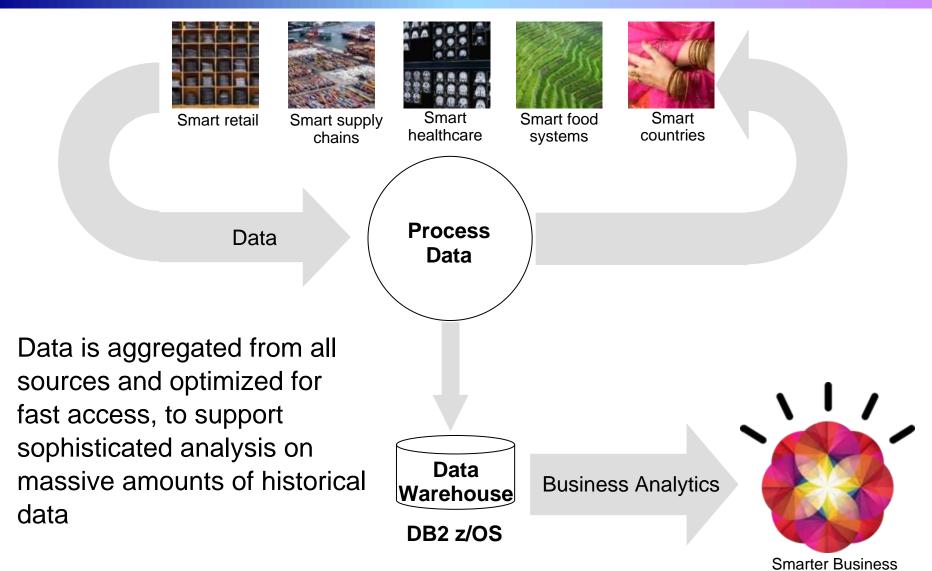


zEnterprise – The Ideal Platform For Smarter Computing

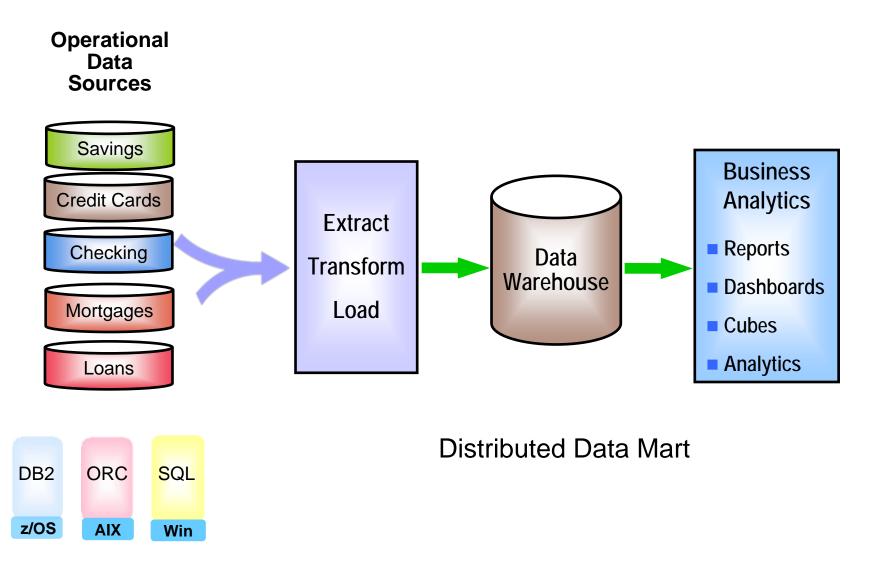
Leveraging Data To Optimize Business

Business Analytics Are A Source Of New Business Intelligence



07 - Leveraging Data To Optimize Business V2.5

Typical Business Analytics Data Flow



System z Is The Foundation For Data

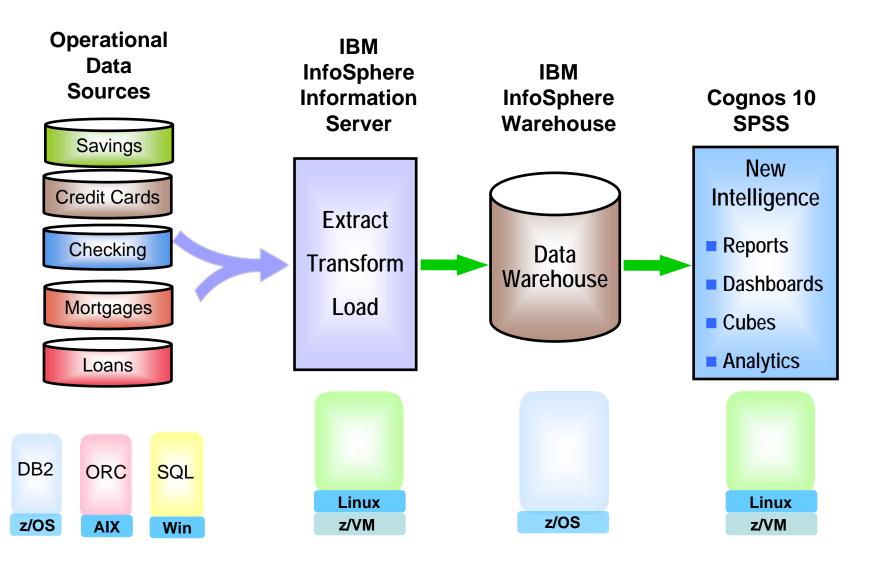
- 60-70% of corporate information resides on System z*
- Copying data from System z to another platform for data warehouses or data marts
 - Is costly
 - Can be inefficient
 - Takes longer to update
 - May create data disparities
 - Introduces security concerns
- System z offers a fully integrated, holistic solution from operational data to business analytics

* Source http://www.ibmsystemsmag.com/mainframe/trends/whatsnew/The-Mainframe-at-a-Crossroads/

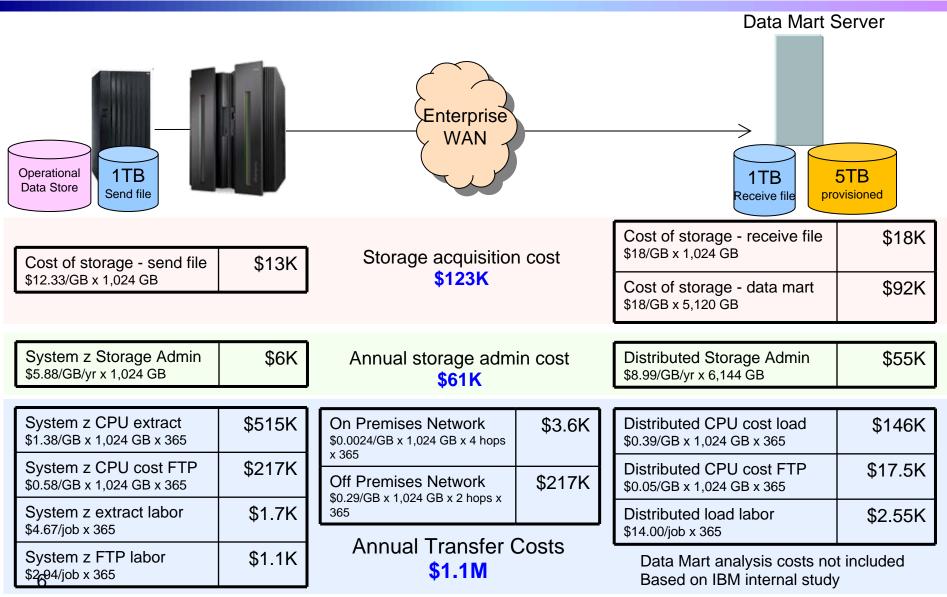
07 - Leveraging Data To Optimize Business V2.5



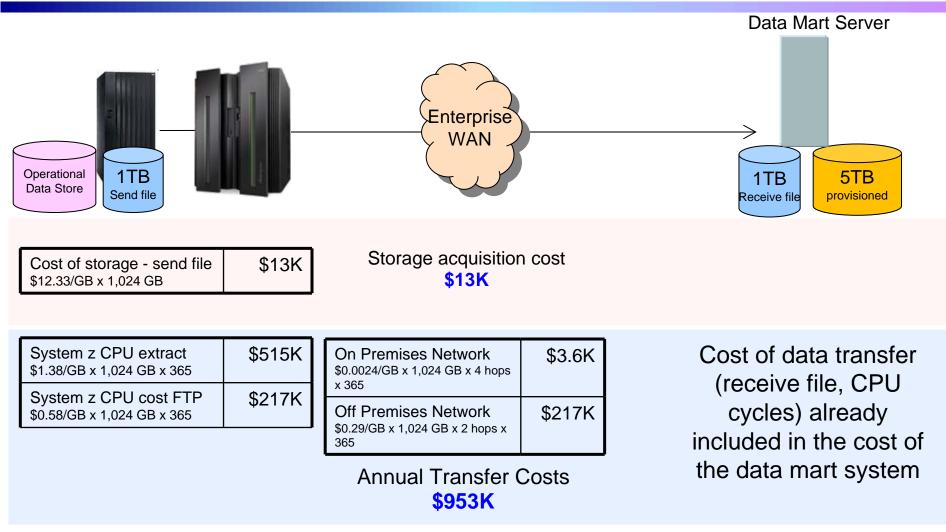
zEnterprise Holistic Solution For Business Analytics



Duplicating Very Large Data off the Mainframe To A Data Mart Is Costly



The Incremental Cost Of Duplicating 1TB To A Data Mart



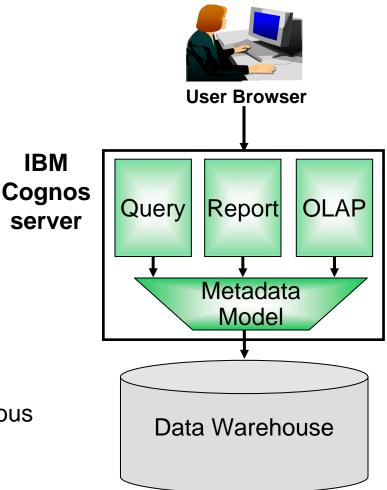
IBM Cognos Is An Integrated Platform For Smart Analytics

People-centric

- Server based business analytics accessed via browser
- Consistent user interface for different analytic activities
- Reuse new intelligence assets
- Built-in collaboration and social networking
- Threaded discussions, activities, and notifications

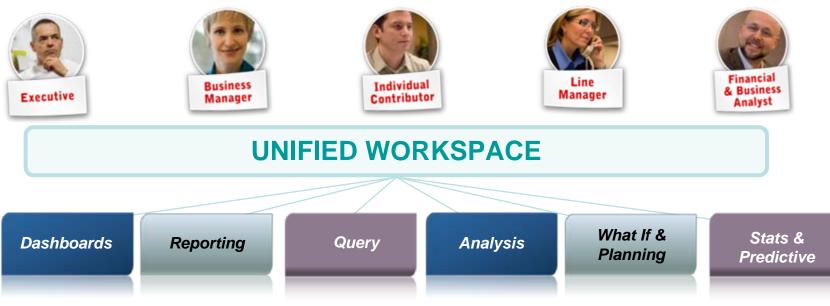
Easy to deploy and manage

- Implemented in Java, runs on WebSphere
- Scales up and out across heterogeneous hardware and operating systems
- Runs on Linux on System z



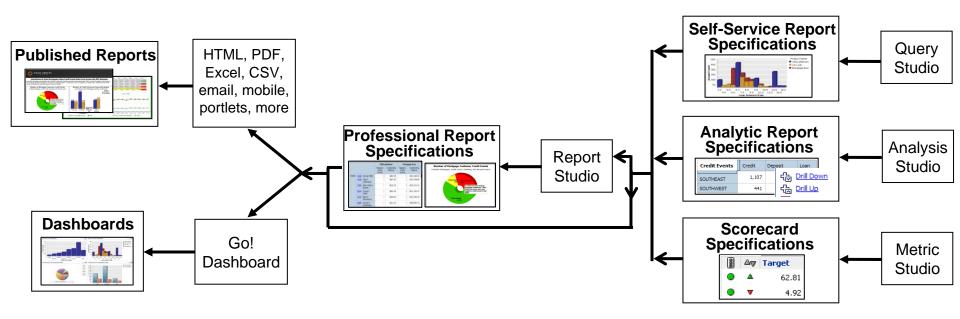
IBM Cognos Provides A Unified Workspace

- All activities from one place, without jumping to different interfaces
 - Dashboards for summary overview
 - Reports for tracking progress
 - Ad hoc queries and drill down for analysis and what if scenarios
 - Statistics and predictive analysis
- Progressive interaction Interact and analyze information based on role
- Form decision networks for collaborative business analytics



07 - Leveraging Data To Optimize Business V2.5

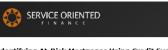
Reuse Prior Assets In New Deliverables



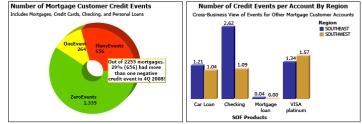
- Author once, consume anywhere
- All analytic assets share a common metadata model and a common multilingual report specification
- Ensures consistent information and enables reuse across platform functions

DEMO: Use Cognos To Identify New Business Insights From The Data Warehouse

- Show report generated in Cognos Report Studio in PDF format
- 2. Report identifies high-risk mortgages by looking at negative credit events in other customer accounts (CC, Checking, etc...)
- Report uses both structured and unstructured data (link to mortgage data stored in FileNet)
- Use Go! Dashboard to monitor the business operations



Identifying At-Risk Mortgages Using Credit Event Data from Across the SOF Business Many SOF mortgage account holders also hold SOF credit cards, checking accounts, and personal loans. This is a report of negative credit events in non-mortgage accounts belonging to current SOF mortgage holders. A credit event is any non-payment of a balance due. Checking account credit events are Insufficient Fund (ISF) events ("bounced checks").



⁴Q 2008 Mortgage Customer Detail by Region and State

Colors: Credit events numbers are color coded. Accounts with greater than 8 events are shown in **block red** Links: Customer ID link opens customer's mortgage document folder using FileNet Workplace XT. Authentication required. Regions: SOUTHEAST

| 1 | Region | •• | - | |
|---|---------|----|-------|--|
| | <i></i> | | | |

| | | | Checking | | VISA platinum | | Car Loan | | Mortgage loan | | Summary | |
|-------|-------------|-----------------------|------------------------------|--------------------|------------------------------|--------------------|------------------------------|-----------------|------------------------------|-----------------|------------------------------|-----------------|
| | | | Negative Credit Events | Current Balance | Negative Credit Events | Current Balance | Negative Credit Events | Current Balance | Negative Credit Events | Current Balance | Negative Credit Events | Current Balance |
| ТАМРА | 7928 | Herman Miller | 11 | \$1,433.86 | 3 | \$865.48 | 3 | \$24,465.55 | 0 | \$232,285.82 | 17 | \$259,050.71 |
| | | 7928 | 11 | \$1,433.86 | 3 | \$865.48 | 3 | \$24,465.55 | 0 | \$232,285.82 | 17 | \$259,050.71 |
| | <u>7948</u> | Julia P Lamoreaux | 4 | \$1,251.57 | 2 | \$891.85 | 2 | \$52,120.40 | 0 | \$722,748.89 | 8 | \$777,012.71 |
| | | 7948 | - 4 | \$1,251.57 | 2 | \$891.85 | 2 | \$52,120.40 | 0 | \$722,748.89 | 8 | \$777,012.71 |
| | 8044 | Kelly O Montecalvo | 4 | \$1,127.24 | 2 | \$844.82 | 2 | \$74,670.00 | 0 | \$323,366.59 | 8 | \$400,008.65 |
| | | 8044 | - 4 | \$1,127.24 | 2 | \$844.82 | 2 | \$74,670.00 | 0 | \$323,366.59 | 8 | \$400,008.6 |
| | 8098 | Shad I Davis | 4 | \$780.11 | 2 | \$830.11 | 2 | \$43,230.00 | 0 | \$919,073.43 | 8 | \$963,913.65 |

At risk customers are identified

SPSS Enables Customers To Predict Future Events And Drive Better Business Outcomes

Capture

Data Collection delivers an accurate view of customer attitudes and opinions

Predict

Predictive capabilities bring repeatability to ongoing decision making, and drive confidence in your results and decisions

Act

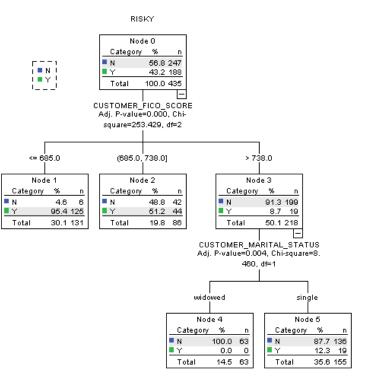
Unique deployment technologies and methodologies maximize the impact of analytics in your operation

IBM SPSS IBM SPSS IBM SPSS Data Decision Management Statistics*/Modeler*/Text Analytics Collection Collaboration & Deployment * Text Data **Statistics** Analytics Mining Platform **Pre-built Content** Up-sell Retain Attract T

^{*} Runs on Linux on System z

DEMO: Discover Rules For Identifying Risky Customers Using SPSS Statistics

- Load data from Data Warehouse on DB2 for z/OS into SPSS Statistics
- 2. Pre-process the data to create new attributes for quantifying negative credit events across different product lines and create a risk flag for mortgage
- 3. Run Comparison of Means and Decision Tree to discover rules for characterizing risky customers



- Credit Limits identified for characterizing risky customers
- Use these credit limits for automated loan approval process

Next Generation IBM DB2 Analytics Accelerator Capitalizes On Netezza Technology

What is the IDAA?

A workload-optimized, blade-based appliance add-on

Deeply integrated with DB2 for z/OS and transparent to applications

Significantly speeds up the response time for a wide variety of complex queries

Drives down the costs of data warehousing and business analytics



What's new with V2.1?

- System x blade customized with Netezza Technology
- Incorporates streaming architecture based on Netezza's patented data filtering using Field Programmable Gate Arrays (FPGAs)
- Tuned for delivering fast query response times for a wide variety of decision workloads
- Uses efficient data filtering by early SQL projections
- Storage integrated into the hardware rack
- Supported on DB2 for z/OS v9 or DB2 for z/OS v10 running on a z/196

Breakthrough Technology Enabling New Opportunities

A Longer List Of Business Analytic Software Available On z196

Information Management

• DB2

- Informix
- FileNet Business Process Manager
- FileNet Content Manager
- FileNet Records Manager
- FileNet Rendition Engine
- InfoSphere totally 30 products, incl:
 - InfoSphere DataStage
 - InfoSphere Federation Server
 - InfoSphere Information Analyzer
 - InfoSphere Information Server
 - InfoSphere Master Data Mgmt Server
 - InfoSphere Warehouse for DB2 for z/OS
 - InfoSphere FastTrack
- ... many more

Business Analytics

- Cognos Business Intelligence
- SPSS Collaboration and Deployment Services
- SPSS Modeler
- SPSS Statistics

zEnterprise Is An Excellent Base For Your Data Warehouse And Business Analytics

- Operational and warehouse data co-located on z196 for optimal performance
- Exploits System z Parallel Sysplex for availability and scale
- Cognos supports a common metadata model and report specification, and provides 100% browser-based access
- SPSS predictive analytics provides actionable insights versus hindsight
- Systematic disaster recovery and backup strategies
- Qualities of Service
- Competitive Price