IBM Software

Impact 2010 The Premier Conference for Business and IT Leaders

Agility in an Era of Change Are you keeping pace?

Brian Remington WW WebSphere Business Partner Sales Manager





- Blue Cross Blue Shield: Needed to implement and coordinate wellness programs across patients and multiple practitioners
- Texas Education Agency: Needed to integrate Teacher Certification (from another agency) and deliver a simple self-service platform for applications
- Visa Europe: Needed a customized payment process for the European market



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Process is Everywhere



We are Reaching a Process Inflection Point

Dynamic change

Extensive and inclusive business networks

Social and contextual capabilities



Ad-hoc, dynamic tasks

Business and IT convergence



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Take Control of Your Business Processes...

Discover and continuously improve dynamic business activities Connect and manage interactions across the business network

Optimize decision-making and speed business change

...to fuel new growth while optimizing costs



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Dynamic Processes Deliver Consistent Outcomes

Define, measure, and improve ad-hoc, unstructured activities







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Drive Better Outcomes

With collaboration across the process lifecycle



Collaborative Business Design in Action

Demo: Business design and modeling with IBM Blueprint and BlueWorks beta

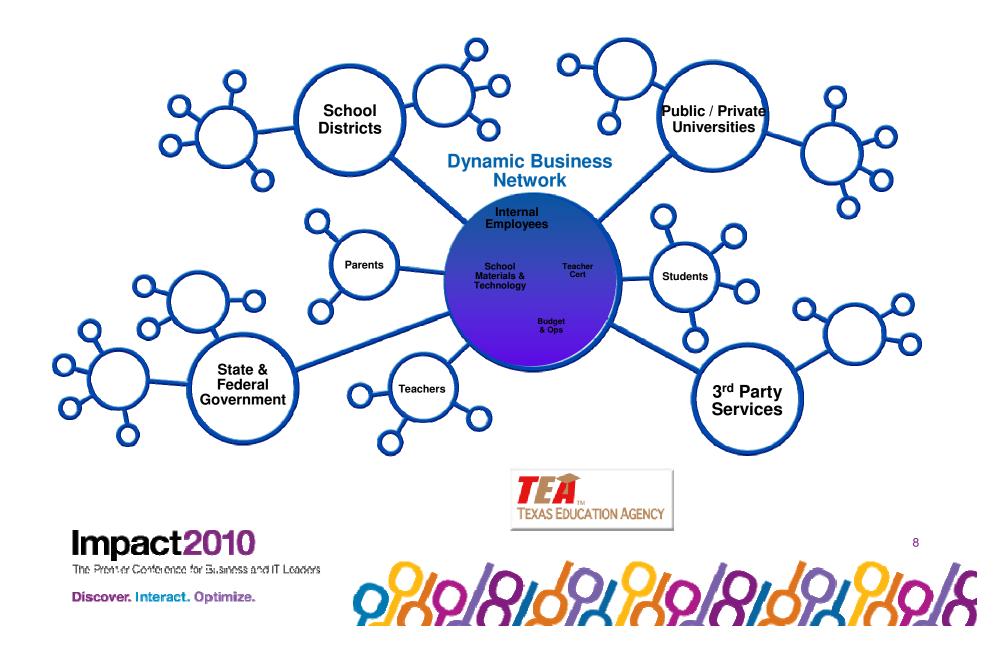




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Processes Span Your Broad Business Network



Seamlessly Connect People, Process, and Information



Execute with Integrity and Transactional Strength

- Accommodate demanding, transaction-intensive processes
- Safeguard against system failures
- Meet SLA, audit, and regulatory objectives with confidence





WebSphere Process Server WebSphere Process Server Hypervisor Edition



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Discover. Interact. Optimize.



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Transform Demand-Driven Inventory Sourcing To save a quarter of a million dollars a month

- A large retailer optimizes product sourcing to generate:
 - \$4 million in additional sales in 10 weeks
 - \$250,000 in savings per month





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Optimize Decisions for Greater Agility and Change

Increasing demand for personalization drives new business needs:

- Greater visibility
- Rapid change
- Better decision processes





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Support Decisions in Context Predictive analysis and real-time information



Transform Visibility into Rapid Execution

- Quickly and easily make changes across the business network
- Infuse process decisions with agility and intelligence







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Infuse Your Processes with "Points of Agility"





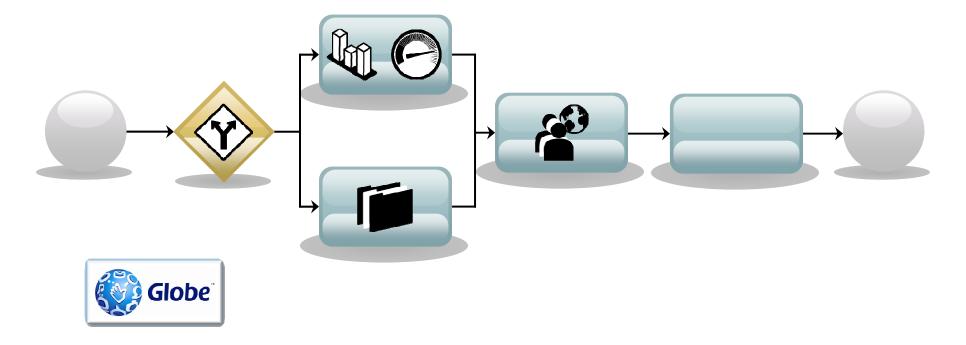








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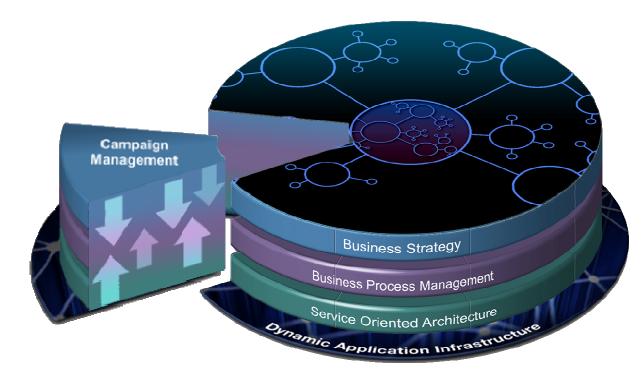




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Increase Your Business Agility with IBM



- Discover and continuously improve dynamic business activities
- Connect and manage interactions across the business network
- Optimize decision-making and speed business change

Only IBM has the *Business Expertise* and *Technology Platform* to get you there



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