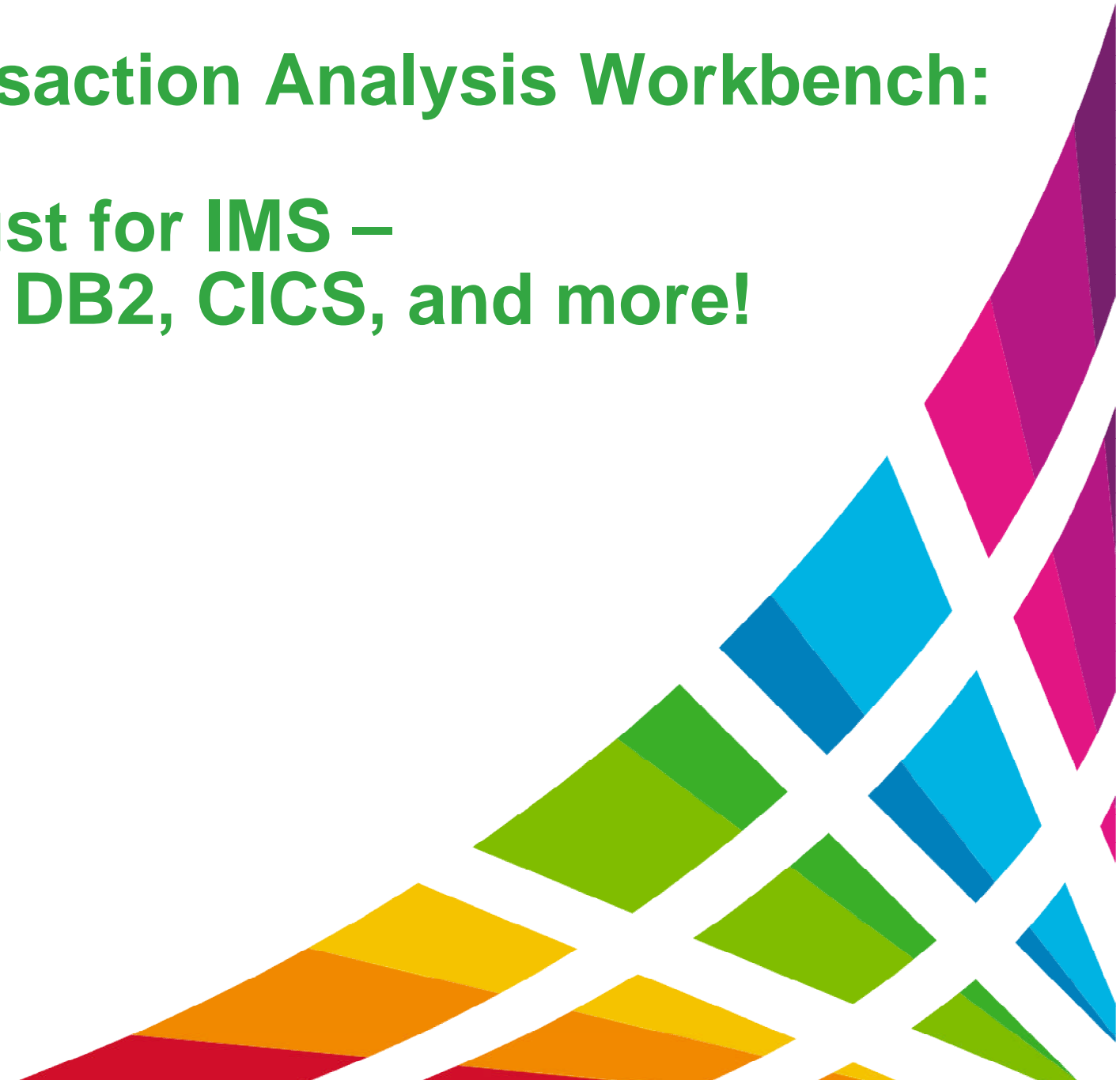


IBM Transaction Analysis Workbench:

It's not just for IMS –
we cover DB2, CICS, and more!

James Martin



Please note



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Performance is based on measurements and projections using standard IBM benchmarks in a controlled environment. The actual throughput or performance that any user will experience will vary depending upon many factors, including considerations such as the amount of multiprogramming in the user's job stream, the I/O configuration, the storage configuration, and the workload processed. Therefore, no assurance can be given that an individual user will achieve results similar to those stated here.



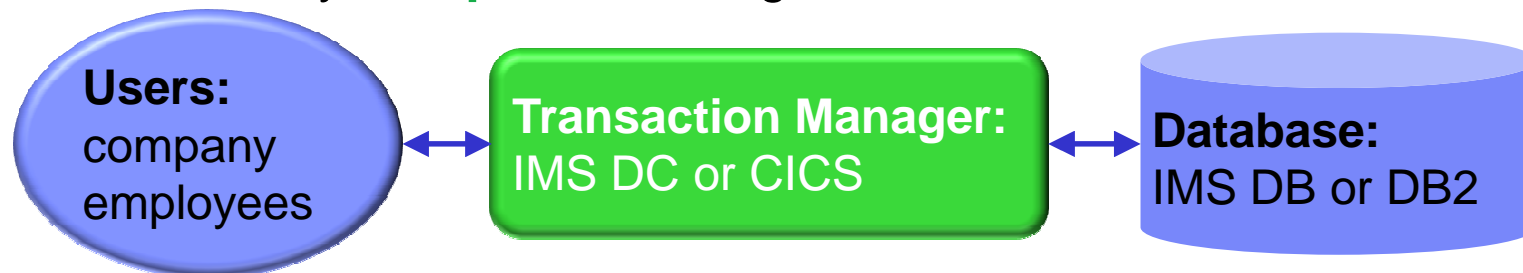
1. **The big picture of modern z/OS transactions**
2. **IBM Transaction Analysis Workbench for z/OS** (“Workbench”) covers IMS, DB2, CICS, and more...
3. Workbench and big data: identifying transaction “exceptions” in instrumentation data
4. How Workbench can help application development teams
5. Possible future Workbench features

Additional slides (for reference; not presented)

5. Scenario: IMS-DB2 problem

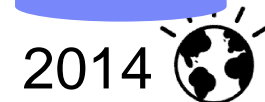
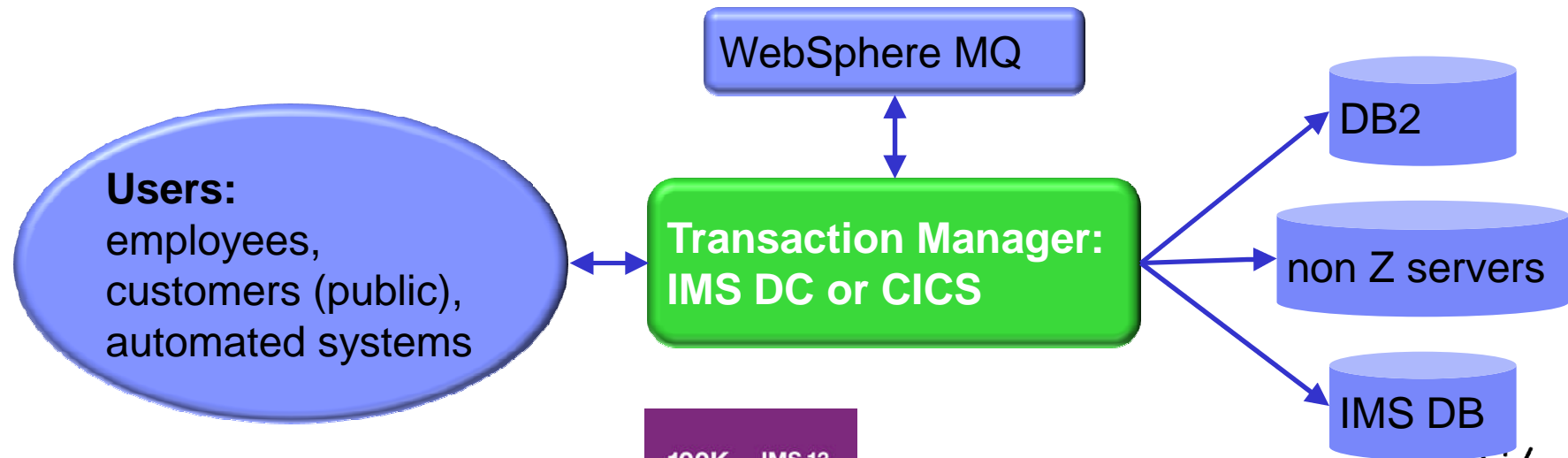
1980s application:

in-house users only; **simple** data, single data store



Today:

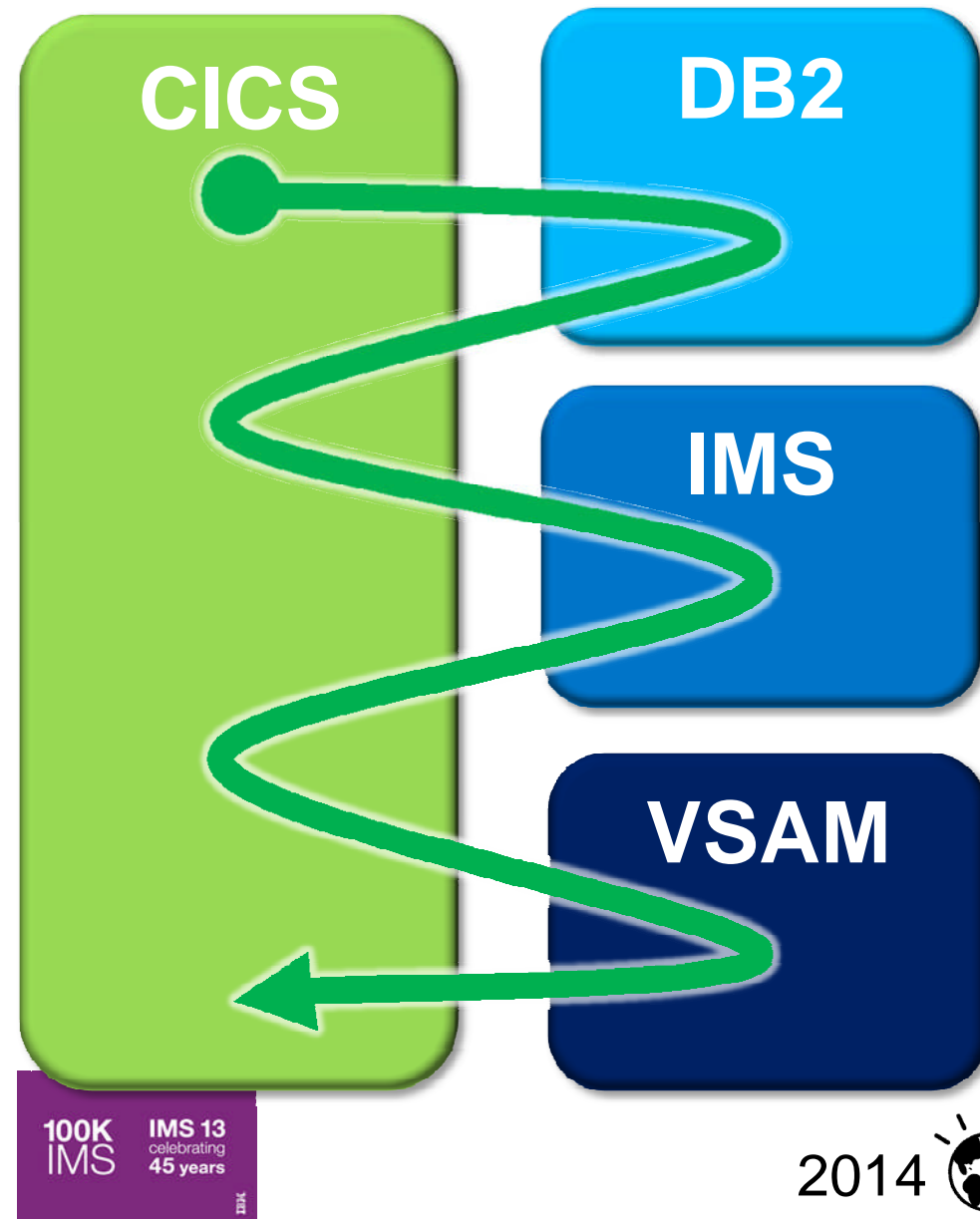
users are customers; data is **complex, heterogeneous**, often distributed



Where did the delay occur?



- A single transaction can have activity across many subsystems
- To quickly identify performance issues, you need to track the entire transaction
- Subsystem-specific approaches and tools offer a limited perspective
- Each subsystem has its own activity log and SMF records



- Why is support so difficult?
 - SME may be in silos
 - Cross training may be difficult
 - Takes too much time using current tools
 - Unable or unwilling to cooperate easily
- What does good cross-platform tool achieve?
 - Conservation of SMEs' time (a valuable, limited resource)
 - Transparency of information (everyone using the correct data from the same time period)
- SMEs need to see the big picture and the benefit of collaboration
 - Reduced time to resolution
 - More SME time focused on problem resolution
 - Cross-training of first responders and SMEs

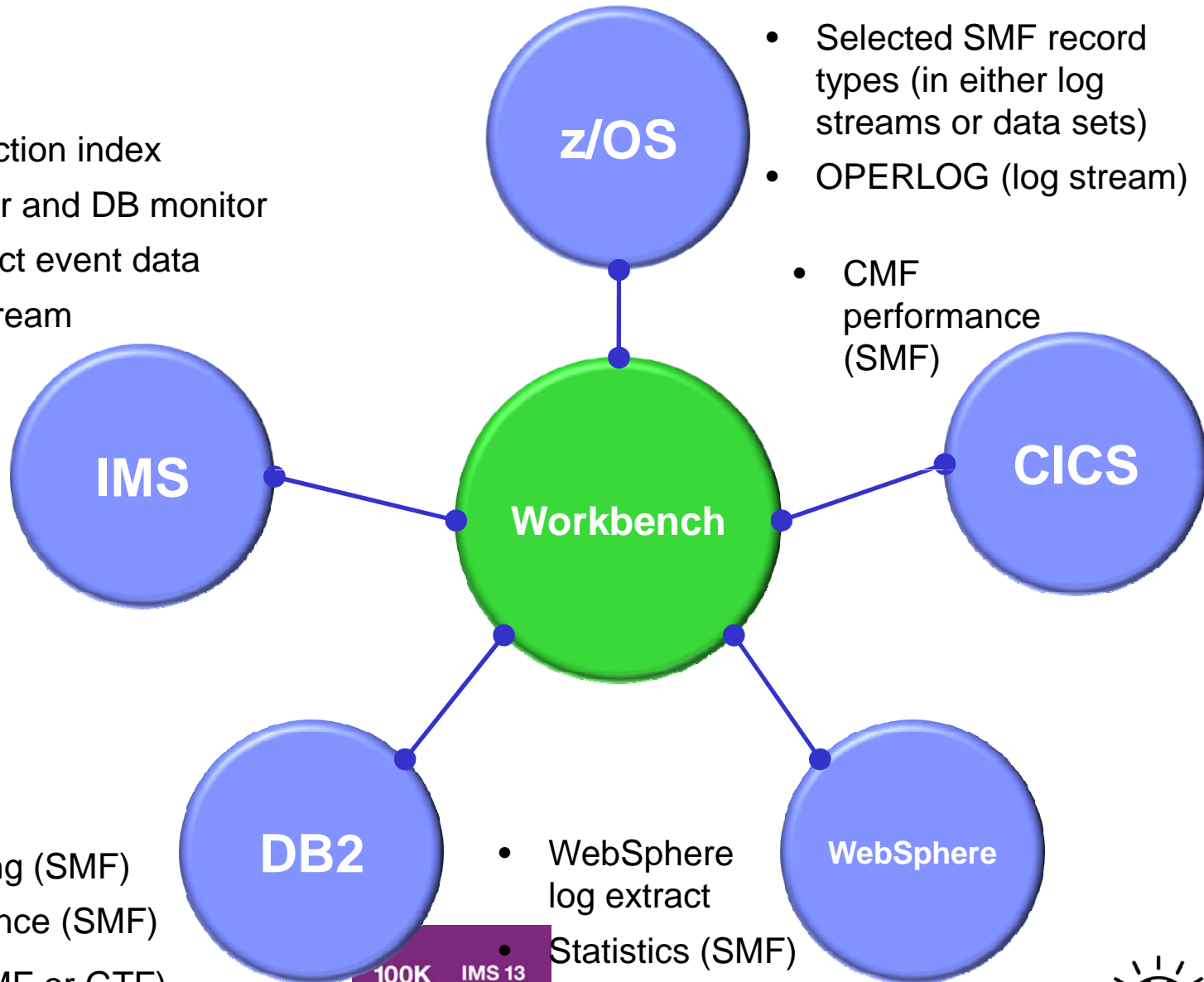
Introducing Transaction Analysis Workbench for System Z



Workbench is not just for IMS



- IMS log
- IMS transaction index
- IMS monitor and DB monitor
- IMS Connect event data
- CQS log stream



- Selected SMF record types (in either log streams or data sets)
- OPERLOG (log stream)

- CMF performance (SMF)

- DB2 log
- Accounting (SMF)
- Performance (SMF)
- Trace (SMF or GTF)

- WebSphere log extract
- Statistics (SMF)
- Accounting (SMF)



- Workbench merges logs from multiple subsystems to present a consolidated, cross-subsystem view of a transaction's life cycle
- Interactive ISPF dialog log browser provides a consistent interface to all log types from all subsystems (finding, navigating, filtering, formatting: when you know how to work with one log type, you know how to work with them all)
- Automated file selection for IMS logs, DB2 logs, and (soon) SMF
- Specific additional support for combined CICS-DBCTL reporting (other combinations coming soon: CICS-DB2, IMS-DB2)
- Various SMF record-type specific batch reports (aimed at transaction analysis)

Session manager (ISPF dialog)

- Session manager approach to problem management:
 - Uses a repository to maintain the information used for problem analysis
 - Data gathered
 - Extracted instrumentation data
 - Reports Run
 - Notes
 - Data tags set during analysis to enable SME collaboration
 - Analysis history
 - Ensures you have the data needed for analysis
 - Some data such as SMF, log, etc. may have short shelf life
 - You can throw away your Big Chief tablets

- A tool for problems in the big picture:
 - For “first responders” and subject-matter experts (SMEs)
 - For SMEs in different areas
- Provides a life cycle view of transaction activity across subsystems
 - Changes the way problem resolution is performed
 - Ensures everyone is looking at the same transactional data
- Goes in-depth.
 - Uses SMF, trace, and log records to follow transaction flow
- Better assignment of problems to the correct group
 - Improved confidence in problems assigned to experts

CICS/DB2 Transaction life cycle view – Relative time



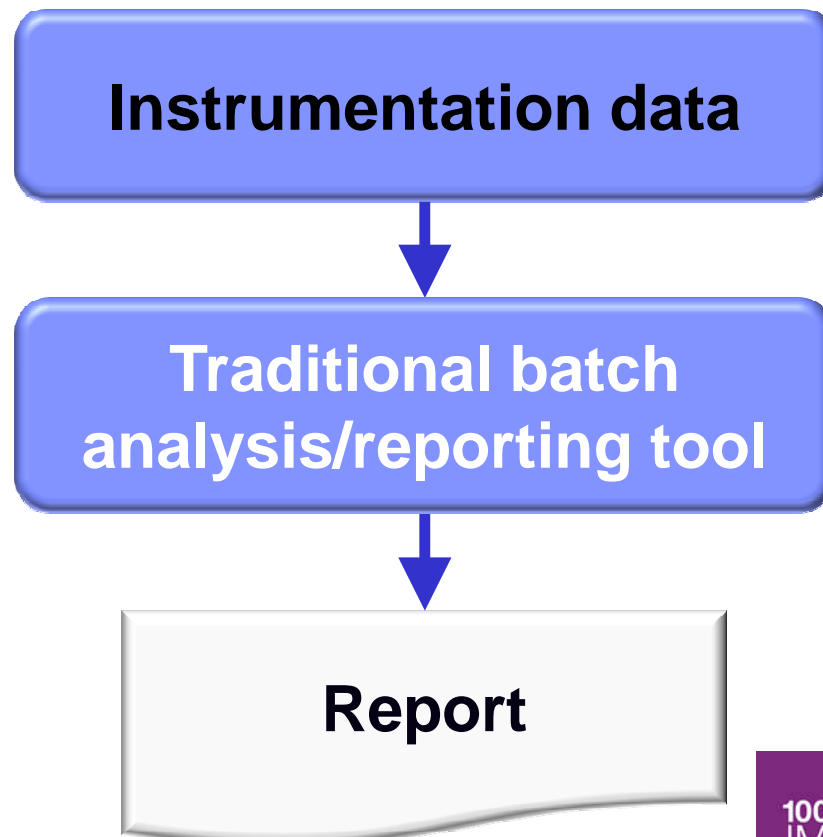
File	Mode	Filter	Time	Labels	Options	Help
FUWPRBRF	GXH.FUW.JCH1.FUW745.UPDATE.CICS.EXTRACT		Record 00000001	More: < >		
Command	===>		Scroll	===>	CSR	
	Navigate	< 00.05.00.000000 >	Date/Time 2013-05-31	16.27.24.275202		
/	Tracking		Friday 2013-05-31	Time (Relative)		
R	6E13	CICS Transaction TranCode=FB66 Task=944		16.27.24.275202		
—	086	Signon start		DBA6		+0.003469
—	072	Create thread start		DBA6		+0.003546
—	112	Thread allocate		DBA6		+0.003805
—	073	Create thread end		DBA6		+0.003830
—	053	SQL DESCRIBE/COMMIT/ROLLBAC SQLCODE=0 STMT=000158		DBA6		+0.004096
—	233	SP entry FBOSP006		STMT=000196 DBA6		+0.005104
—	015	Index scan begin		DBA6		+0.005874
—	018	Scan end		DBA6		+0.006097
—	055	SQL set current SQLID		DBA6		+0.006188
—	053	SQL DESCRIBE/COMMIT/ROLLBAC SQLCODE=0 STMT=000281		DBA6		+0.006209
—	060	SQL SELECT		STMT=000344 DBA6		+0.006365
—	017	Sequential scan begin		DBA6		+0.006478
—	006	Read I/O begin		DBA6		+0.006582
—	007	Read I/O end		DBA6		+0.006950
—	018	Scan end		DBA6		+1.609979
—	058	SQL call completion		SQLCODE=0 STMT=000344 DBA6		+1.610035
—	061	SQL UPDATE		STMT=000423 DBA6		+1.610336
—	017	Sequential scan begin		DBA6		+1.610463
—	0020	DB2 Unit of Recovery Control - Begin UR				+1.610733
—	0010	DB2 Savepoint				+1.610733
—	0020	DB2 Update In-Place in a Data Page				+1.610749
—	018	Scan end		DBA6		+1.610771
—	058	SQL call completion		SQLCODE=0 STMT=000423 DBA6		+1.611141
—	233	SP exit FBOSP006		SQLCODE=0 STMT=000196 DBA6		+1.611397
—	053	SQL DESCRIBE/COMMIT/ROLLBAC SQLCODE=0 STMT=000196		DBA6		+1.611448



Workbench and big data:
identifying transaction “exceptions”
in instrumentation data

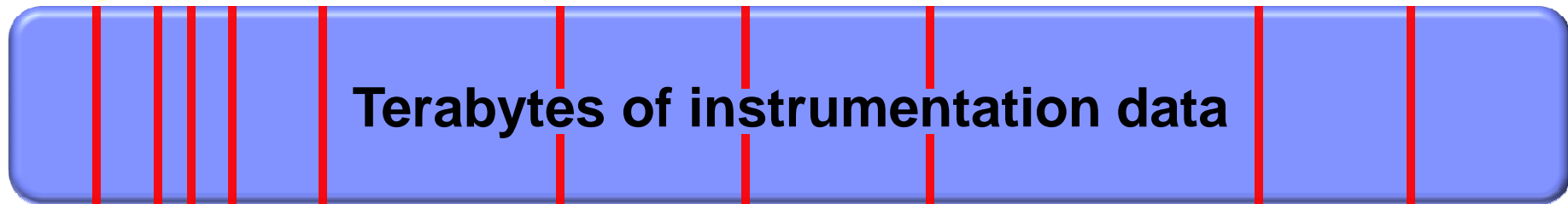
Problem: today's instrumentation data overwhelms traditional tools

- Good performance monitoring should identify possible performance issues before they become critical
- Today's systems create so much instrumentation data that existing techniques cannot keep up: **takes too long, costs too much!**



- Processes and reports on all records
- Processing time and cost grows with size of instrumentation data, beyond practical limits
- Reports can grow too long to be useful, and contain unwanted detail

Exception: a transaction that matches specific *exception criteria*, such as long response time or an abend



z/OS batch process that efficiently crawls data for exceptions

Workbench

Transaction index

Reporting and interactive analysis on reduced data

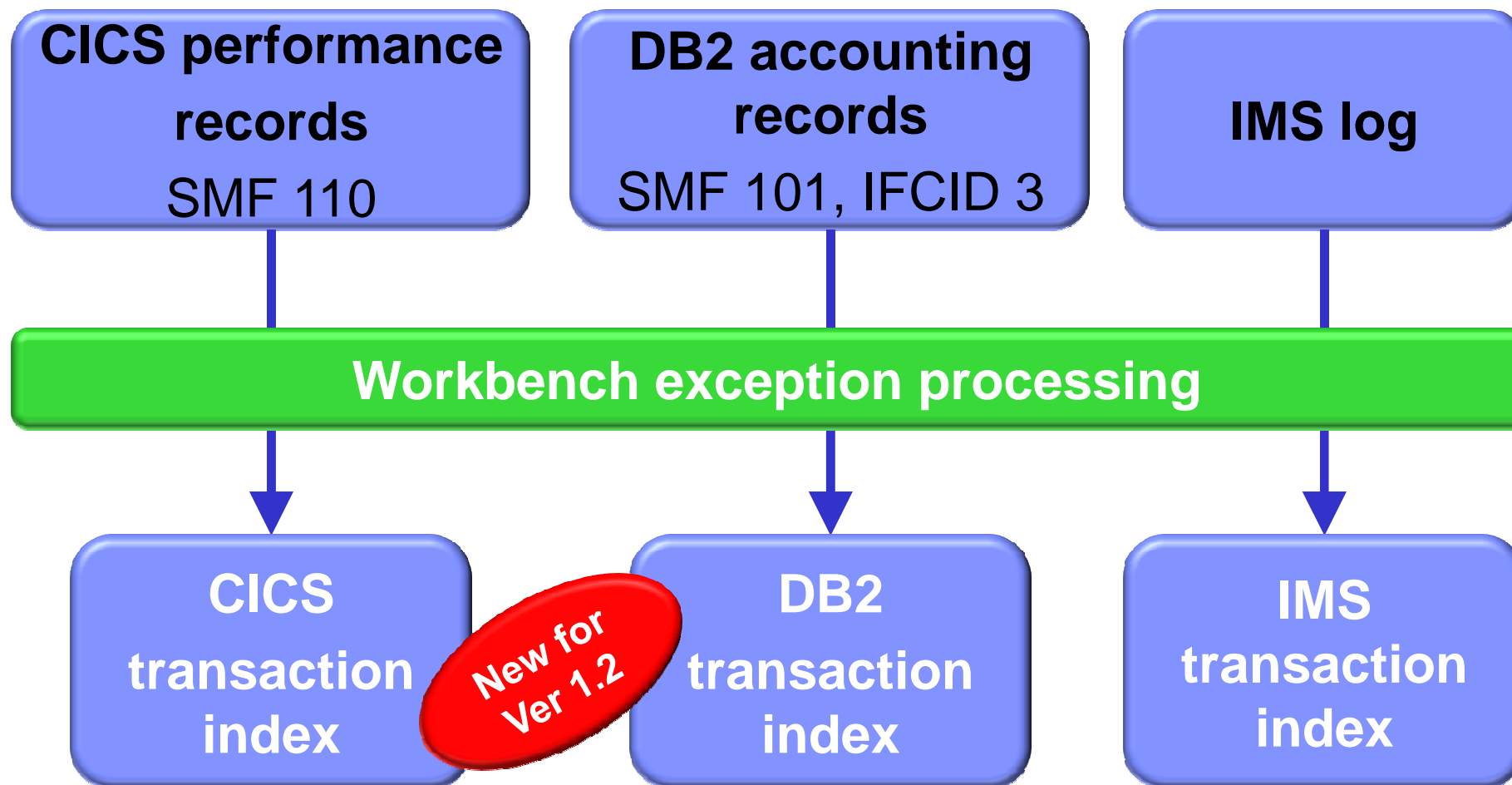
Exception Candidate Transaction Index



```
BROWSE      FUW000.QADATA.FBOSP007.IMS.D131008.INDEX      Record 00000201 More: < >
Command ===> _____ Scroll ===> CSR
/  _____ Navigate < 00.00.01.000000 >      Date/Time 2013-10-08 17.10.09.284086
/  _____ Filtering _____      Tuesday 2013-10-08 LSN
-----
CA01 IMS Transaction                                     IMS-000000000021
UTC=17.10.09.284078 TranCode=FB0IAT41 Program=FB0IAP41 Userid=FUNTRM10
LTerm=FUNTRM10 Terminal=SC0TCP10 Region=0002
OrgUOWID=IDDG/CC1476B6713CB884 IMSRel=131
RecToken=IDDG/0000000400000000
CPU=45.699549 InputQ=0.000309 Process=72.612278 OutputQ=0.000356
TotalTm=72.612943 RegTyp=MPP
-----
CA01 IMS Transaction                                     IMS-000000000025
UTC=17.15.19.060177 TranCode=FB0IAT41 Program=FB0IAP41 Userid=FUNTRM10
LTerm=FUNTRM10 Terminal=SC0TCP10 Region=0002
OrgUOWID=IDDG/CC1477DDDE2AF104 IMSRel=131
RecToken=IDDG/0000000600000000
CPU=11.512388 InputQ=0.000354 Process=18.105197 OutputQ=0.000039
TotalTm=18.105590 RegTyp=MPP
-----
```

This Exception Index was created to show **IMS Transactions (x'CA01')** records with excessive processing times.





How Transaction Analysis Workbench for System Z can help application development teams



Application releases must work and perform when deployed

- Application teams perform validation testing during roll-out
 - Is performance a part of validation testing?
 - If performance validation is done, who does the validation?
 - What criteria are used?
- Does the evaluation occur at the transaction level?
- What is the cost of performance validation testing?
- What is the cost of a failed roll-out due to poor performance?
- Does system programmer have time to help?

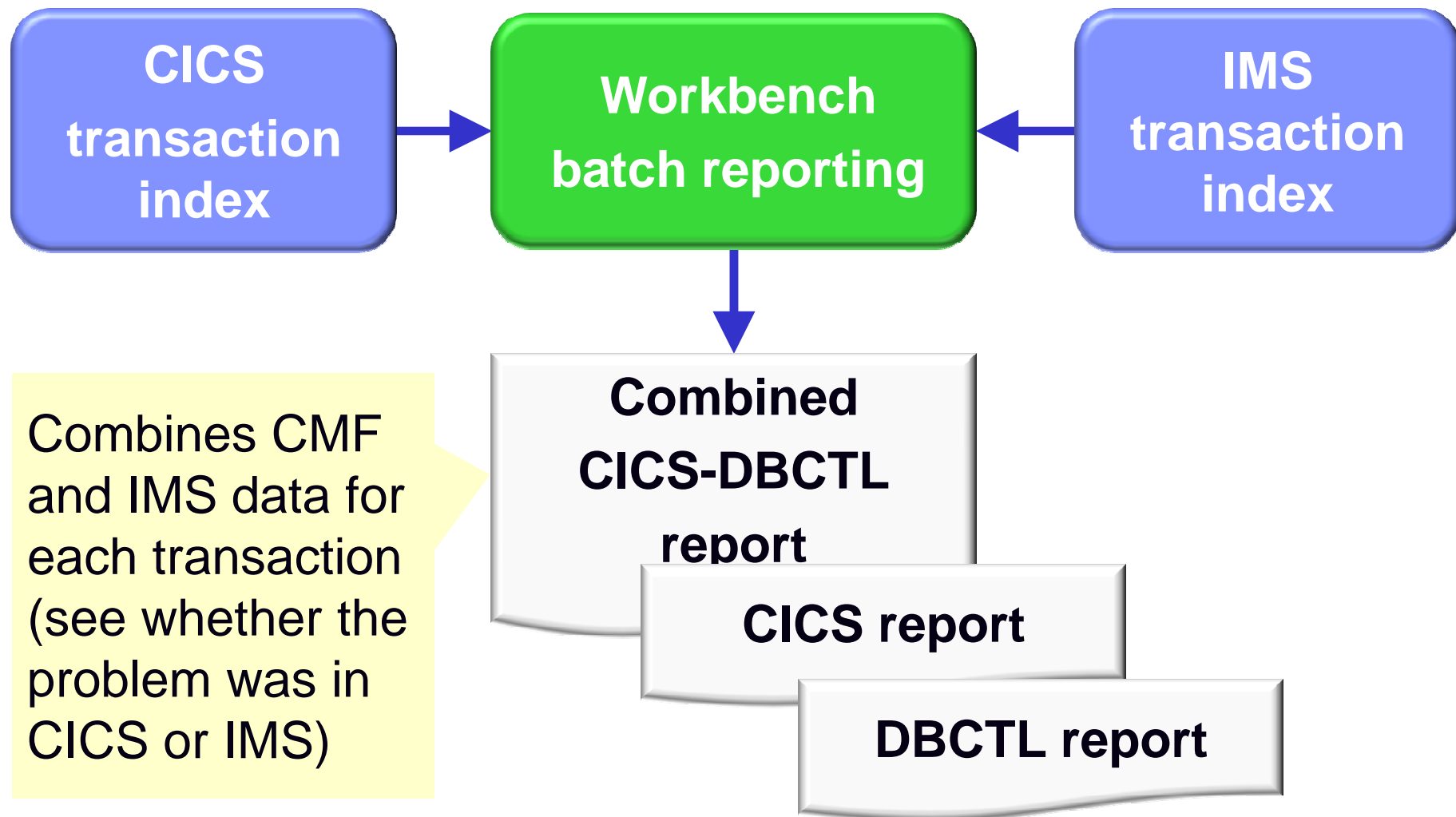
- Value of instrumentation data not known
 - May not know what is available and how to use it
 - Not a traditional development tool
- Do not know how to obtain the data or data access not allowed
 - May not have access to system parts
- Limited or no knowledge of tools that use instrumentation data
- Limited access to system programmers' time
 - Reluctant to bother system programmers to get help

- Automates the collection of instrumentation data
 - Application development teams do not have to acquire those skills
- Performs automated reporting of validation testing
 - Includes reporting via CICS PA and/or IMS PA, in addition to its own reports
- Analyses instrumentation data for performance exceptions
 - Provides easy recognition of validation testing against expected results
- Provides transaction life cycle views of transaction exceptions
 - Identify what part of transaction is causing problem
- Saves results of each validation testing run
- Facilitates collaboration with system programmers and/or DBAs for help with transaction exception diagnosis

Summary of application team benefits

- Automate tasks often unfamiliar to application teams
 - Data acquisition – get the data needed for problem analysis
 - Autonomics – automated transaction analysis (life cycle)
 - Reporting – basic reporting without tool-specific knowledge
- Enables collaboration with other experts
 - Shared data approach
 - DBA, system programmer provide assistance when needed
 - Fewer SMEs may need to be involved
- Analysis of applications performance testing
 - Exceptions process provides evaluation of validation runs
 - Deeper transaction evaluation if exceptions reported

- **CICS-DB2 and IMS-DB2 transaction exception processing**
Was the problem in CICS or DB2? IMS or DB2? (CICS-DBCTL already supported in V1.1.)
- **Enhanced support for DB2 trace records**
Detailed field-by-field formatting for more than 60 IFCIDs.
- **Workflows and session templates**
Subject-matter experts (SMEs) can define a workflow (a sequence of analysis tasks) and save it in a session template. When creating a new session, users can select the session template that best matches the report problem.
- **Eclipse-based rich client platform (RCP) user interface**
Implements a subset of the ISPF dialog: create a session; run a workflow; assign to appropriate SME.
- **Automated SMF file selection**
- **SMF 42.6 DASD Data Set I/O report**



Example CICS-DBCTL summary report

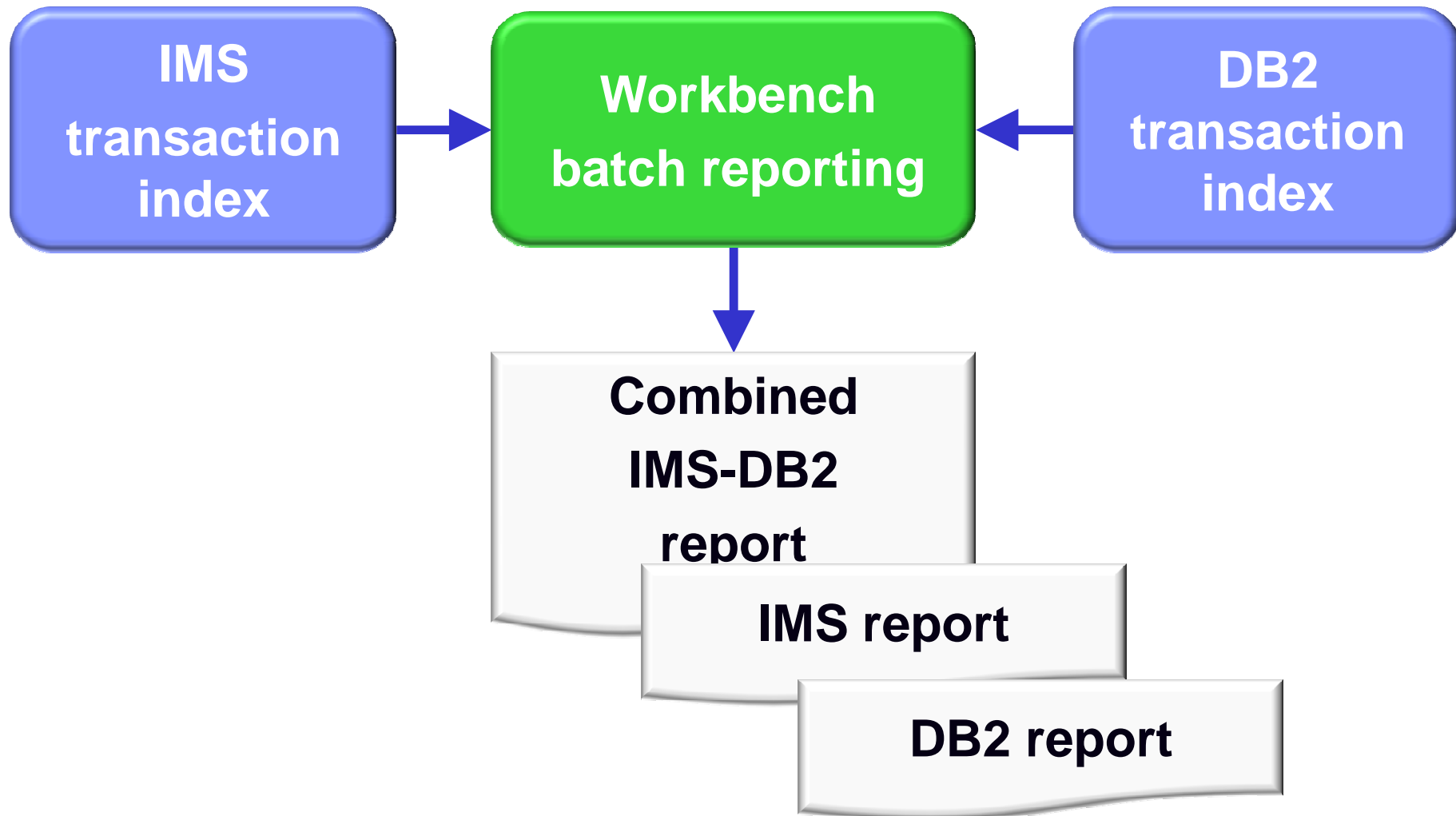


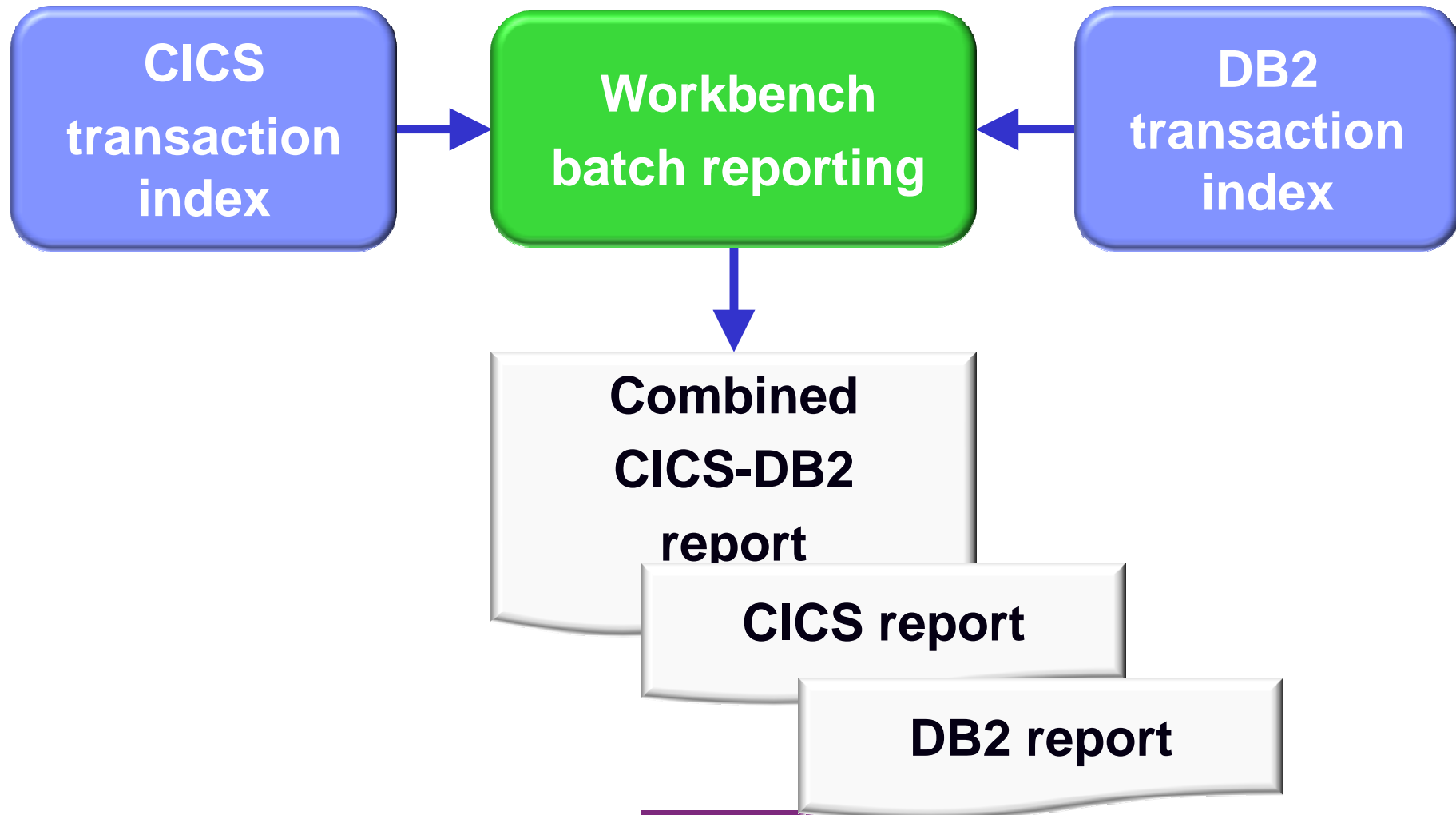
CICS-DBCTL Summary

CICS									
Tran	APPLID	CMF	Count	Response	CPU Time	IMS Reqs	IMS Wait	ABEND	Rate/Sec
BANK	CICSP1		60	11.12982	0.008967	35	4.256977	10	0

IMS									
08	Count	Elapsed	CPU Time	StaDelay	Schedule	IC Wait	PS Wait		
	42	10.94999	0.004092	0.011668	0.000183	0	0		
07	Count	DB call	DB Gets	DB Upds	I0 Count	I0 Time	LockWait		
	41	33	13	19	4	0.003438	3.980170		
FP	Count	FP call	FP Gets	FP Upds	FP Wait	FP Fail			
	41	19	7	11	0	7			
		Synctime	Phase 1	Phase 2	FP PH2	OThread			
		0.011938	0.006555	0.005383	0.002232	0.017659			







Generate CICS-DBCTL batch reports from ISPF



```
File Help
-----
Reporting - Combined CICS and IMS analysis of transactions
Command ==> _____

Report request:
- 1. CICS
- 2. IMS DBCTL
- 3. Combined CICS and IMS
- 4. Combined, steps 1 and 2 done

Report Interval
YYYY-MM-DD HH.MM.SS.TH
From _____
To _____

Exception criteria:
- Transaction ABEND
- Response time threshold . . _____ (0.00001 to 999999 seconds)

Transaction indexes (Output from steps 1, 2, 3; input into step 4):
CICS . . . _____
IMS . . . _____

For report requests 1 and 3, select the CICS system or SMF file:
- 1. System . . . _____ +
- 2. SMF File . . _____ +

For report requests 2 and 3, select the IMS system or log file:
- 1. System . . . _____ +
- 2. IMS Log . . _____ +

Description CICS-DBCTL report
```



Generate transaction indexes from ISPF



```
File Help
-----
SMF Transaction Index Request

Command ==> _____

Original Data Set . : FUW000.QADATA.FBOSP007.SMF.D130924.FULL
- CICS index . . . . 'GXH.FUW.FUW000.QADATA.FBOSP007.SMF.CICSX'
- DB2 index . . . . 'GXH.FUW.FUW000.QADATA.FBOSP007.SMF.DB2X'

Exception criteria:
- Transaction ABEND
- Response time threshold . . _____ (0.00001 to 999999 seconds)

Filtering Criteria:
Filter . . . _____ +
Extract Interval
From 2013-09-24 09.25.00.00
To 2013-09-24 09.40.00.00
```



- New DB2 trace (“DTR”) log type for IFCID records (from SMF record types 100, 101, 102, or GTF data set records)

```
File Mode Filter Time Labels Options Help
BROWSE FUW000.QADATA.FBOSPM4C.SMF.D130703.FULL Record 00000927 More: < >
Command ==> Scroll ==> CSR
/ _____ Navigate < 00.05.00.000000 > Date/Time 2013-07-03 16.39.00.000000
/ _____ Tracking _____ Wednesday 2013-07-03 Time (LOCAL)
___ 112 Thread allocate DBA6 16.39.36.459771
___ 073 Create thread end DBA6 16.39.36.459816
___ 122 Thread level exit from DB2 DBA6 16.39.36.459831
___ 121 Thread level entry into DB2 DBA6 16.39.36.459880
___ 177 Successful package allocation DBA6 16.39.36.465465
___ 380 SP entry FBOSPM4C DBA6 16.39.36.465827
___ 177 Successful package allocation DBA6 16.39.36.465969
___ 060 SQL SELECT STMT=000009 DBA6 16.39.36.466073
___ 058 SQL call completion SQLCODE=0 STMT=000009 DBA6 16.39.36.474645
___ 060 SQL SELECT STMT=000010 DBA6 16.39.36.474704
___ 058 SQL call completion SQLCODE=0 STMT=000010 DBA6 16.39.36.474912
___ 061 SQL DELETE STMT=000011 DBA6 16.39.36.474952
___ 325 Trigger entry USERDEL STMT=000011 DBA6 16.39.36.479901
___ 177 Successful package allocation DBA6 16.39.36.479978
___ 061 SQL INSERT STMT=000002 DBA6 16.39.36.480037
___ 058 SQL call completion SQLCODE=0 STMT=000002 DBA6 16.39.36.483035
___ 061 SQL DELETE STMT=000003 DBA6 16.39.36.483086
___ 058 SQL call completion SQLCODE=0 STMT=000003 DBA6 16.39.36.497707
___ 325 Trigger exit SQLCODE=0 DBA6 16.39.36.497722
```



s

- Detailed formatting of IFCID-specific fields

```

+0120 QW0058ID... Scan information
+0120 Scan type.... 'SEQD' Rows processed... +24069
+0130 Rows examined.... +24069
+0138 Rows qualified after stage 1... +24069
+0140 Rows qualified after stage 2... +1
+0148 Rows inserted.... +0
+0150 Rows updated... +0
+0158 Rows deleted... +0
+0160 Pages scanned.... +428
+0164 Pages scanned (RI)... +
+0168 Rows deleted (RI)... +
+0170 Pages scanned (LOB).... +0
+0174 Pages updated (LOB).... +0
    
```

+0120	QW0058ID...	'SEQD'	Scan type
Off	QW0058IX...	'INDX'	Index
On	QW0058SD...	'SEQD'	Sequential data
Off	QW0058SW...	'SEQW'	Sequential data workfile

```

+01A0 QW0058TY... Statement-level information
+01A0 SQL statement type... 4000
+01A8 Statement ID... +28917
+01B0 Sync reads... +0          Getpages... +428
+01C0 Rows examined.... +24069
+01C8 Rows processed... +0          Sorts..... +0
+01D8 Index scans.... +0
+01E0 Table space scans.... +1
+01E8 Buffer writes.... +0
+01F0 Parallel groups.... +0
+01F8 In-DB2 elapsed... 0.008537
    
```


HILITE or Prepend log sequence number (LSN) with log type

```
— 31 DLI GU TranCode=FBOIAT41 Region=0002 IMS-00000000014D
— 5616 Start of protected UOW Region=0002 IMS-00000000014E
— 5600 Sign-on to ESAF Region=0002 SSID=DBA6 IMS-00000000014F
— 5600 Thread created for ESAF SSID=DBA6 IMS-000000000150
— 112 Thread allocate FBOIAP41 DBA6 DTR-000000000004
— 073 Create thread end DBA6 DTR-000000000005
— 177 Package allocation FBOIAP41 DBA6 DTR-000000000006
— 233 SP entry FBOSP007 STMT=001031 DBA6 DTR-000000000007
— 380 SP entry FBOSP007 STMT=001031 DBA6 DTR-000000000008
— 177 Package allocation FBOSP007 DBA6 DTR-000000000009
— 061 SQL UPDATE STMT=000001 DBA6 DTR-00000000000A
— 0020 Begin UR DB2-00006A997B4C
— 0600 Savepoint DB2-00006A997BDC
```

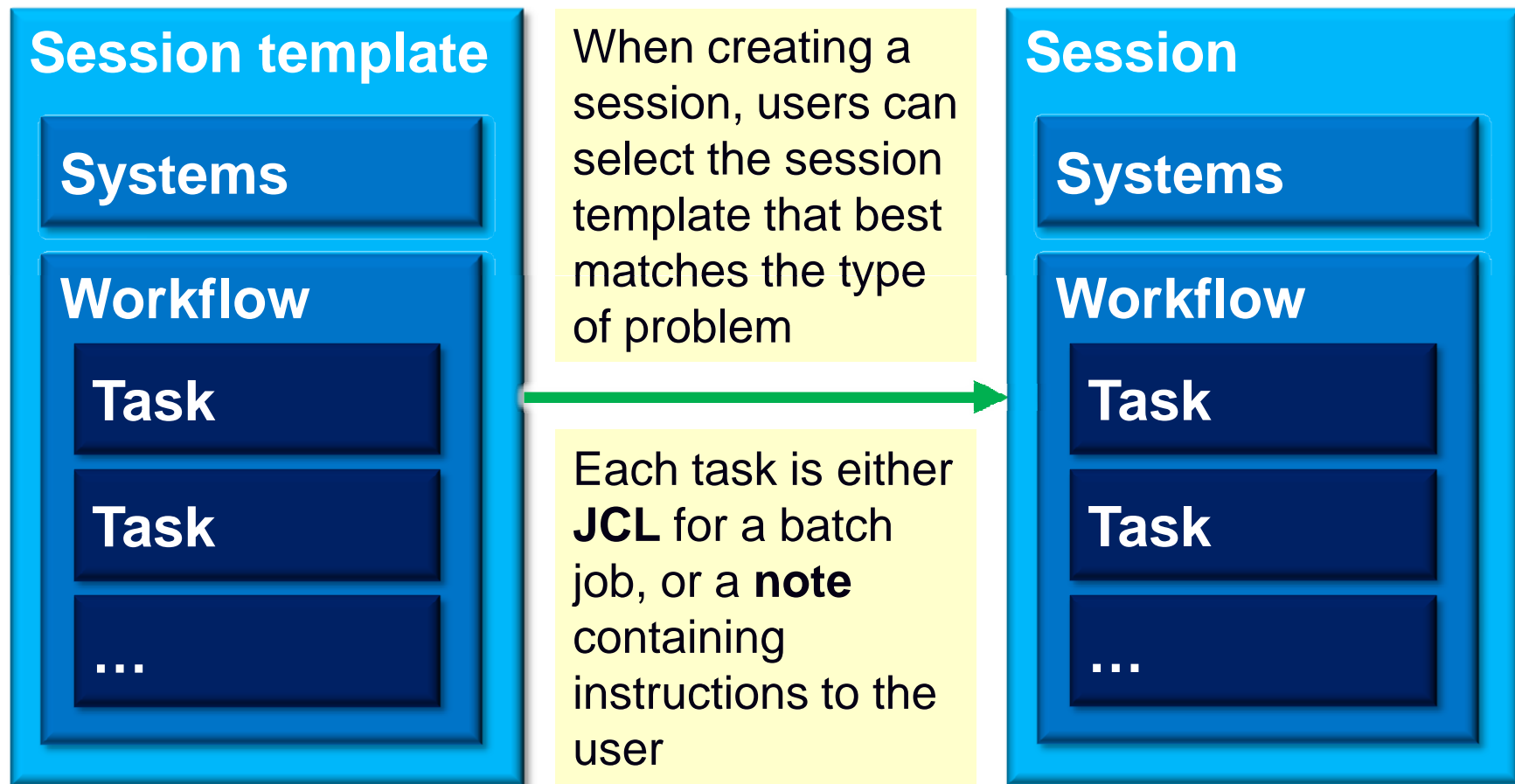
- To prepend the LSN with the log record type, enter DISPLAY or select **Options > Display**, and then set the **Display LSN** option.

- Generating DB2 trace records can be expensive, and can result in very large log files: you do *not* want to simply start all traces.
- Workbench introduces the concept of trace “levels” (1 - 4) that categorize IFCIDs based on their usefulness (for transaction analysis) and cost overhead:
 - Program invocation
 - SQL
 - I/O
 - All (caution: may result in high volumes of data)
- In the ISPF dialog, enter the command:

TRACE *n*

(*n*: 1 - 4) to show progressively more detail. TRACE 4 shows all available trace records.

- SMEs can use **session templates** to populate new sessions with the tasks needed to prepare the problem for evaluation
 - Created sessions include: systems involved and a sequence of tasks (workflow) for analyzing the problem



Eclipse-based rich client platform (RCP) UI



The screenshot displays the IBM Tools Base Connection Server RCP UI. The main window is titled "Connection Server - IBM Tools Base Connection Server" and features a menu bar (File, Edit, Navigate, Project, Workbench, Window, Help) and a toolbar. The interface is divided into several panes:

- Navigation Pane:** Shows a tree view of connection servers, including "FTS1 JCH [Connection Server]", "GXH#FSRV [Connection Server]", and "GXHEG".
- Workbench Repository Pane:** Displays a table of sessions with columns: Key, Summary, Status, Severity, Age (Days), Created, Updated, and Time Updated. The table shows 6 sessions, all with a status of "OPEN".
- Sessions Pane:** Shows a list of sessions, with "00000001 [Workbench Session]" selected.
- Session Details Pane:** Provides a detailed view of the selected session, including its summary, repository, creation date, status, age, and time range.

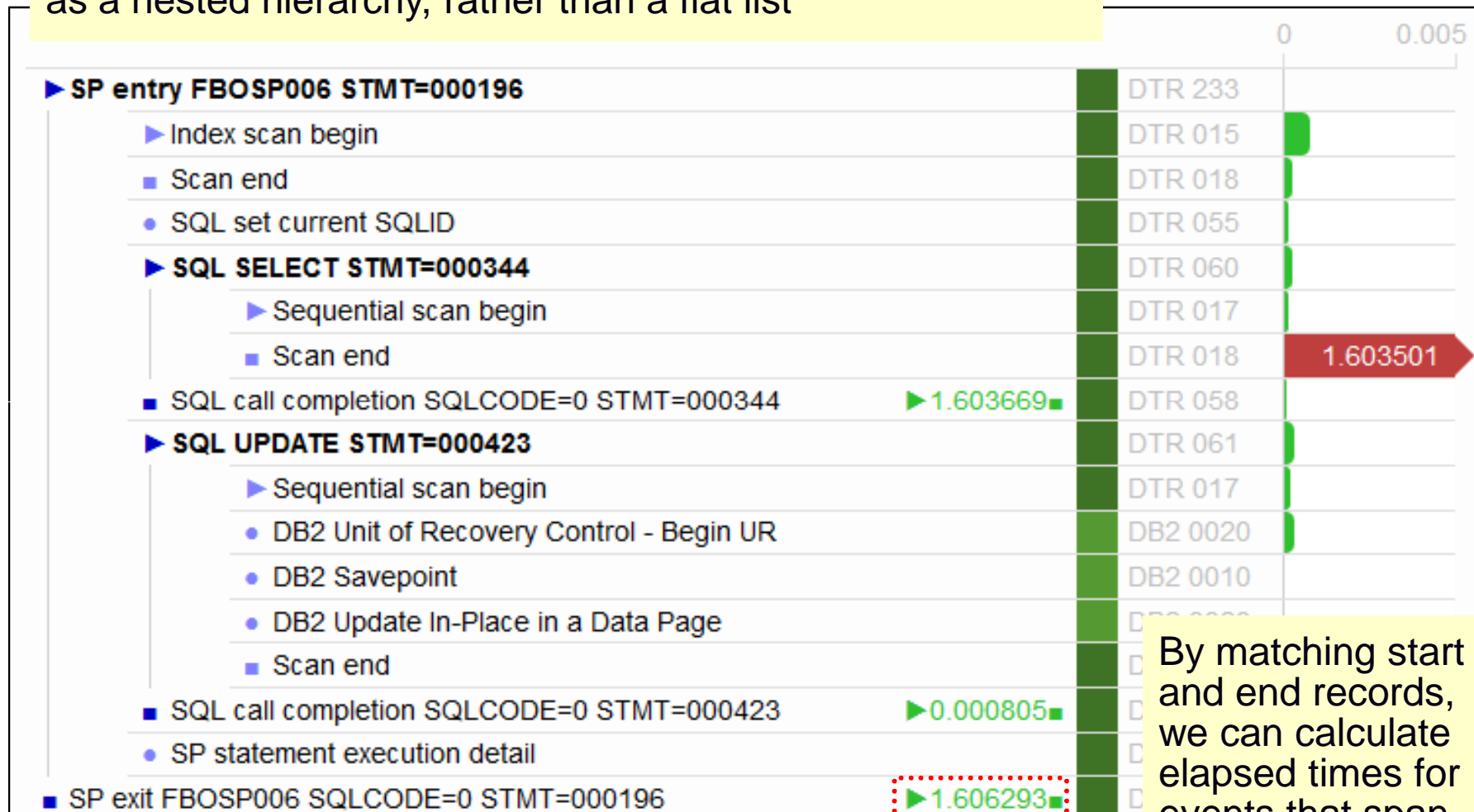
Key	Summary	Status	Severity	Age (Days)	Created	Updated	Time Updated
00000001	Long response time from CICS transaction	OPEN	4	0	2013-08-19	2013-08-19	16.26.23.99
00000003	Web application server not responding	OPEN		0	2013-08-19	2013-08-19	16.27.55.32
00000004	Slow IMS transaction response	OPEN		0	2013-08-19	2013-08-19	16.28.06.42
00000005	XYZ application performance benchmark testing	OPEN		0	2013-08-19	2013-08-19	16.28.15.61
00000006	Post-implementation XYZ application analysis	OPEN		0	2013-08-19	2013-08-19	16.28.25.96

Session Details (00000001):

- Summary: Long response time from CICS transaction
- Repository: GXHEG
- Created On: 19/08/2013 4:22:58 PM by GXH
- Timezone: LOCAL
- Assigned To: [Empty] [Assign to Me](#)
- Severity: 4
- Reference Id: [Empty]
- Reporter: [Empty]
- Status: OPEN
- Age (Days): 1077952576 days
- Last Updated On: 19/08/2013 4:26:23 PM by GXH
- Session Template: --- Approximate time issue occurred ---
- From: 2013-08-19 8:00:00 AM
- To: 2013-08-19 8:30:00 AM



Possible future: TAW GUI will present DB2 trace records as a nested hierarchy, rather than a flat list

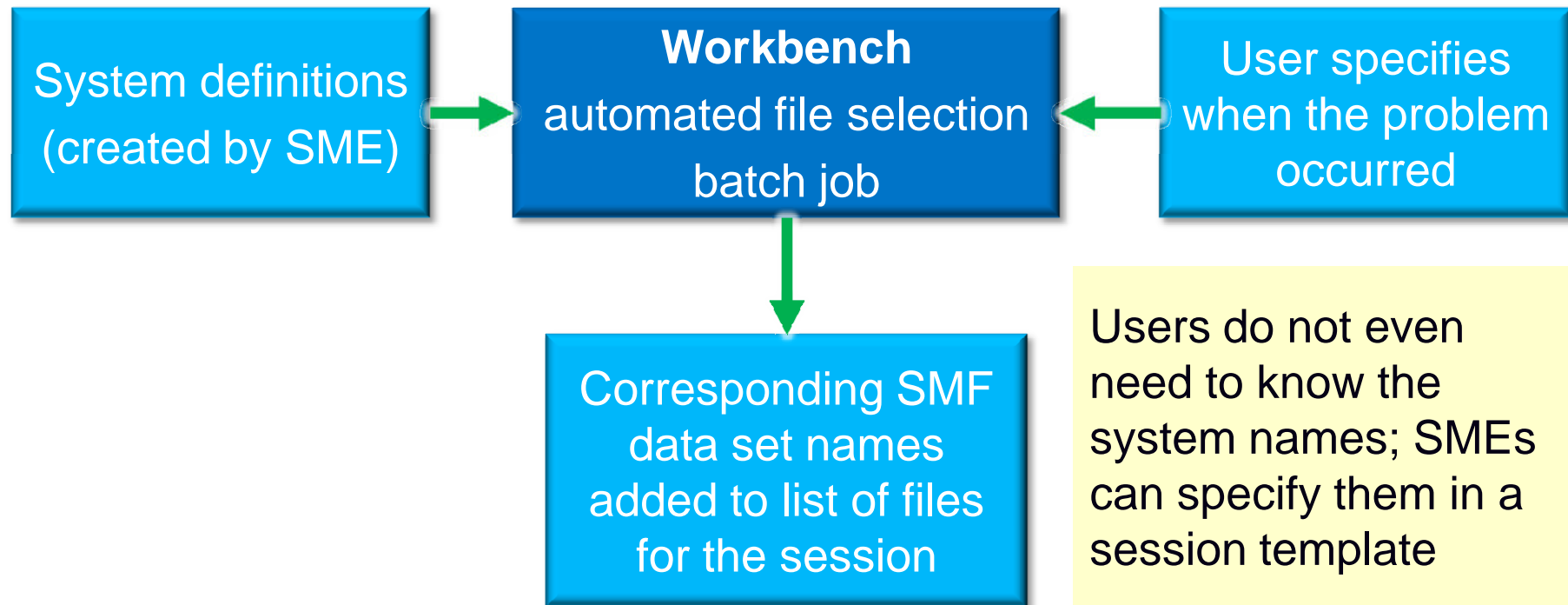


By matching start and end records, we can calculate elapsed times for events that span records (such as stored procedures)

Automated SMF file selection



- One-time task: SMEs create system definitions that specify your enterprise-specific data set naming conventions (patterns) for SMF files
- Based on these definitions, the user can specify when a problem occurred; Workbench identifies the specific SMF files that contain the corresponding log records, and adds those files to your session



SMF 42.6 DASD Data Set I/O report



- This example is for an IMS WADS (write-ahead data set):

```
DSN: IADJ.VA10.WADS9

-- I/O per sec -- ----- DASD response time breakdown (average) ----
  Reads  Writes  Response  Queuing  Pending  Connect  Disc Rd  Disc Wrt
         0       120  0.000512  0.000000  0.000000  0.000384  0.000000  0.000000

----- Cache candidate rate per second ----- --- Cache I/O per sec ----
  Total Hits      Read Hits      Write Hits      Seq      RLC      ILC
         0  0%           0  0%           0  0%           120      0      0
```

```
----- Maximum -----
      DAO  Response  Service
0.000000  0.001024  0.001024
```



More information

- IBM DB2 and IMS Tools website:
www.ibm.com/software/data/db2imstools/
- IBM Transaction Analysis Workbench for z/OS:
www.ibm.com/software/data/db2imstools/imstools/trans-analysis/
- Jim Martin, US Representative, Fundi Software:
jim_martin@fundi.com.au
- James Martin, US Representative, Fundi Software:
james_martin@fundi.com.au



Scenario: IMS-DB2 problem



Scenario: IMS DB2 problem

1. On the following slides, we present an example scenario: a user has reported a long transaction response time for an IMS transaction performing DB2 updates
- The analysis is divided into two parts:
 1. The **first responder**:
 - Registers the problem in the Workbench session manager and collects the log files
 - Follows a process orientated script to assign problem to initial expert
 - Based on what is found
 2. The **subject-matter expert** performs a “deep dive” on the problem: reviewing the reports, and using interactive analysis to identify the specific log records for the cause of the problem

First responder: Creating a session



File Help

```

                                     Problem Details
Command ==> _____ Row 1 to 3 of 3
                               Scroll ==> PAGE

Key . . . . . : 00000007
Summary . . . . : IMS DB2 problem Description...
Severity . . . . : _
Reference . . . . : _____ — When problem occurred —
Reported by . . : _____ YYYY-MM-DD HH.MM.SS.TH
Assigned to . . : _____ From 2012-06-24 15.20.00.00
Status . . . . . : OPEN To 2012-06-24 16.50.00.00 Zone . . LOCAL

Where problem occurred . . . . : Payroll +

/ System + Type +
— IADG — IMS
— DB3A — DB2
— FTS1 — IMAGE
***** Bottom of data *****
```

Create a session (main menu ► option 1 **Sessions** ► **NEW**).

Select the environment where the problem occurred. This populates the system list.

Register a new problem; work on an existing problem

Execute the workflow to locate the required diagnostic data

Run reports; view the output

The screenshot displays the IBM Tools Base Connection Server GUI. The main window title is "Connection Server - 00000013 [Workbench Session] @ FUW120 [Workbench Repository] @ JOHN [Connection Server] (FTS1:30014) - IBM Tools Base Connection Server". The interface includes a menu bar (File, Edit, Navigate, Project, Workbench, Window, Help), a toolbar, and a navigation pane on the left showing a tree structure of sources (All Sources, Workbench, FUW1, JCHB, JCHRE).

The main content area is titled "Task: SMF reporting of system activity" and contains a "Selection" section with instructions: "Select a Job to list the reports within it, then select a report to view content." Below this are two tables:

Jobs:				Reports:				
Job Name	Job Number	Max RC	DSN	DD Name	Procedure Name	Step Name	Lines	Pages
JCH#RSUB	JOB57555	CC 0000	JCH.FUW.D130504.T001857.OUTPUT	MQ1SUMM		REPORT	29	0
JCH#RPT1	JOB87483	CC 0000	JCH.FUW.D130507.T203054.OUTPUT	CICSSUMM		REPORT	346	0
JCH#CCV	JOB14254	CC 0000	JCH.FUW.D130509.T180815.OUTPUT	SYSPRINT		SUBMIT	4	0
JDN#B14	JOB62618	CC 0000	JCH2.TEMP.OUTPUT					

Below the tables is the "Content" section, which displays a report titled "V1R1M0 2013-05-07 Tuesday CICS-DBCTL Summary Page 1". The report content is as follows:

Tran	APPLID	CMF	Count	Response	CPU Time	IMS Req	IMS Wait	ABEND	Rate/Sec
CATA	CCVQ51D1		6	0.015795	0.003129			0	0
CATA	CCVQ51D2		4	0.013209	0.002748			0	0
CATA	CCVQ51D5		1	0.021016	0.003563			0	0
CATA	CCVQ51T		9	0.028717	0.003147			0	0
CATA	CCVT42M		2	0.027612	0.002117			0	0
CATA	CCVWSRP		4	0.033013	0.002101			0	0
CATD	CCVQ51D1		1	0.088915	0.002059			0	0
CATD	CCVQ51D2		2	0.044653	0.002047			0	0
CATD	CCVQ51D5		1	0.034221	0.001989			0	0
CATD	CCVQ51T		2	0.020892	0.002000			0	0
CATD	CCVT42M		2	0.030976	0.001893			0	0
CATD	CCVT51M		1	0.032636	0.002789			0	0

The bottom of the window features a "Console" pane and a status bar with various icons.

Subject-matter expert: Exception candidate investigation

```
BROWSE      FUW000.QADATA.FBOSP007.IMS.D131008.INDEX      Record 00000201 More: < >
Command ==> _____ Scroll ==> CSR
Navigate < 00.00.01.000000 >      Date/Time 2013-10-08 17.10.09.284086
/ _____ Filtering _____      Tuesday 2013-10-08 LSN
-----
→ TX CA01 IMS Transaction                                     IMS-000000000021
   UTC=17.10.09.284078 TranCode=FB0IAT41 Program=FB0IAP41 Userid=FUNTRM10
   LTerm=FUNTRM10 Terminal=SC0TCP10 Region=0002
   OrgUOWID=IDDG/CC1476B6713CB884 IMSRel=131
   RecToken=IDDG/0000000400000000
   CPU=45.699549 InputQ=0.000309 Process=72.612278 OutputQ=0.000356
   TotalTm=72.612943 RegTyp=MPP
-----
CA01 IMS Transaction                                     IMS-000000000025
   UTC=17.15.19.060177 TranCode=FB0IAT41 Program=FB0IAP41 Userid=FUNTRM10
   LTerm=FUNTRM10 Terminal=SC0TCP10 Region=0002
   OrgUOWID=IDDG/CC1477DDDE2AF104 IMSRel=131
   RecToken=IDDG/0000000600000000
   CPU=11.512388 InputQ=0.000354 Process=18.105197 OutputQ=0.000039
   TotalTm=18.105590 RegTyp=MPP
-----
```

This display has been filtered to show **IMS x'CA01' Exception index records** with excessive processing times. Use **TX** line command to show records related to a transaction

IMS/DB2 Transaction life cycle investigation



```
BROWSE      FUW000.QADATA.FBOSP007.IMS.D131008.INDEX  Record 00000201 More: < >
Command ===>                                         Scroll ===> CSR
/           Navigate < 00.00.01.000000 >           Date/Time 2013-10-08 17.10.09.284086
Tracking    Tuesday 2013-10-08 Time (Elapsed)
E CA01 IMS Transaction TranCode=FBOIAT41 Region=0002 0.000000
  01  Input Message TranCode=FBOIAT41              0.000000
  35  Input Message Enqueue TranCode=FBOIAT41       0.000023
  08  Application Start TranCode=FBOIAT41 Region=0002 0.000256
 5607 Start of UOR Program=FBOIAP41 Region=0002    0.000000
  31  DLI GU TranCode=FBOIAT41 Region=0002         0.000022
 5616 Start of protected UOW Region=0002           0.000189
 5600 Sign-on to ESAF Region=0002                  0.005896
 5600 Thread created for ESAF                      0.000012
 112  Thread allocate FBOIAP41                      DBA6      0.000572
  073 Create thread end                            DBA6      0.000068
 177  Package allocation FBOIAP41                   DBA6      0.000227
 233  SP entry FBOSP007                             STMT=001031 DBA6    0.000234
 380  SP entry FBOSP007                             STMT=001031 DBA6    0.000023
 177  Package allocation FBOSP007                   DBA6      0.000184
  061 SQL UPDATE                                    STMT=000001 DBA6    0.000141
  0020 Begin UR                                     0.001034
  0600 Savepoint                                    0.000000
  0600 Update in-place in a data page                0.000000
  058 SQL UPDATE                                    SQLCODE=0 STMT=000001 DBA6    0.000338
  065 SQL OPEN C1                                   STMT=000001 DBA6    0.000090
  058 SQL OPEN                                       SQLCODE=0 STMT=000001 DBA6    0.000021
 499  SP statement execution detail                  DBA6      0.000039
 233  SP exit FBOSP007                               SQLCODE=0 STMT=001031 DBA6    0.000016
 380  SP exit FBOSP007                               SQLCODE=0 STMT=001031 DBA6    0.000012
  053 SQL request                                    SQLCODE=466 STMT=001031 DBA6    0.000083
  053 SQL request                                    SQLCODE=0 STMT=001082 DBA6    0.000824
  053 SQL request                                    SQLCODE=0 STMT=001085 DBA6    0.000119
  059 SQL FETCH C1                                  STMT=001090 DBA6    0.000107
  0600 Savepoint                                    1.437546
  0600 Savepoint                                    0.257680
  0600 Savepoint                                    1.059456
```

1. Start tracking a transaction (here, a IMS transaction)
2. See the transaction life cycle events from the related logs (here, an IMS Index and log, SMF file, and a DB2 log), merged together with no preparation required
3. Notice the jump in elapsed time
4. In this case, the problem was caused by an inefficient table scan initiated by a DB2 stored procedure.

A drill down of the DB2 trace was able to determine this.

Detail DB2 event data view using forms view



```
+029C Code... 058    SQL FETCH                      SQLCODE=0 STMT=001090 DBA6
+02A8 STCK... CC1476FBAF617906    LSN.... 0000000000000049
      Date... 2013-10-08 Tuesday    Time... 17.11.21.890327.563

+0000 SM102LEN... 03A6          SM102FLG... 1E          SM102RTY... 66
+0006 SM102TME... 005E6C9D    SM102DTE... 0113281F    SM102SID... 'FTS3'
+0012 SM102SSI... 'DBA6'        SM102STF... 0000

+0034 QW0058..... IFCID data
      Package
+0034 Location... 'DB2ALOC'    Collection ID.... 'FUNBOX'
+0056 Package name... 'FBOSP007'
+0068 Consistency token.... 19718A5F136E9A24

+0072 SQLCA..... SQL communication area (SQLCA)
+0072 SQLCAID.... 'SQLCA'      SQLCABC.... +136          SQLCODE.... +0
+0082 SQLERRML... +0          SQLERRM.... '          '
+00CA SQLERRP.... 'DSN'        SQLERRD1... +0          SQLERRD2... +0
+00DA SQLERRD3... +0          SQLERRD4... +4294967295
+00E2 SQLERRD5... +0          SQLERRD6... +0          SQLWARN0... ' '
+00EB SQLWARN1... ' '          SQLWARN2... ' '          SQLWARN3... ' '
+00EE SQLWARN4... ' '          SQLWARN5... ' '          SQLWARN6... ' '
+00F1 SQLWARN7... ' '          SQLWARN8... ' '          SQLWARN9... ' '
+00F4 SQLWARNA... ' '          SQLSTATE... '00000'

+00FC Statement number... +1090
+0106 Query command ID... 00000000
+010E Query instance ID... 00000000
+0116 Type of SQL request.... 01

+0118 QW0058ID... Scan information
+0118 Scan type... 'INDX'      Rows processed... +1280799
+0128 Rows examined.... +1595
+0130 Rows qualified after stage 1... +1275908
+0138 Rows qualified after stage 2... +1275908
+0140 Rows inserted.... +0
```

Program statement number 1090 caused an index scan that processed 1,280,799 rows in the table

Zoom to see more detail about log record fields

Field Zoom

```

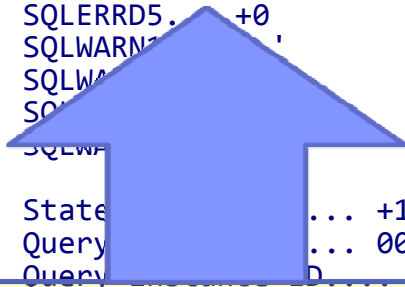
File  Menu  Help
-----
BROWSE    FUW000.QADATA.FBOSP007.IMS.D131008.INDEX +          Line 00000000
Command ==>                               Scroll ==> CSR
***** Top of data *****
+0116  QW0058TOS.... 01   Type of SQL request

On      QW005801... 01   FETCH
Off     QW005810... 10   INSERT
Off     QW005811... 11   SELECT
Off     QW005820... 20   UPDATE
Off     QW005821... 21   UPDATE CURSOR
Off     QW005830... 30   MERGE
Off     QW005840... 40   DELETE
Off     QW005841... 41   DELETE CURSOR
Off     QW005850... 50   TRUNCATE
Off     QW005880... 80   PREPARE
Off     QW005881... 81   PREPARE CURSOR
Off     QW005891... 91   OPEN
Off     QW0058A1... A1   CLOSE
Off     QW0058A0... A0   ALTER SEQUENCES
Off     QW0058A2... A2   ALTER JAR

+00E2  SQLERRD5... +0      SQLERRD6... +0      SQLWARN0... ' '
+00EB  SQLWARN1... ' '    SQLWARN2... ' '    SQLWARN3... ' '
+00EE  SQLWA... ' '      SQLWARN5... ' '    SQLWARN6... ' '
+00F1  SQ... ' '        SQLWARN8... ' '    SQLWARN9... ' '
+00F4  SQLW... ' '      SQLSTATE... '00000'

+00FC  State... +1090
+0106  Query... 00000000
+010E  Query... 00000000
+0116  Type of SQL request.... 01

+0118  QW0058ID... Scan information
+0118  Scan type.... 'INDX'   Rows processed... +1280799
+0128  Rows examined.... +1595
+0130  Rows qualified after stage 1... +1275908
+0138  Rows qualified after stage 2... +1275908
+0140  Rows inserted.... +0
    
```



Life cycle events: expanded summary view



```
File  Mode  Filter  Time  Labels  Options  Help
-----
BROWSE    JCH.FUW.P0000003.D130625.T094351.EXTRACT  Record 00003251 More: < >
Command ===> _____ Scroll ===> CSR
/  _____ Navigate < 00.00.01.000000 >      Date/Time 2013-06-22 14.57.57.969312
   Tracking _____ Saturday 2013-06-22 Time (Elapsed
380 SP entry  FBOSP007                               DBA6 15.18.02.907449
   TranCode=FB0IAP42 Userid=FUNTRM06 ClientID=ICDG
   LUWID=FTS3/DBA6LU/CB8C9439E347/0001
-----
380 SP exit  FBOSP007                               SQLCODE=0000 DBA6          0.444391
   TranCode=FB0IAT41 Userid=FUNTRM06 ClientID=ICDG
   LUWID=FTS3/DBA6LU/CB8C9439E347/0001
-----
003 Thread accounting                               DBA6          0.003521
   TranCode=FB0IAT41 Program=FB0IAP41 Userid=FUNTRM06 Region=0001
   RecToken=ICDG/0000000100000000 ClientID=ICDG
   RESP=0.448242 CPU1=0.324230 CPU2=0.000791 I/O3=0.003360 Source=IMS_MPP
   GtPgRq=284 SyPgUp=6 Suspnd=0 DeadLk=0 TimOut=0 MxPgLk=2
   Sel=4 Ins=0 Upd=0 Del=1 LUWID=FTS3/DBA6LU/CB8C9439E347/0002
-----
***** Bottom of Data *****
```

Scroll right to show the records in expanded view with elapsed or relative times:

Elapsed – time between log record events

Relative – time since start of transaction (or other selected event)

Identifying events for review or collaboration



```
File Mode Filter Time Labels Options Help
-----
BROWSE IMPOT01.SESSION7.TRANIX + Record 00005399 More: < >
Command ==> _____ Scroll ==> CSR
Slice . . Duration 00.05.00 Date 2012-06-24 Time 16.25.44.803974
Code Description < 00.05.00.000000 > 2012-06-24 Thursday Time (Relative)
/ -----
CA01 Transaction 16.33.33.575325
   UTC=17.10.09.284078 TranCode=FB0IAT41 Program=FB0IAP41 Userid=FUNTRM10
   LTerm=FUNTRM10 Terminal=SC0TCP10 Region=0002
   OrgUOWID=IDDG/CC1476B6713CB884 IMSRel=131
   RecToken=IDDG/0000000400000000
   CPU=45.699549 InputQ=0.000309 Process=72.612278 Out
   TotalTm=72.612943 RegTyp=MPP
-----
TAG IMS DB2 transaction with long response time
-----
G 0020 DB2 Unit of Recovery Control - Begin UR
   Userid=FUNTRM10 IMSID=IDDG URID=00002A4010EA
   LUWID=FTS3/DB3ALU/C62D2CB46A5A/0001
-----
0020 DB2 Update In-Place in a Data Page
   DBID=0105 PSID=0002 URID=00002A4010EA
-----
```

A DB2 expert can now use the [DB2 Log Analysis Tool](#) to investigate the associated DB2 table updates, based on the transaction's URID

Enter **FIND LUWID** on the command line.

Enter **G** to “tag” (bookmark) this DB2 record.

RECORD IDENTIFIER: 1

ACTION	DATE	TIME	TABLE OWNER	TABLE NAME	URID
INSERT	2012-06-24	16.33.34	JOHN	HR	00002A4010EA

DATABASE	TABLESPACE	DBID	PSID	OBID	AUTHID	PLAN	CONNTYPE	LRSN
HR_DB	HR_SPACE	00456	00002	00003	FUNTRM10	HR_PLAN	IMS	C62D2CB46CB3

MEMID	CORRID	CONNID	LUF=NETID/LUNAME/UNIQUE/COMMIT	PAGE/RID
00000	0004MQATPGM	IMS	FTS3 /DB3ALU /C62D2CB46A5A/0001	00000002/02

ROW STATUS	EMP_ID	EMP_NAME	EMP_PHONE	EMP_YEAR	EMP_SALARY
CURRENT	+330	JIM MARTIN	475-712-9508	2009-06-24	+0041000.00
POST-CHANGE	+330	JIM MARTIN	475-712-9508	2009-06-24	+0042000.00



- The cause of the IMS transaction problem has been narrowed down to a slowdown in DB2
- Sufficient information about the DB2 update activity has been collected and can be passed on to the DB2 DBA for further investigation
- Automatically locates log files for the problem time range for supported subsystems
 - SMF
 - IMS logs
 - DB2 recovery log
- Enables a collaborative problem analysis:
 - Between first responders and subject-matter experts
 - Between experts in different areas