IBM Tivoli software helps customers …
• Understand and manage complex IT infrastructures with fewer resources and provide high availability, performance, security and asset utilization
• Enable rapid return on IT investments
• Predict and avoid systems management problems before they occur
• Translate technology to business solutions

The Tivoli software commitment is to …
• Deliver customer satisfaction through product quality
• Deliver a streamlined product portfolio with easy-to-deploy solutions that utilize IBM software technologies, including WebSphere software, Lotus software and DB2 software
• Incorporate IGS best practices across the Tivoli software portfolio to assist rapid return on investment
• Deliver an Enterprise Data Warehouse that enables historical trend analysis
• Focus on elevating "systems management" to "business impact management"
  – simplify the complexity of management
  – move from reactive to proactive management
  – align IT with business processes
• Provide autodiscovery of resources, continuous monitoring and automatic cure based on industry best practices and the science of automatic computing

Security management
Tivoli software helps customers address the critical issues of access management, identity management, risk management and privacy management by automating the addition, deletion or modification of user identity definitions. Tivoli software provides centralized access control management across Web-based applications and correlates security infrastructure events to help identify and prevent coordinated attacks.

Performance & Availability management
With Tivoli software Performance & Availability products customers can identify problems at the network, server, application or database source. Operators are electronically notified that a problem

exists, and the problem is resolved automatically when possible. In addition, customers can view how business processes span the physical environment as well as contract, measure and manage end-user service levels.

Configuration & Operations management
Tivoli software helps configure end-user and infrastructure resources with the right software and data to do the job. Customers can schedule, automate and coordinate applications execution across a range of heterogeneous systems.

Storage management
Tivoli Storage Manager helps protect data from computer and storage failures, software and human errors, and unforeseen disasters. This is accomplished by making backup and archive copies of active data and storing them on offline and offsite storage. With its total automation, flexible scalability and interfaces for the most popular business-critical applications, Tivoli Storage Manager has become the complete centralized data protection application for many of the world's largest networks.

Sales Support Resources
Tivoli Professional Certification Main Site:
www.tivoli.com/services/certification/index.html

SWG PA Website:
www.lotus.com/passport

IBM External Passport Advantage website
www.4.ibm.com/software/passportadvantage/

Tivoli External Passport Advantage website
 www.tivoli.com/products/howtobuy/ppa/

Channel Partners
www.lotus.com/channelpartner

www.lotus.com/pachannelaccess
www.ibm.com/help

PWSW
www.ibm.com/partnerworld/software

Business Partner Zone
www-100.ibm.com/partnerworld/software/pwswzone.nsf

Tivoli® software

IBM Tivoli Product Guide

e business software

IBM Tivoli Performance & Availability

PREVIOUS NAME	NEW NAME
Monitoring Solutions	
Tivoli® Distributed Monitoring	IBM® Tivoli Monitoring
Tivoli Web Component Manager	
Tivoli Application Performance Manager	IBM Tivoli Monitoring for Transaction Performance
Tivoli Web Services Manager	
Tivoli Manager for Sybase	IBM Tivoli Manager for Sybase
Tivoli Manager for Microsoft® SQL	IBM Tivoli Manager for Microsoft SQL
Tivoli Manager for Exchange	IBM Tivoli Manager for Exchange
Tivoli Management Solution for Microsoft SQL	IBM Tivoli Management Solution for Microsoft SQL
Tivoli Management Solution for Exchange	IBM Tivoli Management Solution for Exchange
Products Coming Soon	
Tivoli Manager for WebSphere® Application Server	IBM Tivoli Monitoring for Web Infrastructure
IIS and Apache Function in Web Component Manager	
Tivoli Manager for DB2®/UDB	IBM Tivoli Monitoring for Databases
Tivoli Manager for Informix™	
Tivoli Manager for Oracle	
Tivoli Manager for R/3	IBM Tivoli Monitoring for Applications
Tivoli Manager for Siebel	
Tivoli Manager for Lotus Notes®/Lotus® Domino™	IBM Tivoli Monitoring for Messaging and Collaboration
Tivoli Management Solution for Domino	
Tivoli Manager for MQSeries® Integrator	IBM Tivoli Monitoring for Business Integration
Tivoli Manager for MQSeries	
NEW	IBM Tivoli Monitoring for Security and Edge Services
Business Impact Management Solutions	
Tivoli Business Systems Manager	IBM Tivoli Business Systems Manager
	IBM Tivoli Business Systems Manager for z/OS™
Tivoli Web Services Analyzer	IBM Tivoli Web Site Analyzer
WebSphere Site Analyzer	
NEW	IBM Tivoli Service Level Advisor
Tivoli Decision Support	Tivoli Decision Support
Tivoli Decision Support for OS/390®	Tivoli Decision Support for OS/390

IBM Tivoli Performance & Availability (continued)

PREVIOUS NAME	NEW NAME
Event Correlation and Automation Solutions	
Tivoli Enterprise Console®	IBM Tivoli Enterprise Console
Tivoli NetView®	IBM Tivoli NetView
Tivoli Comprehensive Network Address Translator	Tivoli Comprehensive Network Address Translator
Tivoli NetView for OS/390	Tivoli NetView for OS/390
Tivoli NetView Performance Monitor	IBM Tivoli NetView Performance Monitor
Tivoli NetView Performance Monitor for TCP/IP	IBM Tivoli NetView for TCP/IP Performance
NEW	IBM Tivoli Switch Analyzer

IBM Tivoli Configuration & Operations

PREVIOUS NAME	NEW NAME
Job Scheduling	
Tivoli Workload Scheduler	IBM Tivoli Workload Scheduler
Tivoli Workload Scheduler for Oracle	IBM Tivoli Workload Scheduler for Applications
Tivoli Workload Scheduler for PeopleSoft	
Tivoli Workload Scheduler for SAP R/3	
Tivoli Workload Scheduler for non-Tivoli Environments	
Change and Configuration Management	
Tivoli Software Distribution	IBM Tivoli Configuration Manager
Tivoli Software Distribution for Linux®	
Tivoli Inventory	
Tivoli Remote Control	IBM Tivoli Remote Control
Tivoli Point of Sale Manager	Tivoli Point of Sale Manager
Tivoli Self-Service Terminal Manager	Tivoli Self-Service Terminal Manager
Tivoli Data Exchange	Tivoli Data Exchange

IBM Tivoli Storage Management

PREVIOUS NAME	NEW NAME
Data Management	
Tivoli Storage Manager	IBM Tivoli Storage Manager
Tivoli Space Manager	IBM Tivoli Storage Manager Enterprise Edition
Tivoli Data Protection for NDMP	
Tivoli Disaster Recovery Manager	
Tivoli Storage Manager	
Tivoli Data Protection for Lotus Domino	IBM Tivoli Storage Manager for Mail
Tivoli Data Protection for Exchange	
Tivoli Data Protection for WebSphere Application Server	IBM Tivoli Storage Manager for Application Servers
Tivoli Data Protection for Informix	
Tivoli Data Protection for Oracle	IBM Tivoli Storage Manager for Databases
Tivoli Data Protection for Microsoft SQL	
Tivoli Data Protection for SAP R/3	IBM Tivoli Storage Manager for ERP
Tivoli Data Protection for EMC Symmetrix/Oracle	IBM Tivoli Storage Manager for Hardware
Tivoli Data Protection for EMC Symmetrix for R/3	
Tivoli Data Protection for IBM ESS for Oracle	
Tivoli Data Protection for IBM ESS for R/3	
Tivoli Data Protection for IBM ESS for DB2	
Data and Storage Resource Management	
Tivoli Storage Network Manager	Tivoli Storage Network Manager
Tivoli SANergy™	Tivoli SANergy

IBM Tivoli Security Management

PREVIOUS NAME	NEW NAME
Identity and Access Management	
Tivoli Policy Director	IBM Tivoli Access Manager for e-business
Tivoli Policy Director for Application Servers	
Tivoli Policy Director for MQ	IBM Tivoli Access Manager for Business Integration
Policy Director for Operating Systems (function of Tivoli Security Manager)	IBM Tivoli Access Manager for Operating Systems
Tivoli Identity Director	IBM Tivoli Identity Manager
Tivoli User Administration	
Privacy Management	
Privacy Manager	Privacy Manager
Threat Management	
Tivoli Risk Manager	IBM Tivoli Risk Manager
Tivoli Intrusion Manager	Tivoli Intrusion Manager

IBM Tivoli has consolidated product offerings into a powerful, new suite of solutions. This includes new products and new names for existing products. Here's a quick guide to the Tivoli family of products.