



6 Eylül 2012 Rixos Pera İstanbul

# Impact2012

Comes To You

## IBM İş Süreçleri Yönetimi Çözümü – IBM BPM v8

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# AGENDA

Overview

IBM BPM Version 8 Update

Summary and Conclusion



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# AGENDA

Overview

IBM BPM Version 8 Update

Summary and Conclusion



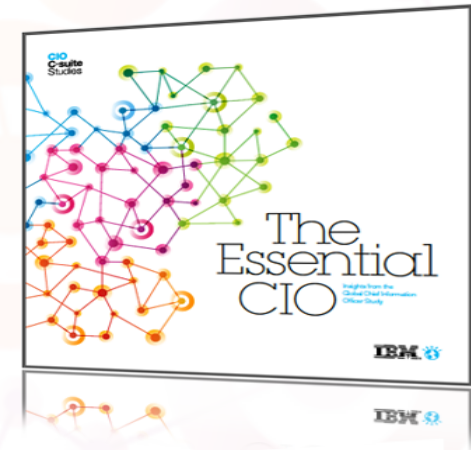
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# Leaders recognize that business effectiveness is key to success



75%

of CIOs with mandates to **transform the business** are looking to “drive *better real time decisions.*”



84%

of CEOs of outperforming companies strongly **differentiate their organizations** by “*translating insight into actions.*”



Sources: IBM Global CIO Study 2011 & IBM Global CEO Study 2012

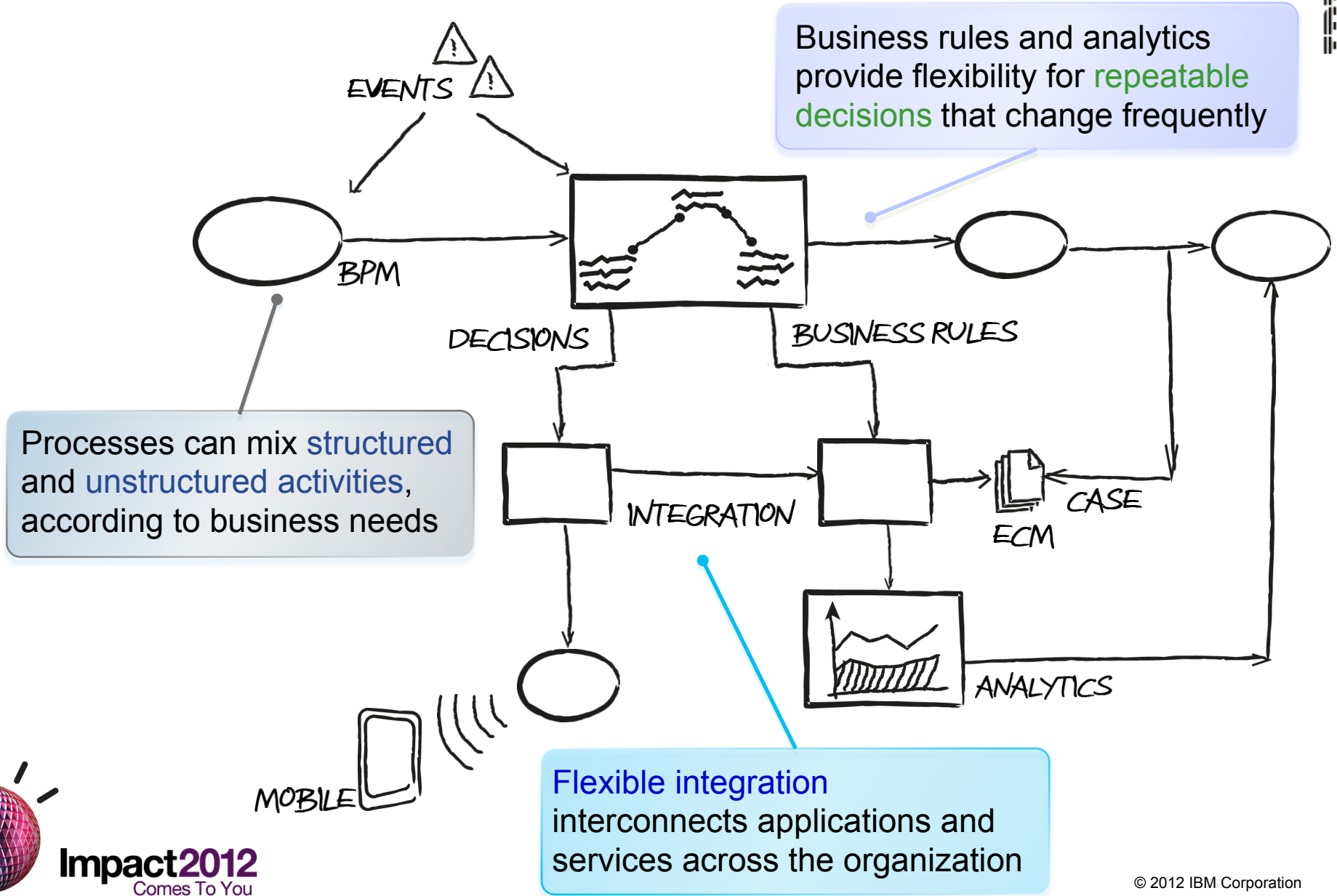
McKinsey’s Global Technology Survey found that “**Improving business process effectiveness**” ranked as the **#1 priority** for executives.



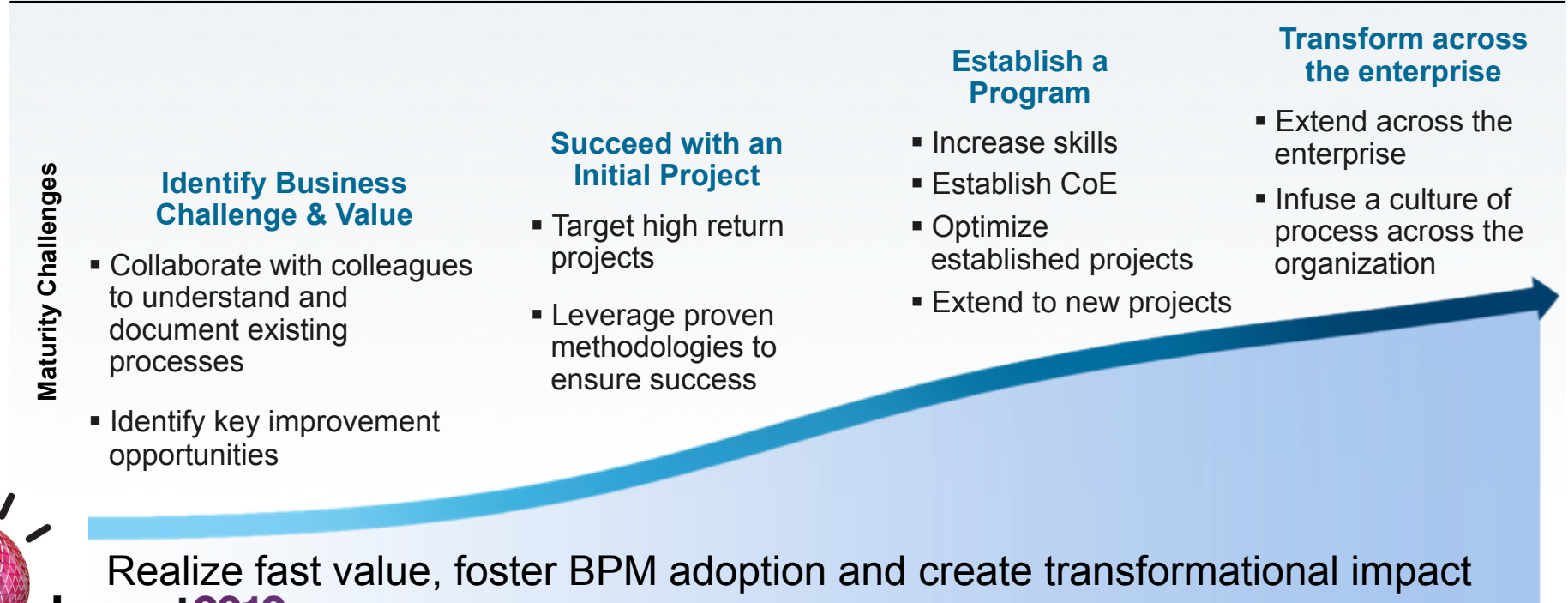
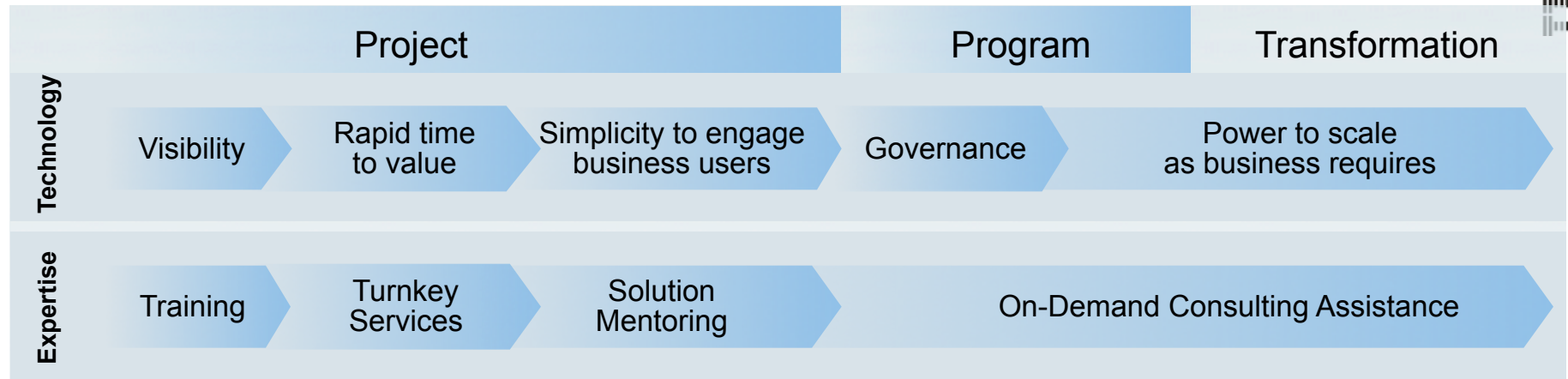
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# Building Blocks to Achieve Process Innovation

Empowering business and IT users to easily manage change

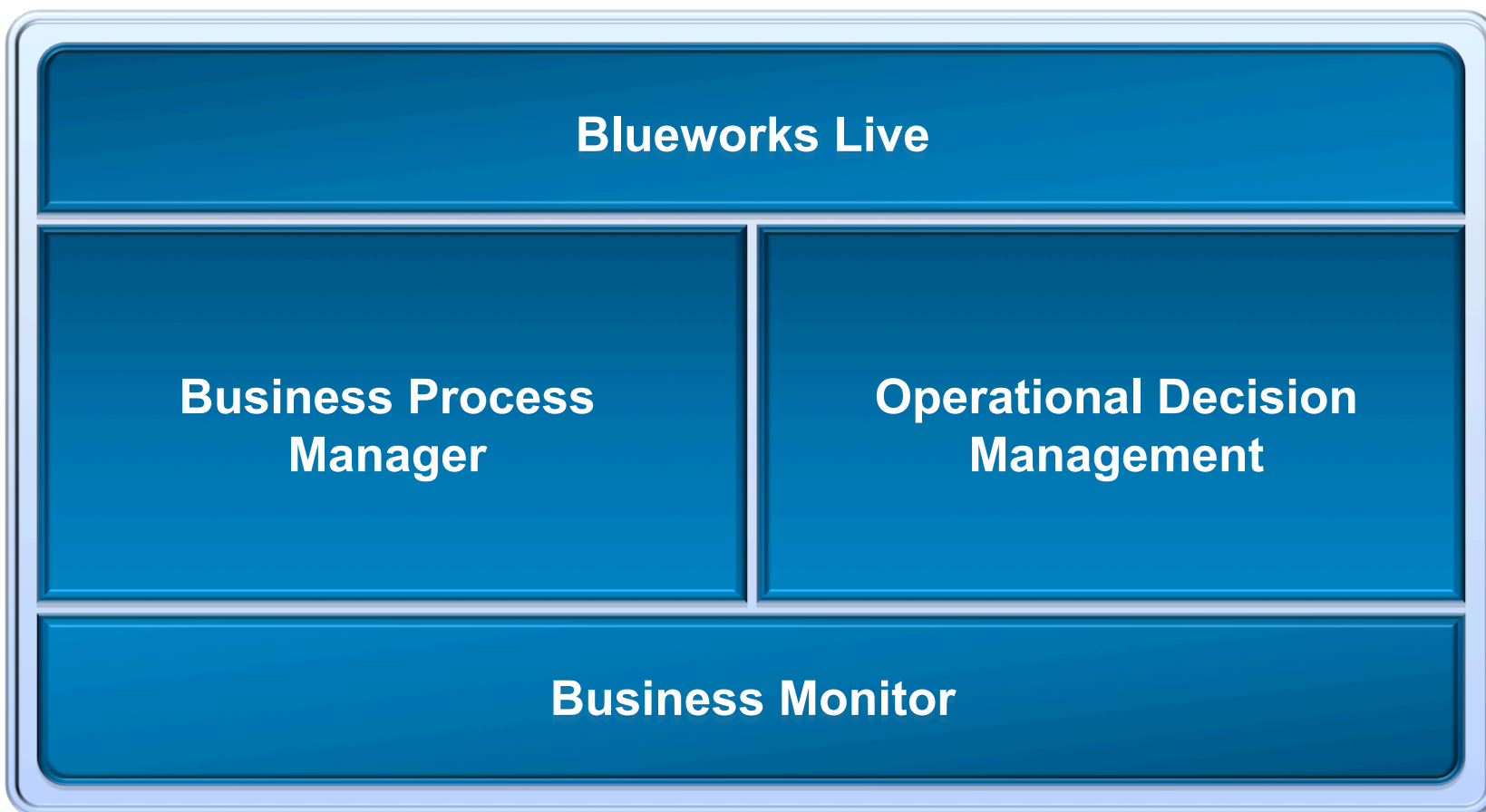


# Ensure success with a proven approach for adopting BPM



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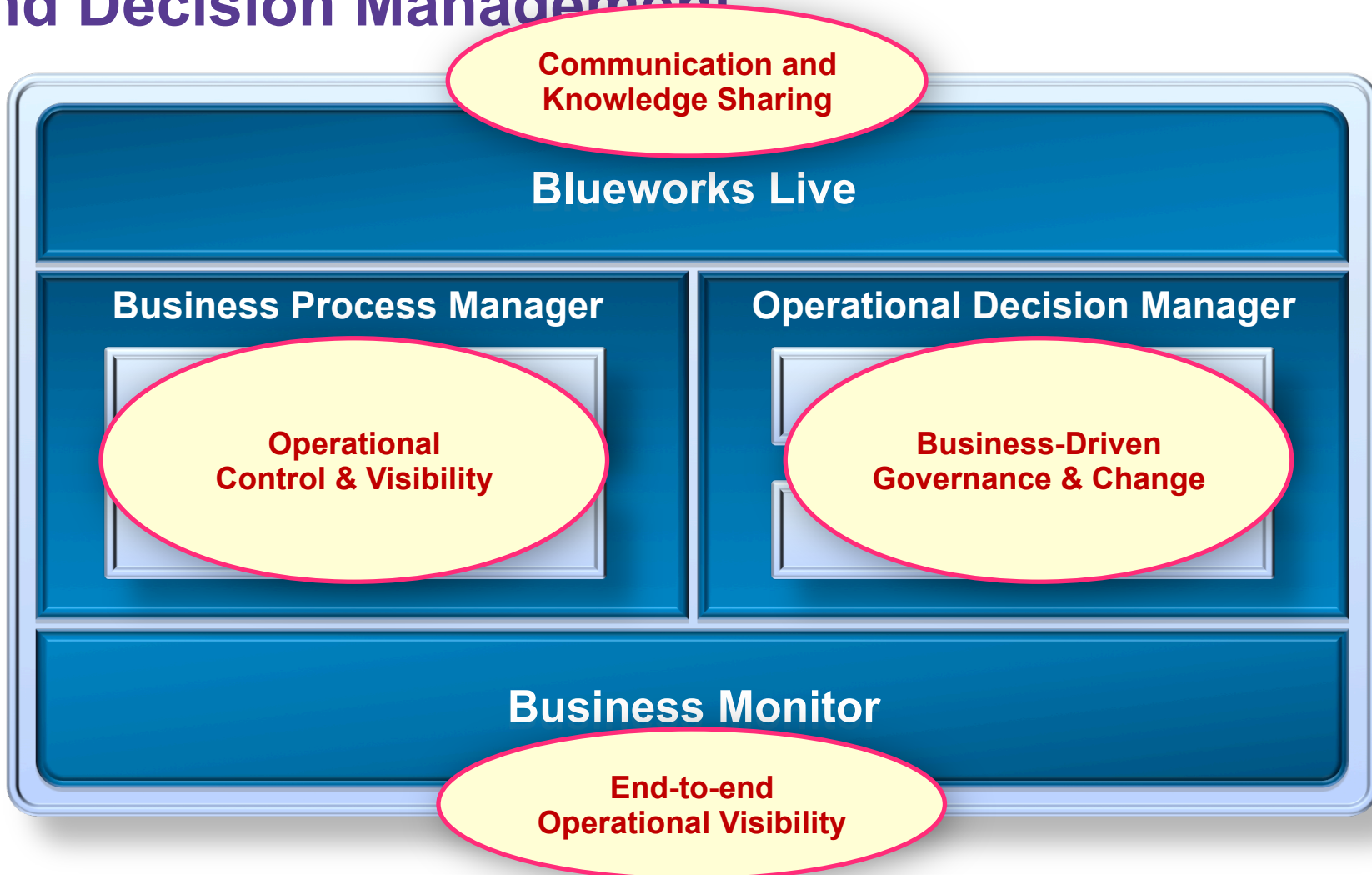
# IBM Products for Business Process Management and Decision Management



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*Work together to deliver effective solutions for business operation improvement*

# IBM Products for Business Process Management and Decision Management



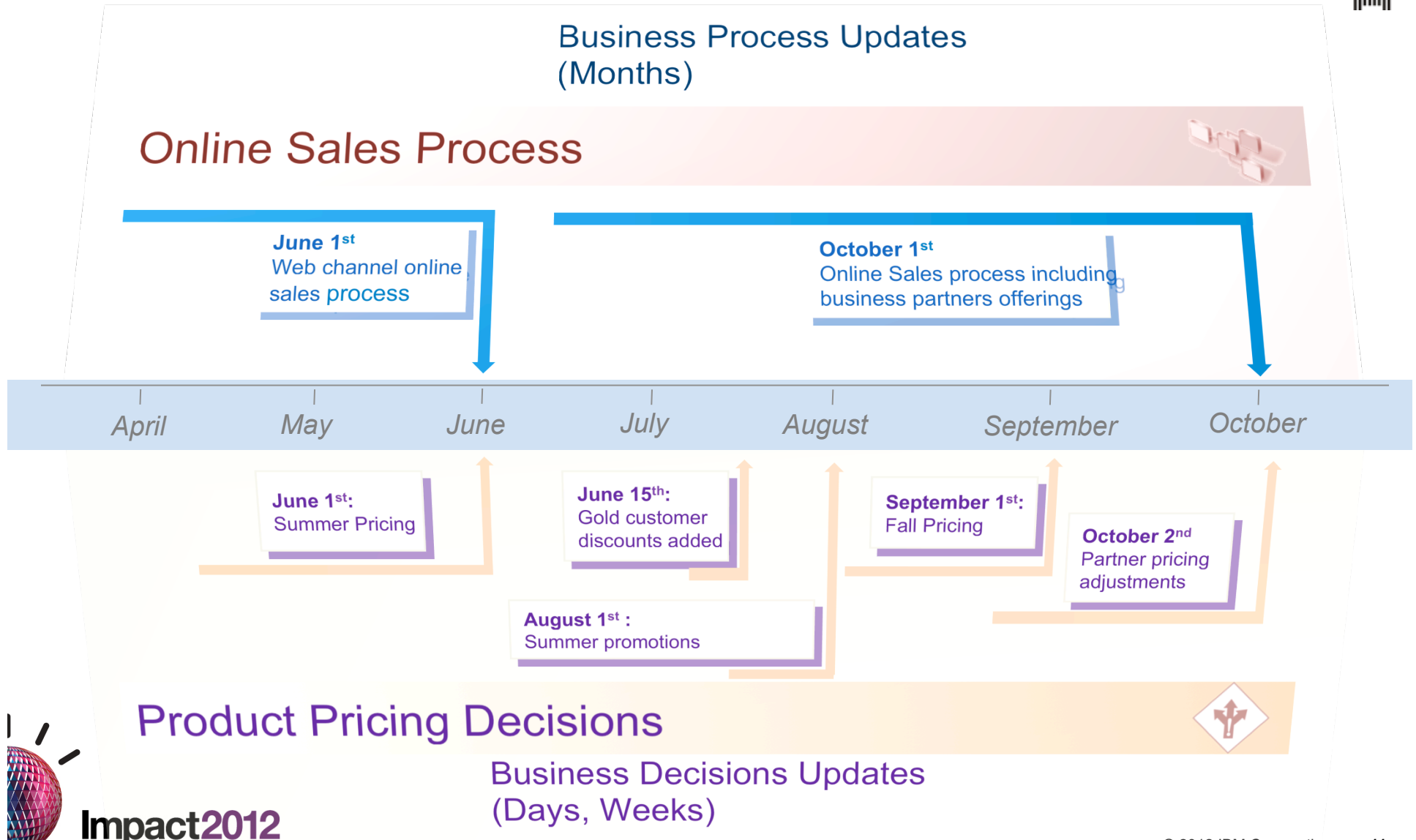
*Work together to deliver effective solutions for business operation improvement*



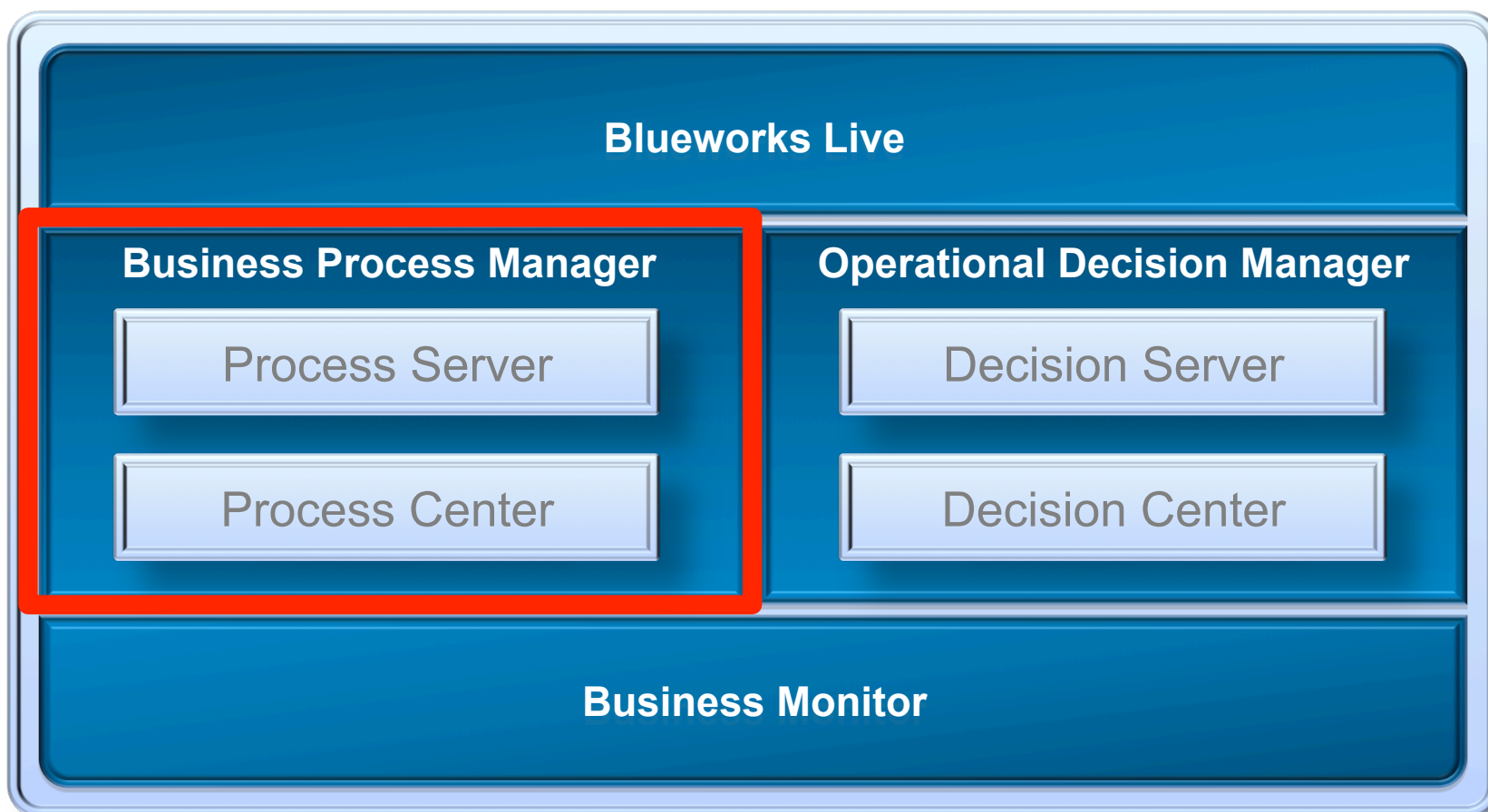




# “Big Changes” & “Small Changes” Independently Managing Process & Decision Life-Cycles



# IBM Products for Business Process Management and Decision Management



*Work together to deliver effective solutions for business operation improvement*



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# AGENDA

Overview

**IBM BPM Version 8 Update**

Summary and Conclusion





*In 2011 ...*

*IBM BPM and Process Center unified the tools for process teams to **build, deploy, govern, and scale** process applications ...*

**IBM  
Business  
Process  
Manager**

- **Simplicity** *for business & IT collaboration*
- **Power** *to scale from a project to a program*
- **Visibility** *to improve business outcomes*
- **Governance** *across BPM projects and programs*





*In 2012 ...  
IBM BPM delivers innovative user  
interface tools for business users to  
collaborate in getting work done ...*

**Social**



**On-the-go**



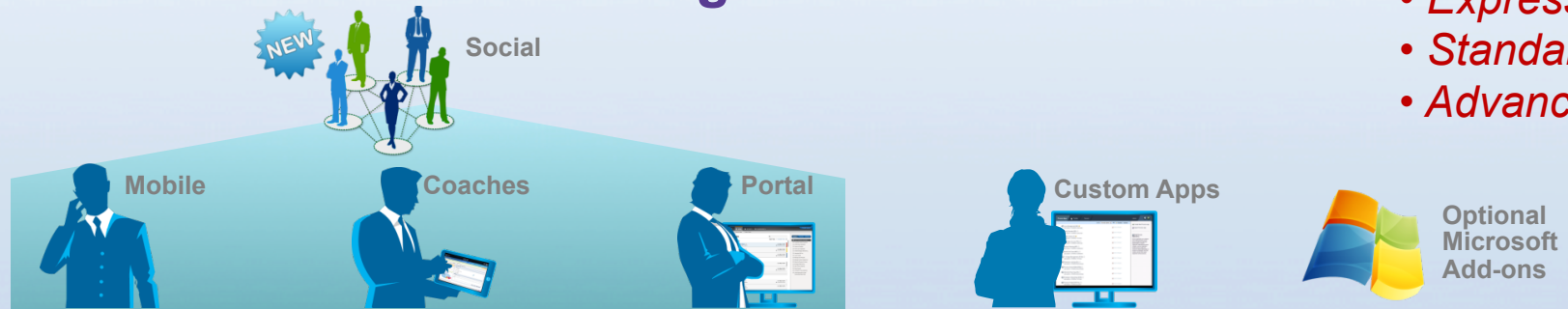
**Collaborative**



**Impact2012**  
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# IBM Business Process Manager v8

- *Express*
- *Standard*
- *Advanced*

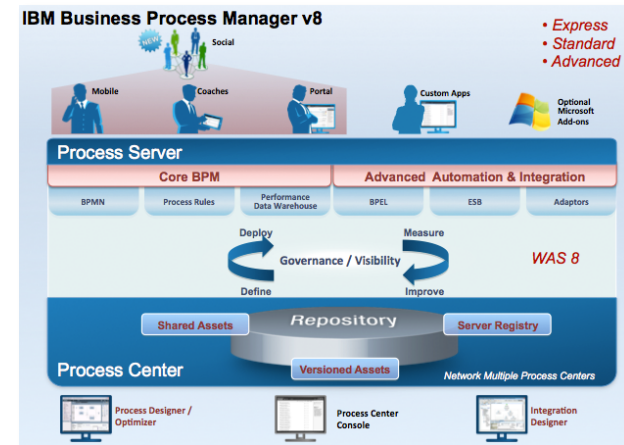


## Process Server





# DEMO

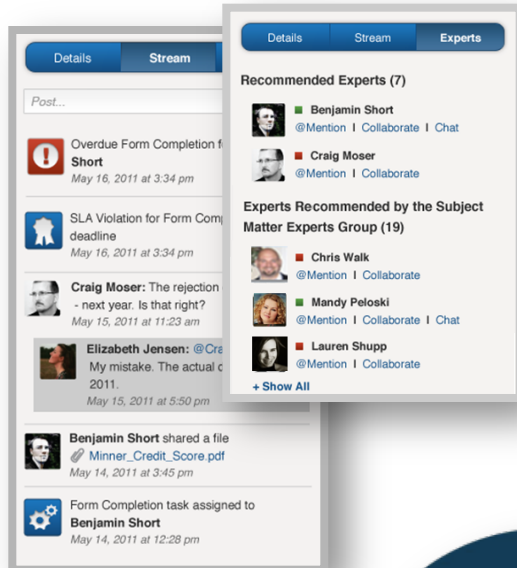


- Model a simple human workflow in Process Designer
- Assign resources
- Run in Playback-Environment
- Deploy and run in Portal

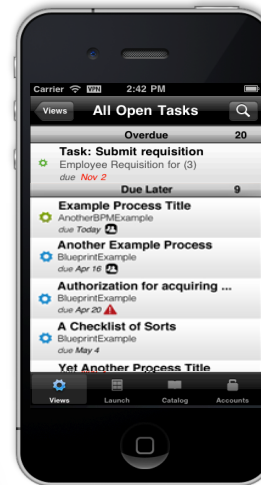


# What's New in IBM Business Process Manager v8?

## Collaboration



## Mobile Access



## Content Access



## zOS



## Enhanced Governance

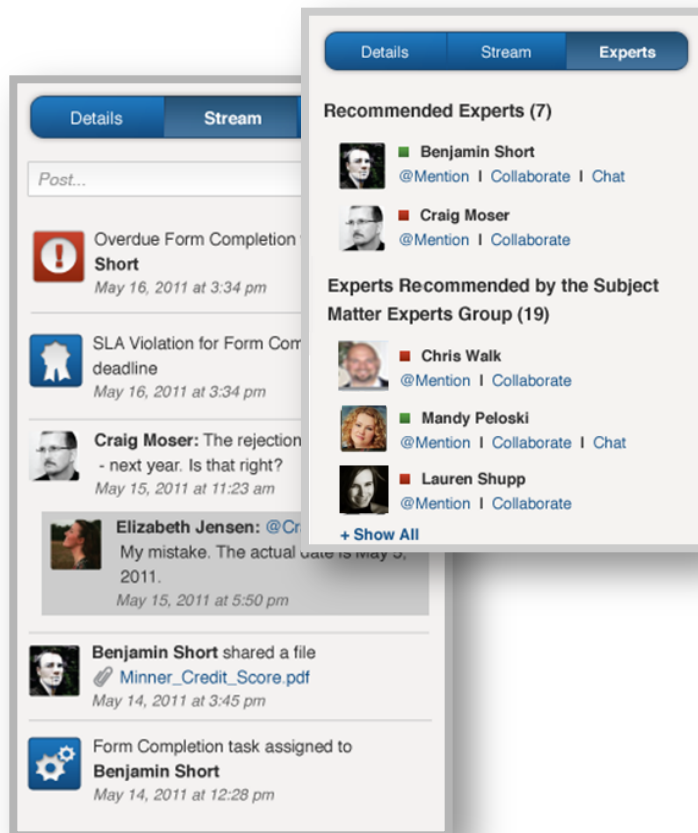


+295 other enhancements





# Social Collaboration



- **New Process Portal and Coaches** enable users to work together on the same tasks via **real-time interactions**.
- **Activity streams** provide a way for you to monitor and perform **ad-hoc actions** on your “favorite” processes and tasks.
- **Experts** – either pre-defined or discovered dynamically (using **social analytics**) – can help you complete process tasks.



# Completely Revamped Process Portal

Change the way people work with tasks by making it social and accessible

The screenshot displays the IBM Work Process Portal interface. At the top, there is a navigation bar with the IBM logo, a 'WORK' tab, and menu items for 'ACTIVITY' and 'DASHBOARDS'. The user's name, 'Elizabeth Jensen', is visible in the top right corner. Below the navigation bar, there are tabs for 'My Tasks', 'Claimed Tasks', and 'Custom Views'. The main content area is titled 'My Tasks' and features a search bar and a toggle for 'Open Tasks' and 'Completed Tasks'. The tasks are organized into several categories:

- Overdue (3):**
  - Initiate Credit Check (Due: May 11, 2011) - Credit Check Application - 239417
  - Initiate Credit Check (Due: May 12, 2011) - Credit Check Application - 239420
  - Approve Home Loan (Due: May 12, 2011) - Home Loan Application - 4281726
- At Risk (2):**
  - Answer Help Request from John Henson (Due: May 15, 2011) - Credit Check Application - 239420
  - Complete Loan Rejection Form (Due: May 16, 2011) - Loan Process - 3847264918
- Due Today (9)**
- Due This Week (4):**
  - Initiate Credit Check (Due: May 15, 2011) - Credit Check Application - 239434
  - Initiate Credit Check (Due: May 15, 2011) - Credit Check Application - 239435

On the right side, there is a sidebar menu with a 'Launch' button and tabs for 'Favorites' and '@Mentions'. The menu items include:

- Card Transaction Authorization
- Corporate Vendor Payments
- Credit Score Application
- Fees and Charges
- Home Loan Application
- Initiate Mortgage Refinancing
- Interactive Bill Pay
- Loan Process
- Manage Card Request
- Manage Contact Preferences
- Maximize Revenue Process
- Mortgage Refinancing
- New Account Opening
- Stop Payment
- Transaction Fraud Detection
- Travel Approval for Cross-Continental Sales Visits



Replace traditional "inbox" with dynamic task management workspace

# Completely Revamped Process Portal

Change the way people work with tasks by making it social and accessible



The screenshot displays the IBM Work Process Portal interface. At the top, there is a navigation bar with the IBM logo, a 'WORK' tab, and menu items for 'ACTIVITY' and 'DASHBOARDS'. The user's name, 'Elizabeth Jensen', is visible in the top right. Below the navigation bar, there are tabs for 'My Tasks', 'Claimed Tasks', and 'Custom Views'. The main content area is titled 'My Tasks' and includes a search bar and filters for 'Open Tasks' and 'Completed Tasks'. The tasks are categorized into 'Overdue (3)', 'At Risk (2)', and 'Due Today (4)'. A blue callout box highlights a task titled 'Approve Home Loan' with a due date of May 12, 2011. The task details include a description of a home loan application for the Jones family, loan amount of \$350,000, credit score of 810, and annual household income of \$180,000. Below the details are 'Approve' and 'Reject' buttons. A blue callout box with a white background and blue border points to these buttons, containing the text: 'Simplify user interactions by allowing “in-line” task completion'. On the right side of the interface, there is a sidebar with a 'Launch' button and a list of task categories such as 'Card Transaction Authorization', 'Corporate Vendor Payments', 'Credit Score Application', 'Fees and Charges', 'Home Loan Application', 'Initiate Mortgage Refinancing', 'Interactive Bill Pay', 'Loan Process', 'Manage Card Request', 'Manage Contact Preferences', 'Maximize Revenue Process', 'Mortgage Refinancing', 'New Account Opening', 'Stop Payment', 'Transaction Fraud Detection', and 'Travel Approval for Cross-Continental Sales Visits'. In the bottom left corner, there is a small graphic of a globe with the letter 'I' next to it.

Simplify user interactions by allowing “in-line” task completion

# Process Instance Details

The screenshot displays the IBM Work dashboard interface. At the top, the navigation bar includes the IBM logo, 'WORK', and 'DASHBOARDS'. The user profile 'Elizabeth Jensen' and 'Other Spaces' are visible in the top right. The main content area is titled 'Complete Loan Rejection Form' with a 'Due: May 15, 2011' indicator. The form contains various input fields for personal and account information, including Name, Sex (Male/Female), Date of birth, Reson for credit check, Primary and Secondary account numbers, Group number, Relationship (Married/Single/Divorced/Widowed), First, Second, and Third reasons for rejection, Credit score, Number of credit cards, Credit score source, and Rejection date. A 'Complete' button is located at the bottom right of the form area. On the right side, a sidebar titled 'Loan Request 3847264918' provides details for the applicant, Edward N. Minner, including account number, SSN, phone number, and banker. Below this, a 'Tasks' section lists four tasks: 'Initiate Credit Check' by Elizabeth Jensen, 'Verify Information' by Craig Moser, 'Submitt Applicant Information for Pro...' by Benjamin Short, and 'Collect Applicant Information' by Elizabeth Jensen. A blue callout box with a white border points to the 'Complete' button and contains the text: 'Complete view of process details from within any task'. The IBM logo is also visible in the bottom left corner.

**Complete view of process details from within any task**

**Complete**

**Loan Request 3847264918** ★

Applicant name: **Minner, Edward N.**  
Account Num: **1237890095748392013**  
SSN: **\*\*\*.\*\*-1234**  
Phone: **222-333-4444**  
Banker: **Cutler, Susan**

**Tasks**

- Initiate Credit Check**  
Elizabeth Jensen  
Started: May 15, 2011 at 9:00 am  
Due: May 15, 2011 at 5:00 pm
- Verify Information**  
Craig Moser  
Started: May 14, 2011 at 3:45 pm  
Completed: May 14, 2011 at 5:00 pm
- Submitt Applicant Information for Pro...**  
Benjamin Short  
Started: May 13, 2011 at 3:45 pm  
Completed: May 13, 2011 at 5:00 pm
- Collect Applicant Information**  
Elizabeth Jensen

# Process Instance Stream – Aggregates Instance Interactions (System and User)



IBM WORK DASHBOARDS Elizabeth Jensen | Other Spaces

work > **Complete Loan Rejection Form** Due: May 15, 2011

Name:  Sex:  Male  Female

Date of birth:  /  /  Reason for credit check:

Primary account number:  Secondary account number:

Group number:  Relationship:  Married  Single  Divorced/Widowed

First reason for rejection:  Second reason for rejection:

Third reason for rejection:  Credit score:  Number of credit cards:

Credit score source:  Rejection date:  /  /

**Dynamic activity notifications facilitate real-time collaboration and responsiveness**

**Complete**

Details Stream Experts

Post...

- Overdue Form Completion for Benjamin Short**  
May 16, 2011 at 3:34 pm
- SLA Violation for Form Completion task deadline**  
May 16, 2011 at 3:34 pm
- Craig Moser:** The rejection date is for 2012 - next year. Is that right?  
May 15, 2011 at 11:23 am
- Elizabeth Jensen:** @Craig Moser sorry! My mistake. The actual date is May 5, 2011.  
May 15, 2011 at 5:50 pm
- Benjamin Short** shared a file  
[Minner\\_Credit\\_Score.pdf](#)  
May 14, 2011 at 3:45 pm
- Form Completion task assigned to Benjamin Short**  
May 14, 2011 at 12:28 pm



# Experts – Identified by SMEs, Inferred by the System

The screenshot shows an IBM Work dashboard interface. The main content area is a form titled "Complete Loan Rejection Form" with a due date of "May 15, 2011". The form contains various input fields for personal and account information, reasons for rejection, and credit details. A blue callout box points to a "Complete" button at the bottom of the form, containing the text: "Connect to other pre-defined & discovered Experts to get help with your task".

On the right side, there is a sidebar with three tabs: "Details", "Stream", and "Experts". The "Experts" tab is active and contains two sections:

- Recommended Experts (7)**: A list of seven experts with their names, profile pictures, and interaction options (Mention, Collaborate, Chat). The names listed are Benjamin Short, Craig Moser, David Van, Elizabeth Jensen, and Cliff Vars.
- Experts Recommended by the Subject Matter Experts Group (19)**: A list of nine experts with their names, profile pictures, and interaction options. The names listed are Benjamin Short, Craig Moser, Chris Walk, Mandy Peloski, and Lauren Shupp.

# In-Task Collaboration

The screenshot displays the IBM Work dashboard interface. At the top, there is a navigation bar with the IBM logo, a 'WORK' tab, and a 'DASHBOARDS' dropdown menu. On the right side of the navigation bar, the user's name 'Wendy' is visible along with a profile picture and a help icon. Below the navigation bar, the main content area is divided into two sections. The left section, titled 'My Tasks', features a search bar and a filter for 'Open Tasks | Completed Tasks'. Under the 'Overdue (2)' filter, two tasks are listed: 'Step: Flight Search Service' (due 3/28/12 11:59 AM) and 'Task: ApproveReplenishmentOrder' (due 3/28/12 12:00 PM). The right section shows a social feed with tabs for 'Launch', 'Following', and '@Mentions'. A message from Jane is highlighted with an orange border, stating: 'Jane invited you to collaborate on the Do the test task for Product Test:162' followed by the timestamp 'March 28, 2012 3:10 PM' and the text 'I would like to work with you on the 'Do the test' task for 'Product Test:162'.' A red callout box with a line pointing to the message contains the text: 'Wendy will see an instant message invitation'.



# In-Task Collaboration

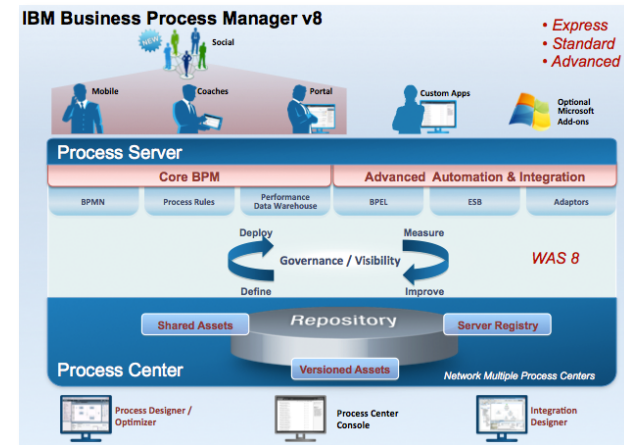
Jane and Wendy can work together in the shared Coach

The screenshot displays two overlapping views of the IBM Work dashboard. The top view, titled 'View Mode: You are working on the task with Jane', shows a task named 'Do the test' with fields for Name (Monitor), ID (ABC-1233), Instructions (Test brightness), and Results. A 'Submit' button is visible. The bottom view, titled 'Edit Mode: You are working on the task with Wendy', shows the same task. A red callout bubble points to the ID field, stating 'Jane is the editor... Wendy can see her changes as she types'. Another red callout bubble points to the top view, stating 'Wendy is in "view" mode and can see Jane's edits real time!'. A third red callout bubble points to the 'Make Wendy Editor' button in the bottom view, stating 'Jane can make Wendy an editor'. The dashboard includes navigation tabs for 'Details', 'Stream', and 'Experts', and a sidebar with a 'Tasks' section.





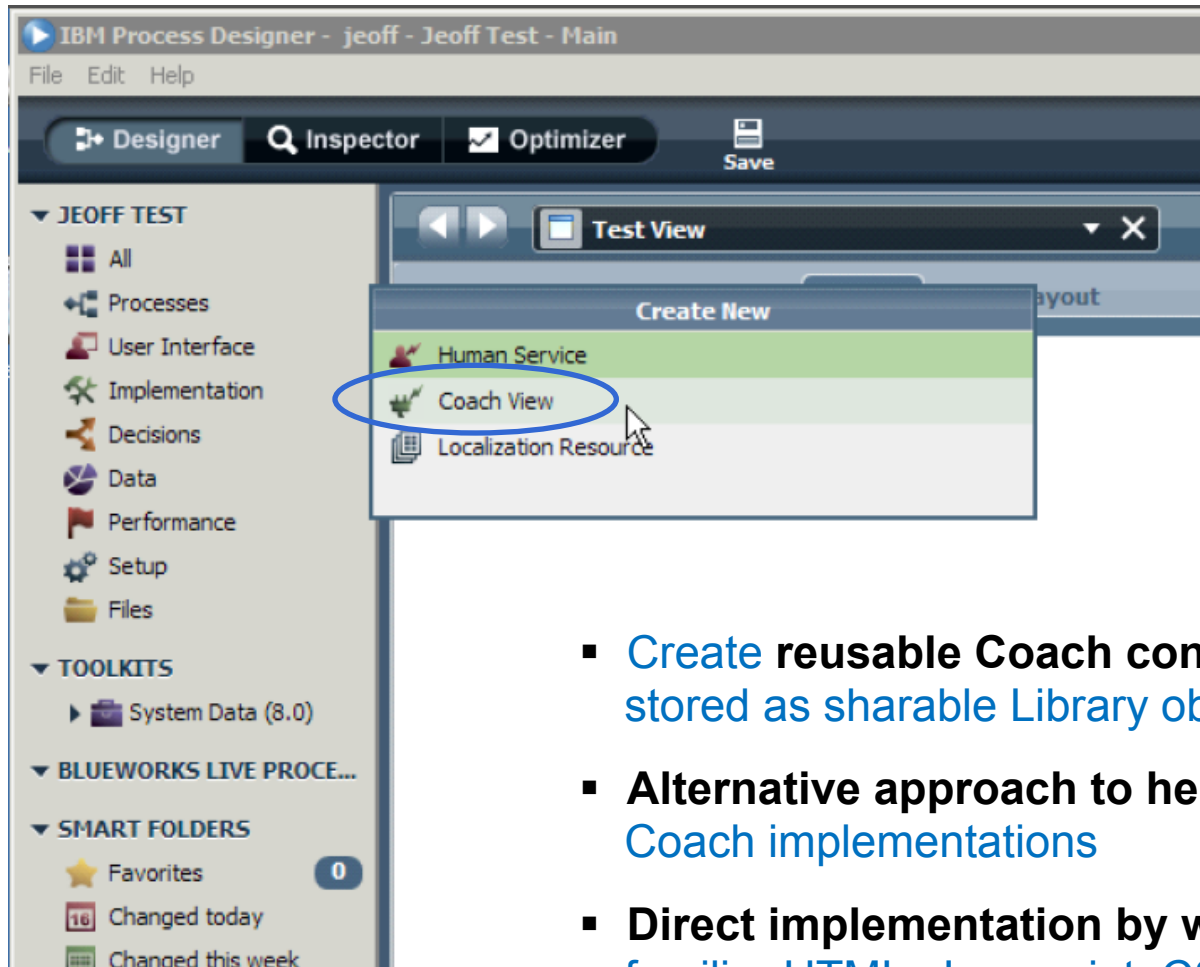
# DEMO



- Start a Standard HR Open Position Instance
- View Instance and subscribe to it
- Add Experts
- Send a Message to Bonnie

# New Reusable “Coach Views”

*Implement reusable UI components that look & behave exactly as you want*



- Create reusable Coach controls and templates, stored as sharable Library objects
- Alternative approach to heritage “modeled” Coach implementations
- Direct implementation by web developers using familiar HTML, Javascript, CSS, Ajax, JSON, ...

# New Reusable “Coach Views”

Create new views & controls ... drag-and-drop to build rich coach UIs

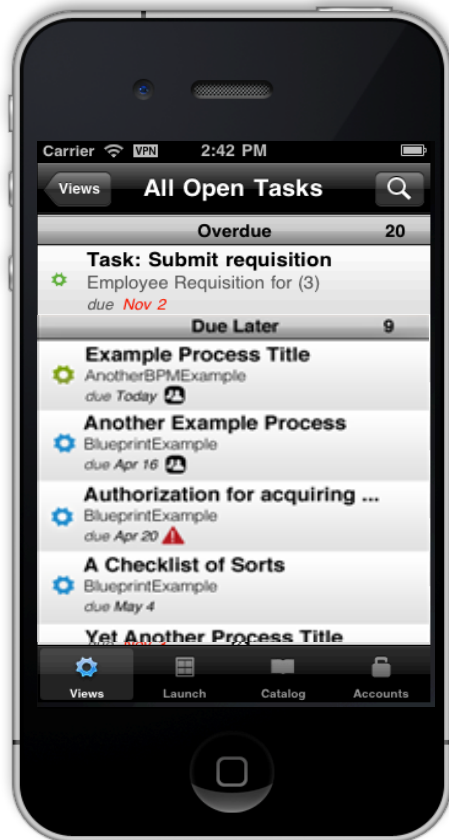


The screenshot displays the IBM Process Designer application window. The main workspace shows a coach view titled "Flight Search HS" with a header containing the IBM BPM logo. Below the header, there are two input fields labeled "Leaving from" and "Going to", and a "Drop additional content here" area. To the right, a "MapView 1" widget displays a map of New York City. A blue arrow points from the "MapView" widget in the right-hand palette to the "MapView 1" widget on the canvas. The left-hand palette shows a tree view of the project structure, including "TESTAPP1", "TOOLKITS", and "SMART FOLDERS". The bottom of the window shows the "Properties" panel with tabs for "General", "Configuration", and "HTML Attributes".





# Mobile Access



- **Native mobile app for iPhone / iPad promotes broader adoption and easy access to Blueworks Live & IBM BPM tasks**
- **Consolidates all of your process related work into a unified view**
- **Extensive REST APIs & examples enable customized integration of IBM BPM and Blueworks Live content into your own mobile experiences**
- **Support mobile device browsers & form factors**



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# iOS App for Mobile Users

*Flexible access to promote broader adoption*

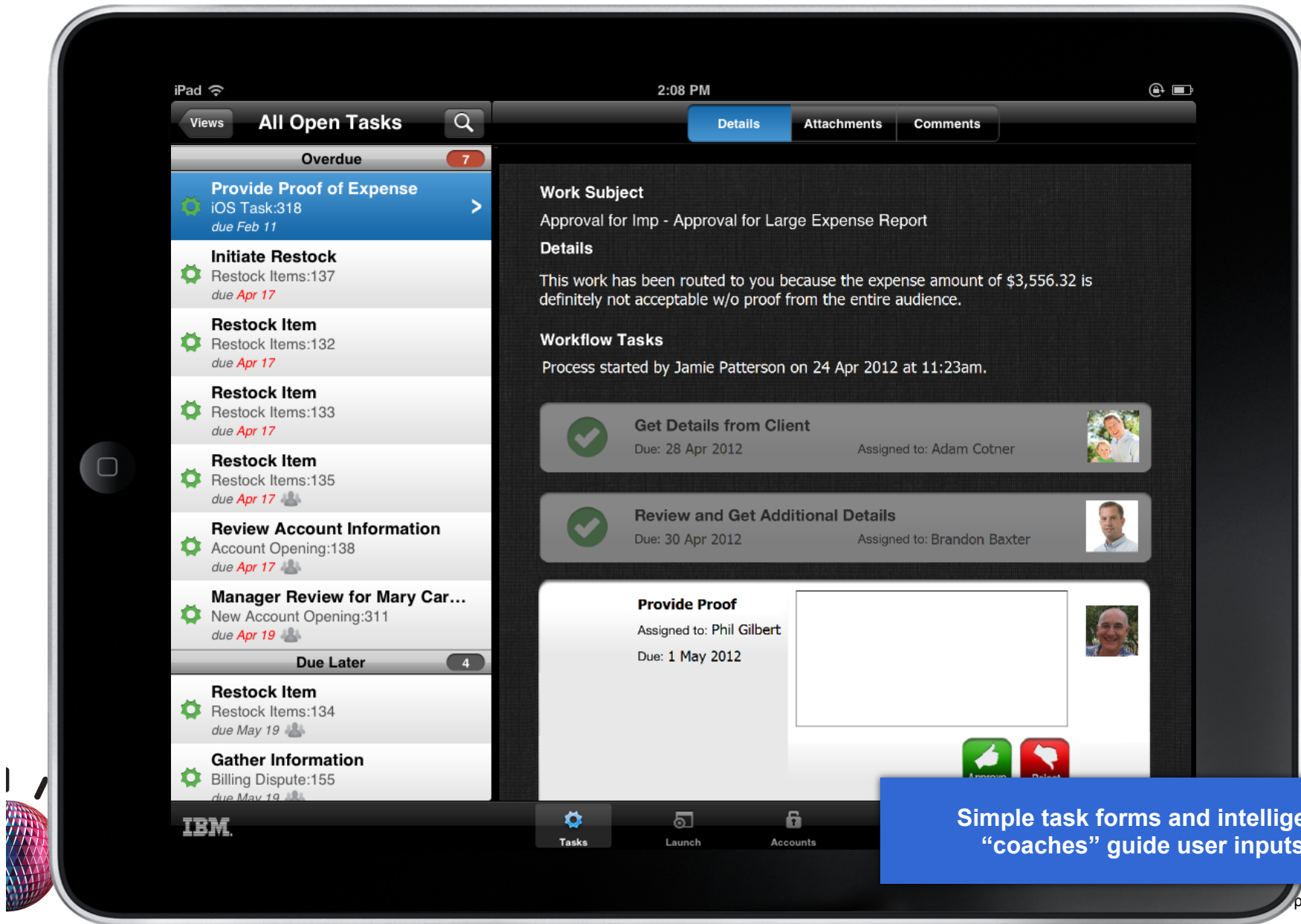


iOS App provides access to both IBM BPM tasks and Blueworks Live automation tasks



# iOS App for Mobile Users: Task Forms & Coaches

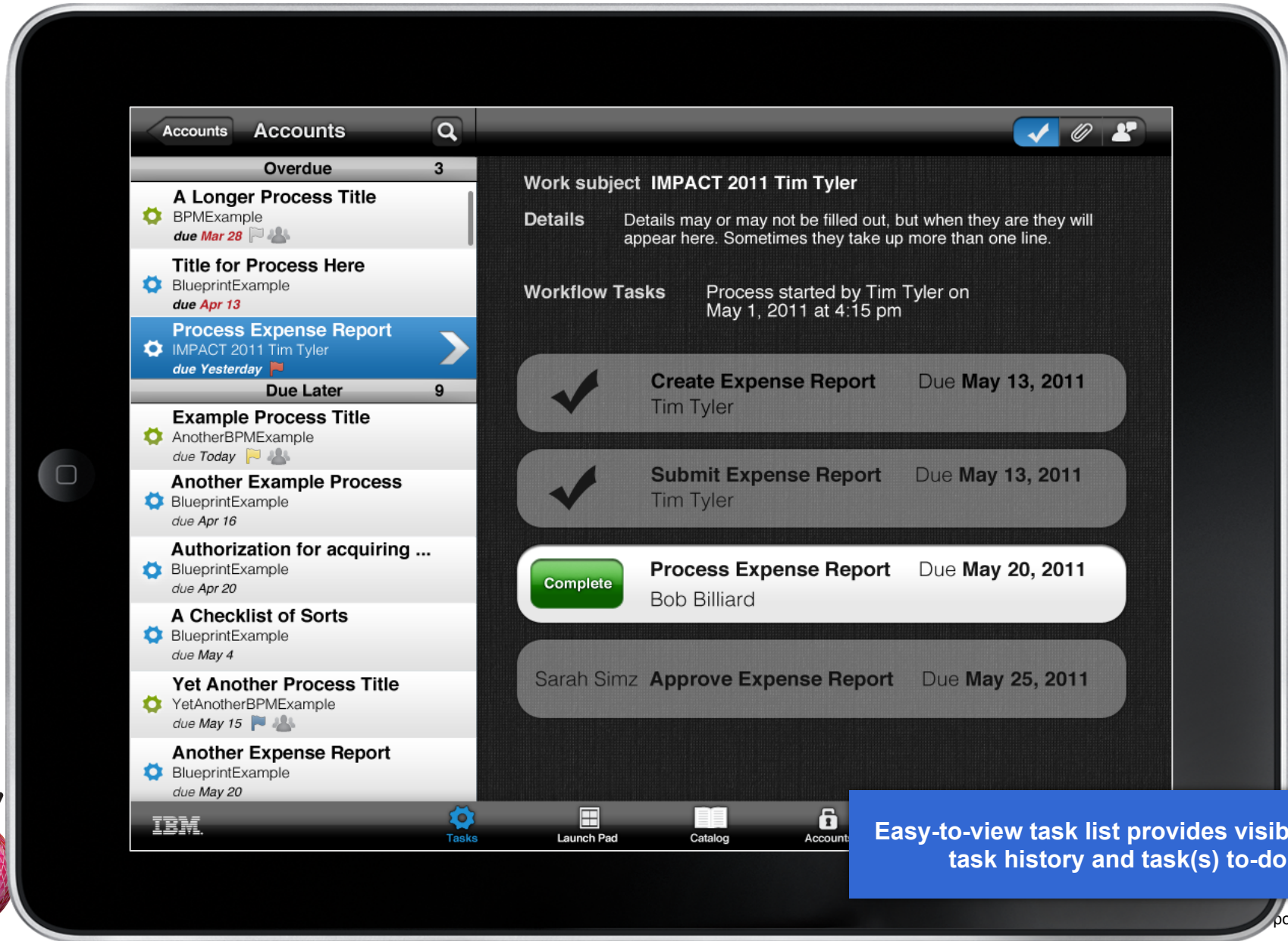
*Flexible access to promote broader adoption*



Simple task forms and intelligent "coaches" guide user inputs

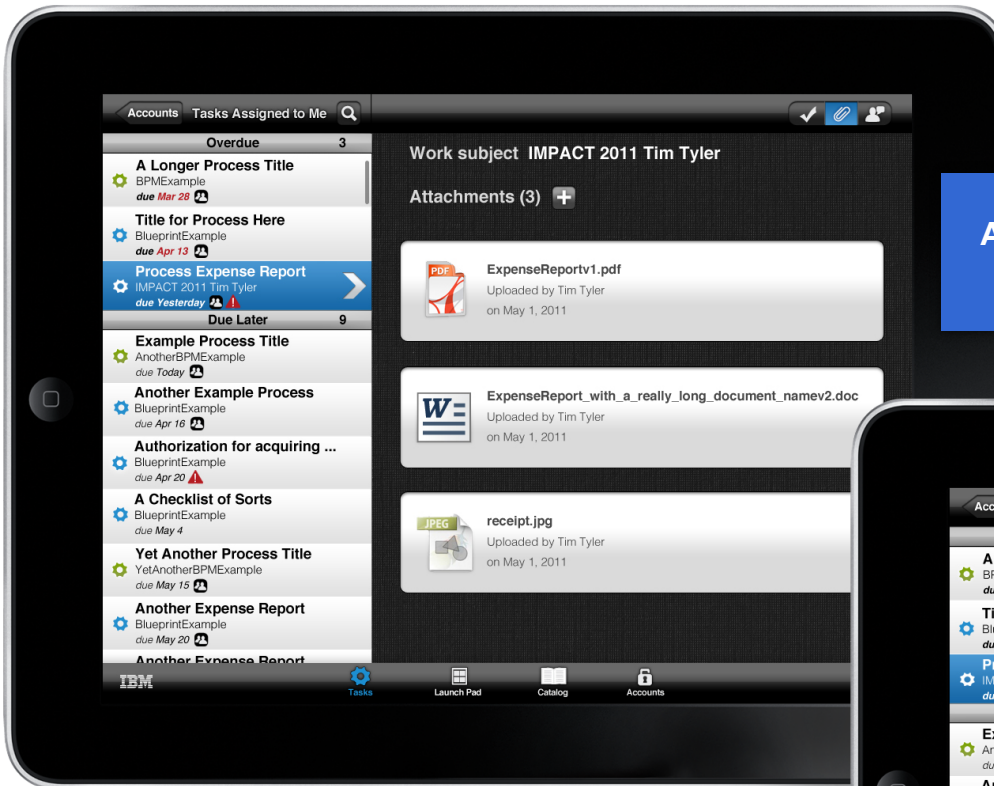
# iOS App: BlueWorksLive Task Completion

*Flexible access to promote broader adoption*



# iOS App: Dynamic Activity Stream Communication

*Improve productivity with streamlined communication*



Attach supporting documents and images to any process task



Improve productivity among business stakeholders through dynamic communication of activities – reduce ‘back channel’ emails, messages, etc.

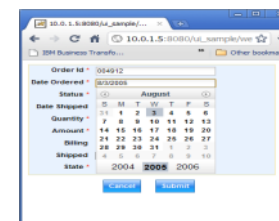




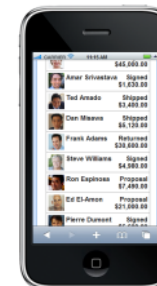
# Extensive REST APIs with API Tester



Desktop  
Browsers



Smartphones



Tablets



Business Process Manager | REST API Tester | Call Tester | Service Runner | IBM

Result Type: JSON (Javascript format)

Select API Call:

- Process API
- Service API
  - Retrieve Model
  - Start Service
  - Resume Service
  - Evaluate JavaScript
  - Get Data
  - Set Data
  - Stop Service
  - Currently Running
  - Exposed Services
- Task API
  - Task Details
  - Start Task
  - Assign Task To User
  - Assign Task To Group
  - Assign Task To Me
  - Assign Task Back
  - Update Due Date
  - Update Priority
  - Finish Task
  - Cancel Task
  - Task Client Settings
  - Task Actions
  - Task Queries

Request: http://localhost:9080/rest/bpm/wle/v1/task/3?parts=all

Status: 200 - OK

Header:  
Content-Type: application/json Content-Encoding: gzip Content-Language: en-US Transfer-Encoding: chunked Date: Thu, 17 Nov 2011 15:43:45 GMT Server: WebSphere Application Server/7.0

Result:

```
{
  status: "200",
  data: {
    activationTime: "2011-11-17T15:43:29Z",
    clientTypes: [
      "IBM_WLE_Coach"
    ],
    completionTime: null,
    containmentContextID: "3",
    description: null,
    displayName: "Step: This is my name",
    dueTime: "2011-11-17T16:43:29Z",
    kind: "KIND_PARTICIPATING",
    lastModificationTime: "2011-11-17T15:43:29Z",
    name: "This is my name",
    originator: "tw_admin",
    owner: null,
    priority: 30,
    startTime: "2011-11-17T15:43:29Z",
    state: "STATE_READY",
    tkiid: "3",
    piid: "3",
    status: "Received",
    priorityName: "Normal",
    assignedTo: "All Users_T_da7e4d23-78cb-4483-98ed-b9c238308a03.75514b8f-2015-4dc2-892e-f61a35fc11c0",
    assignedToDisplayName: "All Users",
    assignedToType: "group",
    data: {
      variables: {
        taskId: null,
        bpdName: null,
        userName: null,
        hdiInstanceName: null
      }
    }
  }
}
```

Task Details  
Retrieves the details of a task

Task ID: 3

Parts:  
 data

Execute Call

New Process Portal and  
iOS Mobile App  
use this API





# Content Access

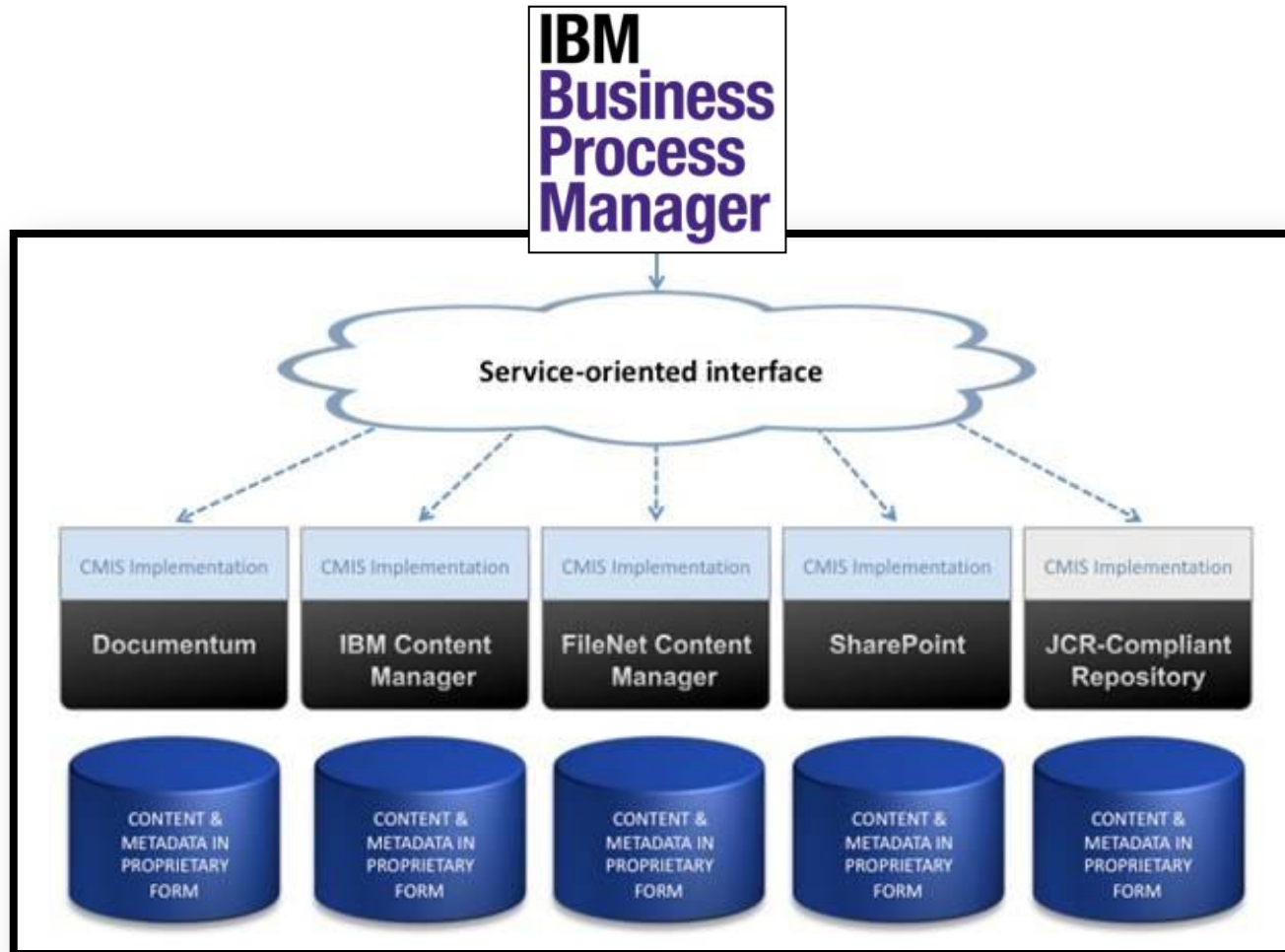


- **Leverage shared business documents and images** within process tasks
- **Simplify access to content in any ECM repository** using Content Management Interoperability Services (CMIS)
- **Search, browse, and display the “right documents at right time”** within Process Coaches
- **Directly interact with document content** – create, retrieve, update, delete



# Content Management Interoperability Services (CMIS)

*Any CMIS compliant ECM systems can be integrated with IBM BPM*



- FileNet ECM
- IBM CM8
- Documentum
- SharePoint
- Alfresco
- OpenText
- Vignette
- ... and more!

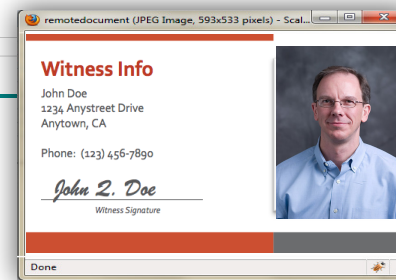
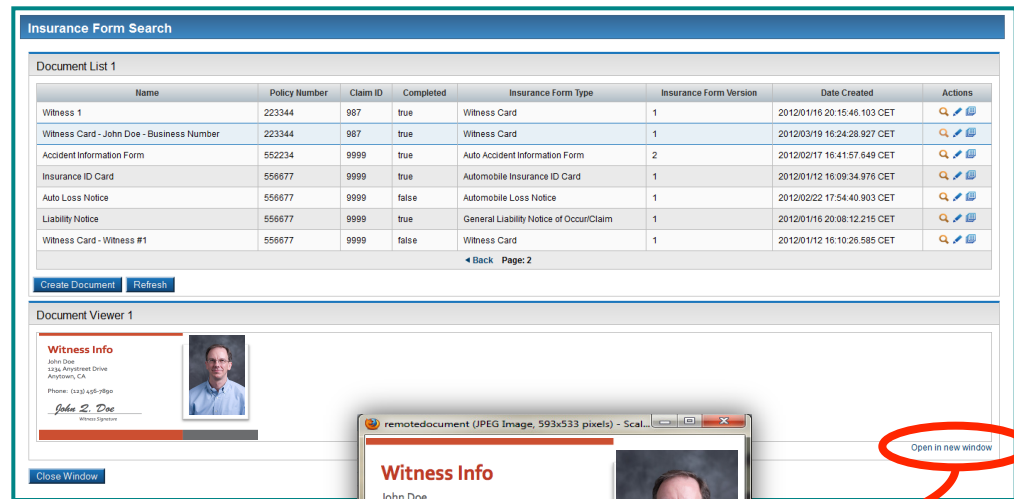
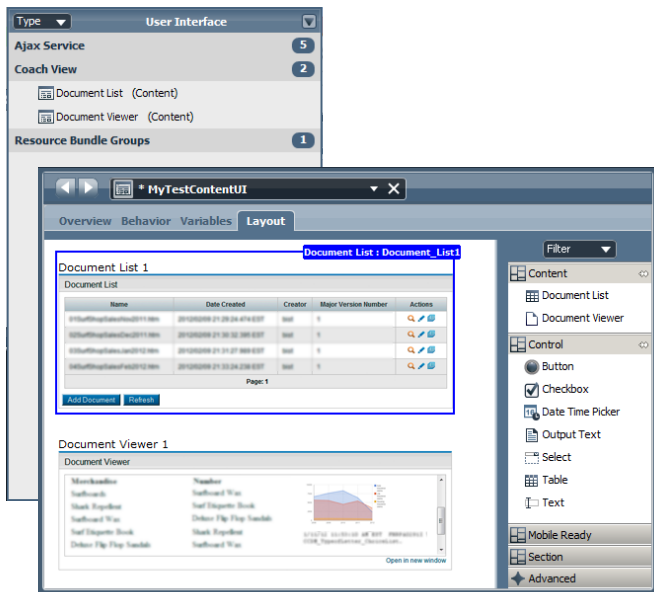




# Content User Interface Integration

## Two new Coach Views in **Content Management Toolkit**

- **Document List** – Renders document metadata returned by the Search operation
- **Document Viewer** – Renders document content





# Drag-and-Drop Content Integration in IBM BPM

The screenshot displays the IBM BPM Designer interface for a service named "My Integration Service". The main workspace shows a workflow diagram with the following elements:

- Start**: A blue circle event.
- ECM Create Document**: A task box containing a document icon and a warning icon. A red arrow points to this task from the right-hand menu.
- Handle ECM Error**: A task box containing a document icon and a warning icon, connected to the "ECM Create Document" task via an error path.
- End**: A blue circle event, connected to the "ECM Create Document" task.
- Error**: A blue circle event with a warning icon, connected to the "Handle ECM Error" task.

The right-hand menu is open, showing the following options under the "Content Integration" category:

- Web Service Integration
- Java Integration
- Content Integration** (selected)
- Server Script
- Server Scriptlet
- Decision Gateway
- End Event

The "Properties" panel at the bottom is active, showing the following configuration for the selected task:

- Step**: Enterprise Content Management Server
- Implementation**: Server: MyECMServer
- Data Mapping**: Use Process Application Settings to add a server
- Pre & Post**: (empty)
- Content Operation**: A dropdown menu is open, listing various operations. "Create document" is selected and highlighted in blue.

# Simplified UI to Define ECM Search Filter & Preview Sample Results



ECM Search Service

Overview Diagram Variables **Content Filters**

**Build Search Filter**

Select Content Filter for a graphical user interface; Data Mapping to write a hand-coded CMIS query.

Method of creating search:

**Object Type**

Select Document for document types, for example, email or insurance form; Folder for folder types, for example, case folder or car insurance folder.

**Properties**

The layout and sorting order of the result set are determined in this pane using server data. Set the layout with the arrows at the base of the pane. Set the sorting order with the column header arrows.

	Name	Date Created	ID
1	Accident Information Form	Fri Feb 17 10:41:57 EST 2012	idd_F330F0DD-3157-4454-A
2	Aliance	Thu Mar 29 14:42:09 EDT 2012	idd_87D11EE6-7D24-46A1-E
3	Auto Loss Notice	Wed Feb 22 11:54:40 EST 2012	idd_44129CA2-05B9-4537-9
4	Damage Photo 1	Thu Mar 29 15:00:35 EDT 2012	idd_FA845D12-9968-43E0-E

Result set sort order specified by process variable

**Search Criteria**

Refine your search with custom properties. Any additions will not affect the Properties table.

Match Criteria

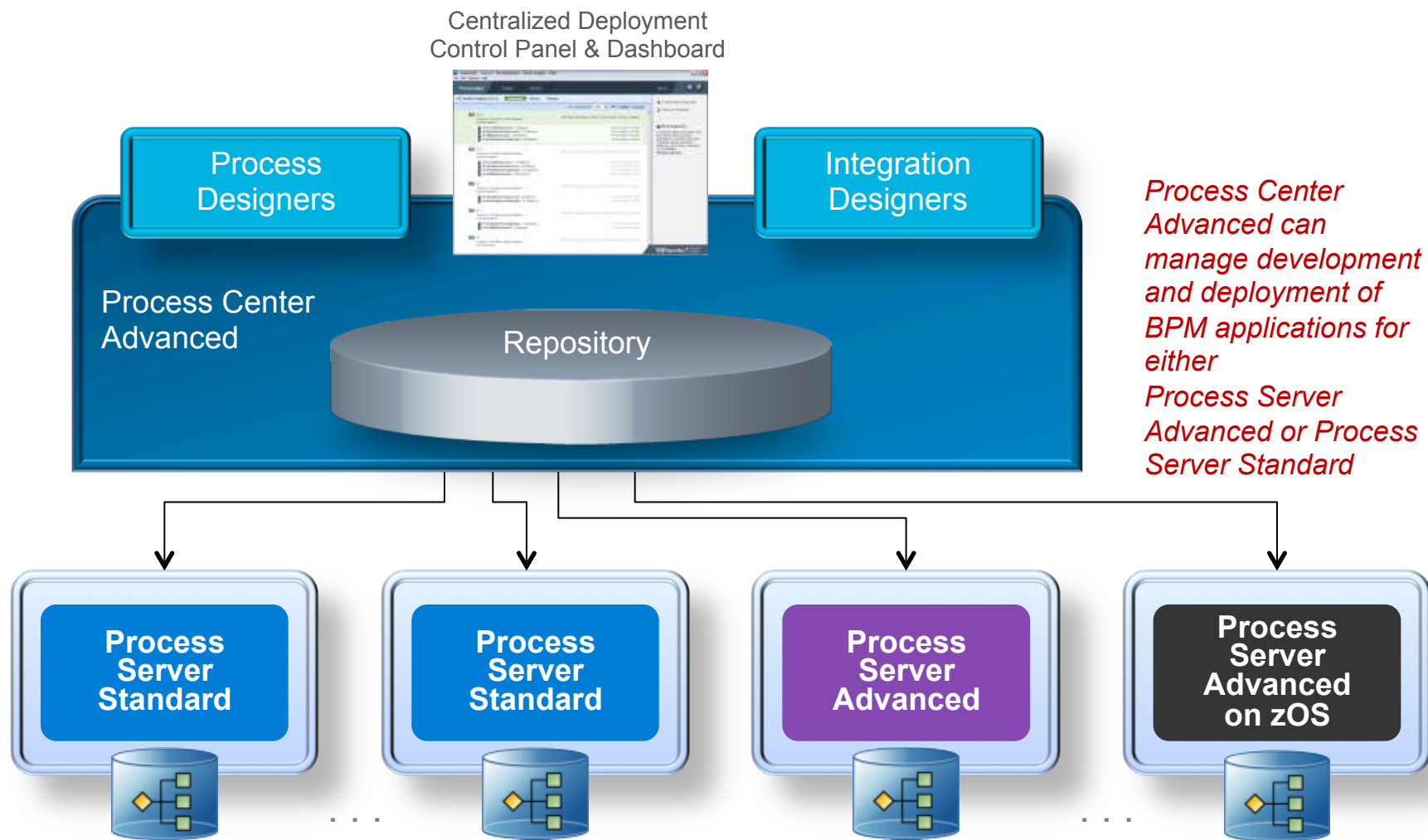


# Enhanced Governance



- **Networked Process Centers** enable sharing of process assets & toolkits to accelerate expansion “from project to program”
- **Automated governance processes** triggered by process life-cycle events for increased consistency & control
- **Active links to other development assets & tools** (including Rational) via Open Services for Lifecycle Collaboration (OSLC)

# Centralized governance of mixed IBM BPM environments



*Process Center Advanced can manage development and deployment of BPM applications for either Process Server Advanced or Process Server Standard*

*Process Server Standard is backward-compatible with Lombardi BPM applications, preserving those investments*

*Process Server Advanced includes WPS technology that can be utilized when you also need advanced integration capabilities*



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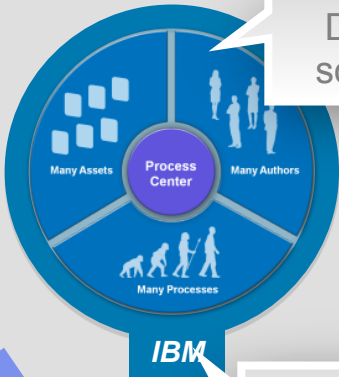


# Process Centers network for cross-group sharing

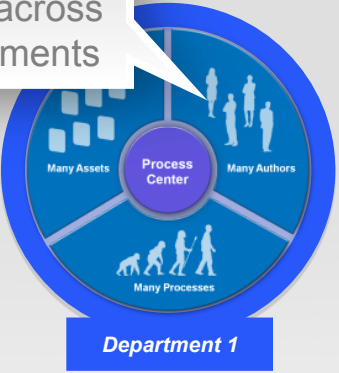
Establish a Virtual CoE repository for exemplary content



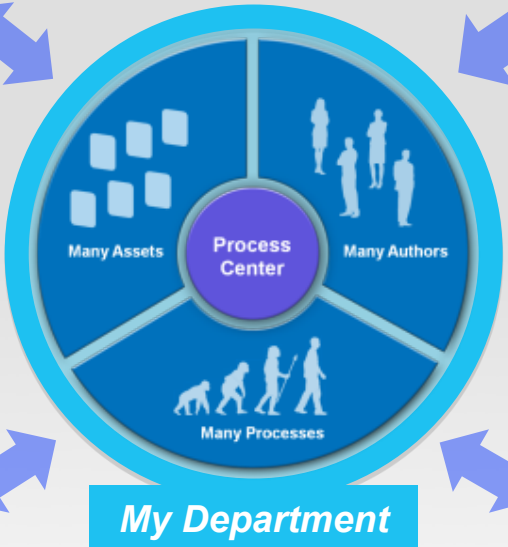
Download IBM solution content



Facilitate reuse across departments



Download process templates for IBM products



Simplify reuse by integrating directly into LOB tools.



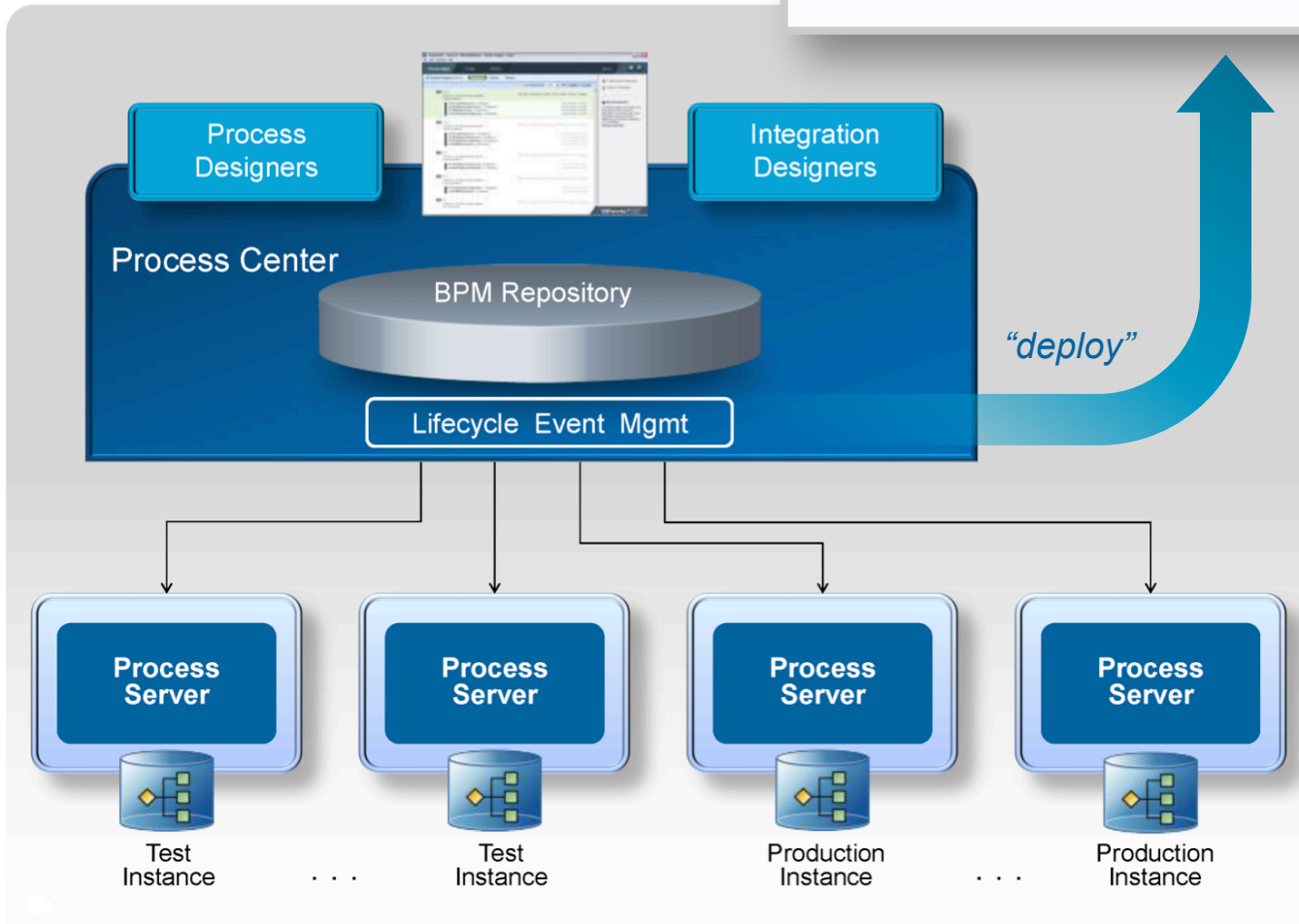
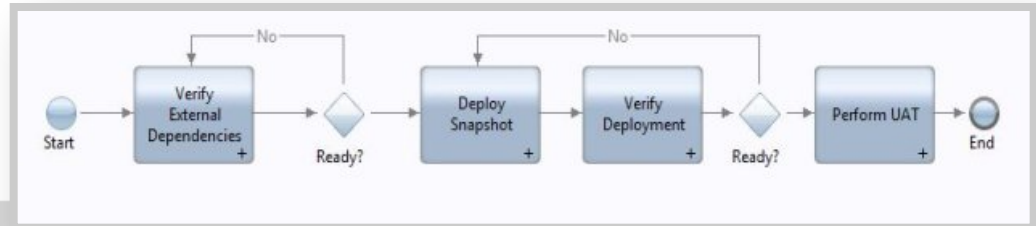
Reference Assets in other enterprise repositories





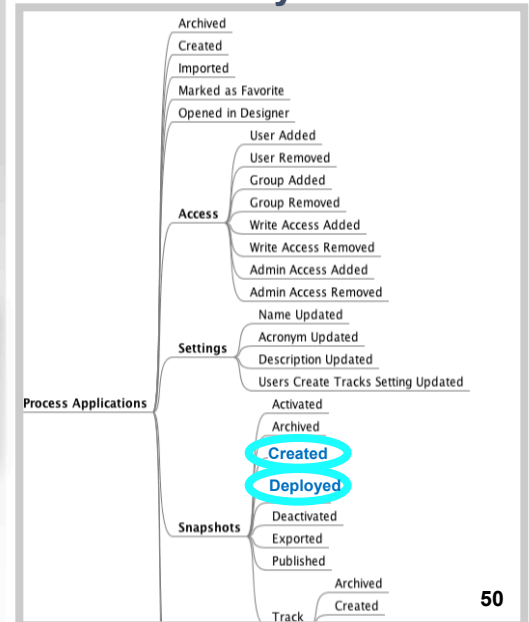
# Use governance processes to control process lifecycle

Trigger governance processes associated with specific lifecycle events



*Governance process for deploying Snapshots*

## Process Lifecycle Events

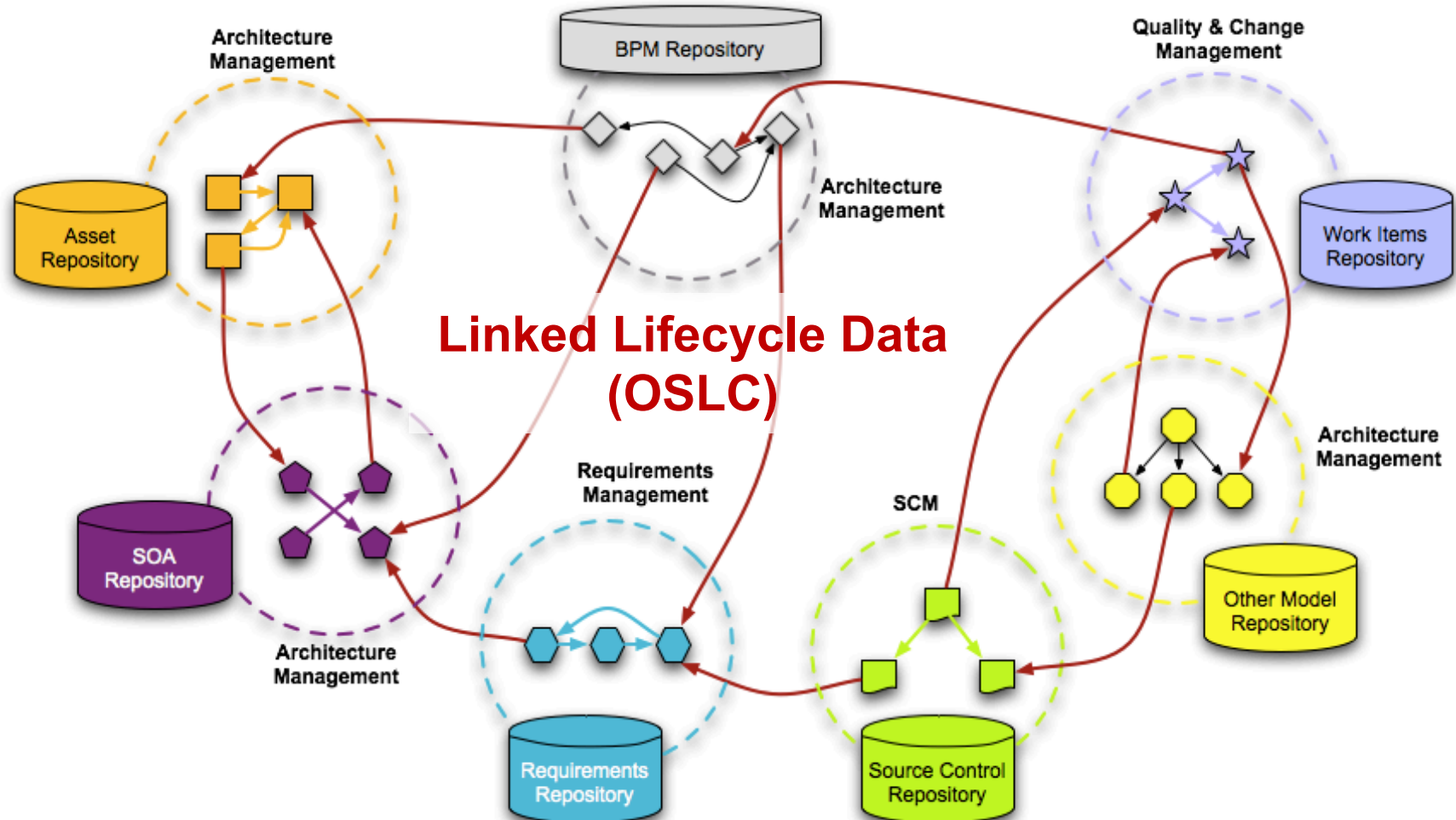




# Link to Lifecycle Assets using OSLC

*“When you look at a process model that has been linked to a requirement, a test case, and a SOA service – the user should be able to navigate across the links in model just like on the Web” –*

Value proposition of OSLC





# Process Center Search

Process Apps Toolkits Servers Admin

Q Process

< Back

**Search Results for Process**

- All 42
- Chart Types 10
- Business Process Definitions 8
- Integration Services 7
- Process Apps 6**
- Business Objects 4
- Localization Resources 1
- Participant Groups 1
- Report Filters 1
- Reports 1
- ScoreBoard Layouts 1
- ScoreBoards 1
- Tracking Groups 1

**Process Portal** (Process App)  
Last updated on 3/28/12 9:29 PM by admin.

**Hiring Sample Advanced** (Process App)  
Last updated on 3/28/12 9:32 PM by admin.  
This sample shows the SCA integration of a BPEL process to identify a number of HR systems

**CPDemo Tracks** (Process App)  
Last updated on 4/2/12 3:39 PM by admin.  
Cloned Process App of CPDemo

**Saved Search Admin** (Process App)  
Last updated on 3/28/12 9:30 PM by admin.  
Dashboard for creating and managing Saved Searches

**Hiring Sample** (Process App)  
Last updated on 3/28/12 9:31 PM by admin.  
Hiring Sample

**Procurement\_Sample\_Test1** (Process App)  
Last updated on 3/28/12 9:32 PM by admin.

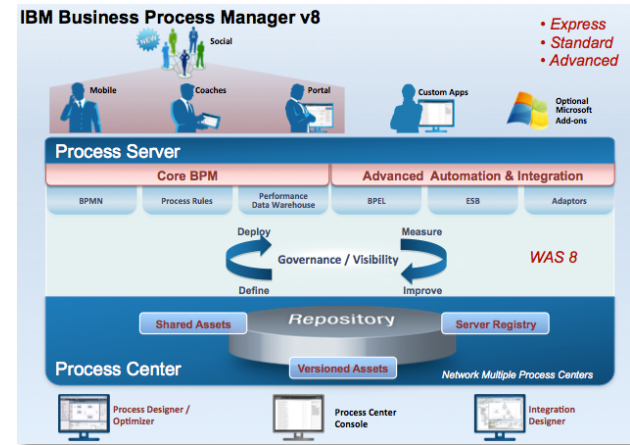
Displaying all 6 items. (0.03 seconds)

Scope  
✓ All  
Process Designer  
Integration Designer  
Services  
Business Objects  
Location  
Local  
✓ External PC



# DEMO

- Process Center Search





# Expanded Process Management on zOS

## IBM BPM on zOS



- **Leverage** co-location with CICS, IMS, or DB2 for superior performance, scalability, and access to data
- **Simplify** operations by centralizing process assets for high volume process automation with high availability & quality of service
- **Modernize** existing mainframe applications by adding a “layer of process” versus rip-and-replace



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### V8 Enhancements:

#### *zOS Process Design Tooling*

- Enhance design tools to make it even easier to use with existing COBOL & CICS programs
- Extend out-of-box adapters with support for WOLA, 2-way integrations with IMS, etc.

#### *Administration & Installation*

- Support zOS-specific monitoring, problem determination, and system administration
- Simplify additional installation scenarios on zOS
- Optimization & tuning of IBM BPM performance on zOS JVM



# IBM Business Process Manager on zOS

Centralized Deployment  
Control Panel & Dashboard



Business & IT Authors

Process Designer



IT Developers



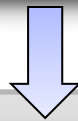
Integration Designer

## Process Center Advanced

Windows  
or Linux



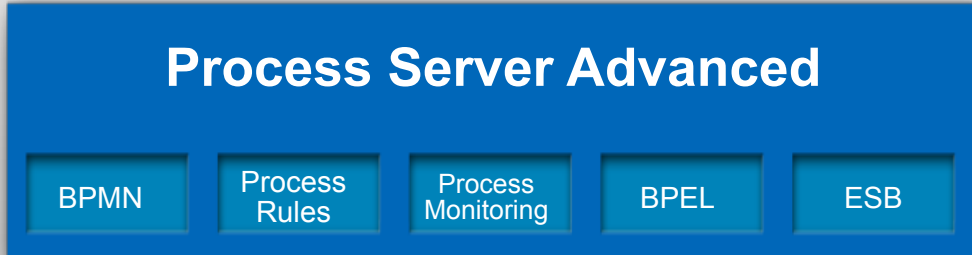
- *centralized repository*
- *centralized deployment*
- *centralized governance*



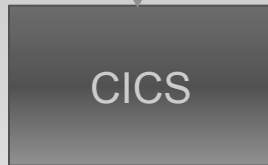
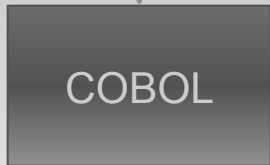
*Deploy process apps*

zOS

## Process Server Advanced



Native connectors



- *co-locate processes with core zOS applications*
- *Built upon local zOS communications*
- *Bi-directional WOLA communications*



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# AGENDA

Overview

IBM BPM Version 8 Update

Summary and Conclusion





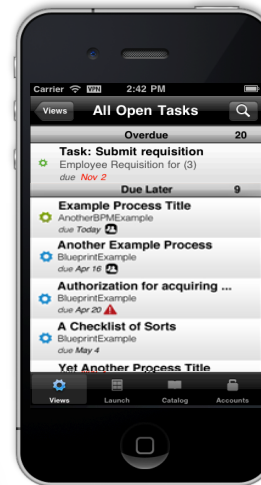


# Key Takeaways – IBM BPM v8

## Collaboration



## Mobile Access



## Content Access



## zOS



## Enhanced Governance



+295 other enhancements





# Key Takeaways – IBM BPM v8

- Empower business users to work more efficiently and effectively with the new **Process Portal**
- Empower business process authors with a **new Coach Designer** component
- Facilitate the transition from project to program with new **advanced governance capabilities**
- Maximize your process content investment with rich **content search and sharing capabilities**
- Enrich business processes with access to critical **business documents and content**
- Extend the reach of your processes with new **mobile applications**
- Improve the foundation



# THANK YOU! – Questions?



**Gerhard Pfau**  
IBM Senior Technical Staff Member  
Member, IBM Academy of Technology



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