How managers use Enterprise Social Networks?

A study with 12 business units over 2 years

Who are we ?

- An academic team of knowledge scientists working on the EU-funded Indira knowledge sharing project

What do we requested from participant companies ?

- Each employee receive his/her own web page on the business unit intranet

- We post on employee’s pages 24 questionnaires specially designed to extract their knowledge and make it searchable, useful to others

- Employees are incentivized to fill-in fully their intranet page, answering all questions

- Each employee can search all other employees sites, asking questions

The participant companies

- 2 engineering companies
- 3 banks
- 2 telco businesses
- 2 public organizations
- 2 hospitals
- 1 consulting businesses

..we still look for 10 participant units before publishing the study

The results of the study

- What information should be collected from employees for business use?
- How to collect this information without employees harassment?
- How to motivate employees to share their knowledge?
- How to distribute this knowledge at the right employee, at the right moment?
- What is the best technology to run such knowledge sharing program?
- What are the difficulties and drawbacks?

What employee's knowledge is the most easy and beneficial to share?

- CV and job descriptions
- Ranking on competencies list
- Frequently asked questions and their answers
- Problem solving methods
- Improvement ideas
- Leads on customers and competitors
- Hot news on experts topics
- Teaching and mentoring offers
- Favorite documents commented
- Potential contributions to objectives and projects

What are the most frequent searches on the intranet?

- Who has this competency in this company?
- Who knows this customer?
- What is the solution to this problems?
- What is the best document on this issue?
- Who is this colleague: CV, job description ?
- What is the answers to that question?
- Who has the same profile as me in this company: job, clients, project, objective,…?

Knowledge capture level

- LinkedIn: level 2/10
- Typical in-company HR file: 4/10
- Indira HQL questionnaires: level 8/10

We tested the reverse use

- Managers send demands to targeted employees with the right profile
  - Who can contribute to this objective / project?
    - If yes, how?
  - Who can staff this job?

What are the difficulties?

- Design the questionnaires
  - For high knowledge extraction rate with no harassment for responders and
  - For structuring unstructured knowledge to facilitate search engine tasks

What employees appreciated the most?

- Find unknown colleagues with a similar profile: CV, job descriptions, objectives, projects, customers, problems,…
- Find help and answers to their open questions launched on the network
- Show off their competencies and experiences to everybody , putting themselves on the company map
- Receiving visits and demands from remote executives for their skills or know-how

What managers appreciated the most?

- Collecting “I contribute” for their initiatives, projects and objectives
- Building an internal university and mentoring program to integrate new hires faster
- Let customers see all competencies in the company on the extranet

What are the ways to motivate employees to share?

- A structured, ergonomic presentation of the questionnaires
- Well designed questions
- Stats on the number and origin of their page's visitors and followers
- A give and take policy
- Points for the quality of their page during their annual evaluation

How HR use the intranet?

- Staff internal positions with posted CV
- Contribute to business objectives with employees sourced ideas and contributions
- Build an internal university

How to link knowledge with results?

- All knowledge units are linked to a project or to a process through a URL

What were the good surprises?

- The high employees participation at 85 % with an average questionnaire completion rate of 76%

- The ability of Google Custom Search to find the relevant information quickly

How to increase team cohesion with Indira?

- Sharing profiles and news is less useful in a frequently interacting team or workgroup

- What is useful to share to improve team cohesion?
  - Open agenda
  - Open contact list
  - Team bible, joint local procedures
  - Joint scoreboard and objectives
  - Team replacement chart
  - Joint projects status
  - Delegation list

Structuring employees feedback

- I say
- I know
- I join
- I contribute
- I like

New research

- From employees profiles to business objectives profile, presenting the business unit objectives and project with the same structure as employee profile
  - Objective description
  - Objectives requested competencies
  - Objectives owner

Case study

Cegelec Vinci

The competencies list

- A list of 124 general competencies + engineering competencies + company-specific competencies
- Employees self-evaluate on the list as User, Pro or Expert
- Experts give e-courses and e-mentor newly hired engineers.
- Each competent employee designs a training on his topic for other employees online certification

1000 knowledge bricks

Conclusions

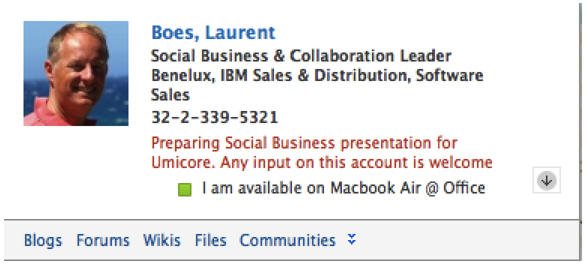
Conclusion

- It’s feasible to extract more knowledge from employees to be useful to the business if
    - The questionnaires are ergonomic
    - The employees are incentivized
    - The search engine is personalized

Our next steps

- Publishing the book in the US “On the shoulder of a giant, your people”
- Convince the ESN leader, IBM software, to include those methods into their social software
- Integrating our knowledge sharing questionnaires and processes into social platforms like IBM Connections

Creating a Smarter Workforce



Boes, Laurent
Social Business & Collaboration Leader
Benelux, IBM Sales & Distribution, Software
Sales
32-2-339-5321

Preparing Social Business presentation for Umicore. Any input on this account is welcome

🟩 I am available on Macbook Air @ Office

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“I believe the real difference between success and failure in a corporation can very often be traced to the question of how well the organization brings out the great energies and talents of its people.”

Thomas Watson, Jr.

Former CEO of IBM

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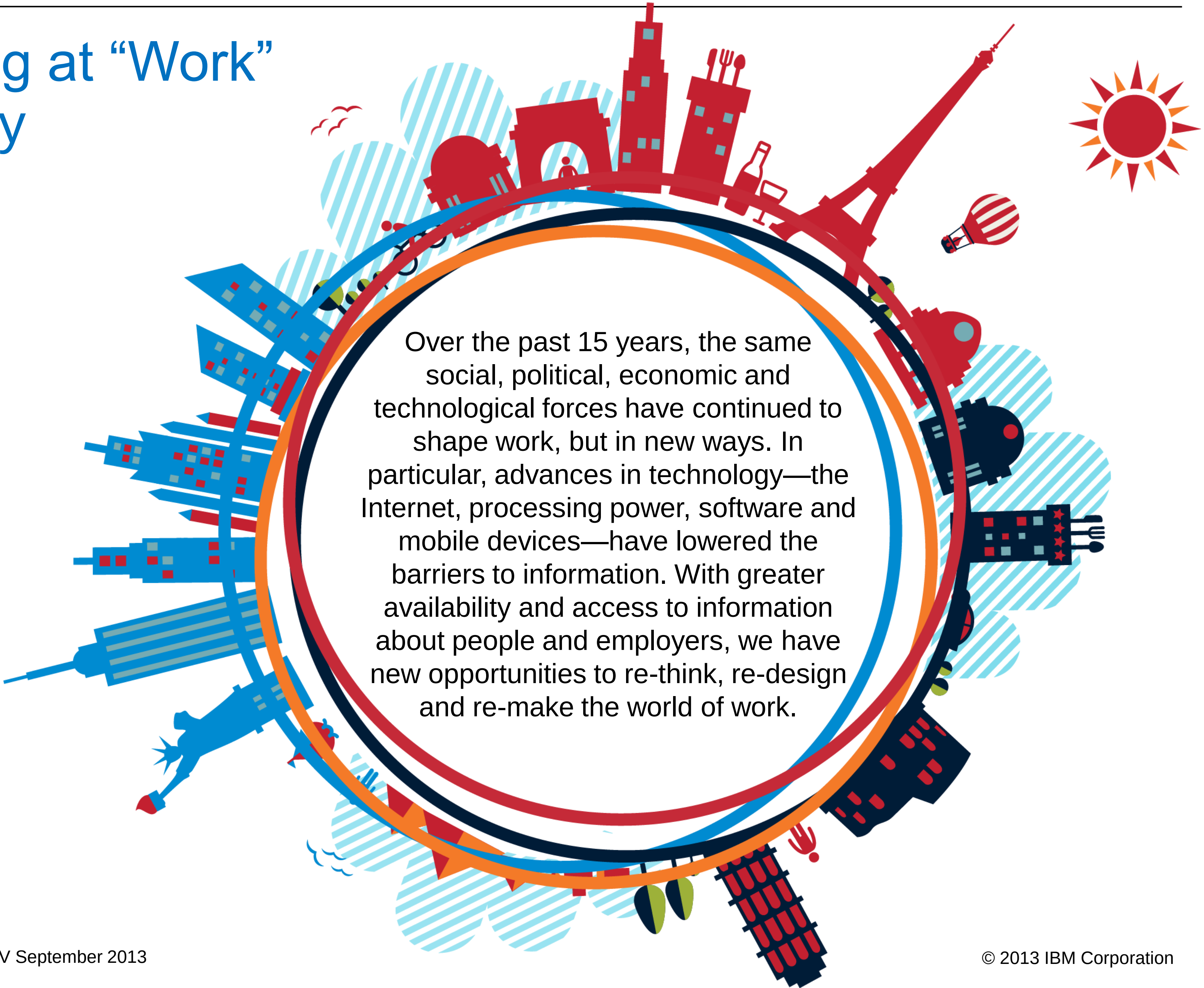
Looking at “Work” globally



Over the past 15 years, the same social, political, economic and technological forces have continued to shape work, but in new ways. In particular, advances in technology—the Internet, processing power, software and mobile devices—have lowered the barriers to information. With greater availability and access to information about people and employers, we have new opportunities to re-think, re-design and re-make the world of work.

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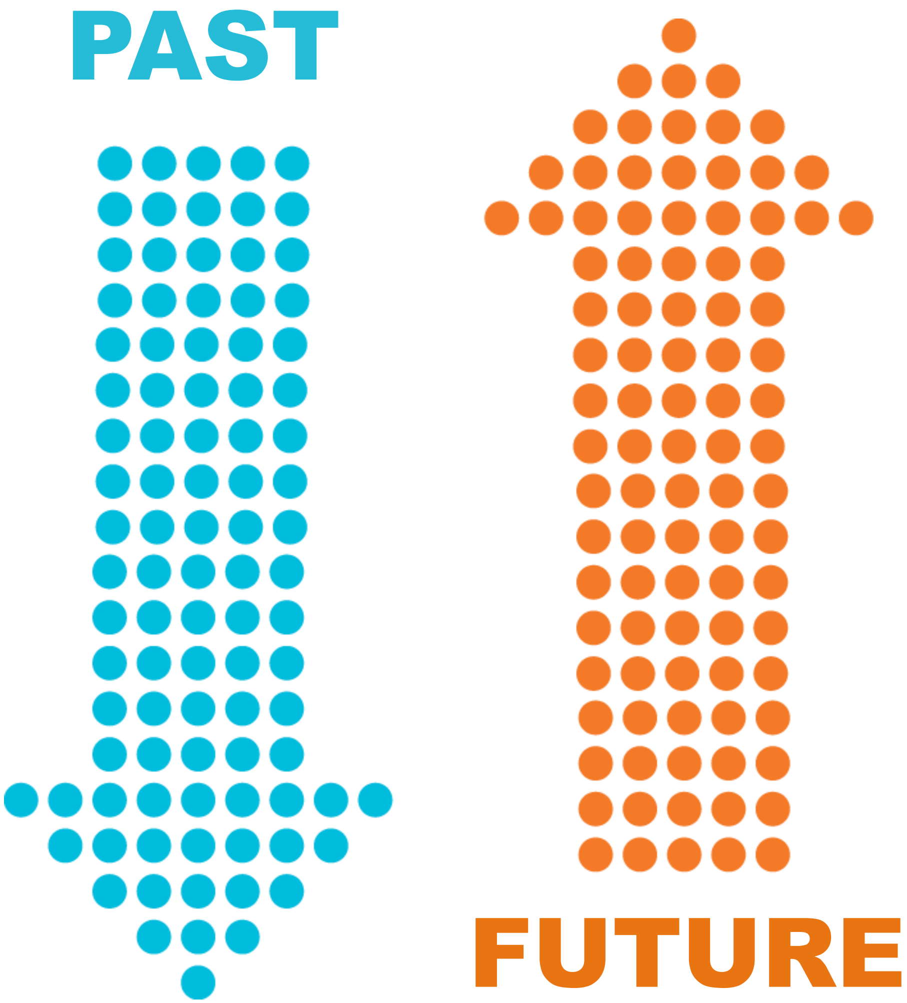
And, the management of “Work” has changed



It was often about top-down management

Now, it’s about leveraging our collective intelligence

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So, what’s driving this change in work?

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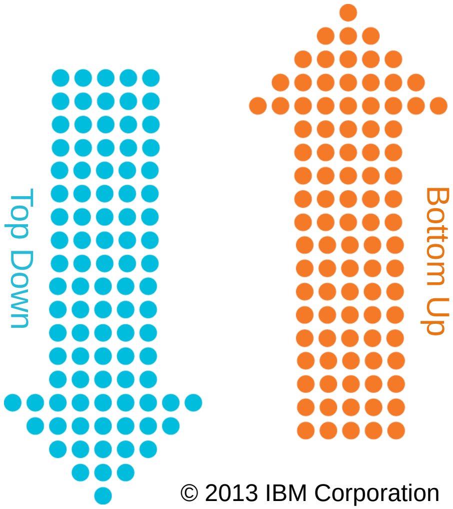
1. The rise of social in the workplace

We are connecting with each other more quickly than ever before, and we’re doing it in new ways.

25% Productivity increase



Source: McKinsey Global Institute, July 2012 - "The Social Economy: Unlocking Value and Productivity Through Social Technologies."

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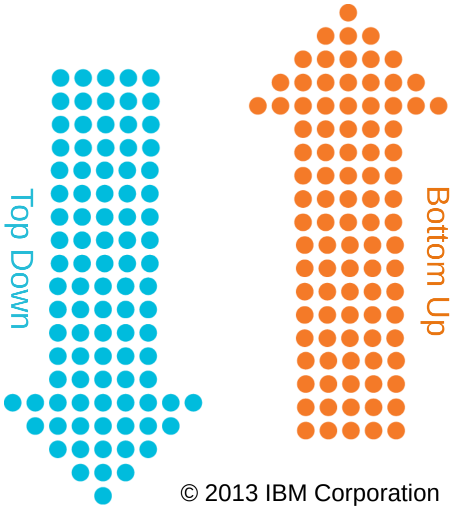
2. The rise of big data and analytics

Decisions once made based on limited information and gut feelings are now being made based on insights extracted from the exabytes of information that people and employers publish every day.

63% | See it as a competitive advantage



Source: IBM Institute for Business Value, October 2012 - “Analytics: The real-world use of big data, How innovative enterprises extract value from uncertain data”

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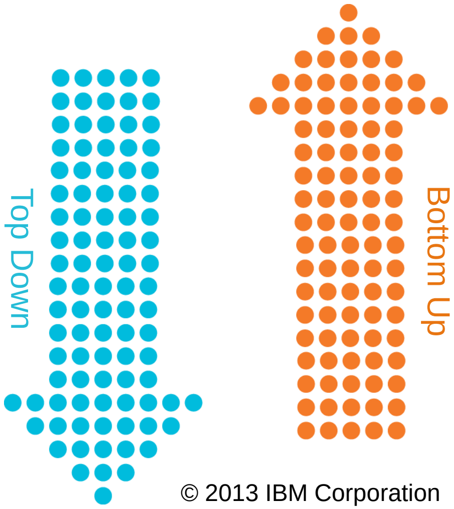
3. The rise of mobile technology

Now, with almost 75% of the world's population with a mobile device[4], that information is not only accessible, but available at your fingertips.

75% | Have a mobile device today



Source: Mashable study, July 2012 – "75% of World Has Access to Mobile Phones"

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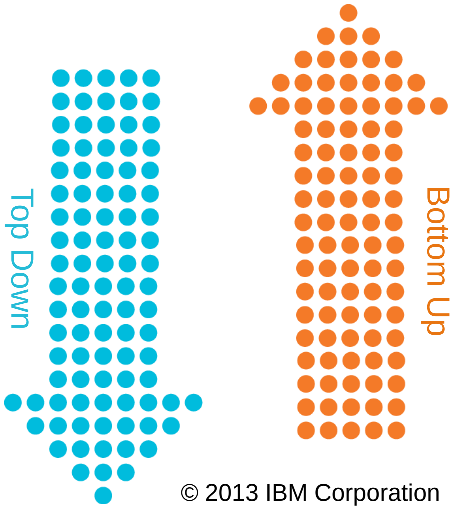
4. The rise of the independent worker

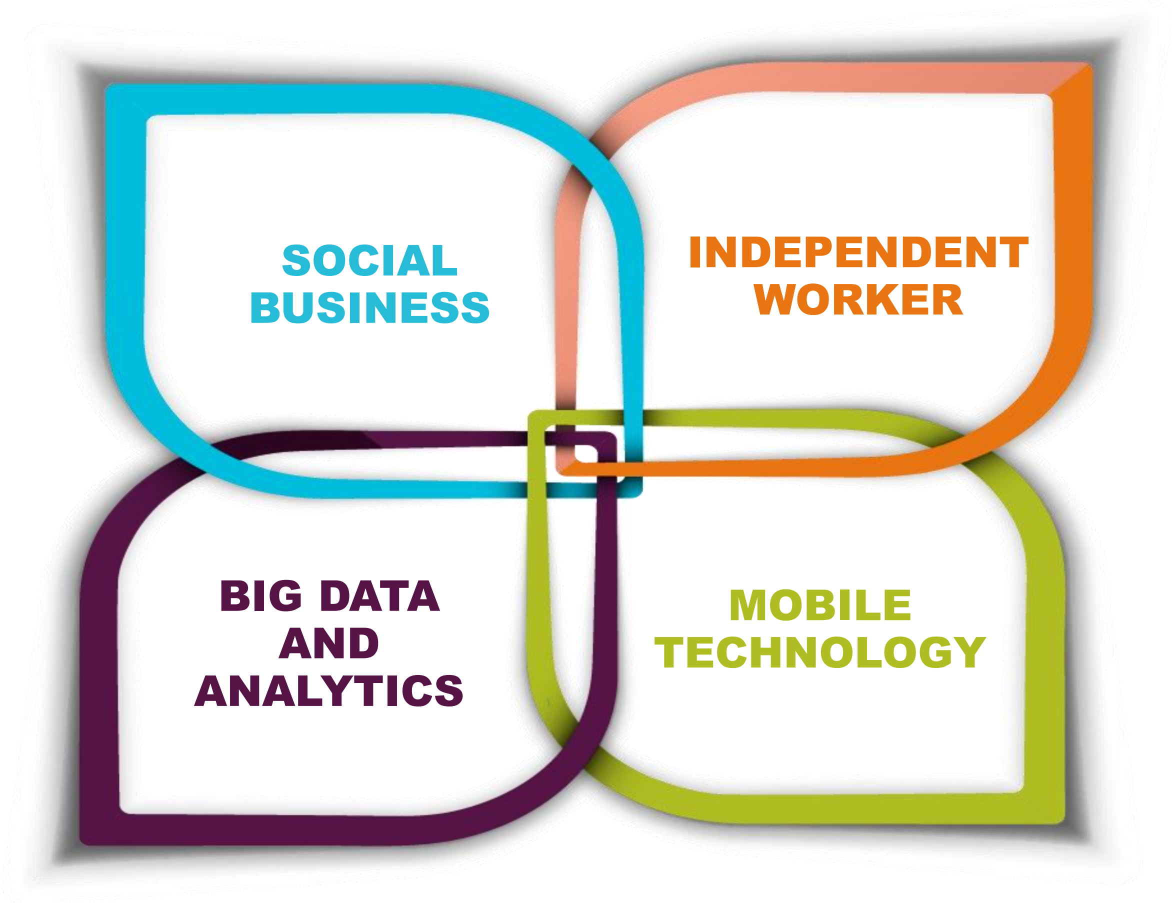
More people are striking out on their own and as human capital becomes the leading source of sustained economic value, employers are looking for better ways to partner with independent and non-traditional workers.

30% | Consider themselves not, white or blue collar but no collar employees



Source: Deloitte, 2012 – “Brawn from Brains: Talent, Policy and the Future of American Competitiveness”

All these intertwined dynamics require a comprehensive point of view



SOCIAL BUSINESS

INDEPENDENT WORKER

BIG DATA AND ANALYTICS

MOBILE TECHNOLOGY

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Our Point of View. We can reinvent work through….

1 Enhancing the power of human judgment by using both mathematical and behavioral science analytics.

2 Eliminating hierarchies by implementing tools that empower the collective intelligence of an organization

3 Forming a true labor market built from long term needs and the career desires of the individual

4 Creating radical transparency across organizations by using social networks to create constant collaboration

5 Causing career paths and 'best fit roles' to be predicted for people and businesses.

6 Creating the new supply chain for the 21st Century of workers and the work needing to be done.

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Therefore, if we could harness the power of big data and analytics with human insight, human behavior and workforce solutions, along with social and mobile technologies, we could bring people and employers together to do more meaningful and valuable work to drive business.

We call it **Smarter Workforce**

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Smarter Workforce demo time!!

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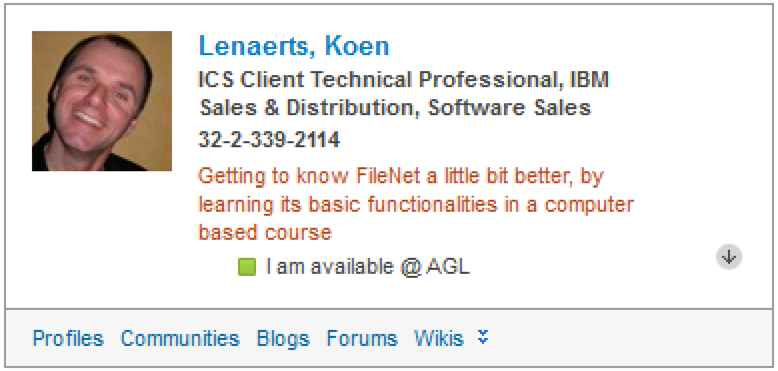

Lenaerts, Koen

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Getting to know FileNet a little bit better, by learning its basic functionalities in a computer based course

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koen_lenaerts

IBM Social Business

#ibmsocialbiz

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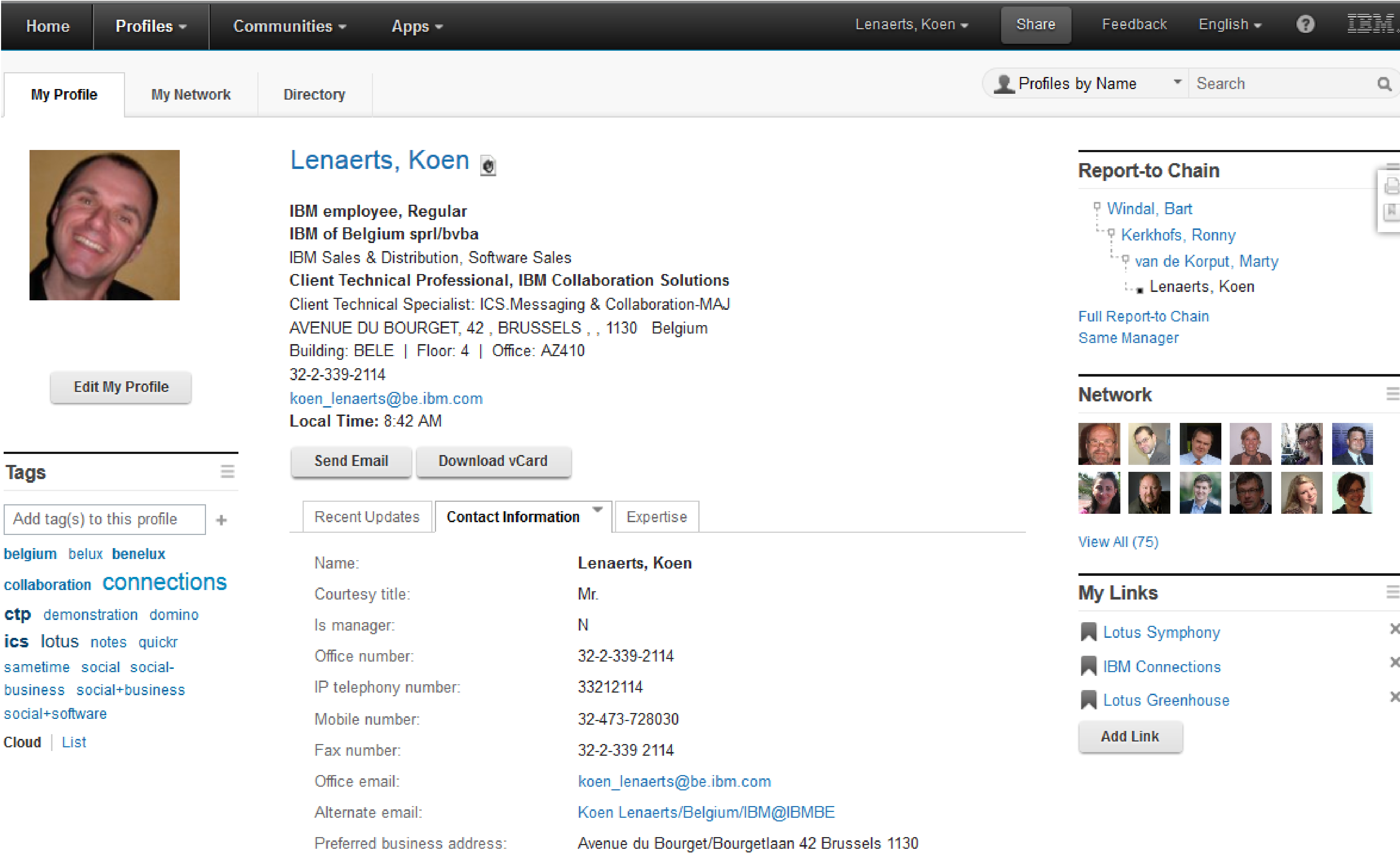
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Tags

Add tag(s) to this profile

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Report-to Chain

- Windal, Bart
  - Kerkhofs, Ronny
    - van de Korput, Marty
      - Lenaerts, Koen

Full Report-to Chain
Same Manager

Network

View All (75)

My Links

- Lotus Symphony
- IBM Connections
- Lotus Greenhouse

Integrated Capabilities of IBM Connections

Profiles
Find the people you need

Communities
Work with people who share common roles and expertise

Files
Post, share, discover, edit documents, presentations, and more

Wikis
Create web content together

Activities
Organize your work and tap your professional network

Forums
Exchange ideas with, and benefit from the expertise of others

Home page
See what's happening across your social network

Social Analytics
Discover who and what you don't know via recommendations

Micro-blogging
Reach out for help or share news with your social network

Bookmarks
Save, share, and discover bookmarks

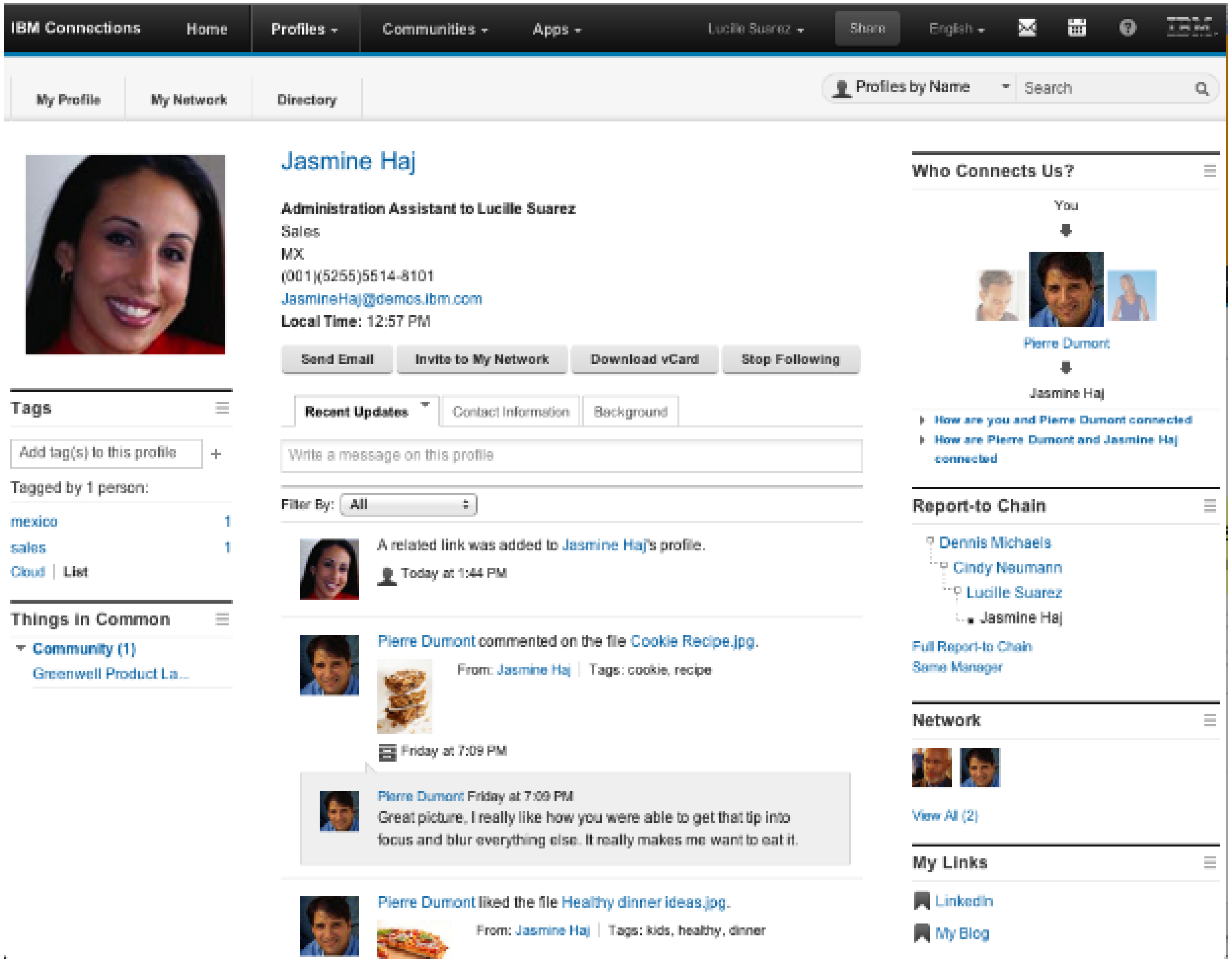
Blogs / Ideation Blogs
Present your own ideas, and learn from others

Mobile
Access Connections anywhere, anytime with mobile & tablet access

Profiles

Find the right expert

- Combines HR and user generated data
- Quickly find the people and expertise you need
- Post a status message informing your network of what you are doing
- Grow and maintain your professional network
- Communicate to your network your expertise and content
- Profiles can be made inactive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Recent Updates
Contact Information
Background
Tags
Add tag(s) to this profile
Cloud | List
Things in Common
Who Connects Us?
Report-to Chain
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Jasmine Haj

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Sales
MX
(001)(5255)5514-8101
JasmineHaj@demos.ibm.com
Local Time: 12:57 PM

Write a message on this profile

Filter By: All

A related link was added to Jasmine Haj's profile.
Today at 1:44 PM

Pierre Dumont commented on the file Cookie Recipe.jpg.
From: Jasmine Haj | Tags: cookie, recipe
Friday at 7:09 PM

Pierre Dumont Friday at 7:09 PM
Great picture, I really like how you were able to get that tip into focus and blur everything else. It really makes me want to eat it.

Pierre Dumont liked the file Healthy dinner ideas.jpg.
From: Jasmine Haj | Tags: kids, healthy, dinner

Tagged by 1 person:

mexico	1
sales	1

Community (1)
Greenwell Product La...

You
Pierre Dumont
Jasmine Haj
How are you and Pierre Dumont connected
How are Pierre Dumont and Jasmine Haj connected

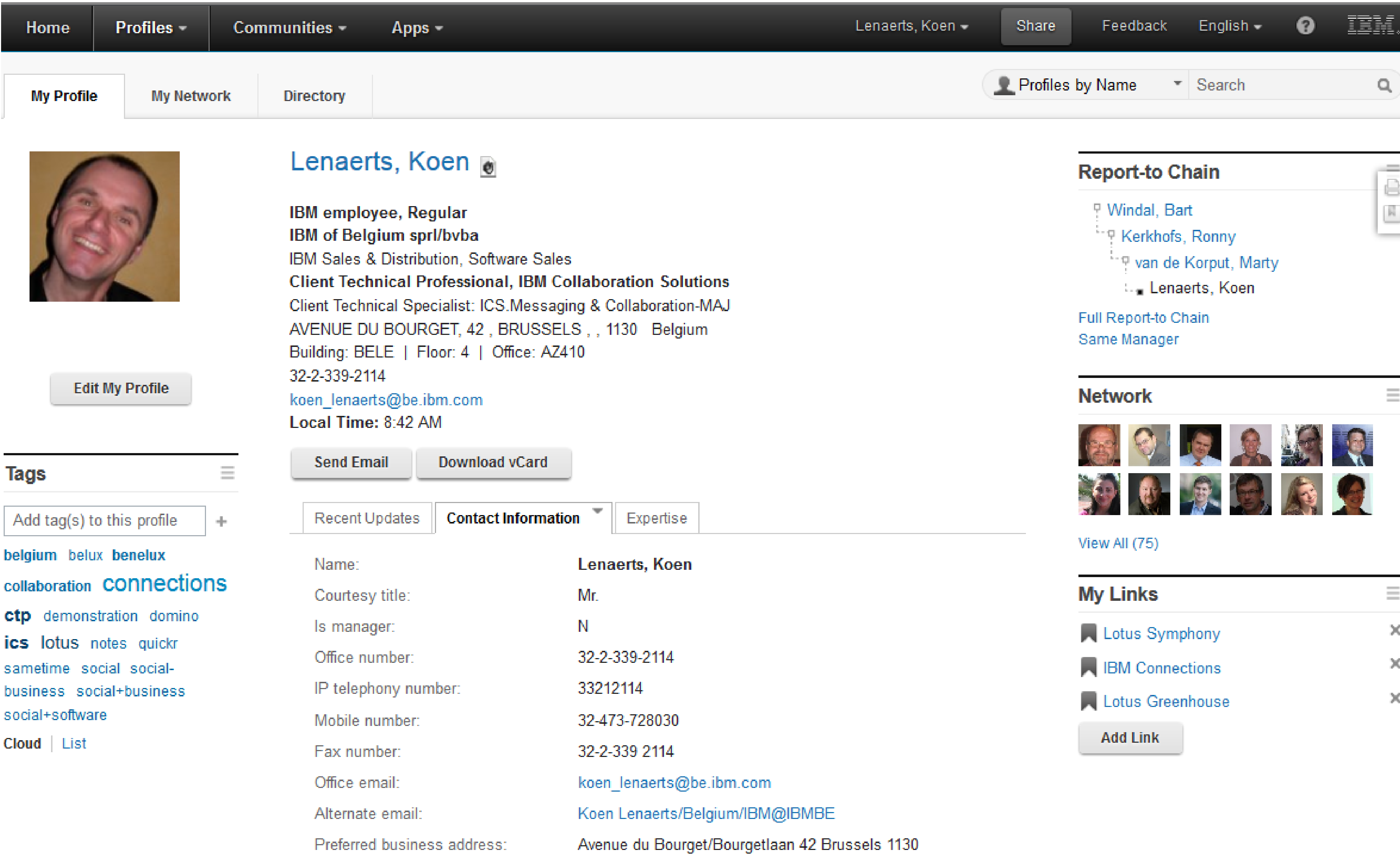
Dennis Michaels
  Cindy Neumann
    Lucille Suarez
      Jasmine Haj
Full Report-to Chain
Same Manager

View All (2)

LinkedIn
My Blog

Smarter software for a Smarter Planet

Profiles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Smarter software for a Smarter Planet

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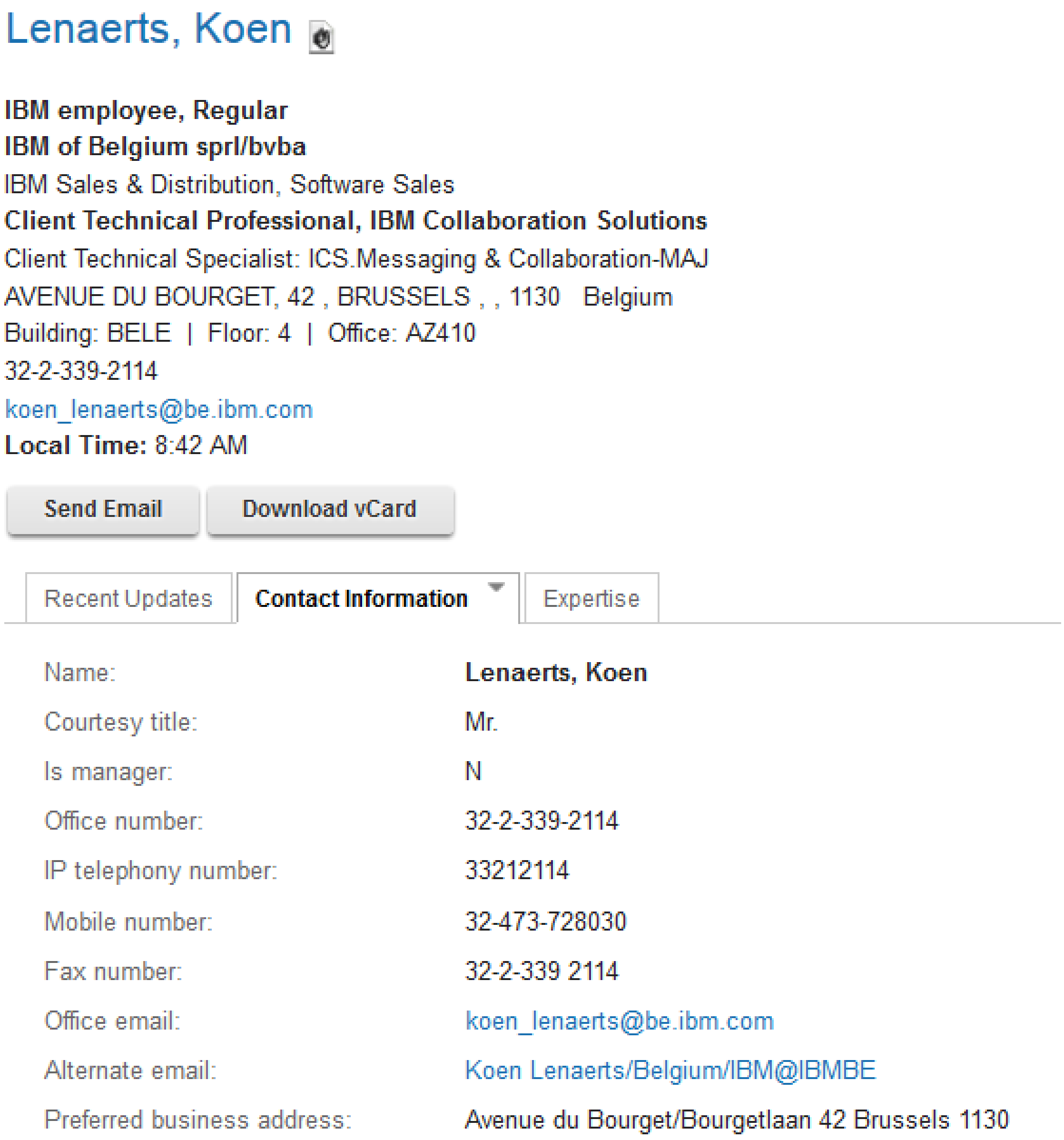

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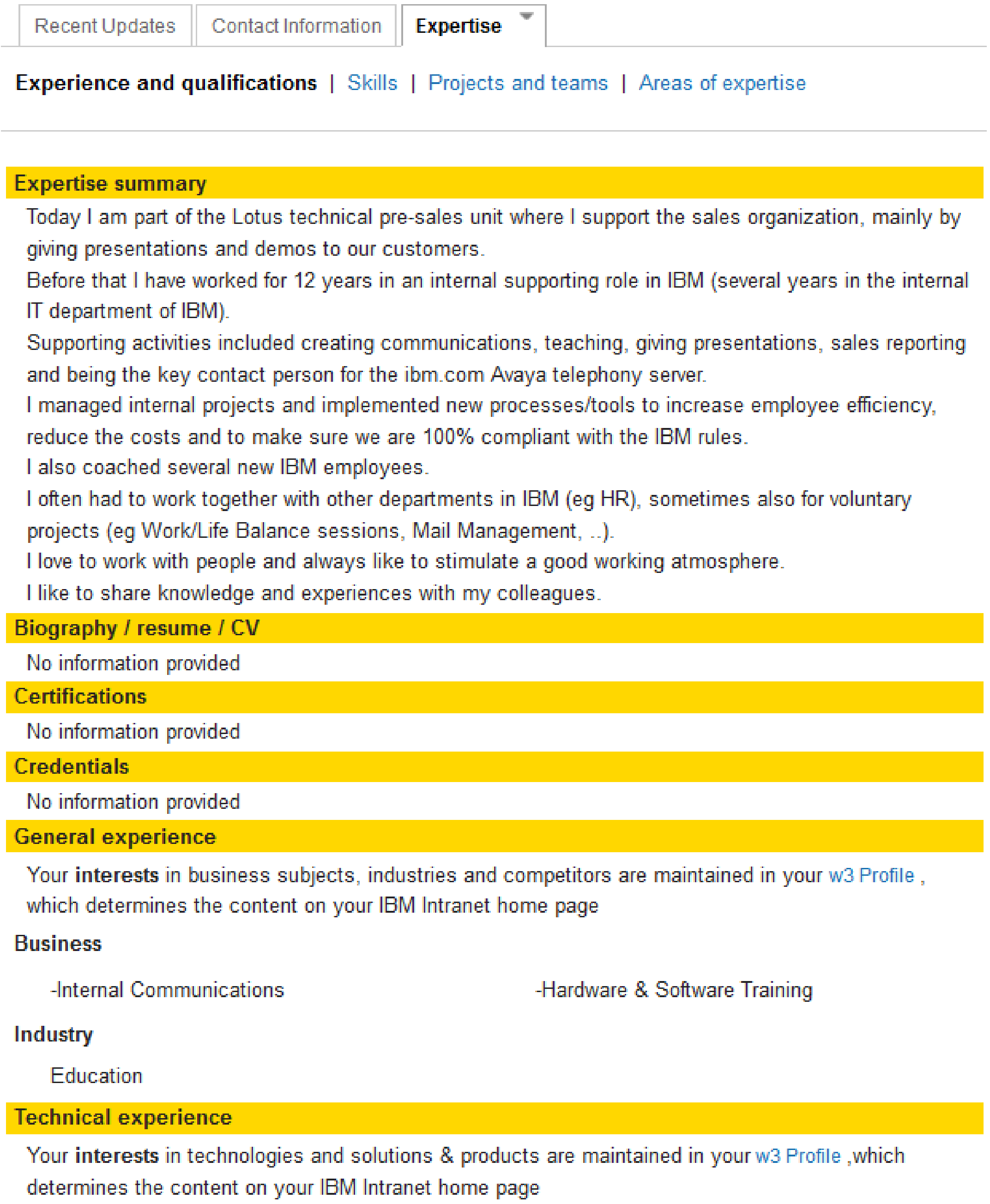

Recent Updates
Contact Information
Expertise
Experience and qualifications | Skills | Projects and teams | Areas of expertise

Expertise summary

Today I am part of the Lotus technical pre-sales unit where I support the sales organization, mainly by giving presentations and demos to our customers.

Before that I have worked for 12 years in an internal supporting role in IBM (several years in the internal IT department of IBM).

Supporting activities included creating communications, teaching, giving presentations, sales reporting and being the key contact person for the ibm.com Avaya telephony server.

I managed internal projects and implemented new processes/tools to increase employee efficiency, reduce the costs and to make sure we are 100% compliant with the IBM rules.

I also coached several new IBM employees.

I often had to work together with other departments in IBM (eg HR), sometimes also for voluntary projects (eg Work/Life Balance sessions, Mail Management, ..).

I love to work with people and always like to stimulate a good working atmosphere.

I like to share knowledge and experiences with my colleagues.

Biography / resume / CV

No information provided

Certifications

No information provided

Credentials

No information provided

General experience

Your **interests** in business subjects, industries and competitors are maintained in your w3 Profile , which determines the content on your IBM Intranet home page

Business

-Internal Communications
-Hardware & Software Training

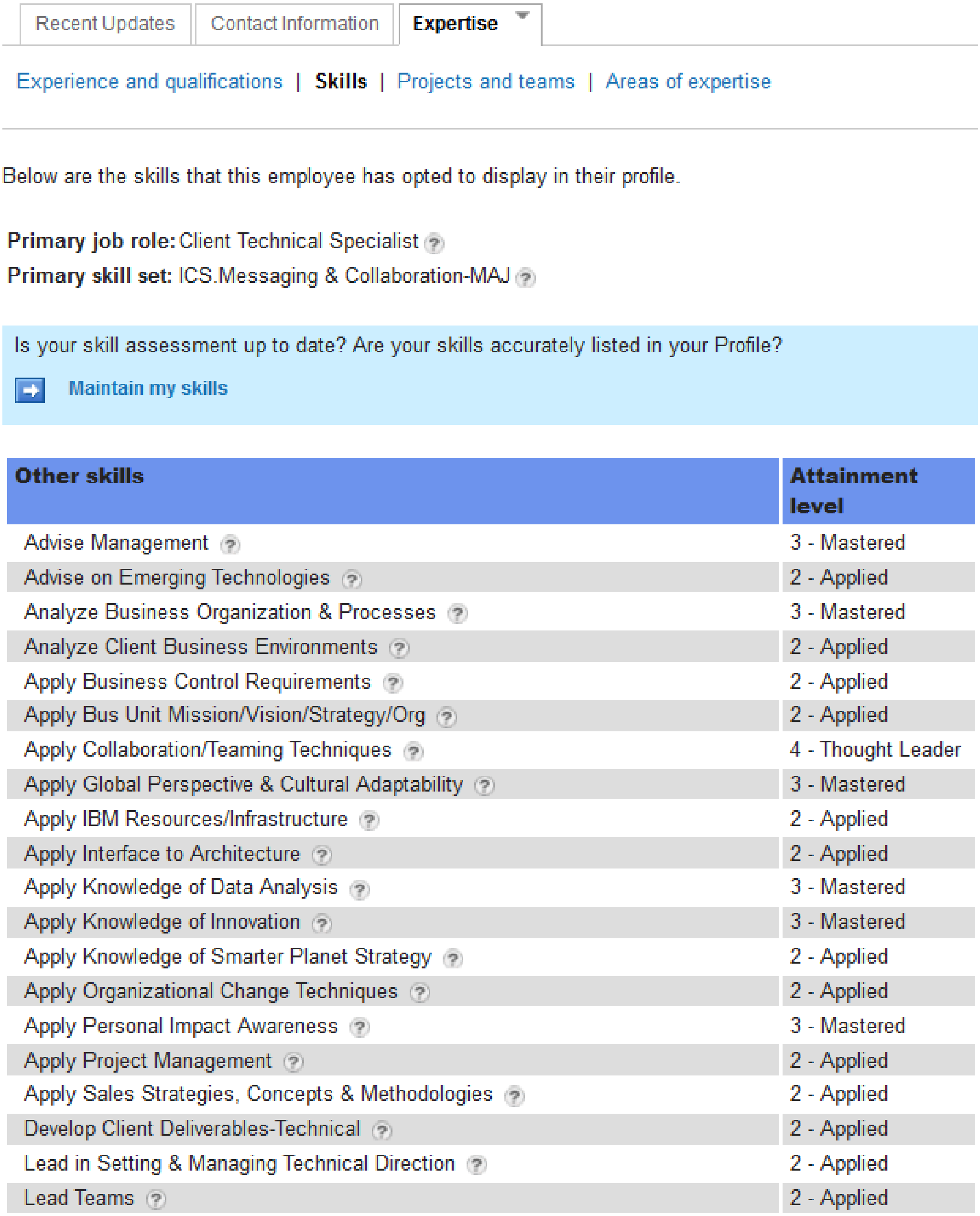
Industry

Education

Technical experience

Your **interests** in technologies and solutions & products are maintained in your w3 Profile ,which determines the content on your IBM Intranet home page

Profiles


Recent Updates
Contact Information
Expertise
Experience and qualifications | Skills | Projects and teams | Areas of expertise
Maintain my skills

Below are the skills that this employee has opted to display in their profile.

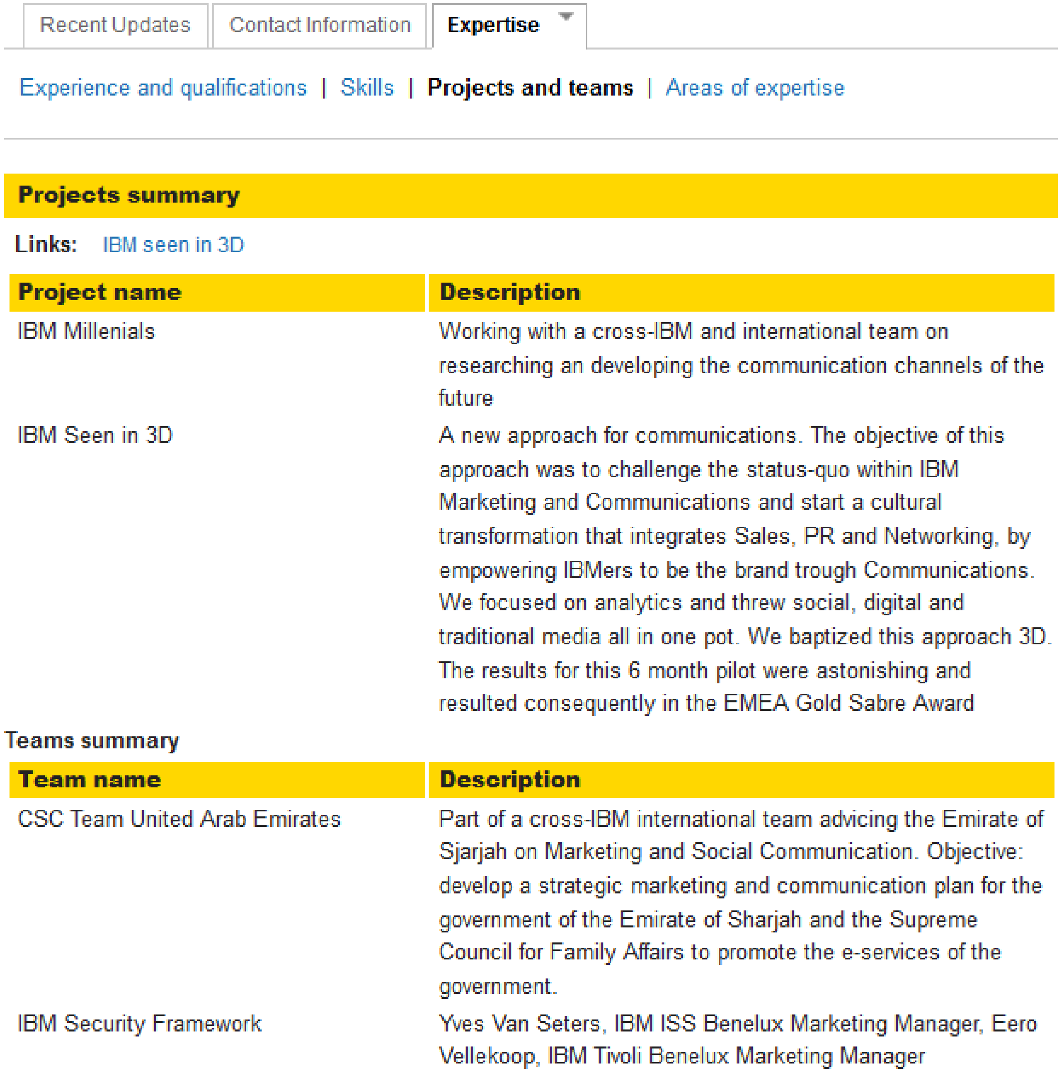
Primary job role: Client Technical Specialist

Primary skill set: ICS.Messaging & Collaboration-MAJ

Is your skill assessment up to date? Are your skills accurately listed in your Profile?

Other skills	Attainment level
Advise Management	3 - Mastered
Advise on Emerging Technologies	2 - Applied
Analyze Business Organization & Processes	3 - Mastered
Analyze Client Business Environments	2 - Applied
Apply Business Control Requirements	2 - Applied
Apply Bus Unit Mission/Vision/Strategy/Org	2 - Applied
Apply Collaboration/Teaming Techniques	4 - Thought Leader
Apply Global Perspective & Cultural Adaptability	3 - Mastered
Apply IBM Resources/Infrastructure	2 - Applied
Apply Interface to Architecture	2 - Applied
Apply Knowledge of Data Analysis	3 - Mastered
Apply Knowledge of Innovation	3 - Mastered
Apply Knowledge of Smarter Planet Strategy	2 - Applied
Apply Organizational Change Techniques	2 - Applied
Apply Personal Impact Awareness	3 - Mastered
Apply Project Management	2 - Applied
Apply Sales Strategies, Concepts & Methodologies	2 - Applied
Develop Client Deliverables-Technical	2 - Applied
Lead in Setting & Managing Technical Direction	2 - Applied
Lead Teams	2 - Applied

Profiles


Recent Updates
Contact Information
Expertise
Experience and qualifications | Skills | Projects and teams | Areas of expertise

Projects summary

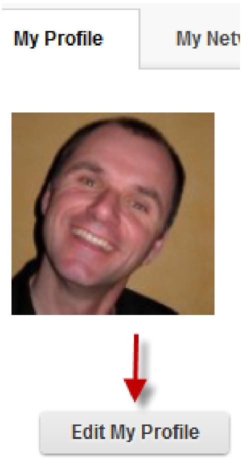
Links: IBM seen in 3D

Project name	Description
IBM Millenials	Working with a cross-IBM and international team on researching an developing the communication channels of the future
IBM Seen in 3D	A new approach for communications. The objective of this approach was to challenge the status-quo within IBM Marketing and Communications and start a cultural transformation that integrates Sales, PR and Networking, by empowering IBMers to be the brand trough Communications. We focused on analytics and threw social, digital and traditional media all in one pot. We baptized this approach 3D. The results for this 6 month pilot were astonishing and resulted consequently in the EMEA Gold Sabre Award

Teams summary

Team name	Description
CSC Team United Arab Emirates	Part of a cross-IBM international team advicing the Emirate of Sjarjah on Marketing and Social Communication. Objective: develop a strategic marketing and communication plan for the government of the Emirate of Sharjah and the Supreme Council for Family Affairs to promote the e-services of the government.
IBM Security Framework	Yves Van Seters, IBM ISS Benelux Marketing Manager, Eero Vellekoop, IBM Tivoli Benelux Marketing Manager

Profiles


My Profile
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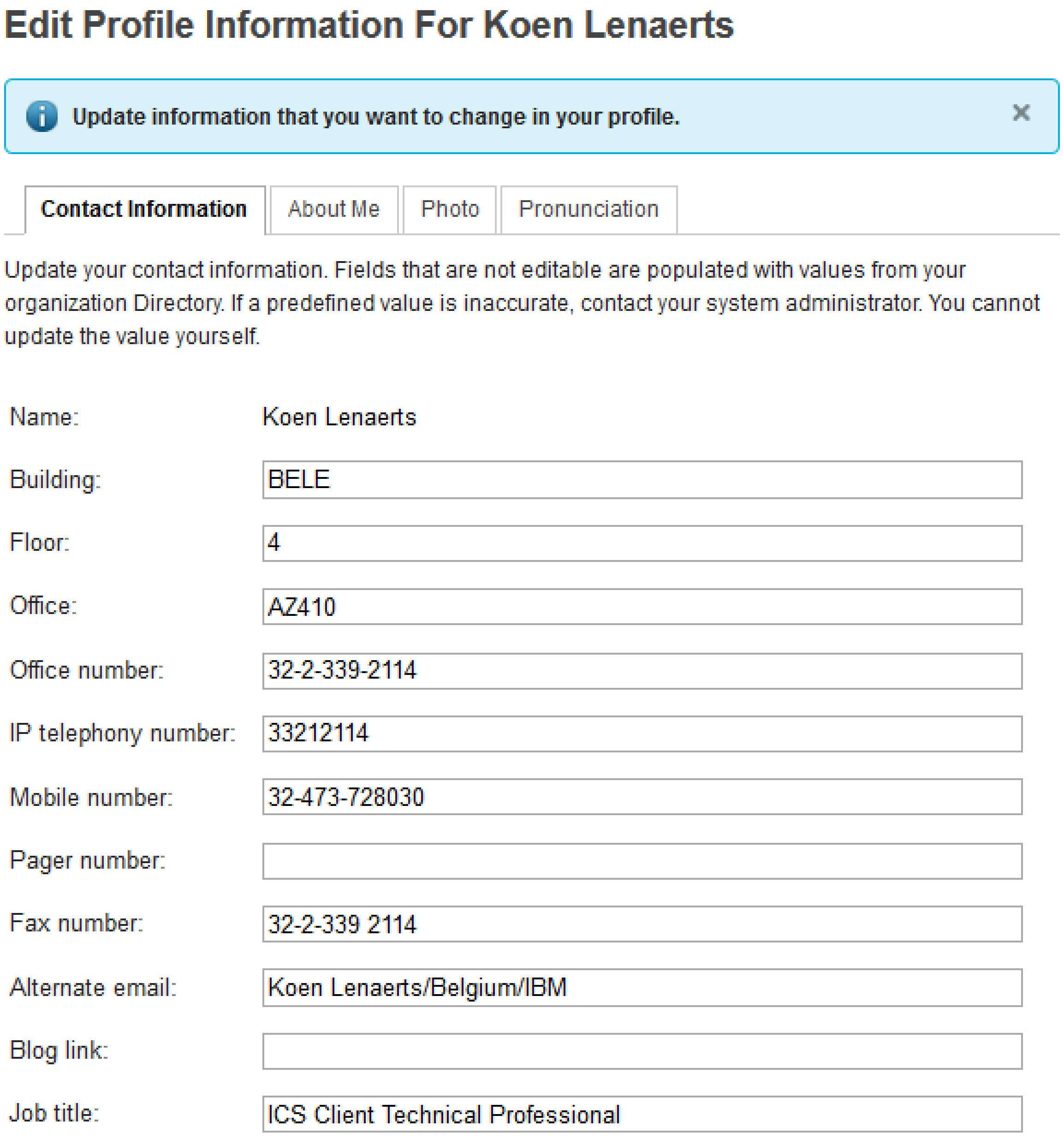
Edit My Profile



Edit Profile Information For Koen Lenaerts

Update information that you want to change in your profile.

Contact Information
About Me
Photo
Pronunciation

Update your contact information. Fields that are not editable are populated with values from your organization Directory. If a predefined value is inaccurate, contact your system administrator. You cannot update the value yourself.

Name:	Koen Lenaerts
Building:	BELE
Floor:	4
Office:	AZ410
Office number:	32-2-339-2114
IP telephony number:	33212114
Mobile number:	32-473-728030
Pager number:	
Fax number:	32-2-339 2114
Alternate email:	Koen Lenaerts/Belgium/IBM
Blog link:	
Job title:	ICS Client Technical Professional

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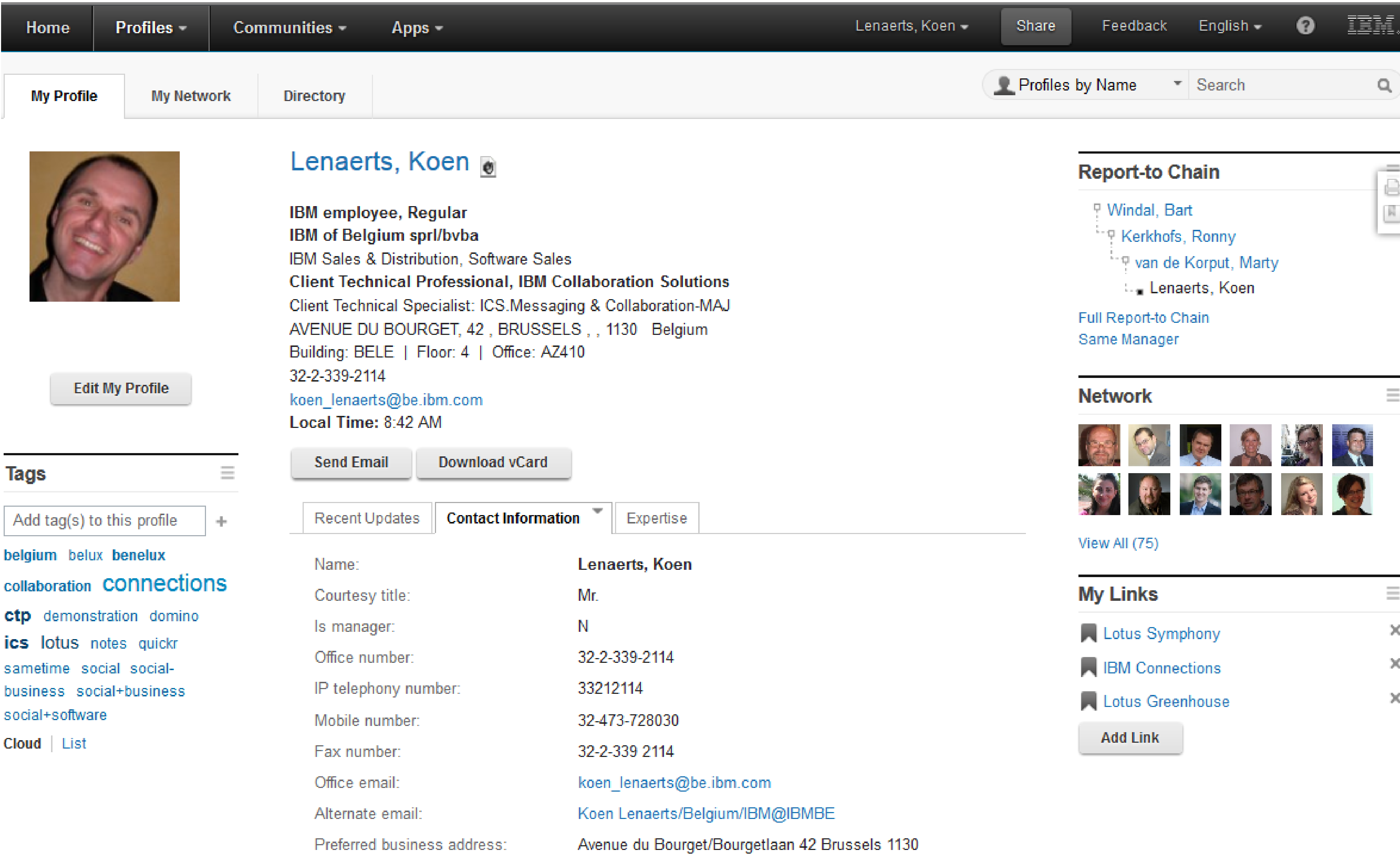
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View All (75)
My Links
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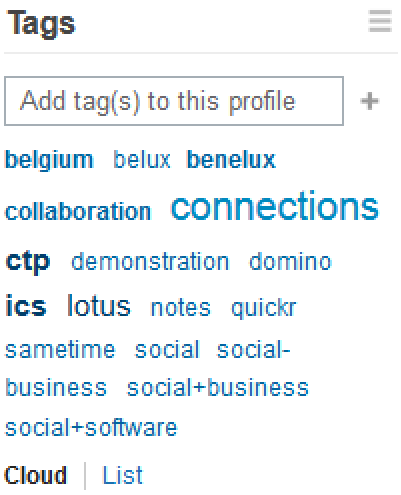
Office email:	koen_lenaerts@be.ibm.com
Alternate email:	Koen Lenaerts/Belgium/IBM@IBMBE
Preferred business address:	Avenue du Bourget/Bourgetlaan 42 Brussels 1130

Profiles

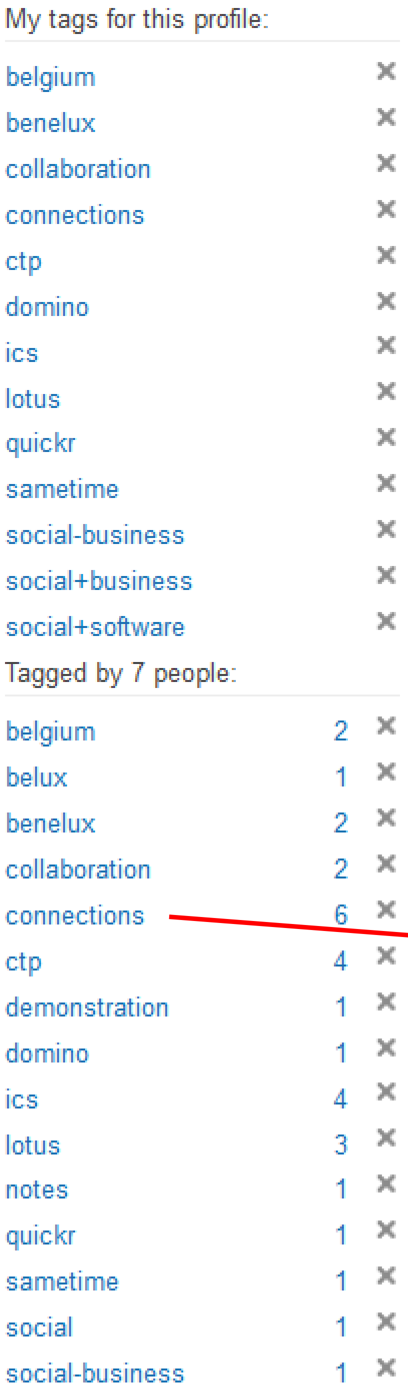


Tags

Add tag(s) to this profile

belgium belux benelux collaboration connections ctp demonstration domino ics lotus notes quickr sametime social social-business social+business social+software

Cloud | List

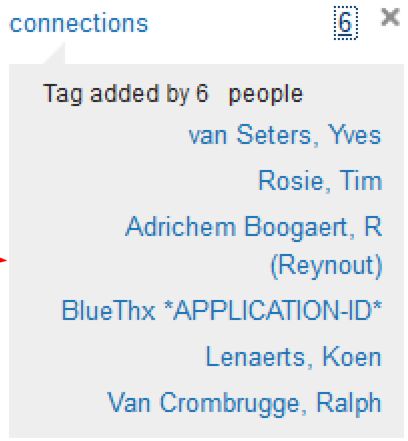


My tags for this profile:

- belgium
- benelux
- collaboration
- connections
- ctp
- domino
- ics
- lotus
- quickr
- sametime
- social-business
- social+business
- social+software

Tagged by 7 people:

belgium	2
belux	1
benelux	2
collaboration	2
connections	6
ctp	4
demonstration	1
domino	1
ics	4
lotus	3
notes	1
quickr	1
sametime	1
social	1
social-business	1

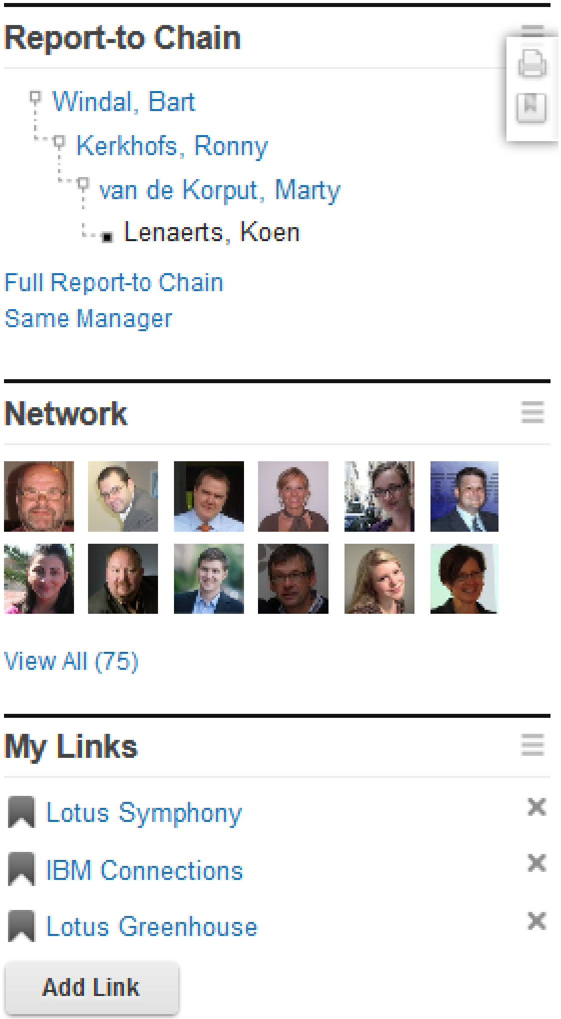


connections 6

Tag added by 6 people

van Seters, Yves
Rosie, Tim
Adrichem Boogaert, R (Reynout)
BlueThx *APPLICATION-ID*
Lenaerts, Koen
Van Crombrugge, Ralph

Profiles



Report-to Chain

- Windal, Bart
  - Kerkhofs, Ronny
    - van de Korput, Marty
      - Lenaerts, Koen

Full Report-to Chain

Same Manager

Network

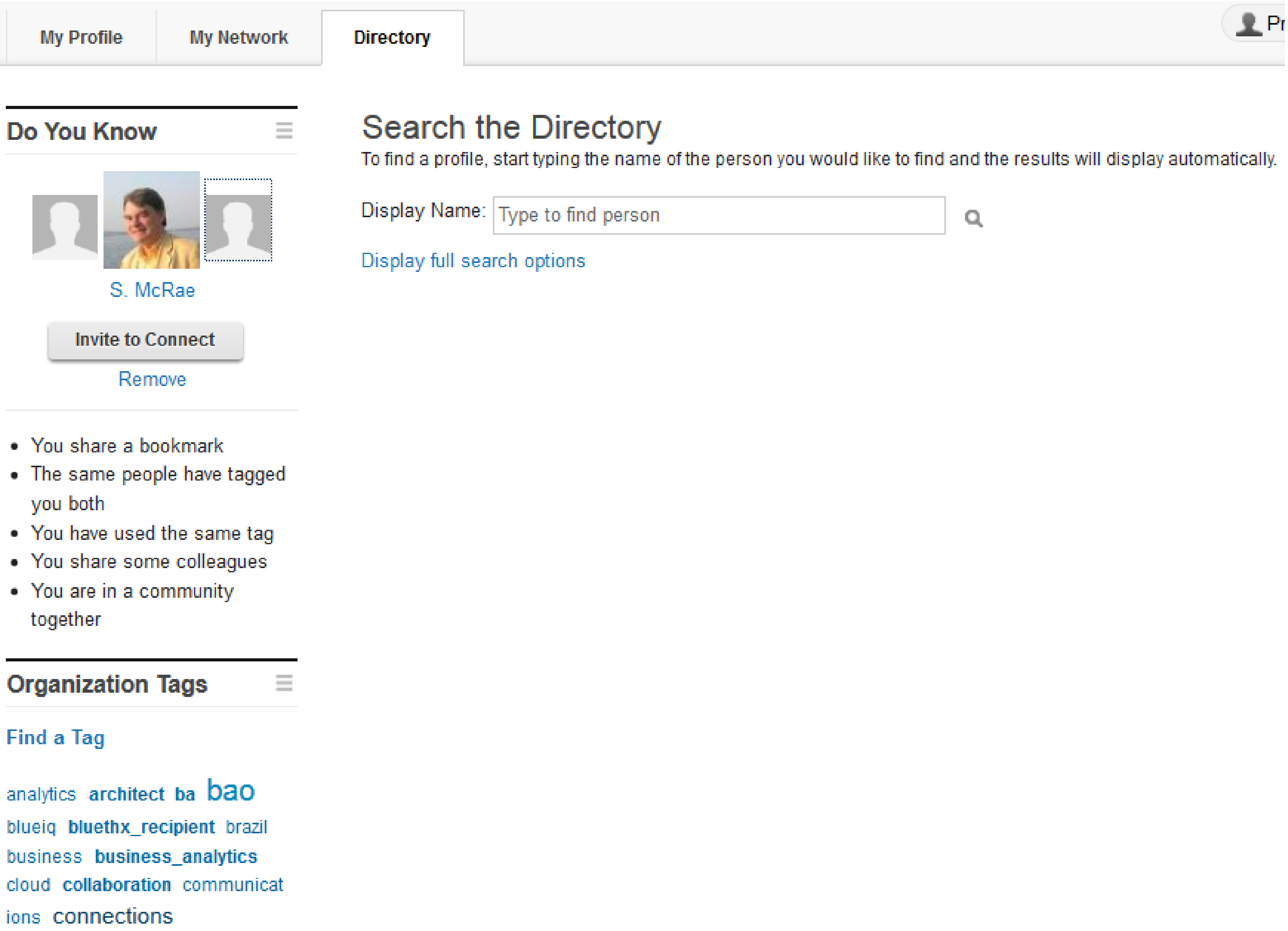
View All (75)

My Links

- Lotus Symphony
- IBM Connections
- Lotus Greenhouse

Add Link

Expertise Search


My Profile
My Network
Directory
Pr
Invite to Connect
Remove
Find a Tag

Do You Know

S. McRae

- You share a bookmark
- The same people have tagged you both
- You have used the same tag
- You share some colleagues
- You are in a community together

Organization Tags

analytics architect ba bao blueiq bluethx_recipient brazil business business_analytics cloud collaboration communications connections

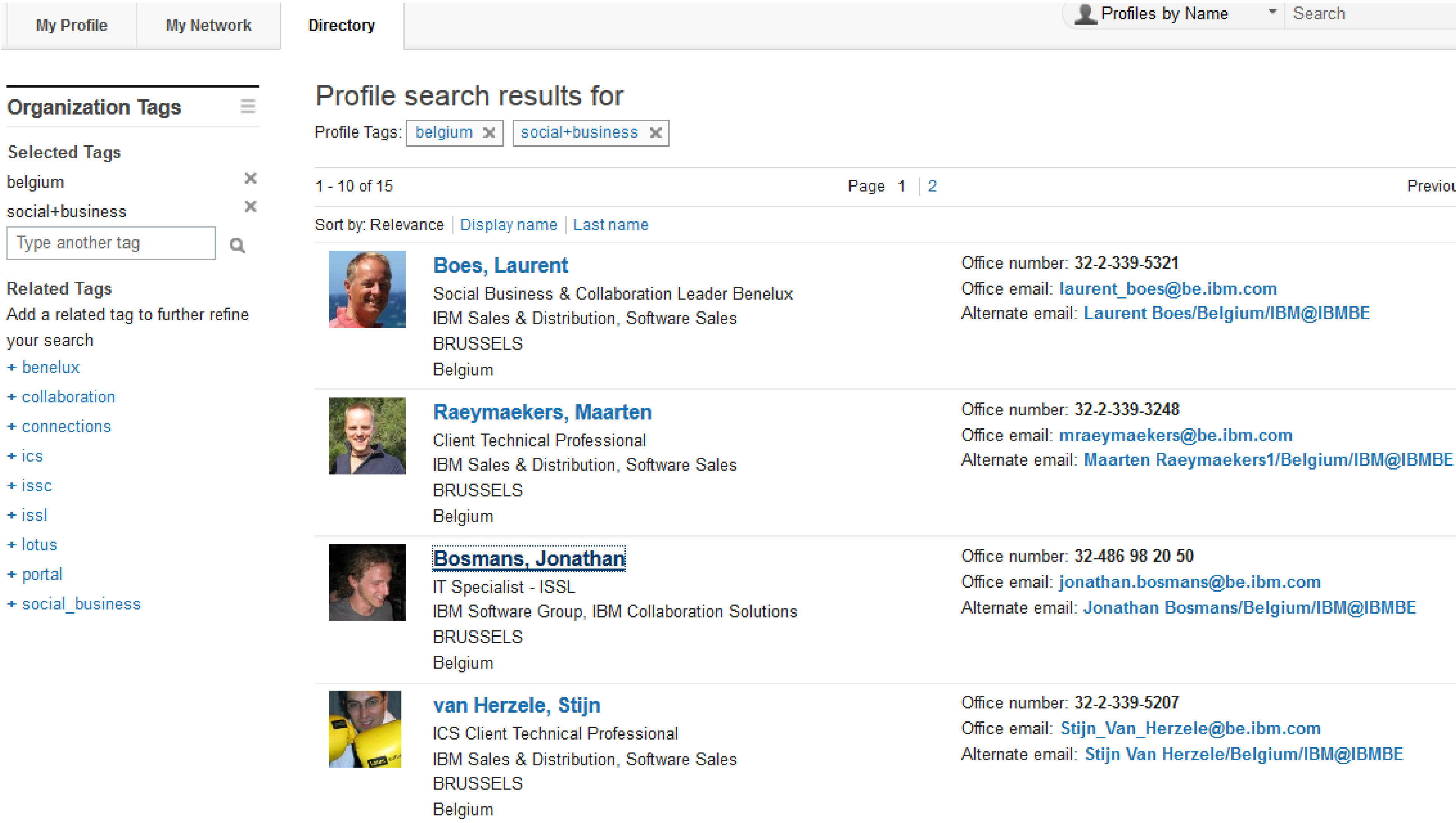
Search the Directory

To find a profile, start typing the name of the person you would like to find and the results will display automatically.

Display Name: Type to find person

Display full search options

Expertise Search



Organization Tags

Selected Tags

belgium ✕

social+business ✕

Type another tag

Related Tags

Add a related tag to further refine your search

- + benelux
- + collaboration
- + connections
- + ics
- + issc
- + issl
- + lotus
- + portal
- + social_business

Profile search results for

Profile Tags: belgium ✕ social+business ✕

1 - 10 of 15 Page 1 | 2 Previou

Sort by: Relevance | Display name | Last name

Boes, Laurent
Social Business & Collaboration Leader Benelux
IBM Sales & Distribution, Software Sales
BRUSSELS
Belgium

Office number: 32-2-339-5321
Office email: laurent_boes@be.ibm.com
Alternate email: Laurent Boes/Belgium/IBM@IBMBE

Raeymaekers, Maarten
Client Technical Professional
IBM Sales & Distribution, Software Sales
BRUSSELS
Belgium

Office number: 32-2-339-3248
Office email: mraeymaekers@be.ibm.com
Alternate email: Maarten Raeymaekers1/Belgium/IBM@IBMBE

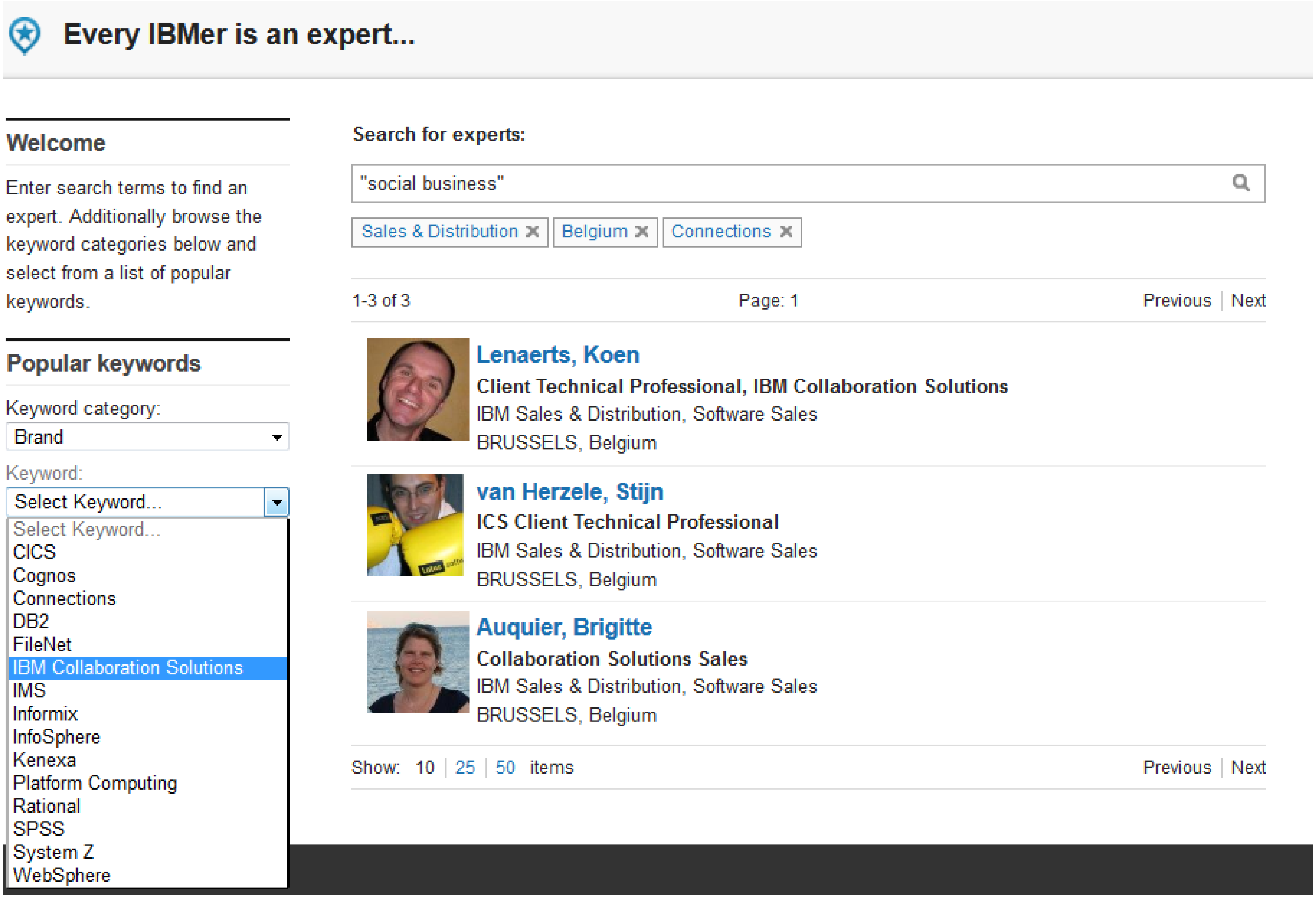
Bosmans, Jonathan
IT Specialist - ISSL
IBM Software Group, IBM Collaboration Solutions
BRUSSELS
Belgium

Office number: 32-486 98 20 50
Office email: jonathan.bosmans@be.ibm.com
Alternate email: Jonathan Bosmans/Belgium/IBM@IBMBE

van Herzele, Stijn
ICS Client Technical Professional
IBM Sales & Distribution, Software Sales
BRUSSELS
Belgium

Office number: 32-2-339-5207
Office email: Stijn_Van_Herzele@be.ibm.com
Alternate email: Stijn Van Herzele/Belgium/IBM@IBMBE

Expertise Search



Every IBMer is an expert...

Welcome

Enter search terms to find an expert. Additionally browse the keyword categories below and select from a list of popular keywords.

Popular keywords

Keyword category: Brand

Keyword: Select Keyword...

Select Keyword...
CICS
Cognos
Connections
DB2
FileNet
IBM Collaboration Solutions
IMS
Informix
InfoSphere
Kenexa
Platform Computing
Rational
SPSS
System Z
WebSphere

Search for experts:

"social business"

Sales & Distribution ✖
Belgium ✖
Connections ✖

1-3 of 3 Page: 1 Previous | Next

Lenaerts, Koen
Client Technical Professional, IBM Collaboration Solutions
IBM Sales & Distribution, Software Sales
BRUSSELS, Belgium

van Herzele, Stijn
ICS Client Technical Professional
IBM Sales & Distribution, Software Sales
BRUSSELS, Belgium

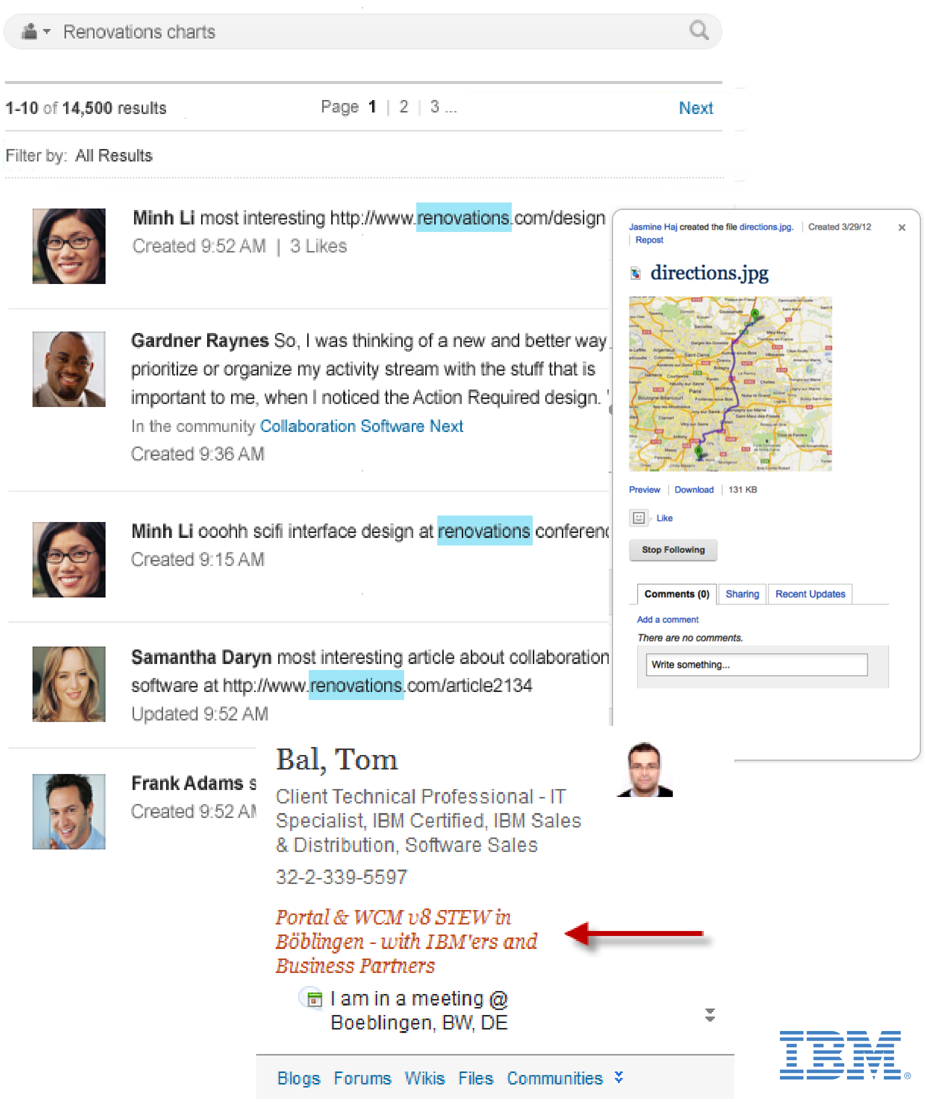
Auquier, Brigitte
Collaboration Solutions Sales
IBM Sales & Distribution, Software Sales
BRUSSELS, Belgium

Show: 10 | 25 | 50 items Previous | Next

Microblogs

Enable a more effective workforce

- Stay informed and connected
- No email addresses needed to send messages
- Easily share files & photos in your status updates
- Provide feedback in status updates by using a single click to indicate 'Like'
    - see and find others in the organization who liked the entry
- Search across all status updates to leverage intellectual capital created in these micro conversations
- Follow conversations via hashtags



Renovations charts

1-10 of 14,500 results

Page 1 | 2 | 3 ...

Next

Filter by: All Results

Minh Li most interesting http://www.renovations.com/design
Created 9:52 AM | 3 Likes

Gardner Raynes So, I was thinking of a new and better way
prioritize or organize my activity stream with the stuff that is
important to me, when I noticed the Action Required design.
In the community Collaboration Software Next
Created 9:36 AM

Minh Li ooohh scifi interface design at renovations conferen
Created 9:15 AM

Samantha Daryn most interesting article about collaboration
software at http://www.renovations.com/article2134
Updated 9:52 AM

Frank Adams s
Created 9:52 AM

Jasmine Haj created the file directions.jpg. | Created 3/29/12
| Repost

directions.jpg

Preview | Download | 131 KB

Like

Stop Following

Comments (0) | Sharing | Recent Updates

Add a comment

There are no comments.

Write something...

Bal, Tom

Client Technical Professional - IT Specialist, IBM Certified, IBM Sales & Distribution, Software Sales

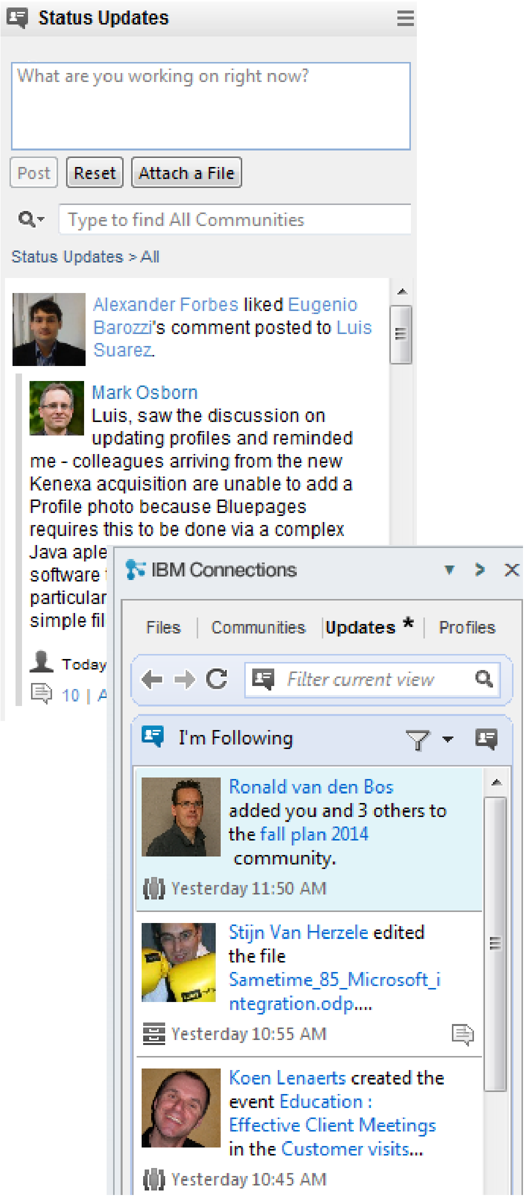
32-2-339-5597

Portal & WCM v8 STEW in Böblingen - with IBM'ers and Business Partners

I am in a meeting @ Boeblingen, BW, DE

Blogs Forums Wikis Files Communities

Microblogging



What are you working on right now?

Alexander Forbes liked Eugenio Barozzi's comment posted to Luis Suarez.

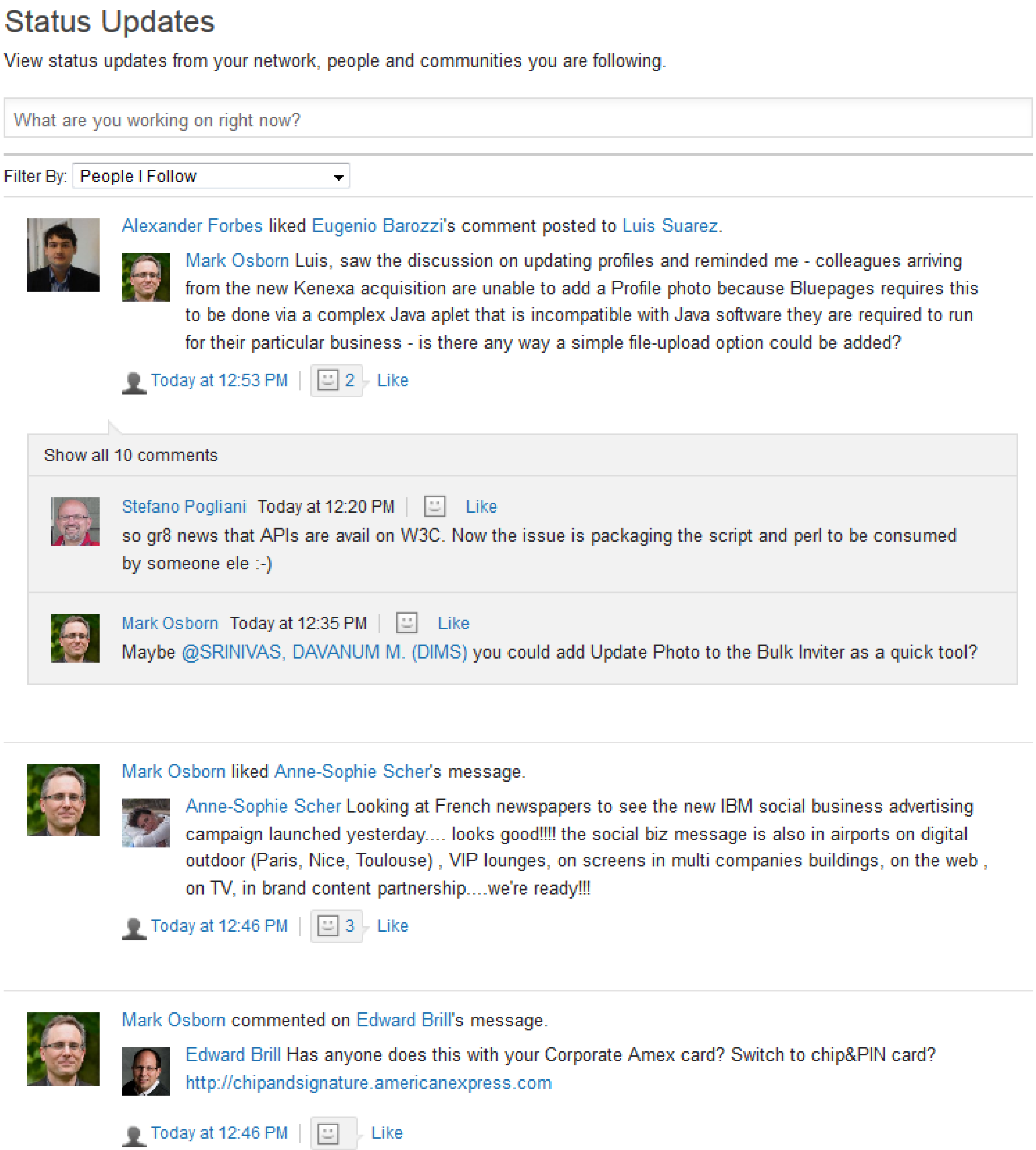
Mark Osborn
Luis, saw the discussion on updating profiles and reminded me - colleagues arriving from the new Kenexa acquisition are unable to add a Profile photo because Bluepages requires this to be done via a complex Java aple
software
particular
simple fil

Today
10 | A

Ronald van den Bos added you and 3 others to the fall plan 2014 community.
Yesterday 11:50 AM

Stijn Van Herzele edited the file Sametime_85_Microsoft_integration.odp....
Yesterday 10:55 AM

Koen Lenaerts created the event Education : Effective Client Meetings in the Customer visits...
Yesterday 10:45 AM



Status Updates

View status updates from your network, people and communities you are following.

What are you working on right now?

Alexander Forbes liked Eugenio Barozzi's comment posted to Luis Suarez.

Mark Osborn Luis, saw the discussion on updating profiles and reminded me - colleagues arriving from the new Kenexa acquisition are unable to add a Profile photo because Bluepages requires this to be done via a complex Java aplet that is incompatible with Java software they are required to run for their particular business - is there any way a simple file-upload option could be added?

Today at 12:53 PM | 2 Like

Show all 10 comments

Stefano Pogliani Today at 12:20 PM | Like
so gr8 news that APIs are avail on W3C. Now the issue is packaging the script and perl to be consumed by someone ele :-)

Mark Osborn Today at 12:35 PM | Like
Maybe @SRINIVAS, DAVANUM M. (DIMS) you could add Update Photo to the Bulk Inviter as a quick tool?

Mark Osborn liked Anne-Sophie Scher's message.

Anne-Sophie Scher Looking at French newspapers to see the new IBM social business advertising campaign launched yesterday.... looks good!!!! the social biz message is also in airports on digital outdoor (Paris, Nice, Toulouse) , VIP lounges, on screens in multi companies buildings, on the web , on TV, in brand content partnership....we're ready!!!

Today at 12:46 PM | 3 Like

Mark Osborn commented on Edward Brill's message.

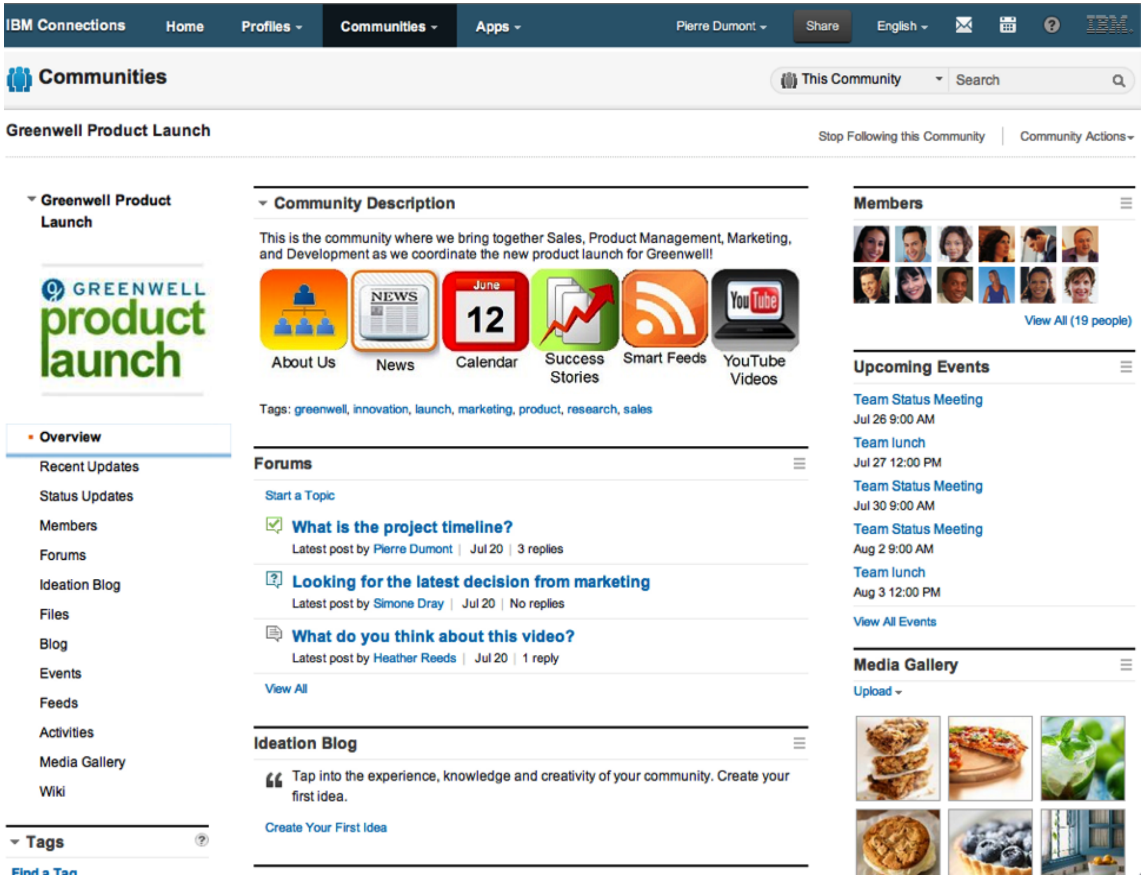
Edward Brill Has anyone does this with your Corporate Amex card? Switch to chip&PIN card? http://chipandsignature.americanexpress.com

Today at 12:46 PM | Like

Communities

Knowledge Sharing

- Help people who share common interests to exchange and share information and ideas
- Create public, private and moderated communities
- Share files, watch videos in the media gallery, vote on ideas, plan projects, share using blogs, wikis, forums, and more in a community
- Calendar provides a central place to plan and coordinate team events


IBM Connections
Home
Profiles
Communities
Apps
Pierre Dumont
Share
English
Communities
This Community
Search
Stop Following this Community
Community Actions
Greenwell Product Launch
GREENWELL product launch
Overview
Recent Updates
Status Updates
Members
Forums
Ideation Blog
Files
Blog
Events
Feeds
Activities
Media Gallery
Wiki
Tags
Find a Tag
About Us
News
June 12
Calendar
Success Stories
Smart Feeds
YouTube Videos
Members
View All (19 people)
Upcoming Events
View All Events
Media Gallery
Upload
Start a Topic
View All
Create Your First Idea

Greenwell Product Launch

Community Description

This is the community where we bring together Sales, Product Management, Marketing, and Development as we coordinate the new product launch for Greenwell!

Tags: greenwell, innovation, launch, marketing, product, research, sales

Forums

What is the project timeline?
Latest post by Pierre Dumont | Jul 20 | 3 replies

Looking for the latest decision from marketing
Latest post by Simone Dray | Jul 20 | No replies

What do you think about this video?
Latest post by Heather Reeds | Jul 20 | 1 reply

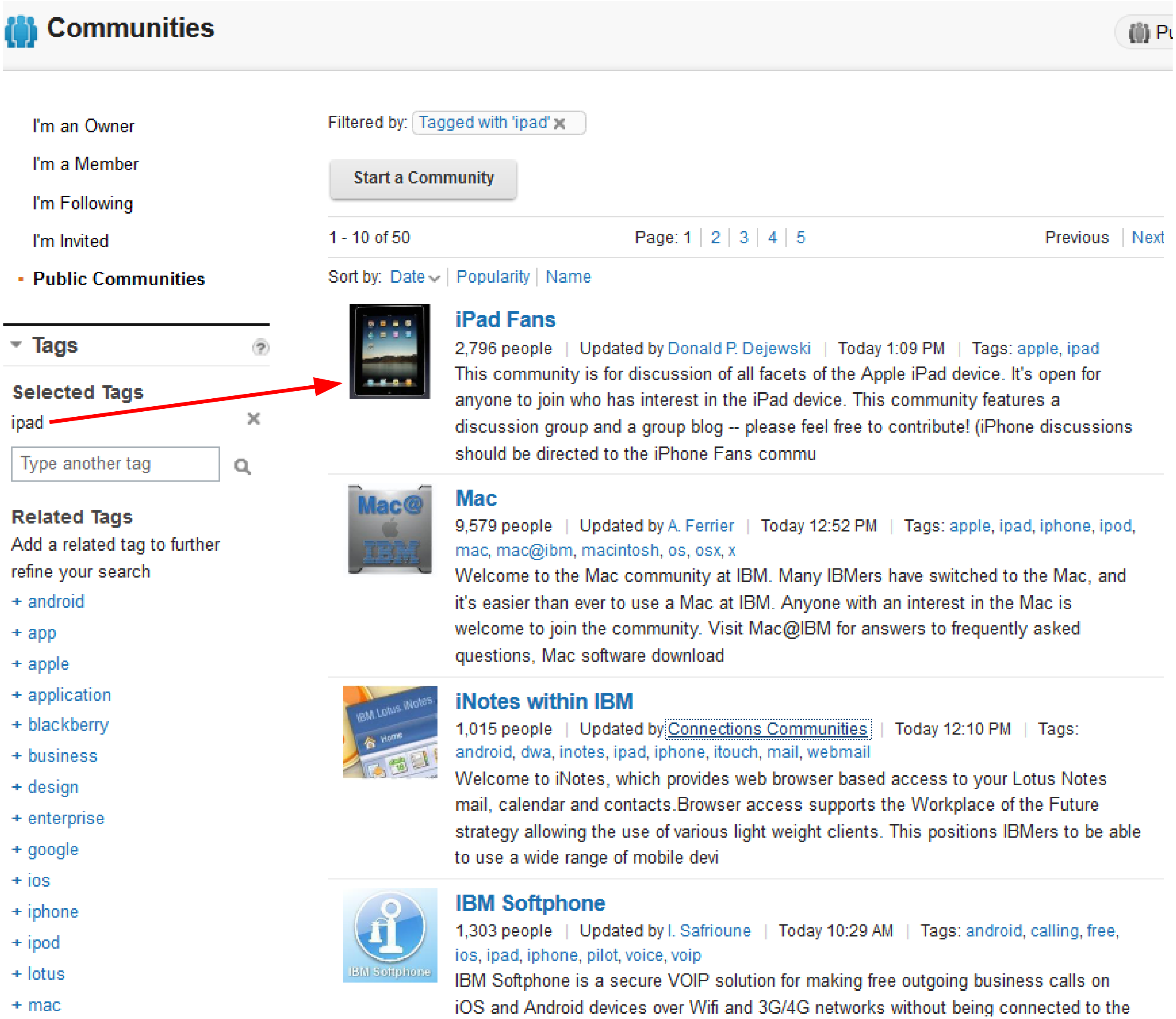
Ideation Blog

Tap into the experience, knowledge and creativity of your community. Create your first idea.

Upcoming Events

Team Status Meeting
Jul 26 9:00 AM
Team lunch
Jul 27 12:00 PM
Team Status Meeting
Jul 30 9:00 AM
Team Status Meeting
Aug 2 9:00 AM
Team lunch
Aug 3 12:00 PM

Knowledge Sharing with Communities



Communities

I'm an Owner

I'm a Member

I'm Following

I'm Invited

- **Public Communities**

Tags

Selected Tags

ipad ✕

Type another tag

Related Tags

Add a related tag to further refine your search

+ android
+ app
+ apple
+ application
+ blackberry
+ business
+ design
+ enterprise
+ google
+ ios
+ iphone
+ ipod
+ lotus
+ mac

Filtered by: Tagged with 'ipad' ✕

Start a Community

1 - 10 of 50 Page: 1 | 2 | 3 | 4 | 5 Previous | Next

Sort by: Date | Popularity | Name

iPad Fans

2,796 people | Updated by Donald P. Dejewski | Today 1:09 PM | Tags: apple, ipad

This community is for discussion of all facets of the Apple iPad device. It's open for anyone to join who has interest in the iPad device. This community features a discussion group and a group blog -- please feel free to contribute! (iPhone discussions should be directed to the iPhone Fans commu

Mac

9,579 people | Updated by A. Ferrier | Today 12:52 PM | Tags: apple, ipad, iphone, ipod, mac, mac@ibm, macintosh, os, osx, x

Welcome to the Mac community at IBM. Many IBMers have switched to the Mac, and it's easier than ever to use a Mac at IBM. Anyone with an interest in the Mac is welcome to join the community. Visit Mac@IBM for answers to frequently asked questions, Mac software download

iNotes within IBM

1,015 people | Updated by Connections Communities | Today 12:10 PM | Tags: android, dwa, inotes, ipad, iphone, itouch, mail, webmail

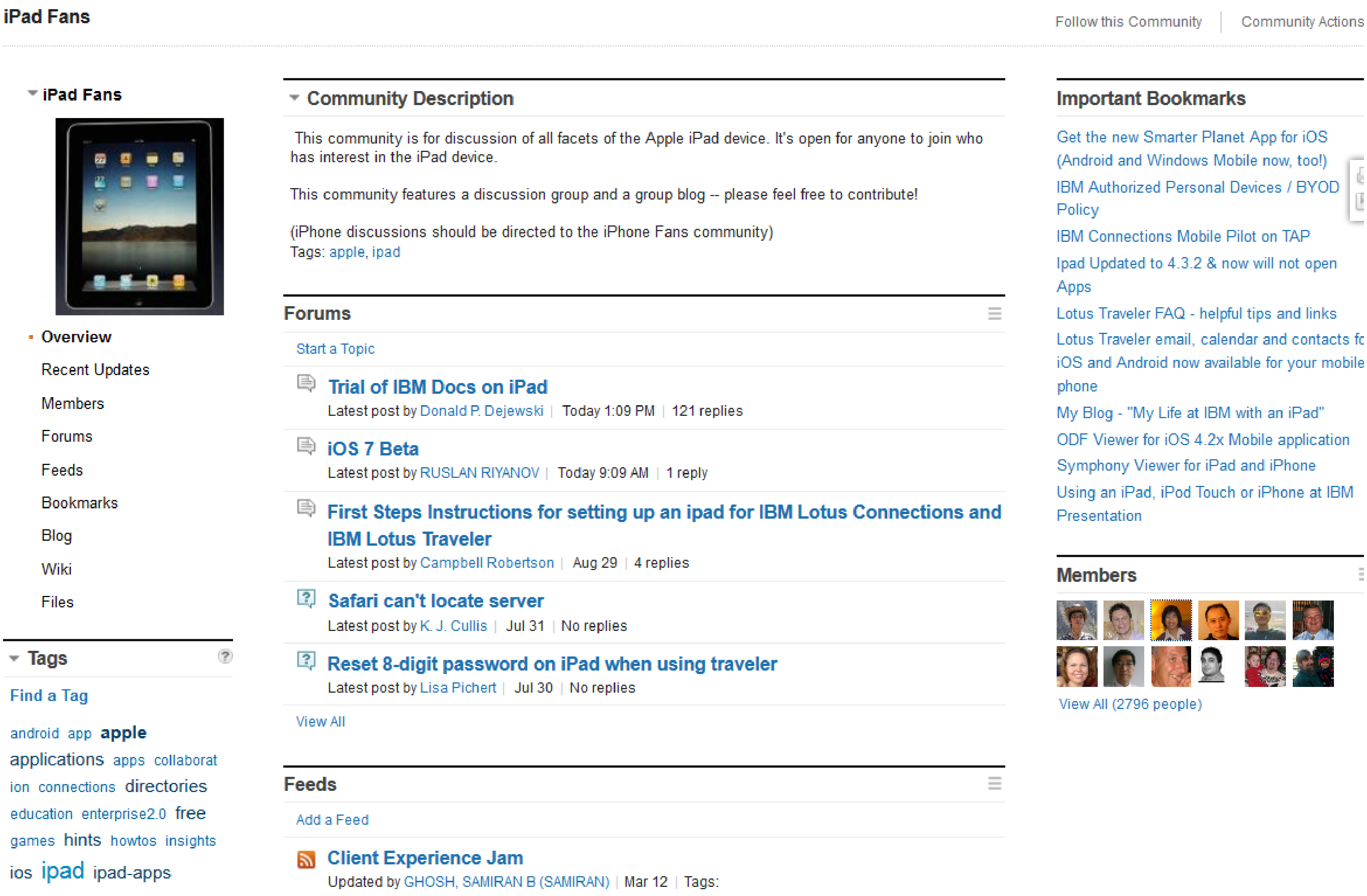
Welcome to iNotes, which provides web browser based access to your Lotus Notes mail, calendar and contacts.Browser access supports the Workplace of the Future strategy allowing the use of various light weight clients. This positions IBMers to be able to use a wide range of mobile devi

IBM Softphone

1,303 people | Updated by I. Safrioune | Today 10:29 AM | Tags: android, calling, free, ios, ipad, iphone, pilot, voice, voip

IBM Softphone is a secure VOIP solution for making free outgoing business calls on iOS and Android devices over Wifi and 3G/4G networks without being connected to the

Knowledge Sharing with Communities



iPad Fans

Follow this Community | Community Actions

iPad Fans

- Overview
- Recent Updates
- Members
- Forums
- Feeds
- Bookmarks
- Blog
- Wiki
- Files

Tags

Find a Tag

android app apple applications apps collaboration connections directories education enterprise2.0 free games hints howtos insights ios ipad ipad-apps

Community Description

This community is for discussion of all facets of the Apple iPad device. It's open for anyone to join who has interest in the iPad device.

This community features a discussion group and a group blog -- please feel free to contribute!

(iPhone discussions should be directed to the iPhone Fans community)
Tags: apple, ipad

Forums

Start a Topic

Trial of IBM Docs on iPad
Latest post by Donald P. Dejewski | Today 1:09 PM | 121 replies

iOS 7 Beta
Latest post by RUSLAN RIYANOV | Today 9:09 AM | 1 reply

First Steps Instructions for setting up an ipad for IBM Lotus Connections and IBM Lotus Traveler
Latest post by Campbell Robertson | Aug 29 | 4 replies

Safari can't locate server
Latest post by K. J. Cullis | Jul 31 | No replies

Reset 8-digit password on iPad when using traveler
Latest post by Lisa Pichert | Jul 30 | No replies

View All

Feeds

Add a Feed

Client Experience Jam
Updated by GHOSH, SAMIRAN B (SAMIRAN) | Mar 12 | Tags:

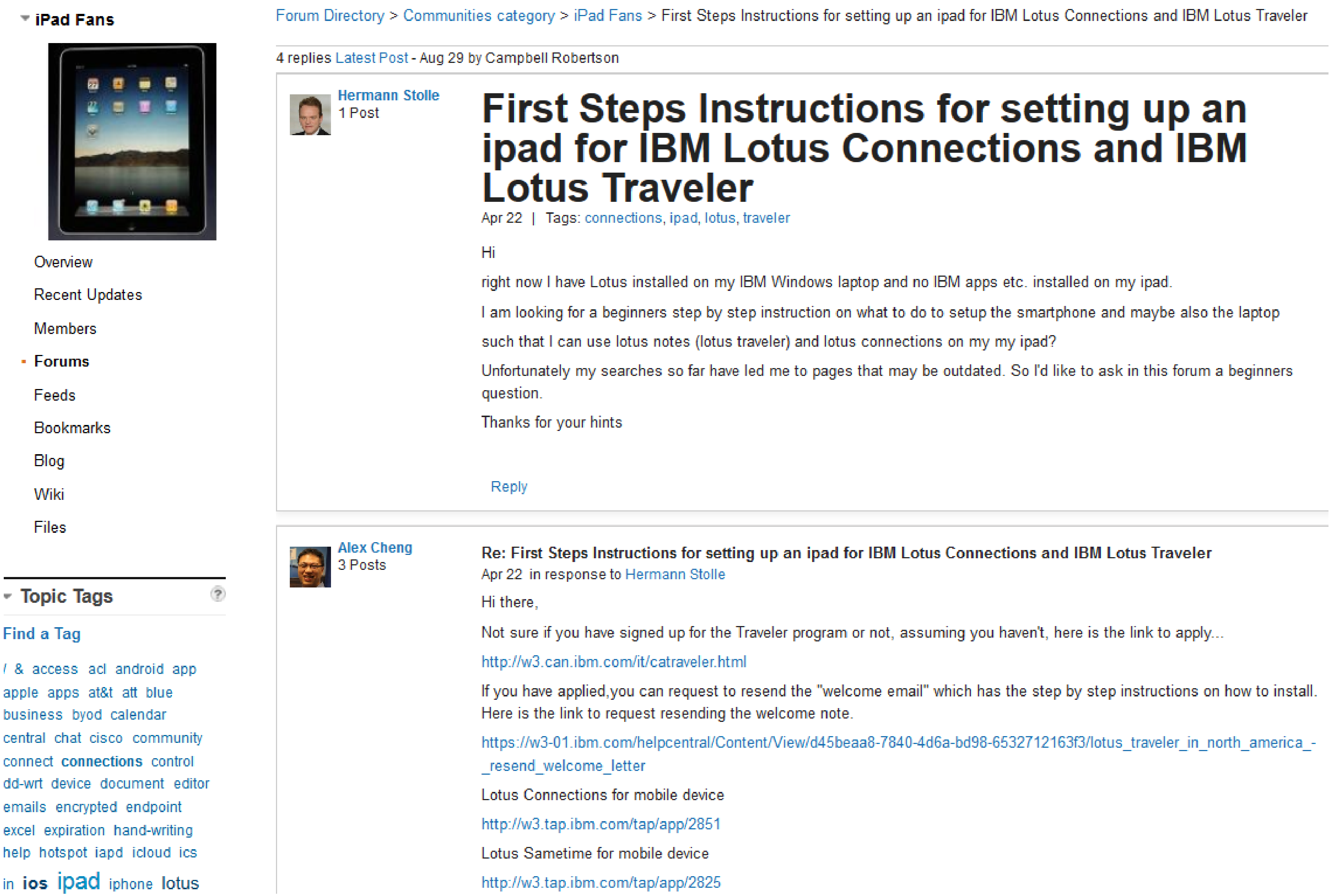
Important Bookmarks

- Get the new Smarter Planet App for iOS (Android and Windows Mobile now, too!)
- IBM Authorized Personal Devices / BYOD Policy
- IBM Connections Mobile Pilot on TAP
- Ipad Updated to 4.3.2 & now will not open Apps
- Lotus Traveler FAQ - helpful tips and links
- Lotus Traveler email, calendar and contacts fc
- iOS and Android now available for your mobile phone
- My Blog - "My Life at IBM with an iPad"
- ODF Viewer for iOS 4.2x Mobile application
- Symphony Viewer for iPad and iPhone
- Using an iPad, iPod Touch or iPhone at IBM Presentation

Members

View All (2796 people)

Knowledge Sharing with Communities


iPad Fans
Overview
Recent Updates
Members
Forums
Feeds
Bookmarks
Blog
Wiki
Files
Topic Tags
Find a Tag
/ & access acl android app apple apps at&t att blue business byod calendar central chat cisco community connect connections control dd-wrt device document editor emails encrypted endpoint excel expiration hand-writing help hotspot iapd icloud ics in ios ipad iphone lotus
Forum Directory > Communities category > iPad Fans > First Steps Instructions for setting up an ipad for IBM Lotus Connections and IBM Lotus Traveler
4 replies Latest Post - Aug 29 by Campbell Robertson

Hermann Stolle
1 Post

First Steps Instructions for setting up an ipad for IBM Lotus Connections and IBM Lotus Traveler

Apr 22 | Tags: connections, ipad, lotus, traveler

Hi

right now I have Lotus installed on my IBM Windows laptop and no IBM apps etc. installed on my ipad.

I am looking for a beginners step by step instruction on what to do to setup the smartphone and maybe also the laptop such that I can use lotus notes (lotus traveler) and lotus connections on my my ipad?

Unfortunately my searches so far have led me to pages that may be outdated. So I'd like to ask in this forum a beginners question.

Thanks for your hints

Alex Cheng
3 Posts

Re: First Steps Instructions for setting up an ipad for IBM Lotus Connections and IBM Lotus Traveler

Apr 22 in response to Hermann Stolle

Hi there,

Not sure if you have signed up for the Traveler program or not, assuming you haven't, here is the link to apply...

http://w3.can.ibm.com/it/catraveler.html

If you have applied,you can request to resend the "welcome email" which has the step by step instructions on how to install. Here is the link to request resending the welcome note.

https://w3-01.ibm.com/helpcentral/Content/View/d45beaa8-7840-4d6a-bd98-6532712163f3/lotus_traveler_in_north_america_-_resend_welcome_letter

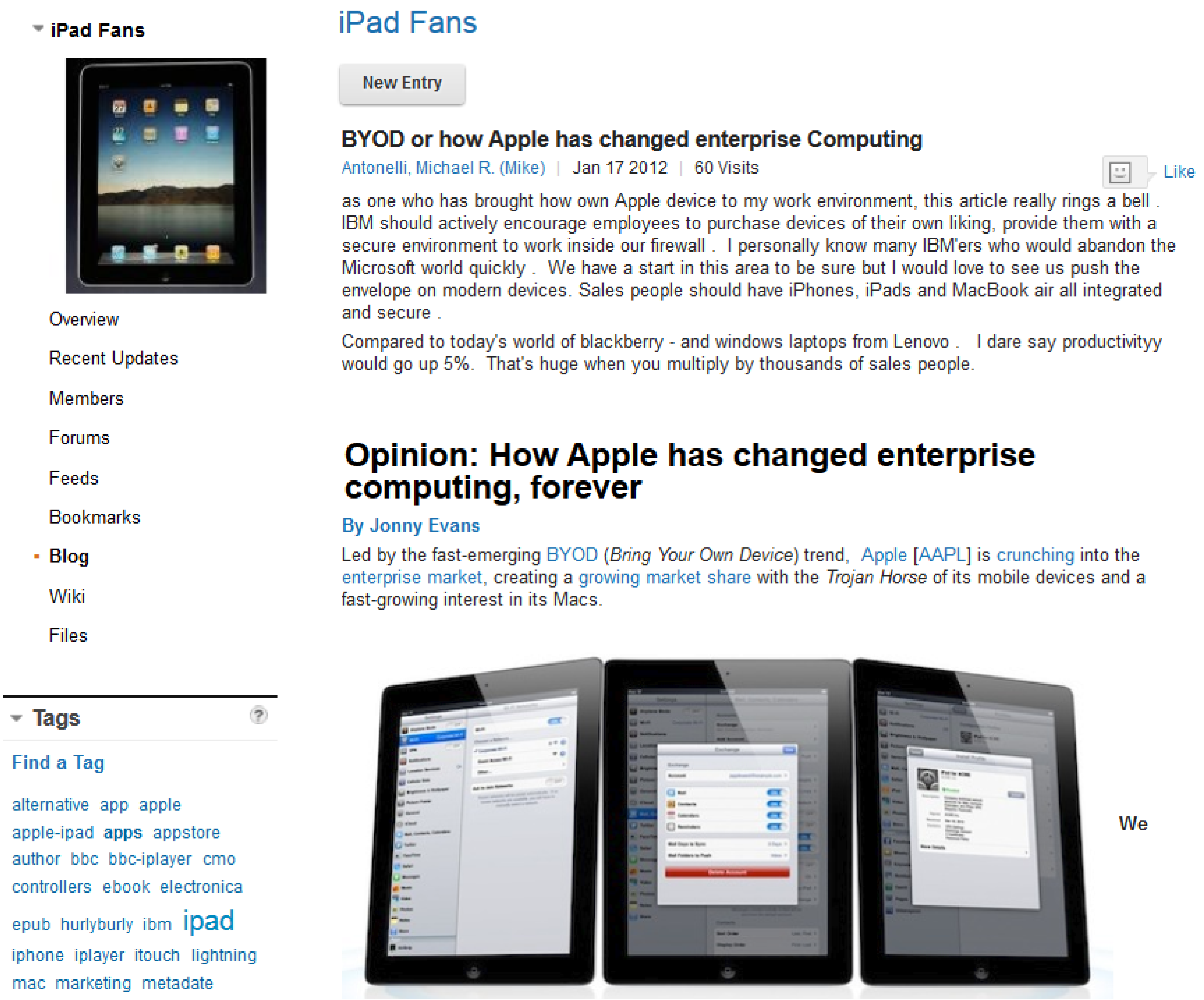
Lotus Connections for mobile device

http://w3.tap.ibm.com/tap/app/2851

Lotus Sametime for mobile device

http://w3.tap.ibm.com/tap/app/2825

Knowledge Sharing with Communities



iPad Fans
Overview
Recent Updates
Members
Forums
Feeds
Bookmarks
Blog
Wiki
Files
Tags
Find a Tag
alternative app apple
apple-ipad apps appstore
author bbc bbc-iplayer cmo
controllers ebook electronica
epub hurlyburly ibm ipad
iphone iplayer itouch lightning
mac marketing metadate
New Entry
Like

iPad Fans

BYOD or how Apple has changed enterprise Computing

Antonelli, Michael R. (Mike) | Jan 17 2012 | 60 Visits

as one who has brought how own Apple device to my work environment, this article really rings a bell . IBM should actively encourage employees to purchase devices of their own liking, provide them with a secure environment to work inside our firewall . I personally know many IBM'ers who would abandon the Microsoft world quickly . We have a start in this area to be sure but I would love to see us push the envelope on modern devices. Sales people should have iPhones, iPads and MacBook air all integrated and secure .

Compared to today's world of blackberry - and windows laptops from Lenovo . I dare say productivityy would go up 5%. That's huge when you multiply by thousands of sales people.

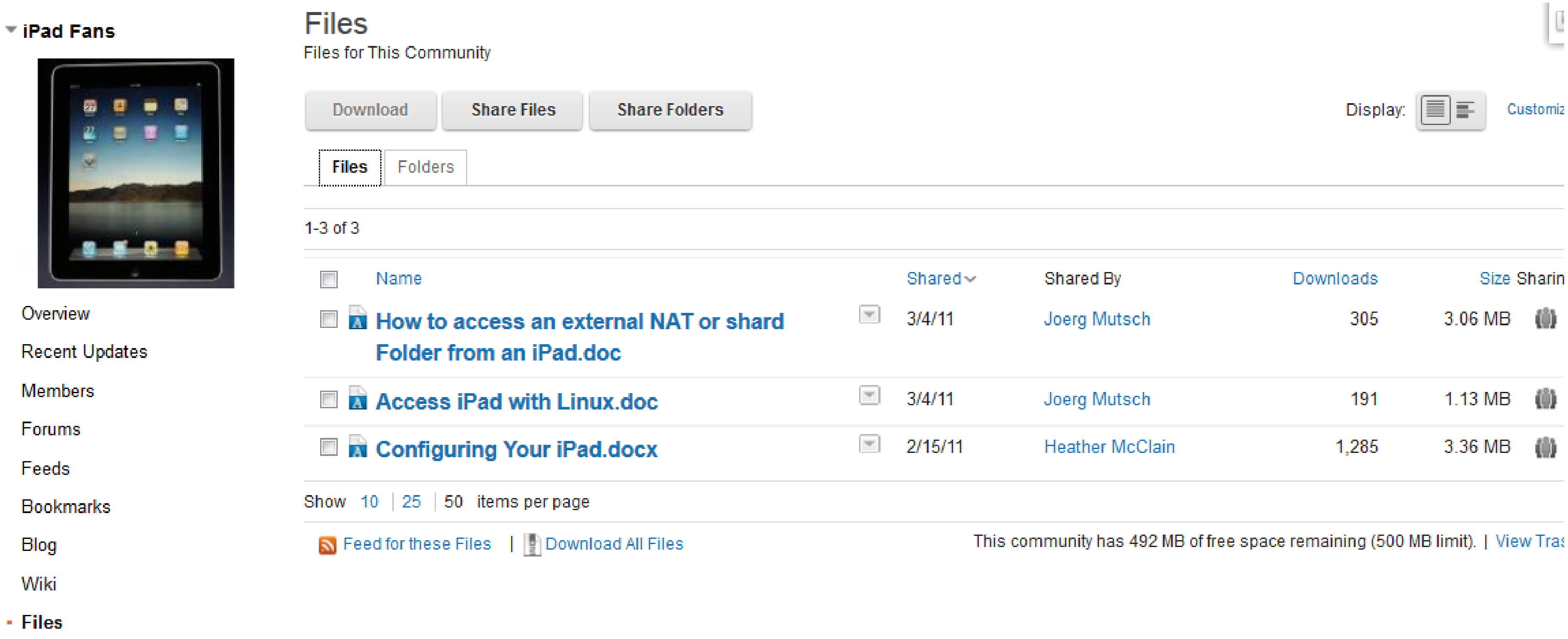
Opinion: How Apple has changed enterprise computing, forever

By Jonny Evans

Led by the fast-emerging BYOD (*Bring Your Own Device*) trend, Apple [AAPL] is crunching into the enterprise market, creating a growing market share with the *Trojan Horse* of its mobile devices and a fast-growing interest in its Macs.

We

Knowledge Sharing with Communities


iPad Fans
Overview
Recent Updates
Members
Forums
Feeds
Bookmarks
Blog
Wiki
Files
Download
Share Files
Share Folders
Display:
Customiz
Files
Folders

Files

Files for This Community

1-3 of 3

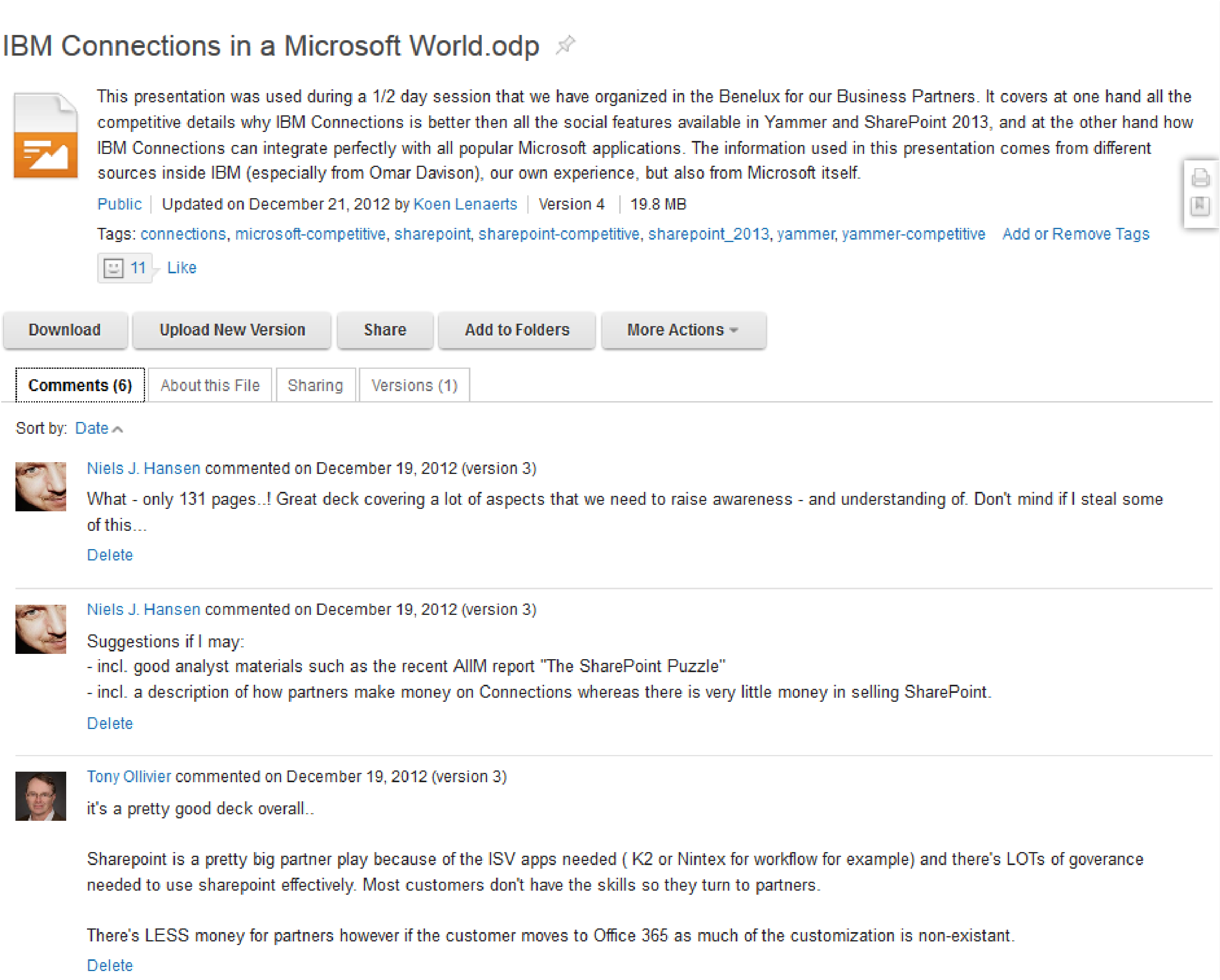
☐	Name	Shared	Shared By	Downloads	Size	Sharin
☐	How to access an external NAT or shard Folder from an iPad.doc	3/4/11	Joerg Mutsch	305	3.06 MB	
☐	Access iPad with Linux.doc	3/4/11	Joerg Mutsch	191	1.13 MB	
☐	Configuring Your iPad.docx	2/15/11	Heather McClain	1,285	3.36 MB	

Show 10 | 25 | 50 items per page

Feed for these Files | Download All Files

This community has 492 MB of free space remaining (500 MB limit). | View Tras

File Sharing



IBM Connections in a Microsoft World.odp

This presentation was used during a 1/2 day session that we have organized in the Benelux for our Business Partners. It covers at one hand all the competitive details why IBM Connections is better then all the social features available in Yammer and SharePoint 2013, and at the other hand how IBM Connections can integrate perfectly with all popular Microsoft applications. The information used in this presentation comes from different sources inside IBM (especially from Omar Davison), our own experience, but also from Microsoft itself.

Public | Updated on December 21, 2012 by Koen Lenaerts | Version 4 | 19.8 MB

Tags: connections, microsoft-competitive, sharepoint, sharepoint-competitive, sharepoint_2013, yammer, yammer-competitive Add or Remove Tags

11 Like

Sort by: Date

Niels J. Hansen commented on December 19, 2012 (version 3)

What - only 131 pages..! Great deck covering a lot of aspects that we need to raise awareness - and understanding of. Don't mind if I steal some of this...

Delete

Niels J. Hansen commented on December 19, 2012 (version 3)

Suggestions if I may:
- incl. good analyst materials such as the recent AIIM report "The SharePoint Puzzle"
- incl. a description of how partners make money on Connections whereas there is very little money in selling SharePoint.

Delete

Tony Ollivier commented on December 19, 2012 (version 3)

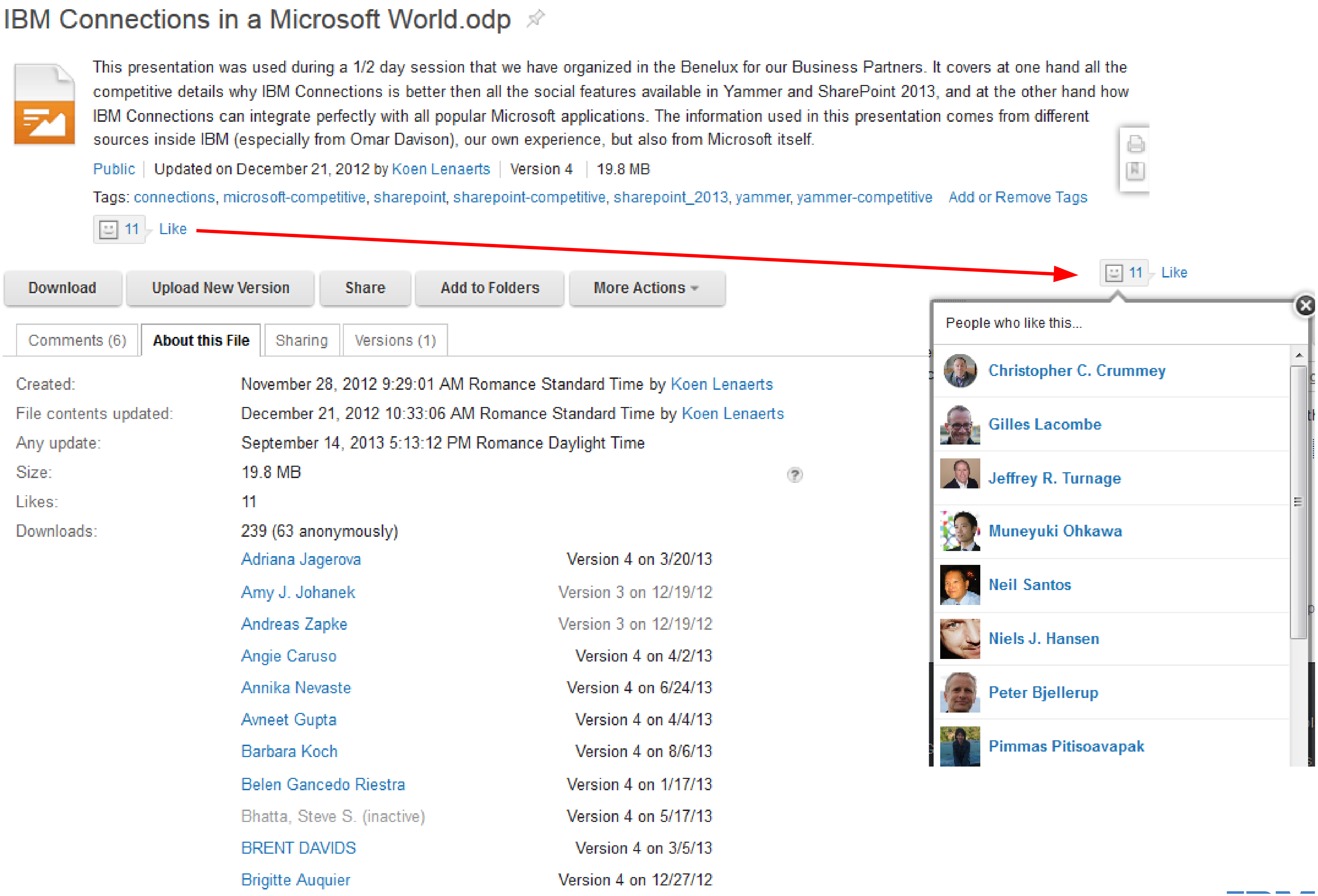
it's a pretty good deck overall..

Sharepoint is a pretty big partner play because of the ISV apps needed (K2 or Nintex for workflow for example) and there's LOTs of goverance needed to use sharepoint effectively. Most customers don't have the skills so they turn to partners.

There's LESS money for partners however if the customer moves to Office 365 as much of the customization is non-existant.

Delete

File Sharing



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Public | Updated on December 21, 2012 by Koen Lenaerts | Version 4 | 19.8 MB

Tags: connections, microsoft-competitive, sharepoint, sharepoint-competitive, sharepoint_2013, yammer, yammer-competitive Add or Remove Tags

Created:	November 28, 2012 9:29:01 AM Romance Standard Time by Koen Lenaerts
File contents updated:	December 21, 2012 10:33:06 AM Romance Standard Time by Koen Lenaerts
Any update:	September 14, 2013 5:13:12 PM Romance Daylight Time
Size:	19.8 MB
Likes:	11
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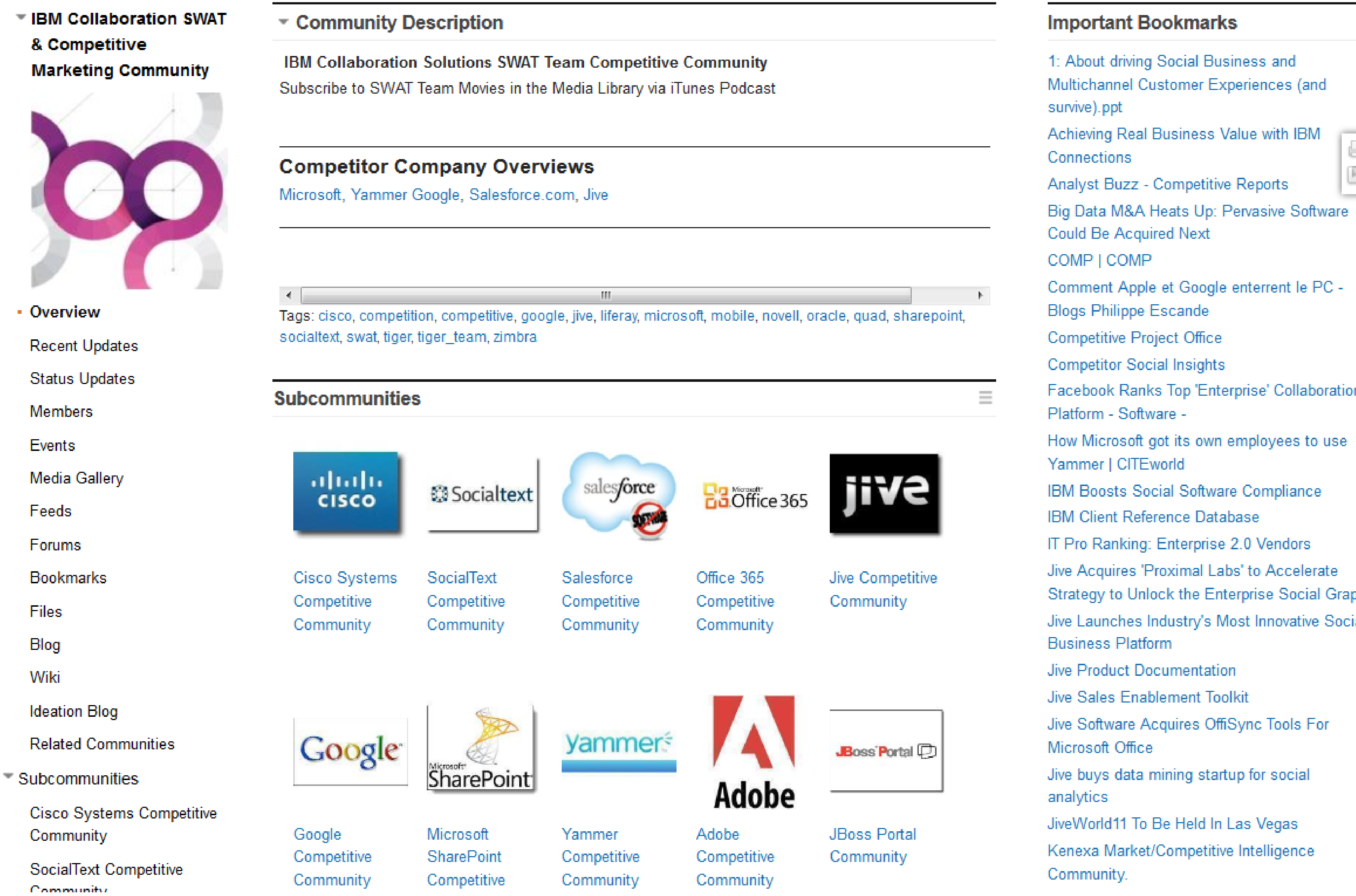
Adriana Jagerova	Version 4 on 3/20/13
Amy J. Johanek	Version 3 on 12/19/12
Andreas Zapke	Version 3 on 12/19/12
Angie Caruso	Version 4 on 4/2/13
Annika Nevaste	Version 4 on 6/24/13
Avneet Gupta	Version 4 on 4/4/13
Barbara Koch	Version 4 on 8/6/13
Belen Gancedo Riestra	Version 4 on 1/17/13
Bhatta, Steve S. (inactive)	Version 4 on 5/17/13
BRENT DAVIDS	Version 4 on 3/5/13
Brigitte Auquier	Version 4 on 12/27/12

People who like this...

- Christopher C. Crummey
- Gilles Lacombe
- Jeffrey R. Turnage
- Muneyuki Ohkawa
- Neil Santos
- Niels J. Hansen
- Peter Bjellerup
- Pimmas Pitisoavapak

Knowledge Sharing with Communities



IBM Collaboration SWAT & Competitive Marketing Community

- **Overview**
- Recent Updates
- Status Updates
- Members
- Events
- Media Gallery
- Feeds
- Forums
- Bookmarks
- Files
- Blog
- Wiki
- Ideation Blog
- Related Communities
- Subcommunities
  - Cisco Systems Competitive Community
  - SocialText Competitive Community

Community Description

IBM Collaboration Solutions SWAT Team Competitive Community

Subscribe to SWAT Team Movies in the Media Library via iTunes Podcast

Competitor Company Overviews

Microsoft, Yammer Google, Salesforce.com, Jive

Tags: cisco, competition, competitive, google, jive, liferay, microsoft, mobile, novell, oracle, quad, sharepoint, socialtext, swat, tiger, tiger_team, zimbra

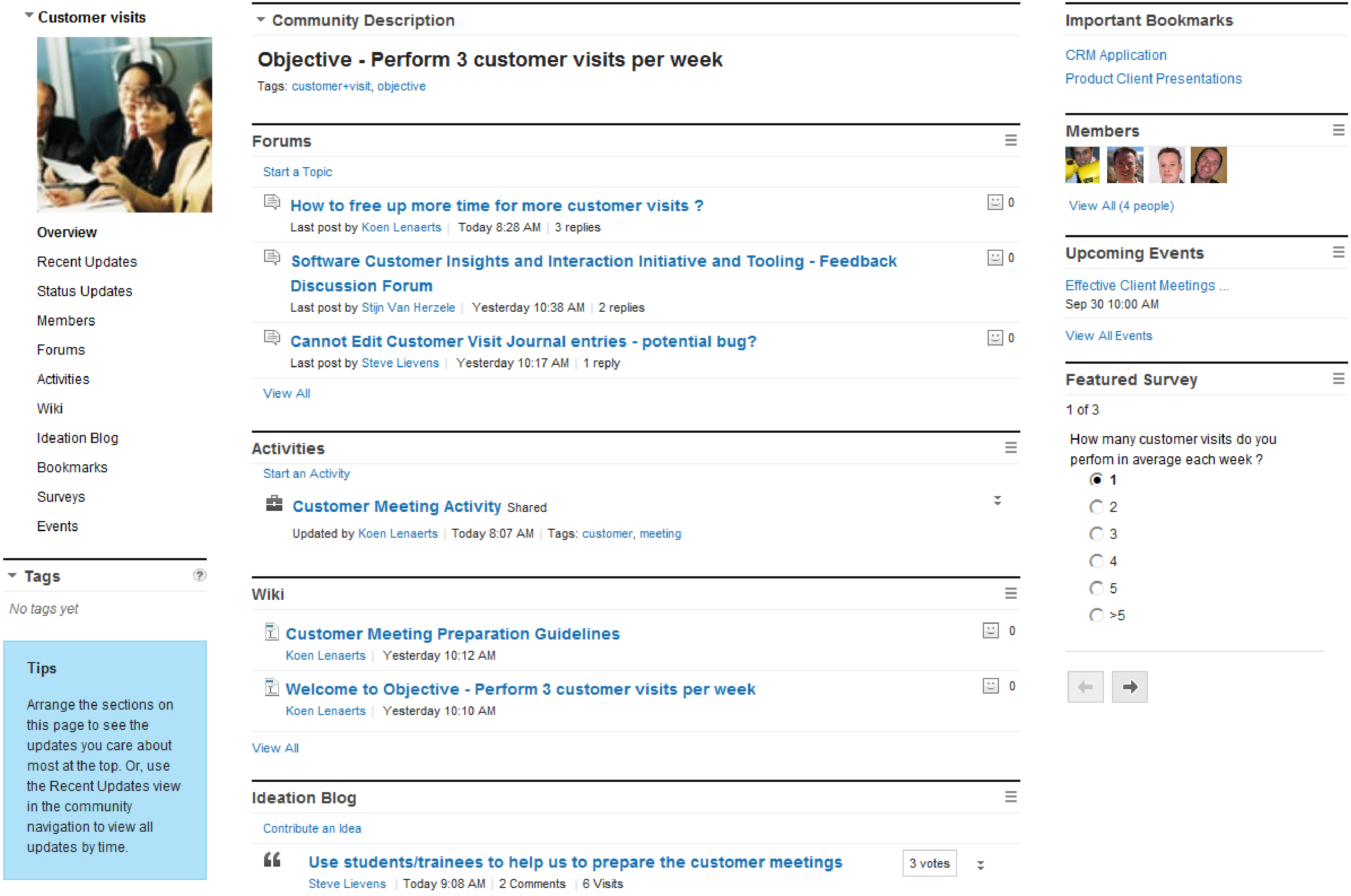
Subcommunities

Cisco Systems Competitive Community
SocialText Competitive Community
Salesforce Competitive Community
Office 365 Competitive Community
Jive Competitive Community
Google Competitive Community
Microsoft SharePoint Competitive
Yammer Competitive Community
Adobe Competitive Community
JBoss Portal Community

Important Bookmarks

- 1: About driving Social Business and Multichannel Customer Experiences (and survive).ppt
- Achieving Real Business Value with IBM Connections
- Analyst Buzz - Competitive Reports
- Big Data M&A Heats Up: Pervasive Software Could Be Acquired Next
- COMP | COMP
- Comment Apple et Google enterrent le PC - Blogs Philippe Escande
- Competitive Project Office
- Competitor Social Insights
- Facebook Ranks Top 'Enterprise' Collaboratio Platform - Software -
- How Microsoft got its own employees to use Yammer | CITEworld
- IBM Boosts Social Software Compliance
- IBM Client Reference Database
- IT Pro Ranking: Enterprise 2.0 Vendors
- Jive Acquires 'Proximal Labs' to Accelerate Strategy to Unlock the Enterprise Social Grap
- Jive Launches Industry's Most Innovative Soci Business Platform
- Jive Product Documentation
- Jive Sales Enablement Toolkit
- Jive Software Acquires OffiSync Tools For Microsoft Office
- Jive buys data mining startup for social analytics
- JiveWorld11 To Be Held In Las Vegas
- Kenexa Market/Competitive Intelligence Community.

Knowledge Sharing with Communities



Customer visits

Tags

No tags yet

Tips

Arrange the sections on this page to see the updates you care about most at the top. Or, use the Recent Updates view in the community navigation to view all updates by time.

Community Description

Objective - Perform 3 customer visits per week

Tags: customer+visit, objective

Forums

Start a Topic

How to free up more time for more customer visits ? 0
Last post by Koen Lenaerts | Today 8:28 AM | 3 replies

Software Customer Insights and Interaction Initiative and Tooling - Feedback Discussion Forum 0
Last post by Stijn Van Herzele | Yesterday 10:38 AM | 2 replies

Cannot Edit Customer Visit Journal entries - potential bug? 0
Last post by Steve Lievens | Yesterday 10:17 AM | 1 reply

View All

Activities

Start an Activity

Customer Meeting Activity Shared
Updated by Koen Lenaerts | Today 8:07 AM | Tags: customer, meeting

Wiki

Customer Meeting Preparation Guidelines 0
Koen Lenaerts | Yesterday 10:12 AM

Welcome to Objective - Perform 3 customer visits per week 0
Koen Lenaerts | Yesterday 10:10 AM

View All

Ideation Blog

Contribute an Idea

Use students/trainees to help us to prepare the customer meetings 3 votes
Steve Lievens | Today 9:08 AM | 2 Comments | 6 Visits

Important Bookmarks

CRM Application
Product Client Presentations

Members

View All (4 people)

Upcoming Events

Effective Client Meetings ...
Sep 30 10:00 AM

View All Events

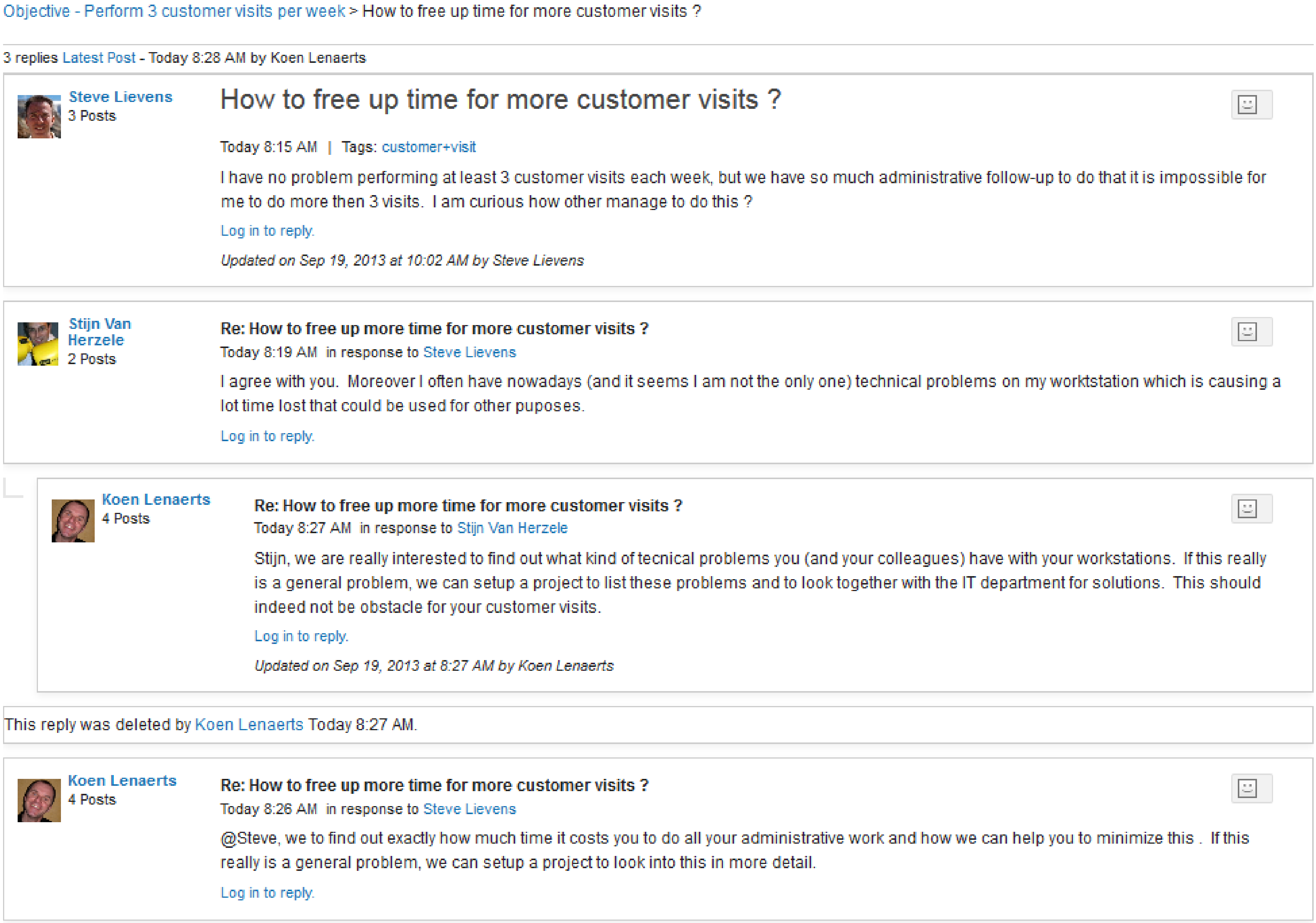
Featured Survey

1 of 3

How many customer visits do you perfom in average each week ?

● 1
○ 2
○ 3
○ 4
○ 5
○ >5

Knowledge Sharing with Communities



Objective - Perform 3 customer visits per week > How to free up time for more customer visits ?

3 replies Latest Post - Today 8:28 AM by Koen Lenaerts

Steve Lievens
3 Posts

How to free up time for more customer visits ?

Today 8:15 AM | Tags: customer+visit

I have no problem performing at least 3 customer visits each week, but we have so much administrative follow-up to do that it is impossible for me to do more then 3 visits. I am curious how other manage to do this ?

Log in to reply.

Updated on Sep 19, 2013 at 10:02 AM by Steve Lievens

Stijn Van Herzele
2 Posts

Re: How to free up more time for more customer visits ?

Today 8:19 AM in response to Steve Lievens

I agree with you. Moreover I often have nowadays (and it seems I am not the only one) technical problems on my worktstation which is causing a lot time lost that could be used for other puposes.

Log in to reply.

Koen Lenaerts
4 Posts

Re: How to free up more time for more customer visits ?

Today 8:27 AM in response to Stijn Van Herzele

Stijn, we are really interested to find out what kind of tecnical problems you (and your colleagues) have with your workstations. If this really is a general problem, we can setup a project to list these problems and to look together with the IT department for solutions. This should indeed not be obstacle for your customer visits.

Log in to reply.

Updated on Sep 19, 2013 at 8:27 AM by Koen Lenaerts

This reply was deleted by Koen Lenaerts Today 8:27 AM.

Koen Lenaerts
4 Posts

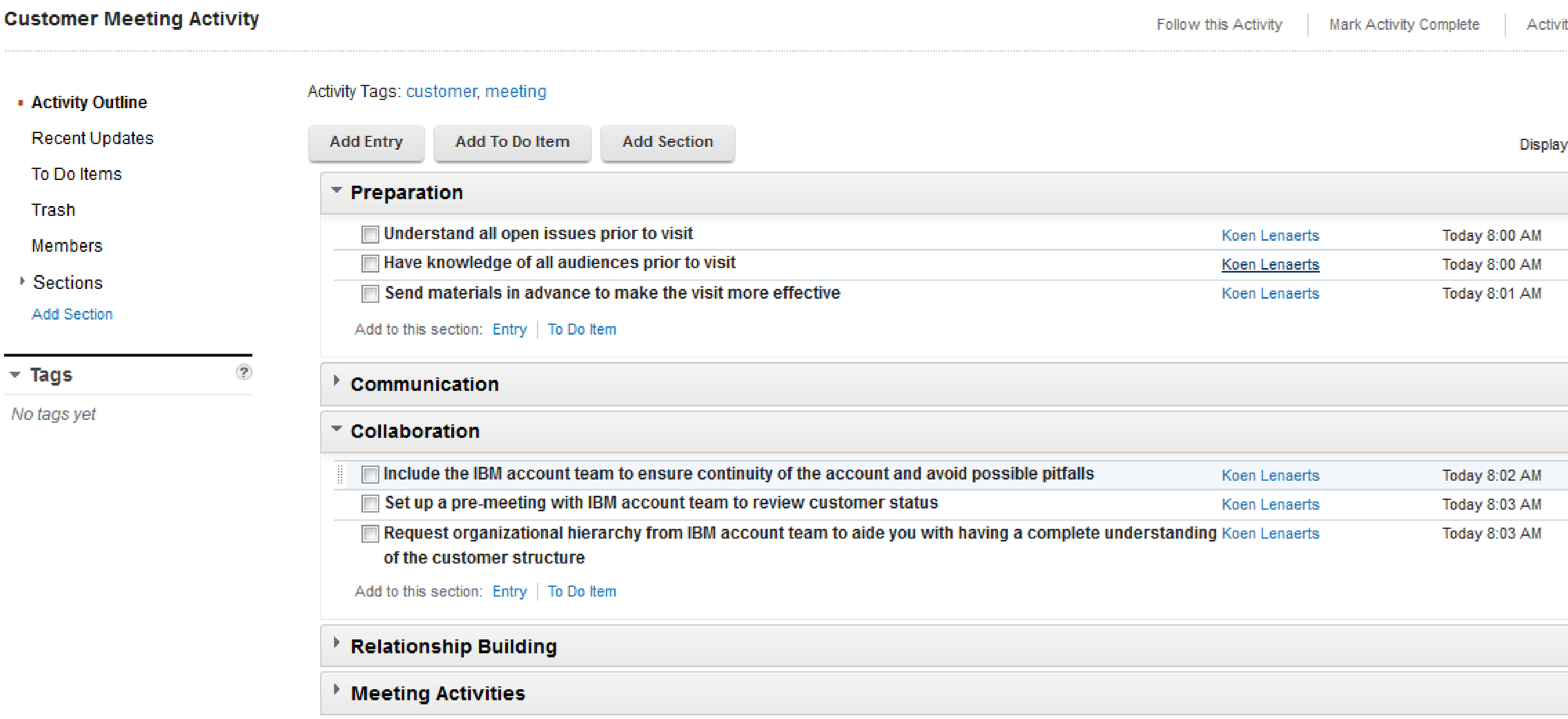
Re: How to free up more time for more customer visits ?

Today 8:26 AM in response to Steve Lievens

@Steve, we to find out exactly how much time it costs you to do all your administrative work and how we can help you to minimize this . If this really is a general problem, we can setup a project to look into this in more detail.

Log in to reply.

Knowledge Sharing with Communities



Customer Meeting Activity

Follow this Activity | Mark Activity Complete | Activit

- **Activity Outline**
- Recent Updates
- To Do Items
- Trash
- Members
- Sections
- Add Section

Tags

No tags yet

Activity Tags: customer, meeting

Add Entry | Add To Do Item | Add Section

Display

Preparation

☐ Understand all open issues prior to visit	Koen Lenaerts	Today 8:00 AM
☐ Have knowledge of all audiences prior to visit	Koen Lenaerts	Today 8:00 AM
☐ Send materials in advance to make the visit more effective	Koen Lenaerts	Today 8:01 AM

Add to this section: Entry | To Do Item

Communication

Collaboration

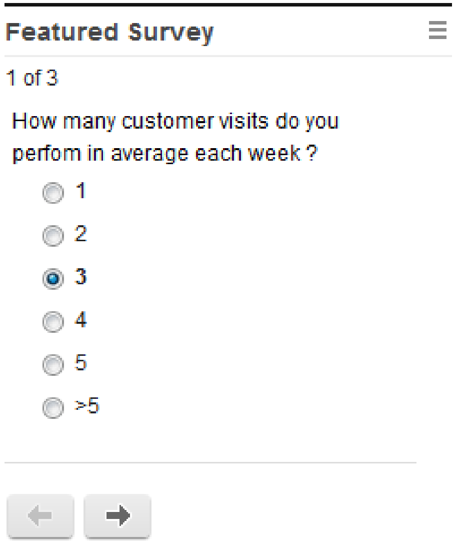
☐ Include the IBM account team to ensure continuity of the account and avoid possible pitfalls	Koen Lenaerts	Today 8:02 AM
☐ Set up a pre-meeting with IBM account team to review customer status	Koen Lenaerts	Today 8:03 AM
☐ Request organizational hierarchy from IBM account team to aide you with having a complete understanding of the customer structure	Koen Lenaerts	Today 8:03 AM

Add to this section: Entry | To Do Item

Relationship Building

Meeting Activities

Knowledge Sharing with Communities

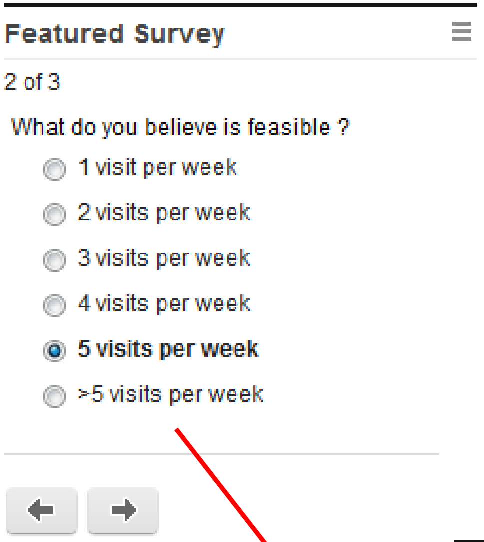


Featured Survey

1 of 3

How many customer visits do you perfom in average each week ?

- ○ 1
- ○ 2
- ● 3
- ○ 4
- ○ 5
- ○ >5

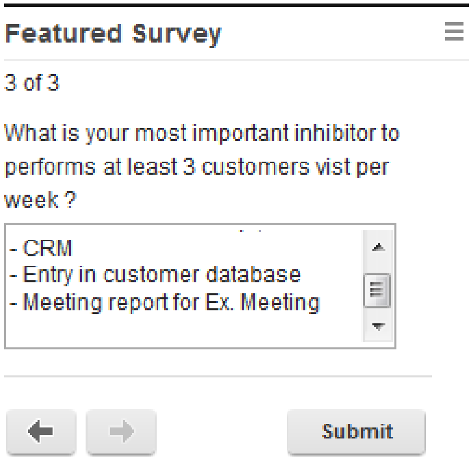


Featured Survey

2 of 3

What do you believe is feasible ?

- ○ 1 visit per week
- ○ 2 visits per week
- ○ 3 visits per week
- ○ 4 visits per week
- ● 5 visits per week
- ○ >5 visits per week

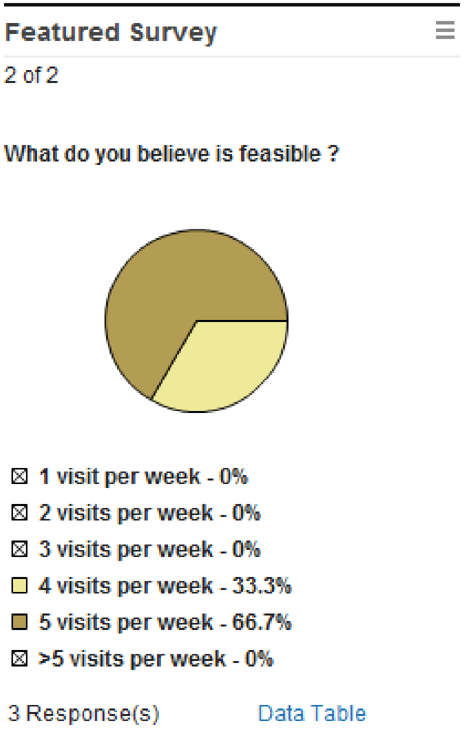


Featured Survey

3 of 3

What is your most important inhibitor to performs at least 3 customers vist per week ?

- CRM
- Entry in customer database
- Meeting report for Ex. Meeting



Featured Survey

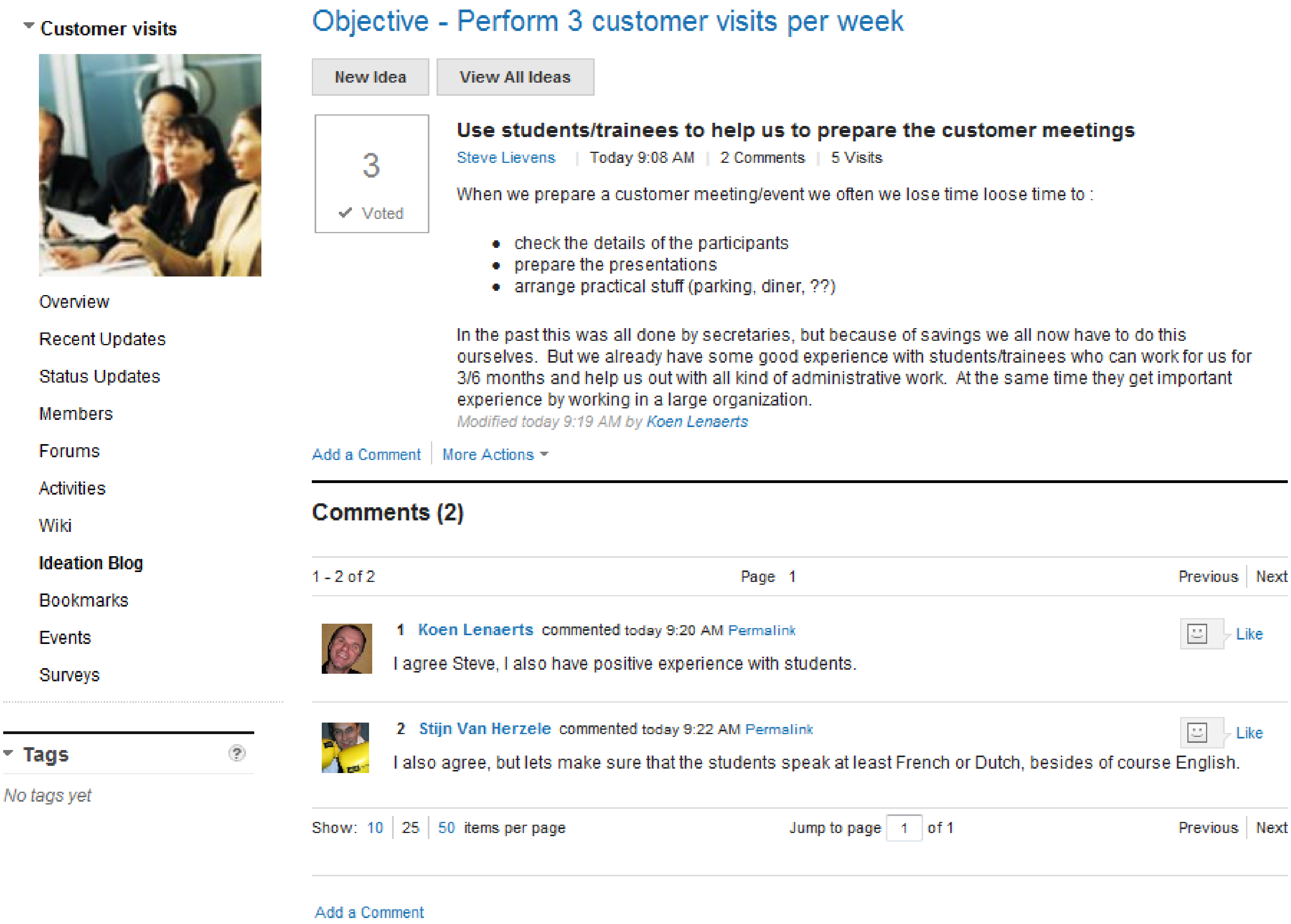
2 of 2

What do you believe is feasible ?

- ☒ 1 visit per week - 0%
- ☒ 2 visits per week - 0%
- ☒ 3 visits per week - 0%
- 🟨 4 visits per week - 33.3%
- 🟫 5 visits per week - 66.7%
- ☒ >5 visits per week - 0%

3 Response(s)

Knowledge Sharing with Communities


Customer visits
Overview
Recent Updates
Status Updates
Members
Forums
Activities
Wiki
Ideation Blog
Bookmarks
Events
Surveys
Tags
No tags yet
New Idea
View All Ideas
3
✓ Voted
Add a Comment
More Actions
Like
Like
Add a Comment

Objective - Perform 3 customer visits per week

Use students/trainees to help us to prepare the customer meetings

Steve Lievens | Today 9:08 AM | 2 Comments | 5 Visits

When we prepare a customer meeting/event we often we lose time loose time to :

- check the details of the participants
- prepare the presentations
- arrange practical stuff (parking, diner, ??)

In the past this was all done by secretaries, but because of savings we all now have to do this ourselves. But we already have some good experience with students/trainees who can work for us for 3/6 months and help us out with all kind of administrative work. At the same time they get important experience by working in a large organization.

Modified today 9:19 AM by Koen Lenaerts

Comments (2)

1 - 2 of 2 Page 1 Previous | Next

1 **Koen Lenaerts** commented today 9:20 AM Permalink

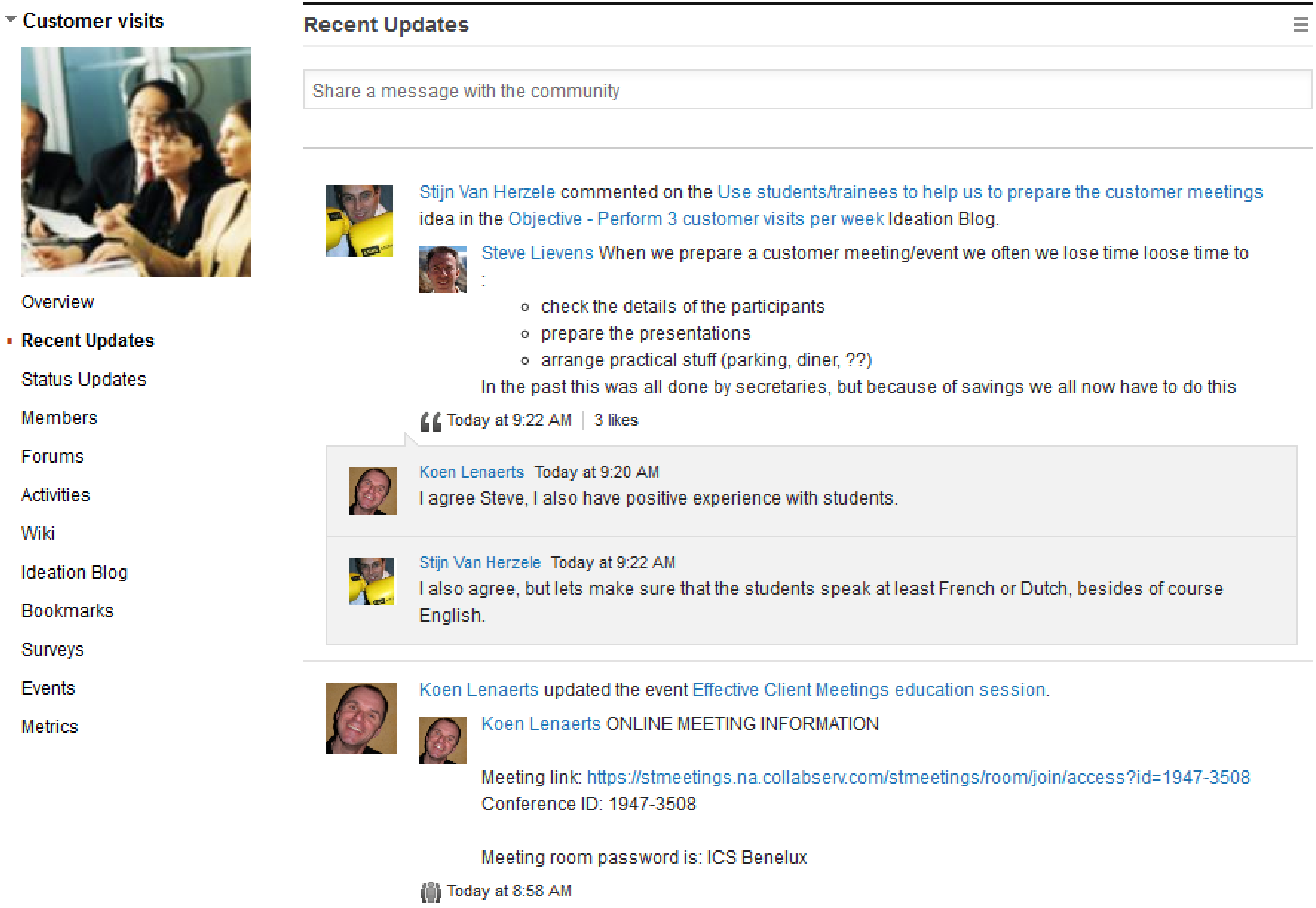
I agree Steve, I also have positive experience with students.

2 **Stijn Van Herzele** commented today 9:22 AM Permalink

I also agree, but lets make sure that the students speak at least French or Dutch, besides of course English.

Show: 10 | 25 | 50 items per page Jump to page 1 of 1 Previous | Next

Knowledge Sharing with Communities


Customer visits
Overview
Recent Updates
Status Updates
Members
Forums
Activities
Wiki
Ideation Blog
Bookmarks
Surveys
Events
Metrics
Recent Updates
Share a message with the community

Stijn Van Herzele commented on the Use students/trainees to help us to prepare the customer meetings idea in the Objective - Perform 3 customer visits per week Ideation Blog.

Steve Lievens When we prepare a customer meeting/event we often we lose time loose time to :

- check the details of the participants
- prepare the presentations
- arrange practical stuff (parking, diner, ??)

In the past this was all done by secretaries, but because of savings we all now have to do this

Today at 9:22 AM | 3 likes

Koen Lenaerts Today at 9:20 AM
I agree Steve, I also have positive experience with students.

Stijn Van Herzele Today at 9:22 AM
I also agree, but lets make sure that the students speak at least French or Dutch, besides of course English.

Koen Lenaerts updated the event Effective Client Meetings education session.

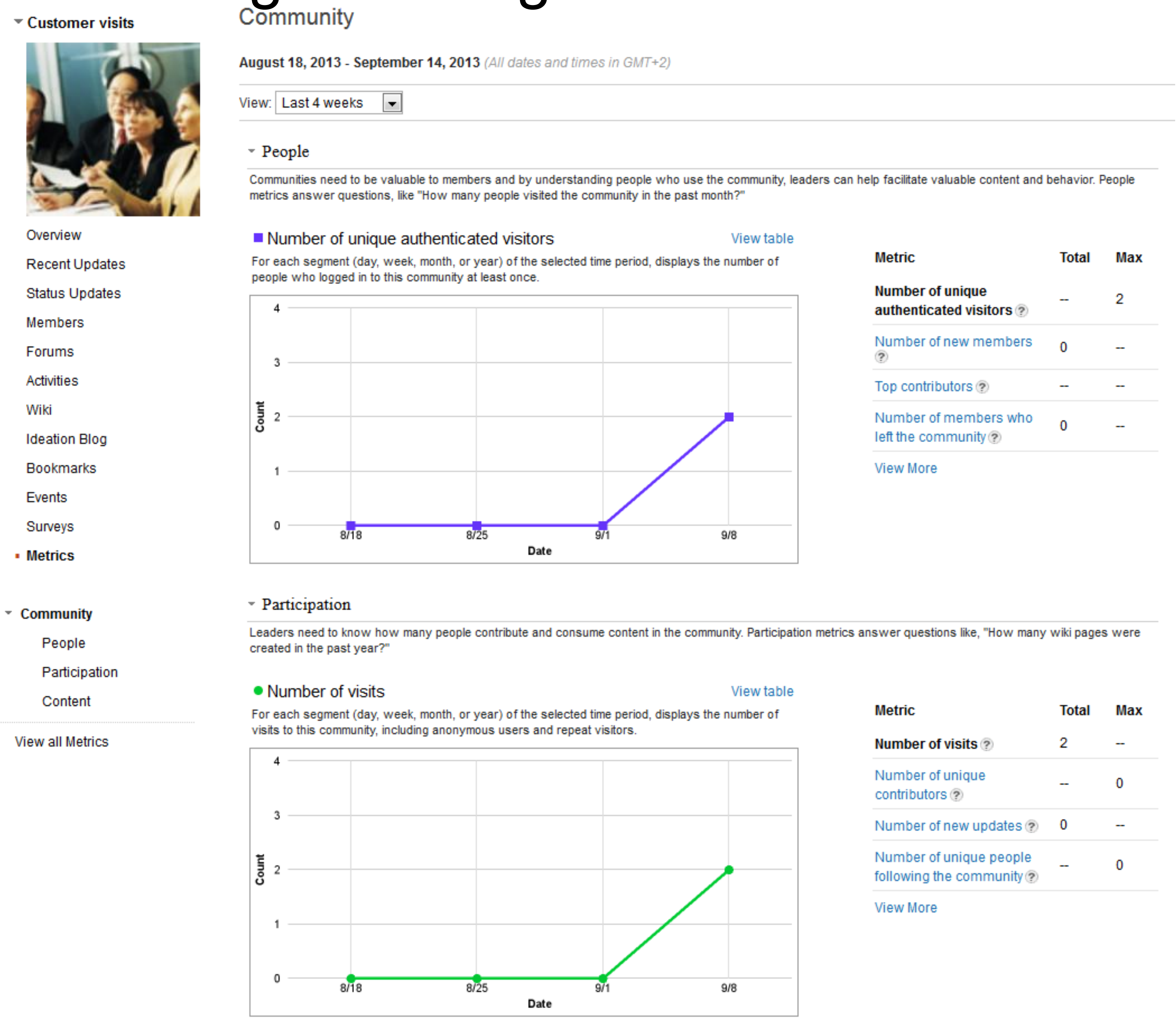
Koen Lenaerts ONLINE MEETING INFORMATION

Meeting link: https://stmeetings.na.collabserv.com/stmeetings/room/join/access?id=1947-3508
Conference ID: 1947-3508

Meeting room password is: ICS Benelux

Today at 8:58 AM

Knowledge Sharing with Communities



Customer visits

- Overview
- Recent Updates
- Status Updates
- Members
- Forums
- Activities
- Wiki
- Ideation Blog
- Bookmarks
- Events
- Surveys
- **Metrics**

Community

- People
- Participation
- Content

View all Metrics

Community

August 18, 2013 - September 14, 2013 *(All dates and times in GMT+2)*

View: Last 4 weeks

People

Communities need to be valuable to members and by understanding people who use the community, leaders can help facilitate valuable content and behavior. People metrics answer questions, like "How many people visited the community in the past month?"

Number of unique authenticated visitors

View table

For each segment (day, week, month, or year) of the selected time period, displays the number of people who logged in to this community at least once.

Metric	Total	Max
Number of unique authenticated visitors ?	--	2
Number of new members ?	0	--
Top contributors ?	--	--
Number of members who left the community ?	0	--

View More

Participation

Leaders need to know how many people contribute and consume content in the community. Participation metrics answer questions like, "How many wiki pages were created in the past year?"

Number of visits

View table

For each segment (day, week, month, or year) of the selected time period, displays the number of visits to this community, including anonymous users and repeat visitors.

Metric	Total	Max
Number of visits ?	2	--
Number of unique contributors ?	--	0
Number of new updates ?	0	--
Number of unique people following the community ?	--	0

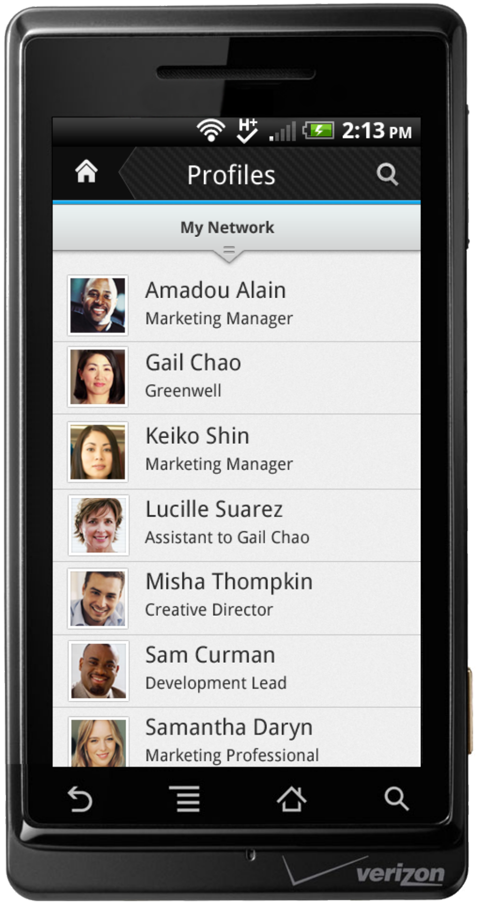
View More

Knowledge Sharing on Mobile

Anytime, anyplace access to your network

- Access all of your Connections data from mobile browsers and free native apps
- Download native app from major app stores: iTunes®, Google Play (formerly Android Market), Blackberry App Worlds™

BlackBerry App World™ | Available on the App Store | GET IT ON Google play


2:13 PM

Profiles

My Network

Amadou Alain
Marketing Manager

Gail Chao
Greenwell

Keiko Shin
Marketing Manager

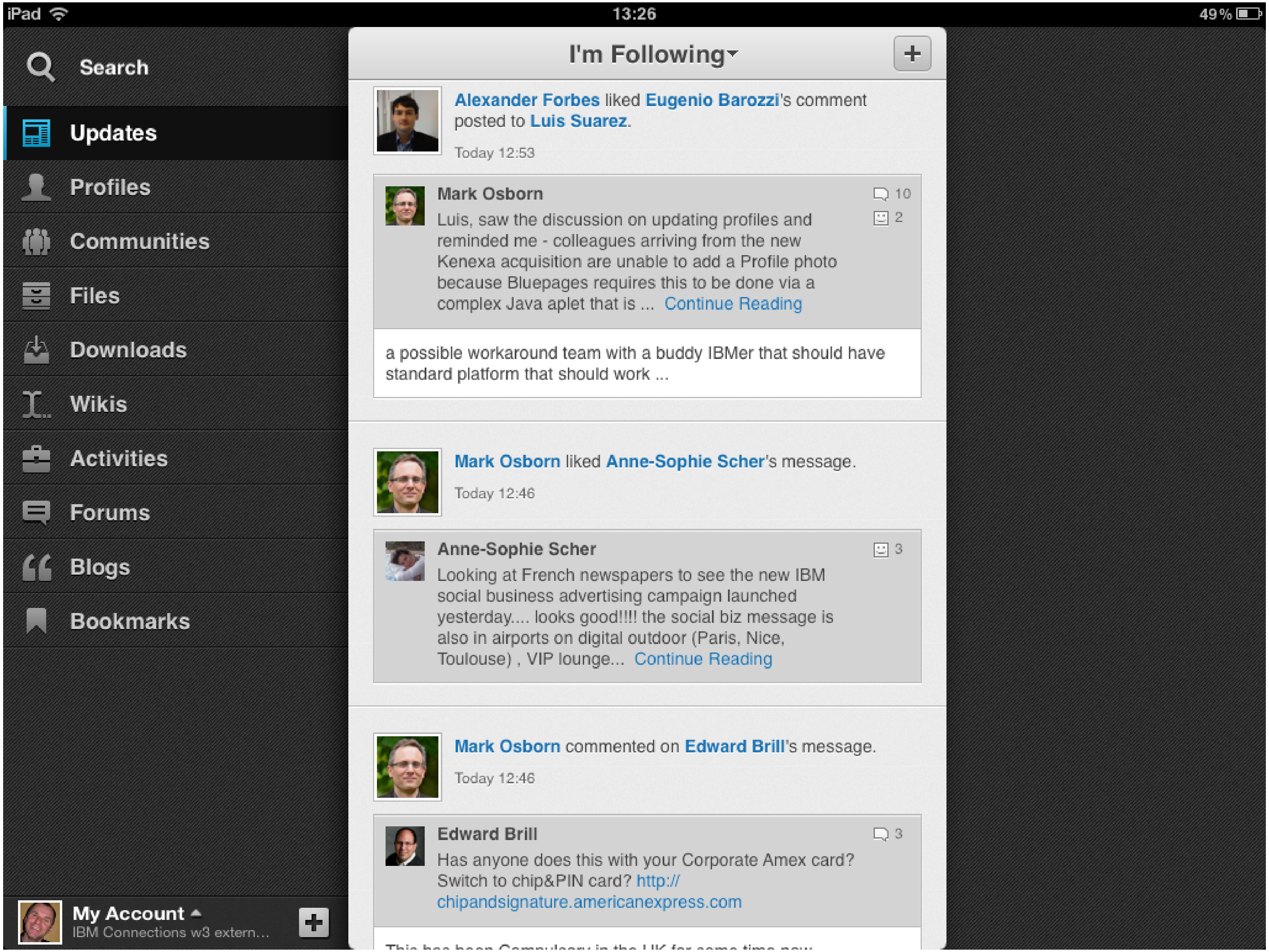
Lucille Suarez
Assistant to Gail Chao

Misha Thompkin
Creative Director

Sam Curman
Development Lead

Samantha Daryn
Marketing Professional

Knowledge Sharing on Mobile


iPad
13:26
49 %
Search
Updates
Profiles
Communities
Files
Downloads
Wikis
Activities
Forums
Blogs
Bookmarks
My Account
IBM Connections w3 extern...
I'm Following
+
10
2
3
3

Alexander Forbes liked **Eugenio Barozzi**'s comment posted to **Luis Suarez**.

Today 12:53

Mark Osborn

Luis, saw the discussion on updating profiles and reminded me - colleagues arriving from the new Kenexa acquisition are unable to add a Profile photo because Bluepages requires this to be done via a complex Java aplet that is ... Continue Reading

a possible workaround team with a buddy IBMer that should have standard platform that should work ...

Mark Osborn liked **Anne-Sophie Scher**'s message.

Today 12:46

Anne-Sophie Scher

Looking at French newspapers to see the new IBM social business advertising campaign launched yesterday.... looks good!!!! the social biz message is also in airports on digital outdoor (Paris, Nice, Toulouse) , VIP lounge... Continue Reading

Mark Osborn commented on **Edward Brill**'s message.

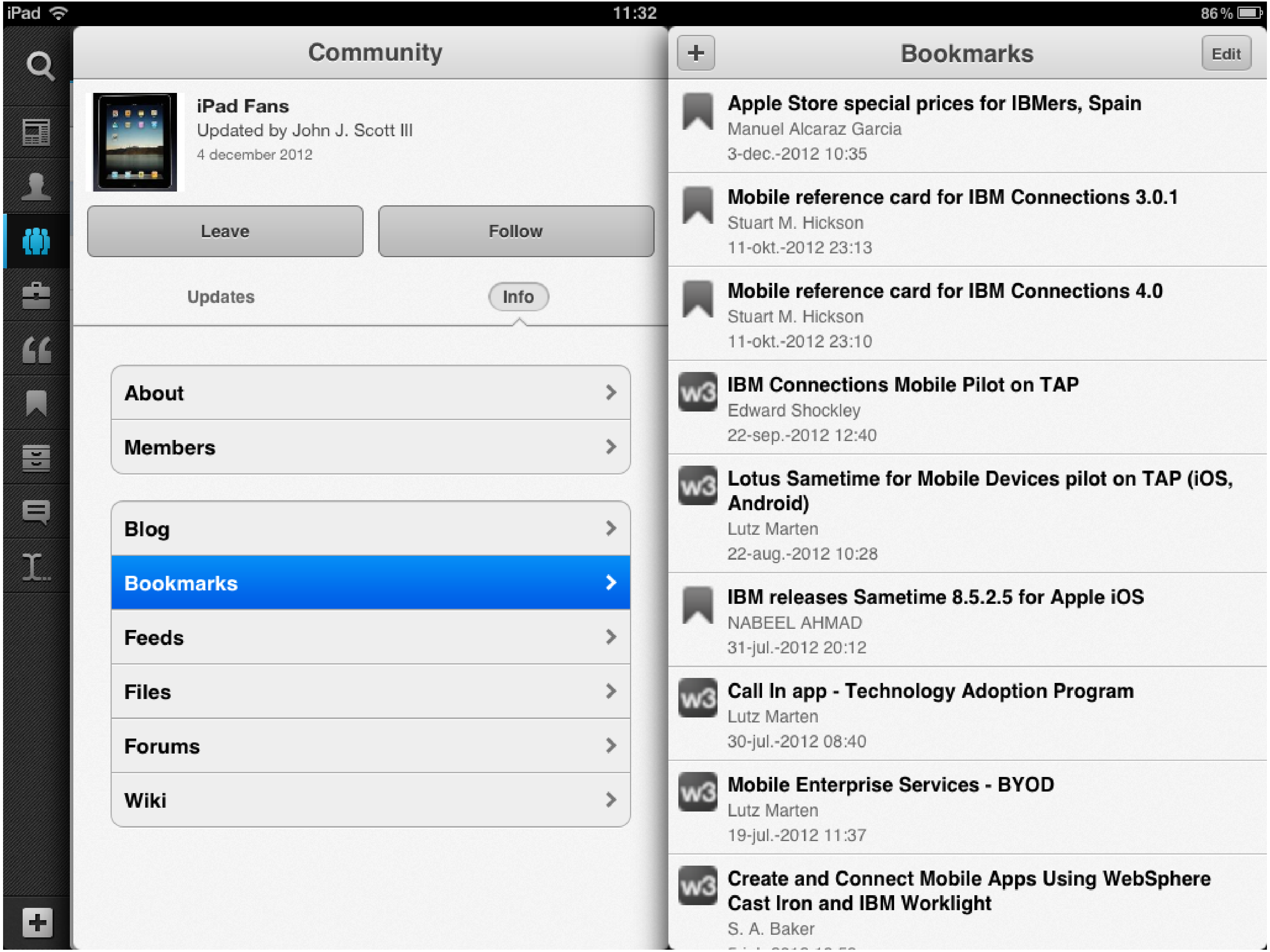
Today 12:46

Edward Brill

Has anyone does this with your Corporate Amex card? Switch to chip&PIN card? http://chipandsignature.americanexpress.com

This has been Compulsory in the UK for some time now

Knowledge Sharing on Mobile


iPad
11:32
86 %
Community
Leave
Follow
Updates
Info
About
Members
Blog
Bookmarks
Feeds
Files
Forums
Wiki
Bookmarks
Edit

iPad Fans
Updated by John J. Scott III
4 december 2012

Apple Store special prices for IBMers, Spain
Manuel Alcaraz Garcia
3-dec.-2012 10:35

Mobile reference card for IBM Connections 3.0.1
Stuart M. Hickson
11-okt.-2012 23:13

Mobile reference card for IBM Connections 4.0
Stuart M. Hickson
11-okt.-2012 23:10

IBM Connections Mobile Pilot on TAP
Edward Shockley
22-sep.-2012 12:40

Lotus Sametime for Mobile Devices pilot on TAP (iOS, Android)
Lutz Marten
22-aug.-2012 10:28

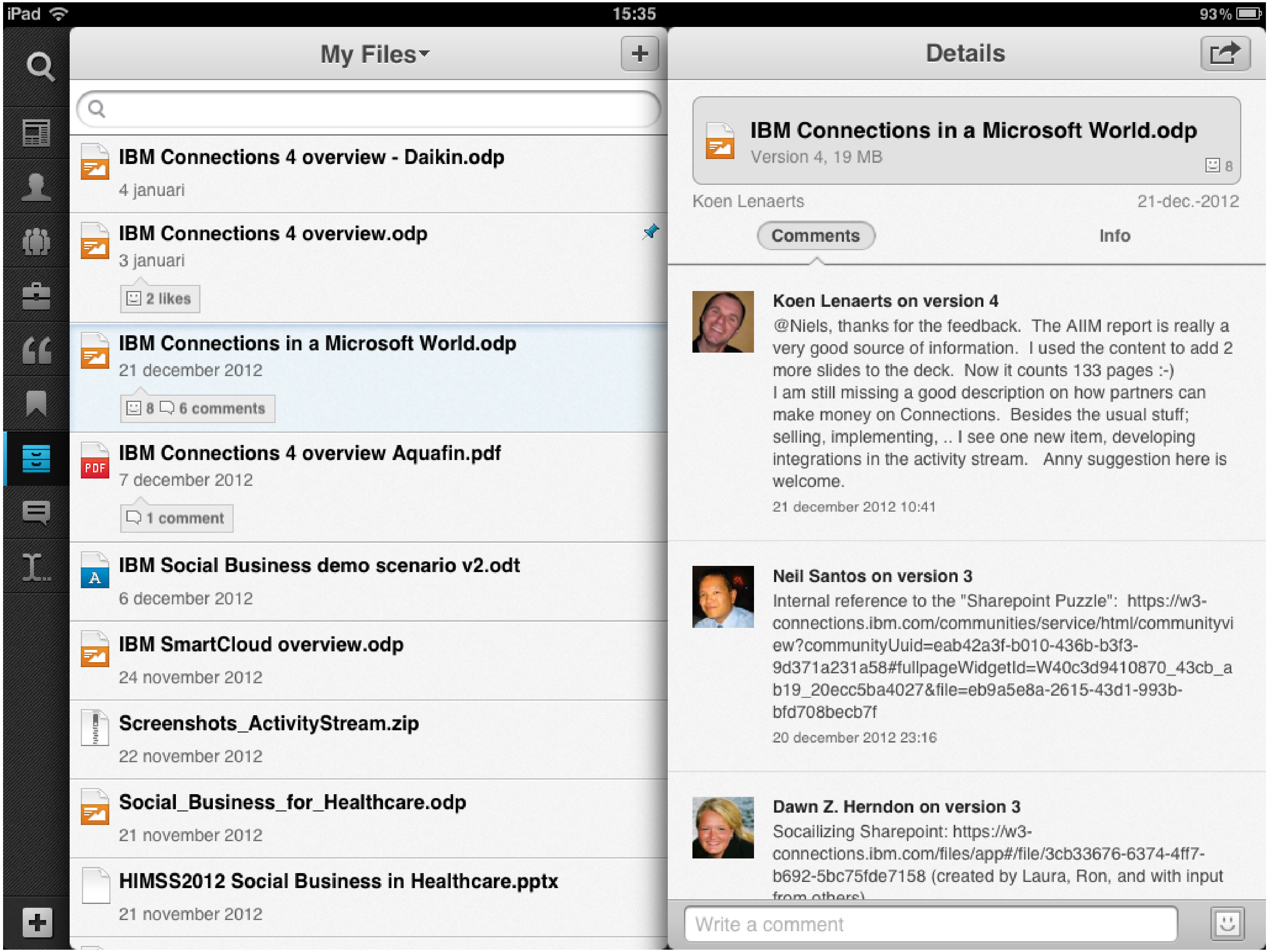
IBM releases Sametime 8.5.2.5 for Apple iOS
NABEEL AHMAD
31-jul.-2012 20:12

Call In app - Technology Adoption Program
Lutz Marten
30-jul.-2012 08:40

Mobile Enterprise Services - BYOD
Lutz Marten
19-jul.-2012 11:37

Create and Connect Mobile Apps Using WebSphere Cast Iron and IBM Worklight
S. A. Baker

Knowledge Sharing on Mobile



IBM Connections 4 overview - Daikin.odp
4 januari

IBM Connections 4 overview.odp
3 januari
2 likes

IBM Connections in a Microsoft World.odp
21 december 2012
8 6 comments

IBM Connections 4 overview Aquafin.pdf
7 december 2012
1 comment

IBM Social Business demo scenario v2.odt
6 december 2012

IBM SmartCloud overview.odp
24 november 2012

Screenshots_ActivityStream.zip
22 november 2012

Social_Business_for_Healthcare.odp
21 november 2012

HIMSS2012 Social Business in Healthcare.pptx
21 november 2012

IBM Connections in a Microsoft World.odp
Version 4, 19 MB
8

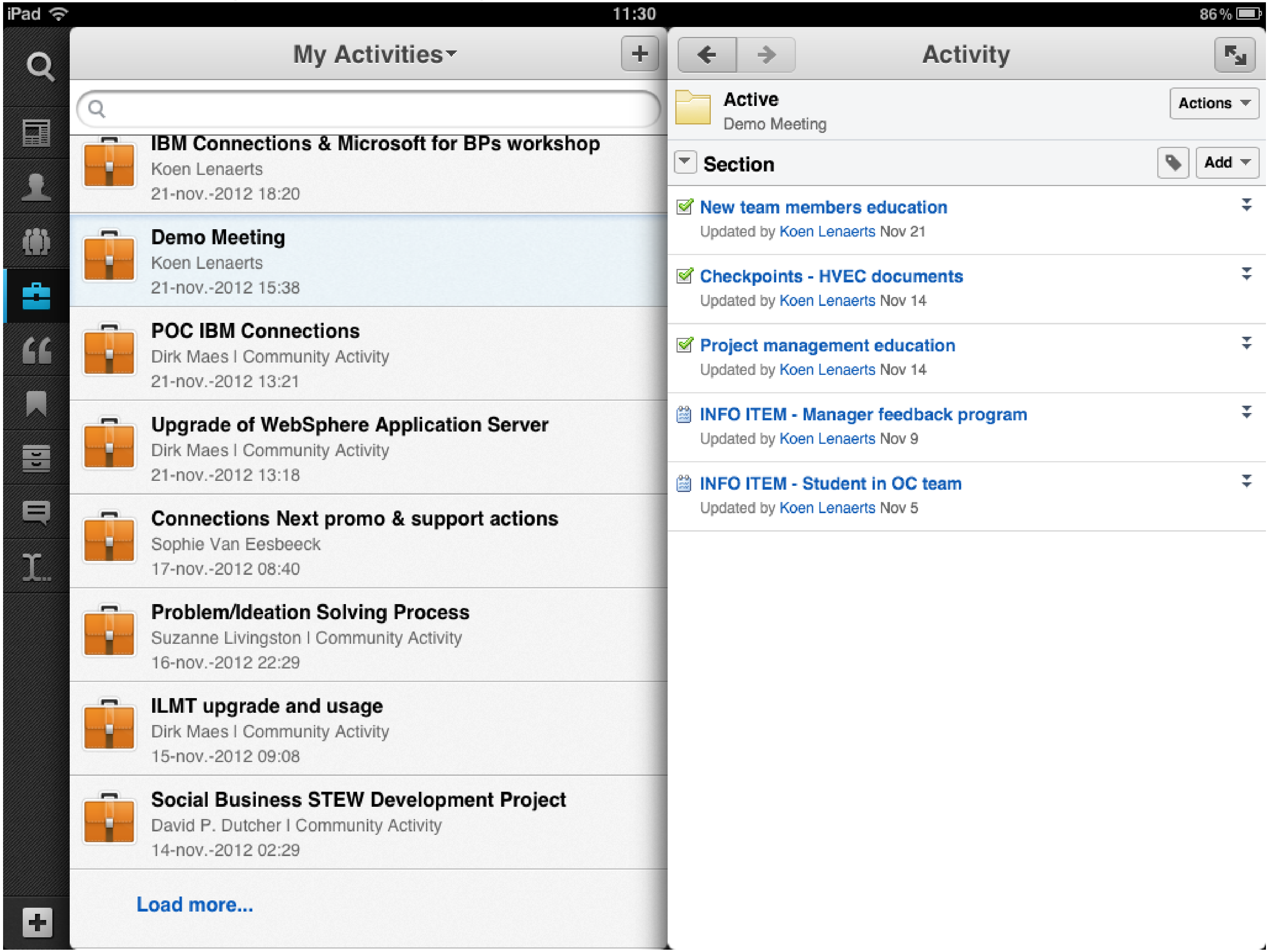
Koen Lenaerts 21-dec.-2012

Koen Lenaerts on version 4
@Niels, thanks for the feedback. The AIIM report is really a very good source of information. I used the content to add 2 more slides to the deck. Now it counts 133 pages :-)
I am still missing a good description on how partners can make money on Connections. Besides the usual stuff; selling, implementing, .. I see one new item, developing integrations in the activity stream. Anny suggestion here is welcome.
21 december 2012 10:41

Neil Santos on version 3
Internal reference to the "Sharepoint Puzzle": https://w3-connections.ibm.com/communities/service/html/communityview?communityUuid=eab42a3f-b010-436b-b3f3-9d371a231a58#fullpageWidgetId=W40c3d9410870_43cb_ab19_20ecc5ba4027&file=eb9a5e8a-2615-43d1-993b-bfd708becb7f
20 december 2012 23:16

Dawn Z. Herndon on version 3
Socailizing Sharepoint: https://w3-connections.ibm.com/files/app#/file/3cb33676-6374-4ff7-b692-5bc75fde7158 (created by Laura, Ron, and with input from others)

Knowledge Sharing on Mobile



IBM Connections & Microsoft for BPs workshop
Koen Lenaerts
21-nov.-2012 18:20

Demo Meeting
Koen Lenaerts
21-nov.-2012 15:38

POC IBM Connections
Dirk Maes | Community Activity
21-nov.-2012 13:21

Upgrade of WebSphere Application Server
Dirk Maes | Community Activity
21-nov.-2012 13:18

Connections Next promo & support actions
Sophie Van Eesbeeck
17-nov.-2012 08:40

Problem/Ideation Solving Process
Suzanne Livingston | Community Activity
16-nov.-2012 22:29

ILMT upgrade and usage
Dirk Maes | Community Activity
15-nov.-2012 09:08

Social Business STEW Development Project
David P. Dutcher | Community Activity
14-nov.-2012 02:29

Active
Demo Meeting
Actions

Section
Add

☑ New team members education
Updated by Koen Lenaerts Nov 21

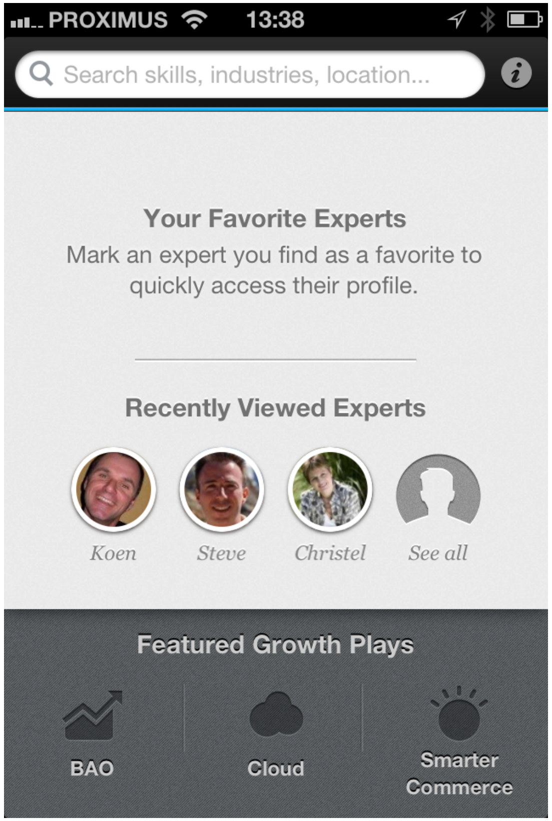
☑ Checkpoints - HVEC documents
Updated by Koen Lenaerts Nov 14

☑ Project management education
Updated by Koen Lenaerts Nov 14

INFO ITEM - Manager feedback program
Updated by Koen Lenaerts Nov 9

INFO ITEM - Student in OC team
Updated by Koen Lenaerts Nov 5

Knowledge Sharing on Mobile

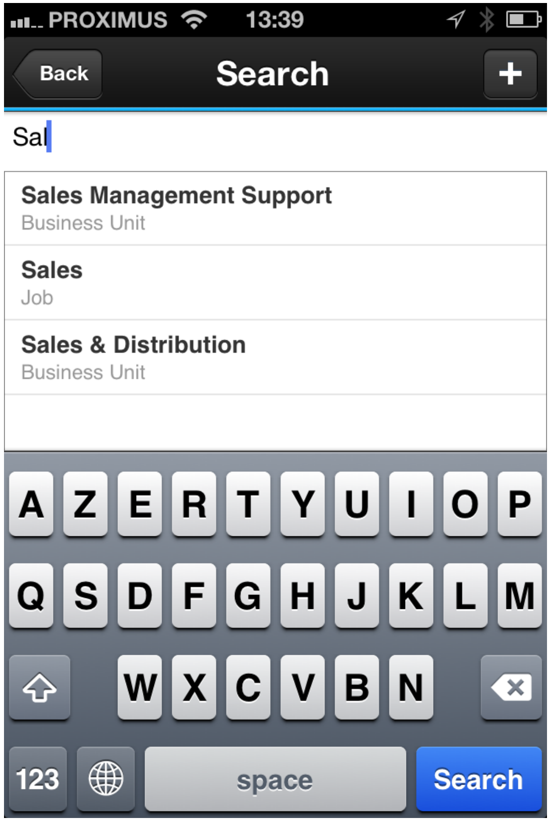

PROXIMUS
13:38
Search skills, industries, location...
Koen
Steve
Christel
See all
BAO
Cloud
Smarter Commerce

Your Favorite Experts

Mark an expert you find as a favorite to quickly access their profile.

Recently Viewed Experts

Featured Growth Plays

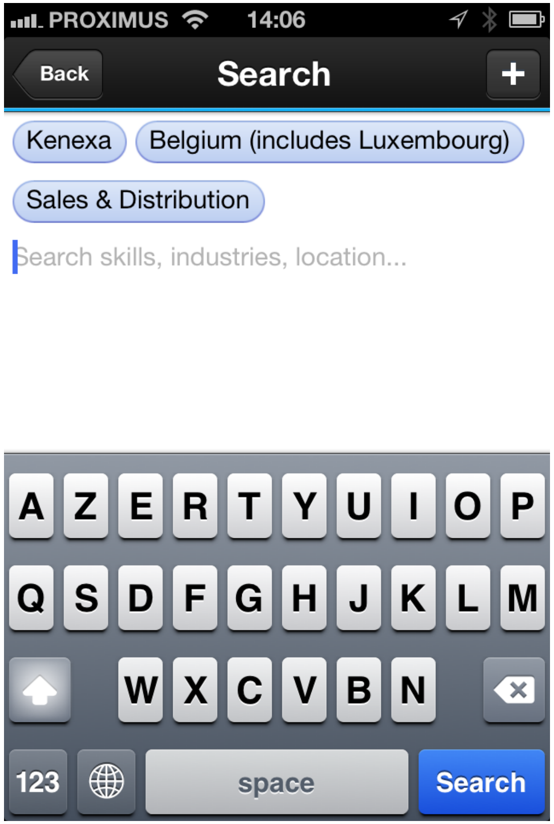

PROXIMUS
13:39
Back
Search
+
A Z E R T Y U I O P
Q S D F G H J K L M
W X C V B N
123
space
Search

Sal

Sales Management Support
Business Unit

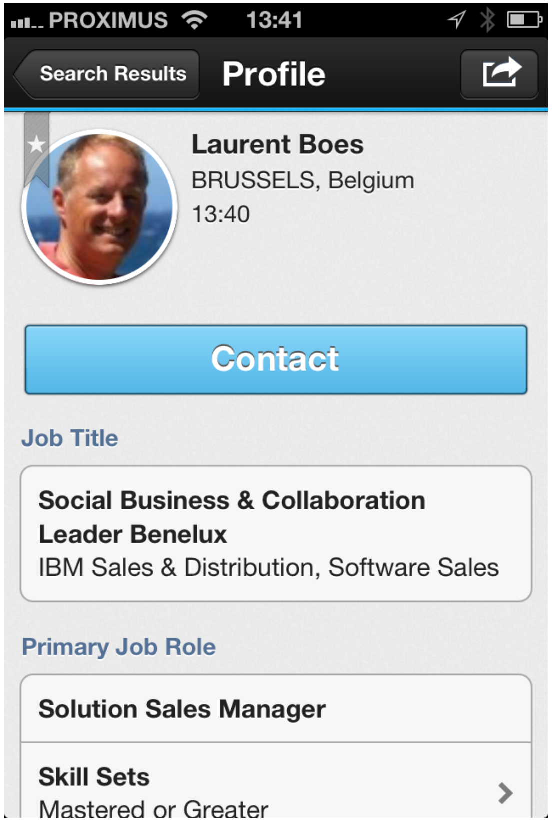
Sales
Job

Sales & Distribution
Business Unit


PROXIMUS
14:06
Back
Search
+
Search skills, industries, location...
A Z E R T Y U I O P
Q S D F G H J K L M
W X C V B N
123
space
Search

Kenexa
Belgium (includes Luxembourg)
Sales & Distribution

Knowledge Sharing on Mobile


PROXIMUS 13:41
Search Results
Profile
Contact

Laurent Boes
BRUSSELS, Belgium
13:40

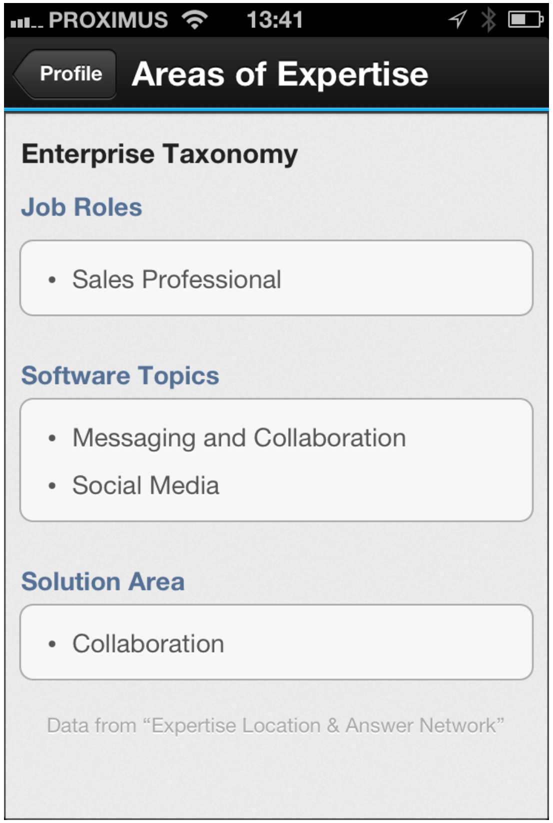
Job Title

Social Business & Collaboration Leader Benelux
IBM Sales & Distribution, Software Sales

Primary Job Role

Solution Sales Manager

Skill Sets
Mastered or Greater


PROXIMUS 13:41
Profile
Areas of Expertise

Enterprise Taxonomy

Job Roles

- Sales Professional

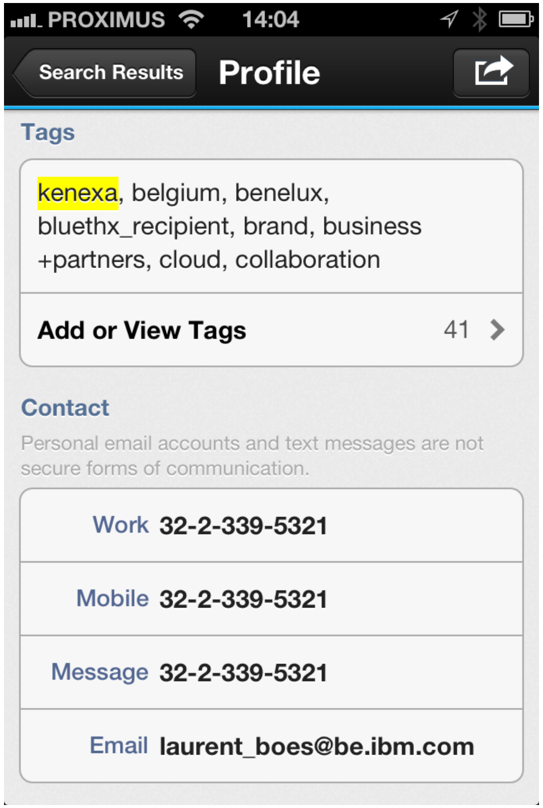
Software Topics

- Messaging and Collaboration
- Social Media

Solution Area

- Collaboration

Data from “Expertise Location & Answer Network”


PROXIMUS 14:04
Search Results
Profile

Tags

kenexa, belgium, benelux, bluethx_recipient, brand, business +partners, cloud, collaboration

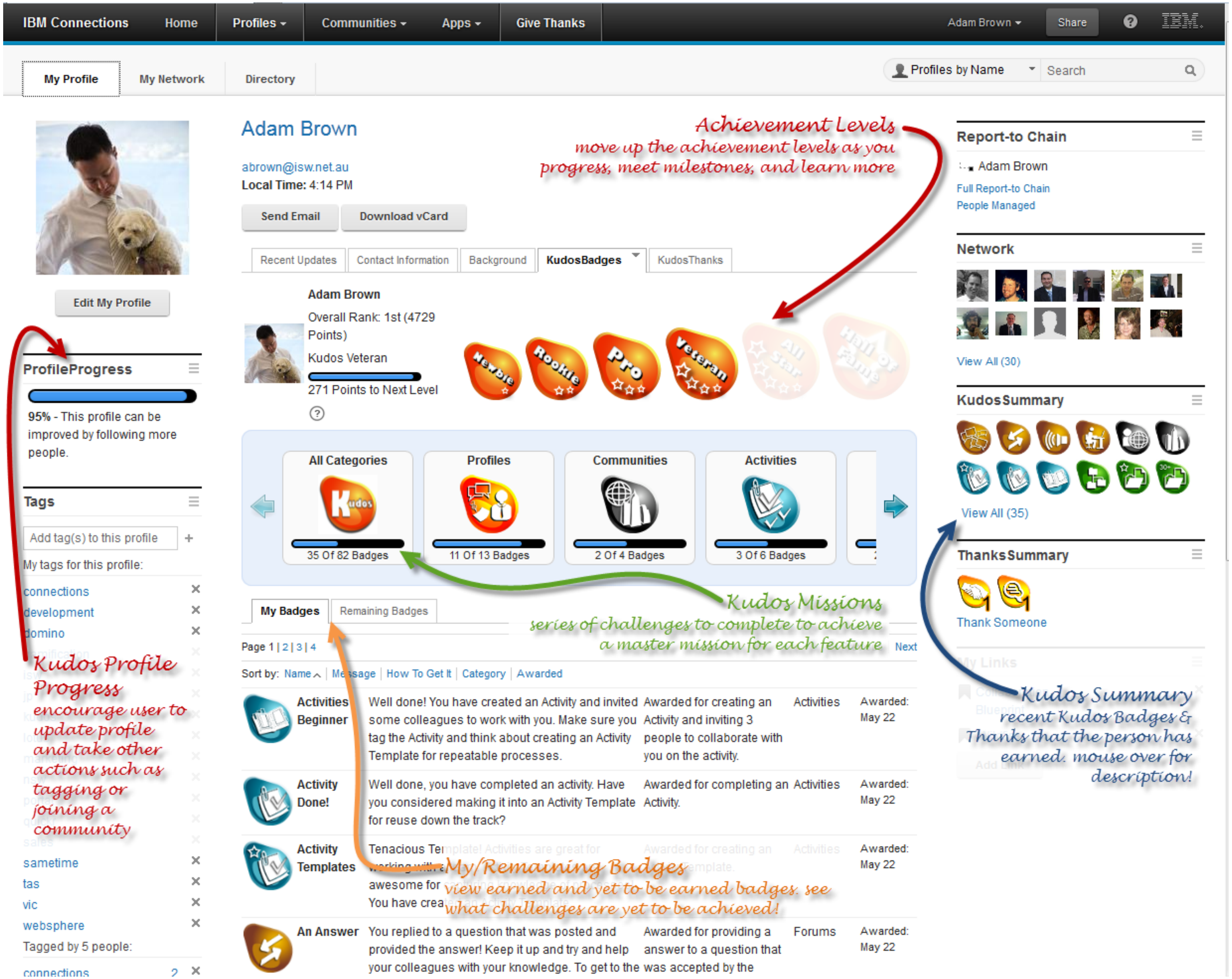
Add or View Tags 41

Contact

Personal email accounts and text messages are not secure forms of communication.

Work	**32-2-339-5321**
Mobile	**32-2-339-5321**
Message	**32-2-339-5321**
Email	**laurent_boes@be.ibm.com**

Gamification


IBM Connections
Home
Profiles
Communities
Apps
Give Thanks
Adam Brown
Share
My Profile
My Network
Directory
Profiles by Name
Search
Edit My Profile
Send Email
Download vCard
Recent Updates
Contact Information
Background
KudosBadges
KudosThanks
Newbie
Rookie
Pro
Veteran
All Star
Hall of Fame
My Badges
Remaining Badges
Report-to Chain
Network
KudosSummary
ThanksSummary
Thank Someone
My Links

Adam Brown

abrown@isw.net.au
Local Time: 4:14 PM

ProfileProgress

95% - This profile can be improved by following more people.

Tags

Add tag(s) to this profile

My tags for this profile:

connections
development
domino
sametime
tas
vic
websphere

Tagged by 5 people:

connections 2

Adam Brown
Overall Rank: 1st (4729 Points)
Kudos Veteran
271 Points to Next Level

All Categories	Profiles	Communities	Activities
35 Of 82 Badges	11 Of 13 Badges	2 Of 4 Badges	3 Of 6 Badges

Page 1 | 2 | 3 | 4 Next

Sort by: Name | Message | How To Get It | Category | Awarded

Activities Beginner	Well done! You have created an Activity and invited some colleagues to work with you. Make sure you tag the Activity and think about creating an Activity Template for repeatable processes.	Awarded for creating an Activity and inviting 3 people to collaborate with you on the activity.	Activities	Awarded: May 22
Activity Done!	Well done, you have completed an activity. Have you considered making it into an Activity Template for reuse down the track?	Awarded for completing an Activity.	Activities	Awarded: May 22
Activity Templates	Tenacious Template! Activities are great for working with a awesome for capturing knowledge of processes! You have created an Activity Template	Awarded for creating an Template.	Activities	Awarded: May 22
An Answer	You replied to a question that was posted and provided the answer! Keep it up and try and help your colleagues with your knowledge. To get to the	Awarded for providing a answer to a question that was accepted by the	Forums	Awarded: May 22

Report-to Chain

Adam Brown
Full Report-to Chain
People Managed

Network

View All (30)

KudosSummary

View All (35)

Achievement Levels
move up the achievement levels as you progress, meet milestones, and learn more

Kudos Profile Progress
encourage user to update profile and take other actions such as tagging or joining a community

Kudos Missions
series of challenges to complete to achieve a master mission for each feature

My/Remaining Badges
view earned and yet to be earned badges. see what challenges are yet to be achieved!

Kudos Summary
recent Kudos Badges & Thanks that the person has earned. mouse over for description!

IBM