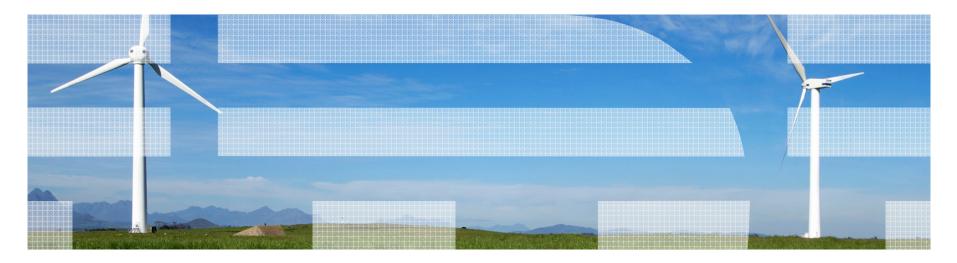


IBM Tivoli NetView[®] for z/OS[®] Integration with Other Products





Leverage NetView's Open Architecture and Integration Points to Improve Key ITIL Services Management Processes

IBM Tivoli NetView for z/OS Leveraging NetView for z/OS Integration Points Improve Data Center Agility and Resiliency Improve Data Center Availability, Predictability, and High Availability Management Scalability Disaster Recovery Management Application Performance Management Workload Automation • Improve System z Network Discovery and Change and Operational Efficiency Management and Resiliency Management of TCP/IP Business Service networks Management Sysplex management Incident and Problem Management Automated responses to messages and events End-to-End Network Management Automated response to Network intrusions



Agenda

OMEGAMON® products and ITM

- Workspace linkage
- Command authorization with NetView
- Tivoli® Application Dependency Discovery Manager (TADDM)

Tivoli Business Services Manager (TBSM)

Tivoli Service Request Manager (TSRM)

IBM Tivoli Network Manager (ITNM)

System Automation for z/OS (SA)

Geographically Dispersed Parallel Sysplex (GDPS[®])

Tivoli Workload Scheduler (TWS)

Summary



Workspace Linkage

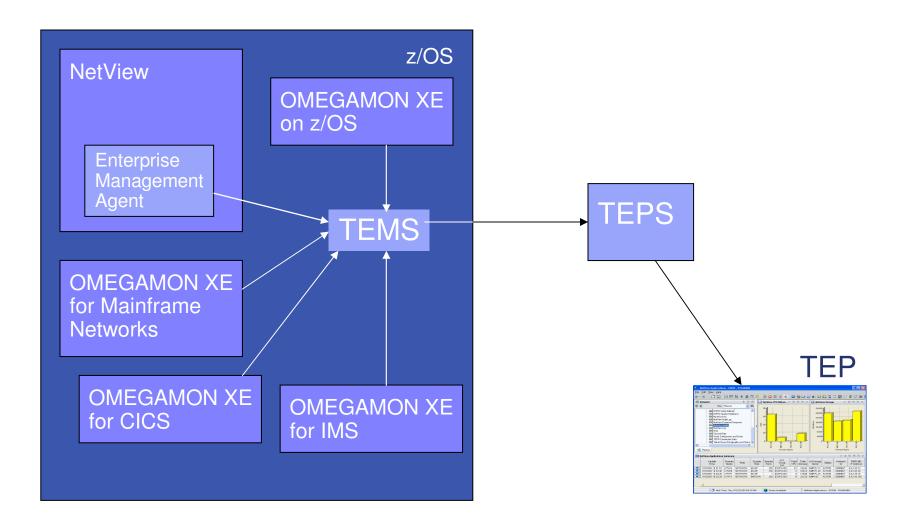
- Integration through Tivoli Enterprise Portal (TEP)
 - Dynamic workspace links
 - Linkage in context
- Correlated links between NetView and ...
 - OMEGAMON XE for Mainframe Networks
 - OMEGAMON XE on z/OS
 - OMEGAMON XE for CICS®
 - OMEGAMON XE for IMS[™]

White paper on OPAL describing how to create/customize your own links:

http://www1.ibm.com/software/brandcatalog/opal/details?catalog.label=1TW10NV06

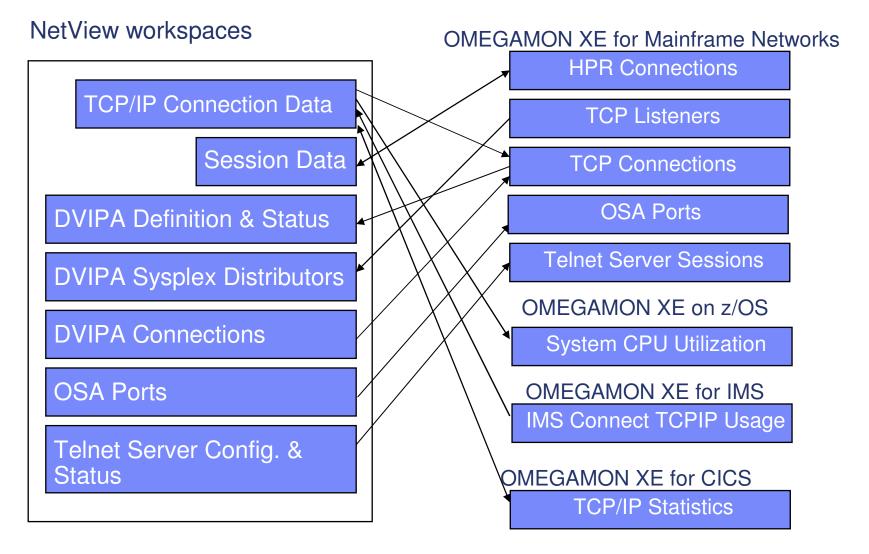


Architecture





Cross-product Linkage

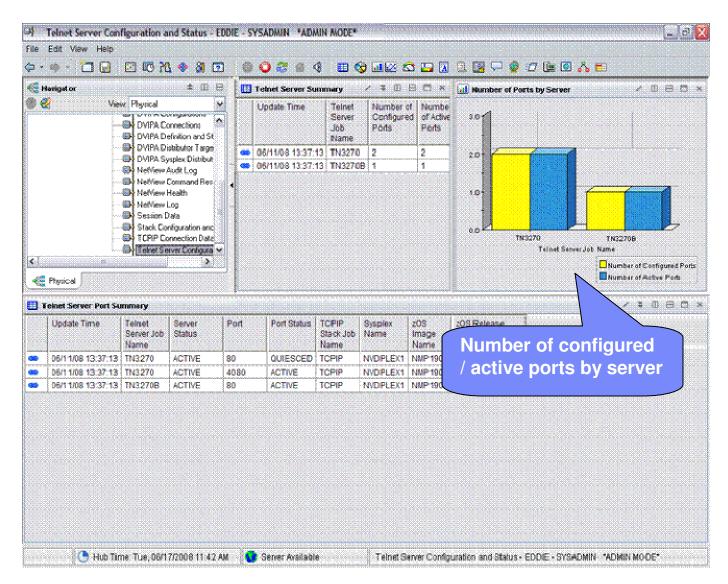


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NetView - OMEGAMON Integration

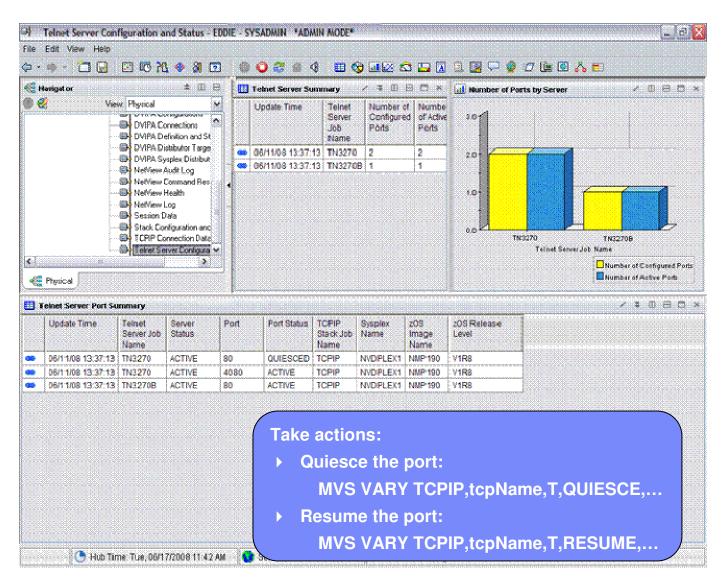
NetView: Telnet Server Configuration & Status





NetView - OMEGAMON Integration

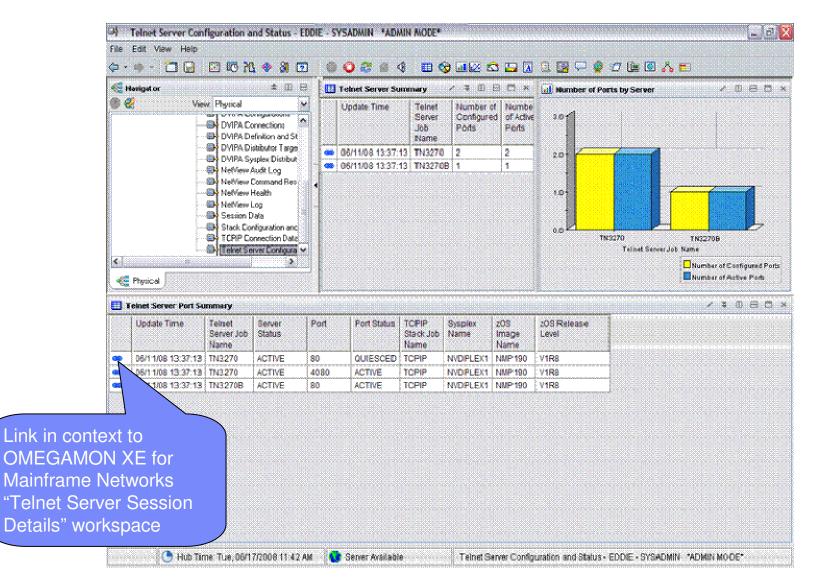
NetView: Telnet Server Configuration & Status



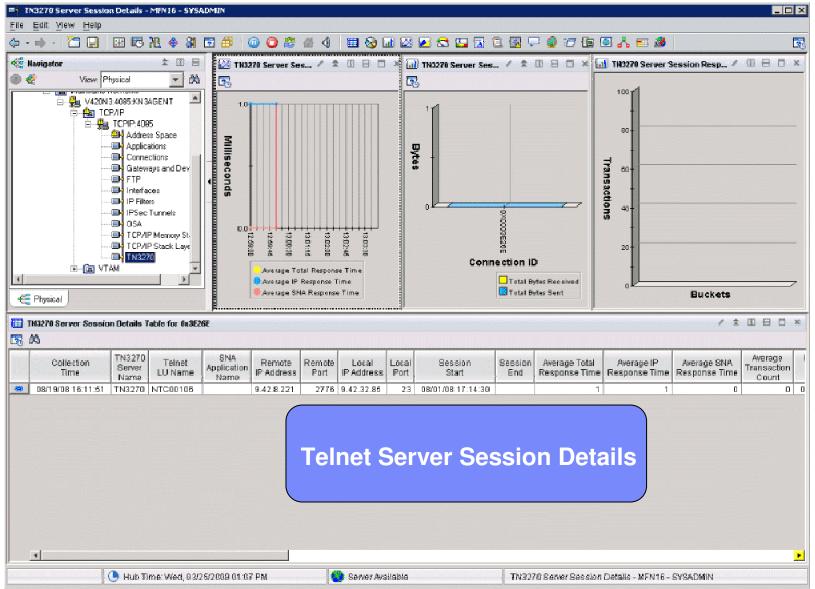


NetView - OMEGAMON Integration

NetView: Telnet Server Configuration & Status



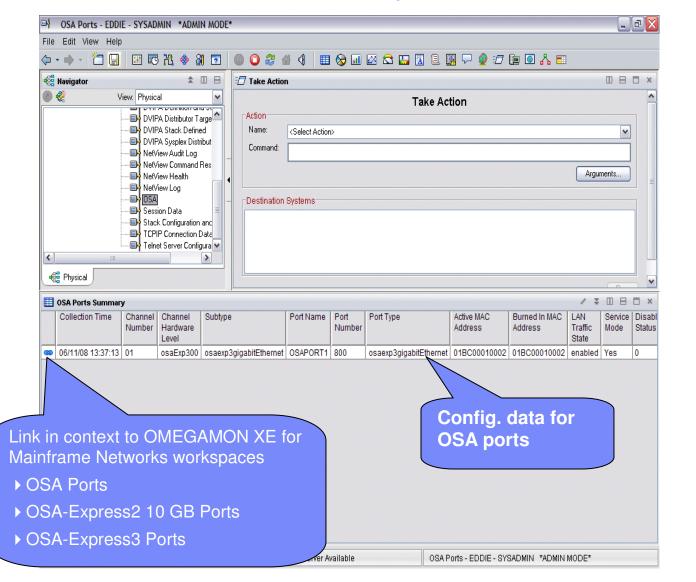
OMEGAMON XE for Mainframe Networks



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NetView: OSA Ports Workspace

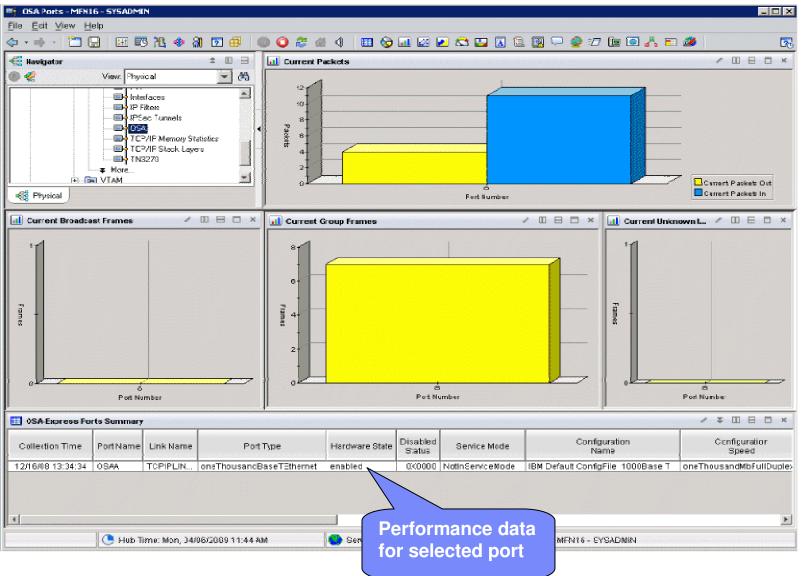


OSA Ports

- Collection Time
- Channel Number
- Channel Hardware Level
- Channel Subsystem ID
- Subtype
- Port Name
- Port Number
- Port Type
- Active MAC Addr.
- Burned-in MAC Addr.
- LAN Traffic State
- Service Mode
- Disabled Status
- Config. Speed Mode
- Active Speed Mode
- Sysplex Name
- System ID



OMEGAMON XE for Mainframe Networks: OSA Ports





Agenda

OMEGAMON® products and ITM

- Workspace Linkage
- Command Authorization with NetView

Tivoli Application Dependency Discovery Manager (TADDM)

Tivoli Business Services Manager (TBSM)

Tivoli Service Request Manager (TSRM)

IBM Tivoli Network Manager (ITNM)

System Automation for z/OS (SA)

Geographically Dispersed Parallel Sysplex (GDPS)

Tivoli Workload Scheduler (TWS)

Summary



Command Authorization with NetView

- Applies only to agents running on z/OS
- For agents that do not have a command handler
 - Route OMEGAMON Take Action commands to NetView for execution
- Command authorization is performed at NetView leveraging NetView's command authorization facilities.
 - Command Table Authorization
 - SAF Authorization
 - TEP userID is used to determine the NetView operator whose command authority is checked. If command authorization passes, the command is executed on that NetView operator.
- Messages written to NetView Log to provide audit trail of who did what
- TEP user reporting can be used to view the NetView Log (3270 or workspace) and Take Action status information.



z/OS OMEGAMON Agents

- OMEGAMON XE for CICS on z/OS V3.1.0, V4.1.0 and later
- OMEGAMON XE for DB2[®] on z/OS V3.1.0, V4.1.0 and later
- OMEGAMON XE for IMS on z/OS V3.1.0, V4.1.0 and later
- OMEGAMON XE for Storage on z/OS V3.1.0, V4.1.0 and later
- OMEGAMON XE for Mainframe Networks V3.1.0, V4.1.0 and later
- OMEGAMON XE on z/OS V3.1.0, V4.1.0 and later
- OMEGAMON z/OS Management Console V1.1.0, V4.1.0 and later
- OMEGAVIEW[®] V3.1.0
- OMEGAVIEW II[®] for the Enterprise V3.1.0

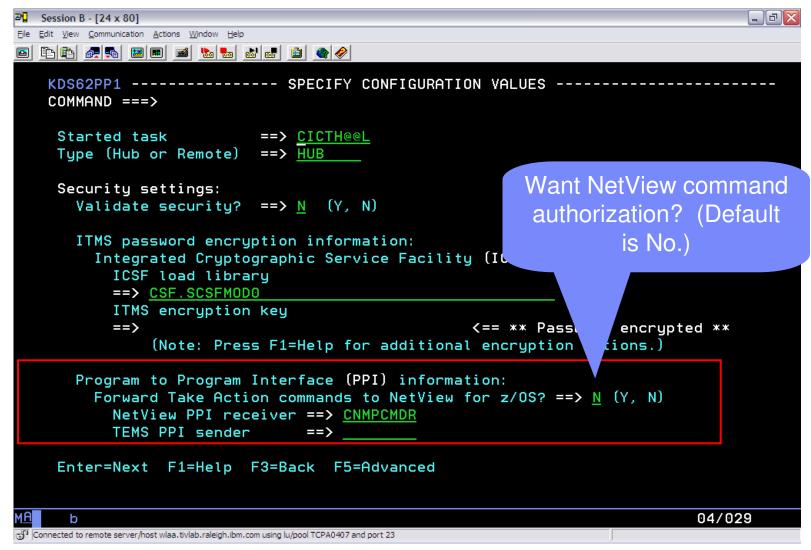


Installation Requirements

- OMEGAMON 3.1.0 PTFs
- OMEGAMON 4.1.0 PTFs
- Configuration Tool PTFs
- Notes:
 - Does not require a NetView for z/OS Agent
 - NetView for z/OS must reside on the same LPAR as the OMEGAMON XE Agent and/or TEMS



ICAT Configuration – PPI



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NetView Configuration

- NetView Configuration
 - Define TEP user ID(s) to NetView
 - Define NetView PPI receiver in NetView's configuration member, CNMSTYLE (optional)
 - Start NetView PPI receiver by issuing the APSERV command
 - Basic syntax: APSERV ppircvrname



Defining TEP User IDs to NetView

- Command authorization for Take Action commands uses the TEP userID, which is passed to NetView with the command.
- Must do one or more of the following:
 - Create a new TEP user whose userID exactly matches a new or existing NetView operator ID
 - Define an existing TEP userID as a NetView operator ID
 - Map the TEP userID to a valid NetView operator ID
 - Use the NACMD.OPID.TEPLogonid statement in CNMSTYLE
- Only the userID is used for command authorization. No password validation.

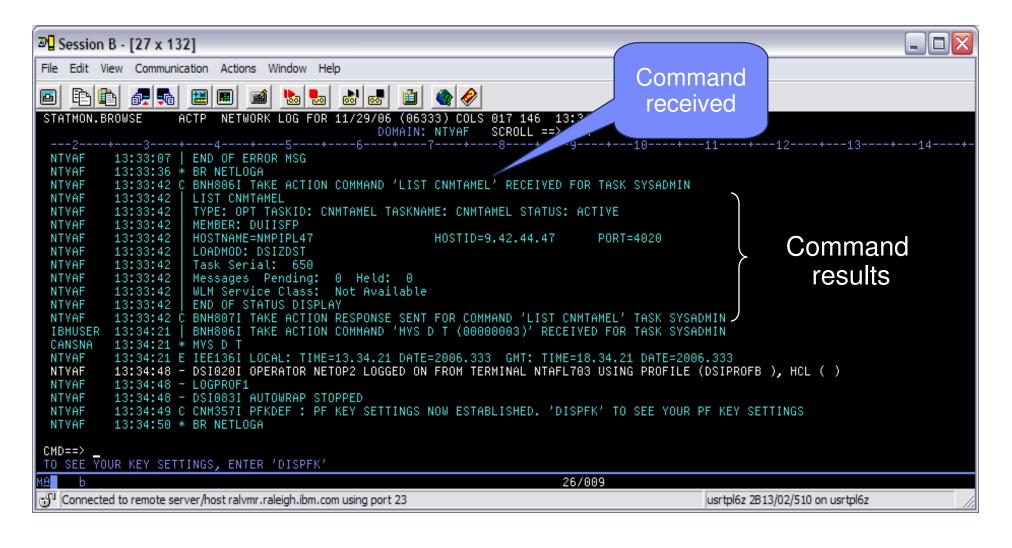


NetView Log after Commands

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NTVAF 13:33:42 TV NTVAF 13:33:42 ME	PE: OPT TASKID: CNMTAMEL TASKNAME: CNMTAMEL STATUS: ACTIVE	
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NTVAF 13:34:50 * BF		
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NetView Log after Commands





NetView Log after Commands

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NetView Log in the TEP

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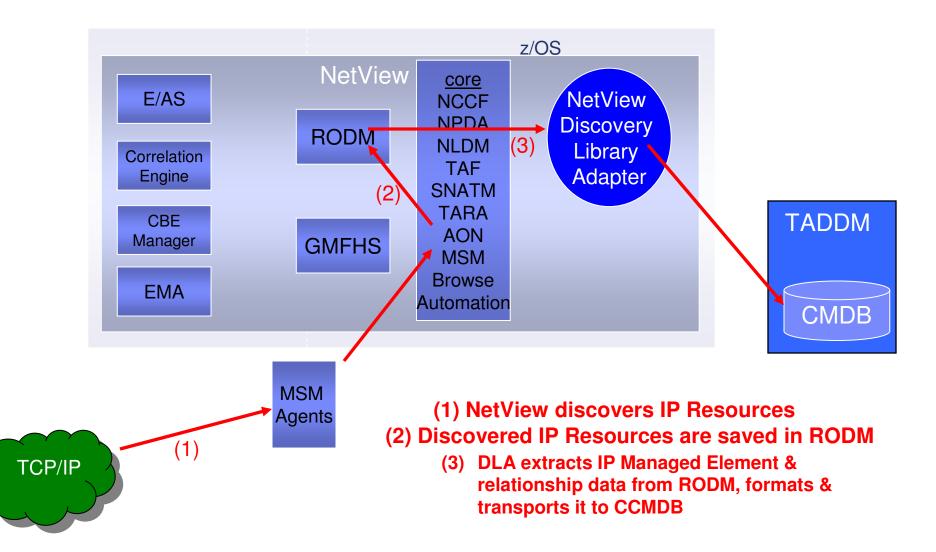
Agenda

OMEGAMON products and ITM

Tivoli Application Dependency Discovery Manager (TADDM)

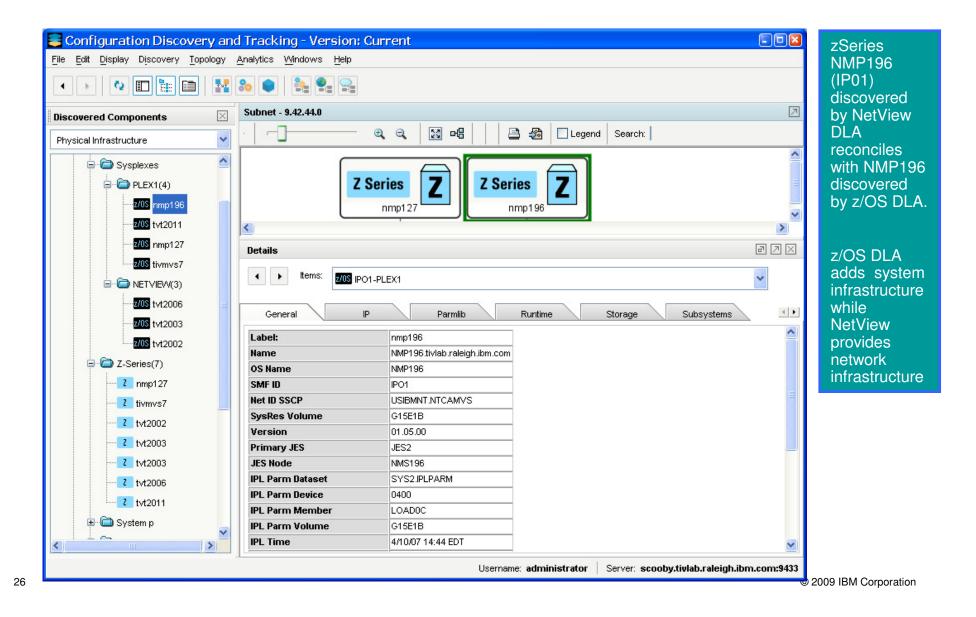
Tivoli Business Services Manager (TBSM) Tivoli Service Request Manager (TSRM) IBM Tivoli Network Manager (ITNM) System Automation for z/OS (SA) Geographically Dispersed Parallel Sysplex (GDPS) Tivoli Workload Scheduler (TWS) Summary







NetView Data + z/OS DLA Data in TADDM





NetView DLA Deployment options

- One centralized NetView for z/OS
 - collects data from other NetView installations & multiple distributed NetView agents
- or –
- Multiple NetView for z/OS instances
 - when topology info is distributed across multiple NetViews, each with its own RODM



Agenda

OMEGAMON products and ITM

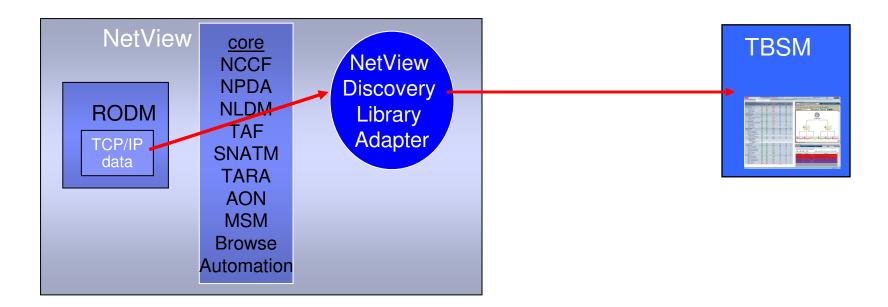
Tivoli Application Dependency Discovery Manager (TADDM)

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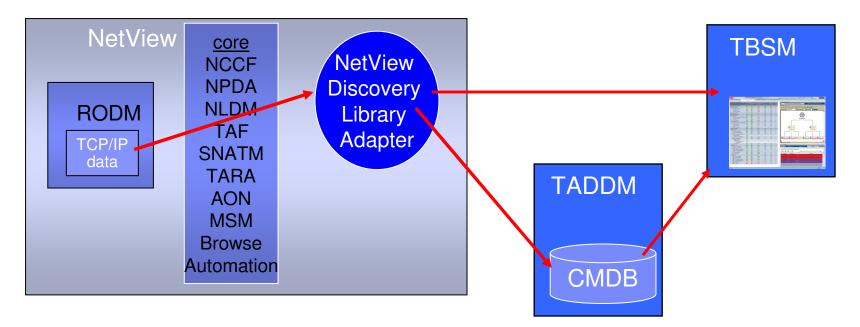
NetView IP resources and TBSM



• TBSM can read DLA-generated books (NetView or z/OS) directly.



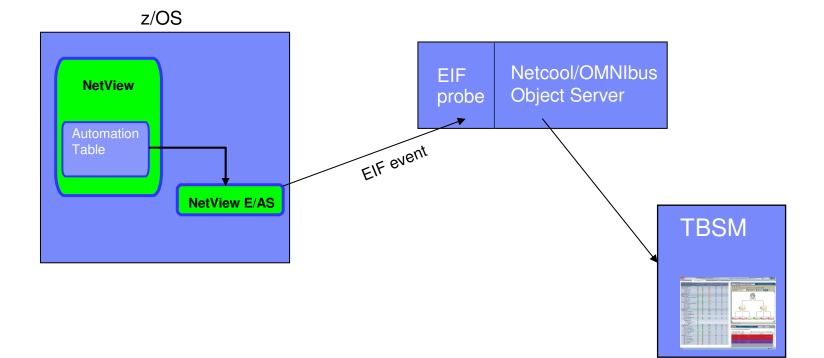
NetView IP resources and TBSM



- TBSM can read DLA-generated books (NetView or z/OS) directly.
- Can also read from CMDB in TADDM.
- TBSM reconciles data received from both sources (DLA book directly and TADDM/CMDB).



Business Impact: Events to TBSM



Route EIF events to the OMNIbus Object Server for analysis by TBSM of events that affect service models.



Agenda

OMEGAMON products and ITM

Tivoli Application Dependency Discovery Manager (TADDM)

Tivoli Business Services Manager (TBSM)

Tivoli Service Request Manager (TSRM)

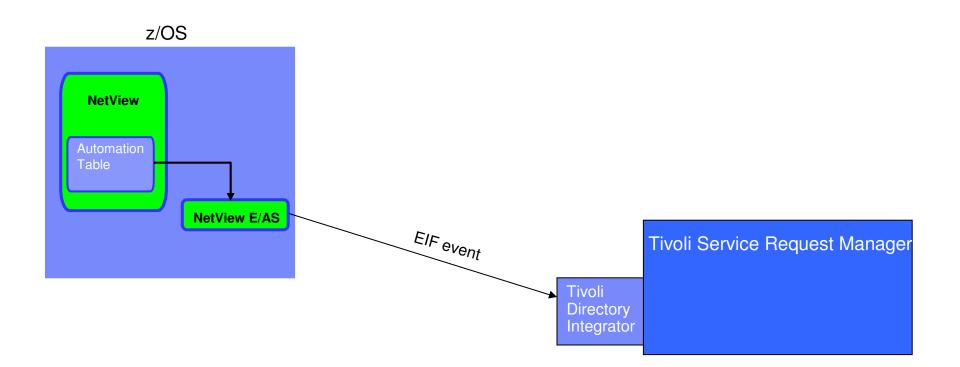
IBM Tivoli Network Manager (ITNM) System Automation for z/OS (SA) Geographically Dispersed Parallel Sysplex (GDPS) Tivoli Workload Scheduler (TWS)

Summary

NetView and TSRM



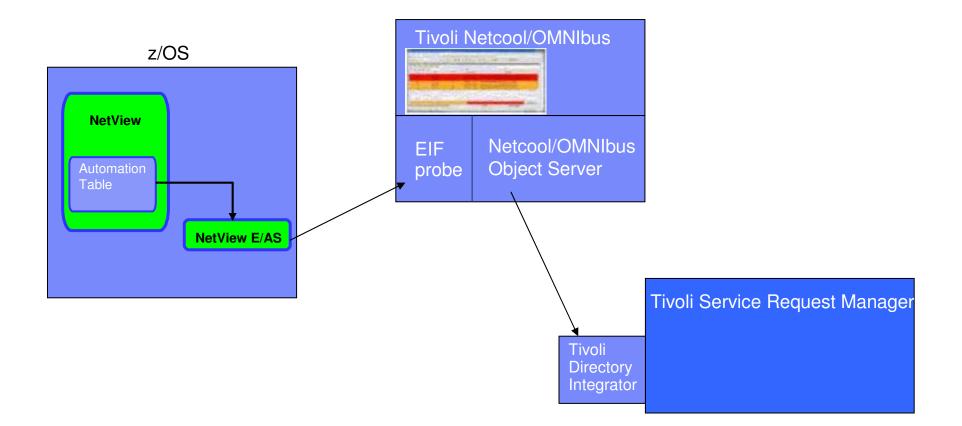
Trigger automatic service request



Route EIF events from NetView to TSRM via Tivoli Directory Integrator, for automatic creation of service requests



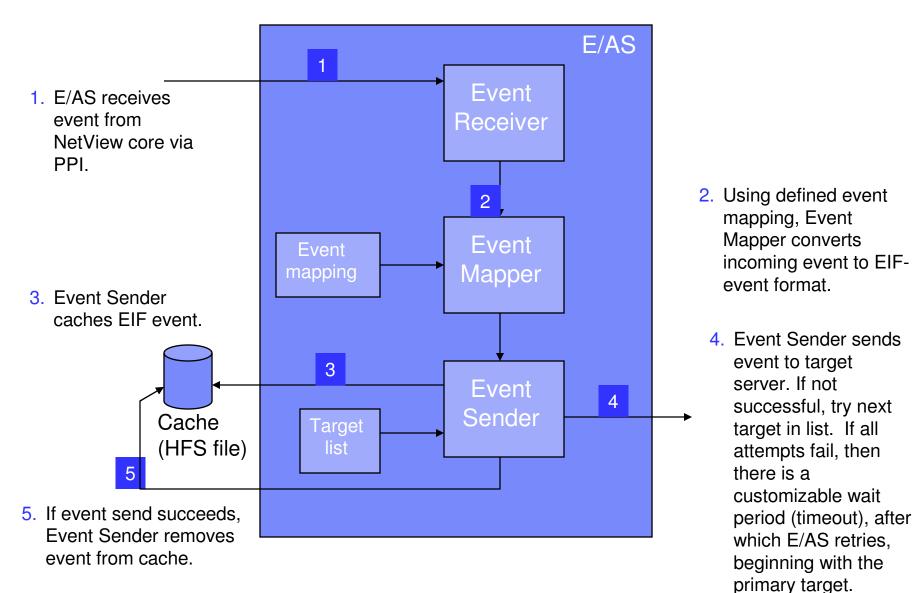
Trigger automatic service request



Or, first route to OMNIbus for event monitoring / consolidation.



E/AS Alert Adapter Component Structure



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Agenda

OMEGAMON products and ITM

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Summary



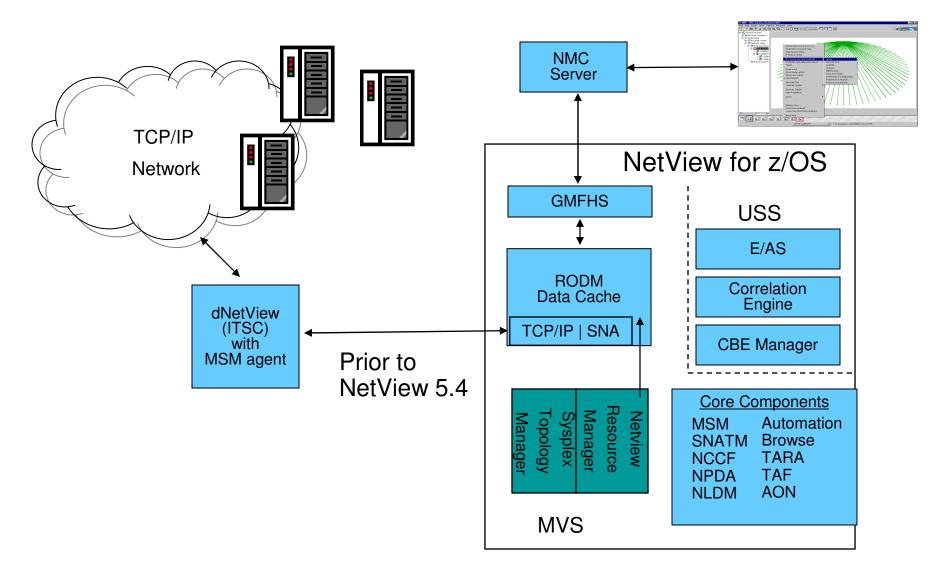
Enterprise Integration

- Integration with Tivoli Network Manager IP Edition (ITNM-IP)
 - Transition from Tivoli NetView (Distributed NetView)
 - All NetView for z/OS V5R4 customers are entitled to free download of limiteduse version of IBM Tivoli Network Manager
 - Provides discovery of
 - Layer 3 IP resources

 - Resources that are "1 hop" away from z/OS
 Together, provide enterprise-wide IP availability management
 - Data on distributed resources is stored in RODM
 - Maintain updated resource statusTopology views in NMC
 - Provides ability to manage the distributed IP network from a central z/OS point
 - Allows customers who have separate mainframe and distributed shops to see beyond the z/OS network.

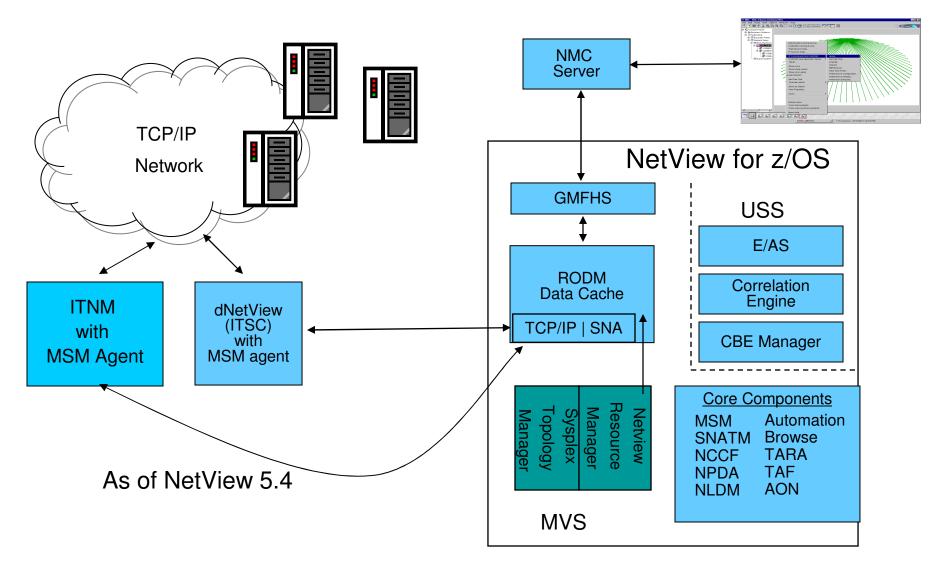


NetView for z/OS environment



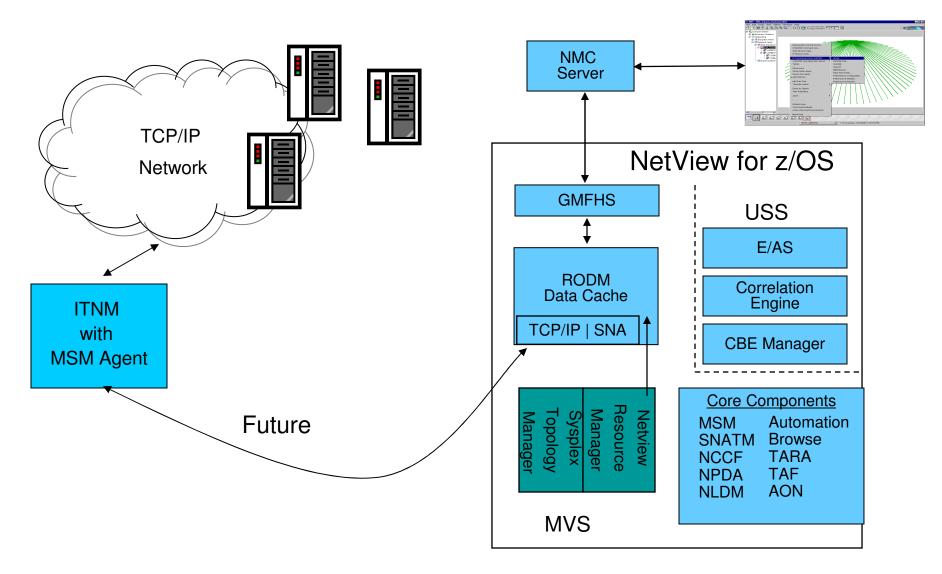


NetView for z/OS environment



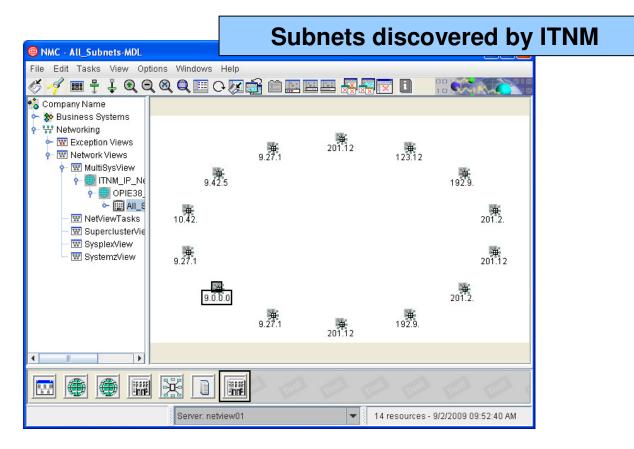


NetView for z/OS environment



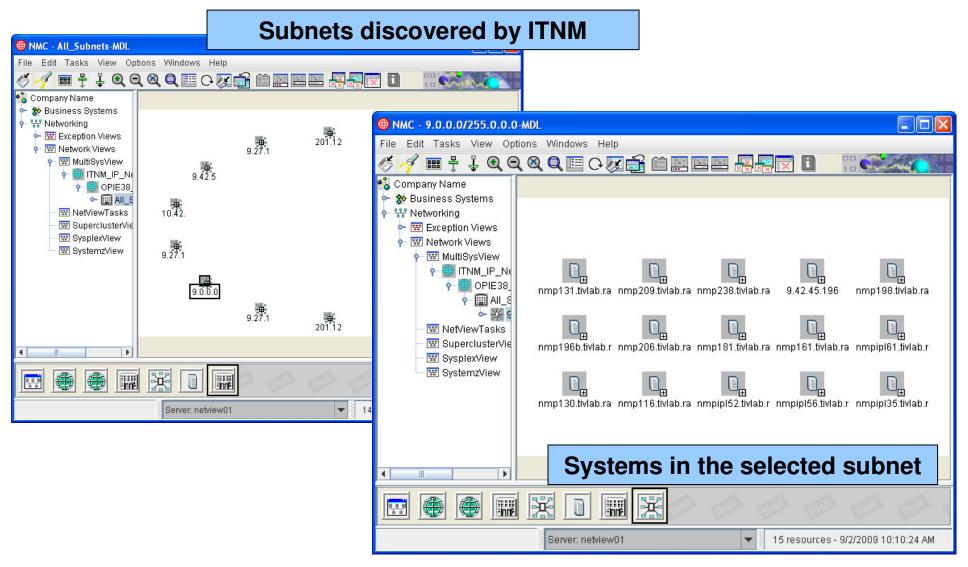


Views in NMC



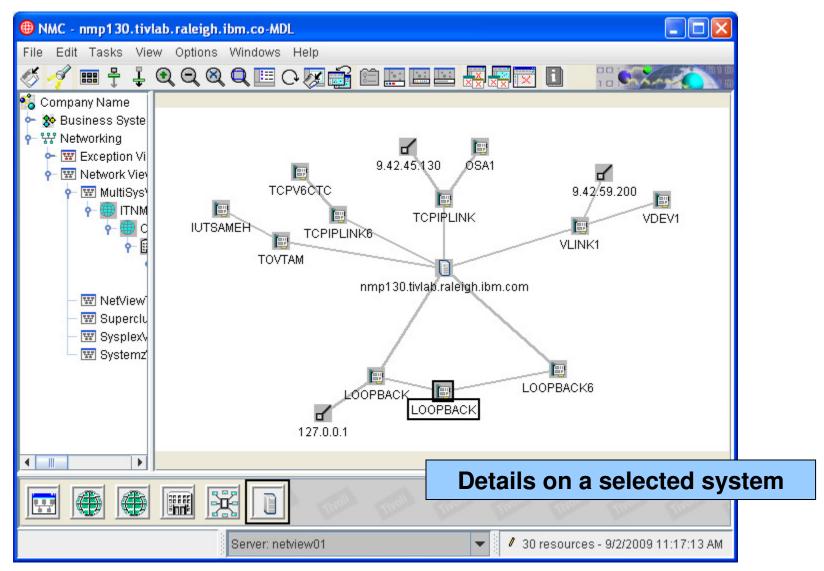


Views in NMC





Views in NMC



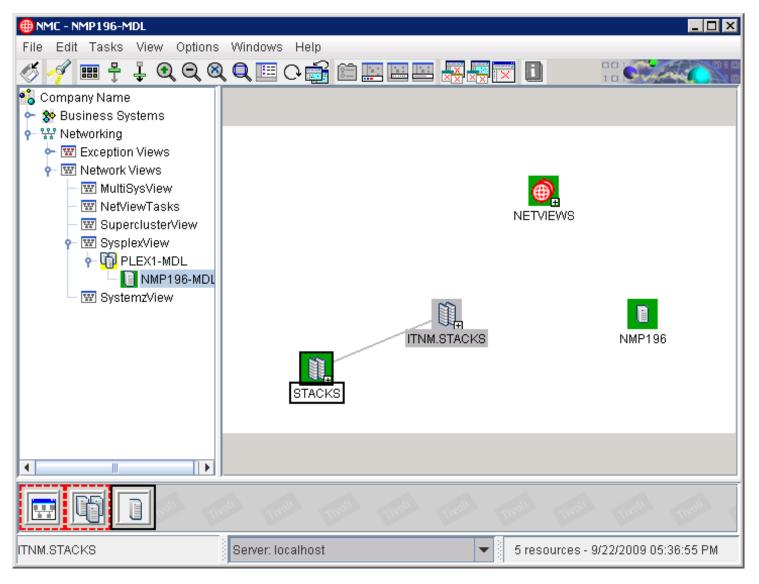


Event Viewer

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Integration with Sysplex





Agenda

OMEGAMON products and ITM

Tivoli Application Dependency Discovery Manager (TADDM)

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IBM Tivoli Network Manager (ITNM)

System Automation for z/OS (SA)

Geographically Dispersed Parallel Sysplex (GDPS) Tivoli Workload Scheduler (TWS) Summary



System Automation for z/OS

- Automation application for
 - CICS, IMS, Tivoli Workload Scheduler, and WebSphere and DB2 software
 - I/O resources including channels, devices, ESCON and FICON Directors
 - Processor operations
 - Sysplex applications
- Example automation tasks
 - Perform IPLs
 - Perform system power-on reset (POR)
- Policy-based automation
- Integration with
 - Tivoli Enterprise Console
 - Tivoli Business Systems Manager
 - OMEGAMON for CICS
 - OMEGAMON for DB2
 - OMEGAMON for IMS
 - OMEGAMON for MVS
- Choice of UIs
 - NetView 3270 console
 - NetView Management Console (NMC)
 - TEP



System Automation for z/OS

NetView provides services and infrastructure for System Automation

- Automation
- UI
- Basic communication services to z/OS

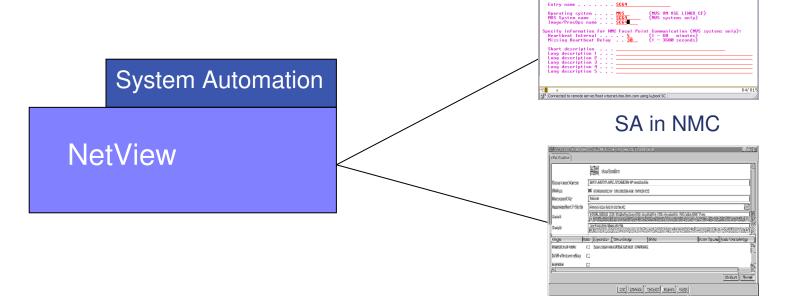
SA in the NetView 3270 console

Define New Entry

3 Session A - [24 x 80]

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System Automation for z/OS (SA)

Geographically Dispersed Parallel Sysplex (GDPS)

Tivoli Workload Scheduler (TWS)

Summary



The GDPS Family for IT Resilience

Disaster recovery, continuous or near-continuous availability

- GDPS PPRC
- GDPS PPRC Hyperswap Manager
- GDPS XRC
- GDPS Global Mirror
- GDPS RCMF/PPRC
- GDPS RCMF/XRC

For prereqs, see http://www.ibm.com/systems/z/advantages/gdps/getstarted/gdpsxrc.html



GDPS

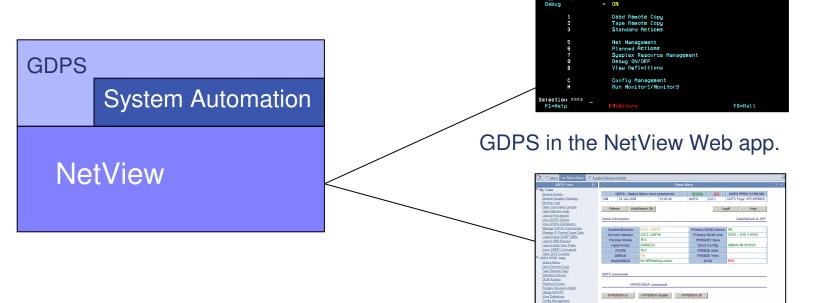
NetView provides services and infrastructure for GDPS

- Automation
- UI
- Basic communication services to z/OS

GDPS in the NetView 3270 console

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Summary



TWS can notify NetView

- Use TWS to plan, execute jobs, track execution
- TWS can generate alerts to NetView when problems are detected in production workload, such as:
 - An operation ends in error
 - A batch job has been queued by JES for a long time
 - A batch job or started task has been running longer than expected
 - Processing is getting late and deadlines are in jeopardy
 - A Tivoli Workload Scheduler for z/OS subtask fails
 - A defined threshold has been reached on the Tivoli Workload Scheduler for z/OS queue
 - Jobs above a certain priority are late
 - A workstation that has been unavailable/failed for more than xx minutes becomes available



Leverage NetView automation facilities

- Automation Table
 - Trap TWS messages
 - Trigger responses
 - Issue commands
- EZLESMTP
 - REXX routine to send a one-line e-mail
- EZLEMAIL
 - REXX window routine that allows operator to send e-mail
- INFORM
 - NetView command that generates an immediate inform action based on policy. Specify person or group to contact, optionally specify message text.

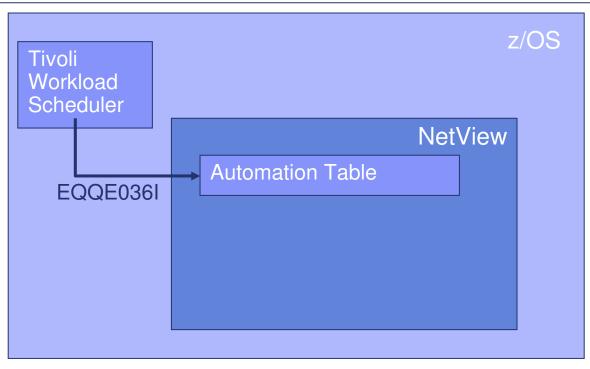


Example: operation ended in error status

The setting Job TWSEXTCP ended with error 0012

```
TWS issues message EQQE036I:
```

EQQE036I JOB TWSEXTCP(JOB04259), OPERATION(0020), ENDED IN ERROR 0012 PRTY=9, APPL = DAILYPLAN, WORK STATION = CPU1, IA = 0501180700



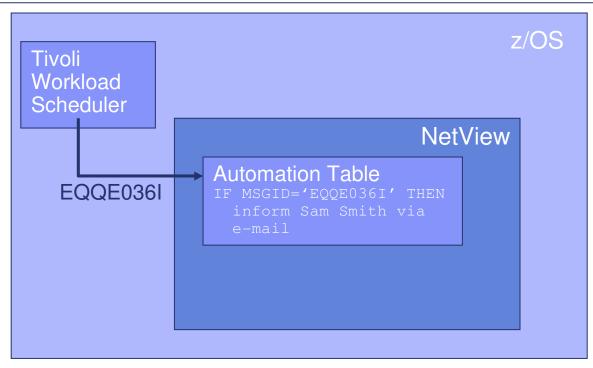


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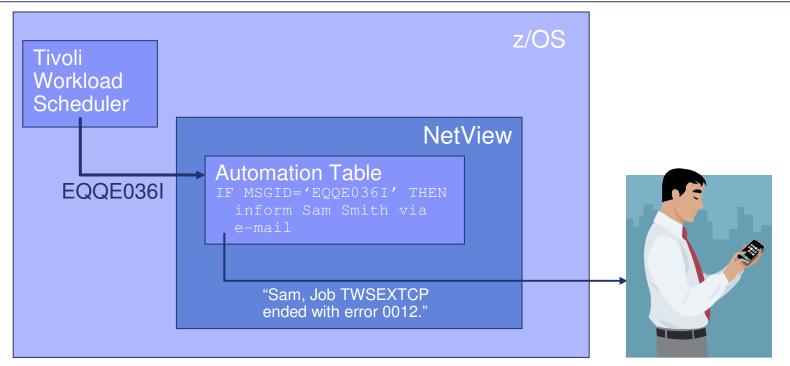


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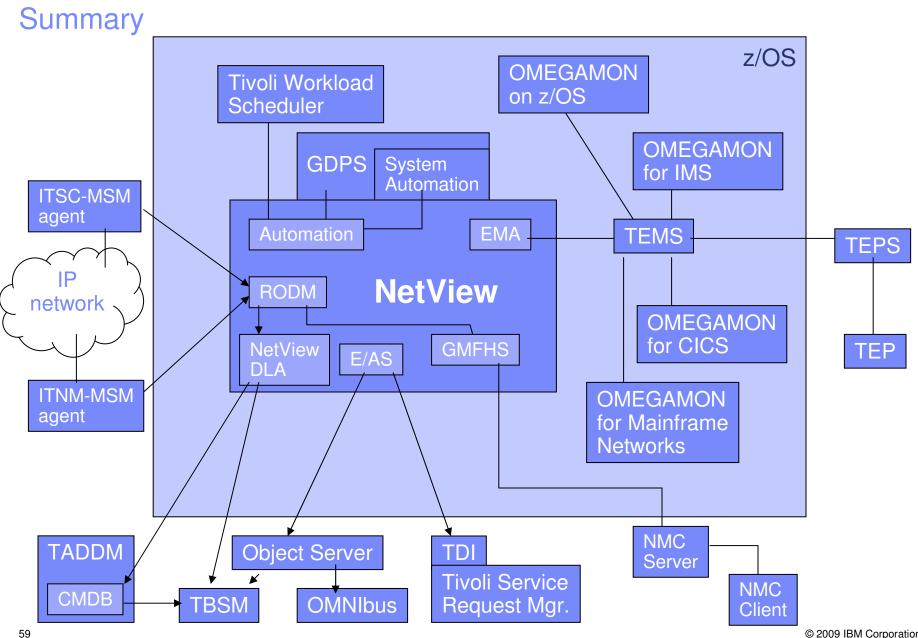
Geographically Dispersed Parallel Sysplex (GDPS)

Tivoli Workload Scheduler (TWS)

Summary

NetView Integration





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For More Information

- White Papers
 - "Integrating IBM Tivoli NetView for z/OS with IBM Tivoli Monitoring" (March, 2010)
 http://www-03.ibm.com/support/techdocs/atsmastr.nsf/WebIndex/WP100560
 - "How to Automatically Notify Someone If Something goes Wrong in Your Workload Scheduling Operations using NetView for z/OS with Tivoli Workload Scheduler for z/OS" (March, 2009) <u>http://www-03.ibm.com/support/techdocs/atsmastr.nsf/WebIndex/WP101046</u>
 - "Options for sending z/OS Events to TBSM 4.1 and Netcool/OMNIbus" (December, 2008)
 http://www-03.ibm.com/support/techdocs/atsmastr.nsf/WebIndex/WP101032
 - Discovery Library Adapter for NetView for z/OS V5.3 (August, 2007) http://www.ibm.com/software/brandcatalog/opal/details?catalog.label=1TW10CC1F
 - Customizing NetView for z/OS and OMEGAMON XE workspaces in Tivoli Enterprise Portal (September, 2006)

http://www.ibm.com/software/brandcatalog/opal/details?catalog.label=1TW10NV06

- Manuals
 - TBSM Scenarios Guide

http://publib.boulder.ibm.com/infocenter/tivihelp/v3r1/index.jsp?topic=/com.ibm.tivoli.itbsm.doc/ welcome.htm



