# IBM Upgrade Services for Tivoli Storage Manager

| **Tivoli Storage Manager**<br><br><br><br><br>IBM Software Services for Tivoli | This services offering will help you upgrade your existing IBM Tivoli Storage Manager environment to version 6.2; or migrate your current Tivoli Storage Manager Server version 5.3 or above to a new server platform with a similar operating system. This consulting engagement provides assistance in performing the upgrade/migration planning, configuration and information transfer. |
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| Challenges | Benefits | Deliverables |
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| • *You need to upgrade your Tivoli Storage Manager environment and would like assistance*<br><br>• *You need to expedite the upgrade/migration of your Tivoli Storage Manager environment*<br><br>• *You need to minimize the impact on your current business data management while upgrading*<br><br>• *You need to better leverage the features of Tivoli Storage Manager to optimize your storage management capabilities* | • *Essential upfront planning provides improved results*<br><br>• *Leverage IBM's experience with storage management and proven best practices*<br><br>• *Upgrade efficiently and effectively, utilizing experts to minimize risk and maximize time to value*<br><br>• *Learn skills and gain hands-on experience with Tivoli Storage Manager in your environment*<br><br>• *Plan for future needs with lessons learned and experience for next steps* | • *Project planning and requirements gathering resulting in project plan*<br><br>• *Upgrade and configuration of Tivoli Storage Manager server and clients*<br><br>• *Perform information transfer session including information on common issues and architecture best practices*<br><br>• *Duration: 5 days* |

**Contact Information**

You may contact your IBM Account Manager or Tivoli Services Sales Representative or visit
**ibm.com**/software/tivoli/services/consulting