IBM Emptoris Upgrade Services

Upgrade your IBM Emptrois solution and take advantage of new product functionality with best practices and assistance from IBM Software Services experts.

IBM Emptoris version 10 and later represents a foundational change in how the application suite is architected and configured. The Emptoris platform now includes the concept of a Virtual Supply Master (VSM), providing a centralized place as a reference to all shared information, both external and internal. As a result, the database, and how data is stored, has changed significantly to provide this functionality. IBM Software Services for Emptoris, having deep product expertise, is uniquely poised to assist you with your upgrade plan and process.

Utilizing proven methodologies and with direct access to IBM Emptoris Engineering and Support, Software Services can efficiently upgrade your Emptoris solution with minimal risk and impact to your business.

Working alongside your team, Software Services will

- review new product functionality to assist you to understand how you can better leverage the new product version
- outline an upgrade plan suited to your needs and requirements
- upgrade your environment (s)
- provide upgrade assistance for production go-live

Contact

For more information, contact your IBM Product Sales Representative or visit our website at
www.ibm.com/software/commerce/services

Tasks

T1. Scoping
- Estimate the cost and duration for the upgrade based on the current deployment

T2. Dry Run
- Assess readiness of data for migration by running a sample data extract from each application
- Develop a detailed migration plan

T3. Design
- Design for User management & access and migration based on existing configuration
- Consider custom code, integrations and single-sign-on adapters as part of the upgrade

T4. Knowledge transfer
- Enable users on the new aspects of the solution (new features/enhancements, reporting, VSM for admins)

T5. Data Migration & Configuration
- Migrate base and custom data from each application
- Configure the applications and related user management & access
- Upgrade or update customizations & integrations

T6. Validate
- Execute user testing, Integration testing & verify migrated data

T7. Deploy
- Launch upgraded application(s)

Deliverables

- *Implementation Project Plan*
- *Status Reports*
- *Updated project and product documentation*

Why Upgrade?

In Version 10, the Emptoris suite of applications provides increased functionality, and centralized access to commonly accessed information.

- The Virtual Supply Master (VSM) component provides
  - *A single integrated source of procurement data*
  - *Improved information sharing between systems*
  - *Improved visibility of relationships between spend, suppliers, categories, organizations*
- With VSM, it is now easier to integrate additional applications into your implementation
- Key functional enhancements to the suite
  - *Contract Management provides improved, browser based contract editing, streamlined user management, and a more intuitive user interface*
  - *Spend Analysis is updated to provide enhancements to tabulation, inclusion of calculated measures in trend reporting and advanced top reporting capabilities enabled using IBM Cognos*
  - *Sourcing enhancements include support for additional auction types (Japanese, Dutch), usability enhancements, as well as technology enhancements allowing access to application data through RESTFul webservices*
  - *Supplier Lifecycle Management now provides the ability to include 3rd party data in qualification for assessments, configure multi-step release and approval for assessments & evaluations and overall and Net Promoter Score (NPS) scoring enhancements for suppliers*