



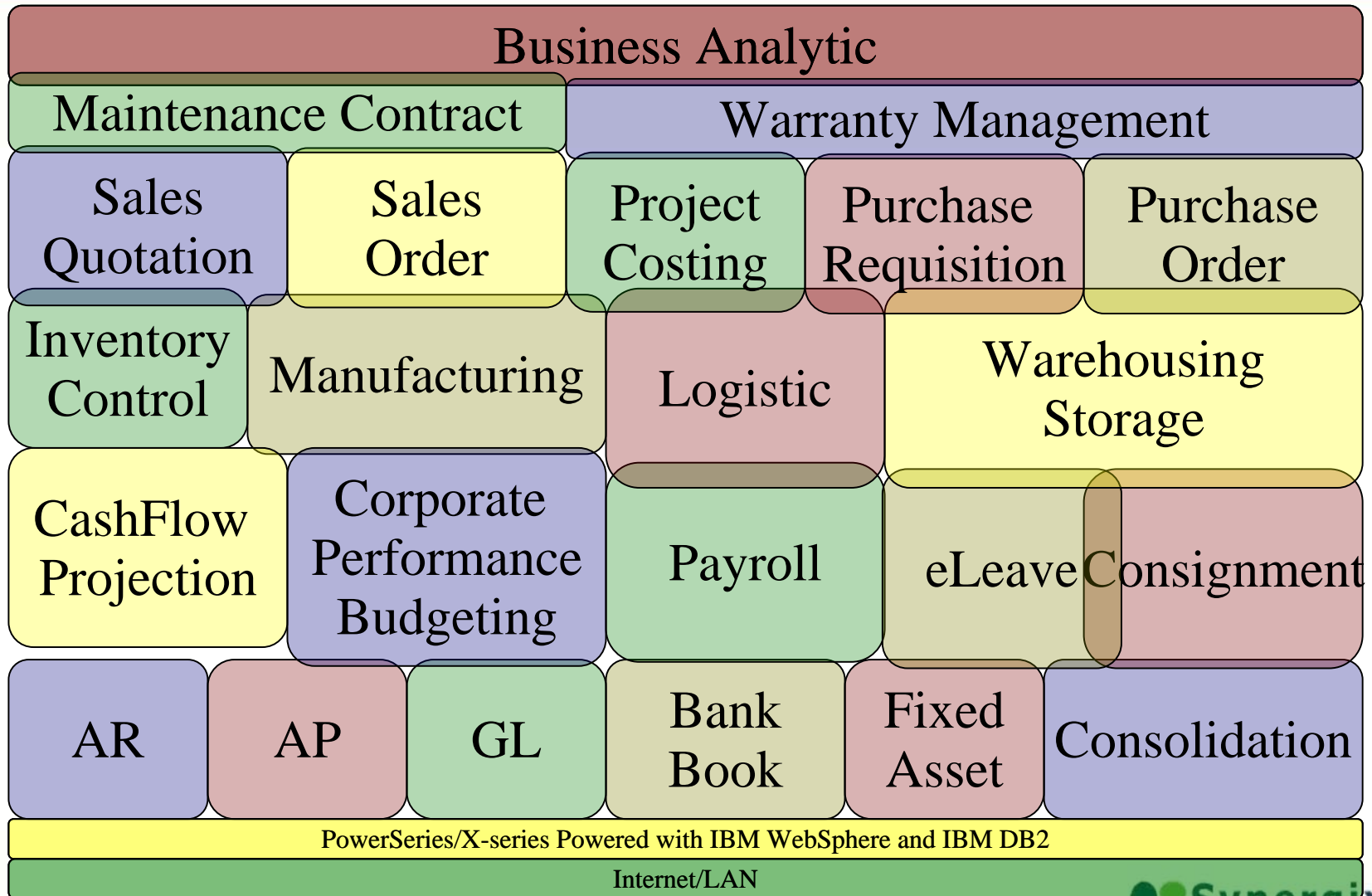
Synergix Background

- 18 years
- Total staff strength of 65
- Full grown ERP solution, TaskHub
- ASEAN presence
- Supporting more than 3000 concurrent users regionally





TaskHub Typology





Synergix Background

3) 18 years of proven methodology that deliver results to 3000 concurrent users regionally

- Hands-over session
- Departments' Requirement and Feasibility Studies
- Plan Development
- QC test and deployment
- Live Run implementation
- Project sign-off
- Handover session to helpdesk





Challenges in R&D Process

- Various issues to track, monitor and manage.
- Wasting a lot of time in email and messaging.
- Version control.
- Managing and balancing of staff work load.
- Conflicting schedules of various projects.
- Heavy work load on testing



Why we choose Rational

- Pre-sales process with detail product demonstration
- Ease of ownership through leasing
- Ease of finding experienced staff.
- Full range of integrated product offerings for future expansion.
- Able to ensure software engineering discipline.



Clear Quest. What we gain from it.

- More time to focus on actual R&D Task.
- Track and manage various issues such as change, defect and research work.
- Various reporting capabilities to enable work load management by individual or team or customer
- Performance Appraisal based on issues completed
- Secured authentication and access from anywhere.



Clear case. What we gain from it.

- Manage version of entire spectrum of files : codes, specifications, documentations, user manuals and marketing material.
- Able to work on various projects on the same code base (Parallel development). More productive and shorter project time.
- Secured authenticated access from anywhere to any version of any element.
- Support for disconnected usage.
- Reduce time required for build and release.
- Complete detail history of changes made.



Customer Success Story After Rational Rose



Customer Success Story

Toshiba Data Dynamics Pte Ltd

About Toshiba: Since 1979, as a distributor of Toshiba communication and IT products manufactured by Toshiba Corporation, Toshiba Data Dynamics Pte Ltd (TDSP).

Problem faced: Toshiba Data Dynamics (TDSP) were using a 4 year old Enterprise Resource Planning (ERP) System that was not web-based.

Solution: 2 months was all the time it took for the implementation of TaskHub as well as for the TDSP staff to be trained and comfortable with the user-friendly system. In the fourth month of implementation, TDSP's business process operations is faster by almost 20%. This translates to considerable cost savings.

"We are impressed with the service that Synergix provides. The staff are responsive and committed, to the point of sacrificing their personal time in the weekends to help ensure the smooth running of the application,"

Mr. Y. T. Lok,
Toshiba Data Dynamics' Financial Controller.



Customer Success Story

Nanyang Envelope Mfg Pte Ltd

About Nanyang Envelope: Design, manufacture and distribution of envelopes, sleeve jackets and school stationary.

Problem faced: Nanyang had a typical dis-joint structure, with several separate software handling different tasks, like accounting, and inventory control.

Solution: Information is updated real time and data sharing is transferred seamlessly across departments, financial information is retrieved instantaneously at the click of the button.



“TaskHub empowers us with cutting edge technology to conduct our business. Along with continuous feature upgrades and clear developmental path, TaskHub is able to complement my company’s growth without incurring high recurring costs”.

Yeo Seow Wei
Accountant
Nanyang Envelope Mfg Pte Ltd



Customer Success Story

King's Safety Wear Limited

About KSW: Manufacturer of safety footwear and personal protective equipment.

Problem faced: An accounting system which are not fully integrated with its operation software. This poses duplication in data entry and incorrect output.

Solution: A system to automate and streamline operations. Within 2 months, the office staff at King's Shoes was comfortable with the new system. In spite of only 5 -10% post-implementation profit increases, costs have been reduced by as much as 50%!

Ms. Lim Ai Wah, Business Development Manager at King's Shoes Manufacturing, says *"The company [Synergix Technologies] is flexible in accommodating our requirement at times without incurring additional cost."*





Customer Success Story

Ricon Private Limited Pte Ltd

About Ricon: Ricon Private Limited (RPL), distributors of quality construction machinery in Singapore since the early 70's.

Problem faced: The company had been previously using a customised software, based on an already obsoleting operating system.

Solution: All transactions are captured and accounted for. No more wasting unnecessary time using manual effort to check stock availability and send sales orders to the main office for recording and accounting purposes.



“The speed and efficiency in which they answered my queries and solved glitches assured me that I made the right choice, I was never worried that the system would crash and there would be no support, leaving my business hanging in mid air”

Mr Eugene Tan
IT Manager
Ricon Private Limited

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