

Systems Management Tools Seminar February 19 - Philadelphia

Host: Dennis Sample, Manager of High Availability and Workload Product Management

- 9:00 a.m. How to effectively manage an SOA architecture
Barry Lamkin, Consulting IT Specialist, Performance Automation Solutions
- 9:55 a.m. Governance and compliance consideration
Marc Van Zadelhoff, Program Director, Business Development
- 10:50 a.m. Break**
- 11:00 a.m. Best practices for data center operations and automation
Mark Edwards, Senior Market Manager, Tivoli Workload Automation Portfolio
- 11:45 a.m. Best practices for defining the right chargeback methodology
Nick Ara, Senior IT Specialist
- 12:30 p.m. Casual lunch**
- 1:30 p.m. Closing

Presentations are available for download at <http://www.ibm.com/software/systemz/sysmgmtseminars/handouts>

