

# Is the sun about to set on your IVR?

- Are you concerned about the viability of your current IVR vendor?
- Looking to replace your IVR system?
- Is your IVR on a platform that is no longer supported?
- Need to sync your IVR with other channels?
- Want to speech-enable your IVR?



Let us shed some light on how to maximize your investment in IBM's WebSphere by integrating it to your IVR.

## Viecore, Inc.

- IBM Contact Center Business Partner for over 12 years
- Two time recipient of IBM's Business Partner of the Year Award
- IBM Premier Business Partner Status since 1995
- Specialist in IBM WebSphere Voice Response
- Voice interface design experts for over 10 years

Call for FREE  
Contact Center Analysis!  
201-818-6600  
Ext. 2708



## Why WebSphere for IVR

WebSphere Voice Response provides the capacity, features, and performance necessary to serve all your call center needs. WebSphere's Voice Response has been awarded many 'Best of Show' awards. Combine that with the leading industry standards such as VoiceXML and Java that allow you to speech enable other web based applications and you truly have a winning combination.

## Why Viecore

Viecore is a proven supplier of complex self-service applications. We specialize in the design, implementation, and integration of speech recognition and interactive voice response technologies based on two IBM solutions, WebSphere Voice Response and WebSphere Voice Server.

Call today to discover how the latest IVR technology can help increase customer satisfaction and decrease operating costs. Request a no-obligation analysis of your contact center today!

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