
ZYX Electronics

Use-Case-Model Survey for [Catalog Manager](#)

Version 1.0

SoDA RSA TemplateSoDA RSA Template	Version: 1.0
Use-Case Model Survey	Issue Date: 24-Oct-06 8:38 PM

Revision History

Date	Issue	Description	Author
<dd/mm/yy>	<x.x>	<details>	Team ZYX Process Engineer

SoDA RSA TemplateSoDA RSA Template	Version: 1.0
Use-Case Model Survey	Issue Date: 24-Oct-06 8:38 PM

Table of Contents

1.	Introduction	4
2.	Actors	4
2.1	Client	4
2.2	Customer Service Rep	4
3.	Use Cases	4
3.1	Configure Catalog	4
3.2	Inquire Item on Order	4
3.3	List Catalog Items	4
3.4	Order Catalog Item	4
3.5	Replenish Inventory	4
4.	Views	4

SoDA RSA TemplateSoDA RSA Template	Version: 1.0
Use-Case Model Survey	Issue Date: 24-Oct-06 8:38 PM

Use-Case-Model Survey for **Catalog Manager**

1. Introduction

2. Actors

2.1 Client

Documentation: A client is a person who access informations related to the items listed in the Catalog. A client can order specific items

2.2 Customer Service Rep

Documentation: A Customer Service Rep is a person who has authorization to update the catalog inventory. This person can also interact with the configure catalog process.

3. Use Cases

3.1 Configure Catalog

Documentation: The Configure Catalog Use-Case is used by the Customer Service Rep actor to configure the Catalog Manager web client to access the CICS system

3.2 Inquire Item on Order

Documentation: The Inquire Item on Order Use-Case takes place when the Client actor accesses the Catalog Manager system to inquire on the status of an item that was previously ordered.

3.3 List Catalog Items

Documentation: The List Catalog Items Use-Case takes place when the Customer Services Rep actor accesses the Catalog Manager system to determine the number of items that can be ordered from an in store catalog.

3.4 Order Catalog Item

Documentation: The Order Catalog Item Use-Case takes place when the Client actor orders items from the Catalog Manager system.

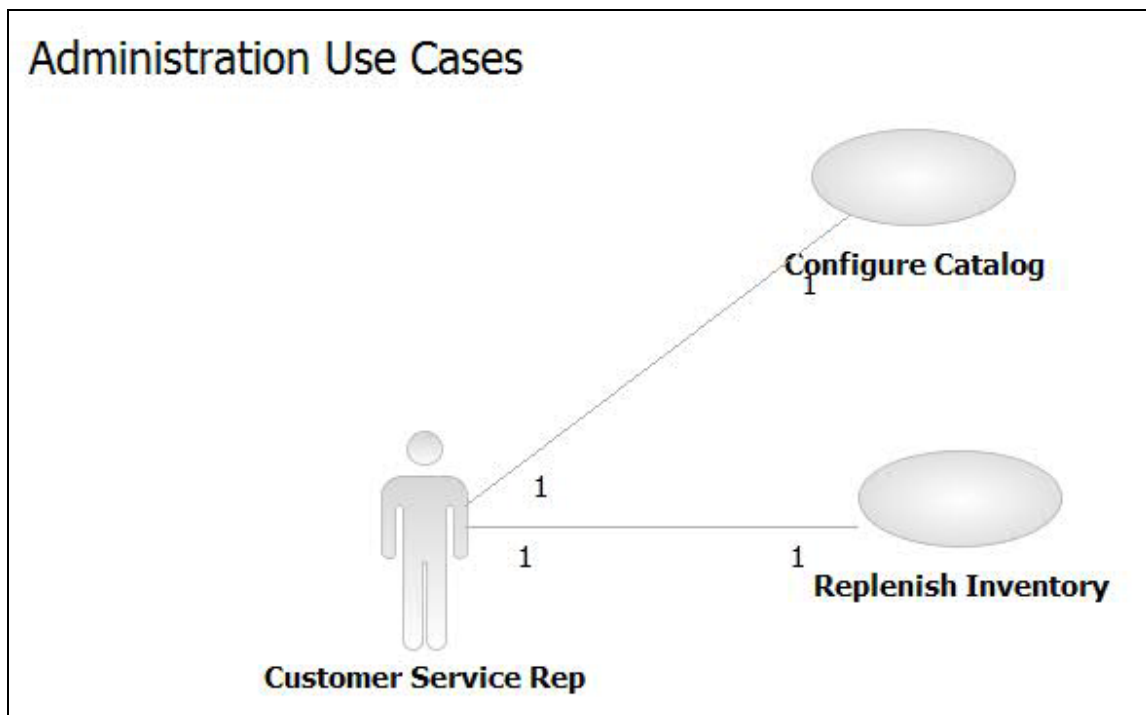
3.5 Replenish Inventory

Documentation: The Replenish Inventory Use-Case is used by the Customer Service Rep actor to replenish the Catalog inventory once stock has been depleted below a certain level.

4. Views

Administration

SoDA RSA TemplateSoDA RSA Template	Version: 1.0
Use-Case Model Survey	Issue Date: 24-Oct-06 8:38 PM



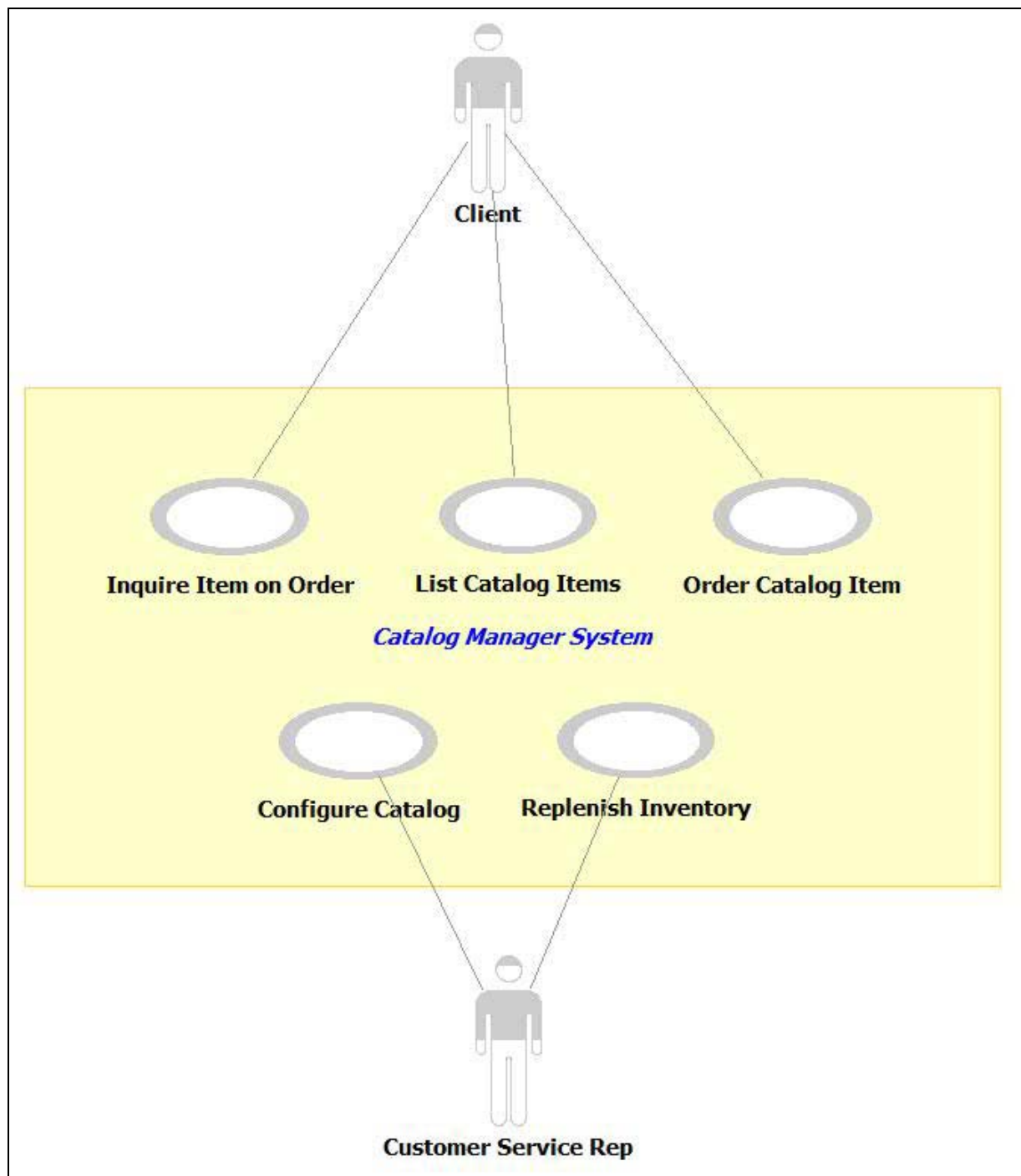
Customer Services Use Cases

Overviews



Actors Overview

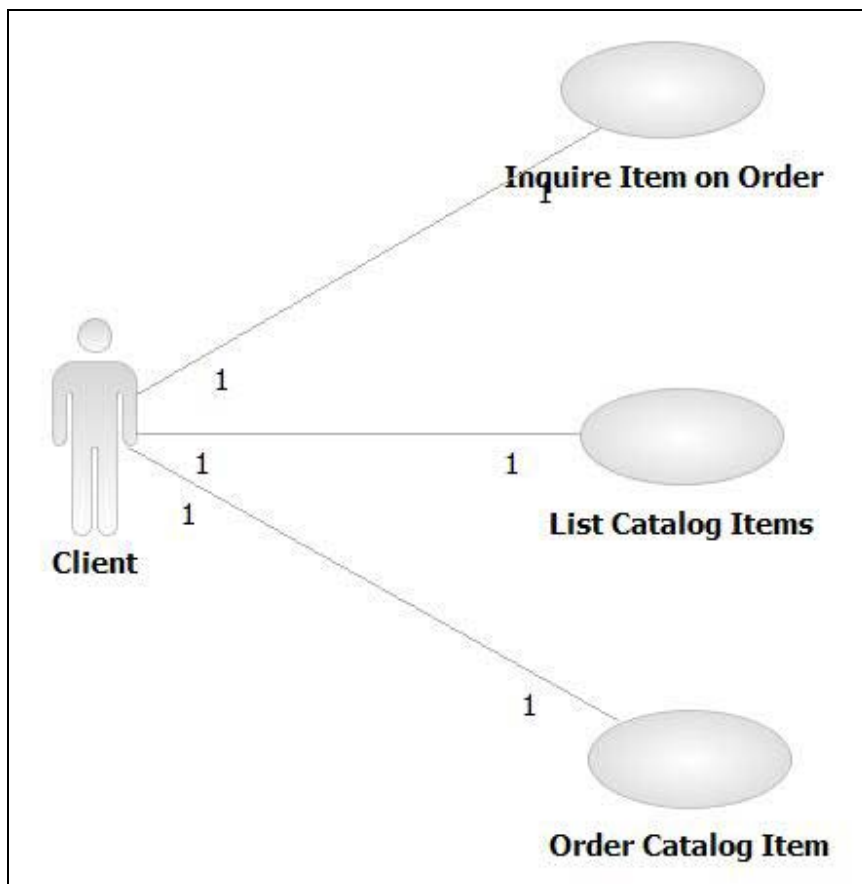
SoDA RSA TemplateSoDA RSA Template	Version: 1.0
Use-Case Model Survey	Issue Date: 24-Oct-06 8:38 PM



Context Diagram

Client

SoDA RSA TemplateSoDA RSA Template	Version: 1.0
Use-Case Model Survey	Issue Date: 24-Oct-06 8:38 PM



Client Use Cases