

The future runs on System z

in.

Maximizing Your Web Presence Cost Effectively WebSphere Portal on System z



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Director, Portal and Workflow Development IBM Software Group

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What are Portals?

Web portals allow people to interact with other people, applications, processes, documents and other content in a personalized and role-based fashion.





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Portal Core Values

- Consistent presentation layer
 - unified display / layout / navigation
 - application integration
 - Display simplicity to User
- User specific personalization
 - individual layout and settings
 - role-based view
 - dynamic/contextual content
- Consistent programming model
 - Separate application code from UI layout
 - Standardized Portlet API
 - Eventing, interaction, security
- Consistent administration model
 - user management / profiles
 - site management
 - hierarchical access control
 - customization, branding



IBM

Portal provides Composite Applications

"The frontend of SOA"



Aggregation of self-contained components "on the glass"

- No recompile
- Dynamic "binding"
- personalization, context, rules, ...
- "Aggregation on the glass"

Interaction in Context

- Portlet Interaction
- Property Broker
- Orchestration
- Business process Integration
- Business User Workflow

Why IBM WebSphere Portal?

10 out of the top 10 global banks

"According to IDC, IBM leads the EPS market for the sixth consecutive year in 2007."

> — IDC: "Worldwide Enterprise Portal Software 2008-2012 Forecast Update and 2007 Vendor Shares: A New Landscape", Doc #213165 July 2008

4 out of the top 5 US health insurance companies

"Gartner, Inc. has ranked IBM as the worldwide market share leader in Portal software based on revenues from 2002 through 2007."

> - Gartner Inc. "Market Share: Application Infrastructure and Middleware Software, Worldwide, 2007" by Fabrizio Biscotti, Terese Jones, Asheesh Raini and Joanne Correla June 4, 2008



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30 hospitals, clinics and health delivery networks worldwide

Portal Market Presence

Horizontal Portal Magic Quadrant, 2008* leader for 7 consecutive years!



As of September 2008

Over 40 U.S. Federal **Agencies**

Every G8 Country

*Magic Quadrant for Horizontal Portal Products, 2008 Gartner: September 12, 2008 by David Gootzit, Gene Phifer, Ray Valdes

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WebSphere Portal

Maximizing Your Web Presence Cost Effectively

Exceptional Web Experiences

Excellence in Integration and Cost Savings

Empowering Business Users



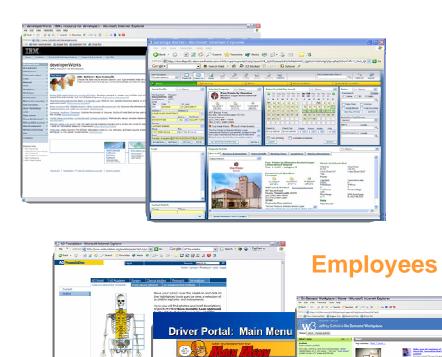
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Exceptional Web Experiences

One Platform - Many Different Business Needs

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Partners



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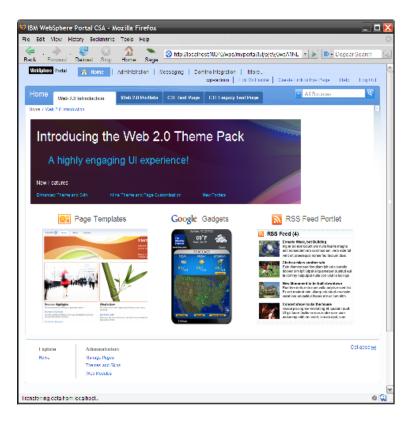
Prudential SFinancial Get Started 🛛 🛛 Already a Clier **Customers** Grow 01 Market and Faster, Smaller, Cooler, Are you ready for Blades? - -----MUSUBARU browardcounty.com Aromard County Real Little Surger a selling, Colors Hade Service In Broward County. i interet Internet County, Finde Real Data Lation M.S. and audity Comin P. Bor (200). For the M.S. Real general: Server 3 in commission. Reads M.S. real actual biologicanics. Sprint 🎾 crement Real Excelor (Recision Sole author Mr.S. Listinger conde, traveniseme, Busiter or Bast all a broward regit estate broward real estate for isolantial and commercial property. THE POWER TO MAKE JUST ABOUT ANY PLAC A WORKPLACE Box Real Extent 100% off Merket Takes Takes through of dollars by purchasing velocel real astrony. Cash man from the most merket with through only of properties becoming reposed or very single month real storage, in your area Mana Acc Seclet PCS Florida Comains Top funds rounts, shr and roalestate donain names in other a variativ of high quality domain names available to the power to be productive with feature sich devices, and more -Erlectes Hatager of Aufler Marine Apartment International Society of Aufler International Societ Sprint PCS Freduce & Serv Nextel Products & Service - Matter Caste - Matter Cast - GPS Reflections 177 0-886 - CTo Facaliars, De Whole sole Seed a Test House Oferer recipients refer

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IBM WebSphere Portal V6.1 - Exceed User Expectations

New Web 2.0 Features!



- Browser-side Aggregation, Navigation and Customization
 - Renders XML obtained from the server in the browser
 - Implemented using AJAX, XML, Dojo, and JavaScript
 - Accesses and manipulates Portal through REST*
- A highly responsive interface
 - Many actions possible without server roundtrips
 - Avoids page reloads via more modular calls
 - Portlets refresh independent of the page
- Improved performance and scalability
 - Reduced bandwidth requirements
 - Reduced client-side processing
 - Improved cachability

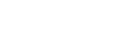
Current WebSphere Portal customers will find most existing Portlets benefit directly from Web 2.0 rendering model without any changes



Elevate Web 2.0 Experiences *Web 2.0* + *Collaboration* + *Social Tools*

Mail Instant Messaging Recent blog posts Post New 🥹 Frank Adams/defaultWIMFileBasedRealm [started:... 🗐 🗐 🔀 How to make sawy business connections Ling Shin See details E Sender Subject A Size & R Heather Reeds/def ... Frank, I like the new line of credit, we can anua v 19. 2009 12/09/08 04:38l2K Heather Reed:Accepted:Cu definitely use it! Heather Reeds Accepted: Lunch with Customer 12/09/08 04:37PN2K awy Connections and How to keep Them' by Alex Kay was amazing! Heather Reed:Different Topic... 12/17/08 04:21I1K Heather Reeds Hi 11/20/08 04:48PM1K Fincing inspiration for new sales techniques Lucille Suarez Sep details Frank Adams New Market Info needed... 12/17/08 04:17I1K January 19, 2009 Frank Adams New Market Information... 12/17/08 04:15I1K You should reac this link here! Heather Reed:Re: Prepare for customer briefing... 12/09/08 04:37l2K I Frank Adams Work Items needed this week. 11/20/08 05:38PM1K Type your text grew my business with a podcasl Gardner Raynes See details January 18, 2009 Blogs Send Invite Others... Add Tools... Riose Personal Advisor **New Business** Workshop Click-to-call me! 03 Feb 2008, Noon-5pm Message me Town Hall Commons Want to meet? Get in contact with and find valuable business TH 123 10 10 Contact me " resources. More Info **Peers** We need to add more recommendations Education **Related Content** Created By: Ling Shin | Updated: 12/16/2008 **Building the Best Team** Customers loves the personalization! Published Mon Jan 08, 2008, 5:34PM Experts on this Topic Created By: Lucille Suarez | Updated: 12/16/2008 Vijay Nehry Credit as Easy as 123 More online resources needed Sir Activities Blogs Communities Dogean Open Financial Network Recommends. Published Mon Jan 08, 2008, 5:34PM Created By: Gardner Raynes | Updated: 12/16/2008 Dar Vijay Nehry ijay_Nehry@renovations.ccm **Developing your Inner Entrepreneur** One of my customers really likes the Community Published Mon Jan 08, 2008, 5:34PM Created By: Ron Espinosa | Updated: 12/16/2008 Br OFN Technology helps you grow PL Send Mail | More Actions -We're recording more webcasts. Check out the Published Mon Jan 08, 2008, 5:34PM Featured Video Created By: Ed El-Amon | Updated: 1/9/2008 **Experts 5 Steps to Success** Try out the new community features! Published Mon Jan 08, 2008, 5:34PM Created By: Amar Srivastava | Updated: 1/18/2008 OPEN FINANCIAL NETWORK FINANCL **Communities Personalized Content** Video

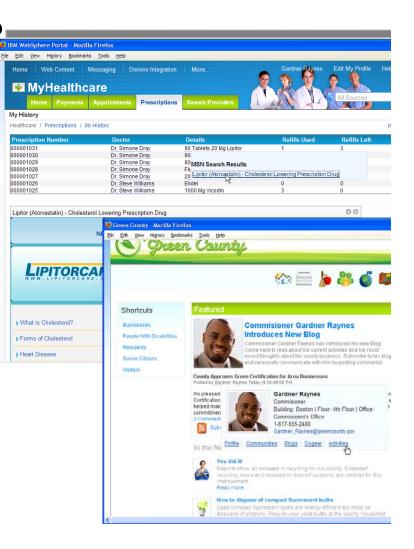
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WebSphere Portal V6.1 Rich set of Web 2.0 Features

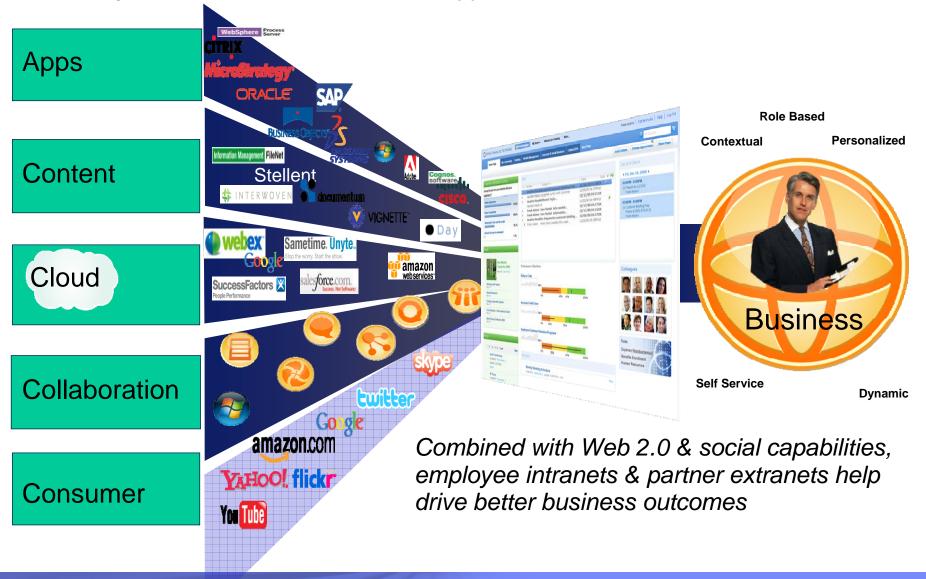
- User Contribution to portal sites through our Web Content Management
- Situational Development through Composite Application Templates and through Lotus Designer / Portlet Factory / Forms Designer
- User Control of their pages through drag & drop portlet pallete and Google Gadget catalog
- Google Gadgets and iWidgets integrate thousands of additional applications
- Application integration with AJAX and REST support for core features - context menus, search menu, administration, drag and drop portlet palette
- Live Text Give users one-click access to information that "pops" on the page

Rich, desktop-like application experiences improve performance and increase end user productivity and satisfaction





Excellence in Integration Seamlessly Combine Internal & External Applications/Services

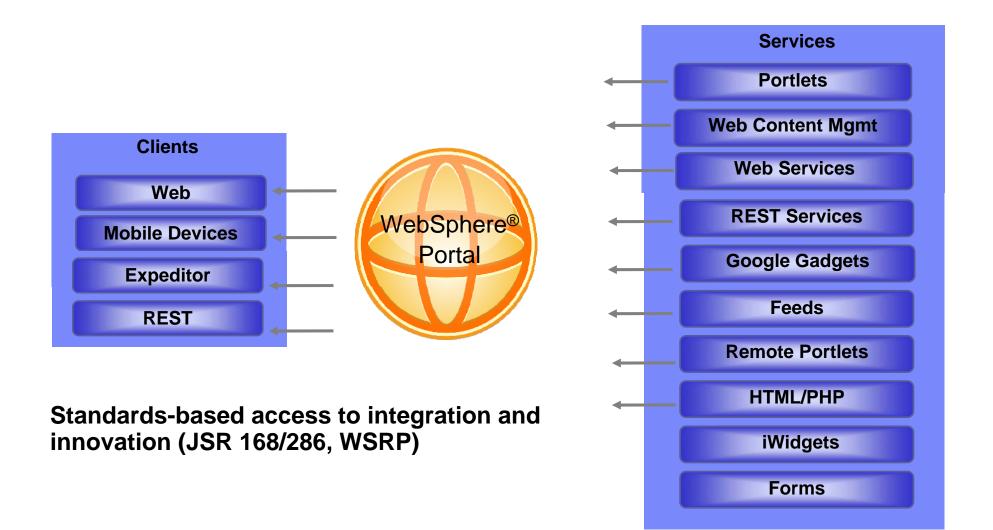


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WebSphere Portal – Openness

IBM's strategic platform to integrate all types of web UI fragments

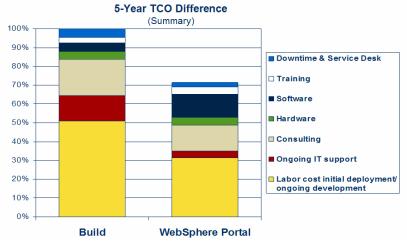




Excellence in Cost Savings WebSphere Portal Advantages over "Build Your Own"

- WebSphere Portal based solutions had on average a 29%
 lower 5-Year TCO compared to in-house developed portals
- 38% lower IT labor cost
- 45% faster time to market for initial portal deployment and 78% faster for applications
- 28% increase in server and application availability





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Portal Accelerators and Industry Toolboxes

Speeding up your Portal Projects

IBM

WebSphere[®]

Portal

WebSphere Portal

Core Integration Platform



Accelerators extend functionality as needed to match customers needs



Industry Toolboxes offer LOB and Industry templates, assets, and best practices to maximize "Out of Box" value

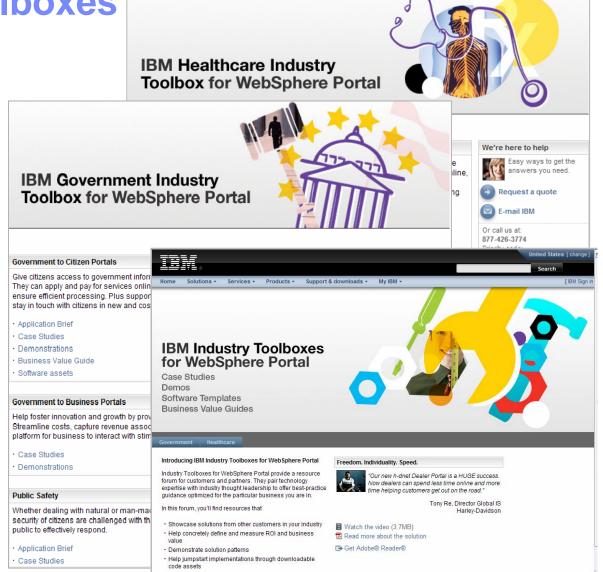
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Portal Industry Toolboxes Toolbox Contents Application Briefs Business Value Guides

- Templates
- Demonstrations
- Other Code Assets

Industries

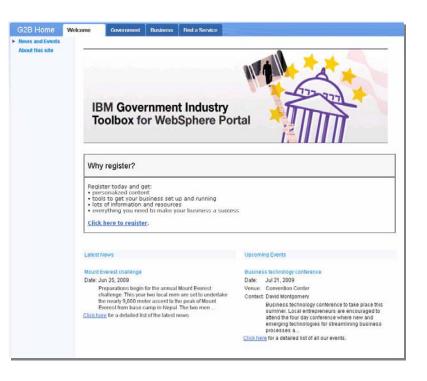
- Government
- Healthcare
- Banking
- Insurance
- Retail
- Telco



IBM Government Industry Toolbox

Government to Business Portal Template

- Government to Business reference application
- Includes pre-built templates, forms and sample content
- Pre-reqs Portal, Web Content Management, and Business Process Accelerator
- Helps Governments:
 - Become "business friendly"
 - Spur economic development and launch new stimulus programs
 - Gain efficiencies through e-government delivery of service
 - Online Forms for taxes, permits, registration & license
 - Capture more revenue and close loop holes



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G2B Portal

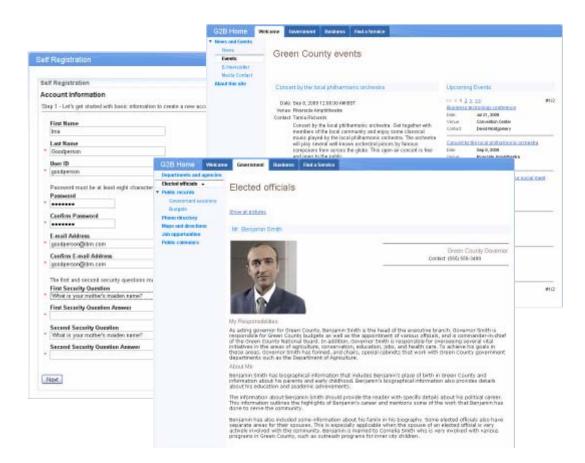
Integrated Web Content Management for Business

Enable Businesses to:

- Gain access to services
- Provide agenda transparency and participation
- Locate elected officials
- Locate relevant program information

Anonymous or Authenticated Access

- Personalization and role based access based on business profile
- Self-registration and profile management
- Search for specific content
- Rich Web 2.0 user interaction



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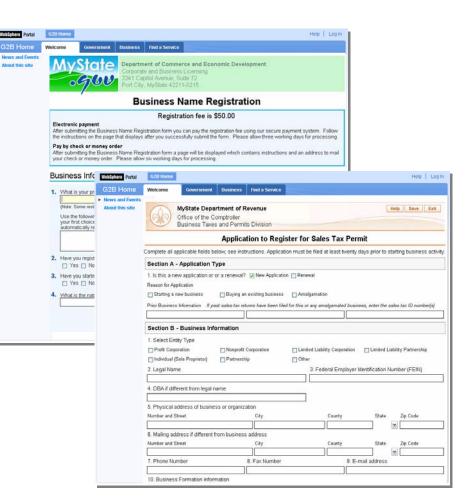
G2B Portal Self-Service Forms Based Processes

Enable Businesses to:

- Register their Business
- Secure operating permits and License
- Register to Collect and pay Taxes
- Apply for Grants and Assistance

Forms Based Processes

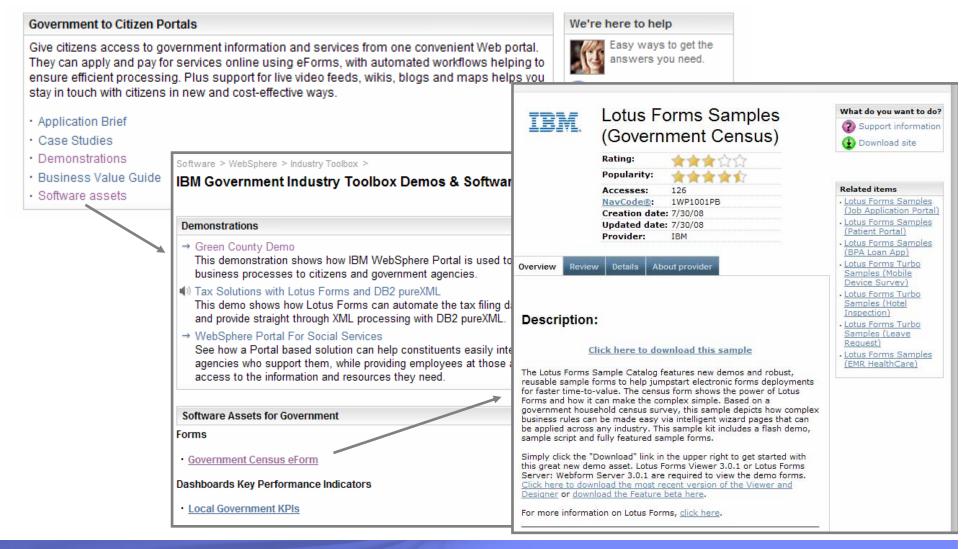
- Forms are displayed in the appropriate Portal context
- Forms Viewer Portlet
- Tasklist to Track "In Flight" Processes
- Can be Integrated with Content and Process Backends of Choice





Government Industry Toolbox

Access to government-specific WebSphere Portal and Forms assets



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IBM WebSphere Portal V6.1

Reduce deployment costs, complexity and maintenance

Faster, more flexible staging-to-production operations

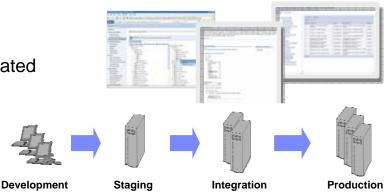
Site Management - Enhancements

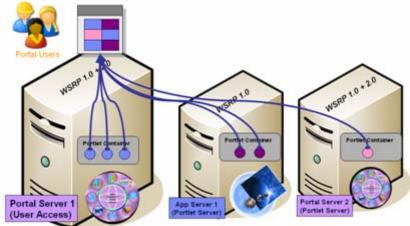
- Elimination of custom scripting/coding required pre-V6.1
- Reduced effort to move portal pages, content and their related artifacts
- Support for multiple daily updates
- Version-able and Archive-able, Workflow pluggable
- Return to a previous version very quickly
- Validate that a publish occurred correctly

Offload portlets to better manage Portal performance

New Support for Distributed Servers, JVMs

- Optionally use multiple JVMs for running your Portal
- Isolate "untrusted" Portlets from Portal
- Execute "mission-critical" Portlets in their own JVM
- Enhanced scalability for "heavy" Portlets







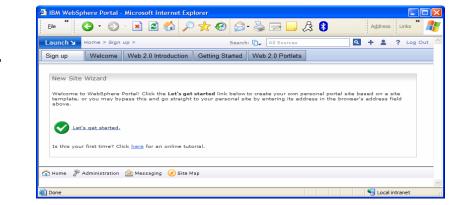
IBM WebSphere Portal V6.1

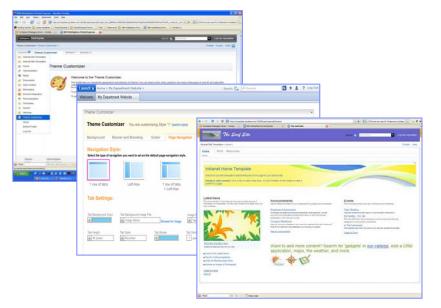
Respond Quickly To New Business Opportunities

Site Wizard

Create new sites quickly without IT

- Create a Virtual Portal
- Enroll users
- Import Portal content





Theme Customizer Change the look - no coding required!

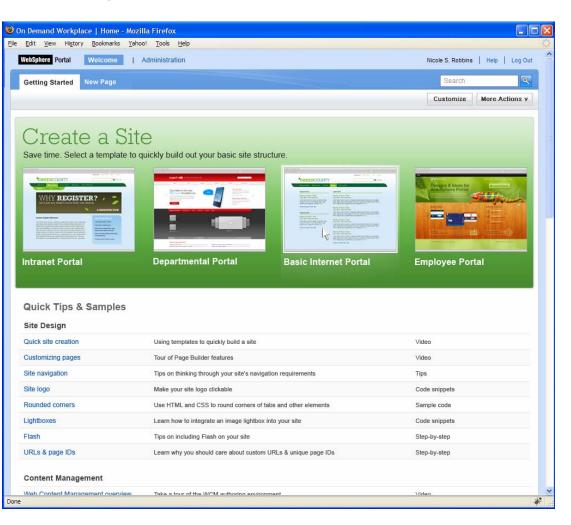
- Change the banner: logo, color, typography, border, background
- Change the typography: default size, color and style, headline size, color, etc.
- Change the navigation: orientation, tab colors, tab text
- Change the colors: page color or background, highlight color
- Change the buttons: text, color, selected and unselected states
- Show and hide footers, gutters, links, breadcrumbs, etc

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Portal Next

Quickly Establish your Web Presence using a Sample Site

- We'll soon be enabling customers to rapidly create their web sites based upon a set of site templates
- Customization of these templates will easily enable customers to establish their unique web presence quickly

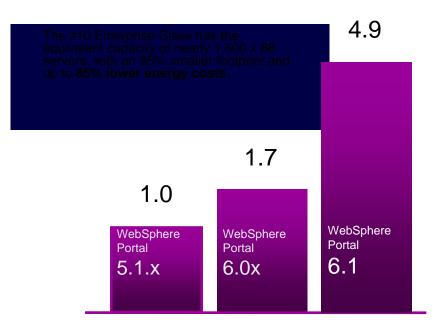


WebSphere Portal 6.1

Cost & Performance Improvements

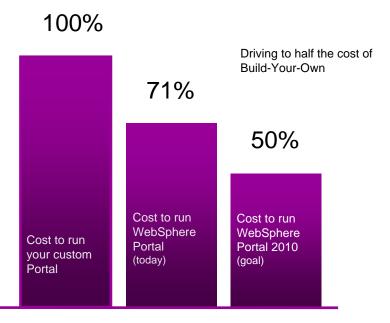
WebSphere Portal zSeries Performance Improvement almost 3X!

RELATIVE THROUGHPUT





Comparison of 5 year Total Cost of Ownership



IBM

WebSphere Portal Server & Lotus Web Content

Management on Amazon Web Services[™] (AWS)

What is AWS?

- AWS is an infrastructure web services platform in the cloud, offering organizations a cost effective, dependable and flexible way to manage their infrastructure.
- 400,000+ Developers using AWS today growing at 10,000 each month

What has IBM and AWS announced?

- . IBM and AWS have teamed up to provide:
 - No-charge development Amazon Machine Instances (AMI).
 WebSphere Portal Server and Lotus Web Content
 Management Development AMI available NOW!!!!
 - License portability for new and existing IBM customers to deploy existing IBM products and services on AWS
 - Production/paid hourly pricing for offerings available soon

What does this mean for me?



- For customers: a great way to run your portal proof of concept, development and test efforts minimizing setup time and infrastructure costs.
- For partners: Lower cost for development, test and demo facilities. Ability to easily re-bundle applications and tap into 400,000+ development community

How do I get Started? http://www.ibm.com/developerworks/downloads/ls/wps-wcmse/ec2.html



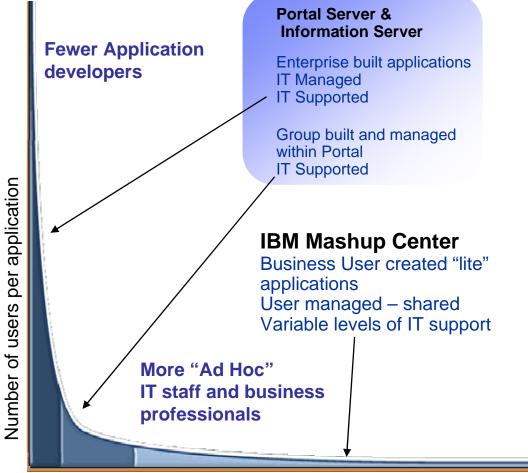
Empowering Business Users Mashups Can Solve Pent-up Demand for Applications

Situational Applications

- 1. Rapidly created to address an immediate need of an individual or community
- 2. Typically, but not necessarily, short-lived (a just-intime solution)
- 3. Good enough
- 4. Built by domain experts (knowledge workers) to solve their own problems

Why Companies want Mashups:

- **Foster innovation** by unlocking and remixing information in ways not originally planned for
- Quickly uncover new business insights by easily assembling information from multiple sources on the glass
- **Increase agility** by supporting dynamic assembly and configuration of applications
- Speed development and reduce development costs through lightweight integration, reuse and sharing



Number of applications

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A global retail distributor's mashup

- Customer Motivation: Rolebased visualization of data across the supply chain
- Scenario: Shipment Monitoring Dashboard
 - In-transit shipment details
 - Shipment location
 - Events that could disrupt shipment
- Mashup combines data and Internet-based data (piracy incidents and weather)



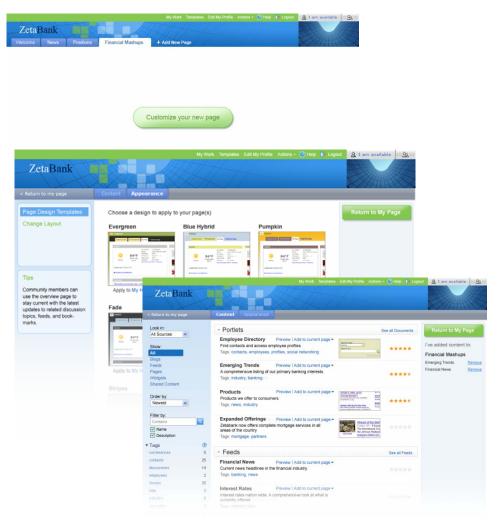
"We are interested in the potential benefits of mashup software to help us quickly create applications to solve a variety of business challenges. One example is transporting food and other items to thousands of stores on time, despite bad weather, custom delays, traffic jams and road closures. This new type software could help warn us of these problems before they happen, allowing us to anticipate supply chain incidences and risk of product unavailability in stores" – Innovation Manager and company spokesperson, 2008

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Portal Next

Build and Share your pages with control and confidence

- Simplified user experience enables authorized users to construct mashups gathering corporate infomation, internet searches, ATOM feeds and REST services
- Build one page or entire sites under I/T control and management, but without I/T's direct involvement and share them without outside help



Why Portal on System z?

System z is IBM's fastest growing server platform

- 80% of corporate data resides on or originates on mainframes.
- 95% of Fortune 500 companies continue to run mainframes--and they have available capacity.
- 2/3 of business transactions for US retail banks run directly on mainframes.
- System z servers have less than 5 minutes down time per year.
- IBM funds over 1700 System z IT professionals and 20 System z centers worldwide.

Portal on z gives you the best access to your corporate data with the ability to mash it up with data and applications from other sources in a controlled way.

Factors in platform selection *why deploy Portal on System z?*

- Proximity of applications & data
- Existing application heritage
- Performance / scalability
- Availability
- Security
- Skills
- TCO



Hardware, operating system, and middleware working together to bring true 99.999% application availability to your business critical services.

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WebSphere Portal on System z

Distributed Consolidation

System z Linux

Speedy deployment with QOS/integration.

- Applications that scale out
- •Large number of smaller appls
- Lowers TCO
- Speedy deployment
- •Align with distributed WebSphere family
- Unrivaled virtualization
- Centralized management
- Web Serving
- Presentation Services
- Development Platform
- Test/Migration/Prototyping Platform

Integration Deployment

z/OS

High QOS and significant integration with CICS, IMS or DB2.

- Applications that scale up
- •Highest QoS production environment
- •Full exploitation of zSeries and z/OS
- Tight integration with DB2, CICS, IMS
- Service level agreement management
- Dynamic load balancing
- Strict security requirements
- Highest availability
- •Disaster recovery
- Dynamic I/O configuration
- Storage management
- Enterprise Modernization capability

Lotus. software

Lotus. software

A self-managing server environment with the versatility and power to help integrate your business.



Websphere Portal on zOS

- Industry leading reliability and availability
 - Less than 5 minutes downtime Per Year
 - 99.999% at the application level
- Superior workload management
 - Workload Manager manages ALL workloads across the entire the z complex
 - Ensures that Portal gets the resources it needs to meet Service Level Agreements
- Highest U.S. Government security level z platform exclusive
 - EAL Level 5 Highest U.S. government security classification
- Unmatched options for scalability
 - Multi-processor models can connect in a Parallel Sysplex
- 100% processor utilization
 - Drive mixed workloads for ultimate processor utilization
- Specialized Engines (zAAP) to run JAVA workloads
 - Portal, WAS, Process Server
- zAAP processors are equivalent capacity to standard purpose processors, but the processor capacity of the zAAP processors are not included when determine traditional capacity-based software license charges or 3rd Party software charges
- Reduced network complexity
 - "Network in a box" with fewer discrete components





WebSphere Portal on z/OS (cont.)

- Exploit proximity to enterprise data and transactions
 - DB2 for z/OS:
 - High speed native type-2 connector (RRSAF) that is fully XA compliant and supports 2-phase commit processing
 - DB2 data sharing provides access to shared resources on an almost limitless scale in a parallel sysplex
 - CICS: Portal supports the underlying JCA connector technology for connecting to CICS via high speed 2-phase commit enabled RRS connectors as well as the newer JCA enabled connectors
 - IMS: Portal supports the underlying JCA and OTMA technologies for connecting to IMS via high speed 2-phase commit enabled RRS connectors
- Exploit z/OS Qualities of Service that WebSphere Application Server for z/OS provides, for example
 - WLM, LOGGER, SAF, RRS, ARM
 - Clustering : z/OS high-availablilty Parallel Sysplex clustering, Coupling Facility and GDPS

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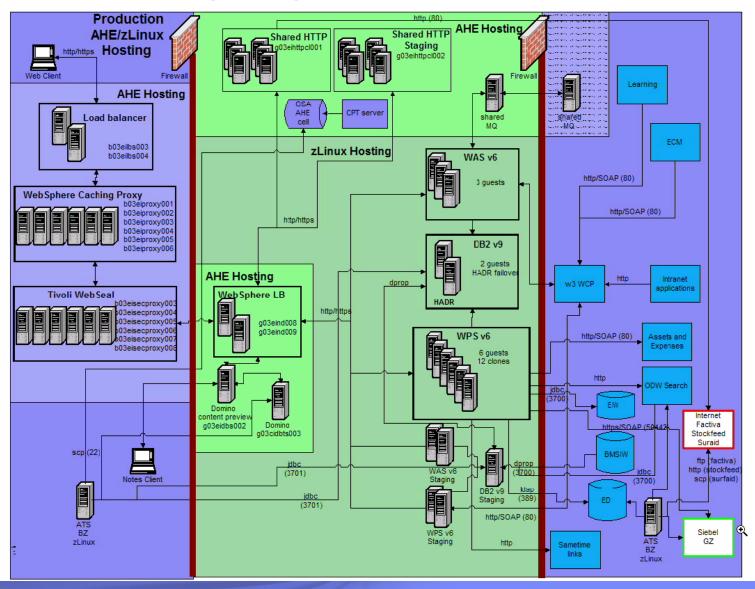
IBM's On Demand Workplace (ODW) ...

- Providing "one place" with personalized access to IBM resources
- Integrating content, learning, expertise, collaboration and business applications
- Enabling increased productivity through role-based delivery of resources
- Reducing development and deployment costs through reuse





IBM Intranet (ODW) Infrastructure



IBM

Laying the foundation to move into the future....

- System z Linux
 - Scalability support exponential growth
 - · Ability to clone systems easily: days, not weeks
 - Add CPU and other resources in hours, not days
 - Performance Response time
 - More consistent results
 - Quicker results
 - Efficiency
 - I/O Intensive applications
 - Reliability
 - Improved availability of business critical applications
 - Cost
 - Moving to better utilized System z Linux images
 - · Less labor costs for less manual intensive tasks
 - Dynamic LPAR creation has saved 5-6 weeks in creation of new development environments
- Portal R6.1
 - Web 2.0 capabilities
 - participatory business applications
 - Allows social interaction
 - Scalability support exponential growth
 - JVM improved performance (Java Virtual Machine)
 - Portlet Independence
 - CSA Client Side Aggregation
 - Shorter development time/cost
 - Identified state allows us to remove home grown functionality

TBM

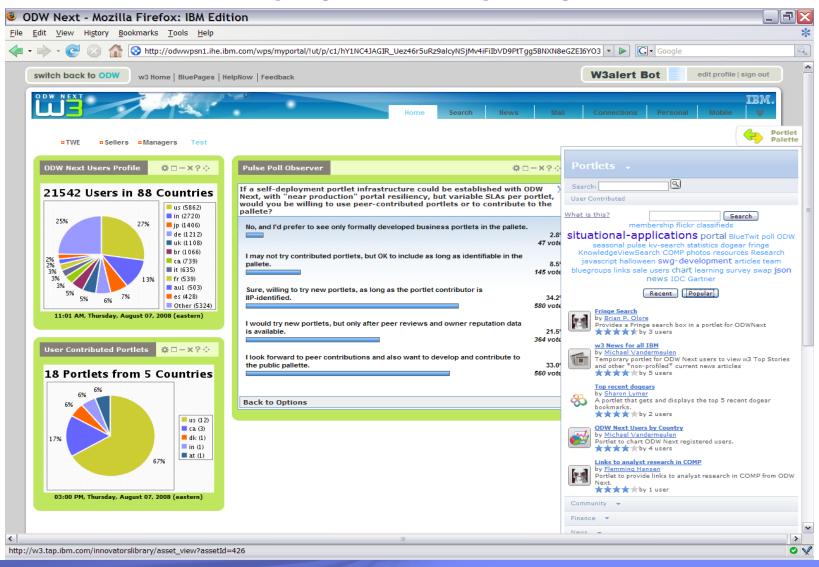
Our continued intranet evolution and innovation: ODW Next

- Perpetual Beta
- Dynamic switching between ODW and ODW Next
- Enables integrated innovation
- Built on Portal 6
- Web 2.0
- Google Gadgets
- New model for self deployment
- Remote portlets



IBM

Web 2.0 is about user participation – a goal of the future ODW is to be an employee Participatory Portal





Summary

- Web 2.0, Social Software and user contribution and collaboration are hot topics and will be leveraged by leading companies to spur innovation and accelerate their business goals
- WebSphere Portal provides a proven, enterprise class solution that enables I/T to deploy these web 2.0 user experiences, with more web 2.0 and social elements coming in the future.
- WebSphere Portal when deployed on z systems provides a centralized, scaleable and manageable platform with unmatched price/performance for integrating core business processes with user contributed and customized content to maximize business impact.





nank You



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Resources Learn more

- WebSphere Portal: <u>http://www-01.ibm.com/software/websphere/portal/</u>
 - zOS: http://www-01.ibm.com/software/genservers/portalzos/
 - Library: http://www-306.ibm.com/software/genservers/portal/library/
 - Industry Toolkits: <u>http://www-01.ibm.com/software/websphere/portal/industry/</u>
 - Webcasts
 - "WebSphere Portal and Dashboards on System z: http://www-01.ibm.com/software/os/systemz/telecon/10sep/
 - "Unleash the power with WebSphere Portal 6.1 and Web 2.0": <u>http://www.ibm.com/software/info/people/portalwebcast/index.jsp</u>
 - "IBM WebSphere Portal Web 2.0 Features": <u>http://www.youtube.com/watch?v=Mr5g2Lh4HmA</u>
- Lotus Forms:
 - Library: <u>http://www-01.ibm.com/software/lotus/forms/library.html</u>
 - eForms: http://www-01.ibm.com/software/lotus/products/forms/
 - Catalog: http://www-01.ibm.com/software/lotus/forms/catalog/
- IBM Mashup Center: http://www-01.ibm.com/software/info/mashup-center/
 - Library: http://www-01.ibm.com/software/info/mashup-center/library.html
 - Try out IBM Mashup Center on Lotus Greenhouse: <u>https://greenhouse.lotus.com/home/product.jsp?p=mashups</u>
 - IBM Mashup Center wiki: <u>http://www-10.lotus.com/ldd/mashupswiki.nsf</u>
 - Other sources:
 - IBM Mashup Center on DEMOZone: http://demos.dfw.ibm.com/on_demand/Demo/IBM_Demo_IBM_Mashup_Center-Jul08.html
 - Keep Up with New Developments at our "Mix and Mash" blog: <u>http://www.mix-and-mash.com</u>
 - How-to Details for IBM Mashup Center: <u>http://youtube.com/user/ltsMashtastic</u>



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