



## **IBM Solutions Connect 2014**

A New Era of Smart



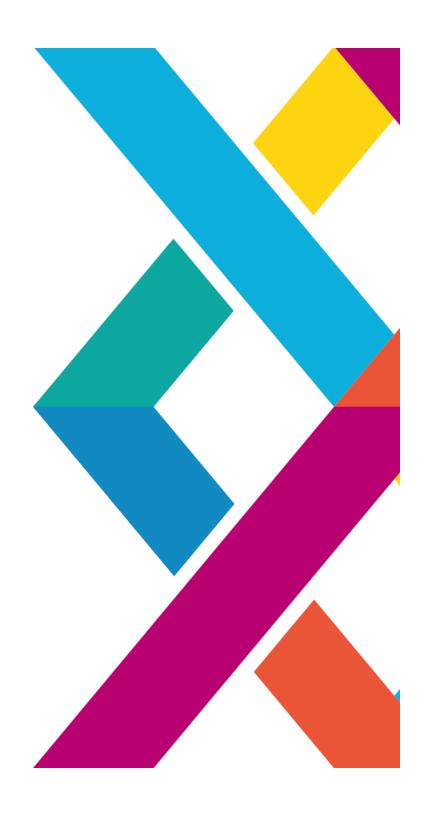
#### **IBM SolutionsConnect 2014**

A New Era of Smart

## Harness all data: Improve IT agility and economics

#### **Dr Marko Milek**

Big Data & Analytics Technical Leader, ASEAN IBM Software





#### **Agenda**

- Big Data & Analytics SolutionsConnect Track Summary
- The Platform Advantage: From Reporting To Cognitive Analytics
- Watson and the New Era of Computing
- Expert Integrates Systems



## **Big Data & Analytics: Fuelling Competitive Advantage in the New Era of Smart**





#### **Client-centred enterprise:**

Use Big Data and Analytics to acquire, grow, and retain customers





## **Unlocking business insights: Transform Business Management Processes**

Government cuts acoustic analysis from hours to 70 Milliseconds



Utility avoids power failures by analyzing

10 PB of data in minutes



Hospital analyses streaming vitals to detect illness 24 hours earlier



Retailer reduces time to run queries by 80% to optimize inventory



Stock Exchange cuts queries from 26 hours to 2 minutes on 2 PB

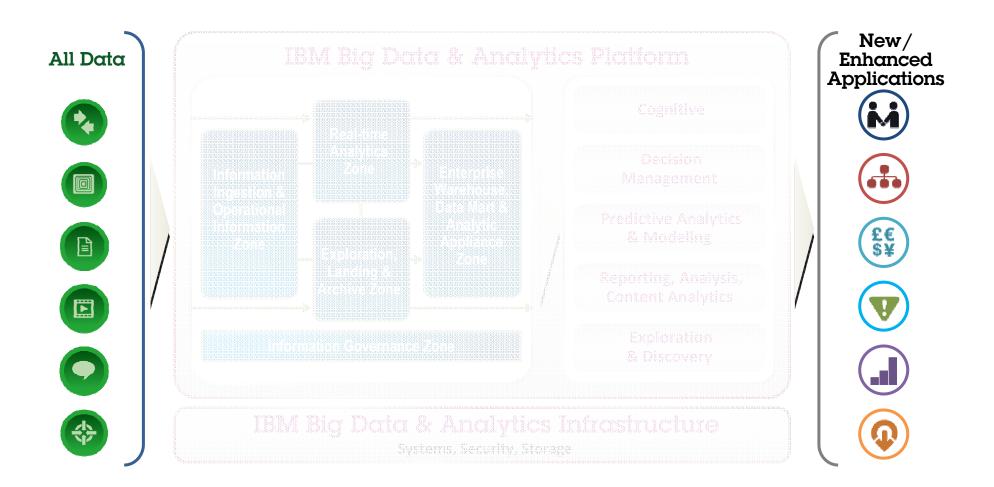


Telco analyses streaming network data to reduce hardware costs by 90%





## Imagine It. Instrumented and Interconnected world





### Realize It. The spectrum of Analytics is expanding

What did I learn, what's best?
Cognitive

What action should I take?

**Decision Management** 

What could happen?

Predictive Analytics & Modeling

Why did it happen?

Reporting, Analysis, Content Analytics

What is happening?

**Exploration & Discovery** 

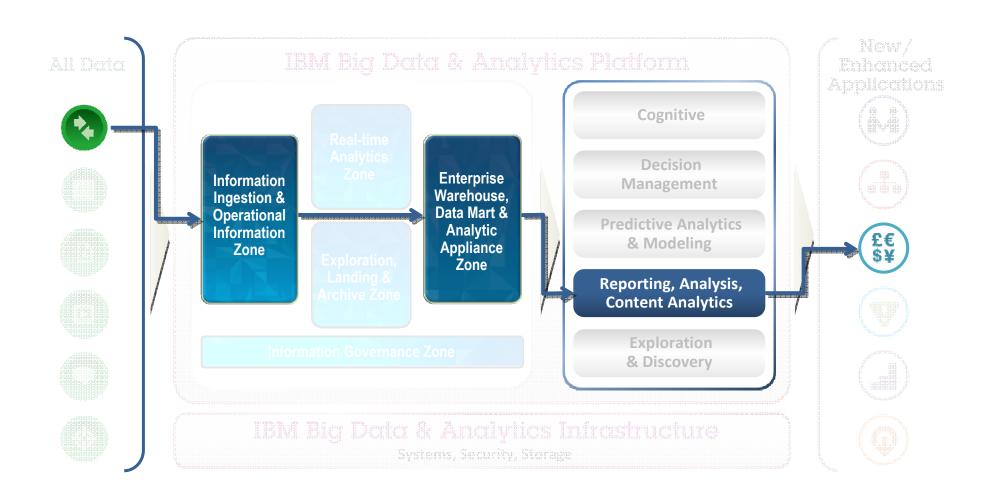
Discovery and exploration

Decision Cognitive Fabric Reporting, content analytics and analysis

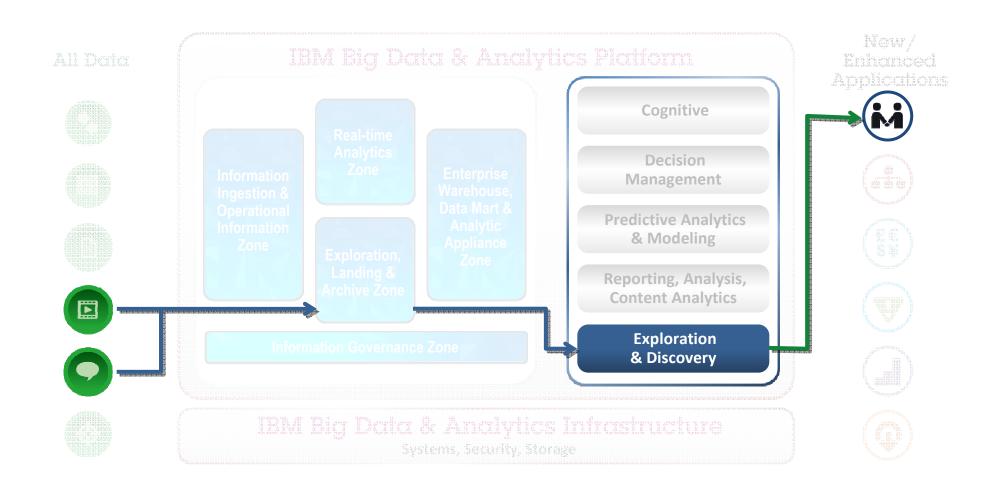
Predictive analytics and modeling

Be More Right, More Often

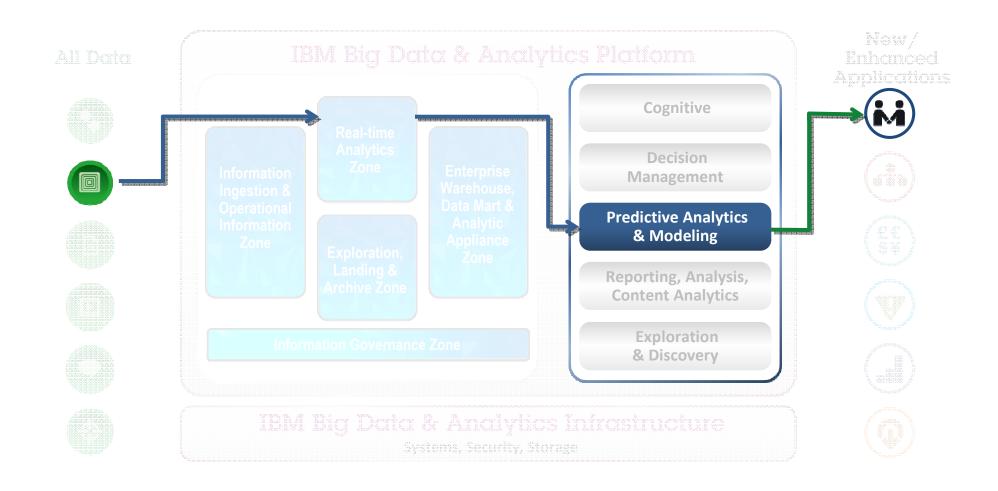








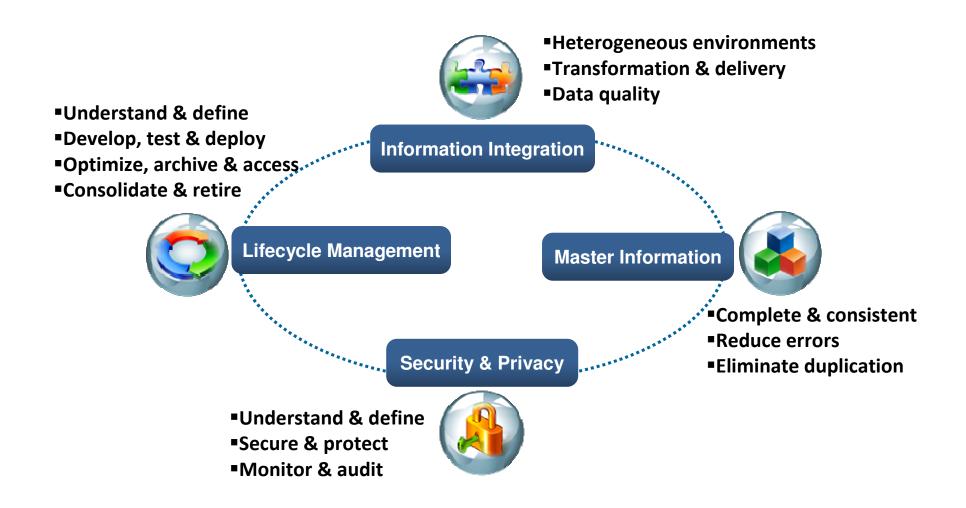




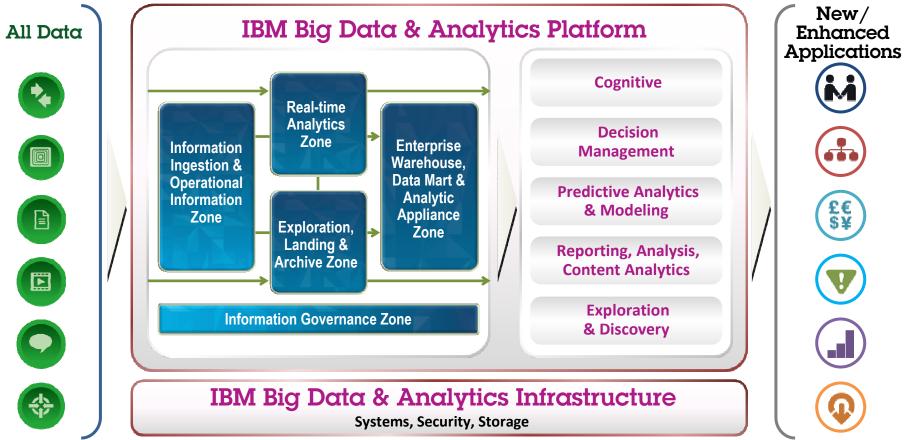
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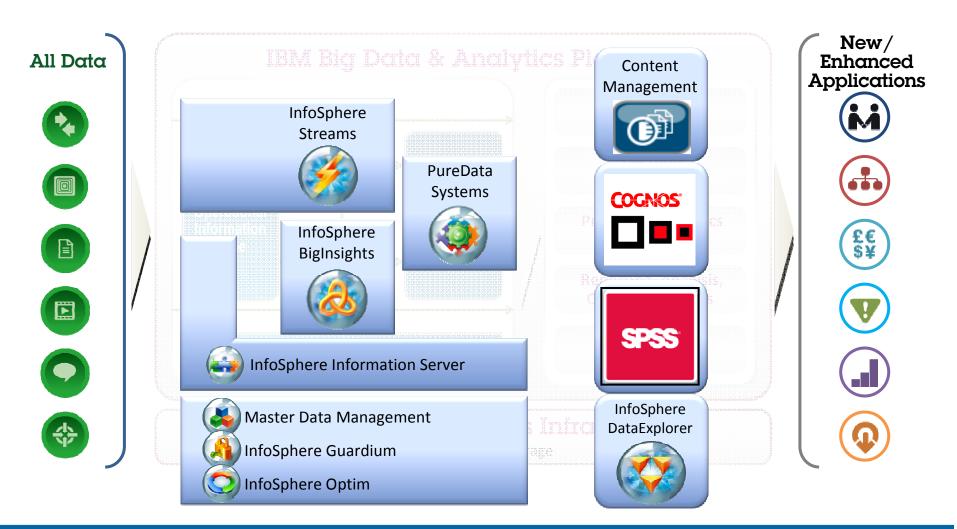
### Trust It. Be proactive about privacy, security and governance.



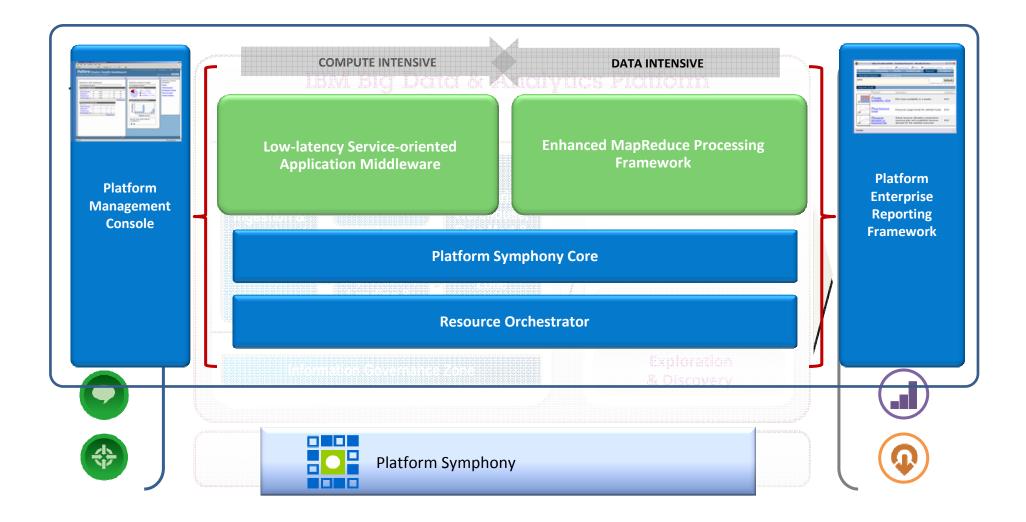
















#### So why is it so hard for computers to understand humans?

Welch ran this?

|   | Person      | Organization |
|---|-------------|--------------|
| < | L. Gerstner | IBM          |
|   | .I. Welch   | GE           |
|   | W. Gates    | Microsoft    |

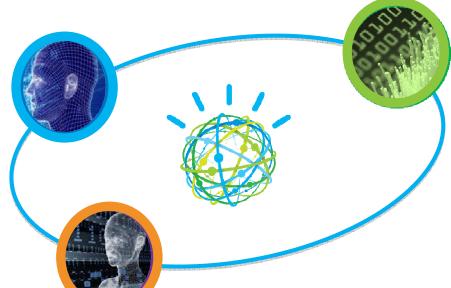
"If leadership is an art then surely Jack Welch has proved himself a master painter during his tenure at GE."

- Noses that run and feet that smell?
- How can a house can burn up as it burns down?
- Does CPD represent a complex comorbidity of lung cancer?
- What mix of zero-coupon, non-callable, A+ munis fit my risk portfolio?



#### Watson combines transformational technologies

1 Understands
natural language
and human
communication



Generates and evaluates evidence-based hypothesis

Adapts and learns from user selections and responses

...built on a massively parallel architecture



#### Watson enables three classes of cognitive systems



#### Ask

- Leverage vast amounts of data
- Ask questions for greater insights
- Natural language inquiries
- e.g. Next generation Chat



#### Discover

- Find the rationale for given answers
- Prompt for inputs to yield improved responses
- •Inspire considerations of new ideas
- •e.g. Next generation Search → Discovery

Watson can be applied to problems of discovery and more insightful decision management and recent research and development in inference-chaining and dialoging will drive even deeper insight and accuracy

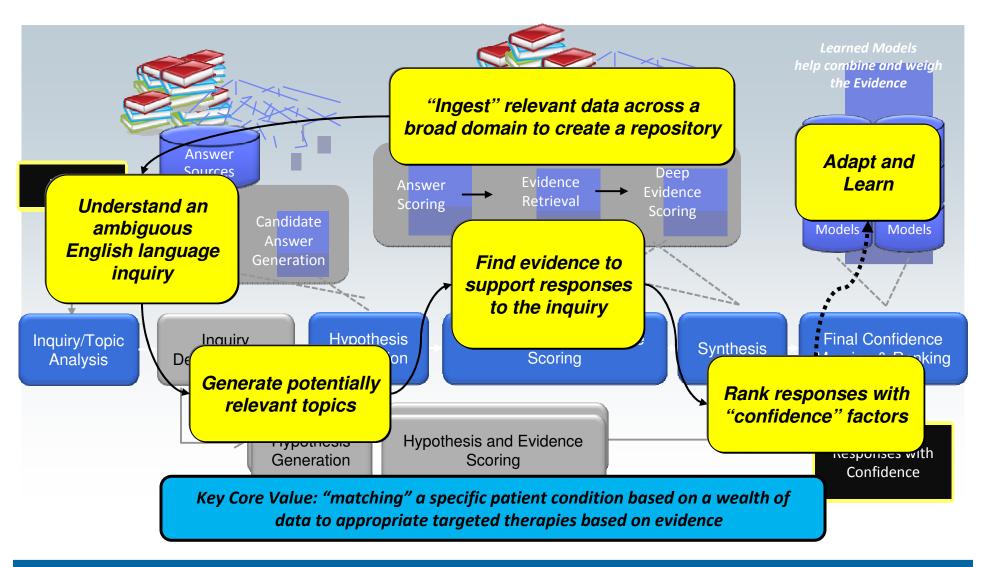


#### **Decide**

- •Ingest and analyze domain sources, info models
- Generate evidence to support client decisions with confidence
- Learn with new outcomes and actions
- •e.g. Next generation Apps → Probabilistic Apps



#### Imagine if you could read, understand and recall all relevant data...





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## **PureSystems**™

Systems with integrated expertise and built for cloud

#### **Built-in Expertise**

Capturing and automating what experts do – from the infrastructure patterns to the application patterns



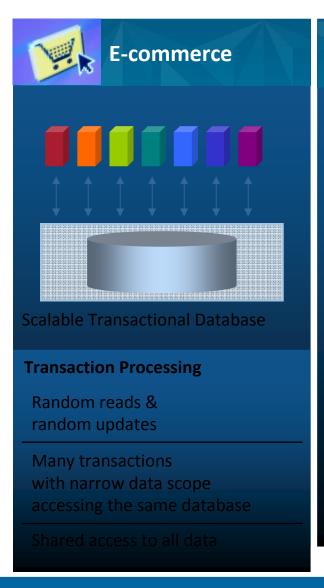
#### **Integration by Design**

Deeply integrating and tuning hardware and software – in a ready-to-go workload optimized system

#### **Simplified Experience**

Making every part of the IT lifecycle easier – with integrated management of the entire system and a broad open ecosystem of optimized solutions





When you are updating your shopping cart, or pressing the "Buy now" button, you probably are not thinking about the 1000s of other shoppers that are also doing so...

But the retailer's E-commerce database is





When you get a coupon at the checkout that is actually for something you need, you probably are not thinking about how your purchase history matches a predictable buying pattern...

But the retailer's customer data warehouse is

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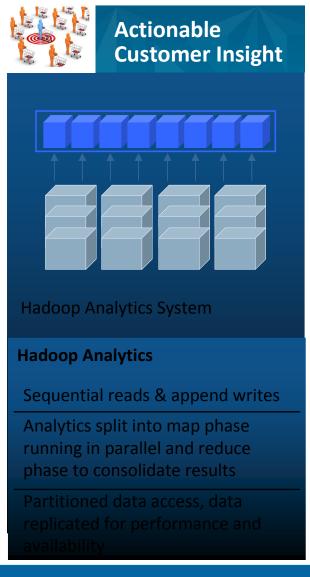




When your credit card company tells you that it denied a transaction with your card today — on the other side of the world — you probably are not thinking about all the transactions checked in just that second...

But the credit provider's operational data warehouse is





When shopping for the hot new gaming console and seeing how your favorite store offers it bundled with just the right games, you probably are not thinking of web log analytics and customer sentiment analysis of social media data...

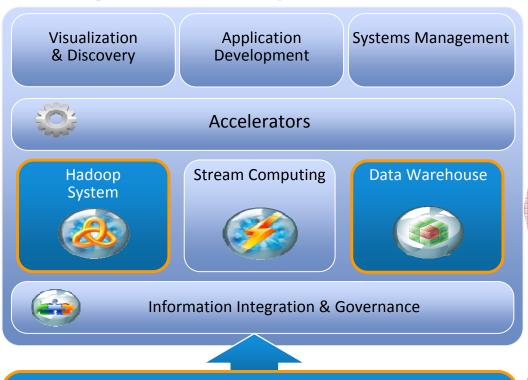
But the retailer's Hadoop

analytics system is



#### PureData is an Expert Integrated System for Big Data

#### **Big Data & Analytics Platform**



**Systems of Record** 

## **Pure**Data

#### For Hadoop

Optimized system to accelerate big data analytics and online archive with appliance simplicity

#### **For Analytics**

Optimized system delivering data services for analytics & reporting

#### **For Operational Analytics**

Optimized system delivering data services for operational analytics

#### **For Transactions**

Optimized system delivering data services for transactions

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#### Are You Being **BOLD** Enough?

Imagine It.

Have you unleashed your organization's creativity?

Realize It.

Have you architected for all data and all paradigms?

Trust It.

Are you protecting your data and your reputation?



#### Are You Being **BOLD** Enough?



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# Thank You