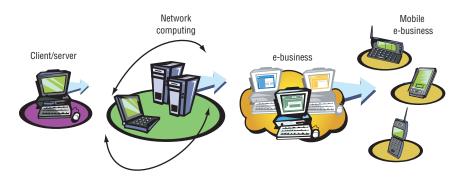


IBM Mobile Connect, Version 2.51



With IBM Mobile Connect, your mobile team can access important information without a desktop or a notebook computer.

Highlights

- Integrates handheld devices into enterprise solutions easily and securely
- Transfers information from multiple handheld devices to corporate systems directly—without synchronizing through PCs
- Enables two-way relational database synchronization, two-way file transfer and remote application installation
- Leverages your existing

 IT infrastructure investment

Work where you want—and stay connected

The way you do business is changing. On the road. In the field. At remote locations worldwide. Your mobile users need quick access to current information. And easy-to-use handheld devices provide that access.

Now there's a way to effectively incorporate these handheld devices into your central network. With IBM Mobile Connect, your mobile team can access the up-to-theminute information they need—without a desktop or notebook computer.

Synchronization made easy

With Mobile Connect, your organization can maintain central calendars, to-do lists, address books, e-mail accounts, custom databases and applications for your entire operation—all from one network-based server. Synchronization between the server and any number of handheld devices is made easy with a variety of dial-up, wireless and cradle synchronization systems.



Designed to work seamlessly with many of the most popular handheld devices—including IBM WorkPad® devices and any Microsoft® Windows® CE- or PalmOS-compliant model— Mobile Connect has an intuitive, easy-to-use interface. Mobile Connect also supports direct access to your network's Lotus Notes® (Versions 4.5, 4.6 and R5) and Microsoft Exchange, Version 5.5 and 2000 applications. And puts the power to use IBM DB2® Universal Database™ in users' hands with DB2® Everyplace™.

Get information to and from your workforce—wherever they are

Mobile Connect makes managing virtually any number of users simple and efficient. Using this robust system management tool from one central server, you can deliver custom applications to your company's handheld devices during routine synchronization sessions. And because information flows both to and from the field, every handheld device becomes a valuable data-gathering, storage and computing tool for your entire enterprise.

Resolve end-user problems quickly

To facilitate problem management, the remote server monitor offers detailed views of current and historical sessions. You can easily build custom monitoring tools as required. And device- and error-logging features allow your help desk staff to resolve end-user problems more efficiently. With these support features, you can be confident that sensitive information will be delivered quickly, efficiently and securely.

Ensuring compatibility through the use of standard components

Mobile Connect is designed with scalability in mind. Combining software standards like TCP/IP and Point-to-Point Protocol (PPP) with leading handheld technologies such as Windows CE and PalmOS, Mobile Connect creates a new standard for long-term system viability. Its server component runs on Microsoft Windows NT® and Windows 2000 platforms. With Mobile Connect, you'll enhance workforce productivity while leveraging your existing IT infrastructure investment.

Benefits for you—and your customer

Mobile Connect gives your mobile users access to immediate information wherever they are—and whenever they need it. It connects your mobile workforce to important customer data instantly. So there's no need to return to the office to send or receive critical or sensitive data.

To better serve customers, Mobile Connect means your team can react faster to their concerns—or even anticipate them—as they can monitor fast-changing industry information.

When it comes to mobile connectivity, look to IBM

Why choose IBM for your mobile connectivity project? We've developed strategic partnerships with industry leaders, and our products offer open architecture that leverages your existing IT investments (and accommodates new ones). With our proven middleware, database and transaction-processing solutions, we've helped thousands of customers worldwide make successful transformations to e-business. So when you have a question about end-to-end e-business solutions, call IBM.

For more information

To learn more about IBM Pervasive Computing, visit:

ibm.com/pvc

Hardware and coffware requirements	
Hardware and software requirements	 166MHz or faster Intel® Pentium® processor 64MB RAM or higher
	100MB free disk space for server software (plus 4MB for each defined user)
	• TCP/IP LAN connection
	Microsoft Windows NT, Version 4.0 with Service Pack 4 or higher
	Microsoft Windows 2000
Mobile device operating systems	Windows-powered pocket, palm-size or handheld PC device platforms
	PalmOS platform
	Symbian EPOC platform
Mobile device databases	Palm Computing
	• DB2e
	Palm PIM applications (e-mail, address and date book)
	• Structured .PDB flat files
	Satellite forms
	Microsoft Windows CE
	 ActiveX Data Objects (ADOCE)
	Object Store (CEDB)
	• DB2e
	Pocket Outlook applications
	EPOC
	 EPOC PIM applications (e-mail, agenda items and contacts)
	Native Data applications
Database servers	 Any ODBC-compliant database (DB2, Microsoft SQL server, Oracle, Sybase)
	 Microsoft Exchange custom folders (private and public)
	• Lotus® Domino™ databases
Groupware/Internet servers	Microsoft Exchange, Versions 5.5 and 2000
	 Lotus Domino, Versions 4.5, 4.6 and R5
	Lightweight Directory Access Protocol (LDAP), Version 3
	• Internet Message Access Protocol (IMAP), Version 4
	 Simple Mail Transfer Protocol (SMTP) Web Calendar Access Protocol/Internet Calendar Server (WCAP/iCAL), Version 2.1
Networking standards	TCP/IP network connection from mobile device to server
Connectivity	Local Access
	• Cable or cradle
	• Infrared
	• Local Area Network (LAN)
	• Wide Area Network (WAN)
	Remote Access
	• Wired modem
	• Wireless modem
Management and configuration tools	Remote server management through the Microsoft Management Console
	 Automatic installation and configuration of mobile device applications
	 Mobile device diagnostic reports, including battery and memory



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