Want to Modernize your IMS Administration - We have tools for that

Continued Modernization of IMS Administration
Session Number IMS-1838

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Agenda

- Why Autonomics and Modernization?
- Who needs Modernization?
- Modernization for the Programmer
- Modernization for the DBA
- RFE – Requests for Enhancements
- Summary

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Why Autonomics and Modernization?

Now more than ever, business challenges demand it

- Unanticipated problems can result in downtime and loss of revenue
- Increased burden of system management and maintenance
- Problem determination is time and resource intensive
  - Expert skills are often spent determining when a problem took place rather than figuring out how to fix it
- DBA resources are dwindling
  - Expert skills are wasted on repetitive tasks
- Time and resources are not available for developing new applications, pursuing new technologies, and growing business

"The information technology industry is obliterating barriers and setting records with astonishing regularity, but now we face a problem springing from the very core of our success....More than any other IT problem, this one, if it remains unsolved, will actually prevent us from moving to the next era of computing. The obstacle is complexity."

— Paul Horn, Senior Vice President, Research, IBM

When problems do occur, the impact can be extensive

The database server is in trouble. I'll create an incident as soon as I can and work on it. I hope no one is affected.

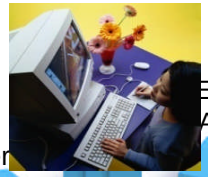
Why am I having these database events? Everything seems ok.

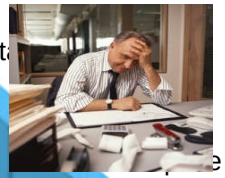
DB Specialist

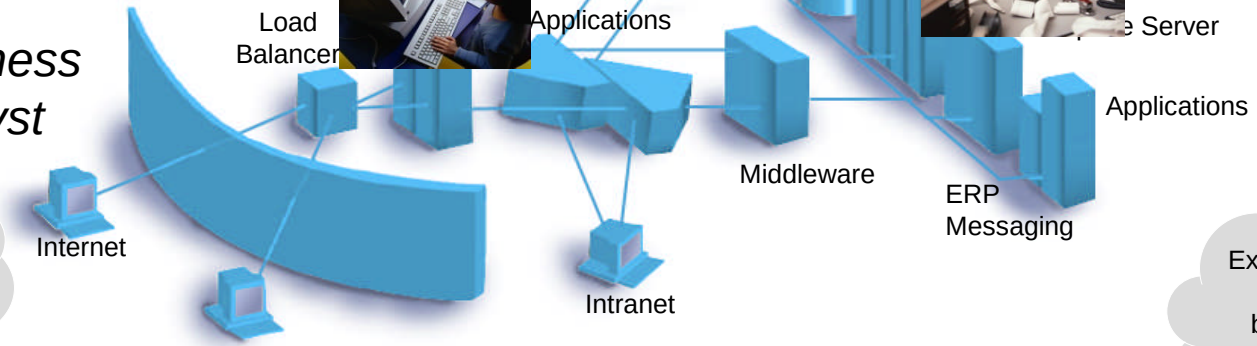
IT Operations

Why are these application transactions taking so long?

Business Analyst



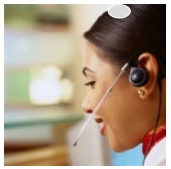




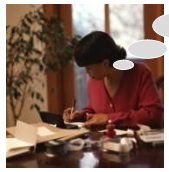
So many calls, so many incidents. I don't know what to tell customers.

We are behind in order processing. Why?

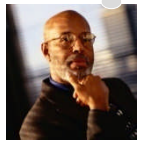
Executives are upset with orders not being processed. I need to tell them why.



Help Desk



Business Executive



IT Manager

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User Interface Modernization is Critical

- Modern graphical user interfaces:
  - Provide a richer user experience and can convey more information
  - Reduce the need for IMS or Z specific knowledge
  - Shorten the IMS learning curve for new DBAs
  - Enable deeper integration between tools and across platforms

What we're doing

- Leap ahead to graphical user interfaces for IMS
  - Focus on web-based interfaces
  - Exploit the latest relevant technologies
  - Allow access from anywhere via the Internet

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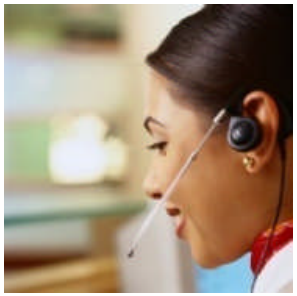
End-Users



So who in IT needs modernization

Programmers

Analysts

DBAs

System Programmers

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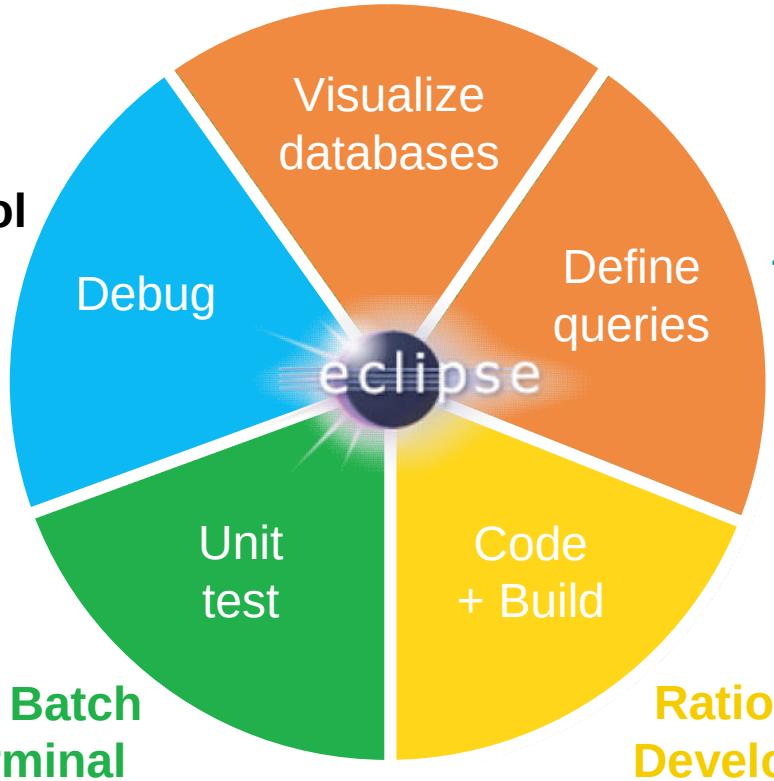
Why?

- New from University
- Need tools that make them comfortable with z
- Needs tools that enable the modernization of the end-user experience

How?

IMS Explorer for Development



Debug Tool for z/OS

IMS Explorer for Development

IMS Batch Terminal Simulator

Rational Developer for System z

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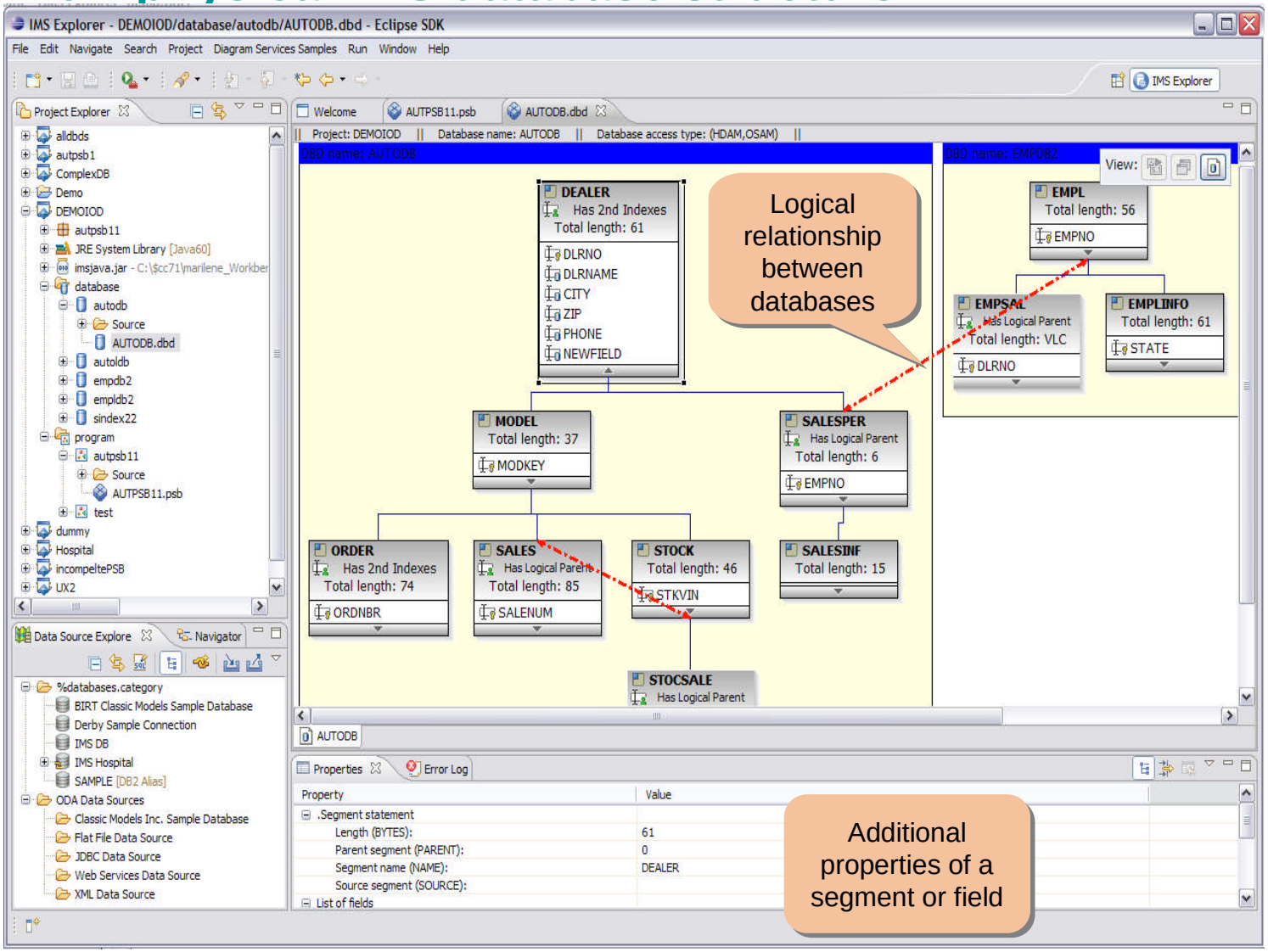
IMS Explorer for Development
View physical IMS database structure



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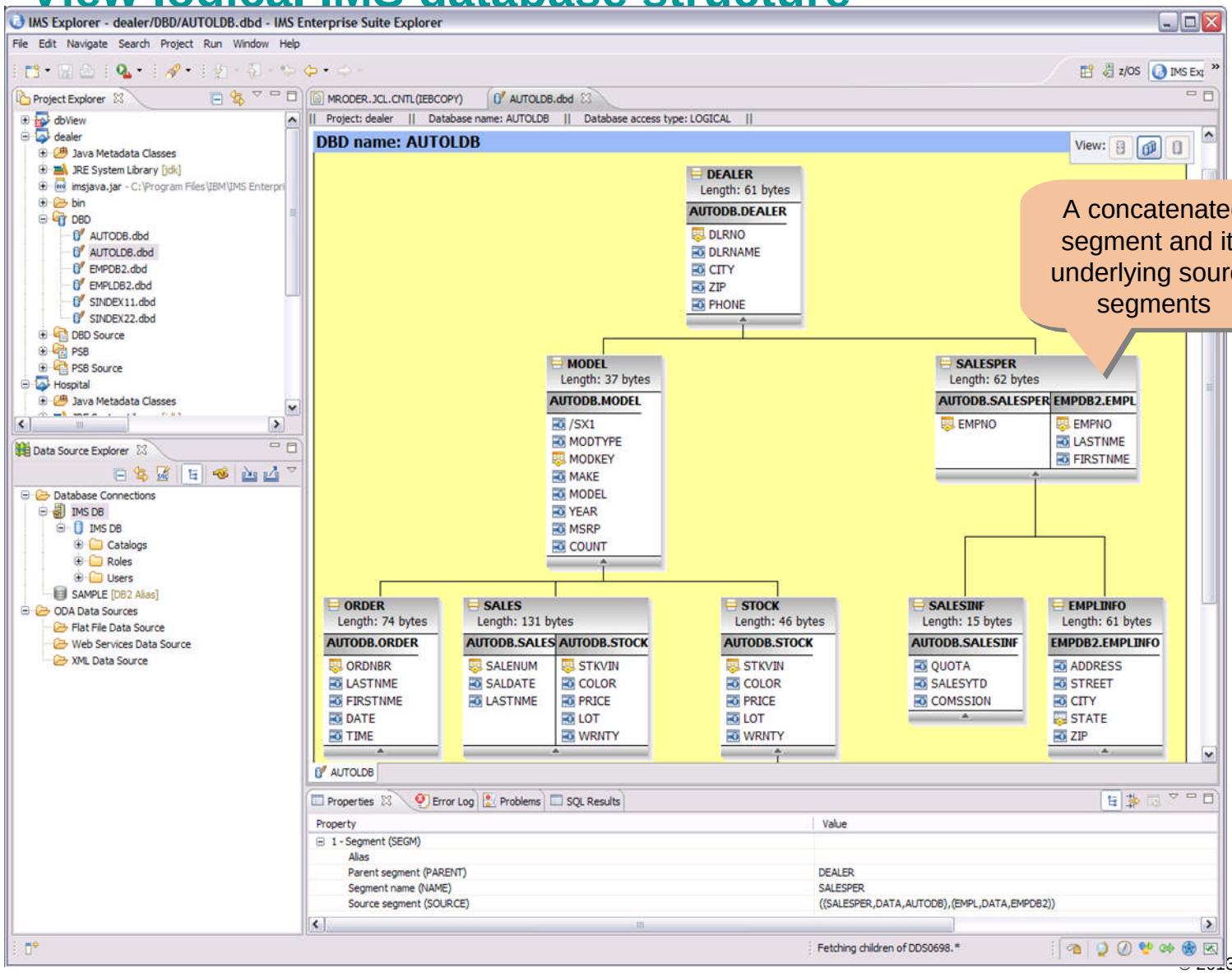
IMS Explorer for Development

View logical IMS database structure



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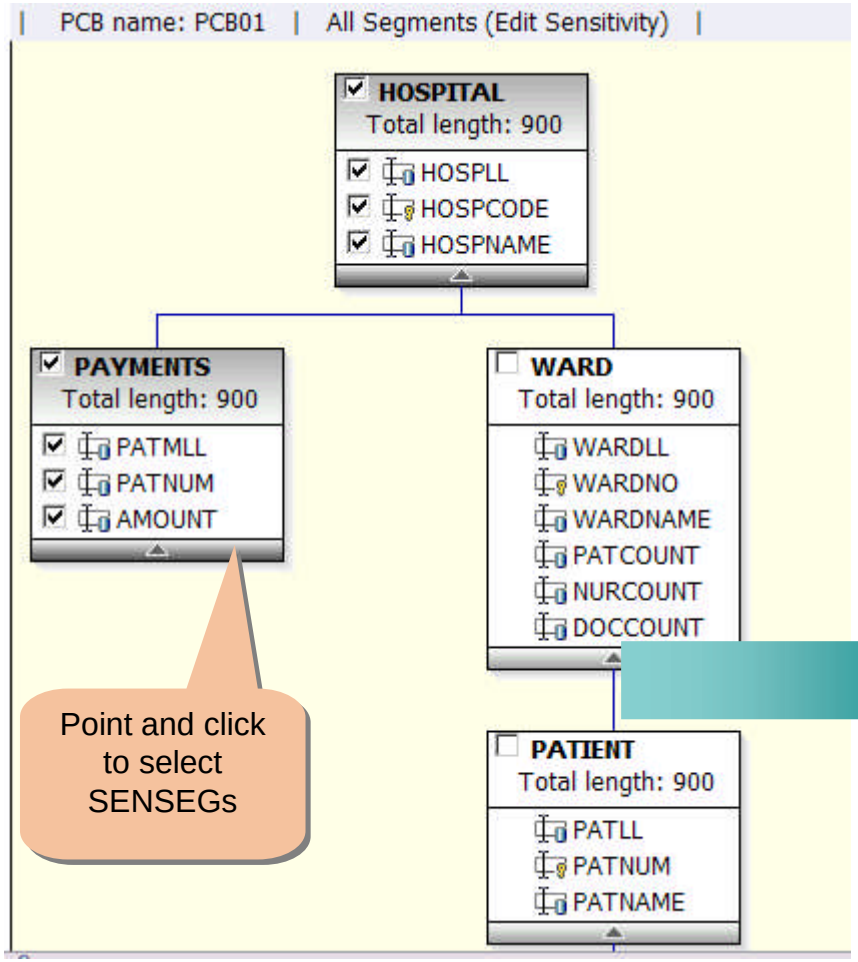
IMS Explorer for Development
Build PCB definition




```
*********************************************************
*        PCB NUMBER 5       DB    DEDBJN21
*********************************************************
  PCB       TYPE=DB,DBNAME=DEDBJN21,POS=M,PROCOPT=A,KEYLE
               PCBNAME=PCB01
    SENSEG   NAME=HOSPITAL,PARENT=0
    SENSEG   NAME=PAYMENTS,PARENT=HOSPITA
    SENSEG   NAME=WARD,PARENT=HOSPITAL
    SENSEG   NAME=PATIENT,PARENT=WARD
    SENSEG   NAME=ILLNESS,PARENT=PATIENT
    SENSEG   NAME=TREATMNT,PARENT=ILLNESS
    SENSEG   NAME=DOCTOR,PARENT=TREATMNT
    SENSEG   NAME=BILLING,PARENT=PATIENT
*********************************************************
*        PCB NUMBER 6       DB    IVPDB1
*********************************************************
```

Generated PSB source

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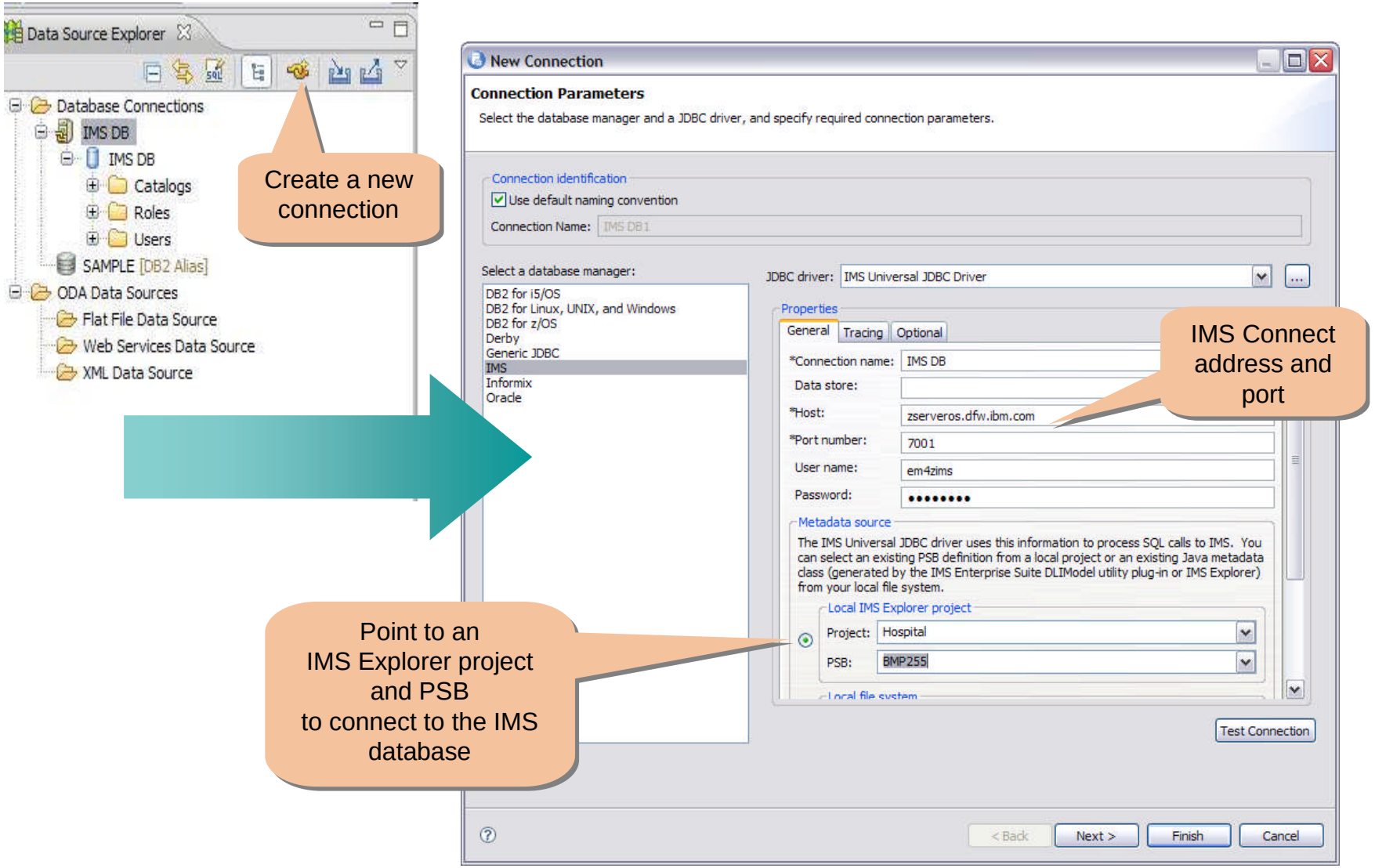
IMS Explorer for Development
Query IMS databases



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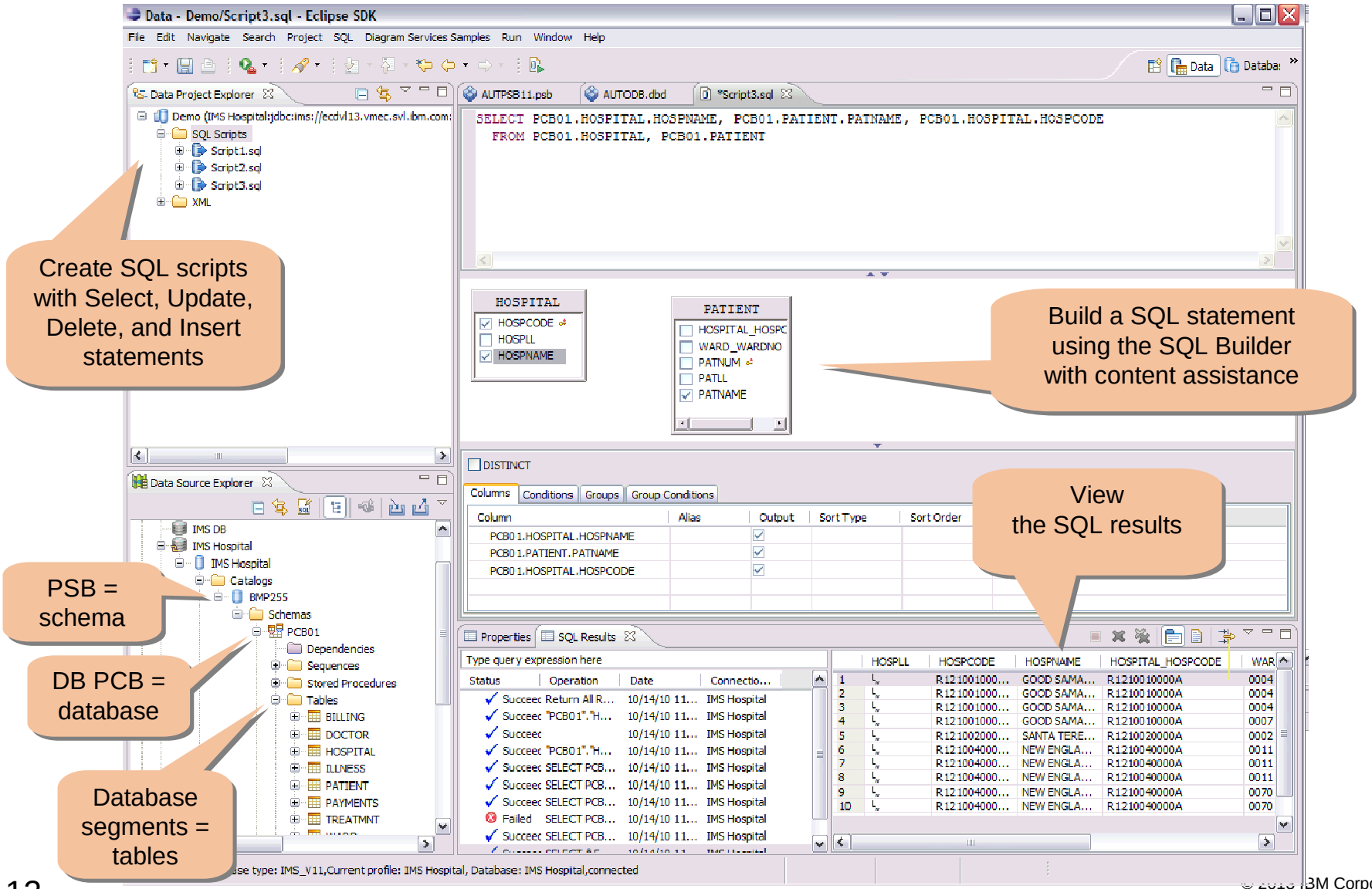
IMS Explorer for Development
Query IMS databases *(Continued)*



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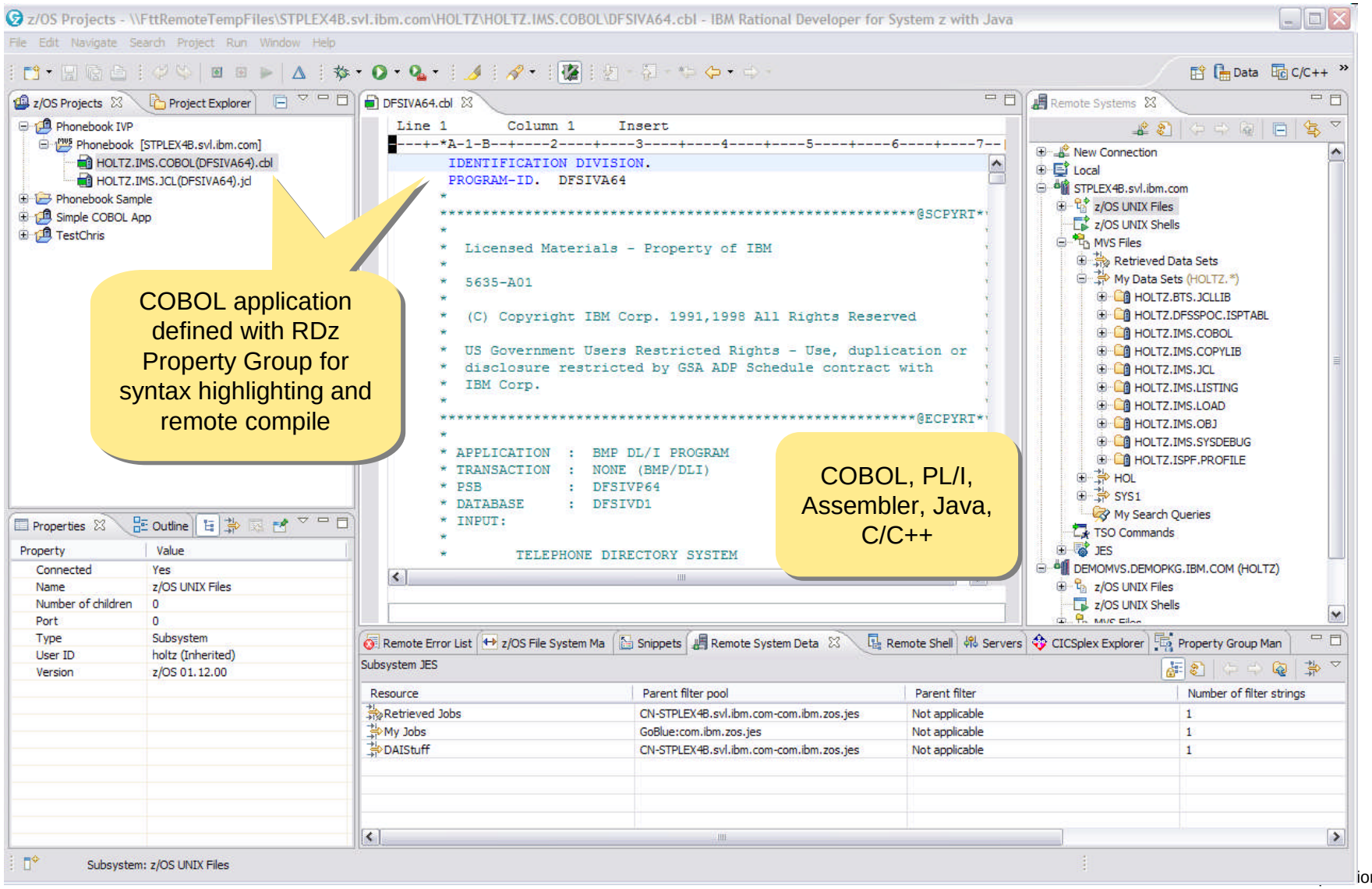
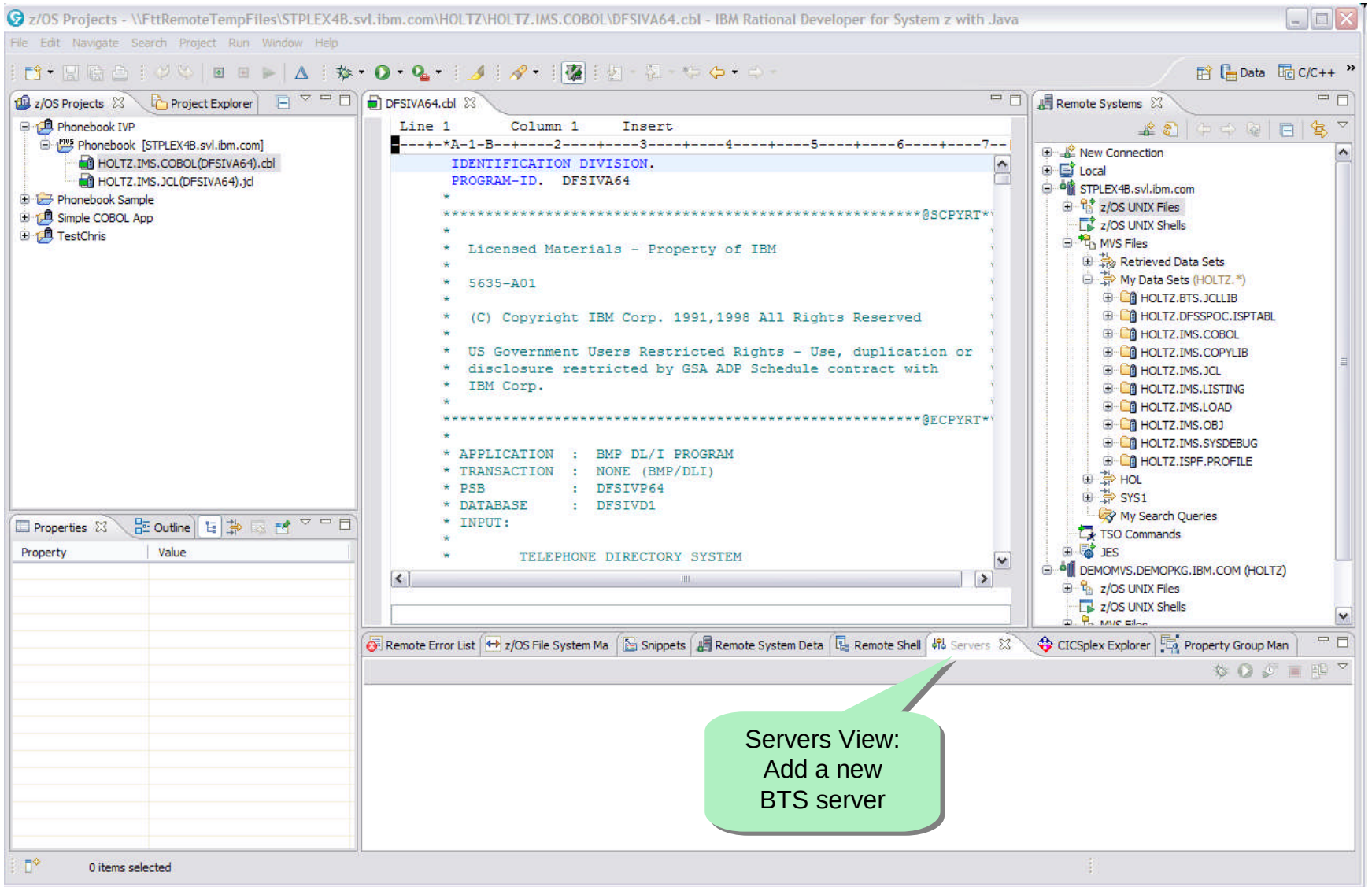
Rational Developer for System z
Remotely code and build



IMS Batch Terminal Simulator

Add BTS server



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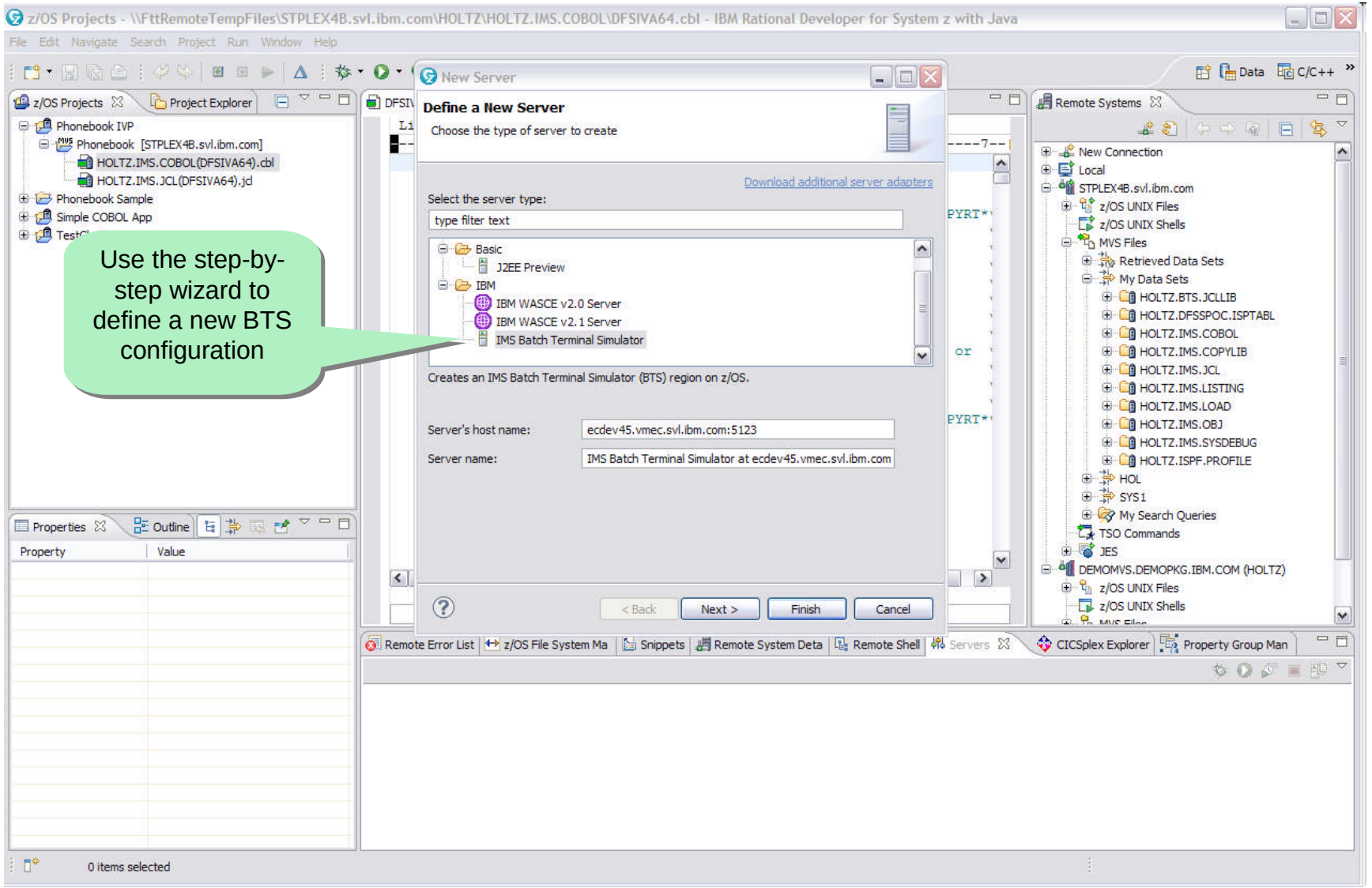
IMS Batch Terminal Simulator
Define BTS server



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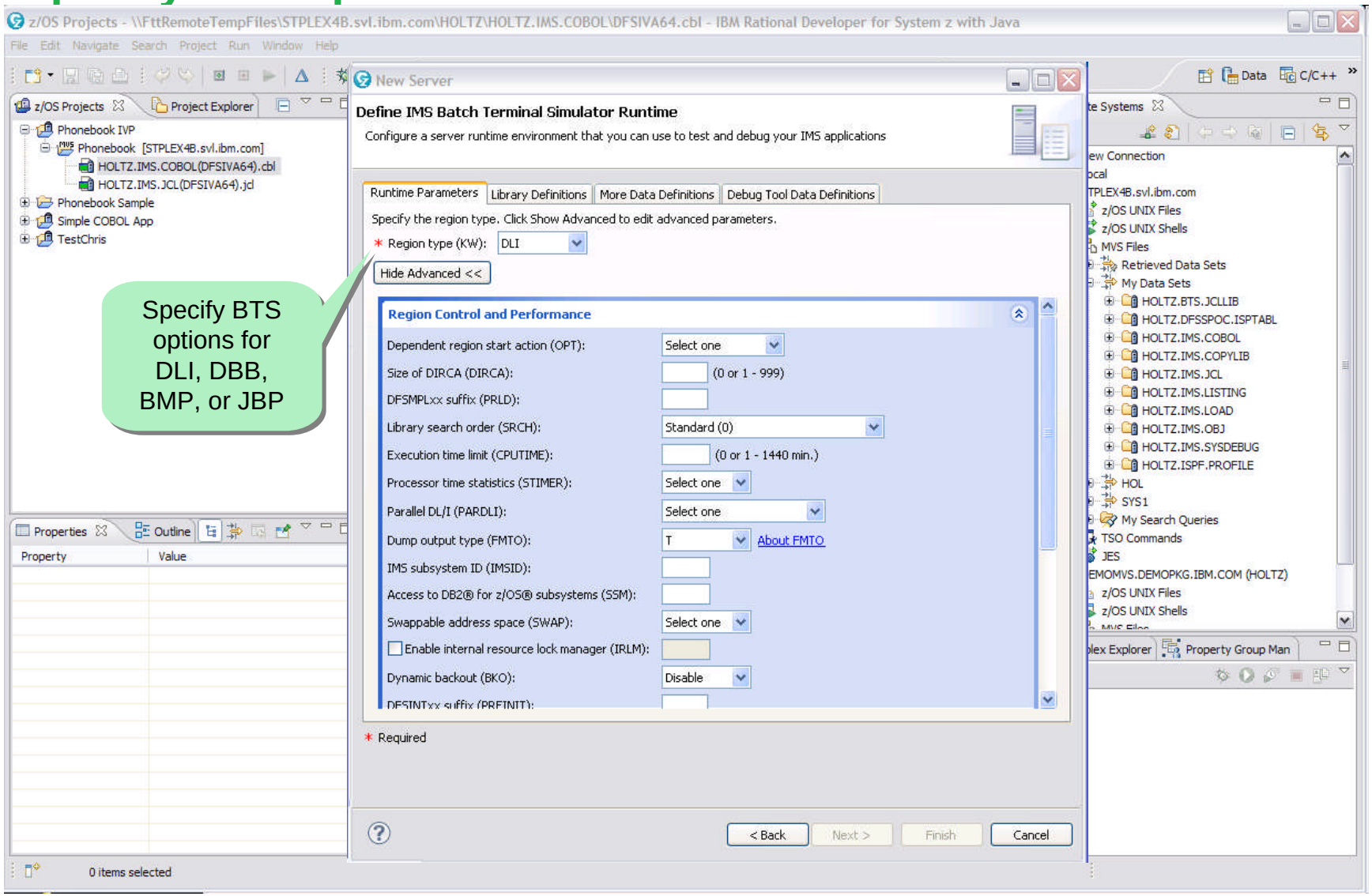
IMS Batch Terminal Simulator

Specify BTS options



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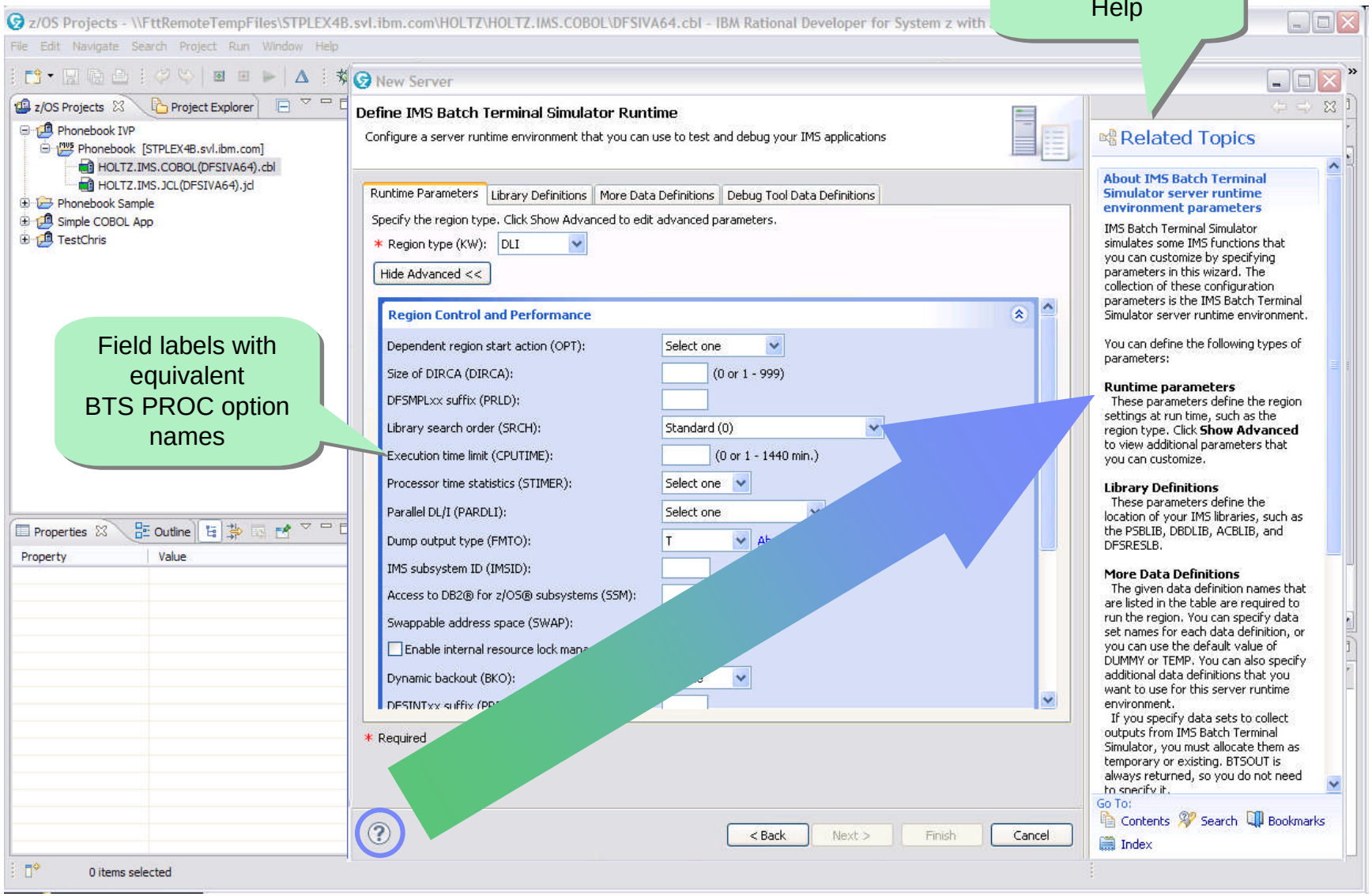
IMS Batch Terminal Simulator

Use embedded assistance



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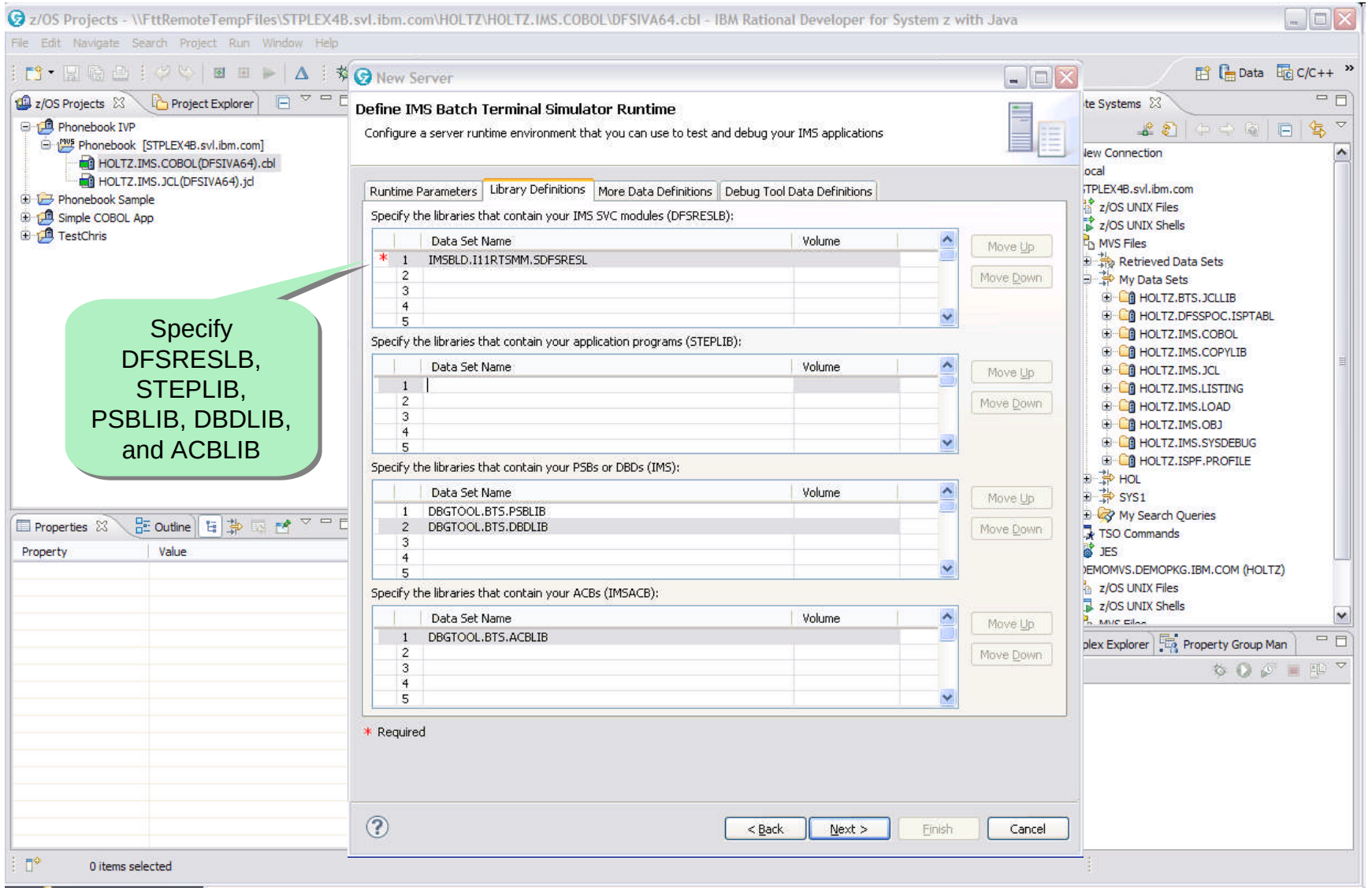
IMS Batch Terminal Simulator
Specify libraries



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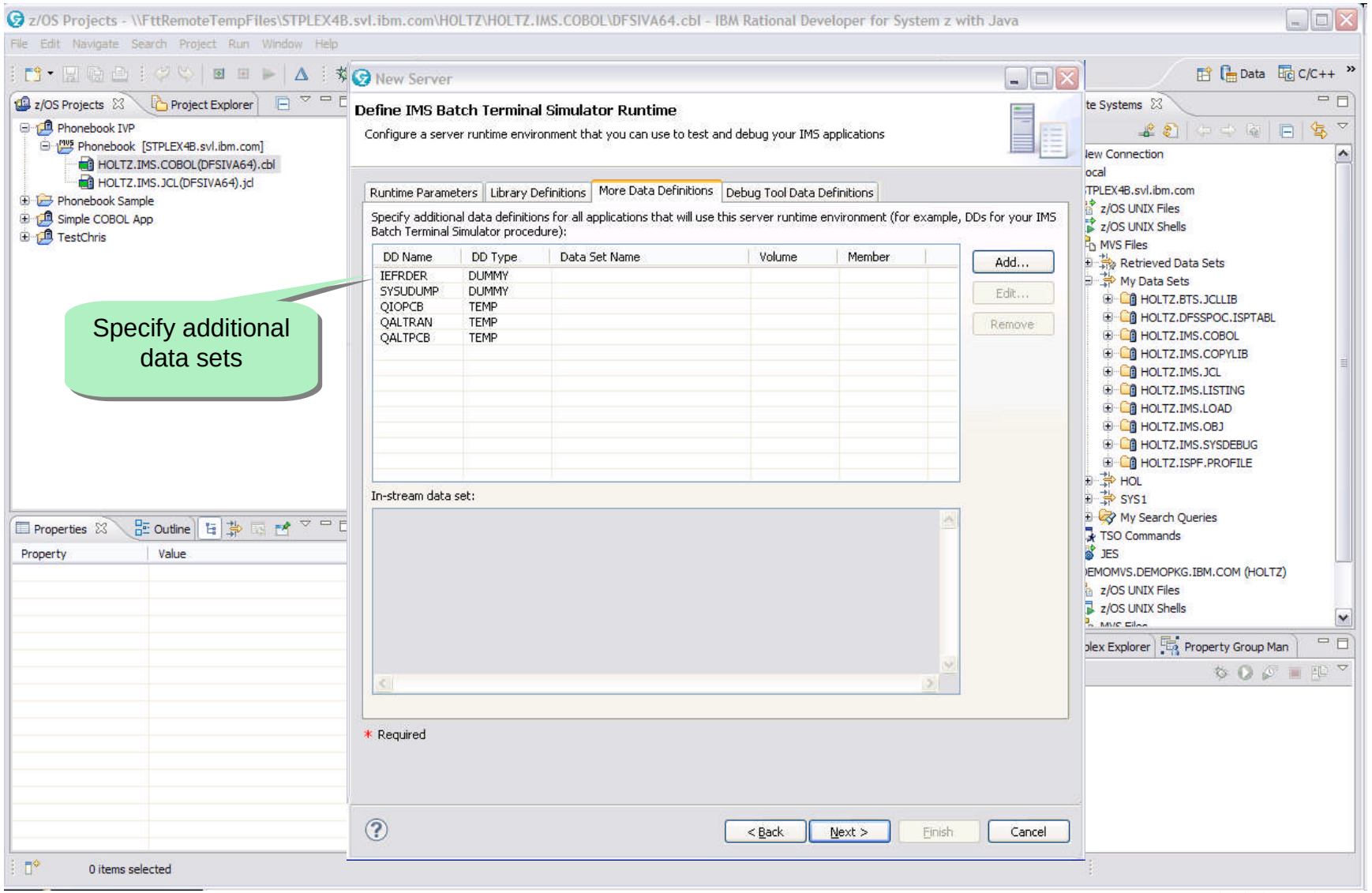
IMS Batch Terminal Simulator

Specify additional data sets



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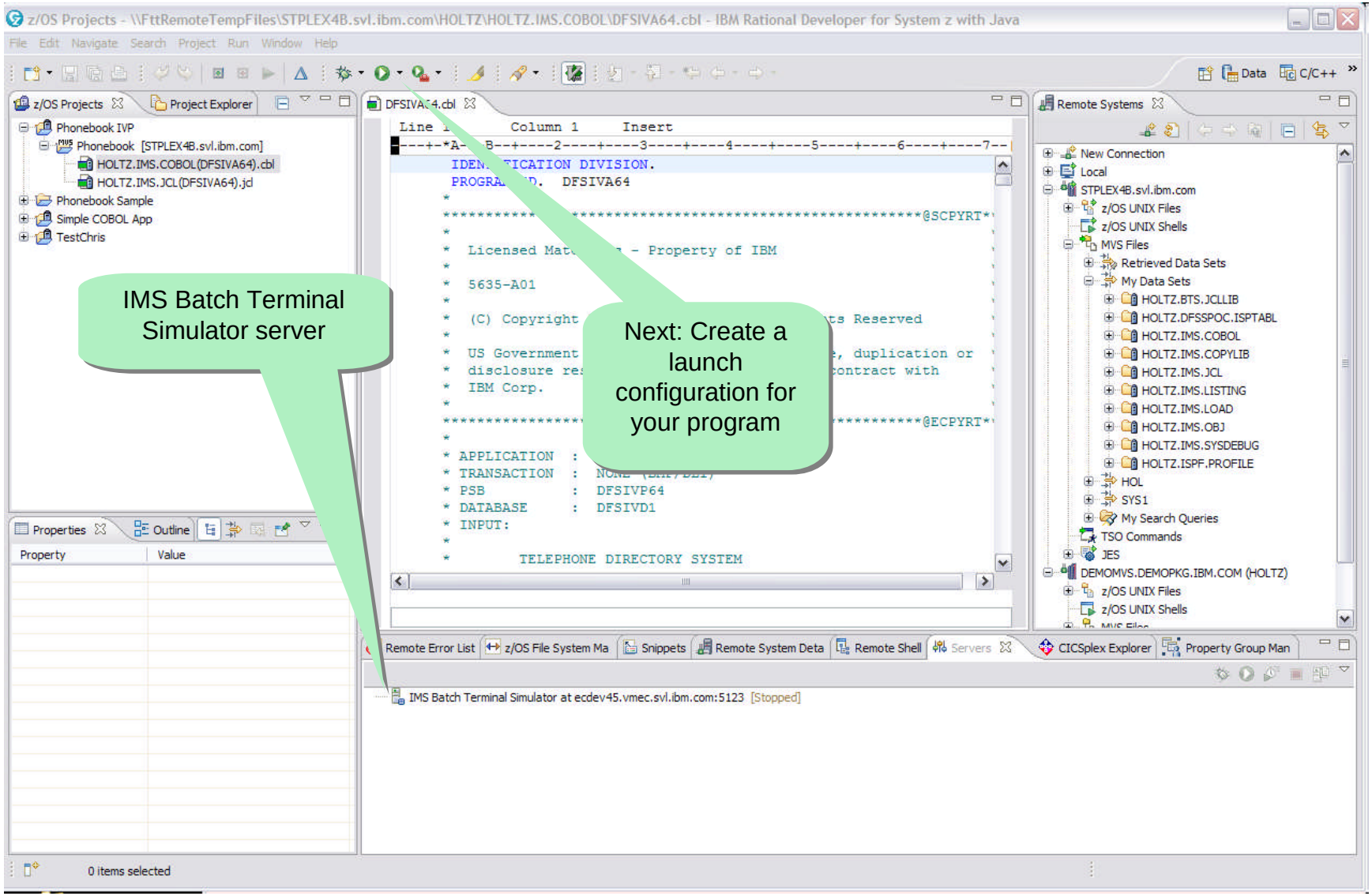
IMS Batch Terminal Simulator

Create launch configuration



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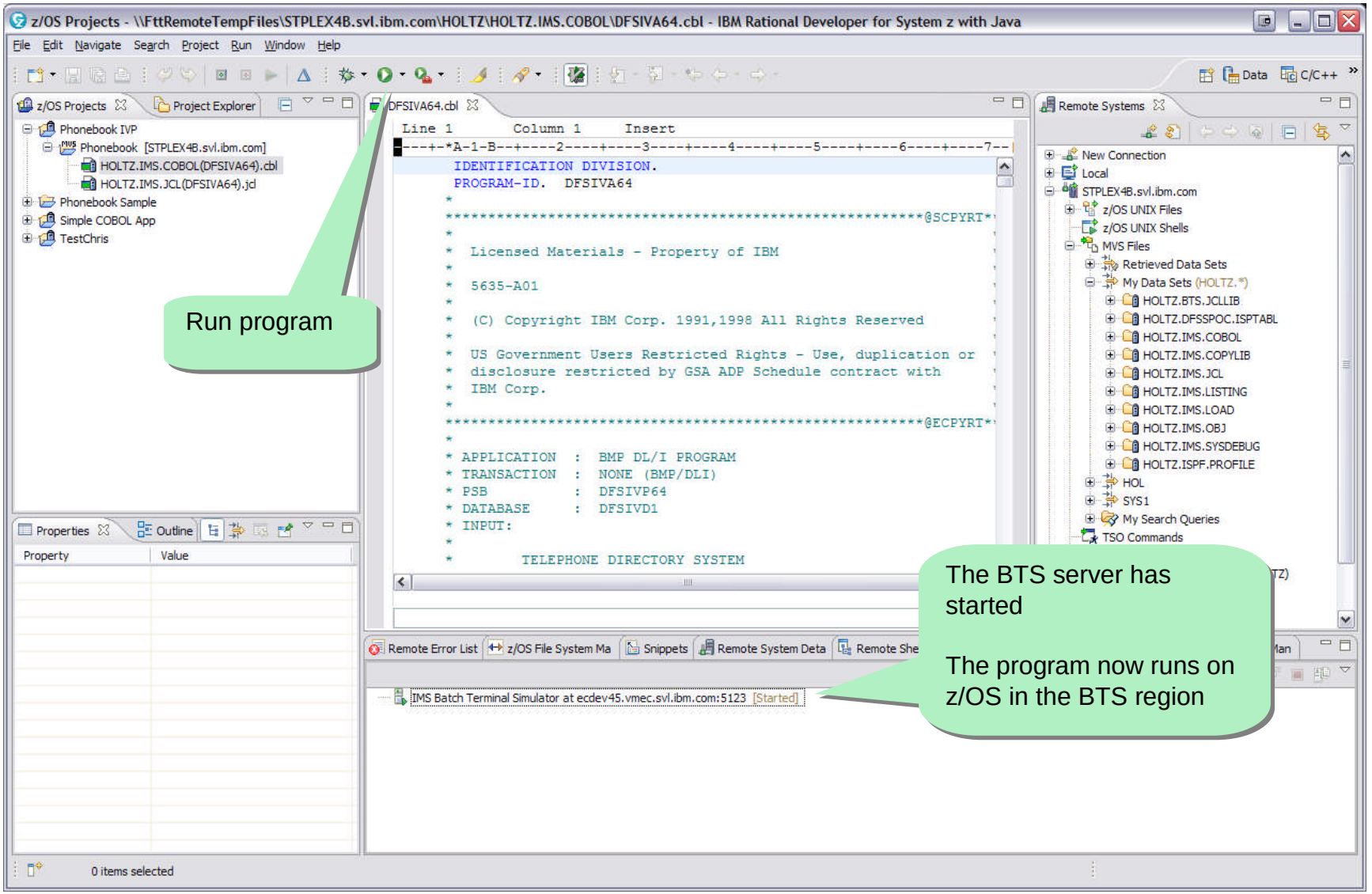
IMS Batch Terminal Simulator

Run program



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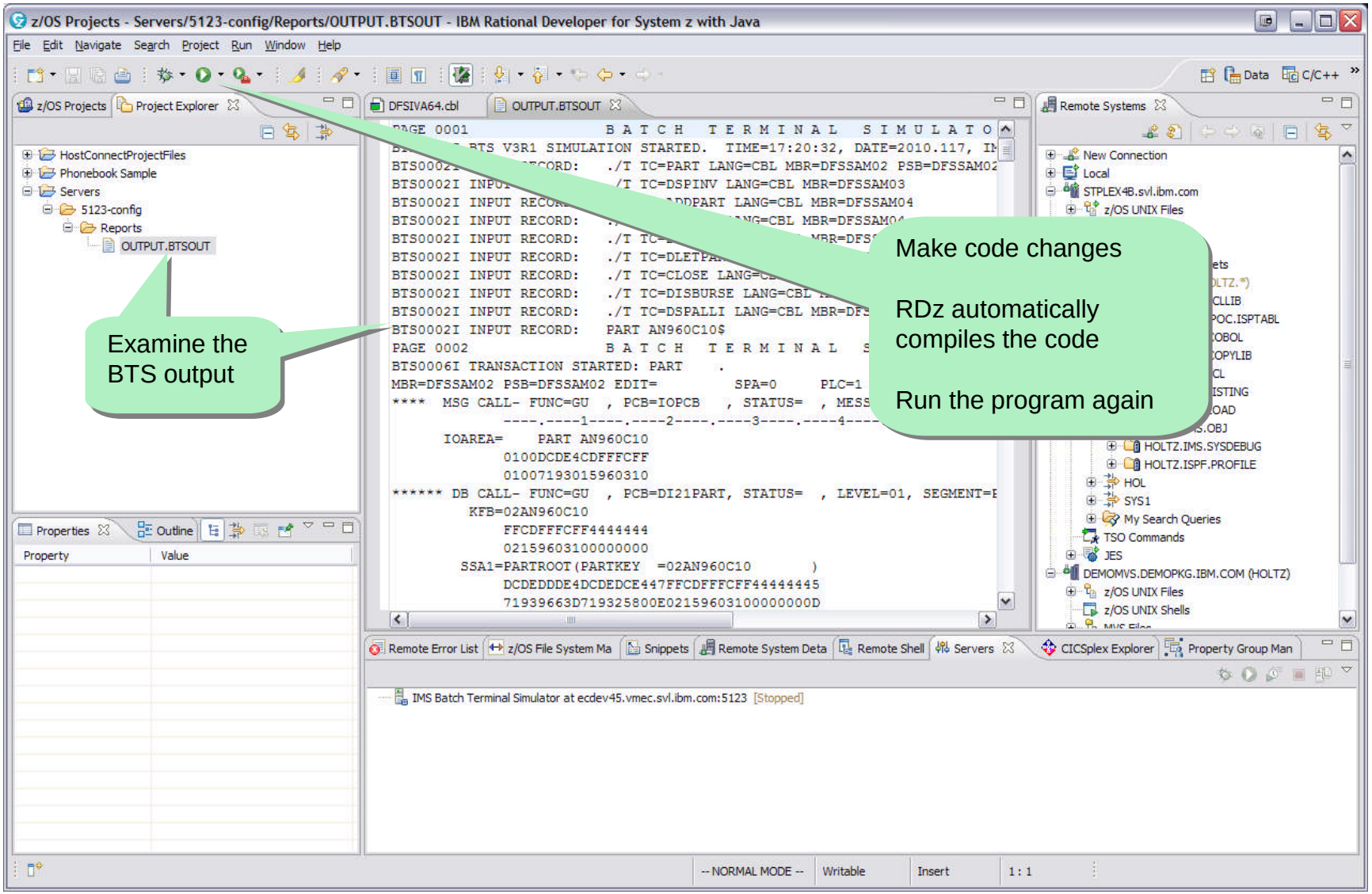
IMS Batch Terminal Simulator

Examine BTS output



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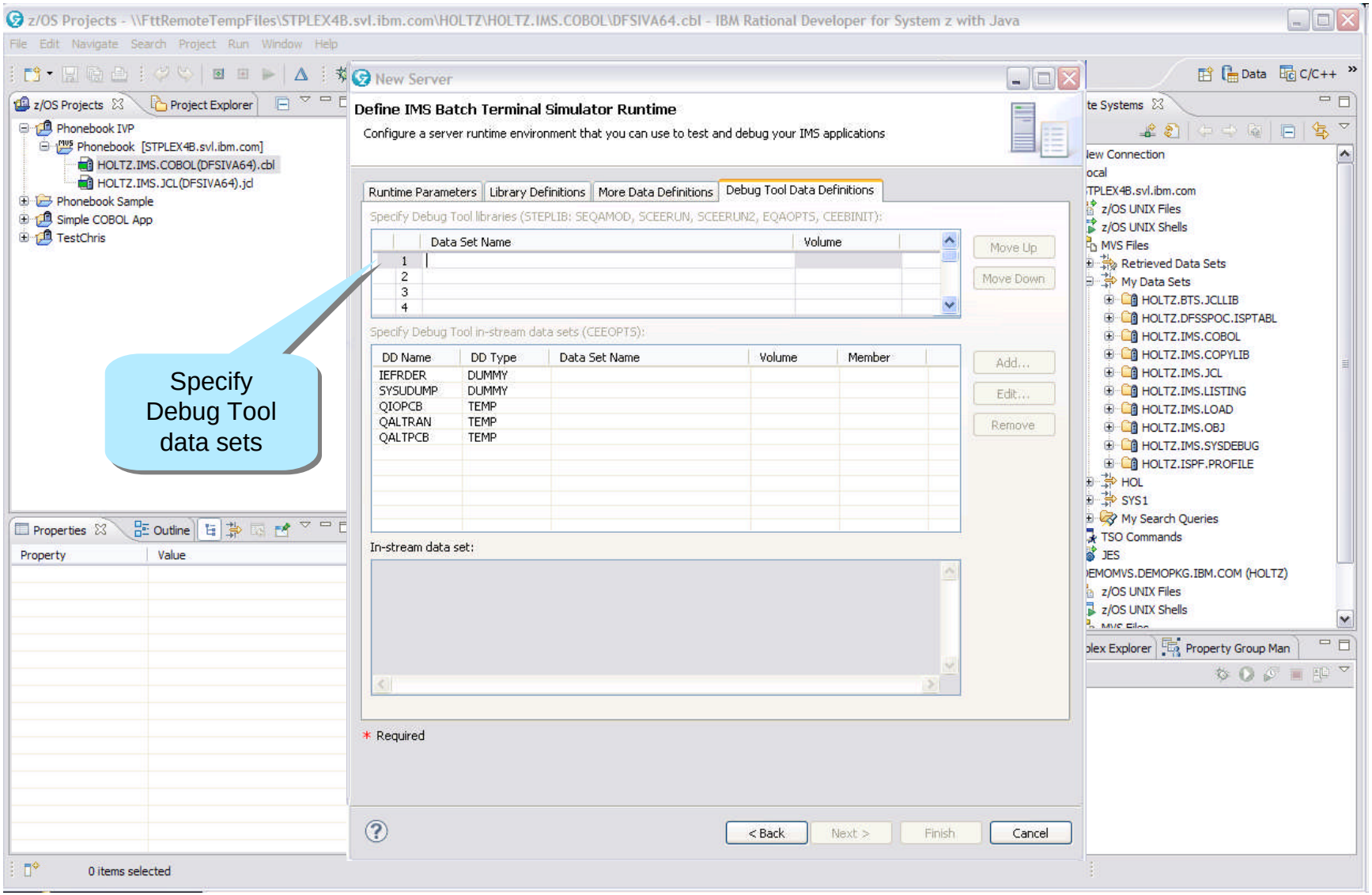
Debug Tool for z/OS

Debug runtime configuration



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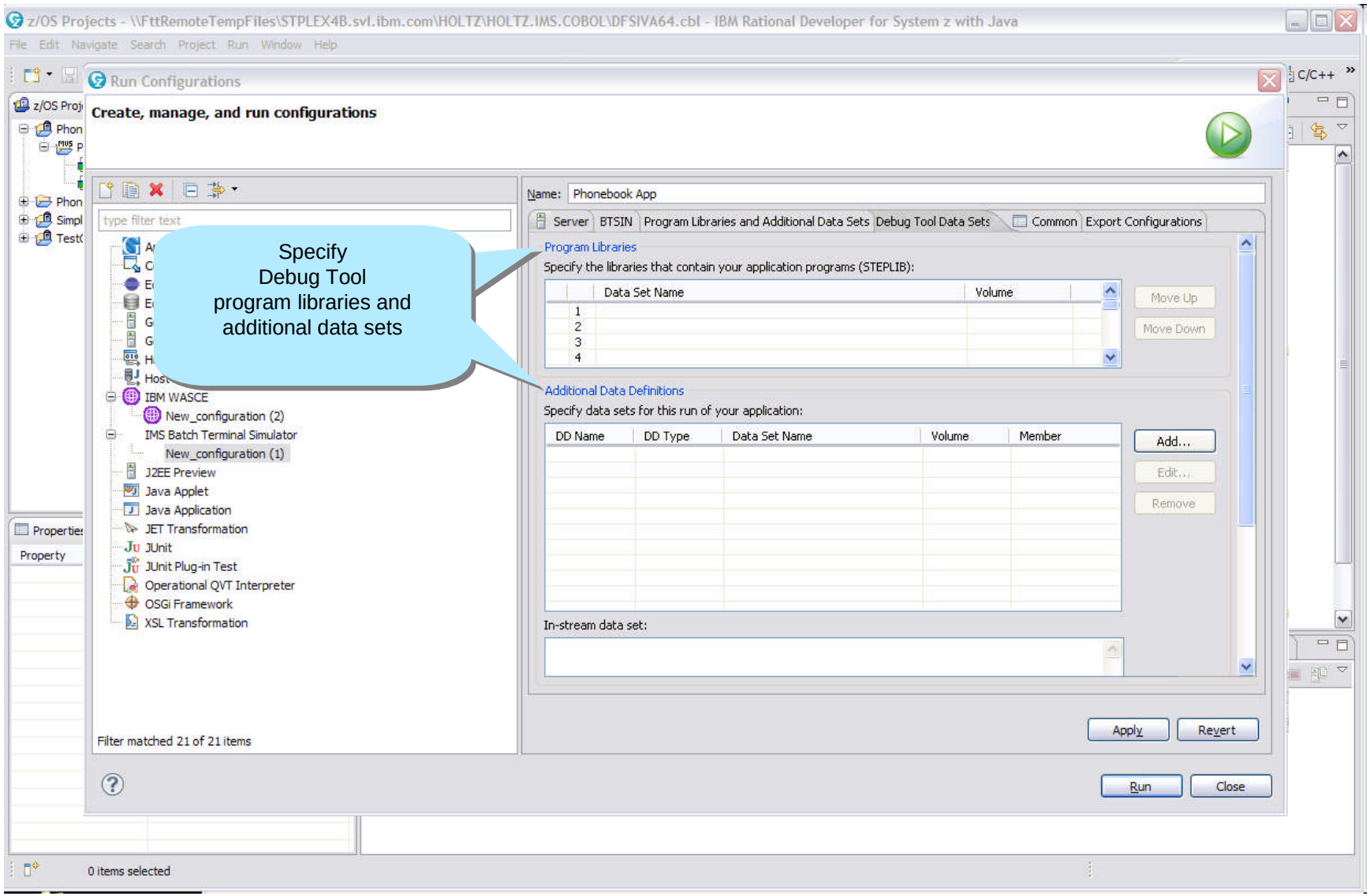
Debug Tool for z/OS

Debug launch configuration



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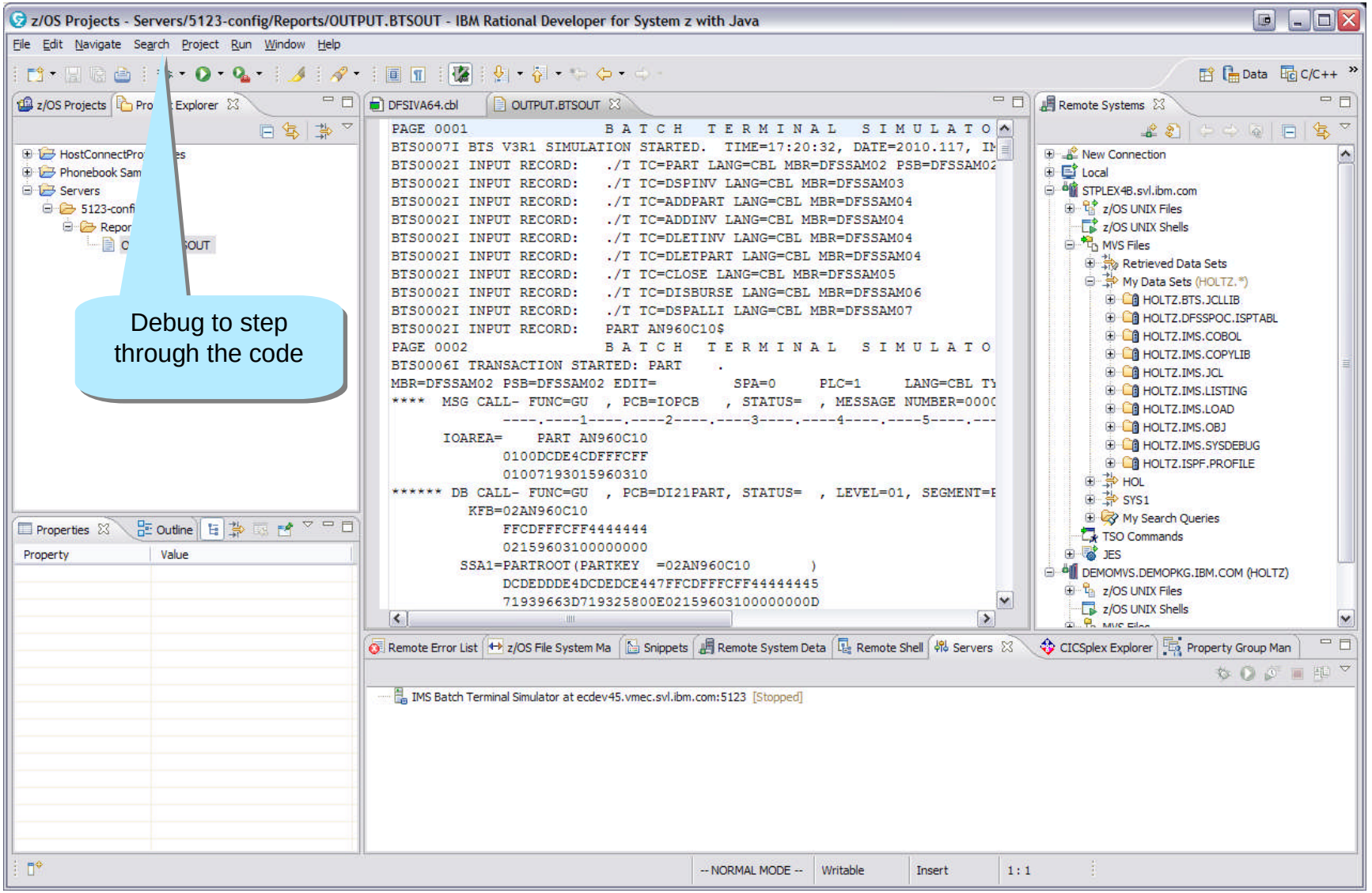
Debug Tool for z/OS

Debug and step through code



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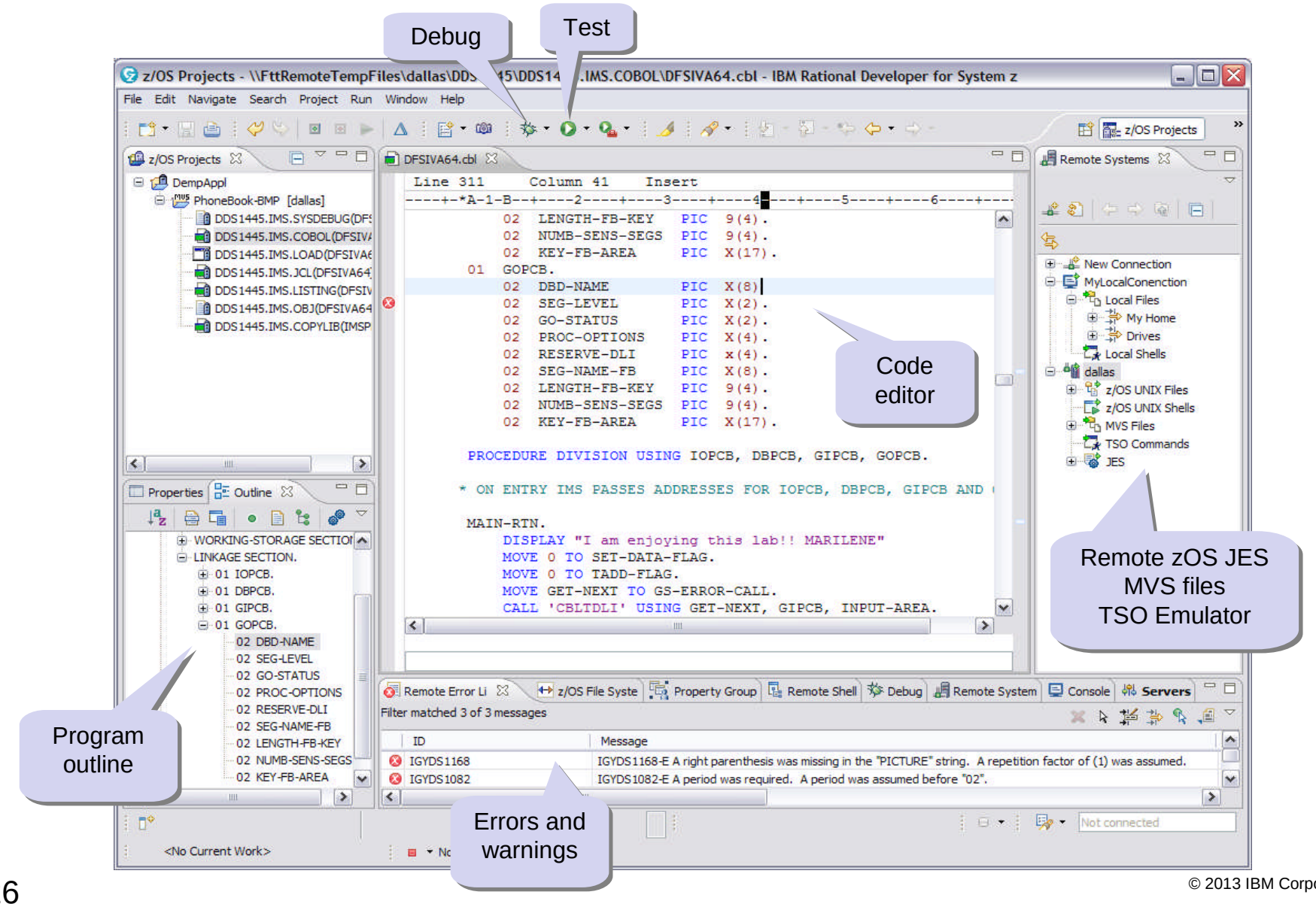
Integrated Environment for IMS Dev, Test, and Debugging



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Why?

- Fewer experts
- Retirements
- Doing more with Less
- Need to train and enable the newbies

How?

Putting information to work

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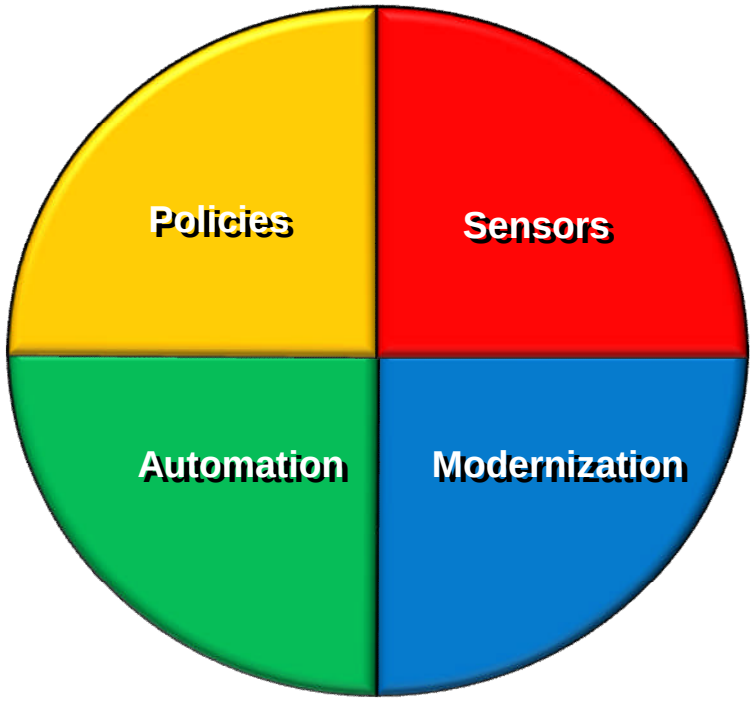
Our Vision – Putting information to work for you

- **Sensor data** - gather database statistics at regular intervals for your environment e.g. space utilization, fragmentation, and optimization
- **Policies** - user-defined policies and thresholds to determine when exceptions should be triggered and notifications should be sent
- **Automation** - recommending and taking corrective actions based on the exceptions that are raised when thresholds are reached
- **Modernization** - performing all of these actions from a rich, web-based user interface that is easy to install and access



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Policies: Using Sensor Data to Help Make Decisions

- Policy definitions are used to evaluate specific database states
  - E.g. the state of space utilization at a specific instance in time
  - Threshold values are compared against sensor data for a given database or group of databases
  - When thresholds are met or exceeded, exceptions occur

- Works “out of the box”
  - Ships with predefined policies and threshold values
  - Full ISPF interface provided for policy management

- Customizable to fit your shop
  - You can define your own sets of threshold values
  - Customize the messages sent when exceptions do occur
  - Specify who receives which messages and how
    - WTO, e-mail, or text

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Autonomics Director Overview

- Automatic collection of Sensor data
  - Integrates with IMS Tools image copy and pointer checker processes
- On Demand collection/evaluation for immediate issues
  - "I have a problem and need the information now!"
- Automatic analysis and evaluation of database status
  - Based on user-defined policies and thresholds
- Recommendation for reorganization
  - Easy to understand: simple "yes" or "no"
- E-mail or text notification when a reorganization is recommended
  - Alert DBA to consider taking action
- Flexible scheduling around peak workloads
  - Doesn't interfere with production throughput or response

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Customization Highlights

- Auto-discovery feature simplifies customization
  - Define DBD libraries and DBRC RECONs in Knowledge Base repository
  - Awareness and presentation of databases and DBRC groups
  - Menu and selection list driven from this point
- Individual databases
  - Specify monitoring parameters
  - Evaluation Interval, Sensor Data maximum age, Sensor job stream data set
  - Policy by generic database type, database name, policy name
- Group support
  - All DBRC group types supported
  - HALDB databases and partitions
  - Fast Path DEDBs and areas
  - Group expanded to include all members
  - “Add Group” line command
  - Group parameter specifications are propagated to all defined members

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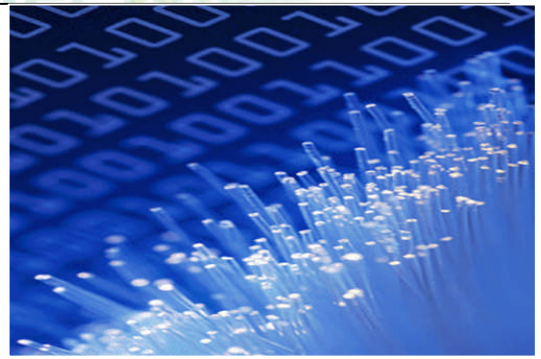
Sensor Data Collection Highlights



- Automatic scheduling
  - Automated or On Demand through Autonomics Director
  - Periodic Basis in days, hours, and minutes
- External scheduling
  - Through job scheduler
  - Manual submission
- Notification
  - Sensors notify Autonomics Director of new sensor data
  - Drives automatic analysis, evaluation, and recommendations

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Evaluation Highlights

- Based on user-defined policies
  - IMS Tools Policy Services
  - Policy selection based upon database type, name, or policy name
  - Robust threshold criteria based on key status indicators

- Results and recommendations
  - Retained in repository
  - Historically maintained based on user specifications
  - Accessible via ISPF or web interface
  - Optional email or text alerts

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Adding database(s) to your monitor list

- Your Monitor List is the custom list of databases you're interested in…

```
  Menu  View  Help
IAVPXIR                Autonomics Director Resource List          Row 1 to 1 of 1
Command ===>                                                     Scroll ===> PAGE

Locale . . . : $IVP              Group type . : DATABASE

Row actions:    X - Expand database definitions
                A - Add or update the database to the monitor list
                D - Delete the database from the monitor list
                S - Display the database attributes

Action Prompt                  Monitored DBDName  PartName DBORG     ACCESS
A_                                       DEVICEDB
********************************* Bottom of data ********************************
MA    B                                                          14/003
```

All of your environment's databases are discovered at run-time by our Auto-discovery function, you can view all or search for the particular database(s) you want added to your Monitor List for automatic monitoring, in this example we select one database DEVICEDB

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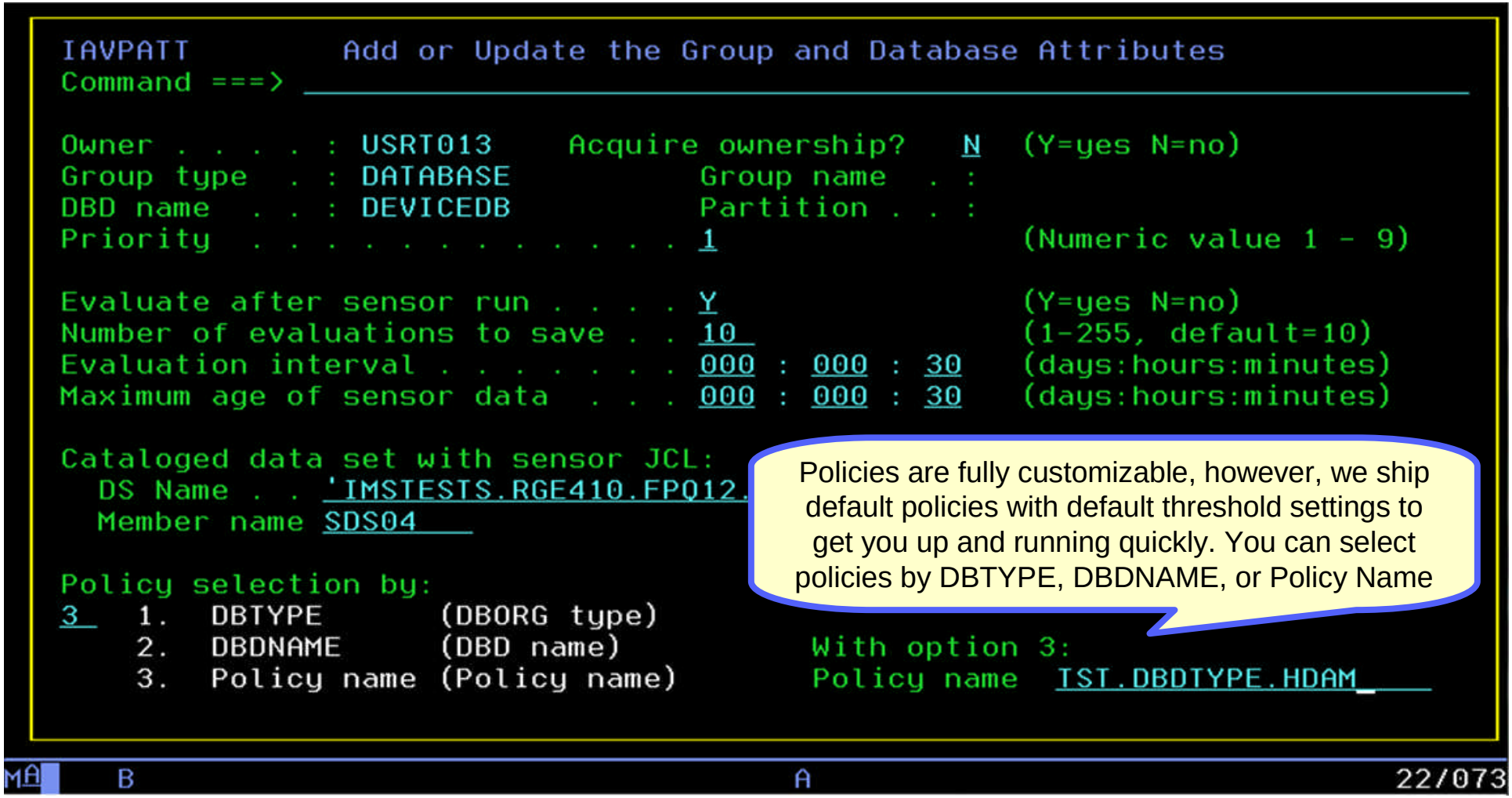
Setting your monitoring criteria

- You can set how often the database should be evaluated, how many evaluations to save, and which policies to use in the evaluation



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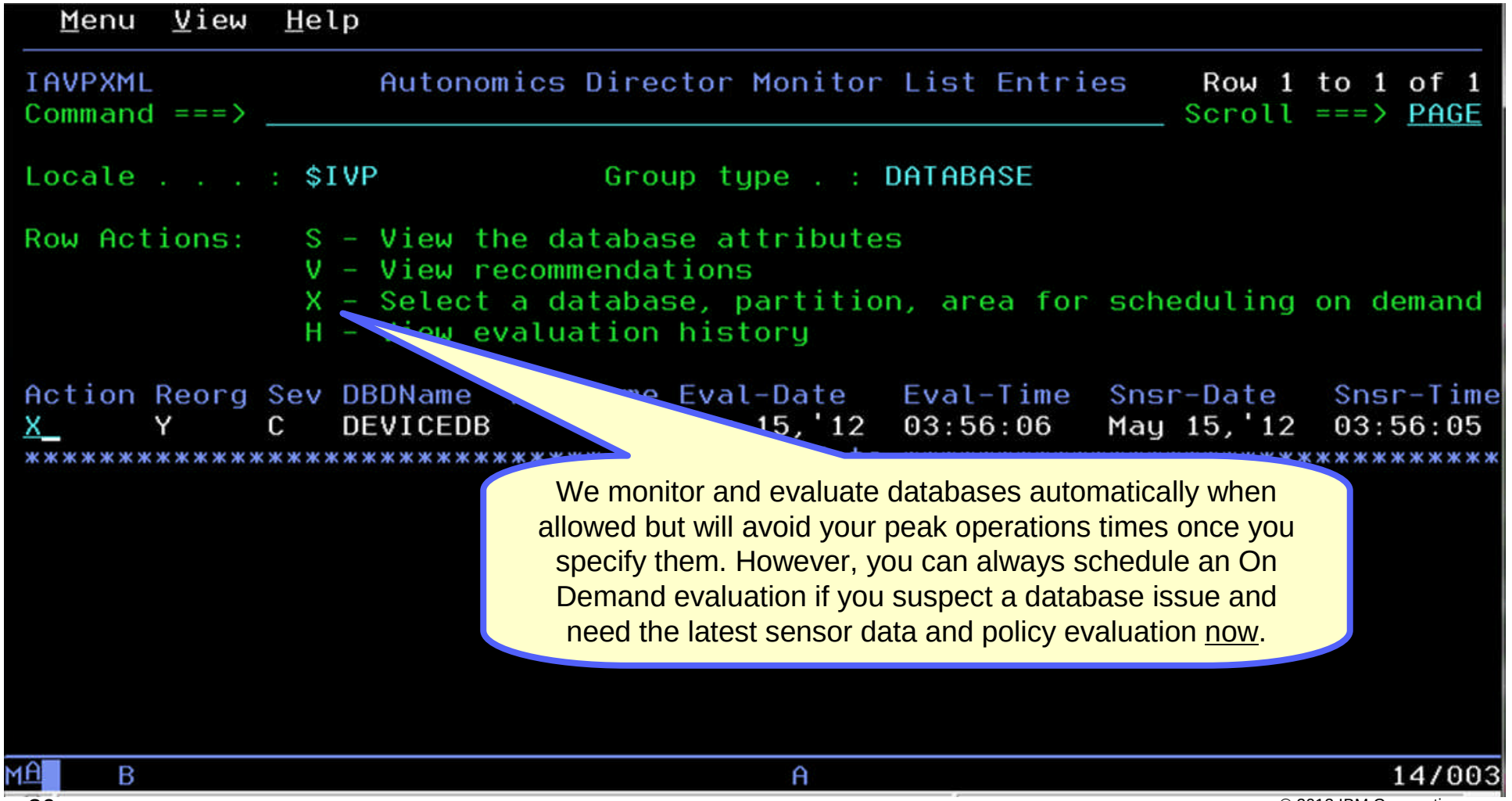
Scheduling an evaluation On Demand

- Databases will be monitored and evaluated automatically once you specify your peak times (not shown) but you can always schedule an On Demand evaluation



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Immediately…

- Maximum flexibility is provided to get you the most current information available when you need it, so decisions are never made using stale data

```
IAVPXAD       Schedule Sensor or Evaluation Job Run On Demand
Command ===>

Enter Y to select run types:
  Sensor run . . . . Y
  Evaluation run . . Y

Monitor list member:
  Database name  . . . . : DEVICEDB
  Partition or area name :

Enter schedule time option:
1_   1.  Immediately
     2.  At next available period or next available period
         after the specified date
     3.  On specified date

With option 2 or 3:
    Month __  Day __  Year  __  Time . . __ : __ __  (hh:mm am/pm)

MA    B                    A                              14/005
```


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View the job that was just submitted

- Sensor data collection also integrates with IMS Tools image copy and pointer checker processes as part of your normal business operations

```
IAVPSSI tonomics Director Schedule Sensor/Evaluation Job Information
Command ===>

Sensor job submitted for immediate execution for:

  External RECONID . . . . . : $IVP
  Database name  . . . . . : DEVICEDB
  Partition or area name . . . . :

Job information:
  Sensor job MVS . . . . . : EC03253
  Server job/started task name . : ADSRV
  Job name . . . . . : SDS
  Job number . . . . . : JOB00092
  Date / Time job submitted  . . : May 15,'12 / 04:00:02

MA    B                    A                    03/017
```


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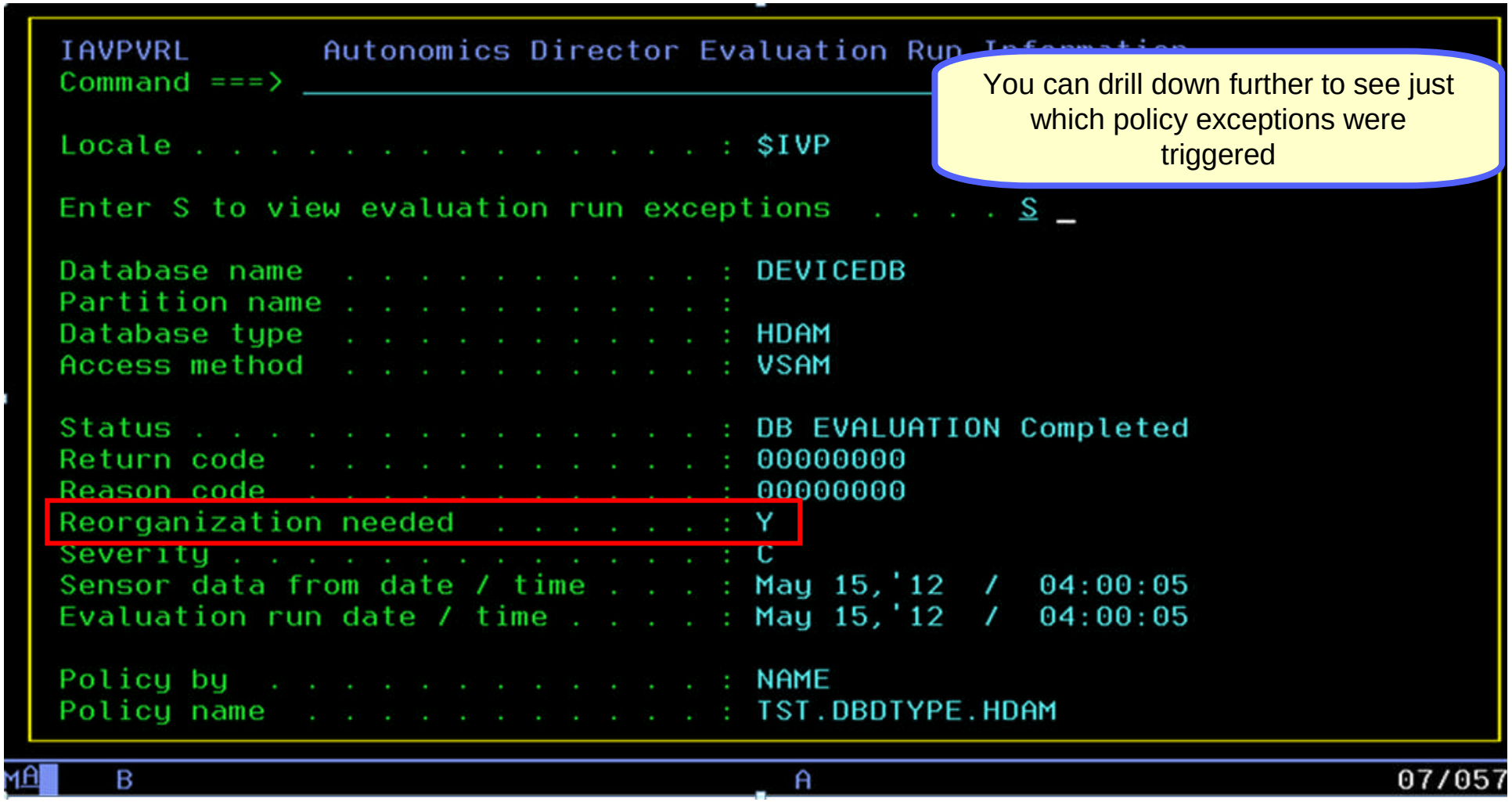
View the resulting recommendations

- We keep it simple, if a database reorganization is needed based on the policies you set you'll see 'Y' if not, you'll see 'N' … no guess work here



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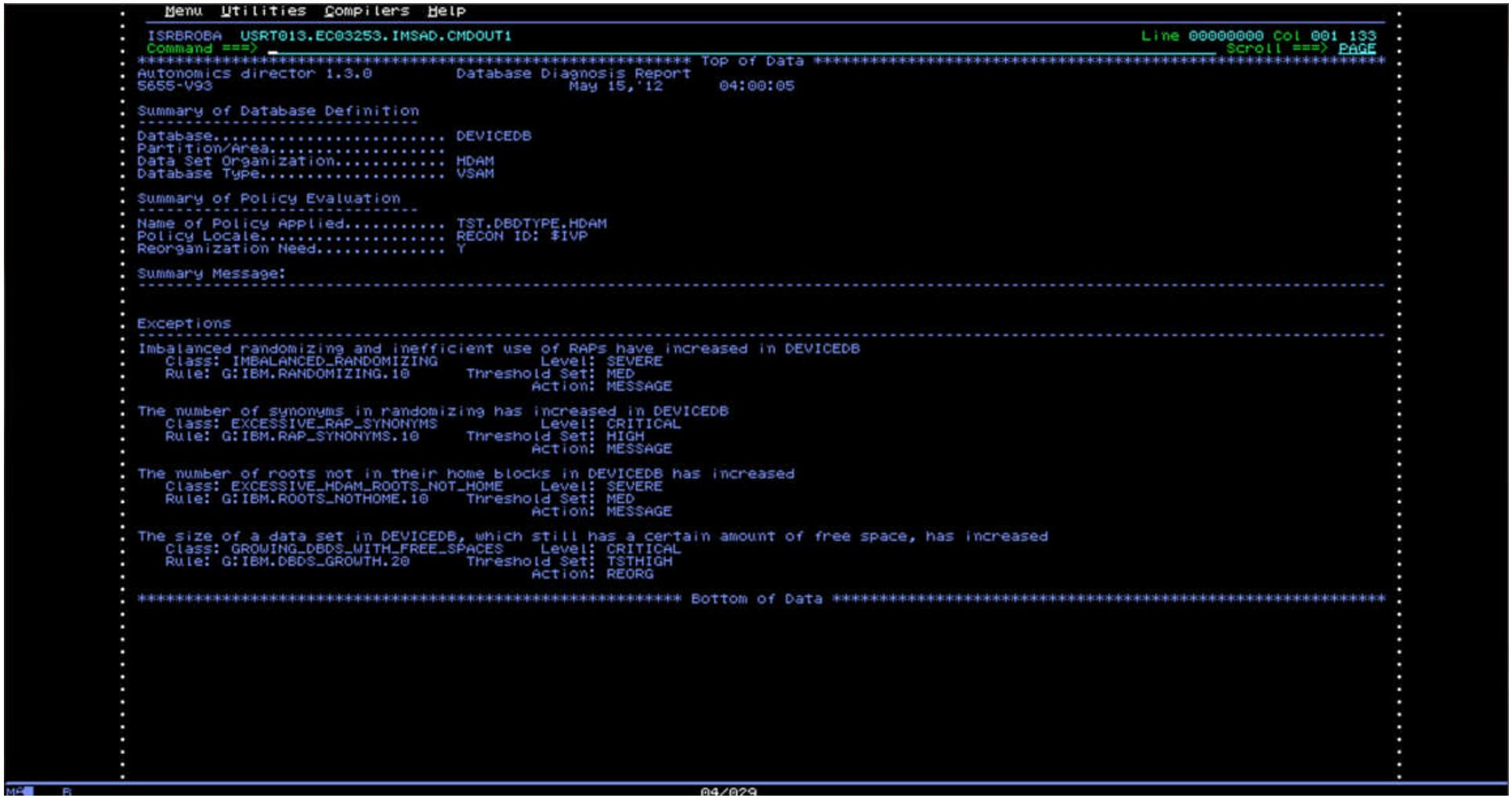
View the detailed exceptions via ISPF Browse

- Complete transparency so you can see exactly why a reorganization is being recommended, we'll even send you an e-mail or text message to notify you



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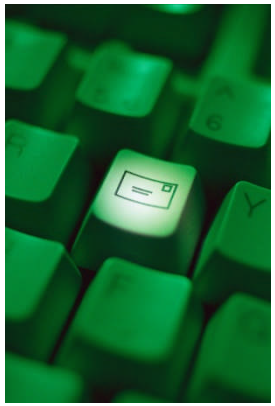
Recommendation Alerts



EMAIL - EXCEPTION MESSAGE:

IMS Tools Autonomics Policy Notification

IMS_Tools

to:

User Name

05/15/2012 4:27 PM

Data Base Team

HFP2930I The average number of I/Os per root segment exceeded a threshold in area DEDBDBA1.

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IMS Tools Autonomics Director Benefits

- Automatic collection of Sensor data
  - Integrates with our image copy and pointer checker processes
- On Demand collection/evaluation for immediate issues
  - "I have a problem and need the information now!"
- Automatic analysis and evaluation of database status
  - Based on user-defined policies and thresholds
- Recommendation for reorganization
  - Easy to understand: simple "yes" or "no"
- E-mail or text notification when a reorganization is recommended
  - Alert DBA to consider taking action
- Flexible scheduling around peak workloads
  - Doesn't interfere with production throughput or response

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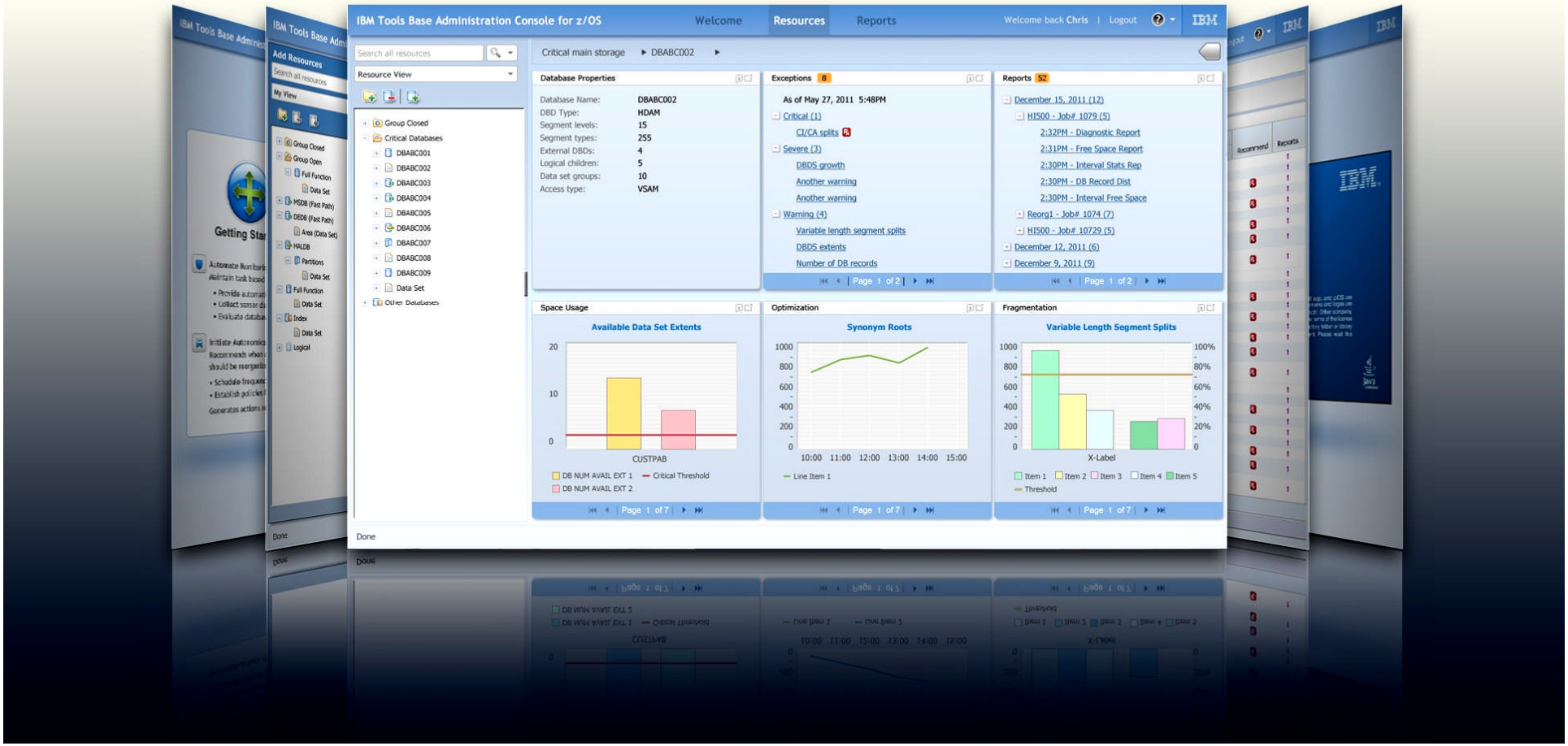
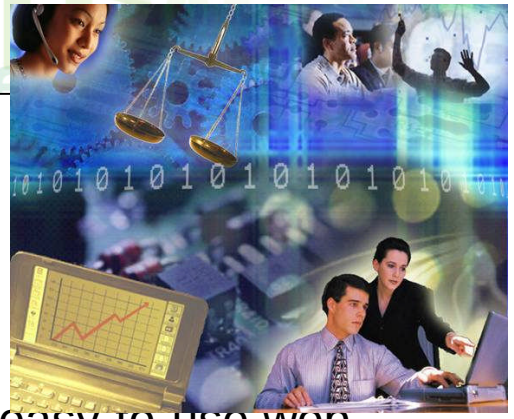
IBM Tools Modernization



Modernization: Breaking New Ground



Administration Console Goals

- Provide a holistic view of your IMS databases from a single, easy-to-use web interface
  - Dynamic, interactive graphs and charts provide you with a visual representation of your sensor data
  - Integration with the Autonomics Director provides a list of policy exceptions and recommended resolutions for all of your monitored databases
  - All IMS Tools reports stored in the IMS Tools Knowledge Base can be searched, retrieved, and viewed effortlessly
- Prepare for the next generation of IMS DBAs
  - Uses the latest web technologies for a rich user experience
  - Access from anywhere via the Internet using the most popular web browsers
  - Includes a robust help system that serves as a learning aid for new IMS DBAs.

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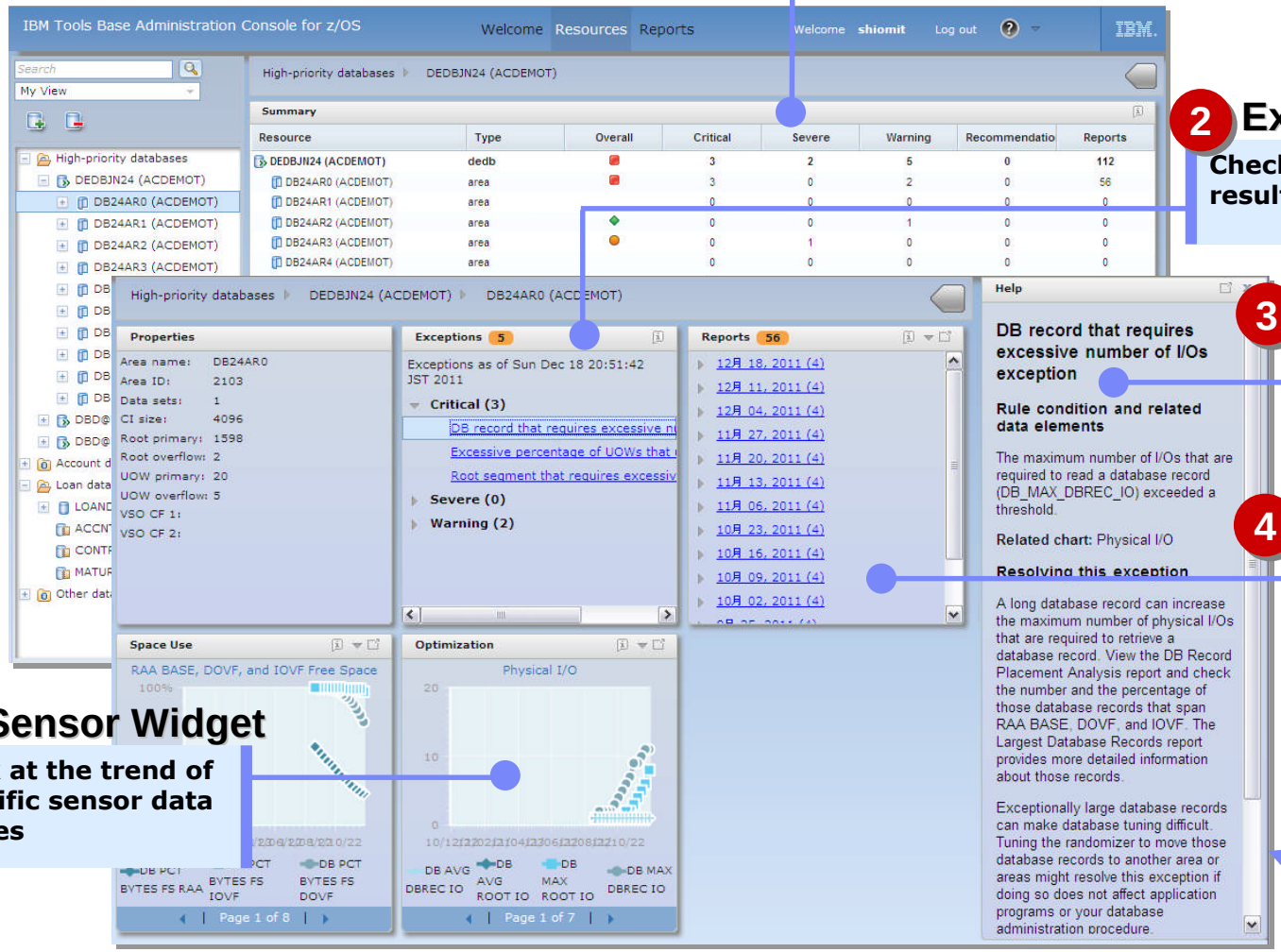
Administration Console work flow for DEDB area space monitoring

1 Summary Table for a DEDB

Check the summary of latest DEDB area space diagnosis done by Autonomics Director.



2 Exceptions Widget

Check the itemized diagnosis result for the resource.

3 Help Widget

Read the help for each of the detected exceptions.

4 Reports Widget

Look at FP Solution Pack utility reports to see detailed analysis of the space usage of the subject area.

5 Sensor Widget

Look at the trend of specific sensor data values

Main dashboard for a DEDB area

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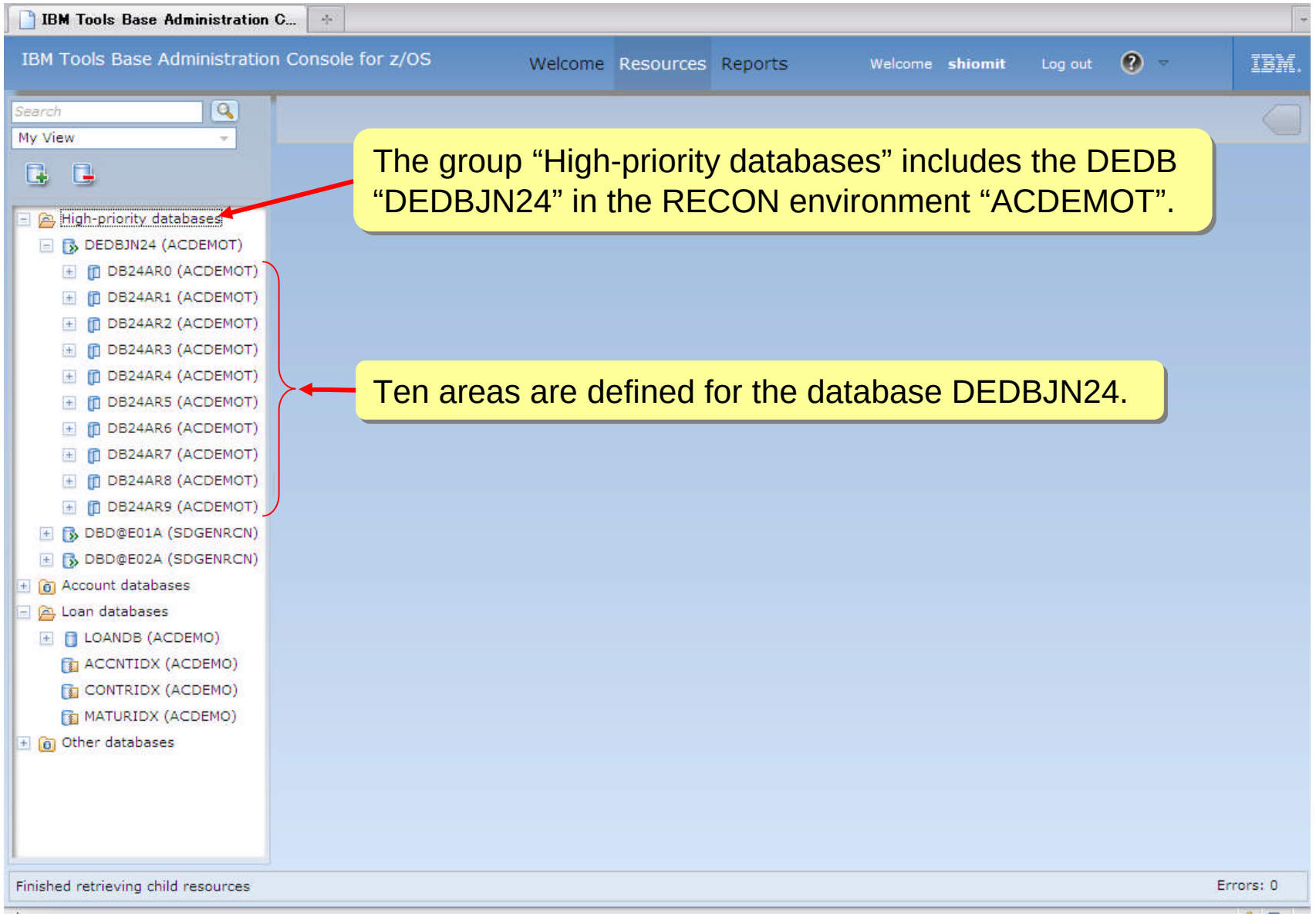
Databases and groups used in this demo



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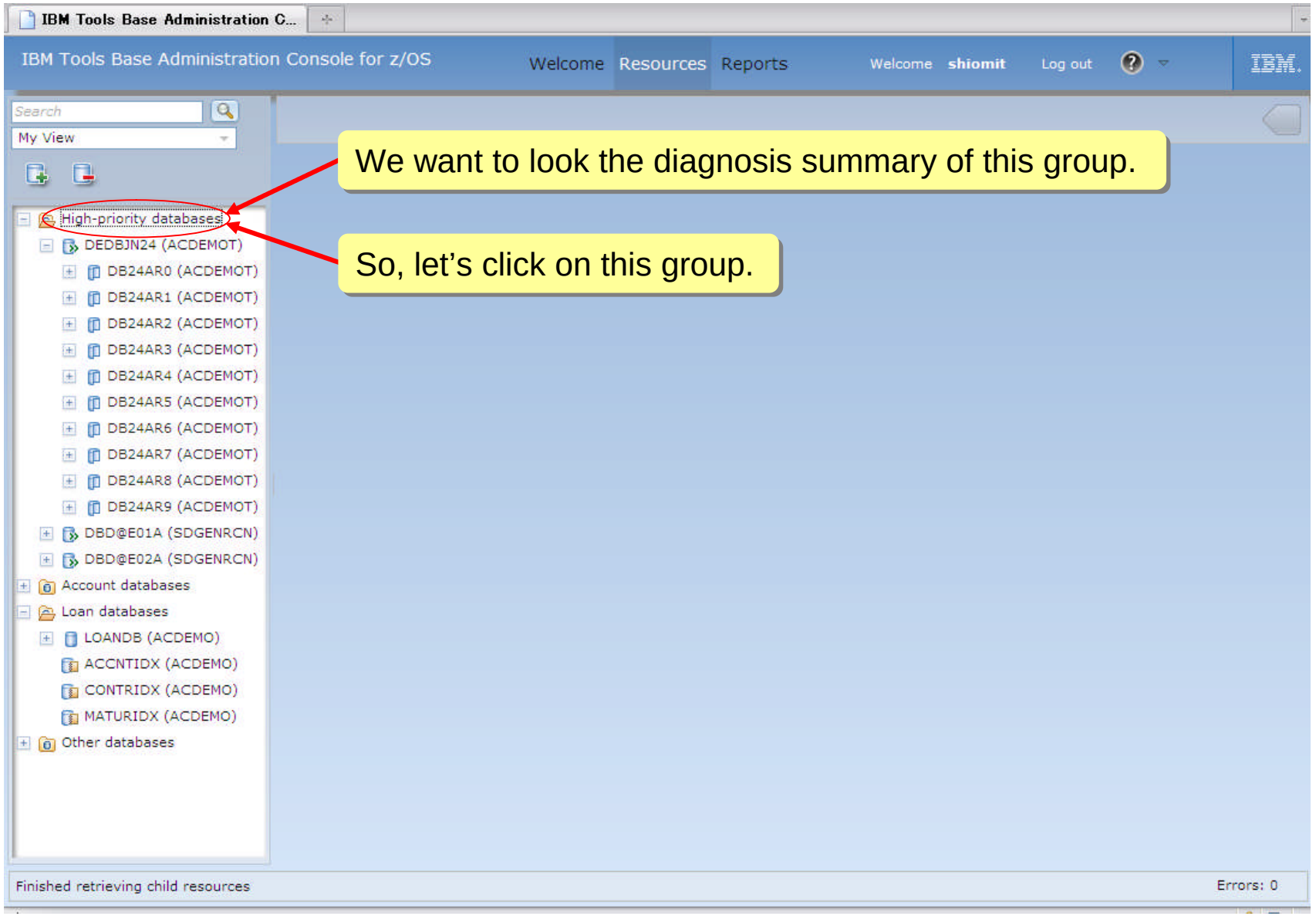
First, we want to look at the diagnosis summary of the database group.



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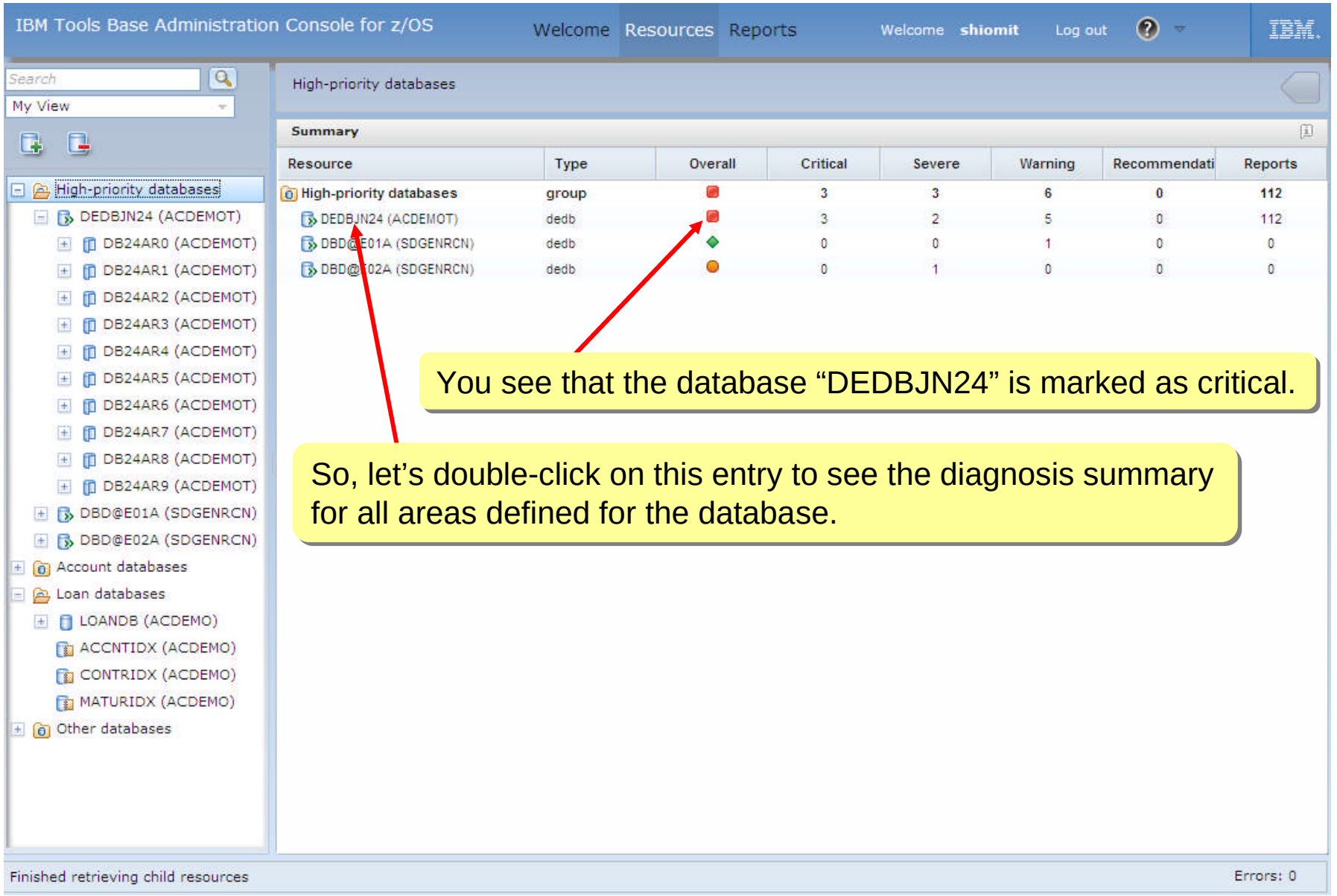
The Summary Table for the group is displayed.



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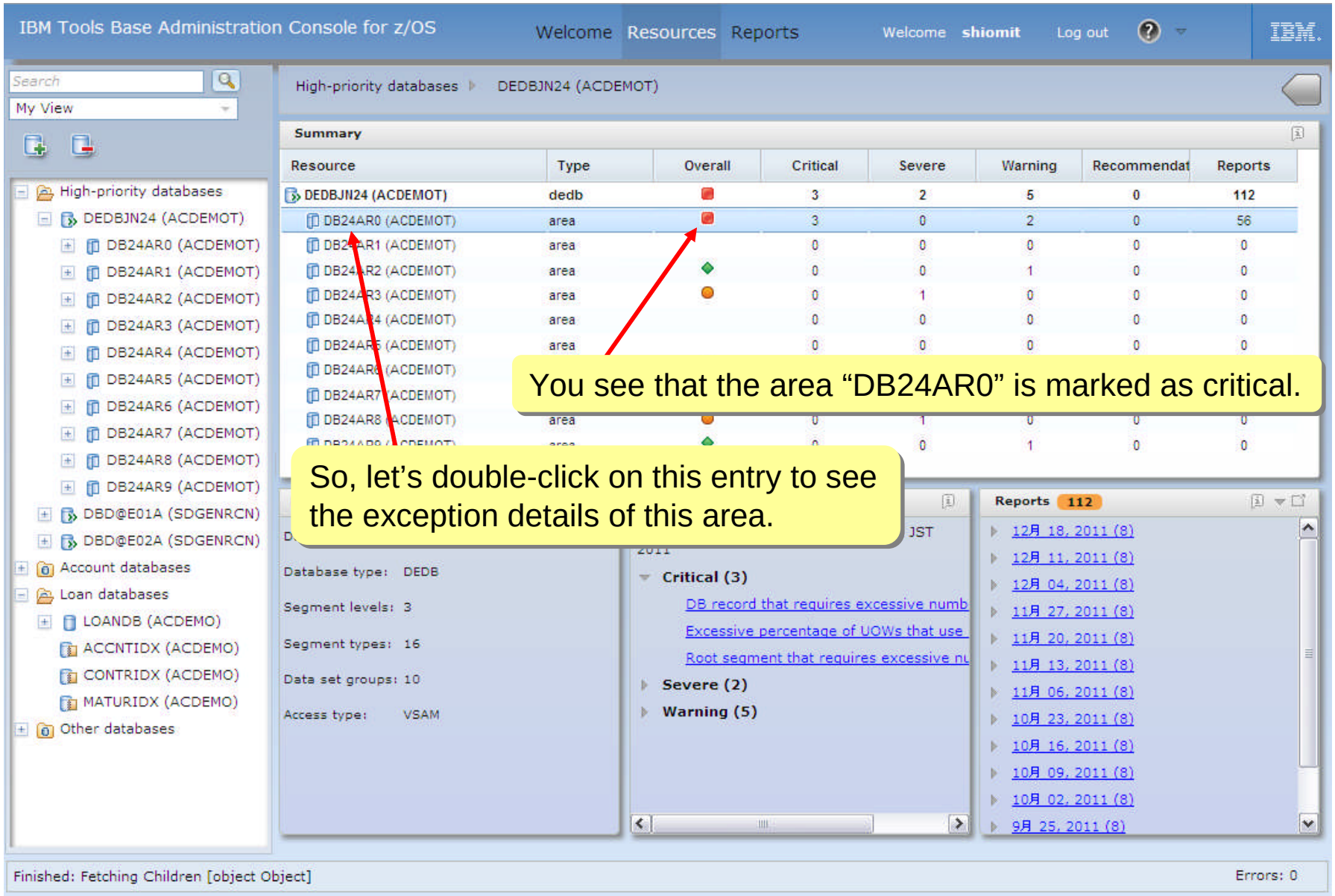
The Summary Table for the DEDB is displayed.



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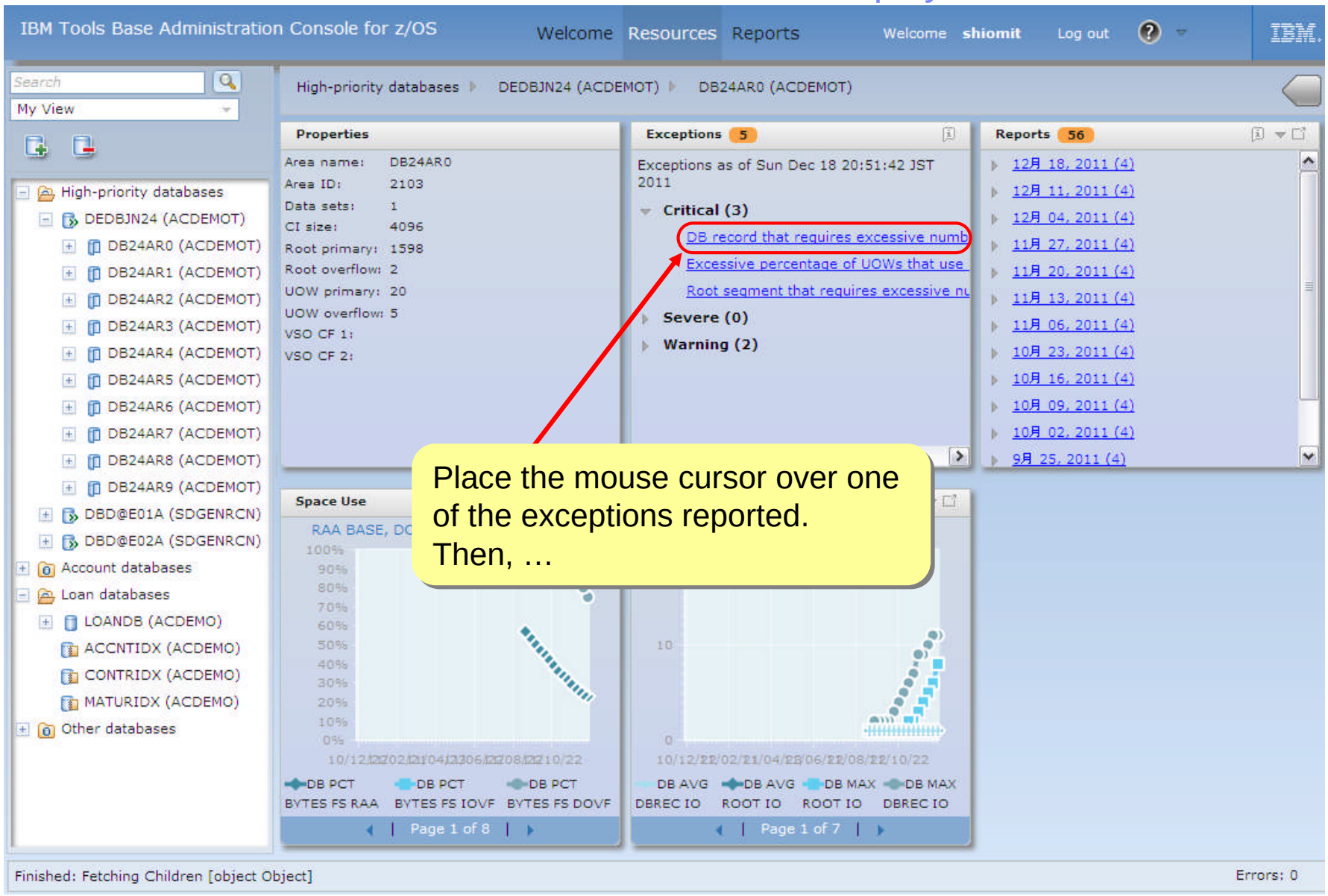
The main dashboard for the area “DB24AR0” is displayed.



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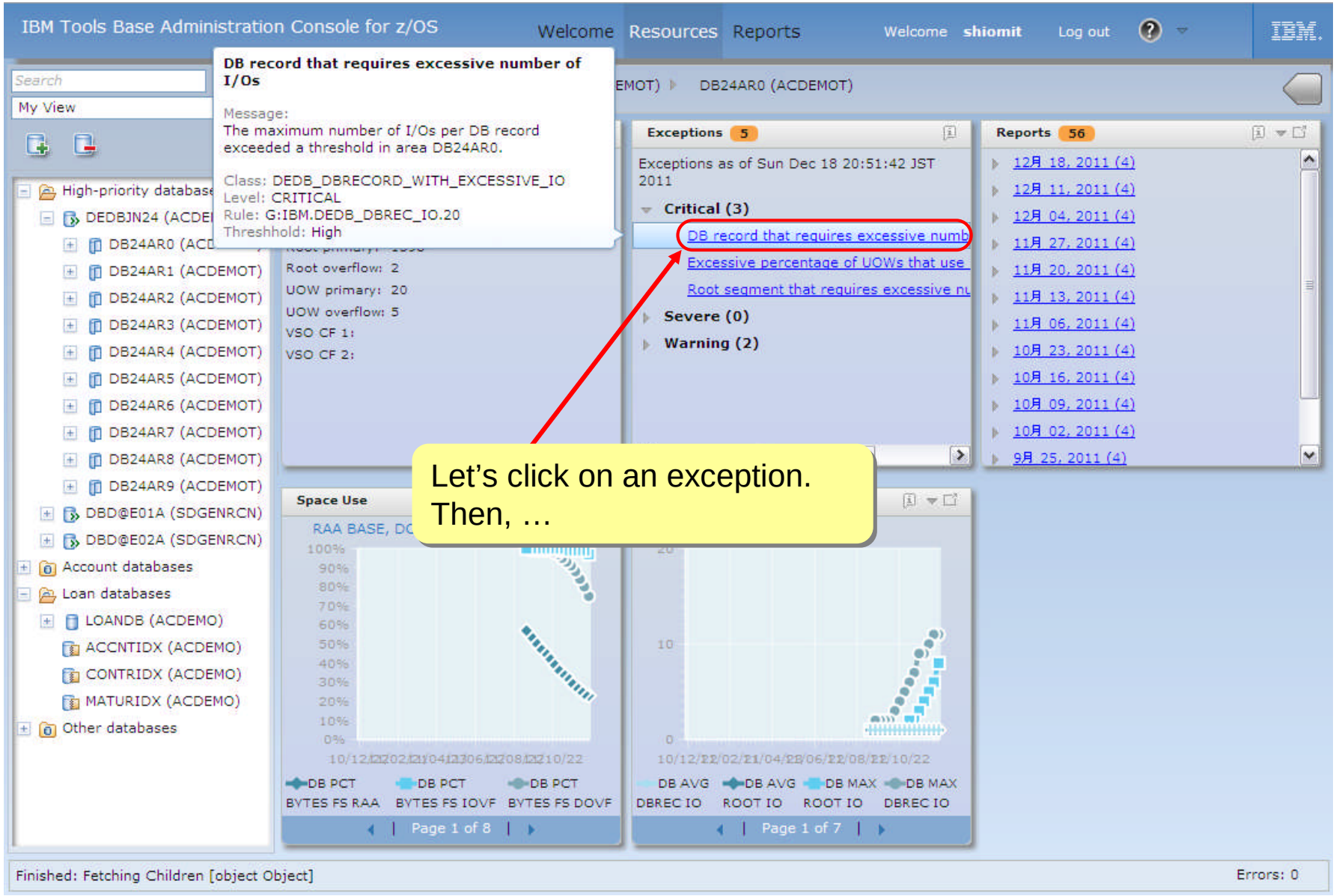
A short help for the rule that detected exception is displayed.



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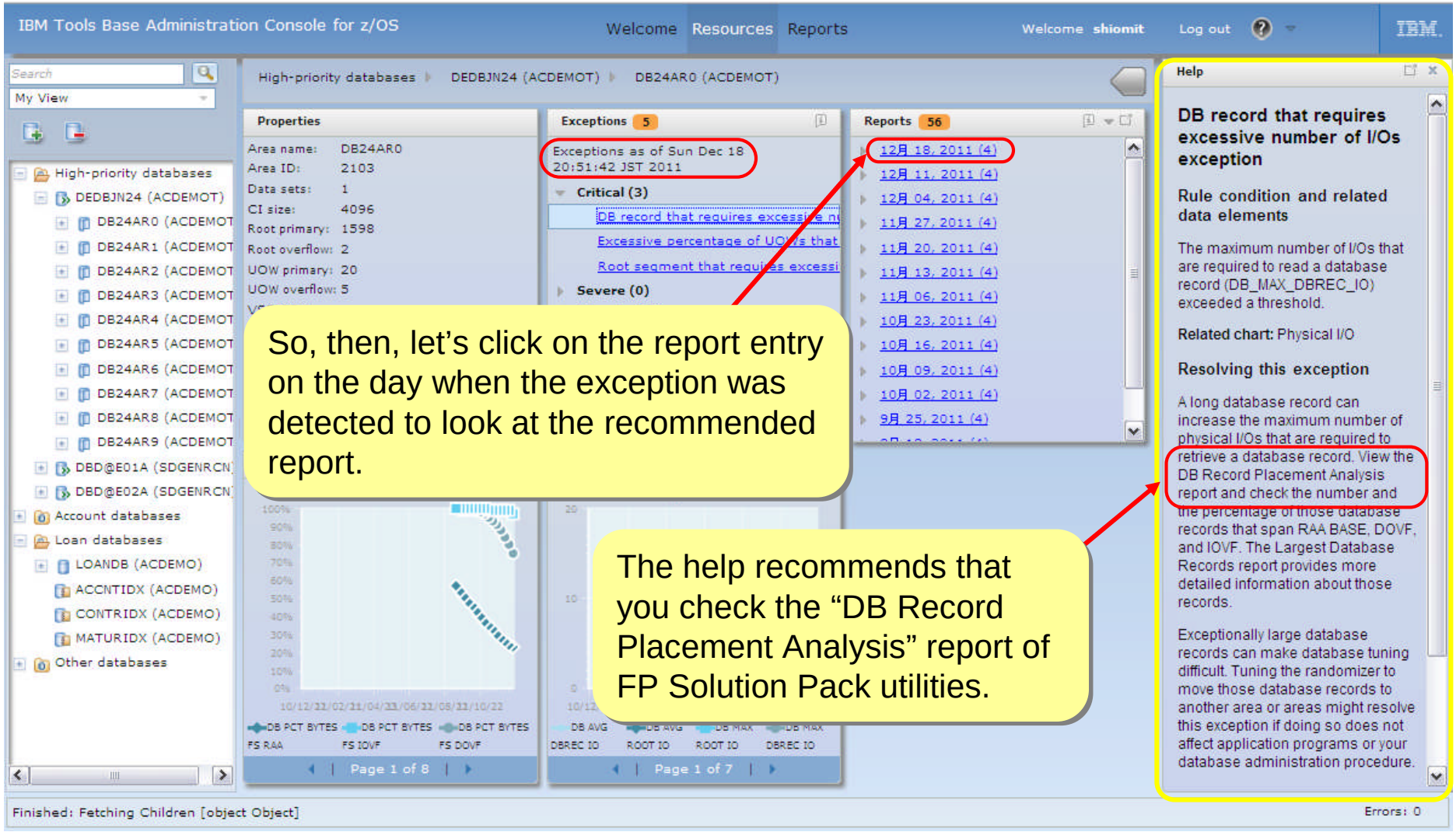
The help for the exception opens on the dashboard.



So, then, let's click on the report entry on the day when the exception was detected to look at the recommended report.

The help recommends that you check the "DB Record Placement Analysis" report of FP Solution Pack utilities.

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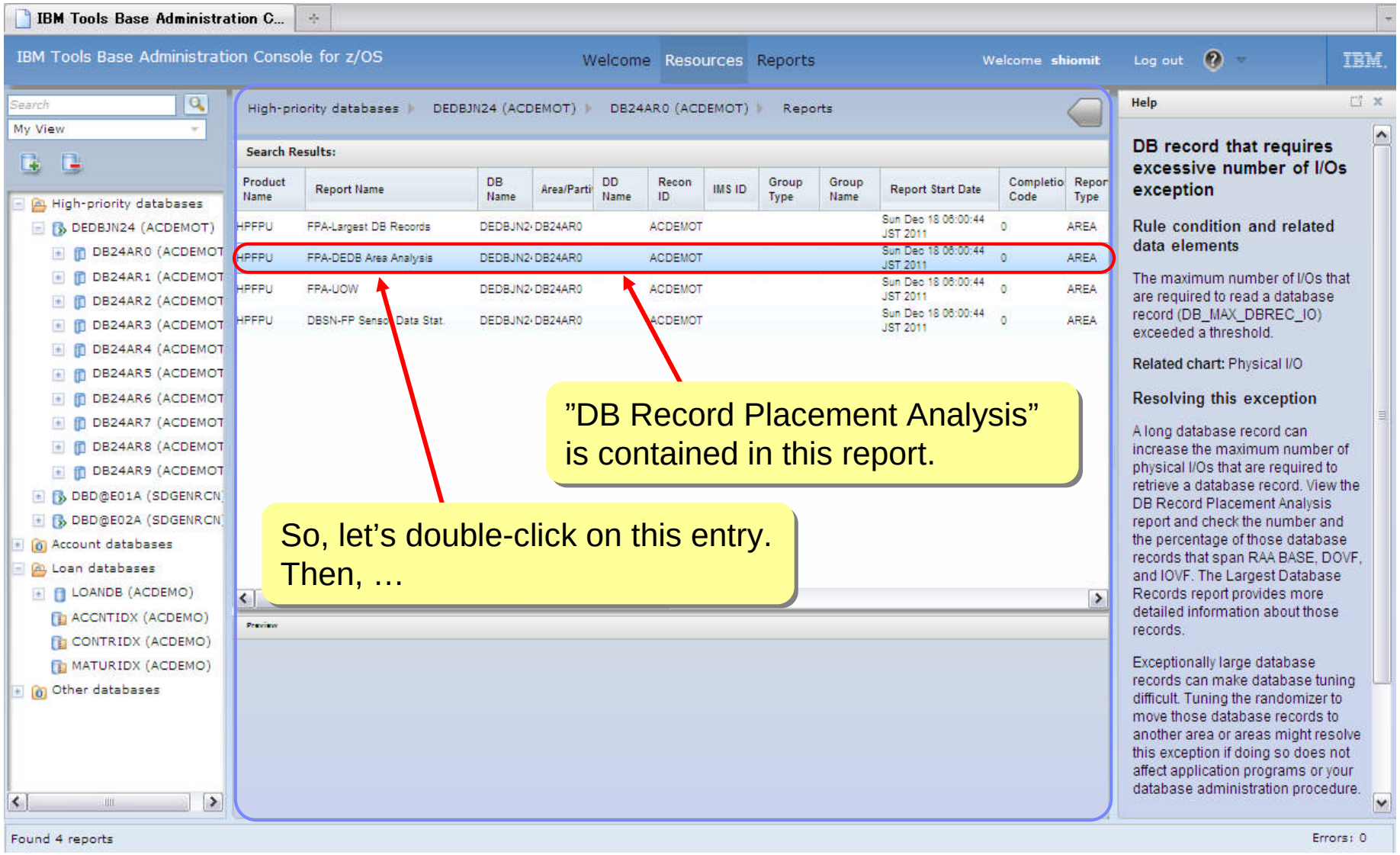
The list of the reports for the area on the selected day is displayed.



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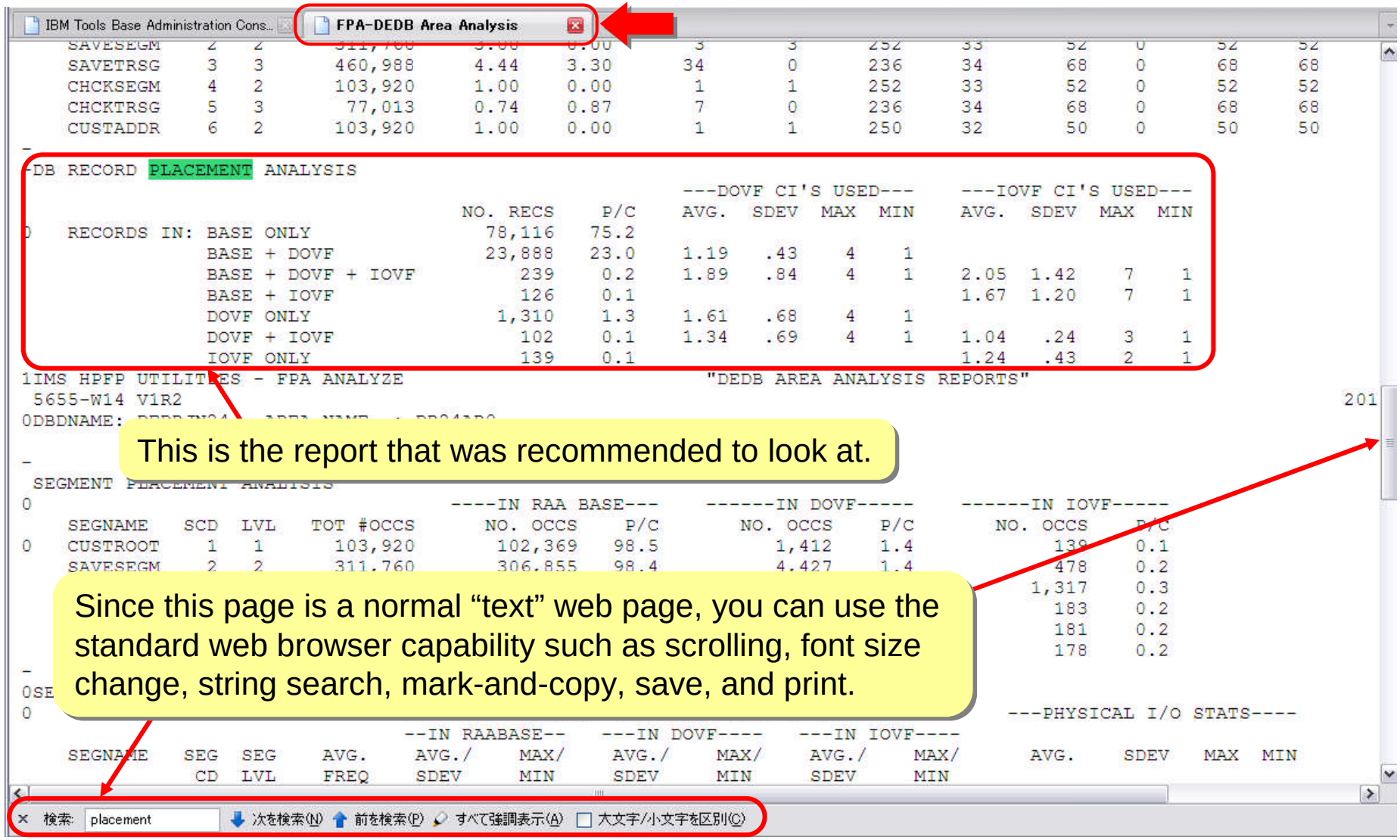
The content of the report is displayed in a new tab.



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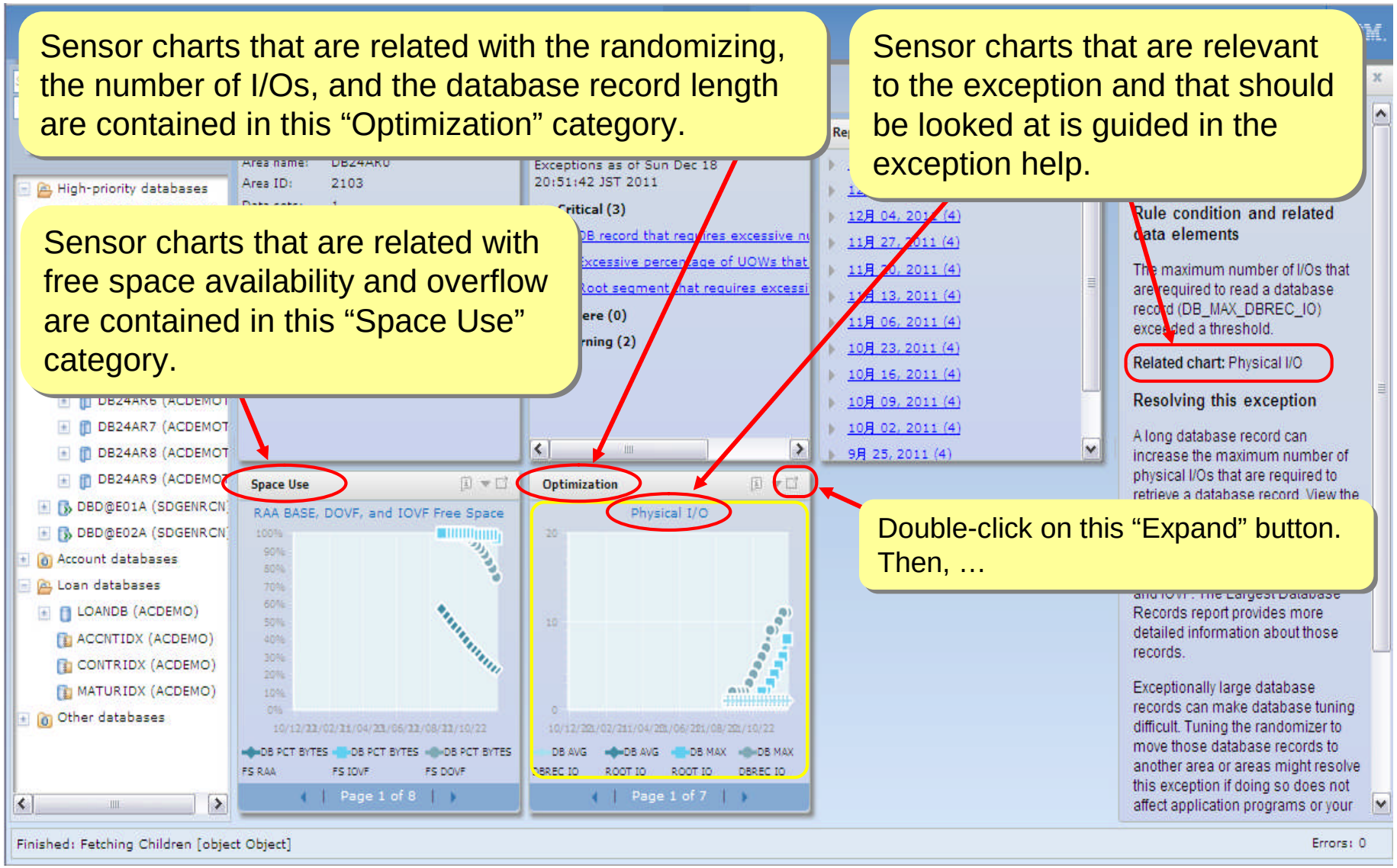
Next, check the sensor charts.



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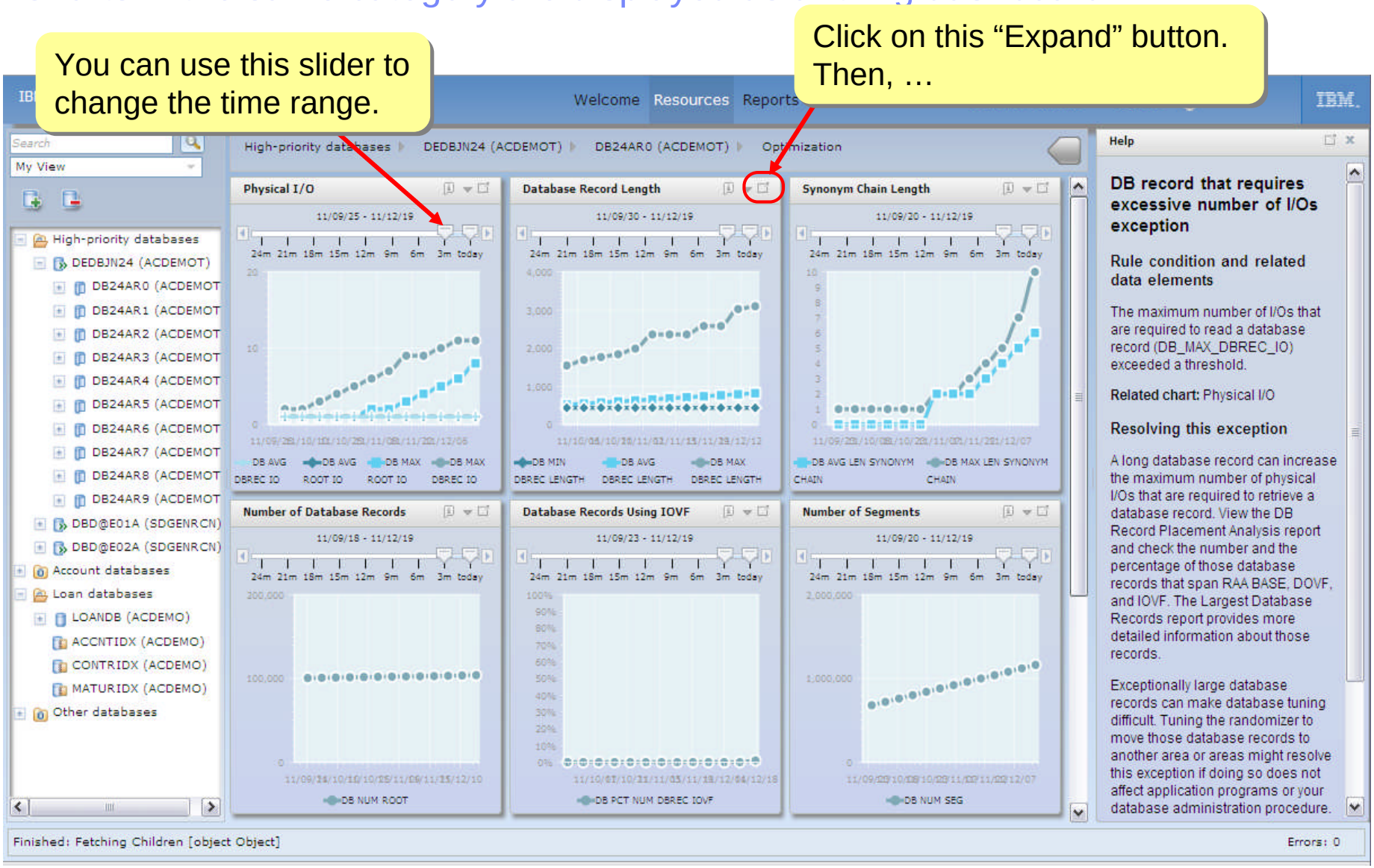
Charts in the same category are displayed as a “tiling dashboard”



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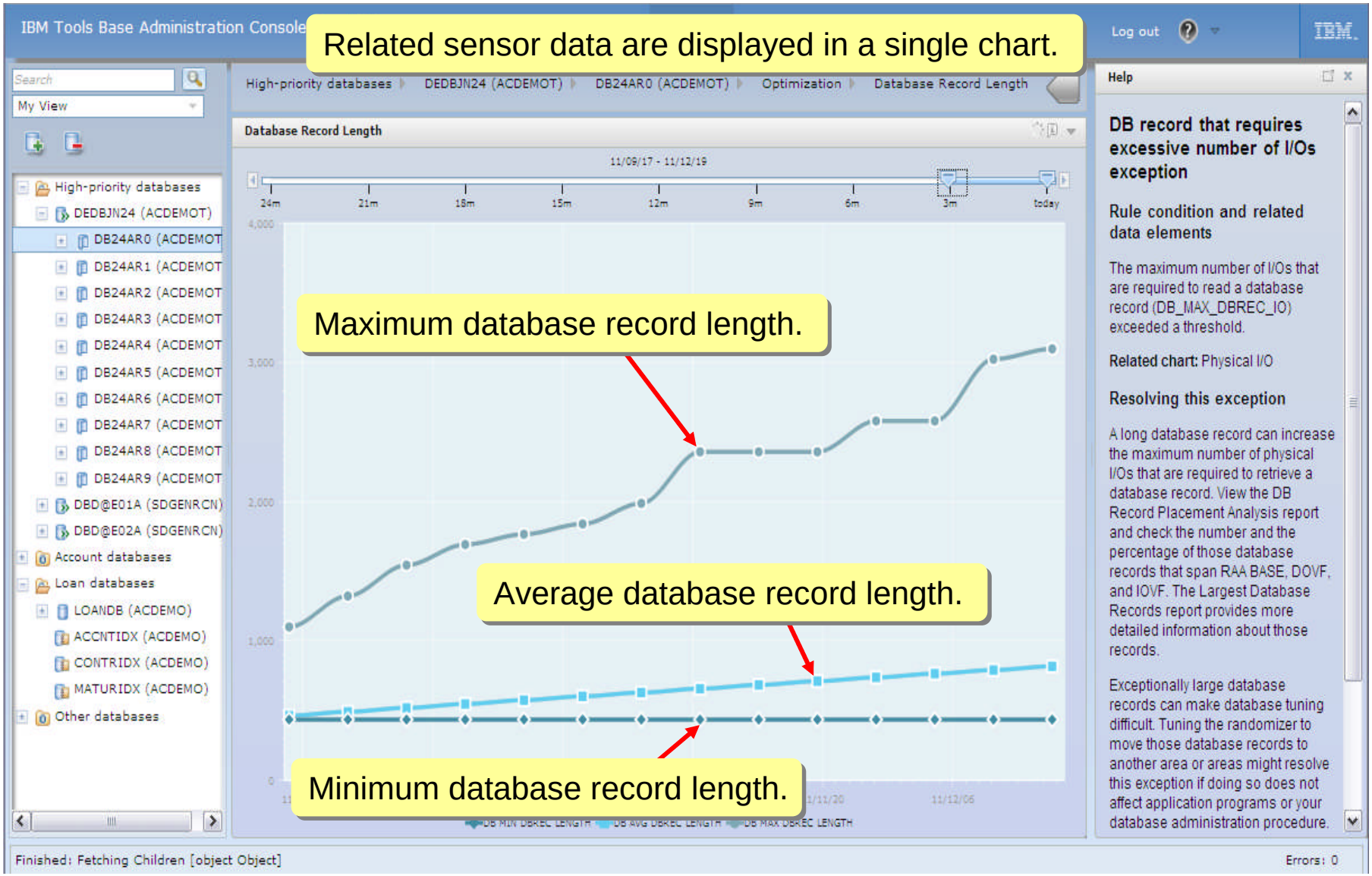
The sensor chart is maximized.



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Summary

- We hear your concerns and understand your challenges
- IMS Tools Solution Packs provide everything you need to manage and maintain your IMS Full Function and Fast Path databases
  - The latest versions of the Database Solution Pack and Fast Path Solution Pack were made available in December
  - These Packs deliver on a vision of Autonomics and Modernization, taking the burden of IMS maintenance off of the user once and for all
- These solutions provide immediate benefits and position you for offerings still to come
  - We continue to add new capabilities via the maintenance stream
  - New releases of autonomics and modernization will offer additional capability

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RFE Now Live for DB2 and IMS Tools

- We recently announced the launch of the DB2 and IMS Tools Request for Enhancements (RFE) Community that enables customers to directly submit, manage and track their requirements through this online community.

- The DB2 and IMS Tools RFE provides customers with greater accessibility to the requirements that are of interest to them. DB2 for z/OS, Rational, Tivoli and WebSphere have already adopted RFE with positive customer feedback. All you need to get started is an IBM developerWorks IBM ID. Please use the DB2 and IMS Tools RFE to submit customer requirements going forward.

DB2 Tools RFE Submission

- Brand = Information Management
- Product Family = “DB2 for z/OS”
- Product = Your DB2 Tool

IMS Tools RFE Submission

- Brand = Information Management
- Product Family = “IMS”
- Product = Your IMS Tool

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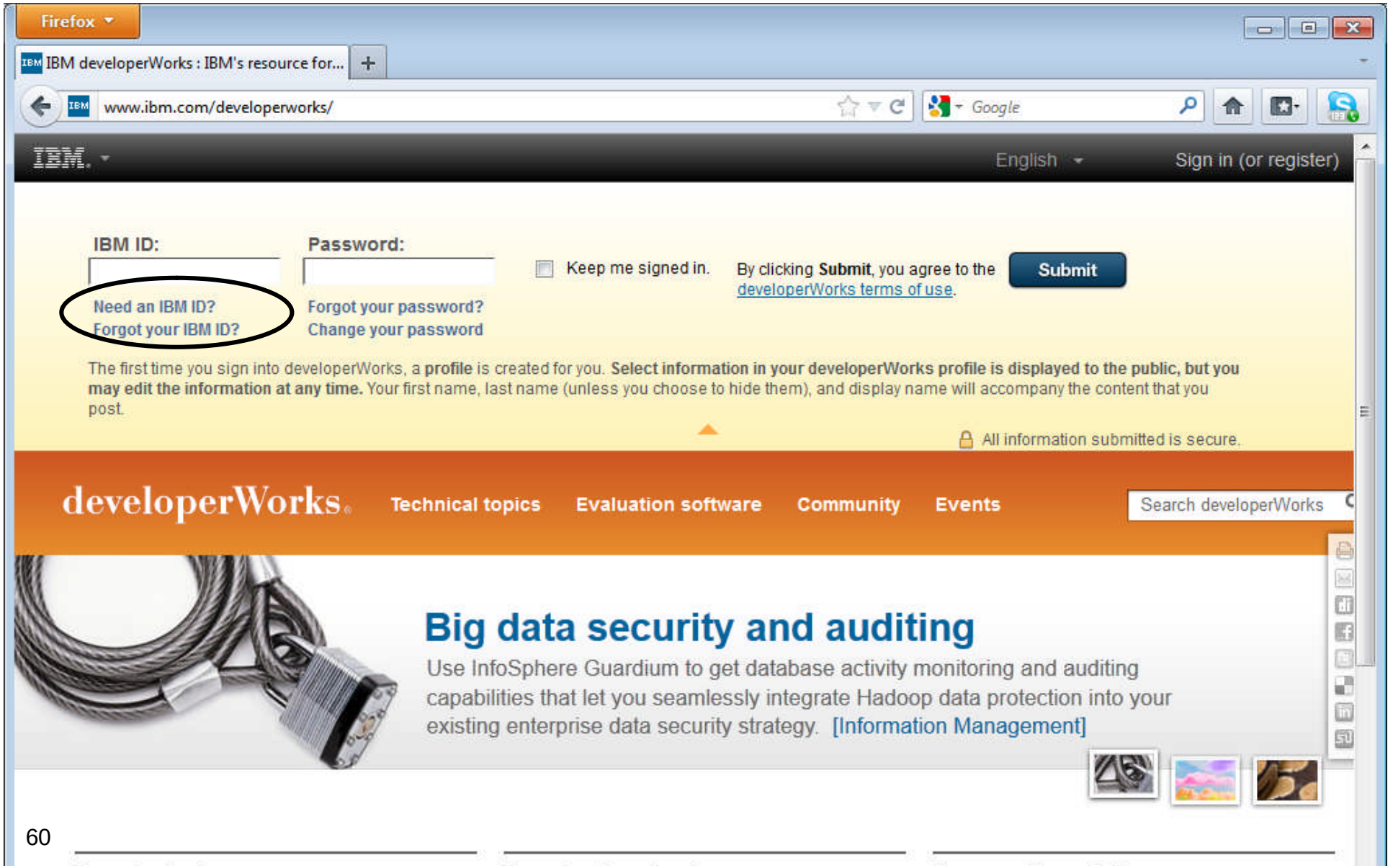
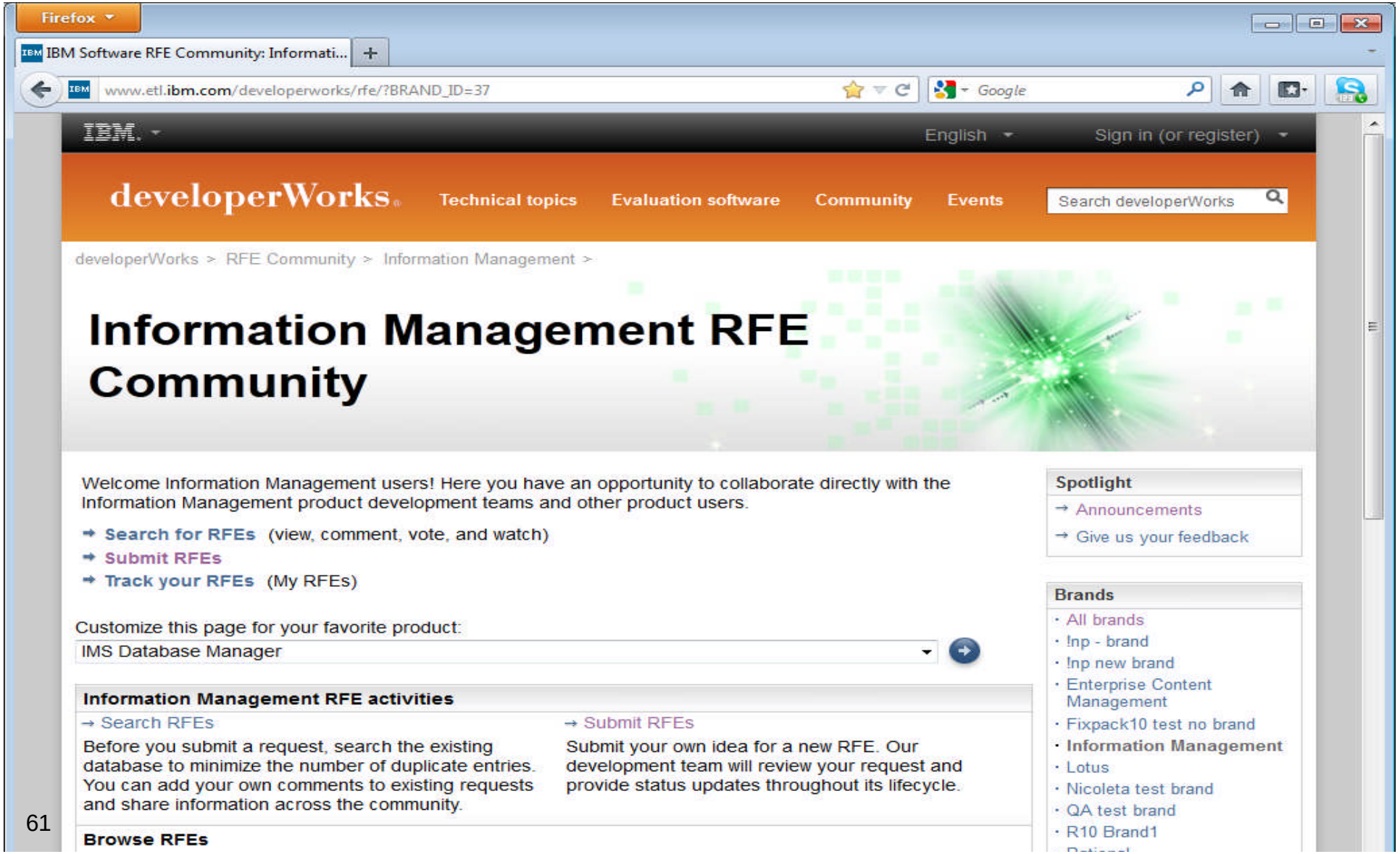
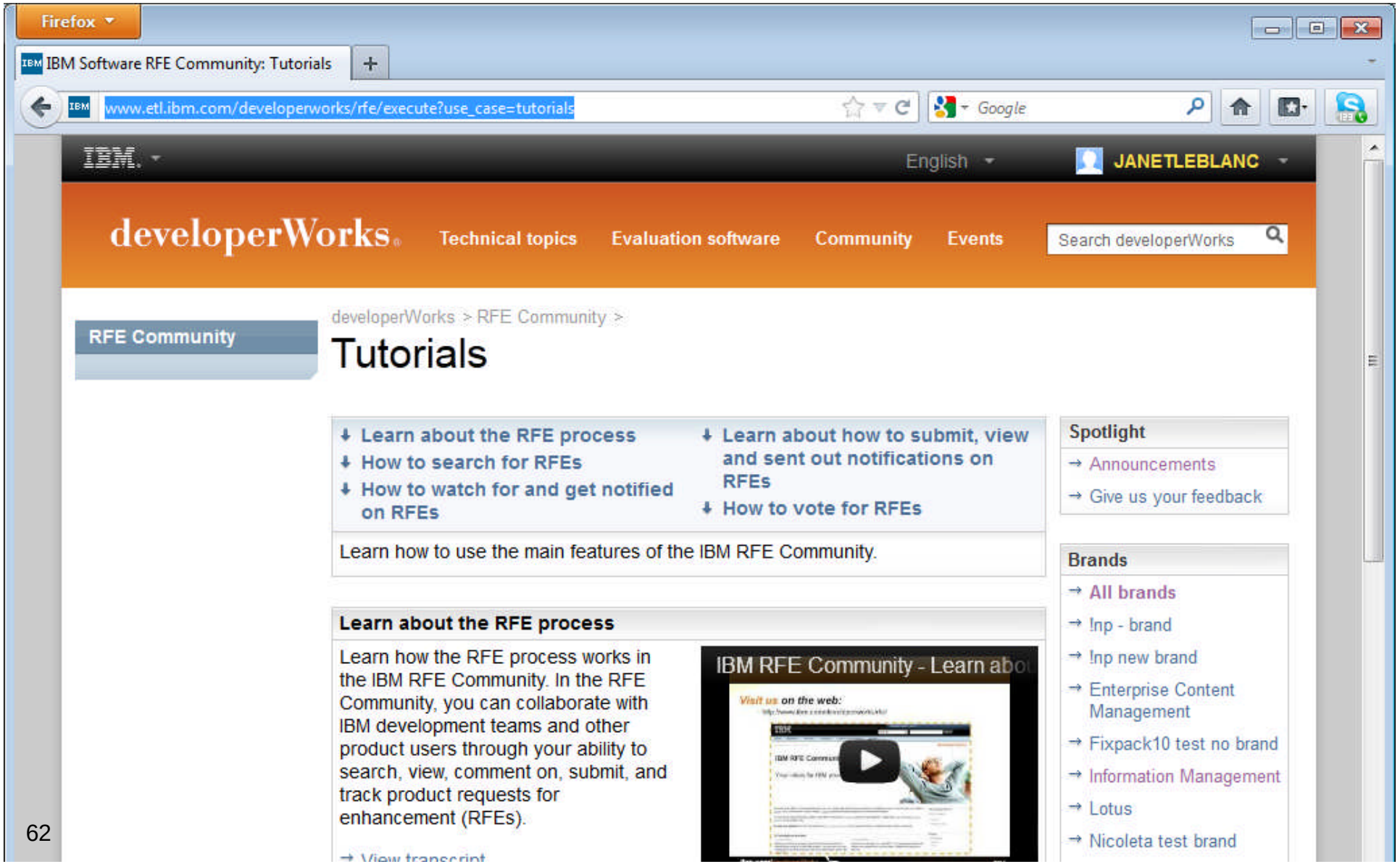
STEP 1 – Developerworks ID
http://www.ibm.com/developerworks/



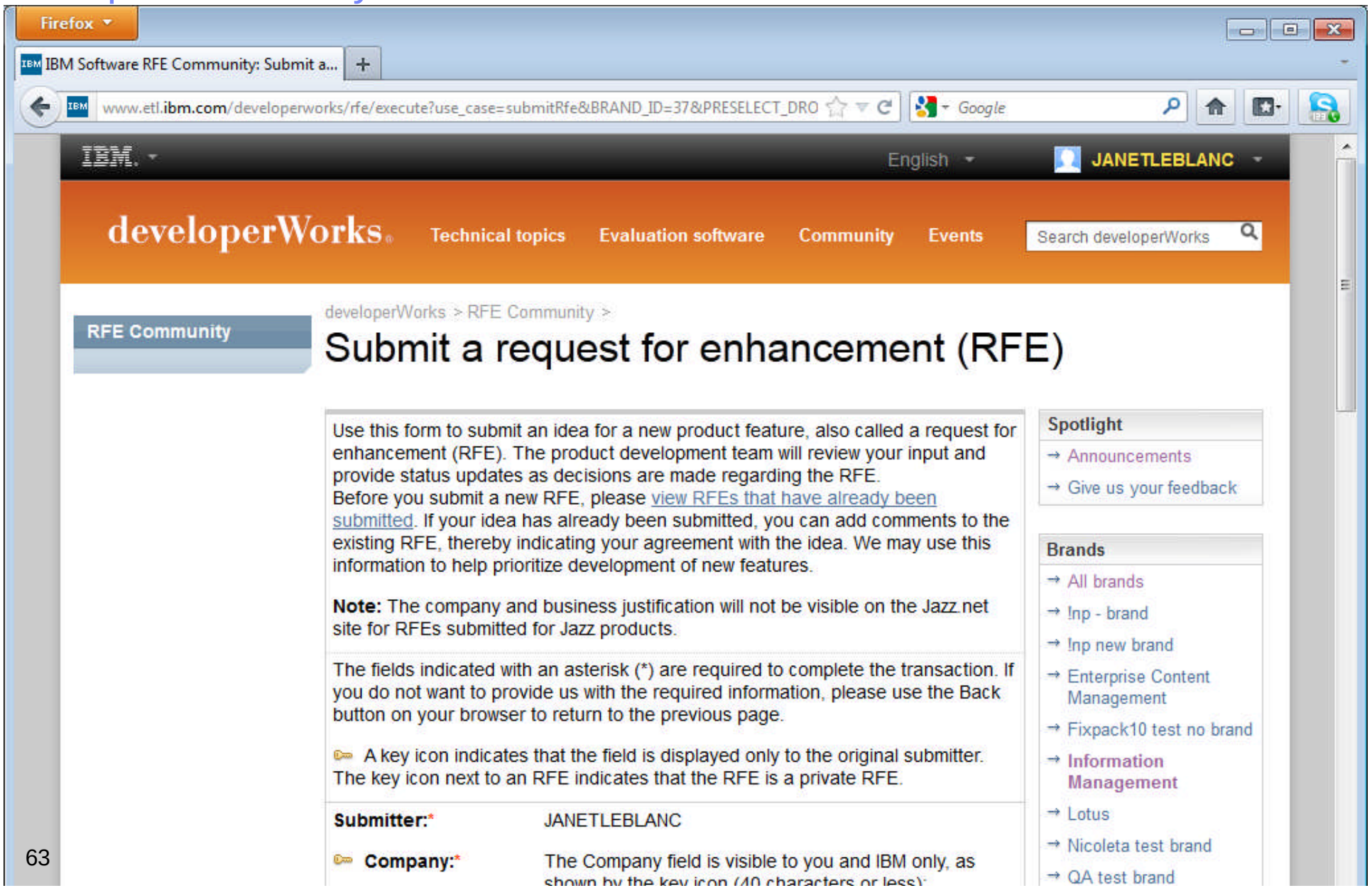
Step 2: Information Management RFE
http://www.etl.ibm.com/developerworks/rfe/?BRAND_ID=37



Step 3 – Education about RFE
http://www.etl.ibm.com/developerworks/rfe/execute?use_case=tutorials



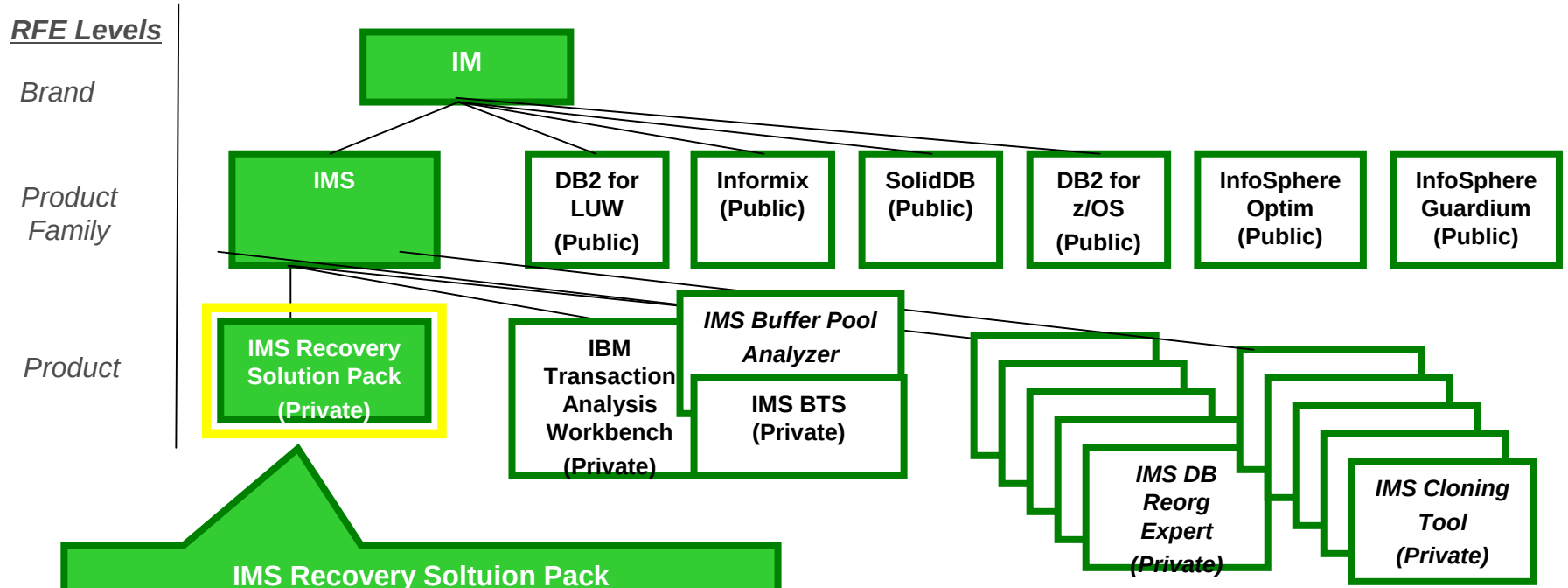
Step 4 – Submit your first RFE



IMS Tools' RFE Structure

Making it logical and straight-forward for Customers to open requirements

Structure adheres to ibm.com structure



IMS Recovery Soltuion Pack

- New Function
- Autonomics
- Recovery Function
- Change Accumulation Function
- Incremental Image Copy

Currently, RFE also used by

- Rational as of April 2008
- Tivoli as of Nov 2010
- WebSphere
- DB2 for z/OS

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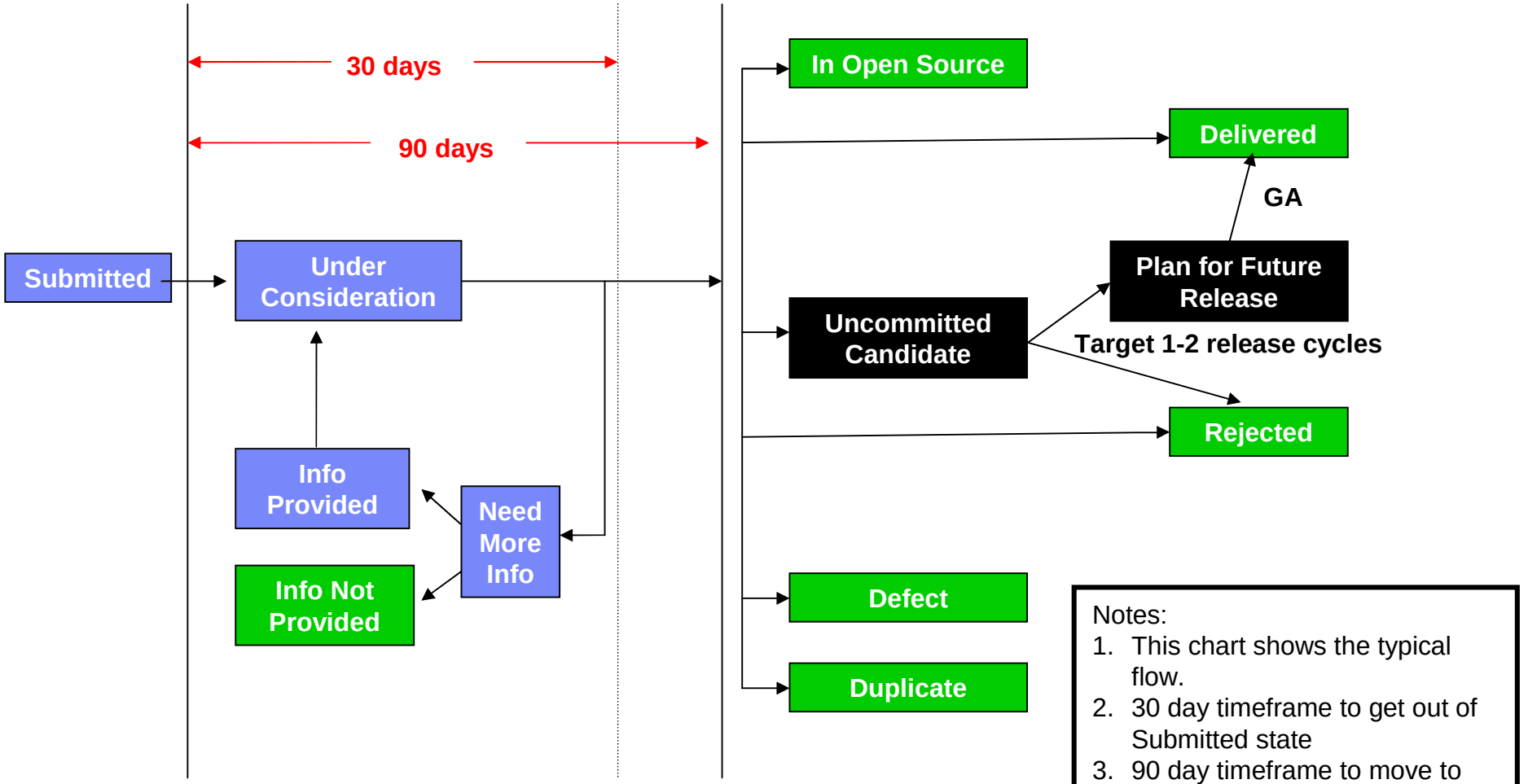
FYI…RFE Workflow and SLAs



Notes:
1. This chart shows the typical flow.
2. 30 day timeframe to get out of Submitted state
3. 90 day timeframe to move to right side of diagram

Green – final state
Blue – interim state
Red – expected response time

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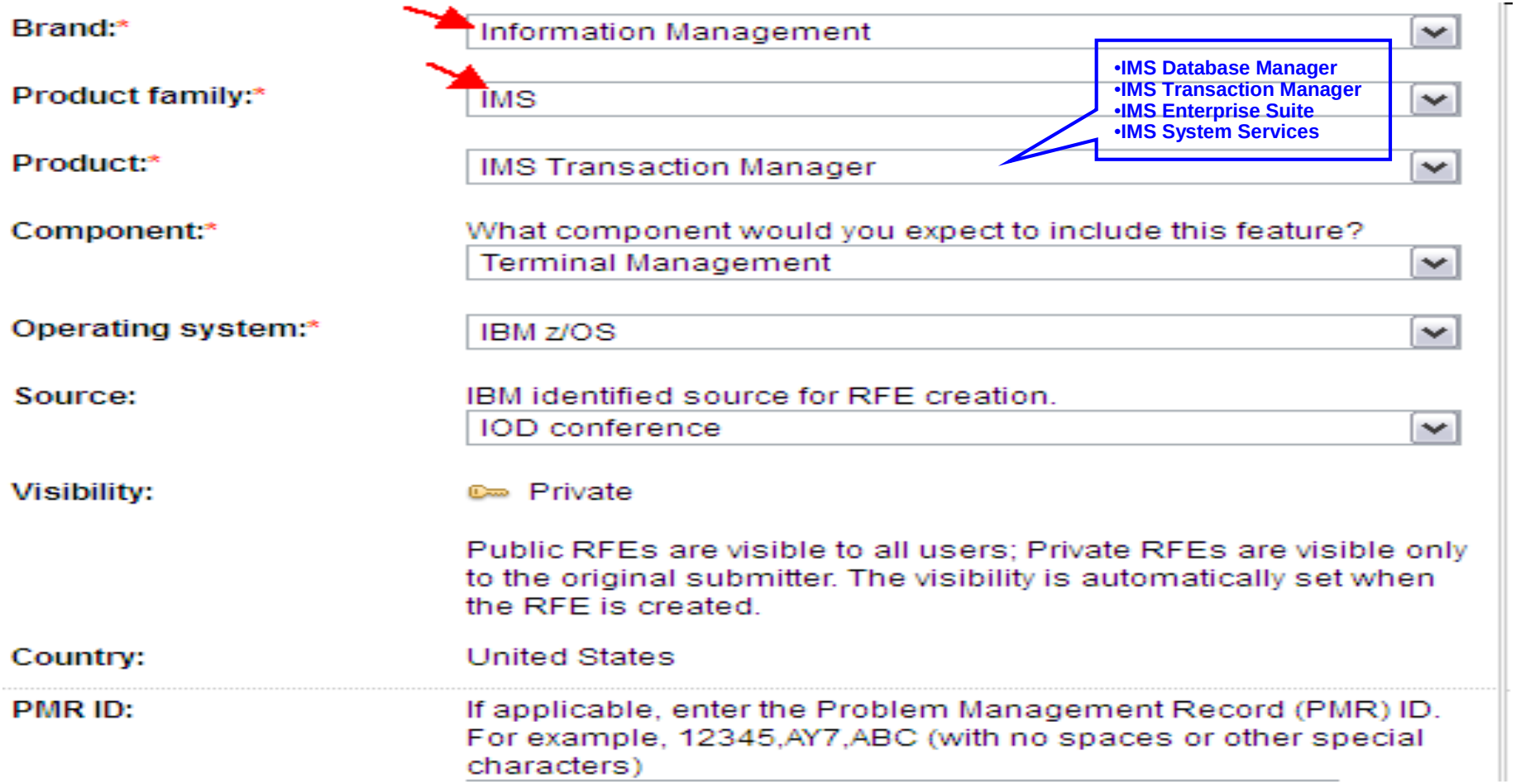
IMS RFEs:
Submit a request for enhancement (RFE) sample - cont



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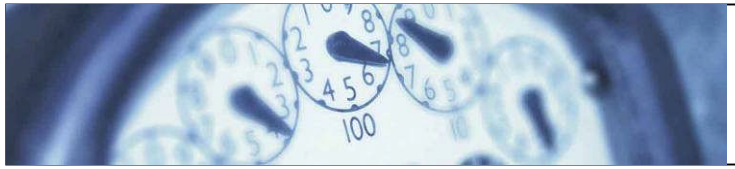

Typical Utilization for Servers

Windows: 5-10% Unix: 10-20% **System z: 85-100%**

System z can help **reduce** your floor space up to **75%-85%** in the data center

Thank You

System z can lower your total cost of ownership, requiring **as little as 30%** of the power of a distributed server farm running equivalent workloads

The cost of storage is typically **three times more** in distributed environments

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Communities

- On-line communities, User Groups, Technical Forums, Blogs, Social networks, and more
  - On-line community
    - **Information Management** **bit.ly**/InfoMgmtCommunity
  - Blogs and Social Networks
    - ReThinkIMS - Facebook - Linkedin - Twitter
    - IMS User Groups
    - IMS Today Blog
  - IMS and IMS Tools web sites
    - IMS
    - IMS Tools
  - DB2 and IMS Tools Technical Resource Center
    - https://database-tools.rs.com

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