

Want to Modernize your IMS Administration - We have tools for that

Continued Modernization of IMS Administration Session Number IMS-1838

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Agenda

- Why Autonomics and Modernization?
- Who needs Modernization?
- Modernization for the Programmer
- Modernization for the DBA
- RFE Requests for Enhancements
- Summary



Why Autonomics and Modernization?

Now more than ever, business challenges demand it

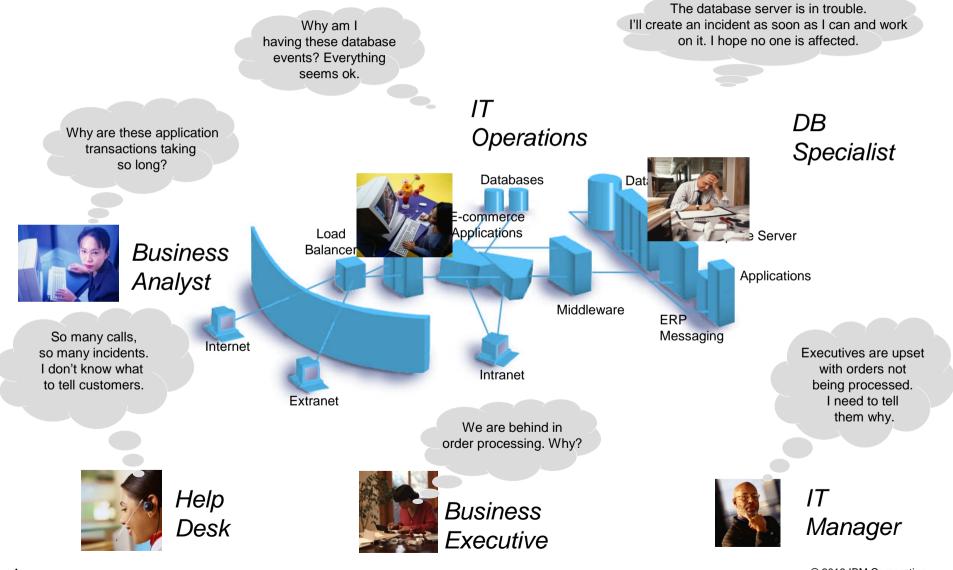
- Unanticipated problems can result in downtime and loss of revenue
- Increased burden of system management and maintenance
- Problem determination is time and resource intensive
 - Expert skills are often spent determining when a problem took place rather than figuring out how to fix it
- DBA resources are dwindling
 - Expert skills are wasted on repetitive tasks
- Time and resources are not available for developing new applications, pursuing new technologies, and growing business

"The information technology industry is obliterating barriers and setting records with astonishing regularity, but now we face a problem springing from the very core of our success....More than any other IT problem, this one, if it remains unsolved, will actually prevent us from moving to the next era of computing. The obstacle is complexity."

— Paul Horn, Senior Vice President, Research, IBM

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When problems do occur, the impact can be extensive



Modern graphical user interfaces:

- Provide a richer user experience and can convey more information

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- Reduce the need for IMS or Z specific knowledge
- Shorten the IMS learning curve for new DBAs

User Interface Modernization is Critical

- Enable deeper integration between tools and across platforms

What we're doing

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- Leap ahead to graphical user interfaces for IMS
 - Focus on web-based interfaces
 - Exploit the latest relevant technologies
 - Allow access from anywhere via the Internet

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End-Users



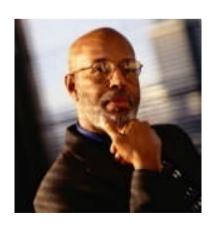
Programmers

So who in IT needs modernization

DBAs

Analysts





System Programmers



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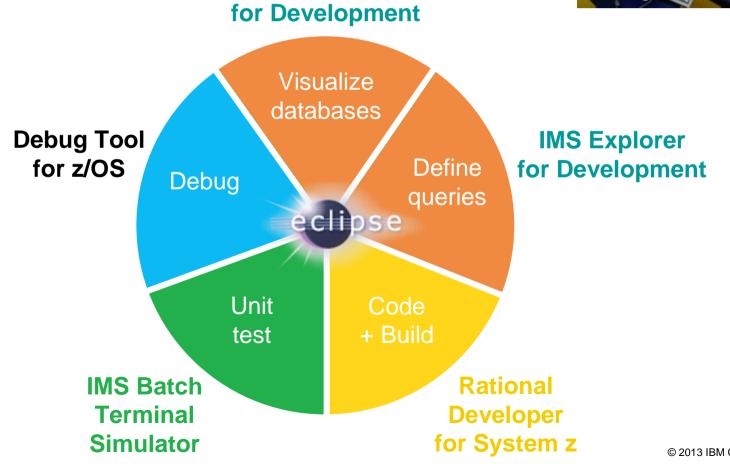
IMS Explorer

Why?

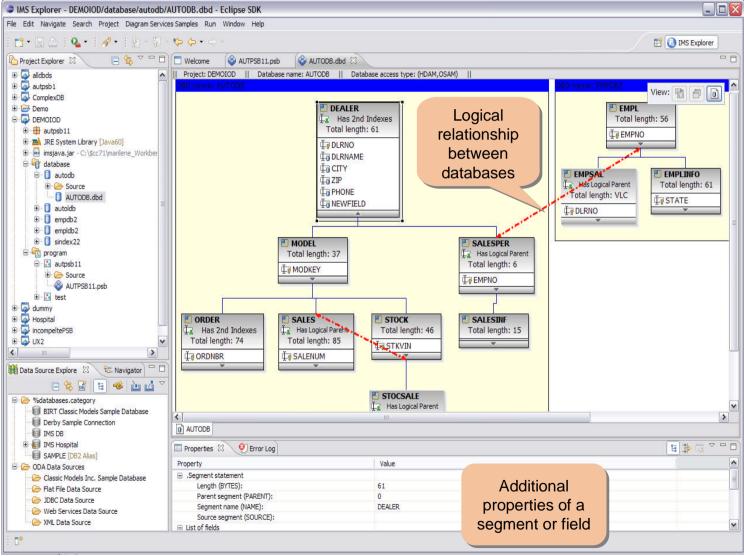
How?

- New from University
- Need tools that make them comfortable with z
- Needs tools that enable the modernization of the end-user experience

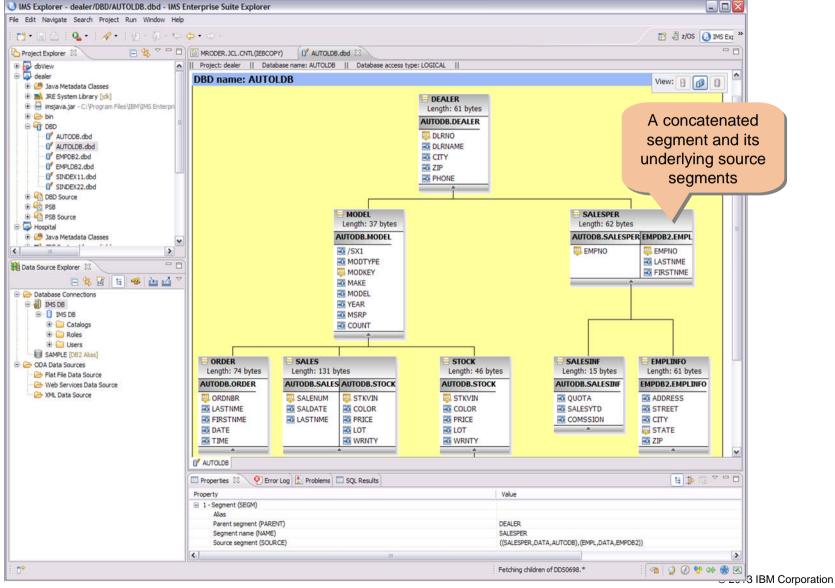




IMS Explorer for Development View physical IMS database structure

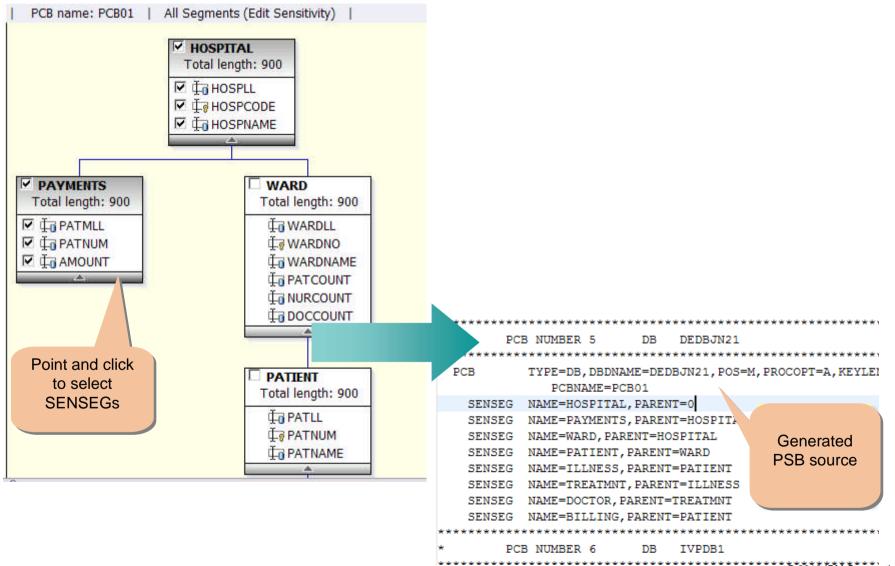


IMS Explorer for Development View logical IMS database structure



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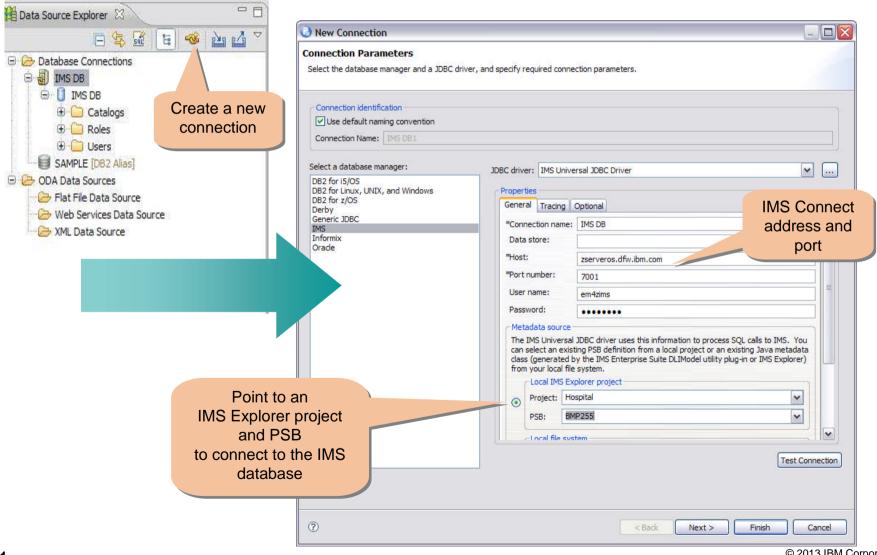
IMS Explorer for Development Build PCB definition



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IMS Explorer for Development Query IMS databases

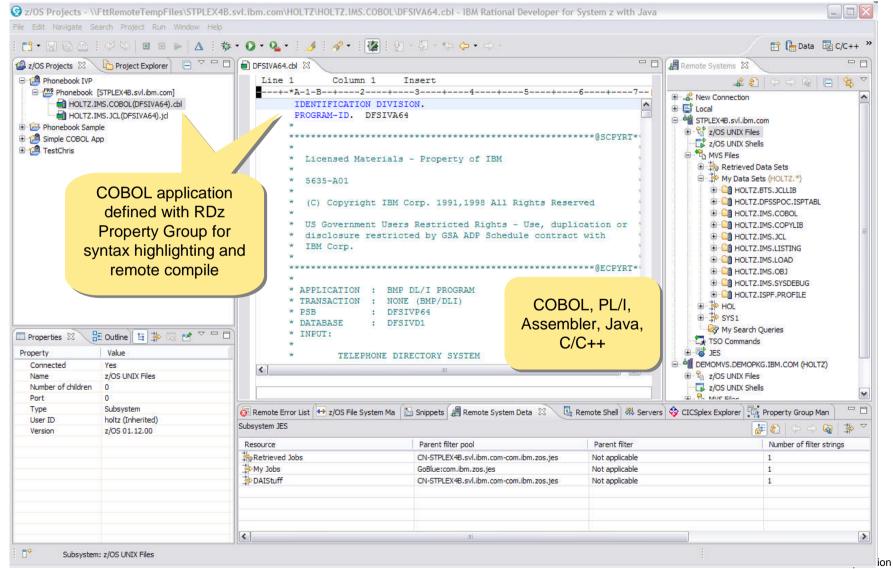
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IMS Explorer for Development Query IMS databases (Continued) Data - Demo/Script3.sgl - Eclipse SDK File Edit Navigate Search Project SQL Diagram Services Samples Run Window Help 🔍 ㅋ 만 🖉 ㅋ 만 炳 ㅋ 집 ㅋ 🏷 🗇 ㅋ 🔿 ㅋ 만 🐘 🔛 🔚 Data 🛅 Databa: 📑 ד 📳 🖻 🕞 🔄 🏱 🗖 🔘 🍪 AUTPSB11.psb 😼 Data Project Explorer 😤 S AUTODB.dbd Script3.sql 🕸 Image: Imag SELECT PCB01.HOSPITAL.HOSPNAME, PCB01.PATIENT.PATNAME, PCB01.HOSPITAL.HOSPCODE 🚊 🦳 SQL Scripts FROM PCB01, HOSPITAL, PCB01, PATIENT 🗄 🕞 Script 1.sql 🗄 🕞 Script2.sd 🗄 🕞 Script3.sol 🗄 🗀 XML **Create SQL scripts** with Select, Update, HOSPITAL PATIENT Build a SQL statement 🖉 HOSPCODE 🤞 Delete, and Insert HOSPITAL HOSP HOSPU using the SQL Builder WARD_WARDNO statements HOSPNAME PATNUM 🗸 with content assistance PATLL PATNAME < DISTINCT 腱 Data Source Explorer 🛛 View Columns Conditions Groups Group Conditions 🗆 🕵 📓 🗐 🚳 🙆 🙆 Column Alias Output SortType Sort Order the SQL results IMS DB PCB01,HOSPITAL,HOSPNAME 4 🗄 👸 IMS Hospital ¥ PCB01.PATIENT, PATNAME 🚊 📲 🚺 IMS Hospital PCB01.HOSPITAL.HOSPCODE 🚊 🧰 Catalogs PSB = . 🗄 - 📋 BMP255 🖮 🦲 Schemas schema 😑 😾 РСВ01 $\nabla = \Box$ 🔲 Properties 🔲 SQL Results 🕱 🔲 🗶 🍇 [📄 🗋 🍰 Dependencies Type query expression here WAR 🛧 HOSPLL HOSPNAME HOSPITAL HOSPCODE HOSPCODE Sequences DB PCB = Operation R121001000... GOOD SAMA... R1210010000A 0004 Status Date Connectio... ٨ 1 😟 🦳 Stored Procedures 2 R121001000... GOOD SAMA... R1210010000A 0004 🚊 🧀 Tables 🗸 Succeec Return All R.... 10/14/10 11.... IMS Hospital database 3 R121001000.... GOOD SAMA... R1210010000A 0004 Succeed "PCB01"."H... 10/14/10 11... IMS Hospital 🗄 🧮 BILLING 4 GOOD SAMA.... R1210010000A 0007 R121001000... Succeed 10/14/10 11... IMS Hospital 5 R121002000... SANTA TERE.... 0002 R1210020000A 6 7 R121004000... NEW ENGLA... R1210040000A 0011 Succeec "PCB01", "H... 10/14/10 11... IMS Hospital R121004000... NEW ENGLA... R1210040000A 0011 ✓ Succeed SELECT PCB... 10/14/10 11... IMS Hospital 8 R121004000... NEW ENGLA... R1210040000A 0011 Succeed SELECT PCB... 10/14/10 11... IMS Hospital 9 10 R121004000... NEW ENGLA... R1210040000A 0070 Database ✓ Succeed SELECT PCB... 10/14/10 11... IMS Hospital B PAYMENTS R121004000... NEW ENGLA... R1210040000A 0070 Failed SELECT PCB... 10/14/10 11... IMS Hospital segments = ¥ Succeed SELECT PCB... 10/14/10 11... IMS Hospital 5 ~ < Commencement & consistent and the state tables e type: IMS_V11, Current profile: IMS Hospital, Database: IMS Hospital, connected

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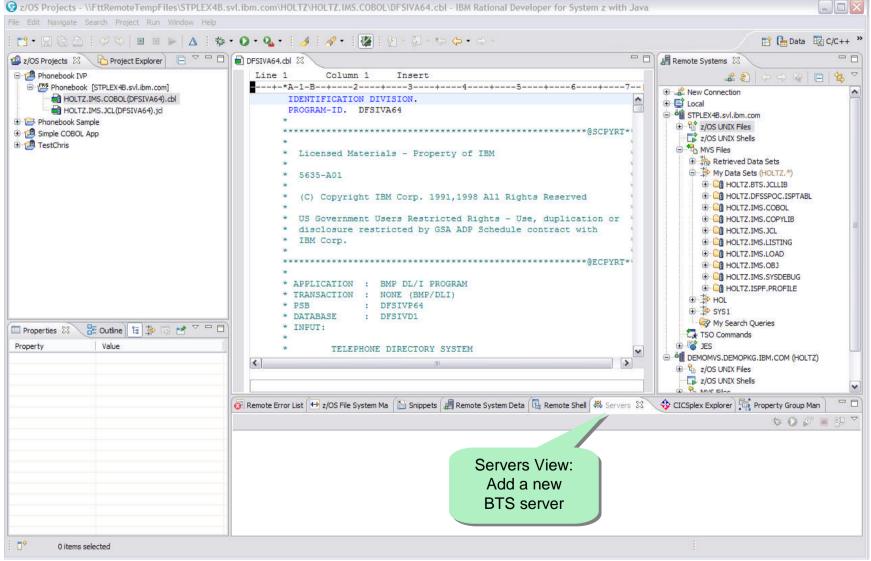
Rational Developer for System z Remotely code and build



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IMS Batch Terminal Simulator Add BTS server

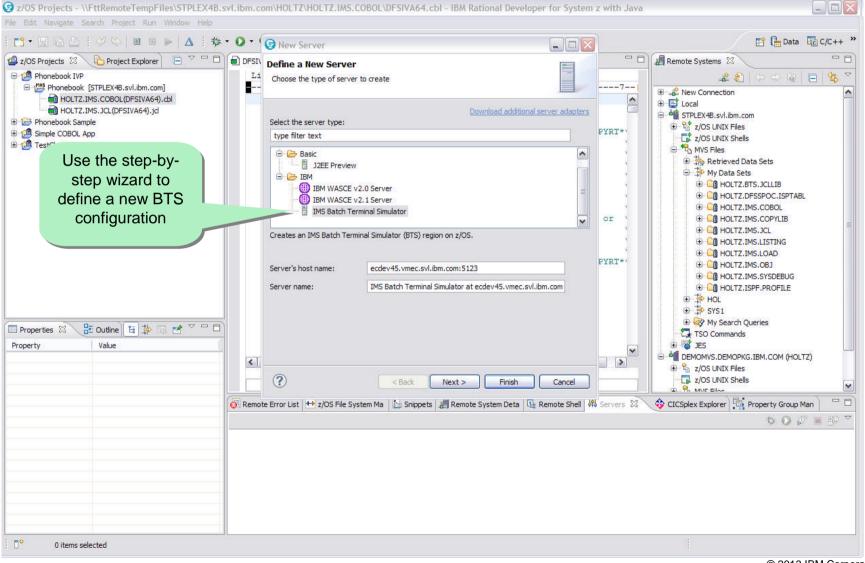
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IMS Batch Terminal Simulator Define BTS server



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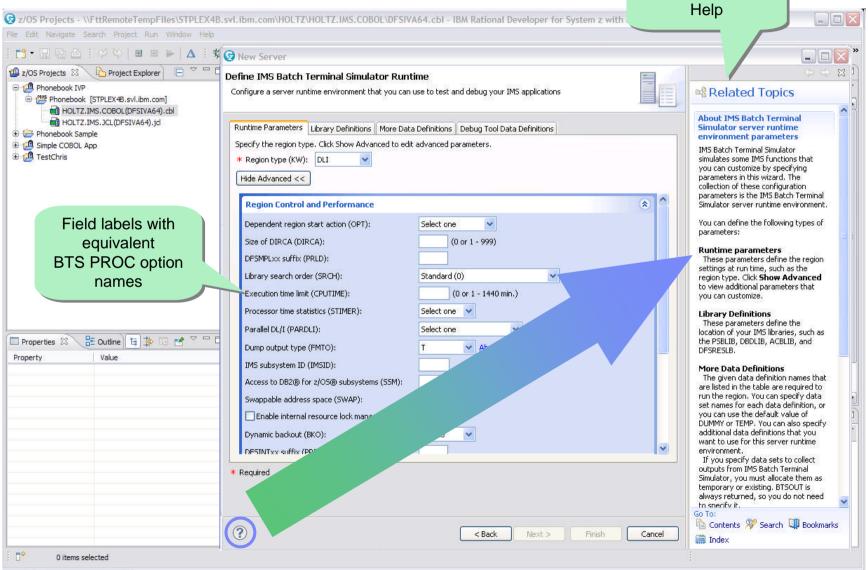
Information Management IMS Batch Terminal Simulator Specify BTS options

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IMS Batch Terminal Simulator Use embedded assistance

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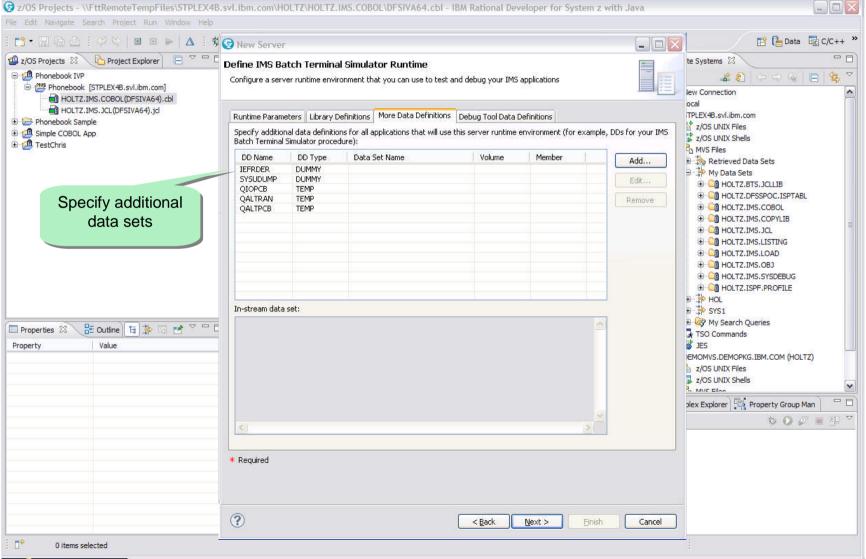
IMS Batch Terminal Simulator Specify libraries

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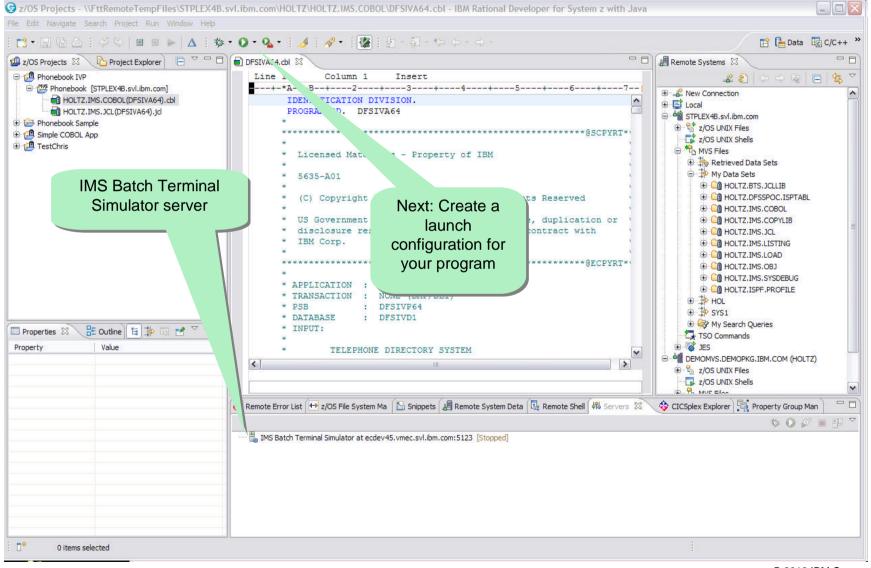
IMS Batch Terminal Simulator Specify additional data sets



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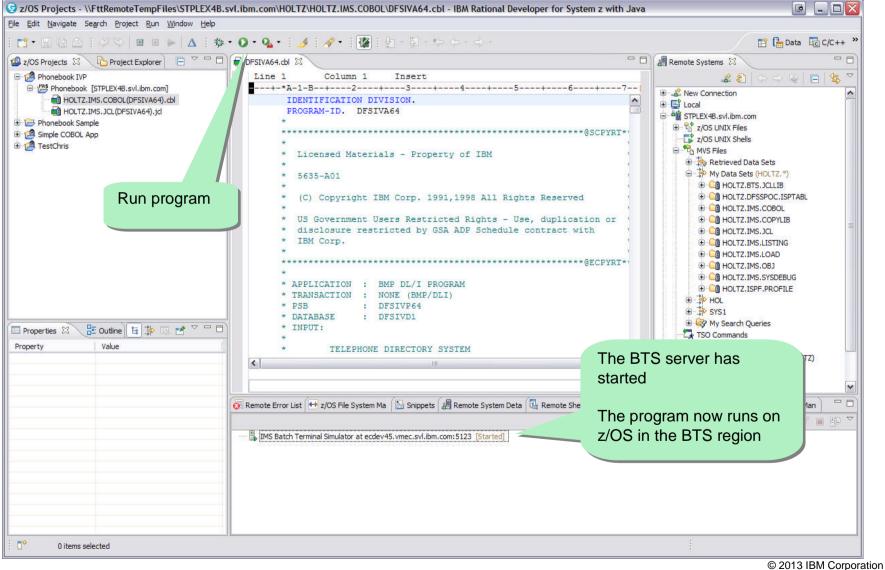
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IMS Batch Terminal Simulator Create launch configuration



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IMS Batch Terminal Simulator Run program

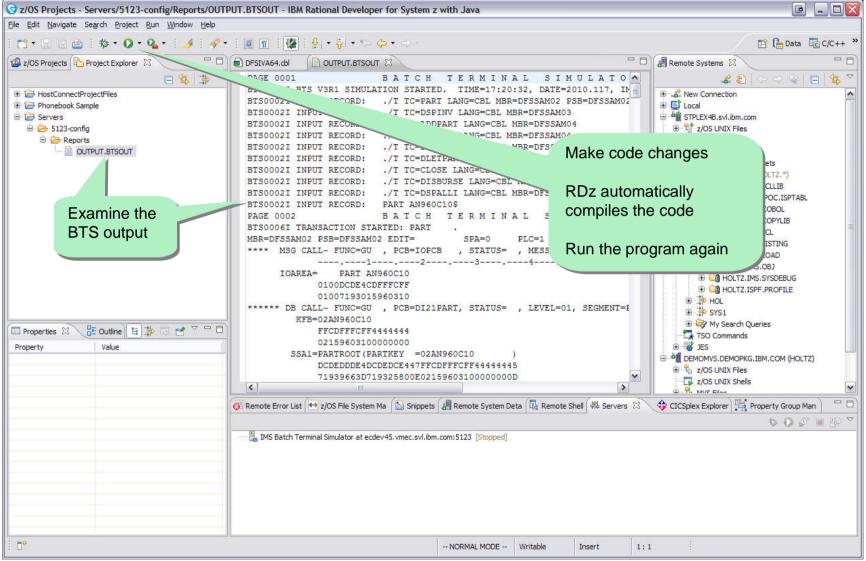


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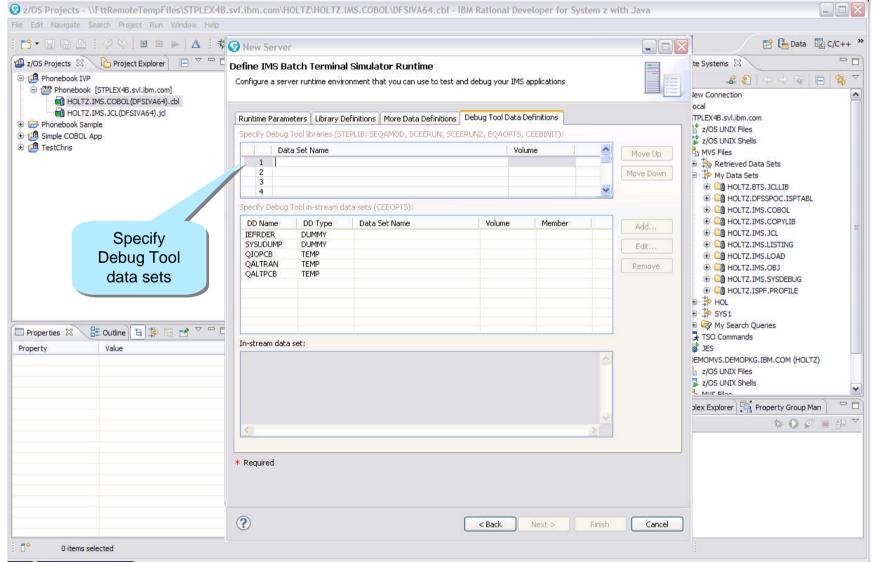
IMS Batch Terminal Simulator Examine BTS output



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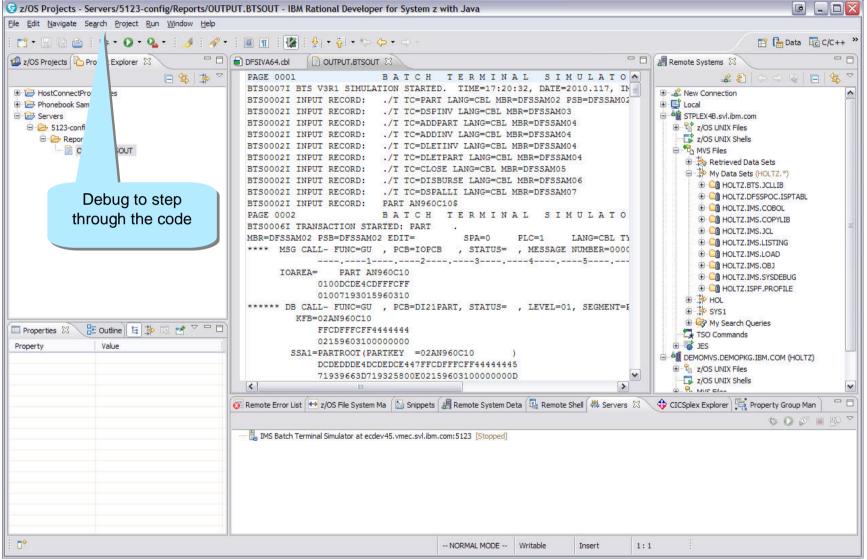
Debug Tool for z/OS Debug runtime configuration



a stharter planet M **Debug Tool for z/OS** Debug launch configuration

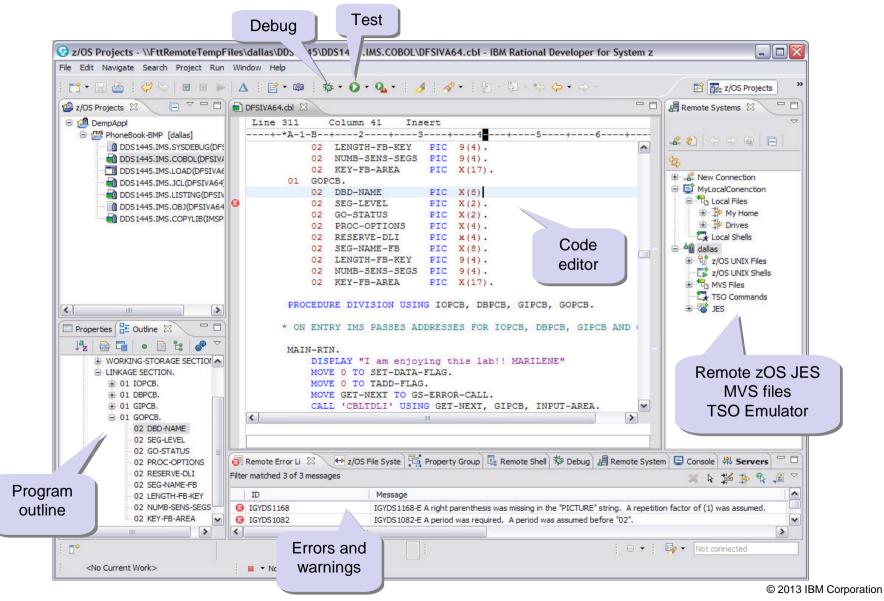
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Debug Tool for z/OS Debug and step through code



Information Management Ware for a sharter plan

Integrated Environment for IMS Dev, Test, and Debugging



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Why?

- Fewer experts
- Retirements
- Doing more with Less
- Need to train and enable the newbies

How?





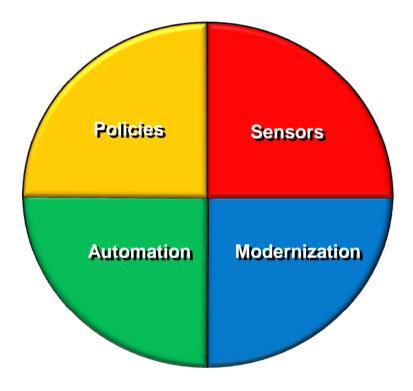


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Our Vision – Putting information to work for you

- Sensor data gather database statistics at regular intervals for your environment e.g. space utilization, fragmentation, and optimization
- Policies user-defined policies and thresholds to determine when exceptions should be triggered and notifications should be sent
- Automation recommending and taking corrective actions based on the exceptions that are raised when thresholds are reached
- Modernization performing all of these actions from a rich, web-based user interface that is easy to install and access



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Policies: Using Sensor Data to Help Make Decisions

- Policy definitions are used to evaluate specific database states
 - E.g. the state of space utilization at a specific instance in time
 - Threshold values are compared against sensor data for a given database or group of databases
 - When thresholds are met or exceeded, exceptions occur
- Works "out of the box"
 - Ships with predefined policies and threshold values
 - Full ISPF interface provided for policy management
- Customizable to fit your shop
 - You can define your own sets of threshold values
 - Customize the messages sent when exceptions do occur
 - Specify who receives which messages and how
 - WTO, e-mail, or text

Autonomics Director Overview

- Automatic collection of Sensor data
 - Integrates with IMS Tools image copy and pointer checker processes
- On Demand collection/evaluation for immediate issues
 - "I have a problem and need the information now!"
- Automatic analysis and evaluation of database status

 Based on user-defined policies and thresholds
- Recommendation for reorganization
 - Easy to understand: simple "yes" or "no"
- E-mail or text notification when a reorganization is recommended - Alert DBA to consider taking action
- Flexible scheduling around peak workloads

 Doesn't interfere with production throughput or response



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Customization Highlights

- Auto-discovery feature simplifies customization
 - Define DBD libraries and DBRC RECONs in Knowledge Base repository
 - Awareness and presentation of databases and DBRC groups
 - Menu and selection list driven from this point
- Individual databases

 - Specify monitoring parameters
 Evaluation Interval, Sensor Data maximum age, Sensor job stream data set
 - Policy by generic database type, database name, policy name
- Group support
 - All DBRC group types supported
 HALDB databases and partitions

 - Fast Path DEDBs and areas
 - Group expanded to include all members
 - "Add Group" line command
 - Group parameter specifications are propagated to all defined members

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Sensor Data Collection Highlights

- Automatic scheduling

 Automated or On Demand through Autonomics Director
 Periodic Basis in days, hours, and minutes



- External scheduling

 Through job scheduler
 Manual submission
- Notification

 - Sensors notify Autonomics Director of new sensor data
 Drives automatic analysis, evaluation, and recommendations



Evaluation Highlights

- Based on user-defined policies

 - –IMS Tools Policy Services
 –Policy selection based upon database type, name, or policy name
 - -Robust threshold criteria based on key status indicators
- Results and recommendations
 - -Retained in repository
 - -Historically maintained based on user specifications -Accessible via ISPF or web interface

 - -Optional email or text alerts





Adding database(s) to your monitor list • Your Monitor List is the custom list of databases you're interested in...

<u>M</u> enu <u>V</u> iew	<u>H</u> elp	
IAVPXIR Command ===>	Autonomics Director Resource List	Row 1 to 1 of 1 Scroll ===> <u>PAGE</u>
Locale :	\$IVP Group type . : DATABASE	
Row actions:	 X - Expand database definitions A - Add or update the database to the monitor D - Delete the database from the monitor list S - Display the database attributes 	list
discovered at ru function, you c particular databa Monitor List for	Monitored DBDName DEVICEDB ************************************	
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Setting your monitoring criteria

 You can set how often the database should be evaluated, how many evaluations to save, and which policies to use in the evaluation

IAVPATT Add or Update the Group and Database	e Attributes
Owner : USRT013 Acquire ownership? <u>N</u> Group type . : DATABASE Group name . : DBD name : DEVICEDB Partition :	(Y=yes N=no)
Priority \dots \dots \dots \dots \dots \dots \dots \dots	(Numeric value 1 - 9)
Evaluate after sensor run <u>Y</u> Number of evaluations to save <u>10</u> Evaluation interval <u>000</u> : <u>000</u> : <u>30</u> Maximum age of sensor data <u>000</u> : <u>000</u> : <u>30</u>	
DS Name Imstests.RGE410.FP012. Member name SDS04 Policy selection by: get you up and policies by DBT	v customizable, however, we ship with default threshold settings to running quickly. You can select YPE, DBDNAME, or Policy Name
31.DBTYPE(DBORG type)2.DBDNAME(DBD name)With option	n 3:
	e <u>TST.DBDTYPE.HDAM</u>
B A	22/073

Scheduling an evaluation On Demand

 Databases will be monitored and evaluated automatically once you specify your peak times (not shown) but you can always schedule an On Demand evaluation

<u>M</u> enu <u>V</u> iew	Help
IAVPXML Command ===>	Autonomics Director Monitor List Entries Row 1 to 1 of 1 Scroll ===> PAGE
Locale	: \$IVP Group type . : DATABASE
Row Actions:	S - View the database attributes V - View recommendations X - Select a database, partition, area for scheduling on demand H - tiow evaluation history
Action Reorg <u>X</u> Y ****	Sev DBDName DEVICEDB re Eval-Date 15,'12 Eval-Time 03:56:06 Snsr-Date May 15,'12 Snsr-Time 03:56:05 ************************************
M <u>A</u> B	A 14/003



Immediately...

Maximum flexibility is provided to get you the most current information available when you need it, so decisions are never made using stale data

```
IAVPXAD
             Schedule Sensor or Evaluation Job Run On Demand
Command ===>
Enter Y to select run types:
  Sensor run . . . Y
 Evaluation run . . Y
Monitor list member:
 Database name . . . . : DEVICEDB
  Partition or area name :
Enter schedule time option:
    1. Immediately
    2.
       At next available period or next available period
        after the specified date
    3. On specified date
With option 2 or 3:
   Month ____ Day ___ Year ___ Time . . ___ : ___ _
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```

View the job that was just submitted

• Sensor data collection also integrates with IMS Tools image copy and pointer checker processes as part of your normal business operations

Job information: Sensor job MVS : Server job/started task name . : Job name : Job number : Date / Time job submitted :	ADSRV SDS JOB00092
External RECONID	DEVICEDB
IAVPSSI tonomics Director Schedule Command ===> Sensor job submitted for immediate	

View the resulting recommendations

• We keep it simple, if a database reorganization is needed based on the policies you set you'll see 'Y' if not, you'll see 'N' ... no guess work here

IAVPVRL Autonomics Director	Evaluation Rup	Tofopmation
Command ===>		You can drill down further to see just
Locale	: \$IVP	which policy exceptions were triggered
Enter S to view evaluation run exc	eptions	. <u>S</u>
Database name		
Partition name		
Database type		
Access method	: VSAM	
Status	: 00000000 : 00000000	ON Completed
Severity		
Sensor data from date / time		/ 04:00:05
Evaluation run date / time		이 같다. 그는 것이 10 Med 2017에 가지 않는 것이 같아요. 이 가지 않는 것이 있는 것이 없다. 것이 있는 것이 있는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다. 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다. 것이 없는 것이 없다. 것이 없는 것이 없다. 것이 없는 것이 없다. 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다. 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다. 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다. 것이 없는 것이 없다. 것이 없는 것이 않는 것이 없는 것이 없 않이
Policy by	: NAME	
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Information Management

View the detailed exceptions via ISPF Browse

 Complete transparency so you can see exactly why a reorganization is being recommended, we'll even send you an e-mail or text message to notify you

•	Menu Utilities Compilers Help	•
	ISRBROBA USRT013.EC03253.IMSAD.CMDOUT1 Line 00000000 Col 001 133 Command ===>	-
-	**************************************	
	Autonomics director 1.3.0 Database Diagnosis Report 5655-V93 May 15,'12 04:00:05	
	Summary of Database Definition	
	DatabaseDEVICEDB Partition/Area	
	Data Set Organization HDAM Database Type VSAM	
	Summary of Policy Evaluation	:
	Name of Policy Applied TST.DBDTYPE.HDAM Policy Locale RECON ID: \$IVP Reorganization Need	
	Summary Message:	
	Exceptions	
	Imbalanced randomizing and inefficient use of RAPs have increased in DEVICEDB	
	Class: IMBALANCED_RANDOMIZING Level: SEVERE	
	Rule: G:IBM.RANDOMIZING.10 Threshold Set: MED Action: MESSAGE	÷
	The number of synonyms in randomizing has increased in DEVICEDB Class: EXCESSIVE_RAP_SYNONYMS Level: CRITICAL	
	Rule: G:IBM.RAP_SYNONYMS.10 Threshold Set: HIGH	:
	Action: MESSAGE	:
	The number of roots not in their home blocks in DEVICEDB has increased Class: EXCESSIVE_HDAM_ROOTS_NOT_HOME	
	Rule: G:IBM.ROOTS_NOTHOME.10 Threshold Set: MED Action: MESSAGE	÷
		8
	The size of a data set in DEVICEDB, which still has a certain amount of free space, has increased Class: GROWING_DBDS_WITH_FREE_SPACES Level: CRITICAL Rule: GIIBM.DBDS_GROWTH.20 Threshold Set: TSTHIGH	
	Action: REORG	

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Recommendation Alerts

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EMAIL - EXCEPTION MESSAGE:

IMS Tools Autonomics Policy Notification

IMS_Tools

to:

User Name

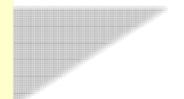
05/15/2012 4:27 PM

Data Base Team

HFP2930I The average number of I/Os per root segment exceeded a threshold in area DEDBDBA1.

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IMS Tools Autonomics Director Benefits

- Automatic collection of Sensor data
 - Integrates with our image copy and pointer checker processes
- On Demand collection/evaluation for immediate issues
 - "I have a problem and need the information now!"
- Automatic analysis and evaluation of database status
 - Based on user-defined policies and thresholds
- - Recommendation for reorganization Easy to understand: simple "yes" or "no"
- E-mail or text notification when a reorganization is recommended
 - Alert DBA to consider taking action
- Flexible scheduling around peak workloads
 - Doesn't interfere with production throughput or response

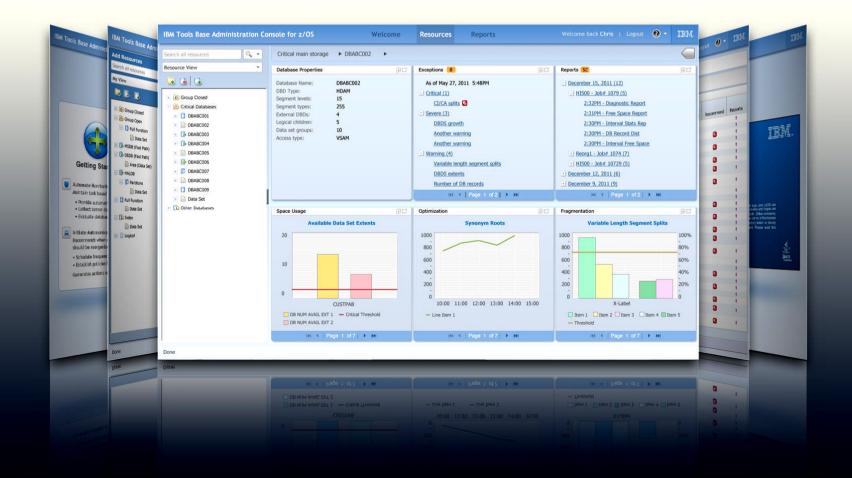
42

Information Management





IBM Tools Modernization



Modernization: Breaking New Ground

Administration Console Goals

Information Management



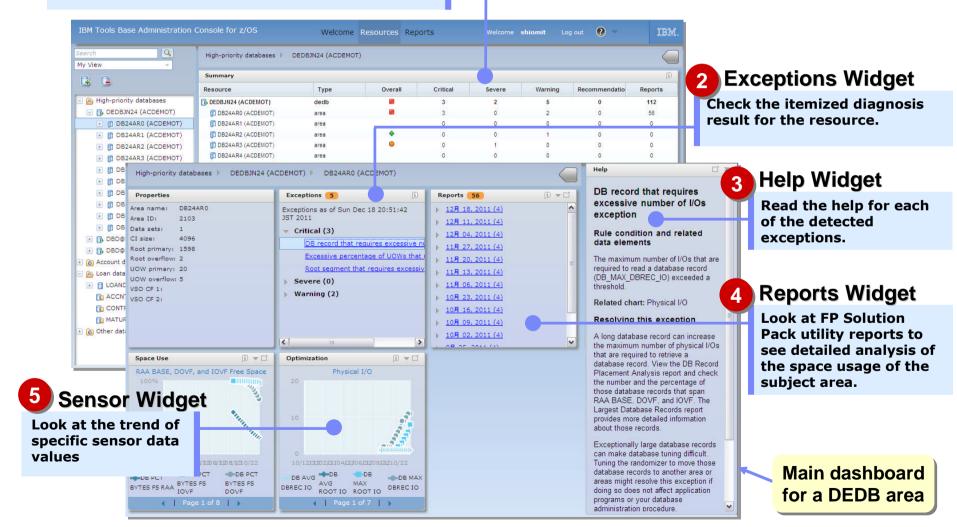
- Provide a holistic view of your IMS databases from a single, easy-to-use web interface
 - Dynamic, interactive graphs and charts provide you with a visual representation of your sensor data
 - Integration with the Autonomics Director provides a list of policy exceptions and recommended resolutions for all of your monitored databases
 - All IMS Tools reports stored in the IMS Tools Knowledge Base can be searched, retrieved, and viewed effortlessly
- Prepare for the next generation of IMS DBAs
 - -Uses the latest web technologies for a rich user experience
 - -Access from anywhere via the Internet using the most popular web browsers
 - Includes a robust help system that serves as a learning aid for new IMS DBAs.

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Administration Console work flow for DEDB area space monitoring

Summary Table for a DEDB

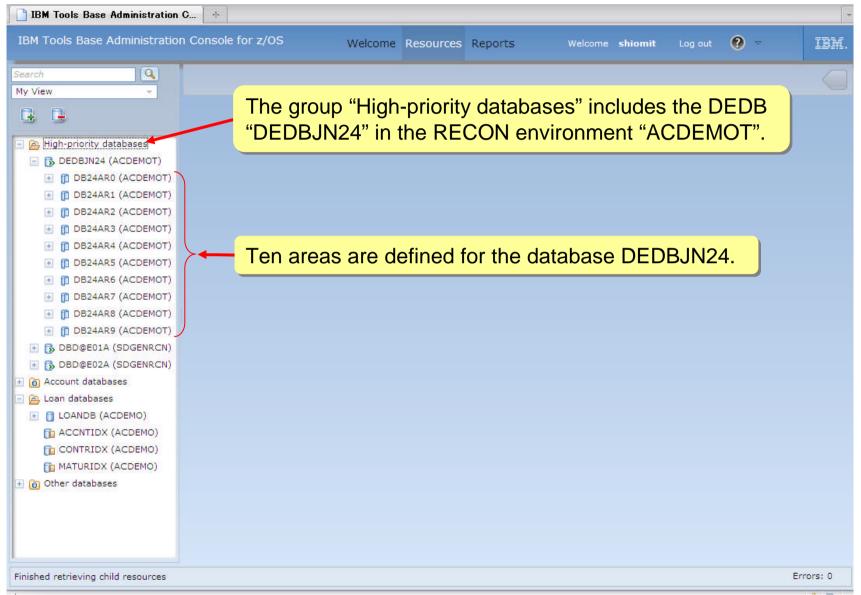
Check the summary of latest DEDB area space diagnosis done by Autonomics Director.



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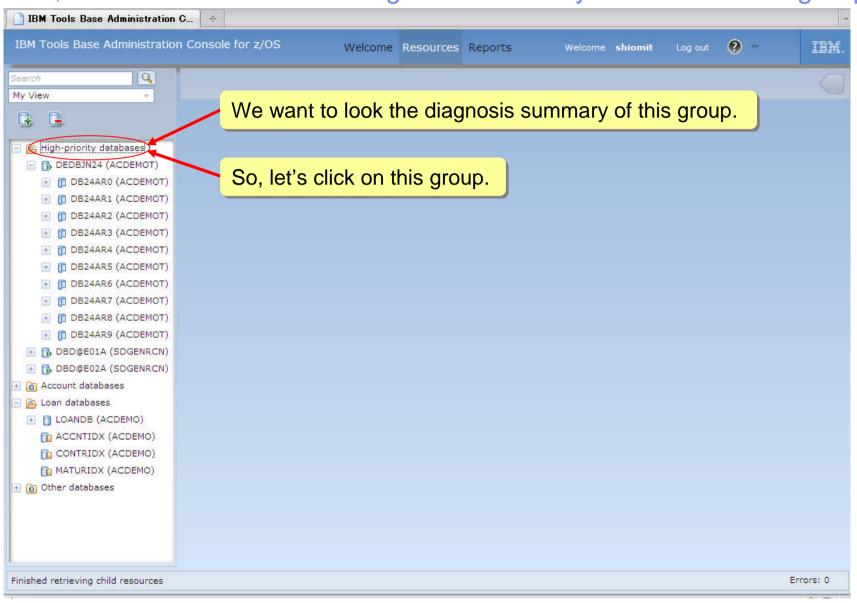
Databases and groups used in this demo



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Information Management fillware for a smarter planet O

First, we want to look at the diagnosis summary of the database group.



Information Management Ware for a Sharter planet Constrained South Paragement

The Summary Table for the group is displayed.

arch 🔍	High-priority databases							
y View 👻	-							
3.0	Summary							
5 5	Resource	Туре	Overall	Critical	Severe	Warning	Recommendati	Reports
🚔 High-priority databases	👩 High-priority databases	group		3	3	6	0	112
🖃 🔂 DEDBJN24 (ACDEMOT)	🔂 DEDBJN24 (ACDEMOT)	dedb		3	2	5	0	112
\pm 📋 DB24AR0 (ACDEMOT)	🔂 DBD@E01A (SDGENRCN)	dedb	•	0	0	1	0	0
\pm 📋 DB24AR1 (ACDEMOT)	🔂 DBD@ 02A (SDGENRCN)	dedb	•	0	1	0	0	0
\pm 👖 DB24AR2 (ACDEMOT)								
\pm 👩 DB24AR3 (ACDEMOT)								
📧 👖 DB24AR4 (ACDEMOT)								
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1. Stanson and Stanson and Stanson and Stanson	You	see that t	he databa	ise "DEI	<mark>DBJN24</mark>	" is mar	ked as cri	tical.
E DB24AR5 (ACDEMOT)	You	see that t	he databa	ise "DEI	<mark>DBJN24</mark>	<mark>" is mar</mark>	<mark>ked as cr</mark> i	tical.
 								tical.
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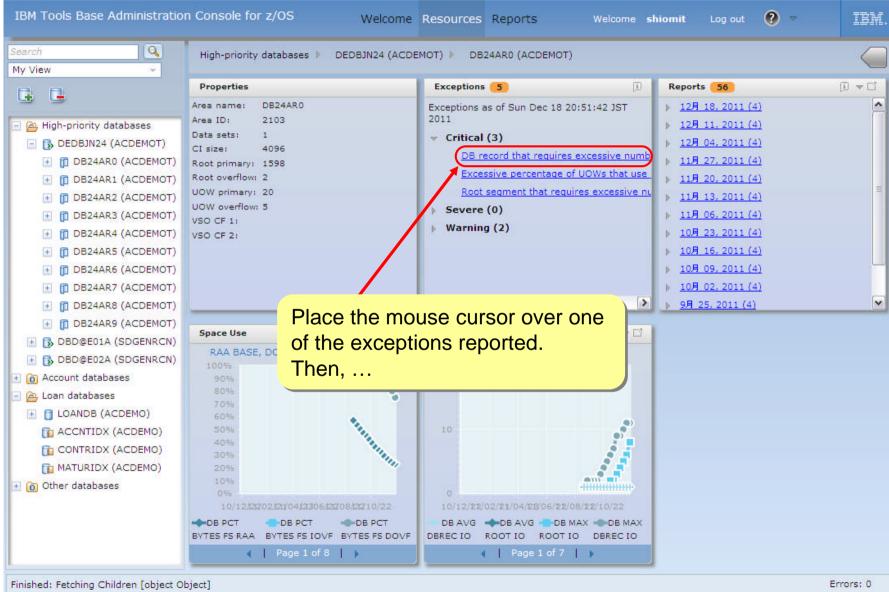
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The Summary Table for the DEDB is displayed.

View	High-priority databases 🕨 🛛	DEDBJN24 (ACDE	MOT)					<
1 C	Summary							
• •	Resource	Туре	Overall	Critical	Severe	Warning	Recommendat	Reports
🚰 High-priority databases	DEDBJN24 (ACDEMOT)	dedb		3	2	5	0	112
🖃 🚯 DEDBJN24 (ACDEMOT)	DB24AR0 (ACDEMOT)	area		3	0	2	0	56
DB24AR0 (ACDEMOT)	DB2-AR1 (ACDEMOT)	area	1	0	0	0	0	0
🛞 🗊 DB24AR1 (ACDEMOT)	DB24AR2 (ACDEMOT)	area	•	0	0	1	0	0
🛨 🛅 DB24AR2 (ACDEMOT)	DB24AR3 (ACDEMOT)	area		0	1	0	0	0
DB24AR3 (ACDEMOT)	DB24AR4 (ACDEMOT)	area		0	0	0	0	0
DB24AR4 (ACDEMOT)	DB24AR5 (ACDEMOT)	area		0	0	0	0	0
B DB24AR5 (ACDEMOT)	DB24AR8 (ACDEMOT)	Vou	a that the	oroo "F		O" ic m	orked as	orition
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	DB24AR8 (ACDEMOT)	area	<u> </u>	0	1 0	0	0	0
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DB24AR7 (ACDEMOT)		9799	۵	Â	0	1	0	0
E DB24AR8 (ACDEMOT)		le-click o	on this ent	rv to see		1	0	0
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 ☐ DB24AR8 (ACDEMOT) ☐ DB24AR9 (ACDEMOT) ☐ DB2@E01A (SDGENRCN) ☐ DBD@E02A (SDGENRCN) 	So, let's doub the exception				e		12 2011 (8)	
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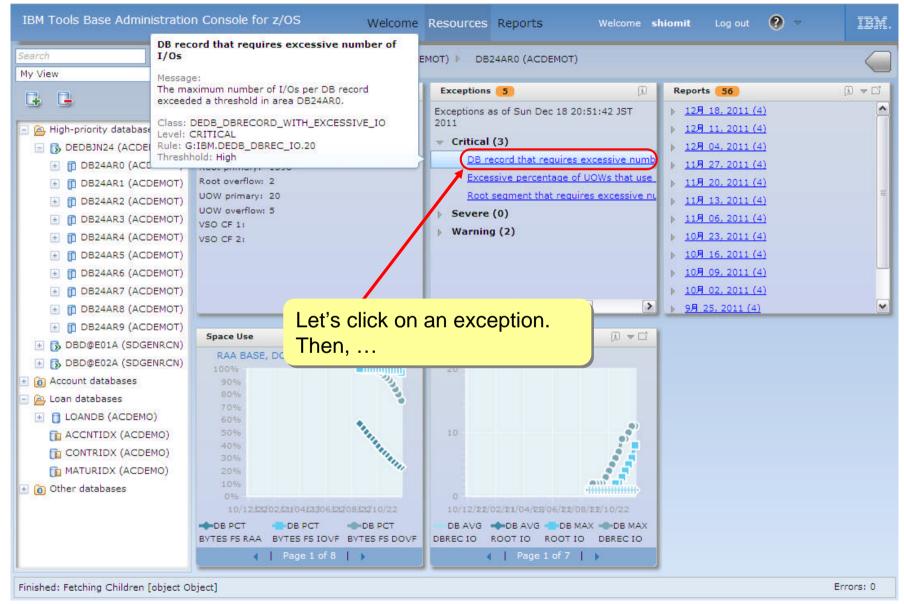
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The main dashboard for the area "DB24AR0" is displayed.

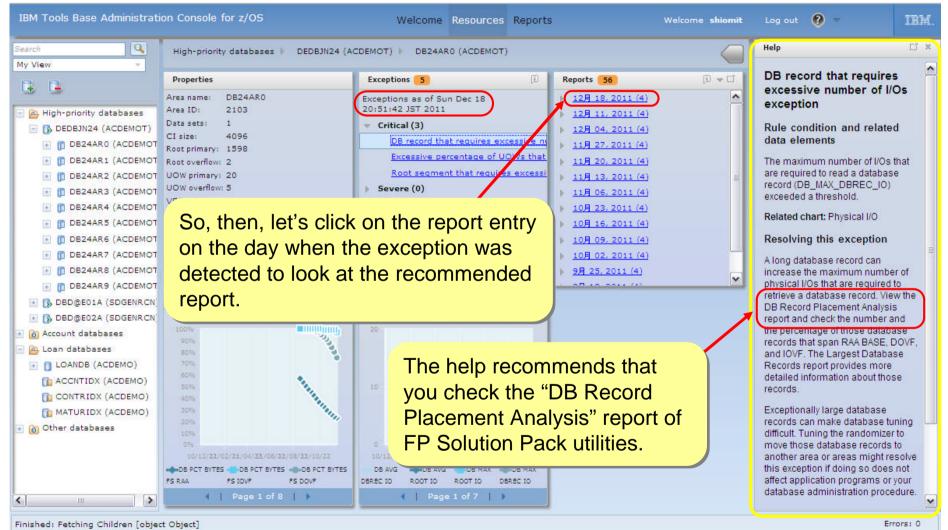


Information Management

A short help for the rule that detected exception is displayed.

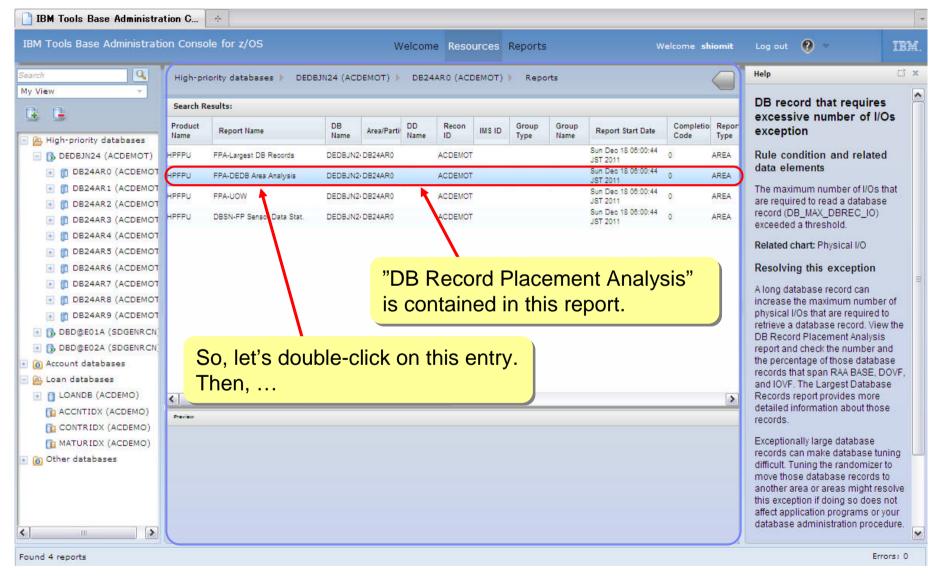


The help for the exception opens on the dashboard.



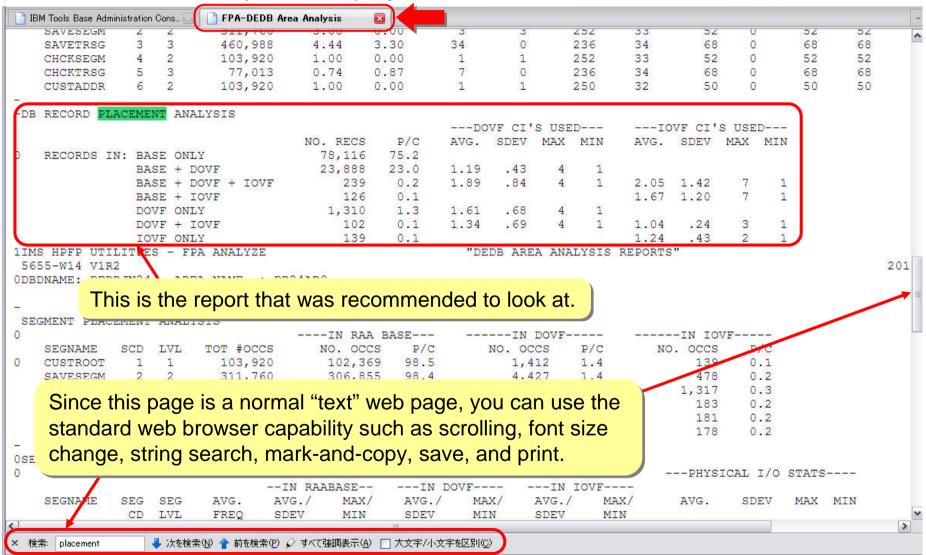
Information Management

The list of the reports for the area on the selected day is displayed.



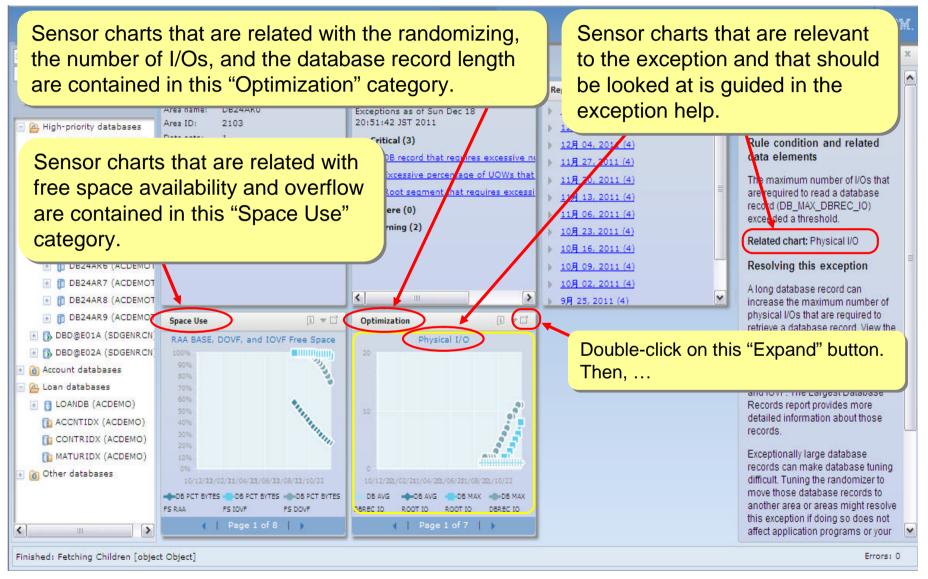
Information Management

The content of the report is displayed in a new tab.



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Next, check the sensor charts.



are for a smarter planet m SQ

Charts in the same category are displayed as a "tiling dashboard"

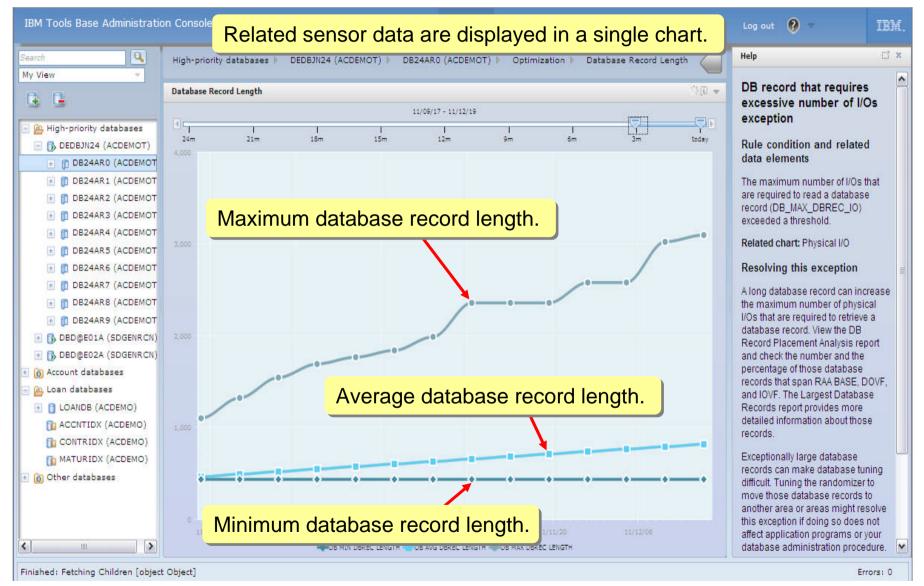


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The sensor chart is maximized.



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Summary

- We hear your concerns and understand your challenges
- IMS Tools Solution Packs provide everything you need to manage and maintain your IMS Full Function and Fast Path databases
 - The latest versions of the Database Solution Pack and Fast Path Solution Pack were made available in December
 - These Packs deliver on a vision of Autonomics and Modernization, taking the burden of IMS maintenance off of the user once and for all
- These solutions provide immediate benefits and position you for offerings still to come
 - -We continue to add new capabilities via the maintenance stream
 - -New releases of autonomics and modernization will offer additional capability



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RFE Now Live for DB2 and IMS Tools

developerWorks > RFE Community > Information Management >

Information Management RFE Community

- We recently announced the launch of the <u>DB2 and IMS Tools Request for Enhancements (RFE) Community</u> that enables customers to directly submit, manage and track their requirements through this online community.
- The DB2 and IMS Tools RFE provides customers with greater accessibility to the requirements that are of interest to them. DB2 for z/OS, Rational, Tivoli and WebSphere have already adopted RFE with positive customer feedback. All you need to get started is an IBM developerWorks IBM ID. Please use the DB2 and IMS Tools RFE to submit customer requirements going forward.

DB2 Tools RFE Submission

- Brand = Information Management
- Product Family = "DB2 for z/OS"
- Product = Your DB2 Tool

IMS Tools RFE Submission

- Brand = Information Management
- Product Family = "IMS"
- Product = Your IMS Tool

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STEP 1 – Developerworks ID

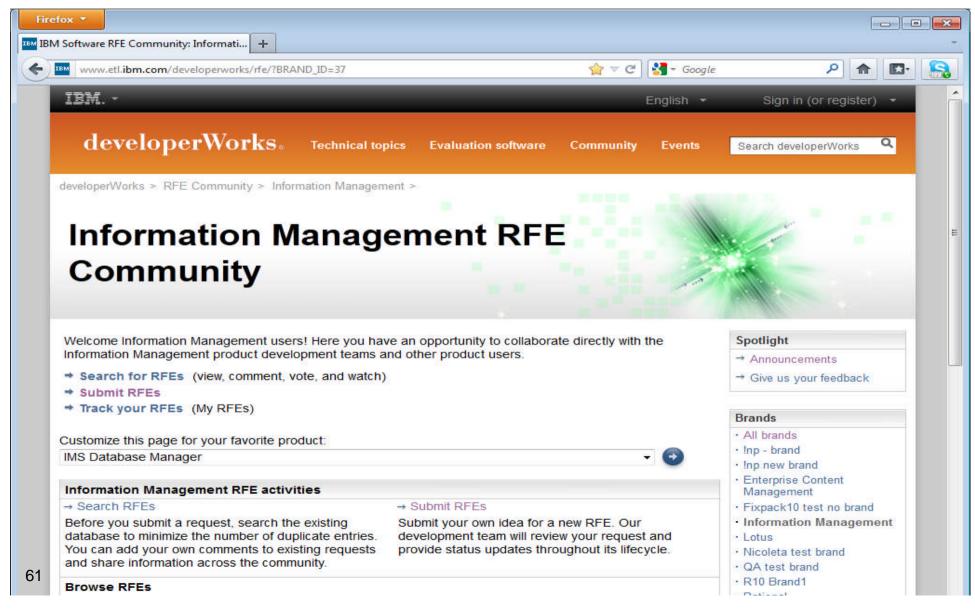
http://www.ibm.com/developerworks/

Firefox T			
IBM developerWorks : IBM's resource for			*
www.ibm.com/developerworks/		☆ マ C Google	۹ 🖬 🤱
IBM. •		English -	Sign in (or register)
may edit the information at any time. Your f post.	Keep me signed in. assword? password a profile is created for you. Select information		to the public, but you
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Step 2: Information Management RFE

http://www.etl.ibm.com/developerworks/rfe/?BRAND_ID=37



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Step 3 – Education about RFE

http://www.etl.ibm.com/developerworks/rfe/execute?use_case=tutorials

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IBM Software RFE Community: Tuto	rials + rworks/rfe/execute?use_case=tutorials	☆ マ C Soogle	P 🏦 🖬 🤤
	rworks/ ne/ execute: use_case=tutorials		♠ 💽 🤶
IBM		English 🝷	
developerV	$\operatorname{Vorks}_{\scriptscriptstyle 6}$ Technical topics Evaluation	software Community Events	Search developerWorks
RFE Community	developerWorks > RFE Community > Tutorials		
	+ Learn about the RFE process	Learn about how to submit, view	Spotlight
	 How to search for RFEs How to watch for and get notified on RFEs 	and sent out notifications on RFEs How to vote for RFEs	 → Announcements → Give us your feedback
	Learn how to use the main features of the	BM RFE Community.	Brands
			→ All brands
	Learn about the RFE process		→ Inp - brand
	Learn how the RFE process works in the IBM RFE Community. In the RFE Community, you can collaborate with IBM development teams and other product users through your ability to search, view, comment on, submit, and	IBM RFE Community - Learn about	 → Inp new brand → Enterprise Content Management → Fixpack10 test no brand → Information Management
2	track product requests for enhancement (RFEs).		→ Lotus → Nicoleta test brand

Information Management of Ware for a Sharter planet Constrained Solution

Step 4 – Submit your first RFE

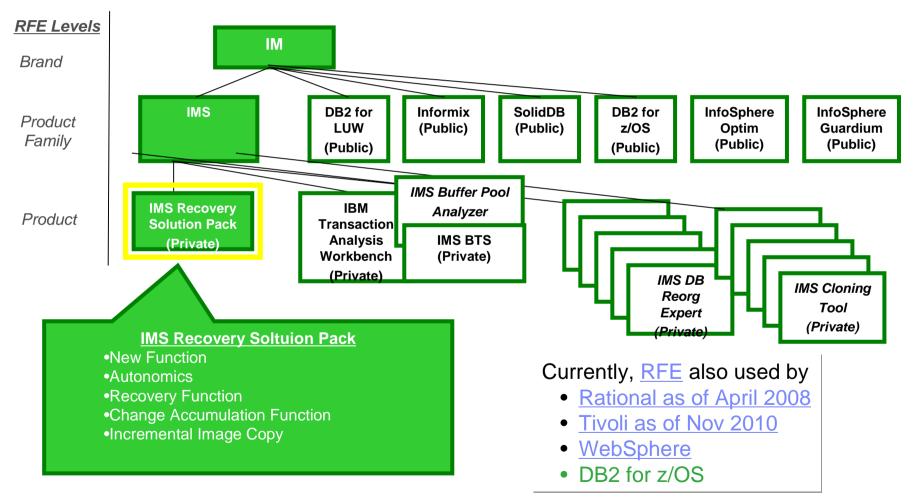
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	e_case=submitRfe&BRAND_ID=37&PRESELECT_DRO 🏠 🔻 C	- Google 🔎 🏫 🚺 -
IBM	Englis	n - JANETLEBLANC -
developerWorks. Te	chnical topics Evaluation software Community E	vents Search developerWorks Q
REE Community	a request for enhancemen	t (RFF)
Gubinit	a request for enhancement	
Use this form	o submit an idea for a new product feature, also called a re	equest for Spotlight
enhancement	(RFE). The product development team will review your input	
	updates as decisions are made regarding the RFE. bmit a new RFE, please view RFEs that have already been	→ Give us your feedback
submitted. If y	our idea has already been submitted, you can add commer	nts to the
	thereby indicating your agreement with the idea. We may u help prioritize development of new features.	Dialida
		→ All brands
	npany and business justification will not be visible on the Ja submitted for Jazz products.	inp • brand
	cated with an asterisk (*) are required to complete the trans	⇒ Inp new brand
	nt to provide us with the required information, please use the	
button on you	r browser to return to the previous page.	⇒ Fixpack10 test no brand
	indicates that the field is displayed only to the original sub- next to an RFE indicates that the RFE is a private RFE.	mitter. → Information
		Management
Submitter:*	JANETLEBLANC	Management → Lotus



IMS Tools' RFE Structure

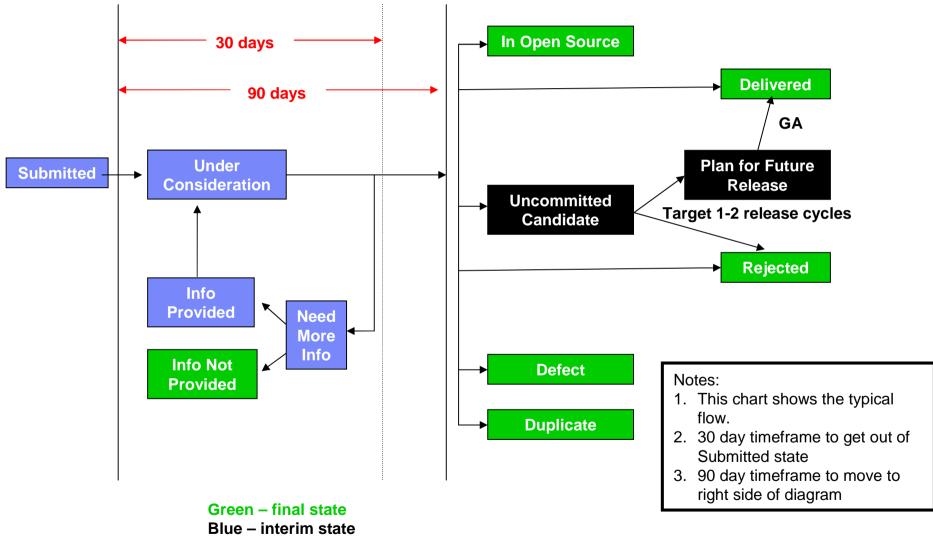
Making it logical and straight-forward for Customers to open requirements

Structure adheres to ibm.com structure





FYI...RFE Workflow and SLAs

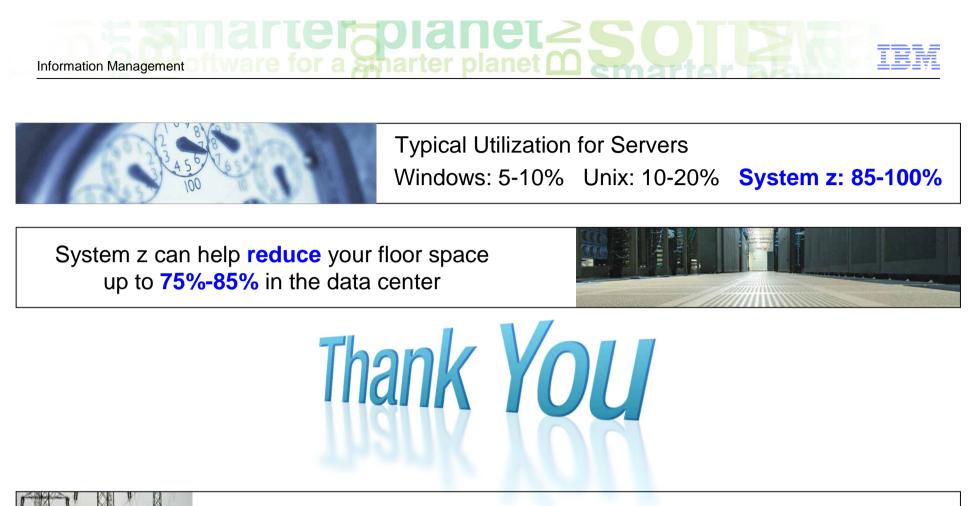


Red – expected response time



IMS RFEs: Submit a request for enhancement (RFE) sample - cont

Brand:*	Information Management		~
Product family:*	IMS	•IMS Database Manager •IMS Transaction Manager •IMS Enterprise Suite •IMS System Services	~
Product:*	IMS Transaction Manager		~
Component:*	What component would you expect to i Terminal Management	nclude this feature?	~
Operating system:*	IBM z/OS		~
Source:	IBM identified source for RFE creation. IOD conference		~
Visibility:	Private Public RFEs are visible to all users; Private to the original submitter. The visibility is the RFE is created.		-
Country:	United States		
PMR ID:	If applicable, enter the Problem Manag For example, 12345,AY7,ABC (with no characters)		



System z can lower your total cost of ownership, requiring as little as 30% of the power of a distributed server farm running equivalent workloads

The cost of storage is typically three times more in distributed environments





Communities

- On-line communities, User Groups, Technical Forums, Blogs, Social networks, and more
 - On-line community
 - Information Management <u>bit.ly/InfoMgmtCommunity</u>
 - Blogs and Social Networks
 - <u>ReThinkIMS</u> <u>Facebook</u> <u>Linkedin</u> <u>Twitter</u>
 - IMS User Groups
 - IMS Today Blog
 - IMS and IMS Tools web sites
 - <u>IMS</u>
 - IMS Tools
 - DB2 and IMS Tools Technical Resource Center
 - <u>https://database-tools.rs.com</u>

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