

Apple Push Notification Service Certificate Process

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If you will be using iOS devices, Apple requires you to have an Apple Push Notification service (APNs) certificate. IBM MaaS360 will walk you through the process of obtaining this certificate:

Procedure

- 1. Select **Setup** on the IBM MaaS360 Portal.
- 2. Click Setup iOS Now.

The Safari, Chrome and Firefox web browsers are recommended for this process.

3. Enter a corporate Apple ID.

You must use the same Apple ID every year when renewing your APNs certificate. If you don't have an Apple ID, hover over **Create ID?** and then click **Apple Website.** This will take you to a page where you can create a corporate Apple ID. Enter the Apple ID and click **Next**.

Quick Start		
Get Started	Chase Cartholds Signing Request Ocase Cartholes with Signin Upload and Generate ATHS	
Enter your Apple Trunes ID This ID will be used to create(and website. If you're oresting a new c a company (Tunes ID as this will b receivals, Create IDP 1 already have the Apple NOM Cer	I star means) the certificate on Apple	
	Best viewed with a survey resolution of 1260 x 800 or higher	
	Back	

Note: We strongly recommend that this Apple ID belong to your company and not an individual. The Apple ID you use to set up your devices is the same one you will need to renew your certificate each year. If you use a personal Apple ID and the person leaves your company, you will need to create a new Apple ID at renewal time and re-enroll all of your iOS devices using it.

The Certificate Signing Request (CSR) will be generated automatically. This process can take up to 5 minutes. Please remain on this page or you will have to redo the previous steps.



The CSR will be emailed to the specified account. You can also click the **download** link to upload it right away.



4. After clicking the **download** link, you will be able to save the file. Saving it will put it in your **Downloads** folder by default.

Cet Started	Create Certificate Signing Request	Create Certificate with Apple Upload and Generate ARHs
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		OK Cancel

5. Enter the Apple ID you used in Step 3 on page 1 and the password, and then click **Sign in**.

To skip the steps necessary to generate a PEM file, click **Next**. Continue with Step 12 on page 4

Get Started	Create Certificate Signing Request	Create Certificate with Apple	pload and Denerate APRe
Apple Portal 🔰	Apple Push Certificates Porta	aı	
Wait for the Apple website to load and follow the steps given below			
1. Sign in with your Apple (D that you had entered in the 1st step-	Sign in.		
2. Click on the button to "Create a Certificate". If promoted to accept the terms of agreement, do accept the terms to continue.	slukart@me.com		
3. Upload the Certificate Signing Request (CSR) file that you generated in the previous step.	Forget your Apple ID? Password		
4. On receiving confirmation	Forgot your password?		
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6. Click the green Create a Certificate button.

Get Started		Create Certificate Signing Requi	eet 🗹 🤉	reate Certificate with App	* <u>></u>	Upload and Generate J		
Apple Portal 📏	i	💰 Store	Mac iPod	iPhone	iPad n	unes Support	٩	
Wait for the Apple website to load and follow the steps given below 1. Sign in with your Apple ID that you had entered in the 1st step.		Apple Push Cer	tificates Port	al		theka	rtfes.com Signad	
 Click on the button to "Create a Certificate". If prompted to accept the terms of agreement, do accept the terms to continue. 	(# ()	Certificates for	Third-Party Se	ervers		Create & Carolinana		
3. Upload the Certificate Signing Request (CSR) file that you generated in the previous step.		Service	Vendor	Expiration Date*	Status	Actions		
4. On receiving confirmation 👩.		Mobile Device Management	Fiberlink Communications	Aug 20, 2013	Active	Hadee Downloa	Resolt	
click the "Download" button to get the '.pern' certificate	4	Mobile Device Management	Fiberlink Communications	Nov 1, 2013	Active	Crease Conside		
generated by Apple. You can		Mobile Device Management	Fiberlink Communications	Nov 21, 2013	Active		The Constant	, •

7. Check the box next to I have read and agree to these terms and conditions and click Accept.



8. Now you need to find the file so you can upload it. Click Browse.



9. Find the CSR.txt file in your Downloads folder. Click Open.

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Computer Windows (C:) State of the second se							X		
Filena	ame: CSR				All Files Open	Cancel	3		, •
			Back	Next		-	_		

10. When the correct file is shown in the field, click **Upload**.



 Click **Download** to download the PEM file. You will also receive this in email just like the CSR.txt file, but you will be using it in the very next step.



12. Click OK to save the PEM to your Downloads folder.

Get Started		Create Certificate Signing Request	Create Certificate with Apple Uploed and Generate APits
Apple Portal >	i	Apple Push Certific	Opening MDM, Faerliek Communications, Certificate.pem You have chosen to open: MDM, Faerliek Communications, Certificate.pem which is a new Faer
oad and follow the steps given elow: . Sign in with your Apple ID that ou had entered in the 1st step.		Confirmation 🥑	from https://deatky.apple.com What should Firefau do with this Fire?
 Click on the button to "Create Certificate". If prompted to ccept the terms of agreement, to accept the terms to continue. 		Service Vendor	© Open with Browse
Upload the Cartificate Digning Lequest (DSR) file that you Lenerated in the previous step. On receiving confirmation		Expiration Date	De this gutematically for files like this from now on.
lick the "Download" button to at the '.pern' certificate enerated by Apple. You can	-		

13. You will receive a confirmation message. Click Next.

Quick Start			-			
Oet Started	■/ 8 1	Create Certificate Signing Request	ales r	Create Certificate with Apple	Upload and Gene	puesatirres con
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14. Now you have to upload the certificate to MaaS360. Click Browse.

Quick Start					
Get Started	Create Certifica	te Signing Request	Create Certificate with Apple	2	Upload and Generate ATMs
Upload the Certificate fibroms to the "aem" certificate was downleaded from the Apithe previous table. Create Certificate Passee This will be used to encrypt y of this passeed in case your Confirm Password This should match the passee	te file that le portal in pur ARIs certificate. Piceae make a no eased it in the future. ord entered above to continue.	te	Browse		
			Back		

15. Find the file MDM_Fiberlink_Communications.pem in your **Downloads** folder. Click **Open**.

Scott Luikr	irt > Downloads			_		•• Search L	lown(odds		
Organize * New folder							35 ·		and Generate APNs
Favorites	Name	Date modified	Туре	Size					
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→ Libraries → Documents → Music ← Pictures → Videos ↓ Videos ↓ Windows (C) → abuikert (\1889EN ~ File nam	ne: MDM_Fiberlink Communications_Certificat	.pem				 All Files 		•	

16. Enter a password.

This password has no minimum security requirement. To help you remember the password, you may want to make it the same as your Apple ID password.

17. After entering it in the **Create Certificate Password** and **Confirm Password** fields, click **Upload**.

Oet Started	2 7	Create Certificate :	Signing Request	Create Certificate v	ith Apple	Upload and Generate Affits	
Upload the Certificate Browse to the "parn' cartil reas downloaded from the the previous step. Create Certificate Pase This will be used to encryp of this password in case yo	icate file that Apple portal in sword t your APNs certificate to need it in the future	s. Please make a note re.	MDM_ Piberlink Communic	rison_Cert# Browse			
Confirm Password This should match the pas	piord entered above	to continue.					

18. The APNs certificate has been created. Click Close.

Back to Quick Start						
Get Started		Create Certificate Signing Request		Create Cartificate with Apple	Upload and Generate APIIs	
Ceogratulations! Your App	e MDM certificate has	been successfully generated and emailed to	а уав, Үрх сёп зо	w start managing your Apple devices.		
				Close		