

Top 10 Problem Solving Scenarios Using IBM OMEGAMON and the Tivoli Enterprise Portal

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Questions

- Are you getting the most from your investment in System z hardware and z/OS software?
- Are you able to recognize and resolve issues efficiently?
- Are you able to maximize the performance and availability of you critical business applications?
- What are the most common issues and how can OMEGAMON address them?



Common Resources To Consider

Operating System

-LPARs, CPU, Memory, Address Spaces, DASD, Enqueues

Transactions

 Subsystems, Regions, Tasks, Transactions, Programs, Messages, Queues, Files, Pools, Buffers, Logging

Databases

 Subsystems, Files, Database Objects, Calls, Threads, Connections, Virtual Pools, Logging, Locking

Applications and Middleware

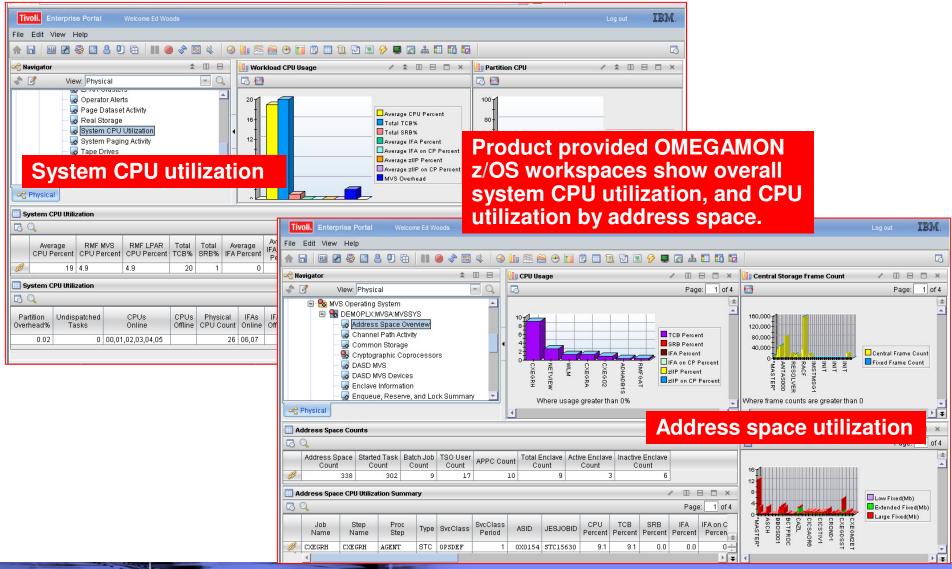
- Application tasks, application servers
- Middleware tasks, message queues and channels
- -Threads, memory, garbage collection

Network

Network Address Space, Applications, Connections, Interfaces

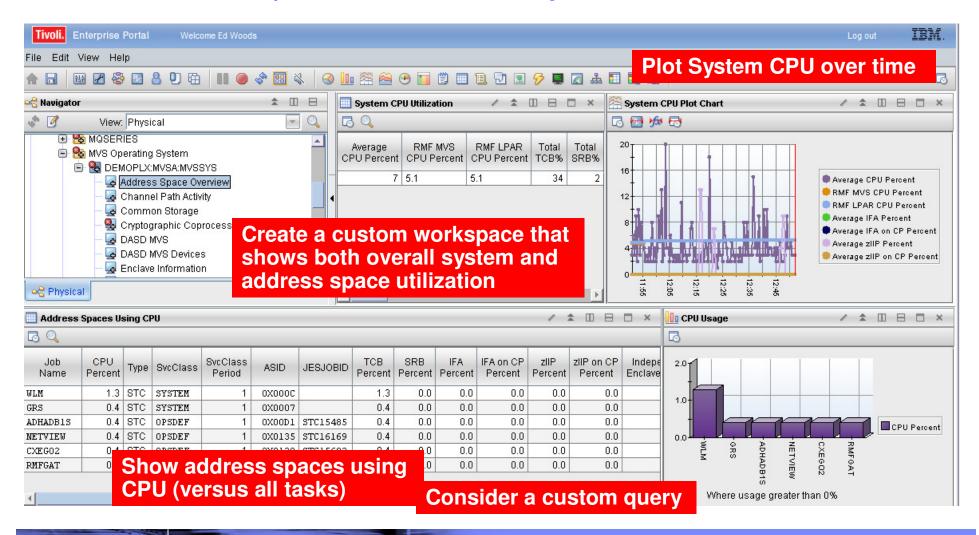


Scenario #1 - z/OS Operating System Analyzing z/OS High CPU Usage Issues – Real Time



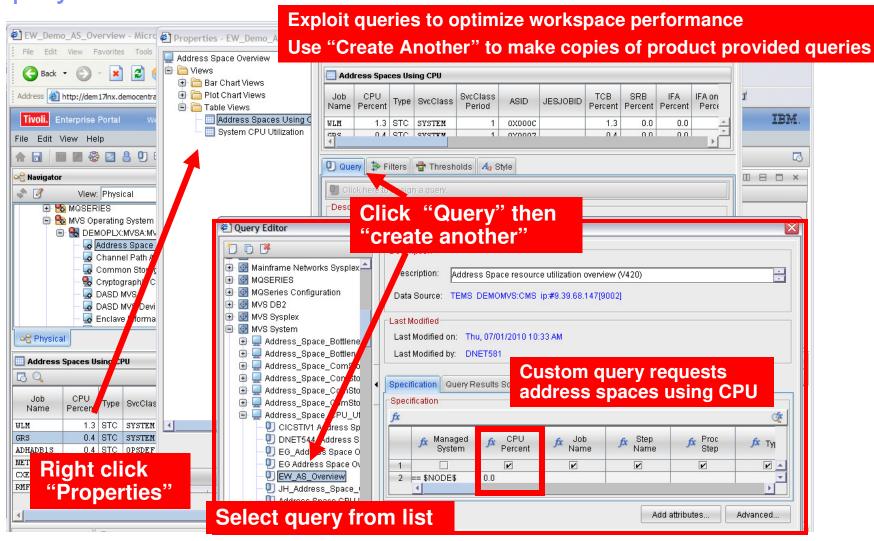


Scenario #1 - Analyzing z/OS High CPU A Custom Workspace For CPU Analysis



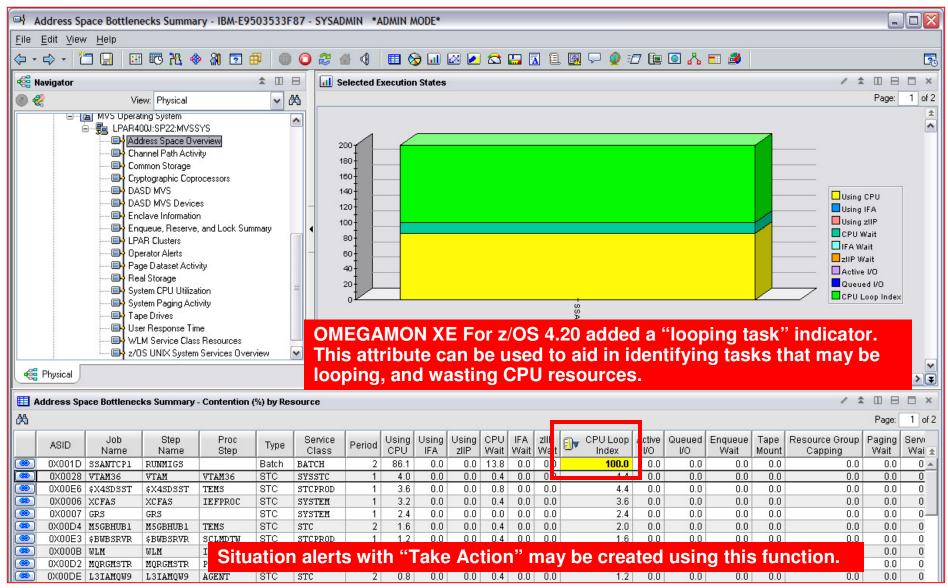


Take Advantage Of Custom Queries To Optimize The Display Of Information



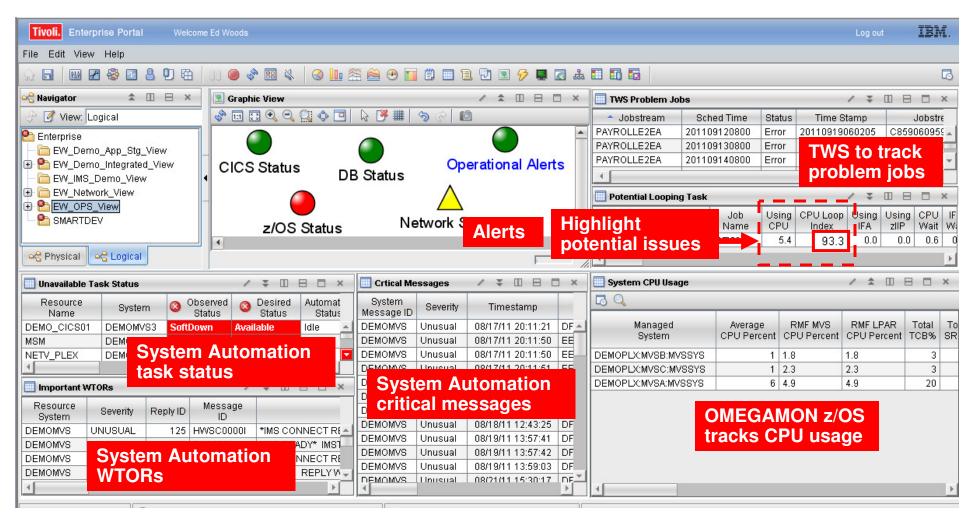


Identify Looping Tasks - Address Space CPU Loop Index



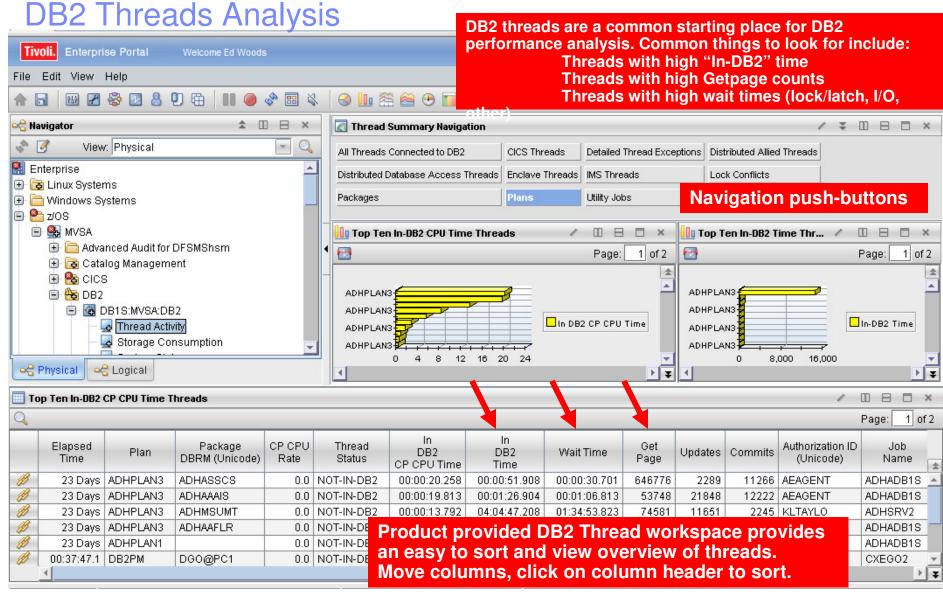


Leverage OMEGAMON As Part Of An Integrated Dashboard Monitoring Strategy



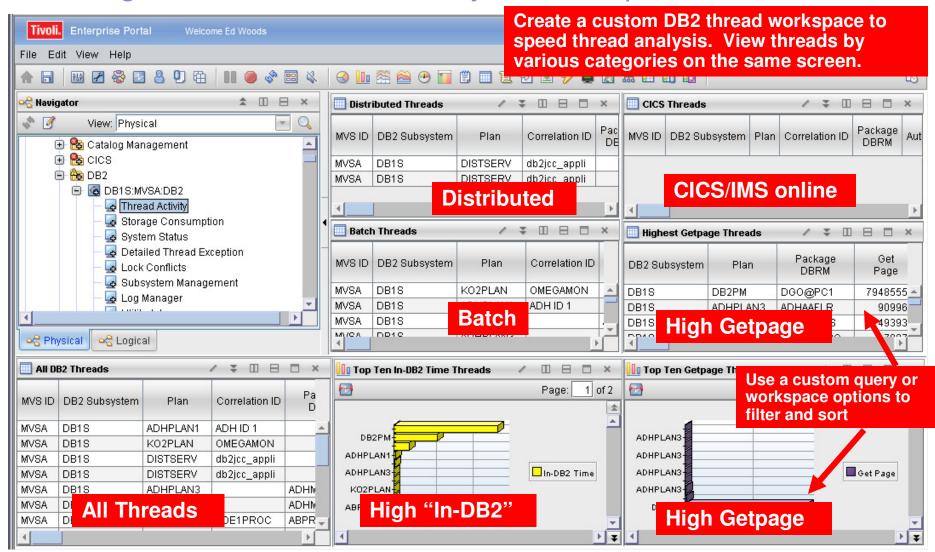


Scenario #2 – Isolating DB2 Performance Bottlenecks



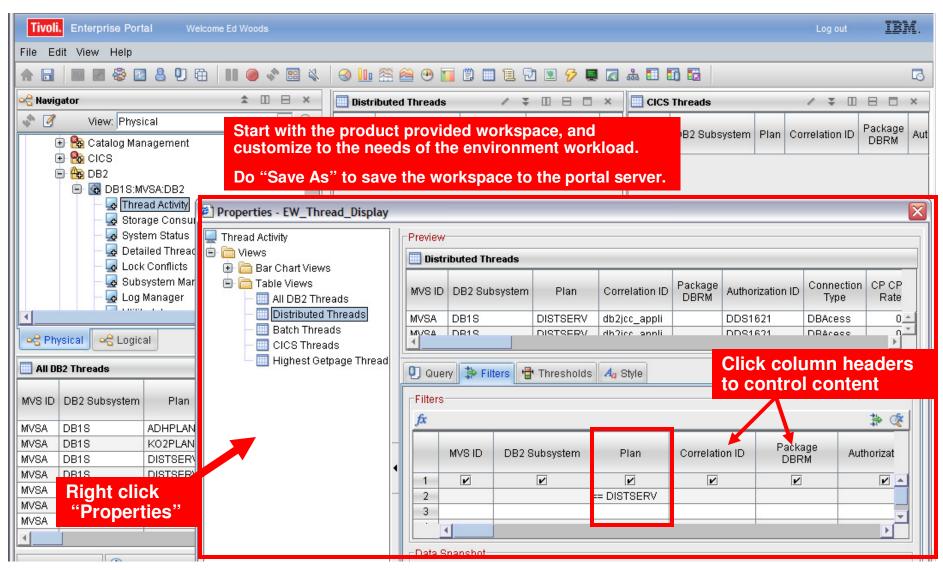


DB2 Thread Analysis Creating A Custom Thread Analysis Workspace



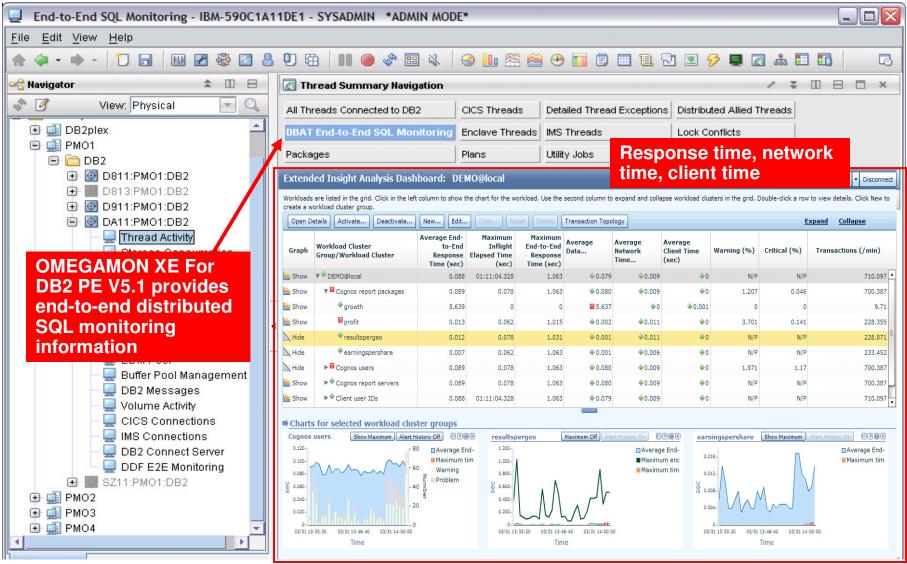


Creating A Custom Thread Analysis Workspace - Continued



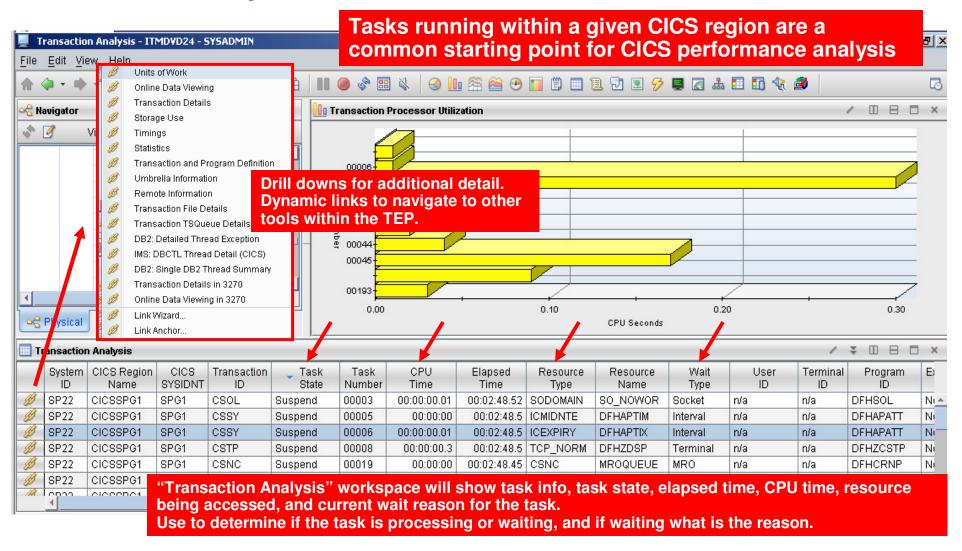


OMEGAMON XE For DB2 PE V5.1 Analyze Distributed DB2 Thread Performance Within The Portal



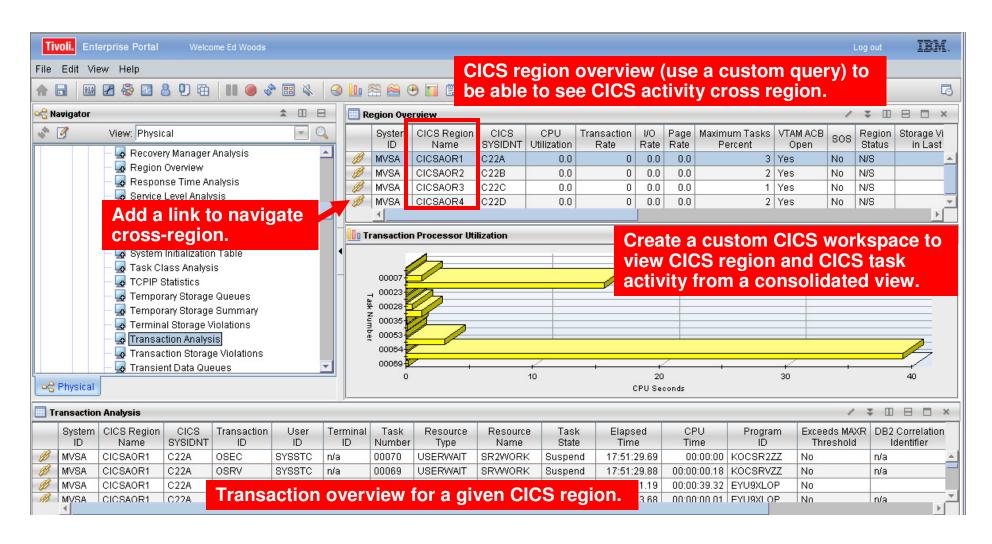


Scenario #3 – Isolating CICS Performance Issues CICS Task Analysis



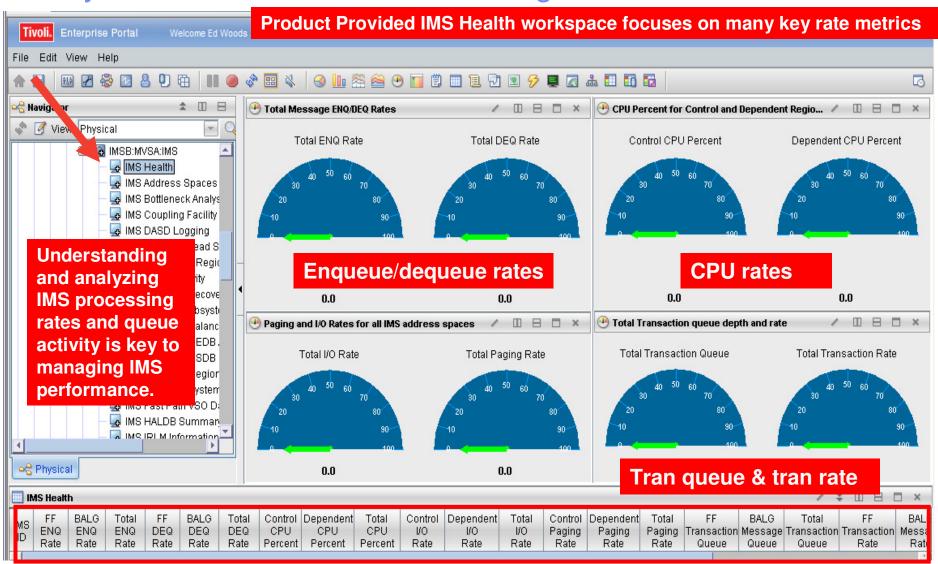


Isolating CICS Performance Issues CICS Task Analysis And Region Analysis With A Custom Workspace



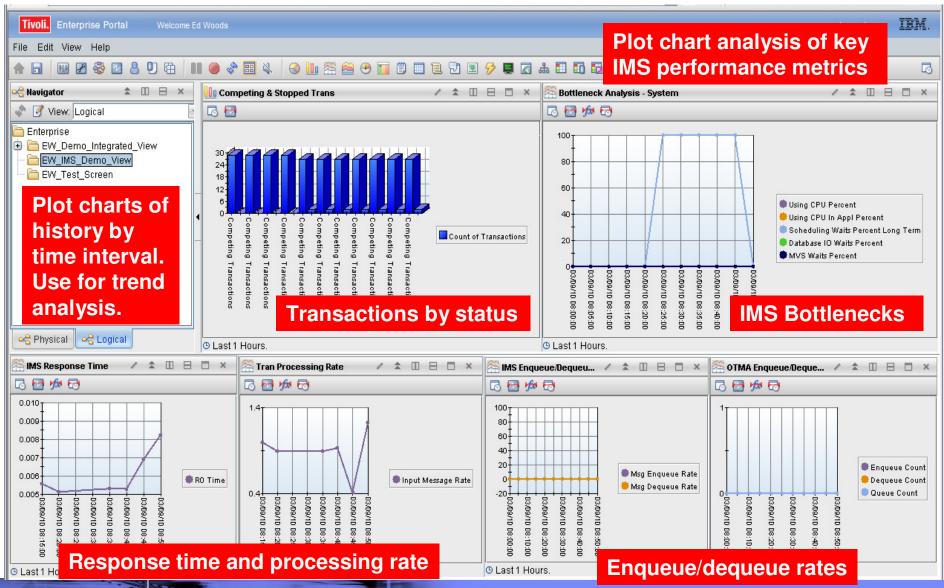


Scenario #4 – Isolate IMS Bottlenecks Analyze IMS Queues And Processing



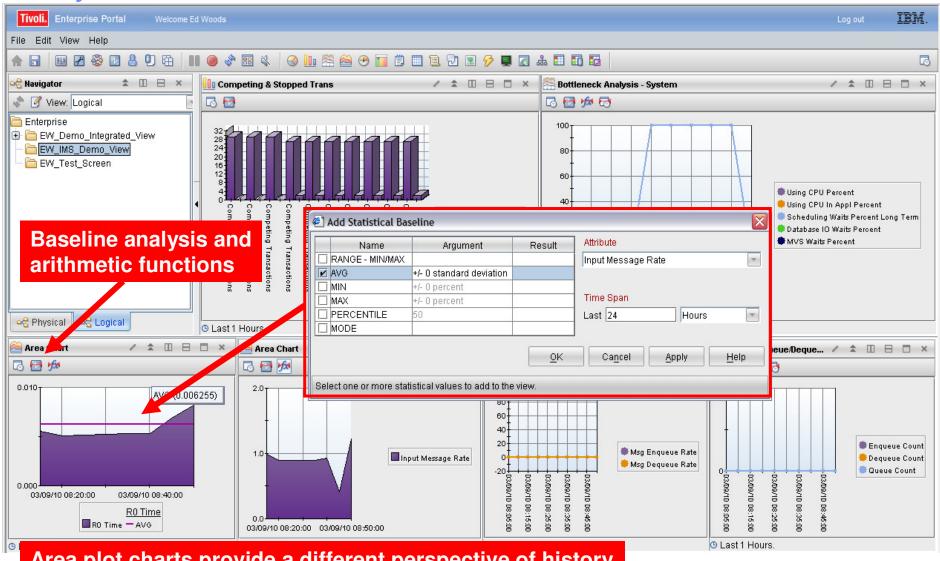


IMS Historical Performance Analysis Custom Workspace





The TEP Provides Powerful Chart Functions And Statistical Analysis Features

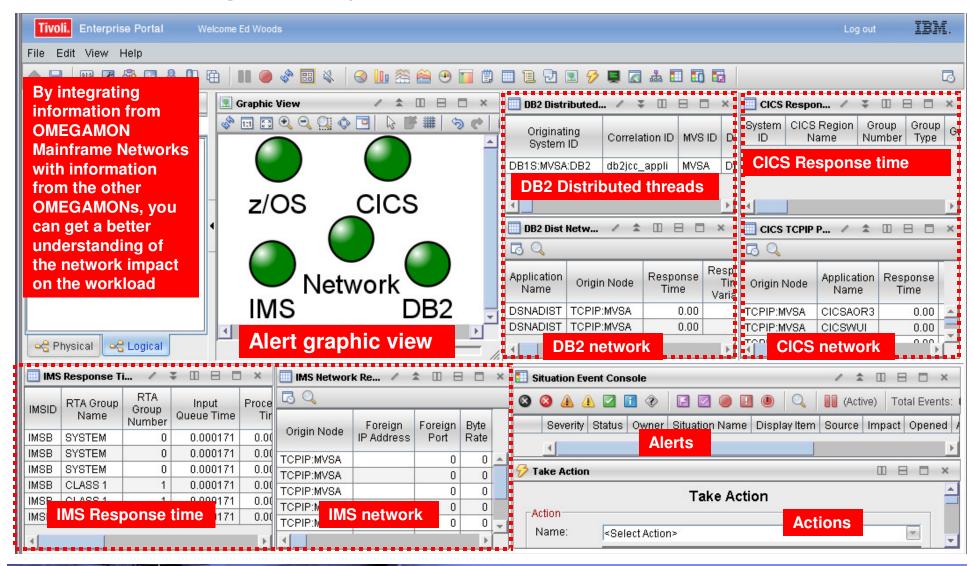


Area plot charts provide a different perspective of history

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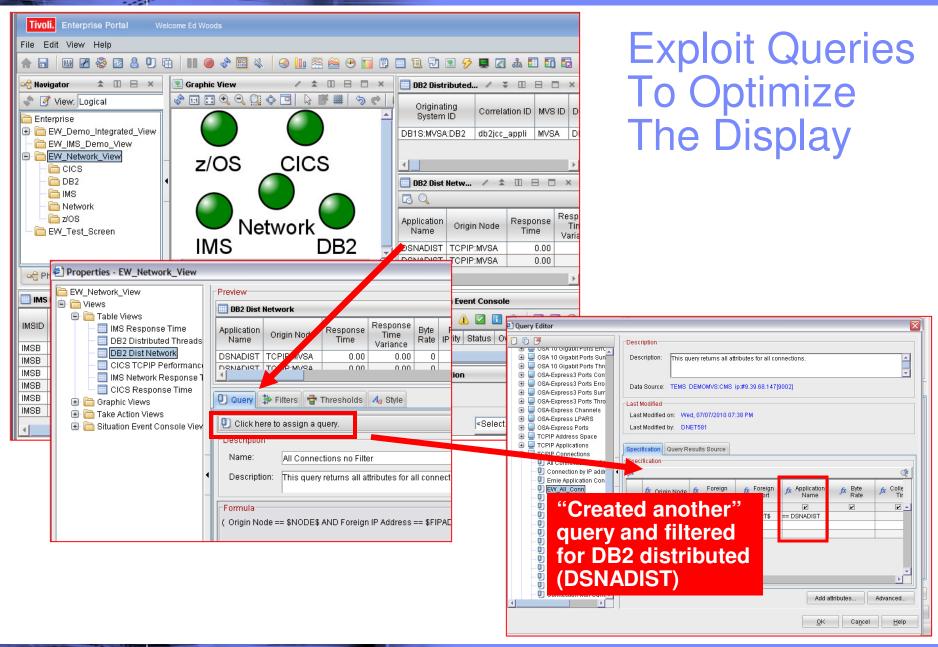


Scenario #5 – Network Performance And Availability Understanding The Impact Of The Network On z/OS



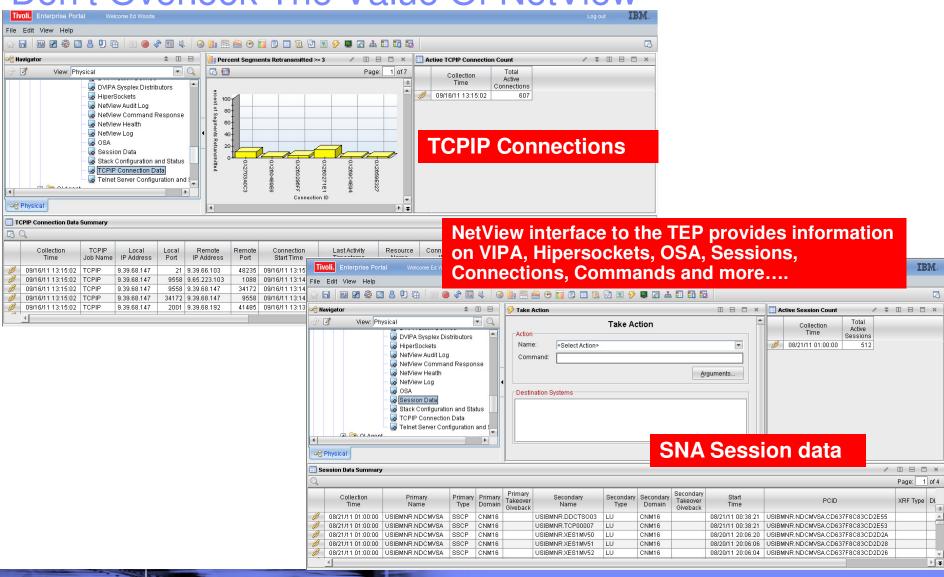
| IBM Software Group | Tivoli Software







NetView Integrates With The Tivoli Enterprise Portal Don't Overlook The Value Of NetView



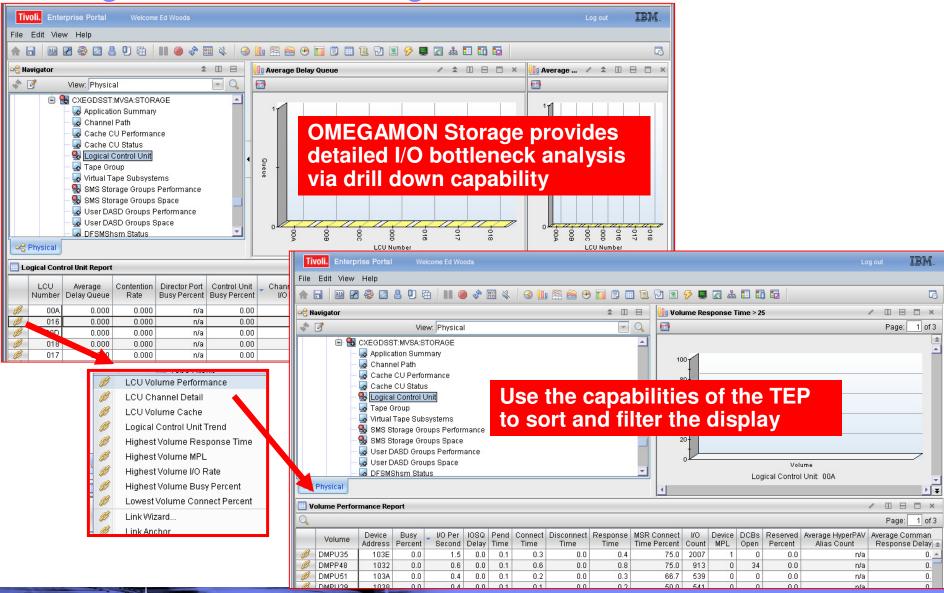


Scenario #6 - Storage Storage - Understanding I/O bottlenecks

- I/O potentially impacts many types of workload on z/OS
 - DB2, IMS, CICS, MQ, WebSphere and much more.....
 - CPUs are **FAST**, I/O is **SSLLOOWW.....**
- OMEGAMON provides I/O information in several areas
 - OMEGAMON XE For z/OS I/O by Volser, I/O for tasks, Paging I/O
 - OMEGAMON XE For DB2 I/O by DB2 object and volser, Logging I/O
 - OMEGAMON XE For CICS VSAM I/O (LSR stats), task and region delays
 - OMEGAMON XE For IMS IMS DB I/O, IMS MSG Q data set I/O, IMS log I/O
 - OMEGAMON XE For Mainframe Networks FTP activity
 - OMEGAMON XE For Messaging Queues, buffers, logging
- OMEGAMON XE For Storage provides the most robust analysis of storage and I/O on z/OS
 - LCU, Control Unit, Volser, dataset level
 - Virtual tape, Cache control unit (including control unit internal info)
 - SMS and HSM monitoring analysis
 - User defined I/O and space groups, Application I/O and space groups

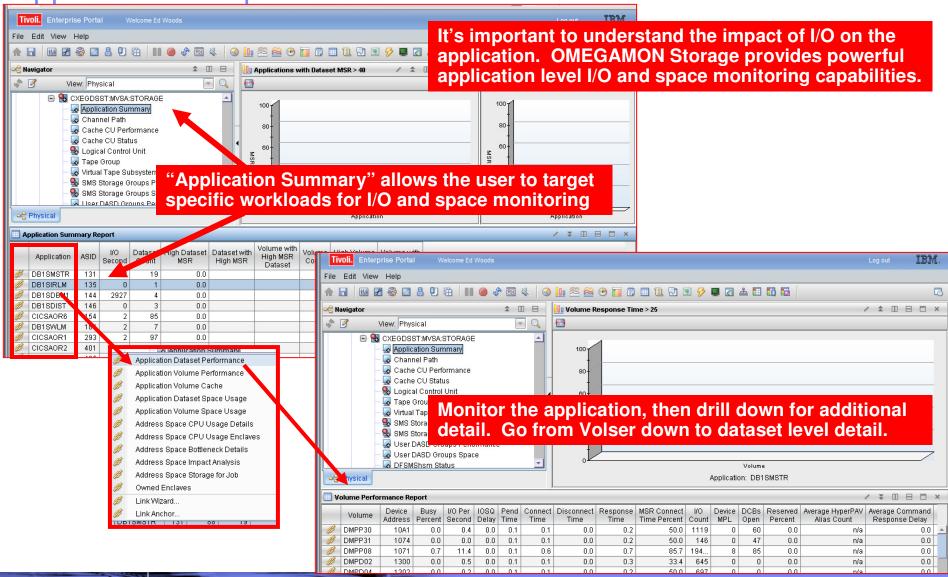


Storage – Understanding I/O Bottlenecks





Storage – Understanding I/O Bottlenecks From The Application Perspective





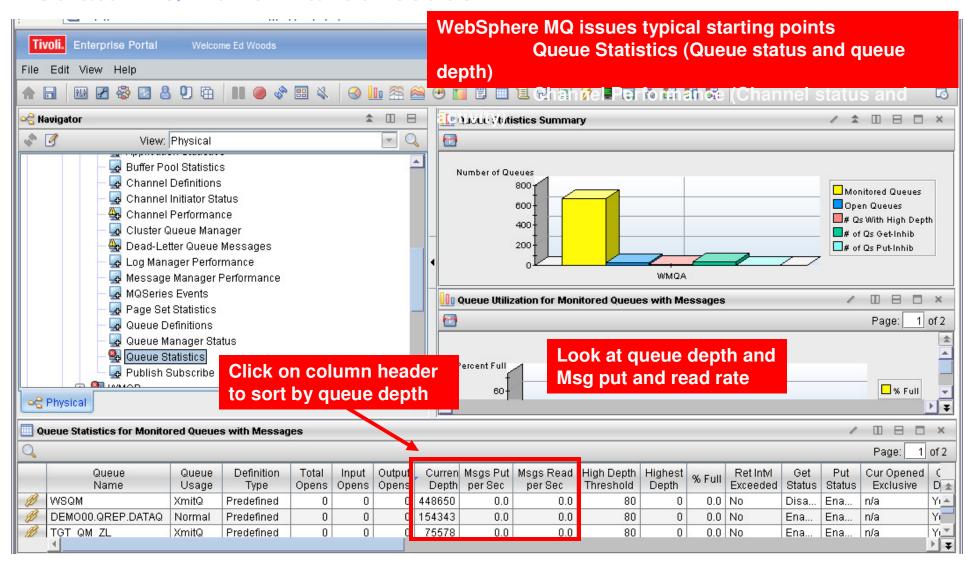
OMEGAMON for z/OS Management Suite V4.2.0

Add Network And Storage Monitoring Capabilities To Your Existing Monitoring Suite

- OMEGAMON z/OS Management Suite V4.2 provides a convenient way to add integrated z/OS, Network, and Storage in a single solution
- Expands the reach of core z/OS monitoring
 - Include robust detailed network analysis
 - Add more detailed storage information
 - All integrated via the Tivoli Enterprise Portal
- For more information:
 - http://www-01.ibm.com/common/ssi/cgibin/ssialias?infotype=an&subtype=ca&htmlfid=897/ENUS211-325&appname=isource&language=enus#h2-abstrx

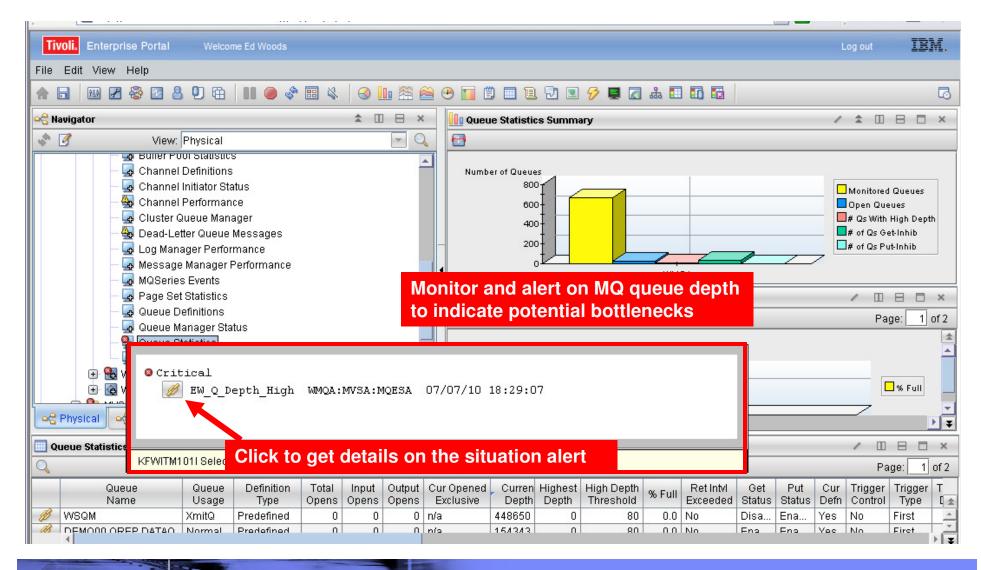


Scenario #7 – WebSphere MQ Isolate MQ Performance Issues



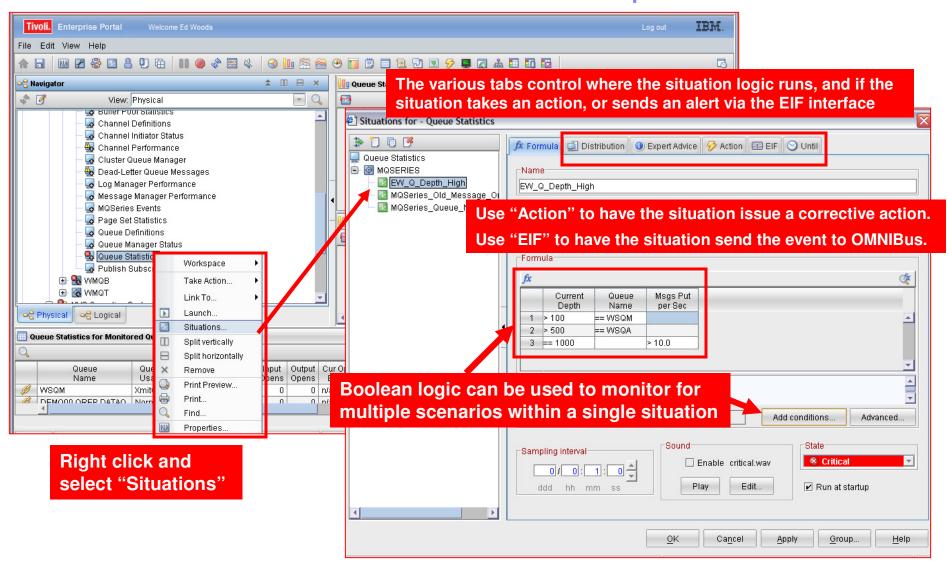


Use Situations To Alert On MQ Queue Depth



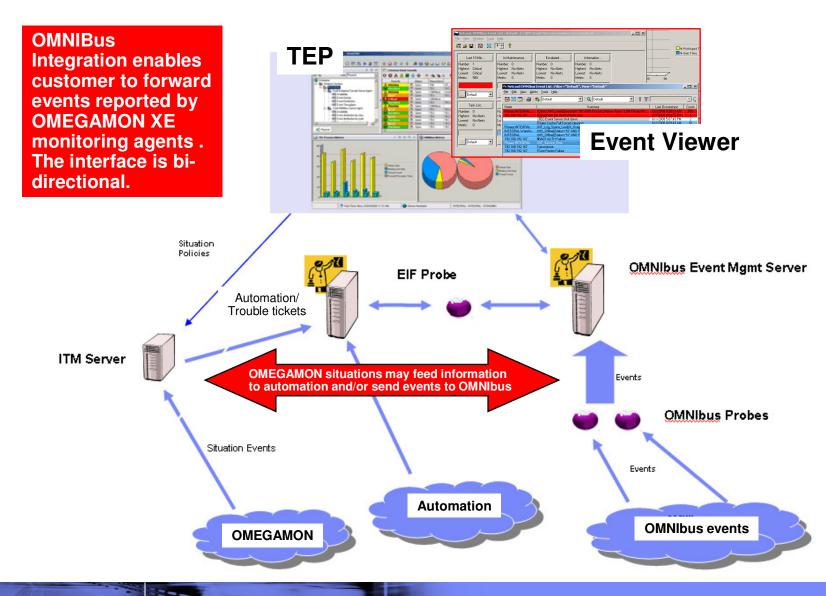


A Situation To Monitor MQ Queue Depth



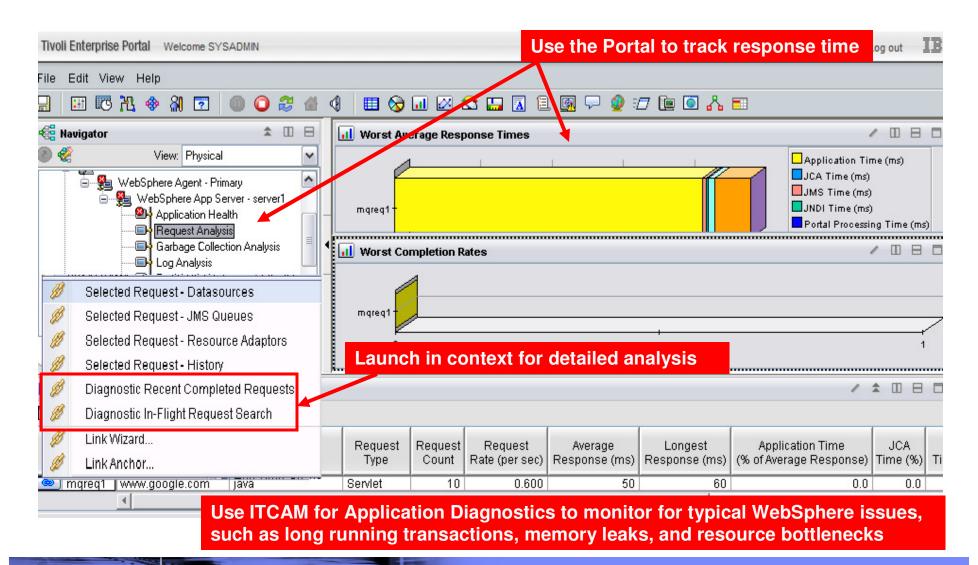


Use The EIF Interface To Send Events To OMNIBus



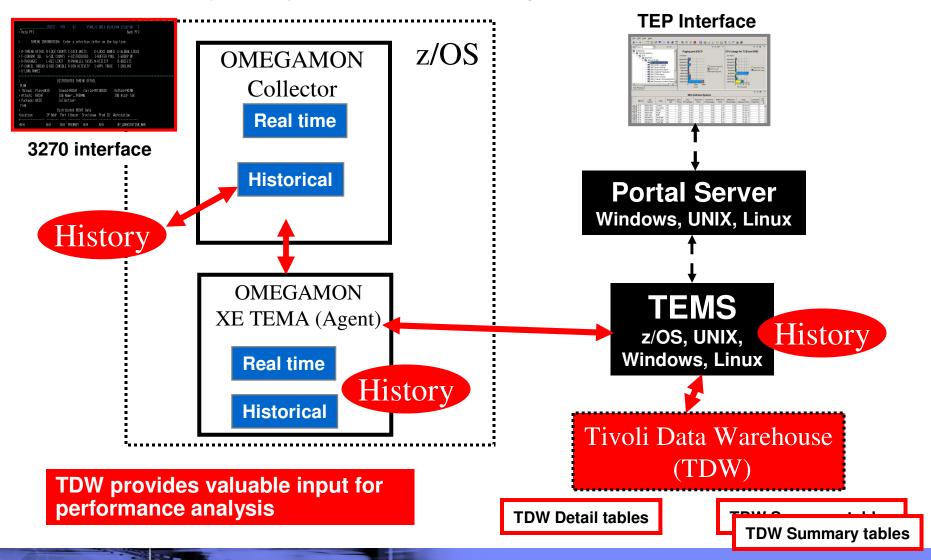


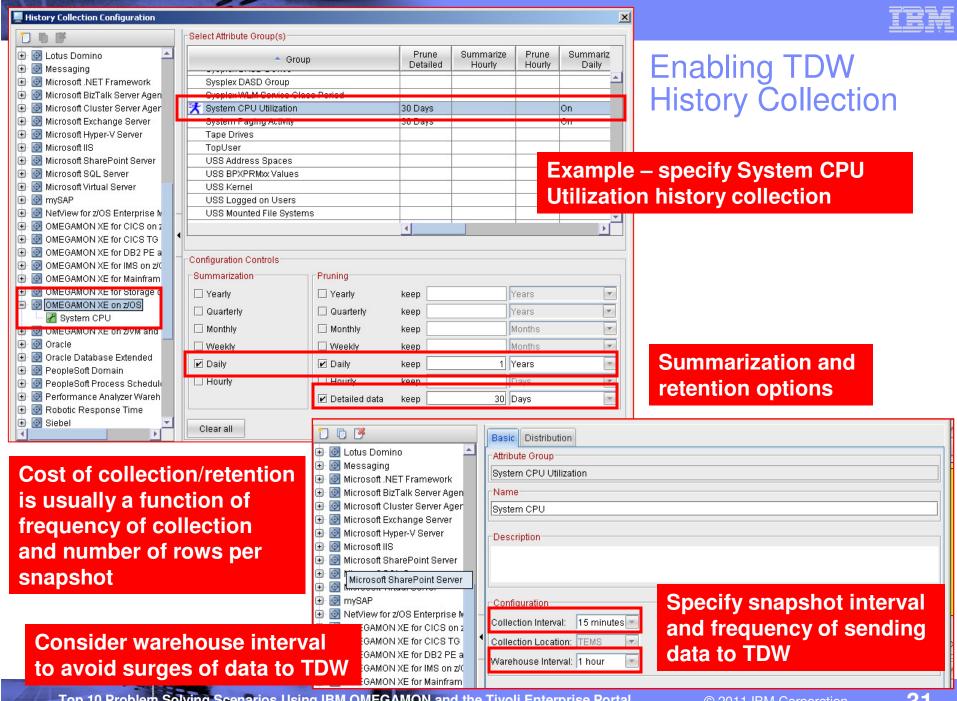
Scenario #8 – ITCAM For Application Diagnostics Understand WebSphere Performance Bottlenecks





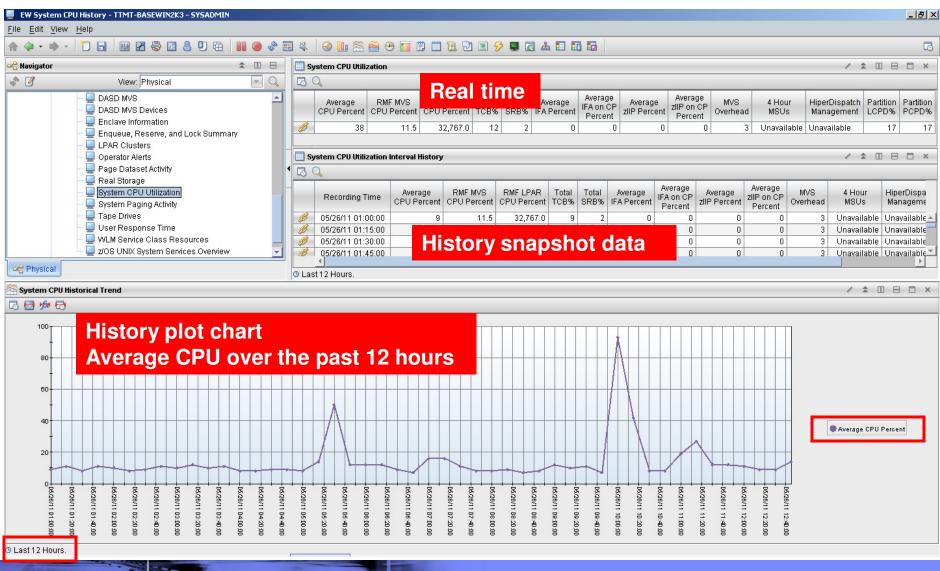
Scenario #9 – Enable And Use The Tivoli Data Warehouse (TDW) To Trend, Analyze, and Isolate





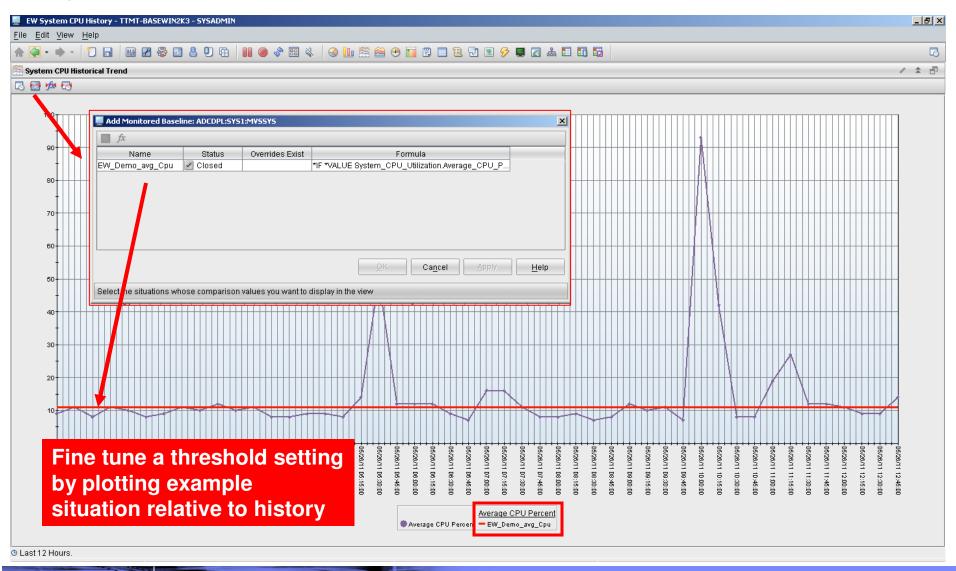


Use The TEP To Create A Custom Workspace As A Starting Point For Historical Data Analysis



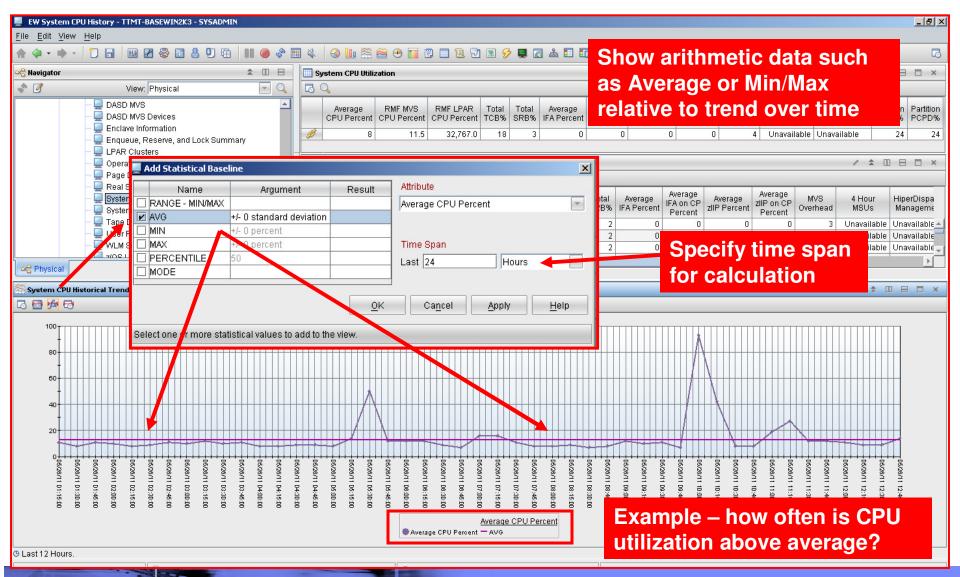


Use A Situation To Track A Monitored Baseline Help Determine Where To Set A Threshold Level



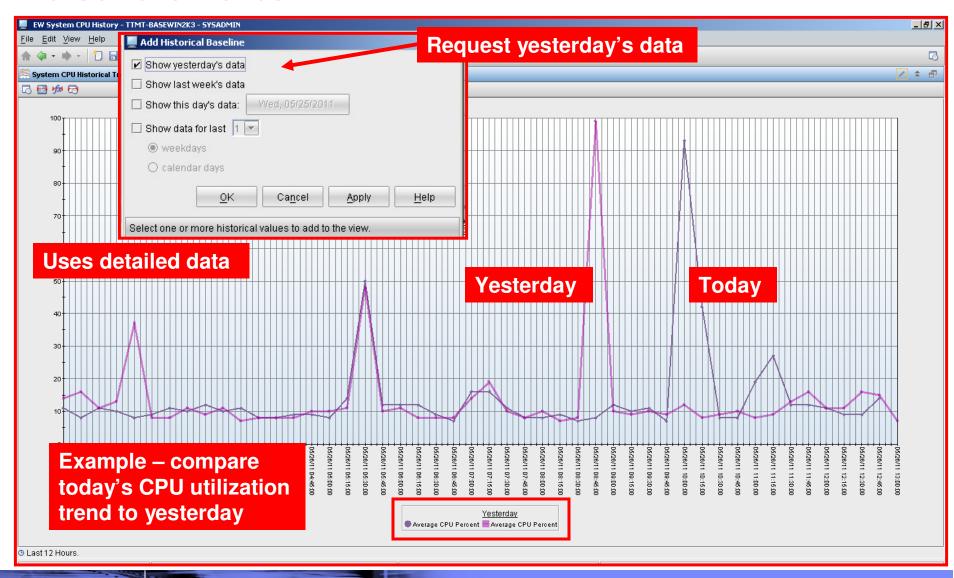


Use Arithmetic Functions To Trend History





Use Historical Baseline To Compare Past Trends To Current Trends



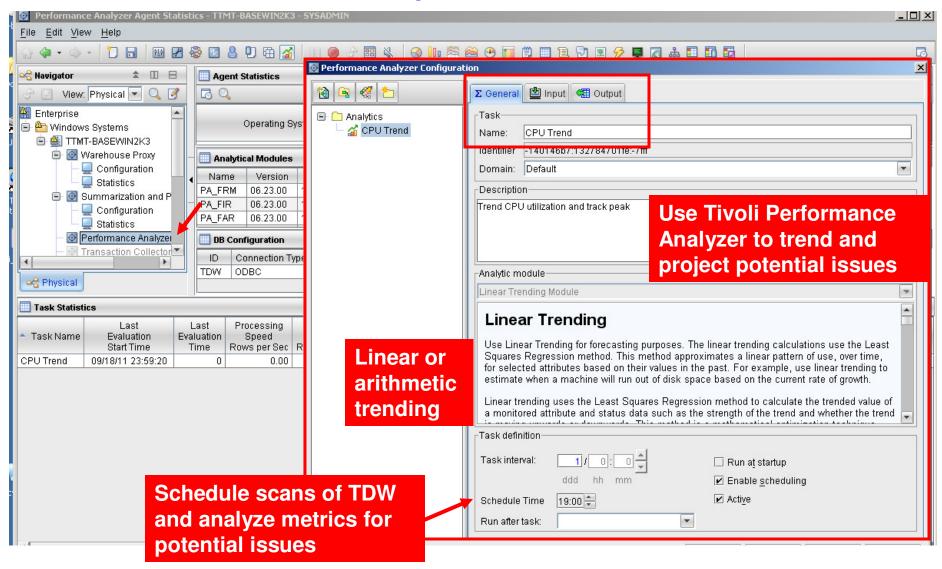


IBM Tivoli Monitoring (ITM) 6.2.3 Is Now Available What's In ITM 6.2.3

- Application Support Mismatch tool shows version discrepancies
 - Show new or updated application support event (Note not yet supported on z/OS yet)
- Tivoli Performance Analyzer now a base component of IBM Tivoli Monitoring
 - Tivoli Performance Analyzer adds predictive capability to Tivoli Monitoring
 - Monitor resource consumption trends, anticipate future performance issues
- Situation event console and Common event console enhancements
- Manually started situation enhancements
 - Automatically add to managed systems lists for distribution
- Historical data compression before upload to Tivoli Data Warehouse
 - Reduce network traffic, data collected from distributed monitoring agents is now compressed in memory at the collection location
- New and enhanced CLI tacmd commands
- Tivoli Application Dependency Discovery Manager policies
 - Create policies that interact with your Tivoli Application Dependency Discovery Manager (TADDM) environment
 - Policies can forward events such as, new, changed, or destroyed resources to your Tivoli Application Dependency Discovery Manager server

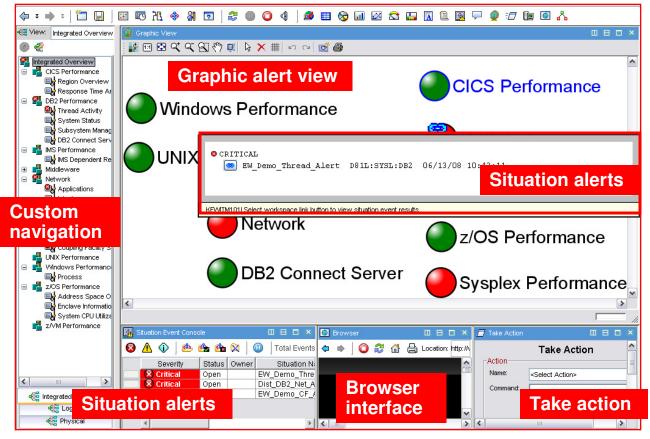


Tivoli Performance Analyzer





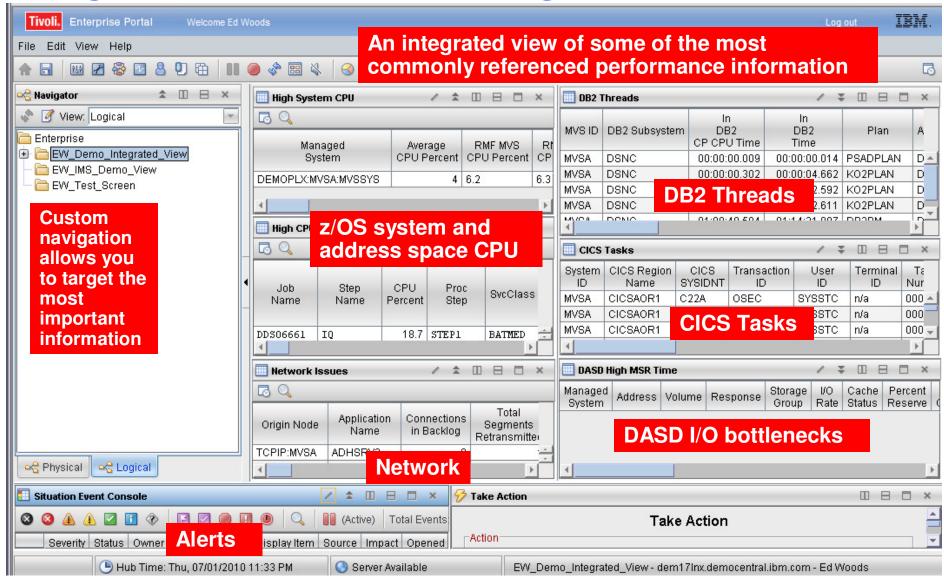
Scenario #10 – A Dashboard To Provide An Integrated Problem Management Paradigm



- Use the graphics and integration capabilities of the Tivoli Enterprise Portal to provided custom dashboard views targeted for specific audiences
 - Technical views, Operational views, Alert management views, SME views, End to end business application views, Management by exception views



Integrated Technical View Using The TEP





Summary

- The Tivoli Enterprise Portal provides a powerful and flexible integrated capability to identify and manage common performance and availability challenges
- The Tivoli Enterprise Portal enables you able to recognize and resolve issues efficiently
- The Tivoli Enterprise Portal allows you to target the most common issues and ensure that you are getting the most from your investment in System z hardware and z/OS software
- New analytic features and functions continue to be added to the Tivoli Enterprise Portal and Tivoli Data Warehouse
- By building dashboards you can use the Tivoli Enterprise Portal as a way to begin the process end to end business application management



Check Out My Blog http://tivoliwithaz.blogspot.com





Thank You!