

T|SYS[®]



TSYS and Organic IT Growth

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TRANSFORMATION > RESILIENCE > EXECUTION

Agenda



Who We Are

Growing IT Talent Locally

Partnering for Continuing Education



Who We Are



TSYS Today



Average Years of Leadership Experience	29.75
Average Amount Paid and Settled by TSYS Per Day	\$4 Billion
Number of Countries in Which TSYS Does Business	75
Number of Team Members Worldwide	>7,600
Number of Payment Transactions in 2009	>10 Billion
Global Headquarters	Columbus, GA



Where We Are

TSYS serves more than 300 clients in 75 countries around the world. Our international hub is located in London.



Sample Clients



Our Core Values



People

We value the worth of every individual and work to ensure the success of our customers, shareholders and team members.

Service

We are committed to serving and caring for our customers, one another and our communities.

Technology

We will provide innovative services and products based on the highest standards of technology.



TSYS Technology: Metrics

- More than 10 billion transactions in 2009
- 3 data centers; >1200 terabytes of data; >42,000 MIPS
- 4 million batch jobs per month
- 600,000 file transmissions per month to clients
- 100,000 end-point connections
- 72.5 million transactions in one day (U.S.)
- 1,364 transactions per second (U.S.)
- Generated > 2 billion statements in one year

**Record
Highs**



Growing IT Talent Locally



Growing IT Talent Locally – Build Out Further



1983

- TSYS is incorporated in a spin-off from CB&T, then issues shares in an initial public offering
 - Rapid growth and high demand fuel immediate need for programming staff expansion

1980's

- TSYS works to develop an in-house training program to develop mainframe programming skills
 - Costly and difficult to procure resources
 - Several months to train, capacity of 12 students per program does not meet demand

1990's

- A new approach – partnering with Columbus State University
 - Quickstart and Compass – 250 students, Computer Science curriculum
 - Quickstart 2 – 200 students, formal program
 - Still higher demand and a need for Computer Science Degree program

1996 - 2003

- ICAPP (Intellectual Capital Partnership Program) – 19 classes
 - More than 800 participants
 - 753 graduates hired

The ICAPP Program



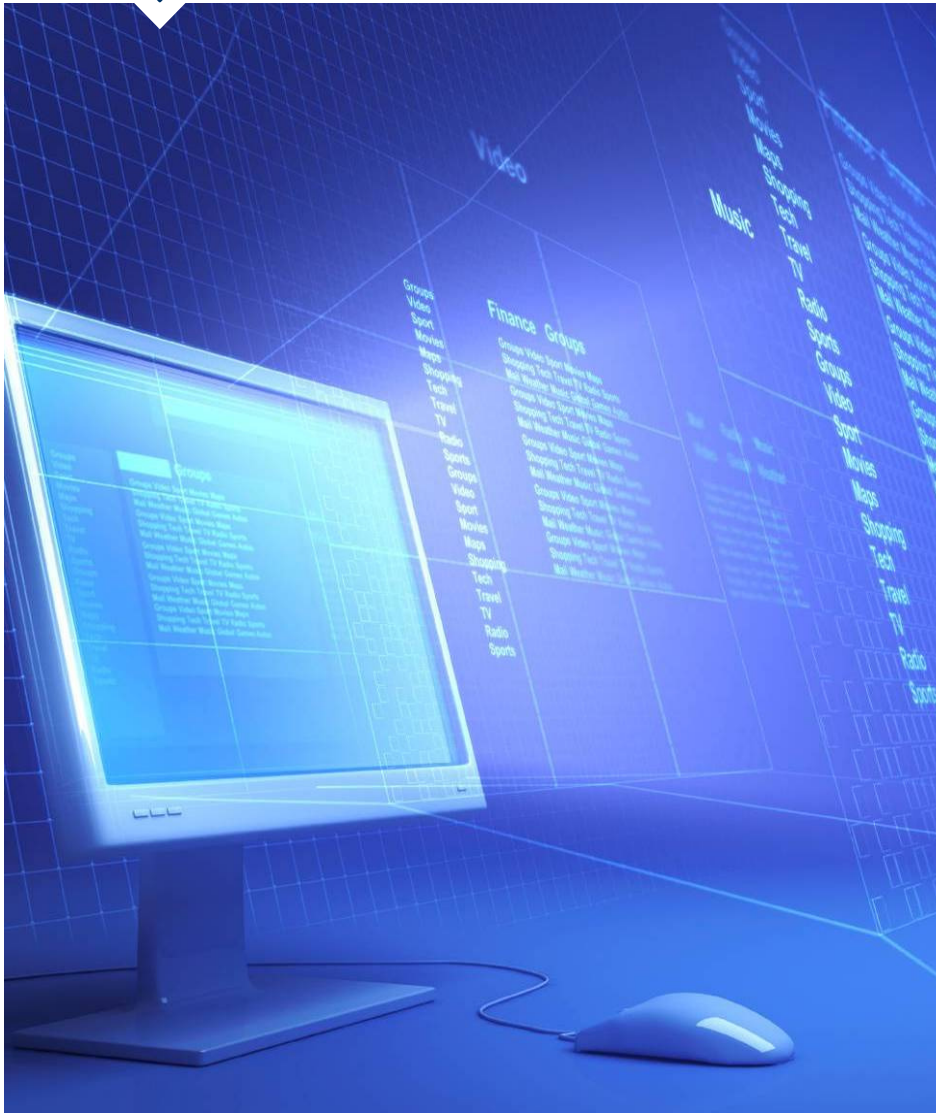
- Customized selection process and testing requirements
- Pre-hire screenings
- Customized six-month program
- Assembler, COBOL, IMS, DB2, VSAM, CICS, and JCL
- Terms:
 - \$10,000 cancellable loan
 - Two-year IT work requirement
- More than 750 graduates hired



Partnering for Continuing Education



Master of Science in IT Management



- Designed in 2002 specifically for TSYS IT team members
- Rigorous, competitive application process
- Custom curriculum and schedule
 - Friday 2:00 p.m. to 8:00 p.m.
 - Saturday 9:00 a.m. – 1:00 p.m.
- 25 graduates returned to TSYS management

Columbus State University Support Today



Assembler Level 1

- 5-day workshop
- Began in 2005
- Scheduled for 2010
- 112 team members have completed

COBOL

- **COBOL- LEVEL 1**
 - 5-day workshop
 - Began in 2004
 - 90 team members have completed
- **COBOL ADVANCED**
 - 5-day workshop
 - Began in 2005
 - Scheduled for 2010
 - 75 team members have completed

Intro to JAVA Programming

- 5-day workshop
- Began in 2008
- Scheduled for 2010
- 66 team members have completed

Intermediate JAVA Programming

- 5-day workshop
- Began in 2009
- Scheduled for 2010
- 38 team members have completed

MS SQL Server 2009

- 5-day workshop
- Began in 2008
- Scheduled for 2010
- 19 team members have completed



Thank You



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