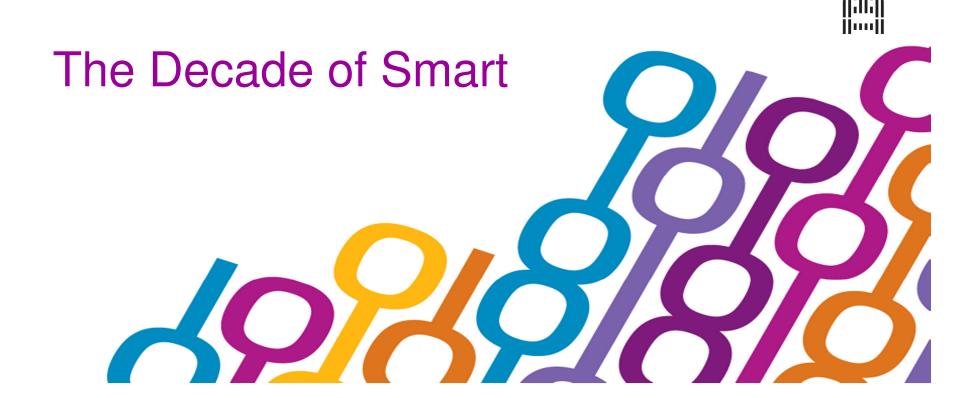
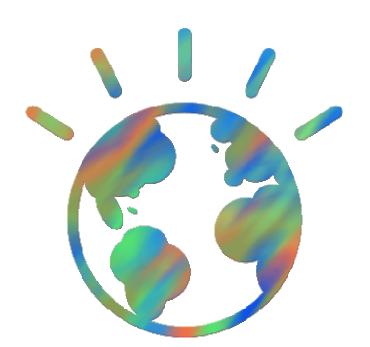
Impact2010 Comes to You



We are Living in the Decade of Smart



- Technology is pervasive
- Agility is mandatory for GROWTH
- Process is king

Excellence is a moving target



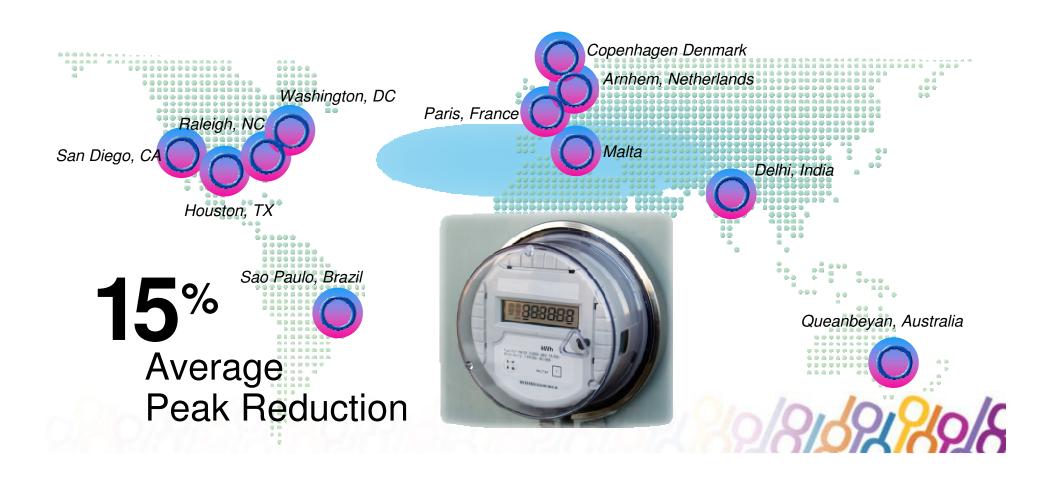
Technology Innovations Are Changing the World



Changing the World with Smarter Traffic



Changing the World with Smarter Energy



Changing the World with Smarter Public Safety



Yesterday's Best In Class Is No Longer Good Enough



Workforce 26% more productive since 1990





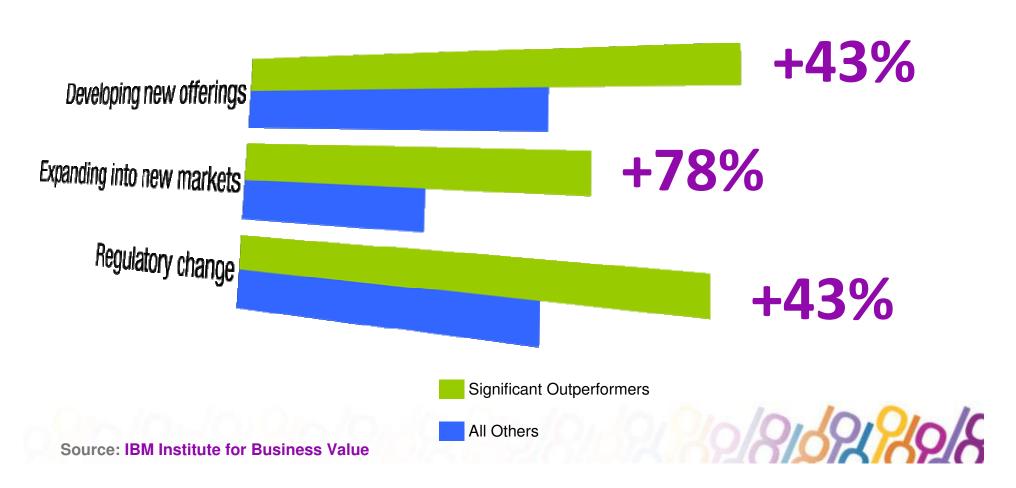


Dock to Stock 50% faster in 2 years

IT Services 25% faster in 2 years



300 Global Executives Agree: Top Performers Focus on Growth



Outperformers Are 3x More Likely to Have Work Practices That Are:

Dynamic

2x Greater Usage of Process Automation & Modeling

Collaborative

3.75x Greater Usage of Collaborative Workspaces

Connected

9x Greater Usage of SOA



Source: IBM Institute for Business Value



Working Smarter with One IT

Dynamic

Meeting changing needs

- MyKey TM
- BLIS Blind Spot Information System
- Adaptive Cruise Control
- Ford Work Solutions ™
- Better gas mileage
 - Hybrids
 - EcoBoost ™ Engine



Connected

- Integration with vehicles
- Integration with governments

Collaborative

Leverage our global resources Internally

- Simplify, Standardize, Globalize
- Increase agility and re-use

With our Partners

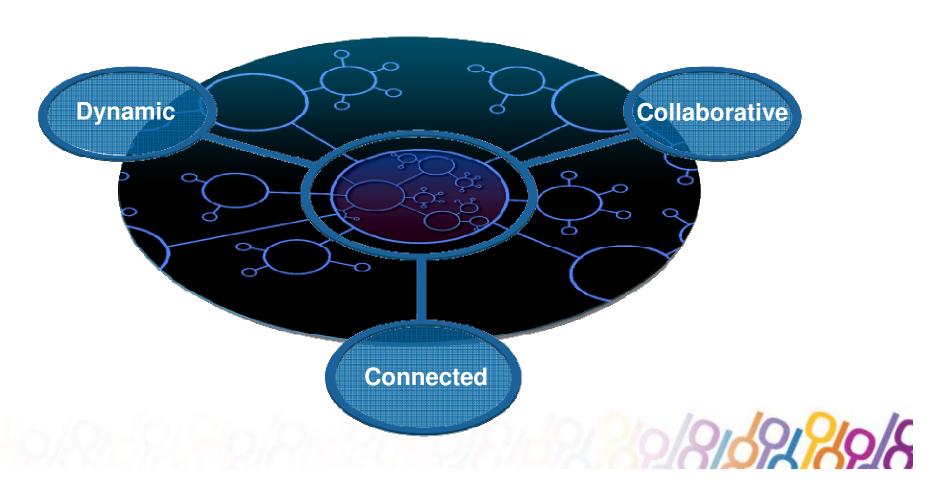
- Collaboration with dealers on warranty claims
- Integration with dealers & suppliers

For our Customers

- Integration with vehicles
- Social media interaction



To Optimize Results, Agile Businesses Are

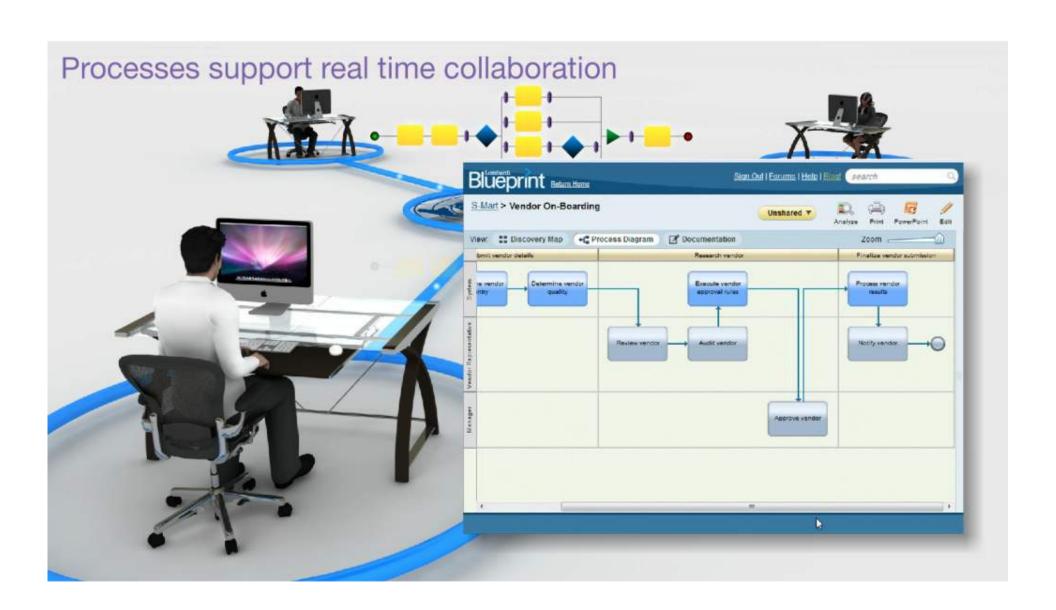


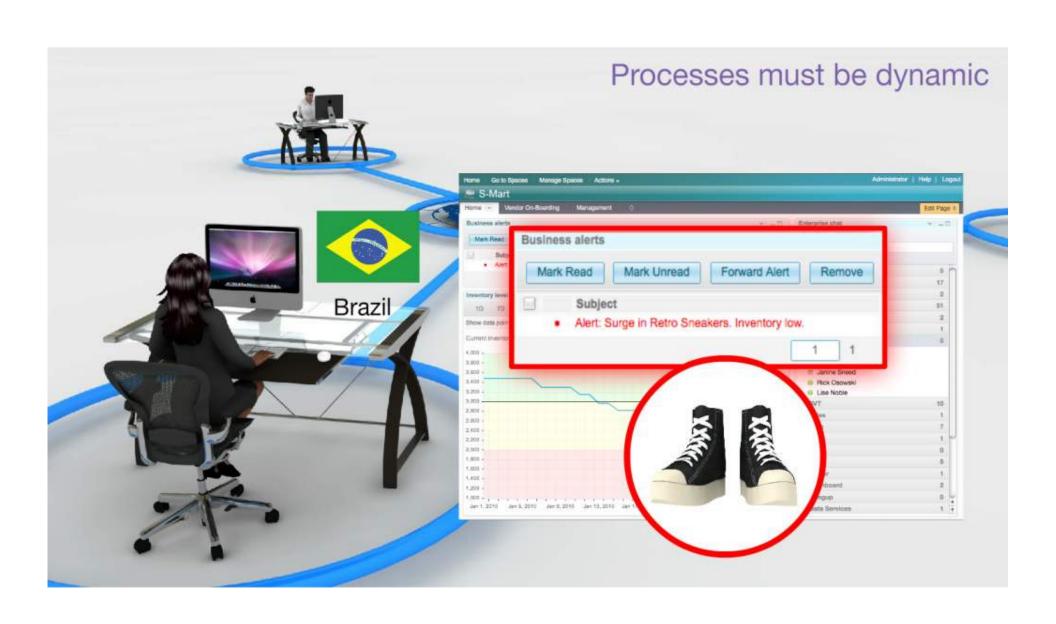
Business process ties strategy to execution

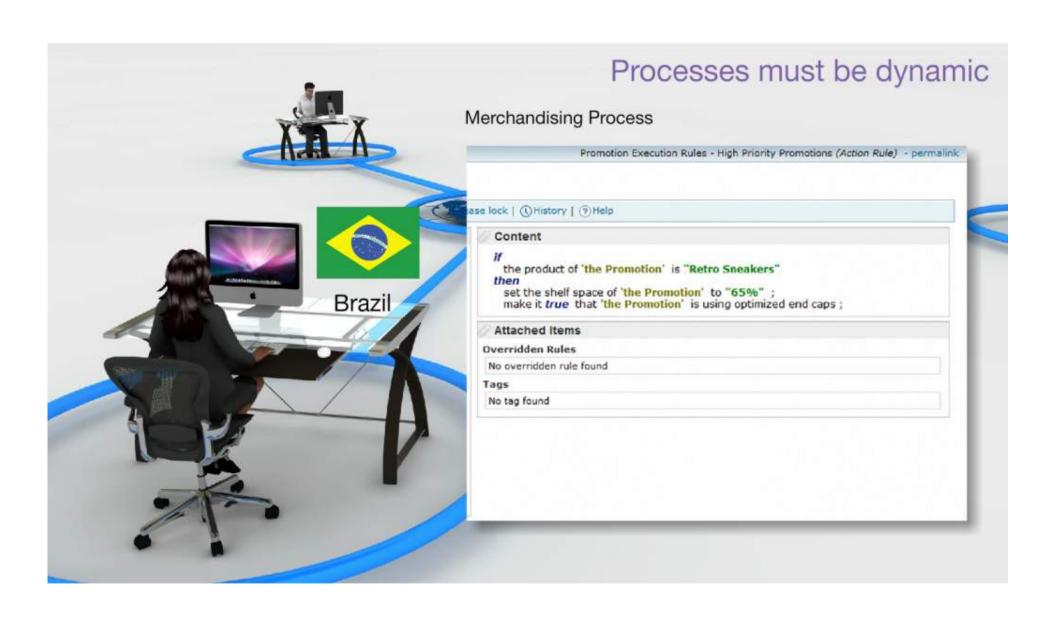


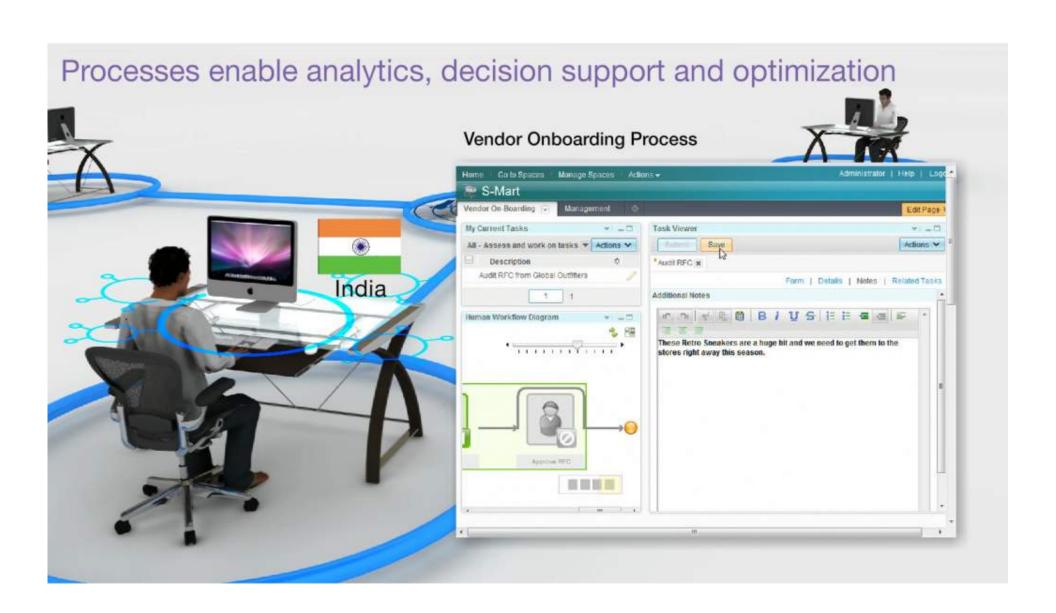








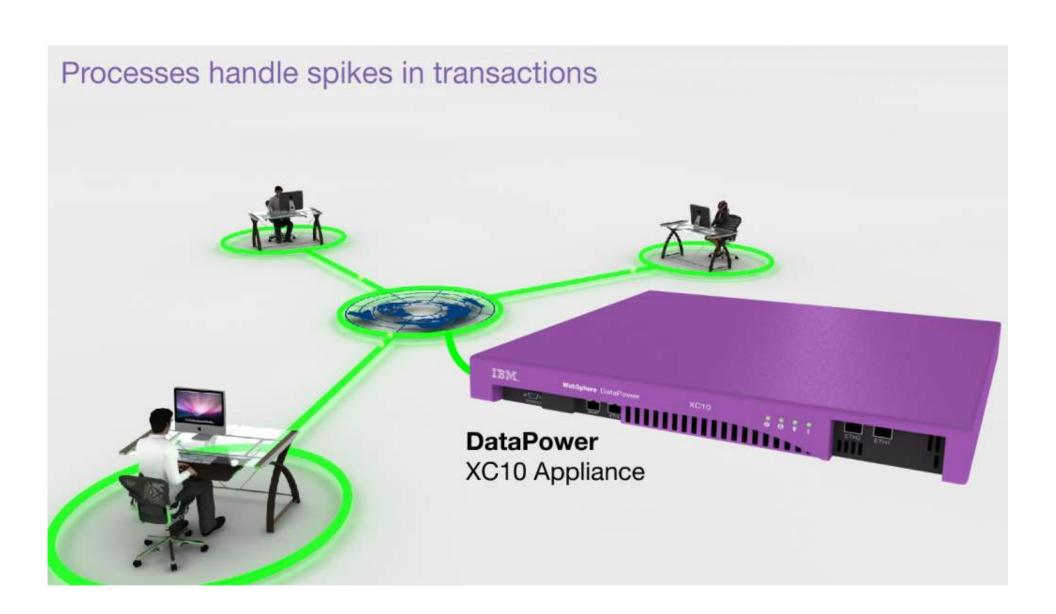




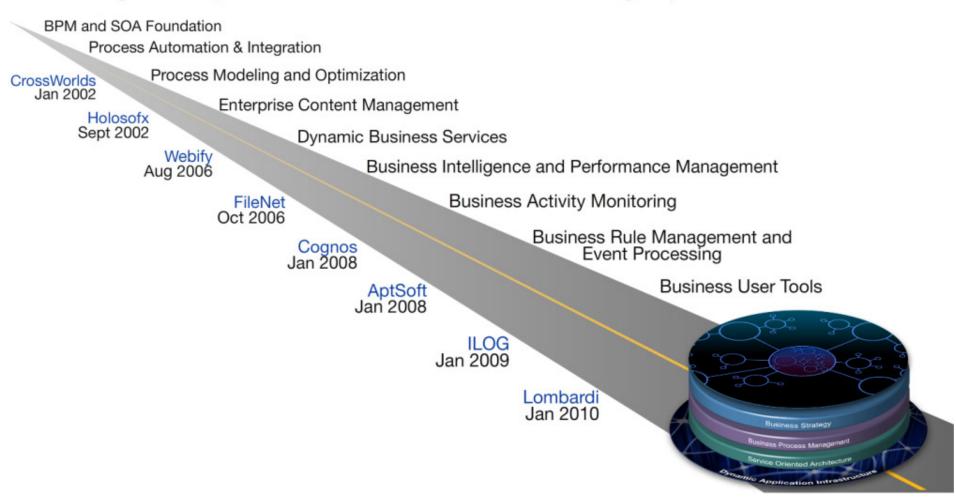








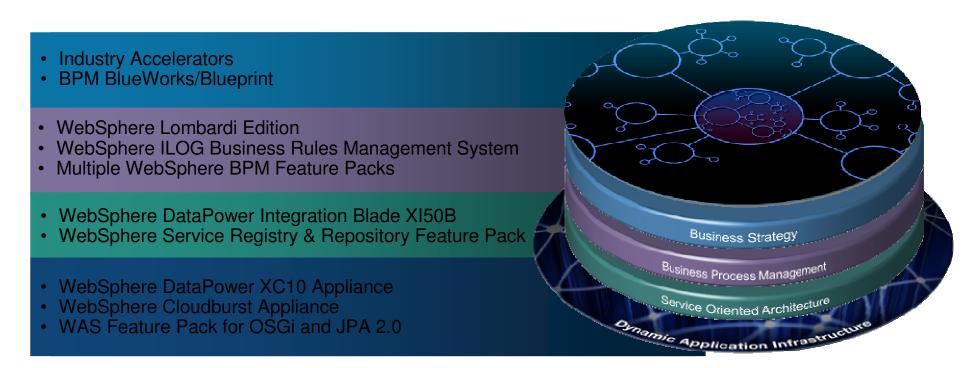
Investing in acquisitions to deliver Business Agility



Cast Iron Systems Leading SaaS and Cloud Integration Provider

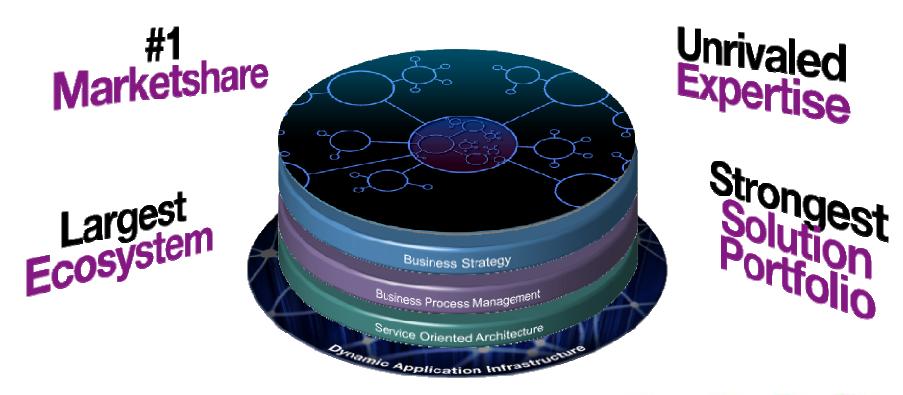


Investing in Organic Growth to Deliver Business Agility





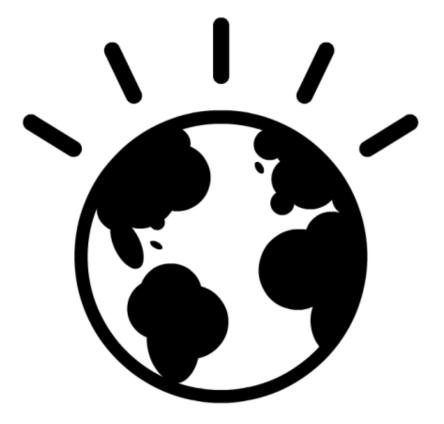
IBM is the Leading Partner Ready to Help You





We are Working Together to Change the World





Let's build a smarter planet ...together