



What's in Agile Requirements?

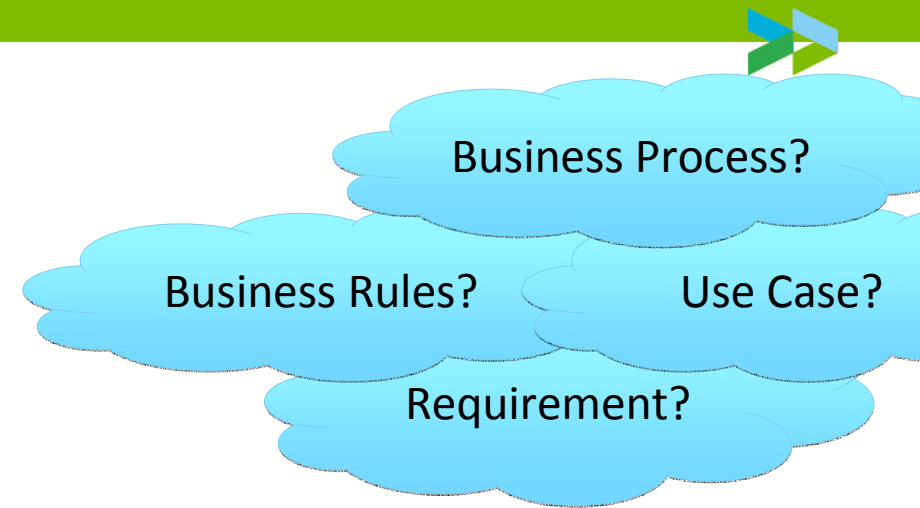
Vivianne Eriksson, Requirements Analyst & Agile Coach, SEB
Ulrika Dettner Larsson, User Experience Specialist, SEB



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What's in Agile Requirements?

- Agile @SEB
- Business Impact Map
- Personas
- Levels of Needs
- Feature and User Story Map
- User Stories





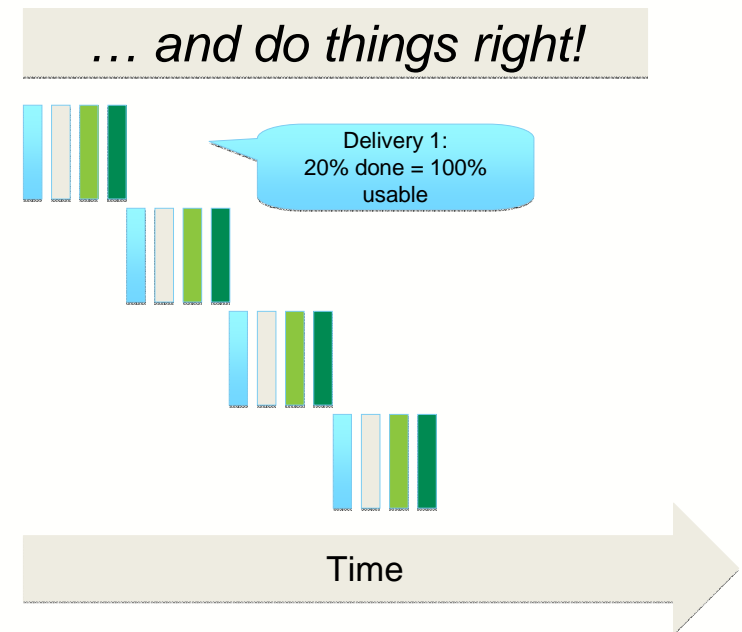
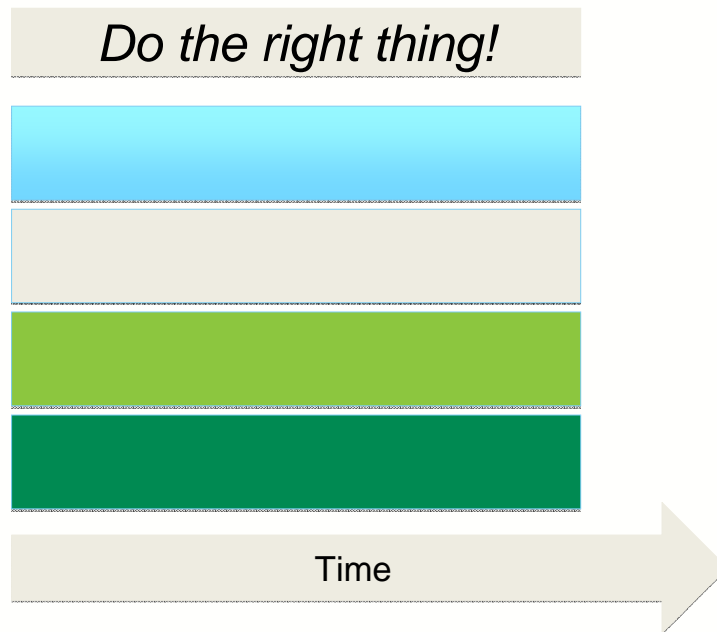
Vivi & Ulrika

- Vivianne Eriksson
- Agile Coach
- Requirements
- Tools
- SEB
- Ulrika Dettner Larsson
- User Experience (UX) Specialist
- Process Specialist
- SEB



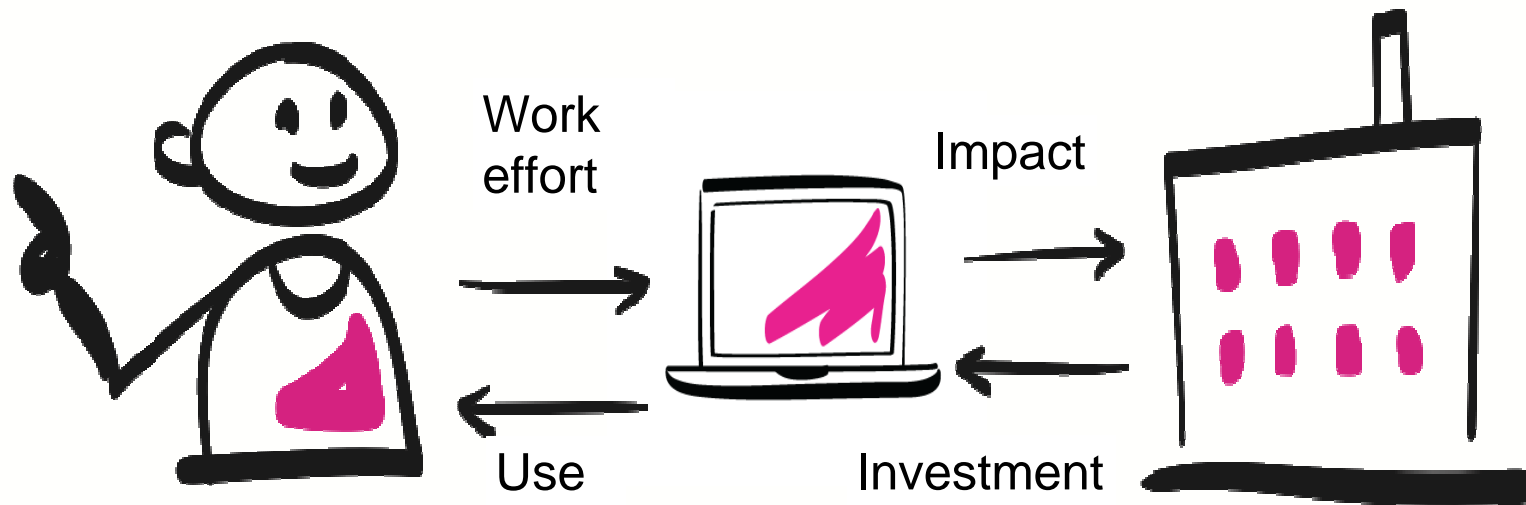


Agile @SEB





Business Impact Map





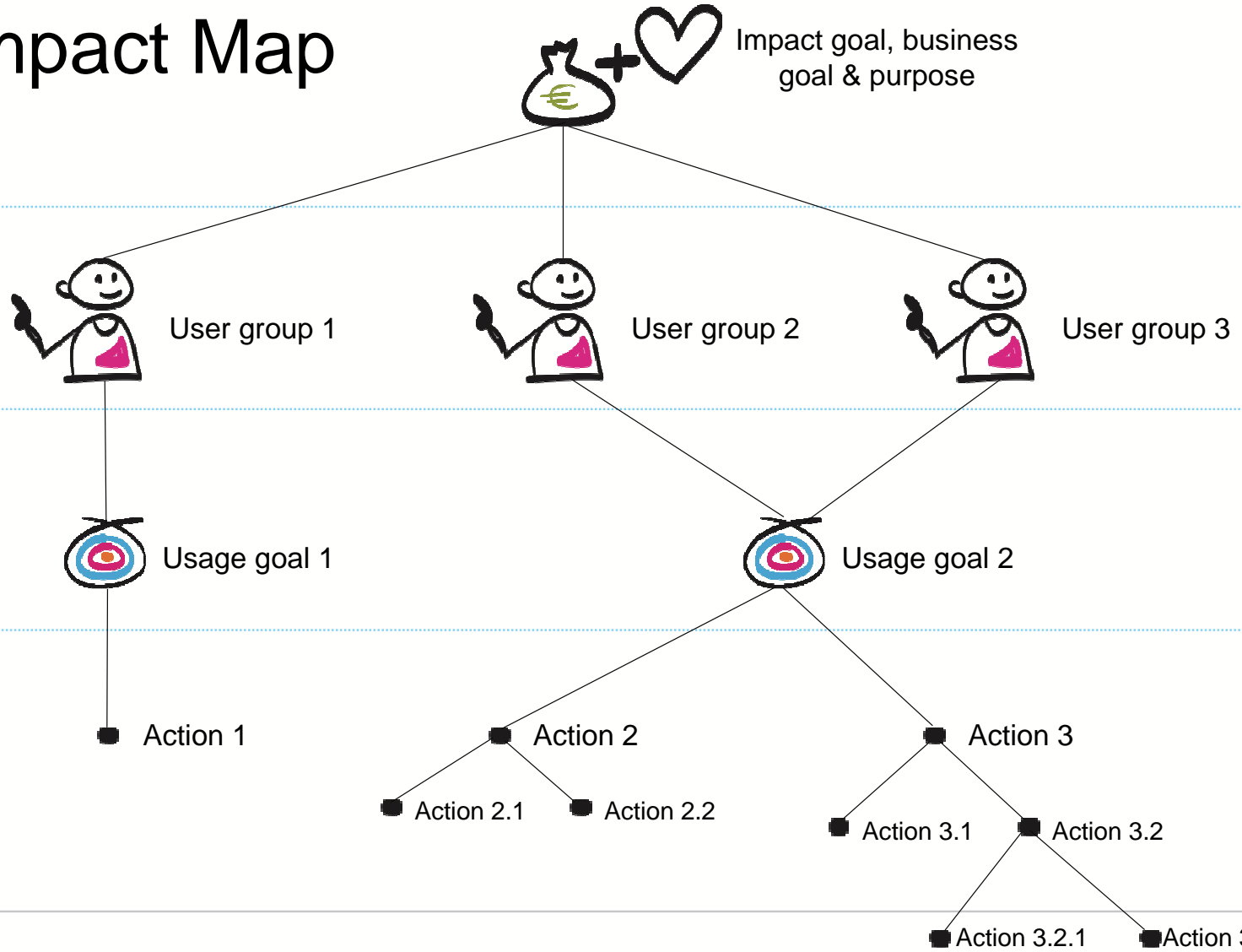
Business Impact Map

Why...
...are we doing this?

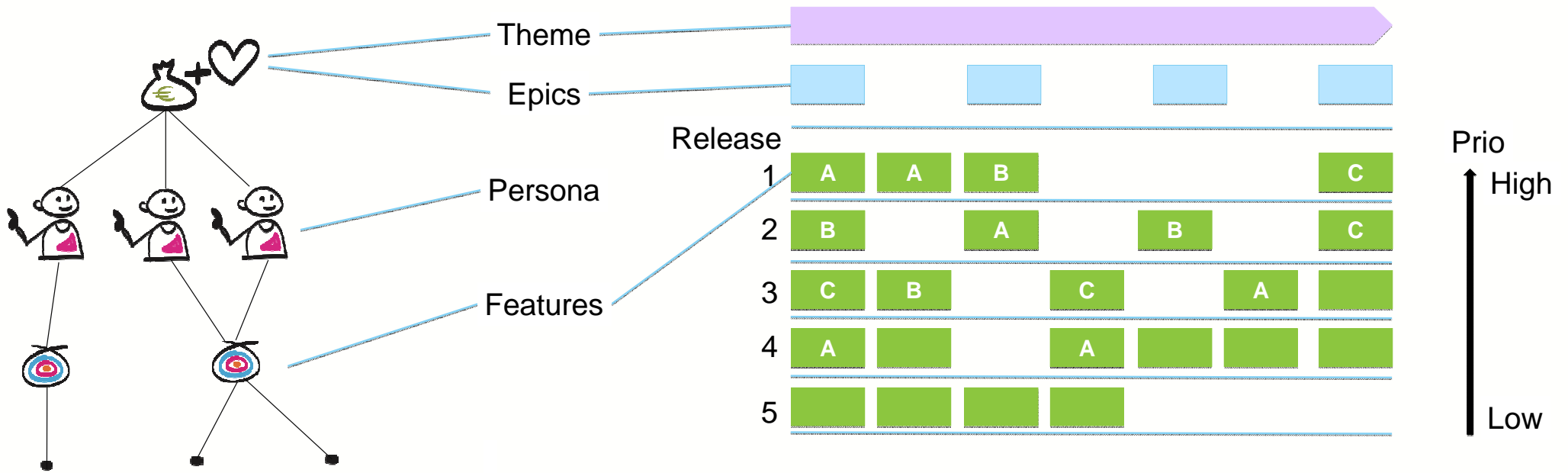
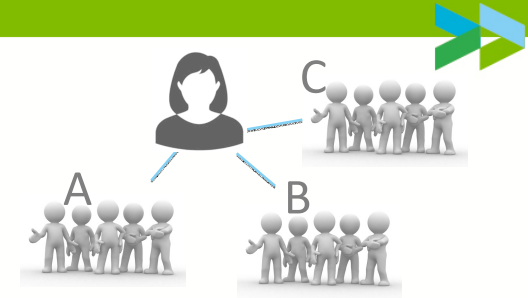
Who...
...creates the desired effect?

What...
...do the user groups need to reach the goal?

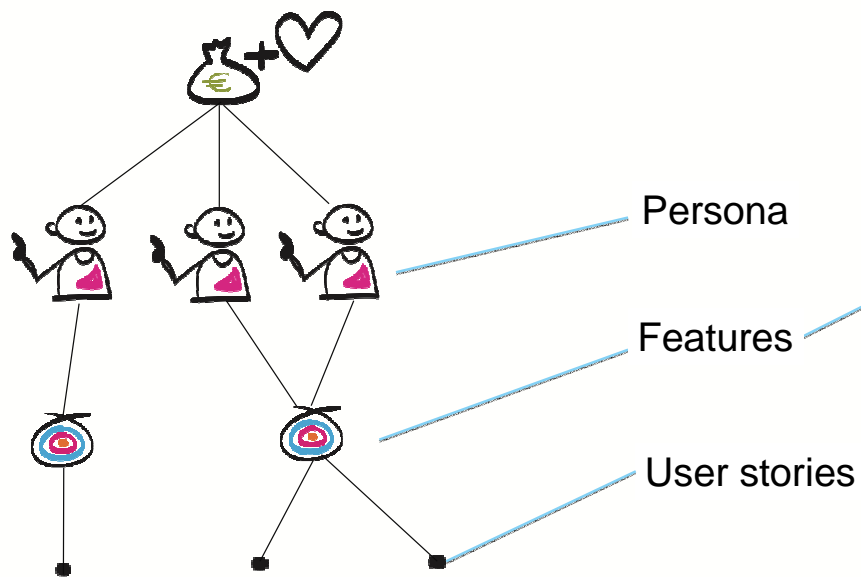
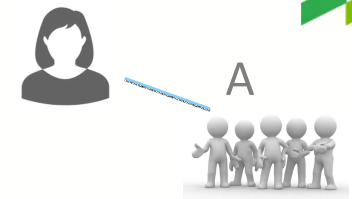
How...
...shall the product/
business be designed to reach the goal?



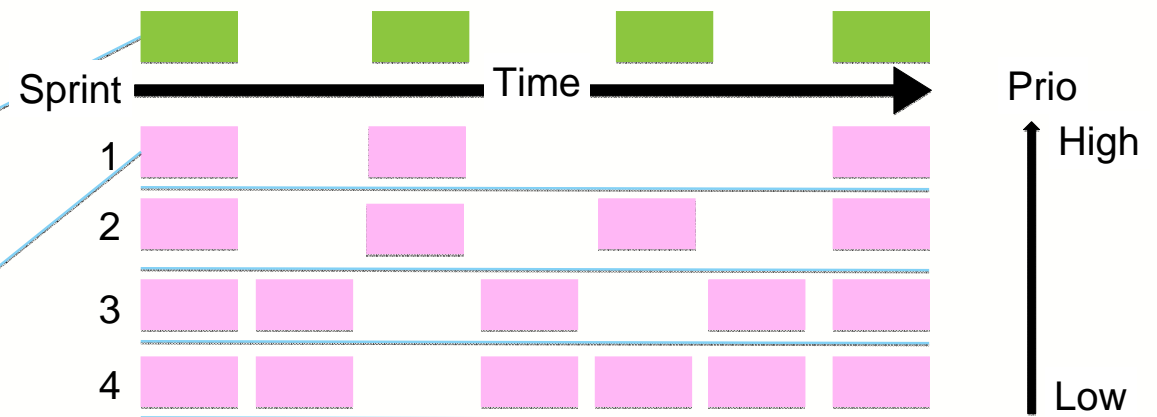
Feature Map



User Story Map

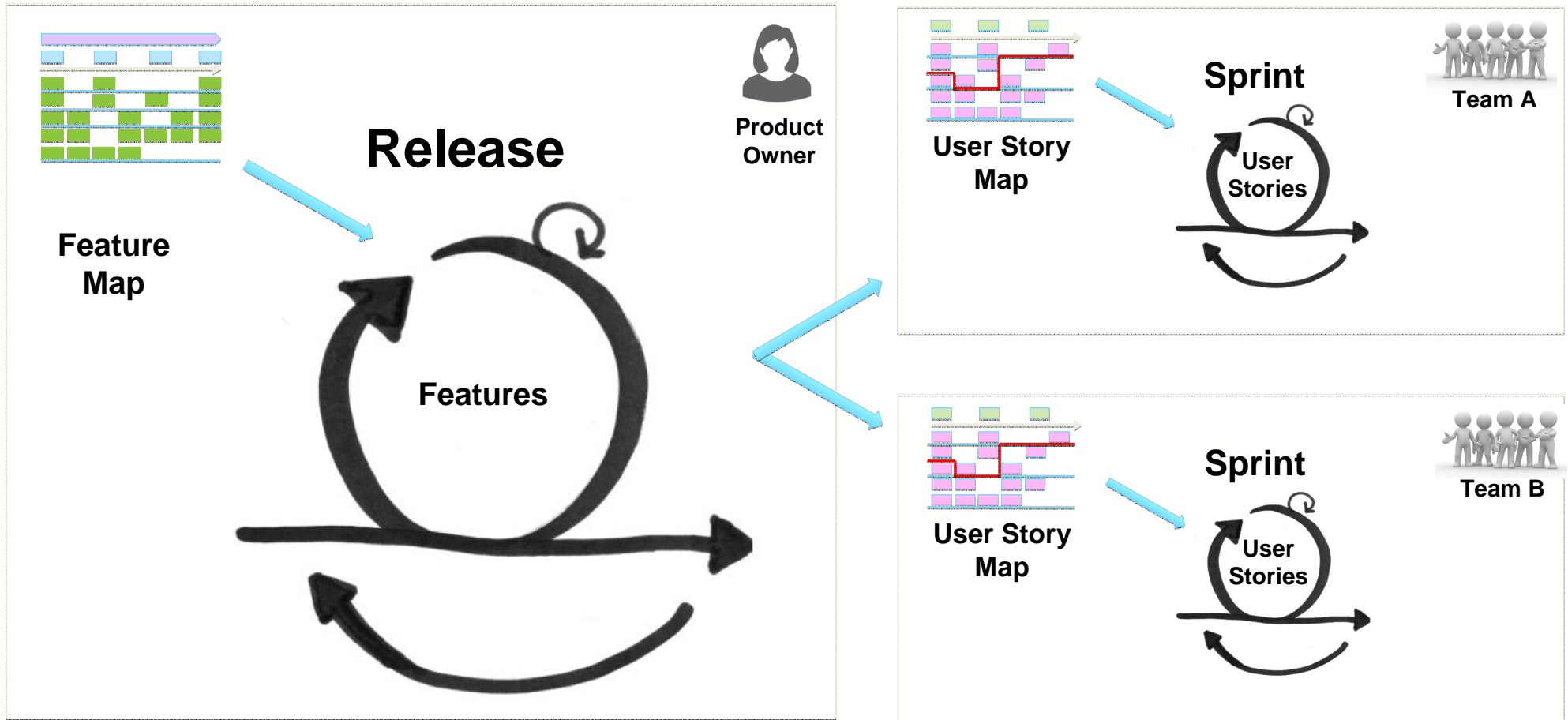


Release 1 for Team A





Scaled Agile

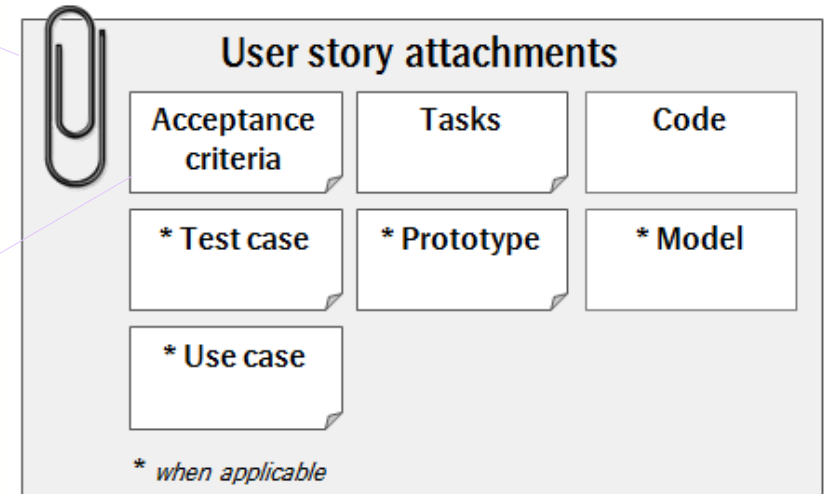




User Story with Acceptance Criteria

"As a SEB customer
I want to scan the OCR number
So that I can easily pay a bill
with my phone"

- ☑ Is customer able to scan the OCR number?
- ☑ Does customer get notice if the scanning does not work?
- ☑ Is customer able to understand language in the notice?
- ☑ Did the scanning take less than 15 seconds?



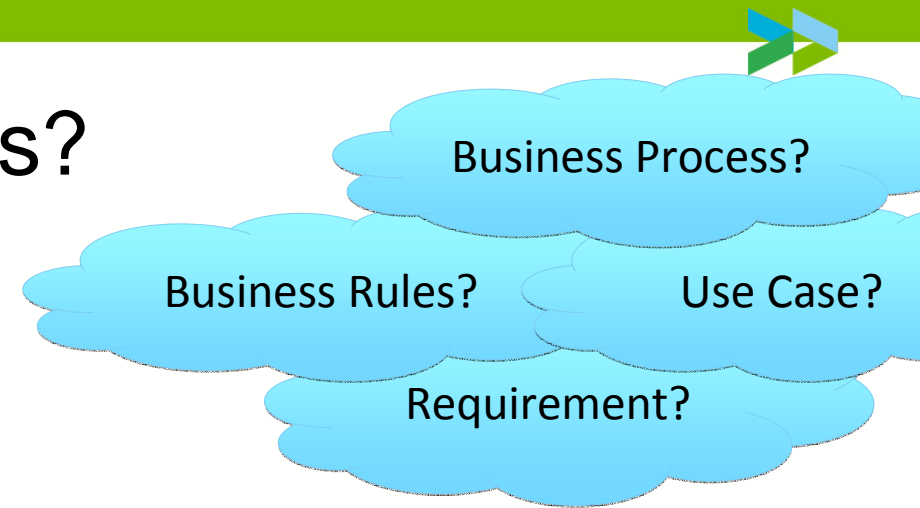


Summary of Levels

Business Impact Map	Example	Levels	Spans	Use in Discovery/ Development (eg.)	How can we document or maintain this level? (eg.)
Impact goal	<ul style="list-style-type: none">• Simplify the customer's every day	Theme	Long term (years)	<ul style="list-style-type: none">• Business Case• Business Impact Map• Feature Map	<ul style="list-style-type: none">• Process
Impact goal/ Usage goal	<ul style="list-style-type: none">• Transfer money• Pay bills	Epic	Spans Releases	<ul style="list-style-type: none">• Business Impact Map• Feature Map	<ul style="list-style-type: none">• Process• Business Rules
Usage goal	<ul style="list-style-type: none">• Transfer money with drag-and-drop• Make it easier to pay bill with OCR	Feature	Fits in Release and spans Sprints	<ul style="list-style-type: none">• Feature Map• User Story Map• Prototype	<ul style="list-style-type: none">• Prototype• Use Case Diagram• Supplementary Specification• Process
Action	<ul style="list-style-type: none">• Add OCR manually• Scan OCR with the phone camera	User Story	Fits in Sprint/ Iteration	<ul style="list-style-type: none">• User Story Map	<ul style="list-style-type: none">• Acceptance Test Case• Use Case Specification• Supplementary Specification

So what's in Agile Requirements?

- Visualize!
 - Business Impact Map and Personas
 - Feature/User Story Map
 - Prototypes
- Drive the development forward!
 - Use Epics, Features, User Stories
- Document just enough and just-in-time!





 Drive Results.

Thank you!

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References

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