Self-Service Module for OmniFind Discovery Edition

IBM.®

Version 8.4

Quick Start Guide

This guide is intended to get you started with a basic installation of IBM Self-Service Module for OmniFind Discovery Edition.

Product Overview

IBM® Self-Service Module for OmniFind™ Discovery Edition enables you to enhance self-service portals by allowing customers, partners, and employees to easily locate enterprise-wide information that is personalized for their specific needs.

1 Step 1: Access your software

If you download your product from Passport Advantage®, follow the directions in the download document:
http://www.ibm.com/support/docview.wss?rs=3035&uid=swg24013880

This product offering includes:
• IBM Self-Service Module for OmniFind Discovery Edition, Version 8.4

2 Step 2: Evaluate your hardware and system configuration

For information about system requirements, see the requirements for IBM OmniFind Discovery Edition:

http://publib.boulder.ibm.com/infocenter/discover/v8r4/topic/com.ibm.discovery.ds.install.doc/g_IG_sys_req.htm

3 Step 3: Review the base architecture and the installation steps

Self-Service Module → OmniFind Discovery Edition

4 Step 4: Access your documentation

For complete documentation, see the IBM OmniFind Discovery Edition information center:

http://publib.boulder.ibm.com/infocenter/discover/v8r4/topic/com.ibm.discovery.ds.nav.doc/cdsnav_welcome.html

5 Step 5: Install Self-Service Module

To begin the installation process, place your CD into the CD-ROM drive or download the electronic distribution.

Run the appropriate installation file for your environment:
• `setup_win32.exe` (for Windows®)
• `setup_sunos.bin` (for Solaris)
• `setup_linux.bin` (for Linux®)
• `setupaix.bin` (for AIX®)

For complete installation instructions, see the *Self-Service Module for OmniFind Discovery Edition User's Guide*:

http://publib.boulder.ibm.com/infocenter/discover/v8r4/topic/com.ibm.discovery.ds.selfservice.doc/
t_SS_Installing_Self_Service.htm

More Information

For additional technical resources, see the following Web sites:

- **Self-Service Module product information:** http://www.ibm.com/software/data/enterprise-search/omnifind-discovery/selfservice.html
- **IBM OmniFind Discovery Edition product information:** http://www.ibm.com/software/data/enterprise-search/omnifind-discovery/
- **Technical support:** http://www.ibm.com/software/data/enterprise-search/omnifind-discovery/support.html