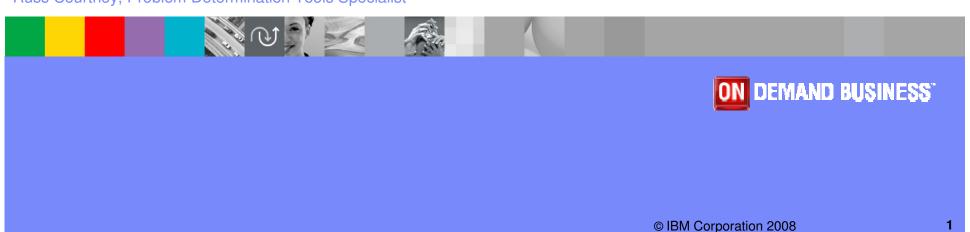
IBM Software Group

Solving CICS Performance Issues with:

CICS Performance Analyzer and Application Performance Analyzer

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Russ Courtney, Problem Determination Tools Specialist





Preface

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Looking for Trouble?

- What's the value of identifying performance issues before they get a chance to escalate?
- How often do you go looking for tuning opportunities?
- What can a performance measurement tool do to help resolve bad application behavior?

If so, you've come to the right place....

Application Performance Analyzer and CICS Performance Analyzer can help you!





Poorly Performing Application

Problem

 End users are complaining that they are not getting the throughput that they expect.

Solution

- Use CICS PA to find the transactions that are not performing up to expectations.
- Use APA to drill down to the application program level to identify the root cause.

	erformance Anal it Analysis Rep					
WAIT0001 Printed at 14:01:01 7/24/2003 Data from 19:26:39	7/14/2003 to	19:38:16	7/14/2003		Page	1
Tran=CBM1						
Summary Data	Time			unt	Ratio	
# Tasks	Total	Average	Total 3962	Average		
Response Time	39174.1585	9.8875	3302			
Dispatch Time	4860.6282	1.2268	347472	87.7	12.4% of Res	ponse
CPU Time	179.7728	0.0454	347472	87.7	3.7% of Dis	
Suspend Wait Time	34313.4642	8.6606	347472	87.7	87.6% of Res	
Dispatch Wait Time	26770.4022	6.7568	343510	86.7	78.0% of Sus	pend
Resource Manager Interface (RMI) elapsed time	4302.4135	1.0859	191768	48.4	11.0% of Res	ponse
Resource Manager Interface (RMI) suspend time	2641.0973	0.6666	19211	4.8	7.7% of Sus	pend
Suspend Detail		Cour	t			
·	Total		%age Grap!		Total	Average
N/A Other Wait Time	21836.2138		63.6% ****	*****	332847	84.0
MAXOTDLY MAXOPENTCBS wait time	4094.5942		11.9% **		639	0.2
LU62WTT LU6.2 wait time	3035.7758		8.8% *		5238	1.3
DSPDELAY First dispatch wait time	2398.0299		7.0% *		3962	1.0
MXTDELAY > First dispatch MXT wait time	374.7682		1.1%		87	0.0
LMDELAY Lock Manager (LM) wait time	2206.6980		6.4% *		2621	0.7
GVUPWAIT Give up control wait time	437.0868		1.3%		277	0.1
JCIOWTT Journal I/O wait time	305.0656	0.0770	0.9%		1888	0.5
Tran=CBPB						
Summary Data	Time		Cor	unt	Ratio	
	Total	Average		Average		
# Tasks			13			
·						

Value

- Faster time for problem resolution.
- CICS PA provides an easy mechanism to identify performance issues at the system level.
- APA allows performance analysis at the program level





CICS Performance Analyzer

What is it?

▶ A Historical Analysis Tool for solving CICS performance issues

What does it do?

- Comprehensive Batch Reporting and Analysis from SMF data
- User friendly interface to build, maintain and submit reports
- Extensive Tabular Reports and Extracts (over 150)
- Create Historical Databases that include trend and capacity information
- Online Statistics Reporting Capability

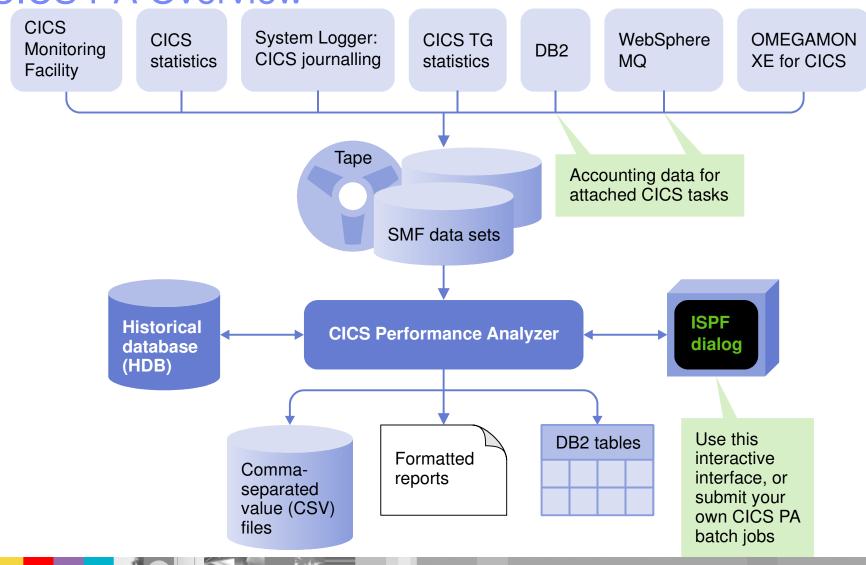
Benefits

- Improves tuning and capacity planning analysis
- Improve transaction response time
- Provides detailed performance bottleneck analysis
- Uncovers trends leading to poor CICS performance or even outages
- ▶ Helps plan capacity for optimal performance





CICS PA Overview





So, how can CICS PA help identify problem transactions.

Start with High Level Reports?

The Wait Analysis Report gives an overview of transaction activity at a summary level.

Next? Drill Down

- Summary reports show aggregate performance.
 - Based on anomalies identified by the Wait Analysis report, chose a sample summary report that will highlight the issue.

Drill Down Further

List and ListX reports allow you to look at performance measurements for specific tasks.

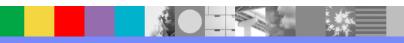




CICS PA Wait Analysis Report ... Summary Page

WAIT0001 Printed at 11:22:32 11/25/2008 Data from	19:08:52 11/12/20	08 to 08:47:	43 11/25/2008	Page	1
	Ti Total	Ratio			
# Tasks	2119	Average			
Response Time	3518683	1660.5398			
Dispatch Time	5801.6319	2.7379		0.2% of Respon	
CPU Time	5476.9862	2.5847		94.4% of Dispat	
Suspend Wait Time	3512882	1657.8019		99.8% of Respon	
Dispatch Wait Time	5.3652	0.0025		0.0% of Suspen	
Resource Manager Interface (RMI) elapsed time	17218.8165	8.1259		0.5% of Respon	ise
Resource Manager Interface (RMI) suspend time	17100.4236	8.0700		0.5% of Suspen	ıd
		Susp	pend Time	Field Availabil	ity
	Total	Average	%age Graph	Present Miss	ing
N/A Other Wait Time	1406049	663.5439	40.0% ******		
WTEXWAIT External ECB wait time	1184287	558.8899	33.7% *****	2119	0
ENQDELAY Local Enqueue wait time	4614743E-01	217.7793	13.1% **	2119	0
TCTOWIT Terminal wait for input time	4304608F-01	993,1434	12 32 **	2119	N

Notice the High Enqueue Wait Time





CICS PA Wait Analysis Report ... Transaction Page

[ran=TSSA						ľ
Summary Data	Tim	e	Co	unt	Ratio	
	Total	Average	Total	Average		
# Tasks			260			
Response Time	97113.6699	373.5141				
Dispatch Time	1154.2078	4.4393	9914	38.1	1.2% of Re	sponse
CPU Time	1094.4785	4.2095	9914	38.1	94.8% of Di	spatch
Suspend Wait Time	95959.4621	369.0749	9914	38.1	98.8% of Re	sponse
Dispatch Wait Time	0.6036	0.0023	9654	37.1	0.0% of Su	spend
Resource Manager Interface (RMI) elapsed time	3139.0730	12.0734	238540	917.5	3.2% of Re	sponse
Resource Manager Interface (RMI) suspend time	3114.1584	11.9775	60	0.2	3.2% of Su	spend
Suspend Detail		Susp	end Time		Cou	nt
	Total	Average	%age Grap	1	Total	Average
ENQDELAY Local Enqueue wait time	90481.8086	348.0070	94.3% ****	*****	254	1.0
DB2RDYQW DB2 Thread wait time	2959.1902	11.3815	3.1%		54	0.2
DSPDELAY First dispatch wait time	2356.4440	9.0632	2.5%		260	1.0
MXTDELAY > First dispatch MXT wait time	2354.1799	9.0545	2.5%		24	0.1
DB2CONWT DB2 Connection wait time	15 4. 9675	0.5960	0.2%		4	0.0
FCIOWTT File I/O wait time	3.2069	0.0123	0.0%		1302	5.0
JCIOWTT Journal I/O wait time	2.6690	0.0103	0.0%		1560	6.0
N/A Other Wait Time	0.9206	0.0035	0.0%		96	0.4





Transaction Summary Report

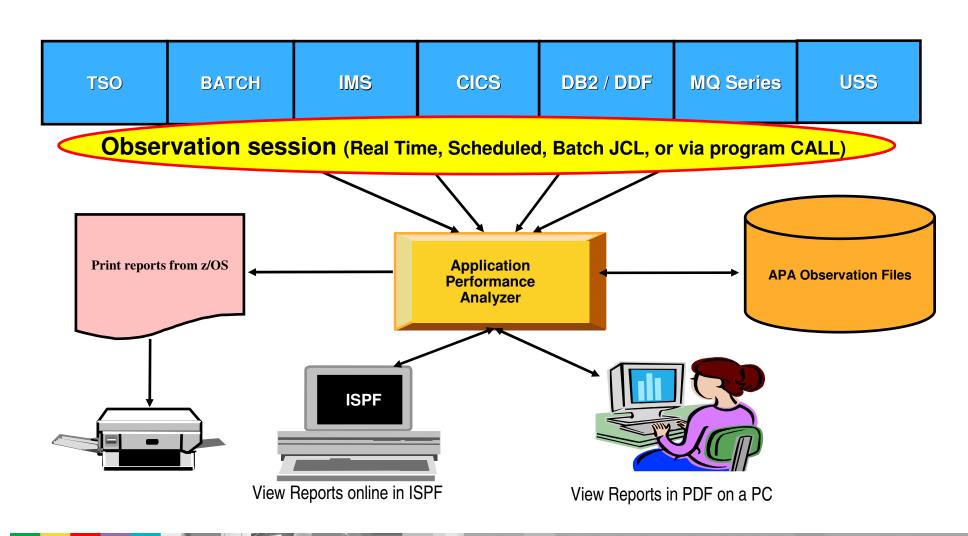
V2R1MO CICS Performance Analyzer Performance Summary									
	001 Printed at 12:19:5			:35 11/17/20	08 to 14:55:23 11/20/2		Page	1	
Irans:	action CPU Analysis ar	id Extract (V3) ·	· Summary						
	Avg	Avg Av	rg Avg	Avg Avg	Avg Avg	Avg Avg			
Tran	#Tasks Response	Dispatch User C	Մ Suspend DispW	ait DSCHMDLY	FC Wait ENQDelay DB2	Regs DB2ThdWt			
	Time	Time Tin	ne Time T	ime Time	Time Time	Count Time			
NACT	16 .0009	.0008 .000	0. 0000. (.0000	.0000 .0000	0 .0000			
120	1 80.9640	.0013 .000	19 80.9627 .0	0000.	.0000 .0000	0 .0000			
AZZT	260 373.5141	4.4393 4.209	95 369.0749 .0	023 .0010	.012 <mark>3</mark> 348.0070	913 11.3815			
TSSB	260 381.8605	4.4397 4.209	34 377 .4 208 . 0	026 .0009	.012 <mark>3 354.8348</mark>	913 12.3988			
1220	260 383.7118	4.4416 4.209	3 379.2701 .0	026 .0011	.012 <mark>4</mark> 355.9240	913 12.6487			
TSSD	260 385.2657	4.4176 4.209	92 380.8 4 81 .0	024 .0010	.012 <mark>4</mark> 356.9188	913 12.7140			
TSSE	260 388.4694	4.4420 4.209	95 38 4. 0273 .0	024 .0010	.0121 359.2161	913 13.0671			
TSS1	26 12.9916	.0236 .003	.6 12 . 9680 .0	.0000	.0000 .0000	0 .0000			
VIDC	1 91.4269	.0024 .000	0. 91 .4 2 4 5	0000.	.0000 .0000	0 .0000			
VTMI	1 .0007	.0006 .000	00000 .0	.0000	.0000 .0000	0 .0000			
Total	1345 370.1441	4.2881 4.068	36 365.8560 .0	024 .0010	.0119 343 1035	882 12.0257			





Application Performance Analyzer Functional Overview

Application performance analysis tooling for application developers





Application Performance Analyzer Report Summary

CICS

Session Statistics
CPU Usage by Txn
Mean Service Time by Txn
Total Service Time by Txn
Service Time by Task Id
Wait Time by Txn

Wait

Time by Task/Category
Time by Task/Module
Time Referred Attribution

MQSeries

Activity Summary
CPU Usage by Queue
CPU Usage by Request
CPU Usage by TXN
Serv Time by Queue
Serv Time by Request
Serv Time by TXN
Wait Time by Queue
Wait Time by Request
Wait Time by TXN

Coupling Facility

Summary Mean Times Facility Total Times

Storage & Statistics

Measurement Profile
Load Module Attributes
Load Module Summary
TCB Summary
Memory Usage Timeline
Data Space Usage Timeline
TCB Execution Summary
Processor Utilization Summary

CPU

Usage by Category
Usage by Procedure
Usage by Module
Referred Attribution
Usage by Code Slice
Usage Timeline
Usage Task/Category
Usage Task/Module

Variance

Summary

DASD

Usage by Device
Activity Timeline
Usage by DDNAME
I/O Wait Time
Usage by Dataset
VSAM Buffer Pool Usage
Dataset Attributes
Summary
DASD VSAM Statistics

DB2

Measurement Profile
Wait Time by Stmt / Plan / DBRM
Activity Timeline
Activity by Stmt / Plan / DBRM
CPU/Svc Time Stmt / Plan / DBRM
Statement Attributes
Threads Analysis
CPU by Plan/Stored Proc
Incoming DRDA/DDF Requests

HFS / zFiles

File Activity Device Activity Wait Times Service Times

IMS

Measurement Profile
DL/I Call Timeline
DL/I Transaction Timeline
Transaction Activity Timeline
Usage by PSB
Usage by Transaction
Usage by DL/I Call
Transaction Service Times
Transaction DL/I Counts

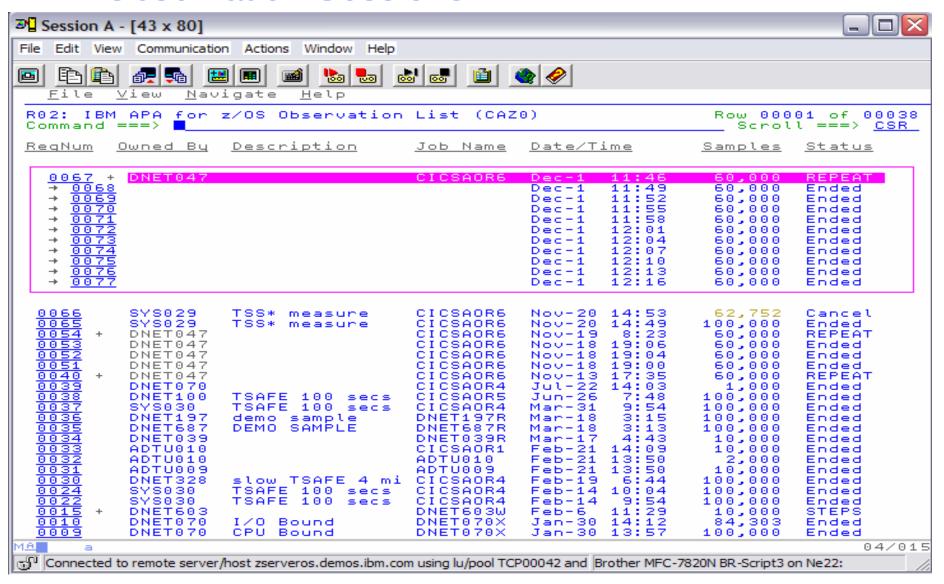
JAVA

Summary CPU Usage Service Time Wait Time



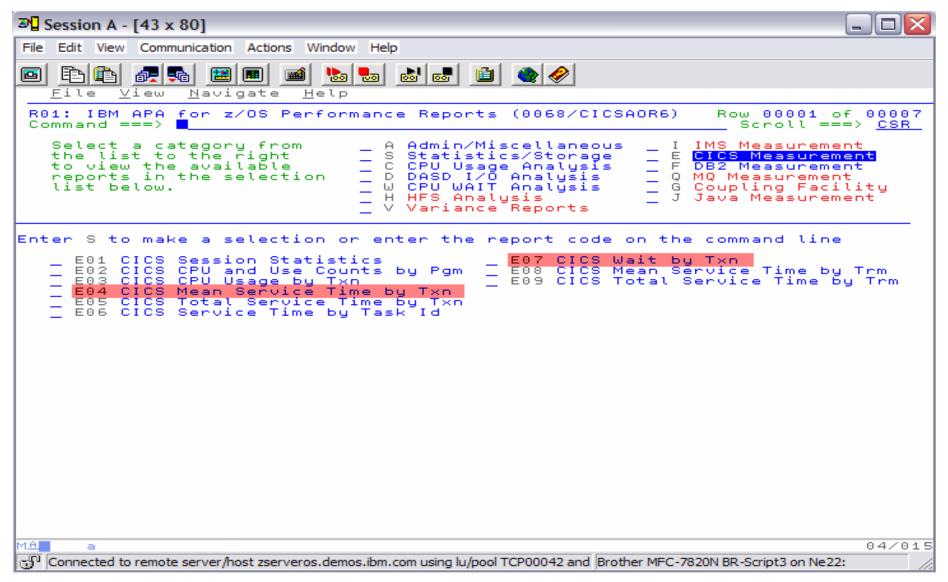


APA Observation Sessions



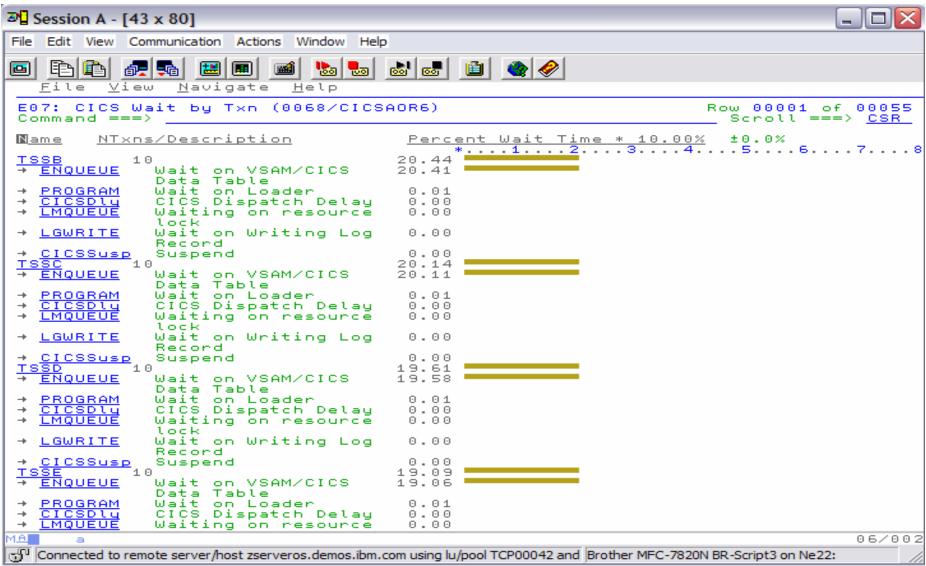


APA Matches To Source



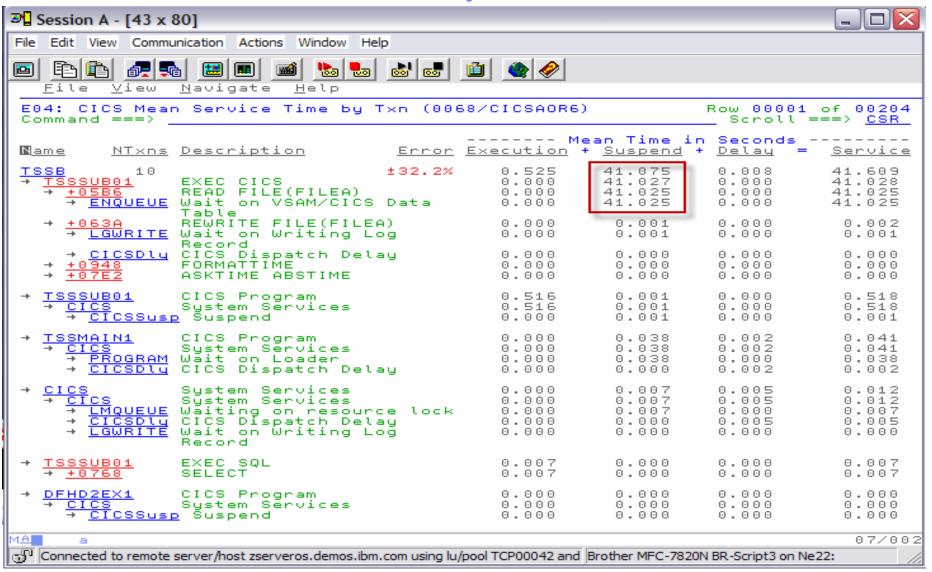


CICS Wait by Transaction – (expanded report)



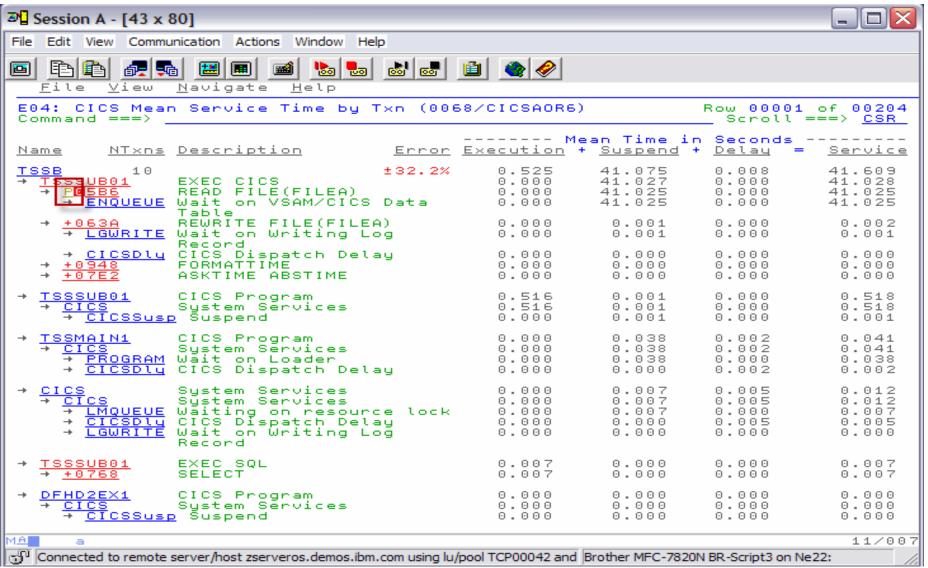


CICS Mean Service Time by Transaction



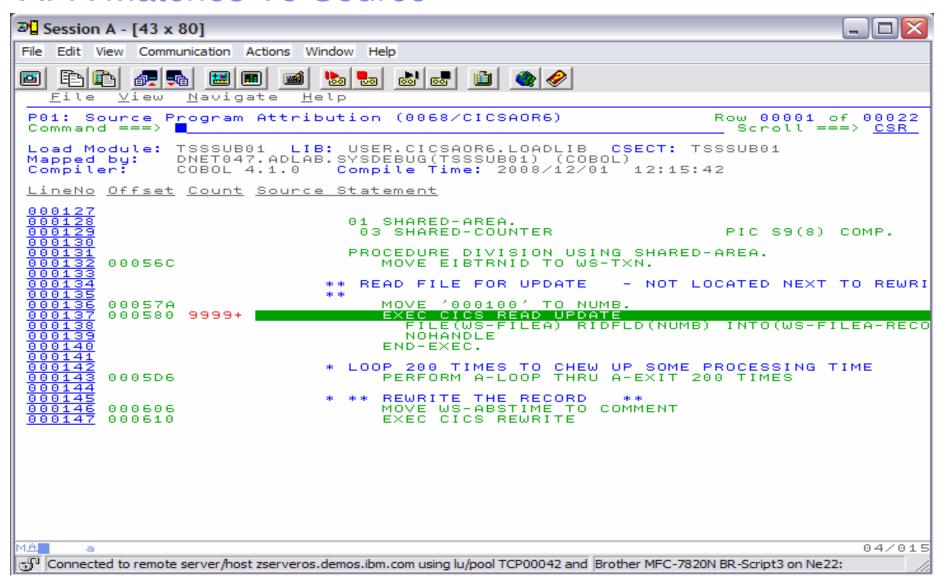


Location of Wait Within the Program Source Listing





APA Matches To Source





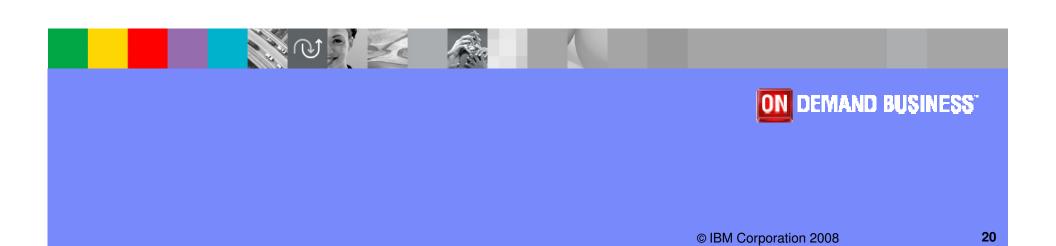
CICS PA Transaction Profiling Report

V2R1MO CICS Performance Analyzer Transaction Profiling														
PROF00I	01 Printed a	t 13:45:1	8 11/25/2					11/25/200					Page	1
					Baseline	Data from	13:08:55	11/18/200	8 to 13:3	34:43 11/1	8/2008			
Transai	ction CPU And	alysis an	d Extract	t (V3) - :	Summary									
			Avg	Avg					Avg		Avg	Avg		
Tran		#Tasks	Response	Dispatch	User CPU	Suspend	DispWait	DSCHMDLY	FC Wait	ENQDelay	DB2 Regs	DB2ThdWt		
			Time	Time	Time	Time	Time	Time	Time	Time	Count	Time		
TSSA	Report	20	94.9614	4.6920	4.6239	90.2693	.0078	.0025	.0147	5.9570	1000	84.2705		
ASST	Baseline	30	110.6497	4.6885	4.6242	105.9613	.0014	.0002	.0118	105.9301	1000	.0000		
	Delta	-10	-15.6883	+.0036	0003	-15.6919	+.0064	+.0022	+.0028	-99.9731	0	+84.2705		
	Change%	-33.33	-14.18	+.08	01	-14.81	+469.45	+906.91	+23.89	-94.38	.00	+9999,99		
TSSB	Report	19	90.3706	4.6960	4.6237	85.6746	.0081	.0024	.0149	6.3132	1000	79.3199		
TSSB	Baseline	29	116.5672	4.6883	4.6238	111.8789	.0015	.0002	.0118	111.8473	1000	.0000		
	Delta	-10	26.1966	+.0077	0000	-26.2042	+.0066	+.0022	+.0032	-105.534	0	+79.3199		
	Change%	-34.48	-22.47	+.16	00	-23.42	+432.59	+1070.64	+27.03	-94.3F	.00	+9999.99		
	_													



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Summary





CICS Performance Analyzer for z/OS

Key features

- Comprehensive Performance Reporting and Analysis for CICS
- Including DB2, WebSphere MQ, and MVS System Logger
- Extensive Tabular Reports and Extract Data Sets
- Historical Database (HDB)
- Trending and Capacity Planning
- ISPF Dialog to build, maintain, and submit reports and extracts
- Comprehensive reporting of CICS Statistics data
- Threadsafe metrics like TCB use by transaction, dispatch and CPU time, number of TCB switches etc

CICS Support

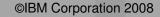
CICS TS V2,V3, and V1.3

New in CICS PA V2.1

- CICS TS V3.2 support including:
 - Compressed SMF type 110 records
 - Higher precision (12-byte) clock
- Extended integration with OMEGAMON XE for CICS
 - Report on 3rd party systems monitored by OMEGAMON (Adabas, CA-IDMS, CA-Datacom, Supra)
 - Report on Resource Limit Warnings
- New and updated sample reports
 - Transaction Profiling reports
 - Distribution reports
- Application Grouping
- Historical Reporting using SupportPac CP12









Application Performance Analyzer for z/OS

Key features

- Summary/Profile Reports drill down into detail levels – Load Module, CSECT, Source
- Non-Intrusive Analyzer
- Supports CICS, IMS, DB2, DDF/DRDA, USS, BATCH, MQ, TSO
- Supports COBOL, PL/I, Assembler, JAVA, C/C++
- ▶ Region Analysis All Activity in a Region
- Named Transaction Analysis up to 16
 Transactions or 16 Transaction Masks using wild card
- Terminal ID Analysis up to 8 Terminal ID or 8 Terminal ID Masks

CICS Support

▶ CICS TS V2, V3 and V1.3

New in APA V9.1

Reporting

XML Generation

Recommendation Support

Includes Hints and Tips

Source Support

Elf/Dwarf formats used by the C/C++ language

Processor Usage

 zIPP and zAPP processor usage reflected in reports

IMS Analysis

Supports Named Transactions



Want to know more?

- CICS Tools Web site: http://www.ibm.com/software/htp/cics/tools
- PD Tools Web site: http://www.ibm.com/software/awdtools/deployment
- Manuals:
 - CICS Performance Analyzer for z/OS V2.1 User's Guide SC34-6799
 - CICS Performance Analyzer for z/OS V2.1 Report Reference SC34-6800
 - Application Performance Analyzer for z/OS V9.1 User's Guide SC23-9937
- IBM CICS Explorer The New Face of CICS :
 - SupportPacs available now at <u>ibm.com/cics/explorer</u>
- Contact your Local IBM Representative

