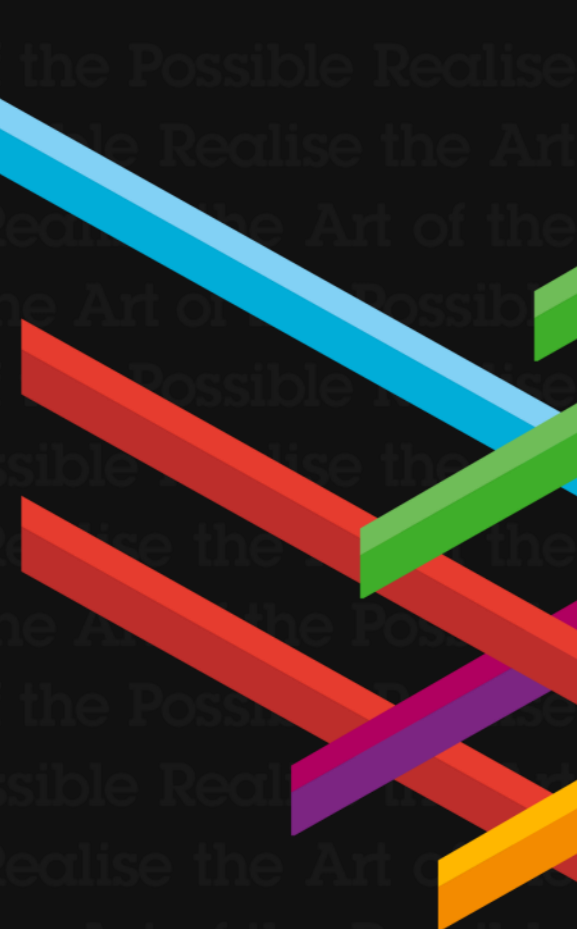
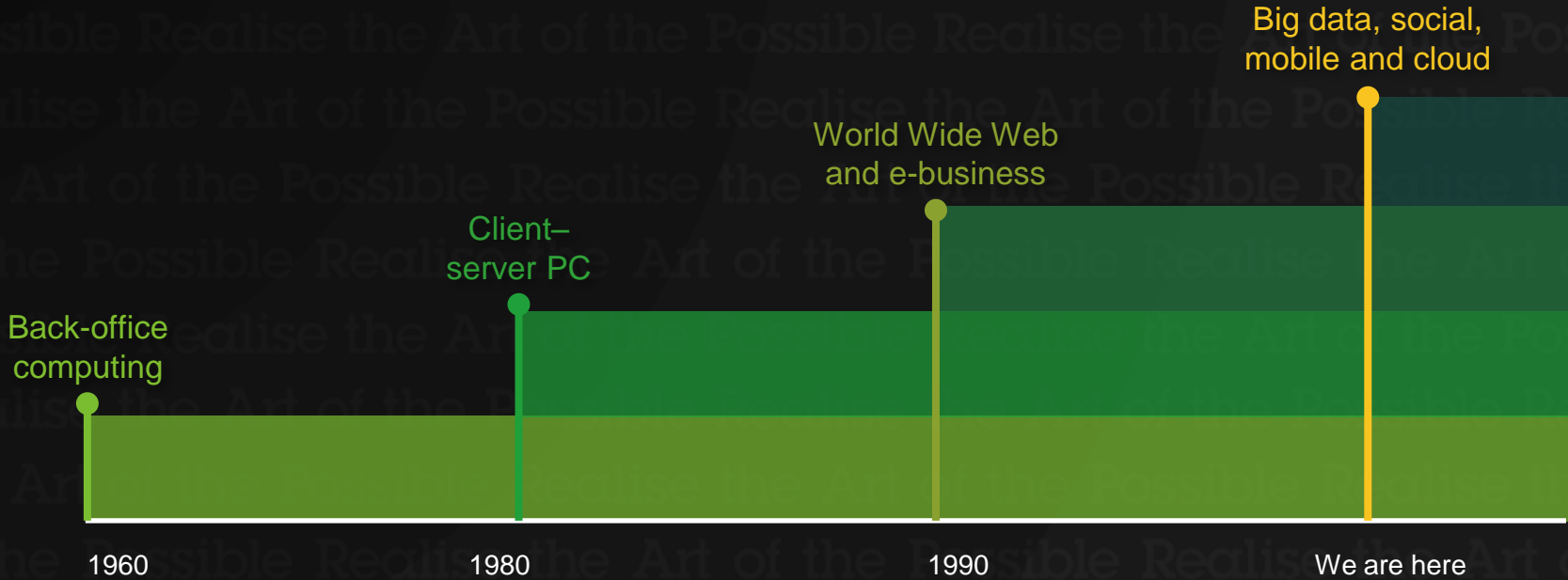




Realise the Art of the Possible

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HOTEL

HOTEL

Elm...  
73 de juliol

METRO

M  
LAVANGUARDIA

LAVANGUARDIA  
Un gran altre magatzem

BARILLEROS

CAFE DE...  
73 de juliol

LICE

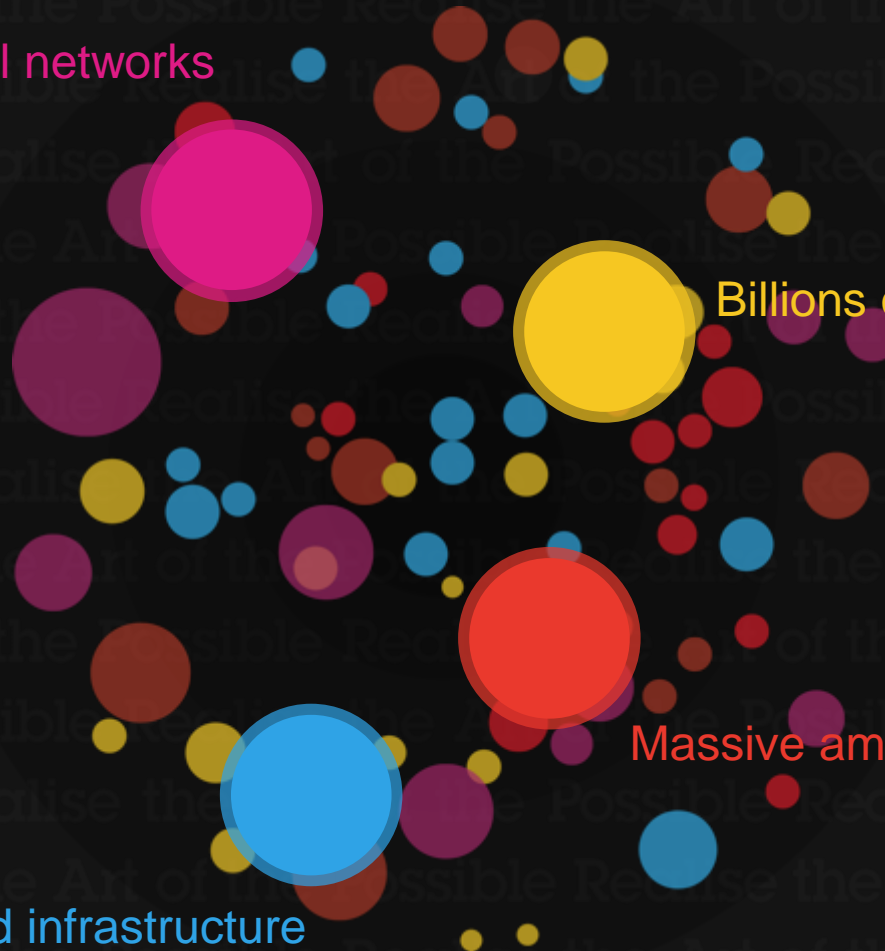
BARILLEROS

Ubiquity of social networks

Billions of mobile devices

Massive amounts of big data

Elastic cloud infrastructure



**Realise the Art  
of the Possible**

social



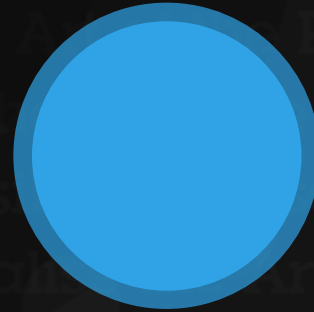
mobile



big data



cloud



social

mobile

big data

cloud

Collaboration across the ecosystem

Underprepared

73%

Mobile device proliferation

Underprepared

82%



Explosion of unstructured data

Underprepared

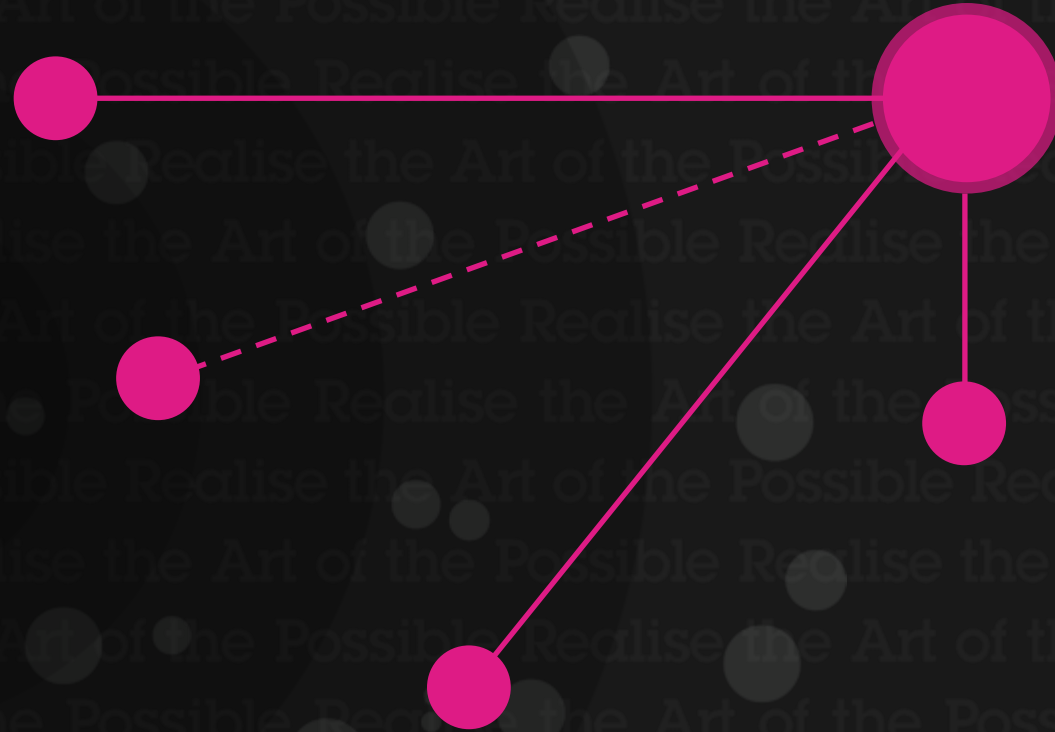
78%

Cloud platforms and solutions

Underprepared

82%

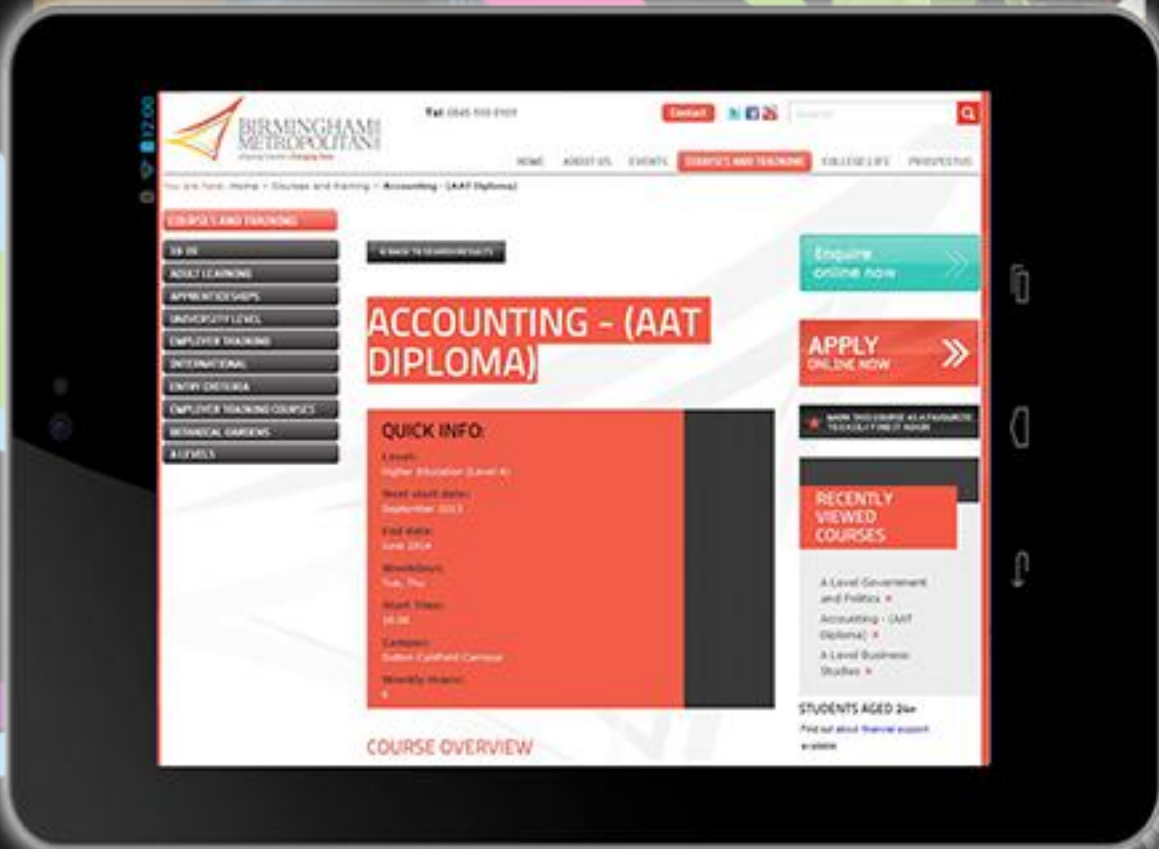


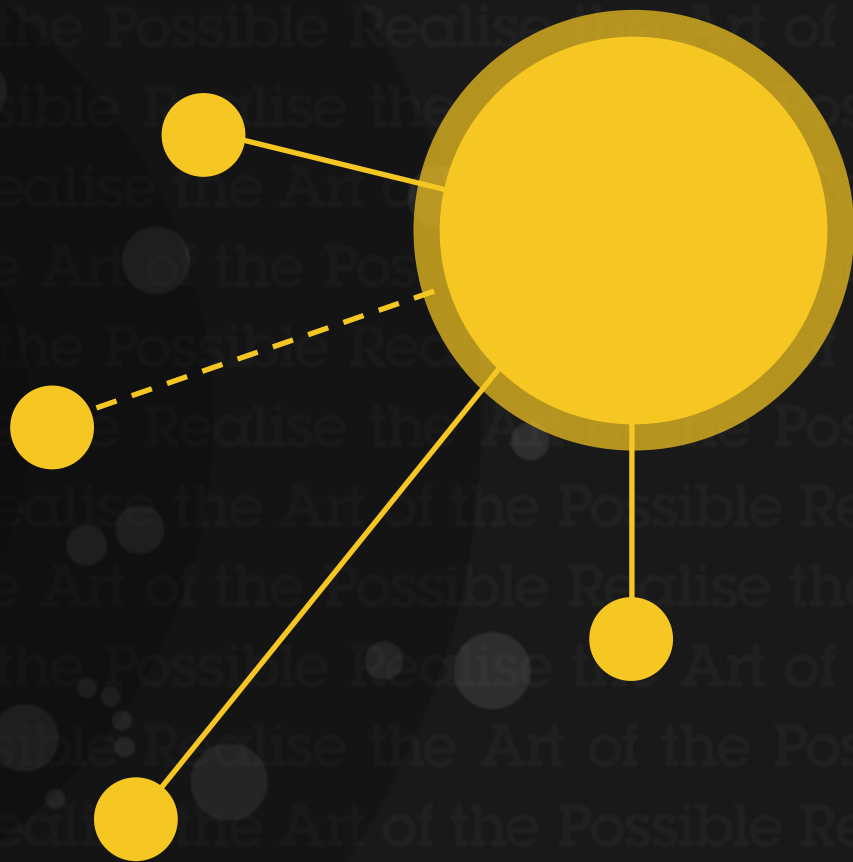


**81%**  
of customers  
depend on social  
sites for  
purchasing advice



**BIRMINGHAM METROPOLITAN COLLEGE**  
shaping futures • changing lives





**75%**

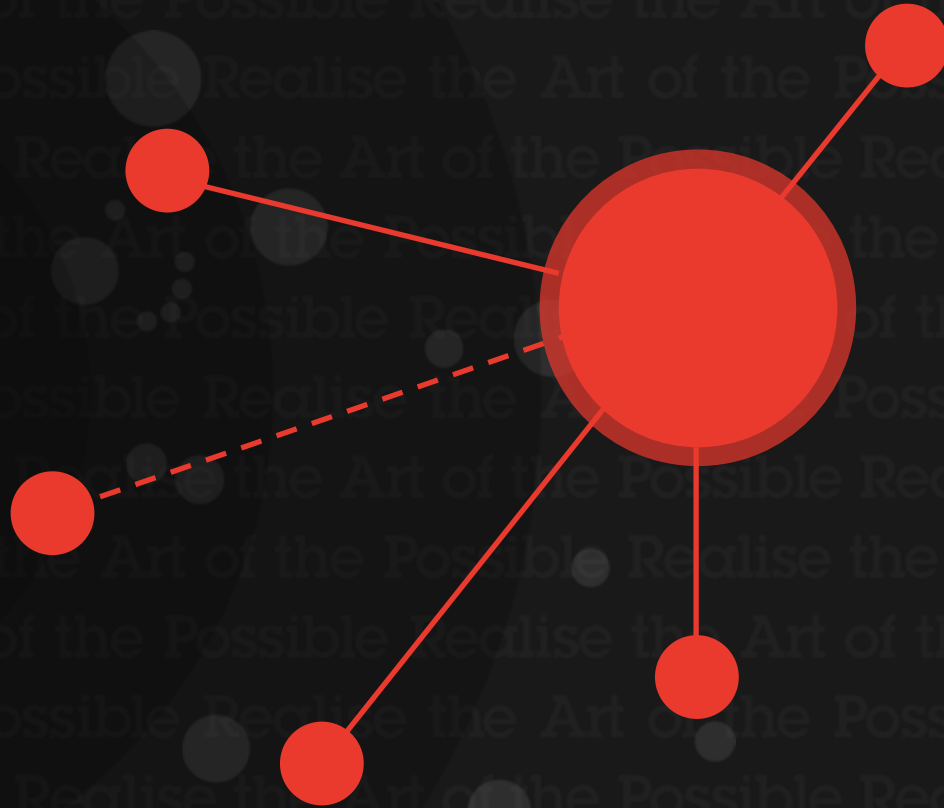
of mobile shoppers  
take action after  
receiving a  
location-specific  
message



the better way of life

**LOTTE**





**90%**

of the world's data  
was created  
in the last two  
years

## PREVENTING INJURY WITH ANALYTICS

An injured player isn't the only one who feels the pain. The loss of a key team member can negatively impact a club's chemistry, second and fan attendance. Looking to prevent injuries before they happen, the Leicester Tigers rugby team turned to IBM predictive analytics.



### IDENTIFYING RISKS A PHYSICALLY TOUGH GAME



No pads are worn. Players make 20-40 tackles per match. Players are at risk of getting injured.

### MISSING PLAYERS CAUSE MISSED OPPORTUNITIES

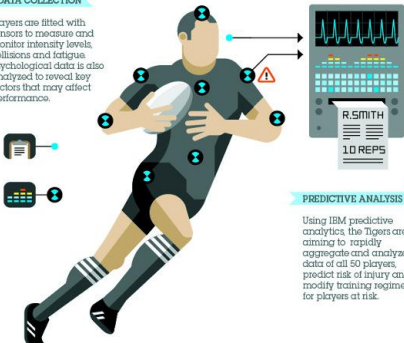


Players with injuries are benched. The team is less competitive. Viewership declines.

### USING ANALYTICS TO AVOID INJURY

#### DATA COLLECTION

Players are fitted with sensors to measure and monitor intensity levels, collisions and fatigue. Psychological data is also analyzed to reveal key factors that may affect performance.



#### PREDICTIVE ANALYSIS

Using IBM predictive analytics, the Tigers are aiming to rapidly aggregate and analyze data of all 50 players, predict risk of injury and modify training regimens for players at risk.

### GAINING A COMPETITIVE ADVANTAGE

#### PREVENTING INJURIES AND NURTURING NEW TALENT



Hedhity, talented players. Better record. Viewership grows.

### DATA IS A GAME CHANGER

From analyzing player fatigue on the pitch to improving the way that fans experience the game, data has become an integral part of the sports world. To learn how IBM is using data to change the game on and off the field, visit [IBM.com/sports](http://IBM.com/sports)

## COMPARING GREATNESS

# Williams vs Azarenka

Serve vs. Return: The Rematch



WILLIAMS  
**#1**  
GREAT SERVE

AZARENKA  
**#2**  
GREAT RETURN



### OPPOSITE STRENGTHS

A rematch of THE 2012 US Open final, featuring the best **SERVE** in women's tennis against one of the best **RETURNS**.

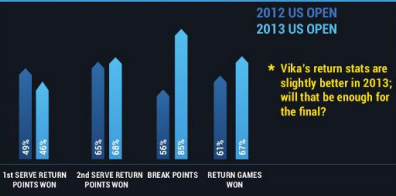
#### THEIR STATS HAVE BEEN SIMILAR THIS YEAR:

#### WILLIAMS US OPEN SERVE STATS 2012 VS 2013



\* Serena's serve stats were slightly better in 2012 but she still leads the field by a large margin

#### AZARENKA US OPEN SERVE STATS 2012 VS 2013



\* Vika's return stats are slightly better in 2013; will that be enough for the final?

In the 2012 Azarenka was able to break Williams' serve 4 times. Williams' 5 breaks of Azarenka's serve made the difference.

If Azarenka can put pressure on Williams' serve, Serena will feel more pressure when she's returning (and vice versa).

### SERVE RETURN

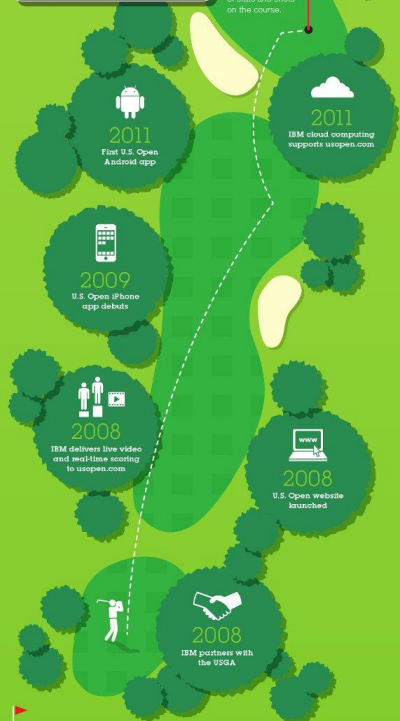
To learn more about how IBM partners with the US Open to enhance the fan experience, visit [ibm.com/sports](http://ibm.com/sports).



## Connecting fans to the U.S. Open Championship

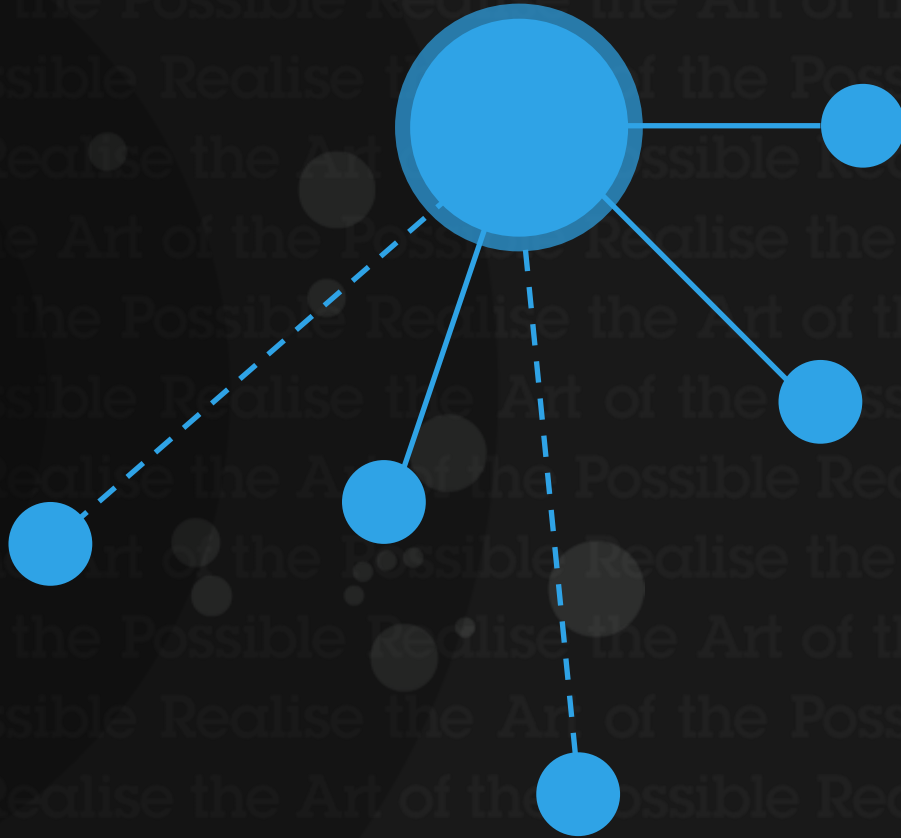


2013 USGA unveils iPad app developed by IBM featuring Hole Insights: real-time analysis of stats and shots on the course.



At the 113th U.S. Open, IBM and the USGA are using analytics, cloud and mobile technologies to bring fans around the world closer to the action on the course at Merion Golf Club.



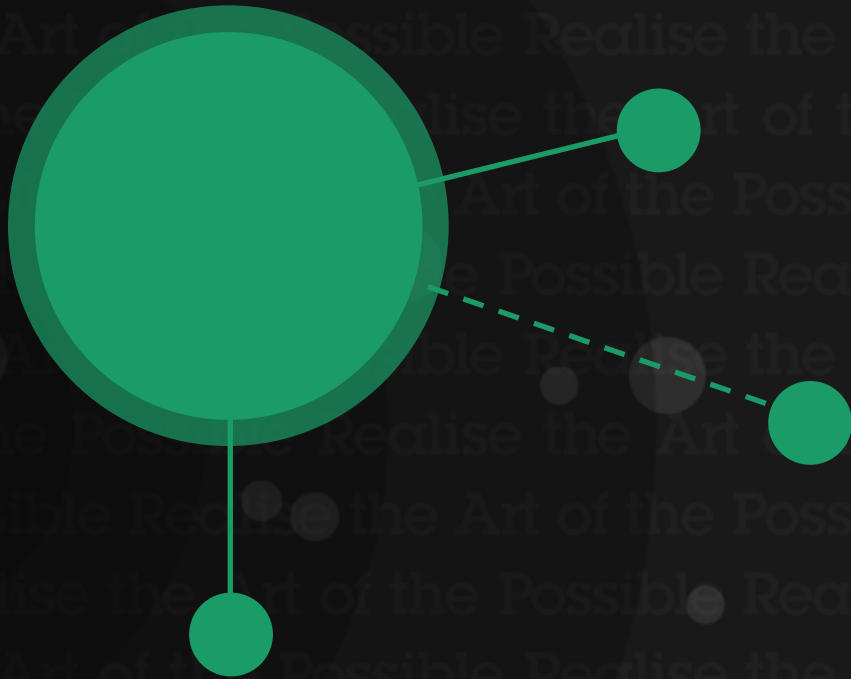


**72%**

of business  
leaders say cloud  
will be extremely  
important to their  
business success  
by 2016







**86%**

of leading  
organizations say  
that customer  
experience is their  
top business  
priority

# 3x

increase in  
customer  
response to  
campaigns

ING DIRECT  
forward banking™





69%

of those effectively leveraging  
a software delivery capability  
outperform their competitors



Nearly

50%

of companies with a “bring your own device” (BYOD) policy have experienced a data breach



**Treat customers, citizens and employees as individuals**

**Engage anyone, anytime, anywhere**

**Use cloud to drive strategic change**

**Capitalize on big data to know and act**

**Speed delivery of new products and services**

**Protect the brand against evolving threats**



# Realise the Art of the Possible

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[juha.teljo@fi.ibm.com](mailto:juha.teljo@fi.ibm.com)

Twitter: @teljoj

