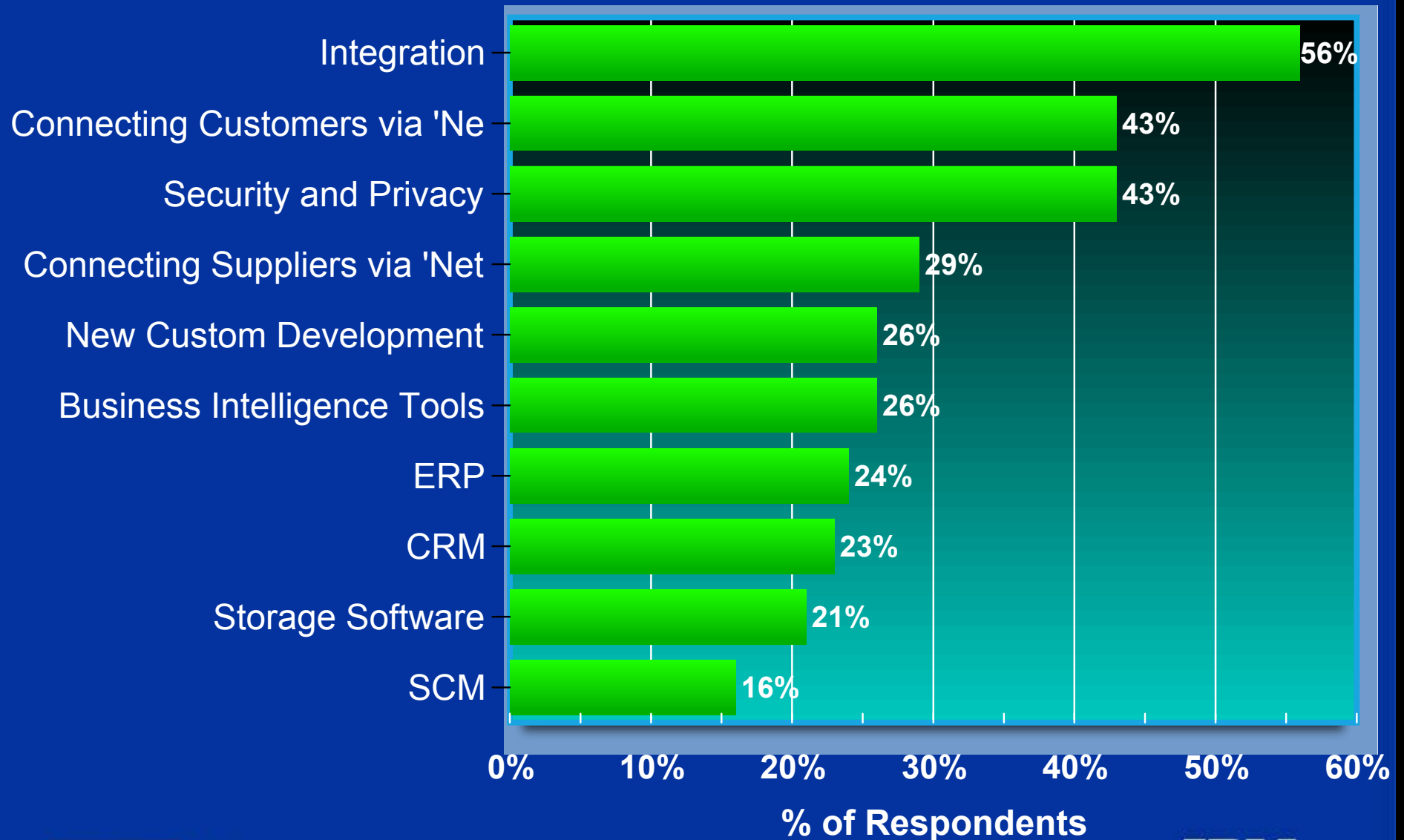WebSphere software

IBM

e business software

David Stokes

Vice President - IBM SW Business
North Europe

IBM Software Group

Customers' Strategic Software Projects for 2002

Project	% of Respondents
Integration	56%
Connecting Customers via 'Ne	43%
Security and Privacy	43%
Connecting Suppliers via 'Net	29%
New Custom Development	26%
Business Intelligence Tools	26%
ERP	24%
CRM	23%
Storage Software	21%
SCM	16%

% of Respondents

WebSphere software

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Source: Morgan Stanley CIO Survey March, 2002