



Overview

In today's high availability, high utilization reporting environments, it is critical to maintain optimum performance and understand your unique environmental constraints. The Performance Tuning service is a set of load simulations used to rigorously test, tune, and optimize your environment. These tests will help to provide the optimal tuning parameters for your specific situation and identify potential weak points or break points in your infrastructure. Knowing that your environment is tuned based on test data produced for your unique situation will provide you the confidence of knowing how your infrastructure will behave under stress. Understanding the weak points in your infrastructure will allow you to commit the appropriate resources to the correct areas, mitigate risks, and bring you the highest return on your resource investment.

BI Performance Tuning Service

What is the BI Performance Tuning service

The BI Performance Tuning service provides qualified IBM Cognos consultants to perform the testing and analysis you need to achieve greater performance, identify any system bottlenecks, and make adjustments to your solutions with greater speed.

How BI Performance Tuning drives better ROI

This service enables you to get the most from your BI investment by reducing implementation risks and unnecessary costs. The service saves your team from performing unplanned or unscheduled development or maintenance work that could result from undetected problems or bottlenecks in the system. By identifying issues in a timely way and providing seasoned experts to help you resolve them, BI Performance Tuning can save you significant time and money.

Technical Specifications

How BI Performance Tuning works

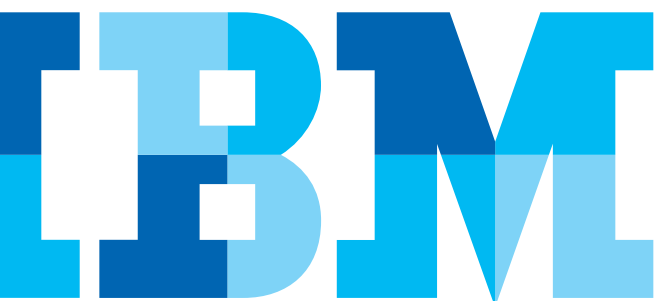
Qualified IBM Cognos consultants are provided to perform critical load testing, performance tuning, and analysis. These activities can include:

Point-in-time load tuning

- Capacity testing
- Performance testing
- Scalability testing
- Stress testing
- Stability testing
- Log analysis
- Advanced troubleshooting
- Advanced tuning

Long-term load testing

- Performance testing
- Scalability testing
- Stress testing
- Stability testing
- Log analysis
- Advanced troubleshooting
- Advanced tuning



Long-term query performance analysis

- Application installation and validation
- Analysis review

Optimize performance Features and Benefits

What you get with the BI Performance Tuning service

The BI Performance Tuning service results in the delivery of:

- Knowledge transfer to your implementation team
- Capacity assessment
- Architecture design component diagram

About IBM Cognos Lab Services

The IBM Cognos Lab Services organization provides consulting and education exclusively focused on the IBM Cognos product portfolio. Our world class team of IBM Cognos Certified professionals assists customers to assess, plan, train, and optimize for successful implementations of IBM Cognos software. Our deep product expertise and extensive proven practices help customers maximize their software investment and mitigate risks.

Contact us

For more information about how IBM Cognos Lab Services can assist you, complete the Services Request form ibm.com/cognos/contactus on our website.

An IBM Cognos representative will respond to your enquiry within two business days.

About IBM Cognos BI and Performance Management

IBM Cognos business intelligence (BI) and performance management solutions deliver world-leading enterprise planning, consolidation and BI software, support and services to help companies plan, understand and manage financial and operational performance. IBM Cognos solutions bring together technology, analytical applications, proven practices, and a broad network of partners to give customers an open, adaptive and complete performance solution. Over 23,000 customers in more than 135 countries around the world choose IBM Cognos solutions.

For more information visit ibm.com/cognos.



© Copyright IBM Corporation 2010

IBM Canada Ltd.
3600 Steeles Ave. East
Markham ON L3R 9Z7
Canada

Produced in Canada
August 2010
All Rights Reserved

IBM, the IBM logo and ibm.com are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both. If these and other IBM trademarked terms are marked on their first occurrence in this information with a trademark symbol (® or ™), these symbols indicate U.S. registered or common law trademarks owned by IBM at the time this information was published. Such trademarks may also be registered or common law trademarks in other countries. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at: ibm.com/legal/copytrade.shtml.

Other product, company or service names may be trademarks or service marks of others.

References in this publication to IBM products or services do not imply that IBM intends to make them available in all countries in which IBM operates.

P24941



Please Recycle