IBM. Tivoli. software

## IBM Tivoli Fastback

Protect your critical systems and data with IBM Tivoli Storage Manager FastBack Center

IBM Tivoli Fastback provides the most comprehensive, integrated data backup and recovery features which no small and mid-sized companies can afford not to have. Organizations are able to derive tremendous cost savings and efficiency from Fastback's ability to:

- Leverage advanced data backup and recovery technology.
- Provide continuous and automatic data protection, enabling recovery anytime.
- Provide machine recovery following a disaster or server failure, even to dissimilar hardware or to virtual machines
- Recover Microsoft Exchange data within minutes, from individual e-mail messages to entire folders or

# OptiPro-M

Best-in-class solution to track employees' performance

OptiPro-M features cutting-edge features that tracks Performance Management across all levels of the call center or the contact center with reporting facilities. The system provides tools to enable individual employees, managers, and executives to gain visibility into how individuals and teams are performing against company goals, demonstrate historical performance levels, and then drive targeted improvement activities. Based on the integration of several disparate databases into one view utilizing current industry best practices and six-sigma project management improvement methodology, OptiPro-M's dynamic filtering and search capabilities allow users to quickly access the data they need across multiple time dimensions, data sources, organizational levels and metrics types on pre-defined templates and standard reports. The embedded design tools ensure a comprehensive, flexible reporting solution which will propel you towards a high-performing call/contact center.

### Don't miss this value offer!

### FOR JUST RM25,000

You get 5 Optipro-M licenses which include

- \*\*Implementation cost depends on scope of wo
   Intel Dual Core Xeon E3110 3.0GHz
- 6MB I 2 Cache
- 2 x 512MB PC2-5300 667MHz DDR2 DRAM
- Integrated Four Channel SATA Controller
  250GB Simple Swap SATA Hard Disk

### FOR JUST \*RM1,579 / monthly

IBM Tivoli Storage Manager Fastback

• 1000 Processor Value Units BASE MANAGER
• 1000 Processor Value Units License for BMR
Software Subscription Support (12 months)
(for protection on Sx servers with Quad Core CPU)

Includes IBM System Storage DS3400 Dual Controller with 2 TB SATA Disk (4 x 500GB SATA)

FREE: IBM x3400 Quad Core XEON Processor Server
\*IBM Global Finance option available for 3 years



#### Effective business solutions start here

Infocept Solutions is a leading Enterprise Software vendor that helps companies to automate, plan, collaborate and execute according to their unique business requirements with lower total cost of ownership. The company delivers business specific software solutions that help organizations of all sizes adort to resid observe. adapt to rapid change

#### **Solution & Services**

- Business Requirements ConsultingOn-site Consulting
- Project Management
- IT Consulting and Maintenance for ERP & DR/BCRS Solutions
   Implementation of ERP, DR/BCRS Systems



#### Infocept & You, contributing to **World Vision initiative**

Infocept will donate 5% of the sales profits from Infocept-SuperBiz solutions towards World Vision's work among the poor around the world. World Vision's Children Development Fund reaches out to children in need; improving their health, living conditions and prospects for a better future

### **About World Vision**

World Vision is a Christian relief, development and advocacy organisation dedicated to working with children, families and communities to overcome poverty and injustice. Motivated by the Christian faith, World Vision is dedicated to working with the world's most vulnerable people. World Vision serves all people regardless of religion, race, ethnicity or gender.

**Call Wendy Now!** Toll Free: 1800-88-1155

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