

# Welcome to the z Systems Tech Summit !

## Track 3: Extending the mainframe to the mobile enterprise



## An end-to-end agenda for extending the mainframe to mobile

- Mobilizing the mainframe
- Modernizing mainframe applications for mobile and more
- Exposing mainframe applications and services to mobile
- Developing an IBM MobileFirst platform application for z Systems
- Optimizing applications and data for mobile workloads
- Client use cases and getting started with mobile and z Systems

# Video: Mobile on z Systems



[ibm.biz/zMobileVideo](http://ibm.biz/zMobileVideo)

## Mobilizing the Mainframe

Track 3: Extending the mainframe to the mobile enterprise



## Where we are in today's agenda

- Mobilizing the mainframe
- Modernizing mainframe applications for mobile and more
- Exposing mainframe applications and services to mobile
- Developing an IBM MobileFirst platform application for z Systems
- Optimizing applications and data for mobile workloads
- Client use cases and getting started with mobile and z Systems

# Mobile is unleashing the 24x7 consumer and transforming business – client experience is the new benchmark



## Banking and Financial Services



Deposit a check, move money, check balances instantaneously, track portfolio, get alerts, receive quotes, execute trades

## Travel and Transportation



Flight information to, reservation booking, seat assignments, check-in and streamline car rental process, hotel reservations

## Insurers



File claims, provide quotes, compare prices, enroll, view policies, capture data to develop new offerings

## Retailers



Delivering personalized offers for cross sell, up-sell and establishing customer loyalty through mobile

## Automotive



Enable mobile sensors for diagnostics and safety

# The world's leading businesses depend on z Systems and mobile to provide new opportunities



**92** of the top 100 worldwide banks<sup>1</sup>



**90%** Of mobile banking app users check account balances or recent transactions<sup>5</sup>

**23** of the top 25 US retailers<sup>2</sup>



**27%** Of all 2014 Black Friday online sales were mobile<sup>6</sup>

**10** out of 10 of the world's largest insurers<sup>3</sup>



**73%** Of insurers will offer mobile claims services by 2016<sup>7</sup>

**23** out of 25 of the world's largest airlines<sup>4</sup>



**44%** Of travelers use mobile to research travel while traveling<sup>8</sup>

**91%** of surveyed CIOs said that new customer-facing applications are accessing the mainframe<sup>9</sup>



## People are transacting on mobile

- The average mobile phone user checks their phone 150 times a day

## But the experience of mobile is not yet meeting expectations

- 80% of apps are used once then deleted

## Mobile transactions are generating unprecedented amounts of data

- Global mobile data traffic will increase 26-fold between 2010 and 2015, reaching 6.3 exabytes per month by 2015

## This data is helping organizations deliver new value

- By 2020, 90% of new passenger cars sold will have some form of vehicle mobile platform, up from 10% in 2012.

## Mobile enterprises leverage this data, putting the right information into the right hands at the right times

- By 2015, 2/3 of the workforce will own a smartphone, and 40% of the workforce will be mobile





## 73% of CEOs

Are prioritizing investments in customer insights



## 82% of CMOs

Plan to increase the use of social media



## 74% of CIOs

Say mobile solutions are part of their vision for increasing competitiveness

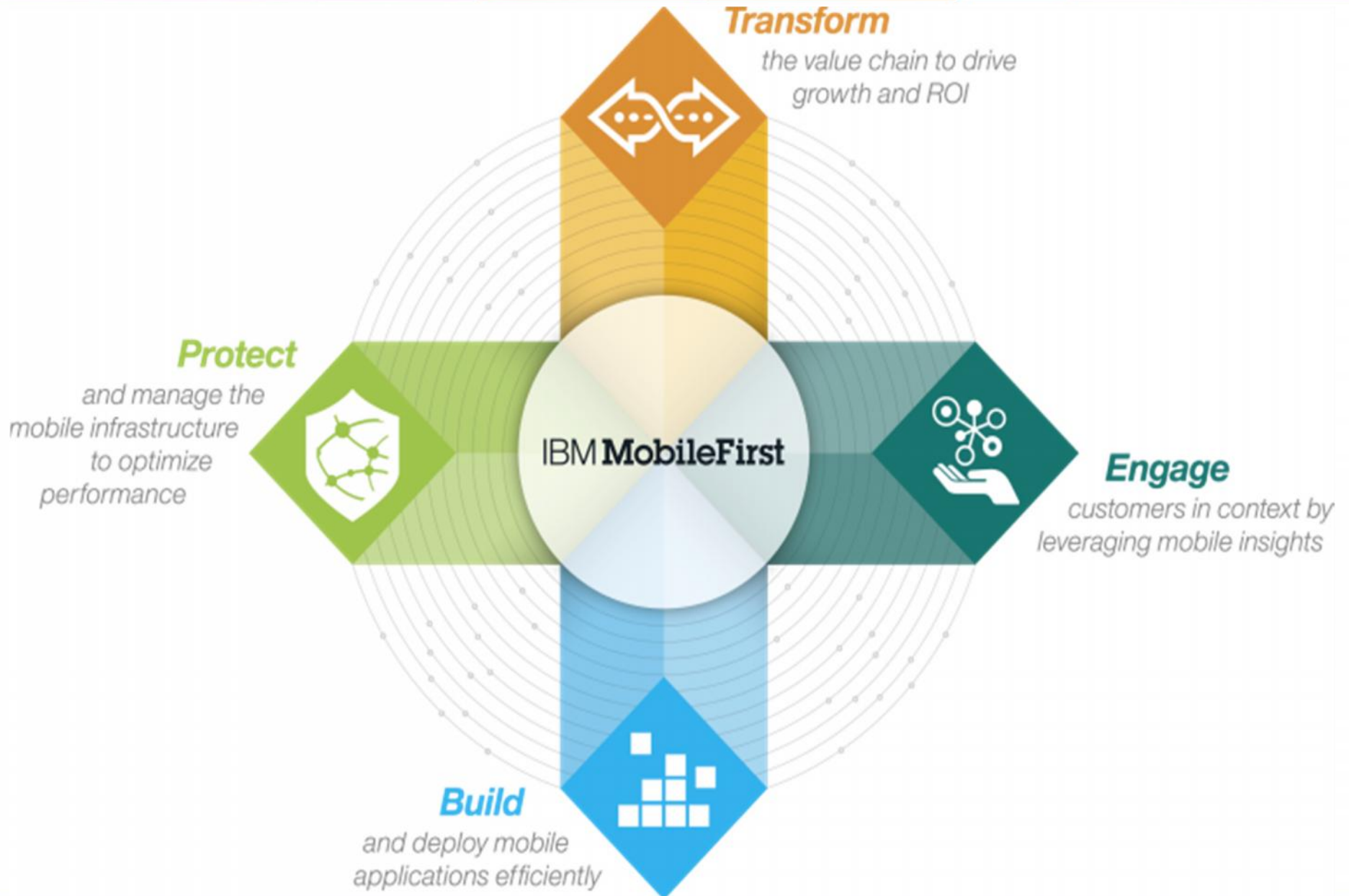


## 70% of COOs

Identify supply chain visibility as the top challenge in delivering on their agendas



# IBM has proven solutions to address a diverse set of needs



# Solving Key Business And IT Challenges with z Systems



- Developing apps that integrate with information from z Systems data
- Customer demands drive need to rapidly develop, deploy and update apps with stability and compliance
- Deploy apps that access back-end systems with optimal performance



- Protection of privacy and confidential information
- Policies for client-owned smartphones and tablets
- Visibility, security and management of end-to-end security
- Infrastructure complexity from multiple device platforms



- Clients operate in a “4 screen” world
- Leverage mobile information to deliver deeper engagement
- Analytics on z Systems extending to mobile apps



- New process and business designs required for transformation opportunities
- Rapid and disruptive innovation shortening time to value requirements





**Build**

*and deploy mobile applications efficiently*

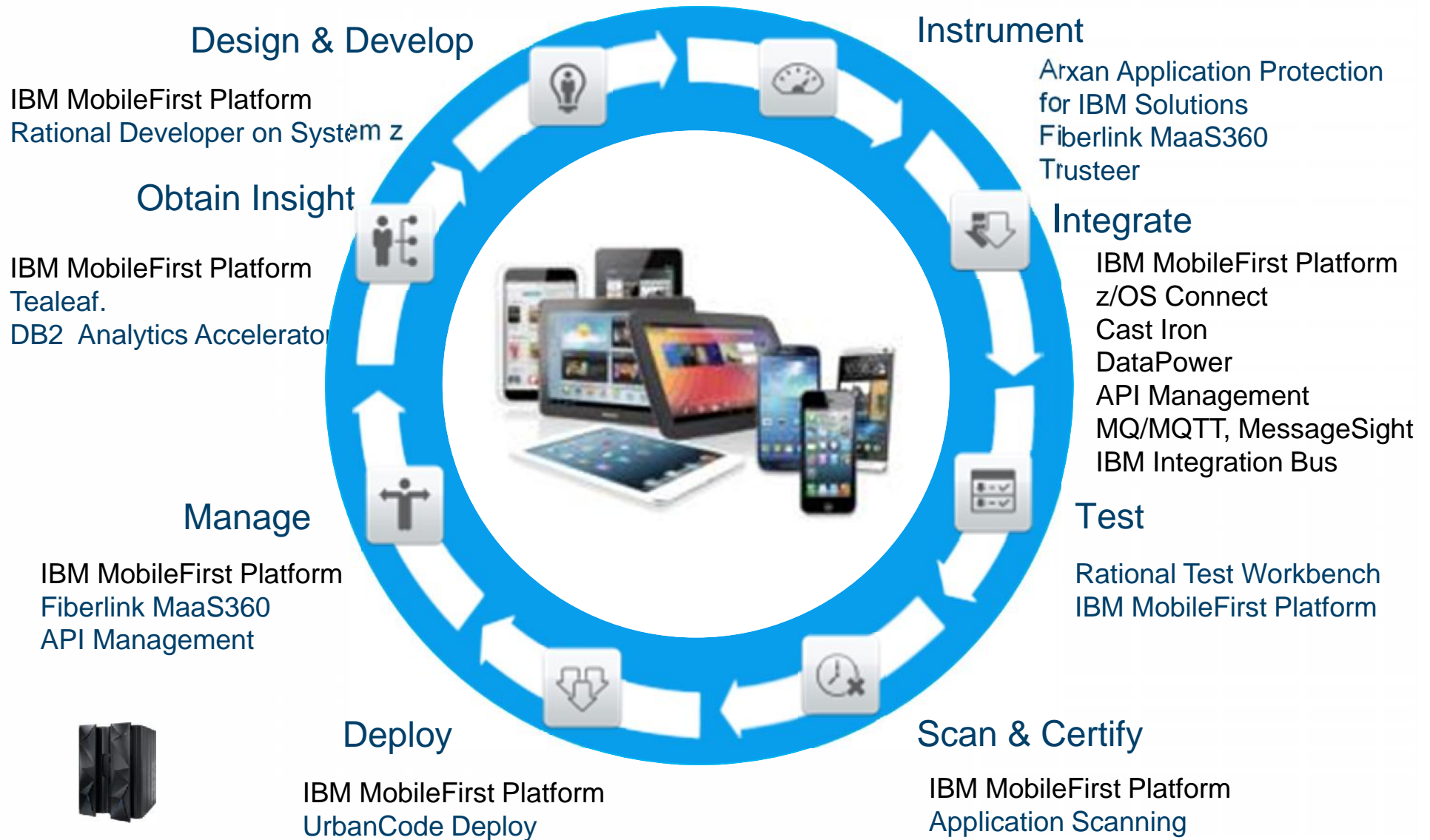
# IBM MobileFirst

With z Systems:

- Quickly develop, test and deploy quality mobile apps across multiple applications on z Systems
- Seamlessly integrate rich mobile apps with z Systems
- Leverage existing z/OS transactions and data in new mobile applications



# The z Systems mobile application development lifecycle





1

## Advanced application development

IBM MobileFirst Platform  
IBM Rational Developer for z  
Axian and AppScan

2

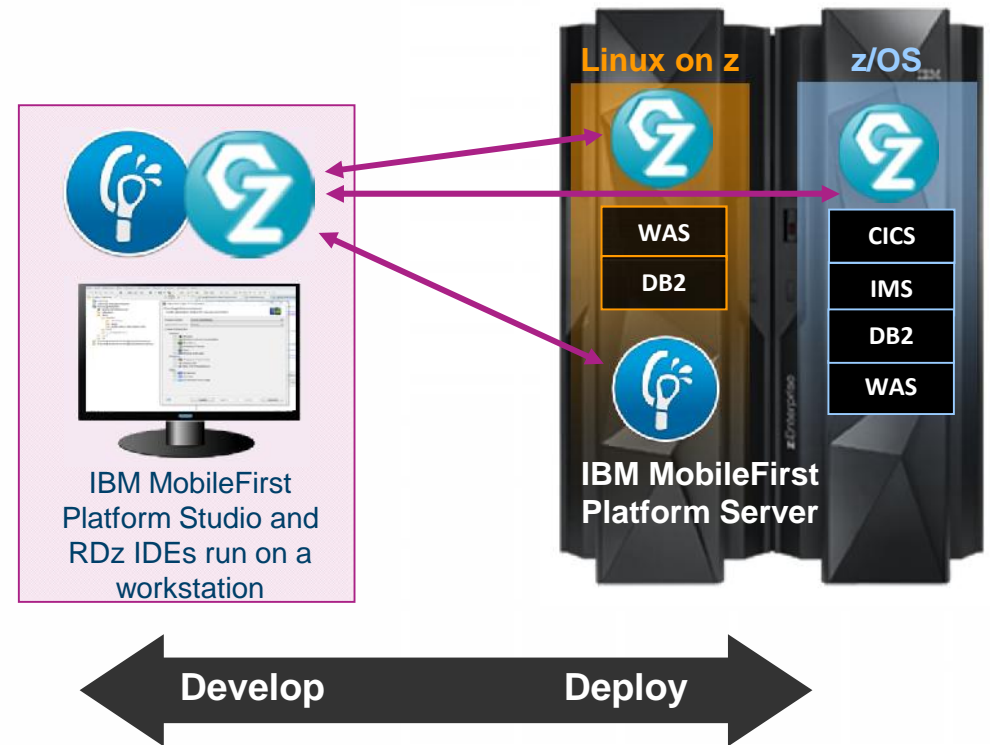
## Developer mobile tools with programming models

WebSphere Application Server  
Developer Tools for Eclipse

3

## Application determination for support of mobile

Rational Asset Analyzer





# Why build apps with z Systems Solutions?



Easily understand and extend z/OS applications for mobile

Rational Developer for System z (RDz) and Rational Asset Analyzer (RAA)

Simple wizards for mobile to z/OS integration

RDz

Interaction of z Systems components for mobile

RAA

End to end tooling for mobile and enterprise components of z/OS applications

Rational Team Concert and UrbanCode Deploy



- ✓ Common Eclipse-based IDEs for all types of mobile development
- ✓ Develop and test z Systems mobile applications anywhere, anytime
- ✓ Manage all types of code from JavaScript to COBOL
- ✓ Lifecycle Integration Adapters to leverage third-party tools

# Connecting mobile apps on the zEnterprise



1

## Mobile protocol connectivity to z Systems applications

z/OS Connect  
API Management  
DB2 NoSQL

2

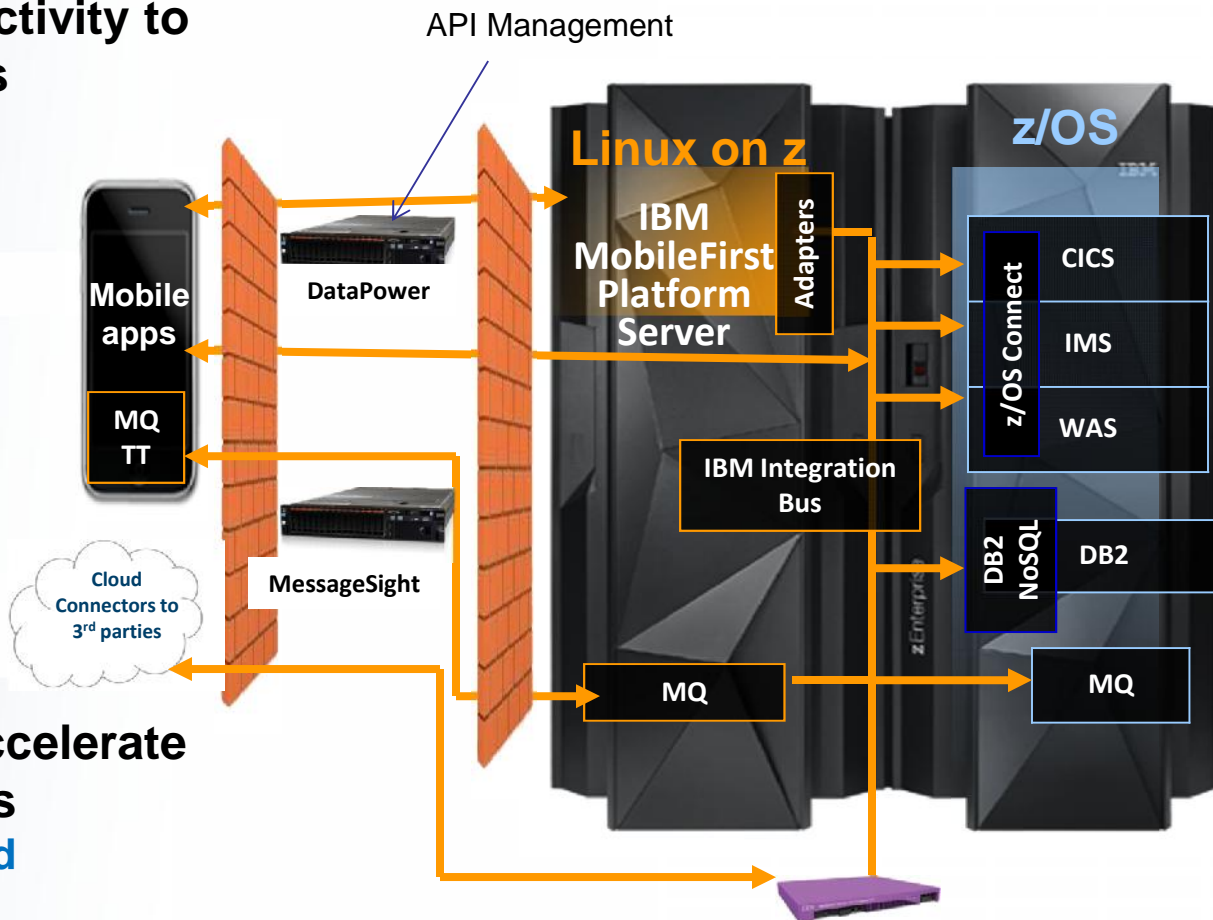
## Extending enterprise apps to mobile

IMS Mobile Feature Pack  
CICS Mobile Feature Pack

3

## Scalable services to accelerate and enrich mobile apps

IBM Bluemix Mobile Cloud Services



16

*Unmatched scale to support millions of transactions per day*

# Why connect apps to z Systems solutions?



Optimal mobile throughput and response time to mobile devices

IBM MobileFirst Platform on Linux for z



Direct interface from mainframe to mobile

z/OS Connect



Easily create, publish, manage and socialize API's for the enterprise

API Management



Leading SaaS enterprise applications

Cast Iron DataPower



Advanced web protocol support with high performance

MQTT MessageSight



Superior ESB environment for integrating mobile traffic

IBM Integration Bus

Complete Integration Solutions

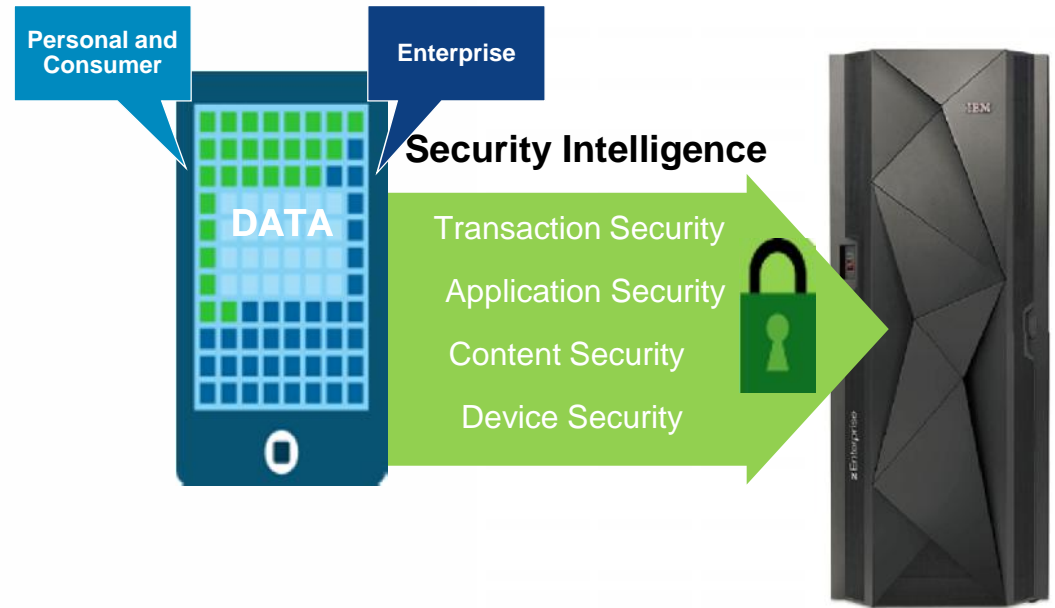


and manage the  
mobile infrastructure to  
optimize performance

# IBM MobileFirst

With z Systems:

- Instrument applications with security protection from mobile to back-end systems
- Secure mobile transactions from customers, partners and suppliers
- Preserve native device experience without compromising security
- Separate personal and business data
- Provide intelligent access based on risk and location





# Securing mobile apps for sensitive data on z Systems

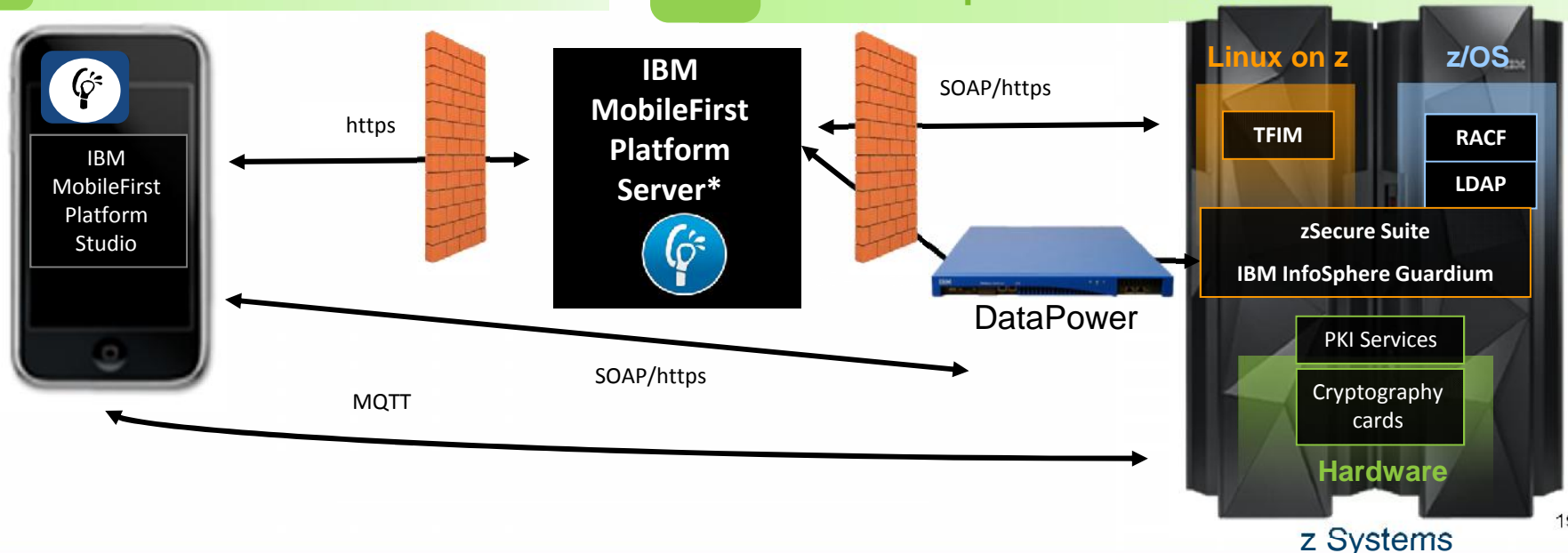


**1** Unified management and security control for mobile devices  
Fiberlink MaaS360  
Trusteer

**2** Enforce web and mobile security policies  
IBM DataPower  
IBM CastIron

**3** Protect against fraudulent and unauthorized access  
IBM Security Access Manager for Mobile  
Arxan Application Protection for IBM Solutions

**4** Security foundation for z Systems mobile workloads  
IBM Security zSecure Suite, RACF, LDAP,  
IBM Security QRadar SIEM,  
IBM InfoSphere Guardium



# Why secure apps with z Systems Solutions?



**Highest Level of security for operating system, hardware, applications and database**

zEnterprise System, z/OS, DB2 for z/OS, IMS, CICS, PKI Services, Cryptography.

**Easily authenticate and authorize mobile users connecting to mainframe**

IBM Security Access Manager

**Monitor real-time vulnerabilities in applications, databases, and operating systems on the mainframe**

IBM Security zSecure

IBM InfoSphere Guardium for z/OS

IBM Security AppScan ,



✓ **End-to-end Security**

✓ **Real-time Security Intelligence**

[Click here to see how to detect fraud in a mobile transaction](#)



# UK's saving and mortgage **Nationwide** transformed from legacy core systems to a modern, real-time, multi-channel banking system



## Challenges

Nationwide knew that it needed to transform its service offerings to embrace new channels and personalized products. Customers demanded an always-on, multi-channel banking system



## Solution

Used DB2 for z/OS to enable to operate in real-time and across multiple channels with resiliency and stability for managing millions of accounts. Used IBM security tools to manage different levels of access rights with ease.

## Benefits

24/7 availability to support anytime, anywhere banking services, shorter time-to-market for new accounts, and ample scalability to support Nationwide's ambitious growth plans.



## Engage

*customers in context by  
leveraging mobile  
insights*

# IBM MobileFirst

## With z Systems:

- Quickly create and deploy personalized mobile campaigns and gain insights with analytic information from z Systems
- Maximize brand value by integrating the physical and digital experiences of mobile customers
- Receive timely, informative and interactive information to support decision-making, regardless of location.



**1** Informative and interactive business intelligence  
IBM SPSS and Cognos Solutions on Linux on z Systems  
Next Best Action Solution on z

**2** Complex queries in seconds  
IBM DB2 Analytics Accelerator for z/OS

**3** Visibility into the customer mobile experience to optimize app design  
IBM Tealeaf





**Transform**

*the value chain to drive  
growth and ROI*

# IBM MobileFirst

## Can Help You:

- Design new engagement models placing the customer first
- Use cost-effective workload mobile pricing on z Systems for competitive advantage
- Use Linux on z solutions to build new business models that drive revenue

**In essence,**

**Reinvent Business with Mobile**





# Transform your mobile apps with z Systems



1

**Collaborate with IBM mobile experts and design new z Systems mobile innovation**

**IBM MobileFirst Studios**

2

**Develop cost-effective mobile solutions with z Systems**

**IBM Workload Pricing on z Systems**

3

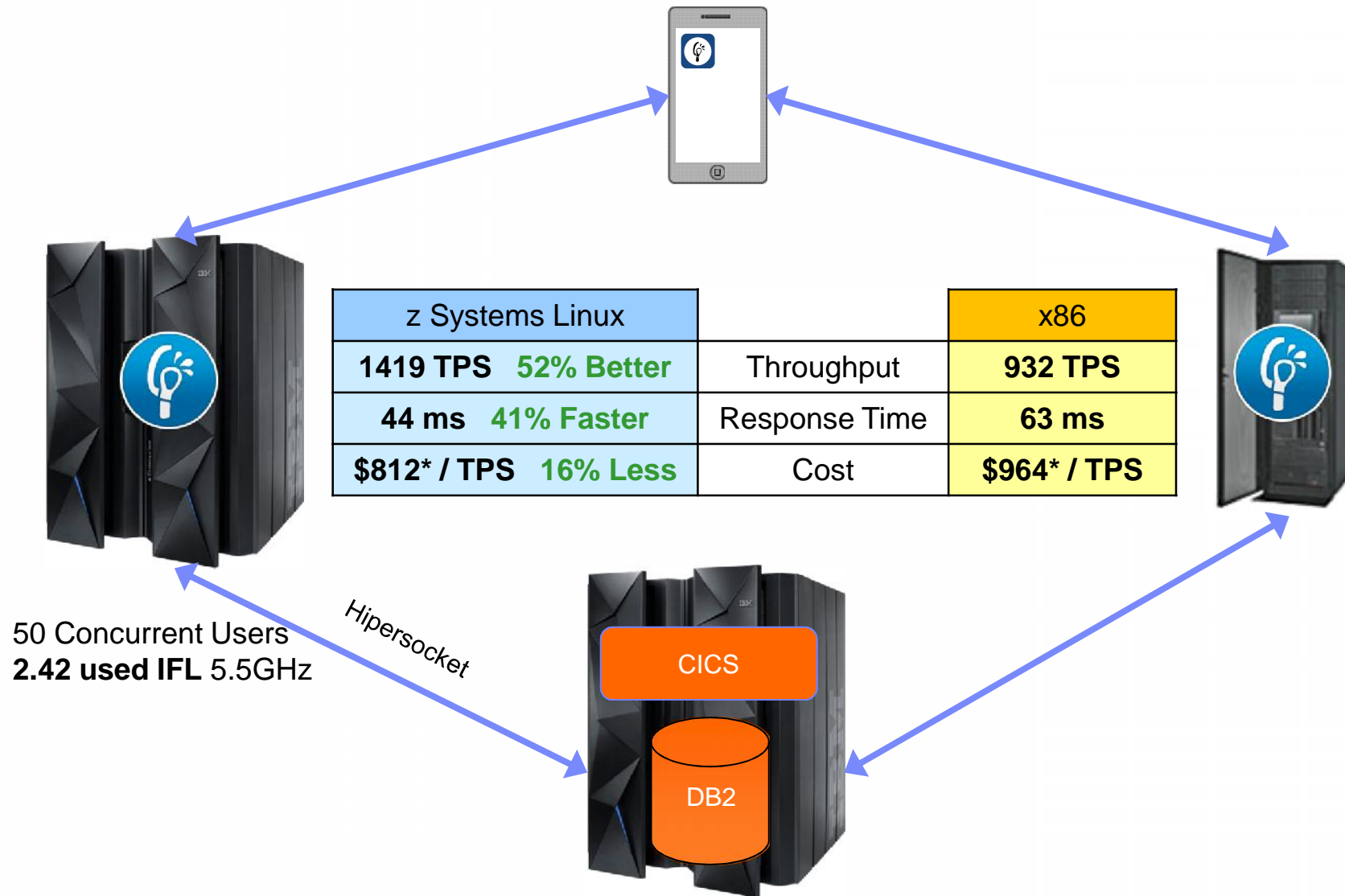
**Accelerate the Mobile Transformation Journey with z Systems solutions**

**IBM Ready Apps**

**Linux on z Systems solutions**



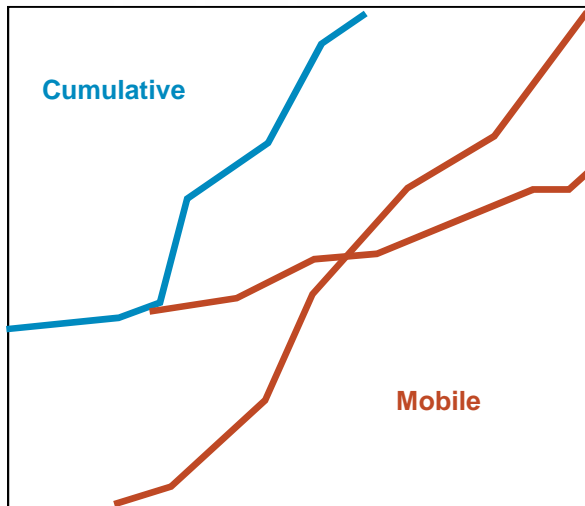
# MobileFirst Platform Server on Linux on z Systems is cost-effective



\* 3-Year TCA for MobileFirst Platform Server (Front-end) for Prod + Dev/QA + DR. Rounded cores to 3 for the cost study.



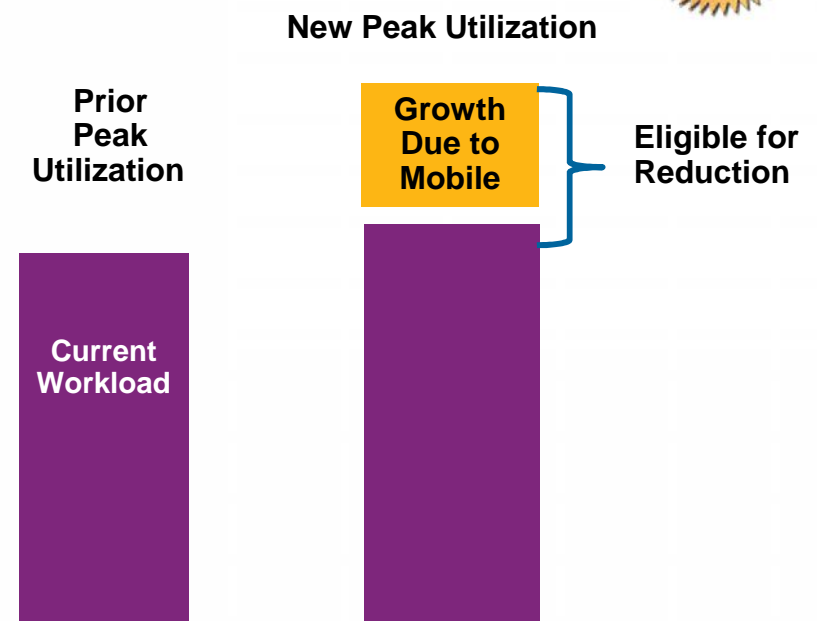
# Grow mobile transactions on z/OS with z Systems Mobile Workload Pricing



Large European bank

Increased mobile transaction volumes by **40%** from 2011 to 2013

## Mobile Workload Pricing



*Industry first for pricing mobile workloads provides up to a **60% reduction** on the processor capacity reported for mobile transactions*

*Serving mobile data directly from z/OS is **38% less expensive** than exporting to a System of Engagement*

# IBM MobileFirst with z Systems provides seamless connection to Systems of Record

**BUILD** and deploy to back-end systems to access mission critical data for enhanced customer experience

**PROTECT** critical data with military strength security solutions from app to mainframe

**ENGAGE** customers with the fastest analytics capabilities for the enterprise

**TRANSFORM** enterprise business with packaged mobile solutions and services



Up to **60%** improvement in mobile transaction throughput with z Systems

*Deliver consistently less than a second response time across millions of transactions daily*



- Performance, scale, intelligent I/O and security enhancements to **support transaction growth in the mobile world**
  - Extreme performance, scalability and lightning fast response time with new 22nm chip technology
  - Accelerated crypto based secure processing to support mobile transaction growth
  - 2x more cache, 3x more memory, 2x increase in channel speed, 2x increase in I/O bandwidth, flash enclosures enable enterprise pipe to support new mobile transaction volumes



## Banking and Financial Services



- Mobile Wealth Advisor
- Digital Small Business Banker

## Travel and Transportation



- Mobile Flight Crew
- Airline Pilot Planning

## Insurance



- Mobile Sales Agent

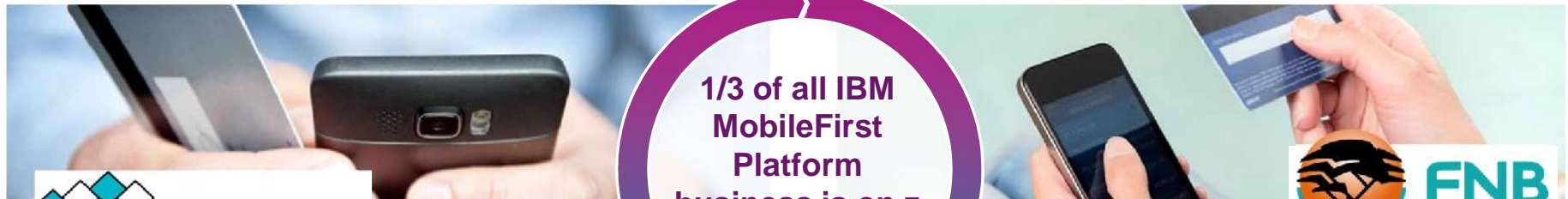
## Retail



- In-Store Associate

All built to use key data from the System of Record

# z Systems Mobile is growing rapidly



1/3 of all IBM  
MobileFirst  
Platform  
business is on z  
Systems



*"Running our mobile banking service on Linux on IBM zEnterprise® is another step forward in our continual evolution on the mainframe."*

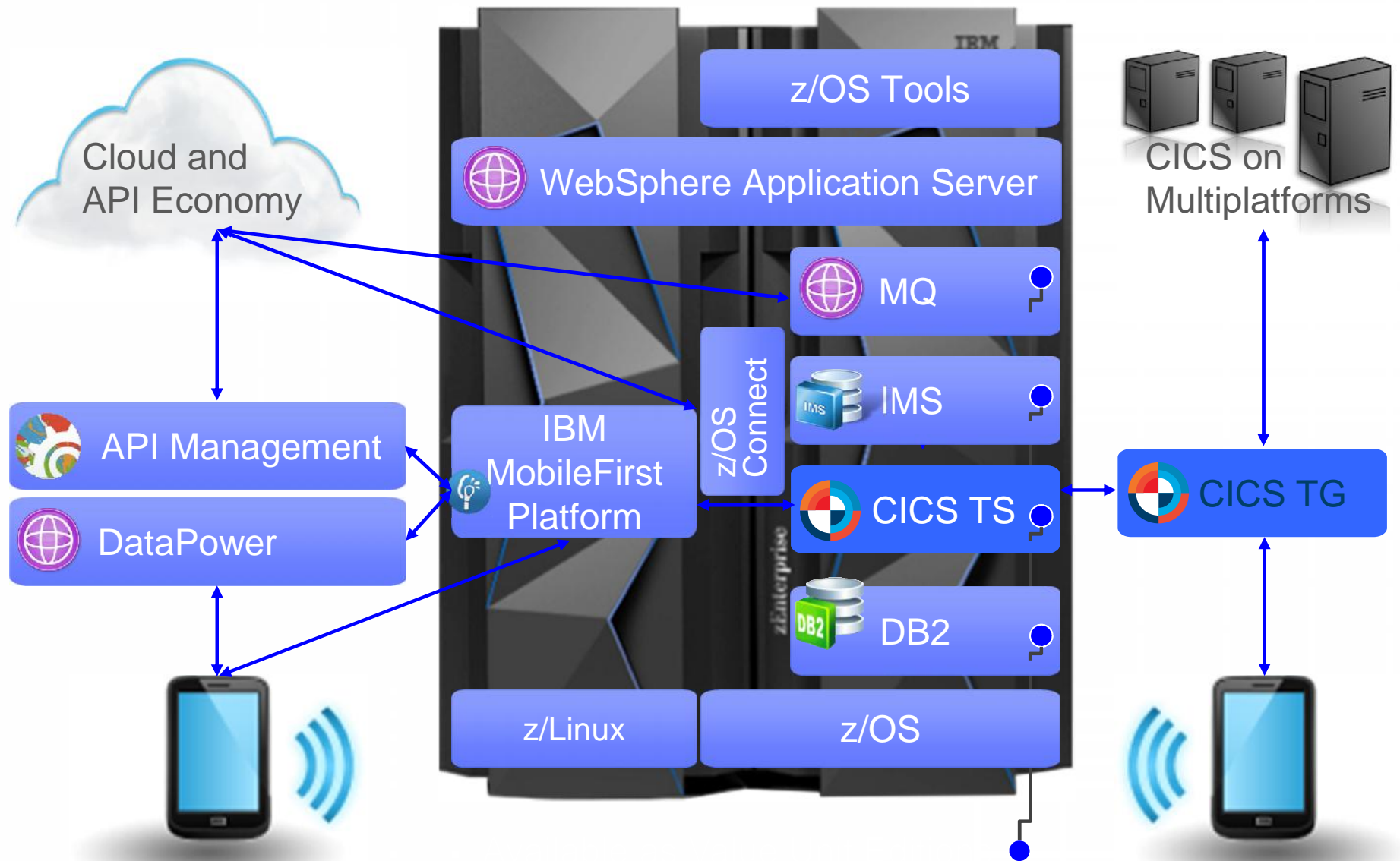


*"The maturity flexibility of IBM zEnterprise makes it the ideal platform for achieving speed to market with mobile applications."*





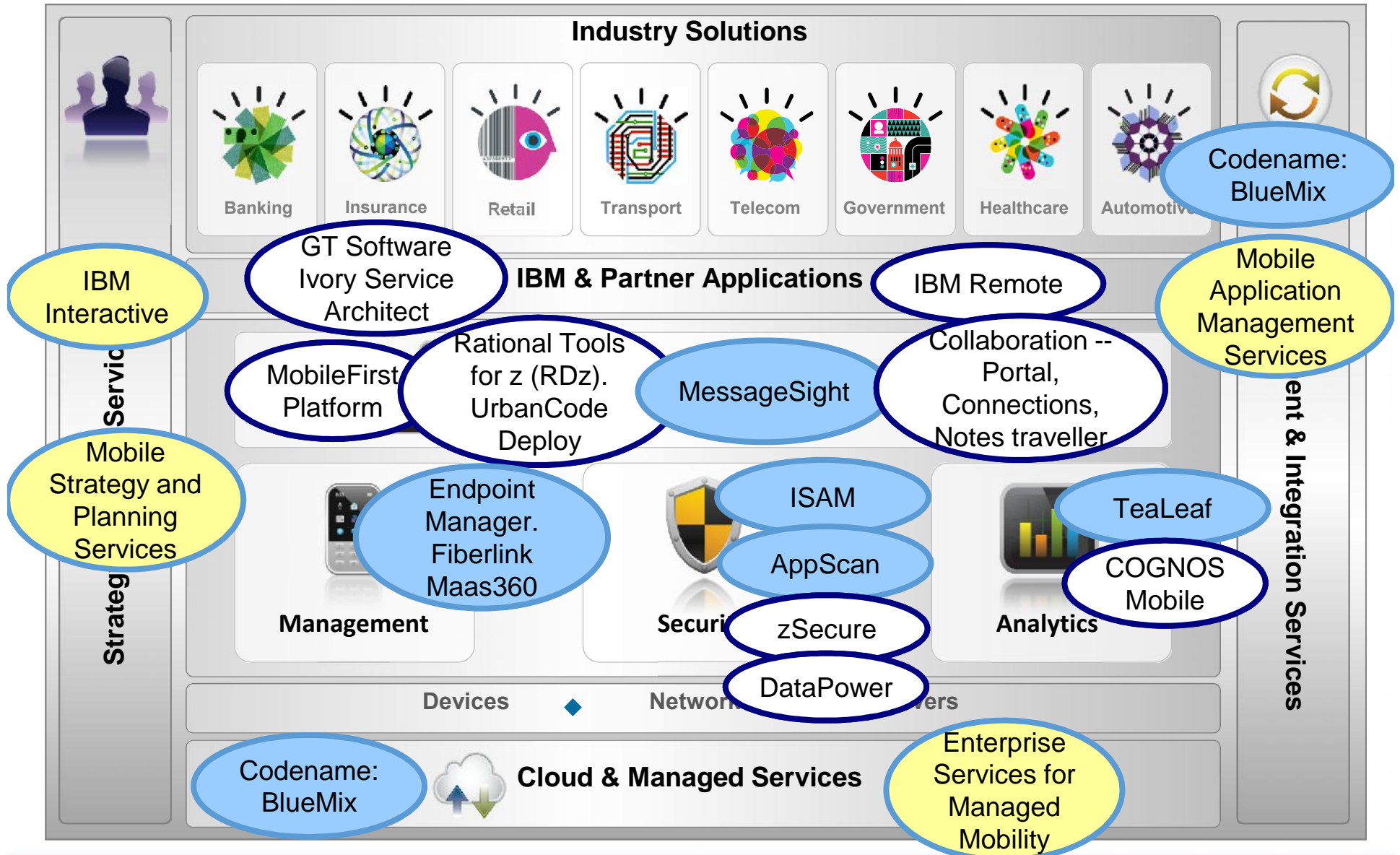
# Systems of Engagement meet Systems of Record



# IBM MobileFirst offering portfolio



Recommend  
run on z



# Thank You

