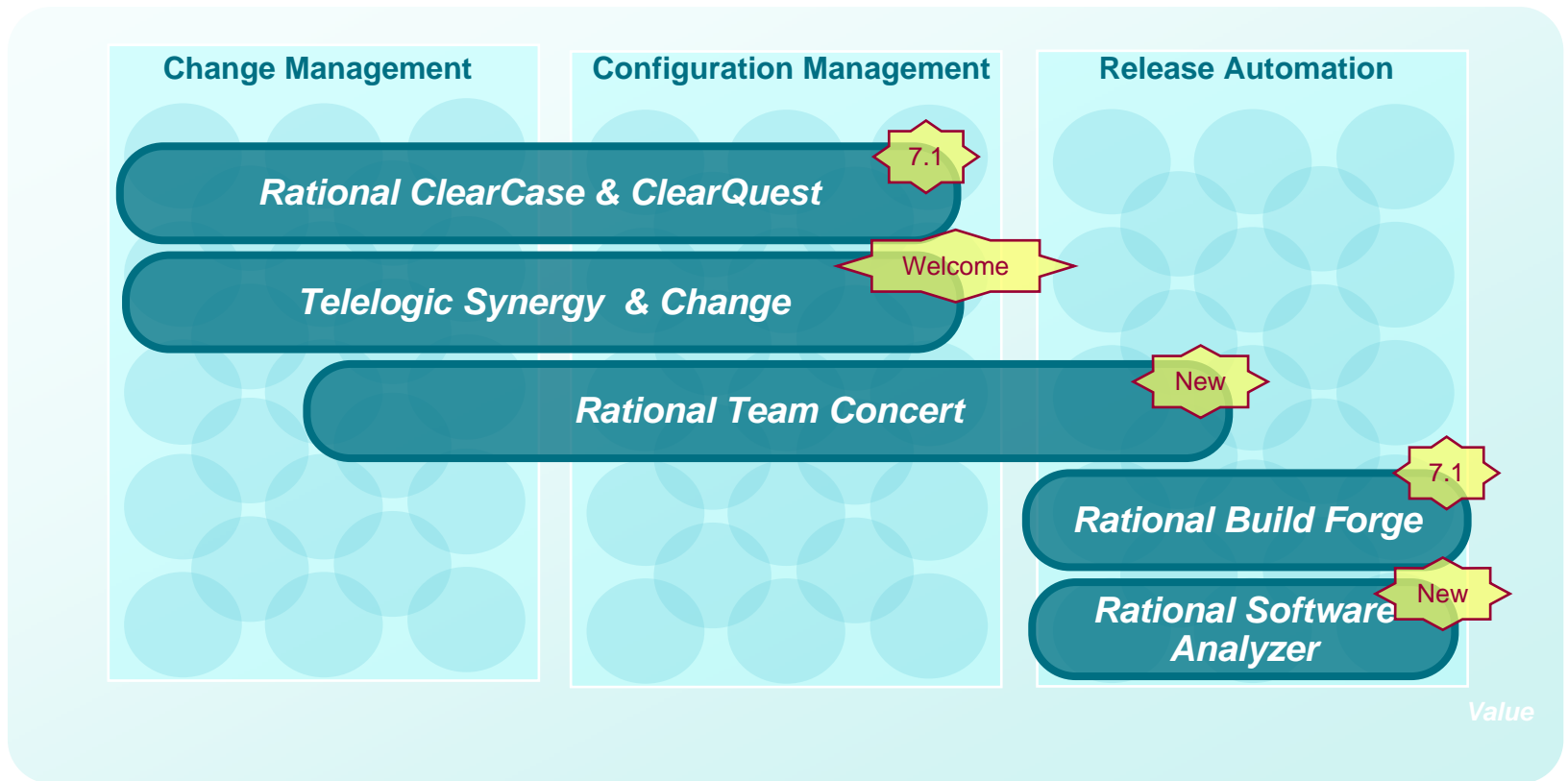


How Will We Do It?

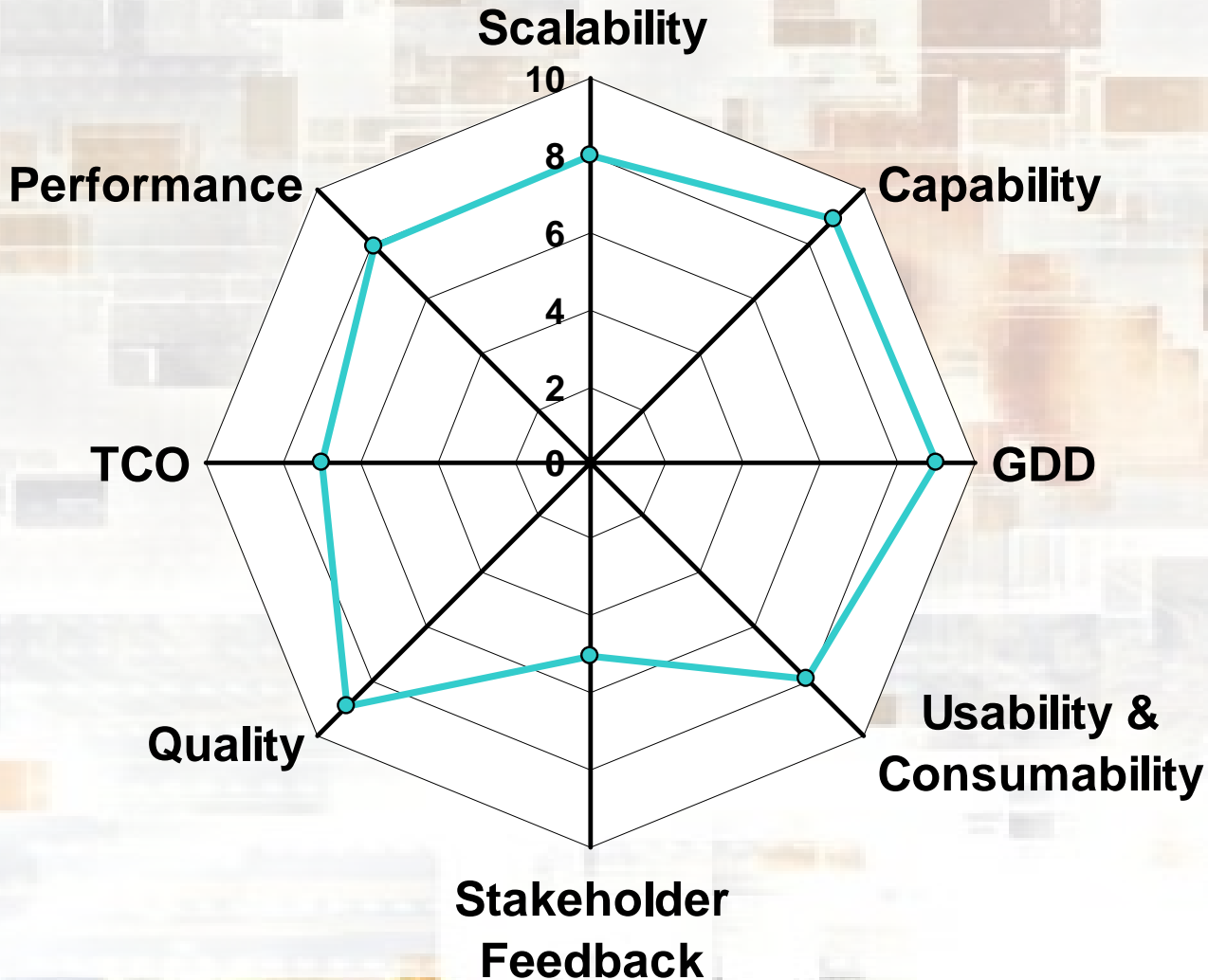


Rational Solutions for Change & Release Management

- New product and releases for 2008!



Measured Capability Improvement (MCI)



Fighting Against:

- Point-and-click Experiences
- User Interface Series

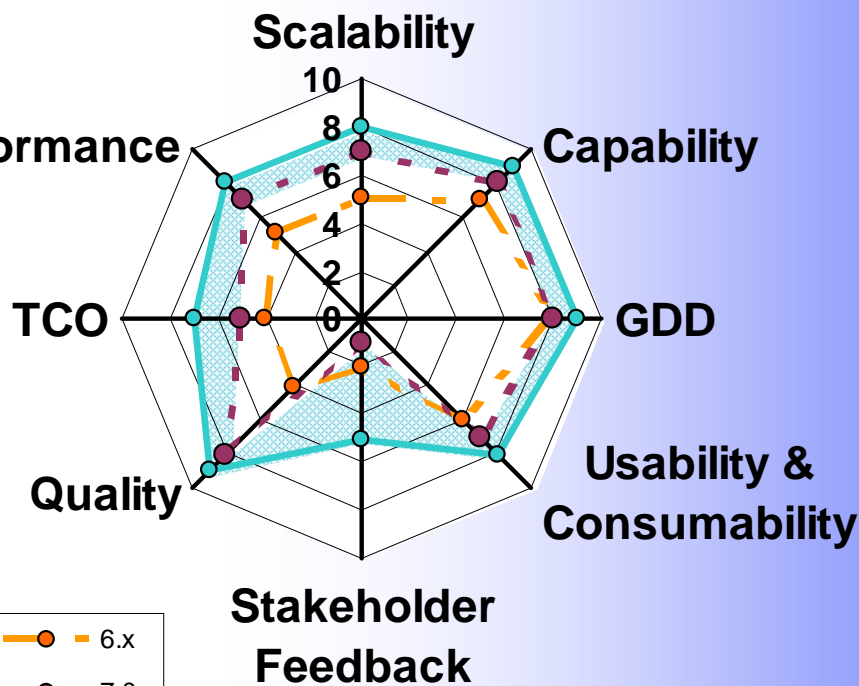
BAM!



Terminator - Superior ClearQuest Skills



ClearQuest MCI



Increased **capability** with full text search, report authoring and over 100 new features in CQ web

Better **GDD** with CQ web report management

100 new features In CQ Web, and IIM 1 Click Patch streamlines **usability and consumability**

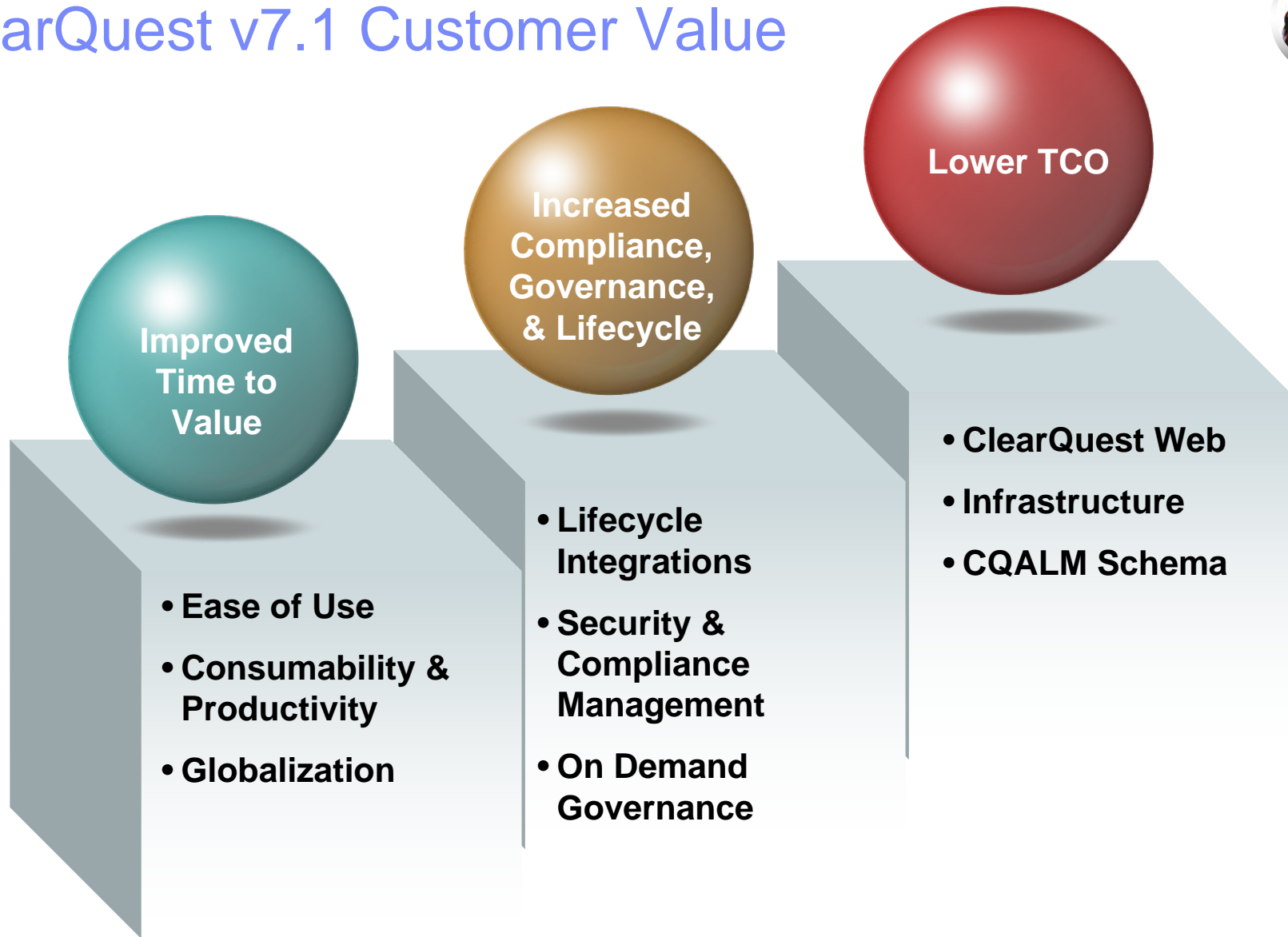
New RFE process incorporates **stakeholder feedback** by delivering 314 RFEs

CQALM lowers schema development **TCO** by 60%.





ClearQuest v7.1 Customer Value



ClearQuest v7.1 – Improved Time-To-Value Consumability and Productivity - ClearQuest Web

ClearQuest Web reduces TCO for a Globally Distributed team!

- New capabilities include:
 - ▶ Persistent personalization of forms
 - ▶ CQ favorites
 - ▶ Column sorting and resizing
- Multi-tasking capabilities
 - ▶ Responsive UI
 - ▶ Multiple form/query display
- Report management
- Atom feeds
- REST API

The screenshot displays the Rational ClearQuest web application interface. At the top, it shows the user is logged in as 'admin' and has 0 new items. The main area is divided into several sections:

- Search Section:** A search bar containing 'SAMPL0000079' and a 'Search' button. Below it are radio buttons for 'Full Text' and 'By ID', and a 'Search Scope' dropdown.
- ClearQuest Navigator:** A sidebar menu with categories like 'Personal Queries', 'Public Queries', 'Aging Charts', 'Customers', 'Distribution Charts', 'Email Rules', 'PrintReportFormats', 'Report Formats', 'Reports', 'Trend Charts', 'All Defects', 'My To Do List', and 'Needs Verification'.
- ClearQuest Favorites:** A section with 'All Customers', 'Needs Verification', and 'Defect/SAMPL00000106'.
- Recent Items:** A list of recent defects: 'Defect/SAMPL0000079', 'Defect/SAMPL00000002', 'Defect/SAMPL00000001', and 'users/admin'.
- Defect List:** A table showing a list of defects with columns for '#', 'id', 'State', 'Headline', and 'version'. The first row is highlighted in green.
- Defect Detail View:** A detailed view for defect 'SAMPL0000079'. It includes tabs for 'Main', 'Notes', 'Resolution', 'Attachments', 'History', 'Customer', and 'eSignature'. The form fields include:
 - ID: SAMPL0000079
 - State: Opened
 - Headline: teasdfasfdaf
 - Project: Classics
 - Severity: 1-Critical
 - Priority: 1-Resolve Immediately
 - Owner: QE
 - Description: (empty text area)



ClearQuest v7.1 – Compliance, Governance & Lifecycle

Unlock the Power of your Information

Full Text Search

- Powerful search engine
- Search across record types
- Industry standard syntax

Reporting

- Pull data model
- Multiple data sources
- BIRT-based report designer

Search Results for "(s*) AND (record_type:Customer r

| # | Score | Record Type | Record ID |
|----|-------|-------------|---------------|
| 21 | 40 | Defect | SAMPL00000027 |
| 22 | 40 | Defect | SAMPL00000026 |
| | | | IAMPL00000025 |
| | | | IAMPL00000024 |
| | | | IAMPL00000023 |
| | | | IAMPL00000022 |
| | | | IAMPL00000021 |
| | | | IAMPL00000020 |
| | | | IAMPL00000019 |
| | | | IAMPL00000018 |

s*

Search

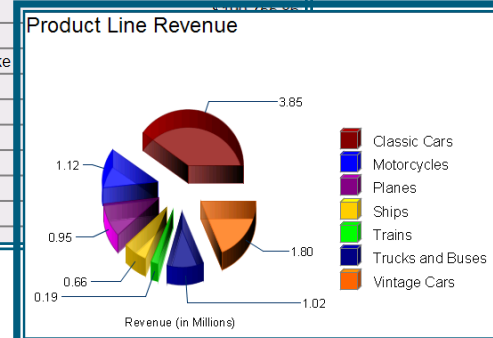
Full Text By ID

Search Scope

- Customer
- Project
- Defect
- Email_Rule

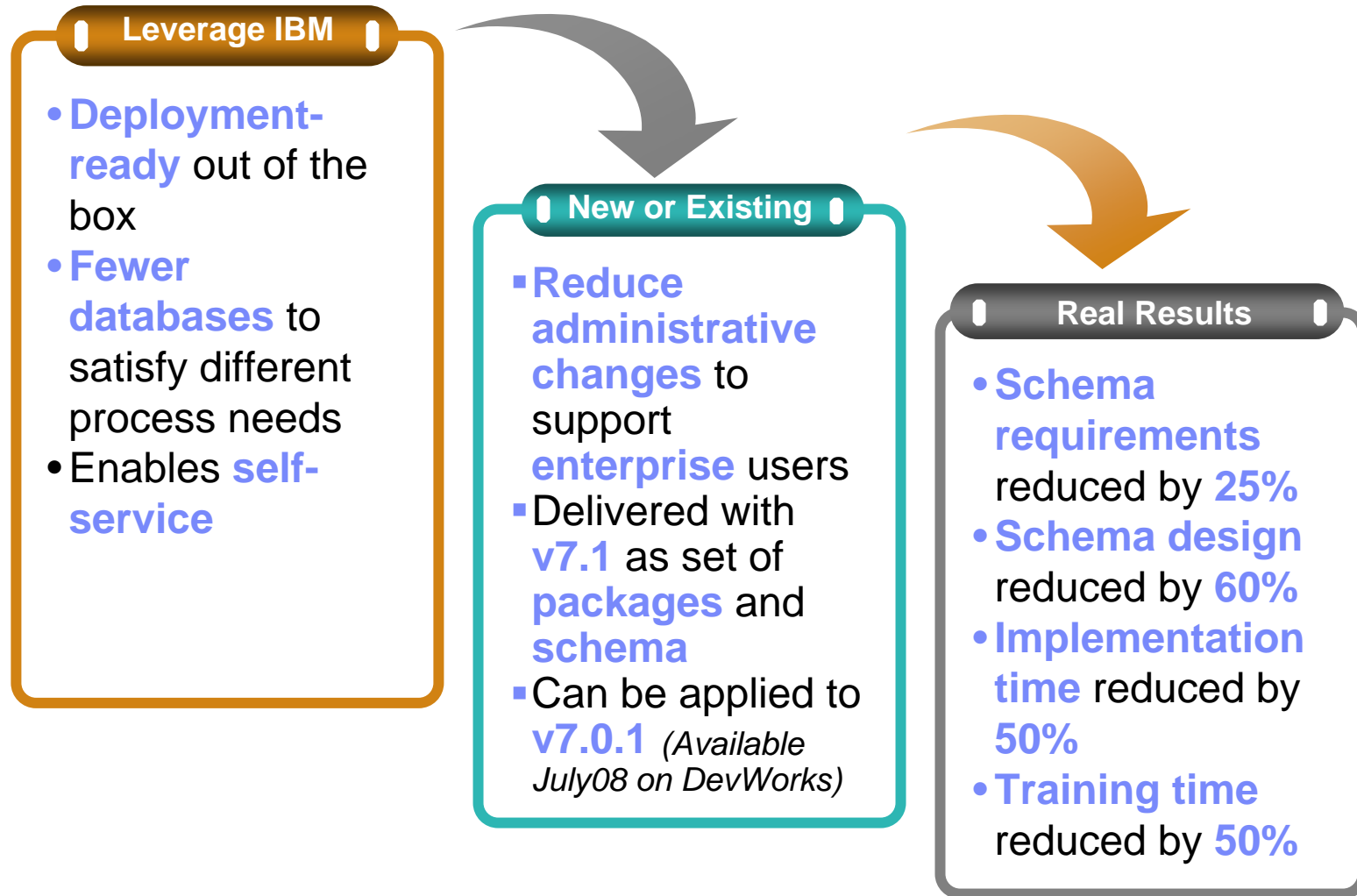
Product Revenue (Best Sellers First)

| Product Name | Total Revenue |
|--------------------------------------|---------------|
| 1992 Ferrari 360 Spider red | \$276,839.98 |
| 2001 Ferrari Enzo | |
| 1952 Alpine Renault 1300 | |
| 2003 Harley-Davidson Eagle Drag Bike | |
| 1968 Ford Mustang | |
| 1969 Ford Falcon | |
| 1980s Black Hawk Helicopter | |
| 1998 Chrysler Plymouth Prowler | |
| 1917 Grand Touring Sedan | |
| 2002 Suzuki XREO | |
| 1956 Porsche 356A Coupe | |



ClearQuest v7.1 – Lowering Total Cost of Ownership

Application Lifecycle Management (CQALM) Schema



ClearQuest Beyond 2008

Trusted

- **Trusted – ClearQuest capabilities on Jazz**

- ▶ Fundamental and familiar ClearQuest value
- ▶ Upgrade tools and utilities from ClearQuest v7.1
- ▶ Superior technology

Leveraged

- **Leveraged – Gained from Jazz Platform**

- ▶ Open integrations
- ▶ Improved time-to-value
- ▶ Lower TCO

New!

- **New! – Only available with ClearQuest on Jazz**

- ▶ Work Items extended for ClearQuest
- ▶ Customization engine
- ▶ Dashboards/news feeds



Fighting Against:

- Limited sca
- Deterior

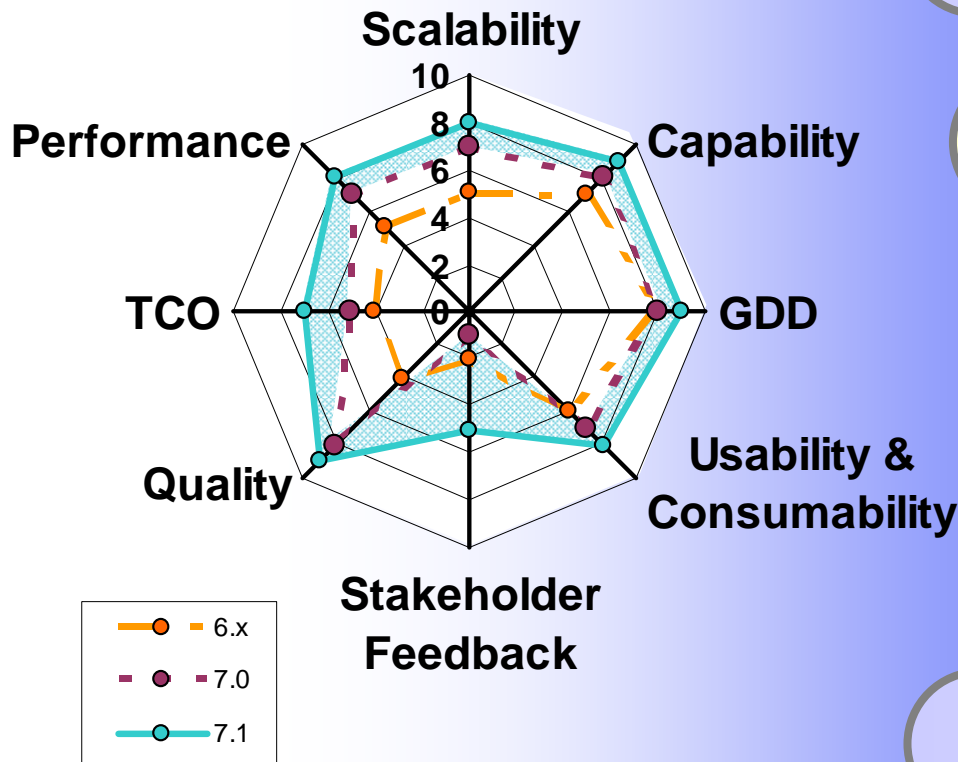
BOW!!!



Dynamo – Improve ClearCase Scale



ClearCase MCI



MS Global Monitor increases **capability** with 24 x 7 server monitoring.

CCRC CQ WAN forms simplifies **GDD** with a unified client for developers

Improved **usability** with CCRC preferences and **consumability** with side by side server installs

CM server lowers **TCO** combining CCRC and CQ web server infrastructures

20X **performance** improvement in ALBD RPC throughput under heavy load, 3000x improvement Registry View lookup



ClearCase Remote Client 7.1 (CCRC)

- Increases developer productivity with:

- ▶ Preferences and workspace filters
- ▶ One click deliver and rebase
- ▶ Recursive check-in

- Increases team productivity with:

- ▶ Integrated CQ forms and queries
- ▶ Pending changes view

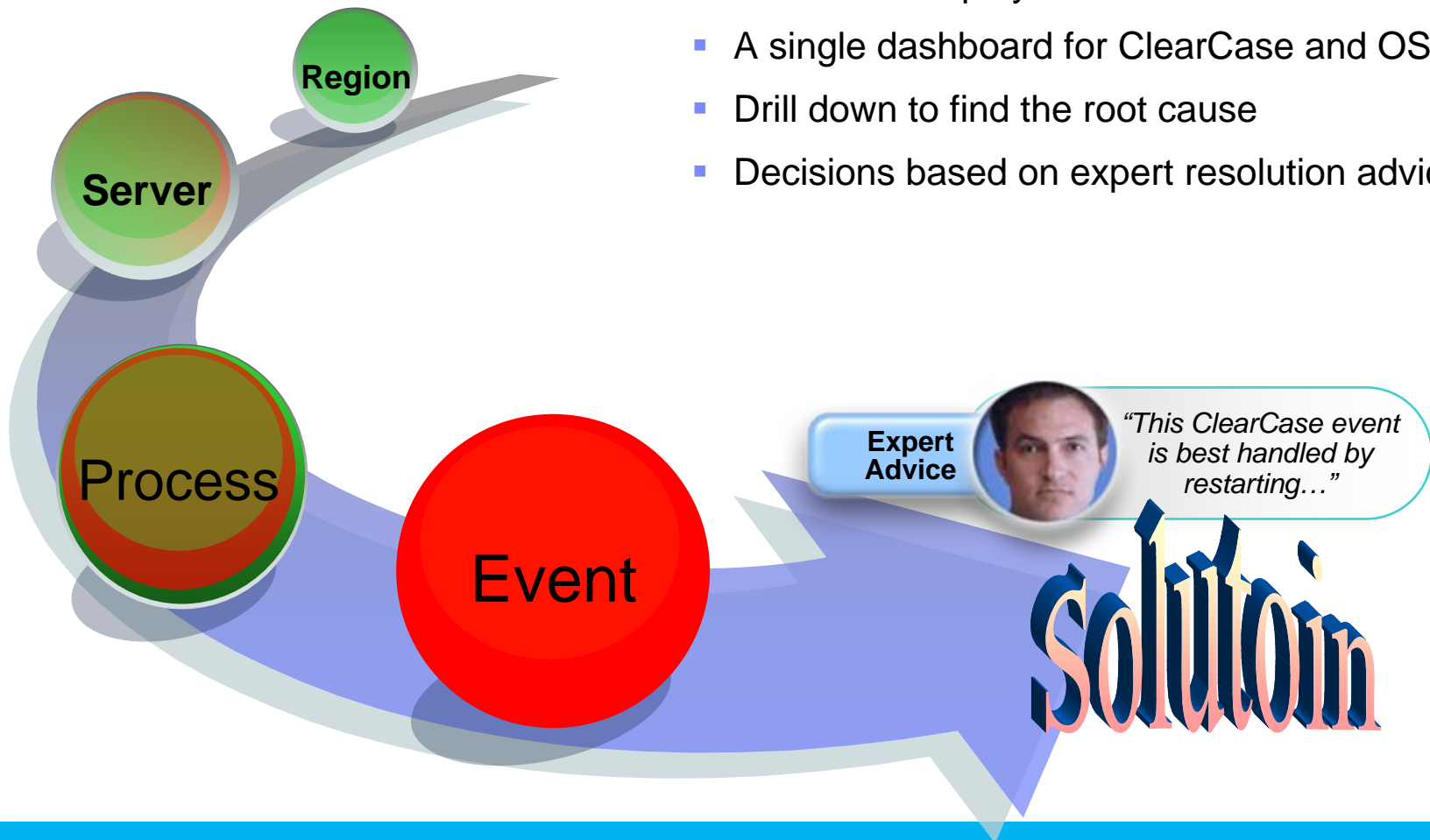
The screenshot displays the ClearCase Explorer interface within Eclipse SDK. The main window is titled "ClearCase Explorer - ClearCase Details - Eclipse SDK". It features a menu bar (File, Edit, Navigate, Search, Project, Run, Window, Help) and a toolbar. The interface is divided into several panes:

- ClearCase Tree (alpha project):** A hierarchical tree view showing the project structure, including folders like "sdomingo_pvob", "Alpha", "clearcase", "model", "howie_private", "ccrc_cvob", "edlpee", "comport", "lost-found", "uicomponents", "jpp_vvob", "jtk_admin", "jtk_component", "jtk_pvob", "ludin_projects", "sdomingo_cvob1", "sdomingo_pvob", and "u".
- ClearCase Details:** A table listing various components and their creation dates.

| Name | Size | Created |
|----------------|------|------------------------------|
| Checkouts | | |
| ccrc_cvob | | Fri Apr 27 21:57:52 EDT 2007 |
| ccrc_pvob | | Fri Apr 27 21:57:34 EDT 2007 |
| edlpee | | Mon Apr 30 10:25:56 EDT 2007 |
| jpp_vvob | | Thu May 03 09:22:41 EDT 2007 |
| jtk_admin | | Fri May 04 16:31:13 EDT 2007 |
| jtk_component | | Fri May 04 16:31:37 EDT 2007 |
| jtk_pvob | | Fri May 04 16:30:53 EDT 2007 |
| ludin_projects | | Mon Apr 30 10:26:54 EDT 2007 |
| sdomingo_cvob1 | | Tue May 08 14:17:25 EDT 2007 |
| sdomingo_pvob | | Mon May 07 14:51:39 EDT 2007 |
- ClearCase Version Tree:** A diagram showing the version history for "UIDynamicTableViewer.java". It displays two parallel sequences of versions (0-6) for "Team1" and "Developer1", with arrows indicating dependencies and relationships between the versions.
- Properties:** A pane showing "ClearCase Pending Changes (howie_...)" and "ClearCase History". It lists several Java files with their status, such as "UITableContentProvider.java [incoming]", "UIAbstractTableProvider.java [incoming]", "UIDynamicTableViewer.java [incoming]", "UIManualTableViewer.java [incoming]", "UITableViewer.java [incoming]", "UITableViewerSorter.java [incoming]", and "eclipse/ui/components/src/com/ibm/rational/ui/common/wizard/ActionPageWizardDialog.java [incoming]".

ClearCase Multisite 7.1 - Global Monitor

- 24 x 7 status of your globally distributed ClearCase deployment
- A single dashboard for ClearCase and OS events
- Drill down to find the root cause
- Decisions based on expert resolution advice



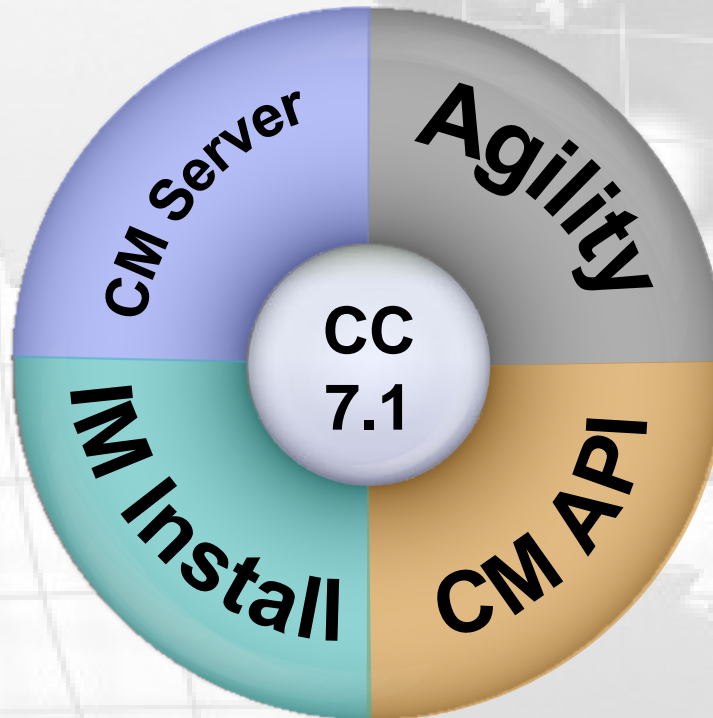
ClearCase 7.1 Capabilities

CM Server

- High-performing server-based deployment model
 - Highly scalable
 - Easily managed
 - Easily administered

Agility

- Show “buried” changes
 - Common operations take advantage
- Recursive add to source control
- Pending changes View



IM Install

- Streamlined patches, updates and rollback
- Side-by-side UNIX Installs
- Enhanced deployment management

CM API

- Unified client-side Java API
- Based on JSR 147
- OS/Platform-independent
- Supports customer and partner ecosystem



ClearCase – Beyond 2008



Fighting Against:

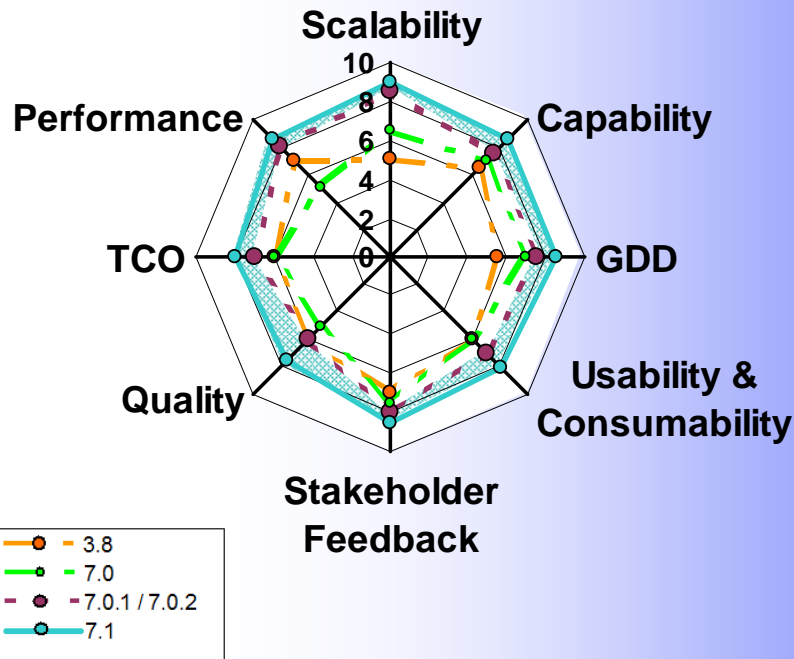
cross-platform
THWACK!
res



Auto – Fast Build Forge Control



Build Forge MCI



Job process optimization increases **capabilities** for managing dependencies

Project snapshots improve **consumability** by enabling reuse and reproducibility.

New RFE process incorporates **stakeholder feedback** by delivering 132 RFEs

Deliver high **quality** release with no DS1/2s

Reduced **TCO** with examples, tools, community-produced docs on developerWorks



Job Process Optimization

Project Definition Enhancements

- Enhancements to the Job Execution Flow
- More options for controlling project execution

Step Avoidance

- Ability to dynamically determine which steps to skip based on some condition evaluation

Step Iteration

- Loop through a set of steps until a condition is met



Intelligent Virtualization and Team Concert Integration

Intelligent Virtualization

- Build Forge leverages an outside service to provision a required virtual machine to use as an agent.
 - ▶ Useful if a currently required server cannot be found
- Provisioning service can create a virtual or physical server

Team Concert Integration

- Build Forge becomes RTC resource
 - ▶ RTC User can pick Build Forge from Build Engines list
 - ▶ Connection info stored in Jazz for smooth flow
- Build Forge objects matched to Jazz equivalents
- Jazz Build Requests will fire Build Forge Jobs
- Build Forge Job results available directly in Jazz



Other Build Forge 7.1 Capabilities

Project Configuration Snapshots

- Ability to Manage Snapshots of Project Configurations
 - Cloning and Management of Snapshots over Time
- Easier Manageability of Build Forge Projects
 - Protects "known good" configurations

Security Improvements

- Embedded Support for Encryption / Enablement of other products
- Credential Uniformity
 - SSO Integration Framework / Integration with external systems
- Easier Security Parameter Configuration / Permission Refinements

IBM Installation Manager

- Same Installer on both Windows & Unix
 - Convenience Bundle of Open Source prerequisites on all platforms
- Based on IBM Installation Manager

Additional Platform Support

- New Platforms – 64 Bit Windows Agents, Linux on Z for the Core
- Improved Use Cases on Legacy Systems
 - JCL, Endeavor, and ChangeMan



Fighting Against:

- Poor Code Quality
- No Test Coverage

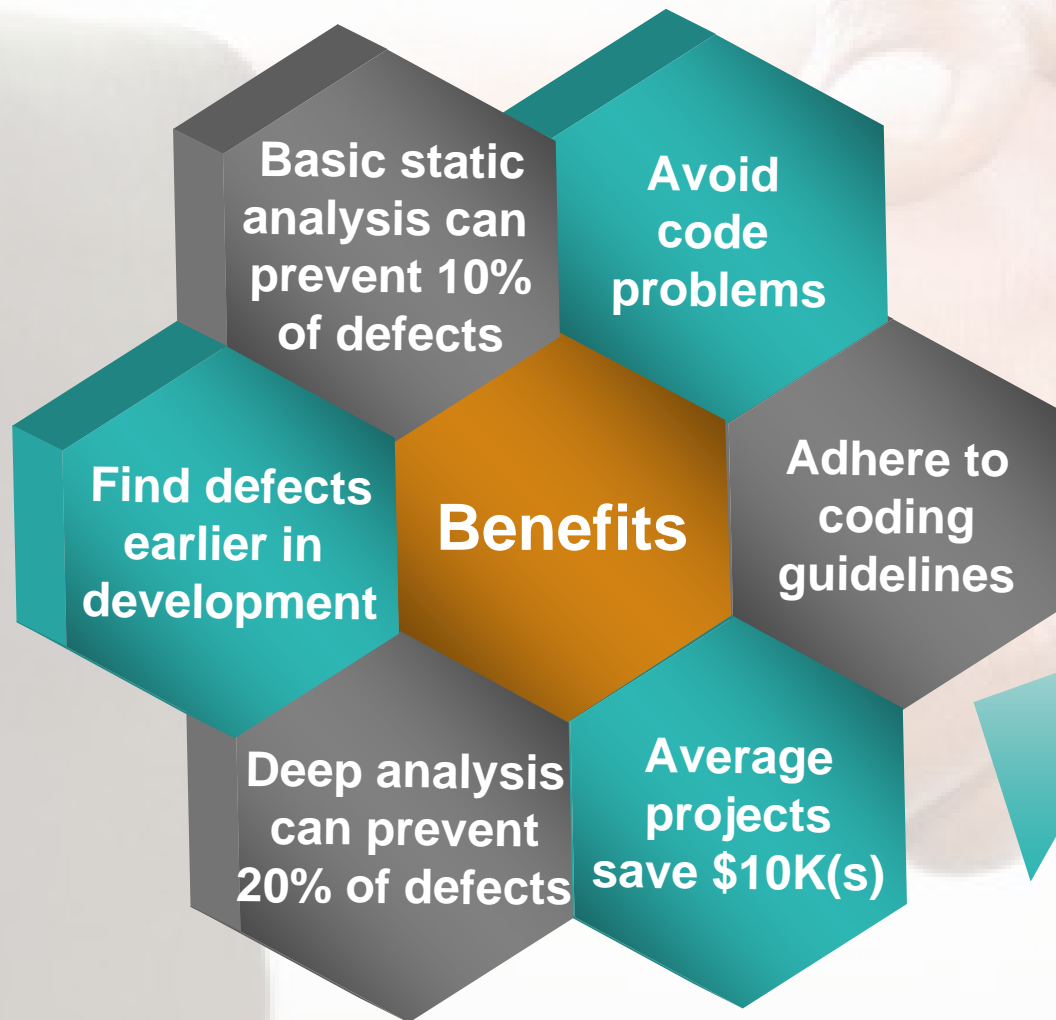
KAPOW!



Code – Deep Software Analyzer Knowledge



Rational Software Analyzer - Available now!



- Automated examination of Code for quality problems
- Find code dependency issues through architectural examination
- Evaluate code complexity
- Simulate data movement for security problem Identification
- Decrease in development and defect costs identification of bugs early in the SDLC



Software Analyzer Architecture Overview

Analysis Sources

- Source Code
- Databases
- Collected Realtime Data

Provider Interface

Any type of static analysis engine

- Java Code Review
- C++ Code Review
- Structural Analysis
- Software Metrics
- Deep Analysis

Category Interface

Container of Rules and Categories

- Default category
- Custom Categories

Rule Interface

Scan the code

- Domain specific analysis
- Support custom parameters
- Support for QuickFix
- Support for Context Sensitive Help

Result Interface

Unified container for results

- Contains domain specific data

Ability to “plug-in” to these defined interfaces for other

products / vendors

- Appscan (Watchfire)
- Partners
- IBM provided plug-ins

Common Result Presentation

- Common result presentation
- Eclipse Developer View
- Data export (XML)
- Rendered Report (HTML, PDF)

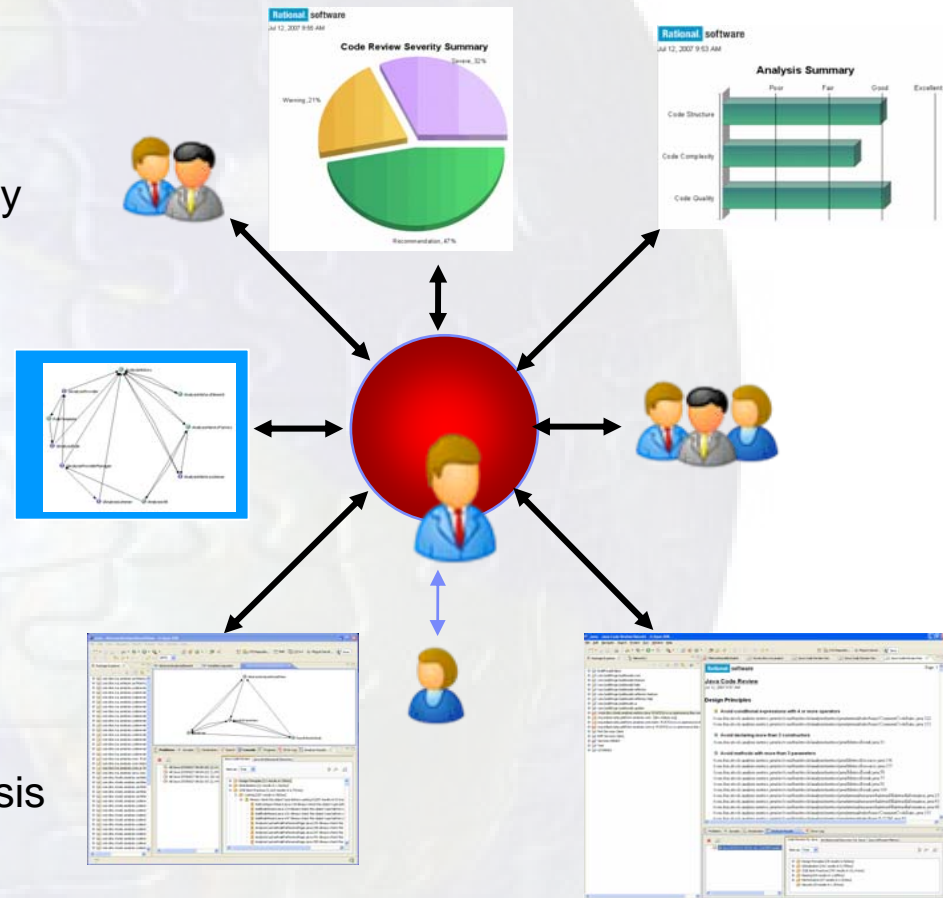
Enterprise Tooling

- **Build Forge** integration
- Command-line support
- Web-based reporting



Key Values of Utilizing Software Analyzer

- ★ Enables software development teams to **consistently catch potential software defects in real time earlier** in the software development life-cycle
- ★ Enables project team leads to more effectively manage **governance and compliance objectives** through customizable reporting framework
- ★ Automates code reviews and incorporates **static analysis into the existing software pre-build process** across the lifecycle empowering teams to deliver more value
- ★ Provides a **common static analysis framework** creating customizable and consistent work-flow for all forms static analysis rules within a single session





Fighting Against:

- Lack of Free
-
-

SPLAT!

- Development as Iterative



Transform – Driving Team Concert Collaboration



How Team Concert is Different

Dynamic integration of

People

- Desktop/database integration → **Global integration**
- Function first → **Team first**
- Pre-determined tool function → **Dynamically extensible**

Process

- Rigid rules → **Creative collaboration**
- Manual tasks → **Process aware and transparent**
- Proprietary infrastructure → **Internet standards**

Projects

- Lengthy project onboarding → **Day one productivity**
- Hindsight analysis → **Continuous steering**
- Status guesstimates → **Real-time insight**

...across the software lifecycle



Rational Team Concert Capabilities

Build

- Work item and change set traceability
- Local or remote build servers
- Supports ant and command line tools
- Integration with build forge
- Build definitions for team and private builds



Support Agile teams – and agile businesses

IBM Rational Team Concert

Agile Principles

Working Software

- Continuous integration
- Manage team assets
- Change driven development
- Integrated / traceable

Individuals / Interactions

- Starting ad-hoc teams
- Team awareness
- Process awareness
- Ad-hoc sharing of changes

Respond to Change

- Process flexibility
- Iterative planning and execution
- Multiple releases
- JIT code reviews

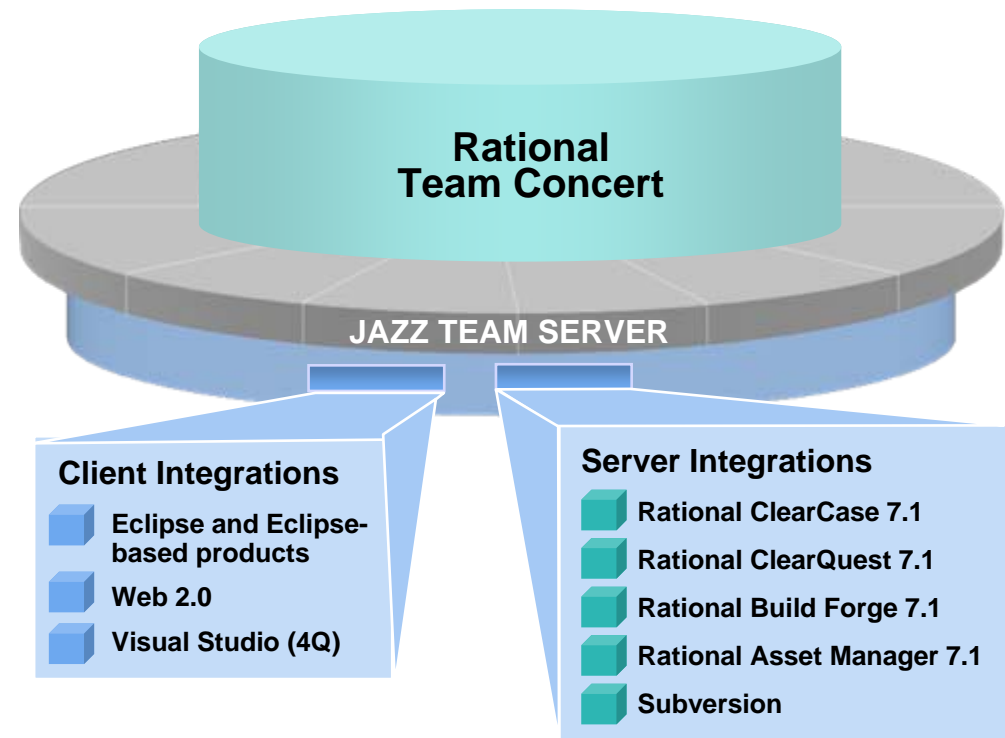
Customer Collaboration

- Transparent teams
- Approvals / validations
- Project status / health
- Context driven discussions



Extend team collaboration to a broader range of users, from business to software professional

- **Extend team collaboration today**
 - ▶ Unify team members using a variety of Eclipse or Web clients
 - ▶ Support *any* Eclipse-based product, including Rational and open source products*
 - ▶ Extend the value of Rational tools in enterprise deployments
 - ▶ Interoperate with Subversion change management solution
- **Broaden your options in the future**
 - ▶ Unify teams in .Net environments
 - Visual Studio Client (Q408)
 - ▶ Expand access to team documents and workflows
 - Microsoft SharePoint integration (Q408)
 - Lotus Quickr integration (Q408)
 - Support Lotus Mashups (Q408)
 - ▶ Add enterprise build management
 - Build Forge integration (Q408)



* This applies to Eclipse 3.3 and above





QUESTIONS



Collaborate with us

Design Partner Program

Lab Advocacy Program

Board of Advisors

Voice of the Customer Events

Rational Software Development Conference

jazz.net

developerWorks

Beta Programs

RFE Community

Rational User Groups

Customer Acceleration Program



collaboration
is everything

➔ Learn more at www.ibm.com/software/rational/collaborate





THANK YOU

Learn more at:

- [IBM Rational software](#)
- [IBM Rational Software Delivery Platform](#)
- [Process and portfolio management](#)
- [Change and release management](#)
- [Quality management](#)
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