

IBM Security QRadar
Version 7.2.0

Mapping Packeteer Technical Note



Note: Before using this information and the product that it supports, read the information in [Notices and Trademarks](#) on [page 5](#).

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MAPPING PACKETEER APPLICATIONS

Packeteer devices collect, aggregate, and store network performance data.

After you configure an external flow source for Packeteer, you can send flow information from a Packeteer device to QRadar SIEM. This allows QRadar SIEM to:

- Support packeteer FDR records.
- Classify, store, display, report, and apply NBAD to Packeteer data.
- Map standard Packeteer supported applications.
- Support any custom applications.

This technical note applies to systems running QRadar SIEM 6.1 and above. Unless otherwise noted, all references to QRadar refer to IBM Security QRadar SIEM and IBM Security QRadar Network Anomaly Detection. References to flows do not apply to QRadar Log Manager.

When you create a new class ID in your Packeteer device, you must map this ID to a QRadar SIEM application ID. This allows QRadar SIEM to process the new class ID as a QRadar SIEM application ID. This document provides procedures for mapping a Packeteer class ID to a QRadar SIEM application ID.

Note: For more information on QRadar SIEM application IDs, see the *IBM Security QRadar SIEM Application Configuration Guide*.

Mapping a Packeteer class ID

You can map a Packeteer class ID to a QRadar SIEM application ID.

Procedure

Step 1 Create the new class ID in the Packeteer device.

For more information on creating a new class ID, see your Packeteer documentation.

Step 2 Using SSH, log in to QRadar SIEM as root user:

Username: **root**

Password: **<password>**

Step 3 Open the following file:

```
/opt/qradar/conf/packeteer.conf
```

Step 4 At the end of the file, add a line for each new mapping you want to create in the following format:

```
<class ID>,<application ID>
```

Where:

<class ID> is the Packeteer class ID.

<application ID> is the associated QRadar SIEM application ID.

Step 5 Save and exit the file.

Step 6 Log in to the QRadar SIEM interface.

```
https://<IP Address>
```

Where <IP Address> is the IP address of the QRadar SIEM system.

Username: `admin`

Password: <root password>

Where <root password> is the password assigned to QRadar SIEM during the installation process.

Step 7 Click the **Admin** tab.

Step 8 On the navigation menu, click **System Configuration**.

Step 9 In the System Configuration pane, click the **System and License Management** icon.

Step 10 In the System and License Management window, select the system you want to restart.

Step 11 From the **Actions** menu, select **Restart System**.

A

NOTICES AND TRADEMARKS

What's in this appendix:

- [Notices](#)
- [Trademarks](#)

This section describes some important notices, trademarks, and compliance information.

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