

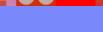
IBM Software Group

Monitoring IMS and CICS Using OMEGAMON and Tivoli Enterprise Portal

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Tivoli software





Agenda

- OMEGAMON And The Tivoli Enterprise Portal (the TEP)
- About CICS And IMS Subsystems
- Typical Performance And Availability Challenges
- Monitoring CICS And IMS With OMEGAMON
- Defining An Integrated Management Strategy
- What's coming with OMEGAMON CICS and IMS

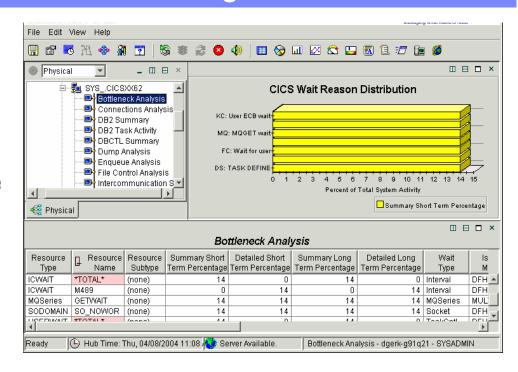




OMEGAMON XE for CICS V4.1

Provides Alerts and Information in the Following Areas

- Service Level Analysis
- Transaction Analysis
- Bottleneck Analysis
- Journal Analysis
- CICS System Initialization Table
- Storage Analysis
- UOW Analysis
- VSAM File and Lock Analysis
- Connections Analysis
- Logstream Analysis
- Temporary Storage Usage
- CICS Region Overview
- DB2 Summary and Task data







OMEGAMON XE For IMS on z/OS V4.1 Components And Facilities – Real Time And Historical

Real Time Monitor

- Subsystems, regions, resources, pools, DBs, Fast path
- IMS Connect, OTMA

Response Time Analysis (RTA)

- Transaction Response time by user defined groups
- Bottleneck Analysis
 - Workload performance and task analysis
- Operator Assist & Integrated Console Facility
 - IMS resource commands
- Online Transaction Reporting Facility (Online TRF)
 - View TRF information in the TEP
- Trace Facilities
 - Application Trace & TRF trace
- Exceptions & Alerts
 - Integrated alert/automation in the TEP
- Plex level information
 - N-way data sharing, MSC, shared queues (in the TEP)

EPILOG Historical

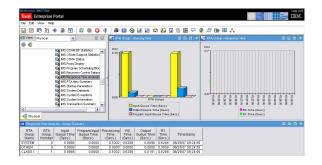
- Historical analysis of transaction response, bottlenecks and IMS resources
- Stored in VSAM Epilog Data Store (EDS) by group and time interval

Transaction Reporting Facility (TRF)

- Detailed transaction & database data – individual transactions
- Suitable for performance analysis& chargeback
- Data retrieved from IMS log

XE Snapshot Historical

Snapshot historical stored in the Tivoli Data Warehouse





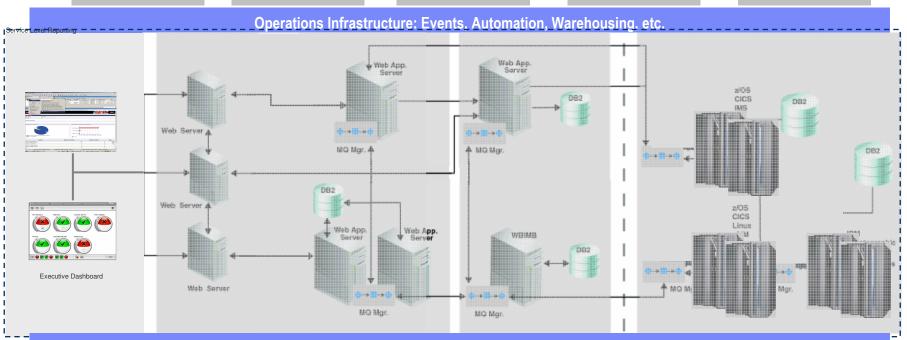
IBM And The Tivoli Enterprise Portal End to End Performance And Availability Management

Business Service Management

SOA Management

Composite Application Management

Network Management Systems Management



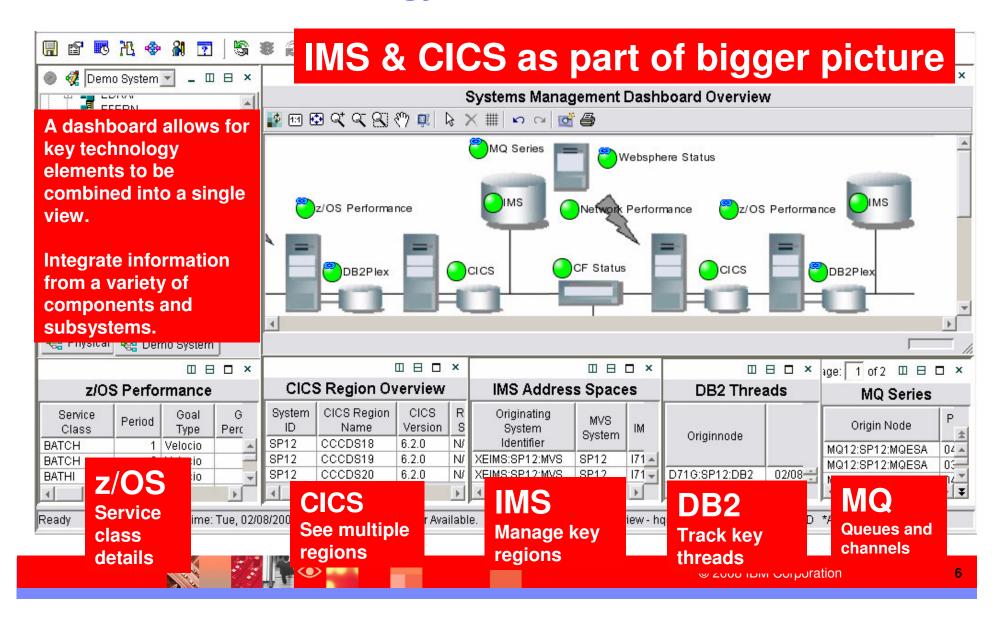
Operations Infrastructure: Events, Automation, Warehousing, etc.

Asset Management Storage Management Workload Management Security Management Usage & Accounting Management



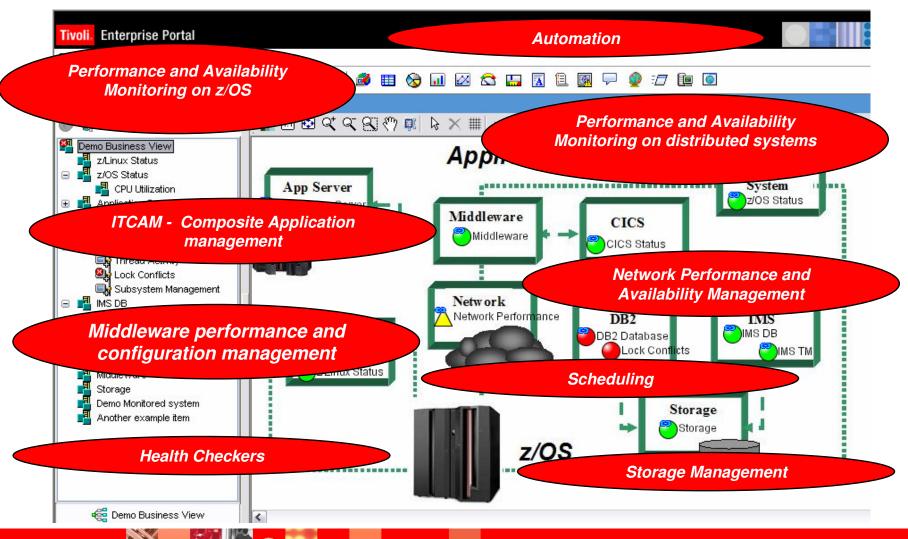


Use TEP To Build A Consolidated Management View Consistent Methodology And Interface

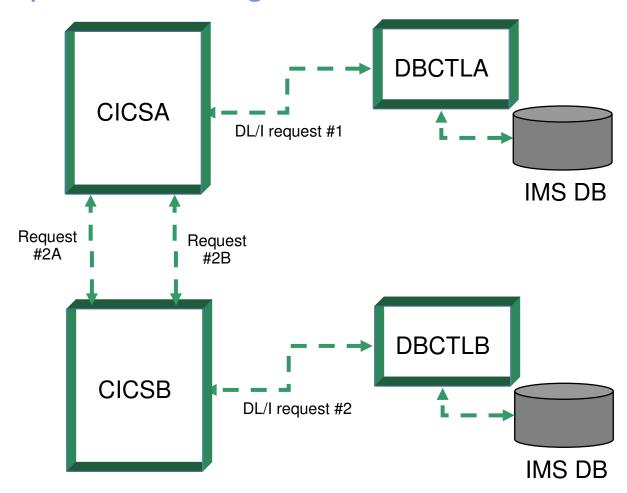




The TEP Is The Focus Of An Integrated Performance, Availability And Systems Management Approach



DL/I Request Handling With CICS And IMS DBCTL

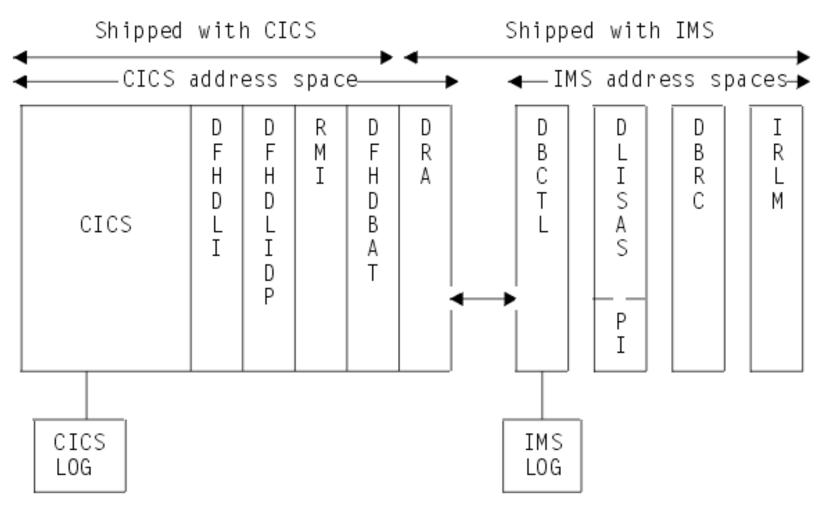


CICSA may access IMS data via a request to DBCTLA CICSA may access data via function shipping to CICSB and CICSB accesses DBCTLB





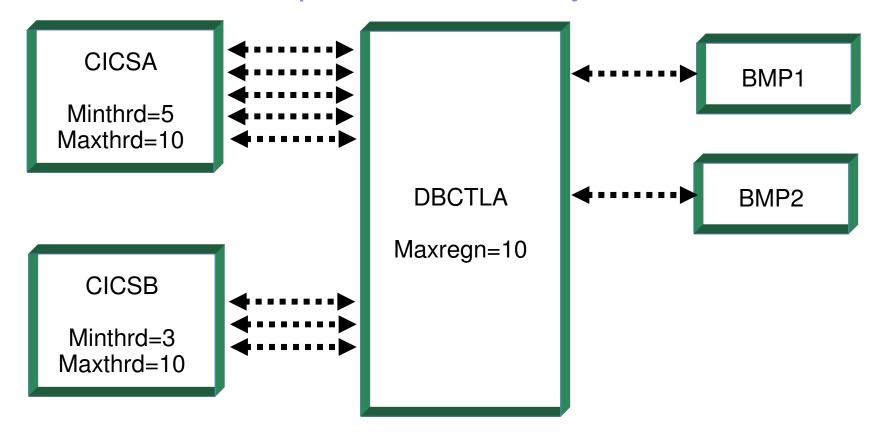
CICS And IMS DBCTL Subsystems And Address Spaces







Threads, Address Spaces And Subsystems



- ➤ Number of threads specified will impact performance
- > Maximum number of threads in DBCTL is 255
- ➤ One thread equates to one TCB



Typical Performance, Availability And Resource Challenges

Performance

Transaction rate, transaction response time, CICS and IMS internal processing bottlenecks

Resource

- ▶ CICS CPU, storage, tasks, critical file I/O
- ► IMS CPU, storage, threads, IMS pools, IMS databases, PSBs, IMS database buffer pools, logging, IMS database locking

Availability

- IMS and CICS subsystem availability
- IMS to CICS connection availability
- IMS database status and availability





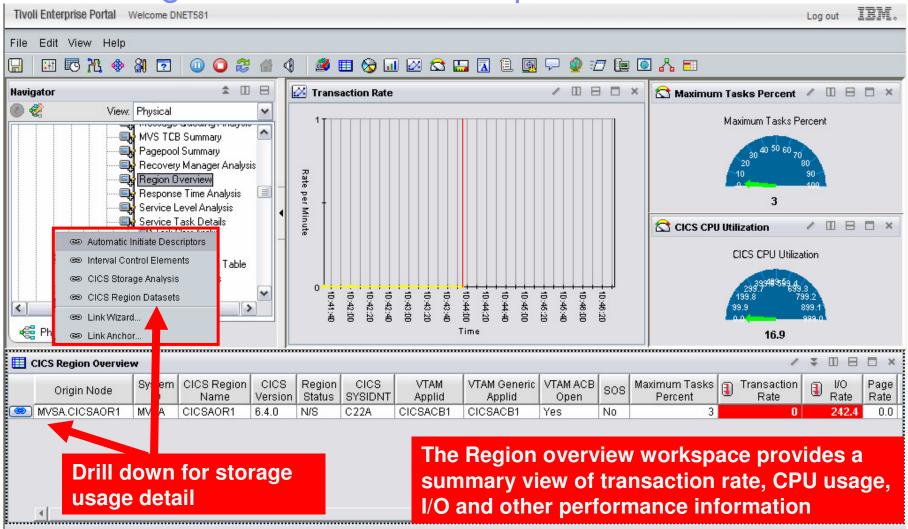
Components Of An Integrated Solution

- What OMEGAMON XE For CICS provides
 - In depth real time and historical analysis of CICS performance including CICS response time and CICS region resource usage
 - ▶ Both 3270 and Tivoli Enterprise Portal interfaces
- What OMEGAMON XE For IMS provides
 - In depth real time and historical analysis of IMS and IMS/DBCTL performance including IMS database and DL/I call level detail
 - ▶ Both 3270 and Tivoli Enterprise Portal interfaces
- OMEGAMON Dashboard Edition
 - Required to create integrated multi-component views in the Tivoli Enterprise Portal
- Additional useful information
 - ▶ Add OMEGAMON XE For z/OS to monitor the operating system
 - Add OMEGAMON XE For Mainframe Networks to add network performance information





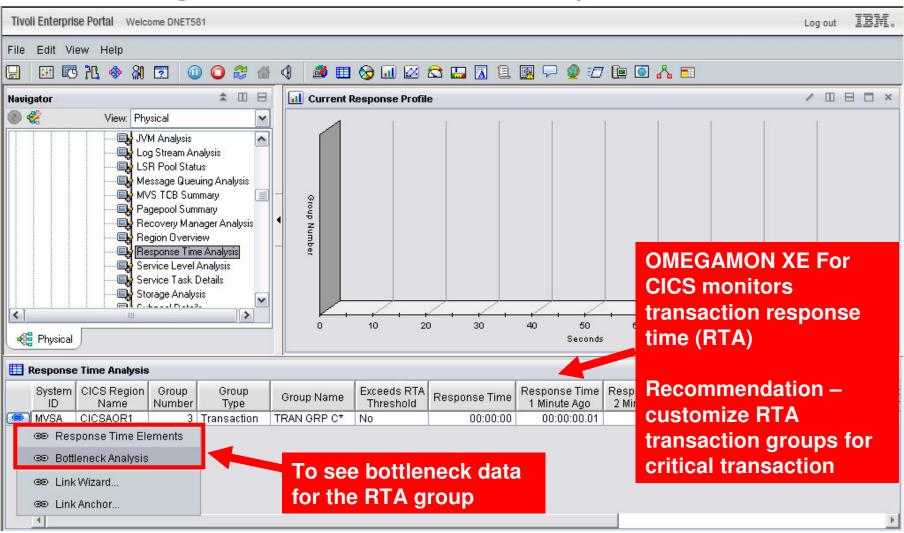
OMEGAMON XE For CICS V4.1 CICS Region Overview Workspace





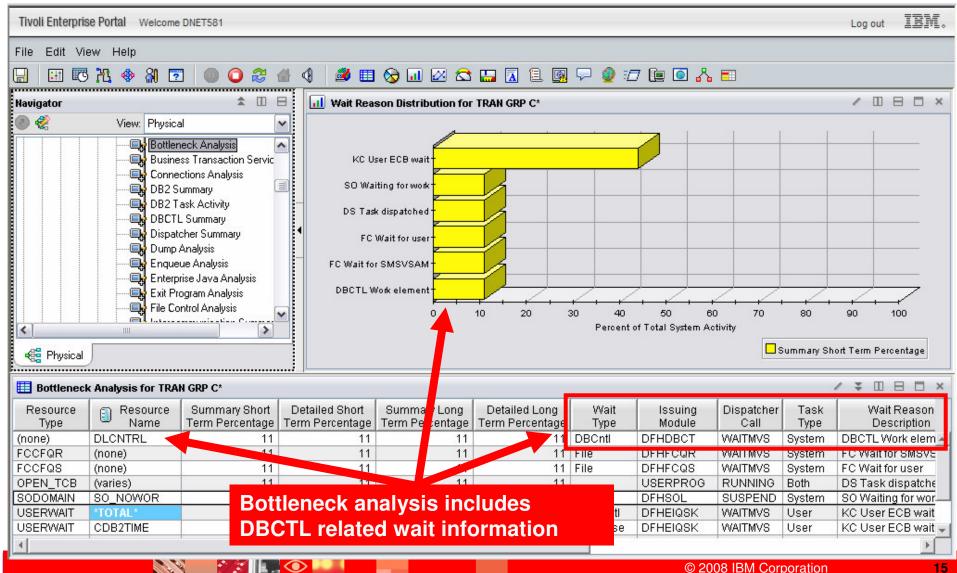


Performance Monitoring CICS Transaction Response Time



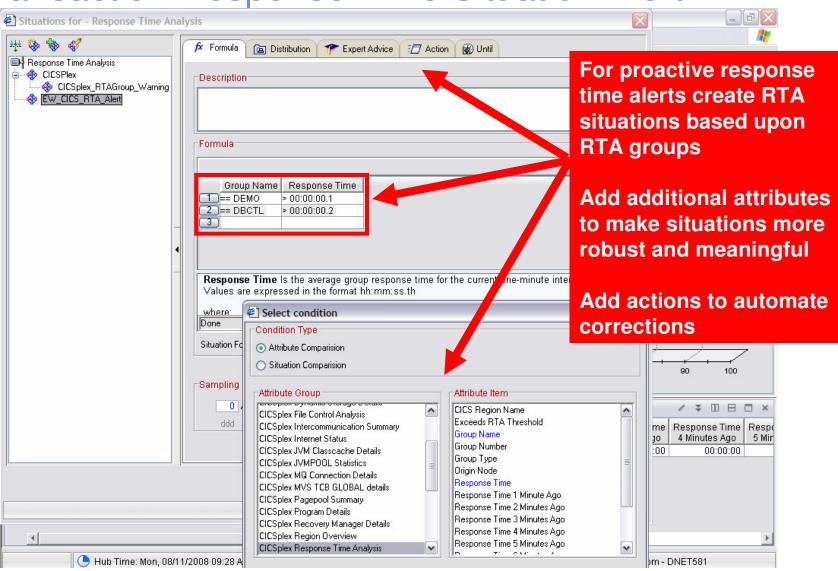


CICS Bottleneck Analysis Is The Issue In CICS Or IMS?





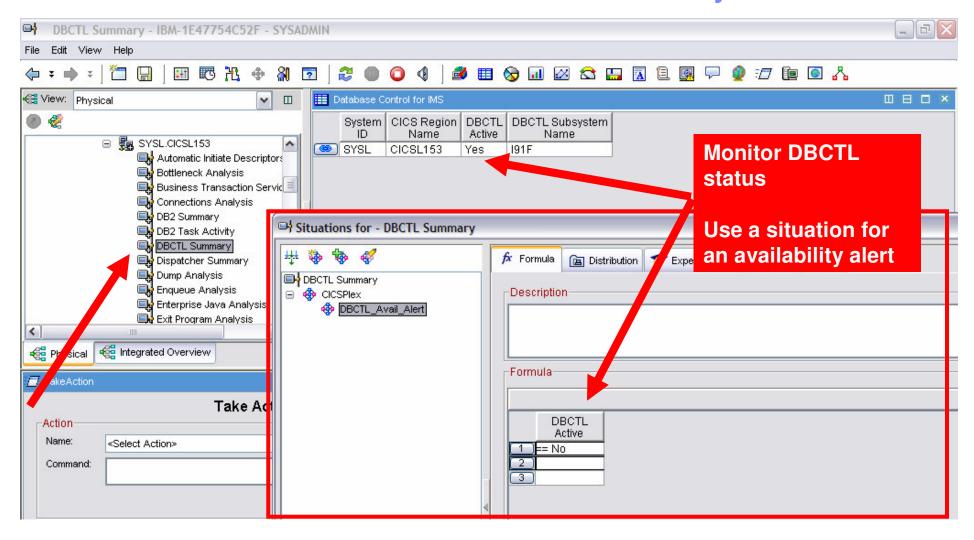
Transaction Response Time Situation Alert







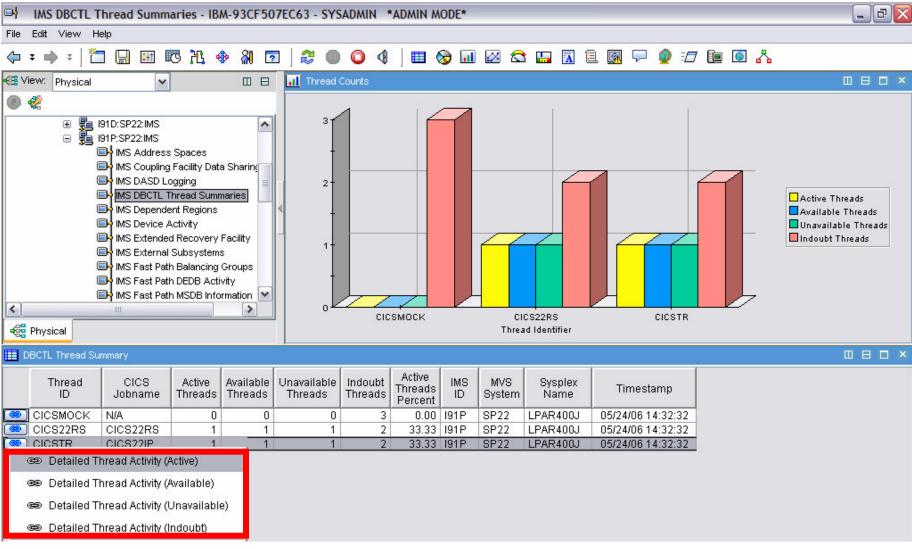
Monitor CICS And IMS DBCTL Availability





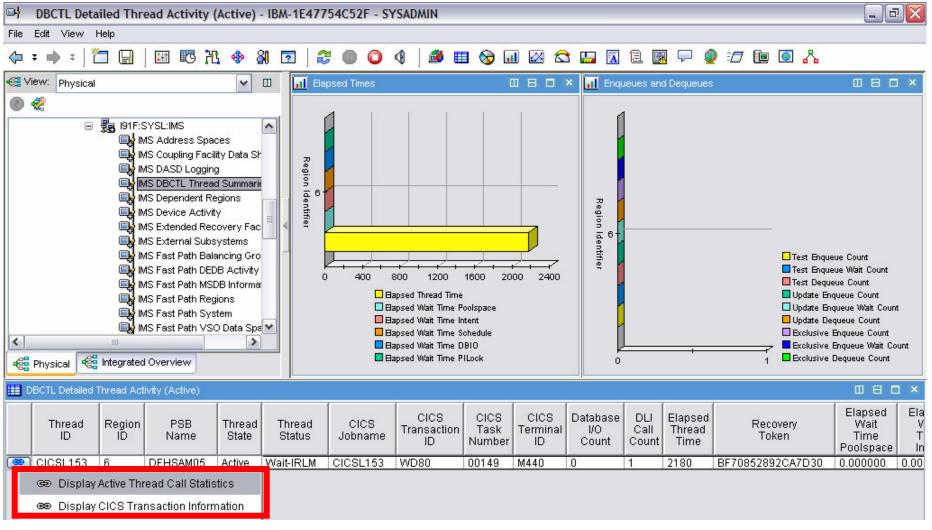


OMEGAMON XE For IMS V4.1 DBCTL Monitoring With Drill Down For Detail





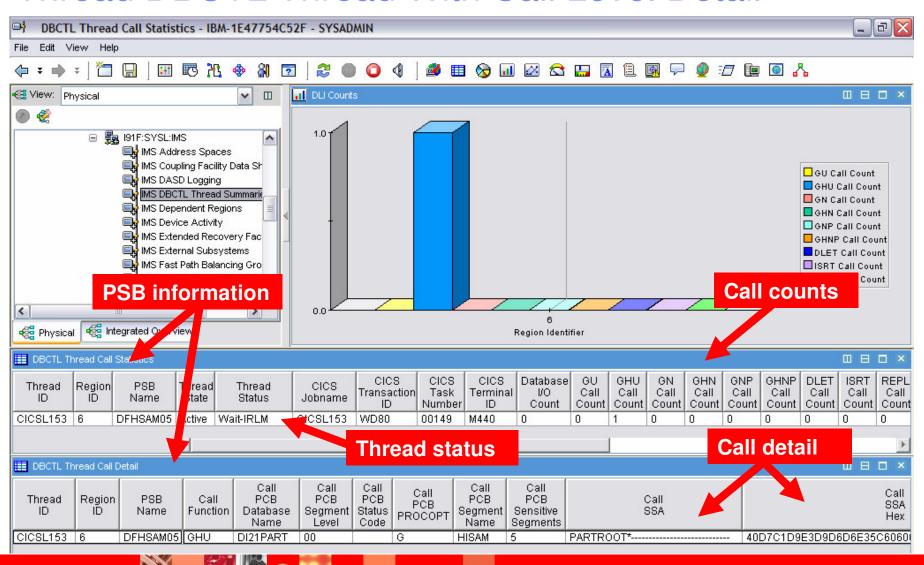
DBCTL Thread Detail





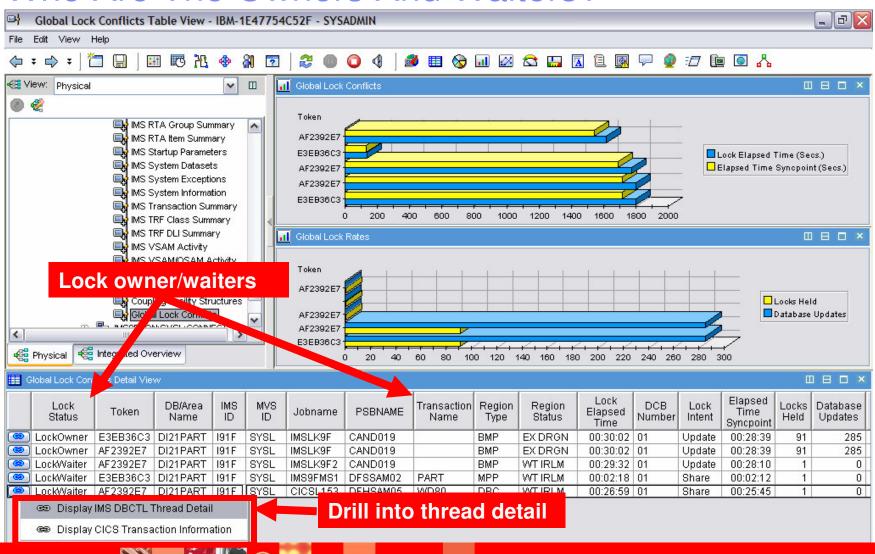


Thread DBCTL Thread With Call Level Detail



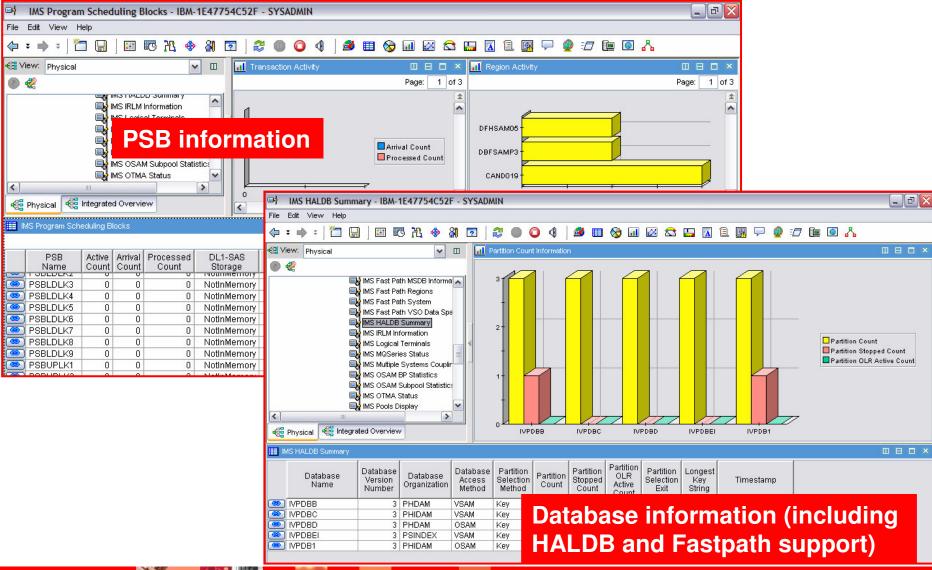


Understanding IMS Database Locking Who Are The Owners And Waiters?





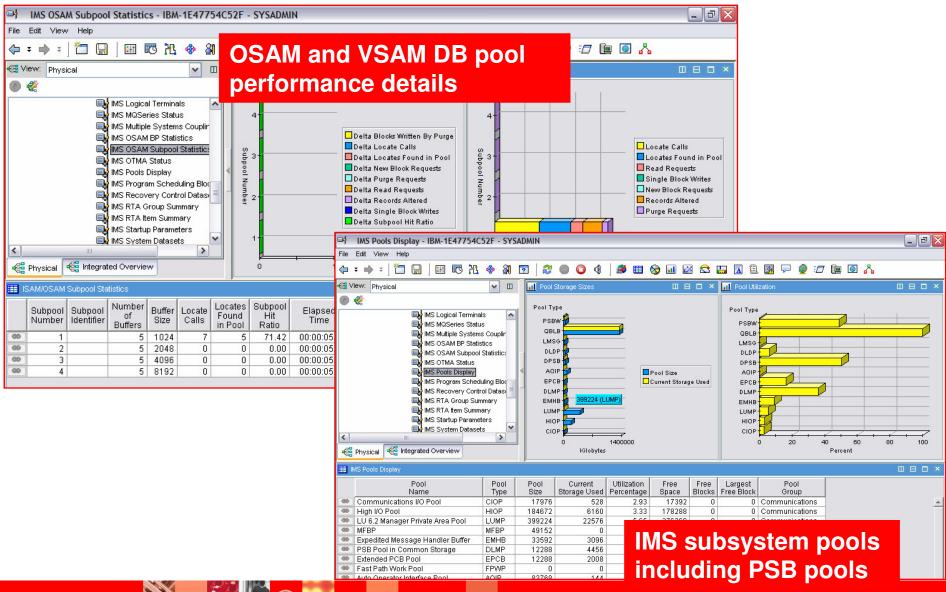
Monitor IMS Database And PSB Status





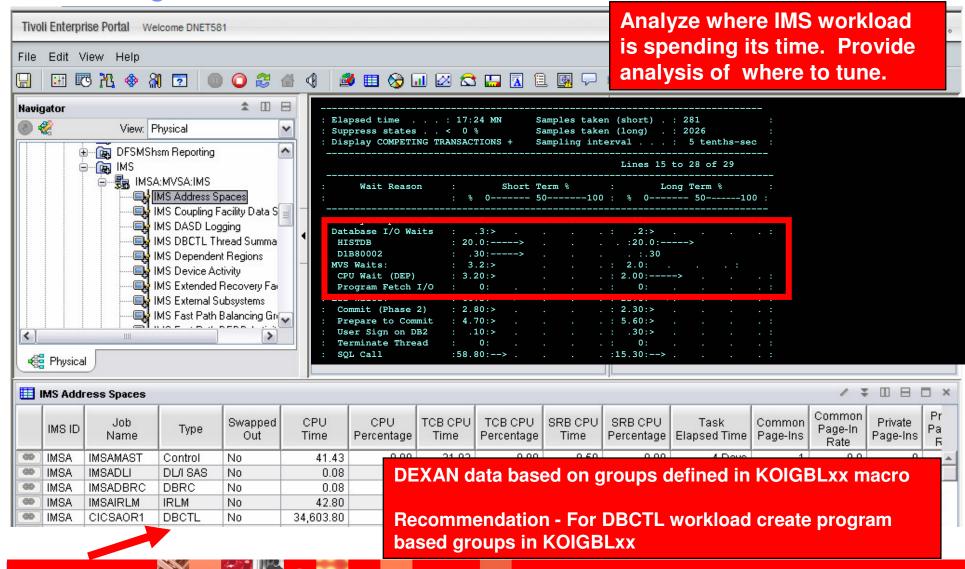


Monitor Critical IMS Pools



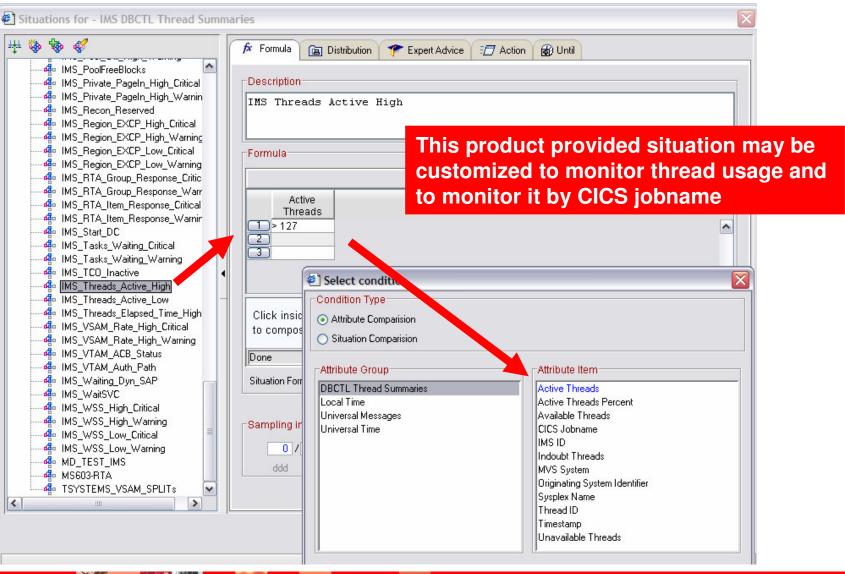


OMEGAMON IMS Bottleneck Analysis Information May Be Integrated Into The TEP





Situation Example - Monitor Thread Usage





The Value Of Using The Tivoli Enterprise Portal To Manage This Environment

- Provides an integrated overview of CICS and IMS processing and activity
 - ▶ See the 'BIG PICTURE' from a single screen
 - Integrated graphical overview with alerts
 - Integrated technical view with detailed information
 - Speed problem notification
 - Improve problem isolation
 - Is the problem in CICS or IMS or somewhere else?
 - Automate notification and problem correction
- Dynamic navigation and ease of use
- Historical and real time analysis

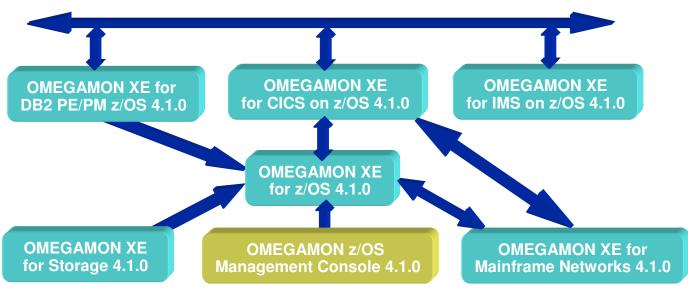


V4.1 Added Dynamic Workspace Linking Functionality To The z/OS Monitoring Solutions

Problem: How do I quickly find a potential problem that requires multiple monitoring products?

Scenario: Dynamically link IN CONTEXT between various monitoring technologies

Solution: Dynamic Workspace Linking
Product provided links & user customized links





Examples Product Provided Dynamic Workspace Links With V4.1

OMEGAMON XE On z/OS

TN3270 Server Sessions, Applications, TCP Listeners, TCP Listeners, Applications

OMEGAMON XE For CICS

Temporary Storage Queues, Log Stream Analysis, Transaction Analysis, Transaction Analysis, DB2 Summary, DBCTL Summary, TCPIP Statistics, Message Queuing Analysis

OMEGAMON XE For IMS

IMS Dependent Regions, IMS Dependent Regions, IMS DBCTL Thread Details, Global Lock Conflicts

OMEGAMON XE For DB2 PM/PE

Enclave Thread Summary, Thread Enclave, IMS Thread Summary, Thread Detail, Detailed Thread Exception, CICS Thread Summary, Thread Detail, Detailed Thread Exception

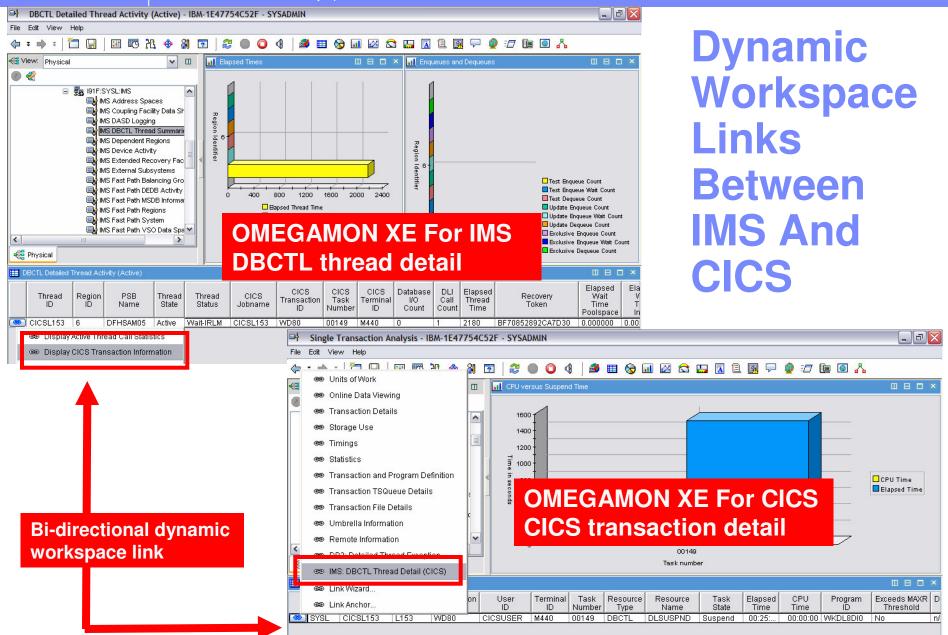
OMEGAMON XE For z/VM and Linux

Linux Workload and ApplData



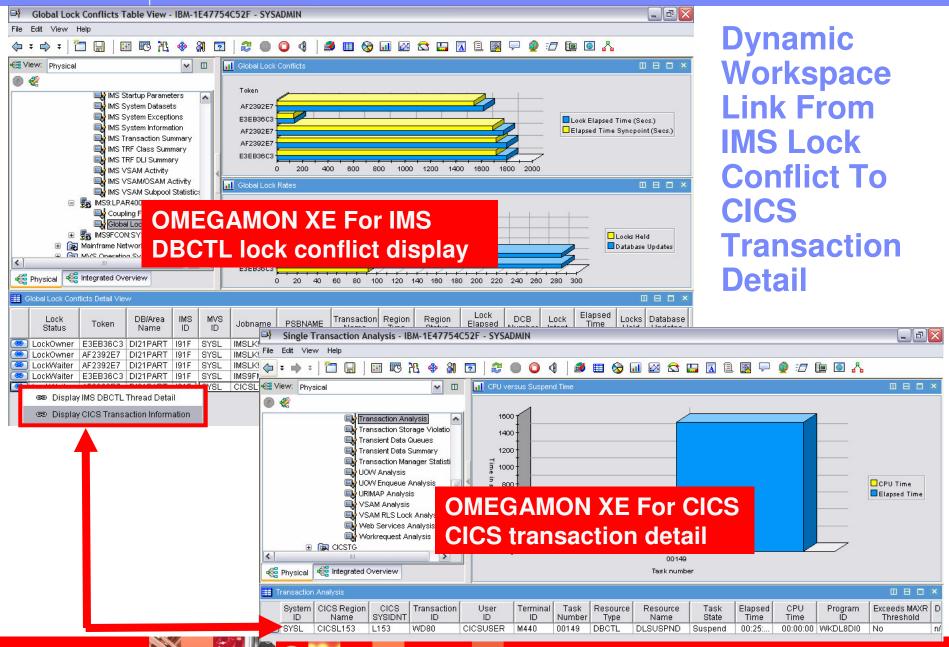
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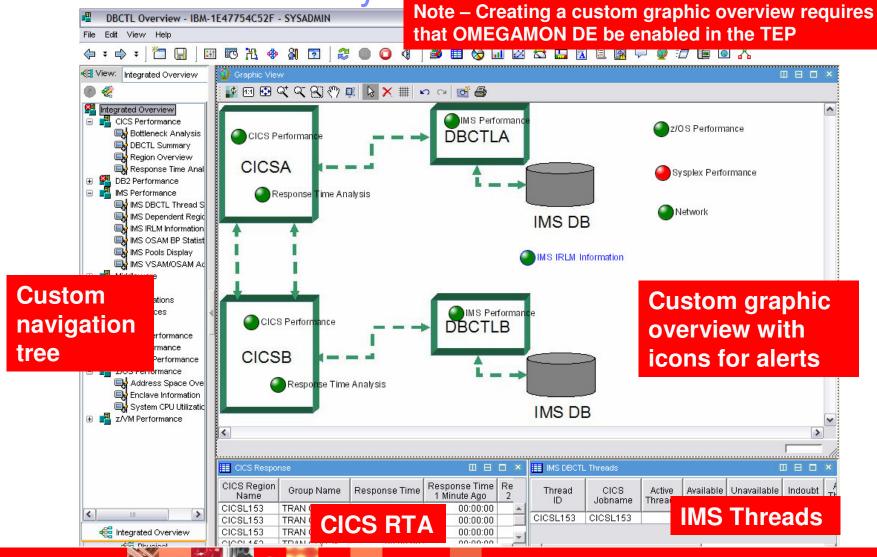






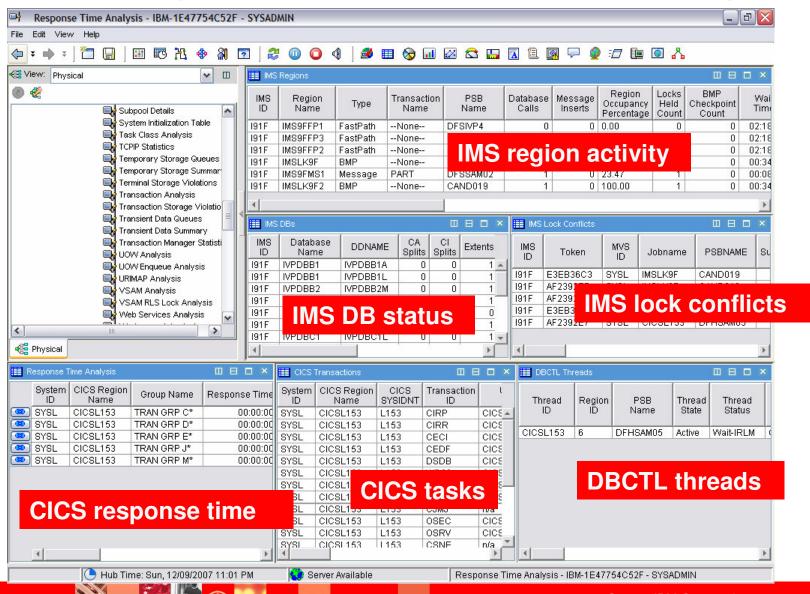
Create An Integrated Graphic Overview Of





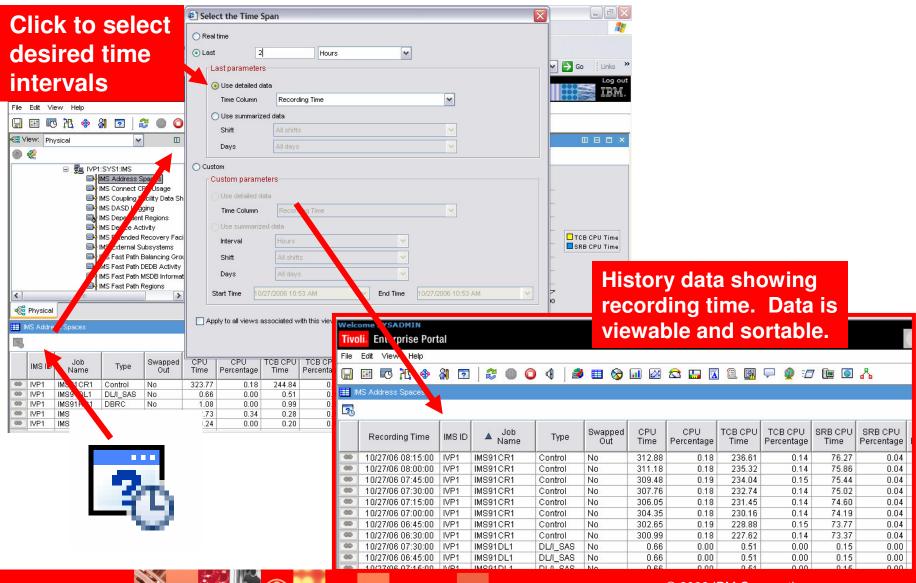


Create An Integrated Technical CICS And IMS Workspace





Use The Portal To See IMS Historical Performance Data





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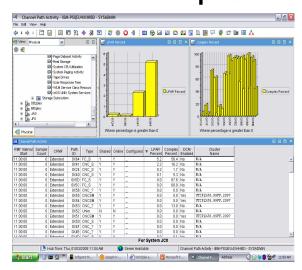


What's Coming – OMEGAMON V4.2.0 Launch in Context

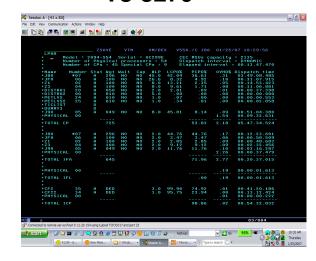


OM XE før z/OS, CICS, IMS, DB2

From Tivoli Enterprise Portal



To 3270



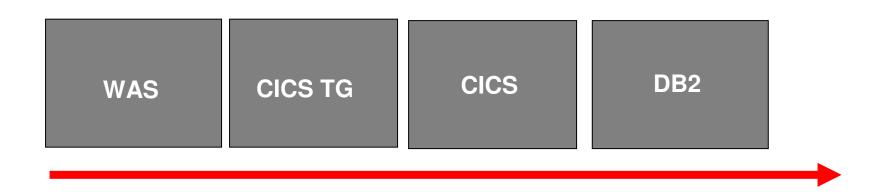
OMEGAMON XE for CICS on z/OS V4.1.0 Interim Features And V4.2.0

- V4.1.0 Interim Features
 - 08 Summer
 - Enhancements to OMEGAMON XE for CICS on z/OS v4.1.0
 - TEP reports to take advantage of TEP "1 minute history"
 - Dynamic Workspace Links from TEP reports to 3270
 - Initially TRANSACTION ANALYSIS and ONDV
 - 08 Year end
 - Integration of OMEGAMONs using ITCAM for Transactions
- V4.2.0 Please note some of these items may be subject to change
 - Historical linking between products
 - Restructuring of product workspaces
 - Active Transactions SNAPSHOT capability
 - Service Level Analysis enhancements
 - Resource Limiting enhancements
 - New CICS TS release support



ITCAM For Transactions

An 'integrated' view of an application – transaction tracking



Using the ITCAM for Transaction Trace we start to build a picture of the application's 'flow'.

Using ITCAM as a starting point gives us WAS, J2EE etc.



OMEGAMON XE for IMS on z/OS V4.2.0

- Please note specific items and time lines may be subject to change
 - Some items may appear in subsequent maintenance after V420 GA
- Product Simplification
 - ▶ Enable Classic/CUA only data within XE TEP
- Transaction History
 - Improve collection performance and collect additional application information
- Integrated zApplication Trace with ITCAM for IMS key technology
- Improved performance by streamlining data collection
- Improved ICAT configuration
- Bottleneck Analysis in Tivoli Enterprise Portal
 - Competing, Non-Competing, Executing Short and Long term
- Full RTA Support in Tivoli Enterprise Portal
 - Response Time Monitor
 - Display 10 worst performing transactions
 - ▶ Interval Response Time



Summary

- OMEGAMON And The Tivoli Enterprise Portal (the TEP) provide an integrated management capability
- When defining a performance and availability management strategy consider an integrated approach
- OMEGAMON and the TEP continue to be enhanced and expanded





Thank You!!

